



**Homeland
Security**

Privacy Office, Mail Stop 0655

May 25, 2017

SENT BY ELECTRONIC MAIL TO: 33847-77832935@requests.muckrock.com

Michael Best
DEPT MR 33847
411A Highland Ave
Somerville, MA 02144-2516

Re: 2017-HQFO-00444

Dear Mr. Best,

This is the electronic final response to your Freedom of Information Act (FOIA) request to the Department of Homeland Security (DHS), dated February 22, 2017, and received by this office on February 22, 2017. You are seeking documentation describing the email system(s) used by our agency, including the procedures and methods for performing searches of the email system..

A search of the Department of Homeland Security's, Office of the Chief Information Officer for documents responsive to your request produced a total of 75 pages. Of those pages, I have determined that 72 pages of the records are releasable in their entirety, and three pages are partially releasable, pursuant to Title 5 U.S.C. § 552 (b)(6).

Enclosed are 75 pages with certain information withheld as described below.

FOIA Exemption 6 exempts from disclosure of personnel or medical files and similar files the release of which would cause a clearly unwarranted invasion of personal privacy. This requires a balancing of the public's right to disclosure against the individual's right to privacy. The privacy interests of the individuals in the records you have requested outweigh any minimal public interest in disclosure of the information. Any private interest you may have in that information does not factor into the aforementioned balancing test.

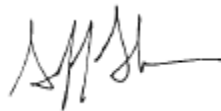
You have a right to appeal the above withholding determination. Should you wish to do so, you must send your appeal and a copy of this letter, within 90 days of the date of this letter, to: Privacy Office, Attn: FOIA Appeals, U.S. Department of Homeland Security, 245 Murray Lane, SW, Mail Stop 0655, Washington, D.C. 20528-0655, following the procedures outlined in the DHS FOIA regulations at 6 C.F.R. Part 5 § 5.8. Your envelope and letter should be marked "FOIA Appeal." Copies of the FOIA and DHS FOIA regulations are available at www.dhs.gov/foia.

If you need any further assistance or would like to discuss any aspect of your request, please contact the analyst below who processed your request and refer to 2017-HQFO-00444.

You may send an e-mail to foia@hq.dhs.gov, call 202-343-1743 or toll free 1-866-431-0486, or you may contact our FOIA Public Liaison in the same manner. Additionally, you have a right to right to seek dispute resolution services from the Office of Government Information Services (OGIS) which mediates disputes between FOIA requesters and Federal agencies as a non-exclusive alternative to litigation. If you are requesting access to your own records (which is considered a Privacy Act request), you should know that OGIS does not have the authority to handle requests made under the Privacy Act of 1974. You may contact OGIS as follows: Office of Government Information Services, National Archives and Records Administration, 8601 Adelphi Road-OGIS, College Park, Maryland 20740-6001, e-mail at ogis@nara.gov; telephone at 202-741-5770; toll free at 1-877-684-6448; or facsimile at 202-741-5769.

Provisions of FOIA allow DHS to recover part of the cost of complying with your request. In this instance, because the cost is below the \$14 minimum, there is no charge. 6 CFR § 5.11(d)(4).

Sincerely,

A handwritten signature in black ink, appearing to read 'Saffie Goushe', with a horizontal line extending to the right.

Saffie Goushe
FOIA Program Specialist

Enclosures: Responsive Documents, 75 pages