

Tina Hubert <tinahubert@smrld.org>

SMRLD Library Services

Tina Hubert <director@smrld.org> To: Board <board@smrld.org>, staff <staff@smrld.org> Fri, Nov 20, 2020 at 4:11 PM

Well, friends, it has been a rip-roaring ride these past few days getting library services rearranged to meet our goal:

To provide as much service as possible while maintaining the highest degree of safety doing that.

We have been providing curbside service at Johnson Road for several months. We are now ready to begin curbside service at Delmar Avenue as well. I did talk with Rebecca today, and should customers start calling to get their holds Saturday, we are ready to accommodate that.

Starting Monday, 11/23, in-person by-appointment-only visits will be available to the public. These visits are limited to one half-hour per day (although we do have contingencies in place should someone need a little more than a half hour to finish their job application or what have you). Customers might start calling to make those appointments on Saturday, but the appointments don't start until Monday.

The following (and attached) infographic will be shared widely via our website and social media. It will be posted this evening around 6:30.

Please let me or your manager know if you have questions, suggestions, concerns, recommendations, whatever. We've got a plan in place to get us started. It's not perfect so we will be making adjustments as needs arise. But, the important thing is we are doing the best we can with the resources, experience, and knowledge we have right now. We are also continuously learning. Thank you for your ongoing concern and support of everything SMRLD.

CURRENT LIBRARY SERVICES



Digital

Tools

Reserve your books, movies and more in advance: online at smrld.org, via email at research@smrld.org, or by phone 618-452-6238.

When you are notified that your items are ready, travel to your library location. Johnson Rd- pick any spot in the parking lot, call 618-501-4798 Delmar Ave - park on 20th St near the glass foyer, call 618-501-4793

Library staff will place your materials on a table. After the staff have walked away you may pick them up. If you have mobility issues, please notify us in advance and staff may place the materials in your trunk.

The book drops are open at both libraries, so you may return your items & repeat!

Call 618-452-6238 or email research@smrld.org to schedule your 30 min per day appointment. Services Include: Browsing; Computer Use; Job Search Help; Notary; Research; Tech Help; Scan/Copy/Fax; Passports; License Plate Renewals; and Hunting/Fishing Licenses.



Thorough cleaning will be performed between appointments.

Appoinment availability per time slot: Delmar Ave Main Level 3; Delmar Ave Youth Level 1; and Johnson Rd 1

> Our Digital Branch is available 24/7 for Streaming Movies, Music, eBooks, eAudiobooks, eComics, & eMagazines visit elibrary.smrld.org and for online resources visit smrld.org/online-resources



Wi-Fi is available in the parking lot at both locations

A variety of virtual and grab 'n go programs are scheduled, including weekly take home crafts for children and bi-weekly teen take home crafts. Follow library social media for more details, facebook.com/smrld



Hours: Monday 9-6; Tuesday, Wednesday, & Thursday 11-8; and Friday & Saturday 9-6. Questions? Call 618-452-6238 or email research@smrld.org

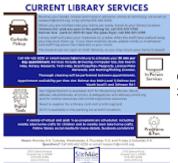
2001 Delmar Avenue Granite City, IL 62040 618-452-6238



2145 Johnson Road Granite City, IL 62040 618-452-6238 Be well, Tina



Serving the communities of Granite City, Mitchell, and Pontoon Beach, Illinois 2001 Delmar Avenue Granite City, IL 62040 (618) 452-6238 Ext. 781



Curbside & In Person Appt Infographic.png 358K