

To Whom It May Concern:

On March 19, 2023, the Metro Nashville Police Department sent this tweet with footage from an Amazon Ring camera: <https://twitter.com/mnpsdnashville/status/1637497091709710338>

Based upon the guidelines provided by Amazon regarding how police can access footage from Ring cameras, police can only access data through the Neighbors app either by requesting footage through a public post on the app or through a Ring camera owner sharing the footage directly:

<https://www.eff.org/deeplinks/2022/07/ring-reveals-they-give-videos-police-without-user-consent-or-warrant>

Police can access Ring footage in the rare case of an immediate emergency by submitting a request directly to Amazon for footage, bypassing the consent of the camera owner:

<https://support.ring.com/hc/en-us/articles/360001318523-Ring-Law-Enforcement-Guidelines>

These requests must include a completed an "Emergency Law Enforcement Information Request Form":

[https://support.ring.com/hc/en-us/article\\_attachments/360081269691/Ring\\_Emergency\\_Law\\_Enforcement\\_Request\\_Form.pdf](https://support.ring.com/hc/en-us/article_attachments/360081269691/Ring_Emergency_Law_Enforcement_Request_Form.pdf)

Pursuant to the Tennessee Public Records Act, I hereby request the following records:

- All contracts, licenses, MOUs, MOAs, data sharing agreements, data retention policies, and other agreement documents between MNPd and Amazon or Ring.
- A log of all publicly posted requests for footage made through any user account associated with MNPd's account or accounts for the Neighbors app between 1/1/2023 and 3/19/2023.
- A copy of every completed "Emergency Law Enforcement Information Request Form" submitted to Amazon or Ring between 1/1/2023 and 3/19/2023.

The requested documents will be made available to the general public, and this request is not being made for commercial purposes.

In the event that there are fees, I would be grateful if you would inform me of the total charges in advance of fulfilling my request. I would prefer the request filled electronically, by e-mail attachment if available or CD-ROM if not.

Thank you in advance for your anticipated cooperation in this matter. I look forward to receiving your response to this request within 7 business days, as the statute requires.

Sincerely,

Kent Hoover, a citizen of Tennessee, in coordination with e.