



**Department of Juvenile Justice
Health Services Operating Procedure**

HSOP VOL IV – 4.3 – 1.14	Statutory Authority: Title 66 of the <u>Code of Virginia</u>
Subject: Privacy of Care	Regulations: None.
	Board Policy: 12-001
	ACA # 4-JCF-4C-49
	NCCHC # Y-A-09

1.14-1.0 PURPOSE

To ensure privacy and confidentiality is maintained for all residents receiving health services.

1.14-2.0 SCOPE

These procedures apply to all Juvenile Correctional Center (JCC) employees and staff assigned to the JCCs by other units, agencies, or departments.

1.14-3.0 DEFINITIONS

None.

1.14-4.0 PROCEDURES

1. Residents requiring health encounters, with the exception of medication administration and health monitoring visits, shall be seen in exam rooms within the medical department, when possible. When the use of an exam room is not utilized, the health services staff shall take extra precautions to promote private communication.
2. Single room satellite clinics may also be utilized.
3. Female residents shall have a female nurse or female security series staff, as appropriate, present during health encounters with a male nurse and/or male provider.
4. Security series staff may be present when the resident poses a probable risk to the safety of the health services staff or others.
5. The nurse shall verbally provide instruction on maintaining confidentiality to the security series staff and/or interpreter(s) who observe or hear health encounters.
6. Privacy partitions shall be available and utilized in all exam areas, as needed, for resident privacy.
7. During orientation, health services staff shall be educated on the possible health encounters necessitating a chaperone (i.e. an additional health services staff or security series staff). Consideration for a gender-appropriate chaperone is made when a breast, rectal, pelvic, or external genitalia examination is indicated.

1.14-5.0 RESPONSIBILITY

The Local Health Authority and Superintendent shall be responsible for implementing this procedure.

1.14-6.0 INTERPRETATION



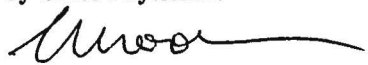
The Health Services Administrator and Deputy Director of Residential Services shall be responsible for the interpretation and the exception approval to this procedure.

1.14-7.0 CONFIDENTIALITY

All procedures and bulletins are DJJ property and shall only be used for legitimate business purposes. Any redistribution of the documents or information contained in the procedures or bulletins shall be in accordance with applicable state and federal statutes and regulations and all other DJJ procedures. Any unauthorized use or distribution may result in disciplinary and/or criminal action, as appropriate and applicable.

1.14-8.0 REVIEW DATE

This procedure shall remain in effect until rescinded or otherwise modified by the appropriate authority.

Approved by Director: 	Date: 11/2/15
Approved by Health Services Administrator: 	Date: 11/6/15
Approved by Chief Physician: 	Date: 11/6/15
Effective Date: 1-19-2016	Office of Primary Responsibility: Health Services; Division of Operations
Supersedes: August 26, 2013	Forms: