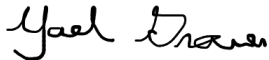


Dear Ms. Pratt,

As previously mentioned, I would like to have the denial of my request reviewed by the Public Access Counselor (PAC) at the Office of the Illinois Attorney General.

Here is my signature needed to process the request:



Here is the original Illinois Freedom of Information Act request:

To Whom It May Concern:

Pursuant to the Illinois Freedom of Information Act., I hereby request the following records:

- all records and fields from the database of all licenses with license numbers, including but not limited to names, addresses, employers, license numbers, type of license, and information on license suspensions, revocations, probations, surrenders, postponements, and disciplinary actions
- all records and fields from a database of complaints on those licenses (with license numbers) (complainant zip code, name of massage therapist, who the complaint is against, address, employer, license number, type of license, zip code, and a summary of allegations), including any results of subsequent investigations If your agency does not maintain these public records, please let me know who does and include the proper custodian's name and address.
- any lookup tables, code sheets, dictionaries and other documents needed to interpret the data.

The requested documents will be made available to the general public, and this request is not being made for commercial purposes. Whenever possible, I prefer to receive the information in electronic format, especially if electronic copies will lower the cost of production. In the event that there are fees, I would be grateful if you would inform me of the total charges in advance of fulfilling my request. I would prefer the request filed electronically, by email attachment if available.

If you choose to deny this request, please provide a written explanation for the denial, including a reference to the specific statutory exemption(s) upon which you rely, as well as documentation of any redaction based on the law. Also, please provide all segregable portions of otherwise exempt material.

The requested documents will be made available to the general public, and this request is not being made for commercial purposes.

In the event that there are fees, I would be grateful if you would inform me of the total charges in advance of fulfilling my request. I would prefer the request filled electronically, by e-mail attachment if available or CD-ROM if not.

Thank you in advance for your anticipated cooperation in this matter. I look forward to receiving your response to this request within 5 business days, as the statute requires.

Sincerely,

Yael Grauer