

**From:** Stetler, Sue <StetlerS@santarosa.k12.fl.us>  
**Sent:** Wednesday, September 25, 2019 1:55 PM  
**To:** Ezell, Ty <david.ezell@mheducation.com>  
**Subject:** Requesting a quote

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Hey, Ty!

We would like to request a quote for ALEKS, math, 6-Pre-Cal, digital program.

If you have any questions please let me know.

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## **Sue Stetler**

Bookkeeper

### **Central School**

6180 Central School Road

Milton FL 32570

850-983-5640

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**From:** Miller, Johnny <Johnny.Miller@mheducation.com>  
**Sent:** Thursday, September 26, 2019 8:06 PM  
**To:** Ezell, Ty; Stetler, Sue  
**Subject:** Re: Requesting a quote

Good evening Ms Stetler,  
Can we schedule a brief call next week between Wednesday and Friday? Let me know a few times and dates that work for you and have a great evening.



Johnny Miller  
Personalized Learning Specialist, Achievement Solutions Group - Math  
McGraw-Hill Education  
8787 Orion Place, Columbus, OH 43240  
C: 843 910 0424  
Johnny.miller@mheducation.com



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### Ty Ezell

Sales Representative

McGraw-Hill Education | School Group

C: 850.628.1858

[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)



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**From:** Stetler, Sue  
**Sent:** Friday, September 27, 2019 6:46 AM  
**To:** Miller, Johnny  
**Cc:** McDaniel, Brennis L.  
**Subject:** Re: Requesting a quote

Wednesday through Friday will be fine. My phone number is 850-983-5640 ext 1113.

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Santa Rosa District Schools  
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**Cc:** Godwin, Natasha D. <[GodwinN@santarosa.k12.fl.us](mailto:GodwinN@santarosa.k12.fl.us)>; McDaniel, Brennis L. <[McDanielB@santarosa.k12.fl.us](mailto:McDanielB@santarosa.k12.fl.us)>  
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Santa Rosa District Schools  
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**To:** Ezell, Ty <david.ezell@mheducation.com>

**Cc:** McDaniel, Brennis L. <McDanielB@santarosa.k12.fl.us>; Stetler, Sue <StetlerS@santarosa.k12.fl.us>; Cole, Christi <ColeC@santarosa.k12.fl.us>; Englert, Eric <EnglertE@santarosa.k12.fl.us>; Miller, Johnny <Johnny.Miller@mheducation.com>

**Subject:** RE: (EXT) Re: (EXT) Re: (EXT) Re: Requesting a quote: Aleks at Central School

Brennis is flexible on that day.

Natasha Godwin, MLIS  
Instructional Technology Specialist  
Santa Rosa District Schools  
850-983-5114

---

**From:** Ezell, Ty <david.ezell@mheducation.com>

**Sent:** Friday, September 27, 2019 11:22 AM

**To:** Godwin, Natasha D. <GodwinN@santarosa.k12.fl.us>

**Cc:** McDaniel, Brennis L. <McDanielB@santarosa.k12.fl.us>; Stetler, Sue <StetlerS@santarosa.k12.fl.us>; Cole, Christi <ColeC@santarosa.k12.fl.us>; Englert, Eric <EnglertE@santarosa.k12.fl.us>; Miller, Johnny <Johnny.Miller@mheducation.com>

**Subject:** (EXT) Re: (EXT) Re: (EXT) Re: Requesting a quote: Aleks at Central School

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We will. We will need the Currinculum contact on this call too as they will need to know what the differences are.

Sent from my iPhone

On Sep 27, 2019, at 12:21 PM, Godwin, Natasha D. <GodwinN@santarosa.k12.fl.us> wrote:

\*\*\* EXTERNAL EMAIL: If sender is unknown, use caution when opening. \*\*\*

Okay, please send an invitation to me and Christi Cole for Wednesday between 9 am – 2 pm Central time.

Natasha Godwin, MLIS  
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Santa Rosa District Schools  
850-983-5114

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That is what we need to talk about. SSO ALEKS is new this year and we are still working through this new process. Johnny will be able to explain further. We definitely need to talk before making a decision.

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Anytime on Wednesday will be fine. What about rostering of students?

Natasha Godwin, MLIS  
Instructional Technology Specialist  
Santa Rosa District Schools  
850-983-5114

---

**From:** Ezell, Ty <[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)>  
**Sent:** Friday, September 27, 2019 10:51 AM  
**To:** Godwin, Natasha D. <[GodwinN@santarosa.k12.fl.us](mailto:GodwinN@santarosa.k12.fl.us)>  
**Cc:** McDaniel, Brennis L. <[McDanielB@santarosa.k12.fl.us](mailto:McDanielB@santarosa.k12.fl.us)>; Stetler, Sue <[StetlerS@santarosa.k12.fl.us](mailto:StetlerS@santarosa.k12.fl.us)>; Cole, Christi <[ColeC@santarosa.k12.fl.us](mailto:ColeC@santarosa.k12.fl.us)>; Englert, Eric <[EnglertE@santarosa.k12.fl.us](mailto:EnglertE@santarosa.k12.fl.us)>; Miller, Johnny <[Johnny.Miller@mheducation.com](mailto:Johnny.Miller@mheducation.com)>  
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Ty,

We need to know right away if you can roster for Aleks and whether you offer a method of federated SSO.

Natasha Godwin, MLIS  
Instructional Technology Specialist  
Santa Rosa District Schools  
850-983-5114

---

**From:** Stetler, Sue <[StetlerS@santarosa.k12.fl.us](mailto:StetlerS@santarosa.k12.fl.us)>  
**Sent:** Thursday, September 26, 2019 2:59 PM  
**To:** Ezell, Ty <[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)>  
**Cc:** Godwin, Natasha D.  
<[GodwinN@santarosa.k12.fl.us](mailto:GodwinN@santarosa.k12.fl.us)>; McDaniel, Brennis L.  
<[McDanielB@santarosa.k12.fl.us](mailto:McDanielB@santarosa.k12.fl.us)>  
**Subject:** Requesting a quote

Hey, Ty

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If you have any questions please let me know.

Thank you

**Sue Stetler**

Bookkeeper  
**Central School**  
6180 Central School Road  
Milton FL 32570  
850-983-5640

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## Goodbred, Tracy R.

---

**From:** Godwin, Natasha D.  
**Sent:** Monday, September 30, 2019 10:30 AM  
**To:** Ezell, Ty  
**Cc:** McDaniel, Brennis L.; Stetler, Sue; Cole, Christi; Englert, Eric; Miller, Johnny; Powers-Scanga, Rachel  
**Subject:** RE: (EXT) Re: (EXT) Re: (EXT) Re: (EXT) Re: Requesting a quote: Aleks at Central School

Thanks,

Natasha Godwin, MLIS  
Instructional Technology Specialist  
Santa Rosa District Schools  
850-983-5114

---

**From:** Ezell, Ty <david.ezell@mheducation.com>  
**Sent:** Monday, September 30, 2019 10:19 AM  
**To:** Godwin, Natasha D. <GodwinN@santarosa.k12.fl.us>  
**Cc:** McDaniel, Brennis L. <McDanielB@santarosa.k12.fl.us>; Stetler, Sue <StetlerS@santarosa.k12.fl.us>; Cole, Christi <ColeC@santarosa.k12.fl.us>; Englert, Eric <EnglertE@santarosa.k12.fl.us>; Miller, Johnny <Johnny.Miller@mheducation.com>; Powers-Scanga, Rachel <Rachel.Powers-Scanga@mheducation.com>  
**Subject:** (EXT) Re: (EXT) Re: (EXT) Re: (EXT) Re: Requesting a quote: Aleks at Central School

### **CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Yes, we are waiting on confirmation that we can sell SSO ALEKS. Once we have that, Johnny will send out the invitation.

Sent from my iPhone

On Sep 30, 2019, at 10:16 AM, Godwin, Natasha D. <GodwinN@santarosa.k12.fl.us> wrote:

**\*\*\* EXTERNAL EMAIL: If sender is unknown, use caution when opening. \*\*\***

Hi Ty,

We're waiting on the invitation for this meeting.

Thanks,

Natasha Godwin, MLIS  
Instructional Technology Specialist  
Santa Rosa District Schools  
850-983-5114

---

**From:** Godwin, Natasha D.  
**Sent:** Friday, September 27, 2019 11:34 AM  
**To:** Ezell, Ty <david.ezell@mheducation.com>

**Cc:** McDaniel, Brennis L. <McDanielB@santarosa.k12.fl.us>; Stetler, Sue <StetlerS@santarosa.k12.fl.us>; Cole, Christi <ColeC@santarosa.k12.fl.us>; Englert, Eric <EnglertE@santarosa.k12.fl.us>; Miller, Johnny <Johnny.Miller@mheducation.com>

**Subject:** RE: (EXT) Re: (EXT) Re: (EXT) Re: Requesting a quote: Aleks at Central School

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850-983-5114

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**Cc:** McDaniel, Brennis L. <McDanielB@santarosa.k12.fl.us>; Stetler, Sue <StetlerS@santarosa.k12.fl.us>; Cole, Christi <ColeC@santarosa.k12.fl.us>; Englert, Eric <EnglertE@santarosa.k12.fl.us>; Miller, Johnny <Johnny.Miller@mheducation.com>

**Subject:** (EXT) Re: (EXT) Re: (EXT) Re: Requesting a quote: Aleks at Central School

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Instructional Technology Specialist  
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Instructional Technology Specialist  
Santa Rosa District Schools  
850-983-5114

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**From:** Stetler, Sue <[StetlerS@santarosa.k12.fl.us](mailto:StetlerS@santarosa.k12.fl.us)>  
**Sent:** Thursday, September 26, 2019 2:59 PM  
**To:** Ezell, Ty <[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)>  
**Cc:** Godwin, Natasha D.  
<[GodwinN@santarosa.k12.fl.us](mailto:GodwinN@santarosa.k12.fl.us)>; McDaniel, Brennis L.  
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**Subject:** Requesting a quote

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If you have any questions please let me know.

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**Sue Stetler**

Bookkeeper  
**Central School**  
6180 Central School Road  
Milton FL 32570  
850-983-5640

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## Goodbred, Tracy R.

---

**From:** Cole, Christi  
**Sent:** Wednesday, October 2, 2019 1:25 PM  
**To:** Miller, Johnny  
**Cc:** Ezell, Ty  
**Subject:** Alex- Central

Good Afternoon,

Quick question. With us moving forward with Alex.

Since there isn't a CSV file that can be import. Will there be an option for an Admin account, where I can copy and paste the student information into the system, so the teacher won't have to spend the time doing it?

*Christi Cole*

Operation Integration Specialist  
Santa Rosa County School District  
850-983-5074  
SMARTHELP 983-5098

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## Goodbred, Tracy R.

---

**From:** Miller, Johnny <Johnny.Miller@mheducation.com>  
**Sent:** Wednesday, October 2, 2019 1:41 PM  
**To:** Cole, Christi  
**Cc:** Ezell, Ty  
**Subject:** (EXT) Re: Alex- Central

### **CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Yes, we can have as many admin as you like for this purpose. You can also copy and paste from CSV or Excel to create student rosters and their credentials for logging in. When we get to this point please let me know so I can assist you. Have a great day

Excuse typos, sent from iPhone.

Johnny miller  
Personalized Learning Specialist, Achievement Solutions Group-Math  
McGraw-Hill Education  
8787 Orion Place, Columbus, Ohio 43240  
C: 843 910 0424  
Johnny.miller@mheducation.com

---

**From:** Cole, Christi <ColeC@santarosa.k12.fl.us>  
**Sent:** Wednesday, October 2, 2019 2:25:00 PM  
**To:** Miller, Johnny <Johnny.Miller@mheducation.com>  
**Cc:** Ezell, Ty <david.ezell@mheducation.com>  
**Subject:** Alex- Central

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## Goodbred, Tracy R.

---

**From:** Ezell, Ty <david.ezell@mheducation.com>  
**Sent:** Thursday, October 3, 2019 12:36 PM  
**To:** Stetler, Sue  
**Cc:** Godwin, Natasha D.;McDaniel, Brennis L.;Cole, Christi;Miller, Johnny  
**Subject:** (EXT) RE: Requesting a quote  
**Attachments:** Central School.pdf

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hi Sue,

I have attached the quote for the ALEKS numbers and online package that was discussed yesterday. Please let me know if you need anything else.

Thanks



---

### Ty Ezell

Sales Representative  
McGraw-Hill Education | School Group  
C: 850.628.1858  
[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)



---

**From:** Stetler, Sue <StetlerS@santarosa.k12.fl.us>  
**Sent:** Thursday, September 26, 2019 3:59 PM  
**To:** Ezell, Ty <david.ezell@mheducation.com>  
**Cc:** Godwin, Natasha D. <GodwinN@santarosa.k12.fl.us>; McDaniel, Brennis L. <McDanielB@santarosa.k12.fl.us>  
**Subject:** Requesting a quote

\*\*\* EXTERNAL EMAIL: If sender is unknown, use caution when opening. \*\*\*

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If you have any questions please let me know.

Thank you

**Sue Stetler**

Bookkeeper

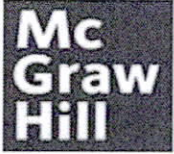
**Central School**

6180 Central School Road

Milton FL 32570

850-983-5640

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Because learning changes everything.®

**QUOTE PREPARED FOR:**

Central High School  
6180 CENTRAL SCHOOL RD  
MILTON, FL 32570  
ACCOUNT NUMBER: 237318

**SUBSCRIPTION/DIGITAL CONTACT:**

Brennis McDaniel  
mcdanielb@santarosa.k12.fl.us

**CONTACT:**

Sue Stetler  
stetlers@santarosa.k12.fl.us  
(850) 983-5640 X113

**SALES REP INFORMATION:**

Ty Ezell  
david.ezell@mheducation.com  
(850) 628-1858

Section Summary	Value of All Materials	Free Materials	Product Subtotal
ALEKS	\$0.00		
<b>PRODUCT TOTAL*</b>	<b>\$1,198.80</b>	<b>\$0.00</b>	<b>\$1,198.80</b>
ESTIMATED S&H**			TBD
ESTIMATED TAX**			TBD
<b>GRAND TOTAL*</b>			<b>\$1,198.80</b>

\* Price firm for 45 days from quote date. Price quote must be attached to school purchase order to receive the quoted price and free materials.

\*\*Shipping and handling charges are not included in the quote total. Actual shipping and handling charges will be applied at time of order. Taxes are not included in the quote total. If applicable, actual tax charges will be applied at time of order.

Comments:

**PLEASE INCLUDE THIS PROPOSAL WITH YOUR PURCHASE ORDER**

**SEND ORDER TO:**

McGraw-Hill | PO Box 182605 | Columbus, OH 43218-2605  
Email: orders\_mhe@mheducation.com | Phone: 1-800-338-3987 | Fax: 1-800-953-8691

QUOTE DATE: 10/03/2019  
QUOTE NUMBER: TEZEL-10032019-001

ACCOUNT NAME: Central High School  
ACCOUNT #: 237318

EXPIRATION DATE: 11/17/2019  
PAGE #: 1



Because learning changes everything.®

Product Description	ISBN	Qty	Unit Price	Free Materials	Line Subtotal
ALEKS ADD ON 1 YEAR SUBSCRIPTION	978-0-02-139150-9	60	\$19.98	\$0.00	\$1,198.80

PLEASE INCLUDE THIS PROPOSAL WITH YOUR PURCHASE ORDER

SEND ORDER TO:

McGraw-Hill | PO Box 182605 | Columbus, OH 43218-2605  
Email: [orders\\_mhe@mheducation.com](mailto:orders_mhe@mheducation.com) | Phone: 1-800-338-3987 | Fax: 1-800-953-8691

QUOTE DATE: 10/03/2019  
QUOTE NUMBER: TEZEL-10032019-001

ACCOUNT NAME: Central High School  
ACCOUNT #: 237318

EXPIRATION DATE: 11/17/2019  
PAGE #: 2



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Central High School  
6180 CENTRAL SCHOOL RD  
MILTON, FL 32570  
ACCOUNT NUMBER: 237318

**CONTACT:**

Sue Stetler  
stetlers@santarosa.k12.fl.us  
(850) 983-5640 X113

VALUE OF ALL MATERIALS	\$1,198.80
FREE MATERIALS	\$0.00
<b>PRODUCT TOTAL*</b>	<b>\$1,198.80</b>
ESTIMATED SHIPPING & HANDLING**	TBD
ESTIMATED TAX**	TBD
<b>GRAND TOTAL</b>	<b>\$1,198.80</b>

**SUBSCRIPTION/DIGITAL CONTACT:**

Brennis McDaniel  
mcdanielb@santarosa.k12.fl.us

Comments:

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\*\*Shipping and handling charges are not included in the quote total. Actual shipping and handling charges will be applied at time of order. Taxes are not included in the quote total. If applicable, actual tax charges will be applied at time of order.

Terms of Service:

By placing an order for digital products (the 'Subscribed Materials'), the entity that this price quote has been prepared for ('Subscriber') agrees to be bound by the Terms of Service and any specific provisions required by Subscriber's state law, each located in the applicable links below. Subject to Subscriber's payment of the fees set out above, McGraw-Hill School Education, LLC hereby grants to Subscriber a non-exclusive, non-transferable license to allow only the number of Authorized Users that corresponds to the quantity of Subscribed Materials set forth above to access and use the Subscribed Materials under the terms described in the Terms of Service and any specific provisions required by Subscriber's state law, each located in the applicable links below. The subscription term for the Subscribed Materials shall be as set forth in the Product Description above. If no subscription term is specified, the initial term shall be one (1) year from the date of this price quote (the 'Initial Subscription Term'), and thereafter the Subscriber shall renew for additional one (1) year terms (each a 'Subscription Renewal Term'), provided MHE has chosen to renew the subscription and has sent an invoice for such Subscription Renewal Term to Subscriber.

[Terms Of Service](#)

[Provisions required by Subscriber State law](#)

ATTENTION: In our effort to protect our customer's data, we will no longer store credit card data in any manner within in our system. Therefore, as of April 30, 2016 we will no longer accept credit card orders via email, fax, or mail/package delivery. Credit card orders may be placed over the phone by calling the number listed above or via our websites by visiting [www.mheducation.com](http://www.mheducation.com) (or [www.mhecoast2coast.com](http://www.mhecoast2coast.com)).

School Purchase Order Number: \_\_\_\_\_

\_\_\_\_\_  
Name of School Official (Please Print)

\_\_\_\_\_  
Signature of School Official

**PLEASE INCLUDE THIS PROPOSAL WITH YOUR PURCHASE ORDER**

**SEND ORDER TO:**

McGraw-Hill | PO Box 182605 | Columbus, OH 43218-2605  
Email: [orders\\_mhe@mheducation.com](mailto:orders_mhe@mheducation.com) | Phone: 1-800-338-3987 | Fax: 1-800-953-8691

QUOTE DATE: 10/03/2019  
QUOTE NUMBER: TEZEL-10032019-001

ACCOUNT NAME: Central High School  
ACCOUNT #: 237318

EXPIRATION DATE: 11/17/2019  
PAGE #: 3

## Goodbred, Tracy R.

---

**From:** Stetler, Sue  
**Sent:** Thursday, October 3, 2019 12:42 PM  
**To:** Ezell, Ty  
**Subject:** Re: (EXT) RE: Requesting a quote

Thank you!

### Sue Stetler

Bookkeeper

#### Central School

6180 Central School Road  
Milton FL 32570  
850-983-5640

---

**From:** Ezell, Ty <david.ezell@mheducation.com>  
**Sent:** Thursday, October 3, 2019 12:36 PM  
**To:** Stetler, Sue <StetlerS@santarosa.k12.fl.us>  
**Cc:** Godwin, Natasha D. <GodwinN@santarosa.k12.fl.us>; McDaniel, Brennis L. <McDanielB@santarosa.k12.fl.us>; Cole, Christi <ColeC@santarosa.k12.fl.us>; Miller, Johnny <Johnny.Miller@mheducation.com>  
**Subject:** (EXT) RE: Requesting a quote

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hi Sue,

I have attached the quote for the ALEKS numbers and online package that was discussed yesterday. Please let me know if you need anything else.

Thanks



---

### Ty Ezell

Sales Representative  
McGraw-Hill Education | School Group  
C: 850.628.1858  
[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)



**From:** Stetler, Sue <StetlerS@santarosa.k12.fl.us>  
**Sent:** Thursday, September 26, 2019 3:59 PM  
**To:** Ezell, Ty <david.ezell@mheducation.com>  
**Cc:** Godwin, Natasha D. <GodwinN@santarosa.k12.fl.us>; McDaniel, Brennis L. <McDanielB@santarosa.k12.fl.us>  
**Subject:** Requesting a quote

\*\*\* EXTERNAL EMAIL: If sender is unknown, use caution when opening. \*\*\*

Hey, Ty

We would like to request a quote for the ALEKS, math, 6 PRE-Cal, Digital Program. This is for 55 students. We want the SSO Version.

If you have any questions please let me know.

Thank you

## **Sue Stetler**

Bookkeeper

### **Central School**

6180 Central School Road

Milton FL 32570

850-983-5640

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## Goodbred, Tracy R.

---

**From:** Baugus, Jeffery A.  
**Sent:** Friday, October 4, 2019 1:20 PM  
**To:** Ezell, Ty (david.ezell@mheducation.com)  
**Subject:** Fw: Wrong books :(

Ty,

Didn't we switch the PO's for Pace HS to reflect them wanting Reading Essentials for years 2-5? See below...

Serving Together,

*Jeffery Baugus*

Coordinator of Math and Science  
Santa Rosa County School District

Office: 850.983.5051 Fax: 850.981.7861

---

**From:** Gray, Dustin <GrayD@santarosa.k12.fl.us>  
**Sent:** Friday, October 4, 2019 10:13 AM  
**To:** Baugus, Jeffery A. <BaugusJ@santarosa.k12.fl.us>  
**Subject:** Fwd: Wrong books :(

Jeff,

Here is the emails that Byers and I were having in regards to the Notebooks for Physical and how they have had the Interactive Readers in the past. Thanks for your help with this.

DG

Patriot Strong  
Dustin Gray  
Pace High School  
Assistant Principal  
(850)995-3600 ext. 1109

---

**From:** Byers, Katherine F. <ByersK@santarosa.k12.fl.us>  
**Sent:** Thursday, September 19, 2019 2:02 PM  
**To:** Gray, Dustin  
**Subject:** RE: Wrong books :(

Any word on these books? I know it is probably pretty low on your list but I thought I would check.

Katherine Byers  
Science Department Chair  
Chemistry I and II Honors  
Swim Coach



**From:** Gray, Dustin <GrayD@santarosa.k12.fl.us>  
**Sent:** Thursday, August 29, 2019 9:19 AM  
**To:** Byers, Katherine F. <ByersK@santarosa.k12.fl.us>  
**Subject:** Re: Wrong books :(

Are they still boxed up? I'll work on it today...

Patriot Strong  
Dustin Gray  
Pace High School  
Assistant Principal  
(850)995-3600 ext. 1109

---

**From:** Byers, Katherine F. <ByersK@santarosa.k12.fl.us>  
**Sent:** Thursday, August 29, 2019 7:45:44 AM  
**To:** Gray, Dustin <GrayD@santarosa.k12.fl.us>  
**Subject:** RE: Wrong books :(

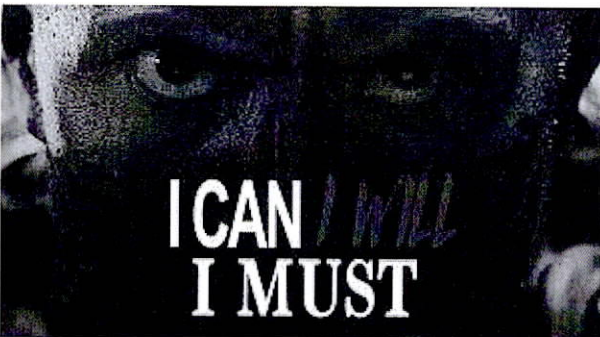
NO, we got workbooks the first year but then we decided as a district to change to the interactive reader for the second year because we thought it was more beneficial. Not sure if we can return them and get the IR or if she will just have to deal with it. She can access the interactive reader online we are just limited in our computer access.

*Katherine Byers  
Science Department Chair  
Chemistry I and II Honors  
Swim Coach*

---

**From:** Gray, Dustin <GrayD@santarosa.k12.fl.us>  
**Sent:** Wednesday, August 28, 2019 3:17 PM  
**To:** Byers, Katherine F. <ByersK@santarosa.k12.fl.us>  
**Subject:** RE: Wrong books :(

Bridget ordered everything we got the first year...they may not be here yet. Did we get those the first year of adoption?  
DG



Dustin Gray - Assistant Principal  
Pace High School  
4065 Norris Road  
Pace, FL 32571  
850.995.3600 ext. 1109  
850.995.3620 fax

*"Our mission at Pace High is to provide all students with quality instruction while stressing the importance of respecting others, sharing responsibility, and embracing the concept of lifelong learning."*

*"Our vision is for our Patriots to be people who challenge themselves daily and are mindful of others."*

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---

**From:** Byers, Katherine F. <ByersK@santarosa.k12.fl.us>  
**Sent:** Wednesday, August 28, 2019 2:25 PM  
**To:** Gray, Dustin <GrayD@santarosa.k12.fl.us>  
**Subject:** FW: Wrong books :(

Don't know if we can do anything about this or if she is going to have to suck it up.

Katherine Byers  
Science Department Chair  
Chemistry I and II Honors  
Swim Coach

---

**From:** Ripp, Brittany L. <RippB@santarosa.k12.fl.us>  
**Sent:** Wednesday, August 28, 2019 1:37 PM  
**To:** Byers, Katherine F. <ByersK@santarosa.k12.fl.us>  
**Subject:** Wrong books :(

Good Afternoon,

I hope you are feeling okay! I hate to bother you but unfortunately I received the wrong books for physical science, I was supposed to get the interactive readers and i received the notebooks. Let me know if I need to do anything to help you out!

Brittany Ripp

## Goodbred, Tracy R.

---

**From:** Amy Chism <AmyChism@FSBD.com>  
**Sent:** Friday, October 4, 2019 1:35 PM  
**To:** Ezell, Ty;Baugus, Jeffery A.  
**Cc:** Jeff Cregor  
**Subject:** (EXT) RE: Wrong books :(

### **CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

They must be requested on a purchase order and pay freight only yearly. It is not an automatic ship. Please print this email to accompany your next order for these and Thank you!!!

Thank you,  
Amy Chism  
Assistant Manager of the Order Department  
Florida School Book Depository Inc.  
PO Box 6578 Jax. Fl. 32236  
1-800-447-7957  
Wk. 904-781-7191 ext. 207  
Fax 904-781-3486  
[Amychism@fsbd.com](mailto:Amychism@fsbd.com)

---

**From:** Ezell, Ty [mailto:david.ezell@mheducation.com]  
**Sent:** Friday, October 04, 2019 2:33 PM  
**To:** Baugus, Jeffery A.  
**Cc:** Amy Chism  
**Subject:** Re: Wrong books :(

Did the school request the Reading Essentials when they requested their consumables? Usually that is how the FSBD sends the materials. I just approve the switch when asked. I have copied Amy Chism with the FSBD on this email. Not sure if it is noted with the FSBD to replace each year.

Sent from my iPhone

On Oct 4, 2019, at 1:20 PM, Baugus, Jeffery A. <[BaugusJ@santarosa.k12.fl.us](mailto:BaugusJ@santarosa.k12.fl.us)> wrote:

\*\*\* EXTERNAL EMAIL: If sender is unknown, use caution when opening. \*\*\*

Ty,

Didn't we switch the PO's for Pace HS to reflect them wanting Reading Essentials for years 2-5?  
See below...

Serving Together,

## Jeffery Baugus

Coordinator of Math and Science  
Santa Rosa County School District

Office: 850.983.5051 Fax: 850.981.7861

---

**From:** Gray, Dustin <[GrayD@santarosa.k12.fl.us](mailto:GrayD@santarosa.k12.fl.us)>  
**Sent:** Friday, October 4, 2019 10:13 AM  
**To:** Baugus, Jeffery A. <[BaugusJ@santarosa.k12.fl.us](mailto:BaugusJ@santarosa.k12.fl.us)>  
**Subject:** Fwd: Wrong books :(

Jeff,

Here is the emails that Byers and I were having in regards to the Notebooks for Physical and how they have had the Interactive Readers in the past. Thanks for your help with this.

DG

Patriot Strong  
Dustin Gray  
Pace High School  
Assistant Principal  
(850)995-3600 ext. 1109

---

**From:** Byers, Katherine F. <[ByersK@santarosa.k12.fl.us](mailto:ByersK@santarosa.k12.fl.us)>  
**Sent:** Thursday, September 19, 2019 2:02 PM  
**To:** Gray, Dustin  
**Subject:** RE: Wrong books :(

Any word on these books? I know it is probably pretty low on your list but I thought I would check.

*Katherine Byers  
Science Department Chair  
Chemistry I and II Honors  
Swim Coach*

---

**From:** Gray, Dustin <[GrayD@santarosa.k12.fl.us](mailto:GrayD@santarosa.k12.fl.us)>  
**Sent:** Thursday, August 29, 2019 9:19 AM  
**To:** Byers, Katherine F. <[ByersK@santarosa.k12.fl.us](mailto:ByersK@santarosa.k12.fl.us)>  
**Subject:** Re: Wrong books :(

Are they still boxed up? I'll work on it today...

Patriot Strong  
Dustin Gray  
Pace High School  
Assistant Principal  
(850)995-3600 ext. 1109

---

**From:** Byers, Katherine F. <[ByersK@santarosa.k12.fl.us](mailto:ByersK@santarosa.k12.fl.us)>  
**Sent:** Thursday, August 29, 2019 7:45:44 AM

To: Gray, Dustin <GrayD@santarosa.k12.fl.us>

Subject: RE: Wrong books :(

NO, we got workbooks the first year but then we decided as a district to change to the interactive reader for the second year because we thought it was more beneficial. Not sure if we can return them and get the IR or if she will just have to deal with it. She can access the interactive reader online we are just limited in our computer access.

Katherine Byers  
Science Department Chair  
Chemistry I and II Honors  
Swim Coach

---

From: Gray, Dustin <GrayD@santarosa.k12.fl.us>

Sent: Wednesday, August 28, 2019 3:17 PM

To: Byers, Katherine F. <ByersK@santarosa.k12.fl.us>

Subject: RE: Wrong books :(

Bridget ordered everything we got the first year...they may not be here yet. Did we get those the first year of adoption?

DG

<image001.jpg>

Dustin Gray - Assistant Principal

Pace High School

4065 Norris Road

Pace, FL 32571

850.995.3600 ext. 1109

850.995.3620 fax

*"Our mission at Pace High is to provide all students with quality instruction while stressing the importance of respecting others, sharing responsibility, and embracing the concept of lifelong learning."*

*"Our vision is for our Patriots to be people who challenge themselves daily and are mindful of others."*

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---

From: Byers, Katherine F. <ByersK@santarosa.k12.fl.us>

Sent: Wednesday, August 28, 2019 2:25 PM

To: Gray, Dustin <GrayD@santarosa.k12.fl.us>

Subject: FW: Wrong books :(

Don't know if we can do anything about this or if she is going to have to suck it up.

Katherine Byers  
Science Department Chair  
Chemistry I and II Honors  
Swim Coach

**From:** Ripp, Brittany L. <RippB@santarosa.k12.fl.us>  
**Sent:** Wednesday, August 28, 2019 1:37 PM  
**To:** Byers, Katherine F. <ByersK@santarosa.k12.fl.us>  
**Subject:** Wrong books :(

Good Afternoon,

I hope you are feeling okay! I hate to bother you but unfortunately I received the wrong books for physical science, I was supposed to get the interactive readers and i received the notebooks. Let me know if I need to do anything to help you out!

Brittany Ripp

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## Goodbred, Tracy R.

---

**From:** Hord, W.F. Rick  
**Sent:** Sunday, October 27, 2019 8:40 PM  
**To:** Customer Service  
**Subject:** Re: (EXT) CSOM McGraw Hill Account - MH Case #16091169 [ ref:\_00D80LRll.\_5000y1e3eSw:ref ]  
**Attachments:** Screen Shot 2019-10-24 at 20.54.40.png

Here is the question. The import-export answers need to be swapped. The ancient Egyptians did not have wood to trade away. The answers in this test item conflict with the information in the text and also with other items in the same question bank. This item is easy to find - filter by question type; it's one of only 3 or 4 image label items.

---

**From:** Customer Service <seg\_customerservice@mheducation.com>  
**Sent:** Friday, October 25, 2019 9:25 AM  
**To:** Hord, W.F. Rick <HordW@santarosa.k12.fl.us>  
**Subject:** (EXT) CSOM McGraw Hill Account - MH Case #16091169 [ ref:\_00D80LRll.\_5000y1e3eSw:ref ]

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Dear William Hord,

Thank you for contacting McGraw-Hill regarding a test question error for A History of the World Early Ages (2018 edition, ISBN 978-0-07-676788-5).

Please respond with the specific information of the error for chapter 5 in the ConnectED app. This information will be sent to our editorial office.

Please contact us with any additional questions or concerns.

Thank you for choosing McGraw-Hill for your educational needs.

Kind Regards,  
Gina W  
Customer Success Advocate  
McGraw-Hill | Customer Service & Order Management  
860 Taylor Station Road, Blacklick Ohio 43004  
P: 800-338-3987 | F: 800-953-8691

For faster service, including real-time order status, connect with us at [www.mheducation.com/customerservice](http://www.mheducation.com/customerservice)

Visit our self-service website for your order needs: [www.mhecoast2coast.com](http://www.mhecoast2coast.com)

----- Original Message -----

From: []  
Sent:

Question type

Image Labels

Question text

Drag and drop the elements of the growth of trade in Ancient Egypt to complete the chart.

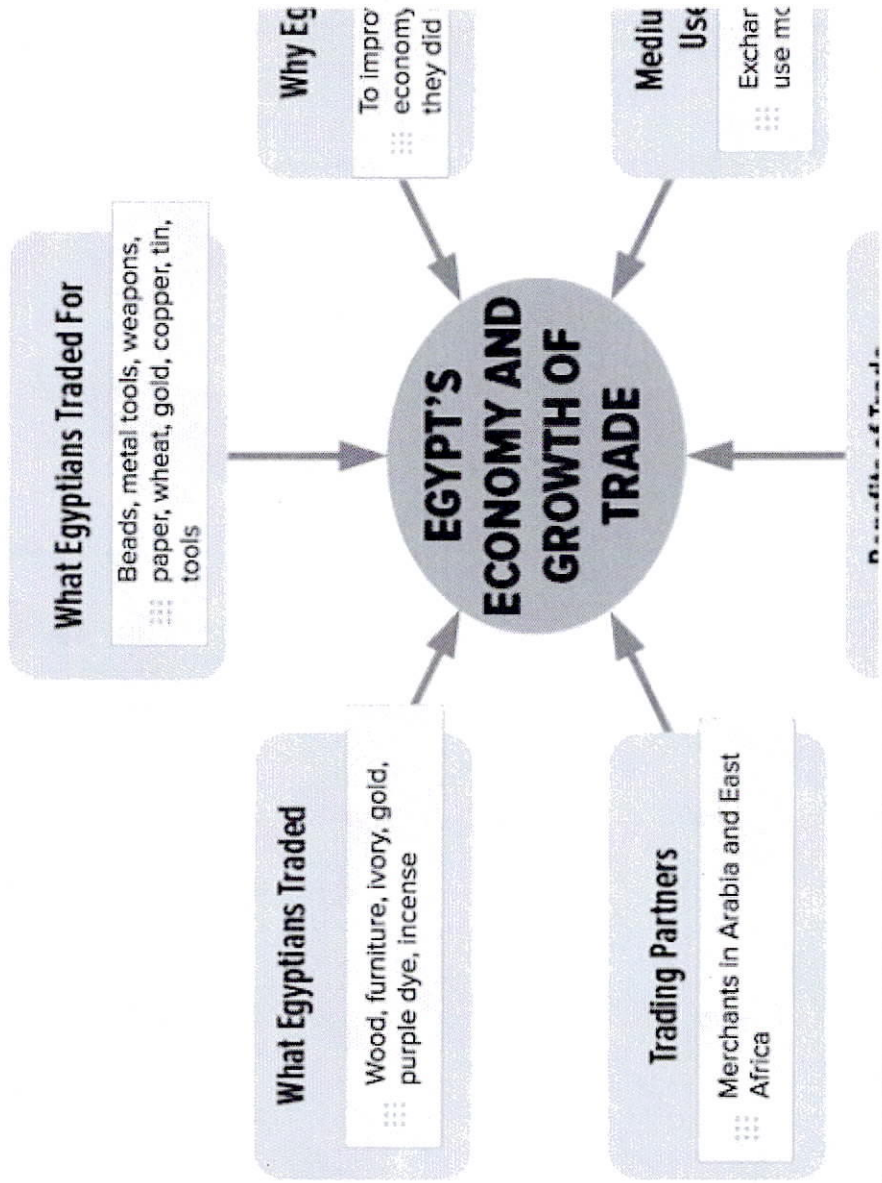
Background image

Answer options

Text Image

Drag choices onto the image. Unused ones will become distractors. Choices will appear in the same order for students.

- 
- ↑
- 
- ←
- 
- ←
- 
- ←
- 
- ←





**Goodbred, Tracy R.**

---

**From:** Youngblood, Clark J  
**Sent:** Monday, October 28, 2019 8:49 AM  
**To:** Ezell, Ty  
**Subject:** Re: (EXT) SS Meeting

No I am not, actually taking the long weekend to go mountain biking in North Georgia.

**Clark Youngblood**  
**Coordinator of Social Studies**  
**Santa Rosa District Schools**

---

**From:** Ezell, Ty <david.ezell@mheducation.com>  
**Sent:** Monday, October 28, 2019 8:38 AM  
**To:** Youngblood, Clark J <YoungbloodCJ@santarosa.k12.fl.us>  
**Subject:** (EXT) SS Meeting

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Clark,

I thought I would ask if you are working on November 11<sup>th</sup> (Veteran's Day)? I know school is out, but I wanted to check.

Thanks



---

**Ty Ezell**

Sales Representative  
McGraw-Hill Education | School Group  
C: 850.628.1858  
[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)



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## Goodbred, Tracy R.

---

**From:** Stetler, Sue  
**Sent:** Friday, November 1, 2019 1:09 PM  
**To:** Ezell, Ty  
**Subject:** Re: (EXT) RE: (EXT) RE: Requesting a quote

I've been trying to place the order...was told someone will call me back to convert the quote to an actual purchase....so I can use the school credit card.

Can you help?

### Sue Stetler

Bookkeeper  
**Central School**  
6180 Central School Road  
Milton FL 32570  
850-983-5640

---

**From:** Ezell, Ty <david.ezell@mheducation.com>  
**Sent:** Friday, November 1, 2019 1:06 PM  
**To:** Stetler, Sue <StetlerS@santarosa.k12.fl.us>  
**Subject:** (EXT) RE: (EXT) RE: Requesting a quote

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hi Sue,

I just want to see if the ALEKS order was placed?

Thanks



---

### Ty Ezell

Sales Representative  
McGraw-Hill Education | School Group  
C: 850.628.1858  
[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)



**From:** Stetler, Sue <StetlerS@santarosa.k12.fl.us>  
**Sent:** Thursday, October 3, 2019 1:42 PM  
**To:** Ezell, Ty <david.ezell@mheducation.com>  
**Subject:** Re: (EXT) RE: Requesting a quote

\*\*\* EXTERNAL EMAIL: If sender is unknown, use caution when opening. \*\*\*

Thank you!

## Sue Stetler

Bookkeeper

### Central School

6180 Central School Road  
Milton FL 32570  
850-983-5640

---

**From:** Ezell, Ty <david.ezell@mheducation.com>  
**Sent:** Thursday, October 3, 2019 12:36 PM  
**To:** Stetler, Sue <StetlerS@santarosa.k12.fl.us>  
**Cc:** Godwin, Natasha D. <GodwinN@santarosa.k12.fl.us>; McDaniel, Brennis L. <McDanielB@santarosa.k12.fl.us>; Cole, Christi <ColeC@santarosa.k12.fl.us>; Miller, Johnny <Johnny.Miller@mheducation.com>  
**Subject:** (EXT) RE: Requesting a quote

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hi Sue,

I have attached the quote for the ALEKS numbers and online package that was discussed yesterday. Please let me know if you need anything else.

Thanks



---

## Ty Ezell

Sales Representative  
McGraw-Hill Education | School Group  
C: 850.628.1858  
[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)



**From:** Stetler, Sue <[StetlerS@santarosa.k12.fl.us](mailto:StetlerS@santarosa.k12.fl.us)>  
**Sent:** Thursday, September 26, 2019 3:59 PM  
**To:** Ezell, Ty <[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)>  
**Cc:** Godwin, Natasha D. <[GodwinN@santarosa.k12.fl.us](mailto:GodwinN@santarosa.k12.fl.us)>; McDaniel, Brennis L. <[McDanielB@santarosa.k12.fl.us](mailto:McDanielB@santarosa.k12.fl.us)>  
**Subject:** Requesting a quote

\*\*\* EXTERNAL EMAIL: If sender is unknown, use caution when opening. \*\*\*

Hey, Ty

We would like to request a quote for the ALEKS, math, 6 PRE-Cal, Digital Program. This is for 55 students. We want the SSO Version.

If you have any questions please let me know.

Thank you

## **Sue Stetler**

Bookkeeper

### **Central School**

6180 Central School Road

Milton FL 32570

850-983-5640

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## Goodbred, Tracy R.

---

**From:** Stetler, Sue  
**Sent:** Friday, November 1, 2019 1:30 PM  
**To:** Ezell, Ty  
**Subject:** Re: (EXT) RE: (EXT) RE: (EXT) RE: Requesting a quote

I'm waiting on someone to call.....  
Ready to go from this end.

### Sue Stetler

Bookkeeper  
**Central School**  
6180 Central School Road  
Milton FL 32570  
850-983-5640

---

**From:** Ezell, Ty <david.ezell@mheducation.com>  
**Sent:** Friday, November 1, 2019 1:12 PM  
**To:** Stetler, Sue <StetlerS@santarosa.k12.fl.us>  
**Subject:** (EXT) RE: (EXT) RE: (EXT) RE: Requesting a quote

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Let me know if I can get you some help!



---

### Ty Ezell

Sales Representative  
McGraw-Hill Education | School Group  
C: 850.628.1858  
[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)



---

**From:** Stetler, Sue <StetlerS@santarosa.k12.fl.us>  
**Sent:** Friday, November 1, 2019 2:09 PM  
**To:** Ezell, Ty <david.ezell@mheducation.com>  
**Subject:** Re: (EXT) RE: (EXT) RE: Requesting a quote

\*\*\* EXTERNAL EMAIL: If sender is unknown, use caution when opening. \*\*\*

I've been trying to place the order...was told someone will call me back to convert the quote to an actual purchase....so I can use the school credit card.

Can you help?

## Sue Stetler

Bookkeeper

### Central School

6180 Central School Road

Milton FL 32570

850-983-5640

---

**From:** Ezell, Ty <[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)>

**Sent:** Friday, November 1, 2019 1:06 PM

**To:** Stetler, Sue <[StetlerS@santarosa.k12.fl.us](mailto:StetlerS@santarosa.k12.fl.us)>

**Subject:** (EXT) RE: (EXT) RE: Requesting a quote

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hi Sue,

I just want to see if the ALEKS order was placed?

Thanks



---

## Ty Ezell

Sales Representative

McGraw-Hill Education | School Group

C: 850.628.1858

[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)



---

**From:** Stetler, Sue <[StetlerS@santarosa.k12.fl.us](mailto:StetlerS@santarosa.k12.fl.us)>

**Sent:** Thursday, October 3, 2019 1:42 PM

**To:** Ezell, Ty <[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)>

**Subject:** Re: (EXT) RE: Requesting a quote

\*\*\* EXTERNAL EMAIL: If sender is unknown, use caution when opening. \*\*\*

Thank you!

## Sue Stetler

Bookkeeper

### Central School

6180 Central School Road  
Milton FL 32570  
850-983-5640

---

**From:** Ezell, Ty <[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)>

**Sent:** Thursday, October 3, 2019 12:36 PM

**To:** Stetler, Sue <[StetlerS@santarosa.k12.fl.us](mailto:StetlerS@santarosa.k12.fl.us)>

**Cc:** Godwin, Natasha D. <[GodwinN@santarosa.k12.fl.us](mailto:GodwinN@santarosa.k12.fl.us)>; McDaniel, Brennis L. <[McDanielB@santarosa.k12.fl.us](mailto:McDanielB@santarosa.k12.fl.us)>; Cole, Christi <[ColeC@santarosa.k12.fl.us](mailto:ColeC@santarosa.k12.fl.us)>; Miller, Johnny <[Johnny.Miller@mheducation.com](mailto:Johnny.Miller@mheducation.com)>

**Subject:** (EXT) RE: Requesting a quote

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hi Sue,

I have attached the quote for the ALEKS numbers and online package that was discussed yesterday. Please let me know if you need anything else.

Thanks



---

## Ty Ezell

Sales Representative

McGraw-Hill Education | School Group

C: 850.628.1858

[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)



---

**From:** Stetler, Sue <[StetlerS@santarosa.k12.fl.us](mailto:StetlerS@santarosa.k12.fl.us)>

**Sent:** Thursday, September 26, 2019 3:59 PM

**To:** Ezell, Ty <[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)>

**Cc:** Godwin, Natasha D. <[GodwinN@santarosa.k12.fl.us](mailto:GodwinN@santarosa.k12.fl.us)>; McDaniel, Brennis L. <[McDanielB@santarosa.k12.fl.us](mailto:McDanielB@santarosa.k12.fl.us)>

**Subject:** Requesting a quote



\*\*\* EXTERNAL EMAIL: If sender is unknown, use caution when opening. \*\*\*

Hey, Ty

We would like to request a quote for the ALEKS, math, 6 Pre-Cal, Digital Program. This is for 55 students. We want the SSO Version.

If you have any questions please let me know.

Thank you

## **Sue Stetler**

Bookkeeper

### **Central School**

6180 Central School Road

Milton FL 32570

850-983-5640

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## **Goodbred, Tracy R.**

---

**From:** Stetler, Sue  
**Sent:** Wednesday, November 6, 2019 8:05 AM  
**To:** Ezell, Ty  
**Subject:** Ordering Aleks Program

Good Morning, Ty!

On 11-1-19 I talked with Janette so we can order the ALEKS program. She said that they would have to convert the quote to a purchase. Can you check to see what's going on? Why is it taking so long?

Thanks!

### **Sue Stetler**

Bookkeeper

#### **Central School**

6180 Central School Road

Milton FL 32570

850-983-5640

## Goodbred, Tracy R.

---

**From:** Stetler, Sue  
**Sent:** Wednesday, November 6, 2019 8:19 AM  
**To:** Ezell, Ty  
**Subject:** Re: (EXT) Re: Ordering Aleks Program

No. She was the person that I talked with at McGraw Hill. She gave me the case # 16123965 for this conversion.

### Sue Stetler

Bookkeeper

#### Central School

6180 Central School Road  
Milton FL 32570  
850-983-5640

---

**From:** Ezell, Ty <david.ezell@mheducation.com>  
**Sent:** Wednesday, November 6, 2019 8:16 AM  
**To:** Stetler, Sue <StetlerS@santarosa.k12.fl.us>  
**Subject:** (EXT) Re: Ordering Aleks Program

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Who is Janette? Is she with Santa Rosa?

Sent from my iPhone

On Nov 6, 2019, at 9:05 AM, Stetler, Sue <StetlerS@santarosa.k12.fl.us> wrote:

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Good Morning, Ty!

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Bookkeeper

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## Goodbred, Tracy R.

---

**From:** Stetler, Sue  
**Sent:** Wednesday, November 6, 2019 2:05 PM  
**To:** Ezell, Ty;McDaniel, Brennis L.  
**Subject:** Re: (EXT) Re: (EXT) Re: Ordering Aleks Program

Awesome! I will be in a School Advisory meeting today from 2:30-4:00 PM. I hope I don't miss the phone call!

Thanks so much, Ty, for passing on this message. I was afraid they had forgotten us!

### Sue Stetler

Bookkeeper

#### Central School

6180 Central School Road  
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850-983-5640

---

**From:** Ezell, Ty <david.ezell@mheducation.com>  
**Sent:** Wednesday, November 6, 2019 1:58 PM  
**To:** Stetler, Sue <StetlerS@santarosa.k12.fl.us>  
**Subject:** (EXT) Re: (EXT) Re: Ordering Aleks Program

### **CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Note from CUsomer Service: keyed this on SO# 51865642 , it is on credit card auth hold since customer is paying for with credit card

CSOM will contact Sue for credit card payment today so this should get processed. We can check back tomorrow

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Bookkeeper

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Bookkeeper

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## Goodbred, Tracy R.

---

**From:** Stetler, Sue  
**Sent:** Wednesday, November 6, 2019 2:05 PM  
**To:** Ezell, Ty;McDaniel, Brennis L.  
**Subject:** Re: (EXT) Re: (EXT) Re: Ordering Aleks Program

Awesome! I will be in a School Advisory meeting today from 2:30-4:00 PM. I hope I don't miss the phone call!

Thanks so much, Ty, for passing on this message. I was afraid they had forgotten us!

### Sue Stetler

Bookkeeper

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No. She was the person that I talked with at McGraw Hill. She gave me the case # 16123965 for this conversion.

**Sue Stetler**  
Bookkeeper  
Central School

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**Goodbred, Tracy R.**

---

**From:** Stetler, Sue  
**Sent:** Wednesday, November 13, 2019 11:11 AM  
**To:** Ezell, Ty  
**Cc:** McDaniel, Brennis L.  
**Subject:** Re: (EXT) Re: (EXT) Re: Ordering Aleks Program

Ty, can you make contact with them again and see when they are going to call and get the credit card information for payment. We need to step this up.

thanks!

**Sue Stetler**

Bookkeeper  
**Central School**  
6180 Central School Road  
Milton FL 32570  
850-983-5640

---

**From:** Stetler, Sue <StetlerS@santarosa.k12.fl.us>  
**Sent:** Wednesday, November 6, 2019 2:04 PM  
**To:** Ezell, Ty <david.ezell@mheducation.com>; McDaniel, Brennis L. <McDanielB@santarosa.k12.fl.us>  
**Subject:** Re: (EXT) Re: (EXT) Re: Ordering Aleks Program

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**Sue Stetler**

Bookkeeper  
**Central School**  
6180 Central School Road  
Milton FL 32570  
850-983-5640

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## **Sue Stetler**

Bookkeeper

### **Central School**

6180 Central School Road

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850-983-5640

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**To:** Stetler, Sue <StetlerS@santarosa.k12.fl.us>

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Bookkeeper

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Bookkeeper

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## Goodbred, Tracy R.

---

**From:** Dampson, Tabitha L.  
**Sent:** Wednesday, November 13, 2019 1:20 PM  
**To:** Ezell, Ty  
**Subject:** Re: (EXT) ELA Feedback for upcoming adoption

Good Afternoon!

We are excited to know that people are wanting to work with us as teachers but unfortunately things like this must go through the district first per our administrators. I asked them this morning about your email and this was their response. Please contact the district office for information on how to set up times.

Thank you again for your efforts,

### Tabitha Dampson

English Teacher, Holley Navarre Middle  
dampsonart@gmail.com  
<https://www.dampsonart.com>  
<https://holleynavarremiddle.wixsite.com/hnmsbulldogs>

---

**From:** Ezell, Ty <david.ezell@mheducation.com>  
**Sent:** Wednesday, November 13, 2019 7:55 AM  
**To:** Atteberry, Teddi L. <AtteberryTL@santarosa.k12.fl.us>; Love, Brock <LoveB@santarosa.k12.fl.us>; Dampson, Tabitha L. <DampsonT@santarosa.k12.fl.us>; Ferris Jr., George B. <FerrisG@santarosa.k12.fl.us>; Mendoza, Evelyn J. <MendozaE@santarosa.k12.fl.us>; Stevens, Kathryn C. <StevensKC@santarosa.k12.fl.us>; West, Lauren <WestL@santarosa.k12.fl.us>; McKee, Brigette <McKeeB@santarosa.k12.fl.us>  
**Subject:** (EXT) ELA Feedback for upcoming adoption

### **CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hi Holley Navarre Teachers,

Our company is now building the program we will bring to market for the upcoming adoption and I am reaching out to teachers in my territory to meet and get feedback on needs for the teacher and student in the classrooms of today. Your feedback will go along way in developing a program that meets the needs of students and teachers for the upcoming adoption next year. I would love to meet with you this week, Thursday, or next week Tuesday-Thursday, at your convenience during your planning or after school, whichever is best, to discuss ELA needs in the middle school setting. Let me know if you can fit me in this week and what day and time works best for you.

Again this feedback is so helpful and beneficial to build a program that fits teachers across Florida!

Thanks and I look forward to meeting with you!



---

**Ty Ezell**

Sales Representative

McGraw-Hill Education | School Group

C: 850.628.1858

[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)



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## Goodbred, Tracy R.

---

**From:** Dampson, Tabitha L.  
**Sent:** Wednesday, November 13, 2019 1:25 PM  
**To:** Ezell, Ty  
**Subject:** Re: (EXT) Re: (EXT) ELA Feedback for upcoming adoption

Sounds good.

Thank you,

### Tabitha Dampson

English Teacher, Holley Navarre Middle  
dampsonart@gmail.com  
<https://www.dampsonart.com>  
<https://holleynavarremiddle.wixsite.com/hnmsbulldogs>

---

**From:** Ezell, Ty <david.ezell@mheducation.com>  
**Sent:** Wednesday, November 13, 2019 1:21 PM  
**To:** Dampson, Tabitha L. <DampsonT@santarosa.k12.fl.us>  
**Subject:** (EXT) Re: (EXT) ELA Feedback for upcoming adoption

### **CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Thanks Tabitha. I will reach out to Patti McNight and try to set something up.

Sent from my iPhone

On Nov 13, 2019, at 1:20 PM, Dampson, Tabitha L. <DampsonT@santarosa.k12.fl.us> wrote:

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Good Afternoon!

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Thank you again for your efforts,

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**From:** Ezell, Ty <david.ezell@mheducation.com>  
**Sent:** Wednesday, November 13, 2019 7:55 AM  
**To:** Atteberry, Teddi L. <AtteberryTL@santarosa.k12.fl.us>; Love, Brock <LoveB@santarosa.k12.fl.us>; Dampson, Tabitha L. <DampsonT@santarosa.k12.fl.us>; Ferris Jr., George B. <FerrisG@santarosa.k12.fl.us>; Mendoza, Evelyn J. <MendozaE@santarosa.k12.fl.us>; Stevens, Kathryn C. <StevensKC@santarosa.k12.fl.us>; West, Lauren <WestL@santarosa.k12.fl.us>; McKee, Brigitte <McKeeB@santarosa.k12.fl.us>  
**Subject:** (EXT) ELA Feedback for upcoming adoption

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hi Holley Navarre Teachers,

Our company is now building the program we will bring to market for the upcoming adoption and I am reaching out to teachers in my territory to meet and get feedback on needs for the teacher and student in the classrooms of today. Your feedback will go along way in developing a program that meets the needs of students and teachers for the upcoming adoption next year. I would love to meet with you this week, Thursday, or next week Tuesday-Thursday, at your convenience during your planning or after school, whichever is best, to discuss ELA needs in the middle school setting. Let me know if you can fit me in this week and what day and time works best for you.

Again this feedback is so helpful and beneficial to build a program that fits teachers across Florida!

Thanks and I look forward to meeting with you!

<image001.png>

**Ty Ezell**

Sales Representative  
McGraw-Hill Education | School Group  
C: 850.628.1858  
[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)

<image002.png>

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## Goodbred, Tracy R.

---

**From:** Stetler, Sue  
**Sent:** Thursday, November 14, 2019 8:30 AM  
**To:** Ezell, Ty  
**Subject:** Re: (EXT) RE: (EXT) Re: (EXT) Re: Ordering Aleks Program

No, We have not heard from anyone. Thanks, Ty. I'll call them right now.

## Sue Stetler

Bookkeeper

### Central School

6180 Central School Road  
Milton FL 32570  
850-983-5640

---

**From:** Ezell, Ty <david.ezell@mheducation.com>  
**Sent:** Thursday, November 14, 2019 8:26 AM  
**To:** Stetler, Sue <StetlerS@santarosa.k12.fl.us>  
**Subject:** (EXT) RE: (EXT) Re: (EXT) Re: Ordering Aleks Program

## CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Have you heard back from anyone? If not call Customer Service at 800-334-7344 and give them case # 16123965. They should be able to help.



## Ty Ezell

Sales Representative  
McGraw-Hill Education | School Group  
C: 850.628.1858  
[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)



---

**From:** Stetler, Sue <StetlerS@santarosa.k12.fl.us>  
**Sent:** Wednesday, November 13, 2019 12:11 PM  
**To:** Ezell, Ty <david.ezell@mheducation.com>

Cc: McDaniel, Brennis L. <McDanielB@santarosa.k12.fl.us>

Subject: Re: (EXT) Re: (EXT) Re: Ordering Aleks Program

\*\*\* EXTERNAL EMAIL: If sender is unknown, use caution when opening. \*\*\*

Ty, can you make contact with them again and see when they are going to call and get the credit card information for payment. We need to step this up.

thanks!

## Sue Stetler

Bookkeeper

### Central School

6180 Central School Road

Milton FL 32570

850-983-5640

---

From: Stetler, Sue <StetlerS@santarosa.k12.fl.us>

Sent: Wednesday, November 6, 2019 2:04 PM

To: Ezell, Ty <david.ezell@mheducation.com>; McDaniel, Brennis L. <McDanielB@santarosa.k12.fl.us>

Subject: Re: (EXT) Re: (EXT) Re: Ordering Aleks Program

Awesome! I will be in a School Advisory meeting today from 2:30-4:00 PM. I hope I don't miss the phone call!

Thanks so much, Ty, for passing on this message. I was afraid they had forgotten us!

## Sue Stetler

Bookkeeper

### Central School

6180 Central School Road

Milton FL 32570

850-983-5640

---

From: Ezell, Ty <david.ezell@mheducation.com>

Sent: Wednesday, November 6, 2019 1:58 PM

To: Stetler, Sue <StetlerS@santarosa.k12.fl.us>

Subject: (EXT) Re: (EXT) Re: Ordering Aleks Program

## **CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Note from CUser Service: keyed this on SO# 51865642 , it is on credit card auth hold since customer is paying for with credit card

CSOM will contact Sue for credit card payment today so this should get processed. We can check back tomorrow

Sent from my iPhone

On Nov 6, 2019, at 9:19 AM, Stetler, Sue <[StetlerS@santarosa.k12.fl.us](mailto:StetlerS@santarosa.k12.fl.us)> wrote:

**\*\*\* EXTERNAL EMAIL: If sender is unknown, use caution when opening. \*\*\***

No. She was the person that I talked with at McGraw Hill. She gave me the case # 16123965 for this conversion.

## Sue Stetler

Bookkeeper

### Central School

6180 Central School Road  
Milton FL 32570  
850-983-5640

---

**From:** Ezell, Ty <[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)>

**Sent:** Wednesday, November 6, 2019 8:16 AM

**To:** Stetler, Sue <[StetlerS@santarosa.k12.fl.us](mailto:StetlerS@santarosa.k12.fl.us)>

**Subject:** (EXT) Re: Ordering Aleks Program

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Who is Janette? Is she with Santa Rosa?

Sent from my iPhone

On Nov 6, 2019, at 9:05 AM, Stetler, Sue <[StetlerS@santarosa.k12.fl.us](mailto:StetlerS@santarosa.k12.fl.us)> wrote:

**\*\*\* EXTERNAL EMAIL: If sender is unknown, use caution when opening. \*\*\***

Good Morning, Ty!

On 11-1-19 I talked with Janette so we can order the ALEKS program. She said that they would have to convert the quote to a purchase. Can you check to see what's going on? Why is it taking so long?

Thanks!

## Sue Stetler

Bookkeeper

### Central School

6180 Central School Road  
Milton FL 32570  
850-983-5640

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## Goodbred, Tracy R.

---

**From:** Mike McKee <mmckee@creol.ucf.edu>  
**Sent:** Thursday, December 12, 2019 8:15 AM  
**To:** FASS FLscisuper; Abby Dogum; Adam LaMee; aguevara@nutrientsforlife.org; aheflin@flvs.net; Alaina McGinnis; Alice Bennett; amanda.strickland@myoneclay.net; Amato Carlo; Cozart, Amy; Amy Kezman; Amy Monahan; Angie Harr; Ann Bridges; ahipps@fau.edu; Arlene Korr; ASantone@lsi.fsu.edu; Ashley Hart; Ashley Lazo; Becki Lucas; Beth Smith; Beth` Lazar; Betty Mutwii; beverly.stancel@sarasotacountysschools.net; Bianca Julio; Bob Gokey; brownc@walton.k12.fl.us; Bruce MacFadden; Cameron Betts; Candice Arnold; Cari Lienhart; Carly Mikell; Carol Myers; Carreña Nuñez; Casandra Gabriele; Catherine Allard; Chelsie Hocker; Cheri Dame; Chris Pryor; Chris Stefancik; Chrissy Brouwer; Christine Jenkins; Christopher Okamoto; chsland@gmail.com; Cindy Schurr; Colleen Witmuss; Corey Peloquin; Curt Witthoff; Cynthia (Suzanne) DeLay; Cynthia Dunham-Derheiner; Dana Franklin; Dane Jaber; Daniel McFarland; Danielle Knapp; David Darak; David Gorham; David Woods; Deb Stevens; Dena Pisaneschi; Deschaine, Nicole; Desiree Sujoy; Desiree Sujoy; Djimo Serodio; Dominique Shimizu; Dominique Shimizu; Donna Szpyrka; Dorianne Pagnotti; Dustin Tooley; Eric Gardner; Gary Myers; gay.lewis@lcsb.org; Glenna Barber; Glorimel Nieves; Greg Hutton; gwen.richards@cengage.com; HEATHER JOHNSON; Heidi Alves; Heidi Brennan; Hutchison Kadea; Jack Falkenhagen; Janet Schnauss; jaredjw@leeschools.net; Jason Keeler; Jason Keeler; Jason Keeler; Jason Kopish; Jason Siquefield; Jason Siquefield; Jeff Couch; Jeff Enos Sylvia Fumero; Baugus, Jeffery A.; Jeffrey Hancock; jeffrey.hancock@polk-fl.net; Jennifer Borges; Jennifer Davis; Jennifer Diaz; Jennifer Jordan; Jennifer Reser; jennifer.see@jcsb.org; Jeremy Keen; Jeremy Blinn; Jessica Ireland; Joan Kennett; Jodi Romans; Jody Alligood; John Garrett; John Lendway; Joseph Simmons; Joyce Chan; JP Keener; julia.mate@palmbeachschools.org; Karen Gerhart; Karen Williams; Karrie Wikman; Katherine Lewis; Katie McCurdy; Keith Stavig; Kelly Angelo; Kelly Dodd; Kelly Lunt; Kim Testa; kirouac Mathew; Kristina Seitz; Kristina Seitz; Lacle Rudin; Larry Plank; Laura Buckius; Lauren King; Laylah Bulman; Leah Glass; Lee Hughes; Lesley Kirkley; Lia Turk; Liam O'Brien; lightspeed@indianriverschools.org; Lindsey Bojovic; Lindsey Craven; Lindsey Johnson; Lisa & Marta Dunn, Lisa & Marta Acosta; Lisa Davies; Lisa Milenkovic; Lisa Morrow; Liz Young; Liz Young; Loren Kerschensteiner (Kingsley); Lori.Smith@learninga-z.com; Lorie Gates; lwade@pasco.k12.fl.us; Lynda Pennell; Marissa Alonzo; Mark Butler; Mark McCreary; Marna Fox; Marsha Winegarner; Mary Beth Branch; Mary Devore; Matt Hahn; Maureen B Shankman; Maureen Miller; Melinda Lyon; Melissa Alsobrooks; Melissa Raburn; Meredith Wells; Marilyn Johnson; Michelle Ferro; Michelle Kirk; Micole Gorges; Mike Cimino; Milton Huling; morris\_j@hcsb.k12.fl.us; murphy; Nancy Besley; Nancy Watson; Ned Colley; Nicholas Ewen; Nicole Jacquay; Pam Revels; Pat Brzycki; Patrick Hiser; Peggy Smith-Herbst; Perri Robinson; PJ Duncan; Quina, Meg; Rachel Novella; Rebecca Mead; Rebecca Mott; Rebecca Ray; Rebecca Teske; registrar-support@google.com; Renee Venegas; Richard Crowley; Rod Gusman; Rudy Keezer; Ryan Dougherty; Ryan Westberry; Sabrina Y. Morgan; Salila Suman; Sandra Reyes; Sandy Newman; Sangermayer; Sara Eldemery; Sarah Burkett; Sasha DuVerney-Amoa; Scott Eddleman; Sean Reidy; Sean Sterrett; Shana Tirado; Sheri Spivey; Sheri Spivey; Sherri Andrews; Sherwin Salomon; Sonia Blackstone; Spencer Ellington; Stephan Jones, M.Ed; Steve Olson; Steven Steinfield; Susan McKenna; Susan Russel; Thomas Doughty; Thomas Rhea; Thomas Rhea; Thomas Salinsky; Tia Brown; tina marie castano; Tom Custer; Tom Robertson; Tom Trapp; tomeke.thompson@polk-fl.net; Toyia Haile; Tyson Brown; Valerie Gaynor; Vanessa Baker; Vanessa Finnie; Veronica Mamone; voconnell@ti.com; Wallace Knight; Wendy Forteza; Zyanya Lehmann

**Subject:** (EXT) Upcoming Events?  
**Attachments:** Posters 2019 Laser.jpg; Posters 2019 SPACE 2.jpg

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hi All –

I wanted to see if you are planning on hosting a district wide event for high school students (AP/IB/Accelerated/STEM) and/or science and math teachers in the spring. If so, I would like to bring information about our Photonic Science and Engineering program at UCF. If it is a fairly small event, I can send promotional material. We have some new posters this year (attached) and lots of information about photonics at <https://photonics.creol.ucf.edu>

Thanks and have a great winter break!  
Mike

Mike McKee  
Associate Director  
Undergraduate Program

College of Optics and Photonics  
University of Central Florida  
4304 Scorpius Street  
Orlando, Florida 32816  
Office: CREOL 108B  
Phone: 407-823-6376  
Cell/Text: 407-920-6453  
[www.creol.ucf.edu](http://www.creol.ucf.edu)



## Goodbred, Tracy R.

---

**From:** Mike McKee <mmckee@creol.ucf.edu>  
**Sent:** Thursday, December 12, 2019 8:15 AM  
**To:** FASS FLscisuper; Abby Dogum; Adam LaMee; aguevara@nutrientsforlife.org; aheflin@flvs.net; Alaina McGinnis; Alice Bennett; amanda.strickland@myoneclay.net; Amato Carlo; Cozart, Amy; Amy Kezman; Amy Monahan; Angie Harr; Ann Bridges; ahipps@fau.edu; Arlene Korr; ASantone@lsi.fsu.edu; Ashley Hart; Ashley Lazo; Becki Lucas; Beth Smith; Beth Lazar; Betty Mutwii; beverly.stancel@sarasotacountysschools.net; Bianca Julio; Bob Gokey; brownc@walton.k12.fl.us; Bruce MacFadden; Cameron Betts; Candice Arnold; Cari Lienhart; Carly Mikell; Carol Myers; Carreña Nuñez; Casandra Gabriele; Catherine Allard; Chelsie Hocker; Cheri Dame; Chris Pryor; Chris Stefancik; Chrissy Brouwer; Christine Jenkins; Christopher Okamoto; chsland@gmail.com; Cindy Schurr; Colleen Witmuss; Corey Peloquin; Curt Witthoff; Cynthia (Suzanne) DeLay; Cynthia Dunham-Derheiner; Dana Franklin; Dane Jaber; Daniel McFarland; Danielle Knapp; David Darak; David Gorham; David Woods; Deb Stevens; Dena Pisaneschi; Deschaine, Nicole; Desiree Sujoy; Desiree Sujoy; Djimo Serodio; Dominique Shimizu; Dominique Shimizu; Donna Szpyrka; Dorianne Pagnotti; Dustin Tooley; Eric Gardner; Gary Myers; gay.lewis@lcsb.org; Glenna Barber; Glorimel Nieves; Greg Hutton; gwen.richards@cengage.com; HEATHER JOHNSON; Heidi Alves; Heidi Brennan; Hutchison Kadea; Jack Falkenhagen; Janet Schnauss; jaredjw@leeschools.net; Jason Keeler; Jason Keeler; Jason Keeler; Jason Kopish; Jason Sinquefield; Jason Sinquefield; Jeff Couch; Jeff Enos Sylvania Fumero; Baugus, Jeffery A.; Jeffrey Hancock; jeffrey.hancock@polk-fl.net; Jennifer Borges; Jennifer Davis; Jennifer Diaz; Jennifer Jordan; Jennifer Reser; jennifer.see@jcsb.org; Jeremy Keen; Jeremy Blinn; Jessica Ireland; Joan Kennett; Jodi Romans; Jody Alligood; John Garrett; John Lendway; Joseph Simmons; Joyce Chan; JP Keener; julia.mate@palmbeachschools.org; Karen Gerhart; Karen Williams; Karrie Wikman; Katherine Lewis; Katie McCurdy; Keith Stavig; Kelly Angelo; Kelly Dodd; Kelly Lunt; Kim Testa; kirouac Mathew; Kristina Seitz; Kristina Seitz; Lacole Rudin; Larry Plank; Laura Buckius; Lauren King; Laylah Bulman; Leah Glass; Lee Hughes; Lesley Kirkley; Lia Turk; Liam O'Brien; lightspeed@indianriverschools.org; Lindsey Bojovic; Lindsey Craven; Lindsey Johnson; Lisa & Marta Dunn, Lisa & Marta Acosta; Lisa Davies; Lisa Milenkovic; Lisa Morrow; Liz Young; Liz Young; Loren Kerschensteiner (Kingsley); Lori.Smith@learninga-z.com; Lorie Gates; lwade@pasco.k12.fl.us; Lynda Pennell; Marissa Alonzo; Mark Butler; Mark McCreary; Marna Fox; Marsha Winegarner; Mary Beth Branch; Mary Devore; Matt Hahn; Maureen B Shankman; Maureen Miller; Melinda Lyon; Melissa Alsobrooks; Melissa Raburn; Meredith Wells; Merilyn Johnson; Michelle Ferro; Michelle Kirk; Micole Gorges; Mike Cimino; Milton Huling; morris\_j@hcsb.k12.fl.us; murphy; Nancy Besley; Nancy Watson; Ned Colley; Nicholas Ewen; Nicole Jacquay; Pam Revels; Pat Brzycki; Patrick Hiser; Peggy Smith-Herbst; Perri Robinson; PJ Duncan; Quina, Meg; Rachel Novella; Rebecca Mead; Rebecca Mott; Rebecca Ray; Rebecca Teske; registrar-support@google.com; Renee Venegas; Richard Crowley; Rod Gusman; Rudy Keezer; Ryan Dougherty; Ryan Westberry; Sabrina Y. Morgan; Salila Suman; Sandra Reyes; Sandy Newman; Sangermayer; Sara Eldemery; Sarah Burkett; Sasha DuVerney-Amoa; Scott Eddleman; Sean Reidy; Sean Sterrett; Shana Tirado; Sheri Spivey; Sheri Spivey; Sherri Andrews; Sherwin Salomon; Sonia Blackstone; Spencer Ellington; Stephan Jones, M.Ed; Steve Olson; Steven Steinfield; Susan McKenna; Susan Russel; Thomas Doughty; Thomas Rhea; Thomas Rhea; Thomas Salinsky; Tia Brown; tina marie castano; Tom Custer; Tom Robertson; Tom Trapp; tomeke.thompson@polk-fl.net; Toyia Haile; Tyson Brown; Valerie Gaynor; Vanessa Baker; Vanessa Finnie; Veronica Mamone; voconnell@ti.com; Wallace Knight; Wendy Forteza; Zyanya Lehmann

**Subject:** (EXT) Upcoming Events?  
**Attachments:** Posters 2019 Laser.jpg; Posters 2019 SPACE 2.jpg

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Hi All –

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Thanks and have a great winter break!  
Mike

Mike McKee  
Associate Director  
Undergraduate Program

College of Optics and Photonics  
University of Central Florida  
4304 Scorpius Street  
Orlando, Florida 32816  
Office: CREOL 108B  
Phone: 407-823-6376  
Cell/Text: 407-920-6453  
[www.creol.ucf.edu](http://www.creol.ucf.edu)

## Goodbred, Tracy R.

---

**From:** Clark, Sandy  
**Sent:** Friday, December 13, 2019 9:54 AM  
**To:** Digital Technical Support  
**Subject:** RE: (EXT) RE: Product Query-ConnectED - Case 16277296 [ ref:\_00D80LRll.\_5000y1eZgym:ref ]

This is not a premade test but one that I started and had difficulty find the question that went with the unit. I there not one that is already made by the publisher? I would like a test that was made by the publisher. I find that this curriculum is lacking in the teacher edition with no answers of unit assessments. I have struggled using this curriculum and don't quite understand why it didn't come with a teacher's manual with ALL answers for the unit study, work sheets and assessments.

**From:** Digital Technical Support <epgtech@mheducation.com>  
**Sent:** Friday, December 13, 2019 9:39 AM  
**To:** Clark, Sandy <ClarkSH@santarosa.k12.fl.us>  
**Subject:** (EXT) RE: Product Query-ConnectED - Case 16277296 [ ref:\_00D80LRll.\_5000y1eZgym:ref ]

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**



r Sandy Clark,

nk you for contacting McGraw-Hill Technical Support concerning the issue with Floria Social Studies. I have shed the Answer Key for Grade 3, Unit 2, Lesson 1. This includes the Chart and Graph Skill answers. I was able te this by going to resources and searching "Answer Key."

ccess pre-made assessment you will need to do the following:

oing to the Online Assessment Center and clicking My Test Library.

The screenshot shows the McGraw-Hill Social Studies Teacher Center interface. At the top, there is a navigation bar with the McGraw-Hill logo, the text 'networks FLORIDA SOCIAL STUDIES The United States: Its Regions and Neighbors', and 'TEACHER CENTER PRIMARY SOURCE LIBRARY'. Below this is a section titled 'Online Assessments'. The main content area is titled 'Clark Soc Studies 3 Period 07 0041-50210503-034 Assigned Tests'. It features two tabs: 'Assigned Tests' (selected) and 'My Test Library'. Below the tabs are two buttons: '+ New Test' and 'Assign Test From Library'. There is a search box labeled 'Search by title'. Below the search box is a table with columns 'Title', 'Schedule', and 'Status'. The table is currently empty, with the text 'No current quizzes.' centered below it.

licking My Test. It will bring up all the pre-made test so you don't have to search the



Online Assessments

My Test Library

Assigned Tests My Test Library

+ New Test Item Banks My Tests Archived Filter

Grade 3 Primary Sources Asses...

Search by title, subj, or grc

Title	Subject	Grd.	Created	IF
Cultural Celebrations	SS	3rd	12/12/2019	



c.

responding to this issue, please use the "Reply" button to ensure prompt processing of your question. If you need our team, please refer to case number 16277296.

Regards,  
Maria V  
Technical Support Representative  
Phone: 800-437-3715, Monday-Friday, 7 am-8 pm EST

our Self Help Website with many FAQ documents: [DTS Communities](#)

If you want to submit a new issue, or would like to chat with us now, please click [Contact Us](#). We are available to chat Monday-Friday, 9 am-8 pm EST.

u want to receive automatic updates about MH platforms, subscribe here: [Status Page](#)

.00D80LRII.\_5000y1eZgym:ref



## Goodbred, Tracy R.

---

**From:** Barber, Karen R Dr.  
**Sent:** Monday, December 23, 2019 10:39 AM  
**To:** Bradigan, Katie  
**Subject:** RE: (EXT) Justice Involved Youth Discussion

Can't wait! Thank you so much, Katie! Talk to you at 2:00!

*Dr. Karen R. Barber*

Director of Federal Programs  
Santa Rosa School District  
6032 Hwy. 90  
Milton, FL 32570

-----Original Appointment-----

**From:** Bradigan, Katie <Katie.Bradigan@mheducation.com>  
**Sent:** Sunday, December 22, 2019 7:59 PM  
**To:** Bradigan, Katie; Barber, Karen R Dr.  
**Subject:** (EXT) Justice Involved Youth Discussion  
**When:** Monday, December 23, 2019 2:00 PM-3:00 PM (UTC-06:00) Central Time (US & Canada).  
**Where:** 1-866-692-4530,,,596679697#

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Karen-

I'm looking forward to connecting you and your team with Antonio Samuel from Amazon tomorrow at 2pm CST. I love connecting smart, passionate & commitment leaders who care deeply about helping kids so I know tomorrow's conversation will be great. I had an opportunity to talk with Antonio this week to share the background information you provided and he is eager to listen and learn more about your incredible work and share his background & vision for future work in this arena.

Thanks Karen!

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## Goodbred, Tracy R.

---

**From:** Antonio Samuel <antonio.samuelmba@gmail.com>  
**Sent:** Tuesday, January 7, 2020 7:28 AM  
**To:** Bradigan, Katie  
**Cc:** Barber, Karen R Dr.  
**Subject:** (EXT) Re: (EXT) Justice Involved Youth Discussion

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

3pm CST on the 10th works for me.

On Mon, Jan 6, 2020 at 9:07 PM Bradigan, Katie <Katie.Bradigan@mheducation.com> wrote:

Antonio- vacation at Amazon? I didn't know that was a thing :) I'm so glad to hear you got to take some time off for the holiday and enjoy time with your family! I know how crazy this time of year is at Amazon!

I hate to throw a small wrench in our possible time slot but I now have a meeting scheduled during our proposed window on the 9th.

Are you both available on Friday, January 10th at 3pm CST?

Get [Outlook for iOS](#)

---

**From:** Antonio Samuel <antonio.samuelmba@gmail.com>  
**Sent:** Monday, January 6, 2020 1:07 PM  
**To:** Bradigan, Katie  
**Cc:** Barber, Karen R Dr.  
**Subject:** Re: (EXT) Justice Involved Youth Discussion

\*\*\*EXTERNAL EMAIL: If sender is unknown, use caution when opening.\*\*\*

Katie,

First and foremost thanks for making this connection and I really looking forward to touching base with you and Karen. Apologies for the delayed response but I'm just returning from vacation over the holidays. With the 3rd already behind us, the 9th at 3pm CST works for me. The 23rd I'll be in Phoenix for an all day meeting so that wouldn't work for me.

Thanks again and I'll tentatively block off my calendar for the 9th until I hear otherwise.

Antonio

On Wed, Dec 25, 2019 at 7:00 PM Bradigan, Katie <Katie.Bradigan@mheducation.com> wrote:

Karen & Antonio-

First, I hope you both are having aVERY Merry Christmas! I know I've spent the entire day relaxing, eating and eating some more so I hope your holiday has been very similar! I've attached a few pictures of my current view lol.



I know that we had to reschedule our conversation on Monday because of Antonio's flights being cancelled (oh the joys of air travel in the Midwest!) so I wanted to touch base to throw a few dates/times out for us to connect. I know you both are incredibly busy so please let me know if any of the below work well for you both. If so, I will send a calendar invite with a phone bridge to hold the time.

- Friday, January 3<sup>rd</sup> at 11am CST or 2 pm CST
- Thursday, January 9<sup>th</sup> at 3pm CST
- Thursday, January 23<sup>rd</sup> at 3pm CST

Thank you both so much- I can't wait to connect two brilliant & passionate leaders who care deeply about kids!



**Katie Bradigan**

District Manager, Great Lakes

McGraw-Hill| School Group

8787 Orion Place, Columbus, Ohio 43240

C: 614-813-8262

[katie.bradigan@mheducation.com](mailto:katie.bradigan@mheducation.com)

[mheducation.com](http://mheducation.com)



---

**From:** "Barber, Karen R Dr." <BarberK@santarosa.k12.fl.us>  
**Date:** Monday, December 23, 2019 at 11:38 AM  
**To:** "Bradigan, Katie" <Katie.Bradigan@mheducation.com>  
**Subject:** RE: (EXT) Justice Involved Youth Discussion

**\*\*\*EXTERNAL EMAIL: If sender is unknown, use caution when opening.\*\*\***

Can't wait! Thank you so much, Katie! Talk to you at 2:00!

*Dr. Karen R. Barber*

Director of Federal Programs

Santa Rosa School District

6032 Hwy. 90

Milton, FL 32570

-----Original Appointment-----

**From:** Bradigan, Katie <Katie.Bradigan@mheducation.com>  
**Sent:** Sunday, December 22, 2019 7:59 PM  
**To:** Bradigan, Katie; Barber, Karen R Dr.  
**Subject:** (EXT) Justice Involved Youth Discussion  
**When:** Monday, December 23, 2019 2:00 PM-3:00 PM (UTC-06:00) Central Time (US & Canada).  
**Where:** 1-866-692-4530,,,596679697#

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Karen-

I'm looking forward to connecting you and your team with Antonio Samuel from Amazon tomorrow at 2pm CST. I love connecting smart, passionate & commitment leaders who care deeply about helping kids so I know tomorrow's conversation will be great. I had an opportunity to talk with Antonio this week to share the background information you provided and he is eager to listen and learn more about your incredible work and share his background & vision for future work in this arena.

Thanks Karen!

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## Goodbred, Tracy R.

---

**From:** Barber, Karen R Dr.  
**Sent:** Tuesday, January 7, 2020 7:48 AM  
**To:** Bradigan, Katie;Antonio Samuel  
**Subject:** Justice Involved Youth Discussion

That works for me!

*Dr. Karen R. Barber*  
Director of Federal Programs  
Santa Rosa School District  
6032 Hwy. 90  
Milton, FL 32570

**From:** Bradigan, Katie <Katie.Bradigan@mheducation.com>  
**Sent:** Monday, January 6, 2020 8:08 PM  
**To:** Antonio Samuel <antonio.samuelmba@gmail.com>  
**Cc:** Barber, Karen R Dr. <BarberK@santarosa.k12.fl.us>  
**Subject:** (EXT) Re: (EXT) Justice Involved Youth Discussion

### **CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Antonio- vacation at Amazon? I didn't know that was a thing :) I'm so glad to hear you got to take some time off for the holiday and enjoy time with your family! I know how crazy this time of year is at Amazon!

I hate to throw a small wrench in our possible time slot but I now have a meeting scheduled during our proposed window on the 9th.

Are you both available on Friday, January 10th at 3pm CST?

Get [Outlook for iOS](#)

---

**From:** Antonio Samuel <antonio.samuelmba@gmail.com>  
**Sent:** Monday, January 6, 2020 1:07 PM  
**To:** Bradigan, Katie  
**Cc:** Barber, Karen R Dr.  
**Subject:** Re: (EXT) Justice Involved Youth Discussion

\*\*\*EXTERNAL EMAIL: If sender is unknown, use caution when opening.\*\*\*

Katie,

First and foremost thanks for making this connection and I really looking forward to touching base with you and Karen. Apologies for the delayed response but I'm just returning from vacation over the holidays. With the 3rd already behind us, the 9th at 3pm CST works for me. The 23rd I'll be in Phoenix for an all day meeting so that wouldn't work for me.

Thanks again and I'll tentatively block off my calendar for the 9th until I hear otherwise.

Antonio

On Wed, Dec 25, 2019 at 7:00 PM Bradigan, Katie <[Katie.Bradigan@mheducation.com](mailto:Katie.Bradigan@mheducation.com)> wrote:

Karen & Antonio-

First, I hope you both are having aVERY Merry Christmas! I know I've spent the entire day relaxing, eating and eating some more so I hope your holiday has been very similar! I've attached a few pictures of my current view lol.

I know that we had to reschedule our conversation on Monday because of Antonio's flights being cancelled (oh the joys of air travel in the Midwest!) so I wanted to touch base to throw a few dates/times out for us to connect. I know you both are incredibly busy so please let me know if any of the below work well for you both. If so, I will send a calendar invite with a phone bridge to hold the time.

- Friday, January 3<sup>rd</sup> at 11am CST or 2 pm CST
- Thursday, January 9<sup>th</sup> at 3pm CST
- Thursday, January 23<sup>rd</sup> at 3pm CST

Thank you both so much- I can't wait to connect two brilliant & passionate leaders who care deeply about kids!



**Katie Bradigan**

District Manager, Great Lakes

McGraw-Hill| School Group

8787 Orion Place, Columbus, Ohio 43240

C: 614-813-8262

[katie.bradigan@mheducation.com](mailto:katie.bradigan@mheducation.com)

[mheducation.com](http://mheducation.com)





---

**From:** "Barber, Karen R Dr." <BarberK@santarosa.k12.fl.us>  
**Date:** Monday, December 23, 2019 at 11:38 AM  
**To:** "Bradigan, Katie" <Katie.Bradigan@mheducation.com>  
**Subject:** RE: (EXT) Justice Involved Youth Discussion

\*\*\*EXTERNAL EMAIL: If sender is unknown, use caution when opening.\*\*\*

Can't wait! Thank you so much, Katie! Talk to you at 2:00!

*Dr. Karen R. Barber*

Director of Federal Programs

Santa Rosa School District

6032 Hwy. 90

Milton, FL 32570

-----Original Appointment-----

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Thanks Karen!

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**Goodbred, Tracy R.**

---

**Subject:** (EXT) Post Commitment Youth Collaboration  
**Location:** 1-866-692-4530,,,596679697#

**Start:** Fri 1/10/2020 3:00 PM  
**End:** Fri 1/10/2020 4:00 PM

**Recurrence:** (none)

**Meeting Status:** Accepted

**Organizer:** Bradigan, Katie

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**Goodbred, Tracy R.**

---

**From:** McDaniel, Brennis L.  
**Sent:** Friday, January 10, 2020 11:02 AM  
**To:** Stetler, Sue;Ezell, Ty  
**Subject:** RE: Ordering Aleks Program

Ty,

Mrs. Stetler nor I have heard back on purchasing Aleks. Can you please let us know what our next step needs to be and why this process is taking so long. Please read the emails below from Stetler and let us know.

Thank you,

*Mrs. Brennis McDaniel*

Central High Mathematics  
[mcdanielb@santarosa.k12.fl.us](mailto:mcdanielb@santarosa.k12.fl.us)

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**From:** Stetler, Sue <StetlerS@santarosa.k12.fl.us>  
**Sent:** Tuesday, January 7, 2020 8:54 AM  
**To:** McDaniel, Brennis L. <McDanielB@santarosa.k12.fl.us>  
**Subject:** Fw: Ordering Aleks Program

This is the last that I heard or had correspondence in regards to Aleks Program.

Do you have the time to follow up with Ty and see what's going on?

**Sue Stetler**

Bookkeeper

**Central School**

6180 Central School Road  
Milton FL 32570  
850-983-5640

---

**From:** Stetler, Sue  
**Sent:** Wednesday, November 6, 2019 8:05 AM  
**To:** Ezell, Ty <[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)>  
**Subject:** Ordering Aleks Program

Good Morning, Ty!

On 11-1-19 I talked with Janette so we can order the ALEKS program. She said that they would have to convert the quote to a purchase. Can you check to see what's going on? Why is it taking so long?

Thanks!

**Sue Stetler**

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## Goodbred, Tracy R.

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**Sue Stetler**

Bookkeeper

**Central School**

6180 Central School Road

Milton FL 32570

850-983-5640

## Goodbred, Tracy R.

---

**From:** Ezell, Ty <david.ezell@mheducation.com>  
**Sent:** Monday, January 13, 2020 8:21 AM  
**To:** McDaniel, Brennis L.; Stetler, Sue  
**Cc:** Miller, Johnny  
**Subject:** (EXT) RE: Ordering Aleks Program

### **CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Sorry for your trouble in ordering. I believe Sue was trying to call to place an order by credit card. If you would like, you can email me a purchase order with the quote, I will be happy to send it to customer service for processing. If you still plan to purchase using a credit card, it will have to be with customer service over the phone. Let me know and I will.

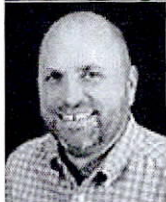
Thanks



---

### **Ty Ezell**

Sales Representative  
McGraw-Hill Education | School Group  
C: 850.628.1858  
[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)



---

**From:** McDaniel, Brennis L. <McDanielB@santarosa.k12.fl.us>  
**Sent:** Friday, January 10, 2020 12:02 PM  
**To:** Stetler, Sue <StetlerS@santarosa.k12.fl.us>; Ezell, Ty <david.ezell@mheducation.com>  
**Subject:** RE: Ordering Aleks Program

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## Goodbred, Tracy R.

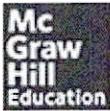
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## Goodbred, Tracy R.

---

**From:** Clark, Sandy  
**Sent:** Friday, December 13, 2019 9:54 AM  
**To:** Digital Technical Support  
**Subject:** RE: (EXT) RE: Product Query-ConnectED - Case 16277296 [ ref:\_00D80LRll.\_5000y1eZgym:ref ]

This is not a premade test but one that I started and had difficulty find the question that went with the unit. I there not one that is already made by the publisher? I would like a test that was made by the publisher. I find that this curriculum is lacking in the teacher edition with no answers of unit assessments. I have struggled using this curriculum and don't quite understand why it didn't come with a teacher's manual with ALL answers for the unit study, work sheets and assessments.

---

**From:** Digital Technical Support <epgtech@mheducation.com>  
**Sent:** Friday, December 13, 2019 9:39 AM  
**To:** Clark, Sandy <ClarkSH@santarosa.k12.fl.us>  
**Subject:** (EXT) RE: Product Query-ConnectED - Case 16277296 [ ref:\_00D80LRll.\_5000y1eZgym:ref ]

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**



r Sandy Clark,

Thank you for contacting McGraw-Hill Technical Support concerning the issue with Florida Social Studies. I have shared the Answer Key for Grade 3, Unit 2, Lesson 1. This includes the Chart and Graph Skill answers. I was able to find this by going to resources and searching "Answer Key."

To access pre-made assessment you will need to do the following:

1. Log in to the Online Assessment Center and clicking My Test Library.

The screenshot shows the McGraw-Hill Social Studies Teacher Center interface. At the top, there is a navigation bar with the McGraw-Hill logo, the text "networks FLORIDA SOCIAL STUDIES The United States: Its Regions and Neighbors", and "TEACHER CENTER PRIMARY SOURCE LIBRARY". Below this is a section titled "Online Assessments". The main content area is titled "Clark Soc Studies 3 Period 07 0041-50210503-034 Assigned Tests". It features two tabs: "Assigned Tests" and "My Test Library", with "My Test Library" being the active tab. Below the tabs are two buttons: "+ New Test" and "Assign Test From Library". There is a search box labeled "Search by title". Below the search box is a table with columns for "Title", "Schedule", "Status", and "Actions". The table is currently empty, displaying the message "No current quizzes.".

2. Click on My Test. It will bring up all the pre-made test so you don't have to search the



Online Assessments

My Test Library

Assigned Tests My Test Library

+ New Test

Item Banks

My Tests

Archived

Filter

Search by title, subj, or grc

Title	Subject	Grd.	Created	IP
Cultural Celebrations	SS	3rd	12/12/2019	



C.

responding to this issue, please use the "Reply" button to ensure prompt processing of your question. If you need our team, please refer to case number 16277296.

Regards,  
Maria V  
Technical Support Representative  
Phone: 800-437-3715, Monday-Friday, 7 am-8 pm EST

our Self Help Website with many FAQ documents: [DTS Communities](#)

If you want to submit a new issue, or would like to chat with us now, please click [Contact Us](#). We are available to chat Monday-Friday, 9 am-8 pm EST.

u want to receive automatic updates about MH platforms, subscribe here: [Status Page](#)

.00D80LRll.\_5000y1eZgym:ref



## Goodbred, Tracy R.

---

**From:** Barber, Karen R Dr.  
**Sent:** Monday, December 23, 2019 10:39 AM  
**To:** Bradigan, Katie  
**Subject:** RE: (EXT) Justice Involved Youth Discussion

Can't wait! Thank you so much, Katie! Talk to you at 2:00!

*Dr. Karen R. Barber*

Director of Federal Programs  
Santa Rosa School District  
6032 Hwy. 90  
Milton, FL 32570

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**Sent:** Tuesday, January 7, 2020 7:28 AM  
**To:** Bradigan, Katie  
**Cc:** Barber, Karen R Dr.  
**Subject:** (EXT) Re: (EXT) Justice Involved Youth Discussion

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3pm CST on the 10th works for me.

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Get [Outlook for iOS](#)

---

**From:** Antonio Samuel <antonio.samuelmba@gmail.com>  
**Sent:** Monday, January 6, 2020 1:07 PM  
**To:** Bradigan, Katie  
**Cc:** Barber, Karen R Dr.  
**Subject:** Re: (EXT) Justice Involved Youth Discussion

**\*\*\*EXTERNAL EMAIL: If sender is unknown, use caution when opening.\*\*\***

Katie,

First and foremost thanks for making this connection and I really looking forward to touching base with you and Karen. Apologies for the delayed response but I'm just returning from vacation over the holidays. With the 3rd already behind us, the 9th at 3pm CST works for me. The 23rd I'll be in Phoenix for an all day meeting so that wouldn't work for me.

Thanks again and I'll tentatively block off my calendar for the 9th until I hear otherwise.

Antonio

On Wed, Dec 25, 2019 at 7:00 PM Bradigan, Katie <Katie.Bradigan@mheducation.com> wrote:

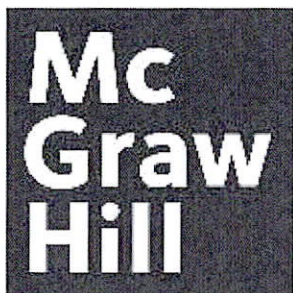
Karen & Antonio-

First, I hope you both are having a**VERY Merry Christmas!** I know I've spent the entire day relaxing, eating and eating some more so I hope your holiday has been very similar! I've attached a few pictures of my current view lol.

I know that we had to reschedule our conversation on Monday because of Antonio's flights being cancelled (oh the joys of air travel in the Midwest!) so I wanted to touch base to throw a few dates/times out for us to connect. I know you both are incredibly busy so please let me know if any of the below work well for you both. If so, I will send a calendar invite with a phone bridge to hold the time.

- Friday, January 3<sup>rd</sup> at 11am CST or 2 pm CST
- Thursday, January 9<sup>th</sup> at 3pm CST
- Thursday, January 23<sup>rd</sup> at 3pm CST

Thank you both so much- I can't wait to connect two brilliant & passionate leaders who care deeply about kids!



**Katie Bradigan**

District Manager, Great Lakes

McGraw-Hill| School Group

8787 Orion Place, Columbus, Ohio 43240

C: 614-813-8262

[katie.bradigan@mheducation.com](mailto:katie.bradigan@mheducation.com)

[mheducation.com](http://mheducation.com)



---

**From:** "Barber, Karen R Dr." <BarberK@santarosa.k12.fl.us>  
**Date:** Monday, December 23, 2019 at 11:38 AM  
**To:** "Bradigan, Katie" <Katie.Bradigan@mheducation.com>  
**Subject:** RE: (EXT) Justice Involved Youth Discussion

\*\*\*EXTERNAL EMAIL: If sender is unknown, use caution when opening.\*\*\*

Can't wait! Thank you so much, Katie! Talk to you at 2:00!

*Dr. Karen R. Barber*

Director of Federal Programs

Santa Rosa School District

6032 Hwy. 90

Milton, FL 32570

-----Original Appointment-----

**From:** Bradigan, Katie <Katie.Bradigan@mheducation.com>  
**Sent:** Sunday, December 22, 2019 7:59 PM  
**To:** Bradigan, Katie; Barber, Karen R Dr.  
**Subject:** (EXT) Justice Involved Youth Discussion  
**When:** Monday, December 23, 2019 2:00 PM-3:00 PM (UTC-06:00) Central Time (US & Canada).  
**Where:** 1-866-692-4530,,,596679697#

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Karen-

I'm looking forward to connecting you and your team with Antonio Samuel from Amazon tomorrow at 2pm CST. I love connecting smart, passionate & commitment leaders who care deeply about helping kids so I know tomorrow's conversation will be great. I had an opportunity to talk with Antonio this week to share the background information you provided and he is eager to listen and learn more about your incredible work and share his background & vision for future work in this arena.



Thanks Karen!

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## **Goodbred, Tracy R.**

---

**From:** Barber, Karen R Dr.  
**Sent:** Tuesday, January 7, 2020 7:48 AM  
**To:** Bradigan, Katie;Antonio Samuel  
**Subject:** Justice Involved Youth Discussion

That works for me!

*Dr. Karen R. Barber*

Director of Federal Programs  
Santa Rosa School District  
6032 Hwy. 90  
Milton, FL 32570

---

**From:** Bradigan, Katie <Katie.Bradigan@mheducation.com>  
**Sent:** Monday, January 6, 2020 8:08 PM  
**To:** Antonio Samuel <antonio.samuelmba@gmail.com>  
**Cc:** Barber, Karen R Dr. <BarberK@santarosa.k12.fl.us>  
**Subject:** (EXT) Re: (EXT) Justice Involved Youth Discussion

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Antonio- vacation at Amazon? I didn't know that was a thing :) I'm so glad to hear you got to take some time off for the holiday and enjoy time with your family! I know how crazy this time of year is at Amazon!

I hate to throw a small wrench in our possible time slot but I now have a meeting scheduled during our proposed window on the 9th.

Are you both available on Friday, January 10th at 3pm CST?

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---

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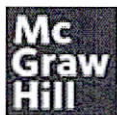
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Thanks Karen!

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**Goodbred, Tracy R.**

---

**Subject:** (EXT) Post Commitment Youth Collaboration  
**Location:** 1-866-692-4530,,,596679697#

**Start:** Fri 1/10/2020 3:00 PM  
**End:** Fri 1/10/2020 4:00 PM

**Recurrence:** (none)

**Meeting Status:** Accepted

**Organizer:** Bradigan, Katie

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## Goodbred, Tracy R.

---

**From:** McDaniel, Brennis L.  
**Sent:** Friday, January 10, 2020 11:02 AM  
**To:** Stetler, Sue;Ezell, Ty  
**Subject:** RE: Ordering Aleks Program

Ty,

Mrs. Stetler nor I have heard back on purchasing Aleks. Can you please let us know what our next step needs to be and why this process is taking so long. Please read the emails below from Stetler and let us know.

Thank you,

*Mrs. Brennis McDaniel*

Central High Mathematics  
[mcdanielb@santarosa.k12.fl.us](mailto:mcdanielb@santarosa.k12.fl.us)

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---

**From:** Stetler, Sue <StetlerS@santarosa.k12.fl.us>  
**Sent:** Tuesday, January 7, 2020 8:54 AM  
**To:** McDaniel, Brennis L. <McDanielB@santarosa.k12.fl.us>  
**Subject:** Fw: Ordering Aleks Program

This is the last that I heard or had correspondence in regards to Aleks Program.

Do you have the time to follow up with Ty and see what's going on?

### Sue Stetler

Bookkeeper  
**Central School**  
6180 Central School Road  
Milton FL 32570  
850-983-5640

---

**From:** Stetler, Sue  
**Sent:** Wednesday, November 6, 2019 8:05 AM  
**To:** Ezell, Ty <[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)>  
**Subject:** Ordering Aleks Program

Good Morning, Ty!

On 11-1-19 I talked with Janette so we can order the ALEKS program. She said that they would have to convert the quote to a purchase. Can you check to see what's going on? Why is it taking so long?

Thanks!

**Sue Stetler**

Bookkeeper

**Central School**

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## Goodbred, Tracy R.

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Bookkeeper

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Milton FL 32570

850-983-5640

## Goodbred, Tracy R.

---

**From:** Ezell, Ty <david.ezell@mheducation.com>  
**Sent:** Monday, January 13, 2020 8:21 AM  
**To:** McDaniel, Brennis L.; Stetler, Sue  
**Cc:** Miller, Johnny  
**Subject:** (EXT) RE: Ordering Aleks Program

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Sorry for your trouble in ordering. I believe Sue was trying to call to place an order by credit card. If you would like, you can email me a purchase order with the quote, I will be happy to send it to customer service for processing. If you still plan to purchase using a credit card, it will have to be with customer service over the phone. Let me know and I will.

Thanks



---

### Ty Ezell

Sales Representative  
McGraw-Hill Education | School Group  
C: 850.628.1858  
[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)



---

**From:** McDaniel, Brennis L. <McDanielB@santarosa.k12.fl.us>  
**Sent:** Friday, January 10, 2020 12:02 PM  
**To:** Stetler, Sue <StetlerS@santarosa.k12.fl.us>; Ezell, Ty <david.ezell@mheducation.com>  
**Subject:** RE: Ordering Aleks Program

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**To:** Ezell, Ty; Stetler, Sue  
**Cc:** Miller, Johnny  
**Subject:** RE: (EXT) RE: Ordering Aleks Program

Ty,

I think Sue is needing to order by credit card. Can you send the information on how to do that?

Thanks!

*Mrs. Brennis McDaniel*

Central High Mathematics  
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**Subject:** RE: Ordering Aleks Program

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Ty,

Mrs. Stetler nor I have heard back on purchasing Aleks. Can you please let us know what our next step needs to be and why this process is taking so long. Please read the emails below from Stetler and let us know.

Thank you,

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Central High Mathematics  
[mcdanielb@santarosa.k12.fl.us](mailto:mcdanielb@santarosa.k12.fl.us)

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Bookkeeper

### Central School

6180 Central School Road  
Milton FL 32570  
850-983-5640



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**Sent:** Wednesday, November 6, 2019 8:05 AM  
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## Goodbred, Tracy R.

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**From:** McDaniel, Brennis L.  
**Sent:** Monday, January 13, 2020 8:25 AM  
**To:** Ezell, Ty; Stetler, Sue  
**Cc:** Miller, Johnny  
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[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)



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**Sent:** Friday, January 10, 2020 12:02 PM  
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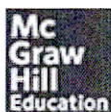
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[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)



---

**From:** McDaniel, Brennis L. <McDanielB@santarosa.k12.fl.us>  
**Sent:** Friday, January 10, 2020 12:02 PM  
**To:** Stetler, Sue <StetlerS@santarosa.k12.fl.us>; Ezell, Ty <david.ezell@mheducation.com>  
**Subject:** RE: Ordering Aleks Program

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Ty,

Mrs. Stetler nor I have heard back on purchasing Aleks. Can you please let us know what our next step needs to be and why this process is taking so long. Please read the emails below from Stetler and let us know.

Thank you,

*Mrs. Brennis McDaniel*

Central High Mathematics  
[mcdanielb@santarosa.k12.fl.us](mailto:mcdanielb@santarosa.k12.fl.us)

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Bookkeeper

### **Central School**

6180 Central School Road  
Milton FL 32570  
850-983-5640

**From:** Stetler, Sue  
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## Goodbred, Tracy R.

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**From:** McDaniel, Brennis L.  
**Sent:** Monday, January 13, 2020 8:29 AM  
**To:** Ezell, Ty; Stetler, Sue  
**Cc:** Miller, Johnny  
**Subject:** RE: (EXT) RE: (EXT) RE: Ordering Aleks Program

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Bookkeeper

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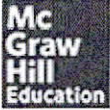
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**From:** McDaniel, Brennis L. <[McDanielB@santarosa.k12.fl.us](mailto:McDanielB@santarosa.k12.fl.us)>  
**Sent:** Friday, January 10, 2020 12:02 PM  
**To:** Stetler, Sue <[StetlerS@santarosa.k12.fl.us](mailto:StetlerS@santarosa.k12.fl.us)>; Ezell, Ty <[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)>  
**Subject:** RE: Ordering Aleks Program

\*\*\* EXTERNAL EMAIL: If sender is unknown, use caution when opening. \*\*\*

Ty,

Mrs. Stetler nor I have heard back on purchasing Aleks. Can you please let us know what our next step needs to be and why this process is taking so long. Please read the emails below from Stetler and let us know.

Thank you,

*Mrs. Brennis McDaniel*

Central High Mathematics  
[mcdanielb@santarosa.k12.fl.us](mailto:mcdanielb@santarosa.k12.fl.us)

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**From:** Stetler, Sue <StetlerS@santarosa.k12.fl.us>  
**Sent:** Tuesday, January 7, 2020 8:54 AM  
**To:** McDaniel, Brennis L. <McDanielB@santarosa.k12.fl.us>  
**Subject:** Fw: Ordering Aleks Program

This is the last that I heard or had correspondence in regards to Aleks Program.

Do you have the time to follow up with Ty and see what's going on?

## **Sue Stetler**

Bookkeeper

### **Central School**

6180 Central School Road  
Milton FL 32570  
850-983-5640

---

**From:** Stetler, Sue  
**Sent:** Wednesday, November 6, 2019 8:05 AM  
**To:** Ezell, Ty <david.ezell@mheducation.com>  
**Subject:** Ordering Aleks Program

Good Morning, Ty!

On 11-1-19 I talked with Janette so we can order the ALEKS program. She said that they would have to convert the quote to a purchase. Can you check to see what's going on? Why is it taking so long?

Thanks!

## **Sue Stetler**

Bookkeeper

### **Central School**

6180 Central School Road  
Milton FL 32570  
850-983-5640

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## Goodbred, Tracy R.

---

**From:** North, Darren E <dnorth@pensacolastate.edu>  
**Sent:** Monday, January 13, 2020 12:58 PM  
**To:** Lenaghan, Kimberly  
**Cc:** McWilliams, Debbie; Buchanan, Morris  
**Subject:** (EXT) FW: Textbook Resources for Statistics 2023

**Importance:** High

### **CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Good Afternoon Kim,

Can you please help with this? Mrs. McWilliams is one of our dual enrollment instructors. Thank you.

---

**From:** McWilliams, Debbie <McWilliamsD@santarosa.k12.fl.us>  
**Sent:** Monday, January 13, 2020 12:11 PM  
**To:** North, Darren E <dnorth@pensacolastate.edu>; Buchanan, Morris <mbuchanan@pensacolastate.edu>  
**Subject:** Textbook Resources for Statistics 2023  
**Importance:** High

**\*\*\* This email originated from outside the Pensacola State College email system. \*\*\***

Please exercise additional caution when clicking links or attachments within this email or responding to requests for personal data.

Good Afternoon Gentlemen:

Could you please send me the codes to get the textbook resources for the Elementary Statistics 2nd Edition book by William Navidi & Barry Monk? I have a new computer in my classroom at MHS and we can't get the resources to load properly on my new computer. Thanks for your help.

Have A Great Day!

*Debbie McWilliams*

MHS Math Department

Mu Alpha Theta Sponsor

MHS Class of 1979

[mwilliamsd@mail.santarosa.k12.fl.us](mailto:mwilliamsd@mail.santarosa.k12.fl.us)

## Goodbred, Tracy R.

---

**From:** McWilliams, Debbie  
**Sent:** Monday, January 13, 2020 3:44 PM  
**To:** Lenaghan, Kimberly;North, Darren E  
**Cc:** Buchanan, Morris  
**Subject:** Re: (EXT) Re: Textbook Resources for Statistics 2023

Thanks so much!

*Debbie McWilliams*

MHS Math Department  
Mu Alpha Theta Sponsor  
MHS Class of 1979  
[mcwilliamsd@mail.santarosa.k12.fl.us](mailto:mcwilliamsd@mail.santarosa.k12.fl.us)

---

**From:** Lenaghan, Kimberly <Kimberly.Lenaghan@mheducation.com>  
**Sent:** Monday, January 13, 2020 3:14 PM  
**To:** North, Darren E <dnorth@pensacolastate.edu>  
**Cc:** McWilliams, Debbie <McWilliamsD@santarosa.k12.fl.us>; Buchanan, Morris <mbuchanan@pensacolastate.edu>  
**Subject:** (EXT) Re: Textbook Resources for Statistics 2023

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Hi Darren,

It is good to hear from you. I will request a ConnectMath account for Debbie so she can download the resources from the Navidi course. Debbie, you should receive a new ConnectMath email within the next 24 hours.

If you have any questions, please feel free to reach out.

My best,

Kim

Sent from my iPhone

On Jan 13, 2020, at 12:58 PM, North, Darren E <dnorth@pensacolastate.edu> wrote:

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[mcwilliamsd@mail.santarosa.k12.fl.us](mailto:mcwilliamsd@mail.santarosa.k12.fl.us)

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## Goodbred, Tracy R.

---

**From:** Cole, Christi  
**Sent:** Thursday, January 16, 2020 2:50 PM  
**To:** IntegrationSupport@mheducation.com;Ezell, Ty  
**Cc:** Johnson, Todd  
**Subject:** Santa Rosa County Integration Question

Good Afternoon MHEducation,

Santa Rosa County is in the process of switching to a new SIS (FOCUS). Our Finance department has already switched over to the new system. The new system uses different Employee ID Numbers, which is what we use for sourcedId, than our current system. We currently don't have a set date of this transition.

Since you use One Roster, we would like to know if changing the Employee sourcedId will cause any problems.

Will it create new users?

Will we be able to map the old user to the new user?

Will current users lose historical data and if so is there a way to backup and restore that data?

Are there any other potential problems we should be aware of?

Student information will not be affected.

Thanks in advance.

*Christi Cole*

Operation Integration Specialist  
Santa Rosa County School District  
850-983-5074  
SMARTHELP@santarosa.k12.fl.us

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**From:** Miller, Amanda <amanda.miller@mheducation.com>  
**Sent:** Friday, January 17, 2020 9:49 AM  
**To:** Cole, Christi;Johnson, Todd  
**Cc:** Ezell, Ty;Miller, Kim;Sanchez, Sal;Powers-Scanga, Rachel  
**Subject:** (EXT) Change to SIS- Santa Rosa, FL

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Also, when are you making the official switch over to the new SIS?

Thank you,  
Amanda Miller



**Amanda Miller**

Implementation Specialist  
Customer Success  
McGraw-Hill Education | School Group  
8787 Orion Place, Columbus, OH 43240  
C: 614-406-3531  
[amanda.miller@mheducation.com](mailto:amanda.miller@mheducation.com)  
[mheducation.com](http://mheducation.com)



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## Goodbred, Tracy R.

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**From:** Johnson, Todd  
**Sent:** Friday, January 17, 2020 10:09 AM  
**To:** Miller, Amanda; Cole, Christi  
**Cc:** Ezell, Ty; Miller, Kim; Sanchez, Sal; Powers-Scanga, Rachel  
**Subject:** RE: (EXT) Change to SIS- Santa Rosa, FL

Hi Amanda,

Classlink/OneRoster will both be updated with the new Employee Ids and sourcedIds at the same time so everything should match. We don't have a specific timeframe for the switch yet other than in the next few months. Hopefully, we can wait until June after school is out.

Todd

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**From:** Miller, Amanda <amanda.miller@mheducation.com>  
**Sent:** Friday, January 17, 2020 9:49 AM  
**To:** Cole, Christi <ColeC@santarosa.k12.fl.us>; Johnson, Todd <JohnsonT@santarosa.k12.fl.us>  
**Cc:** Ezell, Ty <david.ezell@mheducation.com>; Miller, Kim <Kim.Miller@mheducation.com>; Sanchez, Sal <sal.sanchez@mheducation.com>; Powers-Scanga, Rachel <Rachel.Powers-Scanga@mheducation.com>  
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**Cc:** Ezell, Ty; Miller, Kim; Sanchez, Sal; Powers-Scanga, Rachel  
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**From:** Miller, Amanda <amanda.miller@mheducation.com>  
**Sent:** Friday, January 17, 2020 9:49 AM  
**To:** Cole, Christi <ColeC@santarosa.k12.fl.us>; Johnson, Todd <JohnsonT@santarosa.k12.fl.us>  
**Cc:** Ezell, Ty <david.ezell@mheducation.com>; Miller, Kim <Kim.Miller@mheducation.com>; Sanchez, Sal <sal.sanchez@mheducation.com>; Powers-Scanga, Rachel <Rachel.Powers-Scanga@mheducation.com>  
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**Sent:** Friday, January 17, 2020 10:33 AM  
**To:** Johnson, Todd; Cole, Christi  
**Cc:** Ezell, Ty; Miller, Kim; Sanchez, Sal; Powers-Scanga, Rachel  
**Subject:** (EXT) RE: (EXT) Change to SIS- Santa Rosa, FL

**Categories:** FOCUS Switch

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Todd,  
Thank you for letting us know! That's great news that all the data will update and match. That will make things a lot easier. If you could just give us a couple weeks notice before the change over, that would be great!

Thank you,

Amanda

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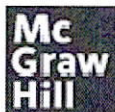
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**From:** Johnson, Todd <JohnsonT@santarosa.k12.fl.us>  
**Sent:** Friday, January 17, 2020 11:09 AM  
**To:** Miller, Amanda <amanda.miller@mheducation.com>; Cole, Christi <ColeC@santarosa.k12.fl.us>  
**Cc:** Ezell, Ty <david.ezell@mheducation.com>; Miller, Kim <Kim.Miller@mheducation.com>; Sanchez, Sal <sal.sanchez@mheducation.com>; Powers-Scanga, Rachel <Rachel.Powers-Scanga@mheducation.com>  
**Subject:** RE: (EXT) Change to SIS- Santa Rosa, FL

\*\*\* EXTERNAL EMAIL: If sender is unknown, use caution when opening. \*\*\*

Hi Amanda,

Classlink/OneRoster will both be updated with the new Employee Ids and sourcedIds at the same time so everything should match. We don't have a specific timeframe for the switch yet other than in the next few months. Hopefully, we can wait until June after school is out.

Todd

---

**From:** Miller, Amanda <amanda.miller@mheducation.com>  
**Sent:** Friday, January 17, 2020 9:49 AM  
**To:** Cole, Christi <ColeC@santarosa.k12.fl.us>; Johnson, Todd <JohnsonT@santarosa.k12.fl.us>  
**Cc:** Ezell, Ty <david.ezell@mheducation.com>; Miller, Kim <Kim.Miller@mheducation.com>; Sanchez, Sal <sal.sanchez@mheducation.com>; Powers-Scanga, Rachel <Rachel.Powers-Scanga@mheducation.com>  
**Subject:** (EXT) Change to SIS- Santa Rosa, FL

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Good morning Christi,

I received an email in our support queue that says you will be switching your SIS system over to FOCUS. Since we are currently matching on employee ID #'s, changing those will mean that we will need to do some updating on our end to make sure the match is still occurring. Will these new ID's match the ID's that are being passed inside Classlink? We will need the ID's to match what Classlink is sending to what is being sent in the file.

Also, when are you making the official switch over to the new SIS?

Thank you,  
Amanda Miller



**Amanda Miller**

Implementation Specialist  
Customer Success  
McGraw-Hill Education | School Group  
8787 Orion Place, Columbus, OH 43240  
C: 614-406-3531  
[amanda.miller@mheducation.com](mailto:amanda.miller@mheducation.com)  
[mheducation.com](http://mheducation.com)



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## Goodbred, Tracy R.

---

**From:** Miller, Amanda <amanda.miller@mheducation.com>  
**Sent:** Friday, January 17, 2020 10:33 AM  
**To:** Johnson, Todd; Cole, Christi  
**Cc:** Ezell, Ty; Miller, Kim; Sanchez, Sal; Powers-Scanga, Rachel  
**Subject:** (EXT) RE: (EXT) Change to SIS- Santa Rosa, FL

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Todd,

Thank you for letting us know! That's great news that all the data will update and match. That will make things a lot easier. If you could just give us a couple weeks notice before the change over, that would be great!

Thank you,

Amanda

---

**From:** Johnson, Todd <JohnsonT@santarosa.k12.fl.us>  
**Sent:** Friday, January 17, 2020 11:09 AM  
**To:** Miller, Amanda <amanda.miller@mheducation.com>; Cole, Christi <ColeC@santarosa.k12.fl.us>  
**Cc:** Ezell, Ty <david.ezell@mheducation.com>; Miller, Kim <Kim.Miller@mheducation.com>; Sanchez, Sal <sal.sanchez@mheducation.com>; Powers-Scanga, Rachel <Rachel.Powers-Scanga@mheducation.com>  
**Subject:** RE: (EXT) Change to SIS- Santa Rosa, FL

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Hi Amanda,

Classlink/OneRoster will both be updated with the new Employee Ids and sourcedIds at the same time so everything should match. We don't have a specific timeframe for the switch yet other than in the next few months. Hopefully, we can wait until June after school is out.

Todd

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**From:** Miller, Amanda <amanda.miller@mheducation.com>  
**Sent:** Friday, January 17, 2020 9:49 AM  
**To:** Cole, Christi <ColeC@santarosa.k12.fl.us>; Johnson, Todd <JohnsonT@santarosa.k12.fl.us>  
**Cc:** Ezell, Ty <david.ezell@mheducation.com>; Miller, Kim <Kim.Miller@mheducation.com>; Sanchez, Sal <sal.sanchez@mheducation.com>; Powers-Scanga, Rachel <Rachel.Powers-Scanga@mheducation.com>  
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Also, when are you making the official switch over to the new SIS?

Thank you,  
Amanda Miller



**Amanda Miller**

Implementation Specialist  
Customer Success

McGraw-Hill Education | School Group  
8787 Orion Place, Columbus, OH 43240

C: 614-406-3531

[amanda.miller@mheducation.com](mailto:amanda.miller@mheducation.com)

[mheducation.com](http://mheducation.com)



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## Goodbred, Tracy R.

---

**From:** Barber, Karen R Dr.  
**Sent:** Monday, January 20, 2020 10:41 AM  
**To:** Bradigan, Katie;Lowrimore, Paula;Carroll, Freda;Antonio Samuel  
**Subject:** Post Commitment Youth Collaboration

Happy Dr. MLK Day!

Just wanted to reach out to you all and thank you for the terrific conversation about how to help our youth! Antonio, please let us know when you are able to plan a trip to Santa Rosa County! I would love to have you not only connect with our students, but with our teachers as well!

The credit that you have given your 8th grade math teacher has really stayed with me. Sometimes teachers don't know the seeds they have planted till years later, and sometimes they never do. I think our teachers and administrators have a lot to learn from you about the positive impact they can make with students.

Really looking forward to the possibilities!  
Thanks so much!  
Karen

Dr. Karen R. Barber  
Director of Federal Programs  
Santa Rosa School District  
6032 Hwy. 90  
Milton, FL 32570

-----Original Appointment-----

From: Barber, Karen R Dr. On Behalf Of Bradigan, Katie  
Sent: Friday, January 10, 2020 7:50 AM  
To: Lowrimore, Paula; Carroll, Freda  
Subject: FW: (EXT) Post Commitment Youth Collaboration  
When: Friday, January 10, 2020 4:00 PM-5:00 PM (UTC-05:00) Eastern Time (US & Canada).  
Where: 1-866-692-4530,,,596679697#

-----Original Appointment-----

From: Bradigan, Katie <Katie.Bradigan@mheducation.com>  
Sent: Tuesday, January 7, 2020 8:12 AM  
To: Bradigan, Katie; Antonio Samuel; Barber, Karen R Dr.  
Cc: Carroll, Freda; Lowrimore, Paula  
Subject: (EXT) Post Commitment Youth Collaboration  
When: Friday, January 10, 2020 4:00 PM-5:00 PM (UTC-05:00) Eastern Time (US & Canada).  
Where: 1-866-692-4530,,,596679697#

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## Goodbred, Tracy R.

---

**From:** Samuel, Antonio <samunto@amazon.com>  
**Sent:** Monday, January 20, 2020 4:54 PM  
**To:** Barber, Karen R Dr.  
**Cc:** Bradigan, Katie;Lowrimore, Paula;Carroll, Freda  
**Subject:** (EXT) Re: Post Commitment Youth Collaboration

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Karen,

Thanks so much for the kind words and apologies for the delay. Right after our call my region of responsibility was changed(from the Midwest region to the central region) and expanded(from 6 states to 10) so I had to spend a little time adjusting. Looking at my calendar, the week of 2/2/20 could work. I know that's only a few weeks away and relatively short notice but does that week work for you? Also how many days would you recommend?

The following week (2/9) couldn't potentially work as well.

Looking forward to hearing back from you.

Antonio

Sent from my iPhone

> On Jan 20, 2020, at 10:40 AM, Barber, Karen R Dr. <BarberK@santarosa.k12.fl.us> wrote:  
>  
> Happy Dr. MLK Day!  
>  
> Just wanted to reach out to you all and thank you for the terrific conversation about how to help our youth! Antonio, please let us know when you are able to plan a trip to Santa Rosa County! I would love to have you not only connect with our students, but with our teachers as well!  
>  
> The credit that you have given your 8th grade math teacher has really stayed with me. Sometimes teachers don't know the seeds they have planted till years later, and sometimes they never do. I think our teachers and administrators have a lot to learn from you about the positive impact they can make with students.  
>  
> Really looking forward to the possibilities!  
> Thanks so much!  
> Karen  
>  
> Dr. Karen R. Barber  
> Director of Federal Programs  
> Santa Rosa School District  
> 6032 Hwy. 90  
> Milton, FL 32570  
>  
> -----Original Appointment-----  
> From: Barber, Karen R Dr. On Behalf Of Bradigan, Katie  
> Sent: Friday, January 10, 2020 7:50 AM

> To: Lowrimore, Paula; Carroll, Freda  
> Subject: FW: (EXT) Post Commitment Youth Collaboration  
> When: Friday, January 10, 2020 4:00 PM-5:00 PM (UTC-05:00) Eastern Time (US & Canada).  
> Where: 1-866-692-4530,,,596679697#

>  
>  
>

> -----Original Appointment-----

> From: Bradigan, Katie <Katie.Bradigan@mheducation.com>  
> Sent: Tuesday, January 7, 2020 8:12 AM  
> To: Bradigan, Katie; Antonio Samuel; Barber, Karen R Dr.  
> Cc: Carroll, Freda; Lowrimore, Paula  
> Subject: (EXT) Post Commitment Youth Collaboration  
> When: Friday, January 10, 2020 4:00 PM-5:00 PM (UTC-05:00) Eastern Time (US & Canada).  
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## Goodbred, Tracy R.

---

**From:** Stetler, Sue  
**Sent:** Tuesday, January 21, 2020 9:07 AM  
**To:** CSOM Order Management Special Orders;Ezell, Ty;McDaniel, Brennis L.  
**Subject:** Re: (EXT) McGraw-Hill PO# STETLER110619

Please contact me as soon as you can! I've tried to call the phone number this morning that is listed below for Tracy H and get no response. The phones seem to not be working properly.

We need to get this straightened out today. We have been working on this order since September and have had difficulties all along the way in just getting the order placed.

I called on January 13th and spoke with Emily in Customer Service, giving her the credit card information. The confirmation number she gave me is 52187906 for the order.

Please check on this and get back with me as soon as possible.

Thanks!

### Sue Stetler

Bookkeeper

#### Central School

6180 Central School Road  
Milton FL 32570  
850-983-5640

---

**From:** CSOM Order Management Special Orders <mhe\_special\_orders@mheducation.com>  
**Sent:** Tuesday, January 21, 2020 8:36 AM  
**To:** Stetler, Sue <StetlerS@santarosa.k12.fl.us>  
**Subject:** (EXT) McGraw-Hill PO# STETLER110619

## **CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

*Sue Stetler*

*Purchase order: STETLER110619*

*Your purchase order is being canceled due to a number of attempts to clarify the order without success. We were not able to make contact for credit card payment. Please resubmit the order to our Order Services Department at P. O. Box 182605 Columbus, OH 43218 or fax # 1-614-860-1877*

*We apologize for any inconvenience this may cause. Thank you for your business.*

*NOTE: When replying to this email please do not alter the subject line.*

*Kind Regards,  
Tracy H  
Order Management Representative*

McGraw-Hill | Customer Service & Order Management  
860 Taylor Station Road, Blacklick Ohio 43004  
P: 800-338-3987 | F: 800-953-8691

For faster service, including real-time order status, connect with us at [www.mheducation.com/customerservice](http://www.mheducation.com/customerservice)

Visit our self-service website for your order needs: [www.mhecoast2coast.com](http://www.mhecoast2coast.com)

McGraw-Hill Case Number:

*In response to original message sent...*

From:  
To:  
Dated:  
Subject:

## Goodbred, Tracy R.

---

**From:** Barber, Karen R Dr.  
**Sent:** Tuesday, January 21, 2020 9:20 AM  
**To:** Samuel, Antonio  
**Cc:** Bradigan, Katie;Lowrimore, Paula;Carroll, Freda  
**Subject:** Re: (EXT) Re: Post Commitment Youth Collaboration

Antonio,

Congratulations on your expanded role with Amazon! In light of that, I am even more impressed with your commitment to come down to Florida to work with our students!

Dreaming big, I would LOVE to see you meet with our students and share your story and your wisdom. I would really like to have you share with our teachers and administrators. AND... If we can have you share with our parents in some form or fashion, that would also be terrific!

Can you give us a couple days? Our principal meeting that month is February 6, so we would already have our administrators together that day! Great timing!

I haven't spoken with Paula and Freda yet about their thoughts. I know we wanted you to go to our alternative school where we have about 125 at risk students and 40 justice involved students. Including our Juvenile Probation Officers would also be beneficial. Freda and Paula are forging great relationships with our JPOs and they are working as a team to support our students.

I will get with Paula and Freda this week and will try to finalize our "wish list" by tomorrow.  
THANK YOU, Antonio!!!  
Karen

---

**From:** Samuel, Antonio <samuanto@amazon.com>  
**Sent:** Monday, January 20, 2020 4:54 PM  
**To:** Barber, Karen R Dr. <BarberK@santarosa.k12.fl.us>  
**Cc:** Bradigan, Katie <Katie.Bradigan@mheducation.com>; Lowrimore, Paula <LowrimoreP@santarosa.k12.fl.us>; Carroll, Freda <CarrolF@santarosa.k12.fl.us>  
**Subject:** (EXT) Re: Post Commitment Youth Collaboration

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Karen,

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Looking forward to hearing back from you.

Antonio

Sent from my iPhone

> On Jan 20, 2020, at 10:40 AM, Barber, Karen R Dr. <BarberK@santarosa.k12.fl.us> wrote:

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> Happy Dr. MLK Day!

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> Just wanted to reach out to you all and thank you for the terrific conversation about how to help our youth! Antonio, please let us know when you are able to plan a trip to Santa Rosa County! I would love to have you not only connect with our students, but with our teachers as well!

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>

> Really looking forward to the possibilities!

> Thanks so much!

> Karen

>

> Dr. Karen R. Barber

> Director of Federal Programs

> Santa Rosa School District

> 6032 Hwy. 90

> Milton, FL 32570

>

> -----Original Appointment-----

> From: Barber, Karen R Dr. On Behalf Of Bradigan, Katie

> Sent: Friday, January 10, 2020 7:50 AM

> To: Lowrimore, Paula; Carroll, Freda

> Subject: FW: (EXT) Post Commitment Youth Collaboration

> When: Friday, January 10, 2020 4:00 PM-5:00 PM (UTC-05:00) Eastern Time (US & Canada).

> Where: 1-866-692-4530,,,596679697#

>

>

>

> -----Original Appointment-----

> From: Bradigan, Katie <Katie.Bradigan@mheducation.com>

> Sent: Tuesday, January 7, 2020 8:12 AM

> To: Bradigan, Katie; Antonio Samuel; Barber, Karen R Dr.

> Cc: Carroll, Freda; Lowrimore, Paula

> Subject: (EXT) Post Commitment Youth Collaboration

> When: Friday, January 10, 2020 4:00 PM-5:00 PM (UTC-05:00) Eastern Time (US & Canada).

> Where: 1-866-692-4530,,,596679697#

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## Goodbred, Tracy R.

---

**From:** Ezell, Ty <david.ezell@mheducation.com>  
**Sent:** Tuesday, January 21, 2020 9:30 AM  
**To:** Stetler, Sue;MHE\_Special\_Orders;McDaniel, Brennis L.  
**Subject:** (EXT) RE: (EXT) McGraw-Hill PO# STETLER110619

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Sue,

I have reached out to our Customer Service team to contact you. What are you needing from them?

Thanks



---

### Ty Ezell

Sales Representative  
McGraw-Hill Education | School Group  
C: 850.628.1858  
[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)



---

**From:** Stetler, Sue <StetlerS@santarosa.k12.fl.us>  
**Sent:** Tuesday, January 21, 2020 10:07 AM  
**To:** MHE\_Special\_Orders <mhe\_special\_orders@mheducation.com>; Ezell, Ty <david.ezell@mheducation.com>;  
McDaniel, Brennis L. <McDanielB@santarosa.k12.fl.us>  
**Subject:** Re: (EXT) McGraw-Hill PO# STETLER110619

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I called on January 13th and spoke with Emily in Customer Service, giving her the credit card information. The confirmation number she gave me is 52187906 for the order.

Please check on this and get back with me as soon as possible.

Thanks!

## Sue Stetler

Bookkeeper

### Central School

6180 Central School Road

Milton FL 32570

850-983-5640

---

**From:** CSOM Order Management Special Orders <[mhe\\_special\\_orders@mheducation.com](mailto:mhe_special_orders@mheducation.com)>

**Sent:** Tuesday, January 21, 2020 8:36 AM

**To:** Stetler, Sue <[StetlerS@santarosa.k12.fl.us](mailto:StetlerS@santarosa.k12.fl.us)>

**Subject:** (EXT) McGraw-Hill PO# STETLER110619

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*Sue Stetler*

*Purchase order: STETLER110619*

*Your purchase order is being canceled due to a number of attempts to clarify the order without success. We were not able to make contact for credit card payment. Please resubmit the order to our Order Services Department at P. O. Box 182605 Columbus, OH 43218 or fax # 1-614-860-1877*

*We apologize for any inconvenience this may cause. Thank you for your business.*

*NOTE: When replying to this email please do not alter the subject line.*

*Kind Regards,*

*Tracy H*

*Order Management Representative*

*McGraw-Hill | Customer Service & Order Management*

*860 Taylor Station Road, Blacklick Ohio 43004*

*P: 800-338-3987 | F: 800-953-8691*

*For faster service, including real-time order status, connect with us at [www.mheducation.com/customerservice](http://www.mheducation.com/customerservice)*

*Visit our self-service website for your order needs: [www.mhecoast2coast.com](http://www.mhecoast2coast.com)*

*McGraw-Hill Case Number:*

*In response to original message sent...*

From:  
To:  
Dated:  
Subject:



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## Goodbred, Tracy R.

---

**From:** Stetler, Sue  
**Sent:** Tuesday, January 21, 2020 9:38 AM  
**To:** Ezell, Ty;McDaniel, Brennis L.  
**Subject:** Re: (EXT) RE: (EXT) McGraw-Hill PO# STETLER110619

Good Morning, Ty!

I need to know what's going on? I thought by giving them our credit card number the order was placed and all was water over the bridge from the aggravation of getting the order placed.

On January 13th I received an email that the ALEKS order was received and the contract number is 1719077 and complete.

Now, from the email below, received today, it appears the order has been cancelled and we need to place the order again.

I need to know what is going on, why, and where things went wrong from our perspective.

Do you have any contacts with McGraw-Hill that can help with this situation?

Thanks!

### Sue Stetler

Bookkeeper

#### Central School

6180 Central School Road

Milton FL 32570

850-983-5640

---

**From:** Ezell, Ty <david.ezell@mheducation.com>  
**Sent:** Tuesday, January 21, 2020 9:30 AM  
**To:** Stetler, Sue <StetlerS@santarosa.k12.fl.us>; MHE\_Special\_Orders <mhe\_special\_orders@mheducation.com>;  
McDaniel, Brennis L. <McDanielB@santarosa.k12.fl.us>  
**Subject:** (EXT) RE: (EXT) McGraw-Hill PO# STETLER110619

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Thanks



## Ty Ezell

Sales Representative  
McGraw-Hill Education | School Group  
C: 850.628.1858  
[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)



---

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**Sent:** Tuesday, January 21, 2020 10:07 AM  
**To:** MHE\_Special\_Orders <mhe\_special\_orders@mheducation.com>; Ezell, Ty <david.ezell@mheducation.com>; McDaniel, Brennis L. <McDanielB@santarosa.k12.fl.us>  
**Subject:** Re: (EXT) McGraw-Hill PO# STETLER110619

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Bookkeeper  
**Central School**  
6180 Central School Road  
Milton FL 32570  
850-983-5640

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**From:** CSOM Order Management Special Orders <[mhe\\_special\\_orders@mheducation.com](mailto:mhe_special_orders@mheducation.com)>  
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McGraw-Hill Case Number:

In response to original message sent...

From:

To:

Dated:

Subject:



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## Goodbred, Tracy R.

---

**From:** McDaniel, Brennis L.  
**Sent:** Tuesday, January 21, 2020 9:44 AM  
**To:** Stetler, Sue;Ezell, Ty  
**Subject:** RE: (EXT) RE: (EXT) McGraw-Hill PO# STETLER110619

I still have access to the program. I've been working on it this morning.

*Mrs. Brennis McDaniel*

Central High Mathematics  
[mcdanielb@santarosa.k12.fl.us](mailto:mcdanielb@santarosa.k12.fl.us)

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---

**From:** Stetler, Sue <StetlerS@santarosa.k12.fl.us>  
**Sent:** Tuesday, January 21, 2020 9:38 AM  
**To:** Ezell, Ty <david.ezell@mheducation.com>; McDaniel, Brennis L. <McDanielB@santarosa.k12.fl.us>  
**Subject:** Re: (EXT) RE: (EXT) McGraw-Hill PO# STETLER110619

Good Morning, Ty!

I need to know what's going on? I thought by giving them our credit card number the order was placed and all was water over the bridge from the aggravation of getting the order placed.

On January 13th I received an email that the ALEKS order was received and the contract number is 1719077 and complete.

Now, from the email below, received today, it appears the order has been cancelled and we need to place the order again.

I need to know what is going on, why, and where things went wrong from our perspective.

Do you have any contacts with McGraw-Hill that can help with this situation?

Thanks!

### Sue Stetler

Bookkeeper  
Central School  
6180 Central School Road  
Milton FL 32570  
850-983-5640

**From:** Ezell, Ty <david.ezell@mheducation.com>

**Sent:** Tuesday, January 21, 2020 9:30 AM

**To:** Stetler, Sue <StetlerS@santarosa.k12.fl.us>; MHE\_Special\_Orders <mhe\_special\_orders@mheducation.com>;

McDaniel, Brennis L. <McDanielB@santarosa.k12.fl.us>

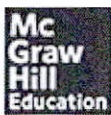
**Subject:** (EXT) RE: (EXT) McGraw-Hill PO# STETLER110619

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Sue,

I have reached out to our Customer Service team to contact you. What are you needing from them?

Thanks



**Ty Ezell**

Sales Representative

McGraw-Hill Education | School Group

C: 850.628.1858

[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)



**From:** Stetler, Sue <StetlerS@santarosa.k12.fl.us>

**Sent:** Tuesday, January 21, 2020 10:07 AM

**To:** MHE\_Special\_Orders <mhe\_special\_orders@mheducation.com>; Ezell, Ty <david.ezell@mheducation.com>;

McDaniel, Brennis L. <McDanielB@santarosa.k12.fl.us>

**Subject:** Re: (EXT) McGraw-Hill PO# STETLER110619

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I called on January 13th and spoke with Emily in Customer Service, giving her the credit card information. The confirmation number she gave me is 52187906 for the order.

Please check on this and get back with me as soon as possible.

Thanks!

## Sue Stetler

Bookkeeper

### Central School

6180 Central School Road

Milton FL 32570

850-983-5640

---

**From:** CSOM Order Management Special Orders <[mhe\\_special\\_orders@mheducation.com](mailto:mhe_special_orders@mheducation.com)>

**Sent:** Tuesday, January 21, 2020 8:36 AM

**To:** Stetler, Sue <[StetlerS@santarosa.k12.fl.us](mailto:StetlerS@santarosa.k12.fl.us)>

**Subject:** (EXT) McGraw-Hill PO# STETLER110619

## **CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

*Sue Stetler*

*Purchase order: STETLER110619*

*Your purchase order is being canceled due to a number of attempts to clarify the order without success. We were not able to make contact for credit card payment. Please resubmit the order to our Order Services Department at P. O. Box 182605 Columbus, OH 43218 or fax # 1-614-860-1877*

*We apologize for any inconvenience this may cause. Thank you for your business.*

*NOTE: When replying to this email please do not alter the subject line.*

*Kind Regards,*

*Tracy H*

*Order Management Representative*

*McGraw-Hill | Customer Service & Order Management*

*860 Taylor Station Road, Blacklick Ohio 43004*

*P: 800-338-3987 | F: 800-953-8691*

*For faster service, including real-time order status, connect with us at [www.mheducation.com/customerservice](http://www.mheducation.com/customerservice)*

*Visit our self-service website for your order needs: [www.mhecoast2coast.com](http://www.mhecoast2coast.com)*

*McGraw-Hill Case Number:*

*In response to original message sent...*

**From:**

**To:**

**Dated:**

**Subject:**



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Bookkeeper

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**Subject:** Re: (EXT) McGraw-Hill PO# STETLER110619

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Bookkeeper

### Central School

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Milton FL 32570

850-983-5640

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**Sent:** Tuesday, January 21, 2020 8:36 AM

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*McGraw-Hill Case Number:*

*In response to original message sent...*

**From:**

**To:**

**Dated:**

**Subject:**



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## Goodbred, Tracy R.

---

**From:** Godwin, Natasha D.  
**Sent:** Wednesday, January 22, 2020 9:57 AM  
**To:** sal.sanchez@mheducation.com  
**Cc:** Cole, Christi;Youngblood, Clark J  
**Subject:** LTI Application Issue?

Hi Sal,

I'm not sure what might be going on here, but we have a user named Stephanie Mainer (MainerS) who sees the error below when clicking our LTI app in Classlink. She appears in the roster file and the back end of McGraw Hill.



**Your user account could not be located. Please contact support**

Sorry, we seem to be having some difficulty finding this page.  
If the problem persists, please contact **Support**.

Code: **L500**

Natasha Godwin, MLIS  
Instructional Technology Specialist  
Santa Rosa District Schools  
Douglas A. Dillon Administrative Center  
Office of Professional Learning  
6032 Hwy 90  
Milton, FL 32570  
850-983-5114





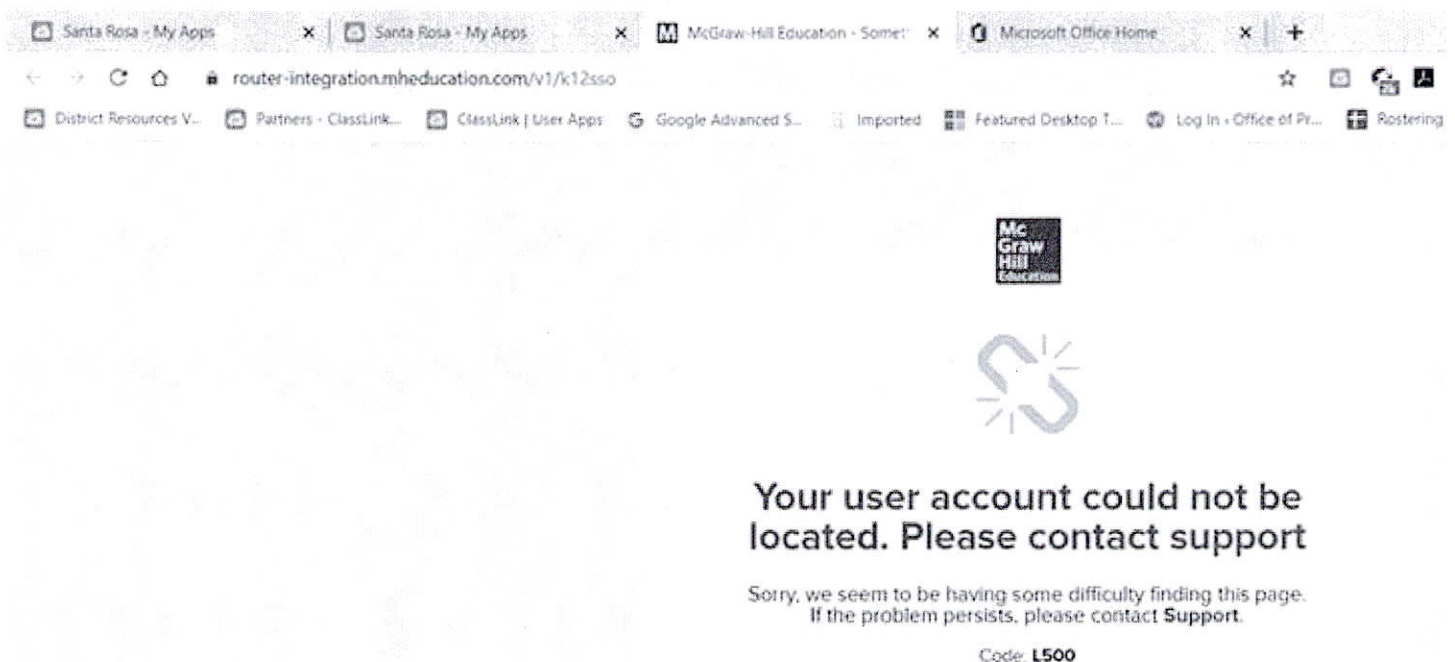
## Goodbred, Tracy R.

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Santa Rosa - My Apps x Santa Rosa - My Apps x McGraw-Hill Education - Some... x Microsoft Office Home x

router-integration.mheducation.com/v1/k12sso

District Resources V... Partners - ClassLink... ClassLink | User Apps Google Advanced S... Imported Featured Desktop T... Log In - Office of Pr... Rostering

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Santa Rosa District Schools  
Douglas A. Dillon Administrative Center  
Office of Professional Learning  
6032 Hwy 90  
Milton, FL 32570  
850-983-5114



## Goodbred, Tracy R.

---

**From:** Godwin, Natasha D.  
**Sent:** Wednesday, January 22, 2020 9:58 AM  
**To:** Ezell, Ty  
**Subject:** FW: LTI Application Issue?

FYI below.

Natasha Godwin, MLIS  
Instructional Technology Specialist  
Santa Rosa District Schools  
850-983-5114

**From:** Godwin, Natasha D.  
**Sent:** Wednesday, January 22, 2020 9:57 AM  
**To:** sal.sanchez@mheducation.com  
**Cc:** Cole, Christi <ColeC@santarosa.k12.fl.us>; Youngblood, Clark J <YoungbloodCJ@santarosa.k12.fl.us>  
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Instructional Technology Specialist  
Santa Rosa District Schools

Douglas A. Dillon Administrative Center  
Office of Professional Learning  
6032 Hwy 90  
Milton, FL 32570  
850-983-5114



## **Goodbred, Tracy R.**

---

**From:** Stetler, Sue  
**Sent:** Wednesday, January 22, 2020 10:09 AM  
**To:** Ezell, Ty;McDaniel, Brennis L.  
**Subject:** Regarding the ALEKS order

I called and talked with Shirley at McGraw Hill this morning about our order being cancelled.

In summary:

With our order on November 6th, the credit card was not run and they still had the order as open.

When I paid with the credit card on January 13, 2020, they duplicated the order. Upon realizing that the order was now a duplicate they "cancelled" the order from November 6th.

The order is now active and the order number is 52187906 if we need any further assistance.

Thank you Ty for your direction in getting this much work for product to an operational service.

### **Sue Stetler**

Bookkeeper

#### **Central School**

6180 Central School Road

Milton FL 32570

850-983-5640

## **Goodbred, Tracy R.**

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Bookkeeper

#### **Central School**

6180 Central School Road

Milton FL 32570

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## Goodbred, Tracy R.

---

**From:** Ezell, Ty <david.ezell@mheducation.com>  
**Sent:** Wednesday, January 22, 2020 11:00 AM  
**To:** Godwin, Natasha D.  
**Cc:** Cole, Christi; Sanchez, Sal  
**Subject:** (EXT) Re: LTI Application Issue?

### **CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Natasha,

Are you sending this to me because you haven't gotten a response?

Sent from my iPhone

On Jan 22, 2020, at 9:57 AM, Godwin, Natasha D. <GodwinN@santarosa.k12.fl.us> wrote:

**\*\*\* EXTERNAL EMAIL: If sender is unknown, use caution when opening. \*\*\***

FYI below.

Natasha Godwin, MLIS  
Instructional Technology Specialist  
Santa Rosa District Schools  
850-983-5114

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**From:** Godwin, Natasha D.  
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Hi Sal,

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<image003.jpg>

Natasha Godwin, MLIS  
Instructional Technology Specialist  
Santa Rosa District Schools  
Douglas A. Dillon Administrative Center  
Office of Professional Learning  
6032 Hwy 90

Milton, FL 32570  
850-983-5114

<image001.jpg>

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**From:** Godwin, Natasha D.  
**Sent:** Wednesday, January 22, 2020 11:06 AM  
**To:** Ezell, Ty  
**Cc:** Cole, Christi; Sanchez, Sal  
**Subject:** RE: (EXT) Re: LTI Application Issue?

Hi Ty,

I haven't gotten a response yet, but I forwarded it to you almost right after I sent it to keep you in the loop.

Natasha Godwin, MLIS  
Instructional Technology Specialist  
Santa Rosa District Schools  
850-983-5114

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**Cc:** Cole, Christi <ColeC@santarosa.k12.fl.us>; Youngblood, Clark J <YoungbloodCJ@santarosa.k12.fl.us>

**Subject:** LTI Application Issue?

Hi Sal,

I'm not sure what might be going on here, but we have a user named Stephanie Mainer (MainerS) who sees the error below when clicking our LTI app in Classlink. She appears in the roster file and the back end of McGraw Hill.

<image003.jpg>

Natasha Godwin, MLIS  
Instructional Technology Specialist  
Santa Rosa District Schools  
Douglas A. Dillon Administrative Center  
Office of Professional Learning  
6032 Hwy 90  
Milton, FL 32570  
850-983-5114

<image001.jpg>

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## Goodbred, Tracy R.

---

**From:** Sanchez, Sal <sal.sanchez@mheducation.com>  
**Sent:** Wednesday, January 22, 2020 1:20 PM  
**To:** Godwin, Natasha D.  
**Cc:** Cole, Christi;Youngblood, Clark J;Ezell, Ty  
**Subject:** (EXT) RE: LTI Application Issue?

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Hi Natasha,

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Thanks,  
Sal



#### **Salvador Sanchez**

Sr. Solution Architect  
McGraw-Hill Education | School Group  
8787 Orion Place, Columbus, OH 43240  
C: 740-656-0027  
[sal.sanchez@mheducation.com](mailto:sal.sanchez@mheducation.com)  
mheducation.com

---

**From:** Godwin, Natasha D. <GodwinN@santarosa.k12.fl.us>  
**Sent:** Wednesday, January 22, 2020 10:57 AM  
**To:** Sanchez, Sal <sal.sanchez@mheducation.com>  
**Cc:** Cole, Christi <ColeC@santarosa.k12.fl.us>; Youngblood, Clark J <YoungbloodCJ@santarosa.k12.fl.us>  
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## Your user account could not be located. Please contact support

Sorry, we seem to be having some difficulty finding this page.  
If the problem persists, please contact [Support](#).

Code: **L500**

Natasha Godwin, MLIS  
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Thank you Sal,

Christi

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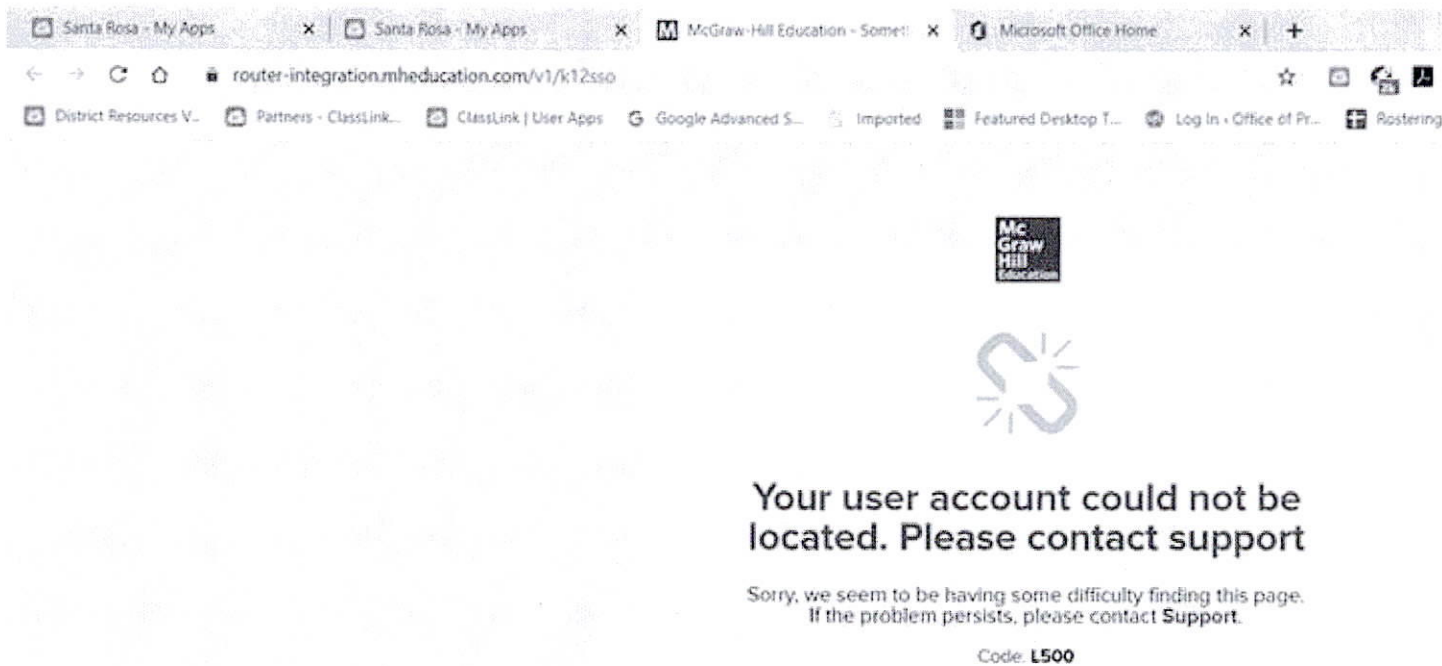
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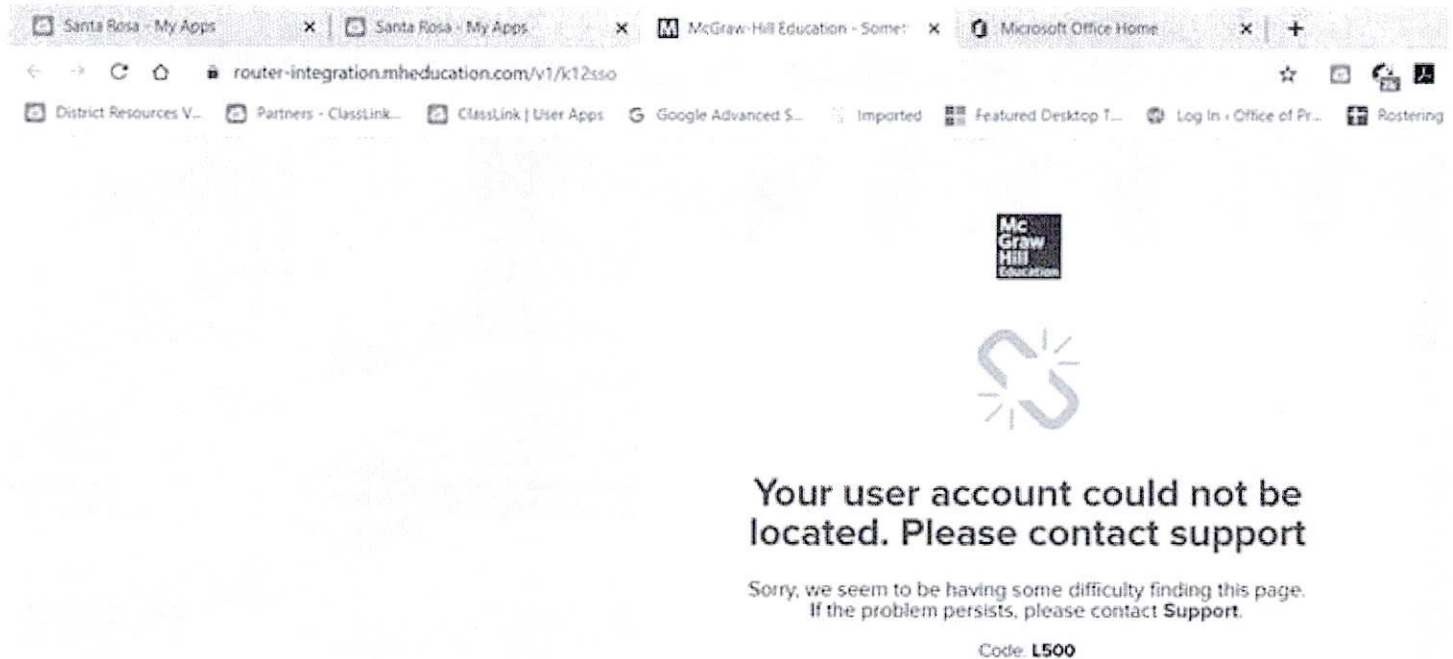
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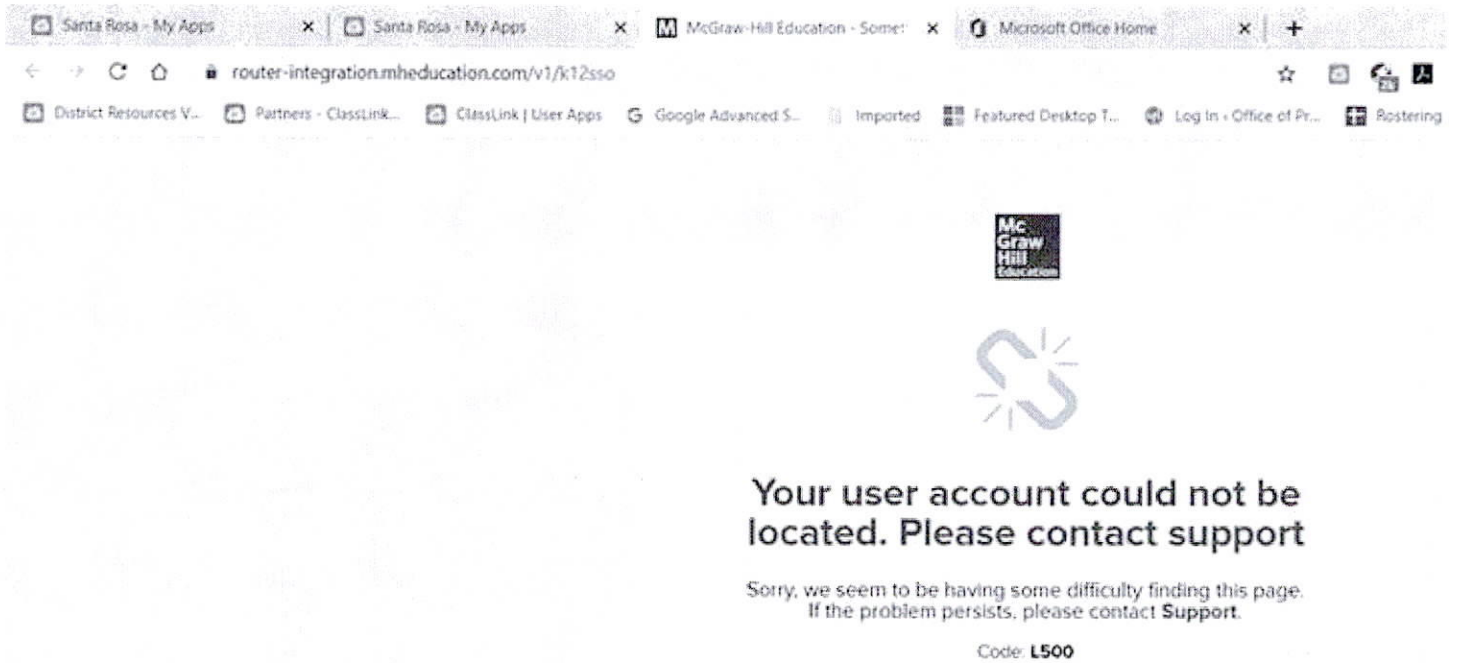
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## **Goodbred, Tracy R.**

---

**From:** Baugus, Jeffery A.  
**Sent:** Wednesday, January 22, 2020 8:15 PM  
**To:** Ezell, Ty  
**Subject:** Re: (EXT) Math Meeting

After lunch would be best. How's 1 pm?

Serving Together,

**Jeffery Baugus**  
Coordinator of Math and Science  
Santa Rosa County School District



Office: 850.983.5051 Fax: 850.981.7861

---

**From:** Ezell, Ty <david.ezell@mheducation.com>  
**Sent:** Wednesday, January 22, 2020 2:09 PM  
**To:** Baugus, Jeffery A. <BaugusJ@santarosa.k12.fl.us>  
**Subject:** (EXT) Math Meeting

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Hi Jeff,

I wanted to reach out again and thank you for agreeing to meet with our team regarding math questions and trends. They would like to know what time is best for you and your team on 2/12? We will cover k-12 math in the meeting.

Thanks

Sent from my iPhone

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## Goodbred, Tracy R.

---

**From:** Samuel, Antonio <samuento@amazon.com>  
**Sent:** Wednesday, January 22, 2020 11:43 PM  
**To:** Barber, Karen R Dr.  
**Cc:** Bradigan, Katie;Lowrimore, Paula;Carroll, Freda  
**Subject:** (EXT) Re: (EXT) Re: Post Commitment Youth Collaboration

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Karen,

2/6 works for me. 2/6-2/7 would work better for me than 2/5-2/6. Wanted to confirm that those 2 days work for you before I book.

Antonio

Sent from my iPhone

On Jan 21, 2020, at 8:21 AM, Barber, Karen R Dr. <BarberK@santarosa.k12.fl.us> wrote:

Antonio,

Congratulations on your expanded role with Amazon! In light of that, I am even more impressed with your commitment to come down to Florida to work with our students!

Dreaming big, I would LOVE to see you meet with our students and share your story and your wisdom. I would really like to have you share with our teachers and administrators. AND... If we can have you share with our parents in some form or fashion, that would also be terrific!

Can you give us a couple days? Our principal meeting that month is February 6, so we would already have our administrators together that day! Great timing!

I haven't spoken with Paula and Freda yet about their thoughts. I know we wanted you to go to our alternative school where we have about 125 at risk students and 40 justice involved students. Including our Juvenile Probation Officers would also be beneficial. Freda and Paula are forging great relationships with our JPOs and they are working as a team to support our students.

I will get with Paula and Freda this week and will try to finalize our "wish list" by tomorrow.  
THANK YOU, Antonio!!!

Karen

---

**From:** Samuel, Antonio <samuento@amazon.com>  
**Sent:** Monday, January 20, 2020 4:54 PM  
**To:** Barber, Karen R Dr. <BarberK@santarosa.k12.fl.us>



**Cc:** Bradigan, Katie <Katie.Bradigan@mheducation.com>; Lowrimore, Paula <LowrimoreP@santarosa.k12.fl.us>; Carroll, Freda <CarrollF@santarosa.k12.fl.us>  
**Subject:** (EXT) Re: Post Commitment Youth Collaboration

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Karen,

Thanks so much for the kind words and apologies for the delay. Right after our call my region of responsibility was changed(from the Midwest region to the central region) and expanded(from 6 states to 10) so I had to spend a little time adjusting. Looking at my calendar, the week of 2/2/20 could work. I know that's only a few weeks away and relatively short notice but does that week work for you? Also how many days would you recommend?

The following week (2/9) couldn't potentially work as well.

Looking forward to hearing back from you.

Antonio

Sent from my iPhone

> On Jan 20, 2020, at 10:40 AM, Barber, Karen R Dr. <BarberK@santarosa.k12.fl.us> wrote:  
>  
> Happy Dr. MLK Day!  
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> Just wanted to reach out to you all and thank you for the terrific conversation about how to help our youth! Antonio, please let us know when you are able to plan a trip to Santa Rosa County! I would love to have you not only connect with our students, but with our teachers as well!  
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> The credit that you have given your 8th grade math teacher has really stayed with me. Sometimes teachers don't know the seeds they have planted till years later, and sometimes they never do. I think our teachers and administrators have a lot to learn from you about the positive impact they can make with students.  
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> Really looking forward to the possibilities!  
> Thanks so much!  
> Karen  
>  
> Dr. Karen R. Barber  
> Director of Federal Programs  
> Santa Rosa School District  
> 6032 Hwy. 90  
> Milton, FL 32570  
>  
> -----Original Appointment-----  
> From: Barber, Karen R Dr. On Behalf Of Bradigan, Katie  
> Sent: Friday, January 10, 2020 7:50 AM  
> To: Lowrimore, Paula; Carroll, Freda  
> Subject: FW: (EXT) Post Commitment Youth Collaboration  
> When: Friday, January 10, 2020 4:00 PM-5:00 PM (UTC-05:00) Eastern Time (US & Canada).  
> Where: 1-866-692-4530,,,596679697#

>  
>  
>

> -----Original Appointment-----

> From: Bradigan, Katie <Katie.Bradigan@mheducation.com>

> Sent: Tuesday, January 7, 2020 8:12 AM

> To: Bradigan, Katie; Antonio Samuel; Barber, Karen R Dr.

> Cc: Carroll, Freda; Lowrimore, Paula

> Subject: (EXT) Post Commitment Youth Collaboration

> When: Friday, January 10, 2020 4:00 PM-5:00 PM (UTC-05:00) Eastern Time (US & Canada).

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Good Morning Santa Rosa Team,  
Ms Mainer's account should be accessible now:



**My connectED Programs**



Discovering Our Past: A History of the United States, Early Years - Florida Edition 2018  
Teacher Edition

Manage Content



Discovering Our Past: A History of the United States, Early Years - Florida Edition 2018  
Student Edition

Manage Content Assign Content

Teacher's Tools

- Modern Master Code
- Mobile App
  - Launch Store
  - Launch App

Please let me know if she is still unable to log in.

Best,  
Sal



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[mheducation.com](http://mheducation.com)

---

**From:** Godwin, Natasha D. <[GodwinN@santarosa.k12.fl.us](mailto:GodwinN@santarosa.k12.fl.us)>  
**Sent:** Wednesday, January 22, 2020 10:57 AM  
**To:** Sanchez, Sal <[sal.sanchez@mheducation.com](mailto:sal.sanchez@mheducation.com)>  
**Cc:** Cole, Christi <[ColeC@santarosa.k12.fl.us](mailto:ColeC@santarosa.k12.fl.us)>; Youngblood, Clark J <[YoungbloodCJ@santarosa.k12.fl.us](mailto:YoungbloodCJ@santarosa.k12.fl.us)>  
**Subject:** LTI Application Issue?

\*\*\* EXTERNAL EMAIL: If sender is unknown, use caution when opening. \*\*\*

Hi Sal,

I'm not sure what might be going on here, but we have a user named Stephanie Mainer (MainerS) who sees the error below when clicking our LTI app in Classlink. She appears in the roster file and the back end of McGraw Hill.



## Your user account could not be located. Please contact support

Sorry, we seem to be having some difficulty finding this page.  
If the problem persists, please contact **Support**.

Code: **L500**

Natasha Godwin, MLIS  
Instructional Technology Specialist  
Santa Rosa District Schools  
Douglas A. Dillon Administrative Center  
Office of Professional Learning  
6032 Hwy 90  
Milton, FL 32570  
850-983-5114



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**Goodbred, Tracy R.**

---

**From:** Sanchez, Sal <sal.sanchez@mheducation.com>  
**Sent:** Thursday, January 23, 2020 7:15 AM  
**To:** Cole, Christi;Godwin, Natasha D.  
**Cc:** Youngblood, Clark J;Ezell, Ty  
**Subject:** (EXT) RE: (EXT) RE: LTI Application Issue?

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Good Morning Santa Rosa Team,  
Ms Mainer's account should be accessible now:



My connectED Programs



Discovering Our Past: A History of the United States, Early Years - Florida Edition 2018  
Teacher Edition

Manage Content

Teacher's Tools

- Redeem Master Code
- Mobile App
  - Launch Store
  - Launch App



Discovering Our Past: A History of the United States, Early Years - Florida Edition 2018  
Student Edition

Manage Content Assign Content

Please let me know if she is still unable to log in.

Best,  
Sal



**Salvador Sanchez**

Sr. Solution Architect  
McGraw-Hill Education | School Group  
8787 Orion Place, Columbus, OH 43240  
C: 740-656-0027  
[sal.sanchez@mheducation.com](mailto:sal.sanchez@mheducation.com)  
mheducation.com

---

**From:** Cole, Christi <ColeC@santarosa.k12.fl.us>  
**Sent:** Wednesday, January 22, 2020 2:21 PM  
**To:** Sanchez, Sal <sal.sanchez@mheducation.com>; Godwin, Natasha D. <GodwinN@santarosa.k12.fl.us>  
**Cc:** Youngblood, Clark J <YoungbloodCJ@santarosa.k12.fl.us>; Ezell, Ty <david.ezell@mheducation.com>  
**Subject:** RE: (EXT) RE: LTI Application Issue?

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Thank you Sal,

Christi

---

**From:** Sanchez, Sal <[sal.sanchez@mheducation.com](mailto:sal.sanchez@mheducation.com)>  
**Sent:** Wednesday, January 22, 2020 1:20 PM  
**To:** Godwin, Natasha D. <[GodwinN@santarosa.k12.fl.us](mailto:GodwinN@santarosa.k12.fl.us)>  
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Hi Natasha,

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Thanks,  
Sal



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## Goodbred, Tracy R.

---

**From:** Barber, Karen R Dr.  
**Sent:** Thursday, January 23, 2020 7:52 AM  
**To:** Samuel, Antonio  
**Cc:** Bradigan, Katie;Lowrimore, Paula;Carroll, Freda  
**Subject:** RE: (EXT) Re: (EXT) Re: Post Commitment Youth Collaboration

Antonio,

2/6 and 2/7 would be terrific! Paula, Freda and I were working on the schedule and talking with schools just yesterday. Here are some of our thoughts.

We would love for you to connect with students, as well as our teachers and administrators.

- Our district principals meeting is on 2/6. This is a group of district level administrators and school principals representing pre-k through 12. A 20-30 minute discussion with them would be awesome!
- Our alternative school, The Learning Academy, has 125 students; 40 of those are justice involved youth, but all are at-risk. This group has many students on probation or in a diversionary program. Talking with the whole group would be terrific. If you want to talk with just the justice involved youth as a group or in smaller groups, that would be great.
- We have two middle schools in the central part of our county. Both have high poverty rates and have justice involved youth. We could have you talk with students in an assembly type environment and then maybe have a more relaxed smaller meeting with lunch (Chick Fil-A) brought in.
- We would also love for you to have time to talk directly to teachers (middle school teachers, deans. Juvenile probation officers)
- Last but not least, our school district is going through at STEAM transformation. We are in Year 5. There is actually a STEAM family night at Hobbs Middle School on February 6. This is a really well-attended event at which parents and students participate. We would love to have you do a break-out session on how math and engineering impacted your life.

Please give us your candid feedback about these ideas! We want to take full advantage of your offer to make a difference with our students. We are more grateful that you can imagine!

One last question... do you have a bio or information regarding your current role are anything else relevant that I can share with our Superintendent?

Thanks!  
Karen

*Dr. Karen R. Barber*  
Director of Federal Programs  
Santa Rosa School District  
6032 Hwy. 90  
Milton, FL 32570

**From:** Samuel, Antonio <samuanto@amazon.com>

**Sent:** Wednesday, January 22, 2020 11:43 PM

**To:** Barber, Karen R Dr. <BarberK@santarosa.k12.fl.us>

**Cc:** Bradigan, Katie <Katie.Bradigan@mheducation.com>; Lowrimore, Paula <LowrimoreP@santarosa.k12.fl.us>; Carroll, Freda <CarrollF@santarosa.k12.fl.us>

**Subject:** (EXT) Re: (EXT) Re: Post Commitment Youth Collaboration

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Karen,

2/6 works for me. 2/6-2/7 would work better for me than 2/5-2/6. Wanted to confirm that those 2 days work for you before I book.

Antonio

Sent from my iPhone

On Jan 21, 2020, at 8:21 AM, Barber, Karen R Dr. <BarberK@santarosa.k12.fl.us> wrote:

Antonio,

Congratulations on your expanded role with Amazon! In light of that, I am even more impressed with your commitment to come down to Florida to work with our students!

Dreaming big, I would LOVE to see you meet with our students and share your story and your wisdom. I would really like to have you share with our teachers and administrators. AND... If we can have you share with our parents in some form or fashion, that would also be terrific!

Can you give us a couple days? Our principal meeting that month is February 6, so we would already have our administrators together that day! Great timing!

I haven't spoken with Paula and Freda yet about their thoughts. I know we wanted you to go to our alternative school where we have about 125 at risk students and 40 justice involved students. Including our Juvenile Probation Officers would also be beneficial. Freda and Paula are forging great relationships with our JPOs and they are working as a team to support our students.

I will get with Paula and Freda this week and will try to finalize our "wish list" by tomorrow. THANK YOU, Antonio!!!

Karen

---

**From:** Samuel, Antonio <samuanto@amazon.com>

**Sent:** Monday, January 20, 2020 4:54 PM

**To:** Barber, Karen R Dr. <BarberK@santarosa.k12.fl.us>

**Cc:** Bradigan, Katie <Katie.Bradigan@mheducation.com>; Lowrimore, Paula

<LowrimoreP@santarosa.k12.fl.us>; Carroll, Freda <CarrolF@santarosa.k12.fl.us>

**Subject:** (EXT) Re: Post Commitment Youth Collaboration

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Karen,

Thanks so much for the kind words and apologies for the delay. Right after our call my region of responsibility was changed(from the Midwest region to the central region) and expanded(from 6 states to 10) so I had to spend a little time adjusting. Looking at my calendar, the week of 2/2/20 could work. I know that's only a few weeks away and relatively short notice but does that week work for you? Also how many days would you recommend?

The following week (2/9) couldn't potentially work as well.

Looking forward to hearing back from you.

Antonio

Sent from my iPhone

> On Jan 20, 2020, at 10:40 AM, Barber, Karen R Dr. <BarberK@santarosa.k12.fl.us> wrote:

>

> Happy Dr. MLK Day!

>

> Just wanted to reach out to you all and thank you for the terrific conversation about how to help our youth! Antonio, please let us know when you are able to plan a trip to Santa Rosa County! I would love to have you not only connect with our students, but with our teachers as well!

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> The credit that you have given your 8th grade math teacher has really stayed with me. Sometimes teachers don't know the seeds they have planted till years later, and sometimes they never do. I think our teachers and administrators have a lot to learn from you about the positive impact they can make with students.

>

> Really looking forward to the possibilities!

> Thanks so much!

> Karen

>

> Dr. Karen R. Barber

> Director of Federal Programs

> Santa Rosa School District

> 6032 Hwy. 90

> Milton, FL 32570

>

> -----Original Appointment-----

> From: Barber, Karen R Dr. On Behalf Of Bradigan, Katie

> Sent: Friday, January 10, 2020 7:50 AM

> To: Lowrimore, Paula; Carroll, Freda

> Subject: FW: (EXT) Post Commitment Youth Collaboration

> When: Friday, January 10, 2020 4:00 PM-5:00 PM (UTC-05:00) Eastern Time (US & Canada).

> Where: 1-866-692-4530,,,596679697#

>

>

>

> -----Original Appointment-----

> From: Bradigan, Katie <[Katie.Bradigan@mheducation.com](mailto:Katie.Bradigan@mheducation.com)>

> Sent: Tuesday, January 7, 2020 8:12 AM

> To: Bradigan, Katie; Antonio Samuel; Barber, Karen R Dr.

> Cc: Carroll, Freda; Lowrimore, Paula

> Subject: (EXT) Post Commitment Youth Collaboration

> When: Friday, January 10, 2020 4:00 PM-5:00 PM (UTC-05:00) Eastern Time (US & Canada).

> Where: 1-866-692-4530,,,596679697#

>

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**Sent:** Thursday, January 23, 2020 7:52 AM  
**To:** Samuel, Antonio  
**Cc:** Bradigan, Katie;Lowrimore, Paula;Carroll, Freda  
**Subject:** RE: (EXT) Re: (EXT) Re: Post Commitment Youth Collaboration

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Thanks!  
Karen

*Dr. Karen R. Barber*  
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Santa Rosa School District  
6032 Hwy. 90  
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**Subject:** (EXT) Re: (EXT) Re: Post Commitment Youth Collaboration

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Sent from my iPhone

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**Cc:** Bradigan, Katie <Katie.Bradigan@mheducation.com>; Lowrimore, Paula

<LowrimoreP@santarosa.k12.fl.us>; Carroll, Freda <CarrollF@santarosa.k12.fl.us>

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> Really looking forward to the possibilities!

> Thanks so much!

> Karen

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> Dr. Karen R. Barber

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> Santa Rosa School District

> 6032 Hwy. 90

> Milton, FL 32570

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> Cc: Carroll, Freda; Lowrimore, Paula

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**Goodbred, Tracy R.**

---

**From:** Godwin, Natasha D.  
**Sent:** Thursday, January 23, 2020 1:41 PM  
**To:** Sanchez, Sal  
**Cc:** Youngblood, Clark J;Ezell, Ty;Mainer, Stephanie;Cole, Christi  
**Subject:** RE: (EXT) RE: (EXT) RE: LTI Application Issue?

The ConnectEd app appears to be working well for her again. Thanks for your help.

Natasha Godwin, MLIS  
Instructional Technology Specialist  
Santa Rosa District Schools  
850-983-5114

---

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Good Morning Santa Rosa Team,  
Ms Mainer's account should be accessible now:



My connectED Programs



Discovering Our Past: A History of the United States, Early Years - Florida Edition 2018  
Teacher Edition

Manage Content

Teacher's Tools

- Refresh Master Code
- Mobile App
  - Launch Store
  - Launch App

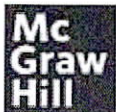


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Manage Content Assign Content

Please let me know if she is still unable to log in.

Best,  
Sal



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Sr. Solution Architect

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**Salvador Sanchez**

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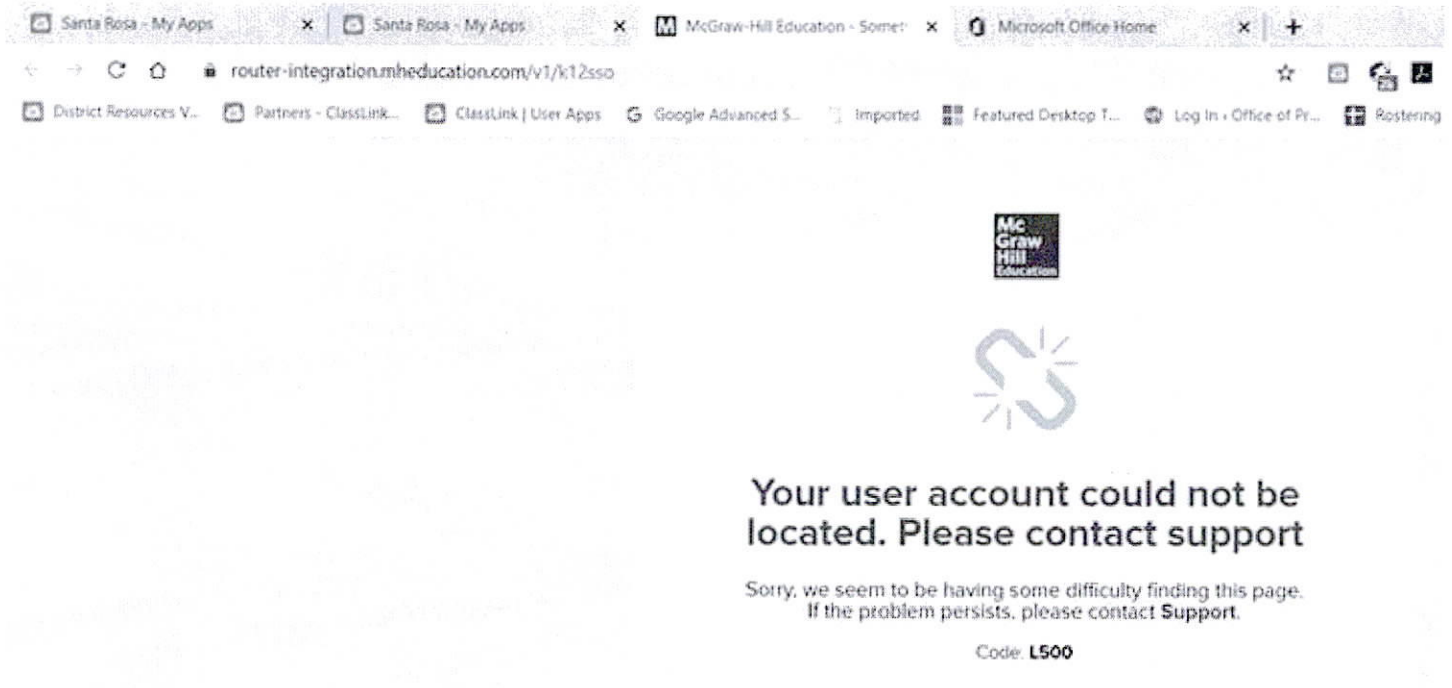
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850-983-5114



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## Goodbred, Tracy R.

---

**From:** Godwin, Natasha D.  
**Sent:** Thursday, January 23, 2020 1:41 PM  
**To:** Sanchez, Sal  
**Cc:** Youngblood, Clark J;Ezell, Ty;Mainer, Stephanie;Cole, Christi  
**Subject:** RE: (EXT) RE: (EXT) RE: LTI Application Issue?

The ConnectEd app appears to be working well for her again. Thanks for your help.

Natasha Godwin, MLIS  
Instructional Technology Specialist  
Santa Rosa District Schools  
850-983-5114

---

**From:** Sanchez, Sal <sal.sanchez@mheducation.com>  
**Sent:** Thursday, January 23, 2020 7:15 AM  
**To:** Cole, Christi <ColeC@santarosa.k12.fl.us>; Godwin, Natasha D. <GodwinN@santarosa.k12.fl.us>  
**Cc:** Youngblood, Clark J <YoungbloodCJ@santarosa.k12.fl.us>; Ezell, Ty <david.ezell@mheducation.com>  
**Subject:** (EXT) RE: (EXT) RE: LTI Application Issue?

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Good Morning Santa Rosa Team,  
Ms Mainer's account should be accessible now:

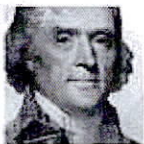


### My connectED Programs



Discovering Our Past: A History of the United States, Early Years - Florida Edition 2018  
Teacher Edition

Manage Content



Discovering Our Past: A History of the United States, Early Years - Florida Edition 2018  
Student Edition

Manage Content Assign Content



Please let me know if she is still unable to log in.

Best,  
Sal



Salvador Sanchez  
Sr. Solution Architect



McGraw-Hill Education | School Group  
8787 Orion Place, Columbus, OH 43240  
C: 740-656-0027  
[sal.sanchez@mheducation.com](mailto:sal.sanchez@mheducation.com)  
mheducation.com

---

**From:** Cole, Christi <[ColeC@santarosa.k12.fl.us](mailto:ColeC@santarosa.k12.fl.us)>  
**Sent:** Wednesday, January 22, 2020 2:21 PM  
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\*\*\* EXTERNAL EMAIL: If sender is unknown, use caution when opening. \*\*\*

Thank you Sal,

Christi

---

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Hi Natasha,

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Thanks,

Sal



**Salvador Sanchez**

Sr. Solution Architect  
McGraw-Hill Education | School Group  
8787 Orion Place, Columbus, OH 43240  
C: 740-656-0027  
[sal.sanchez@mheducation.com](mailto:sal.sanchez@mheducation.com)  
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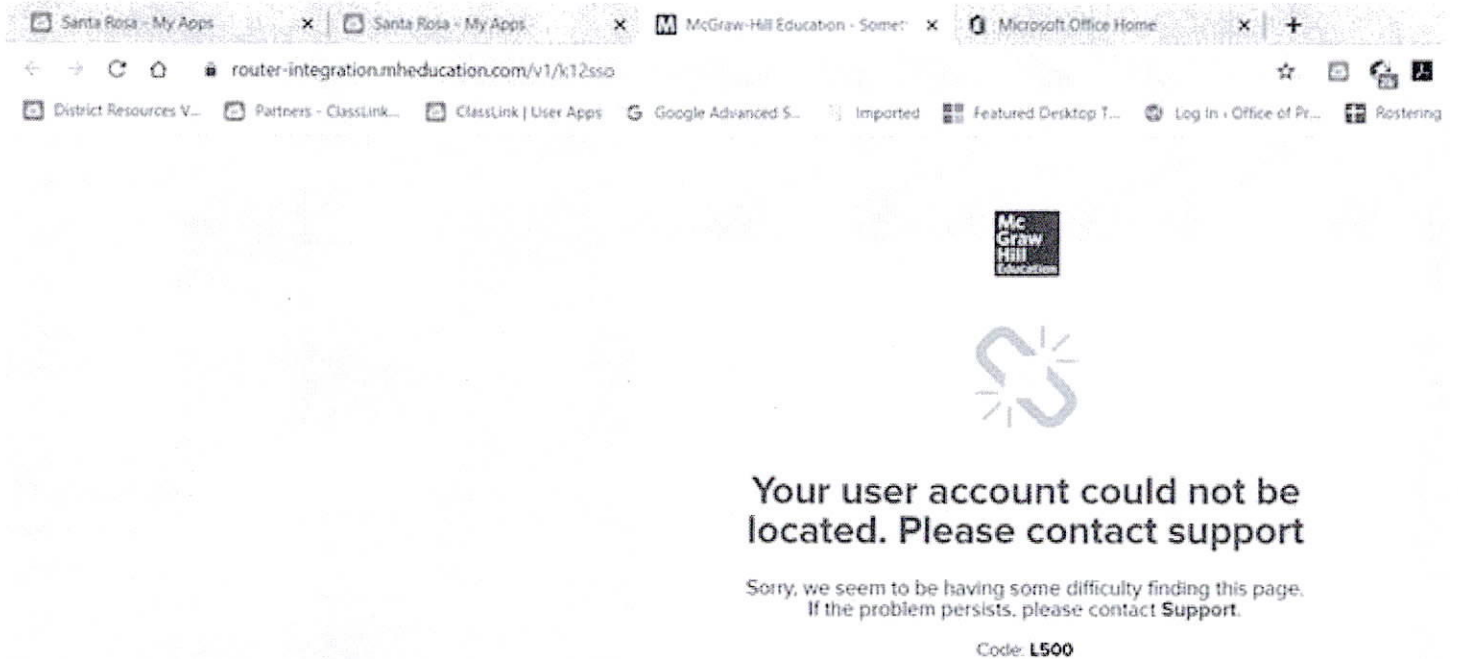
**From:** Godwin, Natasha D. <[GodwinN@santarosa.k12.fl.us](mailto:GodwinN@santarosa.k12.fl.us)>  
**Sent:** Wednesday, January 22, 2020 10:57 AM  
**To:** Sanchez, Sal <[sal.sanchez@mheducation.com](mailto:sal.sanchez@mheducation.com)>

Cc: Cole, Christi <ColeC@santarosa.k12.fl.us>; Youngblood, Clark J <YoungbloodCJ@santarosa.k12.fl.us>  
Subject: LTI Application Issue?

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Hi Sal,

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Natasha Godwin, MLIS  
Instructional Technology Specialist  
Santa Rosa District Schools  
Douglas A. Dillon Administrative Center  
Office of Professional Learning  
6032 Hwy 90  
Milton, FL 32570  
850-983-5114



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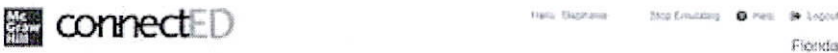
Natasha Godwin, MLIS  
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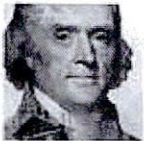


#### My connectED Programs



Discovering Our Past: A History of the United States, Early Years - Florida Edition 2018  
Teacher Edition

Manage Content



Discovering Our Past: A History of the United States, Early Years - Florida Edition 2018  
Student Edition

Manage Content Assign Content

#### Teacher's Tools

Redeem Master Code

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Launch App

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Best,

Sal



Salvador Sanchez  
Sr. Solution Architect

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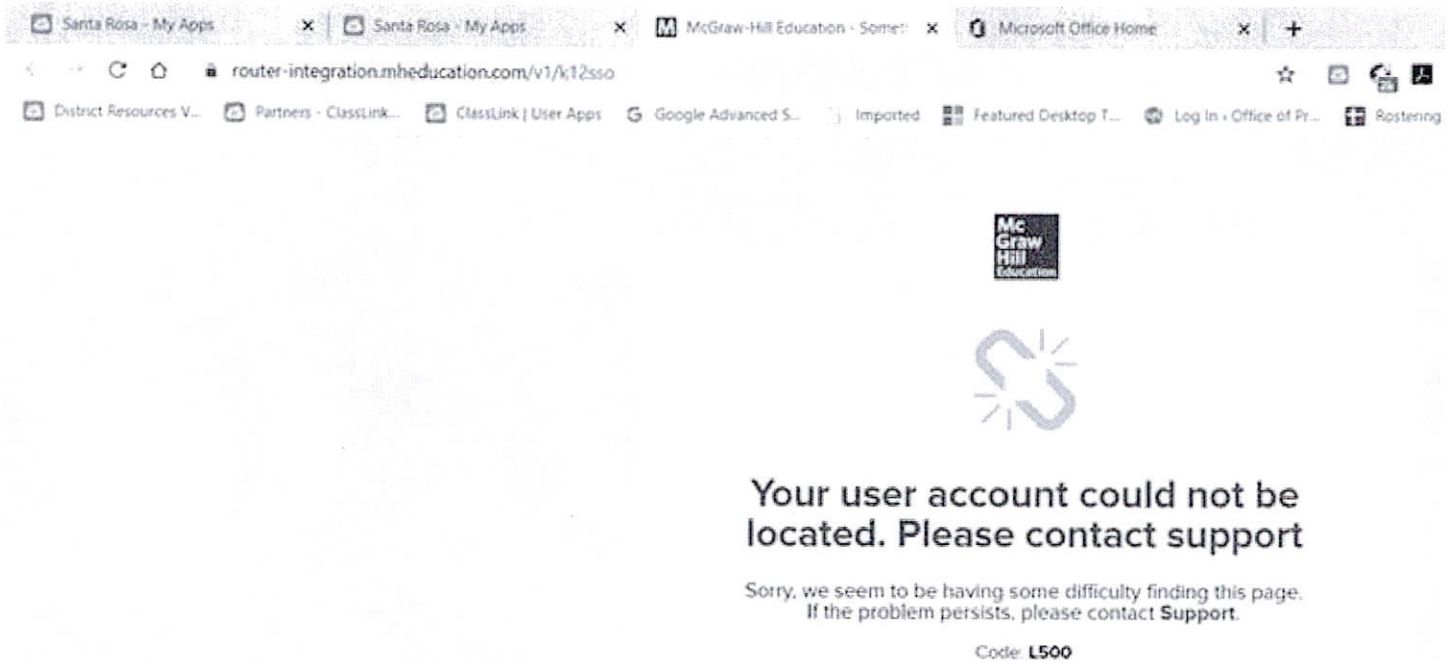
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## Goodbred, Tracy R.

---

**From:** FASS FLscisuper <flscisupervisor@gmail.com>  
**Sent:** Monday, January 27, 2020 12:31 PM  
**To:** Abby Dogum;Adam LaMee;aguevara@nutrientsforlife.org;Alaina McGinnis;Alice Bennett;Amanda Strickland;Amato Carlo;Cozart, Amy;Amy Heflin;Amy Kezman;Amy Monahan;Angie Harr;Ann Bridges;aphipps@fau.edu;Arlene Korr;ASantone@lsi.fsu.edu;Ashley Hart;Ashley Lazo;Becki Lucas;Beth Smith;Beth Lazar;Betty Mutwii;Beverly M Stancel;Bianca Julio;Bob Gokey;Bruce MacFadden;Cameron Betts;Candice Arnold;Cari Lienhart;Carly Mikell;Carol Myers;Carreña Nuñez;Casandra Gabriele;Catherine Allard;Chelsie Hocker;Cheri Dame;Chris Brown;Chris Pryor;Chris Stefancik;Chrissy Brouwer;Christine Jenkins;Christopher Okamoto;Cindy Schurr;Colleen Strickland;Colleen Witmuss;Corey Peloquin;Corey Peloquin;Curt Witthoff;Cynthia (Suzanne) DeLay;Cynthia Dunham-Derheiner;Dana Franklin;Dane Jaber;Daniel McFarland;Danielle Knapp;David Darak;David Gorham;Deb Stevens;Dena Pisaneschi;Desiree Sujoy;Desiree Sujoy;Djimo Serodio;Dominique Shimizu;Dominique Shimizu;Donna Szpyrka;Dorianne Pagnotti;Dustin Tooley;Eric Gardner;Gary Myers;Gay Lewis;Glenna Barber;Glorimel Nieves;Greg Hutton;gwen.richards@cengage.com;Heather Johnson;Heidi Alves;Heidi Brennan;Jack Falkenhagen;Janet Schnauss;Jared Wallace;Jason Baker;Jason Keeler;Jason Keeler;Jason Keeler;Jason Kopish;Jason Siquefield;Jason Siquefield;Jeff Couch;Jeff Enos Sylvia Fumero;Baugus, Jeffery A.;Jeffrey Hancock;Jennifer Borges;Jennifer Davis;Jennifer Diaz;Jennifer Jordan;Jennifer Reser;Jennifer See;Jeremy Keen;Jeremy Blinn;Jessica Ireland;Joan Kennett;Jodi Romans;Jody Alligood;John Garrett;John Lendway;John Morris;Joseph Simmons;Joyce Chan;JP Keener;Julia Mate;Karen Gerhart;Karen Williams;Karrie Wikman;Katherine Lewis;Katie McCurdy;Keith Stavig;Kelly Angelo;Kelly Dodd;Kelly Lunt;Kim Testa;kirouac Mathew;Kristina Seitz;Kristina Seitz;Lacole Rudin;Larry Plank;Laura Buckius;Lauren King;Laylah Bulman;Leah Glass;Lee Hughes;Lesley Kirkley;Lia Turk;Liam O'Brien;lightspeed@indianriverschools.org;Lindsey Bojovic;Lindsey Craven;Lindsey Johnson;Lisa & Marta Dunn, Lisa & Marta Acosta;Lisa Davies;Lisa Milenkovic;Lisa Morrow;Liz Young;Liz Young;Loren Kerschensteiner (Kingsley);Lori.Smith@learninga-z.com;Lorie Gates;Louise Chapman;Lynda Pennell;Marissa Alonzo;Mark Butler;Mark McCreary;Marna Fox;Marsha Winegarner;Mary Beth Branch;Mary Devore;Matt Hahn;Maureen B Shankman;Maureen Miller;Quina, Meg;Melinda Lyon;Melissa Alsobrooks;Melissa Raburn;Meredith Wells;Merilyn Johnson;Michelle Ferro;Michelle Kirk;Micole Gorges;Mike Cimino;Mike McKee;murphy;Nancy Besley;Nancy Watson;Ned Colley;Nicholas Ewen;Nicole Jacquay;Pam Revels;Pat Brzycki;Patrick Hiser;Peggy Smith-Herbst;Perri Robinson;PJ Duncan;Rachel Novella;Rebecca Mead;Rebecca Mott;Rebecca Ray;Rebecca Teske;Renee Venegas;Richard Crowley;Rod Gusman;Rudy Keezer;Ryan Dougherty;Ryan Westberry;Sabrina Y. Morgan;Salila Suman;Sandra Reyes;Sandy Newman;Sangermayer;Sara Eldemery;Sarah Burkett;Sasha DuVerney-Amoa;Scott Eddleman;Sean Reidy;Sean Sterrett;Shana Tirado;Sheri Spivey;Sheri Spivey;Sherri Andrews;Sherwin Salomon;Sonia Blackstone;Spencer Ellington;Stephan Jones, M.Ed;Steve Olson;Steven Steinfield;Susan McKenna;Susan Russel;Thomas Doughty;Thomas Rhea;Thomas Rhea;Tia Brown;tina marie castano;Tom Custer;Tom Robertson;Tom Salinsky;Tom Trapp;tomeka.thompson@polk-fl.net;Toyia Haile;Tyson Brown;Valerie Gaynor;Vanessa Baker;Vanessa Finnie;Veronica Mamone;voconnell@ti.com;Wallace Knight;Wendy Forteza;Zyanya Lehmann  
**Cc:** jrcllemen@volusia.k12.fl.us  
**Subject:** (EXT) Fwd: FW: Science Olympiad: Volunteers Needed !!!



**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

FASS,  
A regional Science Olympiad is in need of assistance.

Please forward

Please see the email below from Jim Clements... email him if interested in assisting - [jrclemen@volusia.k12.fl.us](mailto:jrclemen@volusia.k12.fl.us)

The eastern regionals of this year's Science Olympiad competition will be held at the Embry-Riddle Aeronautical University campus in Daytona Beach on **February 15th**. Open to both middle and high school students in teams of about a dozen, they will compete throughout the day in several of the 23 events for both age groups.

**We need many volunteers** to make this happen, and we need to nudge those wonderful adults into positions varying from judge (conducting the event or writing/administering the test) or assistant (helping identify student-competitors, handling paperwork, grading tests, resetting apparatus, proctoring during testing sessions, running scored papers to the scoring center, acting as adjudicators in case of disagreements, data entry, showing the pizza guy where the snack room is, helping with medal presentations, etc.). **Teachers of STEM fields** make great volunteers, even if this would be their first exposure to Science Olympiad.

We are expecting hundreds of middle and high school students and their chaperones, some from as far away as Miami. We have already have started signing up volunteers from ERAU staff and students, but we will need many more. If you have an area of expertise or interest, or are just willing to help on that special **Saturday from 7 to 4**, please respond with **name and email contact** info. We'll contact you/them with lots more info.

It will be fun! C'mon: do it!

--Jim Clements

[jrclemen@volusia.k12.fl.us](mailto:jrclemen@volusia.k12.fl.us)

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--

Jeremy Blinn, President  
Marilyn Johnson, Secretary  
Amy Monahan, Treasurer  
Michelle Ferro, President Elect

Florida Association of Science Supervisors

## Goodbred, Tracy R.

---

**From:** Eric Gardner <egardner@pasco.com>  
**Sent:** Monday, January 27, 2020 2:09 PM  
**To:** FASS FLscisuper;Abby Dogum;Adam LaMee;aguevara@nutrientsforlife.org;Alaina McGinnis;Alice Bennett;Amanda Strickland;Amato Carlo;Cozart, Amy;Amy Heflin;Amy Kezman;Amy Monahan;Angie Harr;Ann Bridges;aphipps@fau.edu;Arlene Korr;ASantone@lsi.fsu.edu;Ashley Hart;Ashley Lazo;Becki Lucas;Beth Smith;Beth Lazar;Betty Mutwii;Beverly M Stancel;Bianca Julio;Bob Gokey;Bruce MacFadden;Cameron Betts;Candice Arnold;Cari Lienhart;Carly Mikell;Carol Myers;Carreña Nuñez;Casandra Gabriele;Catherine Allard;Chelsie Hocker;Cheri Dame;Chris Brown;Chris Pryor;Chris Stefancik;Chrissy Brouwer;Christine Jenkins;Christopher Okamoto;Cindy Schurr;Colleen Strickland;Colleen Witmuss;Corey Peloquin;Corey Peloquin;Curt Witthoff;Cynthia (Suzanne) DeLay;Cynthia Dunham-Derheiner;Dana Franklin;Dane Jaber;Daniel McFarland;Danielle Knapp;David Darak;David Gorham;Deb Stevens;Dena Pisaneschi;Desiree Sujoy;Desiree Sujoy;Djimo Serodio;Dominique Shimizu;Dominique Shimizu;Donna Szpyrka;Dorianne Pagnotti;Dustin Tooley;Gary Myers;Gay Lewis;Glenna Barber;Glorimel Nieves;Greg Hutton;gwen.richards@cengage.com;Heather Johnson;Heidi Alves;Heidi Brennan;Jack Falkenhagen;Janet Schnauss;Jared Wallace;Jason Baker;Jason Keeler;Jason Keeler;Jason Keeler;Jason Kopish;Jason Sinquefield;Jason Sinquefield;Jeff Couch;Jeff Enos Sylvania Fumero;Baugus, Jeffery A.;Jeffrey Hancock;Jennifer Borges;Jennifer Davis;Jennifer Diaz;Jennifer Jordan;Jennifer Reser;Jennifer See;Jeremy Keen;Jeremy Blinn;Jessica Ireland;Joan Kennett;Jodi Romans;Jody Alligood;John Garrett;John Lendway;John Morris;Joseph Simmons;Joyce Chan;JP Keener;Julia Mate;Karen Gerhart;Karen Williams;Karrie Wikman;Katherine Lewis;Katie McCurdy;Keith Stavig;Kelly Angelo;Kelly Dodd;Kelly Lunt;Kim Testa;kirouac Mathew;Kristina Seitz;Kristina Seitz;Lacole Rudin;Larry Plank;Laura Buckius;Lauren King;Laylah Bulman;Leah Glass;Lee Hughes;Lesley Kirkley;Lia Turk;Liam O'Brien;lightspeed@indianriverschools.org;Lindsey Bojovic;Lindsey Craven;Lindsey Johnson;Lisa & Marta Dunn, Lisa & Marta Acosta;Lisa Davies;Lisa Milenkovic;Lisa Morrow;Liz Young;Liz Young;Loren Kerschensteiner (Kingsley);Lori.Smith@learninga-z.com;Lorie Gates;Louise Chapman;Lynda Pennell;Marissa Alonzo;Mark Butler;Mark McCreary;Marna Fox;Marsha Winegarner;Mary Beth Branch;Mary Devore;Matt Hahn;Maureen B Shankman;Maureen Miller;Quina, Meg;Melinda Lyon;Melissa Alsobrooks;Melissa Raburn;Meredith Wells;Merilyn Johnson;Michelle Ferro;Michelle Kirk;Micole Gorges;Mike Cimino;Mike McKee;murphy;Nancy Besley;Nancy Watson;Ned Colley;Nicholas Ewen;Nicole Jacquay;Pam Revels;Pat Brzycki;Patrick Hiser;Peggy Smith-Herbst;Perri Robinson;PJ Duncan;Rachel Novella;Rebecca Mead;Rebecca Mott;Rebecca Ray;Rebecca Teske;Renee Venegas;Richard Crowley;Rod Gusman;Rudy Keezer;Ryan Dougherty;Ryan Westberry;Sabrina Y. Morgan;Salila Suman;Sandra Reyes;Sandy Newman;Sangermayer;Sara Eldemery;Sarah Burkett;Sasha DuVerney-Amoa;Scott Eddleman;Sean Reidy;Sean Sterrett;Shana Tirado;Sheri Spivey;Sheri Spivey;Sherri Andrews;Sherwin Salomon;Sonia Blackstone;Spencer Ellington;Stephan Jones, M.Ed;Steve Olson;Steven Steinfield;Susan McKenna;Susan Russel;Thomas Doughty;Thomas Rhea;Thomas Rhea;Tia Brown;tina marie castano;Tom Custer;Tom Robertson;Tom Salinsky;Tom Trapp;tomeka.thompson@polk-fl.net;Toyia Haile;Tyson Brown;Valerie Gaynor;Vanessa Baker;Vanessa Finnie;Veronica Mamone;voconnell@ti.com;Wallace Knight;Wendy Forteza;Zyanya Lehmann  
**Cc:** jrclemen@volusia.k12.fl.us  
**Subject:** (EXT) Re: Science Olympiad: Volunteers Needed !!!

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

I coached a Science Olympiad team. This is a great event. Unfortunately I will be in GA at their State Science teacher's meeting.

If you have never been, I strongly encourage you to attend.

I hope to do this next year.

Eric

**Eric Gardner**

Regional Account Manager

Southeast U.S.A.

PASCO

(916) 547 4650 – Cell

---

**From:** FASS FLscisuper <flscisupervisor@gmail.com>

**Date:** Monday, January 27, 2020 at 1:31 PM

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**Cc:** "jrclemen@volusia.k12.fl.us" <jrclemen@volusia.k12.fl.us>

**Subject:** Fwd: FW: Science Olympiad: Volunteers Needed !!!

FASS,

A regional Science Olympiad is in need of assistance.

Please forward

Please see the email below from Jim Clements... email him if interested in assisting - [jrclemen@volusia.k12.fl.us](mailto:jrclemen@volusia.k12.fl.us)

The eastern regionals of this year's Science Olympiad competition will be held at the Embry-Riddle Aeronautical University campus in Daytona Beach on **February 15th**. Open to both middle and high school students in teams of about a dozen, they will compete throughout the day in several of the 23 events for both age groups.

**We need many volunteers** to make this happen, and we need to nudge those wonderful adults into positions varying from judge (conducting the event or writing/administering the test) or assistant (helping identify student-competitors, handling paperwork, grading tests, resetting apparatus, proctoring during testing sessions, running scored papers to the scoring center, acting as adjudicators in case of disagreements, data entry, showing the pizza guy where the snack room is, helping with medal presentations, etc.). **Teachers of STEM fields** make great volunteers, even if this would be their first exposure to Science Olympiad.

We are expecting hundreds of middle and high school students and their chaperones, some from as far away as Miami. We have already have started signing up volunteers from ERAU staff and students, but we will need many more. If you have an area of expertise or interest, or are just willing to help on that special **Saturday from 7 to 4**, please respond with **name and email contact** info. We'll contact you/them with lots more info.

It will be fun! C'mon: do it!

--Jim Clements

[jrclemen@volusia.k12.fl.us](mailto:jrclemen@volusia.k12.fl.us)

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Jeremy Blinn, President  
Marilyn Johnson, Secretary  
Amy Monahan, Treasurer  
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[Florida Association of Science Supervisors](#)

## Goodbred, Tracy R.

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**From:** Eric Gardner <egardner@pasco.com>  
**Sent:** Monday, January 27, 2020 2:09 PM  
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**Cc:** jrclemen@volusia.k12.fl.us  
**Subject:** (EXT) Re: Science Olympiad: Volunteers Needed !!!



**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

I coached a Science Olympiad team. This is a great event. Unfortunately I will be in GA at their State Science teacher's meeting.

If you have never been, I strongly encourage you to attend.

I hope to do this next year.

Eric

**Eric Gardner**

Regional Account Manager

Southeast U.S.A.

PASCO

(916) 547 4650 – Cell

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**From:** FASS FLscisuper <flscisupervisor@gmail.com>

**Date:** Monday, January 27, 2020 at 1:31 PM

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**Cc:** "jrclemen@volusia.k12.fl.us" <jrclemen@volusia.k12.fl.us>

**Subject:** Fwd: FW: Science Olympiad: Volunteers Needed !!!

FASS,

A regional Science Olympiad is in need of assistance.

Please forward

Please see the email below from Jim Clements... email him if interested in assisting - [jrclemen@volusia.k12.fl.us](mailto:jrclemen@volusia.k12.fl.us)

The eastern regionals of this year's Science Olympiad competition will be held at the Embry-Riddle Aeronautical University campus in Daytona Beach on **February 15th**. Open to both middle and high school students in teams of about a dozen, they will compete throughout the day in several of the 23 events for both age groups.

**We need many volunteers** to make this happen, and we need to nudge those wonderful adults into positions varying from judge (conducting the event or writing/administering the test) or assistant (helping identify student-competitors, handling paperwork, grading tests, resetting apparatus, proctoring during testing sessions, running scored papers to the scoring center, acting as adjudicators in case of disagreements, data entry, showing the pizza guy where the snack room is, helping with medal presentations, etc.). **Teachers of STEM fields** make great volunteers, even if this would be their first exposure to Science Olympiad.

We are expecting hundreds of middle and high school students and their chaperones, some from as far away as Miami. We have already have started signing up volunteers from ERAU staff and students, but we will need many more. If you have an area of expertise or interest, or are just willing to help on that special **Saturday from 7 to 4**, please respond with **name and email contact** info. We'll contact you/them with lots more info.

It will be fun! C'mon: do it!

--Jim Clements

[jrclemen@volusia.k12.fl.us](mailto:jrclemen@volusia.k12.fl.us)

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Jeremy Blinn, President  
Merilyn Johnson, Secretary  
Amy Monahan, Treasurer  
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Florida Association of Science Supervisors

## Goodbred, Tracy R.

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**From:** Baugus, Jeffery A.  
**Sent:** Wednesday, February 12, 2020 9:12 AM  
**To:** Ezell, Ty  
**Subject:** Re: (EXT) Re: (EXT) Math Meeting

Awesome. Looking forward to connecting.

Serving Together,

### Jeffery Baugus

Coordinator of Math and Science  
Santa Rosa County School District

Office: 850.983.5051 Fax: 850.981.7861



---

**From:** Ezell, Ty <david.ezell@mheducation.com>  
**Sent:** Wednesday, February 12, 2020 9:10 AM  
**To:** Baugus, Jeffery A. <BaugusJ@santarosa.k12.fl.us>  
**Subject:** (EXT) Re: (EXT) Math Meeting

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hi Jeff,

See you at 1:00. I have two members of our team with me.

Thanks again for your time!

Sent from my iPhone

On Jan 22, 2020, at 8:14 PM, Baugus, Jeffery A. <BaugusJ@santarosa.k12.fl.us> wrote:

\*\*\* EXTERNAL EMAIL: If sender is unknown, use caution when opening. \*\*\*

After lunch would be best. How's 1 pm?

Serving Together,  
<Outlook-xnpaebjm.png>

**From:** Ezell, Ty <david.ezell@mheducation.com>  
**Sent:** Wednesday, January 22, 2020 2:09 PM  
**To:** Baugus, Jeffery A. <BaugusJ@santarosa.k12.fl.us>  
**Subject:** (EXT) Math Meeting

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Hi Jeff,

I wanted to reach out again and thank you for agreeing to meet with our team regarding math questions and trends. They would like to know what time is best for you and your team on 2/12? We will cover k-12 math in the meeting.

Thanks

Sent from my iPhone

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## Goodbred, Tracy R.

---

**From:** David A. Shelley <david.shelley@browardschools.com>  
**Sent:** Wednesday, February 12, 2020 1:52 PM  
**To:** Blumenkranz, Jessica;maxine@upub.net;larry@upub.net;Brown, Tommy;Jenkins, Christine;Scott Kasch;Michael Ting;Stephanie Seemann;Jeff Rutter;clurz@cainc.com;Powers-Scanga, Rachel;Tonia Slain;Leone, Jennifer;apark@collegeboard.org;sandy.newman@hnhco.com;Koss, Valeria;Destiny DeJesus;abrader@o2kl.com;achavarry@collegeboard.org;amitchell@fccr.org;apark@collegeboard.org;apaternoster@sadlier.com;barry@Writestepswriting.com;barrymoffatt@icloud.com;betty.mutwii@hnhco.com;bmurphy@sadlier.com;brakemedia@aol.com;carloa@nearpod.com;Carmella.DiMatteo@Edmentum.com;CHandley@Scholastic.com;chandle y@triumphlearning.com;CLurz@cainc.com;cmedina@seppub.com;Colette.Heiser@zaner-bloser.com;courtney.harrison@pearson.com;crabinowitz@bfwpub.com;csmith@tcmpub.com;David.Traviesa@voyagersopris.com;david@teengagement.com;dberlin@pcgus.com;dcm@pwimpact.com;DCullisonTipton@Scholastic.com;DHeffernan@cainc.com;dheim@collegeboard.org;don.robertson@pearson.com;dtipton@lakeshorelearning.com;dustin.tooley@HMHco.com;elefsky@pcgus.com;hambone1305@cfl.rr.com;irene.devarona@cengage.com;jackie@dbqproject.com;jackiemigliori@gmail.com;James Dean;jbrockman@collegeboard.org;Jessica.Blumenkranz@pearson.com;jlurie@o2kl.com;jmceachin@pcgus.com;jromans@benchmarkeducation.com;jrutter@amplify.com;Kenneth.Brown@achieve3000.com;KGraves@teachercreatedmaterials.com;kmarsh@destinationknowledge.com;kstahlman@scholastic.com;ktowe@scholastic.com;laura.hunt@achieve3000.com;laurence@chaptersgroup.com;LBrennan47@gmail.com;lerdely@bedfordsmartins.com;lou@prestwickhouse.com;mary.devore@hnhco.com;maxine@upub.net;Meredith.Ambrose@voyagersopris.com;mheinz@collegeboard.org;michael.ting@noredink.com;mmacelt@lakeshorelearning.com;pam@bulbapp.com;rachel.powers@mheducation.com;rfrost@turnitin.com;rhosiniki@turnitin.com;RMerza@Scholastic.com;ryan@writescore.com;sallen@bfwpub.com;scott.leduc@zaner-bloser.com;skasch@sadlier.com;sseemann@benchmarkeducation.com;ssefjack@scholastic.com;susan@scholledfla.com;tbrown@scholastic.com;Tom.Bernhardt@zaner-bloser.com;treilly@pcgus.com;uecheig@yahoo.com;vlad@flocabulary.com;mawi@mawil earning.com;Tonia Slain;Adam Hodges;Maureen Miller;Jeremy Brickley;Koss, Valeria;Rachel Braun;Julie Torguet;jean.correll@achieve3000.com;Destiny DeJesus;Martha Harmon

**Cc:** dudaje@pcsb.org;Everett, Ann M.;Jay DiMartino;kathryn\_dixon@scps.k12.fl.us;Mary Navarre;maryann.colbert@palmbeachschools.org;McKnight, Patti;Paul Holimon;porter@flaglerschools.com

**Subject:** (EXT) CLAS Spring Conference 2020--Sponsorship

**Attachments:** Save the Date Spring 2020.pdf

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Good afternoon,

You are receiving this email because you have expressed an interest in the past in being a sponsor of CLAS conferences. I am pleased share with you information regarding the dates and location of our Spring Conference. Please see attached for the Save the Date flyer.

With the new Florida BEST Standards officially adopted this afternoon and the state beginning the adoption process for core and intervention instructional materials in April, I am leaving much of the agenda space open to speakers from the Florida Department of Education. I have selected a few keynote speakers that I wanted to have as presenters outside of the FLDOE and I have already secured their appearances at the conference individually. Therefore, we are not looking for additional speakers at this time.

We will definitely have a need for sponsorship of the following items: breakfasts, snack/drink breaks, and Internet service. I am working out the details with the host hotel and I will be sending out information shortly on how to secure sponsorship of any of those items.

We will also have a limited number of exhibit tables available for those of you who wish to purchase one. That information will also be sent out shortly.

Registration for participants opened two weeks ago and as of this morning, we are sold out of tickets. We expect this to be a big conference with an energized audience, so we hope to see you there as well.

Please look for an email from me sometime in the next few days.

Regards,

David Shelley, Ed.S  
Curriculum Supervisor, ELA 6-12  
Secondary Learning Department  
Office of Academics  
K.C. Wright Administration Building, 13th Floor  
600 SE Third Avenue, Ft. Lauderdale, FL 33301  
Office: 754-321-2119

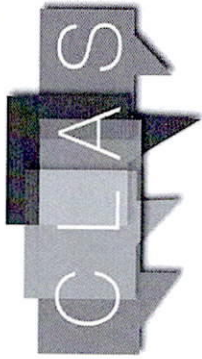


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SAVE THE DATE



presents:

*The*  
**JOY** *of*  
**Text**

Spring Conference 2020

April 23-24

The Rosen Plaza Hotel

9700 International Drive Orlando, FL 32819

*Conference Registration and Hotel Information Coming Soon!*

## Goodbred, Tracy R.

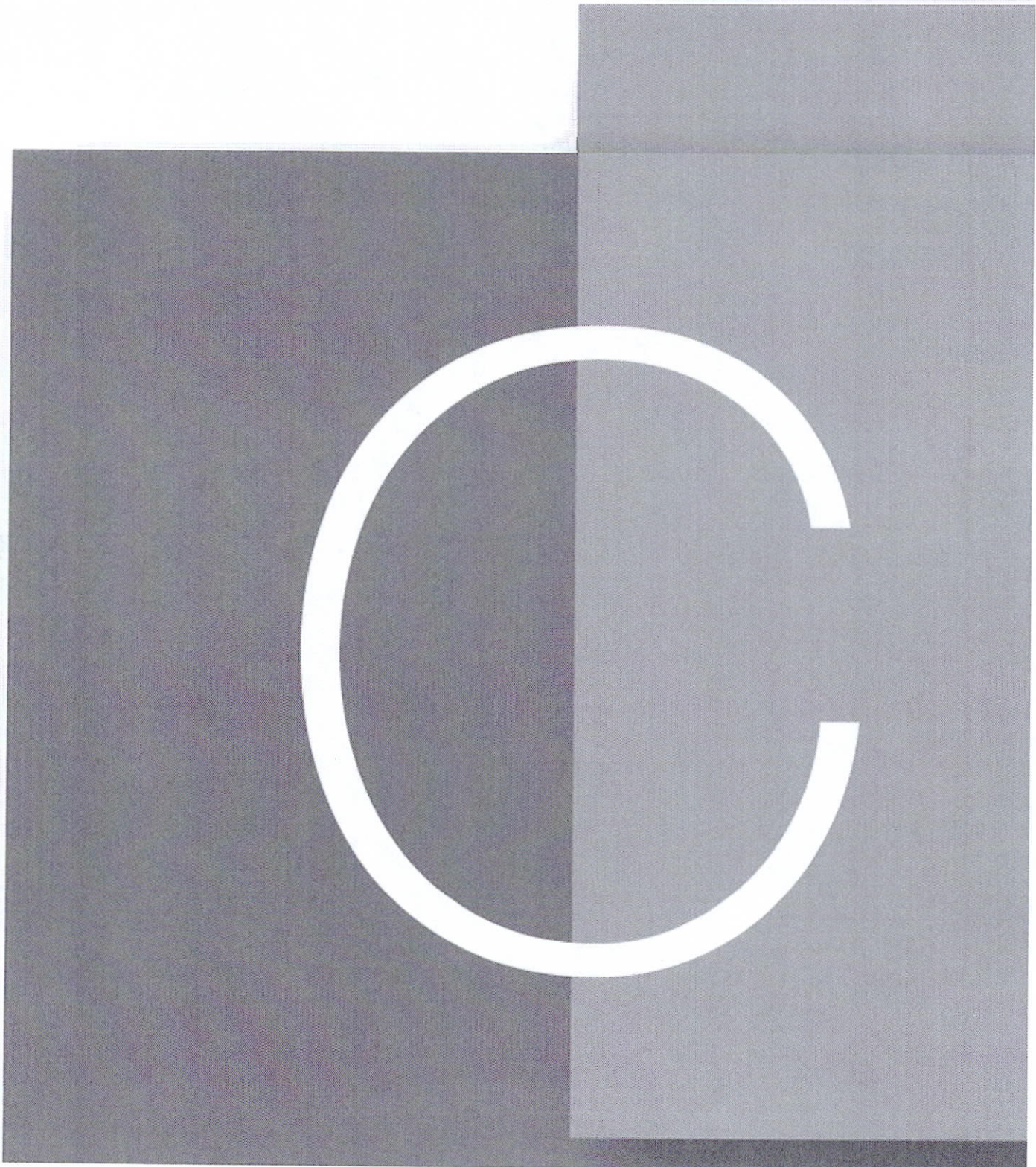
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**From:** David A. Shelley <david.shelley@browardschools.com>  
**Sent:** Thursday, February 13, 2020 9:27 PM  
**To:** Blumenkranz, Jessica;maxine@upub.net;larry@upub.net;Brown, Tommy;Jenkins, Christine;Scott Kasch;Michael Ting;Stephanie Seemann;Jeff Rutter;clurz@cainc.com;Powers-Scanga, Rachel;Tonia Slain;Leone, Jennifer;apark@collegeboard.org;sandy.newman@hnhco.com;Koss, Valeria;Destiny DeJesus;ssefjack@scholastic.com;abrader@o2kl.com;achavarry@collegeboard.org;amitc hell@fccr.org;apark@collegeboard.org;apaternoster@sadlier.com;barry@Writestepswriting.com;barrymoffatt@icloud.com;betty.mutwii@hnhco.com;bmurphy@sadlier.com;brak emedia@aol.com;carloa@nearpod.com;Carmella.DiMatteo@Edmentum.com;CHandley @Scholastic.com;chandley@triumphlearning.com;CLurz@cainc.com;cmedina@seppub.com;Colette.Heiser@zaner-bloser.com;courtney.harrison@pearson.com;crabinowitz@bfpwpub.com;csmith@tcmpub.com;David.Traviesa@voyagersopris.com;david@teengagement.com;dberlin@pcgus.com;dcm@pwimpact.com;DCullisonTipton@Scholastic.com;DHeffernan@cainc.com;dheim@collegeboard.org;don.robertson@pearson.com;dtipton@lakeshorelearning.com;dustin.t ooley@HMHco.com;elefsky@pcgus.com;hambone1305@cfl.rr.com;irene.devarona@cengage.com;jackie@dbqproject.com;jackiemigliori@gmail.com;James Dean;jbrockman@collegeboard.org;Jessica.Blumenkranz@pearson.com;jlurie@o2kl.com;jmceachin@pcgus.com;jromans@benchmarkeducation.com;jrutter@amplify.com;Kenneth.Brown@achieve3000.com;KGraves@teachercreatedmaterials.com;kmarsh@destination knowledge.com;kstahlman@scholastic.com;ktowe@scholastic.com;laura.hunt@achieve3000.com;laurence@chaptersgroup.com;LBrennan47@gmail.com;lerdely@bedfordsmartins.com;lou@prestwickhouse.com;mary.devore@hnhco.com;maxine@upub.net;Meredith.Ambrose@voyagersopris.com;mheinz@collegeboard.org;michael.ting@noredink.com;mmacelt@lakeshorelearning.com;pam@bulbapp.com;rachel.powers@mheducation.com;rfrost@turnitin.com;rhosiniki@turnitin.com;RMerza@Scholastic.com;ryan@writescore.com;sallen@bfpwpub.com;scott.leduc@zaner-bloser.com;skasch@sadlier.com;sseemann@benchmarkeducation.com;ssefjack@scholastic.com;susan@scholledfla.com;tbrown@scholastic.com;Tom.Bernhardt@zaner-bloser.com;treilly@pcgus.com;uecheig@yahoo.com;vlad@flocabulary.com;mawi@mawil earning.com;Tonia Slain;Adam Hodges;Maureen Miller;Jeremy Brickey;Koss, Valeria;Rachel Braun;Julie Torguet;jean.correll@achieve3000.com;Destiny DeJesus;Martha Harmon

**Cc:** dudaje@pcsb.org;Everett, Ann M.;Jay DiMartino;kathryn\_dixon@scps.k12.fl.us;Mary Navarre;maryann.colbert@palmbeachschools.org;McKnight, Patti;Paul Holimon;porter@flaglerschools.com

**Subject:** (EXT) CLAS Spring Conference 2020: Sponsorship

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**



Thank you for your consideration in sponsoring this spring's CLAS Conference. Your support for our organization is truly appreciated. There are multiple opportunities for sponsorship at varying levels. To secure a sponsorship, please follow this link and complete the form:

[https://forms.office.com/Pages/ResponsePage.aspx?id=y7Ws7nBTWE0paqN4PJXUIqJKBWc\\_9KhLgDpHI4vgdWNUNIJKSTeZTktVSDdMNIIOVUFJQlhNTkc4Ry4u](https://forms.office.com/Pages/ResponsePage.aspx?id=y7Ws7nBTWE0paqN4PJXUIqJKBWc_9KhLgDpHI4vgdWNUNIJKSTeZTktVSDdMNIIOVUFJQlhNTkc4Ry4u)

All sponsorships are on a first come first serve basis and responses to this form will be date and time stamped. Once all opportunities are filled, an email will be sent out to the point of contact with confirmation and instructions for payment.

Please note, sponsorship of keynote and featured speakers for the conference have already been done individually and are not listed as options on the form. Those that are sponsoring a speaker will also receive an exhibit table as part of that package and do not need to select that on the form.

Again, we truly appreciate your support and look forward to working with you in this endeavor.

Regards,

David Shelley, Ed.S  
Curriculum Supervisor, ELA 6-12  
Secondary Learning Department  
Office of Academics  
K.C. Wright Administration Building, 13th Floor  
600 SE Third Avenue, Ft. Lauderdale, FL 33301  
Office: 754-321-2119



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## Goodbred, Tracy R.

---

**From:** Jessica Blumenkranz <jessica.blumenkranz@pearson.com>  
**Sent:** Friday, February 14, 2020 6:38 AM  
**To:** David A. Shelley  
**Cc:** maxine@upub.net;larry@upub.net;Brown, Tommy;Jenkins, Christine;Scott Kasch;Stephanie Seemann;clurz@cainc.com;Powers-Scanga, Rachel;Tonia Slain;Leone, Jennifer;apark@collegeboard.org;sandy.newman@hnhco.com;Koss, Valeria;Destiny DeJesus;ssefjack@scholastic.com;abrader@o2kl.com;achavarry@collegeboard.org;amitc hell@fccr.org;apaternoster@sadlier.com;barry@Writestepswriting.com;barrymoffatt@icloud.com;betty.mutwii@hnhco.com;bmurphy@sadlier.com;brakemedia@aol.com;carloa@nearpod.com;Carmella.DiMatteo@Edmentum.com;CHandley@Scholastic.com;chandle y@triumphlearning.com;cmedina@seppub.com;Colette.Heiser@zaner-bloser.com;courtney.harrison@pearson.com;crabinowitz@bfwpub.com;csmith@tcmpub.com;David.Traviesa@voyagersopris.com;david@teengagement.com;dberlin@pccgus.com;dcm@pwimpact.com;DCullisonTipton@Scholastic.com;DHeffernan@cainc.com;dheim@collegeboard.org;don.robertson@pearson.com;drtipton@lakeshorelearning.com;dustin.t ooley@HMHco.com;elefsky@pccgus.com;hambone1305@cfl.rr.com;irene.devarona@cengage.com;jackie@dbqproject.com;jackiemigliori@gmail.com;James Dean;jbrockman@collegeboard.org;jlurie@o2kl.com;jmceachin@pccgus.com;jromans@b enchmarkeducation.com;jrutter@amplify.com;Kenneth.Brown@achieve3000.com;KGraves@teachercreatedmaterials.com;kmarsh@destinationknowledge.com;kstahlman@scholastic.com;ktowe@scholastic.com;laura.hunt@achieve3000.com;laurence@chaptersgroup.com;LBrennan47@gmail.com;lerdely@bedfordsmartins.com;lou@prestwickhouse.com;mary.devore@hnhco.com;Meredith.Ambrose@voyagersopris.com;mheinz@collegeboard.org;michael.ting@noredink.com;mmacelt@lakeshorelearning.com;pam@bulbapp.com;rachel.powers@mheducation.com;rfrost@turnitin.com;rhosiniki@turnitin.com;RMerza@Scholastic.com;ryan@writescore.com;sallen@bfwpub.com;scott.leduc@zaner-bloser.com;susan@scholledfla.com;Tom.Bernhardt@zaner-bloser.com;treilly@pccgus.com;uecheig@yahoo.com;vlad@flocabulary.com;mawi@mawil earning.com;Adam Hodges;Maureen Miller;Jeremy Brickey;Rachel Braun;Julie Torguet;jean.correll@achieve3000.com;Martha Harmon;dudaje@pcsb.org;Everett, Ann M.;Jay DiMartino;kathryn\_dixon@scps.k12.fl.us;Mary Navarre;maryann.colbert@palmbeachschools.org;McKnight, Patti;Paul Holimon;porter@flaglerschools.com

**Subject:** (EXT) Re: CLAS Spring Conference 2020: Sponsorship

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I submitted a table and snack

**Jessica Blumenkranz**  
Account General Manager

M: (561) 246-8825

E: [Jessica.Blumenkranz@pearson.com](mailto:Jessica.Blumenkranz@pearson.com)

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Or call [1-800-848-9500](tel:1-800-848-9500).

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On Feb 13, 2020, at 10:27 PM, David A. Shelley <[david.shelley@browardschools.com](mailto:david.shelley@browardschools.com)> wrote:

<clas\_logo.png>

Thank you for your consideration in sponsoring this spring's CLAS Conference. Your support for our organization is truly appreciated. There are multiple opportunities for sponsorship at varying levels. To secure a sponsorship, please follow this link and complete the form: [https://forms.office.com/Pages/ResponsePage.aspx?id=y7Ws7nBTWEOpaqN4PJXUIqJKBWc\\_9KhLgDpHI4vgdWNUNIJKSTeZTktVSDdMNIIOVUFJQlhNTkc4Ry4u](https://forms.office.com/Pages/ResponsePage.aspx?id=y7Ws7nBTWEOpaqN4PJXUIqJKBWc_9KhLgDpHI4vgdWNUNIJKSTeZTktVSDdMNIIOVUFJQlhNTkc4Ry4u)

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Again, we truly appreciate your support and look forward to working with you in this endeavor.

Regards,

David Shelley, Ed.S  
Curriculum Supervisor, ELA 6-12  
Secondary Learning Department  
Office of Academics  
K.C. Wright Administration Building, 13th Floor  
600 SE Third Avenue, Ft. Lauderdale, FL 33301  
Office: 754-321-2119

<Outlook-1492797519.jpg>

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## Goodbred, Tracy R.

---

**From:** Barber, Karen R Dr.  
**Sent:** Friday, February 14, 2020 2:53 PM  
**To:** Bradigan, Katie  
**Subject:** RE: (EXT) Family Engagement Center

Thank you! This looks awesome!! Talk to you soon!

*Dr. Karen R. Barber*

Director of Federal Programs  
Santa Rosa School District  
6032 Hwy. 90  
Milton, FL 32570

---

**From:** Bradigan, Katie <Katie.Bradigan@mheducation.com>  
**Sent:** Friday, February 14, 2020 1:52 PM  
**To:** Barber, Karen R Dr. <BarberK@santarosa.k12.fl.us>  
**Subject:** (EXT) Family Engagement Center

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hey Karen!

Happy Valentine's Day!!!!!!

I owe you call back- I will give you a shout this weekend!! I have been asked to lead McGraw's strategy around our collaboration with the Ohio Statewide Family Engagement Center. I know you are doing great work around family engagement in Santa Rosa so I wanted to share the below link. Lots of great information, ideas, success stories, etc. Just wanted to pass it along as a possible resource for you and your team as you continue the great work in Santa Rosa!

<https://ohiofamiliesengage.osu.edu/school-stories-from-ohio/>



**Katie Bradigan**

District Manager, Great Lakes  
McGraw-Hill | School Group  
8787 Orion Place, Columbus, Ohio 43240  
C: 614-813-8262  
[katie.bradigan@mheducation.com](mailto:katie.bradigan@mheducation.com)

[mheducation.com](http://mheducation.com)







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## Goodbred, Tracy R.

---

**From:** Milhouse, Tracey <tracey.milhouse@pearson.com>  
**Sent:** Wednesday, February 19, 2020 12:41 PM  
**Cc:** CHandley@scholastic.com; CLurz@cainc.com; Carmella.DiMatteo@edmentum.com; Christine.Jenkins@hnhco.com; Colette.Heiser@zaner-bloser.com; DCullisonTipton@scholastic.com; DHeffernan@cainc.com; David.Traviesa@voyagersopris.com; JLeone@pcgus.com; Jay.DiMartino@stjohns.k12.fl.us; Jessica.Blumenkranz@pearson.com; Julie.Torguet@renaissance.com; KGraves@teachercreatedmaterials.com; Kenneth.Brown@achieve3000.com; LBrennan47@gmail.com; Mary.Navarre@sdhc.k12.fl.us; Maureen.Miller@learningaz.com; Meredith.Ambrose@voyagersopris.com; RMerza@scholastic.com; Rachel.Powers-Scanga@mheducation.com; SKasch@sadlier.com; SSeemann@benchmarkededucation.com; TBrown@scholastic.com; Tom.Bernhardt@zaner-bloser.com; abrader@o2kl.com; achavarry@collegeboard.org; ahodges@elsystems.com; amitchell@fcrr.org; apark@collegeboard.org; apaternoster@sadlier.com; barry@writestepswriting.com; barymoffatt@icloud.com; betty.mutwii@hnhco.com; bmurphy@sadlier.com; brakemedia@aol.com; carloa@nearpod.com; chandley@triumphlearning.com; cmedina@seppub.com; courtney.harrison@pearson.com; crabinowitz@bfwpub.com; csmith@tcmpub.com; david@teengagement.com; dberlin@pcgus.com; dcm@pwimpact.com; ddejesus@xanedu.com; dheim@collegeboard.org; don.robertson@pearson.com; dtipton@lakeshorelearning.com; dustin.tooley@hnhco.com; elefsky@pcgus.com; hambone1305@cfl.rr.com; irene.devarona@cengage.com; jackie@dbqproject.com; jackiemigliori@gmail.com; james@thinkingmaps.com; jbrockman@collegeboard.org; jean.correll@achieve3000.com; jeremy@akjeducation.com; jlurie@o2kl.com; jmceachin@pcgus.com; jromans@benchmarkededucation.com; jrutter@amplify.com; kathryn\_dixon@scps.k12.fl.us; kmarsh@destinationknowledge.com; kstahlman@scholastic.com; ktowe@scholastic.com; larry@upub.net; laura.hunt@achieve3000.com; laurence@chaptersgroup.com; lerdely@bedfordsmartins.com; lou@prestwickhouse.com; mary.devore@hnhco.com; maryann.colbert@palmbeachschools.org; mawi@mawilearning.com; maxine@upub.net; McKnight, Patti; mheinz@collegeboard.org; michael.ting@noredink.com; mmacelt@lakeshorelearning.com; pam@bulbapp.com; paulholimon@gmail.com; porter@flaglerschools.com; rachel.braun@renaissance.com; rachel.powers@mheducation.com; rfrost@turnitin.com; rhosiniki@turnitin.com; ryan@writescore.com; sallen@bfwpub.com; sandy.newman@hnhco.com; scott.leduc@zaner-bloser.com; ssefjack@scholastic.com; susan@scholledfla.com; treilly@pcgus.com; tslain@xanedu.com; uecheig@yahoo.com; vkoss@pcgus.com; vlad@flocabulary.com  
**Subject:** (EXT) Fwd: CLAS Spring Conference 2020: Sponsorship hot hot hot

### **CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hi David,

Pearson is very much interested in sponsoring a breakfast and a keynote for this year's conference. My colleague Jessica Blumenkranz submitted two applications and we have not yet heard back.

Please let us know as soon as possible.

Thank you and we look forward to working with you again this year.

Warm regards,

Tracey

----- Forwarded message -----

From: **Jessica Blumenkranz** <[jessica.blumenkranz@pearson.com](mailto:jessica.blumenkranz@pearson.com)>  
Date: Fri, Feb 14, 2020 at 7:50 AM  
Subject: Re: CLAS Spring Conference 2020: Sponsorship hot hot hot  
To: Milhouse, Tracey <[tracey.milhouse@pearson.com](mailto:tracey.milhouse@pearson.com)>  
CC: Chris Shaw <[chris.shaw@pearson.com](mailto:chris.shaw@pearson.com)>

I did

**Jessica Blumenkranz**  
Account General Manager

M: (561) 246-8825

E: [Jessica.Blumenkranz@pearson.com](mailto:Jessica.Blumenkranz@pearson.com)

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On Feb 14, 2020, at 7:48 AM, Milhouse, Tracey <[tracey.milhouse@pearson.com](mailto:tracey.milhouse@pearson.com)> wrote:

Did you submit this?

On Fri, Feb 14, 2020 at 6:54 AM Jessica Blumenkranz <[jessica.blumenkranz@pearson.com](mailto:jessica.blumenkranz@pearson.com)> wrote:

Please send this in ASAP! I want to sponsor breakfast and a snack. Please try to get 2 tables if possible!  
This needs to be send in ASAP!

**Jessica Blumenkranz**

Account General Manager

M: (561) 246-8825

E: [Jessica.Blumenkranz@pearson.com](mailto:Jessica.Blumenkranz@pearson.com)

Always learning more at: [www.pearson.com](http://www.pearson.com)

Be sure to bookmark this

Website![www.mypearsontraining.com](http://www.mypearsontraining.com)

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Or call [1-800-848-9500](tel:1-800-848-9500).

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Begin forwarded message:

**From:** "David A. Shelley" <[david.shelley@browardschools.com](mailto:david.shelley@browardschools.com)>

**Date:** February 13, 2020 at 10:27:21 PM EST

**To:** "Blumenkranz, Jessica" <[jessica.blumenkranz@pearson.com](mailto:jessica.blumenkranz@pearson.com)>, "maxine@upub.net" <[maxine@upub.net](mailto:maxine@upub.net)>, "larry@upub.net" <[larry@upub.net](mailto:larry@upub.net)>, "Brown, Tommy" <[TBrown@scholastic.com](mailto:TBrown@scholastic.com)>, "Jenkins, Christine" <[Christine.Jenkins@hnhco.com](mailto:Christine.Jenkins@hnhco.com)>, Scott Kasch <[SKasch@sadlier.com](mailto:SKasch@sadlier.com)>, Stephanie Seemann <[SSeemann@benchmarkeducation.com](mailto:SSeemann@benchmarkeducation.com)>, "clurz@cainc.com" <[clurz@cainc.com](mailto:clurz@cainc.com)>, "Powers-Scanga, Rachel" <[Rachel.Powers-Scanga@mheducation.com](mailto:Rachel.Powers-Scanga@mheducation.com)>, Tonia Slain <[tslain@xanedu.com](mailto:tslain@xanedu.com)>, "Leone, Jennifer" <[JLeone@pcgus.com](mailto:JLeone@pcgus.com)>, "apark@collegeboard.org" <[apark@collegeboard.org](mailto:apark@collegeboard.org)>, "sandy.newman@hnhco.com" <[sandy.newman@hnhco.com](mailto:sandy.newman@hnhco.com)>, "Koss, Valeria" <[vkoss@pcgus.com](mailto:vkoss@pcgus.com)>, Destiny DeJesus <[ddejesus@xanedu.com](mailto:ddejesus@xanedu.com)>, "ssefjack@scholastic.com" <[ssefjack@scholastic.com](mailto:ssefjack@scholastic.com)>, "abrader@o2kl.com" <[abrader@o2kl.com](mailto:abrader@o2kl.com)>, "achavarry@collegeboard.org" <[achavarry@collegeboard.org](mailto:achavarry@collegeboard.org)>, "amitchell@fcr.org" <[amitchell@fcr.org](mailto:amitchell@fcr.org)>, "apaternoster@sadlier.com" <[apaternoster@sadlier.com](mailto:apaternoster@sadlier.com)>,

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**Subject: CLAS Spring Conference 2020: Sponsorship**

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Thank you for your consideration in sponsoring this spring's CLAS Conference. Your support for our organization is truly appreciated. There are multiple opportunities for sponsorship at varying levels. To secure a sponsorship, please follow this link and complete the form:

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All sponsorships are on a first come first serve basis and responses to this form will be date and time stamped. Once all opportunities are filled, an email will be sent out to the point of contact with confirmation and instructions for payment.

Please note, sponsorship of keynote and featured speakers for the conference have already been done individually and are not listed as options on the form. Those that are sponsoring a speaker will also receive an exhibit table as part of that package and do not need to select that on the form.

Again, we truly appreciate your support and look forward to working with you in this endeavor.

Regards,

David Shelley, Ed.S  
Curriculum Supervisor, ELA 6-12  
Secondary Learning Department

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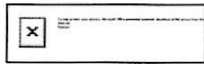
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## Goodbred, Tracy R.

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**Subject:** (EXT) Fwd: FW: Florida STEAMposium Call for Presenters

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**



Please see below the call for presenters from PJ Duncan. This is for district science supervisors.



Hello my friends,

I am hoping that you all might consider sharing the call for presenters below with your FASS, FAST and SSEF contacts. I would love to exercise every opportunity to get the word out. There are so many great things going on in Florida and I want to make certain we highlight as much of that as possible. Thank you in advance for your support and assistance!

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Share your knowledge and expertise of STEAM! We are seeking innovative, dynamic presenters to engage with attendees through lecture style, round table and inquiry-based sessions.

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June 15-18, 2020 | Melbourne, FL

### **Important Deadlines**

Session Applications are due Saturday, February 29

Decision and notification sent Friday, March 20

For more information, or to apply, visit: [https://www.floridasteamposium.org/apps\\_to\\_present/index.php](https://www.floridasteamposium.org/apps_to_present/index.php).

Questions, please call 850.245.0078 or email [Jennifer.Infinger@fldoe.org](mailto:Jennifer.Infinger@fldoe.org).

PJ Duncan

Director, Office of STEAM

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Division of Public Schools

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Florida Association of Science Supervisors

## Goodbred, Tracy R.

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PJ Duncan

Director, Office of STEAM

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**From:** FASS FLscisuper <flscisupervisor@gmail.com>  
**Sent:** Thursday, February 20, 2020 2:48 AM  
**To:** Abby Dogum;Adam LaMee;aguevara@nutrientsforlife.org;Alaina McGinnis;Alice Bennett;Amanda Strickland;Amato Carlo;Cozart, Amy;Amy Heflin;Amy Kezman;Amy Monahan;Angie Harr;Ann Bridges;aphipps@fau.edu;Arlene Korr;ASantone@lsi.fsu.edu;Ashley Hart;Ashley Lazo;Becki Lucas;Beth Smith;Beth Lazar;Betty Mutwii;Beverly M Stancel;Bianca Julio;Bob Gokey;Bruce MacFadden;Cameron Betts;Candice Arnold;Cari Lienhart;Carly Mikell;Carol Myers;Carreña Nuñez;Casandra Gabriele;Catherine Allard;Chelsie Hocker;Cheri Dame;Chris Brown;Chris Pryor;Chris Stefancik;Chrissy Brouwer;Christine Jenkins;Christopher Okamoto;Cindy Schurr;Colleen Strickland;Colleen Witmuss;Corey Peloquin;Corey Peloquin;Curt Witthoff;Cynthia (Suzanne) DeLay;Cynthia Dunham-Derheiner;Dana Franklin;Dane Jaber;Daniel McFarland;Danielle Knapp;David Darak;Deb Stevens;Dena Pisaneschi;Desiree Sujoy;Desiree Sujoy;Djimo Serodio;Dominique Shimizu;Dominique Shimizu;Donna Szpyrka;Dorianne Pagnotti;Dustin Tooley;Eric Gardner;Gary Myers;Gay Lewis;Glenna Barber;Glorimel Nieves;Greg Hutton;gwen.richards@cengage.com;Heather Johnson;Heidi Alves;Heidi Brennan;Jack Falkenhagen;Janet Schnauss;Jared Wallace;Jason Baker;Jason Keeler;Jason Keeler;Jason Keeler;Jason Kopish;Jason Siquefield;Jason Siquefield;Jeff Couch;Jeff Enos Sylvia Fumero;Baugus, Jeffery A.;Jeffrey Hancock;Jennifer Borges;Jennifer Davis;Jennifer Diaz;Jennifer Jordan;Jennifer Reser;Jennifer See;Jeremy Keen;Jeremy Blinn;Jessica Ireland;Jill Adcock;Joan Kennett;Jodi Romans;Jody Alligood;John Garrett;John Lendway;John Morris;Joseph Simmons;Joyce Chan;JP Keener;Julia Mate;Karen Gerhart;Karen Williams;Karrie Wikman;Katherine Lewis;Katie McCurdy;Keith Stavig;Kelly Angelo;Kelly Dodd;Kelly Lunt;Kim Testa;kirouac Mathew;Kristina Seitz;Kristina Seitz;Lacole Rudin;Larry Plank;Laura Buckius;Lauren King;Laylah Bulman;Leah Glass;Lee Hughes;Lesley Kirkley;Lia Turk;Liam O'Brien;lightspeed@indianriverschools.org;Lindsey Bojovic;Lindsey Craven;Lindsey Johnson;Lisa & Marta Dunn, Lisa & Marta Acosta;Lisa Davies;Lisa Milenkovic;Lisa Morrow;Liz Young;Liz Young;Loren Kerschensteiner (Kingsley);Lori.Smith@learninga-z.com;Lorie Gates;Louise Chapman;Lynda Pennell;Marissa Alonzo;Mark Butler;Mark McCreary;Marna Fox;Marsha Winegarner;Mary Beth Branch;Mary Devore;Matt Hahn;Maureen B Shankman;Maureen Miller;Quina, Meg;Melinda Lyon;Melissa Alsobrooks;Melissa Raburn;Meredith Wells;Merilyn Johnson;Michelle Ferro;Michelle Kirk;Micole Gorges;Mike Cimino;Mike McKee;murphy;Nancy Besley;Nancy Watson;Ned Colley;Nicholas Ewen;Nicole Jacquay;Pam Revels;Pat Brzycki;Patrick Hiser;Peggy Smith-Herbst;Perri Robinson;PJ Duncan;Rachel Novella;Rebecca Mead;Rebecca Mott;Rebecca Ray;Rebecca Teske;Renee Venegas;Richard Crowley;Rod Gusman;Rudy Keezer;Ryan Dougherty;Ryan Westberry;Sabrina Y. Morgan;Salila Suman;Sandra Reyes;Sandy Newman;Sangermayer;Sara Eldemery;Sarah Burkett;Sasha DuVerney-Amoa;Scott Eddleman;Sean Reidy;Sean Sterrett;Shana Tirado;Sheri Spivey;Sheri Spivey;Sherri Andrews;Sherwin Salomon;Sonia Blackstone;Spencer Ellington;Stephan Jones, M.Ed;Steve Olson;Steven Steinfield;Susan McKenna;Susan Russel;Thomas Doughty;Thomas Rhea;Thomas Rhea;Tia Brown;tina marie castano;Tom Custer;Tom Robertson;Tom Salinsky;Tom Trapp;tomeka.thompson@polk-fl.net;Toyia Haile;Tyson Brown;Valerie Gaynor;Vanessa Baker;Vanessa Finnie;Veronica Mamone;voconnell@ti.com;Wallace Knight;Wendy Forteza;Zyanya Lehmann  
**Subject:** (EXT) Fwd: FW: Florida STEAMposium Call for Presenters

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**



Please see below the call for presenters from PJ Duncan. This is for district science supervisors.



Hello my friends,

I am hoping that you all might consider sharing the call for presenters below with your FASS, FAST and SSEF contacts. I would love to exercise every opportunity to get the word out. There are so many great things going on in Florida and I want to make certain we highlight as much of that as possible. Thank you in advance for your support and assistance!

# STEAM *Florida 2020* POSIUM

## *Call For Presenters*

Share your knowledge and expertise of STEAM! We are seeking innovative, dynamic presenters to engage with attendees through lecture style, round table and inquiry-based sessions.

## What

### **2020 Florida STEAMposium**

Uniting Florida schools and stakeholders around the common goal of preparing the Florida STEAM Workforce for the future by building strong foundations for each and every Florida child in Science, Technology, Engineering, Arts and Math through high quality, engaging standards-based instruction

## When & Where

June 15-18, 2020 | Melbourne, FL

## **Important Deadlines**

Session Applications are due Saturday, February 29

Decision and notification sent Friday, March 20

For more information, or to apply, visit: [https://www.floridasteamposium.org/apps\\_to\\_present/index.php](https://www.floridasteamposium.org/apps_to_present/index.php).

Questions, please call 850.245.0078 or email [Jennifer.Infinger@fldoe.org](mailto:Jennifer.Infinger@fldoe.org).

PJ Duncan

Director, Office of STEAM

Standards and Instructional Support

Division of Public Schools

Florida Department of Education

(850) 245-0808

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**DIVISION OF PUBLIC SCHOOLS**  
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Jeremy Blinn, President  
Marilyn Johnson, Secretary  
Amy Monahan, Treasurer  
Michelle Ferro, President Elect

Florida Association of Science Supervisors

## Goodbred, Tracy R.

---

**From:** Lowrimore, Paula  
**Sent:** Friday, February 21, 2020 1:27 PM  
**To:** Katie.bradigan@mheducation.com  
**Subject:** "Antonio Samuel" was shared with you

Oh my goodness!!!

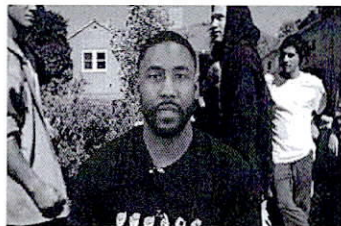
---

**From:** Dahlgren, H. Lisa <no-reply@microsoftstream.com>  
**Sent:** Friday, February 21, 2020 12:08:03 PM  
**To:** Lowrimore, Paula <LowrimoreP@santarosa.k12.fl.us>  
**Subject:** (EXT) "Antonio Samuel" was shared with you

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Antonio Samuel

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## Goodbred, Tracy R.

---

**From:** Lowrimore, Paula  
**Sent:** Friday, February 21, 2020 2:36 PM  
**To:** Dahlgren, H. Lisa  
**Cc:** Barber, Karen R Dr.;Bradigan, Katie  
**Subject:** "Antonio Samuel" was shared with you

Yes, please!! 😊😊😊 Can you also send it to Katie Bradigan at [Katie.bradigan@mheducation.com](mailto:Katie.bradigan@mheducation.com)? She's the person who introduced Dr. Barber to Antonio. Thank you so much, Lisa! This seriously made me cry. So awesome!! You're so talented!!

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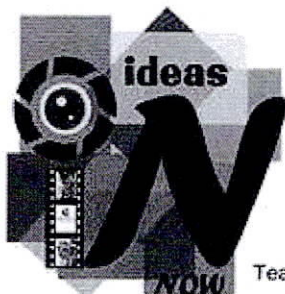


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**From:** Dahlgren, H. Lisa <[DahlgrenHL@santarosa.k12.fl.us](mailto:DahlgrenHL@santarosa.k12.fl.us)>  
**Sent:** Friday, February 21, 2020 1:56 PM  
**To:** Lowrimore, Paula <[LowrimoreP@santarosa.k12.fl.us](mailto:LowrimoreP@santarosa.k12.fl.us)>  
**Subject:** RE: "Antonio Samuel" was shared with you

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**H. Lisa Dahlgren**  
**Visual Arts Specialist**  
**Santa Rosa District Schools**  
**850-983-5019**



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**Lisa Dahlgren**  
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[dahlgrenhl@santarosa.k12.fl.us](mailto:dahlgrenhl@santarosa.k12.fl.us)  
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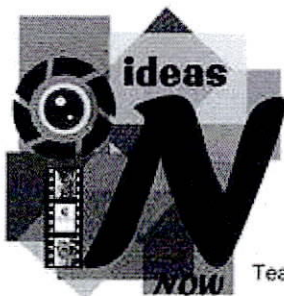


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**Sent:** Friday, February 21, 2020 12:08:03 PM

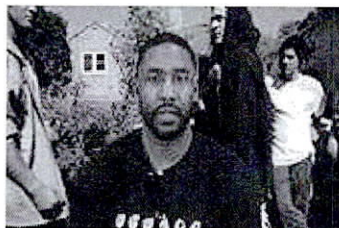
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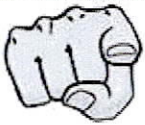
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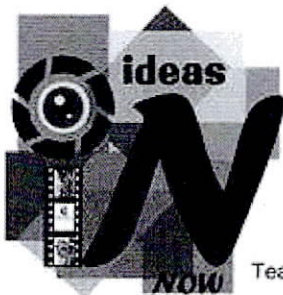


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Santa Rosa District Schools

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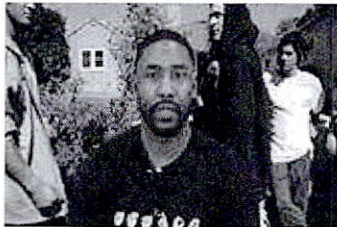
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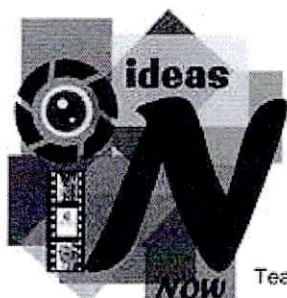
**Goodbred, Tracy R.**

---

**From:** Dahlgren, H. Lisa  
**Sent:** Friday, February 21, 2020 3:07 PM  
**To:** Katie.bradigan@mheducation.com  
**Subject:** Antonio's video

Katie...do you have a google account because I need to send you a link from my google cloud....  
Lisa

**H. Lisa Dahlgren**  
**Visual Arts Specialist**  
**Santa Rosa District Schools**  
**850-983-5019**



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**" iN "**

**Lisa Dahlgren**  
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Santa Rosa District Schools

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Follow on: SR Classlink...Office 365...Stream...**ideas Now**

## Goodbred, Tracy R.

---

**From:** Quina, Meg  
**Sent:** Wednesday, February 26, 2020 11:51 AM  
**To:** Ezell, Ty  
**Subject:** McGraw-Hill Online Platform A&P Question

Hi Ty,

Can you help me locate the answer keys for the anatomy & physiology chapter tests online? I have only been able to find answer keys for worksheets and projects, and I'm trying to assist a teacher with this. I am using the demo. account, and I think the teacher's looks slightly different.

Thank you!

*Meg Quina*

**TSA Science K-12**

Santa Rosa County School District  
Douglas A. Dillon Administrative Complex  
6032 Hwy 90 Milton, FL 32570  
850-983-5572 (office)  
[quinam@santarosa.k12.fl.us](mailto:quinam@santarosa.k12.fl.us)



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## Goodbred, Tracy R.

---

**From:** Quina, Meg  
**Sent:** Wednesday, February 26, 2020 12:07 PM  
**To:** Ezell, Ty  
**Subject:** Re: (EXT) Re: McGraw-Hill Online Platform A&P Question

Thank you!

*Meg Quina*

### TSA Science K-12

Santa Rosa County School District  
Douglas A. Dillon Administrative Complex  
6032 Hwy 90 Milton, FL 32570  
[850-983-5572](tel:850-983-5572) (office)  
[quinam@santarosa.k12.fl.us](mailto:quinam@santarosa.k12.fl.us)



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---

**From:** Ezell, Ty <david.ezell@mheducation.com>  
**Sent:** Wednesday, February 26, 2020 11:55 AM  
**To:** Quina, Meg <QuinaM@santarosa.k12.fl.us>  
**Subject:** (EXT) Re: McGraw-Hill Online Platform A&P Question

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Meg,

I am in presentations all day today. Our Tech Support Team at 800-437-3715 can walk you through on how to find any resource or answer any question.

Sent from my iPhone

On Feb 26, 2020, at 11:50 AM, Quina, Meg <QuinaM@santarosa.k12.fl.us> wrote:

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Hi Ty,

Can you help me locate the answer keys for the anatomy & physiology chapter tests online? I have only been able to find answer keys for worksheets and projects, and I'm trying to assist a teacher with this. I am using the demo. account, and I think the teacher's looks slightly different.

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<Outlook-l4cwrpeb.png>

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## Goodbred, Tracy R.

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**From:** FASS FLscisuper <flscisupervisor@gmail.com>  
**Sent:** Wednesday, March 4, 2020 11:06 AM  
**To:** Abby Dogum;Adam LaMee;aguevara@nutrientsforlife.org;Alaina McGinnis;Alice Bennett;Amanda Strickland;Amato Carlo;Cozart, Amy;Amy Heflin;Amy Kezman;Amy Monahan;Angie Harr;Ann Bridges;aphipps@fau.edu;Arlene Korr;ASantone@lsi.fsu.edu;Ashley Hart;Ashley Lazo;Becki Lucas;Beth Smith;Beth` Lazar;Betty Mutwii;Beverly M Stancel;Bianca Julio;Bob Gokey;Bruce MacFadden;Cameron Betts;Candice Arnold;Cari Lienhart;Carly Mikell;Carol Myers;Carreña Nuñez;Casandra Gabriele;Catherine Allard;Chelsie Hocker;Cheri Dame;Chris Brown;Chris Pryor;Chris Stefancik;Chrissy Brouwer;Christine Jenkins;Christopher Okamoto;Cindy Schurr;Colleen Strickland;Colleen Witmuss;Corey Peloquin;Corey Peloquin;Curt Witthoff;Cynthia (Suzanne) DeLay;Cynthia Dunham-Derheiner;Dana Franklin;Dane Jaber;Daniel McFarland;Danielle Knapp;David Darak;Deb Stevens;Dena Pisaneschi;Desiree Sujoy;Desiree Sujoy;Djimo Serodio;Dominique Shimizu;Dominique Shimizu;Donna Szpyrka;Dorianne Pagnotti;Dustin Tooley;Eric Gardner;Gary Myers;Gay Lewis;Glenna Barber;Glorimel Nieves;Greg Hutton;gwen.richards@cengage.com;Heather Johnson;Heidi Alves;Heidi Brennan;Jack Falkenhagen;Janet Schnauss;Jared Wallace;Jason Baker;Jason Keeler;Jason Keeler;Jason Keeler;Jason Kopish;Jason Sinquefield;Jason Sinquefield;Jeff Couch;Jeff Enos Sylvia Fumero;Baugus, Jeffery A.;Jeffrey Hancock;Jennifer Borges;Jennifer Davis;Jennifer Diaz;Jennifer Jordan;Jennifer Reser;Jennifer See;Jeremy Keen;Jeremy Blinn;Jessica Ireland;Jill Adcock;Joan Kennett;Jodi Romans;Jody Alligood;John Garrett;John Lendway;John Morris;Joseph Simmons;Joyce Chan;JP Keener;Julia Mate;Karen Gerhart;Karen Williams;Karrie Wikman;Katherine Lewis;Katie McCurdy;Keith Stavig;Kelly Angelo;Kelly Dodd;Kelly Lunt;Kim Testa;kirouac Mathew;Kristina Seitz;Kristina Seitz;Lacole Rudin;Larry Plank;Laura Buckius;Lauren King;Laylah Bulman;Leah Glass;Lee Hughes;Lesley Kirkley;Lia Turk;Liam O'Brien;lightspeed@indianriverschools.org;Lindsey Bojovic;Lindsey Craven;Lindsey Johnson;Lisa & Marta Dunn, Lisa & Marta Acosta;Lisa Davies;Lisa Milenkovic;Lisa Morrow;Liz Young;Liz Young;Loren Kerschensteiner (Kingsley);Lori.Smith@learninga-z.com;Lorie Gates;Louise Chapman;Lynda Pennell;Marissa Alonzo;Mark Butler;Mark McCreary;Marna Fox;Marsha Winegarner;Mary Beth Branch;Mary Devore;Matt Hahn;Maureen B Shankman;Maureen Miller;Quina, Meg;Melinda Lyon;Melissa Alsobrooks;Melissa Raburn;Meredith Wells;Merilyn Johnson;Michelle Ferro;Michelle Kirk;Micole Gorges;Mike Cimino;Mike McKee;murphy;Nancy Besley;Nancy Watson;Ned Colley;Nicholas Ewen;Nicole Jacquay;Pam Revels;Pat Brzycki;Patrick Hiser;Peggy Smith-Herbst;Perri Robinson;PJ Duncan;Rachel Novella;Rebecca Mead;Rebecca Mott;Rebecca Ray;Rebecca Teske;Renee Venegas;Richard Crowley;Rod Gusman;Rudy Keezer;Ryan Dougherty;Ryan Westberry;Sabrina Y. Morgan;Salila Suman;Sandra Reyes;Sandy Newman;Sangermayer;Sara Eldemery;Sarah Burkett;Sasha DuVerney-Amoa;Scott Eddleman;Sean Reidy;Sean Sterrett;Shana Tirado;Sheri Spivey;Sheri Spivey;Sherri Andrews;Sherwin Salomon;Sonia Blackstone;Spencer Ellington;Stephan Jones, M.Ed;Steve Olson;Steven Steinfield;Susan McKenna;Susan Russel;Thomas Doughty;Thomas Rhea;Thomas Rhea;Tia Brown;tina marie castano;Tom Custer;Tom Robertson;Tom Salinsky;Tom Trapp;tomeka.thompson@polk-fl.net;Toyia Haile;Tyson Brown;Valerie Gaynor;Vanessa Baker;Vanessa Finnie;Veronica Mamone;voconnell@ti.com;Wallace Knight;Wendy Forteza;Zyanya Lehmann

**Subject:** (EXT) Spring FASS Call for Presenters

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

## ***Spring FASS Meeting: Navigating Our Support for Their Success***

May 4-6, 2020 - Orlando Lake Mary Marriott

# **Call for Presenters**

Please submit your presentation proposal using this link by April 3rd. Presenter acceptances will be sent by April 17th.  
<https://www.surveymonkey.com/r/fassmay2020>

*The FASS Board is monitoring the Covid-19 virus situation in Florida and we are moving forward with the plan to plan for our meeting.*

*Jeremy Blinn - FASS President*

Hotel reservation link is available on the FASS website.

Registration link will go live soon.

Vendor-Partner Table reservations will go live soon.

--

Jeremy Blinn, President

Merilyn Johnson, Secretary

Amy Monahan, Treasurer

Michelle Ferro, President Elect

Florida Association of Science Supervisors



## Goodbred, Tracy R.

---

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**Sent:** Wednesday, March 4, 2020 11:06 AM  
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**Subject:** (EXT) Spring FASS Call for Presenters

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May 4-6, 2020 - Orlando Lake Mary Marriott

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*Jeremy Blinn - FASS President*

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Vendor-Partner Table reservations will go live soon.

--

Jeremy Blinn, President

Marilyn Johnson, Secretary

Amy Monahan, Treasurer

Michelle Ferro, President Elect

Florida Association of Science Supervisors

**Goodbred, Tracy R.**

---

**From:** Henriques, Barbara  
**Sent:** Thursday, March 12, 2020 12:48 PM  
**To:** 'david.ezell@mheducation.com'  
**Subject:** ordering textbooks

**Importance:** High

David,

We have been approved to purchase 25 textbooks from your company and one teacher resource package.

Please tell me how to accomplish this asap.

Thank you,

Barbara Henriques

Gulf Breeze High School

## Goodbred, Tracy R.

---

**From:** Henriques, Barbara  
**Sent:** Thursday, March 12, 2020 1:10 PM  
**To:** Ezell, Ty  
**Subject:** RE: (EXT) Re: ordering textbooks

Health Care Science Technology Career Foundations latest edition /Glencoe (2013)

---

**From:** Ezell, Ty <david.ezell@mheducation.com>  
**Sent:** Thursday, March 12, 2020 12:50 PM  
**To:** Henriques, Barbara <HenriquesB@santarosa.k12.fl.us>  
**Cc:** Baugus, Jeffery A. <BaugusJ@santarosa.k12.fl.us>  
**Subject:** (EXT) Re: ordering textbooks

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Barbara,

What program are you referring too?

Thanks

Sent from my iPhone

On Mar 12, 2020, at 12:47 PM, Henriques, Barbara <HenriquesB@santarosa.k12.fl.us> wrote:

\*\*\* EXTERNAL EMAIL: If sender is unknown, use caution when opening. \*\*\*

David,  
We have been approved to purchase 25 textbooks from your company and one teacher resource package.  
Please tell me how to accomplish this asap.  
Thank you,  
Barbara Henriques  
Gulf Breeze High School

The information contained in this message may be confidential and/or constitute a privileged attorney-client document. If the reader of this message is not the intended recipient, or an employee or agent responsible for delivering this message to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify McGraw-Hill immediately by replying to the message and deleting it from your computer. Thank you.

**Goodbred, Tracy R.**

---

**From:** Henriques, Barbara  
**Sent:** Thursday, March 12, 2020 1:11 PM  
**To:** Ezell, Ty  
**Subject:** RE: (EXT) Re: ordering textbooks

Account #264568

---

**From:** Ezell, Ty <david.ezell@mheducation.com>  
**Sent:** Thursday, March 12, 2020 12:50 PM  
**To:** Henriques, Barbara <HenriquesB@santarosa.k12.fl.us>  
**Cc:** Baugus, Jeffery A. <BaugusJ@santarosa.k12.fl.us>  
**Subject:** (EXT) Re: ordering textbooks

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Barbara,

What program are you referring too?

Thanks

Sent from my iPhone

On Mar 12, 2020, at 12:47 PM, Henriques, Barbara <[HenriquesB@santarosa.k12.fl.us](mailto:HenriquesB@santarosa.k12.fl.us)> wrote:

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## Goodbred, Tracy R.

---

**From:** Henriques, Barbara  
**Sent:** Thursday, March 12, 2020 1:12 PM  
**To:** Ezell, Ty  
**Subject:** RE: (EXT) Re: (EXT) Re: ordering textbooks

My co-hart teacher just spoke with someone from your company two days ago and got prices.

---

**From:** Ezell, Ty <david.ezell@mheducation.com>  
**Sent:** Thursday, March 12, 2020 1:11 PM  
**To:** Henriques, Barbara <HenriquesB@santarosa.k12.fl.us>  
**Subject:** (EXT) Re: (EXT) Re: ordering textbooks

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Barbara,

I will have to check on this program. We may not offer it any longer.

Sent from my iPhone

On Mar 12, 2020, at 1:09 PM, Henriques, Barbara <[HenriquesB@santarosa.k12.fl.us](mailto:HenriquesB@santarosa.k12.fl.us)> wrote:

**\*\*\* EXTERNAL EMAIL: If sender is unknown, use caution when opening. \*\*\***

Health Care Science Technology Career Foundations latest edition /Glencoe (2013)

---

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## Goodbred, Tracy R.

---

**From:** Henriques, Barbara  
**Sent:** Friday, March 13, 2020 9:48 AM  
**To:** CSOM Domestic Customer Service2  
**Subject:** RE: (EXT) Gulf Breeze High School - MH Case #16907666 [ ref:\_00D80LRll.\_5000y1hyCK0:ref ]  
**Attachments:** Sales\_Tax\_Exemption\_2022.pdf

Attached, please find a copy of our tax exempt form.  
Please let me know when I can have the tax applied to my textbook order, removed.  
Barbara Henriques

-----Original Message-----

From: CSOM Domestic Customer Service2 <seg\_customerservice@mheducation.com>  
Sent: Thursday, March 12, 2020 4:00 PM  
To: Henriques, Barbara <HenriquesB@santarosa.k12.fl.us>  
Subject: (EXT) Gulf Breeze High School - MH Case #16907666 [ ref:\_00D80LRll.\_5000y1hyCK0:ref ]

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Dear Barbara Henriques,

Thank you for contacting McGraw-Hill regarding the tax amount on your order. We appreciate the opportunity to assist you.

May you please on this email with your tax exempt certificate for us to set up your school/organization as a tax exempt.

Please contact us with any additional questions or concerns.

Thank you for choosing McGraw-Hill for your educational needs.

Kind Regards,  
Jayson M  
Customer Success Advocate  
McGraw-Hill | Customer Service & Order Management  
860 Taylor Station Road, Blacklick Ohio 43004  
P: 800-338-3987 | F: 800-953-8691

For faster service, including real-time order status, connect with us at [www.mheducation.com/customerservice](http://www.mheducation.com/customerservice)

Visit our self-service website for your order needs: [www.mhecoast2coast.com](http://www.mhecoast2coast.com)

----- Original Message -----

From: []  
Sent:  
To:  
Subject:





## Consumer's Certificate of Exemption

DR-14  
R. 10/15

Issued Pursuant to Chapter 212, Florida Statutes

85-8012622341C-0	10/31/2017	10/31/2022	COUNTY GOVERNMENT
Certificate Number	Effective Date	Expiration Date	Exemption Category

This certifies that

SANTA ROSA COUNTY SCHOOL DISTRICT AND  
ALL SUBORDINATE DISTRICT SCHOOLS  
5086 CANAL ST  
MILTON FL 32570-2257

is exempt from the payment of Florida sales and use tax on real property rented, transient rental property rented, tangible personal property purchased or rented, or services purchased.



## Important Information for Exempt Organizations

DR-14  
R. 10/15

1. You must provide all vendors and suppliers with an exemption certificate before making tax-exempt purchases. See Rule 12A-1.038, Florida Administrative Code (F.A.C.).
2. Your *Consumer's Certificate of Exemption* is to be used solely by your organization for your organization's customary nonprofit activities.
3. Purchases made by an individual on behalf of the organization are taxable, even if the individual will be reimbursed by the organization.
4. This exemption applies only to purchases your organization makes. The sale or lease to others of tangible personal property, sleeping accommodations, or other real property is taxable. Your organization must register, and collect and remit sales and use tax on such taxable transactions. Note: Churches are exempt from this requirement except when they are the lessor of real property (Rule 12A-1.070, F.A.C.).
5. It is a criminal offense to fraudulently present this certificate to evade the payment of sales tax. Under no circumstances should this certificate be used for the personal benefit of any individual. Violators will be liable for payment of the sales tax plus a penalty of 200% of the tax, and may be subject to conviction of a third-degree felony. Any violation will require the revocation of this certificate.
6. If you have questions regarding your exemption certificate, please contact the Exemption Unit of Account Management at 800-352-3671. From the available options, select "Registration of Taxes," then "Registration Information," and finally "Exemption Certificates and Nonprofit Entities." The mailing address is PO Box 6480, Tallahassee, FL 32314-6480.

## Goodbred, Tracy R.

---

**From:** FASS FLscisuper <flscisupervisor@gmail.com>  
**Sent:** Friday, March 13, 2020 2:45 PM  
**To:** Abby Dogum;Adam LaMee;aguevara@nutrientsforlife.org;Alaina McGinnis;Alice Bennett;Amanda Strickland;Amato Carlo;Cozart, Amy;Amy Heflin;Amy Kezman;Amy Monahan;Angie Harr;Ann Bridges;aphipps@fau.edu;Arlene Korr;ASantone@lsi.fsu.edu;Ashley Hart;Ashley Lazo;Becki Lucas;Beth Smith;Beth Lazar;Betty Mutwii;Beverly M Stancel;Bianca Julio;Bob Gokey;Bruce MacFadden;Cameron Betts;Candice Arnold;Cari Lienhart;Carly Mikell;Carol Myers;Carreña Nuñez;Casandra Gabriele;Catherine Allard;Chelsie Hocker;Cheri Dame;Chris Brown;Chris Pryor;Chris Stefancik;Chrissy Brouwer;Christine Jenkins;Christopher Okamoto;Cindy Schurr;Colleen Strickland;Colleen Witmuss;Corey Peloquin;Corey Peloquin;Curt Witthoff;Cynthia (Suzanne) DeLay;Cynthia Dunham-Derheiner;Dana Franklin;Dane Jaber;Daniel McFarland;Danielle Knapp;David Darak;Deb Stevens;Dena Pisaneschi;Desiree Sujoy;Desiree Sujoy;Djimo Serodio;Dominique Shimizu;Dominique Shimizu;Donna Szpyrka;Dorianne Pagnotti;Dustin Tooley;Eric Gardner;Gary Myers;Gay Lewis;Glenna Barber;Glorimel Nieves;Greg Hutton;gwen.richards@cengage.com;Heather Johnson;Heidi Alves;Heidi Brennan;Jack Falkenhagen;Janet Schnauss;Jared Wallace;Jason Baker;Jason Keeler;Jason Keeler;Jason Keeler;Jason Kopish;Jason Sinquefield;Jason Sinquefield;Jeff Couch;Jeff Enos Sylvia Fumero;Baugus, Jeffery A.;Jeffrey Hancock;Jennifer Borges;Jennifer Davis;Jennifer Diaz;Jennifer Jordan;Jennifer Reser;Jennifer See;Jeremy Keen;Jeremy Blinn;Jessica Ireland;Jill Adcock;Joan Kennett;Jodi Romans;Jody Alligood;John Garrett;John Lendway;John Morris;Joseph Simmons;Joyce Chan;JP Keener;Julia Mate;Karen Gerhart;Karen Williams;Karrie Wikman;Katherine Lewis;Katie McCurdy;Keith Stavig;Kelly Angelo;Kelly Dodd;Kelly Lunt;Kim Testa;kirouac Mathew;Kristina Seitz;Kristina Seitz;Lacole Rudin;Larry Plank;Laura Buckius;Lauren King;Laylah Bulman;Leah Glass;Lee Hughes;Lesley Kirkley;Lia Turk;Liam O'Brien;lightspeed@indianriverschools.org;Lindsey Bojovic;Lindsey Craven;Lindsey Johnson;Lisa & Marta Dunn, Lisa & Marta Acosta;Lisa Davies;Lisa Milenkovic;Lisa Morrow;Liz Young;Liz Young;Loren Kerschensteiner (Kingsley);Lori.Smith@learninga-z.com;Lorie Gates;Louise Chapman;Lynda Pennell;Marissa Alonzo;Mark Butler;Mark McCreary;Marna Fox;Marsha Winegarner;Mary Beth Branch;Mary Devore;Matt Hahn;Maureen B Shankman;Maureen Miller;Quina, Meg;Melinda Lyon;Melissa Alsobrooks;Melissa Raburn;Meredith Wells;Merilyn Johnson;Michelle Ferro;Michelle Kirk;Micole Gorges;Mike Cimino;Mike McKee;murphy;Nancy Besley;Nancy Watson;Ned Colley;Nicholas Ewen;Nicole Jacquay;Pam Revels;Pat Brzycki;Patrick Hiser;Peggy Smith-Herbst;Perri Robinson;PJ Duncan;Rachel Novella;Rebecca Mead;Rebecca Mott;Rebecca Ray;Rebecca Teske;Renee Venegas;Richard Crowley;Rod Gusman;Rudy Keezer;Ryan Dougherty;Ryan Westberry;Sabrina Y. Morgan;Salila Suman;Sandra Reyes;Sandy Newman;Sangermayer;Sara Eldemery;Sarah Burkett;Sasha DuVerney-Amoa;Scott Eddleman;Sean Reidy;Sean Sterrett;Shana Tirado;Sheri Spivey;Sheri Spivey;Sherri Andrews;Sherwin Salomon;Sonia Blackstone;Spencer Ellington;Stephan Jones, M.Ed;Steve Olson;Steven Steinfield;Susan McKenna;Susan Russel;Thomas Doughty;Thomas Rhea;Thomas Rhea;Tia Brown;tina marie castano;Tom Custer;Tom Robertson;Tom Salinsky;Tom Trapp;tomeka.thompson@polk-fl.net;Toyia Haile;Tyson Brown;Valerie Gaynor;Vanessa Baker;Vanessa Finnie;Veronica Mamone;voconnell@ti.com;Wallace Knight;Wendy Forteza;Zyanya Lehmann  
**Subject:** (EXT) Spring FASS postponed

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

March 13, 2020

## **Update on Spring FASS Meeting**

On behalf of the board of the Florida Association of Science Supervisors, I am writing to inform our membership and vendor-partners that we have elected to suspend our Spring FASS Meeting that was to be held in the Orlando Lake Mary Marriott on May 4-6, 2020 in an effort to mitigate the spread of the Coronavirus (COVID-19). The FASS Board met on March 13, 2020 and agreed that postponing the meeting is the best decision to protect our attendees and also prevent the possibility of attendees exposing their loved ones and colleagues once home. We will refund any registrations or vendor table fees that have been paid. Please watch for a for a communication in the near future with an updated FASS schedule and monitor the FASS website.

As you are aware, some effort has already gone into the Spring FASS meeting. We thank our Keynote, Dr. Carol O'Donnell, Director of the Smithsonian Science Education Center and Carolina for sponsoring her. We also thank Learning 2020 for their plan to sponsor the May 5<sup>th</sup> lunch and we hope all of our vendor partners that were seeking meal, break, and networking sponsorships will assist with us in the fall for the Fall FASS Meeting that will happen October 20-22 in St. Augustine and again be before the Florida Association of Science Teachers annual conference.

Fortunately, the hotel has released us from the contractual obligations to meet minimums in food and room purchases due to the unusual circumstances. What this does impact is our fiscal goal of transferring at least \$6,000 dollars per year into savings so we plan for the future textbook adoption blackout year.

The FASS Board is disappointed that we will not see you in the spring. As we continue to work together to impact science education in Florida, we wish you all and your school districts the best during these times. Again, please watch for future communications and monitor the FASS website for an updated FASS schedule.

Jeremy Blinn  
President  
Florida Association of Science Supervisors

--  
Jeremy Blinn, President  
Marilyn Johnson, Secretary  
Amy Monahan, Treasurer  
Michelle Ferro, President Elect

Florida Association of Science Supervisors

**Goodbred, Tracy R.**

---

**From:** Henriques, Barbara  
**Sent:** Thursday, March 19, 2020 3:52 PM  
**To:** CSOM Domestic Customer Service2  
**Subject:** Re: (EXT) Gulf Breeze High School - MH Case #16907666 [ ref:\_00D80LRll.\_5000y1hyCK0:ref ]

The man taking my order said our credit card was not linked to a tax exempt form and made me send him a copy.

My current invoice shows tax for purchase of 25 textbooks and 1 teacher resource package.

Can you please send an updated invoice/receipt showing tax removed?

thank you,

Barbara Henriques

---

**From:** CSOM Domestic Customer Service2 <seg\_customerservice@mheducation.com>  
**Sent:** Thursday, March 19, 2020 3:42 PM  
**To:** Henriques, Barbara <HenriquesB@santarosa.k12.fl.us>  
**Subject:** (EXT) Gulf Breeze High School - MH Case #16907666 [ ref:\_00D80LRll.\_5000y1hyCK0:ref ]

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Dear Barbara Henriques,

We would like to inform you that your account Gulf Breeze High School is already tax exempt.

Thank you.

Kind Regards,  
Charlene P  
Customer Success Advocate  
McGraw-Hill | Customer Service & Order Management  
860 Taylor Station Road, Blacklick Ohio 43004  
P: 800-338-3987 | F: 800-953-8691

For faster service, including real-time order status, connect with us at [www.mheducation.com/customerservice](http://www.mheducation.com/customerservice)

Visit our self-service website for your order needs: [www.mhecoast2coast.com](http://www.mhecoast2coast.com)

ref:\_00D80LRll.\_5000y1hyCK0:ref

----- Original Message -----

From: []  
Sent:  
To:  
Subject:

----- Original Message -----

From: Henriques, Barbara [[henriquesb@santarosa.k12.fl.us](mailto:henriquesb@santarosa.k12.fl.us)]  
Sent: 3/13/2020 10:47 PM  
To: [seg\\_customerservice@mheducation.com](mailto:seg_customerservice@mheducation.com)  
Subject: RE: (EXT) Gulf Breeze High School - MH Case #16907666 [ ref:\_00D80LRll.\_5000y1hyCK0:ref ]

Attached, please find a copy of our tax exempt form.  
Please let me know when I can have the tax applied to my textbook order, removed.  
Barbara Henriques

-----Original Message-----

From: CSOM Domestic Customer Service2 <[seg\\_customerservice@mheducation.com](mailto:seg_customerservice@mheducation.com)>  
Sent: Thursday, March 12, 2020 4:00 PM  
To: Henriques, Barbara <[HenriquesB@santarosa.k12.fl.us](mailto:HenriquesB@santarosa.k12.fl.us)>  
Subject: (EXT) Gulf Breeze High School - MH Case #16907666 [ ref:\_00D80LRll.\_5000y1hyCK0:ref ]

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Dear Barbara Henriques,

Thank you for contacting McGraw-Hill regarding the tax amount on your order. We appreciate the opportunity to assist you.

May you please on this email with your tax exempt certificate for us to set up your school/organization as a tax exempt.

Please contact us with any additional questions or concerns.

Thank you for choosing McGraw-Hill for your educational needs.

Kind Regards,  
Jayson M  
Customer Success Advocate  
McGraw-Hill | Customer Service & Order Management  
860 Taylor Station Road, Blacklick Ohio 43004  
P: 800-338-3987 | F: 800-953-8691

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----- Original Message -----

From: []  
Sent:  
To:  
Subject:

Jayson M.  
McGraw-Hill Education

ref:\_00D80LRll.\_5000y1hyCK0:ref

The information contained in this message may be confidential and/or constitute a privileged attorney-client document. If the reader of this message is not the intended recipient, or an employee or agent responsible for delivering this message to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify McGraw-Hill

immediately by replying to the message and deleting it from your computer. Thank you.



**Goodbred, Tracy R.**

---

**From:** Henriques, Barbara  
**Sent:** Thursday, March 19, 2020 4:05 PM  
**To:** CSOM Domestic Customer Service2  
**Subject:** Re: (EXT) Gulf Breeze High School - MH Case #16907666 [ ref:\_00D80LRll.\_5000y1hyCK0:ref ]

That number is at my school. We are not allowed back in at this time until March 30, 2020.

---

**From:** CSOM Domestic Customer Service2 <seg\_customerservice@mheducation.com>  
**Sent:** Thursday, March 19, 2020 3:56 PM  
**To:** Henriques, Barbara <HenriquesB@santarosa.k12.fl.us>  
**Subject:** (EXT) Gulf Breeze High School - MH Case #16907666 [ ref:\_00D80LRll.\_5000y1hyCK0:ref ]

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Hi Barbara Henriques,

Kindly provide the order number or the current invoice number. Thank you.

Kind Regards,  
Charlene P  
Customer Success Advocate  
McGraw-Hill | Customer Service & Order Management  
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P: 800-338-3987 | F: 800-953-8691

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ref:\_00D80LRll.\_5000y1hyCK0:ref

----- Original Message -----

**From:** []  
**Sent:**  
**To:**  
**Subject:**

----- Original Message -----

**From:** Henriques, Barbara [henriquesb@santarosa.k12.fl.us]  
**Sent:** 3/20/2020 4:52 AM  
**To:** seg\_customerservice@mheducation.com  
**Subject:** Re: (EXT) Gulf Breeze High School - MH Case #16907666 [ ref:\_00D80LRll.\_5000y1hyCK0:ref ]

The man taking my order said our credit card was not linked to a tax exempt form and made me send him a copy.

My current invoice shows tax for purchase of 25 textbooks and 1 teacher resource package.

Can you please send an updated invoice/receipt showing tax removed?

thank you,

Barbara Henriques

---

**From:** CSOM Domestic Customer Service2 <seg\_customerservice@mheducation.com>

**Sent:** Thursday, March 19, 2020 3:42 PM

**To:** Henriques, Barbara <HenriquesB@santarosa.k12.fl.us>

**Subject:** (EXT) Gulf Breeze High School - MH Case #16907666 [ ref:\_00D80LRll.\_5000y1hyCK0:ref ]

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Customer Success Advocate

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ref:\_00D80LRll.\_5000y1hyCK0:ref

----- Original Message -----

From: []

Sent:

To:

Subject:

----- Original Message -----

From: Henriques, Barbara [[henriquesb@santarosa.k12.fl.us](mailto:henriquesb@santarosa.k12.fl.us)]

Sent: 3/13/2020 10:47 PM

To: [seg\\_customerservice@mheducation.com](mailto:seg_customerservice@mheducation.com)

Subject: RE: (EXT) Gulf Breeze High School - MH Case #16907666 [ ref:\_00D80LRll.\_5000y1hyCK0:ref ]



Attached, please find a copy of our tax exempt form.  
Please let me know when I can have the tax applied to my textbook order, removed.  
Barbara Henriques

-----Original Message-----

From: CSOM Domestic Customer Service2 <[seg\\_customerservice@mheducation.com](mailto:seg_customerservice@mheducation.com)>  
Sent: Thursday, March 12, 2020 4:00 PM  
To: Henriques, Barbara <[HenriquesB@santarosa.k12.fl.us](mailto:HenriquesB@santarosa.k12.fl.us)>  
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Dear Barbara Henriques,

Thank you for contacting McGraw-Hill regarding the tax amount on your order. We appreciate the opportunity to assist you.

May you please on this email with your tax exempt certificate for us to set up your school/organization as a tax exempt.

Please contact us with any additional questions or concerns.

Thank you for choosing McGraw-Hill for your educational needs.

Kind Regards,  
Jayson M  
Customer Success Advocate  
McGraw-Hill | Customer Service & Order Management  
860 Taylor Station Road, Blacklick Ohio 43004  
P: 800-338-3987 | F: 800-953-8691

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----- Original Message -----

From: []  
Sent:  
To:  
Subject:

Jayson M.  
McGraw-Hill Education  
ref:\_00D80LRll.\_5000y1hyCK0:ref

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immediately by replying to the message and deleting it from your computer. Thank you.



**Goodbred, Tracy R.**

---

**From:** Henriques, Barbara  
**Sent:** Thursday, March 19, 2020 4:17 PM  
**To:** CSOM Domestic Customer Service2  
**Subject:** Re: (EXT) Gulf Breeze High School - MH Case #16907666 [ ref:\_00D80LRll\_  
5000y1hyCK0:ref ]

Just found my order from a previous email.

Thank you for placing your order with McGraw-Hill.

Below is a confirmation of your order. If your order includes a shippable product, you will receive another email confirmation once your items ship.

**Order Number: SEG-73292808**

**Order Date: March 12, 2020 at 16:44:24**

**School: GULF BREEZE HIGH SCHOOL**

Product	Price	Qty	Total
Health Care Science Technology: Career Foundations, Student Edition	\$68.67	25	\$1,716.75
ISBN-13: 9780078780929			

| MHID:  
0078780926

**Health Care  
Science  
Technology:  
Career  
Foundations,  
Teacher  
Resource  
Guide**

**\$61.92      1      \$61.92**

ISBN-13:  
9780076614080  
| MHID:  
0076614085

Subtotal:      \$1,778.67

Shipping:      \$138.29

Tax:      \$134.21

Total: \$2,051.17

**Billing**

Barbara Henriques  
5086 Canal Street  
Milton, FL 32570  
SANTA ROSA county  
US  
8509164100  
henriquesb@santarosa.k12.fl.us

**Shipping**

Barbara Henriques  
675 Gulf Breeze Parkway  
Gulf Breeze, FL 32561  
SANTA ROSA County  
US  
Shipping service level: Standard orders are processed, shipped and delivered within 10 business days.

**Payment**

Payment Method:  
Mastercard  
Card Number ending  
in: 7591

If you have any questions, contact Customer Support at 1-800-338-3987.

Thank you for shopping with us,  
**Your McGraw-Hill Team**

Tax exempt? All online orders initially display tax. As long as your billing address is your organization's address, and you have previously sent your tax information, you will not be charged tax.

**Privacy Policy | Cookie Notice**

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---

**From:** CSOM Domestic Customer Service2 <seg\_customerservice@mheducation.com>  
**Sent:** Thursday, March 19, 2020 3:56 PM  
**To:** Henriques, Barbara <HenriquesB@santarosa.k12.fl.us>  
**Subject:** (EXT) Gulf Breeze High School - MH Case #16907666 [ ref:\_00D80LRll.\_5000y1hyCK0:ref ]

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Hi Barbara Henriques,

Kindly provide the order number or the current invoice number. Thank you.

Kind Regards,  
Charlene P  
Customer Success Advocate

McGraw-Hill | Customer Service & Order Management  
860 Taylor Station Road, Blacklick Ohio 43004  
P: 800-338-3987 | F: 800-953-8691

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ref:\_00D80LRll.\_5000y1hyCK0:ref

----- Original Message -----

From: []  
Sent:  
To:  
Subject:

----- Original Message -----

**From:** Henriques, Barbara [henriquesb@santarosa.k12.fl.us]  
**Sent:** 3/20/2020 4:52 AM  
**To:** seg\_customerservice@mheducation.com  
**Subject:** Re: (EXT) Gulf Breeze High School - MH Case #16907666 [ ref:\_00D80LRll.\_5000y1hyCK0:ref ]

The man taking my order said our credit card was not linked to a tax exempt form and made me send him a copy.

My current invoice shows tax for purchase of 25 textbooks and 1 teacher resource package.

Can you please send an updated invoice/receipt showing tax removed?

thank you,

Barbara Henriques

---

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ref:\_00D80LRll.\_5000y1hyCK0:ref

----- Original Message -----

From: []  
Sent:  
To:  
Subject:

----- Original Message -----

From: Henriques, Barbara [[henriquesb@santarosa.k12.fl.us](mailto:henriquesb@santarosa.k12.fl.us)]  
Sent: 3/13/2020 10:47 PM  
To: [seg\\_customerservice@mheducation.com](mailto:seg_customerservice@mheducation.com)  
Subject: RE: (EXT) Gulf Breeze High School - MH Case #16907666 [ ref:\_00D80LRll.\_5000y1hyCK0:ref ]

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Barbara Henriques

-----Original Message-----

From: CSOM Domestic Customer Service2 <[seg\\_customerservice@mheducation.com](mailto:seg_customerservice@mheducation.com)>  
Sent: Thursday, March 12, 2020 4:00 PM  
To: Henriques, Barbara <[HenriquesB@santarosa.k12.fl.us](mailto:HenriquesB@santarosa.k12.fl.us)>  
Subject: (EXT) Gulf Breeze High School - MH Case #16907666 [ ref:\_00D80LRll.\_5000y1hyCK0:ref ]

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Dear Barbara Henriques,

Thank you for contacting McGraw-Hill regarding the tax amount on your order. We appreciate the opportunity to assist you.

May you please on this email with your tax exempt certificate for us to set up your school/organization as a tax exempt.

Please contact us with any additional questions or concerns.

Thank you for choosing McGraw-Hill for your educational needs.

Kind Regards,  
Jayson M  
Customer Success Advocate  
McGraw-Hill | Customer Service & Order Management

860 Taylor Station Road, Blacklick Ohio 43004  
P: 800-338-3987 | F: 800-953-8691

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----- Original Message -----

From: []  
Sent:  
To:  
Subject:

Jayson M.

McGraw-Hill Education

ref:\_00D80LRll.\_5000y1hyCK0:ref

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immediately by replying to the message and deleting it from your computer. Thank you.





## Goodbred, Tracy R.

---

**From:** Amie Ahn <amie.ahn@aleks.com>  
**Sent:** Friday, March 20, 2020 3:01 PM  
**To:** k12 orders;McKnight, Patti  
**Cc:** Walker, Donna K;Lipe, Cindie S.;John Miller  
**Subject:** (EXT) RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

### **CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hi Johnny,

The customer below is requesting a quote to renew ALEKS subscriptions.

Can you please assist the customer with their quote request?

Thank you!



**Amie Ahn**

Order Fulfillment Processor I  
McGraw-Hill | Digital Platform Group  
15460 Laguna Canyon Road Irvine, CA 92618  
P: (714) 619-7095 ext. 4124  
[Amie.Ahn@aleks.com](mailto:Amie.Ahn@aleks.com)

---

**From:** McKnight, Patti [<mailto:McKnightP@santarosa.k12.fl.us>]  
**Sent:** Thursday, March 19, 2020 12:15 PM  
**To:** k12 orders <[k12orders@aleks.com](mailto:k12orders@aleks.com)>  
**Cc:** Walker, Donna K <[WalkerD@santarosa.k12.fl.us](mailto:WalkerD@santarosa.k12.fl.us)>; Lipe, Cindie S. <[LipeC@santarosa.k12.fl.us](mailto:LipeC@santarosa.k12.fl.us)>  
**Subject:** RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

Good afternoon,

We did not receive any correspondence regarding a renewal quote or contract for ALEKS. Would you please provide that for us?

Patti McKnight  
Santa Rosa County School District

---

**From:** ALEKS K-12 Orders <[support-noreply@aleks.com](mailto:support-noreply@aleks.com)>  
**Sent:** Friday, December 14, 2018 3:57 PM  
**To:** McKnight, Patti <[McKnightP@santarosa.k12.fl.us](mailto:McKnightP@santarosa.k12.fl.us)>  
**Subject:** (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

-----  
ORDER RECEIVED! PLEASE RESPOND WITH REQUESTED INFORMATION  
-----

Dear Sir/Madam,

Thank you for ordering ALEKS for your K12 institution!

Per ALEKS Order #18-1327-424, the following subscriptions have been ordered by Santa Rosa County School District. Please review the important order information below and reply with the requested information:

**Purchase Details**

Contract #1586001

- K12 - 12 Month: 50 Subscriptions

**Subscription Start Date:**

We require that you provide a date (within six months from your date of purchase) 09/05/2018. Please reply to this email with your selected start date.

If a start date is not provided, we will apply a start date that is six months from the date of purchase.

**IMPORTANT:** Please pay close attention to the points listed below in regard to the start date chosen:

- Subscriptions can be used as soon as they become available to your institution, whether on or before your start date.
- We recommend that you register/enroll all students on or before your selected start date.
- Any unused subscription(s) not assigned to a student will start on the selected start date. Any new student(s) registered after the selected start date will have access to ALEKS for only the remainder of the subscription contract period purchased.
- Once a start date is selected and your order is processed, you will not be able to revise the date selected.

**Setup Details:**

If your institution and/or teachers are not currently set up in ALEKS, it is required that you click on the teacher and class set-up link below and complete the form in order to access your subscriptions.

[Teacher and Class Set-Up](#)

If it is not necessary for ALEKS to set-up teacher accounts and classes for this order, please reply to this email with your selected start date and confirm that no additional teacher or class set-up is required.

***Please Note:*** All teachers referenced on the online order form will be set-up with a teacher account, and be emailed instructions on how to get started and begin registering students.

Feel free to contact the MHE | ALEKS Fulfillment Department with any questions regarding your order. We look forward to working with you.

**MHE | ALEKS Order Fulfillment Department**

Email: [K12orders@aleks.com](mailto:K12orders@aleks.com)

Phone: (714) 619-7095

eFax: 714-619-6898 or 714-242-6673

[This e-mail was automatically generated by the ALEKS(R) system.]

=====  
*This e-mail (including any attachments) may contain information that is private, confidential, attorney-client privileged, or otherwise legally protected from disclosure. If you have received this e-mail in error, please delete it from your system without copying it and notify the sender by reply e-mail so that our records can be corrected.*

**Goodbred, Tracy R.**

---

**From:** Amie Ahn <amie.ahn@aleks.com>  
**Sent:** Friday, March 20, 2020 3:01 PM  
**To:** k12 orders;McKnight, Patti  
**Cc:** Walker, Donna K;Lipe, Cindie S.;John Miller  
**Subject:** (EXT) RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

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Can you please assist the customer with their quote request?

Thank you!



**Amie Ahn**

Order Fulfillment Processor I  
McGraw-Hill | Digital Platform Group  
15460 Laguna Canyon Road Irvine, CA 92618  
P: (714) 619-7095 ext. 4124  
[Amie.Ahn@aleks.com](mailto:Amie.Ahn@aleks.com)

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**Cc:** Walker, Donna K <[WalkerD@santarosa.k12.fl.us](mailto:WalkerD@santarosa.k12.fl.us)>; Lipe, Cindie S. <[LipeC@santarosa.k12.fl.us](mailto:LipeC@santarosa.k12.fl.us)>  
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Patti McKnight  
Santa Rosa County School District

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**Sent:** Friday, December 14, 2018 3:57 PM  
**To:** McKnight, Patti <[McKnightP@santarosa.k12.fl.us](mailto:McKnightP@santarosa.k12.fl.us)>  
**Subject:** (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

-----  
ORDER RECEIVED! PLEASE RESPOND WITH REQUESTED INFORMATION  
-----

Dear Sir/Madam,

Thank you for ordering ALEKS for your K12 institution!

Per ALEKS Order #18-1327-424, the following subscriptions have been ordered by Santa Rosa County School District. Please review the important order information below and reply with the requested information:

**Purchase Details**

Contract #1586001

- K12 - 12 Month: 50 Subscriptions

**Subscription Start Date:**

We require that you provide a date (within six months from your date of purchase) 09/05/2018. Please reply to this email with your selected start date.

If a start date is not provided, we will apply a start date that is six months from the date of purchase.

**IMPORTANT:** Please pay close attention to the points listed below in regard to the start date chosen:

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- We recommend that you register/enroll all students on or before your selected start date.
- Any unused subscription(s) not assigned to a student will start on the selected start date. Any new student(s) registered after the selected start date will have access to ALEKS for only the remainder of the subscription contract period purchased.
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Feel free to contact the MHE | ALEKS Fulfillment Department with any questions regarding your order. We look forward to working with you.

**MHE | ALEKS Order Fulfillment Department**

Email: [K12orders@aleks.com](mailto:K12orders@aleks.com)

Phone: (714) 619-7095

eFax: 714-619-6898 or 714-242-6673

[This e-mail was automatically generated by the ALEKS(R) system.]

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*This e-mail (including any attachments) may contain information that is private, confidential, attorney-client privileged, or otherwise legally protected from disclosure. If you have received this e-mail in error, please delete it from your system without copying it and notify the sender by reply e-mail so that our records can be corrected.*

## Goodbred, Tracy R.

---

**From:** FASS FLscisuper <flscisupervisor@gmail.com>  
**Sent:** Monday, March 23, 2020 10:35 AM  
**To:** Abby Dogum;Adam LaMee;aguevara@nutrientsforlife.org;Alaina McGinnis;Alice Bennett;Amanda Strickland;Amato Carlo;Cozart, Amy;Amy Heflin;Amy Kezman;Amy Monahan;Angie Harr;Ann Bridges;aphipps@fau.edu;Arlene Korr;ASantone@lsi.fsu.edu;Ashley Hart;Ashley Lazo;Becki Lucas;Beth Smith;Beth` Lazar;Betty Mutwii;Beverly M Stancel;Bianca Julio;Bob Gokey;Bruce MacFadden;Cameron Betts;Candice Arnold;Cari Lienhart;Carly Mikell;Carol Myers;Carreña Nuñez;Casandra Gabriele;Catherine Allard;Chelsie Hocker;Cheri Dame;Chris Brown;Chris Pryor;Chris Stefancik;Chrissy Brouwer;Christine Jenkins;Christopher Okamoto;Cindy Schurr;Colleen Strickland;Colleen Witmuss;Corey Peloquin;Corey Peloquin;Curt Witthoff;Cynthia (Suzanne) DeLay;Cynthia Dunham-Derheiner;Dana Franklin;Dane Jaber;Daniel McFarland;Danielle Knapp;David Darak;Deb Stevens;Dena Pisaneschi;Desiree Sujoy;Desiree Sujoy;Djimo Serodio;Dominique Shimizu;Dominique Shimizu;Donna Szpyrka;Dorianne Pagnotti;Dustin Tooley;Eric Gardner;Gary Myers;Gay Lewis;Glenna Barber;Glorimel Nieves;Greg Hutton;gwen.richards@cengage.com;Heather Johnson;Heidi Alves;Heidi Brennan;Jack Falkenhagen;Janet Schnauss;Jared Wallace;Jason Baker;Jason Keeler;Jason Keeler;Jason Keeler;Jason Kopish;Jason Siquefield;Jason Siquefield;Jeff Couch;Jeff Enos Sylvia Fumero;Baugus, Jeffery A.;Jeffrey Hancock;Jennifer Borges;Jennifer Davis;Jennifer Diaz;Jennifer Jordan;Jennifer Reser;Jennifer See;Jeremy Keen;Jeremy Blinn;Jessica Ireland;Jill Adcock;Joan Kennett;Jodi Romans;Jody Alligood;John Garrett;John Lendway;John Morris;Joseph Simmons;Joyce Chan;JP Keener;Julia Mate;Karen Gerhart;Karen Williams;Karrie Wikman;Katherine Lewis;Katie McCurdy;Keith Stavig;Kelly Angelo;Kelly Dodd;Kelly Lunt;Kim Testa;kirouac Mathew;Kristina Seitz;Kristina Seitz;Lacole Rudin;Larry Plank;Laura Buckius;Lauren King;Laylah Bulman;Leah Glass;Lee Hughes;Lesley Kirkley;Lia Turk;Liam O'Brien;lightspeed@indianriverschools.org;Lindsey Bojovic;Lindsey Craven;Lindsey Johnson;Lisa & Marta Dunn, Lisa & Marta Acosta;Lisa Davies;Lisa Milenkovic;Lisa Morrow;Liz Young;Liz Young;Loren Kerschensteiner (Kingsley);Lori.Smith@learninga-z.com;Lorie Gates;Louise Chapman;Lynda Pennell;Marissa Alonzo;Mark Butler;Mark McCreary;Marna Fox;Marsha Winegarner;Mary Beth Branch;Mary Devore;Matt Hahn;Maureen B Shankman;Maureen Miller;Quina, Meg;Melinda Lyon;Melissa Alsobrooks;Melissa Raburn;Meredith Wells;Merilyn Johnson;Michelle Ferro;Michelle Kirk;Micole Gorges;Mike Cimino;Mike McKee;murphy;Nancy Besley;Nancy Watson;Ned Colley;Nicholas Ewen;Nicole Jacquay;Pam Revels;Pat Brzycki;Patrick Hiser;Peggy Smith-Herbst;Perri Robinson;PJ Duncan;Rachel Novella;Rebecca Mead;Rebecca Mott;Rebecca Ray;Rebecca Teske;Renee Venegas;Richard Crowley;Rod Gusman;Rudy Keezer;Ryan Dougherty;Ryan Westberry;Sabrina Y. Morgan;Salila Suman;Sandra Reyes;Sandy Newman;Sangermayer;Sara Eldemery;Sarah Burkett;Sasha DuVerney-Amoa;Scott Eddleman;Sean Reidy;Sean Sterrett;Shana Tirado;Sheri Spivey;Sheri Spivey;Sherri Andrews;Sherwin Salomon;Sonia Blackstone;Spencer Ellington;Stephan Jones, M.Ed;Steve Olson;Steven Steinfield;Susan McKenna;Susan Russel;Thomas Doughty;Thomas Rhea;Thomas Rhea;Tia Brown;tina marie castano;Tom Custer;Tom Robertson;Tom Salinsky;Tom Trapp;tomeka.thompson@polk-fl.net;Toyia Haile;Tyson Brown;Valerie Gaynor;Vanessa Baker;Vanessa Finnie;Veronica Mamone;voconnell@ti.com;Wallace Knight;Wendy Forteza;Zyanya Lehmann  
**Subject:** (EXT) FASS meeting canceled originally sent 3/13/2020

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

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Originally emailed on 3/13/2020

We were hoping to partner up during the summer Florida STEAMposium to have a FASS meeting for state updates and officer elections minimally so you saw verbiage such as postponed or suspended of the FASS meeting. You probably also know that the Florida STEAMposium has been canceled as well.

As we are all working on instructional continuity plans for our districts in these unprecedented times, know that I am very proud the network that is the Florida Association of Science Supervisors. I will be monitoring the FASS email as much as possible, so if there is a way we can assist you **as a district science supervisor**, please let me know.

To our valued vendor-partners. I know many of you are providing access to your online resources for free to districts and we are grateful. Please understand that I will not be able to forward your communication to the FASS members because we cannot monitor this email consistently and fairly for that reason.

My best to all of you,

Jeremy Blinn  
FASS President

Update on Spring FASS Meeting \*

On behalf of the board of the Florida Association of Science Supervisors, I am writing to inform our membership and vendor-partners that we have elected to postpone our Spring FASS Meeting that was to be held in the Orlando Lake Mary Marriott on May 4-6, 2020 in an effort to mitigate the spread of the Coronavirus (COVID-19). The FASS Board met on March 13, 2020 and agreed that postponing the meeting is the best decision to protect our attendees and also prevent the possibility of attendees exposing their loved ones and colleagues once home. We will refund any registrations or vendor table fees that have been paid.

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wish you all and your school districts the best during these times

Jeremy Blinn

President

Florida Association of Science Supervisors

Jeremy Blinn, President  
Marilyn Johnson, Secretary  
Amy Monahan, Treasurer  
Michelle Ferro, President Elect

Florida Association of Science Supervisors

## Goodbred, Tracy R.

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**Sent:** Friday, March 13, 2020 2:45 PM  
**To:** Abby Dogum;Adam LaMee;aguevara@nutrientsforlife.org;Alaina McGinnis;Alice Bennett;Amanda Strickland;Amato Carlo;Cozart, Amy;Amy Heflin;Amy Kezman;Amy Monahan;Angie Harr;Ann Bridges;aphipps@fau.edu;Arlene Korr;ASantone@lsi.fsu.edu;Ashley Hart;Ashley Lazo;Becki Lucas;Beth Smith;Beth` Lazar;Betty Mutwii;Beverly M Stancel;Bianca Julio;Bob Gokey;Bruce MacFadden;Cameron Betts;Candice Arnold;Cari Lienhart;Carly Mikell;Carol Myers;Carreña Nuñez;Casandra Gabriele;Catherine Allard;Chelsie Hocker;Cheri Dame;Chris Brown;Chris Pryor;Chris Stefancik;Chrissy Brouwer;Christine Jenkins;Christopher Okamoto;Cindy Schurr;Colleen Strickland;Colleen Witmuss;Corey Peloquin;Corey Peloquin;Curt Witthoff;Cynthia (Suzanne) DeLay;Cynthia Dunham-Derheiner;Dana Franklin;Dane Jaber;Daniel McFarland;Danielle Knapp;David Darak;Deb Stevens;Dena Pisaneschi;Desiree Sujoy;Desiree Sujoy;Djimo Serodio;Dominique Shimizu;Dominique Shimizu;Donna Szpyrka;Dorianne Pagnotti;Dustin Tooley;Eric Gardner;Gary Myers;Gay Lewis;Glenna Barber;Glorimel Nieves;Greg Hutton;gwen.richards@cengage.com;Heather Johnson;Heidi Alves;Heidi Brennan;Jack Falkenhagen;Janet Schnauss;Jared Wallace;Jason Baker;Jason Keeler;Jason Keeler;Jason Keeler;Jason Kopish;Jason Sinquefield;Jason Sinquefield;Jeff Couch;Jeff Enos Sylvia Fumero;Baugus, Jeffery A.;Jeffrey Hancock;Jennifer Borges;Jennifer Davis;Jennifer Diaz;Jennifer Jordan;Jennifer Reser;Jennifer See;Jeremy Keen;Jeremy Blinn;Jessica Ireland;Jill Adcock;Joan Kennett;Jodi Romans;Jody Alligood;John Garrett;John Lendway;John Morris;Joseph Simmons;Joyce Chan;JP Keener;Julia Mate;Karen Gerhart;Karen Williams;Karrie Wikman;Katherine Lewis;Katie McCurdy;Keith Stavig;Kelly Angelo;Kelly Dodd;Kelly Lunt;Kim Testa;kirouac Mathew;Kristina Seitz;Kristina Seitz;Lacole Rudin;Larry Plank;Laura Buckius;Lauren King;Laylah Bulman;Leah Glass;Lee Hughes;Lesley Kirkley;Lia Turk;Liam O'Brien;lightspeed@indianriverschools.org;Lindsey Bojovic;Lindsey Craven;Lindsey Johnson;Lisa & Marta Dunn, Lisa & Marta Acosta;Lisa Davies;Lisa Milenkovic;Lisa Morrow;Liz Young;Liz Young;Loren Kerschensteiner (Kingsley);Lori.Smith@learninga-z.com;Lorie Gates;Louise Chapman;Lynda Pennell;Marissa Alonzo;Mark Butler;Mark McCreary;Marna Fox;Marsha Winegarner;Mary Beth Branch;Mary Devore;Matt Hahn;Maureen B Shankman;Maureen Miller;Quina, Meg;Melinda Lyon;Melissa Alsobrooks;Melissa Raburn;Meredith Wells;Merilyn Johnson;Michelle Ferro;Michelle Kirk;Micole Gorges;Mike Cimino;Mike McKee;murphy;Nancy Besley;Nancy Watson;Ned Colley;Nicholas Ewen;Nicole Jacquay;Pam Revels;Pat Brzycki;Patrick Hiser;Peggy Smith-Herbst;Perri Robinson;PJ Duncan;Rachel Novella;Rebecca Mead;Rebecca Mott;Rebecca Ray;Rebecca Teske;Renee Venegas;Richard Crowley;Rod Gusman;Rudy Keezer;Ryan Dougherty;Ryan Westberry;Sabrina Y. Morgan;Salila Suman;Sandra Reyes;Sandy Newman;Sangermayer;Sara Eldemery;Sarah Burkett;Sasha DuVerney-Amoa;Scott Eddleman;Sean Reidy;Sean Sterrett;Shana Tirado;Sheri Spivey;Sheri Spivey;Sherri Andrews;Sherwin Salomon;Sonia Blackstone;Spencer Ellington;Stephan Jones, M.Ed;Steve Olson;Steven Steinfield;Susan McKenna;Susan Russel;Thomas Doughty;Thomas Rhea;Thomas Rhea;Tia Brown;tina marie castano;Tom Custer;Tom Robertson;Tom Salinsky;Tom Trapp;tomeka.thompson@polk-fl.net;Toyia Haile;Tyson Brown;Valerie Gaynor;Vanessa Baker;Vanessa Finnie;Veronica Mamone;voconnell@ti.com;Wallace Knight;Wendy Forteza;Zyanya Lehmann  
**Subject:** (EXT) Spring FASS postponed

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

March 13, 2020

## **Update on Spring FASS Meeting**

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Jeremy Blinn  
President  
Florida Association of Science Supervisors

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Jeremy Blinn, President  
Marilyn Johnson, Secretary  
Amy Monahan, Treasurer  
Michelle Ferro, President Elect

Florida Association of Science Supervisors

## Goodbred, Tracy R.

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**Sent:** Friday, March 13, 2020 2:45 PM  
**To:** Abby Dogum; Adam LaMee; aguevara@nutrientsforlife.org; Alaina McGinnis; Alice Bennett; Amanda Strickland; Amato Carlo; Cozart, Amy; Amy Heflin; Amy Kezman; Amy Monahan; Angie Harr; Ann Bridges; ahipps@fau.edu; Arlene Korr; ASantone@lsi.fsu.edu; Ashley Hart; Ashley Lazo; Becki Lucas; Beth Smith; Beth` Lazar; Betty Mutwii; Beverly M Stancel; Bianca Julio; Bob Gokey; Bruce MacFadden; Cameron Betts; Candice Arnold; Cari Lienhart; Carly Mikell; Carol Myers; Carreña Nuñez; Casandra Gabriele; Catherine Allard; Chelsie Hocker; Cheri Dame; Chris Brown; Chris Pryor; Chris Stefancik; Chrissy Brouwer; Christine Jenkins; Christopher Okamoto; Cindy Schurr; Colleen Strickland; Colleen Witmuss; Corey Peloquin; Corey Peloquin; Curt Witthoff; Cynthia (Suzanne) DeLay; Cynthia Dunham-Derheiner; Dana Franklin; Dane Jaber; Daniel McFarland; Danielle Knapp; David Darak; Deb Stevens; Dena Pisaneschi; Desiree Sujoy; Desiree Sujoy; Djimo Serodio; Dominique Shimizu; Dominique Shimizu; Donna Szpyrka; Dorianne Pagnotti; Dustin Tooley; Eric Gardner; Gary Myers; Gay Lewis; Glenna Barber; Glorimel Nieves; Greg Hutton; gwen.richards@cengage.com; Heather Johnson; Heidi Alves; Heidi Brennan; Jack Falkenhagen; Janet Schnauss; Jared Wallace; Jason Baker; Jason Keeler; Jason Keeler; Jason Keeler; Jason Kopish; Jason Sinquefield; Jason Sinquefield; Jeff Couch; Jeff Enos Sylvia Fumero; Baugus, Jeffery A.; Jeffrey Hancock; Jennifer Borges; Jennifer Davis; Jennifer Diaz; Jennifer Jordan; Jennifer Reser; Jennifer See; Jeremy Keen; Jeremy Blinn; Jessica Ireland; Jill Adcock; Joan Kennett; Jodi Romans; Jody Alligood; John Garrett; John Lendway; John Morris; Joseph Simmons; Joyce Chan; JP Keener; Julia Mate; Karen Gerhart; Karen Williams; Karrie Wikman; Katherine Lewis; Katie McCurdy; Keith Stavig; Kelly Angelo; Kelly Dodd; Kelly Lunt; Kim Testa; kirouac Mathew; Kristina Seitz; Kristina Seitz; Lacle Rudin; Larry Plank; Laura Buckius; Lauren King; Laylah Bulman; Leah Glass; Lee Hughes; Lesley Kirkley; Lia Turk; Liam O'Brien; lightspeed@indianriverschools.org; Lindsey Bojovic; Lindsey Craven; Lindsey Johnson; Lisa & Marta Dunn, Lisa & Marta Acosta; Lisa Davies; Lisa Milenkovic; Lisa Morrow; Liz Young; Liz Young; Loren Kerschensteiner (Kingsley); Lori.Smith@learninga-z.com; Lorie Gates; Louise Chapman; Lynda Pennell; Marissa Alonzo; Mark Butler; Mark McCreary; Marna Fox; Marsha Winegarner; Mary Beth Branch; Mary Devore; Matt Hahn; Maureen B Shankman; Maureen Miller; Quina, Meg; Melinda Lyon; Melissa Alsobrooks; Melissa Raburn; Meredith Wells; Marilyn Johnson; Michelle Ferro; Michelle Kirk; Micole Gorges; Mike Cimino; Mike McKee; murphy; Nancy Besley; Nancy Watson; Ned Colley; Nicholas Ewen; Nicole Jacquay; Pam Revels; Pat Brzycki; Patrick Hiser; Peggy Smith-Herbst; Perri Robinson; PJ Duncan; Rachel Novella; Rebecca Mead; Rebecca Mott; Rebecca Ray; Rebecca Teske; Renee Venegas; Richard Crowley; Rod Gusman; Rudy Keezer; Ryan Dougherty; Ryan Westberry; Sabrina Y. Morgan; Salila Suman; Sandra Reyes; Sandy Newman; Sangermayer; Sara Eldemery; Sarah Burkett; Sasha DuVerney-Amoa; Scott Eddleman; Sean Reidy; Sean Sterrett; Shana Tirado; Sheri Spivey; Sheri Spivey; Sherri Andrews; Sherwin Salomon; Sonia Blackstone; Spencer Ellington; Stephan Jones, M.Ed; Steve Olson; Steven Steinfield; Susan McKenna; Susan Russel; Thomas Doughty; Thomas Rhea; Thomas Rhea; Tia Brown; tina marie castano; Tom Custer; Tom Robertson; Tom Salinsky; Tom Trapp; tomeika.thompson@polk-fl.net; Toyia Haile; Tyson Brown; Valerie Gaynor; Vanessa Baker; Vanessa Finnie; Veronica Mamone; voconnell@ti.com; Wallace Knight; Wendy Forteza; Zyanya Lehmann  
**Subject:** (EXT) Spring FASS postponed

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March 13, 2020

## **Update on Spring FASS Meeting**

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Florida Association of Science Supervisors

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**Subject:** (EXT) Spring FASS postponed

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President  
Florida Association of Science Supervisors

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Jeremy Blinn, President  
Merylyn Johnson, Secretary  
Amy Monahan, Treasurer  
Michelle Ferro, President Elect

Florida Association of Science Supervisors

**Goodbred, Tracy R.**

---

**From:** Henriques, Barbara  
**Sent:** Thursday, March 19, 2020 3:52 PM  
**To:** CSOM Domestic Customer Service2  
**Subject:** Re: (EXT) Gulf Breeze High School - MH Case #16907666 [ ref:\_00D80LRll.\_5000y1hyCK0:ref ]

The man taking my order said our credit card was not linked to a tax exempt form and made me send him a copy.

My current invoice shows tax for purchase of 25 textbooks and 1 teacher resource package.

Can you please send an updated invoice/receipt showing tax removed?

thank you,

Barbara Henriques

---

**From:** CSOM Domestic Customer Service2 <seg\_customerservice@mheducation.com>  
**Sent:** Thursday, March 19, 2020 3:42 PM  
**To:** Henriques, Barbara <HenriquesB@santarosa.k12.fl.us>  
**Subject:** (EXT) Gulf Breeze High School - MH Case #16907666 [ ref:\_00D80LRll.\_5000y1hyCK0:ref ]

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Dear Barbara Henriques,

We would like to inform you that your account Gulf Breeze High School is already tax exempt.

Thank you.

Kind Regards,  
Charlene P  
Customer Success Advocate  
McGraw-Hill | Customer Service & Order Management  
860 Taylor Station Road, Blacklick Ohio 43004  
P: 800-338-3987 | F: 800-953-8691

For faster service, including real-time order status, connect with us at [www.mheducation.com/customerservice](http://www.mheducation.com/customerservice)

Visit our self-service website for your order needs: [www.mhecoast2coast.com](http://www.mhecoast2coast.com)

ref:\_00D80LRll.\_5000y1hyCK0:ref

----- Original Message -----

From: []  
Sent:  
To:  
Subject:



----- Original Message -----

From: Henriques, Barbara [henriquesb@santarosa.k12.fl.us]  
Sent: 3/13/2020 10:47 PM  
To: [seg\\_customerservice@mheducation.com](mailto:seg_customerservice@mheducation.com)  
Subject: RE: (EXT) Gulf Breeze High School - MH Case #16907666 [ ref:\_00D80LRll.\_5000y1hyCK0:ref ]

Attached, please find a copy of our tax exempt form.  
Please let me know when I can have the tax applied to my textbook order, removed.  
Barbara Henriques

-----Original Message-----

From: CSOM Domestic Customer Service2 <[seg\\_customerservice@mheducation.com](mailto:seg_customerservice@mheducation.com)>  
Sent: Thursday, March 12, 2020 4:00 PM  
To: Henriques, Barbara <[HenriquesB@santarosa.k12.fl.us](mailto:HenriquesB@santarosa.k12.fl.us)>  
Subject: (EXT) Gulf Breeze High School - MH Case #16907666 [ ref:\_00D80LRll.\_5000y1hyCK0:ref ]

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Dear Barbara Henriques,

Thank you for contacting McGraw-Hill regarding the tax amount on your order. We appreciate the opportunity to assist you.

May you please on this email with your tax exempt certificate for us to set up your school/organization as a tax exempt.

Please contact us with any additional questions or concerns.

Thank you for choosing McGraw-Hill for your educational needs.

Kind Regards,  
Jayson M  
Customer Success Advocate  
McGraw-Hill | Customer Service & Order Management  
860 Taylor Station Road, Blacklick Ohio 43004  
P: 800-338-3987 | F: 800-953-8691

For faster service, including real-time order status, connect with us at [www.mheducation.com/customerservice](http://www.mheducation.com/customerservice)

Visit our self-service website for your order needs: [www.mhecoast2coast.com](http://www.mhecoast2coast.com)

----- Original Message -----

From: []  
Sent:  
To:  
Subject:

Jayson M.  
McGraw-Hill Education

ref:\_00D80LRll.\_5000y1hyCK0:ref

The information contained in this message may be confidential and/or constitute a privileged attorney-client document. If the reader of this message is not the intended recipient, or an employee or agent responsible for delivering this message to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify McGraw-Hill immediately by replying to the message and deleting it from your computer. Thank you.

## Goodbred, Tracy R.

---

**From:** Henriques, Barbara  
**Sent:** Thursday, March 19, 2020 4:05 PM  
**To:** CSOM Domestic Customer Service2  
**Subject:** Re: (EXT) Gulf Breeze High School - MH Case #16907666 [ ref:\_00D80LRll.\_5000y1hyCK0:ref ]

That number is at my school. We are not allowed back in at this time until March 30, 2020.

---

**From:** CSOM Domestic Customer Service2 <seg\_customerservice@mheducation.com>  
**Sent:** Thursday, March 19, 2020 3:56 PM  
**To:** Henriques, Barbara <HenriquesB@santarosa.k12.fl.us>  
**Subject:** (EXT) Gulf Breeze High School - MH Case #16907666 [ ref:\_00D80LRll.\_5000y1hyCK0:ref ]

### **CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hi Barbara Henriques,

Kindly provide the order number or the current invoice number. Thank you.

Kind Regards,  
Charlene P  
Customer Success Advocate  
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ref:\_00D80LRll.\_5000y1hyCK0:ref

----- Original Message -----

**From:** []  
**Sent:**  
**To:**  
**Subject:**

----- Original Message -----

**From:** Henriques, Barbara [henriquesb@santarosa.k12.fl.us]  
**Sent:** 3/20/2020 4:52 AM  
**To:** seg\_customerservice@mheducation.com  
**Subject:** Re: (EXT) Gulf Breeze High School - MH Case #16907666 [ ref:\_00D80LRll.\_5000y1hyCK0:ref ]

The man taking my order said our credit card was not linked to a tax exempt form and made me send him a copy.

My current invoice shows tax for purchase of 25 textbooks and 1 teacher resource package.

Can you please send an updated invoice/receipt showing tax removed?

thank you,

Barbara Henriques

---

**From:** CSOM Domestic Customer Service2 <seg\_customerservice@mheducation.com>

**Sent:** Thursday, March 19, 2020 3:42 PM

**To:** Henriques, Barbara <HenriquesB@santarosa.k12.fl.us>

**Subject:** (EXT) Gulf Breeze High School - MH Case #16907666 [ ref:\_00D80LRll.\_5000y1hyCK0:ref ]

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Dear Barbara Henriques,

We would like to inform you that your account Gulf Breeze High School is already tax exempt.

Thank you.

Kind Regards,

Charlene P

Customer Success Advocate

McGraw-Hill | Customer Service & Order Management

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ref:\_00D80LRll.\_5000y1hyCK0:ref

----- Original Message -----

From: []

Sent:

To:

Subject:

----- Original Message -----

From: Henriques, Barbara [[henriquesb@santarosa.k12.fl.us](mailto:henriquesb@santarosa.k12.fl.us)]

Sent: 3/13/2020 10:47 PM

To: [seg\\_customerservice@mheducation.com](mailto:seg_customerservice@mheducation.com)

Subject: RE: (EXT) Gulf Breeze High School - MH Case #16907666 [ ref:\_00D80LRll.\_5000y1hyCK0:ref ]

Attached, please find a copy of our tax exempt form.  
Please let me know when I can have the tax applied to my textbook order, removed.  
Barbara Henriques

-----Original Message-----

From: CSOM Domestic Customer Service2 <[seg\\_customerservice@mheducation.com](mailto:seg_customerservice@mheducation.com)>  
Sent: Thursday, March 12, 2020 4:00 PM  
To: Henriques, Barbara <[HenriquesB@santarosa.k12.fl.us](mailto:HenriquesB@santarosa.k12.fl.us)>  
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Please contact us with any additional questions or concerns.

Thank you for choosing McGraw-Hill for your educational needs.

Kind Regards,  
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Sent:  
To:  
Subject:

Jayson M.  
McGraw-Hill Education  
ref:\_00D80LRll.\_5000y1hyCK0:ref

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**Goodbred, Tracy R.**

---

**From:** Henriques, Barbara  
**Sent:** Thursday, March 19, 2020 4:17 PM  
**To:** CSOM Domestic Customer Service2  
**Subject:** Re: (EXT) Gulf Breeze High School - MH Case #16907666 [ ref:\_00D80LRll.\_5000y1hyCK0:ref ]

Just found my order from a previous email.

Thank you for placing your order with McGraw-Hill.

Below is a confirmation of your order. If your order includes a shippable product, you will receive another email confirmation once your items ship.

**Order Number: SEG-73292808**

**Order Date: March 12, 2020 at 16:44:24**

**School: GULF BREEZE HIGH SCHOOL**

Product	Price	Qty	Total
Health Care Science Technology: Career Foundations, Student Edition	\$68.67	25	\$1,716.75
ISBN-13: 9780078780929			

| MHID:  
0078780926

**Health Care  
Science  
Technology:  
Career  
Foundations,  
Teacher  
Resource  
Guide**

**\$61.92      1      \$61.92**

ISBN-13:  
9780076614080  
| MHID:  
0076614085

**Subtotal:      \$1,778.67**

**Shipping:      \$138.29**

**Tax:      \$134.21**



Total: \$2,051.17

**Billing**

Barbara Henriques  
5086 Canal Street  
Milton, FL 32570  
SANTA ROSA county  
US  
8509164100  
henriquesb@santarosa.k12.fl.us

**Shipping**

Barbara Henriques  
675 Gulf Breeze Parkway  
Gulf Breeze, FL 32561  
SANTA ROSA County  
US  
Shipping service level: Standard orders are processed, shipped and delivered within 10 business days.

**Payment**

Payment Method:  
Mastercard  
Card Number ending  
in: 7591

If you have any questions, contact Customer Support at 1-800-338-3987.

Thank you for shopping with us,  
**Your McGraw-Hill Team**

Tax exempt? All online orders initially display tax. As long as your billing address is your organization's address, and you have previously sent your tax information, you will not be charged tax.

**Privacy Policy | Cookie Notice**

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---

**From:** CSOM Domestic Customer Service2 <seg\_customerservice@mheducation.com>  
**Sent:** Thursday, March 19, 2020 3:56 PM  
**To:** Henriques, Barbara <HenriquesB@santarosa.k12.fl.us>  
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Hi Barbara Henriques,

Kindly provide the order number or the current invoice number. Thank you.

Kind Regards,  
Charlene P  
Customer Success Advocate

McGraw-Hill | Customer Service & Order Management  
860 Taylor Station Road, Blacklick Ohio 43004  
P: 800-338-3987 | F: 800-953-8691

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ref:\_00D80LRll.\_5000y1hyCK0:ref

----- Original Message -----

From: []  
Sent:  
To:  
Subject:

----- Original Message -----

**From:** Henriques, Barbara [henriquesb@santarosa.k12.fl.us]  
**Sent:** 3/20/2020 4:52 AM  
**To:** seg\_customerservice@mheducation.com  
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My current invoice shows tax for purchase of 25 textbooks and 1 teacher resource package.

Can you please send an updated invoice/receipt showing tax removed?

thank you,

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---

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**To:** Henriques, Barbara <HenriquesB@santarosa.k12.fl.us>  
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ref:\_00D80LRll.\_5000y1hyCK0:ref

----- Original Message -----

From: []  
Sent:  
To:  
Subject:

----- Original Message -----

From: Henriques, Barbara [[henriquesb@santarosa.k12.fl.us](mailto:henriquesb@santarosa.k12.fl.us)]  
Sent: 3/13/2020 10:47 PM  
To: [seg\\_customerservice@mheducation.com](mailto:seg_customerservice@mheducation.com)  
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Barbara Henriques

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To: Henriques, Barbara <[HenriquesB@santarosa.k12.fl.us](mailto:HenriquesB@santarosa.k12.fl.us)>  
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Thank you for choosing McGraw-Hill for your educational needs.

Kind Regards,  
Jayson M  
Customer Success Advocate  
McGraw-Hill | Customer Service & Order Management

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----- Original Message -----

From: []  
Sent:  
To:  
Subject:

Jayson M.

McGraw-Hill Education

ref:\_00D80LRll.\_5000y1hyCK0:ref

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immediately by replying to the message and deleting it from your computer. Thank you.



**Goodbred, Tracy R.**

---

**From:** Amie Ahn <amie.ahn@aleks.com>  
**Sent:** Friday, March 20, 2020 3:01 PM  
**To:** k12 orders;McKnight, Patti  
**Cc:** Walker, Donna K;Lipe, Cindie S.;John Miller  
**Subject:** (EXT) RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hi Johnny,

The customer below is requesting a quote to renew ALEKS subscriptions.

Can you please assist the customer with their quote request?

Thank you!



**Amie Ahn**  
Order Fulfillment Processor I  
McGraw-Hill | Digital Platform Group  
15460 Laguna Canyon Road Irvine, CA 92618  
P: (714) 619-7095 ext. 4124  
[Amie.Ahn@aleks.com](mailto:Amie.Ahn@aleks.com)

---

**From:** McKnight, Patti [<mailto:McKnightP@santarosa.k12.fl.us>]  
**Sent:** Thursday, March 19, 2020 12:15 PM  
**To:** k12 orders <[k12orders@aleks.com](mailto:k12orders@aleks.com)>  
**Cc:** Walker, Donna K <[WalkerD@santarosa.k12.fl.us](mailto:WalkerD@santarosa.k12.fl.us)>; Lipe, Cindie S. <[LipeC@santarosa.k12.fl.us](mailto:LipeC@santarosa.k12.fl.us)>  
**Subject:** RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

Good afternoon,

We did not receive any correspondence regarding a renewal quote or contract for ALEKS. Would you please provide that for us?

Patti McKnight  
Santa Rosa County School District

---

**From:** ALEKS K-12 Orders <[support-noreply@aleks.com](mailto:support-noreply@aleks.com)>  
**Sent:** Friday, December 14, 2018 3:57 PM  
**To:** McKnight, Patti <[McKnightP@santarosa.k12.fl.us](mailto:McKnightP@santarosa.k12.fl.us)>  
**Subject:** (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

-----  
ORDER RECEIVED! PLEASE RESPOND WITH REQUESTED INFORMATION  
-----

Dear Sir/Madam,

Thank you for ordering ALEKS for your K12 institution!

Per ALEKS Order #18-1327-424, the following subscriptions have been ordered by Santa Rosa County School District. Please review the important order information below and reply with the requested information:

**Purchase Details**

Contract #1586001

- K12 - 12 Month: 50 Subscriptions

**Subscription Start Date:**

We require that you provide a date (within six months from your date of purchase) 09/05/2018. Please reply to this email with your selected start date.

If a start date is not provided, we will apply a start date that is six months from the date of purchase.

**IMPORTANT:** Please pay close attention to the points listed below in regard to the start date chosen:

- Subscriptions can be used as soon as they become available to your institution, whether on or before your start date.
- We recommend that you register/enroll all students on or before your selected start date.
- Any unused subscription(s) not assigned to a student will start on the selected start date. Any new student(s) registered after the selected start date will have access to ALEKS for only the remainder of the subscription contract period purchased.
- Once a start date is selected and your order is processed, you will not be able to revise the date selected.

**Setup Details:**

If your institution and/or teachers are not currently set up in ALEKS, it is required that you click on the teacher and class set-up link below and complete the form in order to access your subscriptions.

[Teacher and Class Set-Up](#)

If it is not necessary for ALEKS to set-up teacher accounts and classes for this order, please reply to this email with your selected start date and confirm that no additional teacher or class set-up is required.

***Please Note:** All teachers referenced on the online order form will be set-up with a teacher account, and be emailed instructions on how to get started and begin registering students.*

Feel free to contact the MHE | ALEKS Fulfillment Department with any questions regarding your order. We look forward to working with you.

**MHE | ALEKS Order Fulfillment Department**

Email: [K12orders@aleks.com](mailto:K12orders@aleks.com)

Phone: (714) 619-7095

eFax: 714-619-6898 or 714-242-6673

[This e-mail was automatically generated by the ALEKS(R) system.]

=====  
*This e-mail (including any attachments) may contain information that is private, confidential, attorney-client privileged, or otherwise legally protected from disclosure. If you have received this e-mail in error, please delete it from your system without copying it and notify the sender by reply e-mail so that our records can be corrected.*

## Goodbred, Tracy R.

---

**From:** Amie Ahn <amie.ahn@aleks.com>  
**Sent:** Friday, March 20, 2020 3:01 PM  
**To:** k12 orders;McKnight, Patti  
**Cc:** Walker, Donna K;Lipe, Cindie S.;John Miller  
**Subject:** (EXT) RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

### **CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hi Johnny,

The customer below is requesting a quote to renew ALEKS subscriptions.

Can you please assist the customer with their quote request?

Thank you!



**Amie Ahn**

Order Fulfillment Processor I  
McGraw-Hill | Digital Platform Group  
15460 Laguna Canyon Road Irvine, CA 92618  
P: (714) 619-7095 ext. 4124  
[Amie.Ahn@aleks.com](mailto:Amie.Ahn@aleks.com)

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**Sent:** Friday, December 14, 2018 3:57 PM  
**To:** McKnight, Patti <[McKnightP@santarosa.k12.fl.us](mailto:McKnightP@santarosa.k12.fl.us)>  
**Subject:** (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424



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-----  
ORDER RECEIVED! PLEASE RESPOND WITH REQUESTED INFORMATION  
-----

Dear Sir/Madam,

Thank you for ordering ALEKS for your K12 institution!

Per ALEKS Order #18-1327-424, the following subscriptions have been ordered by Santa Rosa County School District. Please review the important order information below and reply with the requested information:

**Purchase Details**

Contract #1586001

- K12 - 12 Month: 50 Subscriptions

**Subscription Start Date:**

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Email: [K12orders@aleks.com](mailto:K12orders@aleks.com)

Phone: (714) 619-7095

eFax: 714-619-6898 or 714-242-6673

[This e-mail was automatically generated by the ALEKS(R) system.]

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**Cc:** Walker, Donna K;Lipe, Cindie S.;John Miller  
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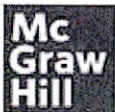
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Good afternoon,

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Patti McKnight  
Santa Rosa County School District

---

**From:** ALEKS K-12 Orders <[support-noreply@aleks.com](mailto:support-noreply@aleks.com)>  
**Sent:** Friday, December 14, 2018 3:57 PM  
**To:** McKnight, Patti <[McKnightP@santarosa.k12.fl.us](mailto:McKnightP@santarosa.k12.fl.us)>  
**Subject:** (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

-----  
ORDER RECEIVED! PLEASE RESPOND WITH REQUESTED INFORMATION  
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Dear Sir/Madam,

Thank you for ordering ALEKS for your K12 institution!

Per ALEKS Order #18-1327-424, the following subscriptions have been ordered by Santa Rosa County School District. Please review the important order information below and reply with the requested information:

**Purchase Details**

Contract #1586001

- K12 - 12 Month: 50 Subscriptions

**Subscription Start Date:**

We require that you provide a date (within six months from your date of purchase) 09/05/2018. Please reply to this email with your selected start date.

If a start date is not provided, we will apply a start date that is six months from the date of purchase.

**IMPORTANT:** Please pay close attention to the points listed below in regard to the start date chosen:

- Subscriptions can be used as soon as they become available to your institution, whether on or before your start date.
- We recommend that you register/enroll all students on or before your selected start date.
- Any unused subscription(s) not assigned to a student will start on the selected start date. Any new student(s) registered after the selected start date will have access to ALEKS for only the remainder of the subscription contract period purchased.
- Once a start date is selected and your order is processed, you will not be able to revise the date selected.

**Setup Details:**

If your institution and/or teachers are not currently set up in ALEKS, it is required that you click on the teacher and class set-up link below and complete the form in order to access your subscriptions.

[Teacher and Class Set-Up](#)

If it is not necessary for ALEKS to set-up teacher accounts and classes for this order, please reply to this email with your selected start date and confirm that no additional teacher or class set-up is required.

***Please Note:*** All teachers referenced on the online order form will be set-up with a teacher account, and be emailed instructions on how to get started and begin registering students.

Feel free to contact the MHE | ALEKS Fulfillment Department with any questions regarding your order. We look forward to working with you.

**MHE | ALEKS Order Fulfillment Department**

Email: [K12orders@aleks.com](mailto:K12orders@aleks.com)

Phone: (714) 619-7095

eFax: 714-619-6898 or 714-242-6673

[This e-mail was automatically generated by the ALEKS(R) system.]

=====  
*This e-mail (including any attachments) may contain information that is private, confidential, attorney-client privileged, or otherwise legally protected from disclosure. If you have received this e-mail in error, please delete it from your system without copying it and notify the sender by reply e-mail so that our records can be corrected.*

## Goodbred, Tracy R.

---

**From:** FASS FLscisuper <flscisupervisor@gmail.com>  
**Sent:** Monday, March 23, 2020 10:35 AM  
**To:** Abby Dogum;Adam LaMee;aguevara@nutrientsforlife.org;Alaina McGinnis;Alice Bennett;Amanda Strickland;Amato Carlo;Cozart, Amy;Amy Heflin;Amy Kezman;Amy Monahan;Angie Harr;Ann Bridges;aphipps@fau.edu;Arlene Korr;ASantone@lsi.fsu.edu;Ashley Hart;Ashley Lazo;Becki Lucas;Beth Smith;Beth` Lazar;Betty Mutwii;Beverly M Stancel;Bianca Julio;Bob Gokey;Bruce MacFadden;Cameron Betts;Candice Arnold;Cari Lienhart;Carly Mikell;Carol Myers;Carreña Nuñez;Casandra Gabriele;Catherine Allard;Chelsie Hocker;Cheri Dame;Chris Brown;Chris Pryor;Chris Stefancik;Chrissy Brouwer;Christine Jenkins;Christopher Okamoto;Cindy Schurr;Colleen Strickland;Colleen Witmuss;Corey Peloquin;Corey Peloquin;Curt Witthoff;Cynthia (Suzanne) DeLay;Cynthia Dunham-Derheiner;Dana Franklin;Dane Jaber;Daniel McFarland;Danielle Knapp;David Darak;Deb Stevens;Dena Pisaneschi;Desiree Sujoy;Desiree Sujoy;Djimo Serodio;Dominique Shimizu;Dominique Shimizu;Donna Szpyrka;Dorianne Pagnotti;Dustin Tooley;Eric Gardner;Gary Myers;Gay Lewis;Glenna Barber;Glorimel Nieves;Greg Hutton;gwen.richards@cengage.com;Heather Johnson;Heidi Alves;Heidi Brennan;Jack Falkenhagen;Janet Schnauss;Jared Wallace;Jason Baker;Jason Keeler;Jason Keeler;Jason Keeler;Jason Kopish;Jason Siquefield;Jason Siquefield;Jeff Couch;Jeff Enos Sylvia Fumero;Baugus, Jeffery A.;Jeffrey Hancock;Jennifer Borges;Jennifer Davis;Jennifer Diaz;Jennifer Jordan;Jennifer Reser;Jennifer See;Jeremy Keen;Jeremy Blinn;Jessica Ireland;Jill Adcock;Joan Kennett;Jodi Romans;Jody Alligood;John Garrett;John Lendway;John Morris;Joseph Simmons;Joyce Chan;JP Keener;Julia Mate;Karen Gerhart;Karen Williams;Karrie Wikman;Katherine Lewis;Katie McCurdy;Keith Stavig;Kelly Angelo;Kelly Dodd;Kelly Lunt;Kim Testa;kirouac Mathew;Kristina Seitz;Kristina Seitz;Lacole Rudin;Larry Plank;Laura Buckius;Lauren King;Laylah Bulman;Leah Glass;Lee Hughes;Lesley Kirkley;Lia Turk;Liam O'Brien;lightspeed@indianriverschools.org;Lindsey Bojovic;Lindsey Craven;Lindsey Johnson;Lisa & Marta Dunn, Lisa & Marta Acosta;Lisa Davies;Lisa Milenkovic;Lisa Morrow;Liz Young;Liz Young;Loren Kerschensteiner (Kingsley);Lori.Smith@learninga-z.com;Lorie Gates;Louise Chapman;Lynda Pennell;Marissa Alonzo;Mark Butler;Mark McCreary;Marna Fox;Marsha Winegarner;Mary Beth Branch;Mary Devore;Matt Hahn;Maureen B Shankman;Maureen Miller;Quina, Meg;Melinda Lyon;Melissa Alsobrooks;Melissa Raburn;Meredith Wells;Merilyn Johnson;Michelle Ferro;Michelle Kirk;Micole Gorges;Mike Cimino;Mike McKee;murphy;Nancy Besley;Nancy Watson;Ned Colley;Nicholas Ewen;Nicole Jacquay;Pam Revels;Pat Brzycki;Patrick Hiser;Peggy Smith-Herbst;Perri Robinson;PJ Duncan;Rachel Novella;Rebecca Mead;Rebecca Mott;Rebecca Ray;Rebecca Teske;Renee Venegas;Richard Crowley;Rod Gusman;Rudy Keezer;Ryan Dougherty;Ryan Westberry;Sabrina Y. Morgan;Salila Suman;Sandra Reyes;Sandy Newman;Sangermayer;Sara Eldemery;Sarah Burkett;Sasha DuVerney-Amoa;Scott Eddleman;Sean Reidy;Sean Sterrett;Shana Tirado;Sheri Spivey;Sheri Spivey;Sheri Andrews;Sherwin Salomon;Sonia Blackstone;Spencer Ellington;Stephan Jones, M.Ed;Steve Olson;Steven Steinfield;Susan McKenna;Susan Russel;Thomas Doughty;Thomas Rhea;Thomas Rhea;Tia Brown;tina marie castano;Tom Custer;Tom Robertson;Tom Salinsky;Tom Trapp;tomeka.thompson@polk-fl.net;Toyia Haile;Tyson Brown;Valerie Gaynor;Vanessa Baker;Vanessa Finnie;Veronica Mamone;voconnell@ti.com;Wallace Knight;Wendy Forteza;Zyanya Lehmann  
**Subject:** (EXT) FASS meeting canceled originally sent 3/13/2020

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Originally emailed on 3/13/2020

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As we are all working on instructional continuity plans for our districts in these unprecedented times, know that I am very proud the network that is the Florida Association of Science Supervisors. I will be monitoring the FASS email as much as possible, so if there is a way we can assist you **as a district science supervisor**, please let me know.

To our valued vendor-partners. I know many of you are providing access to your online resources for free to districts and we are grateful. Please understand that I will not be able to forward your communication to the FASS members because we cannot monitor this email consistently and fairly for that reason.

My best to all of you,

Jeremy Blinn  
FASS President

Update on Spring FASS Meeting \*

On behalf of the board of the Florida Association of Science Supervisors, I am writing to inform our membership and vendor-partners that we have elected to postpone our Spring FASS Meeting that was to be held in the Orlando Lake Mary Marriott on May 4-6, 2020 in an effort to mitigate the spread of the Coronavirus (COVID-19). The FASS Board met on March 13, 2020 and agreed that postponing the meeting is the best decision to protect our attendees and also prevent the possibility of attendees exposing their loved ones and colleagues once home. We will refund any registrations or vendor table fees that have been paid.

As you are aware, some effort has already gone into the Spring FASS meeting. We thank our Keynote, Dr. Carol O'Donnell, Director of the Smithsonian Science Education Center and Carolina for sponsoring her. We also thank Learning 2020 for their plan to sponsor the May 5th lunch and we hope all of our vendor partners that were seeking meal, break, and networking sponsorships will assist with us in the fall for the Fall FASS Meeting that will happen October 20-22 in St. Augustine and again be before the Florida Association of Science Teachers annual conference.

Fortunately, the hotel has released us from the contractual obligations to meet minimums in food and room purchases due to the unusual circumstances. What this does impact is our fiscal goal of transferring at least \$6,000 dollars per year into savings so we plan for the future textbook adoption blackout year.

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Jeremy Blinn

President

Florida Association of Science Supervisors

Jeremy Blinn, President  
Marilyn Johnson, Secretary  
Amy Monahan, Treasurer  
Michelle Ferro, President Elect

Florida Association of Science Supervisors



## Goodbred, Tracy R.

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**Sent:** Monday, March 23, 2020 10:35 AM  
**To:** Abby Dogum;Adam LaMee;aguevara@nutrientsforlife.org;Alaina McGinnis;Alice Bennett;Amanda Strickland;Amato Carlo;Cozart, Amy;Amy Heflin;Amy Kezman;Amy Monahan;Angie Harr;Ann Bridges;aphipps@fau.edu;Arlene Korr;ASantone@lsi.fsu.edu;Ashley Hart;Ashley Lazo;Becki Lucas;Beth Smith;Beth` Lazar;Betty Mutwii;Beverly M Stancel;Bianca Julio;Bob Gokey;Bruce MacFadden;Cameron Betts;Candice Arnold;Cari Lienhart;Carly Mikell;Carol Myers;Carreña Nuñez;Casandra Gabriele;Catherine Allard;Chelsie Hocker;Cheri Dame;Chris Brown;Chris Pryor;Chris Stefancik;Chrissy Brouwer;Christine Jenkins;Christopher Okamoto;Cindy Schurr;Colleen Strickland;Colleen Witmuss;Corey Peloquin;Corey Peloquin;Curt Witthoff;Cynthia (Suzanne) DeLay;Cynthia Dunham-Derheiner;Dana Franklin;Dane Jaber;Daniel McFarland;Danielle Knapp;David Darak;Deb Stevens;Dena Pisaneschi;Desiree Sujoy;Desiree Sujoy;Djimo Serodio;Dominique Shimizu;Dominique Shimizu;Donna Szpyrka;Dorianne Pagnotti;Dustin Tooley;Eric Gardner;Gary Myers;Gay Lewis;Glenna Barber;Glorimel Nieves;Greg Hutton;gwen.richards@cengage.com;Heather Johnson;Heidi Alves;Heidi Brennan;Jack Falkenhagen;Janet Schnauss;Jared Wallace;Jason Baker;Jason Keeler;Jason Keeler;Jason Keeler;Jason Kopish;Jason Siquefield;Jason Siquefield;Jeff Couch;Jeff Enos Sylvia Fumero;Baugus, Jeffery A.;Jeffrey Hancock;Jennifer Borges;Jennifer Davis;Jennifer Diaz;Jennifer Jordan;Jennifer Reser;Jennifer See;Jeremy Keen;Jeremy Blinn;Jessica Ireland;Jill Adcock;Joan Kennett;Jodi Romans;Jody Alligood;John Garrett;John Lendway;John Morris;Joseph Simmons;Joyce Chan;JP Keener;Julia Mate;Karen Gerhart;Karen Williams;Karrie Wikman;Katherine Lewis;Katie McCurdy;Keith Stavig;Kelly Angelo;Kelly Dodd;Kelly Lunt;Kim Testa;kirouac Mathew;Kristina Seitz;Kristina Seitz;Lacole Rudin;Larry Plank;Laura Buckius;Lauren King;Laylah Bulman;Leah Glass;Lee Hughes;Lesley Kirkley;Lia Turk;Liam O'Brien;lightspeed@indianriverschools.org;Lindsey Bojovic;Lindsey Craven;Lindsey Johnson;Lisa & Marta Dunn, Lisa & Marta Acosta;Lisa Davies;Lisa Milenkovic;Lisa Morrow;Liz Young;Liz Young;Loren Kerschensteiner (Kingsley);Lori.Smith@learninga-z.com;Lorie Gates;Louise Chapman;Lynda Pennell;Marissa Alonzo;Mark Butler;Mark McCreary;Marna Fox;Marsha Winegarner;Mary Beth Branch;Mary Devore;Matt Hahn;Maureen B Shankman;Maureen Miller;Quina, Meg;Melinda Lyon;Melissa Alsobrooks;Melissa Raburn;Meredith Wells;Merilyn Johnson;Michelle Ferro;Michelle Kirk;Micole Gorges;Mike Cimino;Mike McKee;murphy;Nancy Besley;Nancy Watson;Ned Colley;Nicholas Ewen;Nicole Jacquay;Pam Revels;Pat Brzycki;Patrick Hiser;Peggy Smith-Herbst;Perri Robinson;PJ Duncan;Rachel Novella;Rebecca Mead;Rebecca Mott;Rebecca Ray;Rebecca Teske;Renee Venegas;Richard Crowley;Rod Gusman;Rudy Keezer;Ryan Dougherty;Ryan Westberry;Sabrina Y. Morgan;Salila Suman;Sandra Reyes;Sandy Newman;Sangermayer;Sara Eldemery;Sarah Burkett;Sasha DuVerney-Amoa;Scott Eddleman;Sean Reidy;Sean Sterrett;Shana Tirado;Sheri Spivey;Sheri Spivey;Sherri Andrews;Sherwin Salomon;Sonia Blackstone;Spencer Ellington;Stephan Jones, M.Ed;Steve Olson;Steven Steinfield;Susan McKenna;Susan Russel;Thomas Doughty;Thomas Rhea;Thomas Rhea;Tia Brown;tina marie castano;Tom Custer;Tom Robertson;Tom Salinsky;Tom Trapp;tomeka.thompson@polk-fl.net;Toyia Haile;Tyson Brown;Valerie Gaynor;Vanessa Baker;Vanessa Finnie;Veronica Mamone;voconnell@ti.com;Wallace Knight;Wendy Forteza;Zyanya Lehmann  
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Jeremy Blinn

President

Florida Association of Science Supervisors

Jeremy Blinn, President  
Marilyn Johnson, Secretary  
Amy Monahan, Treasurer  
Michelle Ferro, President Elect

Florida Association of Science Supervisors

**Goodbred, Tracy R.**

---

**From:** Lyles, Judy <judy.lyles@mheducation.com>  
**Sent:** Wednesday, March 25, 2020 9:50 AM  
**To:** McKnight, Patti  
**Cc:** Miller, Johnny  
**Subject:** (EXT) RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hi Patty,

I will be happy to provide a renewal quote! Do you need 50 licenses like last year?

Kind regards,  
Judy



Dr. Judy K. Lyles | Personalized Learning Specialist – Mid-Accounts, ASG Math  
School Group | McGraw-Hill Education |  
C: 615-663-9127 | [judy.lyles@mheducation.com](mailto:judy.lyles@mheducation.com)



---

**From:** Amie Ahn <[amie.ahn@aleks.com](mailto:amie.ahn@aleks.com)>  
**Sent:** Friday, March 20, 2020 4:01 PM  
**To:** k12 orders <[k12orders@aleks.com](mailto:k12orders@aleks.com)>; McKnight, Patti <[McKnightP@santarosa.k12.fl.us](mailto:McKnightP@santarosa.k12.fl.us)>  
**Cc:** Walker, Donna K <[WalkerD@santarosa.k12.fl.us](mailto:WalkerD@santarosa.k12.fl.us)>; Lipe, Cindie S. <[LipeC@santarosa.k12.fl.us](mailto:LipeC@santarosa.k12.fl.us)>; Miller, Johnny <[Johnny.Miller@mheducation.com](mailto:Johnny.Miller@mheducation.com)>  
**Subject:** RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

Hi Johnny,

The customer below is requesting a quote to renew ALEKS subscriptions.

Can you please assist the customer with their quote request?

Thank you!



**Amie Ahn**  
Order Fulfillment Processor I  
McGraw-Hill | Digital Platform Group  
15460 Laguna Canyon Road Irvine, CA 92618  
P: (714) 619-7095 ext. 4124

[Amie.Ahn@aleks.com](mailto:Amie.Ahn@aleks.com)

---

**From:** McKnight, Patti [<mailto:McKnightP@santarosa.k12.fl.us>]  
**Sent:** Thursday, March 19, 2020 12:15 PM  
**To:** k12 orders <[k12orders@aleks.com](mailto:k12orders@aleks.com)>  
**Cc:** Walker, Donna K <[WalkerD@santarosa.k12.fl.us](mailto:WalkerD@santarosa.k12.fl.us)>; Lipe, Cindie S. <[LipeC@santarosa.k12.fl.us](mailto:LipeC@santarosa.k12.fl.us)>  
**Subject:** RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

Good afternoon,

We did not receive any correspondence regarding a renewal quote or contract for ALEKS. Would you please provide that for us?

Patti McKnight  
Santa Rosa County School District

---

**From:** ALEKS K-12 Orders <[support-noreply@aleks.com](mailto:support-noreply@aleks.com)>  
**Sent:** Friday, December 14, 2018 3:57 PM  
**To:** McKnight, Patti <[McKnightP@santarosa.k12.fl.us](mailto:McKnightP@santarosa.k12.fl.us)>  
**Subject:** (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

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---  
ORDER RECEIVED! PLEASE RESPOND WITH REQUESTED INFORMATION  
-----  
---

Dear Sir/Madam,

Thank you for ordering ALEKS for your K12 institution!

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**Purchase Details**

Contract #1586001

- K12 - 12 Month: 50 Subscriptions

**Subscription Start Date:**

We require that you provide a date (within six months from your date of purchase) 09/05/2018. Please reply to this email with your selected start date.

If a start date is not provided, we will apply a start date that is six months from the date of purchase.

**IMPORTANT:** Please pay close attention to the points listed below in regard to the start date chosen:

- Subscriptions can be used as soon as they become available to your institution, whether on or before your start date.
- We recommend that you register/enroll all students on or before your selected start date.
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**Setup Details:**

If your institution and/or teachers are not currently set up in ALEKS, it is required that you click on the teacher and class set-up link below and complete the form in order to access your subscriptions.

Teacher and Class Set-Up

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Feel free to contact the MHE | ALEKS Fulfillment Department with any questions regarding your order. We look forward to working with you.

**MHE | ALEKS Order Fulfillment Department**

Email: [K12orders@aleks.com](mailto:K12orders@aleks.com)

Phone: (714) 619-7095

eFax: 714-619-6898 or 714-242-6673

[This e-mail was automatically generated by the ALEKS(R) system.]

*=====*  
*This e-mail (including any attachments) may contain information that is private, confidential, attorney-client privileged, or otherwise legally protected from disclosure. If you have received this e-mail in error, please delete it from your system without copying it and notify the sender by reply e-mail so that our records can be corrected.*

The information contained in this message may be confidential and/or constitute a privileged attorney-client document. If the reader of this message is not the intended recipient, or an employee or agent responsible for delivering this message to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify McGraw-Hill immediately by replying to the message and deleting it from your computer. Thank you.

## Goodbred, Tracy R.

---

**From:** McKnight, Patti  
**Sent:** Monday, March 30, 2020 11:19 AM  
**To:** Ezell, Ty  
**Cc:** Lipe, Cindie S.; Walker, Donna K  
**Subject:** Fw: (EXT) RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

Ty,

I am trying to contact someone to renew our usage of ALEKS. Would you be able to direct me to the correct person?

Thanks,  
Patti McKnight

---

**From:** k12 orders <k12orders@aleks.com>  
**Sent:** Friday, March 20, 2020 3:00 PM  
**To:** McKnight, Patti <McKnightP@santarosa.k12.fl.us>; k12 orders <k12orders@aleks.com>  
**Cc:** Walker, Donna K <WalkerD@santarosa.k12.fl.us>; Lipe, Cindie S. <LipeC@santarosa.k12.fl.us>  
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Thank you!



**Amie Ahn**

Order Fulfillment Processor I  
McGraw-Hill | Digital Platform Group  
15460 Laguna Canyon Road Irvine, CA 92618  
P: (714) 619-7095 ext. 4124  
[Amie.Ahn@aleks.com](mailto:Amie.Ahn@aleks.com)

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[This e-mail was automatically generated by the ALEKS(R) system.]

=====  
*This e-mail (including any attachments) may contain information that is private, confidential, attorney-client privileged, or otherwise legally protected from disclosure. If you have received this e-mail in error, please delete it from your system without copying it and notify the sender by reply e-mail so that our records can be corrected.*

## Goodbred, Tracy R.

---

**From:** McKnight, Patti  
**Sent:** Monday, March 30, 2020 11:19 AM  
**To:** Ezell, Ty  
**Cc:** Lipe, Cindie S.; Walker, Donna K  
**Subject:** Fw: (EXT) RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

Ty,

I am trying to contact someone to renew our usage of ALEKS. Would you be able to direct me to the correct person?

Thanks,  
Patti McKnight

---

**From:** k12 orders <k12orders@aleks.com>  
**Sent:** Friday, March 20, 2020 3:00 PM  
**To:** McKnight, Patti <McKnightP@santarosa.k12.fl.us>; k12 orders <k12orders@aleks.com>  
**Cc:** Walker, Donna K <WalkerD@santarosa.k12.fl.us>; Lipe, Cindie S. <LipeC@santarosa.k12.fl.us>  
**Subject:** (EXT) RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hi Johnny,

The customer below is requesting a quote to renew ALEKS subscriptions.

Can you please assist the customer with their quote request?

Thank you!



**Amie Ahn**

Order Fulfillment Processor I  
McGraw-Hill | Digital Platform Group  
15460 Laguna Canyon Road Irvine, CA 92618  
P: (714) 619-7095 ext. 4124  
[Amie.Ahn@aleks.com](mailto:Amie.Ahn@aleks.com)

---

**From:** McKnight, Patti [mailto:McKnightP@santarosa.k12.fl.us]  
**Sent:** Thursday, March 19, 2020 12:15 PM  
**To:** k12 orders <k12orders@aleks.com>

**Cc:** Walker, Donna K <WalkerD@santarosa.k12.fl.us>; Lipe, Cindie S. <LipeC@santarosa.k12.fl.us>  
**Subject:** RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

Good afternoon,

We did not receive any correspondence regarding a renewal quote or contract for ALEKS. Would you please provide that for us?

Patti McKnight  
Santa Rosa County School District

---

**From:** ALEKS K-12 Orders <support-noreply@aleks.com>  
**Sent:** Friday, December 14, 2018 3:57 PM  
**To:** McKnight, Patti <McKnightP@santarosa.k12.fl.us>  
**Subject:** (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

---

---

ORDER RECEIVED! PLEASE RESPOND WITH REQUESTED INFORMATION

---

---

Dear Sir/Madam,

Thank you for ordering ALEKS for your K12 institution!

Per ALEKS Order #18-1327-424, the following subscriptions have been ordered by Santa Rosa County School District. Please review the important order information below and reply with the requested information:

**Purchase Details**

Contract #1586001

- K12 - 12 Month: 50 Subscriptions

**Subscription Start Date:**

We require that you provide a date (within six months from your date of purchase) 09/05/2018. Please reply to this email with your selected start date.

If a start date is not provided, we will apply a start date that is six months from the date of purchase.

**IMPORTANT:** Please pay close attention to the points listed below in regard to the start date chosen:

- Subscriptions can be used as soon as they become available to your institution, whether on or before your start date.
- We recommend that you register/enroll all students on or before your selected start date.
- Any unused subscription(s) not assigned to a student will start on the selected start date. Any new student(s) registered after the selected start date will have access to ALEKS for only the remainder of the subscription contract period purchased.
- Once a start date is selected and your order is processed, you will not be able to revise the date selected.

**Setup Details:**

If your institution and/or teachers are not currently set up in ALEKS, it is required that you click on the teacher and class set-up link below and complete the form in order to access your subscriptions.

Teacher and Class Set-Up

If it is not necessary for ALEKS to set-up teacher accounts and classes for this order, please reply to this email with your selected start date and confirm that no additional teacher or class set-up is required.

***Please Note:** All teachers referenced on the online order form will be set-up with a teacher account, and be emailed instructions on how to get started and begin registering students.*

Feel free to contact the MHE | ALEKS Fulfillment Department with any questions regarding your order. We look forward to working with you.

**MHE | ALEKS Order Fulfillment Department**

Email: [K12orders@aleks.com](mailto:K12orders@aleks.com)

Phone: (714) 619-7095

eFax: 714-619-6898 or 714-242-6673

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**Goodbred, Tracy R.**

---

**From:** Ezell, Ty <david.ezell@mheducation.com>  
**Sent:** Monday, March 30, 2020 11:21 AM  
**To:** McKnight, Patti  
**Cc:** Lipe, Cindie S.; Walker, Donna K; Miller, Johnny  
**Subject:** (EXT) Re: (EXT) RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Sorry Patti you are having issues. Do you need a new quote? If so, how many licenses?

Thanks

Sent from my iPhone

On Mar 30, 2020, at 11:19 AM, McKnight, Patti <McKnightP@santarosa.k12.fl.us> wrote:

**\*\*\* EXTERNAL EMAIL: If sender is unknown, use caution when opening. \*\*\***

Ty,

I am trying to contact someone to renew our usage of ALEKS. Would you be able to direct me to the correct person?

Thanks,  
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**From:** k12 orders <k12orders@aleks.com>  
**Sent:** Friday, March 20, 2020 3:00 PM  
**To:** McKnight, Patti <McKnightP@santarosa.k12.fl.us>; k12 orders <k12orders@aleks.com>  
**Cc:** Walker, Donna K <WalkerD@santarosa.k12.fl.us>; Lipe, Cindie S. <LipeC@santarosa.k12.fl.us>  
**Subject:** (EXT) RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

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Hi Johnny,

The customer below is requesting a quote to renew ALEKS subscriptions.

Can you please assist the customer with their quote request?

Thank you!

<image001.png>

**Amie Ahn**  
Order Fulfillment Processor I  
McGraw-Hill | Digital Platform Group  
15460 Laguna Canyon Road Irvine, CA 92618  
P: (714) 619-7095 ext. 4124  
[Amie.Ahn@aleks.com](mailto:Amie.Ahn@aleks.com)

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**Sent:** Thursday, March 19, 2020 12:15 PM  
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**Cc:** Walker, Donna K <WalkerD@santarosa.k12.fl.us>; Lipe, Cindie S. <LipeC@santarosa.k12.fl.us>  
**Subject:** RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

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Patti McKnight  
Santa Rosa County School District

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**From:** ALEKS K-12 Orders <support-noreply@aleks.com>  
**Sent:** Friday, December 14, 2018 3:57 PM  
**To:** McKnight, Patti <McKnightP@santarosa.k12.fl.us>  
**Subject:** (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

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ORDER RECEIVED! PLEASE RESPOND WITH REQUESTED INFORMATION

---

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**Setup Details:**

If your institution and/or teachers are not currently set up in ALEKS, it is required that you click on the teacher and class set-up link below and complete the form in order to access your subscriptions.

[Teacher and Class Set-Up](#)

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Phone: (714) 619-7095

eFax: 714-619-6898 or 714-242-6673

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delivering this message to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify McGraw-Hill immediately by replying to the message and deleting it from your computer. Thank you.



## Goodbred, Tracy R.

---

**From:** McKnight, Patti  
**Sent:** Monday, March 30, 2020 2:22 PM  
**To:** Lyles, Judy  
**Cc:** Miller, Johnny  
**Subject:** Re: (EXT) RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

Yes, please.

---

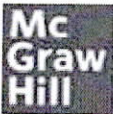
**From:** Lyles, Judy <judy.lyles@mheducation.com>  
**Sent:** Wednesday, March 25, 2020 9:49 AM  
**To:** McKnight, Patti <McKnightP@santarosa.k12.fl.us>  
**Cc:** Miller, Johnny <Johnny.Miller@mheducation.com>  
**Subject:** (EXT) RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

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Hi Patty,

I will be happy to provide a renewal quote! Do you need 50 licenses like last year?

Kind regards,  
Judy



Dr. Judy K. Lyles | Personalized Learning Specialist – Mid-Accounts, ASG Math  
School Group | McGraw-Hill Education |  
C: 615-663-9127 | [judy.lyles@mheducation.com](mailto:judy.lyles@mheducation.com)



---

**From:** Amie Ahn <[amie.ahn@aleks.com](mailto:amie.ahn@aleks.com)>  
**Sent:** Friday, March 20, 2020 4:01 PM  
**To:** k12 orders <[k12orders@aleks.com](mailto:k12orders@aleks.com)>; McKnight, Patti <[McKnightP@santarosa.k12.fl.us](mailto:McKnightP@santarosa.k12.fl.us)>  
**Cc:** Walker, Donna K <[WalkerD@santarosa.k12.fl.us](mailto:WalkerD@santarosa.k12.fl.us)>; Lipe, Cindie S. <[LipeC@santarosa.k12.fl.us](mailto:LipeC@santarosa.k12.fl.us)>; Miller, Johnny <[Johnny.Miller@mheducation.com](mailto:Johnny.Miller@mheducation.com)>  
**Subject:** RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

Hi Johnny,

The customer below is requesting a quote to renew ALEKS subscriptions.

Can you please assist the customer with their quote request?

Thank you!



**Amie Ahn**

Order Fulfillment Processor I  
McGraw-Hill | Digital Platform Group  
15460 Laguna Canyon Road Irvine, CA 92618  
P: (714) 619-7095 ext. 4124  
[Amie.Ahn@aleks.com](mailto:Amie.Ahn@aleks.com)

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**From:** McKnight, Patti [<mailto:McKnightP@santarosa.k12.fl.us>]  
**Sent:** Thursday, March 19, 2020 12:15 PM  
**To:** k12 orders <[k12orders@aleks.com](mailto:k12orders@aleks.com)>  
**Cc:** Walker, Donna K <[WalkerD@santarosa.k12.fl.us](mailto:WalkerD@santarosa.k12.fl.us)>; Lipe, Cindie S. <[LipeC@santarosa.k12.fl.us](mailto:LipeC@santarosa.k12.fl.us)>  
**Subject:** RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

Good afternoon,

We did not receive any correspondence regarding a renewal quote or contract for ALEKS. Would you please provide that for us?

Patti McKnight  
Santa Rosa County School District

---

**From:** ALEKS K-12 Orders <[support-noreply@aleks.com](mailto:support-noreply@aleks.com)>  
**Sent:** Friday, December 14, 2018 3:57 PM  
**To:** McKnight, Patti <[McKnightP@santarosa.k12.fl.us](mailto:McKnightP@santarosa.k12.fl.us)>  
**Subject:** (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

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---

---

ORDER RECEIVED! PLEASE RESPOND WITH REQUESTED INFORMATION

---

---

Dear Sir/Madam,

Thank you for ordering ALEKS for your K12 institution!

Per ALEKS Order #18-1327-424, the following subscriptions have been ordered by Santa Rosa County School District. Please review the important order information below and reply with the requested information:

**Purchase Details**

Contract #1586001

- K12 - 12 Month: 50 Subscriptions

**Subscription Start Date:**

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- Once a start date is selected and your order is processed, you will not be able to revise the date selected.

**Setup Details:**

If your institution and/or teachers are not currently set up in ALEKS, it is required that you click on the teacher and class set-up link below and complete the form in order to access your subscriptions.

Teacher and Class Set-Up

If it is not necessary for ALEKS to set-up teacher accounts and classes for this order, please reply to this email with your selected start date and confirm that no additional teacher or class set-up is required.

***Please Note:*** All teachers referenced on the online order form will be set-up with a teacher account, and be emailed instructions on how to get started and begin registering students.

Feel free to contact the MHE | ALEKS Fulfillment Department with any questions regarding your order. We look forward to working with you.

**MHE | ALEKS Order Fulfillment Department**

Email: [K12orders@aleks.com](mailto:K12orders@aleks.com)

Phone: (714) 619-7095

eFax: 714-619-6898 or 714-242-6673

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**Goodbred, Tracy R.**

---

**From:** Lyles, Judy <judy.lyles@mheducation.com>  
**Sent:** Monday, March 30, 2020 3:51 PM  
**To:** McKnight, Patti  
**Cc:** Miller, Johnny  
**Subject:** (EXT) RE: (EXT) RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424  
**Attachments:** Santa Rosa Co FL ALEKS.pdf

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hi Patti,

Please use the attached quote to generate your PO. You then may place your order at [www.aleks.com](http://www.aleks.com), which is the fastest way to get your order processed – instructions attached. **Be sure to attach your quote to your online order as well as the PO; the price will be adjusted to match your quote once order is submitted.** If you prefer, email both the quote and PO directly to [Orders\\_MHE@mheducation.com](mailto:Orders_MHE@mheducation.com).

Kind regards,  
Judy



Dr. Judy K. Lyles | Personalized Learning Specialist – Mid-Accounts, ASG Math  
School Group | McGraw-Hill Education |  
C: 615-663-9127 | [judy.lyles@mheducation.com](mailto:judy.lyles@mheducation.com)



---

**From:** McKnight, Patti <McKnightP@santarosa.k12.fl.us>  
**Sent:** Monday, March 30, 2020 2:22 PM  
**To:** Lyles, Judy <judy.lyles@mheducation.com>  
**Cc:** Miller, Johnny <Johnny.Miller@mheducation.com>  
**Subject:** Re: (EXT) RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

**\*\*\* EXTERNAL EMAIL: If sender is unknown, use caution when opening. \*\*\***

Yes, please.

---

**From:** Lyles, Judy <judy.lyles@mheducation.com>  
**Sent:** Wednesday, March 25, 2020 9:49 AM  
**To:** McKnight, Patti <McKnightP@santarosa.k12.fl.us>  
**Cc:** Miller, Johnny <Johnny.Miller@mheducation.com>  
**Subject:** (EXT) RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

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Kind regards,  
Judy



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C: 615-663-9127 | [judy.lyles@mheducation.com](mailto:judy.lyles@mheducation.com)



---

**From:** Amie Ahn <[amie.ahn@aleks.com](mailto:amie.ahn@aleks.com)>

**Sent:** Friday, March 20, 2020 4:01 PM

**To:** k12 orders <[k12orders@aleks.com](mailto:k12orders@aleks.com)>; McKnight, Patti <[McKnightP@santarosa.k12.fl.us](mailto:McKnightP@santarosa.k12.fl.us)>

**Cc:** Walker, Donna K <[WalkerD@santarosa.k12.fl.us](mailto:WalkerD@santarosa.k12.fl.us)>; Lipe, Cindie S. <[LipeC@santarosa.k12.fl.us](mailto:LipeC@santarosa.k12.fl.us)>; Miller, Johnny <[Johnny.Miller@mheducation.com](mailto:Johnny.Miller@mheducation.com)>

**Subject:** RE: (EXT) MHE | ALEKS Order Received: - ALEKS Order #18-1327-424

Hi Johnny,

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**Amie Ahn**

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**Sent:** Thursday, March 19, 2020 12:15 PM

**To:** k12 orders <[k12orders@aleks.com](mailto:k12orders@aleks.com)>

**Cc:** Walker, Donna K <WalkerD@santarosa.k12.fl.us>; Lipe, Cindie S. <LipeC@santarosa.k12.fl.us>  
**Subject:** RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

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Patti McKnight  
Santa Rosa County School District

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**Sent:** Friday, December 14, 2018 3:57 PM  
**To:** McKnight, Patti <McKnightP@santarosa.k12.fl.us>  
**Subject:** (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

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---  
ORDER RECEIVED! PLEASE RESPOND WITH REQUESTED INFORMATION  
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**Purchase Details**

Contract #1586001

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**Subscription Start Date:**

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**QUOTE PREPARED FOR:**

Santa Rosa Co Sch Board  
5086 CANAL STREET  
MILTON, FL 32570-6726  
ACCOUNT NUMBER: 263597

**SUBSCRIPTION/DIGITAL CONTACT:**

Patti McKnight  
mcknightp@santarosa.k12.fl.us  
(850) 983-5045

**CONTACT:**

Patti McKnight  
mcknightp@santarosa.k12.fl.us  
(850) 983-5045

**SALES REP INFORMATION:**

Ty Ezell  
david.ezell@mheducation.com  
(850) 628-1858

Section Summary	Value of All Materials		Product Subtotal
ALEKS	\$999.00	\$0.00	\$999.00
<b>PRODUCT TOTAL*</b>	<b>\$999.00</b>	<b>\$0.00</b>	<b>\$999.00</b>
ESTIMATED S&H**			TBD
ESTIMATED TAX**			TBD
<b>GRAND TOTAL*</b>			<b>\$999.00</b>

\* Price firm for 45 days from quote date. Price quote must be attached to school purchase order to receive the quoted price and free materials.

\*\*Shipping and handling charges are not included in the quote total. Actual shipping and handling charges will be applied at time of order. Taxes are not included in the quote total. If applicable, actual tax charges will be applied at time of order.

Comments:

ALEKS licenses are not transferable

**PLEASE INCLUDE THIS PROPOSAL WITH YOUR PURCHASE ORDER**

**SEND ORDER TO:**

McGraw-Hill | PO Box 182605 | Columbus, OH 43218-2605  
Email: orders\_mhe@mheducation.com | Phone: 1-800-338-3987 | Fax: 1-800-953-8691

QUOTE DATE: 03/30/2020  
QUOTE NUMBER: JLYLE-03302020-002

ACCOUNT NAME: Santa Rosa Co Sch Board  
ACCOUNT #: 263597

EXPIRATION DATE: 05/14/2020  
PAGE #: 1





Because learning changes everything.®

Product Description	ISBN	Qty	Unit Price	Line Subtotal	
<b>ALEKS</b>					
ALEKS ADD ON 1 YEAR SUBSCRIPTION	978-0-02-139150-9	50	\$19.98	\$0.00	\$999.00
ALEKS Subtotal:				\$0.00	\$999.00

PLEASE INCLUDE THIS PROPOSAL WITH YOUR PURCHASE ORDER

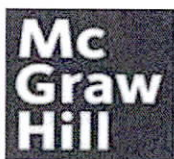
SEND ORDER TO:

McGraw-Hill | PO Box 182605 | Columbus, OH 43218-2605  
Email: [orders\\_mhe@mheducation.com](mailto:orders_mhe@mheducation.com) | Phone: 1-800-338-3987 | Fax: 1-800-953-8691

QUOTE DATE: 03/30/2020  
QUOTE NUMBER: JLYLE-03302020-002

ACCOUNT NAME: Santa Rosa Co Sch Board  
ACCOUNT #: 263597

EXPIRATION DATE: 05/14/2020  
PAGE #: 2



Because learning changes everything.®

**QUOTE PREPARED FOR:**

Santa Rosa Co Sch Board  
5086 CANAL STREET  
MILTON, FL 32570-6726  
ACCOUNT NUMBER: 263597

**CONTACT:**

Patti McKnight  
mcknightp@santarosa.k12.fl.us  
(850) 983-5045

VALUE OF ALL MATERIALS	\$999.00
	\$0.00
<b>PRODUCT TOTAL*</b>	<b>\$999.00</b>
ESTIMATED SHIPPING & HANDLING**	TBD
ESTIMATED TAX**	TBD
<b>GRAND TOTAL</b>	<b>\$999.00</b>

**SUBSCRIPTION/DIGITAL CONTACT:**

Patti McKnight  
mcknightp@santarosa.k12.fl.us  
(850) 983-5045

Comments:

\* Price firm for 45 days from quote date. Price quote must be attached to school purchase order to receive the quoted price and free materials.

\*\*Shipping and handling charges are not included in the quote total. Actual shipping and handling charges will be applied at time of order. Taxes are not included in the quote total. If applicable, actual tax charges will be applied at time of order.

Terms of Service:

By placing an order for digital products (the 'Subscribed Materials'), the entity that this price quote has been prepared for ('Subscriber') agrees to be bound by the Terms of Service and any specific provisions required by Subscriber's state law, each located in the applicable links below. Subject to Subscriber's payment of the fees set out above, McGraw Hill LLC hereby grants to Subscriber a non-exclusive, non-transferable license to allow only the number of Authorized Users that corresponds to the quantity of Subscribed Materials set forth above to access and use the Subscribed Materials under the terms described in the Terms of Service and any specific provisions required by Subscriber's state law, each located in the applicable links below. The subscription term for the Subscribed Materials shall be as set forth in the Product Description above. If no subscription term is specified, the initial term shall be one (1) year from the date of this price quote (the 'Initial Subscription Term'), and thereafter the Subscriber shall renew for additional one (1) year terms (each a 'Subscription Renewal Term'), provided MHE has chosen to renew the subscription and has sent an invoice for such Subscription Renewal Term to Subscriber.

Terms Of Service

Provisions required by Subscriber State law

ATTENTION: In our effort to protect our customer's data, we will no longer store credit card data in any manner within in our system. Therefore, as of April 30, 2016 we will no longer accept credit card orders via email, fax, or mail/package delivery. Credit card orders may be placed over the phone by calling the number listed above or via our websites by visiting [www.mheducation.com](http://www.mheducation.com) (or [www.mhecoast2coast.com](http://www.mhecoast2coast.com)).

School Purchase Order Number: \_\_\_\_\_

\_\_\_\_\_  
Name of School Official (Please Print)

\_\_\_\_\_  
Signature of School Official

**PLEASE INCLUDE THIS PROPOSAL WITH YOUR PURCHASE ORDER**

SEND ORDER TO:

McGraw-Hill | PO Box 182605 | Columbus, OH 43218-2605  
Email: [orders\\_mhe@mheducation.com](mailto:orders_mhe@mheducation.com) | Phone: 1-800-338-3987 | Fax: 1-800-953-8691

QUOTE DATE: 03/30/2020

ACCOUNT NAME: Santa Rosa Co Sch Board

EXPIRATION DATE: 05/14/2020

QUOTE NUMBER: JLYLE-03302020-002

ACCOUNT #: 263597

PAGE #: 3

## Goodbred, Tracy R.

---

**From:** Lyles, Judy <judy.lyles@mheducation.com>  
**Sent:** Monday, March 30, 2020 3:51 PM  
**To:** McKnight, Patti  
**Cc:** Miller, Johnny  
**Subject:** (EXT) RE: (EXT) RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424  
**Attachments:** Santa Rosa Co FL ALEKS.pdf

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hi Patti,

Please use the attached quote to generate your PO. You then may place your order at [www.aleks.com](http://www.aleks.com), which is the fastest way to get your order processed – instructions attached. **Be sure to attach your quote to your online order as well as the PO; the price will be adjusted to match your quote once order is submitted.** If you prefer, email both the quote and PO directly to [Orders\\_MHE@mheducation.com](mailto:Orders_MHE@mheducation.com).

Kind regards,  
Judy



Dr. Judy K. Lyles | Personalized Learning Specialist – Mid-Accounts, ASG Math  
School Group | McGraw-Hill Education |  
C: 615-663-9127 | [judy.lyles@mheducation.com](mailto:judy.lyles@mheducation.com)



---

**From:** McKnight, Patti <McKnightP@santarosa.k12.fl.us>  
**Sent:** Monday, March 30, 2020 2:22 PM  
**To:** Lyles, Judy <judy.lyles@mheducation.com>  
**Cc:** Miller, Johnny <Johnny.Miller@mheducation.com>  
**Subject:** Re: (EXT) RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

**\*\*\* EXTERNAL EMAIL: If sender is unknown, use caution when opening. \*\*\***

Yes, please.

---

**From:** Lyles, Judy <judy.lyles@mheducation.com>  
**Sent:** Wednesday, March 25, 2020 9:49 AM  
**To:** McKnight, Patti <McKnightP@santarosa.k12.fl.us>  
**Cc:** Miller, Johnny <Johnny.Miller@mheducation.com>  
**Subject:** (EXT) RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hi Patty,

I will be happy to provide a renewal quote! Do you need 50 licenses like last year?

Kind regards,  
Judy



Dr. Judy K. Lyles | Personalized Learning Specialist – Mid-Accounts, ASG Math  
School Group | McGraw-Hill Education |  
C: 615-663-9127 | [judy.lyles@mheducation.com](mailto:judy.lyles@mheducation.com)



---

**From:** Amie Ahn <[amie.ahn@aleks.com](mailto:amie.ahn@aleks.com)>  
**Sent:** Friday, March 20, 2020 4:01 PM  
**To:** k12 orders <[k12orders@aleks.com](mailto:k12orders@aleks.com)>; McKnight, Patti <[McKnightP@santarosa.k12.fl.us](mailto:McKnightP@santarosa.k12.fl.us)>  
**Cc:** Walker, Donna K <[WalkerD@santarosa.k12.fl.us](mailto:WalkerD@santarosa.k12.fl.us)>; Lipe, Cindie S. <[LipeC@santarosa.k12.fl.us](mailto:LipeC@santarosa.k12.fl.us)>; Miller, Johnny <[Johnny.Miller@mheducation.com](mailto:Johnny.Miller@mheducation.com)>  
**Subject:** RE: (EXT) MHE | ALEKS Order Received: - ALEKS Order #18-1327-424

Hi Johnny,

The customer below is requesting a quote to renew ALEKS subscriptions.

Can you please assist the customer with their quote request?

Thank you!



**Amie Ahn**  
Order Fulfillment Processor I  
McGraw-Hill | Digital Platform Group  
15460 Laguna Canyon Road Irvine, CA 92618  
P: (714) 619-7095 ext. 4124  
[Amie.Ahn@aleks.com](mailto:Amie.Ahn@aleks.com)

---

**From:** McKnight, Patti [<mailto:McKnightP@santarosa.k12.fl.us>]  
**Sent:** Thursday, March 19, 2020 12:15 PM  
**To:** k12 orders <[k12orders@aleks.com](mailto:k12orders@aleks.com)>

**Cc:** Walker, Donna K <WalkerD@santarosa.k12.fl.us>; Lipe, Cindie S. <LipeC@santarosa.k12.fl.us>  
**Subject:** RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

Good afternoon,

We did not receive any correspondence regarding a renewal quote or contract for ALEKS. Would you please provide that for us?

Patti McKnight  
Santa Rosa County School District

---

**From:** ALEKS K-12 Orders <support-noreply@aleks.com>  
**Sent:** Friday, December 14, 2018 3:57 PM  
**To:** McKnight, Patti <McKnightP@santarosa.k12.fl.us>  
**Subject:** (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

---

ORDER RECEIVED! PLEASE RESPOND WITH REQUESTED INFORMATION

---

Dear Sir/Madam,

Thank you for ordering ALEKS for your K12 institution!

Per ALEKS Order #18-1327-424, the following subscriptions have been ordered by Santa Rosa County School District. Please review the important order information below and reply with the requested information:

**Purchase Details**

Contract #1586001

- K12 - 12 Month: 50 Subscriptions

**Subscription Start Date:**

We require that you provide a date (within six months from your date of purchase) 09/05/2018. Please reply to this email with your selected start date.

If a start date is not provided, we will apply a start date that is six months from the date of purchase.

**IMPORTANT:** Please pay close attention to the points listed below in regard to the start date chosen:

- Subscriptions can be used as soon as they become available to your institution, whether on or before your start date.
- We recommend that you register/enroll all students on or before your selected start date.

- Any unused subscription(s) not assigned to a student will start on the selected start date. Any new student(s) registered after the selected start date will have access to ALEKS for only the remainder of the subscription contract period purchased.
- Once a start date is selected and your order is processed, you will not be able to revise the date selected.

**Setup Details:**

If your institution and/or teachers are not currently set up in ALEKS, it is required that you click on the teacher and class set-up link below and complete the form in order to access your subscriptions.

Teacher and Class Set-Up

If it is not necessary for ALEKS to set-up teacher accounts and classes for this order, please reply to this email with your selected start date and confirm that no additional teacher or class set-up is required.

***Please Note:** All teachers referenced on the online order form will be set-up with a teacher account, and be emailed instructions on how to get started and begin registering students.*

Feel free to contact the MHE | ALEKS Fulfillment Department with any questions regarding your order. We look forward to working with you.

**MHE | ALEKS Order Fulfillment Department**

Email: [K12orders@aleks.com](mailto:K12orders@aleks.com)

Phone: (714) 619-7095

eFax: 714-619-6898 or 714-242-6673

[This e-mail was automatically generated by the ALEKS(R) system.]

*=====*  
*This e-mail (including any attachments) may contain information that is private, confidential, attorney-client privileged, or otherwise legally protected from disclosure. If you have received this e-mail in error, please delete it from your system without copying it and notify the sender by reply e-mail so that our records can be corrected.*

The information contained in this message may be confidential and/or constitute a privileged attorney-client document. If the reader of this message is not the intended recipient, or an employee or agent responsible for delivering this message to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify McGraw-Hill immediately by replying to the message and deleting it from your computer. Thank you.

The information contained in this message may be confidential and/or constitute a privileged attorney-client document. If the reader of this message is not the intended recipient, or an employee or agent responsible for delivering this message to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify McGraw-Hill immediately by replying to the message and deleting it from your computer. Thank you.

## Goodbred, Tracy R.

---

**From:** Lyles, Judy <judy.lyles@mheducation.com>  
**Sent:** Tuesday, March 31, 2020 9:13 AM  
**To:** McKnight, Patti  
**Cc:** Miller, Johnny; Lipe, Cindie S.  
**Subject:** (EXT) RE: (EXT) RE: (EXT) RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order # 18-1327-424

### **CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Yes, you can. If you use a credit card, you will need to place the order directly with McGraw Hill by following the instructions on the quote. This process will be the easiest for a credit card order.

Kind regards,  
Judy



Dr. Judy K. Lyles | Personalized Learning Specialist – Mid-Accounts, ASG Math  
School Group | McGraw-Hill Education |  
C: 615-663-9127 | [judy.lyles@mheducation.com](mailto:judy.lyles@mheducation.com)



---

**From:** McKnight, Patti <McKnightP@santarosa.k12.fl.us>  
**Sent:** Tuesday, March 31, 2020 8:48 AM  
**To:** Lyles, Judy <judy.lyles@mheducation.com>  
**Cc:** Miller, Johnny <Johnny.Miller@mheducation.com>; Lipe, Cindie S. <LipeC@santarosa.k12.fl.us>  
**Subject:** Re: (EXT) RE: (EXT) RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

**\*\*\* EXTERNAL EMAIL: If sender is unknown, use caution when opening. \*\*\***

Thank you, Judy. Can we make this payment with a credit card?

---

**From:** Lyles, Judy <judy.lyles@mheducation.com>  
**Sent:** Monday, March 30, 2020 3:50 PM  
**To:** McKnight, Patti <McKnightP@santarosa.k12.fl.us>  
**Cc:** Miller, Johnny <Johnny.Miller@mheducation.com>  
**Subject:** (EXT) RE: (EXT) RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hi Patti,

Please use the attached quote to generate your PO. You then may place your order at [www.aleks.com](http://www.aleks.com), which is the fastest way to get your order processed – instructions attached. **Be sure to attach your quote to your online order as well as the PO; the price will be adjusted to match your quote once order is submitted.** If you prefer, email both the quote and PO directly to [Orders\\_MHE@mheducation.com](mailto:Orders_MHE@mheducation.com).

Kind regards,  
Judy



Dr. Judy K. Lyles | Personalized Learning Specialist – Mid-Accounts, ASG Math  
School Group | McGraw-Hill Education |  
C: 615-663-9127 | [judy.lyles@mheducation.com](mailto:judy.lyles@mheducation.com)



---

**From:** McKnight, Patti <[McKnightP@santarosa.k12.fl.us](mailto:McKnightP@santarosa.k12.fl.us)>  
**Sent:** Monday, March 30, 2020 2:22 PM  
**To:** Lyles, Judy <[judy.lyles@mheducation.com](mailto:judy.lyles@mheducation.com)>  
**Cc:** Miller, Johnny <[Johnny.Miller@mheducation.com](mailto:Johnny.Miller@mheducation.com)>  
**Subject:** Re: (EXT) RE: (EXT) MHE | ALEKS Order Received: - ALEKS Order #18-1327-424

**\*\*\* EXTERNAL EMAIL: If sender is unknown, use caution when opening. \*\*\***

Yes, please.

---

**From:** Lyles, Judy <[judy.lyles@mheducation.com](mailto:judy.lyles@mheducation.com)>  
**Sent:** Wednesday, March 25, 2020 9:49 AM  
**To:** McKnight, Patti <[McKnightP@santarosa.k12.fl.us](mailto:McKnightP@santarosa.k12.fl.us)>  
**Cc:** Miller, Johnny <[Johnny.Miller@mheducation.com](mailto:Johnny.Miller@mheducation.com)>  
**Subject:** (EXT) RE: (EXT) MHE | ALEKS Order Received: - ALEKS Order #18-1327-424

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hi Patty,

I will be happy to provide a renewal quote! Do you need 50 licenses like last year?

Kind regards,



Judy



Dr. Judy K. Lyles | Personalized Learning Specialist – Mid-Accounts, ASG Math

School Group | McGraw-Hill Education |  
C: 615-663-9127 | [judy.lyles@mheducation.com](mailto:judy.lyles@mheducation.com)



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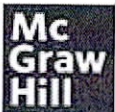
**From:** Amie Ahn <[amie.ahn@aleks.com](mailto:amie.ahn@aleks.com)>  
**Sent:** Friday, March 20, 2020 4:01 PM  
**To:** k12 orders <[k12orders@aleks.com](mailto:k12orders@aleks.com)>; McKnight, Patti <[McKnightP@santarosa.k12.fl.us](mailto:McKnightP@santarosa.k12.fl.us)>  
**Cc:** Walker, Donna K <[WalkerD@santarosa.k12.fl.us](mailto:WalkerD@santarosa.k12.fl.us)>; Lipe, Cindie S. <[LipeC@santarosa.k12.fl.us](mailto:LipeC@santarosa.k12.fl.us)>; Miller, Johnny <[Johnny.Miller@mheducation.com](mailto:Johnny.Miller@mheducation.com)>  
**Subject:** RE: (EXT) MHE | ALEKS Order Received: - ALEKS Order #18-1327-424

Hi Johnny,

The customer below is requesting a quote to renew ALEKS subscriptions.

Can you please assist the customer with their quote request?

Thank you!



Amie Ahn

Order Fulfillment Processor I  
McGraw-Hill | Digital Platform Group

15460 Laguna Canyon Road Irvine, CA 92618

P: (714) 619-7095 ext. 4124

[Amie.Ahn@aleks.com](mailto:Amie.Ahn@aleks.com)

---

**From:** McKnight, Patti [<mailto:McKnightP@santarosa.k12.fl.us>]  
**Sent:** Thursday, March 19, 2020 12:15 PM  
**To:** k12 orders <[k12orders@aleks.com](mailto:k12orders@aleks.com)>  
**Cc:** Walker, Donna K <[WalkerD@santarosa.k12.fl.us](mailto:WalkerD@santarosa.k12.fl.us)>; Lipe, Cindie S. <[LipeC@santarosa.k12.fl.us](mailto:LipeC@santarosa.k12.fl.us)>  
**Subject:** RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

Good afternoon,

We did not receive any correspondence regarding a renewal quote or contract for ALEKS. Would you please provide that for us?

Patti McKnight

Santa Rosa County School District

---

**From:** ALEKS K-12 Orders <[support-noreply@aleks.com](mailto:support-noreply@aleks.com)>  
**Sent:** Friday, December 14, 2018 3:57 PM  
**To:** McKnight, Patti <[McKnightP@santarosa.k12.fl.us](mailto:McKnightP@santarosa.k12.fl.us)>  
**Subject:** (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

---

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ORDER RECEIVED! PLEASE RESPOND WITH REQUESTED INFORMATION

-----  
---  
Dear Sir/Madam,

Thank you for ordering ALEKS for your K12 institution!

Per ALEKS Order #18-1327-424, the following subscriptions have been ordered by Santa Rosa County School District. Please review the important order information below and reply with the requested information:

**Purchase Details**

Contract #1586001

- K12 - 12 Month: 50 Subscriptions

**Subscription Start Date:**

We require that you provide a date (within six months from your date of purchase) 09/05/2018. Please reply to this email with your selected start date.

If a start date is not provided, we will apply a start date that is six months from the date of purchase.

**IMPORTANT:** Please pay close attention to the points listed below in regard to the start date chosen:

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- We recommend that you register/enroll all students on or before your selected start date.
- Any unused subscription(s) not assigned to a student will start on the selected start date. Any new student(s) registered after the selected start date will have access to ALEKS for only the remainder of the subscription contract period purchased.
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**Setup Details:**

If your institution and/or teachers are not currently set up in ALEKS, it is required that you click on the teacher and class set-up link below and complete the form in order to access your subscriptions.

Teacher and Class Set-Up

If it is not necessary for ALEKS to set-up teacher accounts and classes for this order, please reply to this email with your selected start date and confirm that no additional teacher or class set-up is required.

***Please Note:** All teachers referenced on the online order form will be set-up with a teacher account, and be emailed instructions on how to get started and begin registering students.*

Feel free to contact the MHE | ALEKS Fulfillment Department with any questions regarding your order. We look forward to working with you.

**MHE | ALEKS Order Fulfillment Department**

Email: [K12orders@aleks.com](mailto:K12orders@aleks.com)

Phone: (714) 619-7095

eFax: 714-619-6898 or 714-242-6673

[This e-mail was automatically generated by the ALEKS(R) system.]

=====

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The information contained in this message may be confidential and/or constitute a privileged attorney-client document. If the reader of this message is not the intended recipient, or an employee or agent responsible for delivering this message to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify McGraw-Hill immediately by replying to the message and deleting it from your computer. Thank you.

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## Goodbred, Tracy R.

---

**From:** Lyles, Judy <judy.lyles@mheducation.com>  
**Sent:** Tuesday, March 31, 2020 9:13 AM  
**To:** McKnight, Patti  
**Cc:** Miller, Johnny;Lipe, Cindie S.  
**Subject:** (EXT) RE: (EXT) RE: (EXT) RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order # 18-1327-424

### **CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Yes, you can. If you use a credit card, you will need to place the order directly with McGraw Hill by following the instructions on the quote. This process will be the easiest for a credit card order.

Kind regards,  
Judy



Dr. Judy K. Lyles | Personalized Learning Specialist – Mid-Accounts, ASG Math  
School Group | McGraw-Hill Education |  
C: 615-663-9127 | [judy.lyles@mheducation.com](mailto:judy.lyles@mheducation.com)



---

**From:** McKnight, Patti <McKnightP@santarosa.k12.fl.us>  
**Sent:** Tuesday, March 31, 2020 8:48 AM  
**To:** Lyles, Judy <judy.lyles@mheducation.com>  
**Cc:** Miller, Johnny <Johnny.Miller@mheducation.com>; Lipe, Cindie S. <LipeC@santarosa.k12.fl.us>  
**Subject:** Re: (EXT) RE: (EXT) RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

**\*\*\* EXTERNAL EMAIL: If sender is unknown, use caution when opening. \*\*\***

Thank you, Judy. Can we make this payment with a credit card?

---

**From:** Lyles, Judy <judy.lyles@mheducation.com>  
**Sent:** Monday, March 30, 2020 3:50 PM  
**To:** McKnight, Patti <McKnightP@santarosa.k12.fl.us>  
**Cc:** Miller, Johnny <Johnny.Miller@mheducation.com>  
**Subject:** (EXT) RE: (EXT) RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hi Patti,

Please use the attached quote to generate your PO. You then may place your order at [www.aleks.com](http://www.aleks.com), which is the fastest way to get your order processed – instructions attached. **Be sure to attach your quote to your online order as well as the PO; the price will be adjusted to match your quote once order is submitted.** If you prefer, email both the quote and PO directly to [Orders\\_MHE@mheducation.com](mailto:Orders_MHE@mheducation.com).

Kind regards,  
Judy



Dr. Judy K. Lyles | Personalized Learning Specialist – Mid-Accounts, ASG Math  
School Group | McGraw-Hill Education |  
C: 615-663-9127 | [judy.lyles@mheducation.com](mailto:judy.lyles@mheducation.com)



---

**From:** McKnight, Patti <[McKnightP@santarosa.k12.fl.us](mailto:McKnightP@santarosa.k12.fl.us)>  
**Sent:** Monday, March 30, 2020 2:22 PM  
**To:** Lyles, Judy <[judy.lyles@mheducation.com](mailto:judy.lyles@mheducation.com)>  
**Cc:** Miller, Johnny <[Johnny.Miller@mheducation.com](mailto:Johnny.Miller@mheducation.com)>  
**Subject:** Re: (EXT) RE: (EXT) MHE | ALEKS Order Received: - ALEKS Order #18-1327-424

**\*\*\* EXTERNAL EMAIL: If sender is unknown, use caution when opening. \*\*\***

Yes, please.

---

**From:** Lyles, Judy <[judy.lyles@mheducation.com](mailto:judy.lyles@mheducation.com)>  
**Sent:** Wednesday, March 25, 2020 9:49 AM  
**To:** McKnight, Patti <[McKnightP@santarosa.k12.fl.us](mailto:McKnightP@santarosa.k12.fl.us)>  
**Cc:** Miller, Johnny <[Johnny.Miller@mheducation.com](mailto:Johnny.Miller@mheducation.com)>  
**Subject:** (EXT) RE: (EXT) MHE | ALEKS Order Received: - ALEKS Order #18-1327-424

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hi Patty,

I will be happy to provide a renewal quote! Do you need 50 licenses like last year?

Kind regards,

Judy



Dr. Judy K. Lyles | Personalized Learning Specialist – Mid-Accounts, ASG Math

School Group | McGraw-Hill Education |  
C: 615-663-9127 | [judy.lyles@mheducation.com](mailto:judy.lyles@mheducation.com)



---

**From:** Amie Ahn <[amie.ahn@aleks.com](mailto:amie.ahn@aleks.com)>  
**Sent:** Friday, March 20, 2020 4:01 PM  
**To:** k12 orders <[k12orders@aleks.com](mailto:k12orders@aleks.com)>; McKnight, Patti <[McKnightP@santarosa.k12.fl.us](mailto:McKnightP@santarosa.k12.fl.us)>  
**Cc:** Walker, Donna K <[WalkerD@santarosa.k12.fl.us](mailto:WalkerD@santarosa.k12.fl.us)>; Lipe, Cindie S. <[LipeC@santarosa.k12.fl.us](mailto:LipeC@santarosa.k12.fl.us)>; Miller, Johnny <[Johnny.Miller@mheducation.com](mailto:Johnny.Miller@mheducation.com)>  
**Subject:** RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

Hi Johnny,

The customer below is requesting a quote to renew ALEKS subscriptions.

Can you please assist the customer with their quote request?

Thank you!



Amie Ahn

Order Fulfillment Processor I  
McGraw-Hill | Digital Platform Group

15460 Laguna Canyon Road Irvine, CA 92618

P: (714) 619-7095 ext. 4124

[Amie.Ahn@aleks.com](mailto:Amie.Ahn@aleks.com)

---

**From:** McKnight, Patti [<mailto:McKnightP@santarosa.k12.fl.us>]  
**Sent:** Thursday, March 19, 2020 12:15 PM  
**To:** k12 orders <[k12orders@aleks.com](mailto:k12orders@aleks.com)>  
**Cc:** Walker, Donna K <[WalkerD@santarosa.k12.fl.us](mailto:WalkerD@santarosa.k12.fl.us)>; Lipe, Cindie S. <[LipeC@santarosa.k12.fl.us](mailto:LipeC@santarosa.k12.fl.us)>  
**Subject:** RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

Good afternoon,

We did not receive any correspondence regarding a renewal quote or contract for ALEKS. Would you please provide that for us?

Patti McKnight

Santa Rosa County School District

---

**From:** ALEKS K-12 Orders <[support-noreply@aleks.com](mailto:support-noreply@aleks.com)>  
**Sent:** Friday, December 14, 2018 3:57 PM  
**To:** McKnight, Patti <[McKnightP@santarosa.k12.fl.us](mailto:McKnightP@santarosa.k12.fl.us)>  
**Subject:** (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

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---  
ORDER RECEIVED! PLEASE RESPOND WITH REQUESTED INFORMATION



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---  
Dear Sir/Madam,

Thank you for ordering ALEKS for your K12 institution!

Per ALEKS Order #18-1327-424, the following subscriptions have been ordered by Santa Rosa County School District. Please review the important order information below and reply with the requested information:

**Purchase Details**

Contract #1586001

- K12 - 12 Month: 50 Subscriptions

**Subscription Start Date:**

We require that you provide a date (within six months from your date of purchase) 09/05/2018. Please reply to this email with your selected start date.

If a start date is not provided, we will apply a start date that is six months from the date of purchase.

**IMPORTANT:** Please pay close attention to the points listed below in regard to the start date chosen:

- Subscriptions can be used as soon as they become available to your institution, whether on or before your start date.
- We recommend that you register/enroll all students on or before your selected start date.
- Any unused subscription(s) not assigned to a student will start on the selected start date. Any new student(s) registered after the selected start date will have access to ALEKS for only the remainder of the subscription contract period purchased.
- Once a start date is selected and your order is processed, you will not be able to revise the date selected.

**Setup Details:**

If your institution and/or teachers are not currently set up in ALEKS, it is required that you click on the teacher and class set-up link below and complete the form in order to access your subscriptions.

[Teacher and Class Set-Up](#)

If it is not necessary for ALEKS to set-up teacher accounts and classes for this order, please reply to this email with your selected start date and confirm that no additional teacher or class set-up is required.

***Please Note:** All teachers referenced on the online order form will be set-up with a teacher account, and be emailed instructions on how to get started and begin registering students.*

Feel free to contact the MHE | ALEKS Fulfillment Department with any questions regarding your order. We look forward to working with you.

**MHE | ALEKS Order Fulfillment Department**

Email: [K12orders@aleks.com](mailto:K12orders@aleks.com)

Phone: (714) 619-7095

eFax: 714-619-6898 or 714-242-6673

[This e-mail was automatically generated by the ALEKS(R) system.]

---

*This e-mail (including any attachments) may contain information that is private, confidential, attorney-client privileged, or otherwise legally protected from disclosure. If you have received this e-mail in error, please delete it from your system without copying it and notify the sender by reply e-mail so that our records can be corrected.*

The information contained in this message may be confidential and/or constitute a privileged attorney-client document. If the reader of this message is not the intended recipient, or an employee or agent responsible for delivering this message to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify McGraw-Hill immediately by replying to the message and deleting it from your computer. Thank you.

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## Goodbred, Tracy R.

---

**From:** Cole, Christi  
**Sent:** Tuesday, March 31, 2020 11:31 AM  
**To:** Digital Technical Support  
**Cc:** Johnson, Todd  
**Subject:** RE: (EXT) McGraw Hill Education Digital Solutions Case #17005962 [ ref:\_00D80LRll.\_5000y1i0Lt3:ref ]

Good Afternoon Chris,  
We checked the resource file. The Master code is there. We re-run the Classlink Sync.  
I re-ran the sync inside of the Access Manager.  
It's still not showing Product associated with Mr. Larry Maxwell.

*Christi Cole*

Operation Integration Specialist  
Santa Rosa County School District  
850-983-5074  
SMARHELP@santarosa.k12.fl.us

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---

**From:** Digital Technical Support <epgtech@mheducation.com>  
**Sent:** Monday, March 30, 2020 8:33 PM  
**To:** Cole, Christi <ColeC@santarosa.k12.fl.us>  
**Subject:** (EXT) McGraw Hill Education Digital Solutions Case #17005962 [ ref:\_00D80LRll.\_5000y1i0Lt3:ref ]

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Dear Christina Cole,

Thank you for contacting McGraw-Hill Education Integration Support.

I was able to get a chance to have myself and a specialist take a look at Larry Maxwell's course, specifically: Econ Fin Lit.

When we were looking through some of the data that has been sent to us, I have determined that we do not appear to have any products attached to that course that is being sent into us through the Resources file.

Would you be able to check on your end to be sure that the products are being sent in that are linked to that course? If they are surely on your file, I will check further to see why we might not be seeing them. Thanks!

If responding to this issue, please use the "Reply" button to ensure prompt processing of your question. If you prefer to call our team, please refer to case number 17005962.

Please submit new issues to McGraw-Hill Education Integration Support via email at [IntegrationSupport@mheducation.com](mailto:IntegrationSupport@mheducation.com)

Kind Regards,  
Chris S  
Integration Support  
McGraw-Hill Education | School Group  
860 Taylor Station Road, Blacklick Ohio 43004  
P: 855-315-6417  
[IntegrationSupport@mheducation.com](mailto:IntegrationSupport@mheducation.com)

ref:\_00D80LRll.\_5000y1i0Lt3:ref

----- Original Message -----

From: []  
Sent:  
To:  
Subject:

## Goodbred, Tracy R.

---

**From:** Cole, Christi  
**Sent:** Tuesday, March 31, 2020 11:31 AM  
**To:** Digital Technical Support  
**Cc:** Johnson, Todd  
**Subject:** RE: (EXT) McGraw Hill Education Digital Solutions Case #17005962 [ ref:\_00D80LRll.\_5000y1i0Lt3:ref ]

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*Christi Cole*

Operation Integration Specialist  
Santa Rosa County School District  
850-983-5074  
SMARTHELP@santarosa.k12.fl.us

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---

**From:** Digital Technical Support <epgtech@mheducation.com>  
**Sent:** Monday, March 30, 2020 8:33 PM  
**To:** Cole, Christi <ColeC@santarosa.k12.fl.us>  
**Subject:** (EXT) McGraw Hill Education Digital Solutions Case #17005962 [ ref:\_00D80LRll.\_5000y1i0Lt3:ref ]

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Dear Christina Cole,

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When we were looking through some of the data that has been sent to us, I have determined that we do not appear to have any products attached to that course that is being sent into us through the Resources file.

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If responding to this issue, please use the "Reply" button to ensure prompt processing of your question. If you prefer to call our team, please refer to case number 17005962.

Please submit new issues to McGraw-Hill Education Integration Support via email at [IntegrationSupport@mheducation.com](mailto:IntegrationSupport@mheducation.com)

Kind Regards,  
Chris S  
Integration Support  
McGraw-Hill Education | School Group  
860 Taylor Station Road, Blacklick Ohio 43004  
P: 855-315-6417  
[IntegrationSupport@mheducation.com](mailto:IntegrationSupport@mheducation.com)

ref:\_00D80LRll.\_5000y1i0Lt3:ref

----- Original Message -----

From: []  
Sent:  
To:  
Subject:



## Goodbred, Tracy R.

---

**From:** Ezell, Ty <david.ezell@mheducation.com>  
**Sent:** Tuesday, March 31, 2020 2:55 PM  
**To:** McKnight, Patti  
**Cc:** Miller, Johnny  
**Subject:** (EXT) FW: (EXT) RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hi Patti,

I wanted to see if you received the email response below from yesterday? Please let me know how I may be of help.

Thanks



---

### Ty Ezell

Sales Representative  
McGraw-Hill Education | School Group  
C: 850.628.1858  
[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)



---

**From:** Ezell, Ty  
**Sent:** Monday, March 30, 2020 12:21 PM  
**To:** McKnight, Patti <McKnightP@santarosa.k12.fl.us>  
**Cc:** Lipe, Cindie S. <LipeC@santarosa.k12.fl.us>; Walker, Donna K <WalkerD@santarosa.k12.fl.us>; Miller, Johnny <Johnny.Miller@mheducation.com>  
**Subject:** Re: (EXT) RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

Sorry Patti you are having issues. Do you need a new quote? If so, how many licenses?

Thanks

Sent from my iPhone

On Mar 30, 2020, at 11:19 AM, McKnight, Patti <[McKnightP@santarosa.k12.fl.us](mailto:McKnightP@santarosa.k12.fl.us)> wrote:

\*\*\* EXTERNAL EMAIL: If sender is unknown, use caution when opening. \*\*\*

Ty,

I am trying to contact someone to renew our usage of ALEKS. Would you be able to direct me to the correct person?

Thanks,  
Patti McKnight

---

**From:** k12 orders <k12orders@aleks.com>  
**Sent:** Friday, March 20, 2020 3:00 PM  
**To:** McKnight, Patti <McKnightP@santarosa.k12.fl.us>; k12 orders <k12orders@aleks.com>  
**Cc:** Walker, Donna K <WalkerD@santarosa.k12.fl.us>; Lipe, Cindie S. <LipeC@santarosa.k12.fl.us>  
**Subject:** (EXT) RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hi Johnny,

The customer below is requesting a quote to renew ALEKS subscriptions.

Can you please assist the customer with their quote request?

Thank you!

<image001.png>

**Amie Ahn**  
Order Fulfillment Processor I  
McGraw-Hill | Digital Platform Group  
15460 Laguna Canyon Road Irvine, CA 92618  
P: (714) 619-7095 ext. 4124  
[Amie.Ahn@aleks.com](mailto:Amie.Ahn@aleks.com)

---

**From:** McKnight, Patti [<mailto:McKnightP@santarosa.k12.fl.us>]  
**Sent:** Thursday, March 19, 2020 12:15 PM  
**To:** k12 orders <k12orders@aleks.com>  
**Cc:** Walker, Donna K <WalkerD@santarosa.k12.fl.us>; Lipe, Cindie S. <LipeC@santarosa.k12.fl.us>  
**Subject:** RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

Good afternoon,

We did not receive any correspondence regarding a renewal quote or contract for ALEKS. Would you please provide that for us?



Patti McKnight  
Santa Rosa County School District

**From:** ALEKS K-12 Orders <support-noreply@aleks.com>  
**Sent:** Friday, December 14, 2018 3:57 PM  
**To:** McKnight, Patti <McKnightP@santarosa.k12.fl.us>  
**Subject:** (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

-----  
ORDER RECEIVED! PLEASE RESPOND WITH REQUESTED INFORMATION  
-----

Dear Sir/Madam,

Thank you for ordering ALEKS for your K12 institution!

Per ALEKS Order #18-1327-424, the following subscriptions have been ordered by Santa Rosa County School District. Please review the important order information below and reply with the requested information:

**Purchase Details**

Contract #1586001

- K12 - 12 Month: 50 Subscriptions

**Subscription Start Date:**

We require that you provide a date (within six months from your date of purchase) 09/05/2018. Please reply to this email with your selected start date.

If a start date is not provided, we will apply a start date that is six months from the date of purchase.

**IMPORTANT:** Please pay close attention to the points listed below in regard to the start date chosen:

- Subscriptions can be used as soon as they become available to your institution, whether on or before your start date.
- We recommend that you register/enroll all students on or before your selected start date.
- Any unused subscription(s) not assigned to a student will start on the selected start date. Any new student(s) registered after the selected start date will have access to ALEKS for only the remainder of the subscription contract period purchased.
- Once a start date is selected and your order is processed, you will not be able to revise the date selected.

**Setup Details:**

If your institution and/or teachers are not currently set up in ALEKS, it is required that you click

on the teacher and class set-up link below and complete the form in order to access your subscriptions.

Teacher and Class Set-Up

If it is not necessary for ALEKS to set-up teacher accounts and classes for this order, please reply to this email with your selected start date and confirm that no additional teacher or class set-up is required.

***Please Note:** All teachers referenced on the online order form will be set-up with a teacher account, and be emailed instructions on how to get started and begin registering students.*

Feel free to contact the MHE | ALEKS Fulfillment Department with any questions regarding your order. We look forward to working with you.

**MHE | ALEKS Order Fulfillment Department**

Email: [K12orders@aleks.com](mailto:K12orders@aleks.com)

Phone: (714) 619-7095

eFax: 714-619-6898 or 714-242-6673

[This e-mail was automatically generated by the ALEKS(R) system.]

=====  
*This e-mail (including any attachments) may contain information that is private, confidential, attorney-client privileged, or otherwise legally protected from disclosure. If you have received this e-mail in error, please delete it from your system without copying it and notify the sender by reply e-mail so that our records can be corrected.*

The information contained in this message may be confidential and/or constitute a privileged attorney-client document. If the reader of this message is not the intended recipient, or an employee or agent responsible for delivering this message to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify McGraw-Hill immediately by replying to the message and deleting it from your computer. Thank you.

## Goodbred, Tracy R.

---

**From:** Cole, Christi  
**Sent:** Wednesday, April 1, 2020 8:27 AM  
**To:** Integration Support  
**Cc:** Johnson, Todd  
**Subject:** RE: (EXT) McGraw Hill Education Digital Solutions Case #17005962 [ ref:\_00D80LRll.\_5000y1i0Lt3:ref ]

Chris,

We have been sending this information for months to MHE and Pearson with no issues.

Why all of a sudden is there an Issue now?

If the Resource code doesn't match any of the Master Codes for MHE, why would it cause the whole import to fail?

What can we do to get this issue resolved?

We have to include the resources for other vendors in our One Roster files being sent to multiple vendors.

I've also included Todd Johnson on this email. We work hand in hand with rostering.

*Christi Cole*

Operation Integration Specialist  
Santa Rosa County School District  
850-983-5074  
SMARTHELP@santarosa.k12.fl.us

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---

**From:** Integration Support <integrationsupport@mheducation.com>  
**Sent:** Tuesday, March 31, 2020 7:26 PM  
**To:** Cole, Christi <ColeC@santarosa.k12.fl.us>  
**Subject:** (EXT) McGraw Hill Education Digital Solutions Case #17005962 [ ref:\_00D80LRll.\_5000y1i0Lt3:ref ]

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hi Christi,

I apologize for the delay on getting back with you. However, we were able to identify the problem.

When we are looking at the error log that we receive from the last couple of days, it looks like there are 7 columns that

are showing errors for the Resources file. The error for each of those columns, is "Referenced key not found.", and the value of each is "pearsoneasybridgexxxxxx" (the 'x's represent a 6 digit number).

The value that is being shown in this error log is linking to a Pearson Product, so this would look to be why nothing is being rostered to that course with that product. Until it is updated with the courseResources endpoints with the McGraw-Hill information, the resources will not assign anything to anyone.

If you need any help with locating this error log to where you can see what I am looking at, please let me know and I can add some time to my calendar to give you a call and show you where these are located. Thanks, Christi!

Kind Regards,  
Chris S  
Integration Support  
McGraw-Hill Education | School Group  
860 Taylor Station Road, Blacklick Ohio 43004  
P: 855-315-6417  
[IntegrationSupport@mheducation.com](mailto:IntegrationSupport@mheducation.com)

ref:\_00D80LRll.\_5000y1i0Lt3:ref

----- Original Message -----

From: []  
Sent:  
To:  
Subject:

----- Original Message -----

**From:** Cole, Christi [colec@santarosa.k12.fl.us]  
**Sent:** 3/31/2020 12:30 PM  
**To:** [epgtech@mheducation.com](mailto:epgtech@mheducation.com)  
**Cc:** [johnsont@santarosa.k12.fl.us](mailto:johnsont@santarosa.k12.fl.us)  
**Subject:** RE: (EXT) McGraw Hill Education Digital Solutions Case #17005962 [ ref:\_00D80LRll.\_5000y1i0Lt3:ref ]

Good Afternoon Chris,

We checked the resource file. The Master code is there. We re-run the Classlink Sync.

I re-ran the sync inside of the Access Manager.

It's still not showing Product associated with Mr. Larry Maxwell.

*Christi Cole*

Operation Integration Specialist

Santa Rosa County School District

850-983-5074

[SMARTHELP@santarosa.k12.fl.us](mailto:SMARTHELP@santarosa.k12.fl.us)

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---

**From:** Digital Technical Support <[epgtech@mheducation.com](mailto:epgtech@mheducation.com)>  
**Sent:** Monday, March 30, 2020 8:33 PM  
**To:** Cole, Christi <[ColeC@santarosa.k12.fl.us](mailto:ColeC@santarosa.k12.fl.us)>  
**Subject:** (EXT) McGraw Hill Education Digital Solutions Case #17005962 [ ref:\_00D80LRll.\_5000y1i0Lt3:ref ]

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Dear Christina Cole,

Thank you for contacting McGraw-Hill Education Integration Support.

I was able to get a chance to have myself and a specialist take a look at Larry Maxwell's course, specifically: Econ Fin Lit.

When we were looking through some of the data that has been sent to us, I have determined that we do not appear to have any products attached to that course that is being sent into us through the Resources file.

Would you be able to check on your end to be sure that the products are being sent in that are linked to that course? If they are surely on your file, I will check further to see why we might not be seeing them. Thanks!

If responding to this issue, please use the "Reply" button to ensure prompt processing of your question. If you prefer to call our team, please refer to case number 17005962.

Please submit new issues to McGraw-Hill Education Integration Support via email at [IntegrationSupport@mheducation.com](mailto:IntegrationSupport@mheducation.com)

Kind Regards,  
Chris S  
Integration Support  
McGraw-Hill Education | School Group  
860 Taylor Station Road, Blacklick Ohio 43004  
P: 855-315-6417  
[IntegrationSupport@mheducation.com](mailto:IntegrationSupport@mheducation.com)

ref:\_00D80LRll.\_5000y1i0Lt3:ref

----- Original Message -----

From: []  
Sent:  
To:  
Subject:



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immediately by replying to the message and deleting it from your computer. Thank you.



## Goodbred, Tracy R.

---

**From:** Cole, Christi  
**Sent:** Wednesday, April 1, 2020 8:27 AM  
**To:** Integration Support  
**Cc:** Johnson, Todd  
**Subject:** RE: (EXT) McGraw Hill Education Digital Solutions Case #17005962 [ ref:\_00D80LRll.\_5000y1i0Lt3:ref ]

Chris,

We have been sending this information for months to MHE and Pearson with no issues.

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*Christi Cole*

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Santa Rosa County School District  
850-983-5074  
SMARTHELP@santarosa.k12.fl.us

**NOTICE TO RECIPIENT:** The information contained in this document is intended only for the individual or entity to which it is addressed and may contain confidential information that is legally privileged. A confirmation of receipt from the intended recipient by email is requested. If you are not the intended recipient, any review, use, dissemination, distribution, or copying of this information is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy all information included in the documentation.

---

**From:** Integration Support <integrationsupport@mheducation.com>  
**Sent:** Tuesday, March 31, 2020 7:26 PM  
**To:** Cole, Christi <ColeC@santarosa.k12.fl.us>  
**Subject:** (EXT) McGraw Hill Education Digital Solutions Case #17005962 [ ref:\_00D80LRll.\_5000y1i0Lt3:ref ]

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hi Christi,

I apologize for the delay on getting back with you. However, we were able to identify the problem.

When we are looking at the error log that we receive from the last couple of days, it looks like there are 7 columns that

are showing errors for the Resources file. The error for each of those columns, is "Referenced key not found.", and the value of each is "pearsoneasybridgexxxxxx" (the 'x's represent a 6 digit number).

The value that is being shown in this error log is linking to a Pearson Product, so this would look to be why nothing is being rostered to that course with that product. Until it is updated with the courseResources endpoints with the McGraw-Hill information, the resources will not assign anything to anyone.

If you need any help with locating this error log to where you can see what I am looking at, please let me know and I can add some time to my calendar to give you a call and show you where these are located. Thanks, Christi!

Kind Regards,  
Chris S  
Integration Support  
McGraw-Hill Education | School Group  
860 Taylor Station Road, Blacklick Ohio 43004  
P: 855-315-6417  
[IntegrationSupport@mheducation.com](mailto:IntegrationSupport@mheducation.com)

ref:\_00D80LRll.\_5000y1i0Lt3:ref

----- Original Message -----

From: []  
Sent:  
To:  
Subject:

----- Original Message -----

**From:** Cole, Christi [colec@santarosa.k12.fl.us]  
**Sent:** 3/31/2020 12:30 PM  
**To:** [epgtech@mheducation.com](mailto:epgtech@mheducation.com)  
**Cc:** [johnsont@santarosa.k12.fl.us](mailto:johnsont@santarosa.k12.fl.us)  
**Subject:** RE: (EXT) McGraw Hill Education Digital Solutions Case #17005962 [ ref:\_00D80LRll.\_5000y1i0Lt3:ref ]

Good Afternoon Chris,

We checked the resource file. The Master code is there. We re-run the Classlink Sync.

I re-ran the sync inside of the Access Manager.

It's still not showing Product associated with Mr. Larry Maxwell.



*Christi Cole*

Operation Integration Specialist

Santa Rosa County School District

850-983-5074

[SMARTHELP@santarosa.k12.fl.us](mailto:SMARTHELP@santarosa.k12.fl.us)

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---

**From:** Digital Technical Support <[epgtech@mheducation.com](mailto:epgtech@mheducation.com)>

**Sent:** Monday, March 30, 2020 8:33 PM

**To:** Cole, Christi <[ColeC@santarosa.k12.fl.us](mailto:ColeC@santarosa.k12.fl.us)>

**Subject:** (EXT) McGraw Hill Education Digital Solutions Case #17005962 [ ref:\_00D80LRll.\_5000y1i0Lt3:ref ]

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Dear Christina Cole,

Thank you for contacting McGraw-Hill Education Integration Support.

I was able to get a chance to have myself and a specialist take a look at Larry Maxwell's course, specifically: Econ Fin Lit.

When we were looking through some of the data that has been sent to us, I have determined that we do not appear to have any products attached to that course that is being sent into us through the Resources file.

Would you be able to check on your end to be sure that the products are being sent in that are linked to that course? If they are surely on your file, I will check further to see why we might not be seeing them. Thanks!

If responding to this issue, please use the "Reply" button to ensure prompt processing of your question. If you prefer to call our team, please refer to case number 17005962.

Please submit new issues to McGraw-Hill Education Integration Support via email at [IntegrationSupport@mheducation.com](mailto:IntegrationSupport@mheducation.com)

Kind Regards,

Chris S

Integration Support

McGraw-Hill Education | School Group

860 Taylor Station Road, Blacklick Ohio 43004

P: 855-315-6417

[IntegrationSupport@mheducation.com](mailto:IntegrationSupport@mheducation.com)

ref:\_00D80LRll.\_5000y1i0Lt3:ref

----- Original Message -----

From: []

Sent:

To:

Subject:



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immediately by replying to the message and deleting it from your computer. Thank you.



## Goodbred, Tracy R.

---

**From:** McKnight, Patti  
**Sent:** Wednesday, April 1, 2020 8:51 AM  
**To:** Ezell, Ty  
**Cc:** Miller, Johnny  
**Subject:** Re: (EXT) FW: (EXT) RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

Hi Ty,

Thank you for checking back in with us. I appreciate your support. Yes, we did receive a quote and are moving it through our purchasing department. ALEKS is a vital part of instruction for our ELL students.

Patti McKnight

---

**From:** Ezell, Ty <david.ezell@mheducation.com>  
**Sent:** Tuesday, March 31, 2020 2:55 PM  
**To:** McKnight, Patti <McKnightP@santarosa.k12.fl.us>  
**Cc:** Miller, Johnny <Johnny.Miller@mheducation.com>  
**Subject:** (EXT) FW: (EXT) RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hi Patti,

I wanted to see if you received the email response below from yesterday? Please let me know how I may be of help.

Thanks



---

### Ty Ezell

Sales Representative  
McGraw-Hill Education | School Group  
C: 850.628.1858  
[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)



---

**From:** Ezell, Ty  
**Sent:** Monday, March 30, 2020 12:21 PM

To: McKnight, Patti <McKnightP@santarosa.k12.fl.us>

Cc: Lipe, Cindie S. <LipeC@santarosa.k12.fl.us>; Walker, Donna K <WalkerD@santarosa.k12.fl.us>; Miller, Johnny <Johnny.Miller@mheducation.com>

Subject: Re: (EXT) RE: (EXT) MHE | ALEKS Order Received: - ALEKS Order #18-1327-424

Sorry Patti you are having issues. Do you need a new quote? If so, how many licenses?

Thanks

Sent from my iPhone

On Mar 30, 2020, at 11:19 AM, McKnight, Patti <McKnightP@santarosa.k12.fl.us> wrote:

**\*\*\* EXTERNAL EMAIL: If sender is unknown, use caution when opening. \*\*\***

Ty,

I am trying to contact someone to renew our usage of ALEKS. Would you be able to direct me to the correct person?

Thanks,  
Patti McKnight

---

**From:** k12 orders <k12orders@aleks.com>

**Sent:** Friday, March 20, 2020 3:00 PM

**To:** McKnight, Patti <McKnightP@santarosa.k12.fl.us>; k12 orders <k12orders@aleks.com>

**Cc:** Walker, Donna K <WalkerD@santarosa.k12.fl.us>; Lipe, Cindie S. <LipeC@santarosa.k12.fl.us>

**Subject:** (EXT) RE: (EXT) MHE | ALEKS Order Received: - ALEKS Order #18-1327-424

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hi Johnny,

The customer below is requesting a quote to renew ALEKS subscriptions.

Can you please assist the customer with their quote request?

Thank you!

<image001.png>

**Amie Ahn**

Order Fulfillment Processor I

McGraw-Hill | Digital Platform Group

15460 Laguna Canyon Road Irvine, CA 92618

P: (714) 619-7095 ext. 4124

[Amie.Ahn@aleks.com](mailto:Amie.Ahn@aleks.com)

**From:** McKnight, Patti [<mailto:McKnightP@santarosa.k12.fl.us>]  
**Sent:** Thursday, March 19, 2020 12:15 PM  
**To:** k12 orders <[k12orders@aleks.com](mailto:k12orders@aleks.com)>  
**Cc:** Walker, Donna K <[WalkerD@santarosa.k12.fl.us](mailto:WalkerD@santarosa.k12.fl.us)>; Lipe, Cindie S. <[LipeC@santarosa.k12.fl.us](mailto:LipeC@santarosa.k12.fl.us)>  
**Subject:** RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

Good afternoon,

We did not receive any correspondence regarding a renewal quote or contract for ALEKS. Would you please provide that for us?

Patti McKnight  
Santa Rosa County School District

**From:** ALEKS K-12 Orders <[support-noreply@aleks.com](mailto:support-noreply@aleks.com)>  
**Sent:** Friday, December 14, 2018 3:57 PM  
**To:** McKnight, Patti <[McKnightP@santarosa.k12.fl.us](mailto:McKnightP@santarosa.k12.fl.us)>  
**Subject:** (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

-----  
ORDER RECEIVED! PLEASE RESPOND WITH REQUESTED INFORMATION  
-----

Dear Sir/Madam,

Thank you for ordering ALEKS for your K12 institution!

Per ALEKS Order #18-1327-424, the following subscriptions have been ordered by Santa Rosa County School District. Please review the important order information below and reply with the requested information:

**Purchase Details**

Contract #1586001

- K12 - 12 Month: 50 Subscriptions

**Subscription Start Date:**

We require that you provide a date (within six months from your date of purchase) 09/05/2018. Please reply to this email with your selected start date.

If a start date is not provided, we will apply a start date that is six months from the date of purchase.

**IMPORTANT:** Please pay close attention to the points listed below in regard to the start date chosen:

- Subscriptions can be used as soon as they become available to your institution, whether on or before your start date.
- We recommend that you register/enroll all students on or before your selected start date.
- Any unused subscription(s) not assigned to a student will start on the selected start date. Any new student(s) registered after the selected start date will have access to ALEKS for only the remainder of the subscription contract period purchased.
- Once a start date is selected and your order is processed, you will not be able to revise the date selected.

**Setup Details:**

If your institution and/or teachers are not currently set up in ALEKS, it is required that you click on the teacher and class set-up link below and complete the form in order to access your subscriptions.

[Teacher and Class Set-Up](#)

If it is not necessary for ALEKS to set-up teacher accounts and classes for this order, please reply to this email with your selected start date and confirm that no additional teacher or class set-up is required.

***Please Note:*** All teachers referenced on the online order form will be set-up with a teacher account, and be emailed instructions on how to get started and begin registering students.

Feel free to contact the MHE | ALEKS Fulfillment Department with any questions regarding your order. We look forward to working with you.

**MHE | ALEKS Order Fulfillment Department**

Email: [K12orders@aleks.com](mailto:K12orders@aleks.com)

Phone: (714) 619-7095

eFax: 714-619-6898 or 714-242-6673

[This e-mail was automatically generated by the ALEKS(R) system.]

=====  
*This e-mail (including any attachments) may contain information that is private, confidential, attorney-client privileged, or otherwise legally protected from disclosure. If you have received this e-mail in error, please delete it from your system without copying it and notify the sender by reply e-mail so that our records can be corrected.*

The information contained in this message may be confidential and/or constitute a privileged attorney-client document. If the reader of this message is not the intended recipient, or an employee or agent responsible for delivering this message to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify McGraw-Hill immediately by replying to the message and deleting it from your computer. Thank you.

**Goodbred, Tracy R.**

---

**From:** Ezell, Ty <david.ezell@mheducation.com>  
**Sent:** Wednesday, April 1, 2020 8:53 AM  
**To:** McKnight, Patti  
**Cc:** Miller, Johnny  
**Subject:** (EXT) RE: (EXT) FW: (EXT) RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order # 18-1327-424

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Good. Do you need help with submitting the PO or do you just need me to track it once you have submitted? Let me know how I can help and I will be happy too.

Thanks



---

**Ty Ezell**

Sales Representative  
McGraw-Hill Education | School Group  
C: 850.628.1858  
[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)



---

**From:** McKnight, Patti <McKnightP@santarosa.k12.fl.us>  
**Sent:** Wednesday, April 1, 2020 9:51 AM  
**To:** Ezell, Ty <david.ezell@mheducation.com>  
**Cc:** Miller, Johnny <Johnny.Miller@mheducation.com>  
**Subject:** Re: (EXT) FW: (EXT) RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

**\*\*\* EXTERNAL EMAIL: If sender is unknown, use caution when opening. \*\*\***

Hi Ty,

Thank you for checking back in with us. I appreciate your support. Yes, we did receive a quote and are moving it through our purchasing department. ALEKS is a vital part of instruction for our ELL students.

Patti McKnight

---

**From:** Ezell, Ty <[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)>  
**Sent:** Tuesday, March 31, 2020 2:55 PM  
**To:** McKnight, Patti <[McKnightP@santarosa.k12.fl.us](mailto:McKnightP@santarosa.k12.fl.us)>  
**Cc:** Miller, Johnny <[Johnny.Miller@mheducation.com](mailto:Johnny.Miller@mheducation.com)>  
**Subject:** (EXT) FW: (EXT) RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hi Patti,

I wanted to see if you received the email response below from yesterday? Please let me know how I may be of help.

Thanks



---

**Ty Ezell**

Sales Representative  
McGraw-Hill Education | School Group  
C: 850.628.1858  
[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)



---

**From:** Ezell, Ty  
**Sent:** Monday, March 30, 2020 12:21 PM  
**To:** McKnight, Patti <[McKnightP@santarosa.k12.fl.us](mailto:McKnightP@santarosa.k12.fl.us)>  
**Cc:** Lipe, Cindie S. <[LipeC@santarosa.k12.fl.us](mailto:LipeC@santarosa.k12.fl.us)>; Walker, Donna K <[WalkerD@santarosa.k12.fl.us](mailto:WalkerD@santarosa.k12.fl.us)>; Miller, Johnny <[Johnny.Miller@mheducation.com](mailto:Johnny.Miller@mheducation.com)>  
**Subject:** Re: (EXT) RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

Sorry Patti you are having issues. Do you need a new quote? If so, how many licenses?

Thanks

Sent from my iPhone

On Mar 30, 2020, at 11:19 AM, McKnight, Patti <[McKnightP@santarosa.k12.fl.us](mailto:McKnightP@santarosa.k12.fl.us)> wrote:



\*\*\* EXTERNAL EMAIL: If sender is unknown, use caution when opening. \*\*\*

Ty,

I am trying to contact someone to renew our usage of ALEKS. Would you be able to direct me to the correct person?

Thanks,  
Patti McKnight

---

**From:** k12 orders <[k12orders@aleks.com](mailto:k12orders@aleks.com)>  
**Sent:** Friday, March 20, 2020 3:00 PM  
**To:** McKnight, Patti <[McKnightP@santarosa.k12.fl.us](mailto:McKnightP@santarosa.k12.fl.us)>; k12 orders <[k12orders@aleks.com](mailto:k12orders@aleks.com)>  
**Cc:** Walker, Donna K <[WalkerD@santarosa.k12.fl.us](mailto:WalkerD@santarosa.k12.fl.us)>; Lipe, Cindie S. <[LipeC@santarosa.k12.fl.us](mailto:LipeC@santarosa.k12.fl.us)>  
**Subject:** (EXT) RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hi Johnny,

The customer below is requesting a quote to renew ALEKS subscriptions.

Can you please assist the customer with their quote request?

Thank you!

<image001.png>

**Amie Ahn**  
Order Fulfillment Processor I  
McGraw-Hill | Digital Platform Group  
15460 Laguna Canyon Road Irvine, CA 92618  
P: (714) 619-7095 ext. 4124  
[Amie.Ahn@aleks.com](mailto:Amie.Ahn@aleks.com)

---

**From:** McKnight, Patti [<mailto:McKnightP@santarosa.k12.fl.us>]  
**Sent:** Thursday, March 19, 2020 12:15 PM  
**To:** k12 orders <[k12orders@aleks.com](mailto:k12orders@aleks.com)>  
**Cc:** Walker, Donna K <[WalkerD@santarosa.k12.fl.us](mailto:WalkerD@santarosa.k12.fl.us)>; Lipe, Cindie S. <[LipeC@santarosa.k12.fl.us](mailto:LipeC@santarosa.k12.fl.us)>  
**Subject:** RE: (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

Good afternoon,

We did not receive any correspondence regarding a renewal quote or contract for ALEKS. Would you please provide that for us?

Patti McKnight  
Santa Rosa County School District

---

**From:** ALEKS K-12 Orders <support-noreply@aleks.com>  
**Sent:** Friday, December 14, 2018 3:57 PM  
**To:** McKnight, Patti <McKnightP@santarosa.k12.fl.us>  
**Subject:** (EXT) MHE|ALEKS Order Received: - ALEKS Order #18-1327-424

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---

ORDER RECEIVED! PLEASE RESPOND WITH REQUESTED INFORMATION

---

Dear Sir/Madam,

Thank you for ordering ALEKS for your K12 institution!

Per ALEKS Order #18-1327-424, the following subscriptions have been ordered by Santa Rosa County School District. Please review the important order information below and reply with the requested information:

**Purchase Details**

- Contract #1586001
- K12 - 12 Month: 50 Subscriptions

**Subscription Start Date:**

We require that you provide a date (within six months from your date of purchase) 09/05/2018. Please reply to this email with your selected start date.

If a start date is not provided, we will apply a start date that is six months from the date of purchase.

**IMPORTANT:** Please pay close attention to the points listed below in regard to the start date chosen:

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- We recommend that you register/enroll all students on or before your selected start date.
- Any unused subscription(s) not assigned to a student will start on the selected start date. Any new student(s) registered after the selected start date will have access to ALEKS for only the remainder of the subscription contract period purchased.

- Once a start date is selected and your order is processed, you will not be able to revise the date selected.

**Setup Details:**

If your institution and/or teachers are not currently set up in ALEKS, it is required that you click on the teacher and class set-up link below and complete the form in order to access your subscriptions.

[Teacher and Class Set-Up](#)

If it is not necessary for ALEKS to set-up teacher accounts and classes for this order, please reply to this email with your selected start date and confirm that no additional teacher or class set-up is required.

***Please Note:** All teachers referenced on the online order form will be set-up with a teacher account, and be emailed instructions on how to get started and begin registering students.*

Feel free to contact the MHE | ALEKS Fulfillment Department with any questions regarding your order. We look forward to working with you.

**MHE | ALEKS Order Fulfillment Department**

Email: [K12orders@aleks.com](mailto:K12orders@aleks.com)

Phone: (714) 619-7095

eFax: 714-619-6898 or 714-242-6673

[This e-mail was automatically generated by the ALEKS(R) system.]

=====

*This e-mail (including any attachments) may contain information that is private, confidential, attorney-client privileged, or otherwise legally protected from disclosure. If you have received this e-mail in error, please delete it from your system without copying it and notify the sender by reply e-mail so that our records can be corrected.*

The information contained in this message may be confidential and/or constitute a privileged attorney-client document. If the reader of this message is not the intended recipient, or an employee or agent responsible for delivering this message to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify McGraw-Hill immediately by replying to the message and deleting it from your computer. Thank you.

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## Goodbred, Tracy R.

---

**From:** Johnson, Todd  
**Sent:** Wednesday, April 1, 2020 10:35 AM  
**To:** Integration Support; Cole, Christi  
**Subject:** RE: (EXT) McGraw Hill Education Digital Solutions Case #17005962 [ ref:\_00D80LRll.\_5000y1i0Lt3:ref ]

Hi Chris,

If you get a chance could you look again please? That course resource should exist now.

Thanks,

Todd

---

**From:** Integration Support <integrationsupport@mheducation.com>  
**Sent:** Wednesday, April 1, 2020 9:54 AM  
**To:** Cole, Christi <ColeC@santarosa.k12.fl.us>  
**Cc:** Johnson, Todd <JohnsonT@santarosa.k12.fl.us>  
**Subject:** (EXT) McGraw Hill Education Digital Solutions Case #17005962 [ ref:\_00D80LRll.\_5000y1i0Lt3:ref ]

### **CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hi Christi/Todd,

Good morning to both of you! I've passed this over to one of our specialists and we spent about 20 minutes this morning looking at this.

When we queried the API, we were able to course code 0021-2102345 (Larry's Honors Class) and we were able to see the Course Resources with the Master Codes for the Teacher and Student editions with them. However, when we search the "Econ Fin Lit" code (0021-2102335), we are getting a not found error.

If everything is looking correct from your side and it is in the Resources file, we for some reason are not receiving that course through that file. At this point, it is leading me to believe that it might be an issue with the API vendor at this point (Classlink). Have either of you reached out to them to let them know of this? If not, I would recommend reaching out to them to see why that course is not coming up when you send it over to us at McGraw-Hill.

If they tell you that everything looks fine from their side, please let us know and we can do some additional troubleshooting, but we believe that might be where this problem lies. Thank you both!

Kind Regards,

Chris S

Integration Support

McGraw-Hill Education | School Group

860 Taylor Station Road, Blacklick Ohio 43004

P: 855-315-6417

[IntegrationSupport@mheducation.com](mailto:IntegrationSupport@mheducation.com)

ref:\_00D80LRll.\_5000y1i0Lt3:ref

----- Original Message -----

From: []  
Sent:  
To:  
Subject:

----- Original Message -----

**From:** Cole, Christi [colec@santarosa.k12.fl.us]  
**Sent:** 4/1/2020 9:26 AM  
**To:** [integrationsupport@mheducation.com](mailto:integrationsupport@mheducation.com)  
**Cc:** [johnsont@santarosa.k12.fl.us](mailto:johnsont@santarosa.k12.fl.us)  
**Subject:** RE: (EXT) McGraw Hill Education Digital Solutions Case #17005962 [ ref:\_00D80LRll.\_5000y1i0Lt3:ref ]

Chris,

We have been sending this information for months to MHE and Pearson with no issues.

Why all of a sudden is there an Issue now?

If the Resource code doesn't match any of the Master Codes for MHE, why would it cause the whole import to fail?

What can we do to get this issue resolved?

We have to include the resources for other vendors in our One Roster files being sent to multiple vendors.

I've also included Todd Johnson on this email. We work hand in hand with rostering.

*Christi Cole*

Operation Integration Specialist

Santa Rosa County School District

850-983-5074

[SMARTHELP@santarosa.k12.fl.us](mailto:SMARTHELP@santarosa.k12.fl.us)

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---

**From:** Integration Support <[integrationsupport@mheducation.com](mailto:integrationsupport@mheducation.com)>  
**Sent:** Tuesday, March 31, 2020 7:26 PM  
**To:** Cole, Christi <[ColeC@santarosa.k12.fl.us](mailto:ColeC@santarosa.k12.fl.us)>  
**Subject:** (EXT) McGraw Hill Education Digital Solutions Case #17005962 [ ref:\_00D80LRll.\_5000y1i0Lt3:ref ]

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hi Christi,

I apologize for the delay on getting back with you. However, we were able to identify the problem.

When we are looking at the error log that we receive from the last couple of days, it looks like there are 7 columns that are showing errors for the Resources file. The error for each of those columns, is "Referenced key not found.", and the value of each is "pearsoneasybridgexxxxxx" (the 'x's represent a 6 digit number).

The value that is being shown in this error log is linking to a Pearson Product, so this would look to be why nothing is being rostered to that course with that product. Until it is updated with the courseResources endpoints with the McGraw-Hill information, the resources will not assign anything to anyone.

If you need any help with locating this error log to where you can see what I am looking at, please let me know and I can add some time to my calendar to give you a call and show you where these are located. Thanks, Christi!

Kind Regards,  
Chris S  
Integration Support  
McGraw-Hill Education | School Group  
860 Taylor Station Road, Blacklick Ohio 43004  
P: 855-315-6417  
[IntegrationSupport@mheducation.com](mailto:IntegrationSupport@mheducation.com)

ref:\_00D80LRll.\_5000y1i0Lt3:ref

----- Original Message -----

From: []  
Sent:  
To:  
Subject:

----- Original Message -----

**From:** Cole, Christi [colec@santarosa.k12.fl.us]  
**Sent:** 3/31/2020 12:30 PM  
**To:** [epgtech@mheducation.com](mailto:epgtech@mheducation.com)  
**Cc:** [johnsont@santarosa.k12.fl.us](mailto:johnsont@santarosa.k12.fl.us)  
**Subject:** RE: (EXT) McGraw Hill Education Digital Solutions Case #17005962 [ ref:\_00D80LRll.\_5000y1i0Lt3:ref ]

Good Afternoon Chris,

We checked the resource file. The Master code is there. We re-run the Classlink Sync.

I re-ran the sync inside of the Access Manager.

It's still not showing Product associated with Mr. Larry Maxwell.

*Christi Cole*

Operation Integration Specialist

Santa Rosa County School District

850-983-5074

[SMARTHELP@santarosa.k12.fl.us](mailto:SMARTHELP@santarosa.k12.fl.us)

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recipient by email is requested. If you are not the intended recipient, any review, use, dissemination, distribution, or copying of this information is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy all information included in the documentation.

---

**From:** Digital Technical Support <[epgtech@mheducation.com](mailto:epgtech@mheducation.com)>  
**Sent:** Monday, March 30, 2020 8:33 PM  
**To:** Cole, Christi <[ColeC@santarosa.k12.fl.us](mailto:ColeC@santarosa.k12.fl.us)>  
**Subject:** (EXT) McGraw Hill Education Digital Solutions Case #17005962 [ ref:\_00D80LRll.\_5000y1i0Lt3:ref ]

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Dear Christina Cole,

Thank you for contacting McGraw-Hill Education Integration Support.

I was able to get a chance to have myself and a specialist take a look at Larry Maxwell's course, specifically: Econ Fin Lit.

When we were looking through some of the data that has been sent to us, I have determined that we do not appear to have any products attached to that course that is being sent into us through the Resources file.

Would you be able to check on your end to be sure that the products are being sent in that are linked to that course? If they are surely on your file, I will check further to see why we might not be seeing them. Thanks!

If responding to this issue, please use the "Reply" button to ensure prompt processing of your question. If you prefer to call our team, please refer to case number 17005962.

Please submit new issues to McGraw-Hill Education Integration Support via email at [IntegrationSupport@mheducation.com](mailto:IntegrationSupport@mheducation.com)

Kind Regards,  
Chris S  
Integration Support  
McGraw-Hill Education | School Group  
860 Taylor Station Road, Blacklick Ohio 43004  
P: 855-315-6417  
[IntegrationSupport@mheducation.com](mailto:IntegrationSupport@mheducation.com)

ref:\_00D80LRll.\_5000y1i0Lt3:ref

----- Original Message -----



From: []  
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## Goodbred, Tracy R.

---

**From:** Johnson, Todd  
**Sent:** Wednesday, April 1, 2020 10:35 AM  
**To:** Integration Support; Cole, Christi  
**Subject:** RE: (EXT) McGraw Hill Education Digital Solutions Case #17005962 [ ref:\_00D80LRll.\_5000y1i0Lt3:ref ]

Hi Chris,

If you get a chance could you look again please? That course resource should exist now.

Thanks,

Todd

---

**From:** Integration Support <integrationsupport@mheducation.com>  
**Sent:** Wednesday, April 1, 2020 9:54 AM  
**To:** Cole, Christi <ColeC@santarosa.k12.fl.us>  
**Cc:** Johnson, Todd <JohnsonT@santarosa.k12.fl.us>  
**Subject:** (EXT) McGraw Hill Education Digital Solutions Case #17005962 [ ref:\_00D80LRll.\_5000y1i0Lt3:ref ]

### **CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hi Christi/Todd,

Good morning to both of you! I've passed this over to one of our specialists and we spent about 20 minutes this morning looking at this.

When we queried the API, we were able to course code 0021-2102345 (Larry's Honors Class) and we were able to see the Course Resources with the Master Codes for the Teacher and Student editions with them. However, when we search the "Econ Fin Lit" code (0021-2102335), we are getting a not found error.

If everything is looking correct from your side and it is in the Resources file, we for some reason are not receiving that course through that file. At this point, it is leading me to believe that it might be an issue with the API vendor at this point (Classlink). Have either of you reached out to them to let them know of this? If not, I would recommend reaching out to them to see why that course is not coming up when you send it over to us at McGraw-Hill.

If they tell you that everything looks fine from their side, please let us know and we can do some additional troubleshooting, but we believe that might be where this problem lies. Thank you both!

Kind Regards,

Chris S

Integration Support

McGraw-Hill Education | School Group

860 Taylor Station Road, Blacklick Ohio 43004

P: 855-315-6417

[IntegrationSupport@mheducation.com](mailto:IntegrationSupport@mheducation.com)

ref:\_00D80LRll.\_5000y1i0Lt3:ref

----- Original Message -----

From: []  
Sent:  
To:  
Subject:

----- Original Message -----

**From:** Cole, Christi [colec@santarosa.k12.fl.us]  
**Sent:** 4/1/2020 9:26 AM  
**To:** [integrationsupport@mheducation.com](mailto:integrationsupport@mheducation.com)  
**Cc:** [johnsont@santarosa.k12.fl.us](mailto:johnsont@santarosa.k12.fl.us)  
**Subject:** RE: (EXT) McGraw Hill Education Digital Solutions Case #17005962 [ ref:\_00D80LRll.\_5000y1i0Lt3:ref ]

Chris,

We have been sending this information for months to MHE and Pearson with no issues.

Why all of a sudden is there an Issue now?

If the Resource code doesn't match any of the Master Codes for MHE, why would it cause the whole import to fail?

What can we do to get this issue resolved?

We have to include the resources for other vendors in our One Roster files being sent to multiple vendors.

I've also included Todd Johnson on this email. We work hand in hand with rostering.

*Christi Cole*

Operation Integration Specialist

Santa Rosa County School District

850-983-5074

[SMARTHELP@santarosa.k12.fl.us](mailto:SMARTHELP@santarosa.k12.fl.us)

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**From:** Integration Support <[integrationsupport@mheducation.com](mailto:integrationsupport@mheducation.com)>  
**Sent:** Tuesday, March 31, 2020 7:26 PM  
**To:** Cole, Christi <[ColeC@santarosa.k12.fl.us](mailto:ColeC@santarosa.k12.fl.us)>  
**Subject:** (EXT) McGraw Hill Education Digital Solutions Case #17005962 [ ref:\_00D80LRll.\_5000y1i0Lt3:ref ]

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Hi Christi,

I apologize for the delay on getting back with you. However, we were able to identify the problem.

When we are looking at the error log that we receive from the last couple of days, it looks like there are 7 columns that are showing errors for the Resources file. The error for each of those columns, is "Referenced key not found.", and the value of each is "pearsoneasybridgexxxxxx" (the 'x's represent a 6 digit number).

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----- Original Message -----

From: []  
Sent:  
To:  
Subject:

----- Original Message -----

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**Sent:** 3/31/2020 12:30 PM  
**To:** [epgtech@mheducation.com](mailto:epgtech@mheducation.com)  
**Cc:** [johnsont@santarosa.k12.fl.us](mailto:johnsont@santarosa.k12.fl.us)  
**Subject:** RE: (EXT) McGraw Hill Education Digital Solutions Case #17005962 [ ref:\_00D80LRll.\_5000y1i0Lt3:ref ]

Good Afternoon Chris,

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I re-ran the sync inside of the Access Manager.

It's still not showing Product associated with Mr. Larry Maxwell.

*Christi Cole*

Operation Integration Specialist

Santa Rosa County School District

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**To:** Cole, Christi <[ColeC@santarosa.k12.fl.us](mailto:ColeC@santarosa.k12.fl.us)>  
**Subject:** (EXT) McGraw Hill Education Digital Solutions Case #17005962 [ ref:\_00D80LRll.\_5000y1i0Lt3:ref ]

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To:  
Subject:



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immediately by replying to the message and deleting it from your computer. Thank you.



## Goodbred, Tracy R.

---

**From:** FASS FLscisuper <flscisupervisor@gmail.com>  
**Sent:** Wednesday, April 1, 2020 11:04 AM  
**To:** Adam LaMee;Amanda Strickland;Amato Carlo;Cozart, Amy;Amy Heflin;Amy Monahan;Ann Bridges;aphipps@fau.edu;ASantone@lsi.fsu.edu;Becki Lucas;Beth Smith;Beverly M Stancel;Bianca Julio;Bruce MacFadden;Cameron Betts;Candice Arnold;Carly Mikell;Carol Myers;Carreña Nuñez;Cheri Dame;Chris Brown;Chris Pryor;Chris Stefancik;Chrissy Brouwer;Christopher Okamoto;Colleen Strickland;Corey Peloquin;Corey Peloquin;Cynthia (Suzanne) DeLay;Cynthia Dunham-Derheiner;Dana Franklin;Dane Jaber;Daniel McFarland;Danielle Knapp;David Darak;Deb Stevens;Dena Pisaneschi;Desiree Sujoy;Desiree Sujoy;Djimo Serodio;Dominique Shimizu;Dominique Shimizu;Donna Szyrka;Dorianne Pagnotti;Elizabeth Lazar;Eric Gardner;Gary Myers;Gay Lewis;Glenna Barber;Glorimel Nieves;Heather Johnson;Heidi Alves;Heidi Brennan;Jack Falkenhagen;Janet Schnauss;Jared Wallace;Jason Kopish;Jason Siquefield;Jason Siquefield;Jeff Couch;Jeff Enos Sylvia Fumero;Baugus, Jeffery A.;Jeffrey Hancock;Jennifer Borges;Jennifer Davis;Jennifer Diaz;Jennifer Reser;Jennifer See;Jeremy Keen;Jeremy Blinn;Jessica Ireland;Jill Adcock;Joan Kennett;Jodi Romans;Jody Alligood;John Garrett;John Morris;Joseph Simmons;JP Keener;Julia Mate;Karen Gerhart;Karrie Wikman;Katie McCurdy;Keith Stavig;Kelly Dodd;Kelly Lunt;Kim Testa;Kristina Seitz;Kristina Seitz;Lacole Rudin;Larry Plank;Lauren King;Laylah Bulman;Leah Glass;Lee Hughes;Lesley Kirkley;Lindsey Bojovic;Lindsey Craven;Lindsey Johnson;Lisa & Marta Dunn, Lisa & Marta Acosta;Lisa Milenkovic;Loren Kerschensteiner (Kingsley);Mark Butler;Mark McCreary;Marna Fox;Marsha Winegarner;Mathew Kirouac;Quina, Meg;Melissa Alsobrooks;Melissa Raburn;Merylyn Johnson;Michelle Ferro;Michelle Kirk;Mike Cimino;Mike McKee;Nancy Besley;Nancy Watson;Nicole Jacquay;Pam Revels;Patrick Hiser;Perri Robinson;PJ Duncan;Rachel Novella;Rebecca Mead;Rebecca Mott;Rebecca Ray;Rebecca Teske;Rod Gusman;Rudy Keezer;Ryan Dougherty;Ryan Westberry;Sandra Reyes;Sarah Burkett;Sasha DuVerney-Amoa;Sean Reidy;Sean Sterrett;Shana Tirado;Sherwin Salomon;Sonia Blackstone;Steve Jones;Steve Olson;Steven Steinfield;Thomas Doughty;Thomas Rhea;Thomas Rhea;Tia Brown;tina marie castano;Tom Robertson;Tom Salinsky;Tom Trapp;Toyia Haile;Valerie Gaynor;Vanessa Baker;Vanessa Finnie;Veronica Mamone;Wallace Knight;Wendy Forteza  
**Subject:** (EXT) Virtual Field Trips

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Forwarded at the request of Past President Lee Hughes:

The google sheet for virtual field trips can be found at the [home page for CESE](#);

We are adding new trips each day; suggestions are welcome.

Please send feedback on how to best organize so it is helpful for your teachers.

Thanks,

Jen

**Jennifer Jones, PhD**

Director, Center for Environmental and Sustainability Education



Associate Professor, Department of Ecology and Environmental Studies

Florida Gulf Coast University

10501 FGCU Blvd. South | Fort Myers, FL 33965

1-239-745-4571

[jejones@fgcu.edu](mailto:jejones@fgcu.edu)

--

Jeremy Blinn, President  
Marilyn Johnson, Secretary  
Amy Monahan, Treasurer  
Michelle Ferro, President Elect

Florida Association of Science Supervisors

## Goodbred, Tracy R.

---

**From:** FASS FLscisuper <flscisupervisor@gmail.com>  
**Sent:** Wednesday, April 1, 2020 11:04 AM  
**To:** Adam LaMee;Amanda Strickland;Amato Carlo;Cozart, Amy;Amy Heflin;Amy Monahan;Ann Bridges;aphipps@fau.edu;ASantone@lsi.fsu.edu;Becki Lucas;Beth Smith;Beverly M Stancel;Bianca Julio;Bruce MacFadden;Cameron Betts;Candice Arnold;Carly Mikell;Carol Myers;Carreña Nuñez;Cheri Dame;Chris Brown;Chris Pryor;Chris Stefancik;Chrissy Brouwer;Christopher Okamoto;Colleen Strickland;Corey Peloquin;Corey Peloquin;Cynthia (Suzanne) DeLay;Cynthia Dunham-Derheiner;Dana Franklin;Dane Jaber;Daniel McFarland;Danielle Knapp;David Darak;Deb Stevens;Dena Pisaneschi;Desiree Sujoy;Desiree Sujoy;Djimo Serodio;Dominique Shimizu;Dominique Shimizu;Donna Szyrka;Dorianne Pagnotti;Elizabeth Lazar;Eric Gardner;Gary Myers;Gay Lewis;Glenna Barber;Glorimel Nieves;Heather Johnson;Heidi Alves;Heidi Brennan;Jack Falkenhagen;Janet Schnauss;Jared Wallace;Jason Kopish;Jason Siquefield;Jason Siquefield;Jeff Couch;Jeff Enos Sylvia Fumero;Baugus, Jeffery A.;Jeffrey Hancock;Jennifer Borges;Jennifer Davis;Jennifer Diaz;Jennifer Reser;Jennifer See;Jeremy Keen;Jeremy Blinn;Jessica Ireland;Jill Adcock;Joan Kennett;Jodi Romans;Jody Alligood;John Garrett;John Morris;Joseph Simmons;JP Keener;Julia Mate;Karen Gerhart;Karrie Wikman;Katie McCurdy;Keith Stavig;Kelly Dodd;Kelly Lunt;Kim Testa;Kristina Seitz;Kristina Seitz;Lacole Rudin;Larry Plank;Lauren King;Laylah Bulman;Leah Glass;Lee Hughes;Lesley Kirkley;Lindsey Bojovic;Lindsey Craven;Lindsey Johnson;Lisa & Marta Dunn, Lisa & Marta Acosta;Lisa Milenkovic;Loren Kerschensteiner (Kingsley);Mark Butler;Mark McCreary;Marna Fox;Marsha Winegarner;Mathew Kirouac;Quina, Meg;Melissa Alsobrooks;Melissa Raburn;Merylyn Johnson;Michelle Ferro;Michelle Kirk;Mike Cimino;Mike McKee;Nancy Besley;Nancy Watson;Nicole Jacquay;Pam Revels;Patrick Hiser;Perri Robinson;PJ Duncan;Rachel Novella;Rebecca Mead;Rebecca Mott;Rebecca Ray;Rebecca Teske;Rod Gusman;Rudy Keezer;Ryan Dougherty;Ryan Westberry;Sandra Reyes;Sarah Burkett;Sasha DuVerney-Amoa;Sean Reidy;Sean Sterrett;Shana Tirado;Sherwin Salomon;Sonia Blackstone;Steve Jones;Steve Olson;Steven Steinfield;Thomas Doughty;Thomas Rhea;Thomas Rhea;Tia Brown;tina marie castano;Tom Robertson;Tom Salinsky;Tom Trapp;Toyia Haile;Valerie Gaynor;Vanessa Baker;Vanessa Finnie;Veronica Mamone;Wallace Knight;Wendy Forteza  
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The google sheet for virtual field trips can be found at the [home page for CESE](#);

We are adding new trips each day; suggestions are welcome.

Please send feedback on how to best organize so it is helpful for your teachers.

Thanks,

Jen

**Jennifer Jones, PhD**

Director, Center for Environmental and Sustainability Education

Associate Professor, Department of Ecology and Environmental Studies

Florida Gulf Coast University

10501 FGCU Blvd. South | Fort Myers, FL 33965

1-239-745-4571

[jejones@fgcu.edu](mailto:jejones@fgcu.edu)

--

Jeremy Blinn, President  
Marilyn Johnson, Secretary  
Amy Monahan, Treasurer  
Michelle Ferro, President Elect

Florida Association of Science Supervisors

## Goodbred, Tracy R.

---

**From:** Cole, Christi  
**Sent:** Wednesday, April 1, 2020 12:02 PM  
**To:** Integration Support;Johnson, Todd  
**Subject:** RE: (EXT) McGraw Hill Education Digital Solutions Case #17005962 [ ref:\_00D80LRll.\_5000y1i0Lt3:ref ]

Chris and Todd,  
Thank you both for getting this issues resolved.

*Christi Cole*

Operation Integration Specialist  
Santa Rosa County School District  
850-983-5074  
SMARTHELP@santarosa.k12.fl.us

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---

**From:** Integration Support <integrationsupport@mheducation.com>  
**Sent:** Wednesday, April 1, 2020 12:01 PM  
**To:** Johnson, Todd <JohnsonT@santarosa.k12.fl.us>  
**Cc:** Cole, Christi <ColeC@santarosa.k12.fl.us>  
**Subject:** (EXT) McGraw Hill Education Digital Solutions Case #17005962 [ ref:\_00D80LRll.\_5000y1i0Lt3:ref ]

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Hi Todd!

It looks like this has now been corrected on our end, as I am seeing the course in Access Manager. Please see the attached screenshot.

I am doing a manual upload right now, so any students that he needs to have linked to that course/class he should see shortly.

Let us know if there is anything else that you or Christi might need looked at or addressed, and we will be happy to help!  
Thanks!

Kind Regards,  
Chris S  
Integration Support  
McGraw-Hill Education | School Group  
860 Taylor Station Road, Blacklick Ohio 43004  
P: 855-315-6417  
[IntegrationSupport@mheducation.com](mailto:IntegrationSupport@mheducation.com)

ref:\_00D80LRll.\_5000y1i0Lt3:ref

----- Original Message -----

From: []  
Sent:  
To:  
Subject:

----- Original Message -----

**From:** Johnson, Todd [johnsont@santarosa.k12.fl.us]  
**Sent:** 4/1/2020 11:35 AM  
**To:** [colec@santarosa.k12.fl.us](mailto:colec@santarosa.k12.fl.us); [integrationsupport@mheducation.com](mailto:integrationsupport@mheducation.com)  
**Subject:** RE: (EXT) McGraw Hill Education Digital Solutions Case #17005962 [ ref:\_00D80LRll.\_5000y1i0Lt3:ref ]

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Thanks,

Todd

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If the Resource code doesn't match any of the Master Codes for MHE, why would it cause the whole import to fail?

What can we do to get this issue resolved?

We have to include the resources for other vendors in our One Roster files being sent to multiple vendors.

I've also included Todd Johnson on this email. We work hand in hand with rostering.

*Christi Cole*

Operation Integration Specialist

Santa Rosa County School District

850-983-5074

[SMARTHELP@santarosa.k12.fl.us](mailto:SMARTHELP@santarosa.k12.fl.us)

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---

**From:** Integration Support <[integrationsupport@mheducation.com](mailto:integrationsupport@mheducation.com)>

**Sent:** Tuesday, March 31, 2020 7:26 PM

**To:** Cole, Christi <[ColeC@santarosa.k12.fl.us](mailto:ColeC@santarosa.k12.fl.us)>

**Subject:** (EXT) McGraw Hill Education Digital Solutions Case #17005962 [ ref:\_00D80LRll.\_5000y1i0Lt3:ref ]

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hi Christi,

I apologize for the delay on getting back with you. However, we were able to identify the problem.

When we are looking at the error log that we receive from the last couple of days, it looks like there are 7 columns that are showing errors for the Resources file. The error for each of those columns, is "Referenced key not found.", and the value of each is "pearsoneasybridgexxxxxx" (the 'x's represent a 6 digit number).

The value that is being shown in this error log is linking to a Pearson Product, so this would look to be why nothing is being rostered to that course with that product. Until it is updated with the courseResources endpoints with the McGraw-Hill information, the resources will not assign anything to anyone.

If you need any help with locating this error log to where you can see what I am looking at, please let me know and I can add some time to my calendar to give you a call and show you where these are located. Thanks, Christi!

Kind Regards,

Chris S

Integration Support

McGraw-Hill Education | School Group

860 Taylor Station Road, Blacklick Ohio 43004

P: 855-315-6417

[IntegrationSupport@mheducation.com](mailto:IntegrationSupport@mheducation.com)

ref:\_00D80LRll.\_5000y1i0Lt3:ref

----- Original Message -----

From: []

Sent:

To:

Subject:

----- Original Message -----

**From:** Cole, Christi [colec@santarosa.k12.fl.us]

**Sent:** 3/31/2020 12:30 PM

**To:** [epgtech@mheducation.com](mailto:epgtech@mheducation.com)

**Cc:** [johnsont@santarosa.k12.fl.us](mailto:johnsont@santarosa.k12.fl.us)

**Subject:** RE: (EXT) McGraw Hill Education Digital Solutions Case #17005962 [ ref:\_00D80LRll.\_5000y1i0Lt3:ref ]

Good Afternoon Chris,

We checked the resource file. The Master code is there. We re-run the Classlink Sync.

I re-ran the sync inside of the Access Manager.

It's still not showing Product associated with Mr. Larry Maxwell.



*Christi Cole*

Operation Integration Specialist

Santa Rosa County School District

850-983-5074

[SMARTHELP@santarosa.k12.fl.us](mailto:SMARTHELP@santarosa.k12.fl.us)

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---

**From:** Digital Technical Support <[epgtech@mheducation.com](mailto:epgtech@mheducation.com)>  
**Sent:** Monday, March 30, 2020 8:33 PM  
**To:** Cole, Christi <[ColeC@santarosa.k12.fl.us](mailto:ColeC@santarosa.k12.fl.us)>  
**Subject:** (EXT) McGraw Hill Education Digital Solutions Case #17005962 [ ref:\_00D80LRll.\_5000y1i0Lt3:ref ]

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Dear Christina Cole,

Thank you for contacting McGraw-Hill Education Integration Support.

I was able to get a chance to have myself and a specialist take a look at Larry Maxwell's course, specifically: Econ Fin Lit.

When we were looking through some of the data that has been sent to us, I have determined that we do not appear to have any products attached to that course that is being sent into us through the Resources file.

Would you be able to check on your end to be sure that the products are being sent in that are linked to that course? If they are surely on your file, I will check further to see why we might not be seeing them. Thanks!

If responding to this issue, please use the "Reply" button to ensure prompt processing of your question. If you prefer to call our team, please refer to case number 17005962.

Please submit new issues to McGraw-Hill Education Integration Support via email at [IntegrationSupport@mheducation.com](mailto:IntegrationSupport@mheducation.com)

Kind Regards,  
Chris S  
Integration Support  
McGraw-Hill Education | School Group  
860 Taylor Station Road, Blacklick Ohio 43004  
P: 855-315-6417  
[IntegrationSupport@mheducation.com](mailto:IntegrationSupport@mheducation.com)

ref:\_00D80LRll.\_5000y1i0Lt3:ref

----- Original Message -----

From: []  
Sent:  
To:  
Subject:



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## Goodbred, Tracy R.

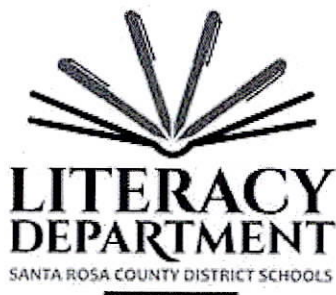
---

**From:** McKnight, Patti  
**Sent:** Monday, April 27, 2020 8:00 AM  
**To:** Ezell, Ty  
**Subject:** RE: (EXT) FADIMA ELA Adoption

Hi Ty,

I have not heard an update. It's on my list to check today. I'll keep you posted.

Patti McKnight  
Literacy and ESOL Coordinator  
Santa Rosa County School District



---

**From:** Ezell, Ty <david.ezell@mheducation.com>  
**Sent:** Monday, April 27, 2020 7:51 AM  
**To:** McKnight, Patti <McKnightP@santarosa.k12.fl.us>  
**Subject:** (EXT) FADIMA ELA Adoption

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hey Patti,

On a recent FADIMA conference call, some districts shared their plans to review K-12 ELA during the 2020-2021 school year and their plans to implement for the 2021-2022 school year. I was not able to attend the call. Can you share with me what your district's plans are for the Reading/ELA review and implementation? I wanted to get an update as COVID19 had changed education in Florida at this time.

Thanks



---

**Ty Ezell**

Sales Representative

McGraw-Hill Education | School Group

C: 850.628.1858

[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)



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**Goodbred, Tracy R.**

---

**From:** McKnight, Patti  
**Sent:** Tuesday, April 28, 2020 9:13 AM  
**To:** Ezell, Ty  
**Subject:** RE: (EXT) Doug Fisher Book Club

May I share this with my Reading Coaches????? This is a wonderful opportunity!

*Patti McKnight*

Literacy and ESOL Coordinator  
Santa Rosa County School District  
850-983-5064  
<https://calendly.com/mcknightp/request>



---

**From:** Ezell, Ty <david.ezell@mheducation.com>  
**Sent:** Tuesday, April 28, 2020 9:09 AM  
**To:** McKnight, Patti <McKnightP@santarosa.k12.fl.us>  
**Subject:** (EXT) Doug Fisher Book Club

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hi Patti,

As a fellow ELA enthusiast, and in appreciation for all that you are doing to make home-learning work, I wanted to share with you a wonderful opportunity to interact directly with ELA thought leaders, Douglas Fisher and Nancy Frey through the Fisher & Frey Book Club. Below is a link to learn about the book club, and a link to register for the zoom book club meeting.

Book club details

Visible Learning for Literacy, Grades K-12  
May 4 - May 15  
Moderators: Douglas Fisher and Nancy Frey

We know literacy can change lives. We've been searching for "what works" for decades and we know nearly all things teachers do work to improve student achievement. But only a few things work at ensuring a student gains a full year's worth of growth for a year of school. Let's focus on what works and when guided by Visible Learning® Research (Hattie, 2009).

Click here <https://us.corwin.com/en-us/nam/ffbookclub> to learn more about the Book Club.

And click here to join the May 4-May 15 Visible Learning for Literacy event <https://zoom.us/meeting/register/tZcpdeuurzsrmzjyNAnGnK5woOoZNYAQ>

Let me know if you are able to take some PD time for yourself and your staff and join us for this book study.



---

### **Ty Ezell**

Sales Representative

McGraw-Hill Education | School Group

C: 850.628.1858

[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)



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## Goodbred, Tracy R.

---

**From:** Avis, Vanessa F.  
**Sent:** Thursday, April 30, 2020 9:31 AM  
**To:** Ezell, Ty  
**Subject:** RE: (EXT) McGraw-Hill World of Wonders Pre-K

Good morning, Ty.

Our district is wanting to pilot a new PreK curriculum and would like to review sample materials and arrange for a virtual presentation. We are under a tight timeline, as we would like to make a decision for purchase by May 15<sup>th</sup>.

Would you be able to arrange a "meeting" sometime next week?

*Vanessa Avis*

Program Facilitator

ESE Specialized Curriculum, Instruction, and Intervention

Douglas A. Dillon Center

6032 Highway 90

Milton, FL 32570

(850) 983-5565

---

**From:** Ezell, Ty <david.ezell@mheducation.com>  
**Sent:** Thursday, April 30, 2020 9:27 AM  
**To:** Avis, Vanessa F. <AvisV@santarosa.k12.fl.us>  
**Subject:** (EXT) McGraw-Hill World of Wonders Pre-K

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hi Vanessa,

I just recently received an email from corporate that you may have a need for World of Wonders Pre-K? Please let me know how I may be of help!

Thanks



---

**Ty Ezell**

Sales Representative

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C: 850.628.1858

[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)





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## **Goodbred, Tracy R.**

---

**From:** Avis, Vanessa F.  
**Sent:** Thursday, April 30, 2020 9:48 AM  
**To:** Ezell, Ty  
**Subject:** RE: (EXT) RE: (EXT) McGraw-Hill World of Wonders Pre-K

Thanks for the information and ordering the materials for us. We realize this is a quick turnaround. I hope it will be alright if I forward this information to the three others on our committee. Currently we are looking to pilot in five classes.

Here are three possible days/times for next week.

May 5<sup>th</sup> 9:00-10:00  
6<sup>th</sup> between 12:00-2:00  
7<sup>th</sup> 12:00-1:00

*Vanessa Avis*  
Program Facilitator  
ESE Specialized Curriculum, Instruction, and Intervention

Douglas A. Dillon Center  
6032 Highway 90  
Milton, FL 32570  
(850) 983-5565

---

**From:** Ezell, Ty <david.ezell@mheducation.com>  
**Sent:** Thursday, April 30, 2020 9:39 AM  
**To:** Avis, Vanessa F. <AvisV@santarosa.k12.fl.us>  
**Subject:** (EXT) RE: (EXT) McGraw-Hill World of Wonders Pre-K

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hi Vanessa,

Thanks for the quick response. I can possibly set up a virtual presentation and order a sample be sent to you, but I am not sure they would arrive by May 15<sup>th</sup> and you be able to fully dig into them by that time frame. I am providing the below digital access for you to start your review. I will order a set of the complete print materials be sent to you. Let me know a day and time for a live webinar presentation that may work. If you can provide a couple of days for the presentation, I will see what we have available. We are getting lots of request for digital online webinars at this time.

<https://connected.mcgraw-hill.com>

Username: wowteacher  
Password: mhe2020ela

How many kits would the district need to purchase?



---

**Ty Ezell**

Sales Representative  
McGraw-Hill Education | School Group  
C: 850.628.1858  
[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)



---

**From:** Avis, Vanessa F. <[AvisV@santarosa.k12.fl.us](mailto:AvisV@santarosa.k12.fl.us)>  
**Sent:** Thursday, April 30, 2020 10:31 AM  
**To:** Ezell, Ty <[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)>  
**Subject:** RE: (EXT) McGraw-Hill World of Wonders Pre-K

**\*\*\* EXTERNAL EMAIL: If sender is unknown, use caution when opening. \*\*\***

Good morning, Ty.

Our district is wanting to pilot a new PreK curriculum and would like to review sample materials and arrange for a virtual presentation. We are under a tight timeline, as we would like to make a decision for purchase by May 15<sup>th</sup>. Would you be able to arrange a "meeting" sometime next week?

*Vanessa Avis*

Program Facilitator  
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Milton, FL 32570  
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**Sent:** Thursday, April 30, 2020 9:27 AM  
**To:** Avis, Vanessa F. <[AvisV@santarosa.k12.fl.us](mailto:AvisV@santarosa.k12.fl.us)>  
**Subject:** (EXT) McGraw-Hill World of Wonders Pre-K

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---

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## Goodbred, Tracy R.

---

**From:** Avis, Vanessa F.  
**Sent:** Thursday, April 30, 2020 9:51 AM  
**To:** Ezell, Ty  
**Subject:** RE: (EXT) RE: (EXT) RE: (EXT) McGraw-Hill World of Wonders Pre-K

We would be looking at five for the current year as a pilot.

*Vanessa Avis*

Program Facilitator  
ESE Specialized Curriculum, Instruction, and Intervention

Douglas A. Dillon Center  
6032 Highway 90  
Milton, FL 32570  
(850) 983-5565

---

**From:** Ezell, Ty <david.ezell@mheducation.com>  
**Sent:** Thursday, April 30, 2020 9:50 AM  
**To:** Avis, Vanessa F. <AvisV@santarosa.k12.fl.us>  
**Subject:** (EXT) RE: (EXT) RE: (EXT) McGraw-Hill World of Wonders Pre-K

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

I just ordered one complete set of print. I will see what I can do about a presentation on one of those dates and get back to you. Also, how many kits will the district need to purchase?

Thanks



---

**Ty Ezell**

Sales Representative  
McGraw-Hill Education | School Group  
C: 850.628.1858  
[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)



---

**From:** Avis, Vanessa F. <[AvisV@santarosa.k12.fl.us](mailto:AvisV@santarosa.k12.fl.us)>  
**Sent:** Thursday, April 30, 2020 10:48 AM

To: Ezell, Ty <david.ezell@mheducation.com>

Subject: RE: (EXT) RE: (EXT) McGraw-Hill World of Wonders Pre-K

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Here are three possible days/times for next week.

May 5<sup>th</sup> 9:00-10:00

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7<sup>th</sup> 12:00-1:00

*Vanessa Avis*

Program Facilitator

ESE Specialized Curriculum, Instruction, and Intervention

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6032 Highway 90

Milton, FL 32570

(850) 983-5565

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**From:** Ezell, Ty <david.ezell@mheducation.com>

**Sent:** Thursday, April 30, 2020 9:39 AM

**To:** Avis, Vanessa F. <AvisV@santarosa.k12.fl.us>

**Subject:** (EXT) RE: (EXT) McGraw-Hill World of Wonders Pre-K

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<https://connected.mcgraw-hill.com>

Username: wowteacher

Password: mhe2020ela

How many kits would the district need to purchase?



## Ty Ezell

Sales Representative  
McGraw-Hill Education | School Group  
C: 850.628.1858  
[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)



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**Sent:** Thursday, April 30, 2020 10:31 AM  
**To:** Ezell, Ty <[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)>  
**Subject:** RE: (EXT) McGraw-Hill World of Wonders Pre-K

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*Vanessa Avis*

Program Facilitator  
ESE Specialized Curriculum, Instruction, and Intervention

Douglas A. Dillon Center  
6032 Highway 90  
Milton, FL 32570  
(850) 983-5565

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**Sent:** Thursday, April 30, 2020 9:27 AM  
**To:** Avis, Vanessa F. <[AvisV@santarosa.k12.fl.us](mailto:AvisV@santarosa.k12.fl.us)>  
**Subject:** (EXT) McGraw-Hill World of Wonders Pre-K

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Thanks



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## **Ty Ezell**

Sales Representative

McGraw-Hill Education | School Group

C: 850.628.1858

[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)



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## Goodbred, Tracy R.

---

**From:** Avis, Vanessa F.  
**Sent:** Thursday, April 30, 2020 9:54 AM  
**To:** Ezell, Ty  
**Subject:** RE: (EXT) RE: (EXT) RE: (EXT) RE: (EXT) McGraw-Hill World of Wonders Pre-K

(850) 549-7201

*Vanessa Avis*

Program Facilitator  
ESE Specialized Curriculum, Instruction, and Intervention

Douglas A. Dillon Center  
6032 Highway 90  
Milton, FL 32570  
(850) 983-5565

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**From:** Ezell, Ty <david.ezell@mheducation.com>  
**Sent:** Thursday, April 30, 2020 9:52 AM  
**To:** Avis, Vanessa F. <AvisV@santarosa.k12.fl.us>  
**Subject:** (EXT) RE: (EXT) RE: (EXT) RE: (EXT) McGraw-Hill World of Wonders Pre-K

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Can you talk by phone?



---

### Ty Ezell

Sales Representative  
McGraw-Hill Education | School Group  
C: 850.628.1858  
[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)



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**From:** Avis, Vanessa F. <AvisV@santarosa.k12.fl.us>  
**Sent:** Thursday, April 30, 2020 10:51 AM  
**To:** Ezell, Ty <david.ezell@mheducation.com>  
**Subject:** RE: (EXT) RE: (EXT) RE: (EXT) McGraw-Hill World of Wonders Pre-K

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We would be looking at five for the current year as a pilot.

*Vanessa Avis*

Program Facilitator  
ESE Specialized Curriculum, Instruction, and Intervention

Douglas A. Dillon Center  
6032 Highway 90  
Milton, FL 32570  
(850) 983-5565

---

**From:** Ezell, Ty <[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)>  
**Sent:** Thursday, April 30, 2020 9:50 AM  
**To:** Avis, Vanessa F. <[AvisV@santarosa.k12.fl.us](mailto:AvisV@santarosa.k12.fl.us)>  
**Subject:** (EXT) RE: (EXT) RE: (EXT) McGraw-Hill World of Wonders Pre-K

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Thanks



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**Ty Ezell**

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C: 850.628.1858  
[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)



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**Sent:** Thursday, April 30, 2020 10:48 AM  
**To:** Ezell, Ty <[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)>  
**Subject:** RE: (EXT) RE: (EXT) McGraw-Hill World of Wonders Pre-K

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*Vanessa Avis*

Program Facilitator  
ESE Specialized Curriculum, Instruction, and Intervention

Douglas A. Dillon Center  
6032 Highway 90  
Milton, FL 32570  
(850) 983-5565

---

**From:** Ezell, Ty <[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)>  
**Sent:** Thursday, April 30, 2020 9:39 AM  
**To:** Avis, Vanessa F. <[AvisV@santarosa.k12.fl.us](mailto:AvisV@santarosa.k12.fl.us)>  
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<https://connected.mcgraw-hill.com>

Username: wowteacher  
Password: mhe2020ela

How many kits would the district need to purchase?



---

Ty Ezell

Sales Representative  
McGraw-Hill Education | School Group  
C: 850.628.1858  
[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)



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## Goodbred, Tracy R.

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**From:** Ezell, Ty <david.ezell@mheducation.com>  
**Sent:** Thursday, April 30, 2020 10:28 AM  
**To:** Avis, Vanessa F.  
**Cc:** Read, Lissette  
**Subject:** (EXT) RE: (EXT) RE: (EXT) RE: (EXT) RE: (EXT) McGraw-Hill World of Wonders Pre-K

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(850) 549-7201

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Douglas A. Dillon Center  
6032 Highway 90

Milton, FL 32570  
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**Sent:** Thursday, April 30, 2020 9:52 AM  
**To:** Avis, Vanessa F. <[AvisV@santarosa.k12.fl.us](mailto:AvisV@santarosa.k12.fl.us)>  
**Subject:** (EXT) RE: (EXT) RE: (EXT) RE: (EXT) McGraw-Hill World of Wonders Pre-K

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[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)



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**From:** Avis, Vanessa F. <[AvisV@santarosa.k12.fl.us](mailto:AvisV@santarosa.k12.fl.us)>  
**Sent:** Thursday, April 30, 2020 10:51 AM  
**To:** Ezell, Ty <[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)>  
**Subject:** RE: (EXT) RE: (EXT) RE: (EXT) McGraw-Hill World of Wonders Pre-K

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**From:** Ezell, Ty <[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)>  
**Sent:** Thursday, April 30, 2020 9:50 AM

To: Avis, Vanessa F. <[AvisV@santarosa.k12.fl.us](mailto:AvisV@santarosa.k12.fl.us)>

Subject: (EXT) RE: (EXT) RE: (EXT) McGraw-Hill World of Wonders Pre-K

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Thanks



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**Ty Ezell**

Sales Representative

McGraw-Hill Education | School Group

C: 850.628.1858

[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)



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**From:** Avis, Vanessa F. <[AvisV@santarosa.k12.fl.us](mailto:AvisV@santarosa.k12.fl.us)>

**Sent:** Thursday, April 30, 2020 10:48 AM

**To:** Ezell, Ty <[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)>

**Subject:** RE: (EXT) RE: (EXT) McGraw-Hill World of Wonders Pre-K

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**From:** Avis, Vanessa F.  
**Sent:** Thursday, April 30, 2020 10:30 AM  
**To:** Ezell, Ty  
**Subject:** RE: (EXT) RE: (EXT) RE: (EXT) RE: (EXT) RE: (EXT) McGraw-Hill World of Wonders Pre-K

Thanks, Ty!  
I will let the others know so they can add to their calendars.

*Vanessa Avis*  
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**To:** Avis, Vanessa F. <AvisV@santarosa.k12.fl.us>  
**Cc:** Read, Lissette <lissette.read@mheducation.com>  
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**Goodbred, Tracy R.**

---

**From:** McKnight, Patti  
**Sent:** Thursday, April 30, 2020 10:49 AM  
**To:** Ezell, Ty  
**Subject:** RE: (EXT) RE: (EXT) FADIMA ELA Adoption

My people are telling me they haven't heard anything new.

I would love to hear what you heard. Are you available around 2 Central time?

*Patti McKnight*

Literacy and ESOL Coordinator  
Santa Rosa County School District  
850-983-5064  
<https://calendly.com/mcknightp/request>



---

**From:** Ezell, Ty <david.ezell@mheducation.com>  
**Sent:** Thursday, April 30, 2020 9:32 AM  
**To:** McKnight, Patti <McKnightP@santarosa.k12.fl.us>  
**Subject:** (EXT) RE: (EXT) FADIMA ELA Adoption

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Thanks



**Ty Ezell**

Sales Representative  
McGraw-Hill Education | School Group  
C: 850.628.1858  
[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)



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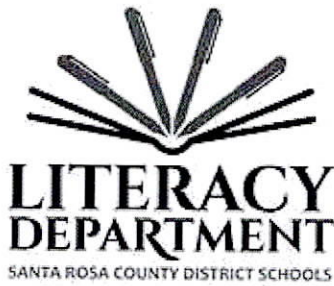
**From:** McKnight, Patti <[McKnightP@santarosa.k12.fl.us](mailto:McKnightP@santarosa.k12.fl.us)>  
**Sent:** Monday, April 27, 2020 9:00 AM  
**To:** Ezell, Ty <[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)>  
**Subject:** RE: (EXT) FADIMA ELA Adoption

**\*\*\* EXTERNAL EMAIL: If sender is unknown, use caution when opening. \*\*\***

Hi Ty,

I have not heard an update. It's on my list to check today. I'll keep you posted.

Patti McKnight  
Literacy and ESOL Coordinator  
Santa Rosa County School District



---

**From:** Ezell, Ty <[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)>  
**Sent:** Monday, April 27, 2020 7:51 AM  
**To:** McKnight, Patti <[McKnightP@santarosa.k12.fl.us](mailto:McKnightP@santarosa.k12.fl.us)>  
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**Goodbred, Tracy R.**

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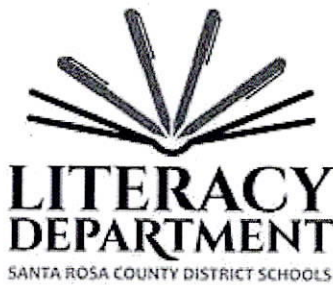
**From:** McKnight, Patti  
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I'm in the office today...staffing plans are going out. 😞

My cell is 850-910-3601.

*Patti McKnight*

Literacy and ESOL Coordinator  
Santa Rosa County School District  
850-983-5064  
<https://calendly.com/mcknightp/request>



---

**From:** Ezell, Ty <david.ezell@mheducation.com>  
**Sent:** Thursday, April 30, 2020 10:49 AM  
**To:** McKnight, Patti <McKnightP@santarosa.k12.fl.us>  
**Subject:** (EXT) Re: (EXT) RE: (EXT) FADIMA ELA Adoption

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Sure, what number should I call you?

Sent from my iPhone

On Apr 30, 2020, at 10:48 AM, McKnight, Patti <[McKnightP@santarosa.k12.fl.us](mailto:McKnightP@santarosa.k12.fl.us)> wrote:

**\*\*\* EXTERNAL EMAIL: If sender is unknown, use caution when opening. \*\*\***

My people are telling me they haven't heard anything new.

I would love to hear what you heard. Are you available around 2 Central time?

*Patti McKnight*

Literacy and ESOL Coordinator  
Santa Rosa County School District  
850-983-5064

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<image005.jpg>

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<image002.png>

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<image003.png>

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<image004.jpg>

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## Goodbred, Tracy R.

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**To:** Adam LaMee;Amanda Strickland;Amato Carlo;Cozart, Amy;Amy Heflin;Amy Monahan;Ann Bridges;aphipps@fau.edu;ASantone@lsi.fsu.edu;Becki Lucas;Beth Smith;Beverly M Stancel;Bianca Julio;Bruce MacFadden;Cameron Betts;Candice Arnold;Carly Mikell;Carol Myers;Carreña Nuñez;Cheri Dame;Chris Brown;Chris Pryor;Chris Stefancik;Chrissy Brouwer;Christopher Okamoto;Colleen Strickland;Cynthia (Suzanne) DeLay;Cynthia Dunham-Derheiner;Dana Franklin;Dane Jaber;Daniel McFarland;Danielle Knapp;David Darak;Deb Stevens;Dena Pisaneschi;Donna Szyrka;Dorianne Pagnotti;Elizabeth Lazar;Gay Lewis;Glenna Barber;Glorimel Nieves;Heather Johnson;Heidi Alves;Jack Falkenhagen;Janet Schnauss;Jared Wallace;Jason Kopish;Baugus, Jeffery A.;Jeffrey Hancock;Jennifer Borges;Jennifer Davis;Jennifer Diaz;Jennifer Reser;Jennifer See;Jennifer Taylor;Jeremy Keen;Jeremy Blinn;Jessica Ireland;Jill Adcock;Joan Kennett;Jodi Romans;Jody Alligood;John Garrett;John Morris;Joseph Simmons;JP Keener;Julia Mate;Karen Gerhart;Karrie Wikman;Katie McCurdy;Keith Stavig;Kelly Dodd;Kelly Lunt;Kim Testa;Kristina Seitz;Kristina Seitz;Lacole Rudin;Larry Plank;Lauren King;Laylah Bulman;Leah Glass;Lee Hughes;Lesley Kirkley;Lindsey Bojovic;Lindsey Craven;Lindsey Johnson;Lisa & Marta Dunn, Lisa & Marta Acosta;Lisa Milenkovic;Loren Kerschensteiner (Kingsley);Mark Butler;Mark McCreary;Marna Fox;Marsha Winegarner;Mathew Kirouac;Quina, Meg;Melissa Alsobrooks;Melissa Raburn;Marilyn Johnson;Michelle Ferro;Mike Cimino;Mike McKee;Nancy Besley;Nancy Watson;Nicole Jacquay;Pam Revels;Patrick Hiser;Perri Robinson;PJ Duncan;Rachel Novella;Rebecca Mead;Rebecca Mott;Rebecca Ray;Rebecca Teske;Rudy Keezer;Ryan Westberry;Sandra Reyes;Sarah Burkett;Sasha DuVerney-Amoa;Shana Tirado;Sherwin Salomon;Sonia Blackstone;Thomas Doughty;Tia Brown;tina marie castano;Tom Robertson;Tom Salinsky;Toyia Haile;Valerie Gaynor;Vanessa Baker;Veronica Mamone;Wallace Knight;Wendy Forteza  
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**From:** Mike McKee <mmckee@creol.ucf.edu>  
**Sent:** Friday, May 1, 2020 6:34 AM  
**To:** FASS FLscisuper;Adam LaMee;Amanda Strickland;Amato Carlo;Cozart, Amy;Amy Heflin;Amy Monahan;Ann Bridges;aphipps@fau.edu;ASantone@lsi.fsu.edu;Becki Lucas;Beth Smith;Beverly M Stancel;Bianca Julio;Bruce MacFadden;Cameron Betts;Candice Arnold;Carly Mikell;Carol Myers;Carreña Nuñez;Cheri Dame;Chris Brown;Chris Pryor;Chris Stefancik;Chrissy Brouwer;Christopher Okamoto;Colleen Strickland;Cynthia (Suzanne) DeLay;Cynthia Dunham-Derheiner;Dana Franklin;Dane Jaber;Daniel McFarland;Danielle Knapp;David Darak;Deb Stevens;Dena Pisaneschi;Donna Szpyrka;Dorianne Pagnotti;Elizabeth Lazar;Gay Lewis;Glenna Barber;Glorimel Nieves;Heather Johnson;Heidi Alves;Jack Falkenhagen;Janet Schnauss;Jared Wallace;Jason Kopish;Baugus, Jeffery A.;Jeffrey Hancock;Jennifer Borges;Jennifer Davis;Jennifer Diaz;Jennifer Reser;Jennifer See;Jennifer Taylor;Jeremy Keen;Jeremy Blinn;Jessica Ireland;Jill Adcock;Joan Kennett;Jodi Romans;Jody Alligood;John Garrett;John Morris;Joseph Simmons;JP Keener;Julia Mate;Karen Gerhart;Karrie Wikman;Katie McCurdy;Keith Stavig;Kelly Dodd;Kelly Lunt;Kim Testa;Kristina Seitz;Kristina Seitz;Lacole Rudin;Larry Plank;Lauren King;Laylah Bulman;Leah Glass;Lee Hughes;Lesley Kirkley;Lindsey Bojovic;Lindsey Craven;Lindsey Johnson;Lisa & Marta Dunn, Lisa & Marta Acosta;Lisa Milenkovic;Loren Kerschensteiner (Kingsley);Mark Butler;Mark McCreary;Marna Fox;Marsha Winegarner;Mathew Kirouac;Quina, Meg;Melissa Alsobrooks;Melissa Raburn;Merylyn Johnson;Michelle Ferro;Mike Cimino;Nancy Besley;Nancy Watson;Nicole Jacquay;Pam Revels;Patrick Hiser;Perri Robinson;PJ Duncan;Rachel Novella;Rebecca Mead;Rebecca Mott;Rebecca Ray;Rebecca Teske;Rudy Keezer;Ryan Westberry;Sandra Reyes;Sarah Burkett;Sasha DuVerney-Amoa;Shana Tirado;Sherwin Salomon;Sonia Blackstone;Thomas Doughty;Tia Brown;tina marie castano;Tom Robertson;Tom Salinsky;Toyia Haile;Valerie Gaynor;Vanessa Baker;Veronica Mamone;Wallace Knight;Wendy Forteza  
**Subject:** (EXT) Photonic Science and Engineering Session

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## Goodbred, Tracy R.

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**Subject:** (EXT) Photonic Science and Engineering Session

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**Goodbred, Tracy R.**

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**From:** West, D.J. <dj.west@mheducation.com>  
**Sent:** Friday, May 1, 2020 9:38 AM  
**To:** West, D.J.  
**Subject:** (EXT) Using Networks Social Studies in the Remote Classroom

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Thank you for either registering for or attending the webex session on Networks Social Studies in the Remote Classroom.

Here is the link to the recording: [Recording](#)

You can also register for additional sessions at <https://mhed.us/RLWebinarSchedule>

Or go to <https://www.mheducation.com/prek-12/home-guest> for additional resources.

Regards,

DJ



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DJ West | National Director of Professional Learning | School Group  
McGraw-Hill Education | 8787 Orion Place, Columbus, OH 43240  
C: 248.207.9886 | [dj.west@mheducation.com](mailto:dj.west@mheducation.com) | [mheducation.com](http://mheducation.com) | [mheonline.com](http://mheonline.com)  
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**Sent:** Monday, May 4, 2020 9:51 AM  
**To:** FASS FLscisuper;Adam LaMee;Amanda Strickland;Amato Carlo;Cozart, Amy;Amy Heflin;Amy Monahan;Ann Bridges;aphipps@fau.edu;ASantone@lsi.fsu.edu;Becki Lucas;Beth Smith;Beverly M Stancel;Bianca Julio;Bruce MacFadden;Cameron Betts;Candice Arnold;Carly Mikell;Carol Myers;Carreña Nuñez;Cheri Dame;Chris Brown;Chris Pryor;Chris Stefancik;Chrissy Brouwer;Christopher Okamoto;Colleen Strickland;Cynthia (Suzanne) DeLay;Cynthia Dunham-Derheiner;Dana Franklin;Dane Jaber;Daniel McFarland;Danielle Knapp;David Darak;Deb Stevens;Dena Pisaneschi;Donna Szyrka;Dorianne Pagnotti;Elizabeth Lazar;Gay Lewis;Glenna Barber;Glorimel Nieves;Heather Johnson;Heidi Alves;Jack Falkenhagen;Janet Schnauss;Jared Wallace;Jason Kopish;Baugus, Jeffery A.;Jeffrey Hancock;Jennifer Borges;Jennifer Davis;Jennifer Diaz;Jennifer Reser;Jennifer See;Jennifer Taylor;Jeremy Keen;Jeremy Blinn;Jessica Ireland;Jill Adcock;Joan Kennett;Jodi Romans;Jody Alligood;John Garrett;John Morris;Joseph Simmons;JP Keener;Julia Mate;Karen Gerhart;Karrie Wikman;Katie McCurdy;Keith Stavig;Kelly Dodd;Kelly Lunt;Kim Testa;Kristina Seitz;Kristina Seitz;Lacole Rudin;Larry Plank;Lauren King;Laylah Bulman;Leah Glass;Lee Hughes;Lesley Kirkley;Lindsey Bojovic;Lindsey Craven;Lindsey Johnson;Lisa & Marta Dunn, Lisa & Marta Acosta;Lisa Milenkovic;Loren Kerschensteiner (Kingsley);Mark Butler;Mark McCreary;Marna Fox;Marsha Winegarner;Mathew Kirouac;Quina, Meg;Melissa Alsobrooks;Melissa Raburn;Merilyn Johnson;Michelle Ferro;Mike Cimino;Nancy Besley;Nancy Watson;Nicole Jacquay;Pam Revels;Patrick Hiser;Perri Robinson;PJ Duncan;Rachel Novella;Rebecca Mead;Rebecca Mott;Rebecca Ray;Rebecca Teske;Rudy Keezer;Ryan Westberry;Sandra Reyes;Sarah Burkett;Sasha DuVerney-Amoa;Shana Tirado;Sherwin Salomon;Sonia Blackstone;Thomas Doughty;Tia Brown;tina marie castano;Tom Robertson;Tom Salinsky;Toyia Haile;Valerie Gaynor;Vanessa Baker;Veronica Mamone;Wallace Knight;Wendy Forteza  
**Subject:** (EXT) YouTube Live: Photonic Science and Engineering and UCF Admissions

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*Please feel free to share with teachers, students, guidance counselors and others who may be interested!*

I would like to invite you to learn more about the University of Central Florida and the Photonic Science and Engineering program on May 12 at 10:00 – 11 am on YouTube LIVE.

- **Head to our YouTube Channel and Subscribe Now or watch livestream here on May 12:** <https://youtu.be/F48Wr9vvjfM>
- **Want to be invited into the Zoom Meeting and ask questions? Sign up today:** [https://ucf.qualtrics.com/jfe/form/SV\\_6QeuMATHgTk3HqB](https://ucf.qualtrics.com/jfe/form/SV_6QeuMATHgTk3HqB)
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University of Central Florida  
4304 Scorpius Street  
Orlando, Florida 32816  
Office: CREOL 108B  
Phone: 407-823-6376  
Cell/Text: 407-920-6453  
[www.creol.ucf.edu](http://www.creol.ucf.edu)

## Goodbred, Tracy R.

---

**From:** Mike McKee <mmckee@creol.ucf.edu>  
**Sent:** Monday, May 4, 2020 9:51 AM  
**To:** FASS FLscisuper;Adam LaMee;Amanda Strickland;Amato Carlo;Cozart, Amy;Amy Heflin;Amy Monahan;Ann Bridges;aphipps@fau.edu;ASantone@lsi.fsu.edu;Becki Lucas;Beth Smith;Beverly M Stancel;Bianca Julio;Bruce MacFadden;Cameron Betts;Candice Arnold;Carly Mikell;Carol Myers;Carreña Nuñez;Cheri Dame;Chris Brown;Chris Pryor;Chris Stefancik;Chrissy Brouwer;Christopher Okamoto;Colleen Strickland;Cynthia (Suzanne) DeLay;Cynthia Dunham-Derheiner;Dana Franklin;Dane Jaber;Daniel McFarland;Danielle Knapp;David Darak;Deb Stevens;Dena Pisaneschi;Donna Szpyrka;Dorianne Pagnotti;Elizabeth Lazar;Gay Lewis;Glenna Barber;Glorimel Nieves;Heather Johnson;Heidi Alves;Jack Falkenhagen;Janet Schnauss;Jared Wallace;Jason Kopish;Baugus, Jeffery A.;Jeffrey Hancock;Jennifer Borges;Jennifer Davis;Jennifer Diaz;Jennifer Reser;Jennifer See;Jennifer Taylor;Jeremy Keen;Jeremy Blinn;Jessica Ireland;Jill Adcock;Joan Kennett;Jodi Romans;Jody Alligood;John Garrett;John Morris;Joseph Simmons;JP Keener;Julia Mate;Karen Gerhart;Karrie Wikman;Katie McCurdy;Keith Stavig;Kelly Dodd;Kelly Lunt;Kim Testa;Kristina Seitz;Kristina Seitz;Lacole Rudin;Larry Plank;Lauren King;Laylah Bulman;Leah Glass;Lee Hughes;Lesley Kirkley;Lindsey Bojovic;Lindsey Craven;Lindsey Johnson;Lisa & Marta Dunn, Lisa & Marta Acosta;Lisa Milenkovic;Loren Kerschensteiner (Kingsley);Mark Butler;Mark McCreary;Marna Fox;Marsha Winegarner;Mathew Kirouac;Quina, Meg;Melissa Alsobrooks;Melissa Raburn;Merilyn Johnson;Michelle Ferro;Mike Cimino;Nancy Besley;Nancy Watson;Nicole Jacquay;Pam Revels;Patrick Hiser;Perri Robinson;PJ Duncan;Rachel Novella;Rebecca Mead;Rebecca Mott;Rebecca Ray;Rebecca Teske;Rudy Keezer;Ryan Westberry;Sandra Reyes;Sarah Burkett;Sasha DuVerney-Amoa;Shana Tirado;Sherwin Salomon;Sonia Blackstone;Thomas Doughty;Tia Brown;tina marie castano;Tom Robertson;Tom Salinsky;Toyia Haile;Valerie Gaynor;Vanessa Baker;Veronica Mamone;Wallace Knight;Wendy Forteza  
**Subject:** (EXT) YouTube Live: Photonic Science and Engineering and UCF Admissions

### **CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Dear Supervisors:

*Please feel free to share with teachers, students, guidance counselors and others who may be interested!*

I would like to invite you to learn more about the University of Central Florida and the Photonic Science and Engineering program on May 12 at 10:00 – 11 am on YouTube LIVE.

- **Head to our YouTube Channel and Subscribe Now or watch livestream here on May 12:** <https://youtu.be/F48Wr9vujfM>
- **Want to be invited into the Zoom Meeting and ask questions? Sign up today:** [https://ucf.qualtrics.com/jfe/form/SV\\_6QeuMAthgTk3HqB](https://ucf.qualtrics.com/jfe/form/SV_6QeuMAthgTk3HqB)
- **Add YouTube UCF CREOL Event to your Calendar**

#### **What is Photonics?**

Similar in nature to an Electrical Engineering Degree, Photonic Science and Engineering contains coursework that will prepare students for the new technologies of the 21<sup>st</sup> Century, namely technologies that incorporate light as a

fundamental component. From smartphones to satellites, forming the backbone of the internet and advanced aircraft, and providing new tools in the medical field, engineers in photonics are in high demand and command high salaries.

Each year, there are about 3000 job openings and only 6 universities in the United States offer this degree, with UCF being the only one in the state of Florida.

During the LIVE Event, get a chance to:

- Learn about the Photonic Science and Engineering Program
- Hear from a UCF Admissions Officer who will also take questions about getting into UCF
- Interact with Dr. Peter Delfyett, a Photonic Scientist whose work is in ultrafast high power optical pulses.

Have questions prior to the event? Feel free to contact Mike McKee at [mmckee@creol.ucf.edu](mailto:mmckee@creol.ucf.edu)

*Learn more about UCF and Photonics at the following links:*  
[www.creol.ucf.edu](http://www.creol.ucf.edu) | <https://photonics.creol.ucf.edu> | [www.ucf.edu](http://www.ucf.edu)

Mike McKee  
Associate Director  
Undergraduate Program

College of Optics and Photonics  
University of Central Florida  
4304 Scorpius Street  
Orlando, Florida 32816  
Office: CREOL 108B  
Phone: 407-823-6376  
Cell/Text: 407-920-6453  
[www.creol.ucf.edu](http://www.creol.ucf.edu)

## Goodbred, Tracy R.

---

**From:** FASS FLscisuper <flscisupervisor@gmail.com>  
**Sent:** Tuesday, May 5, 2020 12:27 PM  
**To:** Adam LaMee;Amanda Strickland;Amato Carlo;Cozart, Amy;Amy Heflin;Amy Monahan;Ann Bridges;aphipps@fau.edu;ASantone@lsi.fsu.edu;Becki Lucas;Beth Smith;Beverly M Stancel;Bianca Julio;Bruce MacFadden;Cameron Betts;Candice Arnold;Carly Mikell;Carol Myers;Carreña Nuñez;Cheri Dame;Chris Brown;Chris Pryor;Chris Stefancik;Chrissy Brouwer;Christopher Okamoto;Colleen Strickland;Corey Peloquin;Corey Peloquin;Cynthia (Suzanne) DeLay;Cynthia Dunham-Derheiner;Dana Franklin;Dane Jaber;Daniel McFarland;Danielle Knapp;David Darak;Deb Stevens;Dena Pisaneschi;Djimo Serodio;Dominique Shimizu;Dominique Shimizu;Donna Szpyrka;Dorianne Pagnotti;Elizabeth Lazar;Eric Gardner;Gary Myers;Gay Lewis;Glenna Barber;Glorimel Nieves;Heather Johnson;Heidi Alves;Heidi Brennan;Jack Falkenhagen;Janet Schnauss;Jared Wallace;Jason Kopish;Jeff Couch;Jeff Enos Sylvia Fumero;Baugus, Jeffery A.;Jeffrey Hancock;Jennifer Borges;Jennifer Davis;Jennifer Diaz;Jennifer Reser;Jennifer See;Jennifer Taylor;Jeremy Keen;Jeremy Blinn;Jessica Ireland;Jill Adcock;Joan Kennett;Jodi Romans;Jody Alligood;John Garrett;John Morris;Joseph Simmons;JP Keener;Julia Mate;Karen Gerhart;Karrie Wikman;Katie McCurdy;Keith Stavig;Kelly Dodd;Kelly Lunt;Kim Testa;Kristina Seitz;Kristina Seitz;Lacole Rudin;Larry Plank;Lauren King;Laylah Bulman;Leah Glass;Lee Hughes;Lesley Kirkley;Lindsey Bojovic;Lindsey Craven;Lindsey Johnson;Lisa & Marta Dunn, Lisa & Marta Acosta;Lisa Milenkovic;Loren Kerschensteiner (Kingsley);Mark Butler;Mark McCreary;Marna Fox;Marsha Winegarner;Mathew Kirouac;Quina, Meg;Melissa Alsobrooks;Melissa Raburn;Marilyn Johnson;Michelle Ferro;Michelle Kirk;Mike Cimino;Mike McKee;Nancy Besley;Nancy Watson;Nicole Jacquay;Pam Revels;Patrick Hiser;Perri Robinson;PJ Duncan;Rachel Novella;Rebecca Mead;Rebecca Mott;Rebecca Ray;Rebecca Teske;Rod Gusman;Rudy Keezer;Ryan Dougherty;Ryan Westberry;Sandra Reyes;Sarah Burkett;Sasha DuVerney-Amoa;Sean Reidy;Sean Sterrett;Shana Tirado;Sherwin Salomon;Sonia Blackstone;Steve Jones;Steve Olson;Steven Steinfield;Thomas Doughty;Thomas Rhea;Thomas Rhea;Tia Brown;tina marie castano;Tom Robertson;Tom Salinsky;Tom Trapp;Toyia Haile;Valerie Gaynor;Vanessa Baker;Veronica Mamone;Wallace Knight;Wendy Forteza  
**Subject:** (EXT) Fwd: G6-12 Online STEM Camps @ UCF

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

FASS folks,

If you'd like to share this with middle & high schoolers, UCF is still offering STEM Summer Institutes - they'll be online this year. FYI: they aren't free. Thanks, Adam

## UCF STEM Summer Institutes

Online summer camps for middle & high school students. Details and registration at <https://siucf.cs.ucf.edu/>

- Physical Science Camp, June 22-26 (\$250)
- Competitive Programming, July 12-24 (\$1000)

Adam LaMee  
[adam.lamee@ucf.edu](mailto:adam.lamee@ucf.edu)  
PhysTEC Teacher-in-Residence  
AAPT Florida section President  
Dept. of Physics, PSB 111  
University of Central Florida  
<https://sciences.ucf.edu/physics/phystec/>

--

Jeremy Blinn, President  
Marilyn Johnson, Secretary  
Amy Monahan, Treasurer  
Michelle Ferro, President Elect

Florida Association of Science Supervisors

## Goodbred, Tracy R.

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**Subject:** (EXT) Fwd: G6-12 Online STEM Camps @ UCF

### **CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

FASS folks,

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## UCF STEM Summer Institutes

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- Physical Science Camp, June 22-26 (\$250)
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Adam LaMee  
[adam.lamee@ucf.edu](mailto:adam.lamee@ucf.edu)  
PhysTEC Teacher-in-Residence  
AAPT Florida section President  
Dept. of Physics, PSB 111  
University of Central Florida  
<https://sciences.ucf.edu/physics/phystec/>

--

Jeremy Blinn, President  
Marilyn Johnson, Secretary  
Amy Monahan, Treasurer  
Michelle Ferro, President Elect

Florida Association of Science Supervisors



## **Goodbred, Tracy R.**

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**Subject:** Meeting Forward Notification: (EXT) FW: Ezell Santa Rosa WOW  
**Start:** Wed 5/6/2020 8:00 AM  
**End:** Wed 5/6/2020 8:30 AM  
**Recurrence:** (none)  
**Organizer:** Avis, Vanessa F.

### **Your meeting was forwarded**

Avis, Vanessa F. has forwarded your meeting request to additional people.

#### **Meeting**

(EXT) FW: Ezell Santa Rosa WOW

#### **Meeting Time**

Wednesday, May 6, 2020 12:00 PM - Wednesday, May 6, 2020 2:00 PM

#### **Recipients**

Anderson, Debbie S, Templeton, Lisa, Coleman, Tiffanie I.

All times listed are in the following time zone: (UTC-06:00) Central Time (US & Canada)

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## Goodbred, Tracy R.

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**From:** Avis, Vanessa F.  
**Sent:** Wednesday, May 6, 2020 7:37 AM  
**To:** Ezell, Ty  
**Subject:** RE: (EXT) RE: (EXT) RE: (EXT) RE: (EXT) RE: (EXT) RE: (EXT) McGraw-Hill World of Wonders Pre-K

Thank you. I did receive it and shared it with the others who will attend.

*Vanessa Avis*

Program Facilitator  
ESE Specialized Curriculum, Instruction, and Intervention

Douglas A. Dillon Center  
6032 Highway 90  
Milton, FL 32570  
(850) 983-5565

---

**From:** Ezell, Ty <david.ezell@mheducation.com>  
**Sent:** Wednesday, May 6, 2020 7:16 AM  
**To:** Avis, Vanessa F. <AvisV@santarosa.k12.fl.us>  
**Subject:** (EXT) RE: (EXT) RE: (EXT) RE: (EXT) RE: (EXT) RE: (EXT) McGraw-Hill World of Wonders Pre-K

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

I just wanted to check to make sure you received the webinar presentation invite for 12:00 today? We are looking forward to presenting the program to you and your team!



---

**Ty Ezell**

Sales Representative  
McGraw-Hill Education | School Group  
C: 850.628.1858  
[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)



---

**From:** Avis, Vanessa F. <[AvisV@santarosa.k12.fl.us](mailto:AvisV@santarosa.k12.fl.us)>  
**Sent:** Thursday, April 30, 2020 11:30 AM

To: Ezell, Ty <[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)>

Subject: RE: (EXT) RE: (EXT) RE: (EXT) RE: (EXT) RE: (EXT) McGraw-Hill World of Wonders Pre-K

**\*\*\* EXTERNAL EMAIL: If sender is unknown, use caution when opening. \*\*\***

Thanks, Ty!

I will let the others know so they can add to their calendars.

*Vanessa Avis*

Program Facilitator

ESE Specialized Curriculum, Instruction, and Intervention

Douglas A. Dillon Center

6032 Highway 90

Milton, FL 32570

(850) 983-5565

---

From: Ezell, Ty <[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)>

Sent: Thursday, April 30, 2020 10:28 AM

To: Avis, Vanessa F. <[AvisV@santarosa.k12.fl.us](mailto:AvisV@santarosa.k12.fl.us)>

Cc: Read, Lissette <[lissette.read@mheducation.com](mailto:lissette.read@mheducation.com)>

Subject: (EXT) RE: (EXT) RE: (EXT) RE: (EXT) RE: (EXT) McGraw-Hill World of Wonders Pre-K

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hi Vanessa,

I was able to secure a live webinar with Lissette Reed on May 6<sup>th</sup> 12:00-2:00 CST. We will send out a meeting notice next week for you and your team. Please let us know any specific items w you would like covered in the webinar. I have ordered the complete print set to be sent to you, but I am not sure if it will get to you by May 6<sup>th</sup> due to COVID19 shipping delays.

Thanks and we look forward to presenting!



---

**Ty Ezell**

Sales Representative

McGraw-Hill Education | School Group

C: 850.628.1858

[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)



**From:** Avis, Vanessa F. <[AvisV@santarosa.k12.fl.us](mailto:AvisV@santarosa.k12.fl.us)>  
**Sent:** Thursday, April 30, 2020 10:54 AM  
**To:** Ezell, Ty <[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)>  
**Subject:** RE: (EXT) RE: (EXT) RE: (EXT) RE: (EXT) McGraw-Hill World of Wonders Pre-K

**\*\*\* EXTERNAL EMAIL: If sender is unknown, use caution when opening. \*\*\***

(850) 549-7201

*Vanessa Avis*  
Program Facilitator  
ESE Specialized Curriculum, Instruction, and Intervention

Douglas A. Dillon Center  
6032 Highway 90  
Milton, FL 32570  
(850) 983-5565

---

**From:** Ezell, Ty <[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)>  
**Sent:** Thursday, April 30, 2020 9:52 AM  
**To:** Avis, Vanessa F. <[AvisV@santarosa.k12.fl.us](mailto:AvisV@santarosa.k12.fl.us)>  
**Subject:** (EXT) RE: (EXT) RE: (EXT) RE: (EXT) McGraw-Hill World of Wonders Pre-K

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Can you talk by phone?



---

**Ty Ezell**  
Sales Representative  
McGraw-Hill Education | School Group  
C: 850.628.1858  
[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)



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**From:** Avis, Vanessa F. <[AvisV@santarosa.k12.fl.us](mailto:AvisV@santarosa.k12.fl.us)>  
**Sent:** Thursday, April 30, 2020 10:51 AM  
**To:** Ezell, Ty <[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)>  
**Subject:** RE: (EXT) RE: (EXT) RE: (EXT) McGraw-Hill World of Wonders Pre-K

**\*\*\* EXTERNAL EMAIL: If sender is unknown, use caution when opening. \*\*\***

We would be looking at five for the current year as a pilot.

*Vanessa Avis*

Program Facilitator

ESE Specialized Curriculum, Instruction, and Intervention

Douglas A. Dillon Center

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Milton, FL 32570

(850) 983-5565

---

**From:** Ezell, Ty <[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)>

**Sent:** Thursday, April 30, 2020 9:50 AM

**To:** Avis, Vanessa F. <[AvisV@santarosa.k12.fl.us](mailto:AvisV@santarosa.k12.fl.us)>

**Subject:** (EXT) RE: (EXT) RE: (EXT) McGraw-Hill World of Wonders Pre-K

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

I just ordered one complete set of print. I will see what I can do about a presentation on one of those dates and get back to you. Also, how many kits will the district need to purchase?

Thanks



---

**Ty Ezell**

Sales Representative

McGraw-Hill Education | School Group

C: 850.628.1858

[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)



---

**From:** Avis, Vanessa F. <[AvisV@santarosa.k12.fl.us](mailto:AvisV@santarosa.k12.fl.us)>

**Sent:** Thursday, April 30, 2020 10:48 AM

**To:** Ezell, Ty <[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)>

**Subject:** RE: (EXT) RE: (EXT) McGraw-Hill World of Wonders Pre-K

**\*\*\* EXTERNAL EMAIL: If sender is unknown, use caution when opening. \*\*\***

Thanks for the information and ordering the materials for us. We realize this is a quick turnaround. I hope it will be alright if I forward this information to the three others on our committee. Currently we are looking to pilot in five classes.

Here are three possible days/times for next week.

May 5<sup>th</sup> 9:00-10:00  
6<sup>th</sup> between 12:00-2:00  
7<sup>th</sup> 12:00-1:00

*Vanessa Avis*

Program Facilitator  
ESE Specialized Curriculum, Instruction, and Intervention

Douglas A. Dillon Center  
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**From:** Ezell, Ty <[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)>  
**Sent:** Thursday, April 30, 2020 9:39 AM  
**To:** Avis, Vanessa F. <[AvisV@santarosa.k12.fl.us](mailto:AvisV@santarosa.k12.fl.us)>  
**Subject:** (EXT) RE: (EXT) McGraw-Hill World of Wonders Pre-K

**CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!**

Hi Vanessa,

Thanks for the quick response. I can possibly set up a virtual presentation and order a sample be sent to you, but I am not sure they would arrive by May 15<sup>th</sup> and you be able to fully dig into them by that time frame. I am providing the below digital access for you to start your review. I will order a set of the complete print materials be sent to you. Let me know a day and time for a live webinar presentation that may work. If you can provide a couple of days for the presentation, I will see what we have available. We are getting lots of request for digital online webinars at this time.

<https://connected.mcgraw-hill.com>

Username: wowteacher  
Password: mhe2020ela

How many kits would the district need to purchase?



---

**Ty Ezell**

Sales Representative  
McGraw-Hill Education | School Group  
C: 850.628.1858  
[david.ezell@mheducation.com](mailto:david.ezell@mheducation.com)