

## Tina Hubert <tinahubert@smrld.org>

## CDC guidelines & masking requirements at SMRLD

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To: staff <staff@smrld.org>

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## Mask Wearing by the Public - Patrons - Customers - Visitors

After much thought, angst, and discussion, it was decided at the managers' meeting that we will no longer enforce maskwearing by customers/visitors at SMRLD libraries. The Governor's repeal of the mask mandate combined with the CDC recommendations led to this decision. We recognize that there are no good answers to the issue regarding masking by the public while in the library. We continue to encourage people to wear a mask while in the library.

We want to do everything we can for both staff and customers' safety. We also don't want to argue with people about wearing a mask anymore. So, we are going to trust that people will do the right thing and wear a mask if they are not vaccinated. We are not going to ask people if they are vaccinated. We will ask people who do not wear a mask if they want one; if they say no then that's okay. We are asking all people to wear a mask while in the library - it is a request, not a requirement. If anyone asks you about wearing a mask in the library, just respond with, "Please follow CDC guidelines for wearing a mask." Feel free to give a mask to anyone who might need/want one while they are in the library.

However, should a customer need one-on-one attention on the floor (not when staff is at a service desk behind plexiglass) and social distancing cannot be maintained, the customer will have to wear a mask to be assisted by an SMRLD staff member. If the customer is not wearing a mask, staff should say, "I'm happy to help you, please wear this mask while I help you" and staff will give the customer a mask to wear while being helped.

If the customer will not wear the mask to be helped, then we will have to make another arrangement to accommodate that customer. The customer will have to speak with the department manager to make any arrangements. Staff can say, "I'm sorry. Betsy/Erica/Kate will need to help you. Let me get her (or give me your phone number) so she can help you." Or, some other version - ask your manager for her preference in how to handle such issues. Please remain professional and pleasant during every exchange.

New signs/flyers asking people to wear a mask while in the library are being posted (see attached). If you print the flyer, be sure to print it landscape.

## Staff Masking

All SMRLD staff continue to be required to wear a proper mask over both their nose and mouth at all times when in public view and public spaces in the libraries. The previous emails about Staff masks continue to be in effect.

While SMRLD health monitoring requirements have been updated and communicated through previous emails, if any staff member is sick with COVID-like symptoms, whether vaccinated or not, that person will need to have a Negative COVID-19 test result before returning to work. This is in line with CDC guidelines.

Please let me know if you have any questions and/or if you have any suggestions.

Thank you, Tina



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