

To: OGIS NARA 22-0516
Re:DHS Appeal

This appeal was sent twice via USPS Mail from the Muckrock.com staff on the following dates:

U.S. Department of Homeland Security, FOIA Appeals, Privacy Office 245 Murray Lane SW,
Mail Stop 0655, Washington, DC 20528-0655.

07/28/2021

12/10/2021

And a copy of the appeal was also emailed to IAFOIA@hq.dhs.gov on 12/08/2021

Since your intervention I have attempted to also Fax the appeal to DHS office at this info they provided. The fax has failed more than 6 times. This is the contact info that was provided by DHS.

DHS Privacy Office
Disclosure & FOIA Program
STOP 0655
Department of Homeland Security
245 Murray Drive, SW
Washington, DC 20528-0655
Telephone: 1-866-431-0486 or 202-343-1743
Fax: 202-343-4011
Visit our FOIA website (<http://www.dhs.gov/foia>)

Due to the amount of times the fax machine has failed..I think the office needs to check the phone lines. Maybe the DHS OIG can help them with the fax problems.

Thanks in advance for your assistance.

William Fernandes



NATIONAL ARCHIVES *and* RECORDS ADMINISTRATION
8601 ADELPHI ROAD - OGIS | COLLEGE PARK, MD 20740-6001
www.archives.gov/ogis | ogis@nara.gov | o: 202.741.5770 | f: 202.741.5769 | t: 877.684.6448

December 29, 2021—Sent via email

William Fernandes
114227-93075838@requests.muckrock.com

Dear Mr. Fernandes:

Thank you for contacting the Office of Government Information Services (OGIS). As you are aware, Congress created OGIS to serve as the federal Freedom of Information Act (FOIA) Ombudsman. We assist the public and federal agencies by helping them resolve their FOIA disputes, and by addressing their questions and concerns about the FOIA process.

We understand that you seek assistance obtaining the status of a FOIA administrative appeal you submitted to the Department of Homeland Security (DHS). We contacted the agency on your behalf regarding this matter. DHS FOIA officials informed us that they have no record of having received an appeal related to FOIA request no. 2021-HQFO-01194. If you can provide OGIS with a copy of your appeal (including any documentation that it was received by the agency), we would be glad to contact DHS's FOIA office again on your behalf. Please note, due to the COVID-19 outbreak, at present we can only receive and respond to inquiries via email and encourage you to send materials as PDF attachments to ogis@nara.gov should you need further assistance from our office.

Although this may not be the outcome you anticipated, we hope you find this information useful. At this time, we will take no further action. If you have questions or concerns that we have not addressed, please contact us again.

Best regards,
The OGIS Staff



Homeland
Security

Privacy Office, Mail Stop 0655

July 27, 2021

SENT VIA E-MAIL TO: 114227-93075838@requests.muckrock.com

William Fernandes
MuckRock News DEPT MR 114227
411A Highland Ave
Somerville, Massachusetts 02144

Re: **2021-HQFO-01194**

Dear Mr. Fernandes:

This acknowledges receipt of your Freedom of Information Act (FOIA) request to the Department of Homeland Security (DHS), dated June 28, 2021, and seeking any records of briefings provided to DHS former Chad Wolf related to anything in the state of Nevada. Your request was received in this office on June 28, 2021.

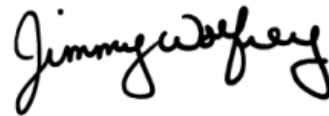
After careful review of your FOIA request, we determined that your request is too broad in scope or did not specifically identify the records which you are seeking. Records must be described in reasonably sufficient detail to enable government employees who are familiar with the subject area to locate records without placing an unreasonable burden upon the agency. For this reason, 6 C.F.R. Part 5 §5.3(b) of the DHS FOIA regulations require that you describe the records you are seeking with as much information as possible to ensure that our search can locate them with a reasonable amount of effort. Whenever possible, a request should include specific information about each record sought, such as the date, title or name, author, recipients, and subject matter of the records, if known, or the DHS component or office you believe created and/or controls the record. The FOIA does not require an agency to create new records, answer questions posed by requesters, or attempt to interpret a request that does not identify specific records.

Please resubmit your request containing a reasonable description of the records you are seeking. This is not a denial of your request. Upon receipt of a perfected request, you will be advised as to the status of your request. If we do not hear from you within 30 days from the date of this letter, we will assume you are no longer interested in this FOIA request, and the case will be administratively closed.

Your request has been assigned reference number **2021-HQFO-01194**. Please refer to this identifier in any future correspondence. The status of your FOIA request is now available online and can be accessed at: <https://foiarequest.dhs.gov/app/CheckStatus.aspx>, by using this FOIA request number.

If you have any questions, or would like to discuss this matter, please feel free to contact this office at 1-866-431-0486 or at 202-343-1743.

Sincerely,

A handwritten signature in black ink that reads "Jimmy Wolfrey". The signature is written in a cursive style with a prominent loop at the end of the last name.

Jimmy Wolfrey
Senior Director, FOIA Operations and Management
(Acting)

Fax Failure Report

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