

Tammy J. Salter

Internal Funds Bookkeeper

Central School

"Education is the most powerful weapon we can use to change the world." - Nelson Mandela



6180 Central School Rd.

Milton, FL 32570-6707

(850) 983-5640 Ext. 4230

(850) 983-5645 Fax

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Monday, July 19, 2021 1:52 PM
To: Salter, Tammy J. <SalterT@santarosa.k12.fl.us>
Subject: (EXT) RE: Central School

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Tammy,

Good afternoon. The PO and attachment look like they should. Was there anything specific that you wanted me to check?

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957

904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Salter, Tammy J. <SalterT@santarosa.k12.fl.us>
Sent: Monday, July 19, 2021 2:42 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Central School

Hi Jeff,

Can you take a look and make sure I have everything looking like it should?

I will send along my other orders once the PO's are approved.

Thanks,

Tammy J. Salter

Internal Funds Bookkeeper

Central School

"Education is the most powerful weapon we can use to change the world." - Nelson Mandela



6180 Central School Rd.

Milton, FL 32570-6707

(850) 983-5640 Ext. 4230

(850) 983-5645 Fax

**Florida
School Book
Depository**



P.O. Box 6578 – Jacksonville, Florida 32236
 Telephone: 800-447-7957
 Fax: 904-781-3486
 Web address: www.fsbdc.com

Return Authorization

RMA #: _____
 RMA date: 00026102
 PO #: 07/26/2021
 732001-03:

Ship to: _____ Bill to: _____
 0570332
 THOMAS SIMS MIDDLE SCHOOL
 5500 EDUCATION DR.

0000057
 SANTA ROSA INSTRUCTIONAL MAT
 ACCOUNTS PAYABLE
 5086 CANAL ST

PACE, FL	32571.	MILTON, FL	32570.
FSBD Code#	Quantity	Return by	
Title	Authorized	Date	
NOVA PHILLIPS			
850-995-3676	FAX:		

UPS WILL PICK UP. PLEASE INCLUDE A COPY OF
 THE RMA WITH YOUR RETURN. THANK YOU.
 07/26/21 KRISP

773541	FL MYPERSPECTIVES CONS 6 2022	24	272575	08/26/2021
--------	-------------------------------	----	--------	------------

For accurate and timely processing of your return,
 please enclose a copy of this document with your shipment.

Ship authorized return to:
Florida School Book Depository
Return Shipments
1125 Ellis Road North
Jacksonville, Florida 32254

Goodbred, Tracy R.

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Monday, July 26, 2021 2:06 PM
To: Bauldree, Regenia;Customer Service
Subject: (EXT) RE: Invoice #270517 Jay Elementary School
Attachments: 270517.pdf; 270517 POD.html

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Ms. Bauldree, please see attached packing slip and POD for shipment on the below.

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: Bauldree, Regenia <bauldr@sanatarosa.k12.fl.us>
Sent: Monday, July 26, 2021 2:55 PM
To: Customer Service <CustomerService@fsbd.com>
Subject: Invoice #270517 Jay Elementary School

Do you know what the estimated shipping date is on the following novels on Invoice #270517 (PO #732001-0142) for Jay Elementary School:

42 ea 39 Clues The Maze of Bones
42 ea Navigating Early

Thanks & Have a Great Day 😊
Regenia Bauldree
Bookkeeper / Jay Elementary School / Santa Rosa Co School District
Direct Line: 850-359-8232 / Front Office: 850-359-8230 / E-fax: 850-359-8669
Email: bauldr@sanatarosa.k12.fl.us

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Monday, July 26, 2021 1:37 PM
To: Bauldree, Regenia
Subject: (EXT) RE: Jay Elementary PO 732001-0142

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Regenia,

Good afternoon. Customer Service actually manages the shipments and handles all matters after I process your order (Tracking, Delivery ETA's, Backorders, Invoice Copies, Packing Slip Copies, Damage/Loss. etc.). Please email the PO number(s) over to Customer Service for the most accurate and up to date information.

customerservice@fsbd.com

Take care and have a wonderful day.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Bauldree, Regenia <bauldr@santarosa.k12.fl.us>
Sent: Monday, July 26, 2021 2:35 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Jay Elementary PO 732001-0142

Good Afternoon Jeff,
Do you know what the estimated shipping date is on the following novels:

42 ea 39 Clues The Maze of Bones
42 ea Navigating Early

Thanks & Have a Great Day 😊
Regenia Bauldree
Bookkeeper / Jay Elementary School / Santa Rosa Co School District
Direct Line: 850-359-8232 / Front Office: 850-359-8230 / E-fax: 850-359-8669
Email: bauldr@santarosa.k12.fl.us

07/01/21

CUSTOMER PACKING LIST

INV 270517 CUSTOMER COPY

GFP

FLORIDA SCHOOL BOOK DEPOSITORY
1125 ELLIS RD. NORTH
JACKSONVILLE, FL 32254
(904) 781-7191 (800) 447-7957

PO 732001-0142
SO 539109
PG 1

SHIP TO: 0570142
JAY ELEMENTARY SCHOOL
13833 ALABAMA ST
JAY, FL
32565

BILL TO: 0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL
32570

ATTN: WHITE/PAPE/BAULDREE

SOLID PACK	LOOSE	ISBN	PUB TITLE NO	DESCRIPTION	FSBD NO	SHIP QTY	PRICE	LN	BINLOC
KIT		9781418312787	1418312789	1PT FSP CONS 5YP/D 6 MYPER	77-352-1	71		1	
5	12	11 9781418304027	1418304026	FL MYPERSPECTIVES CONS 6 2022				2	65A01>
				ONLINE ACCESS PROVIDED BY PUBLISHER				3	
KIT		9781418312787	1418312789	1PT FSP CONS 5YP/D 6 MYPER	77-352-1	13		4	
1	12	1 9781418304027	1418304026	FL MYPERSPECTIVES CONS 6 2022				5	65A01>
				ONLINE ACCESS PROVIDED BY PUBLISHER				6	
		1 9781418304058	1418304050	FL TE MYPERSPECTIVES GR6 2022	77-353-1	1		7	65G01
		1 9781418304058	1418304050	FL TE MYPERSPECTIVES GR6 2022	77-353-1	1		8	65G01
1	56	28 9781418309930	1418309931	FL TEST PREP WB 6 MYPERSPEC 22	77-353-2	84		9	65G02>

PLEASE NOTE: THE FOLLOWING TITLES(S) WILL BE SHIPPED SEPARATELY.

LINE	ISBN	FSBD NO	TITLE	Qty
10		79-249-2	39 CLUES THE MAZE OF BONES	42
11		79-374-4	NAVIGATING EARLY	42

WEIGHT: 292 64.80 SOLID CARTONS: 7
 CARRIER: GFP MIXED CARTONS: 2
 SHIPMENT DATE: 2021-06-09 CONFIRMED: Y TOTAL CARTONS: 9
 TOTAL PALLETS: _____

RETURNS - To ensure proper credit for returns, please go to FSBD.com for Return Authorization Requests.
Thank You for your business.

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com>
Sent: Tuesday, July 27, 2021 8:43 AM
To: Cobb, Paula A
Subject: (EXT) RE: (EXT) DOC# 28721
Attachments: 269825pod.pdf

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good morning Paula,

I am working on your discrepancy and what you are reporting is 17 full cartons short. The proof of delivery was not marked short upon delivery therefore it will be difficult for me to get this approved to ship without overages to account for them. Is it possible these were moved to another location in the building or teachers took them?

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Cobb, Paula A <CobbP@santarosa.k12.fl.us>
Sent: Monday, July 26, 2021 9:40 AM
To: Keilah Gates <KeilahGates@fsbd.com>
Subject: RE: (EXT) DOC# 28721

No, everything else was good. Thank you!



Paula Cobb

Bookkeeper III
S. S. Dixon Intermediate School
5540 Education Drive

Pace, FL 32571
Phone (850) 995-3650

"You will have bad times, but it'll always wake you up to the good stuff you weren't paying attention to." Robin Williams

NOTICE TO RECIPIENT: This e-mail message is intended only for the individual or entity to which it is addressed and may contain confidential information and/or attachments that are legally privileged. If you are not the intended recipient, any review, use, dissemination, distribution, or copying of this e-mail is strictly prohibited. Please note that if this e-mail contains a forwarded message, an attachment, or is a reply to a prior message, some or all of the contents of this message may not have been produced by Paula Cobb.

From: Keilah Gates <KeilahGates@fsbd.com>
Sent: Monday, July 26, 2021 8:35 AM
To: Cobb, Paula A <CobbP@santarosa.k12.fl.us>
Subject: (EXT) DOC# 28721

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good morning,

Thank you for submitting a discrepancy form. I apologize for the issues with your order. Were there any overages to account for the shortages reported?

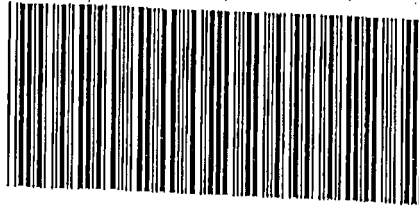
Thank you!

Keilah Gates
Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com



CONSIGNEE COPY

PRO NUMBER
10506233810-3



DATE 6/28/21	SHIPPER # 269825	ORIGIN JAX	DEST PEN
PO # 731955-0331	BL # NS		

10506233810-3

TRAILER 291497	DOOR/SEQ 17R	ROUTE, CARRIER, SCAC, DATE, NUMBER
-------------------	-----------------	------------------------------------

SS DIXON INTERMEDIATE SCHOOL -MISC
5540 EDUCATION DR
PACE, FL 32571

464
6/30 1

FLORIDA SCHOOL BOOK DEPOSITORY
1125 N ELLIS RD
P O BOX 6578
JACKSONVILLE, FL 32254 9047817191

INSPECTORIAL

QUANTITY	DESCRIPTION	CLASS	WEIGHT	RATE	CHARGES
308	CT BOOKS	C65	8,805		
8	PLTS HANDLE WITH CARE *NOTE: CUSTOMER MUST VERIFY PIECE COUNT AT THE TIME OF DELIVERY* SIGNING THIS DEL RECEIPT VERIFIES YOU HAVE RECEIVED THE DEL IN FULL (NO CTNS MISSING) & UNDAMAGED. ANY DEL LOCATION BYD THE FRONT <<CONTINUED ON THE NEXT PAGE>>				

THIS FREIGHT BILL MAY BE SUBJECT TO FURTHER DISCOUNTS OR ALLOWANCES

COD AMOUNT	DRIVER COLLECT
------------	----------------

DRIVER <i>[Signature]</i>	POS 8	SEAL	DATE 6/30/21	LIFTGATE <input checked="" type="checkbox"/>
STRETCH WRAP INTACT EXCEPT AS NOTED ABOVE				HU
# PALLETS 8				INSIDE DELIVERY <input checked="" type="checkbox"/>

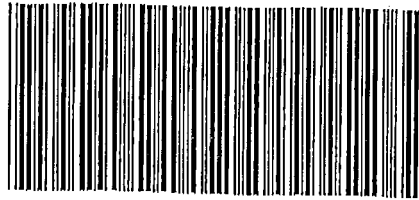
PRINT NAME & COMPANY
Chris Coyle
RECEIVER'S SIGNATURE

RECEIVED THE ABOVE DESCRIBED SHIPMENT IN GOOD CONDITION EXCEPT AS NOTED



CONSIGNEE COPY

PRO NUMBER
10506233810-3



DATE 6/28/21	SHIPPER # 269825	ORIGIN JAX	DEST PEN
PO # 731955-0331		10506233810-3	

CROSS DIXON INTERMEDIATE SCHOOL - MISC 5540 EDUCATION DR SPACE, FL 32571	TRAILER 291497	DOOR/SEQ 17R	ROUTE, CARRIER, SCAC, DATE, NUMBER
--	-------------------	-----------------	------------------------------------

464
6/30 1

FLORIDA SCHOOL BOOK DEPOSITORY
1125 N ELLIS RD
P O BOX 6578
JACKSONVILLE, FL 32254 9047817191

SHIPMENT ADDRESS

HU	HM	DESCRIPTION	CLASS	WEIGHT	RATE	CHARGES
308		<<CONTINUED FROM THE PREVIOUS PAGE>> DOOR WILL RESULT IN ADDITIONAL CHARGES PAYABLE DIRECTLY TO THE CARRIER. YELLOW WRAP INTACT YES _____ NO _____ PALLET CAP INTACT YES _____ NO _____ SBL LIMITED ACCESS DELIVERY ATTN P COBB FUEL SURCHARGE *** TOTAL *** PREPAID		8.805		

THIS FREIGHT BILL MAY BE SUBJECT TO FURTHER DISCOUNTS OR ALLOWANCES

COO AMOUNT	DRIVER COLLECT
------------	----------------

DRIVER _____ PCS _____ SEAL _____ DATE _____ LIFTGATE _____ PRINT NAME & COMPANY _____

SOFT & SEGREGATE _____

HAND UNLOAD _____

STRETCH WRAP INTACT EXCEPT AS NOTED ABOVE _____ HU _____

PALLETS _____

INSIDE DELIVERY _____ RECEIVER'S SIGNATURE _____

RECEIVED THE ABOVE DESCRIBED SHIPMENT IN GOOD CONDITION EXCEPT AS NOTED

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Tuesday, July 27, 2021 10:14 AM
To: Adams, Kathy
Subject: (EXT) RE: po's attached

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Thank you, Kathy!

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Sent: Tuesday, July 27, 2021 11:04 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: po's attached

Thanks Jeff! Please doublecheck that I didn't send these already!

Kathy S. Adams
Internal Funds Bookkeeper III
Woodlawn Beach Middle School
1500 Woodlawn Way
Gulf Breeze, FL 32563
850-934-4010 ext 115
adamsk@santarosa.k12.fl.us

Goodbred, Tracy R.

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Thursday, July 29, 2021 11:27 AM
To: Lewis, Lisa
Cc: Jeff Cregor;Customer Service
Subject: (EXT) RE: Damage Report for Holley-Navarre Middle - 570272 - Santa Rosa County

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon, we will need the school to fill out a Damage/Defective Form via our website at www.fsbd.com. Go to Customer Service and click on Report an Issue with an Order. From there you will need to log in with a username and password. If you do not currently have one please go ahead and register for one. Once logged in you will need the Invoice Number/PO Number you received the books on. Then you will choose Report Damage/Defective Materials. Once we receive this form we will issue a Return Authorization and set up return shipping to have the materials brought back to FSBD for inspection and replacement.

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Thursday, July 29, 2021 10:37 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: Damage Report for Holley-Navarre Middle - 570272 - Santa Rosa County

Could you please send instructions to Lisa Lewis on how to submit a damage claim on our website? She received some damaged novels today.

Lisa Lewis

LewisL@santarosa.k12.fl.us

850-936-6040

Thank you,
Jeff

Goodbred, Tracy R.

From: z Orders <Orders@FSBD.COM>
Sent: Thursday, July 29, 2021 9:21 AM
To: Bourland, Summer H.
Subject: (EXT) PO 732148 for WL Workbooks 959021

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Summer,

This is your last year to order these workbooks for free. I had to change the free quantity from 130 to 100. The additional workbooks that you bought last year does not qualify you for free replacements this year. They are still available for purchase, but you will have to buy them on a new PO. I apologize for the inconvenience.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Bourland, Summer H. <BourlandS@santarosa.k12.fl.us>
Sent: Thursday, July 29, 2021 10:03 AM
To: z Orders <Orders@FSBD.COM>
Subject: RE: (EXT) RE: GBMS / 0102

Opps!

From: z Orders <Orders@FSBD.COM>
Sent: Thursday, July 29, 2021 9:02 AM
To: Bourland, Summer H. <BourlandS@santarosa.k12.fl.us>
Subject: (EXT) RE: GBMS / 0102

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Summer,

There was nothing attached to your email. Could you please resend the attachment?

Thank you,

Jeff Cregor

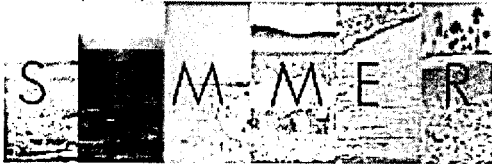
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Bourland, Summer H. <BourlandS@santarosa.k12.fl.us>
Sent: Thursday, July 29, 2021 10:01 AM
To: z Orders <Orders@FSBD.COM>
Subject: GBMS / 0102

Please send confirmation of receipt. Thank you.

Summer Bourland

Bookkeeper
Gulf Breeze Middle School
(850) 934-4080 ext. 105
Fax: (850) 934-4085



Goodbred, Tracy R.

From: z Orders <Orders@FSBD.COM>
Sent: Thursday, July 29, 2021 9:05 AM
To: Bourland, Summer H.
Subject: (EXT) RE: (EXT) RE: GBMS / 0102

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Thank you, Summer!

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Bourland, Summer H. <BourlandS@santarosa.k12.fl.us>
Sent: Thursday, July 29, 2021 10:03 AM
To: z Orders <Orders@FSBD.COM>
Subject: RE: (EXT) RE: GBMS / 0102

Oops!

From: z Orders <Orders@FSBD.COM>
Sent: Thursday, July 29, 2021 9:02 AM
To: Bourland, Summer H. <BourlandS@santarosa.k12.fl.us>
Subject: (EXT) RE: GBMS / 0102

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Summer,

There was nothing attached to your email. Could you please resend the attachment?

Thank you,

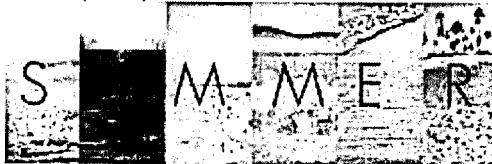
Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Bourland, Summer H. <BourlandS@santarosa.k12.fl.us>
Sent: Thursday, July 29, 2021 10:01 AM
To: z Orders <Orders@FSBD.COM>
Subject: GBMS / 0102

Please send confirmation of receipt. Thank you.

Summer Bourland

Bookkeeper
Gulf Breeze Middle School
(850) 934-4080 ext. 105
Fax: (850) 934-4085



Goodbred, Tracy R.

From: z Orders <Orders@FSBD.COM>
Sent: Thursday, July 29, 2021 9:02 AM
To: Bourland, Summer H.
Subject: (EXT) RE: GBMS / 0102

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Summer,

There was nothing attached to your email. Could you please resend the attachment?

Thank you,

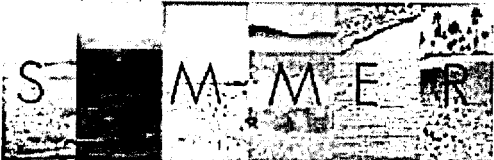
Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Bourland, Summer H. <BourlandS@santarosa.k12.fl.us>
Sent: Thursday, July 29, 2021 10:01 AM
To: z Orders <Orders@FSBD.COM>
Subject: GBMS / 0102

Please send confirmation of receipt. Thank you.

Summer Bourland

Bookkeeper
Gulf Breeze Middle School
(850) 934-4080 ext. 105
Fax: (850) 934-4085



Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com>
Sent: Wednesday, July 28, 2021 2:38 PM
To: Shaw, Sharon
Subject: (EXT) FW: DOC# 28631

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

From: Keilah Gates
Sent: Monday, July 26, 2021 11:30 AM
To: 'SHAWSF@SATAROSA.K12.FL.US' <SHAWSF@SATAROSA.K12.FL.US>
Subject: FW: DOC# 28631

Good morning Sharon,

Please verify the information below so that I may process your request.

Thank you!

Keilah Gates
Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Keilah Gates
Sent: Tuesday, July 20, 2021 11:12 AM
To: 'SHAWSF@SATAROSA.K12.FL.US' <SHAWSF@SATAROSA.K12.FL.US>
Subject: DOC# 28631

Good morning Sharon,

Just to verify per our phone conversation, you are missing 9 full cartons for title# 034952 with no further overages, correct?

Thank you!

Keilah Gates
Customer Service Representative
Florida School Book Depository, Inc.

1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Wednesday, July 28, 2021 9:39 AM
To: Godwin, Tabatha H.;Customer Service
Cc: Jeff Cregor
Subject: (EXT) RE: update on orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon Tabitha,

Please see below;

PO# 732215 – Sent by TFORCE on 2/27
PO# 732214 – Sent by UPS on 7/27
PO# 732217 - Going out UPS by check back next week
PO# 732216 – STILL BEING PICKED
PO# 732220 – Going out UPS check back next week

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Godwin, Tabatha H. <GodwinT@santarosa.k12.fl.us>
Sent: Wednesday, July 28, 2021 10:26 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: update on orders

I would like to know when our textbooks are scheduled to be delivered.

PO# 732215
PO# 732214
PO# 732217
PO# 732216
PO# 732220

Thanks,

Tabatha Godwin
Jay High School
Bookkeeper I
850-675-4507

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Wednesday, July 28, 2021 9:24 AM
To: Noyes, Kathy
Subject: (EXT) PO 732295 - West Navarre Intermediate

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Kathy,

Good morning. I left a VMM on the School office phone for you. Please disregard that voicemail. Everything is fine on your PO 732295. I apologize for the inconvenience. Take care.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Wednesday, July 28, 2021 8:59 AM
To: Godwin, Tabatha H.
Subject: (EXT) RE: Sent from Snipping Tool

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Tabatha,

Good morning. Customer Service is managing all shipments and can provide delivery ETA's for your orders. Please forward each PO number to them and they will respond ASAP. Please note that they will need the PO number as we cannot cross reference FSBD Document numbers. Take care.

customerservice@fsbd.com

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Godwin, Tabatha H. <GodwinT@santarosa.k12.fl.us>
Sent: Wednesday, July 28, 2021 9:56 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Sent from Snipping Tool

Good morning, I was just checking to see if these orders have been shipped yet? Thanks

Tabatha Godwin
Jay High School
Bookkeeper I
850-675-4507

Recent Orders

Date	Document #	Shipped To
07/14/2021	189013	Jay High School
07/01/2021	188449	Jay High School
07/01/2021	188445	Jay High School
07/01/2021	188440	Jay High School
07/01/2021	188448	Jay High School

Goodbred, Tracy R.

From: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Sent: Thursday, July 29, 2021 2:45 PM
To: Lewis, Lisa
Subject: (EXT) Return Merchandise Authorization Form
Attachments: RMA# 26120.pdf

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Lisa,

Thank you for filling out the damage/defective form on our website. I apologize for the issues with these materials. Please place a copy of the attached paperwork inside a box with the damage/defective materials. I have made arrangements with UPS to bring a shipping label for the exterior of the box to pick these up on the next business day. We will get replacements out to you as quickly as possible.

Thank you and have a great day!

Kristine Kuenkler
Customer Service Representative/File Clerk
Florida School Book Depository, Inc.
1125 N. Ellis Rd. Jacksonville, FL 32254
1-800-447-7957 Ext. 212
904-781-7191
Fax 904-781-3486
KristineKuenkler@fsbd.com

**Florida
School Book
Depository**



Return Authorization

P.O. Box 6578 – Jacksonville, Florida 32236
 Telephone: 800-447-7957
 Fax: 904-781-3486
 Web address: www.fsb.d.com

RMA #: 00026120
 RMA date: 07/29/21
 PO #: 732001-027

570272
 Ship to: HOLLEY-NAVARRE MIDDLE SCHOOL
 1976 WILLIAMS CREEK RD

Bill to: 0000057
 SANTA ROSA INSTRUCTIONAL MAT
 ACCOUNTS PAYABLE
 5086 CANAL ST

NAVARRE, FL 32566.

MILTON, FL 32570.

LISA LEWIS
 850-936-6040 FAX:

FSBD Code #	Title	Quantity Authorized	Invoice #	Return by Date
--------------------	--------------	--------------------------------	------------------	---------------------------

UPS WILL PICK UP. PLEASE INCLUDE A COPY OF
 THE RMA WITH YOUR RETURN. THANK YOU.
 07/29/21 KRISP

799719	UGLIES	2	NONE	08/29/21
--------	--------	---	------	----------

For accurate and timely processing of your return,
 please enclose a copy of this document with your shipment.

Ship authorized return to:

**Florida School Book Depository
 Return Shipments
 350 Ellis Road North
 Jacksonville, Florida 32254**

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Monday, August 2, 2021 1:00 PM
To: Morgan, Carolyn
Subject: (EXT) RE: PO 732078

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

No worries. Thank you for your help! :)

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Morgan, Carolyn <MorganC@santarosa.k12.fl.us>
Sent: Monday, August 02, 2021 1:57 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: PO 732078

Oh my word! I had even printed the "official" copy and still sent the wrong one. Some days...

Thank you for your patience!

Carolyn Morgan
Administrative Secretary
Gulf Breeze High School
"Home of the Dolphins!"
Phone: (850) 916-4105
Fax: (850) 916-4109

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Monday, August 2, 2021 12:52 PM
To: Morgan, Carolyn
Subject: (EXT) GBHS PO 732078 - "Official" PO needed

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Carolyn,

Good afternoon. Could you please scan and email the "Official" copy of PO 732078? I received the "unofficial" copy via fax and I'm unable to process it for you. I appreciate your help. Take care.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

Goodbred, Tracy R.

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Monday, August 2, 2021 10:27 AM
To: Southers, Jada; Customer Service
Subject: (EXT) RE: (EXT) RE: Order status

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Morning Ms. Southers, we are still working through orders received ahead of your Schools. At this time it looks like based on a 7/21 receipt date at FSBD your orders will begin to go to our Warehouse in Mid-August. Please note we have spoken with Publishers to advise of our Shipping delays and they are ready to Provision any Online licenses for Teachers and Students as needed to have content to start the school year off with. We are continually updating timeframes for orders as our warehouse is working 7 days a week at this time to catch up to the demand.

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: Southers, Jada <SouthersJ@santarosa.k12.fl.us>
Sent: Monday, August 2, 2021 11:12 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: RE: (EXT) RE: Order status

Hi Ms. Gates, Are you able to give me an update yet on when we will receive our textbooks?

Jada Southers
Internal Funds Bookkeeper I
Hobbs Middle School
5317 Glover Ln.
Milton, FL 32570
850-983-5630 ext. 221

From: Keilah Gates <KeliahGates@fsbd.com> **On Behalf Of** Customer Service
Sent: Friday, July 23, 2021 2:04 PM
To: Southers, Jada <SouthersJ@santarosa.k12.fl.us>; Customer Service <CustomerService@fsbd.com>
Subject: (EXT) RE: Order status

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Jada,

First let me take a moment to apologize for our delay in getting your order(s) out to you and thank you for your extreme patience as we navigate this busy season. At this time your order has not yet shipped from FSBD. We are working hard to catch up to the delays and working 6-7 days to get all orders out the door. We are working as quickly as possible to process orders in the order they were received at FSBD as we work first in and first out. Please feel free to check back in a few days for an updated status of your order. Again, we thank you for your patience and we understand the frustration this may be causing. We are doing everything possible to process as many orders as possible daily with the Volume we are receiving and shipping.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Southers, Jada <SouthersJ@santarosa.k12.fl.us>
Sent: Friday, July 23, 2021 3:01 PM
To: Customer Service <CustomerService@fsbd.com>
Subject: Order status

Hello, can you please provide an order status for the following PO's 732155, 732156, 732154?

Jada Southers
Internal Funds Bookkeeper I
Hobbs Middle School
5317 Glover Ln.
Milton, FL 32570
850-983-5630 ext. 221

Goodbred, Tracy R.

From: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Sent: Friday, July 30, 2021 2:50 PM
To: Roberts, Katrina E.
Subject: (EXT) RE: (EXT) RE: Order Discrepancy-Document #28718

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

You're very welcome!

Kristine Kuenkler
Customer Service Representative/File Clerk
Florida School Book Depository, Inc.
1125 N. Ellis Rd. Jacksonville, FL 32254
1-800-447-7957 Ext. 212
904-781-7191
Fax 904-781-3486
KristineKuenkler@fsbd.com

From: Roberts, Katrina E. <RobertsKE@santarosa.k12.fl.us>
Sent: Friday, July 30, 2021 3:49 PM
To: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Subject: RE: (EXT) RE: Order Discrepancy-Document #28718

Great, thanks so much for your help,

Katrina Roberts
W. H. Rhodes Elementary
Internal Funds Bookkeeper
Phone: 850-983-5670
Fax: 850-983-5672
robertske@santarosa.k12.fl.us

From: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Sent: Friday, July 30, 2021 2:48 PM
To: Roberts, Katrina E. <RobertsKE@santarosa.k12.fl.us>
Subject: (EXT) RE: Order Discrepancy-Document #28718

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Katrina,

We do not charge shipping when we send out books that were missing from the original shipment.

Thank you,

Kristine Kuenkler
Customer Service Representative/File Clerk

Florida School Book Depository, Inc.
1125 N. Ellis Rd. Jacksonville, FL 32254
1-800-447-7957 Ext. 212
904-781-7191
Fax 904-781-3486
KristineKuenkler@fsbd.com

From: Roberts, Katrina E. <RobertsKE@santarosa.k12.fl.us>
Sent: Friday, July 30, 2021 12:22 PM
To: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Subject: Order Discrepancy-Document #28718

Kristine,

I am checking in to let you know we have received the missing books from Document# 28718. I need to know if you will be charging shipping. I am trying to get this paid I cannot complete it without making sure there are no other charges.

Thanks for your help.

Katrina Roberts
W. H. Rhodes Elementary
Internal Funds Bookkeeper
Phone: 850-983-5670
Fax: 850-983-5672
robertske@santarosa.k12.fl.us

Goodbred, Tracy R.

From: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Sent: Friday, July 30, 2021 2:48 PM
To: Roberts, Katrina E.
Subject: (EXT) RE: Order Discrepancy-Document #28718

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Katrina,

We do not charge shipping when we send out books that were missing from the original shipment.

Thank you,

Kristine Kuenkler

Customer Service Representative/File Clerk
Florida School Book Depository, Inc.
1125 N. Ellis Rd. Jacksonville, FL 32254
1-800-447-7957 Ext. 212
904-781-7191
Fax 904-781-3486
KristineKuenkler@fsbd.com

From: Roberts, Katrina E. <RobertsKE@santarosa.k12.fl.us>
Sent: Friday, July 30, 2021 12:22 PM
To: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Subject: Order Discrepancy-Document #28718

Kristine,

I am checking in to let you know we have received the missing books from Document# 28718. I need to know if you will be charging shipping. I am trying to get this paid I cannot complete it without making sure there are no other charges.

Thanks for your help.

Katrina Roberts

W. H. Rhodes Elementary
Internal Funds Bookkeeper
Phone: 850-983-5670
Fax: 850-983-5672
robertske@santarosa.k12.fl.us

Goodbred, Tracy R.

From: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Sent: Wednesday, August 4, 2021 1:46 PM
To: Lowery, M. Cathy
Cc: Jennifer O'Donnell; Customer Service
Subject: (EXT) RE: Doc #28638
Attachments: 274954 - Pack.pdf; POD - Invoice# 274954.docx

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Ms. Lowery,

Attached is the proof of delivery and the packing slip for invoice# 274954.

Thank you,

Kristine Kuenkler
Customer Service Representative/File Clerk
Florida School Book Depository, Inc.
1125 N. Ellis Rd. Jacksonville, FL 32254
1-800-447-7957 Ext. 212
904-781-7191
Fax 904-781-3486
KristineKuenkler@fsbd.com

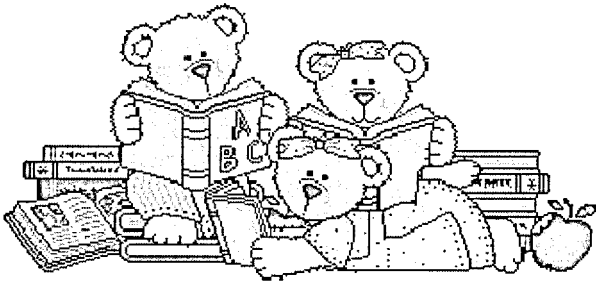
From: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>
Sent: Wednesday, August 4, 2021 10:14 AM
To: Customer Service <CustomerService@fsbd.com>
Cc: Keilah Gates <KeliyahGates@fsbd.com>
Subject: Doc #28638
Importance: High

Good Morning..

Please check on that status of Doc #28638. We sent the three boxes back but have not received the replacement boxes. School starts next week and this discrepancy was entered on 7/13/2021.

Thank you for your help.

Cathy Lowery
Internal Funds Bookkeeper
Berryhill Elementary (0041)
4900 Berryhill Rd.
Milton, FL 32570
Phone: (850) 983-5690
Fax: (850) 983-5694



CONFIDENTIALITY NOTICE - This e-mail transmission, and any documents, files or previous e-mail messages attached to it, may contain information that is confidential or legally privileged. If you are not the intended recipient, or a person responsible for delivering it to the intended recipient, you are hereby notified that you must not read or play this transmission and that any disclosure, copying, printing, distribution or use of any of the information contained in or attached to this transmission is **STRICTLY PROHIBITED**. If you have received this transmission in error, please immediately notify the sender by telephone or return e-mail and delete the original transmission and its attachments without reading or saving in any manner. Thank you.

Goodbred, Tracy R.

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Wednesday, August 4, 2021 10:47 AM
To: Adams, Kathy
Cc: Jeff Cregor; Customer Service
Subject: (EXT) RE: eta?

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Morning Ms. Adams, first let me take a moment to apologize for our delay in getting your order(s) out to you and thank you for your extreme patience as we navigate this busy season. At this time your order has not yet shipped from FSBD. We are working hard to catch up to the delays and working 6-7 days to get all orders out the door. We are working as quickly as possible to process orders in the order they were received at FSBD as we work first in and first out. At this time based on when your School's orders were placed our Goal is to have them in our Warehouse ready later in August based on when these orders were placed with FSBD. We have reached out to Publishers about our current shipping delays and they are willing to Provision Online/Digital Access early prior to physical materials shipping to ensure Schools have content to start the year off. Please feel free to check back in a few days for an updated status of your order. Again, we thank you for your patience and we understand the frustration this may be causing. We are doing everything possible to process as many orders as possible daily with the Volume we are receiving and shipping.

Our Warehouse is currently working 7 days a week to catch up to the demand. The Districts have done an amazing job of ordering their new ELA early this year with that the Publishers and FSBD are working diligently to get these materials not only into our warehouse quickly but out of the warehouse to ensure books are in the classrooms well before the new school year. We have also seen a lot of challenges in the Trucking/Rail industry and really all throughout the logistics chain in 2021. We are meeting these challenges with solutions, but those solutions have cost some time. FSBD will continue to face all challenges to get your materials to you and we thank you for patience as we navigate this busy season.

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Wednesday, August 4, 2021 11:45 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: FW: eta?

Could you please send Kathy Adams an ETA for PO 732080 and PO 732081?

AdamsK@santarosa.k12.fl.us

Thanks,
Jeff

From: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Sent: Wednesday, August 04, 2021 11:40 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: eta?

Hi Jeff,
I was just checking in to see when we might expect to receive PO 732080 and 732081?
Thank you!

Kathy S. Adams
Internal Funds Bookkeeper III
Woodlawn Beach Middle School
1500 Woodlawn Way
Gulf Breeze, FL 32563
850-934-4010 ext 115
adamsk@santarosa.k12.fl.us

Goodbred, Tracy R.

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Wednesday, August 4, 2021 8:20 AM
To: Burkhart, Judy;Customer Service
Subject: (EXT) RE: status of orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Morning Ms. Burkhart, first let me take a moment to apologize for our delay in getting your order(s) out to you and thank you for your extreme patience as we navigate this busy season. At this time your order has not yet shipped from FSBD. We are working hard to catch up to the delays and working 6-7 days to get all orders out the door. We are working as quickly as possible to process orders in the order they were received at FSBD as we work first in and first out. At this time based on when your School's orders were placed our Goal is to have them in our Warehouse ready to ship by mid- August based on when your Schools orders were received at FSBD. We have reached out to Publishers about our current shipping delays and they are willing to Provision Online/Digital Access early prior to physical materials shipping to ensure Schools have content to start the year off. Please feel free to check back in a few days for an updated status of your order. Again, we thank you for your patience and we understand the frustration this may be causing. We are doing everything possible to process as many orders as possible daily with the Volume we are receiving and shipping.

Our Warehouse is currently working 7 days a week to catch up to the demand. The Districts have done an amazing job of ordering their new ELA early this year with that the Publishers and FSBD are working diligently to get these materials not only into our warehouse quickly but out of the warehouse to ensure books are in the classrooms well before the new school year. We have also seen a lot of challenges in the Trucking/Rail industry and really all throughout the logistics chain in 2021. We are meeting these challenges with solutions, but those solutions have cost some time. FSBD will continue to face all challenges to get your materials to you and we thank you for patience as we navigate this busy season.

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jenniferodonnell@fsbd.com

From: Burkhart, Judy <BurkhartJ@santarosa.k12.fl.us>
Sent: Wednesday, August 4, 2021 9:15 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: status of orders

Good morning,
I am checking on the status of 2 PO's:

PO# 732126

PO# 732128

Thank you 😊😊

Judy Burkhart

Internal Funds Bookkeeper III

S. S. Dixon Primary School

850-995-3660 x8

burkhartj@santarosa.k12.fl.us

Goodbred, Tracy R.

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Wednesday, August 4, 2021 7:48 AM
To: Denham, Tiffany L.
Cc: Jeff Cregor;Customer Service
Subject: (EXT) RE: Delivery ETA for 2 Chumuckla Elementary orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Morning Ms. Denham, first let me take a moment to apologize for our delay in getting your order(s) out to you and thank you for your extreme patience as we navigate this busy season. At this time your order has not yet shipped from FSBD. We are working hard to catch up to the delays and working 6-7 days to get all orders out the door. We are working as quickly as possible to process orders in the order they were received at FSBD as we work first in and first out. At this time based on when your School's orders were placed our Goal is to have them in our Warehouse ready to ship by mid- August. We have reached out to Publishers about our current shipping delays and they are willing to Provision Online/Digital Access early prior to physical materials shipping to ensure Schools have content to start the year off. Please feel free to check back in a few days for an updated status of your order. Again, we thank you for your patience and we understand the frustration this may be causing. We are doing everything possible to process as many orders as possible daily with the Volume we are receiving and shipping.

Our Warehouse is currently working 7 days a week to catch up to the demand. The Districts have done an amazing job of ordering their new ELA early this year with that the Publishers and FSBD are working diligently to get these materials not only into our warehouse quickly but out of the warehouse to ensure books are in the classrooms well before the new school year. We have also seen a lot of challenges in the Trucking/Rail industry and really all throughout the logistics chain in 2021. We are meeting these challenges with solutions, but those solutions have cost some time. FSBD will continue to face all challenges to get your materials to you and we thank you for patience as we navigate this busy season.

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Wednesday, August 4, 2021 8:15 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: Delivery ETA for 2 Chumuckla Elementary orders

Could you please send Delivery ETA's for the below PO's to Tiffany Denham?

DenhamT@santarosa.k12.fl.us

PO 732267

PO 732265

Thanks,
Jeff

From: Denham, Tiffany L. <DenhamT@santarosa.k12.fl.us>
Sent: Wednesday, August 04, 2021 8:11 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: RE: (EXT) RE: Order

Sorry. It's early.
Chumuckla 732267 and 732265

Sent from Mail for Windows 10

From: [Jeff Cregor](mailto:JeffCregor@FSBD.com)
Sent: Wednesday, August 4, 2021 7:08 AM
To: [Denham, Tiffany L.](mailto:DenhamT@santarosa.k12.fl.us)
Subject: (EXT) RE: Order

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Tiffany,

Good morning. What is your School name and the PO numbers that you are inquiring about?

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Denham, Tiffany L. <DenhamT@santarosa.k12.fl.us>
Sent: Wednesday, August 04, 2021 8:05 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Order

Good morning! We have not received our math and science order. Do you know when we should get them? Thanks.

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Wednesday, August 4, 2021 7:13 AM
To: Denham, Tiffany L.
Subject: (EXT) RE: (EXT) RE: Order

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

They are still in the Warehouse. I will email Customer Service and ask them to send you a delivery ETA.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Denham, Tiffany L. <DenhamT@santarosa.k12.fl.us>
Sent: Wednesday, August 04, 2021 8:11 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: RE: (EXT) RE: Order

Sorry. It's early.
Chumuckla 732267 and 732265

Sent from Mail for Windows 10

From: Jeff Cregor
Sent: Wednesday, August 4, 2021 7:08 AM
To: Denham, Tiffany L.
Subject: (EXT) RE: Order

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Tiffany,

Good morning. What is your School name and the PO numbers that you are inquiring about?

Thank you,

Jeff Cregor
Order Analyst

Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Denham, Tiffany L. <DenhamT@santarosa.k12.fl.us>
Sent: Wednesday, August 04, 2021 8:05 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Order

Good morning! We have not received our math and science order. Do you know when we should get them? Thanks.

Sent from [Mail](#) for Windows 10

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Wednesday, August 4, 2021 7:08 AM
To: Denham, Tiffany L.
Subject: (EXT) RE: Order

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Tiffany,

Good morning. What is your School name and the PO numbers that you are inquiring about?

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Denham, Tiffany L. <DenhamT@santarosa.k12.fl.us>
Sent: Wednesday, August 04, 2021 8:05 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Order

Good morning! We have not received our math and science order. Do you know when we should get them? Thanks.

Sent from Mail for Windows 10

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Tuesday, August 3, 2021 2:21 PM
To: Wells, Lynda M.;Customer Service
Subject: (EXT) RE: East Milton Elementary /Status of Orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Lynda,

First let me take a moment to apologize for our delay in getting your order(s) out to you and thank you for your extreme patience as we navigate this busy season. At this time your order has not yet shipped from FSBD. We are working hard to catch up to the delays and working 6-7 days to get all orders out the door. We are working as quickly as possible to process orders in the order they were received at FSBD as we work first in and first out. Our Goal is to have your order in our Warehouse by the end of this week. If you are pending Online Access please let me know and we can reach out to the Publisher to see if they will Provision your Licenses prior to materials shipping and invoicing. Please feel free to check back in a few days for an updated status of your order. Again, we thank you for your patience and we understand the frustration this may be causing. We are doing everything possible to process as many orders as possible daily with the Volume we are receiving and shipping.

Our Warehouse is currently working 7 days a week to catch up to the demand. The districts have done an amazing job of ordering their new ELA early this year with that the Publishers and FSBD are working diligently to get these materials not only into our warehouse quickly but out of the warehouse to ensure books are in the classrooms well before the new school year. We have also seen a lot of challenges in the Trucking/Rail industry and really all throughout the logistics chain in 2021. We are meeting these challenges with solutions, but those solutions have cost some time. FSBD will continue to face all challenges to get your materials to you and we thank you for patience as we navigate this busy season

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Wells, Lynda M. <WellsL@santarosa.k12.fl.us>
Sent: Tuesday, August 03, 2021 1:51 PM
To: Customer Service <CustomerService@fsbd.com>
Subject: East Milton Elementary /Status of Orders

Good afternoon Keilah,

I am wanting to check on the status of our book orders for our Math, Science and Social Studies Series. These orders were place the second week in July. Our budget open kind of late this year and we got at late start! I have attached a copy of the Purchase Orders for each subject. We would appreciate any information you can provide on the timeline of when these will be received at our school.

Thank you in advance for your time and assistance with this.

Sincerely,

*Lynda M. Wells
East Milton Elementary
Internal Funds Bookkeeper
850-983-5620*

07/14/21

CUSTOMER PACKING LIST

INV 274954 CUSTOMER COPY

PARCEL

FLORIDA SCHOOL BOOK DEPOSITORY
1125 ELLIS RD. NORTH
JACKSONVILLE, FL 32254
(904)781-7191 (800)447-7957

PO 731932
SO 542421
PG 1

SHIP TO: 0570041
BERRYHILL ELEMENTARY SCHOOL
4900 BERRYHILL ROAD
MILTON, FL

32570

BILL TO: 0977777
FSBD GAINS & LOSSES
PO BOX 6578
JACKSONVILLE, FL

32236

SOLID PACK	LOOSE ISBN	PUB TITLE NO	DESCRIPTION	FSBD NO	SHIP QTY	PRICE	LN BINLOC
			SHIP SHORT INV				1
			ORIG INV# 272249				2
			DOC# 28638				3
			07/13/21 KEILAP				4
	1 9780134910666	0134910664	FL ENVISION MATH'20/2E VOL1 K	06-919-1	1		5 86B01>

WEIGHT: 1

SOLID CARTONS: 0

CARRIER: UPS

MIXED CARTONS: 1

SHIPMENT DATE:2021-07-14

CONFIRMED: Y TOTAL CARTONS: 1

TOTAL PALLETS: _____

RETURNS - To ensure proper credit for returns, please go to FSBD.com for Return Authorization Requests.
Thank You for your business.

Proof of Delivery

Dear Customer,

This notice serves as proof of delivery for the shipment listed below.

Tracking Number
1Z3756190373793635

Weight
1.00 LBS

Service
UPS Ground

Shipped / Billed On
07/15/2021

Delivered On
07/16/2021 11:38 A.M.

Received By
WERNER

Delivered To
4900 BERRYHILL RD
MILTON, FL, 32570, US

Left At
Reception

Reference Number(s)
731932, 274954

Thank you for giving us this opportunity to serve you. Details are only available for shipments delivered within the last 120 days. Please print for your records if you require this information after 120 days.

Sincerely,

UPS

Tracking results provided by UPS: 08/04/2021 2:43 P.M. EST

[Print this page](#)

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Thursday, August 5, 2021 9:03 AM
To: Burgoyne, Sheri L.
Subject: (EXT) RE: Item numbers and cost for Premium package components on 3rd Grade Leveled Readers

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Sheri,

I need to talk this through with you. I tried the School but no one answers. Please call me 800-447-7957 Ext. 216

PACKAGE COMPONENTS

Florida Santa Rosa Write-In Plus
Workbook Student Resource Package
with Amira 5-Year Print/5-Year Digital 33-500-1 132.30
Components:
FLORIDA STUDENT MYBOOK
Softcover Set 5-Year Print 33-493-1 123.30
RESOURCES Online 5-Year Digital 33-493-2 98.70
Know It Show Workbook It 5-Year 33-488-4 50.45
Writing Workshop Student Plus
Resources Online 5-Year Digital 33-500-3 13.65
Rigby Leveled Reader Library
Online 5-Year Digital 33-500-4 30.35
AMIRA STUDENT ACCESS
Online 5-Year Digital Gr. K-3 33-493-3 25.00
Amira Dyslexia Screener Student Access
Online 5-Year Digital Gr. K-3 33-496-9 15.00

FLORIDA COMPREHENSIVE TEACHER RESOURCE
PACKAGE Print/5-Year Digital 33-487-1 2936.55
Components:

FLORIDA TEACHER GUIDE SET 33-494-1 735.00
FLORIDA TEACHER DIGITAL MANAGEMENT
CENTER 5-Year Digital 33-494-2 503.20
Teacher Resource Kit 33-494-9 5605.90
RIGBY LEVELED CARD LIBRARY WITH
TAKE AND TEACH LESSONS 33-495-2 2500.00
BENCHMARK GUIDED READING
ASSESSMENT KIT Intermediate Gr. 3-5 53-495-9 237.10
AMIRA TEACHER ACCESS WITH DYSLEXIA
SCREENER 5-Year Digital Gr. K-3 33-496-1 79.95

From: Burgoyne, Sheri L. <BurgoyneS@santarosa.k12.fl.us>
Sent: Thursday, August 05, 2021 9:26 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Item numbers and cost for Premium package components on 3rd Grade Leveled Readers
Importance: High

We are looking into purchasing the additional 3rd Grade Leveled Readers (*additional components found in the "Premium Leveled Readers package" for the new HMH series). Can you please send me a list today with the item numbers, description and costs of each item. Our District only purchased Box #4 of the Leveled Readers for 3rd grade, which has 36 titles, I believe.

Thanks Jeff!

Sheri L. Burgoyne
Internal Funds Bookkeeper III
Gulf Breeze Elementary School
549 Gulf Breeze Pkwy.
Gulf Breeze, FL 32561
Tel: 850-934-5185, ext. 102
Fax: 850-934-5189
Email: burgoynes@santarosa.k12.fl.us

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Thursday, August 5, 2021 8:18 AM
To: Head, Bridget
Subject: (EXT) RE: (EXT) FW: Order

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

No worries, Bridget. I just wanted to make sure that you were helped. Take care.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Head, Bridget <HeadB@santarosa.k12.fl.us>
Sent: Thursday, August 05, 2021 8:57 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: RE: (EXT) FW: Order

Jeff, I will do a PO. I had emailed our rep to get copies to figure out which ones we would like to purchase. I had no idea that he would send us directly to you.

From: Williams, Melissa C. <WilliamsMC@santarosa.k12.fl.us>
Sent: Thursday, August 5, 2021 7:40 AM
To: Head, Bridget <HeadB@santarosa.k12.fl.us>
Subject: Re: (EXT) FW: Order

Thank you so much for working on this with me!

I would like:
89-655-7 49.97 (Roots and Reform - 13th edition online lab with e-text)

89-668-1 147.47 (Gov in America 17th edition textbook)

Optional - if the other two aren't too expensive and there is room, I would also like to see a copy of the Test Prep Workbook © 2019..... 89-668-3 14.97

Let me know if you have any questions!
Thanks again

Melissa Williams

PAGE HIGH SCHOOL
TEACHER
YEARBOOK SPONSOR

Email: MWilliams@santarosa.k12.fl.us
School Phone: (850) 895-3600 ext. 2105
Google Voice/Text: (850) 403-1941
Website: www.pacehighschool.net/teacher-websites

From: Head, Bridget <HeadB@santarosa.k12.fl.us>
Sent: Thursday, August 5, 2021 7:30 AM
To: Williams, Melissa C. <WilliamsMC@santarosa.k12.fl.us>
Subject: FW: (EXT) FW: Order

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Thursday, August 5, 2021 7:13 AM
To: Head, Bridget <HeadB@santarosa.k12.fl.us>
Cc: Cathy Tucker <CathyTucker@FSBD.com>
Subject: (EXT) FW: Order

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Bridget,

Good morning. Would you mind sending me the ISBN for each Title that you want to order? I want to make sure that we research the correct title for you. I find that the Title and Author search is very unreliable in determining an exact match. If we find that we do not stock it here, you may want to order it through Mr. Ezell. I'm not sure of their credit card policy, but I'm sure that you know that FSBD is by PO only. I will paste in some programs that could be a match, but I will need those ISBN numbers to confirm. I look forward to hearing from you.

PEARSON EDUCATION

AMERICAN GOVERNMENT:
ROOTS AND REFORM,
2016/12TH AP EDITION
(O'Connor, Sabato)

AP Student Edition with MyPoliSciLab
with Pearson eText 6-Year 89-652-1 147.47
AP Student Edition with MyPoliSciLab
with Pearson eText 6-Year
PLUS Test Prep Workbook 89-653-1 157.47
_Test Prep Workbook 89-653-2 14.97
_Online AP Instructor Resources1
(Titles above free upon request, 1 per
Teacher, with a minimum purchase of
25 Student Editions above)

Online MyPoliSciLab with eText 6-Year 89-654-1 105.97

Online MyPoliSciLab with eText 1-Year 89-654-2 49.97

PEARSON EDUCATION

AMERICAN GOVERNMENT:
ROOTS AND REFORM,
2016 PRESIDENTIAL ELECTION EDITION,
2018/13TH AP EDITION
(O'Connor, Sabato)

AP Student Edition with MyPoliSciLab with
Pearson eText Up to 6-Years 89-655-1 147.47
_AP Student Edition with MyPoliSciLab
with Pearson eText Up to 6-Years 89-655-1 147.47
_Test Prep Workbook 89-653-2 14.97
_Online AP Instructor Resources1 Online
(Titles above free 1 per Teacher
with minimum purchase of
25 Student Editions)

Online MyPoliSciLab with eText 6-Year 89-655-6 120.97
Online MyPoliSciLab with eText 1-Year 89-655-7 49.97
1 Includes Instructor Manual, AP Test Bank & PowerPoints

PEARSON EDUCATION

GOVERNMENT IN AMERICA:
PEOPLE, POLITICS, & POLICY,
2016 PRESIDENTIAL ELECTION EDITION,
2018/17TH AP EDITION
(Edwards et al.)

AP Student Edition with MyPoliSciLab
with Pearson eText 6-Year* 89-668-1 147.47
AP Student Edition with MyPoliSciLab
with Pearson eText 6-Year* +
Test Prep Workbook for AP 89-668-2 157.47
_AP Student Edition with MyPoliSciLab
with Pearson eText 6-Year 89-668-1 147.47
_Test Prep Workbook © 2016 89-658-2 14.97
_Test Prep Workbook © 2019..... 89-668-3 14.97
_Online AP Instructor Resources1 Online
(Titles above free 1 per Teacher
with minimum purchase of 25
Student Editions)

Online MyPoliSciLab with Pearson
eText 6-Year* 89-669-1 120.97
Online MyPoliSciLab with Pearson
eText 1-Year 89-669-2 49.97

PEARSON EDUCATION

GOVERNMENT IN AMERICA:
PEOPLE, POLITICS, AND POLICY,
2016/16TH AP EDITION
(Edwards et al.)

AP Student Edition with MyPoliSciLab
with Pearson eText 6-Year* 89-657-1 147.47
AP Student Edition with MyPoliSciLab

with Pearson eText 6-Year*
PLUS Test Prep Workbook..... 89-658-1 157.47
_Test Prep Workbook 89-658-2 14.97
_Online AP Instructor Resources1
(Titles above free upon request, 1 per
Teacher, with a minimum purchase of
25 Student Editions above)

Online MyPoliSciLab with Pearson
eText 6-Year* 89-659-1 105.97
Online MyPoliSciLab with Pearson
eText 1-Year 89-659-2 59.45

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

----- Forwarded message -----

From: **Head, Bridget** <HeadB@santarosa.k12.fl.us>
Date: Thu, Jul 8, 2021 at 10:28 AM
Subject: Order
To: ty.ezell@savvas.com <ty.ezell@savvas.com>

Mr. Ezell, one of our AP Teachers Would like to order the following: 1 of each

Edwards and Wattenberg:

Government in America: AP Edition

Pearson

Comes with Pearson Education Test Prep Series Guidebook by Cathy Griffin and Joe Stewart

This is a descendent of the original Lineberry text that Edwards and Wattenberg now write and revise.

O'Connor, Sabato, and Yanus:

American Government: Roots and Reform: AP Edition

Pearson

Comes with Pearson Education Test Prep Series Guidebook by Cathy Griffin and Joe Stewart

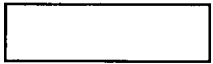
I would like to pay with a school credit card if possible. My phone number is 850-995-3600 ext #1110

Bridget Head

Principal's Secretary
Pace High School
850-995-3600 ext #1110

--
Ty Ezell
Account Manager North Florida
Savvas Learning Company (formerly Pearson K12 Learning)

Mobile: 850-374-7465
savvas.com | @savvaslearning



Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Thursday, August 5, 2021 7:13 AM
To: Head, Bridget
Cc: Cathy Tucker
Subject: (EXT) FW: Order

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Bridget,

Good morning. Would you mind sending me the ISBN for each Title that you want to order? I want to make sure that we research the correct title for you. I find that the Title and Author search is very unreliable in determining an exact match. If we find that we do not stock it here, you may want to order it through Mr. Ezell. I'm not sure of their credit card policy, but I'm sure that you know that FSBD is by PO only. I will paste in some programs that could be a match, but I will need those ISBN numbers to confirm. I look forward to hearing from you.

PEARSON EDUCATION

AMERICAN GOVERNMENT:
ROOTS AND REFORM,
2016/12TH AP EDITION
(O'Connor, Sabato)

AP Student Edition with MyPoliSciLab
with Pearson eText 6-Year 89-652-1 147.47
AP Student Edition with MyPoliSciLab
with Pearson eText 6-Year
PLUS Test Prep Workbook 89-653-1 157.47
_Test Prep Workbook 89-653-2 14.97
_Online AP Instructor Resources1
(Titles above free upon request, 1 per
Teacher, with a minimum purchase of
25 Student Editions above)

Online MyPoliSciLab with eText 6-Year 89-654-1 105.97
Online MyPoliSciLab with eText 1-Year 89-654-2 49.97

PEARSON EDUCATION

AMERICAN GOVERNMENT:
ROOTS AND REFORM,
2016 PRESIDENTIAL ELECTION EDITION,
2018/13TH AP EDITION
(O'Connor, Sabato)

AP Student Edition with MyPoliSciLab with
Pearson eText Up to 6-Years 89-655-1 147.47
_AP Student Edition with MyPoliSciLab
with Pearson eText Up to 6-Years 89-655-1 147.47
_Test Prep Workbook 89-653-2 14.97
_Online AP Instructor Resources1 Online
(Titles above free 1 per Teacher
with minimum purchase of

25 Student Editions)

Online MyPoliSciLab with eText 6-Year 89-655-6 120.97
Online MyPoliSciLab with eText 1-Year 89-655-7 49.97
1 Includes Instructor Manual, AP Test Bank & PowerPoints

PEARSON EDUCATION

GOVERNMENT IN AMERICA:
PEOPLE, POLITICS, & POLICY,
2016 PRESIDENTIAL ELECTION EDITION,
2018/17TH AP EDITION
(Edwards et al.)

AP Student Edition with MyPoliSciLab
with Pearson eText 6-Year* 89-668-1 147.47
AP Student Edition with MyPoliSciLab
with Pearson eText 6-Year* +
Test Prep Workbook for AP 89-668-2 157.47
_AP Student Edition with MyPoliSciLab
with Pearson eText 6-Year 89-668-1 147.47
_Test Prep Workbook © 2016 89-658-2 14.97
_Test Prep Workbook © 2019..... 89-668-3 14.97
_Online AP Instructor Resources1 Online
(Titles above free 1 per Teacher
with minimum purchase of 25
Student Editions)

Online MyPoliSciLab with Pearson
eText 6-Year* 89-669-1 120.97
Online MyPoliSciLab with Pearson
eText 1-Year 89-669-2 49.97

PEARSON EDUCATION

GOVERNMENT IN AMERICA:
PEOPLE, POLITICS, AND POLICY,
2016/16TH AP EDITION
(Edwards et al.)

AP Student Edition with MyPoliSciLab
with Pearson eText 6-Year* 89-657-1 147.47
AP Student Edition with MyPoliSciLab
with Pearson eText 6-Year*
PLUS Test Prep Workbook..... 89-658-1 157.47
_Test Prep Workbook 89-658-2 14.97
_Online AP Instructor Resources1
(Titles above free upon request, 1 per
Teacher, with a minimum purchase of
25 Student Editions above)

Online MyPoliSciLab with Pearson
eText 6-Year* 89-659-1 105.97
Online MyPoliSciLab with Pearson
eText 1-Year 89-659-2 59.45

Thank you,

Jeff Cregor
Order Analyst

Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

----- Forwarded message -----

From: **Head, Bridget** <HeadB@santarosa.k12.fl.us>
Date: Thu, Jul 8, 2021 at 10:28 AM
Subject: Order
To: ty.ezell@savvas.com <ty.ezell@savvas.com>

Mr. Ezell, one of our AP Teachers Would like to order the following: 1 of each

Edwards and Wattenberg:

Government in America: AP Edition

Pearson

Comes with Pearson Education Test Prep Series Guidebook by Cathy Griffin and Joe Stewart

This is a descendent of the original Lineberry text that Edwards and Wattenberg now write and revise.

O'Connor, Sabato, and Yanus:

American Government: Roots and Reform: AP Edition

Pearson

Comes with Pearson Education Test Prep Series Guidebook by Cathy Griffin and Joe Stewart

I would like to pay with a school credit card if possible. My phone number is 850-995-3600 ext #1110

Bridget Head

Principal's Secretary

Pace High School

850-995-3600 ext #1110

--

Ty Ezell

Account Manager North Florida

Savvas Learning Company (formerly Pearson K12 Learning)

Mobile: 850-374-7465

savvas.com | @savvaslearning



Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com>
Sent: Wednesday, August 4, 2021 3:44 PM
To: Burkhart, Judy
Subject: (EXT) DOC# 28892

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon,

Thank you for submitting a discrepancy form. I apologize for the issues with your order. Were there any overages to account for the shortages reported?

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Thursday, August 5, 2021 10:41 AM
To: Burgoyne, Sheri L.
Subject: (EXT) RE: Item numbers and cost for Premium package components on 3rd Grade Levelled Readers

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Sheri,

Is this what you are looking for? If so, this is the only list of components that they give. I did not see any other lists in the catalog besides the below.

Rigby Levelled Library with
Take and Teach Lessons 33-495-3 3250.00

Components:
Level Reader Box 1 Levels L/M 33-496-6 1111.20
Level Reader Box 2 Levels N/O 33-496-7 1111.20
Level Reader Box 3 Levels P/Q..... 33-496-8 1111.20
RIGBY BASIC LEVELED LIBRARY WITH
TAKE AND TEACH LESSONS Box4 Cards . 33-495-2 2500.00

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Burgoyne, Sheri L. <BurgoyneS@santarosa.k12.fl.us>
Sent: Thursday, August 05, 2021 9:26 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Item numbers and cost for Premium package components on 3rd Grade Levelled Readers
Importance: High

We are looking into purchasing the additional 3rd Grade Levelled Readers (*additional components found in the "Premium Levelled Readers package" for the new HMH series). Can you please send me a list today with the item numbers, description and costs of each item. Our District only purchased Box #4 of the Levelled Readers for 3rd grade, which has 36 titles, I believe.

Thanks Jeff!

*Sheri L. Burgoyne
Internal Funds Bookkeeper III
Gulf Breeze Elementary School
549 Gulf Breeze Pkwy.
Gulf Breeze, FL 32561
Tel: 850-934-5185, ext. 102
Fax: 850-934-5189
Email: burgoynes@santarosa.k12.fl.us*

Goodbred, Tracy R.

From: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Sent: Thursday, August 5, 2021 11:59 AM
To: Shaw, Sharon
Cc: Keilah Gates
Subject: (EXT) Return Merchandise Authorization Form
Attachments: RMA# 26154.pdf

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Sharon,

Thank you for filling out the discrepancy form on our website. I apologize for the issues with these materials. Please place a copy of the attached paperwork inside a box with the overage materials. I have made arrangements with UPS to bring a shipping label for the exterior of the box to pick these up on the next business day. Your shortage materials will be processed and shipped to you as soon as possible.

Thank you and have a great day!

Kristine Kuenkler

Customer Service Representative/File Clerk
Florida School Book Depository, Inc.
1125 N. Ellis Rd. Jacksonville, FL 32254
1-800-447-7957 Ext. 212
904-781-7191
Fax 904-781-3486
KristineKuenkler@fsbd.com

**Florida
School Book
Depository**



P.O. Box 6578 – Jacksonville, Florida 32236
 Telephone: 800-447-7957
 Fax: 904-781-3486
 Web address: www.fsb.com

0570311
 Ship to: ORIOLE BEACH ELEMENTARY
 1260 ORIOLE BEACH ROAD

GULF BREEZE, FL 32561.

SHARON SHAW
 850-934-5160 FAX:

Return Authorization

RMA #: 00026154
 RMA date: 08/05/2021
 PO #: 731955-0311

0000057
 Bill to: SANTA ROSA INSTRUCTIONAL MAT
 ACCOUNTS PAYABLE
 5086 CANAL ST

MILTON, FL 32570.

FSBD Code #	Title	Quantity Authorized	Invoice #	Return by Date
UPS WILL PICK UP. PLEASE INCLUDE A COPY OF THE RMA WITH YOUR RETURN. THANK YOU. 08/05/21 KRISP				
134901	FL MYBK SC VOL1 G1 INTO RD 22	30	269823	09/05/2021

For accurate and timely processing of your return,
 please enclose a copy of this document with your shipment.

Ship authorized return to:
Florida School Book Depository
Return Shipments
1125 Ellis Road North
Jacksonville, Florida 32254

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Thursday, August 5, 2021 12:02 PM
To: McCary, Rachelle C.
Cc: z Orders;Customer Service
Subject: (EXT) RE: Please see the attached PO's with our orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Rachelle,

First let me take a moment to apologize for our delay in getting your order(s) out to you and thank you for your extreme patience as we navigate this busy season. At this time your order has not yet shipped from FSBD. We are working hard to catch up to the delays and working 6-7 days to get all orders out the door. We are working as quickly as possible to process orders in the order they were received at FSBD as we work first in and first out. Our Goal is to have your order in our Warehouse by the end of this week. If you are pending Online Access please let me know and we can reach out to the Publisher to see if they will Provision your Licenses prior to materials shipping and invoicing. Please feel free to check back in a few days for an updated status of your order. Again, we thank you for your patience and we understand the frustration this may be causing. We are doing everything possible to process as many orders as possible daily with the Volume we are receiving and shipping.

Our Warehouse is currently working 7 days a week to catch up to the demand. The districts have done an amazing job of ordering their new ELA early this year with that the Publishers and FSBD are working diligently to get these materials not only into our warehouse quickly but out of the warehouse to ensure books are in the classrooms well before the new school year. We have also seen a lot of challenges in the Trucking/Rail industry and really all throughout the logistics chain in 2021. We are meeting these challenges with solutions, but those solutions have cost some time. FSBD will continue to face all challenges to get your materials to you and we thank you for patience as we navigate this busy season

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: McCary, Rachelle C. <McCaryR@santarosa.k12.fl.us>
Sent: Thursday, August 05, 2021 12:17 PM
To: z Orders <Orders@FSBD.COM>
Subject: FW: Please see the attached PO's with our orders

Can you give me a status update on the orders that I have attached to this email.

I have teachers asking and I just want an estimated delivery date to be able to tell them.

Thank you!

*Rachelle McCary
King Middle School
Internal Funds Bookkeeper
(850)983-5660 x103*

From: McCary, Rachelle C.

Sent: Friday, July 23, 2021 9:34 AM

To: orders@fsbd.com

Subject: Please see the attached PO's with our orders

Please see the attached PO's along with our orders.

PO #732256

PO #732257

PO #732254

PO #732258

PO #732259

PO #732260

PO #732261

Thank you!

*Rachelle McCary
King Middle School
Internal Funds Bookkeeper
(850)983-5660 x103*

Goodbred, Tracy R.

From: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Sent: Thursday, August 5, 2021 12:58 PM
To: Burgoyne, Sheri L.
Cc: Keilah Gates
Subject: (EXT) Return Merchandise Authorization Form
Attachments: RMA# 26155.pdf

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Sheri,

Thank you for filling out the discrepancy form on our website. I apologize for the issues with these materials. Please place a copy of the attached paperwork inside a box with the overage materials. I have made arrangements with UPS to bring a shipping label for the exterior of the box to pick these up on the next business day. Your shortage materials will be processed and shipped to you as soon as possible.

Thank you and have a great day!

Kristine Kuenkler

Customer Service Representative/File Clerk
Florida School Book Depository, Inc.
1125 N. Ellis Rd. Jacksonville, FL 32254
1-800-447-7957 Ext. 212
904-781-7191
Fax 904-781-3486
KristineKuenkler@fsbd.com

**Florida
School Book
Depository**



Return Authorization

P.O. Box 6578 – Jacksonville, Florida 32236
 Telephone: 800-447-7957
 Fax: 904-781-3486
 Web address: www.fsb.d.com

RMA #: 00026155
 RMA date: 08/05/2021
 PO #: 731955-0101

570101
 Ship to: GULF BREEZE ELEM SCHOOL
 549 GULF BREEZE PARKWAY

Bill to: 0000057
 SANTA ROSA INSTRUCTIONAL MAT
 ACCOUNTS PAYABLE
 5086 CANAL ST

GULF BREEZE, FL 32561.

MILTON, FL 32570.

SHERI BURGOYNE
 850-934-5185 FAX:

FSBD Code #	Title	Quantity Authorized	Invoice #	Return by Date
--------------------	--------------	--------------------------------	------------------	---------------------------

UPS WILL PICK UP. PLEASE INCLUDE A COPY OF
 THE RMA WITH YOUR RETURN. THANK YOU,
 08/05/21 KRISP

534959	BMRK GD RD ASMNT KIT 3-5 FITR	4	269853	09/05/2021
--------	-------------------------------	---	--------	------------

For accurate and timely processing of your return,
 please enclose a copy of this document with your shipment.

Ship authorized return to:
Florida School Book Depository
Return Shipments
1125 Ellis Road North
Jacksonville, Florida 32254

Goodbred, Tracy R.

From: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Sent: Thursday, August 5, 2021 1:48 PM
To: Burgoyne, Sheri L.
Subject: (EXT) RE: (EXT) Return Merchandise Authorization Form

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

You're very welcome! 😊

Kristine Kuenkler
Customer Service Representative/File Clerk
Florida School Book Depository, Inc.
1125 N. Ellis Rd. Jacksonville, FL 32254
1-800-447-7957 Ext. 212
904-781-7191
Fax 904-781-3486
KristineKuenkler@fsbd.com

From: Burgoyne, Sheri L. <BurgoyneS@santarosa.k12.fl.us>
Sent: Thursday, August 5, 2021 2:16 PM
To: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Subject: RE: (EXT) Return Merchandise Authorization Form

Thank you so much.

From: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Sent: Thursday, August 05, 2021 12:58 PM
To: Burgoyne, Sheri L. <BurgoyneS@santarosa.k12.fl.us>
Cc: Keilah Gates <KeilahGates@fsbd.com>
Subject: (EXT) Return Merchandise Authorization Form

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Sheri,

Thank you for filling out the discrepancy form on our website. I apologize for the issues with these materials. Please place a copy of the attached paperwork inside a box with the overage materials. I have made arrangements with UPS to bring a shipping label for the exterior of the box to pick these up on the next business day. Your shortage materials will be processed and shipped to you as soon as possible.

Thank you and have a great day!

Kristine Kuenkler
Customer Service Representative/File Clerk
Florida School Book Depository, Inc.
1125 N. Ellis Rd. Jacksonville, FL 32254
1-800-447-7957 Ext. 212

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com> on behalf of Customer Service
<CustomerService@fsbd.com>
Sent: Thursday, August 5, 2021 2:54 PM
To: Southers, Jada; Customer Service
Subject: (EXT) RE: (EXT) RE: (EXT) RE: Order status

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon Jada,

You may find the contact information for the Publisher rep in your area by visiting our website at www.fsbd.com and under the 'Publishers' tab you would select 'Find My Representative'. From here you will select your county and the name of the Publisher and the contact information will show.

The Publisher Rep may need additional information such as a report to validate purchase and/or an invoice. If this is the case, and you do not have that information, please forward an email from them or email us at customerservice@fsbd.com with the specific information you need including PO# of order and who the publisher is and we will be happy to provide that information.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Southers, Jada <SouthersJ@santarosa.k12.fl.us>
Sent: Thursday, August 05, 2021 3:25 PM
To: Customer Service <CustomerService@fsbd.com>
Subject: RE: (EXT) RE: (EXT) RE: Order status

Jennifer, thank you for getting back with me. We will definitely need online access for students and teachers since our school year will start on Tuesday. What do we need to do to get that?

Jada Southers
Internal Funds Bookkeeper I
Hobbs Middle School
5317 Glover Ln.
Milton, FL 32570
850-983-5630 ext. 221

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com> **On Behalf Of** Customer Service
Sent: Monday, August 2, 2021 10:27 AM
To: Southers, Jada <SouthersJ@santarosa.k12.fl.us>; Customer Service <CustomerService@fsbd.com>
Subject: (EXT) RE: (EXT) RE: Order status

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Morning Ms. Southers, we are still working through orders received ahead of your Schools. At this time it looks like based on a 7/21 receipt date at FSBD your orders will begin to go to our Warehouse in Mid-August. Please note we have spoken with Publishers to advise of our Shipping delays and they are ready to Provision any Online licenses for Teachers and Students as needed to have content to start the school year off with. We are continually updating timeframes for orders as our warehouse is working 7 days a week at this time to catch up to the demand.

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jenniferodonnell@fsbd.com

From: Southers, Jada <SouthersJ@santarosa.k12.fl.us>
Sent: Monday, August 2, 2021 11:12 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: RE: (EXT) RE: Order status

Hi Ms. Gates, Are you able to give me an update yet on when we will receive our textbooks?

Jada Southers
Internal Funds Bookkeeper I
Hobbs Middle School
5317 Glover Ln.
Milton, FL 32570
850-983-5630 ext. 221

From: Keilah Gates <KeilahGates@fsbd.com> **On Behalf Of** Customer Service
Sent: Friday, July 23, 2021 2:04 PM
To: Southers, Jada <SouthersJ@santarosa.k12.fl.us>; Customer Service <CustomerService@fsbd.com>
Subject: (EXT) RE: Order status

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Jada,

First let me take a moment to apologize for our delay in getting your order(s) out to you and thank you for your extreme patience as we navigate this busy season. At this time your order has not yet shipped from FSBD. We are working hard to catch up to the delays and working 6-7 days to get all orders out the door. We are working as quickly as possible to process orders in the order they were received at FSBD as we work first in and first out. Please feel free to check back in a few days for an updated status of your order. Again, we thank you for your patience and we understand the frustration this may be causing. We are doing everything possible to process as many orders as possible daily with the Volume we are receiving and shipping.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Southers, Jada <SouthersJ@santarosa.k12.fl.us>
Sent: Friday, July 23, 2021 3:01 PM
To: Customer Service <CustomerService@fsbd.com>
Subject: Order status

Hello, can you please provide an order status for the following PO's 732155, 732156, 732154?

Jada Southers
Internal Funds Bookkeeper I
Hobbs Middle School
5317 Glover Ln.
Milton, FL 32570
850-983-5630 ext. 221

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Friday, August 6, 2021 6:35 AM
To: Frost, Patricia A.
Subject: (EXT) RE: Invoices for SRCSD

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Patti,

Good morning. Have you received the invoices that we have been mailing to the District Office? Jennifer was concerned that we may need to adjust the address to ensure that you are getting them. All of your ELA invoices were mailed to:

Santa Rosa Instructional Materials
5086 Canal Street
Milton, FL 32570

If you still find that you do not have them, then Jennifer will work on emailing the invoice copies to you. Please note that we are in the height of our busiest season and our primary focus is shipping materials out to all Florida Schools. We apologize in advance for the delay that you may experience in receiving these invoice copies. We will try our best for you, as always. Take care and enjoy your day.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Frost, Patricia A. <FrostP@santarosa.k12.fl.us>
Sent: Thursday, August 05, 2021 4:01 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Invoices for SRCSD

Good Afternoon:

Will you please send me the invoices to date for the ELA instructional materials for Santa Rosa County?

Thanks so much

Patti

Patricia A. Frost
Secretary to Floyd C. Smith, Jr., Director

Middle School Education

Dillon Admin Center

6032 Highway 90

Milton, FL 32570

850-983-5060

NOTICE TO RECIPIENT: This e-mail message is intended only for the individual or entity to which it is addressed and may contain confidential information and/or attachments that are legally privileged. If you are not the intended recipient, any review, use, dissemination, distribution, or copying of this e-mail is strictly prohibited. If you have received this e-mail in error, please notify us immediately by return e-mail or by telephone and delete this message. Please note that if this e-mail contains a forwarded message, an attachment, or is a reply to a prior message, some or all of the contents of this message may not have been produced by Patricia A. Frost

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Friday, August 6, 2021 6:57 AM
To: Frost, Patricia A.
Subject: (EXT) RE: (EXT) RE: Invoices for SRCSD

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Patti,

Is that for all Santa Rosa County invoices or just ELA?

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Frost, Patricia A. <FrostP@santarosa.k12.fl.us>
Sent: Friday, August 06, 2021 7:51 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Re: (EXT) RE: Invoices for SRCSD

No, we have not. The invoices should go to:
6032 highway 90
Milton FL 32570
Thanks so much!
Patti

Get [Outlook for iOS](#)

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Friday, August 6, 2021 6:35:16 AM
To: Frost, Patricia A. <FrostP@santarosa.k12.fl.us>
Subject: (EXT) RE: Invoices for SRCSD

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Patti,

Good morning. Have you received the invoices that we have been mailing to the District Office? Jennifer was concerned that we may need to adjust the address to ensure that you are getting them. All of your ELA invoices were mailed to:

Santa Rosa Instructional Materials
5086 Canal Street
Milton, FL 32570

If you still find that you do not have them, then Jennifer will work on emailing the invoice copies to you. Please note that we are in the height of our busiest season and our primary focus is shipping materials out to all Florida Schools. We apologize in advance for the delay that you may experience in receiving these invoice copies. We will try our best for you, as always. Take care and enjoy your day.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Frost, Patricia A. <FrostP@santarosa.k12.fl.us>
Sent: Thursday, August 05, 2021 4:01 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Invoices for SRCSD

Good Afternoon:

Will you please send me the invoices to date for the ELA instructional materials for Santa Rosa County?

Thanks so much

Patti

Patricia A. Frost
Secretary to Floyd C. Smith, Jr., Director

Middle School Education

Dillon Admin Center

6032 Highway 90

Milton, FL 32570

850-983-5060

NOTICE TO RECIPIENT: This e-mail message is intended only for the individual or entity to which it is addressed and may contain confidential information and/or attachments that are legally privileged. If you are not the intended recipient, any review, use, dissemination, distribution, or copying of this e-mail is strictly prohibited. If you have received this e-mail in error, please notify us immediately by return e-mail or by telephone and delete this message. Please note that if this e-mail contains a forwarded message, an attachment, or is a reply to a prior message, some or all of the contents of this message may not have been produced by Patricia A. Frost

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Friday, August 6, 2021 7:20 AM
To: Frost, Patricia A.
Subject: (EXT) RE: (EXT) RE: (EXT) RE: Invoices for SRCSD

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Ok. We'll work on getting invoice copies emailed as soon as we can. Unfortunately, we can only mail invoices to the Primary address established by Santa Rosa County that I listed below.

Thanks,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Frost, Patricia A. <FrostP@santarosa.k12.fl.us>
Sent: Friday, August 06, 2021 8:15 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Re: (EXT) RE: (EXT) RE: Invoices for SRCSD

Just the ELA Adoption.

Get [Outlook for iOS](#)

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Friday, August 6, 2021 6:56:50 AM
To: Frost, Patricia A. <FrostP@santarosa.k12.fl.us>
Subject: (EXT) RE: (EXT) RE: Invoices for SRCSD

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Patti,

Is that for all Santa Rosa County invoices or just ELA?

Thank you,

Jeff Cregor
Order Analyst

Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Frost, Patricia A. <FrostP@santarosa.k12.fl.us>
Sent: Friday, August 06, 2021 7:51 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Re: (EXT) RE: Invoices for SRCSD

No, we have not. The invoices should go to:
6032 highway 90
Milton FL 32570
Thanks so much!
Patti

Get [Outlook for iOS](#)

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Friday, August 6, 2021 6:35:16 AM
To: Frost, Patricia A. <FrostP@santarosa.k12.fl.us>
Subject: (EXT) RE: Invoices for SRCSD

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Patti,

Good morning. Have you received the invoices that we have been mailing to the District Office? Jennifer was concerned that we may need to adjust the address to ensure that you are getting them. All of your ELA invoices were mailed to:

Santa Rosa Instructional Materials
5086 Canal Street
Milton, FL 32570

If you still find that you do not have them, then Jennifer will work on emailing the invoice copies to you. Please note that we are in the height of our busiest season and our primary focus is shipping materials out to all Florida Schools. We apologize in advance for the delay that you may experience in receiving these invoice copies. We will try our best for you, as always. Take care and enjoy your day.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191

FAX 904-781-3486
jeffcregor@fsbd.com

From: Frost, Patricia A. <FrostP@santarosa.k12.fl.us>
Sent: Thursday, August 05, 2021 4:01 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Invoices for SRCSD

Good Afternoon:

Will you please send me the invoices to date for the ELA instructional materials for Santa Rosa County?

Thanks so much

Patti

Patricia A. Frost
Secretary to Floyd C. Smith, Jr., Director

Middle School Education

Dillon Admin Center

6032 Highway 90

Milton, FL 32570

850-983-5060

NOTICE TO RECIPIENT: This e-mail message is intended only for the individual or entity to which it is addressed and may contain confidential information and/or attachments that are legally privileged. If you are not the intended recipient, any review, use, dissemination, distribution, or copying of this e-mail is strictly prohibited. If you have received this e-mail in error, please notify us immediately by return e-mail or by telephone and delete this message. Please note that if this e-mail contains a forwarded message, an attachment, or is a reply to a prior message, some or all of the contents of this message may not have been produced by Patricia A. Frost

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com>
Sent: Friday, August 6, 2021 7:46 AM
To: Lowery, M. Cathy
Cc: Customer Service; Jennifer O'Donnell
Subject: (EXT) RE: (EXT) RE: Doc #28638

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good morning Cathy,

I apologize for the delay in getting back to you. I have reached out to our contact at UPS to see where the disconnect was. I should have a solution for you shortly.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>
Sent: Thursday, August 05, 2021 10:59 AM
To: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Cc: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>; Customer Service <CustomerService@fsbd.com>
Subject: RE: (EXT) RE: Doc #28638

Good Morning..

We have not received that missing shipment. I just watched our cameras and UPS did NOT deliver any textbooks on 07/16/2021 plus Debbie Werner was on vacation that week. The UPS guy picked up two boxes from us on 7/15/2021 to return to you. Please check into this and advise because we need our books.

Thank you..

Cathy Lowery

Internal Funds Bookkeeper
Berryhill Elementary (0041)

From: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Sent: Wednesday, August 04, 2021 1:46 PM
To: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>
Cc: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>; Customer Service <CustomerService@fsbd.com>
Subject: (EXT) RE: Doc #28638

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Ms. Lowery,

Attached is the proof of delivery and the packing slip for invoice# 274954.

Thank you,

Kristine Kuenkler
Customer Service Representative/File Clerk
Florida School Book Depository, Inc.
1125 N. Ellis Rd. Jacksonville, FL 32254
1-800-447-7957 Ext. 212
904-781-7191
Fax 904-781-3486
KristineKuenkler@fsbd.com

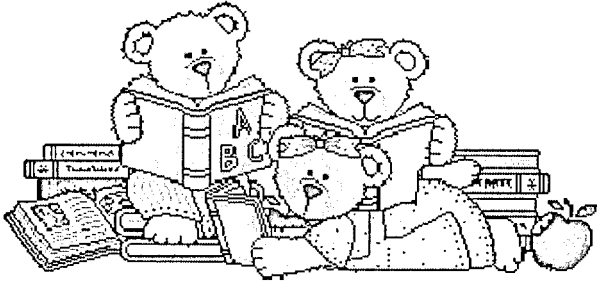
From: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>
Sent: Wednesday, August 4, 2021 10:14 AM
To: Customer Service <CustomerService@fsbd.com>
Cc: Keilah Gates <KeilahGates@fsbd.com>
Subject: Doc #28638
Importance: High

Good Morning..

Please check on that status of Doc #28638. We sent the three boxes back but have not received the replacement boxes. School starts next week and this discrepancy was entered on 7/13/2021.

Thank you for your help.

Cathy Lowery
Internal Funds Bookkeeper
Berryhill Elementary (0041)
4900 Berryhill Rd.
Milton, FL 32570
Phone: (850) 983-5690
Fax: (850) 983-5694



CONFIDENTIALITY NOTICE - This e-mail transmission, and any documents, files or previous e-mail messages attached to it, may contain information that is confidential or legally privileged. If you are not the intended recipient, or a person responsible for delivering it to the intended recipient, you are hereby notified that you must not read or play this transmission and that any disclosure, copying, printing, distribution or use of any of the information contained in or attached to this transmission is **STRICTLY PROHIBITED**. If you have received this transmission in error, please immediately notify the sender by telephone or return e-mail and delete the original transmission and its attachments without reading or saving in any manner. Thank you.

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Friday, August 6, 2021 12:09 PM
To: Bourland, Summer H.
Subject: (EXT) RE: (EXT) PO 732148 for WL Workbooks 959021
Attachments: Invoice for Summer.pdf

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Summer,

I attached the invoice in case you need further shipping detail from Customer Service. You can email them at

customerservice@fsbd.com

Thank you,

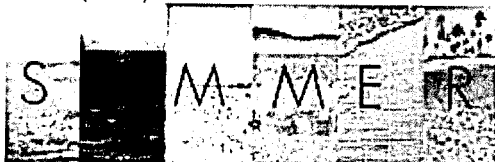
Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Bourland, Summer H. <BourlandS@santarosa.k12.fl.us>
Sent: Friday, August 06, 2021 1:05 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: RE: (EXT) PO 732148 for WL Workbooks 959021

Is there anyway you can let me know a status update on Order Document #187273? Please and Thank you. Have a great day.

Summer Bourland

Bookkeeper
Gulf Breeze Middle School
(850) 934-4080 ext. 105
Fax: (850) 934-4085



From: z Orders <Orders@FSBD.COM>
Sent: Thursday, July 29, 2021 9:21 AM
To: Bourland, Summer H. <BourlandS@santarosa.k12.fl.us>
Subject: (EXT) PO 732148 for WL Workbooks 959021

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Summer,

This is your last year to order these workbooks for free. I had to change the free quantity from 130 to 100. The additional workbooks that you bought last year does not qualify you for free replacements this year. They are still available for purchase, but you will have to buy them on a new PO. I apologize for the inconvenience.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Bourland, Summer H. <BourlandS@santarosa.k12.fl.us>
Sent: Thursday, July 29, 2021 10:03 AM
To: z Orders <Orders@FSBD.COM>
Subject: RE: (EXT) RE: GBMS / 0102

Opps!

From: z Orders <Orders@FSBD.COM>
Sent: Thursday, July 29, 2021 9:02 AM
To: Bourland, Summer H. <BourlandS@santarosa.k12.fl.us>
Subject: (EXT) RE: GBMS / 0102

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Summer,

There was nothing attached to your email. Could you please resend the attachment?

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc

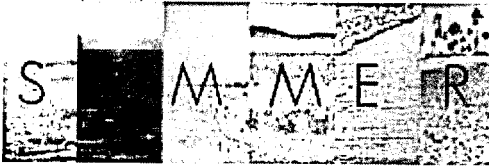
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Bourland, Summer H. <BourlandS@santarosa.k12.fl.us>
Sent: Thursday, July 29, 2021 10:01 AM
To: z Orders <Orders@FSBD.COM>
Subject: GBMS / 0102

Please send confirmation of receipt. Thank you.

Summer Bourland

Bookkeeper
Gulf Breeze Middle School
(850) 934-4080 ext. 105
Fax: (850) 934-4085





INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3486
www.fsbdc.com

Table with invoice details: INVOICE NUMBER 277555, DATE 7/30/21, PAGE 1, PURCHASE ORDER NUMBER 732148, ACCOUNT 0000057.

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL

0570102
GULF BREEZE MIDDLE SCHOOL
649 GULF BREEZE PARKWAY
GULF BREEZE, FL
32561

32570

ATTN: BOURLAND

Table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Includes line items for 'WB PRAC ESPANOL 1 SANTILLANA' and 'FREE MATERIAL ADJUSTMENT'.

MERCH AMT: 0.00
TRANSPORTATION: 68.04

23 3 1 0.00 100 545669 151.00

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS NO RETURNS ACCEPTED WITHOUT AUTHORIZATION



Table with total amount: 68.04

Goodbred, Tracy R.

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Friday, August 6, 2021 12:14 PM
To: Bourland, Summer H.;Customer Service
Subject: (EXT) RE: Order Document #187273

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Ms. Bourland, first let me take a moment to apologize for our delay in getting your order(s) out to you and thank you for your extreme patience as we navigate this busy season. At this time your order has not yet shipped from FSBD. We are working hard to catch up to the delays and working 6-7 days to get all orders out the door. We are working as quickly as possible to process orders in the order they were received at FSBD as we work first in and first out. .. Please feel free to check back in a few days for an updated status of your order. Again, we thank you for your patience and we understand the frustration this may be causing. We are doing everything possible to process as many orders as possible daily with the Volume we are receiving and shipping.

Our Warehouse is currently working 7 days a week to catch up to the demand. The Districts have done an amazing job of ordering their new ELA early this year with that the Publishers and FSBD are working diligently to get these materials not only into our warehouse quickly but out of the warehouse to ensure books are in the classrooms. We have also seen a lot of challenges in the Trucking/Rail industry and really all throughout the logistics chain in 2021. We are meeting these challenges with solutions, but those solutions have cost some time. FSBD will continue to face all challenges to get your materials to you and we thank you for patience as we navigate this busy season.

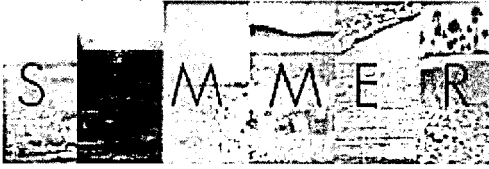
Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: Bourland, Summer H. <BourlandS@santarosa.k12.fl.us>
Sent: Friday, August 6, 2021 1:11 PM
To: Customer Service <CustomerService@fsbd.com>
Subject: Order Document #187273

Is there any way you can let me know a status update on Order Document #187273? Please and Thank you. Have a great day.

Summer Bourland

Bookkeeper
Gulf Breeze Middle School
(850) 934-4080 ext. 105
Fax: (850) 934-4085



Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Friday, August 6, 2021 1:06 PM
To: Head, Bridget
Subject: (EXT) RE: (EXT) RE: (EXT) FW: Order

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Please do!

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Head, Bridget <HeadB@santarosa.k12.fl.us>
Sent: Friday, August 06, 2021 2:04 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: RE: (EXT) RE: (EXT) FW: Order

Jeff, is it okay to email you the Purchase Orders rather than faxing them?

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Thursday, August 5, 2021 8:18 AM
To: Head, Bridget <HeadB@santarosa.k12.fl.us>
Subject: (EXT) RE: (EXT) FW: Order

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

No worries, Bridget. I just wanted to make sure that you were helped. Take care.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Head, Bridget <HeadB@santarosa.k12.fl.us>
Sent: Thursday, August 05, 2021 8:57 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: RE: (EXT) FW: Order

Jeff, I will do a PO. I had emailed our rep to get copies to figure out which ones we would like to purchase. I had no idea that he would send us directly to you.

From: Williams, Melissa C. <WilliamsMC@santarosa.k12.fl.us>
Sent: Thursday, August 5, 2021 7:40 AM
To: Head, Bridget <HeadB@santarosa.k12.fl.us>
Subject: Re: (EXT) FW: Order

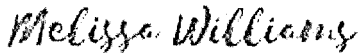
Thank you so much for working on this with me!

I would like:
89-655-7 49.97 (Roots and Reform - 13th edition online lab with e-text)

89-668-1 147.47 (Gov in America 17th edition textbook)

Optional - if the other two aren't too expensive and there is room, I would also like to see a copy of the Test Prep Workbook © 2019..... 89-668-3 14.97

Let me know if you have any questions!
Thanks again



PACE HIGH SCHOOL
TEACHER
YEARBOOK SPONSOR

Email: williamsmc@santarosa.k12.fl.us
School Phone: (850) 995-0600 ext. 2105
Google Voice/Fax: (850) 403-1341
Website: www.pacehighschool.net/teacher/williams

From: Head, Bridget <HeadB@santarosa.k12.fl.us>
Sent: Thursday, August 5, 2021 7:30 AM
To: Williams, Melissa C. <WilliamsMC@santarosa.k12.fl.us>
Subject: FW: (EXT) FW: Order

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Thursday, August 5, 2021 7:13 AM
To: Head, Bridget <HeadB@santarosa.k12.fl.us>
Cc: Cathy Tucker <CathyTucker@FSBD.com>
Subject: (EXT) FW: Order

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Bridget,

Good morning. Would you mind sending me the ISBN for each Title that you want to order? I want to make sure that we research the correct title for you. I find that the Title and Author search is very unreliable in determining an exact match. If we find that we do not stock it here, you may want to order it through Mr. Ezell. I'm not sure of their credit card policy, but I'm sure that you know that FSBD is by PO only. I will paste in some programs that could be a match, but I will need those ISBN numbers to confirm. I look forward to hearing from you.

PEARSON EDUCATION

AMERICAN GOVERNMENT:
ROOTS AND REFORM,
2016/12TH AP EDITION
(O'Connor, Sabato)

AP Student Edition with MyPoliSciLab
with Pearson eText 6-Year 89-652-1 147.47
AP Student Edition with MyPoliSciLab
with Pearson eText 6-Year
PLUS Test Prep Workbook 89-653-1 157.47
_Test Prep Workbook 89-653-2 14.97
_Online AP Instructor Resources1
(Titles above free upon request, 1 per
Teacher, with a minimum purchase of
25 Student Editions above)

Online MyPoliSciLab with eText 6-Year 89-654-1 105.97
Online MyPoliSciLab with eText 1-Year 89-654-2 49.97

PEARSON EDUCATION

AMERICAN GOVERNMENT:
ROOTS AND REFORM,
2016 PRESIDENTIAL ELECTION EDITION,
2018/13TH AP EDITION
(O'Connor, Sabato)

AP Student Edition with MyPoliSciLab with
Pearson eText Up to 6-Years 89-655-1 147.47
_AP Student Edition with MyPoliSciLab
with Pearson eText Up to 6-Years 89-655-1 147.47
_Test Prep Workbook 89-653-2 14.97
_Online AP Instructor Resources1 Online
(Titles above free 1 per Teacher
with minimum purchase of
25 Student Editions)

Online MyPoliSciLab with eText 6-Year 89-655-6 120.97
Online MyPoliSciLab with eText 1-Year 89-655-7 49.97
1 Includes Instructor Manual, AP Test Bank & PowerPoints

PEARSON EDUCATION

GOVERNMENT IN AMERICA:
PEOPLE, POLITICS, & POLICY,
2016 PRESIDENTIAL ELECTION EDITION,
2018/17TH AP EDITION

(Edwards et al.)

AP Student Edition with MyPoliSciLab
 with Pearson eText 6-Year* 89-668-1 147.47
 AP Student Edition with MyPoliSciLab
 with Pearson eText 6-Year* +
 Test Prep Workbook for AP 89-668-2 157.47
 _AP Student Edition with MyPoliSciLab
 with Pearson eText 6-Year 89-668-1 147.47
 _Test Prep Workbook © 2016 89-658-2 14.97
 _Test Prep Workbook © 2019..... 89-668-3 14.97
 _Online AP Instructor Resources1 Online
 (Titles above free 1 per Teacher
 with minimum purchase of 25
 Student Editions)

Online MyPoliSciLab with Pearson
 eText 6-Year* 89-669-1 120.97
 Online MyPoliSciLab with Pearson
 eText 1-Year 89-669-2 49.97

PEARSON EDUCATION

GOVERNMENT IN AMERICA:
 PEOPLE, POLITICS, AND POLICY,
 2016/16TH AP EDITION
 (Edwards et al.)

AP Student Edition with MyPoliSciLab
 with Pearson eText 6-Year* 89-657-1 147.47
 AP Student Edition with MyPoliSciLab
 with Pearson eText 6-Year*
 PLUS Test Prep Workbook..... 89-658-1 157.47
 _Test Prep Workbook 89-658-2 14.97
 _Online AP Instructor Resources1
 (Titles above free upon request, 1 per
 Teacher, with a minimum purchase of
 25 Student Editions above)

Online MyPoliSciLab with Pearson
 eText 6-Year* 89-659-1 105.97
 Online MyPoliSciLab with Pearson
 eText 1-Year 89-659-2 59.45

Thank you,

Jeff Cregor
 Order Analyst
 Florida School Book Depository, Inc
 PO Box 6578 Jacksonville, FL 32236
 800-447-7957
 904-781-7191
 FAX 904-781-3486
jeffcregor@fsbd.com

----- Forwarded message -----

From: **Head, Bridget** <HeadB@santarosa.k12.fl.us>

Date: Thu, Jul 8, 2021 at 10:28 AM
Subject: Order
To: ty.ezell@savvas.com <ty.ezell@savvas.com>

Mr. Ezell, one of our AP Teachers Would like to order the following: 1 of each

Edwards and Wattenberg:

Government in America: AP Edition

Pearson

Comes with Pearson Education Test Prep Series Guidebook by Cathy Griffin and Joe Stewart

This is a descendent of the original Lineberry text that Edwards and Wattenberg now write and revise.

O'Connor, Sabato, and Yanus:

American Government: Roots and Reform: AP Edition

Pearson

Comes with Pearson Education Test Prep Series Guidebook by Cathy Griffin and Joe Stewart

I would like to pay with a school credit card if possible. My phone number is 850-995-3600 ext #1110

Bridget Head

Principal's Secretary

Pace High School

850-995-3600 ext #1110

--
Ty Ezell
Account Manager North Florida
Savvas Learning Company (formerly Pearson K12 Learning)

Mobile: [850-374-7465](tel:850-374-7465)
savvas.com | [@savvaslearning](https://www.instagram.com/savvaslearning)



Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Friday, August 6, 2021 1:09 PM
To: Head, Bridget
Subject: (EXT) RE: (EXT) Purchase order from SANTA ROSA COUNTY SCHOOLS: PO# 732395

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Thank you, Bridget! Always my pleasure.

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Head, Bridget <HeadB@santarosa.k12.fl.us>
Sent: Friday, August 06, 2021 2:09 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: FW: (EXT) Purchase order from SANTA ROSA COUNTY SCHOOLS: PO# 732395

Thanks for all you do for me!

From: noreply=focusmail.focus-sis.org@mg.focus-sis.com <noreply=focusmail.focus-sis.org@mg.focus-sis.com> **On Behalf Of** Focus/SIS Student Information System
Sent: Friday, August 6, 2021 12:03 PM
To: Head, Bridget <HeadB@santarosa.k12.fl.us>
Cc: Pavlicek, Wesley G. <PavlicekW@santarosa.k12.fl.us>
Subject: (EXT) Purchase order from SANTA ROSA COUNTY SCHOOLS: PO# 732395

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Attached is a copy of the Purchase order: PO# 732395

Goodbred, Tracy R.

From: z Orders <Orders@FSBD.COM>
Sent: Friday, August 6, 2021 2:03 PM
To: Stanhagen, Debbie
Subject: (EXT) RE: TE ORDERS - NEW SCHOOL

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Debbie,

Good afternoon. I just set up your account last week so we are good to go. I'm here and ready to go if you need anything else. Take care and have a wonderful weekend! :)

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Stanhagen, Debbie <StanhagenD@santarosa.k12.fl.us>
Sent: Friday, August 06, 2021 2:47 PM
To: z Orders <Orders@FSBD.COM>
Subject: TE ORDERS - NEW SCHOOL

Hey, Jeff! I have 2 orders for teacher editions; elem. and middle.

We are a new K - 8 school in the Santa Rosa County School District. Because we are not included any of our current textbook adoptions, I need to purchase some additional Teacher Editions.

I will probably have another order or 2 for additional student editions; but, hopefully not!!! 😊

Thank you.
ds

Debbie Stanhagen, Bookkeeper III

East Bay K8
2535 Elkhart Drive

Navarre, FL 32566

850-750-0134 (4252)

850-554-4375

Goodbred, Tracy R.

From: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Sent: Friday, August 6, 2021 2:44 PM
To: Schepper, Deborah
Cc: Keilah Gates
Subject: (EXT) Return Merchandise Authorization Form
Attachments: RMA# 26169.pdf

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Debby,

Thank you for filling out the discrepancy form on our website. I apologize for the issues with these materials. Please place a copy of the attached paperwork inside a box with the overage materials. I have made arrangements with UPS to bring a shipping label for the exterior of the box to pick these up on the next business day. Your shortage materials will be processed and shipped to you as soon as possible.

Thank you and have a great day!

Kristine Kuenkler

Customer Service Representative/File Clerk
Florida School Book Depository, Inc.
1125 N. Ellis Rd. Jacksonville, FL 32254
1-800-447-7957 Ext. 212
904-781-7191
Fax 904-781-3486
KristineKuenkler@fsbd.com

**Florida
School Book
Depository**



Return Authorization

P.O. Box 6578 – Jacksonville, Florida 32236
Telephone: 800-447-7957
Fax: 904-781-3486
Web address: www.fsb.com

RMA #: 00026169
RMA date: 08/06/21
PO #: 732002-0151

570151
Ship to: MILTON HIGH SCHOOL
5445 STEWART ST NW

Bill to: 0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST

MILTON, FL 32570.

MILTON, FL 32570.

DEBBY SCHEPPER
850-983-5600 EXT.112 FAX:

FSBD Code #	Title	Quantity Authorized	Invoice #	Return by Date
--------------------	--------------	--------------------------------	------------------	---------------------------

UPS WILL PICK UP. PLEASE INCLUDE A COPY OF
THE RMA WITH YOUR RETURN. THANK YOU.
08/06/21 KRISP

794241	CHAINS	44	276884	09/06/21
--------	--------	----	--------	----------

For accurate and timely processing of your return,
please enclose a copy of this document with your shipment.

Ship authorized return to:

**Florida School Book Depository
Return Shipments
350 Ellis Road North
Jacksonville, Florida 32254**

Goodbred, Tracy R.

From: z Orders <Orders@FSBD.COM>
Sent: Friday, August 6, 2021 2:50 PM
To: Frost, Patricia A.
Subject: (EXT) Santa Rosa 9-12 ELA Invoices
Attachments: 20210806083618715.pdf

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Eills Road N
Jacksonville FL 32254
Fax (904) 781-3486
www.fsbd.com

Table with invoice details: INVOICE NUMBER 270513, DATE 7/01/21, PAGE 1, PURCHASE ORDER NUMBER 732002-0021, ACCOUNT 0000057

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL

0570021
CENTRAL HIGH SCHOOL
6180 CENTRAL SCHOOL ROAD
MILTON, FL

32570

32570

ATTN: C DAVIS/S TWITTY

Main invoice table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Includes line items 1-52 with various book titles and quantities.

THE FOLLOWING BACKORDERED TITLES(S) WILL BE SHIPPED AS SOON AS POSSIBLE

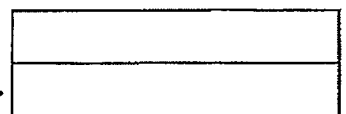
Table of backordered titles with columns: LN#, TITLE, TITLE, BO QTY, PRICE. Lists items 9, 18, 29, 40, and 53.

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT



INVOICE



FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:

PO Box 6578
 Jacksonville FL 32236
 Tel (904) 781-7191
 (800) 447-7957

RETURNS:

1125 Ellis Road N
 Jacksonville FL 32254
 Fax (904) 781-3488
 www.fsbdc.com

INVOICE NUMBER	
270513	
7/01/21	PG 2
PURCHASE ORDER NUMBER	
732002-0021	
ACCOUNT	0000057

0570021

CENTRAL HIGH SCHOOL

THE FOLLOWING BACKORDERED TITLES (S) WILL BE SHIPPED AS SOON AS POSSIBLE

LN#	TITLE	TITLE	BO QTY	PRICE
55	79-282-8	GREAT GATSBY	40	FREE
44	79-376-4	O PIONEERS	36	FREE
45	79-400-2	THROUGH THE WOODS	51	FREE
46	79-402-7	TRUE GRIT	40	FREE
54	79-919-7	FAHRENHEIT 451 890L	51	FREE

MERCH AMT: 37,097.70
 TRANSPORTATION: 411.03

25 4 1 37,097.70 1,008 539102 1515.30

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS **NO RETURNS ACCEPTED WITHOUT AUTHORIZATION**

PAY THIS AMOUNT →

37,508.73



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:

PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:

1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3486
www.fsbdc.com

Table with invoice details: INVOICE NUMBER 275156, DATE 7/14/21, PAGE 1, PURCHASE ORDER NUMBER 732002-0021, ACCOUNT 0000057

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL

0570021
CENTRAL HIGH SCHOOL
6180 CENTRAL SCHOOL ROAD
MILTON, FL

32570

32570

ATTN: C DAVIS/S TWITTY

Main invoice table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Includes items like FL TST PREP WB G9 MYPERSPEC.

THE FOLLOWING BACKORDERED TITLES (S) WILL BE SHIPPED AS SOON AS POSSIBLE

Table of backordered titles with columns: LN#, TITLE, TITLE, BO QTY, PRICE. Includes titles like ALCHEMIST, GREAT GATSBY, O PIONEERS.

MERCH AMT: 0.00
TRANSPORTATION: 68.04

23 3 1 0.00 589 539102 BO 302.85

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT

Payment box containing the amount 68.04.

INVOICE



FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
 PO Box 6578
 Jacksonville FL 32236
 Tel (904) 781-7191
 (800) 447-7957

RETURNS:
 1125 Ellis Road N
 Jacksonville FL 32254
 Fax (904) 781-3488
 www.fsbdc.com

INVOICE NUMBER	
275725	
7/19/21	PG 1
PURCHASE ORDER NUMBER	
732002-0021	
ACCOUNT	0000057

0000057
 SANTA ROSA INSTRUCTIONAL MAT
 ACCOUNTS PAYABLE
 5086 CANAL ST
 MILTON, FL

0570021
 CENTRAL HIGH SCHOOL
 6180 CENTRAL SCHOOL ROAD
 MILTON, FL

32570

32570

ATTN: C DAVIS/S TWITTY

LN#	TITLE	QTY	DESCRIPTION	SHIP	QTY	PRICE	AMOUNT
53	79-250-6	38	ALCHEMIST		38	FREE	0.00
55	79-282-8	40	GREAT GATSBY		40	FREE	0.00
44	79-376-4	36	O PIONEERS		36	FREE	0.00
46	79-402-7	40	TRUE GRIT		40	FREE	0.00
50			*** QUANTITY CHANGE				
51			*** PRICE INCREASE				
52			*** CODE CHANGES:				
54	79-919-7	51	FAHRENHEIT 451 890L		51	FREE	0.00

MERCH AMT: 0.00
 TRANSPORTATION: 77.64

20 2 1 0.00 205 539102 BO 116.30

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS

NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT →

77.64



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3488
www.fsbd.com

Table with invoice details: INVOICE NUMBER 270515, DATE 7/01/21, PAGE 1, PURCHASE ORDER NUMBER 732002-0103, ACCOUNT 0000057

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL

0570103
GULF BREEZE HIGH SCHOOL
675 GULF BREEZE PKWY
GULF BREEZE, FL
32561

32570

ATTN: WATTS/MORGAN/HAVEMANN

Main invoice table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Includes line items 1-55 and adjustment codes.

THE FOLLOWING BACKORDERED TITLES(S) WILL BE SHIPPED AS SOON AS POSSIBLE

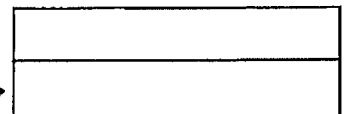
Table of backordered titles with columns: LN#, TITLE, TITLE, BO QTY, PRICE. Lists titles like 'FL TST PREP WB G9 MYPERSPEC' and 'I AM MALALA GRL STOOD FOR EDU'.

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT





INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:

PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:

1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3488
www.fsb.com

INVOICE NUMBER	
270515	
7/01/21	PG 2
PURCHASE ORDER NUMBER	
732002-0103	
ACCOUNT	0000057

0570103

GULF BREEZE HIGH SCHOOL

THE FOLLOWING BACKORDERED TITLES(S) WILL BE SHIPPED AS SOON AS POSSIBLE

LN#	TITLE	TITLE	BO QTY	PRICE
47	79-919-7	FAHRENHEIT 451 890L	250	FREE
48	79-945-4	HOUSE ON MANGO STREET 870L	205	FREE

25 4 1 174,885.90 5,252 539106

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS

NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

MERCH AMT: 174,885.90
TRANSPORTATION: 1,199.15

7278.60

PAY THIS AMOUNT →

176,085.05



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3486
www.fsbid.com

Table with invoice details: INVOICE NUMBER 274227, DATE 7/08/21, PAGE 1, PURCHASE ORDER NUMBER 732002-0103, ACCOUNT 0000057

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL

0570103
GULF BREEZE HIGH SCHOOL
675 GULF BREEZE PKWY
GULF BREEZE, FL
32561

32570

ATTN: WATTS/MORGAN/HAVEMANN

Main invoice table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Includes items like 'FL TST PREP WB G9 MYPERSPEC' and 'PRIDE AND PREJUDICE'.

THE FOLLOWING BACKORDERED TITLES(S) WILL BE SHIPPED AS SOON AS POSSIBLE

Table of backordered titles with columns: LN#, TITLE, BO QTY, PRICE. Includes titles like 'DRY', 'I AM MALALA GRL STOOD FOR EDU', and 'HOUSE ON MANGO STREET'.

MERCH AMT: 0.00
TRANSPORTATION: 406.94

25 4 1 0.00 3,480 539106 BO 1498.85

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT

Table showing the total amount due: 406.94



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3488
www.fsbd.com

Table with invoice details: INVOICE NUMBER 276883, DATE 7/27/21, PAGE 1, PURCHASE ORDER NUMBER 732002-0103, ACCOUNT 0000057

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL

0570103
GULF BREEZE HIGH SCHOOL
675 GULF BREEZE PKWY
GULF BREEZE, FL
32561

32570

ATTN: WATTS/MORGAN/HAVEMANN

Table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Contains line items for books like 'DRY', 'I AM MALALA GRL STOOD FOR EDU', 'TO KILL A MOCKINGBIRD', 'LORD OF THE FLIES', 'FAHRENHEIT 451 890L', 'HOUSE ON MANGO STREET 870L'.

MERCH AMT: 0.00
TRANSPORTATION: 231.19

25 4 1 0.00 1,390 539106 BO 786.70

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS

NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT

Table with total amount: 231.19



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3488
www.fsbdc.com

Table with invoice details: INVOICE NUMBER 270516, DATE 7/01/21, PAGE 1, PURCHASE ORDER NUMBER 732002-0141, ACCOUNT 0000057

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL

0570141
JAY HIGH SCHOOL
3741 SCHOOL STREET
JAY, FL

32565

32570

ATTN: T GODWIN/B WEST

Main invoice table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Includes line items 1-48 and change codes.

THE FOLLOWING BACKORDERED TITLES(S) WILL BE SHIPPED AS SOON AS POSSIBLE

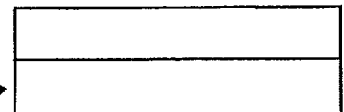
Table of backordered titles with columns: LN#, TITLE, TITLE, BO QTY, PRICE. Lists items 8, 16, 26, 36, 39, 40, 41, 42, 43, 44, 49.

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT





INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE: PO Box 6578 Jacksonville FL 32236 Tel (904) 781-7191 (800) 447-7957

RETURNS: 1125 Ellis Road N Jacksonville FL 32254 Fax (904) 781-3486 www.fsb.com

INVOICE NUMBER	
270516	
7/01/21	PG 2
PURCHASE ORDER NUMBER	
732002-0141	
ACCOUNT	0000057

0570141

JAY HIGH SCHOOL

THE FOLLOWING BACKORDERED TITLES (S) WILL BE SHIPPED AS SOON AS POSSIBLE

LN#	TITLE	TITLE	BO	QTY	PRICE
50	79-946-1	HUNGER GAMES 810L		47	FREE

25 4 1 40,568.77 1,132 539107

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

MERCH AMT: 40,568.77
TRANSPORTATION: 419.50

1579.41

SS NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT

40,988.27



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3488
www.fsbdc.com

Table with invoice details: INVOICE NUMBER 274228, DATE 7/09/21, PAGE 1, PURCHASE ORDER NUMBER 732002-0141, ACCOUNT 0000057

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL

0570141
JAY HIGH SCHOOL
3741 SCHOOL STREET
JAY, FL

32565

32570

ATTN: T GODWIN/B WEST

Main invoice table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Includes items like FL TST PREP WB G9 MYPERSPEC.

THE FOLLOWING BACKORDERED TITLES(S) WILL BE SHIPPED AS SOON AS POSSIBLE

Table of backordered titles with columns: LN#, TITLE, TITLE, BO QTY, PRICE. Includes titles like POE STORIES AND POEMS (GR NVL).

MERCH AMT: 0.00
TRANSPORTATION: 68.04

23 3 1 0.00 752 539107 BO 352.97

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

NO RETURNS ACCEPTED WITHOUT AUTHORIZATION



Table showing the total amount due: 68.04



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3488
www.fsbdc.com

Table with invoice details: INVOICE NUMBER 275726, DATE 7/19/21, PAGE 1, PURCHASE ORDER NUMBER 732002-0141, ACCOUNT 0000057

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL

0570141
JAY HIGH SCHOOL
3741 SCHOOL STREET
JAY, FL 32565

32570

ATTN: T GODWIN/B WEST

Table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Contains line items for POE STORIES AND POEMS, TRUE GRIT, VINCENT AND THEO VAN GOGH BROS, FAHRENHEIT 451 890L, and HUNGER GAMES 810L.

MERCH AMT: 0.00
TRANSPORTATION: 68.04

23 3 1 0.00 235 539107 BO 173.90

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT

Table with payment amount: 68.04



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3486
www.fsbdb.com

Table with invoice details: INVOICE NUMBER 270518, DATE 7/01/21, PAGE 1, PURCHASE ORDER NUMBER 732002-0151, ACCOUNT 0000057

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL

0570151
MILTON HIGH SCHOOL
5445 STEWART ST NW
MILTON, FL

32570

32570

ATTN: AMANDA LEDDY

Main invoice table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Includes line items 1-48 and notes on quantity change, price increase, and code changes.

THE FOLLOWING BACKORDERED TITLES(S) WILL BE SHIPPED AS SOON AS POSSIBLE

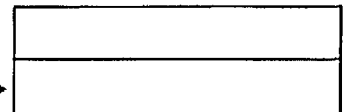
Table of backordered titles with columns: LN#, TITLE, TITLE, BO QTY, PRICE. Lists items 8 through 50.

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT





INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3486
www.fsb.com

INVOICE NUMBER	
270518	
7/01/21	PG 2
PURCHASE ORDER NUMBER	
732002-0151	
ACCOUNT	0000057

0570151

MILTON HIGH SCHOOL

THE FOLLOWING BACKORDERED TITLES(S) WILL BE SHIPPED AS SOON AS POSSIBLE

LN#	TITLE	TITLE	BO QTY	PRICE
49	79-968-5	BOY IN STRIPED PAJAMAS	292	FREE

25 4 1 219,380.68 6,610 539110

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

MERCH AMT: 219,380.68
TRANSPORTATION: 1,472.50

9214.25



220,853.18

INVOICE



FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
 PO Box 6578
 Jacksonville FL 32236
 Tel (904) 781-7191
 (800) 447-7957

RETURNS:
 1125 Ellis Road N
 Jacksonville FL 32254
 Fax (904) 781-3488
 www.fsb.com

INVOICE NUMBER	
275157	
7/14/21	PG 1
PURCHASE ORDER NUMBER	
732002-0151	
ACCOUNT	0000057

0000057
 SANTA ROSA INSTRUCTIONAL MAT
 ACCOUNTS PAYABLE
 5086 CANAL ST
 MILTON, FL

0570151
 MILTON HIGH SCHOOL
 5445 STEWART ST NW
 MILTON, FL 32570

32570

ATTN: AMANDA LEDDY

LN#	TITLE	QTY	DESCRIPTION	SHIP QTY	PRICE	AMOUNT
8	77-395-2	585	FL TST PREP WB G9 MYPERSPEC	585	FREE	0.00
16	77-407-2	615	FL TST PREP WB 10 MYPERSPEC	615	FREE	0.00
26	77-419-2	530	FL COLLEGETST PREP WB 11 MYPER	530	FREE	0.00
36	77-431-2	460	FL COLLEGETST PREP WB 12 MYPER	460	FREE	0.00
46			*** QUANTITY CHANGE			
47			*** PRICE INCREASE			
48			*** CODE CHANGES:			

THE FOLLOWING BACKORDERED TITLES(S) WILL BE SHIPPED AS SOON AS POSSIBLE

LN#	TITLE	TITLE	BO QTY	PRICE
51	79-299-2	LIFE OF PI	230	FREE
52	79-366-3	LONG WAY DOWN	307	FREE
53	79-380-7	PERSEPOLIS STORY OF A CHILHDH	230	FREE
42	79-393-6	SPEAK	292	FREE
43	79-398-7	THEY CALLED US ENEMY	265	FREE
44	79-402-7	TRUE GRIT	307	FREE
50	79-424-1	CHAINS	265	FREE
49	79-968-5	BOY IN STRIPED PAJAMAS	292	FREE

MERCH AMT: 0.00
 TRANSPORTATION: 419.50

25 4 1 0.00 4,378 539110 BO 1550.45

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT →

419.50



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Eills Road N
Jacksonville FL 32254
Fax (904) 781-3488
www.fsbdc.com

Table with invoice details: INVOICE NUMBER 276884, DATE 7/27/21, PAGE 1, PURCHASE ORDER NUMBER 732002-0151, ACCOUNT 0000057.

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL

0570151
MILTON HIGH SCHOOL
5445 STEWART ST NW
MILTON, FL

32570

32570

ATTN: AMANDA LEDDY

Table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Contains line items for books like 'LIFE OF PI', 'LONG WAY DOWN', etc.

MERCH AMT: 0.00
TRANSPORTATION: 387.38

25 4 1 0.00 2,188 539110 BO 1428.11

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS

NO RETURNS ACCEPTED WITHOUT AUTHORIZATION



Table with total amount: 387.38



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3486
www.fsb.com

Table with invoice details: INVOICE NUMBER 270521, DATE 7/01/21, PAGE 1, PURCHASE ORDER NUMBER 732002-0351, ACCOUNT 0000057

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL

0570351
NAVARRE HIGH SCHOOL
8600 HIGH SCHOOL BLVD
NAVARRE, FL

32566

32570

ATTN: K LAY/K WINDFELDER

Main invoice table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Includes line items 1-50 and notes on quantity, price, and code changes.

THE FOLLOWING BACKORDERED TITLES (S) WILL BE SHIPPED AS SOON AS POSSIBLE

Table of backordered titles with columns: LN#, TITLE, BO QTY, PRICE. Lists titles like 'FL TST PREP WB G9 MYPERSPEC' and 'ALCHEMIST'.

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT





INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3486
www.fsbdc.com

Table with invoice details: INVOICE NUMBER 270521, DATE 7/01/21, PAGE 2, PURCHASE ORDER NUMBER 732002-0351, ACCOUNT 0000057

0570351 NAVARRE HIGH SCHOOL

THE FOLLOWING BACKORDERED TITLES(S) WILL BE SHIPPED AS SOON AS POSSIBLE

Table with columns: LN#, TITLE, BO QTY, PRICE. Row 1: 44 79-402-7 TRUE GRIT 312 FREE

MERCH AMT: 220,332.44
TRANSPORTATION: 1,442.50

25 4 1 220,332.44 6,738 539119 9201.13

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS NO RETURNS ACCEPTED WITHOUT AUTHORIZATION



Table with total amount: 221,774.94



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3486
www.fsbdc.com

Table with invoice details: INVOICE NUMBER 275160, DATE 7/14/21, PAGE 1, PURCHASE ORDER NUMBER 732002-0351, ACCOUNT 0000057

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL

0570351
NAVARRE HIGH SCHOOL
8600 HIGH SCHOOL BLVD
NAVARRE, FL

32566

32570

ATTN: K LAY/K WINDFELDER

Main invoice table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Includes items 8-50 with various book titles and quantities.

THE FOLLOWING BACKORDERED TITLES (S) WILL BE SHIPPED AS SOON AS POSSIBLE

Table of backordered titles with columns: LN#, TITLE, TITLE, BO QTY, PRICE. Lists titles like ALCHEMIST, IMMORTAL LIFE, etc.

MERCH AMT: 0.00
TRANSPORTATION: 410.10

25 4 1 0.00 4,496 539119 BO 1549.75

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT

Payment box containing the amount 410.10.

INVOICE



FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:

PO Box 6578
 Jacksonville FL 32236
 Tel (904) 781-7191
 (800) 447-7957

RETURNS:

1125 Ellis Road N
 Jacksonville FL 32254
 Fax (904) 781-3486
 www.fsbd.com

INVOICE NUMBER	
276886	
7/27/21	PG 1
PURCHASE ORDER NUMBER	
732002-0351	
ACCOUNT	0000057

0000057
 SANTA ROSA INSTRUCTIONAL MAT
 ACCOUNTS PAYABLE
 5086 CANAL ST
 MILTON, FL

0570351
 NAVARRE HIGH SCHOOL
 8600 HIGH SCHOOL BLVD
 NAVARRE, FL

32566

32570

ATTN: K LAY/K WINDFELDER

LN#	TITLE	QTY	DESCRIPTION	SHIP QTY	PRICE	AMOUNT
46	79-250-6	212	ALCHEMIST	212	FREE	0.00
47	79-292-4	212	IMMORTAL LIFE HENRIETTA LACKS	212	FREE	0.00
48			*** QUANTITY CHANGE			
49			*** PRICE INCREASE			
50			*** CODE CHANGES			
39	79-368-2	312	MARCH BOOK 1	312	FREE	0.00
40	79-378-4	312	ORPHAN TRAIN	312	FREE	0.00
41	79-381-7	312	POE STORIES AND POEMS (GR NVL)	312	FREE	0.00
42	79-393-6	312	SPEAK	312	FREE	0.00
43	79-398-7	312	THEY CALLED US ENEMY	312	FREE	0.00
44	79-402-7	312	TRUE GRIT	312	FREE	0.00

MERCH AMT: 0.00
 TRANSPORTATION: 408.24

25 4 1 0.00 2,296 539119 BO 1542.68

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS

NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT

408.24



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3486
www.fsbdc.com

Table with invoice details: INVOICE NUMBER 270520, DATE 7/01/21, PAGE 1, PURCHASE ORDER NUMBER 732002-0182, ACCOUNT 0000057

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL

0570182
PACE SR HIGH SCHOOL
4065 NORRIS RD
PACE, FL

32571

32570

ATTN: GRAY/SHELL/WHITFIELD

Main invoice table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Includes line items 1-48 and change codes.

THE FOLLOWING BACKORDERED TITLES (S) WILL BE SHIPPED AS SOON AS POSSIBLE

Table of backordered titles with columns: LN#, TITLE, BO QTY, PRICE. Lists titles like 'FL TST PREP WB G9 MYPERSPEC' and 'BOY WHO HARNESSSED THE WIND'.

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT with arrow pointing to a box

Empty rectangular box for payment information.



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3488
www.fsbdc.com

INVOICE NUMBER	
270520	
7/01/21	PG 2
PURCHASE ORDER NUMBER	
732002-0182	
ACCOUNT	0000057

0570182

PACE SR HIGH SCHOOL

THE FOLLOWING BACKORDERED TITLES (S) WILL BE SHIPPED AS SOON AS POSSIBLE

LN#	TITLE	TITLE	BO QTY	PRICE
49	79-968-5	BOY IN STRIPED PAJAMAS	287	FREE

25 4 1 187,020.84 5,629 539113

7637.84

MERCH AMT: 187,020.84
TRANSPORTATION: 1,259.29

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT →

188,280.13



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3488
www.fsbdc.com

Table with invoice details: INVOICE NUMBER 275159, DATE 7/14/21, PAGE 1, PURCHASE ORDER NUMBER 732002-0182, ACCOUNT 0000057

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL

0570182
PACE SR HIGH SCHOOL
4065 NORRIS RD
PACE, FL

32571

32570

ATTN: GRAY/SHELL/WHITFIELD

Table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Includes line items 8-48 with various book titles and quantity changes.

THE FOLLOWING BACKORDERED TITLES(S) WILL BE SHIPPED AS SOON AS POSSIBLE

Table with columns: LN#, TITLE, BO QTY, PRICE. Lists backordered titles such as 'BOY WHO HARNESSSED THE WIND' and 'POE STORIES AND POEMS'.

MERCH AMT: 0.00
TRANSPORTATION: 348.51

25 4 1 0.00 3,727 539113 BO 1284.85

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT

Table with payment amount: 348.51



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3486
www.fsbdc.com

Table with invoice details: INVOICE NUMBER 276885, DATE 7/27/21, PAGE 1, PURCHASE ORDER NUMBER 732002-0182, ACCOUNT 0000057

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL

0570182
PACE SR HIGH SCHOOL
4065 NORRIS RD
PACE, FL

32571

32570

ATTN: GRAY/SHELL/WHITFIELD

Table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Contains line items for books like 'BOY WHO HARNESSSED THE WIND' and 'LORD OF THE FLIES'.

MERCH AMT: 0.00
TRANSPORTATION: 304.40

25 4 1 0.00 1,862 539113 BO 1122.22

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT

Table with total amount: 304.40



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:

PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:

1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3488
www.fsbd.com

Table with invoice details: INVOICE NUMBER 270519, DATE 7/01/21, PAGE 1, PURCHASE ORDER NUMBER 732002-0152, ACCOUNT 0000057

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL

0570152
SANTA ROSA ADULT SCHOOL
5332 BERRYHILL RD
MILTON, FL

32570

32570

ATTN: L HERINGER/J LORD

Main invoice table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Includes line items 1-47 and notes on quantity change, price increase, and code changes.

THE FOLLOWING BACKORDERED TITLES(S) WILL BE SHIPPED AS SOON AS POSSIBLE

Table of backordered titles with columns: LN#, TITLE, TITLE, BO QTY, PRICE. Lists titles like FL TST PREP WB, ALCHEMIST, GREAT GATSBY, etc.

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT button with a right-pointing arrow and a rectangular box for payment details.

INVOICE



FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3486
www.fsbdc.com

INVOICE NUMBER	
270519	
7/01/21	PG 2
PURCHASE ORDER NUMBER	
732002-0152	
ACCOUNT	0000057

0570152

SANTA ROSA ADULT SCHOOL

THE FOLLOWING BACKORDERED TITLES(S) WILL BE SHIPPED AS SOON AS POSSIBLE

LN#	TITLE	TITLE	BO	QTY	PRICE
50	79-968-5	BOY IN STRIPED PAJAMAS		25	FREE

MERCH AMT: 44,970.66
TRANSPORTATION: 419.50

25 4 1 44,970.66 1,283 539111 1893.28

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS **NO RETURNS ACCEPTED WITHOUT AUTHORIZATION**

PAY THIS AMOUNT →

45,390.16



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE: PO Box 6578 Jacksonville FL 32236 Tel (904) 781-7191 (800) 447-7957

RETURNS: 1125 Ellis Road N Jacksonville FL 32254 Fax (904) 781-3488 www.fsbdc.com

Table with invoice details: INVOICE NUMBER 275158, DATE 7/14/21, PAGE 1, PURCHASE ORDER NUMBER 732002-0152, ACCOUNT 0000057

0000057 SANTA ROSA INSTRUCTIONAL MAT ACCOUNTS PAYABLE 5086 CANAL ST MILTON, FL 32570

0570152 SANTA ROSA ADULT SCHOOL 5332 BERRYHILL RD MILTON, FL 32570

ATTN: L HERINGER/J LORD

Main invoice table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Includes rows for various book titles and quantity changes.

THE FOLLOWING BACKORDERED TITLES(S) WILL BE SHIPPED AS SOON AS POSSIBLE

Table of backordered titles with columns: LN#, TITLE, TITLE, BO QTY, PRICE. Lists titles like ALCHEMIST, GREAT GATSBY, etc.

MERCH AMT: 0.00 TRANSPORTATION: 68.04

23 3 1 0.00 849 539111 BO 316.00

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS NO RETURNS ACCEPTED WITHOUT AUTHORIZATION



Summary table with total amount 68.04

INVOICE



FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
 PO Box 6578
 Jacksonville FL 32236
 Tel (904) 781-7191
 (800) 447-7957

RETURNS:
 1125 Ellis Road N
 Jacksonville FL 32254
 Fax (904) 781-3488
 www.fsbdc.com

INVOICE NUMBER	
277440	
7/29/21	PG 1
PURCHASE ORDER NUMBER	
732002-0152	
ACCOUNT	0000057

0000057
 SANTA ROSA INSTRUCTIONAL MAT
 ACCOUNTS PAYABLE
 5086 CANAL ST
 MILTON, FL

0570152
 SANTA ROSA ADULT SCHOOL
 5332 BERRYHILL RD
 MILTON, FL
 32570

32570

ATTN: L HERINGER/J LORD

LN#	TITLE	QTY	DESCRIPTION	SHIP	QTY	PRICE	AMOUNT
49	79-250-6	75	ALCHEMIST		75	FREE	0.00
51	79-282-8	50	GREAT GATSBY		50	FREE	0.00
53	79-292-4	75	IMMORTAL LIFE HENRIETTA LACKS		75	FREE	0.00
42	79-378-4	62	ORPHAN TRAIN		62	FREE	0.00
43	79-381-7	25	POE STORIES AND POEMS (GR NVL)		25	FREE	0.00
44	79-402-7	50	TRUE GRIT		50	FREE	0.00
45			*** QUANTITY CHANGE				
46			*** PRICE INCREASE				
47			*** CODE CHANGES:				
52	79-945-4	62	HOUSE ON MANGO STREET 870L		62	FREE	0.00
50	79-968-5	25	BOY IN STRIPED PAJAMAS		25	FREE	0.00

MERCH AMT: 0.00
 TRANSPORTATION: 68.04

23 3 1 0.00 424 539111 BO 238.29

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS

NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT →

68.04



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3488
www.fsbd.com

Table with invoice details: INVOICE NUMBER 272574, DATE 7/13/21, PAGE 1, PURCHASE ORDER NUMBER 732001-0302, ACCOUNT 0000057

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL

0570302
AVALON MIDDLE SCHOOL
5445 KING ARTHURS WAY
MILTON, FL

32583

32570

ATTN: R CURTIS/D ROSENBERG

Main invoice table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Lists various educational materials and their costs.

PLEASE NOTE: THE FOLLOWING TITLES(S) WILL BE SHIPPED SEPARATELY.

Table listing separate shipments with columns: LN#, TITLE, QTY, PRICE. Includes titles like GHOST, LOST IN THE SUN, etc.

MERCH AMT: 86,617.20
TRANSPORTATION: 675.18

5 4 1 86,617.20 1,796 539117 3218.96

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT

Table showing total amount due: 87,292.38

INVOICE



FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:

PO Box 6578
 Jacksonville FL 32236
 Tel (904) 781-7191
 (800) 447-7957

RETURNS:

1125 Ellis Road N
 Jacksonville FL 32254
 Fax (904) 781-3488
 www.fsbd.com

INVOICE NUMBER	
270527	
7/01/21	PG 1
PURCHASE ORDER NUMBER	
732001-0302	
ACCOUNT	0000057

0000057
 SANTA ROSA INSTRUCTIONAL MAT
 ACCOUNTS PAYABLE
 5086 CANAL ST
 MILTON, FL

0570302
 AVALON MIDDLE SCHOOL
 5445 KING ARTHURS WAY
 MILTON, FL

32583

32570

ATTN: R CURTIS/D ROSENBERG

LN#	TITLE	QTY	DESCRIPTION	SHIP QTY	PRICE	AMOUNT
THESE TITLES(S) ARE BEING SHIPPED SEPARATELY FROM YOUR ORIGINAL ORDER.						
35			*** CODES REMOVED			
36			*** CODES ADDED			
29	79-894-9	147	BUD NOT BUDDY	147	FREE	0.00

THE FOLLOWING BACKORDERED TITLES(S) WILL BE SHIPPED AS SOON AS POSSIBLE

LN#	TITLE	TITLE	BO QTY	PRICE
33	79-280-1	GHOST	150	FREE
27	79-366-9	LOST IN THE SUN	147	FREE
28	79-374-4	NAVIGATING EARLY	147	FREE
32	79-919-1	ESPERANZA RISING 750L	147	FREE
30	79-968-3	AMONG SERIES AMONG HIDDEN	150	FREE

MERCH AMT: 0.00
 TRANSPORTATION: 52.50

20 2 1 0.00 888 539141 44.10

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS NO RETURNS ACCEPTED WITHOUT AUTHORIZATION



52.50



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Eills Road N
Jacksonville FL 32254
Fax (904) 781-3488
www.fsbd.com

Table with invoice details: INVOICE NUMBER 277445, DATE 7/29/21, PAGE 1, PURCHASE ORDER NUMBER 732001-0302, ACCOUNT 0000057

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL

0570302
AVALON MIDDLE SCHOOL
5445 KING ARTHURS WAY
MILTON, FL

32583

32570

ATTN: R CURTIS/D ROSENBERG

Table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Includes line items for 'GHOST', 'LOST IN THE SUN', 'NAVIGATING EARLY', 'ESPERANZA RISING 750L', and 'AMONG SERIES AMONG HIDDEN'.

MERCH AMT: 0.00
TRANSPORTATION: 96.25

25 4 1 0.00 741 539141 BO 313.41

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT

Table with total amount: 96.25



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3486
www.fsbdc.com

Table with invoice details: INVOICE NUMBER 272567, DATE 7/12/21, PAGE 1, PURCHASE ORDER NUMBER 732001-0021, ACCOUNT 0000057

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL
32570

0570021
CENTRAL HIGH SCHOOL
6180 CENTRAL SCHOOL ROAD
MILTON, FL
32570

ATTN: S TWITTY/C DAVIS

Main invoice table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Includes items like 1PT FSP CONS 5YP/D 6 MYPER and MAZE RUNNER (MR BOOK 1).

PLEASE NOTE: THE FOLLOWING TITLES(S) WILL BE SHIPPED SEPARATELY.

Table with columns: LN#, TITLE, QTY, PRICE. Lists items like FOURTEENTH GOLDFISH, NAVIGATING EARLY, SPACE CASE (MN BASE ALPHA BK1), CHARLIE AND CHOCOLATE FACTORY.

MERCH AMT: 23,615.85
TRANSPORTATION: 245.80

5 4 1 23,615.85 451 539103 837.46

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

NO RETURNS ACCEPTED WITHOUT AUTHORIZATION



Table with total amount: 23,861.65



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3486
www.fsb.com

Table with invoice details: INVOICE NUMBER 270522, DATE 7/01/21, PAGE 1, PURCHASE ORDER NUMBER 732001-0021, ACCOUNT 0000057.

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL 32570

0570021
CENTRAL HIGH SCHOOL
6180 CENTRAL SCHOOL ROAD
MILTON, FL 32570

ATTN: S TWITTY/C DAVIS

Table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Includes note: THESE TITLES(S) ARE BEING SHIPPED SEPARATELY FROM YOUR ORIGINAL ORDER.

Table with columns: LN#, TITLE, TITLE, BO QTY, PRICE. Note: THE FOLLOWING BACKORDERED TITLES(S) WILL BE SHIPPED AS SOON AS POSSIBLE.

20 2 1 0.00 222 539128
TERMS NET 30 DAYS
PLEASE RETURN REMITTANCE COPY WITH PAYMENT

MERCH AMT: 0.00
TRANSPORTATION: 15.19
6.27

SS NO RETURNS ACCEPTED WITHOUT AUTHORIZATION



Table with total amount: 15.19

INVOICE



FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
 PO Box 6578
 Jacksonville FL 32236
 Tel (904) 781-7191
 (800) 447-7957

RETURNS:
 1125 Ellis Road N
 Jacksonville FL 32254
 Fax (904) 781-3486
 www.fsb.com

INVOICE NUMBER	
276888	
7/27/21	PG 1
PURCHASE ORDER NUMBER	
732001-0021	
ACCOUNT	0000057

0000057
 SANTA ROSA INSTRUCTIONAL MAT
 ACCOUNTS PAYABLE
 5086 CANAL ST
 MILTON, FL

0570021
 CENTRAL HIGH SCHOOL
 6180 CENTRAL SCHOOL ROAD
 MILTON, FL

32570

32570

ATTN: S TWITTY/C DAVIS

LN#	TITLE	QTY	DESCRIPTION	SHIP QTY	PRICE	AMOUNT
THESE TITLES(S) ARE BEING SHIPPED SEPARATELY FROM YOUR ORIGINAL ORDER.						
29	79-278-4	45	FOURTEENTH GOLDFISH	45	FREE	0.00
36	79-369-5	47	MAZE RUNNER (MR BOOK 1)	47	FREE	0.00
30	79-374-4	19	NAVIGATING EARLY	19	FREE	0.00
31	79-393-4	45	SPACE CASE (MN BASE ALPHA BK1)	45	FREE	0.00
34			*** CODES REMOVED			
35			*** CODES ADDED:			
37	79-856-2	47	OUTSIDERS	47	FREE	0.00

MERCH AMT: 0.00
 TRANSPORTATION: 75.04

20 2 1 0.00 203 539128 BO 103.33

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT →

75.04

INVOICE



FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
 PO Box 6578
 Jacksonville FL 32236
 Tel (904) 781-7191
 (800) 447-7957

RETURNS:
 1125 Ellis Road N
 Jacksonville FL 32254
 Fax (904) 781-3488
 www.fsbdc.com

INVOICE NUMBER	
270514	
7/01/21	PG 1
PURCHASE ORDER NUMBER	
732001-0061	
ACCOUNT	0000057

0000057
 SANTA ROSA INSTRUCTIONAL MAT
 ACCOUNTS PAYABLE
 5086 CANAL ST
 MILTON, FL

0570061
 CHUMUCKLA ELEMENTARY SCHOOL
 2312 HIGHWAY 182
 JAY, FL

32570

32565

ATTN: D CARNLEY/T DENHAM

LN#	TITLE	QTY	DESCRIPTION	SHIP QTY	PRICE	AMOUNT
1	77-352-1	64	1PT FSP CONS 5YP/D 6 MYPER	64	113.97	7,294.08
4	77-352-1	8	1PT FSP CONS 5YP/D 6 MYPER	8	FREE	0.00
7	77-353-1	1	FL TE MYPERSPECTIVES GR6 2022	1	FREE	0.00
8	77-353-2	72	FL TEST PREP WB 6 MYPERSPEC 22	72	FREE	0.00
12						
13			794076 WEDNESDAY WARS			

PLEASE NOTE: THE FOLLOWING TITLES(S) WILL BE SHIPPED SEPARATELY.

LN#	TITLE	TITLE	QTY	PRICE
10	79-837-1	CHARLIE AND CHOCOLATE FACTORY	36	FREE

MERCH AMT: 7,294.08
 TRANSPORTATION: 64.80

3 3 1 7,294.08 145 539104 246.96

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT

7,358.88



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3486
www.fsbdc.com

Table with invoice details: INVOICE NUMBER 270523, DATE 7/01/21, PAGE 1, PURCHASE ORDER NUMBER 732001-0061, ACCOUNT 0000057.

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL

0570061
CHUMUCKLA ELEMENTARY SCHOOL
2312 HIGHWAY 182
JAY, FL

32565

32570

ATTN: D CARNLEY/T DENHAM

Table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Includes line items 10, 12, and 13.

THE FOLLOWING BACKORDERED TITLES(S) WILL BE SHIPPED AS SOON AS POSSIBLE

Table with columns: LN#, TITLE, TITLE, BO QTY, PRICE. Includes line item 14.

20 2 1 0.00 72 539129 11.88

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

MERCH AMT: 0.00
TRANSPORTATION: 16.58

SS NO RETURNS ACCEPTED WITHOUT AUTHORIZATION



Table with total amount: 16.58

INVOICE



FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:

PO Box 6578
 Jacksonville FL 32236
 Tel (904) 781-7191
 (800) 447-7957

RETURNS:

1125 Ellis Road N
 Jacksonville FL 32254
 Fax (904) 781-3486
 www.fsb.com

INVOICE NUMBER	
275303	
7/15/21	PG 1
PURCHASE ORDER NUMBER	
732001-0061	
ACCOUNT	0000057

0000057
 SANTA ROSA INSTRUCTIONAL MAT
 ACCOUNTS PAYABLE
 5086 CANAL ST
 MILTON, FL

0570061
 CHUMUCKLA ELEMENTARY SCHOOL
 2312 HIGHWAY 182
 JAY, FL

32570

32565

ATTN: D CARNLEY/T DENHAM

LN#	TITLE	QTY	DESCRIPTION	SHIP QTY	PRICE	AMOUNT
THESE TITLES (S) ARE BEING SHIPPED SEPARATELY FROM YOUR ORIGINAL ORDER.						
14	79-407-6	36	WEDNESDAY WARS	36	FREE	0.00
12			*** CODE REMOVED			
13			*** CODE ADDED:			

MERCH AMT: 0.00
 TRANSPORTATION: 18.78

20 2 1 0.00 36 539129 BO 18.00

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT →

18.78



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3488
www.fsbdb.com

Table with invoice details: INVOICE NUMBER 272568, DATE 7/06/21, PAGE 1, PURCHASE ORDER NUMBER 732001-0102, ACCOUNT 0000057

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL 32570

0570102
GULF BREEZE MIDDLE SCHOOL
649 GULF BREEZE PARKWAY
GULF BREEZE, FL 32561

ATTN: M BRANDON/S BOURLAND

Main invoice table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Lists various educational materials and their costs.

PLEASE NOTE: THE FOLLOWING TITLES(S) WILL BE SHIPPED SEPARATELY.

Table listing separately shipped titles with columns: LN#, TITLE, QTY, PRICE. Includes titles like '39 CLUES THE MAZE OF BONES'.

MERCH AMT: 102,573.00
TRANSPORTATION: 798.38

5 4 1 102,573.00 2,121 539105 3808.56

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT

Table showing total amount due: 103,371.38

INVOICE



FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
 PO Box 6578
 Jacksonville FL 32236
 Tel (904) 781-7191
 (800) 447-7957

RETURNS:
 1125 Ellis Road N
 Jacksonville FL 32254
 Fax (904) 781-3488
 www.fsbdc.com

INVOICE NUMBER	
270364	
6/08/21	PG 1
PURCHASE ORDER NUMBER	
732001-0102	
ACCOUNT	0000057

0000057
 SANTA ROSA INSTRUCTIONAL MAT
 ACCOUNTS PAYABLE
 5086 CANAL ST
 MILTON, FL

0570102
 GULF BREEZE MIDDLE SCHOOL
 649 GULF BREEZE PARKWAY
 GULF BREEZE, FL
 32561

32570

ATTN: M BRANDON/S BOURLAND

LN#	TITLE	QTY	DESCRIPTION	SHIP QTY	PRICE	AMOUNT
THESE TITLES(S) ARE BEING SHIPPED SEPARATELY FROM YOUR ORIGINAL ORDER.						
31			*** CODES REMOVED			
32			*** CODES ADDED:			

THE FOLLOWING BACKORDERED TITLES(S) WILL BE SHIPPED AS SOON AS POSSIBLE

LN#	TITLE	TITLE	BO	QTY	PRICE
29	79-249-2	39 CLUES THE MAZE OF BONES		175	FREE
35	79-280-1	GHOST		175	FREE
30	79-371-2	MINRS		175	FREE
33	79-407-6	WEDNESDAY WARS		175	FREE
36	79-856-2	OUTSIDERS		175	FREE
34	79-919-1	ESPERANZA RISING 750L		175	FREE

20 0 1 0.00 1,050 539130

MERCH AMT: 0.00

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT →

0.00



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3486
www.fsbdc.com

Table with invoice details: INVOICE NUMBER 277441, DATE 7/30/21, PAGE 1, PURCHASE ORDER NUMBER 732001-0102, ACCOUNT 0000057.

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL

0570102
GULF BREEZE MIDDLE SCHOOL
649 GULF BREEZE PARKWAY
GULF BREEZE, FL
32561

32570

ATTN: M BRANDON/S BOURLAND

Table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Includes items like '39 CLUES THE MAZE OF BONES', 'GHOST', 'MINRS', 'WEDNESDAY WARS', 'OUTSIDERS', 'ESPERANZA RISING 750L'.

MERCH AMT: 0.00
TRANSPORTATION: 148.63

25 4 1 0.00 1,050 539130 BO 505.75

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT

Table with payment amount: 148.63



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3486
www.fsb.com

Table with invoice details: INVOICE NUMBER 272571, DATE 7/13/21, PAGE 1, PURCHASE ORDER NUMBER 732001-0231, ACCOUNT 0000057

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL

0570231
HOBBS MIDDLE SCHOOL
5317 GLOVER LANE SW
MILTON, FL

32570

32570

ATTN: B KOGER/J SOUTHERS

Main invoice table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Includes items like '1PT FSP CONS 5YP/D 6 MYPER' and 'FL TE MYPERSPECTIVES GR6 2022'.

PLEASE NOTE: THE FOLLOWING TITLES(S) WILL BE SHIPPED SEPARATELY.

Table of separately shipped titles with columns: LN#, TITLE, QTY, PRICE. Includes titles like 'BOYS WHO CHALLENGED HITLER' and 'MAGICIANS ELEPHANT'.

MERCH AMT: 78,639.30
TRANSPORTATION: 614.78

5 4 1 78,639.30 1,635 539114 2931.00

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT

79,254.08

INVOICE



FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
 PO Box 6578
 Jacksonville FL 32236
 Tel (904) 781-7191
 (800) 447-7957

RETURNS:
 1125 Ellis Road N
 Jacksonville FL 32254
 Fax (904) 781-3488
 www.fsb.com

INVOICE NUMBER	
270525	
7/01/21	PG 1
PURCHASE ORDER NUMBER	
732001-0231	
ACCOUNT	0000057

0000057
 SANTA ROSA INSTRUCTIONAL MAT
 ACCOUNTS PAYABLE
 5086 CANAL ST
 MILTON, FL

0570231
 HOBBS MIDDLE SCHOOL
 5317 GLOVER LANE SW
 MILTON, FL

32570

32570

ATTN: B KOGER/J SOUTHERS

LN#	TITLE	QTY	DESCRIPTION	SHIP QTY	PRICE	AMOUNT
THESE TITLES (S) ARE BEING SHIPPED SEPARATELY FROM YOUR ORIGINAL ORDER.						
30	79-837-1	135	CHARLIE AND CHOCOLATE FACTORY	135	FREE	0.00
32			*** CODES REMOVED			
33			*** CODES ADDED:			

THE FOLLOWING BACKORDERED TITLES (S) WILL BE SHIPPED AS SOON AS POSSIBLE

LN#	TITLE	TITLE	BO QTY	PRICE
27	79-259-7	BOYS WHO CHALLENGED HITLER	135	FREE
34	79-280-1	GHOST	135	FREE
28	79-367-7	MAGICIANS ELEPHANT	135	FREE
29	79-393-4	SPACE CASE (MN BASE ALPHA BK1)	135	FREE
35	79-944-7	HOOT	135	FREE

MERCH AMT: 0.00
 TRANSPORTATION: 36.86

20 2 1 0.00 810 539137 44.55

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT →

36.86



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3488
www.fsb.com

Table with invoice details: INVOICE NUMBER 277443, DATE 7/30/21, PAGE 1, PURCHASE ORDER NUMBER 732001-0231, ACCOUNT 0000057

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL

0570231
HOBBS MIDDLE SCHOOL
5317 GLOVER LANE SW
MILTON, FL

32570

32570

ATTN: B KOGER/J SOUTHERS

Table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Includes line items for books like 'BOYS WHO CHALLENGED HITLER' and 'GHOST'.

MERCH AMT: 0.00
TRANSPORTATION: 118.04

25 4 1 0.00 675 539137 BO 391.50

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS NO RETURNS ACCEPTED WITHOUT AUTHORIZATION



Table with a single cell containing the amount 118.04.



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3488
www.fsb.com

Table with invoice details: INVOICE NUMBER 272573, DATE 7/14/21, PAGE 1, PURCHASE ORDER NUMBER 732001-0272, ACCOUNT 0000057

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL

0570272
HOLLEY-NAVARRE MIDDLE SCHOOL
1976 WILLIAMS CREEK RD
NAVARRE, FL
32566

32570

ATTN: J DESTEFANO/L LEWIS

Main invoice table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Lists various educational materials and their costs.

PLEASE NOTE: THE FOLLOWING TITLES(S) WILL BE SHIPPED SEPARATELY.

Table listing separately shipped titles: 28 79-249-2 39 CLUES THE MAZE OF BONES, 29 79-259-7 BOYS WHO CHALLENGED HITLER, etc.

MERCH AMT: 112,260.45
TRANSPORTATION: 811.25

5 4 1 112,260.45 2,322 539116 4172.67

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT

Table showing total amount due: 113,071.70

INVOICE



FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
 PO Box 6578
 Jacksonville FL 32236
 Tel (904) 781-7191
 (800) 447-7957

RETURNS:
 1125 Ellis Road N
 Jacksonville FL 32254
 Fax (904) 781-3486
 www.fsb.com

INVOICE NUMBER	
270367	
6/08/21	PG 1
PURCHASE ORDER NUMBER	
732001-0272	
ACCOUNT	0000057

0000057
 SANTA ROSA INSTRUCTIONAL MAT
 ACCOUNTS PAYABLE
 5086 CANAL ST
 MILTON, FL

0570272
 HOLLEY-NAVARRE MIDDLE SCHOOL
 1976 WILLIAMS CREEK RD
 NAVARRE, FL

32570

32566

ATTN: J DESTEFANO/L LEWIS

LN#	TITLE	QTY	DESCRIPTION	SHIP QTY	PRICE	AMOUNT
THESE TITLES(S) ARE BEING SHIPPED SEPARATELY FROM YOUR ORIGINAL ORDER.						
35			*** CODES REMOVED			
36			*** CODES ADDED			

THE FOLLOWING BACKORDERED TITLES(S) WILL BE SHIPPED AS SOON AS POSSIBLE						
LN#	TITLE	TITLE	BO	QTY	PRICE	
28	79-249-2	39 CLUES THE MAZE OF BONES		180	FREE	
29	79-259-7	BOYS WHO CHALLENGED HITLER		200	FREE	
30	79-393-4	SPACE CASE (MN BASE ALPHA BK1)		195	FREE	
32	79-407-6	WEDNESDAY WARS		180	FREE	
33	79-944-7	HOOT		195	FREE	
34	79-971-9	UGLIES		200	FREE	

20 0 1 0.00 1,150 539139

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

MERCH AMT: 0.00

0.00

PAY THIS AMOUNT →

0.00

INVOICE



FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
 PO Box 6578
 Jacksonville FL 32236
 Tel (904) 781-7191
 (800) 447-7957

RETURNS:
 1125 Ellis Road N
 Jacksonville FL 32254
 Fax (904) 781-3486
 www.fsbd.com

INVOICE NUMBER	
275727	
7/20/21	PG 1
PURCHASE ORDER NUMBER	
732001-0272	
ACCOUNT	0000057

0000057
 SANTA ROSA INSTRUCTIONAL MAT
 ACCOUNTS PAYABLE
 5086 CANAL ST
 MILTON, FL

0570272
 HOLLEY-NAVARRE MIDDLE SCHOOL
 1976 WILLIAMS CREEK RD
 NAVARRE, FL
 32566

32570

ATTN: J DESTEFANO/L LEWIS

LN#	TITLE	QTY	DESCRIPTION	SHIP QTY	PRICE	AMOUNT
THESE TITLES(S) ARE BEING SHIPPED SEPARATELY FROM YOUR ORIGINAL ORDER.						
28	79-249-2	180	39 CLUES THE MAZE OF BONES	180	FREE	0.00
29	79-259-7	200	BOYS WHO CHALLENGED HITLER	200	FREE	0.00
30	79-393-4	195	SPACE CASE (MN BASE ALPHA BK1)	195	FREE	0.00
32	79-407-6	180	WEDNESDAY WARS	180	FREE	0.00
33	79-944-7	195	HOOT	195	FREE	0.00
34	79-971-9	200	UGLIES	200	FREE	0.00
35			*** CODES REMOVED			
36			*** CODES ADDED			

MERCH AMT: 0.00
 TRANSPORTATION: 234.10

25 4 1 0.00 1,150 539139 BO 815.70

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT →

234.10

INVOICE



FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
 PO Box 6578
 Jacksonville FL 32236
 Tel (904) 781-7191
 (800) 447-7957

RETURNS:
 1125 Ellis Road N
 Jacksonville FL 32254
 Fax (904) 781-3486
 www.fsb.com

INVOICE NUMBER	
270517	
7/01/21	PG 1
PURCHASE ORDER NUMBER	
732001-0142	
ACCOUNT	0000057

0000057
 SANTA ROSA INSTRUCTIONAL MAT
 ACCOUNTS PAYABLE
 5086 CANAL ST
 MILTON, FL

0570142
 JAY ELEMENTARY SCHOOL
 13833 ALABAMA ST
 JAY, FL

32570

32565

ATTN: WHITE/PAPE/BAULDREE

LN#	TITLE	QTY	DESCRIPTION	SHIP QTY	PRICE	AMOUNT
1	77-352-1	71	1PT FSP CONS 5YP/D 6 MYPER	71	113.97	8,091.87
4	77-352-1	13	1PT FSP CONS 5YP/D 6 MYPER	13	FREE	0.00
7	77-353-1	1	FL TE MYPERSPECTIVES GR6 2022	1	149.97	149.97
8	77-353-1	1	FL TE MYPERSPECTIVES GR6 2022	1	FREE	0.00
9	77-353-2	84	FL TEST PREP WB 6 MYPERSPEC 22	84	FREE	0.00

PLEASE NOTE: THE FOLLOWING TITLES(S) WILL BE SHIPPED SEPARATELY.

LN#	TITLE	TITLE	QTY	PRICE
10	79-249-2	39 CLUES THE MAZE OF BONES	42	FREE
11	79-374-4	NAVIGATING EARLY	42	FREE

MERCH AMT: 8,241.84
 TRANSPORTATION: 64.80

3 3 1 8,241.84 170 539109 292.92

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT →

8,306.64

INVOICE



FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
 PO Box 6578
 Jacksonville FL 32236
 Tel (904) 781-7191
 (800) 447-7957

RETURNS:
 1125 Ellis Road N
 Jacksonville FL 32254
 Fax (904) 781-3488
 www.fsbdc.com

INVOICE NUMBER	
270366	
6/08/21	PG 1
PURCHASE ORDER NUMBER	
732001-0142	
ACCOUNT	0000057

0000057
 SANTA ROSA INSTRUCTIONAL MAT
 ACCOUNTS PAYABLE
 5086 CANAL ST
 MILTON, FL

0570142
 JAY ELEMENTARY SCHOOL
 13833 ALABAMA ST
 JAY, FL

32570

32565

ATTN: WHITE/PAPE/BAULDREE

LN#	TITLE	QTY	DESCRIPTION	SHIP QTY	PRICE	AMOUNT
THESE TITLES(S) ARE BEING SHIPPED SEPARATELY FROM YOUR ORIGINAL ORDER.						

THE FOLLOWING BACKORDERED TITLES(S) WILL BE SHIPPED AS SOON AS POSSIBLE

LN#	TITLE	TITLE	BO QTY	PRICE
10	79-249-2	39 CLUES THE MAZE OF BONES	42	FREE
11	79-374-4	NAVIGATING EARLY	42	FREE

20 0 1 0.00 84 539136 0.00

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

MERCH AMT: 0.00

PAY THIS AMOUNT →

0.00
0.00



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3488
www.fsbdc.com

INVOICE NUMBER	
277442	
7/30/21	PG 1
PURCHASE ORDER NUMBER	
732001-0142	
ACCOUNT	0000057

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL

0570142
JAY ELEMENTARY SCHOOL
13833 ALABAMA ST
JAY, FL

32570

32565

ATTN: WHITE/PAPE/BAULDREE

LN#	TITLE	QTY	DESCRIPTION	SHIP QTY	PRICE	AMOUNT
THESE TITLES(S) ARE BEING SHIPPED SEPARATELY FROM YOUR ORIGINAL ORDER.						
10	79-249-2	42	39 CLUES THE MAZE OF BONES	42	FREE	0.00
11	79-374-4	42	NAVIGATING EARLY	42	FREE	0.00

MERCH AMT: 0.00
TRANSPORTATION: 37.58

20 2 1 0.00 84 539136 BO 53.34

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT →

37.58



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3488
www.fsbdc.com

Table with invoice details: INVOICE NUMBER 272569, DATE 7/12/21, PAGE 1, PURCHASE ORDER NUMBER 732001-0141, ACCOUNT 0000057

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL

0570141
JAY HIGH SCHOOL
3741 SCHOOL STREET
JAY, FL

32565

32570

ATTN: B WEST/T GODWIN

Main invoice table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Includes items 1-16 and 23-25.

PLEASE NOTE: THE FOLLOWING TITLES(S) WILL BE SHIPPED SEPARATELY.

Table for separately shipped titles: LN# 20, TITLE 79-371-2, TITLE MINRS, QTY 42, PRICE FREE

MERCH AMT: 16,411.68
TRANSPORTATION: 182.59

5 4 1 16,411.68 342 539108 622.12

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT

16,594.27

INVOICE



FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
 PO Box 6578
 Jacksonville FL 32236
 Tel (904) 781-7191
 (800) 447-7957

RETURNS:
 1125 Ellis Road N
 Jacksonville FL 32254
 Fax (904) 781-3488
 www.fsbdc.com

INVOICE NUMBER	
270365	
6/08/21	PG 1
PURCHASE ORDER NUMBER	
732001-0141	
ACCOUNT	0000057

0000057
 SANTA ROSA INSTRUCTIONAL MAT
 ACCOUNTS PAYABLE
 5086 CANAL ST
 MILTON, FL

0570141
 JAY HIGH SCHOOL
 3741 SCHOOL STREET
 JAY, FL

32565

32570

ATTN: B WEST/T GODWIN

LN#	TITLE	QTY	DESCRIPTION	SHIP QTY	PRICE	AMOUNT
THESE TITLES(S) ARE BEING SHIPPED SEPARATELY FROM YOUR ORIGINAL ORDER.						
22			*** CODES REMOVED			
23			*** CODES ADDED:			

THE FOLLOWING BACKORDERED TITLES(S) WILL BE SHIPPED AS SOON AS POSSIBLE						
LN#	TITLE	TITLE	BO QTY	PRICE		
20	79-371-2	MINRS	42	FREE		
25	79-856-2	OUTSIDERS	42	FREE		
24	79-919-1	ESPERANZA RISING 750L	42	FREE		
26	79-971-9	UGLIES	42	FREE		

20 0 1 0.00 168 539134

MERCH AMT: 0.00

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT →

0.00



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3488
www.fsbdc.com

Table with invoice details: INVOICE NUMBER 276889, DATE 7/27/21, PAGE 1, PURCHASE ORDER NUMBER 732001-0141, ACCOUNT 0000057.

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL

0570141
JAY HIGH SCHOOL
3741 SCHOOL STREET
JAY, FL 32565

32570

ATTN: B WEST/T GODWIN

Table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Includes a note: 'THESE TITLES(S) ARE BEING SHIPPED SEPARATELY FROM YOUR ORIGINAL ORDER.'

MERCH AMT: 0.00
TRANSPORTATION: 64.98

20 2 1 0.00 168 539134 BO 89.88

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT

Table with total amount: 64.98



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3488
www.fsbdc.com

Table with invoice details: INVOICE NUMBER 272572, DATE 7/13/21, PAGE 1, PURCHASE ORDER NUMBER 732001-0261, ACCOUNT 0000057

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL

0570261
KING MIDDLE SCHOOL
5928 STEWART STREET
MILTON, FL

32570

32570

ATTN: D BROCK/R MCCARY

Main invoice table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Includes items 1-24 and 32-35.

PLEASE NOTE: THE FOLLOWING TITLES(S) WILL BE SHIPPED SEPARATELY.

Table with columns: LN#, TITLE, QTY, PRICE. Lists items 28, 29, and 30.

MERCH AMT: 64,962.90
TRANSPORTATION: 513.91

5 4 1 64,962.90 1,368 539115 2450.10

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT

65,476.81



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3486
www.fsbdc.com

Table with invoice details: INVOICE NUMBER 270526, DATE 7/01/21, PAGE 1, PURCHASE ORDER NUMBER 732001-0261, ACCOUNT 0000057

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL

0570261
KING MIDDLE SCHOOL
5928 STEWART STREET
MILTON, FL

32570

32570

ATTN: D BROCK/R MCCARY

Table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Includes line items 30-33 and a note about shipping titles separately.

Table with columns: LN#, TITLE, TITLE, BO QTY, PRICE. Lists backordered titles such as 'CLUES THE MAZE OF BONES' and 'GHOST'.

MERCH AMT: 0.00
TRANSPORTATION: 35.76

20 2 1 0.00 678 539138 33.90

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT

Table with total amount: 35.76



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3488
www.fsbdc.com

Table with invoice details: INVOICE NUMBER 277444, DATE 7/30/21, PAGE 1, PURCHASE ORDER NUMBER 732001-0261, ACCOUNT 0000057.

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL

0570261
KING MIDDLE SCHOOL
5928 STEWART STREET
MILTON, FL

32570

32570

ATTN: D BROCK/R MCCARY

Table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Includes line items for books like '39 CLUES THE MAZE OF BONES' and 'GHOST'.

MERCH AMT: 0.00
TRANSPORTATION: 97.10

25 4 1 0.00 565 539138 BO 322.05

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT

Table with total amount: 97.10



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3488
www.fsb.com

Table with invoice details: INVOICE NUMBER 272575, DATE 7/13/21, PAGE 1, PURCHASE ORDER NUMBER 732001-0332, ACCOUNT 0000057

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL

0570332
THOMAS SIMS MIDDLE SCHOOL
5500 EDUCATION DR.
PACE, FL.

32570

32571

ATTN: E DONALSON/N PHILLIPS

Main invoice table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Contains 24 line items.

PLEASE NOTE: THE FOLLOWING TITLES (S) WILL BE SHIPPED SEPARATELY.

Table with columns: LN#, TITLE, QTY, PRICE. Lists 6 additional titles to be shipped separately.

MERCH AMT: 123,087.60
TRANSPORTATION: 824.38

5 4 1 123,087.60 2,574 539118 4615.89

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT

Table with total amount: 123,911.98

INVOICE



FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
 PO Box 6578
 Jacksonville FL 32236
 Tel (904) 781-7191
 (800) 447-7957

RETURNS:
 1125 Ellis Road N
 Jacksonville FL 32254
 Fax (904) 781-3486
 www.fsbdc.com

INVOICE NUMBER	
270528	
7/01/21	PG 1
PURCHASE ORDER NUMBER	
732001-0332	
ACCOUNT	0000057

0000057
 SANTA ROSA INSTRUCTIONAL MAT
 ACCOUNTS PAYABLE
 5086 CANAL ST
 MILTON, FL

0570332
 THOMAS SIMS MIDDLE SCHOOL
 5500 EDUCATION DR.
 PACE, FL

32570

32571

ATTN: E DONALSON/N PHILLIPS

LN#	TITLE	QTY	DESCRIPTION	SHIP QTY	PRICE	AMOUNT
THESE TITLES(S) ARE BEING SHIPPED SEPARATELY FROM YOUR ORIGINAL ORDER.						
29	79-837-1	212	CHARLIE AND CHOCOLATE FACTORY	212	FREE	0.00

THE FOLLOWING BACKORDERED TITLES(S) WILL BE SHIPPED AS SOON AS POSSIBLE						
LN#	TITLE	TITLE	BO QTY	PRICE		
25	79-259-7	BOYS WHO CHALLENGED HITLER	212	FREE		
26	79-368-1	MANGO-SHAPED SPACE	212	FREE		
27	79-371-2	MINRS	212	FREE		
28	79-393-4	SPACE CASE (MN BASE ALPHA BK1)	212	FREE		
30	79-837-1	CHARLIE AND CHOCOLATE FACTORY	212	FREE		

MERCH AMT: 0.00
 TRANSPORTATION: 60.58

20 2 1 0.00 1,272 539143 69.96

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT →

60.58



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3488
www.fsb.com

Table with invoice details: INVOICE NUMBER 275728, DATE 7/19/21, PAGE 1, PURCHASE ORDER NUMBER 732001-0332, ACCOUNT 0000057

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL

0570332
THOMAS SIMS MIDDLE SCHOOL
5500 EDUCATION DR.
PACE, FL

32571

32570

ATTN: E DONALSON/N PHILLIPS

Table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Includes a note: THESE TITLES(S) ARE BEING SHIPPED SEPARATELY FROM YOUR ORIGINAL ORDER.

MERCH AMT: 0.00
TRANSPORTATION: 191.03

25 4 1 0.00 1,060 539143 BO 650.84

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS

NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT

Table with payment amount: 191.03



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3486
www.fsb.com

Table with invoice details: INVOICE NUMBER 272576, DATE 7/13/21, PAGE 1, PURCHASE ORDER NUMBER 732001-0361, ACCOUNT 0000057

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL

32570

0570361
WOODLAWN BEACH MIDDLE SCHOOL
1500 WOODLAWN WAY
GULF BREEZE, FL 32561

ATTN: V LOWRIMORE/K ADAMS

Main invoice table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Lists 24 line items for various educational materials.

PLEASE NOTE: THE FOLLOWING TITLES(S) WILL BE SHIPPED SEPARATELY.

Table with columns: LN#, TITLE, QTY, PRICE. Lists 6 additional titles to be shipped separately, all priced at FREE.

MERCH AMT: 141,892.65
TRANSPORTATION: 876.13

5 4 1 141,892.65 2,967 539120 5317.92

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT

142,768.78

INVOICE



FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
 PO Box 6578
 Jacksonville FL 32236
 Tel (904) 781-7191
 (800) 447-7957

RETURNS:
 1125 Ellis Road N
 Jacksonville FL 32254
 Fax (904) 781-3486
 www.fsb.com

INVOICE NUMBER	
270368	
6/08/21	PG 1
PURCHASE ORDER NUMBER	
732001-0361	
ACCOUNT	0000057

0000057
 SANTA ROSA INSTRUCTIONAL MAT
 ACCOUNTS PAYABLE
 5086 CANAL ST
 MILTON, FL

0570361
 WOODLAWN BEACH MIDDLE SCHOOL
 1500 WOODLAWN WAY
 GULF BREEZE, FL 32561

32570

ATTN: V LOWRIMORE/K ADAMS

LN#	TITLE	QTY	DESCRIPTION	SHIP QTY	PRICE	AMOUNT
THESE TITLES(S) ARE BEING SHIPPED SEPARATELY FROM YOUR ORIGINAL ORDER.						
33			*** CODE REMOVED			
34			*** CODE ADDED			

THE FOLLOWING BACKORDERED TITLES(S) WILL BE SHIPPED AS SOON AS POSSIBLE

LN#	TITLE	TITLE	BO QTY	PRICE
26	79-249-2	39 CLUES THE MAZE OF BONES	245	FREE
27	79-259-7	BOYS WHO CHALLENGED HITLER	245	FREE
28	79-366-9	LOST IN THE SUN	245	FREE
29	79-368-1	MANGO-SHAPED SPACE	245	FREE
30	79-406-4	WAR THAT SAVED MY LIFE	245	FREE
32	79-407-6	WEDNESDAY WARS	245	FREE

20 0 1 0.00 1,470 539144

MERCH AMT: 0.00

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT →

0.00

INVOICE



FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
 PO Box 6578
 Jacksonville FL 32236
 Tel (904) 781-7191
 (800) 447-7957

RETURNS:
 1125 Ellis Road N
 Jacksonville FL 32254
 Fax (904) 781-3488
 www.fsbdf.com

INVOICE NUMBER	
277446	
7/29/21	PG 1
PURCHASE ORDER NUMBER	
732001-0361	
ACCOUNT	0000057

0000057
 SANTA ROSA INSTRUCTIONAL MAT
 ACCOUNTS PAYABLE
 5086 CANAL ST
 MILTON, FL

0570361
 WOODLAWN BEACH MIDDLE SCHOOL
 1500 WOODLAWN WAY
 GULF BREEZE, FL

32570

32561

ATTN: V LOWRIMORE/K ADAMS

LN#	TITLE	QTY	DESCRIPTION	SHIP QTY	PRICE	AMOUNT
THESE TITLES(S) ARE BEING SHIPPED SEPARATELY FROM YOUR ORIGINAL ORDER.						
26	79-249-2	245	39 CLUES THE MAZE OF BONES	245	FREE	0.00
27	79-259-7	245	BOYS WHO CHALLENGED HITLER	245	FREE	0.00
28	79-366-9	245	LOST IN THE SUN	245	FREE	0.00
29	79-368-1	245	MANGO-SHAPED SPACE	245	FREE	0.00
30	79-406-4	245	WAR THAT SAVED MY LIFE	245	FREE	0.00
32	79-407-6	245	WEDNESDAY WARS	245	FREE	0.00
33			*** CODE REMOVED			
34			*** CODE ADDED			

MERCH AMT: 0.00
 TRANSPORTATION: 271.50

25 4 1 0.00 1,470 539144 BO 975.10

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT →

271.50

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Monday, August 9, 2021 6:40 AM
To: Rader, Laura M.
Subject: (EXT) RE: (EXT) RE: PO 731975 - Math Consumable Reorders - Audit Results - Updated Totals

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Ms. Rader,

Good morning. I will list the codes for the Pearson Science Grade 3-5 Teacher Editions for you. Those will need to be ordered on a new Purchase Order.

FSBD Code	Title	Price	Expiration Date	Publisher
387611	FL TE ELEVATE SCIENCE GR3 '19 ELEMENTARY SCIENCE K-5 ISBN: 0328949248 ISBN13: 9780328949243	\$126.97	2023	SAVVAS ELEMENTARY

FSBD Code	Title	Price	Expiration Date	Publisher
487611	FL TE ELEVATE SCIENCE GR4 '19 ELEMENTARY SCIENCE K-5 ISBN: 0328949256 ISBN13: 9780328949250	\$126.97	2023	SAVVAS ELEMENTARY

FSBD Code	Title	Price	Expiration Date	Publisher
587611	FL TE ELEVATE SCIENCE GR5 '19 ELEMENTARY SCIENCE K-5 ISBN: 0328949264 ISBN13: 9780328949267	\$126.97	2023	SAVVAS ELEMENTARY

I will also list the instructions to return the incorrect items. If you have any follow up questions about the return process, please email Customer Service at customerservice@fsbd.com. Take care.

Return Authorization

We will need for the school to fill out a Return Authorization Form via our website at www.fsbd.com. Go to Customer Service and click on Report an Issue with an Order. From there you will need to log in with a username and password. If you do not currently have one please go ahead and register. Once you are logged in you will need the Invoice Number/PO Number you received the Materials on. From there you will choose Return Authorization Request. All materials being returned for credit must be in perfect/new condition with no markings, stamps or barcodes. If you are returning Kits/Bundles all parts must be returned to receive credit. Once we receive this form we will issue a Return Authorization and the school can choose any carrier of

their choice to return the materials to FSBD. Please note all Returns for Credit must be done within 120 days of receiving the materials.

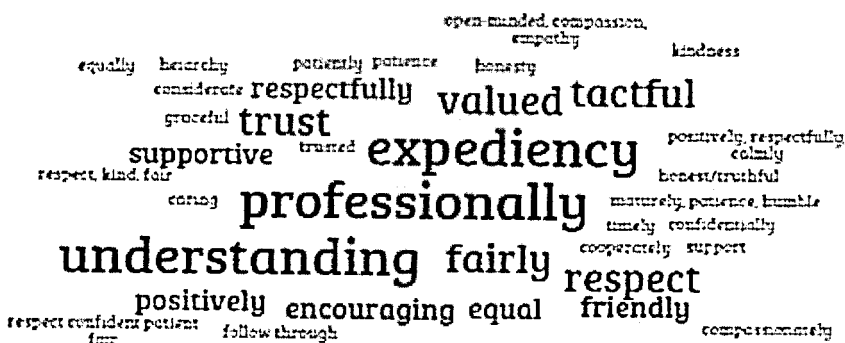
Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Rader, Laura M. <RaderL@santarosa.k12.fl.us>
Sent: Friday, August 06, 2021 4:15 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Re: (EXT) RE: PO 731975 - Math Consumable Reorders - Audit Results - Updated Totals

Jeff,
Good afternoon! I am hopeful that you can help me with something.
My bookkeeper, April Burchett, has taken another position and I am without a bookkeeper currently.
When Mrs. Burchett placed the attached order, she ordered the incorrect Teacher's Edition for Science for grades 3-5. You will notice that the teacher's edition is HMH, but the student editions that were ordered are Pearson. The teacher's editions should be Pearson as well.
Can you reply to this email, or call me at (850)529-1362, to help me correct this?

Laura M. Rader
Assistant Principal
Pea Ridge Elementary
(850)995-3680



"If you can't find the sunshine, be the sunshine."

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Wednesday, June 16, 2021 9:42 AM
To: Burchett, April D. <BurchettA@santarosa.k12.fl.us>
Cc: Rader, Laura M. <RaderL@santarosa.k12.fl.us>
Subject: (EXT) RE: PO 731975 - Math Consumable Reorders - Audit Results - Updated Totals

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

April,

Please see the remaining totals below after applying your 15 book credit from Grade 1 to Grade 2 and Grade 3. Also, please note that the amount over entitlement was changed from 36 to 30 for Grade 5. I apologize for that error.

Grade 2

269121 - 146 Purchased

Requested 156 Free of Consumable 269101

Requested 156 Free of Consumable 269191

Requested 156 Free of Consumable 269192

ZERO Over entitlement. I applied 10 book credit from Grade 1.

Grade 3

369121 - 149 Purchased

Requested 154 Free of Consumable 369102

Requested 154 Free of Consumable 369191

Requested 154 Free of Consumable 369192

Still 3 Over entitlement after applying 5 book credit from Grade 1.

Grade 4

469121 - 150 Purchased

Requested 180 Free of Consumable 469102

Requested 180 Free of Consumable 469191

Requested 180 Free of Consumable 469192

30 Over entitlement. I am only able to send 150 of each Consumable for free.

Grade 5

569121 - 150 Purchased

Requested 180 Free of Consumable 569102

Requested 180 Free of Consumable 569191

Requested 180 Free of Consumable 569192

30 Over entitlement. I am only able to send 150 of each Consumable for free.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Jeff Cregor
Sent: Wednesday, June 16, 2021 10:01 AM
To: 'Burchett, April D.' <BurchettA@santarosa.k12.fl.us>
Cc: Rader, Laura M. <RaderL@santarosa.k12.fl.us>
Subject: PO 731975 - Math Consumable Reorders - Audit Results

April,

Good morning. Please see the below information regarding your free Math Consumables.

Grade K

069121 - 149 Purchased

Requested 149 Free of Consumable 069101

Requested 149 Free of Consumable 069191

Requested 149 Free of Consumable 069192

Perfect - 100 % Correct

Grade 1

169121 - 169 Purchased

Requested 154 Free of Consumable 169101

Requested 154 Free of Consumable 169191

Requested 154 Free of Consumable 169192

You have a surplus of 15 free consumables. Please let me know if you would like me to apply this to any of the grade levels where there is a deficit.

Grade 2

269121 - 146 Purchased

Requested 156 Free of Consumable 269101

Requested 156 Free of Consumable 269191

Requested 156 Free of Consumable 269192

10 Over entitlement. I am only able to send 146 of each Consumable for free..

Grade 3

369121 - 149 Purchased

Requested 157 Free of Consumable 369102

Requested 157 Free of Consumable 369191

Requested 157 Free of Consumable 369192

8 Over entitlement. I am only able to send 149 of each Consumable for free.

Grade 4

469121 - 150 Purchased

Requested 180 Free of Consumable 469102

Requested 180 Free of Consumable 469191

Requested 180 Free of Consumable 469192

30 Over entitlement. I am only able to send 150 of each Consumable for free.

Grade 5

569121 - 149 Purchased

Requested 180 Free of Consumable 569102

Requested 180 Free of Consumable 569191

Requested 180 Free of Consumable 569192

36 Over entitlement. I am only able to send 150 of each Consumable for free.

Please let me know if you need additional information or support. I'm always happy to help.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Burchett, April D. <BurchettA@santarosa.k12.fl.us>
Sent: Tuesday, June 15, 2021 3:16 PM
To: z Orders <Orders@FSBD.COM>
Cc: Rader, Laura M. <RaderL@santarosa.k12.fl.us>
Subject: book orders

Pea Ridge Elementary School 2021-22 book order the PO are attached.

Science books order# 187174 PO# 731969
Math books order#187179 PO#731975

April Burchett
Bookkeeper
Pea Ridge Elementary

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Monday, August 9, 2021 6:43 AM
To: Burgoyne, Sheri L.
Subject: (EXT) RE: New order

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Thank you, Sheri!

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Burgoyne, Sheri L. <BurgoyneS@santarosa.k12.fl.us>
Sent: Friday, August 06, 2021 4:54 PM
To: z Orders <Orders@FSBD.COM>
Cc: Jeff Cregor <JeffCregor@FSBD.com>
Subject: New order
Importance: High

*Sheri L. Burgoyne
Internal Funds Bookkeeper III
Gulf Breeze Elementary School
549 Gulf Breeze Pkwy.
Gulf Breeze, FL 32561
Tel: 850-934-5185, ext. 102
Fax: 850-934-5189
Email: burqoynes@santarosa.k12.fl.us*

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Monday, August 9, 2021 7:23 AM
To: Rader, Laura M.
Subject: (EXT) CORRECTED EMAIL ADDRESS FOR FSBD CUSTOMER SERVICE

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Please see the corrected email address for FSBD Customer Service below.

customerservice@fsbd.com

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Jeff Cregor
Sent: Monday, August 09, 2021 7:48 AM
To: 'Rader, Laura M.' <RaderL@santarosa.k12.fl.us>
Subject: RE: (EXT) RE: PO 731975 - Math Consumable Reorders - Audit Results - Updated Totals

Ms. Rader,

Good morning. I will list the codes for the Pearson Science Grade 3-5 Teacher Editions for you. Those will need to be ordered on a new Purchase Order.

FSBD Code	Title	Price	Expiration Date	Publisher
387611	FL TE ELEVATE SCIENCE GR3 '19 ELEMENTARY SCIENCE K-5 ISBN: 0328949248 ISBN13: 9780328949243	\$126.97	2023	SAVVAS ELEMENTARY

FSBD Code	Title	Price	Expiration Date	Publisher
487611	FL TE ELEVATE SCIENCE GR4 '19 ELEMENTARY SCIENCE K-5 ISBN: 0328949256 ISBN13: 9780328949250	\$126.97	2023	SAVVAS ELEMENTARY

FSBD Code	Title	Price	Expiration Date	Publisher
587611	FL TE ELEVATE SCIENCE GR5 '19 ELEMENTARY SCIENCE K-5 ISBN: 0328949264 ISBN13: 9780328949267	\$126.97	2023	SAVVAS ELEMENTARY

I will also list the instructions to return the incorrect items. If you have any follow up questions about the return process, please email Customer Service at customerservice@fsbd.com. Take care.

Return Authorization

We will need for the school to fill out a Return Authorization Form via our website at www.fsbd.com. Go to Customer Service and click on Report an Issue with an Order. From there you will need to log in with a username and password. If you do not currently have one please go ahead and register. Once you are logged in you will need the Invoice Number/PO Number you received the Materials on. From there you will choose Return Authorization Request. All materials being returned for credit must be in perfect/new condition with no markings, stamps or barcodes. If you are returning Kits/Bundles all parts must be returned to receive credit. Once we receive this form we will issue a Return Authorization and the school can choose any carrier of their choice to return the materials to FSBD. Please note all Returns for Credit must be done within 120 days of receiving the materials.

Thank you,

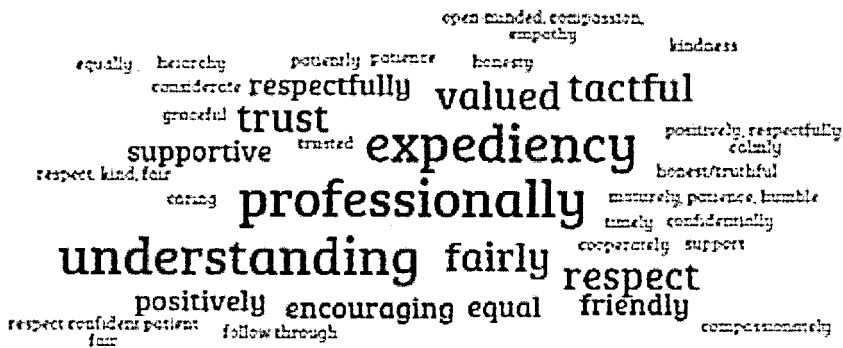
Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Rader, Laura M. <RaderL@santarosa.k12.fl.us>
Sent: Friday, August 06, 2021 4:15 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Re: (EXT) RE: PO 731975 - Math Consumable Reorders - Audit Results - Updated Totals

Jeff,
Good afternoon! I am hopeful that you can help me with something.
My bookkeeper, April Burchett, has taken another position and I am without a bookkeeper currently. When Mrs. Burchett placed the attached order, she ordered the incorrect Teacher's Edition for Science for grades 3-5. You will notice that the teacher's edition is HMH, but the student editions that were ordered are Pearson. The teacher's editions should be Pearson as well.
Can you reply to this email, or call me at (850)529-1362, to help me correct this?

Laura M. Rader

Assistant Principal
Pea Ridge Elementary
(850)995-3680



"If you can't find the sunshine, be the sunshine."

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Wednesday, June 16, 2021 9:42 AM
To: Burchett, April D. <BurchettA@santarosa.k12.fl.us>
Cc: Rader, Laura M. <RaderL@santarosa.k12.fl.us>
Subject: (EXT) RE: PO 731975 - Math Consumable Reorders - Audit Results - Updated Totals

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

April,
Please see the remaining totals below after applying your 15 book credit from Grade 1 to Grade 2 and Grade 3. Also, please note that the amount over entitlement was changed from 36 to 30 for Grade 5. I apologize for that error.

Grade 2

269121 - 146 Purchased
Requested 156 Free of Consumable 269101
Requested 156 Free of Consumable 269191
Requested 156 Free of Consumable 269192
ZERO Over entitlement. I applied 10 book credit from Grade 1.

Grade 3

369121 - 149 Purchased
Requested 154 Free of Consumable 369102

Requested 154 Free of Consumable 369191

Requested 154 Free of Consumable 369192

Still 3 Over entitlement after applying 5 book credit from Grade 1.

Grade 4

469121 - 150 Purchased

Requested 180 Free of Consumable 469102

Requested 180 Free of Consumable 469191

Requested 180 Free of Consumable 469192

30 Over entitlement. I am only able to send 150 of each Consumable for free.

Grade 5

569121 - 150 Purchased

Requested 180 Free of Consumable 569102

Requested 180 Free of Consumable 569191

Requested 180 Free of Consumable 569192

30 Over entitlement. I am only able to send 150 of each Consumable for free.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Jeff Cregor
Sent: Wednesday, June 16, 2021 10:01 AM
To: 'Burchett, April D.' <BurchettA@santarosa.k12.fl.us>
Cc: Rader, Laura M. <RaderL@santarosa.k12.fl.us>
Subject: PO 731975 - Math Consumable Reorders - Audit Results

April,

Good morning. Please see the below information regarding your free Math Consumables.

Grade K

069121 - 149 Purchased

Requested 149 Free of Consumable 069101

Requested 149 Free of Consumable 069191

Requested 149 Free of Consumable 069192

Perfect - 100 % Correct

Grade 1

169121 - 169 Purchased

Requested 154 Free of Consumable 169101

Requested 154 Free of Consumable 169191

Requested 154 Free of Consumable 169192

You have a surplus of 15 free consumables. Please let me know if you would like me to apply this to any of the grade levels where there is a deficit.

Grade 2

269121 - 146 Purchased

Requested 156 Free of Consumable 269101

Requested 156 Free of Consumable 269191

Requested 156 Free of Consumable 269192

10 Over entitlement. I am only able to send 146 of each Consumable for free..

Grade 3

369121 - 149 Purchased

Requested 157 Free of Consumable 369102

Requested 157 Free of Consumable 369191

Requested 157 Free of Consumable 369192

8 Over entitlement. I am only able to send 149 of each Consumable for free.

Grade 4

469121 - 150 Purchased

Requested 180 Free of Consumable 469102

Requested 180 Free of Consumable 469191

Requested 180 Free of Consumable 469192

30 Over entitlement. I am only able to send 150 of each Consumable for free.

Grade 5

569121 - 149 Purchased

Requested 180 Free of Consumable 569102

Requested 180 Free of Consumable 569191

Requested 180 Free of Consumable 569192

36 Over entitlement. I am only able to send 150 of each Consumable for free.

Please let me know if you need additional information or support. I'm always happy to help.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Burchett, April D. <BurchettA@santarosa.k12.fl.us>

Sent: Tuesday, June 15, 2021 3:16 PM

To: z Orders <Orders@FSBD.COM>

Cc: Rader, Laura M. <RaderL@santarosa.k12.fl.us>

Subject: book orders

Pea Ridge Elementary School 2021-22 book order the PO are attached.

Science books order# 187174 PO# 731969

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Monday, August 9, 2021 11:45 AM
To: Adams, Kathy
Subject: (EXT) RE: PO 732001

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Kathy,

Good afternoon. I am very sorry to hear that. I will paste instructions below. Please be sure to follow up with Customer Service if you have any questions in regards to the below. They handle all matters after the shipment leaves our Warehouse. Take care.

customerservice@fsbd.com

Report Order Discrepancy We will need for the school to file a Report Order Discrepancy Form via our website at www.fsbd.com. Once you get there you will click on Customer Service and then Report an Issue with an Order. Once you are logged in you will need the Invoice number off of the Packing Slip you have the Discrepancy on to file the Report. Please make sure to report both overages and shortages from your order on the same form. Once we have received this report, one of our Customer Service Reps will begin the needed research for your Discrepancy and will contact you directly with any additional questions they may have.

***Please Note If you are missing full cartons from your order they must be noted on the Proof of Delivery at the time of delivery -SAIA & UPS Freight shipments only, UPS deliveries are scanned by each carton and signed for. It is the schools responsibility to report any carton shortages or damages before the driver leaves on the POD so we may hold the shipping company accountable for the missing cartons.

IF WHAT YOU ARE REPORTING SHORT OR OVER IS PART OF A KIT, YOU WILL NEED TO USE THE ISBN# TO LIST THE COMPONENTS YOU ARE OVER OR SHORT.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Sent: Monday, August 09, 2021 12:40 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: PO 732001

Hi Jeff,

The teacher has reported she's missing a teacher edition for each grade level. We ordered 9, but only received 8. What do we need to do?

Thanks 😊

Kathy S. Adams

Internal Funds Bookkeeper III

Woodlawn Beach Middle School

1500 Woodlawn Way

Gulf Breeze, FL 32563

850-934-4010 ext 115

adamsk@santarosa.k12.fl.us

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Monday, August 9, 2021 12:12 PM
To: Adams, Kathy
Subject: (EXT) RE: (EXT) RE: PO 732001

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Oh my goodness! I moved here in 1995 when the announcement came from the NFL. That is so great! Go Jags! :)

From: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Sent: Monday, August 09, 2021 1:10 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: RE: (EXT) RE: PO 732001

Thanks, I will complete it once I have more teacher input.

By the way, I used to live in Orange Park years ago. We were there when Jax got their football team.....Go Jags!

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Monday, August 09, 2021 11:45 AM
To: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Subject: (EXT) RE: PO 732001

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Kathy,

Good afternoon. I am very sorry to hear that. I will paste instructions below. Please be sure to follow up with Customer Service if you have any questions in regards to the below. They handle all matters after the shipment leaves our Warehouse. Take care.

customerservice@fsbd.com

Report Order Discrepancy We will need for the school to file a Report Order Discrepancy Form via our website at www.fsbd.com. Once you get there you will click on Customer Service and then Report an Issue with an Order. Once you are logged in you will need the Invoice number off of the Packing Slip you have the Discrepancy on to file the Report. Please make sure to report both overages and shortages from your order on the same form. Once we have received this report, one of our Customer Service Reps will begin the needed research for your Discrepancy and will contact you directly with any additional questions they may have.

*****Please Note** If you are missing full cartons from your order they must be noted on the Proof of Delivery at the time of delivery -SAIA & UPS Freight shipments only, UPS deliveries are scanned by each carton and signed for. It is the schools responsibility to report any carton shortages or damages before the driver leaves on the POD so we may hold the shipping company accountable for the missing cartons.

IF WHAT YOU ARE REPORTING SHORT OR OVER IS PART OF A KIT, YOU WILL NEED TO USE THE ISBN# TO LIST THE COMPONENTS YOU ARE OVER OR SHORT.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Sent: Monday, August 09, 2021 12:40 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: PO 732001

Hi Jeff,

The teacher has reported she's missing a teacher edition for each grade level. We ordered 9, but only received 8. What do we need to do?

Thanks 😊

*Kathy S. Adams
Internal Funds Bookkeeper III
Woodlawn Beach Middle School
1500 Woodlawn Way
Gulf Breeze, FL 32563
850-934-4010 ext 115
adamsk@santarosa.k12.fl.us*

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Monday, August 9, 2021 12:30 PM
To: Adams, Kathy
Subject: (EXT) RE: (EXT) RE: (EXT) RE: PO 732001

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Us, Too. My Wife is a Gator Fan, but we both pull for the Jags. :)

From: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Sent: Monday, August 09, 2021 1:26 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: RE: (EXT) RE: (EXT) RE: PO 732001

We're mostly college football fans (FL, Clemson) however the Jags and the Bucs have always been my teams! 😊

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Monday, August 09, 2021 12:12 PM
To: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Subject: (EXT) RE: (EXT) RE: PO 732001

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Oh my goodness! I moved here in 1995 when the announcement came from the NFL. That is so great! Go Jags! :)

From: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Sent: Monday, August 09, 2021 1:10 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: RE: (EXT) RE: PO 732001

Thanks, I will complete it once I have more teacher input.

By the way, I used to live in Orange Park years ago. We were there when Jax got their football team.....Go Jags!

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Monday, August 09, 2021 11:45 AM
To: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Subject: (EXT) RE: PO 732001

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Kathy,

Good afternoon. I am very sorry to hear that. I will paste instructions below. Please be sure to follow up with Customer Service if you have any questions in regards to the below. They handle all matters after the shipment leaves our Warehouse. Take care.

customerservice@fsbd.com

Report Order Discrepancy We will need for the school to file a Report Order Discrepancy Form via our website at www.fsbd.com. Once you get there you will click on Customer Service and then Report an Issue with an Order. Once you are logged in you will need the Invoice number off of the Packing Slip you have the Discrepancy on to file the Report. Please make sure to report both overages and shortages from your order on the same form. Once we have received this report, one of our Customer Service Reps will begin the needed research for your Discrepancy and will contact you directly with any additional questions they may have.

***Please Note If you are missing full cartons from your order they must be noted on the Proof of Delivery at the time of delivery -SAIA & UPS Freight shipments only, UPS deliveries are scanned by each carton and signed for. It is the schools responsibility to report any carton shortages or damages before the driver leaves on the POD so we may hold the shipping company accountable for the missing cartons.

IF WHAT YOU ARE REPORTING SHORT OR OVER IS PART OF A KIT, YOU WILL NEED TO USE THE ISBN# TO LIST THE COMPONENTS YOU ARE OVER OR SHORT.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Adams, Kathy <AdamsK@santarosa.k12.fl.us>

Sent: Monday, August 09, 2021 12:40 PM

To: Jeff Cregor <JeffCregor@FSBD.com>

Subject: PO 732001

Hi Jeff,

The teacher has reported she's missing a teacher edition for each grade level. We ordered 9, but only received 8. What do we need to do?

Thanks 😊

*Kathy S. Adams
Internal Funds Bookkeeper III
Woodlawn Beach Middle School
1500 Woodlawn Way
Gulf Breeze, FL 32563
850-934-4010 ext 115*

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Monday, August 9, 2021 1:02 PM
To: Adams, Kathy
Subject: (EXT) RE: (EXT) RE: (EXT) RE: (EXT) RE: PO 732001

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Customer Service actually has access to the original and can see it as you received it. I would not send it over unless they ask. You should be fine.

Thanks,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Sent: Monday, August 09, 2021 2:00 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: RE: (EXT) RE: (EXT) RE: (EXT) RE: PO 732001

Hoping Urban Meyer is what they need!!
Off subject, I've completed the Discrepancy form and wanted to add the packing slip but didn't see a way to do that. Unsure if that would help. There is some writing on it that may mean something to you. The teacher said the one book noted in each of the Loose is what wasn't added.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Monday, August 09, 2021 12:30 PM
To: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Subject: (EXT) RE: (EXT) RE: (EXT) RE: PO 732001

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Us, Too. My Wife is a Gator Fan, but we both pull for the Jags. :)

From: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Sent: Monday, August 09, 2021 1:26 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: RE: (EXT) RE: (EXT) RE: PO 732001

We're mostly college football fans (FL, Clemson) however the Jags and the Bucs have always been my teams! 😊

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Monday, August 09, 2021 12:12 PM
To: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Subject: (EXT) RE: (EXT) RE: PO 732001

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Oh my goodness! I moved here in 1995 when the announcement came from the NFL. That is so great! Go Jags! :)

From: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Sent: Monday, August 09, 2021 1:10 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: RE: (EXT) RE: PO 732001

Thanks, I will complete it once I have more teacher input.

By the way, I used to live in Orange Park years ago. We were there when Jax got their football team.....Go Jags!

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Monday, August 09, 2021 11:45 AM
To: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Subject: (EXT) RE: PO 732001

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Kathy,

Good afternoon. I am very sorry to hear that. I will paste instructions below. Please be sure to follow up with Customer Service if you have any questions in regards to the below. They handle all matters after the shipment leaves our Warehouse. Take care.

customerservice@fsbd.com

Report Order Discrepancy We will need for the school to file a Report Order Discrepancy Form via our website at www.fsbd.com. Once you get there you will click on Customer Service and then Report an Issue with an Order. Once you are logged in you will need the Invoice number off of the Packing Slip you have the Discrepancy on to file the Report. Please make sure to report both overages and shortages from your order on the same form. Once we have received this report, one of our Customer Service Reps will begin the needed research for your Discrepancy and will contact you directly with any additional questions they may have.

***Please Note If you are missing full cartons from your order they must be noted on the Proof of Delivery at the time of delivery -SAIA & UPS Freight shipments only, UPS deliveries are scanned by each carton and signed for. It is the schools responsibility to report any carton shortages or damages before the driver leaves on the POD so we may hold the shipping company accountable for the missing cartons.

IF WHAT YOU ARE REPORTING SHORT OR OVER IS PART OF A KIT, YOU WILL NEED TO USE THE ISBN# TO LIST THE COMPONENTS YOU ARE OVER OR SHORT.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Sent: Monday, August 09, 2021 12:40 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: PO 732001

Hi Jeff,

The teacher has reported she's missing a teacher edition for each grade level. We ordered 9, but only received 8. What do we need to do?

Thanks 😊

Kathy S. Adams
Internal Funds Bookkeeper III
Woodlawn Beach Middle School
1500 Woodlawn Way
Gulf Breeze, FL 32563
850-934-4010 ext 115
adamsk@santarosa.k12.fl.us

Goodbred, Tracy R.

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Sent: Monday, August 9, 2021 8:10 PM
To: Lowery, M. Cathy;Keilah Gates
Cc: Customer Service
Subject: (EXT) RE: (EXT) RE: (EXT) RE: Doc #28638

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Hi Cathy, Keilah is working with UPS on this and getting more information on the delivery from the driver.

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>
Sent: Monday, August 9, 2021 6:27 PM
To: Keilah Gates <KeilahGates@fsbd.com>
Cc: Customer Service <CustomerService@fsbd.com>; Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Subject: Re: (EXT) RE: (EXT) RE: Doc #28638

Any update?? School starts tomorrow... We need the books.

From: Keilah Gates <KeilahGates@fsbd.com>
Sent: Friday, August 6, 2021 7:45:54 AM
To: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>
Cc: Customer Service <CustomerService@fsbd.com>; Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Subject: (EXT) RE: (EXT) RE: Doc #28638

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good morning Cathy,

I apologize for the delay in getting back to you. I have reached out to our contact at UPS to see where the disconnect was. I should have a solution for you shortly.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>
Sent: Thursday, August 05, 2021 10:59 AM
To: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Cc: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>; Customer Service <CustomerService@fsbd.com>
Subject: RE: (EXT) RE: Doc #28638

Good Morning..

We have not received that missing shipment. I just watched our cameras and UPS did NOT deliver any textbooks on 07/16/2021 plus Debbie Werner was on vacation that week. The UPS guy picked up two boxes from us on 7/15/2021 to return to you. Please check into this and advise because we need our books.

Thank you..

Cathy Lowery

Internal Funds Bookkeeper
Berryhill Elementary (0041)

From: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Sent: Wednesday, August 04, 2021 1:46 PM
To: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>
Cc: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>; Customer Service <CustomerService@fsbd.com>
Subject: (EXT) RE: Doc #28638

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Ms. Lowery,

Attached is the proof of delivery and the packing slip for invoice# 274954.

Thank you,

Kristine Kuenkler

Customer Service Representative/File Clerk
Florida School Book Depository, Inc.
1125 N. Ellis Rd. Jacksonville, FL 32254
1-800-447-7957 Ext. 212
904-781-7191
Fax 904-781-3486

KristineKuenkler@fsbd.com

From: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>
Sent: Wednesday, August 4, 2021 10:14 AM
To: Customer Service <CustomerService@fsbd.com>
Cc: Keilah Gates <KeliaGates@fsbd.com>
Subject: Doc #28638
Importance: High

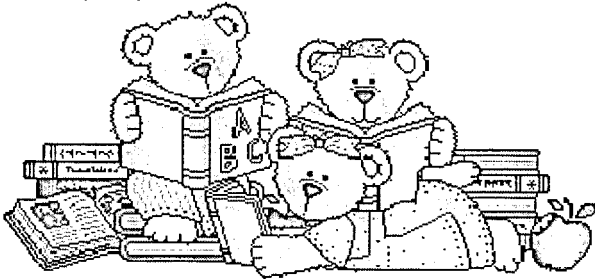
Good Morning..

Please check on that status of Doc #28638. We sent the three boxes back but have not received the replacement boxes. School starts next week and this discrepancy was entered on 7/13/2021.

Thank you for your help.

Cathy Lowery

Internal Funds Bookkeeper
Berryhill Elementary (0041)
4900 Berryhill Rd.
Milton, FL 32570
Phone: (850) 983-5690
Fax: (850) 983-5694



CONFIDENTIALITY NOTICE - This e-mail transmission, and any documents, files or previous e-mail messages attached to it, may contain information that is confidential or legally privileged. If you are not the intended recipient, or a person responsible for delivering it to the intended recipient, you are hereby notified that you must not read or play this transmission and that any disclosure, copying, printing, distribution or use of any of the information contained in or attached to this transmission is STRICTLY PROHIBITED. If you have received this transmission in error, please immediately notify the sender by telephone or return e-mail and delete the original transmission and its attachments without reading or saving in any manner. Thank you.

Goodbred, Tracy R.

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Sent: Monday, August 9, 2021 8:29 PM
To: Lowery, M. Cathy;Keilah Gates
Cc: Customer Service
Subject: (EXT) RE: (EXT) RE: (EXT) RE: (EXT) RE: Doc #28638

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

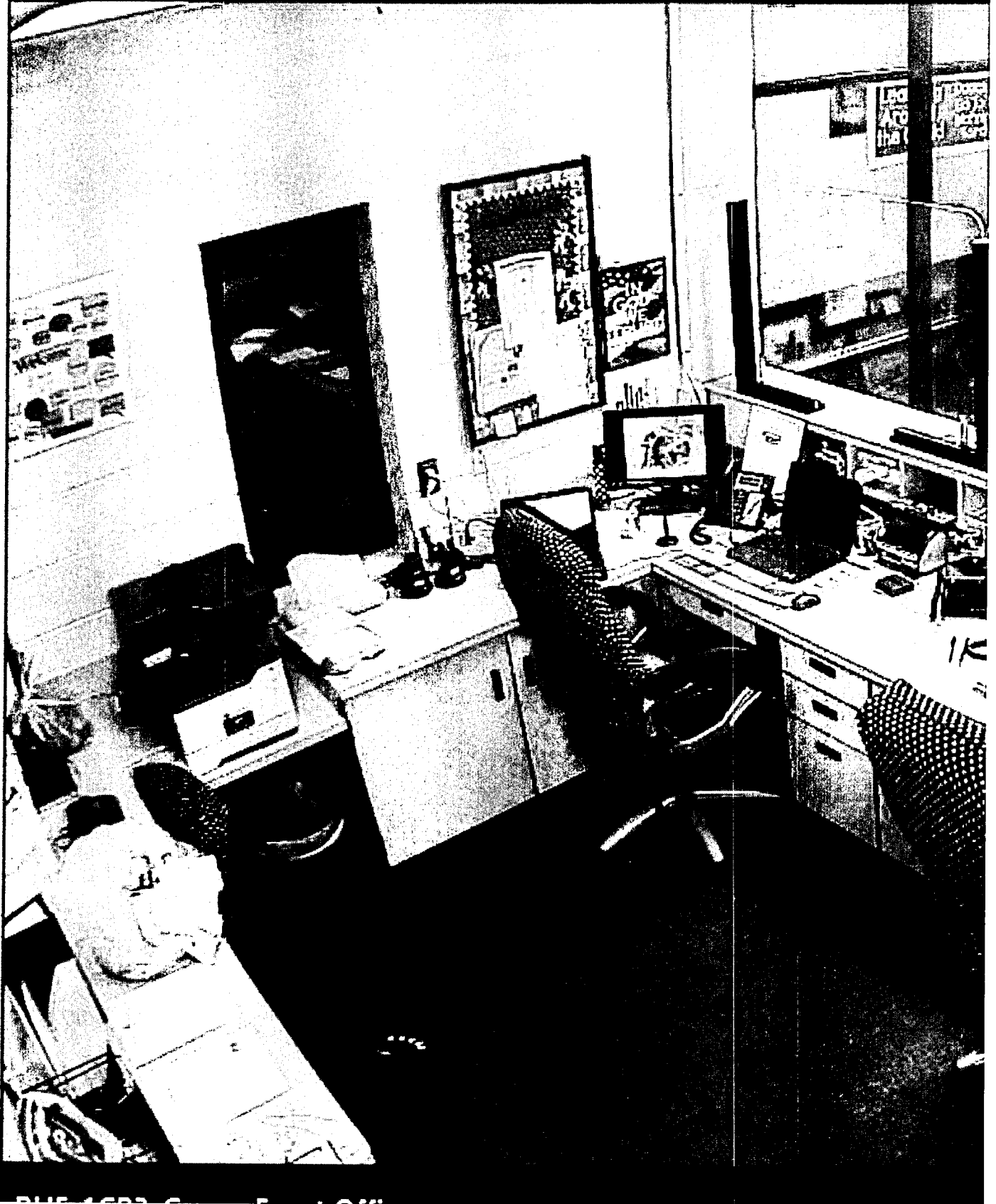
The box that UPS delivered was small as it only had 3 books in it. The Discrepancy that you filed was for 3 of ITEM 069191 and they only way 1.53lbs a book. Were you missing 3 full cartons and not just 3 books?

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>
Sent: Monday, August 9, 2021 9:13 PM
To: Keilah Gates <KeliahGates@fsbd.com>; Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Cc: Customer Service <CustomerService@fsbd.com>
Subject: Re: (EXT) RE: (EXT) RE: (EXT) RE: Doc #28638

Here is a picture of the delivery the day they supposedly brought in the books. That little box is all that was brought in.

7/16/2021 11:38:42.550 AM



Cathy Lowery

Berryhill Elementary
850.983.5690

Sent via the Samsung Galaxy S20 Ultra 5G, an AT&T 5G smartphone
Get [Outlook for Android](#)

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Sent: Monday, August 9, 2021 8:09:48 PM
To: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>; Keilah Gates <KeliahGates@fsbd.com>
Cc: Customer Service <CustomerService@fsbd.com>
Subject: (EXT) RE: (EXT) RE: (EXT) RE: Doc #28638

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Hi Cathy, Keilah is working with UPS on this and getting more information on the delivery from the driver.

Thank you,

Jennifer O'Donnell

Manager District Services

Florida School Book Depository, Inc.

PO Box 6578 Jacksonville, FL 32236

800-447-7957 ext 249

904-781-7191

FAX 904-781-3486

jenniferodonnell@fsbd.com

From: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>
Sent: Monday, August 9, 2021 6:27 PM
To: Keilah Gates <KeliahGates@fsbd.com>
Cc: Customer Service <CustomerService@fsbd.com>; Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Subject: Re: (EXT) RE: (EXT) RE: Doc #28638

Any update?? School starts tomorrow... We need the books.

From: Keilah Gates <KeliahGates@fsbd.com>
Sent: Friday, August 6, 2021 7:45:54 AM
To: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>
Cc: Customer Service <CustomerService@fsbd.com>; Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Subject: (EXT) RE: (EXT) RE: Doc #28638

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good morning Cathy,

I apologize for the delay in getting back to you. I have reached out to our contact at UPS to see where the disconnect was. I should have a solution for you shortly.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>
Sent: Thursday, August 05, 2021 10:59 AM
To: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Cc: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>; Customer Service <CustomerService@fsbd.com>
Subject: RE: (EXT) RE: Doc #28638

Good Morning..

We have not received that missing shipment. I just watched our cameras and UPS did NOT deliver any textbooks on 07/16/2021 plus Debbie Werner was on vacation that week. The UPS guy picked up two boxes from us on 7/15/2021 to return to you. Please check into this and advise because we need our books.

Thank you..

Cathy Lowery

Internal Funds Bookkeeper
Berryhill Elementary (0041)

From: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Sent: Wednesday, August 04, 2021 1:46 PM
To: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>
Cc: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>; Customer Service <CustomerService@fsbd.com>
Subject: (EXT) RE: Doc #28638

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Ms. Lowery,

Attached is the proof of delivery and the packing slip for invoice# 274954.

Thank you,

Kristine Kuenkler

Customer Service Representative/File Clerk
Florida School Book Depository, Inc.
1125 N. Ellis Rd. Jacksonville, FL 32254
1-800-447-7957 Ext. 212
904-781-7191
Fax 904-781-3486

KristineKuenkler@fsbd.com

From: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>

Sent: Wednesday, August 4, 2021 10:14 AM

To: Customer Service <CustomerService@fsbd.com>

Cc: Keilah Gates <KeilahGates@fsbd.com>

Subject: Doc #28638

Importance: High

Good Morning..

Please check on that status of Doc #28638. We sent the three boxes back but have not received the replacement boxes. School starts next week and this discrepancy was entered on 7/13/2021.

Thank you for your help.

Cathy Lowery

Internal Funds Bookkeeper

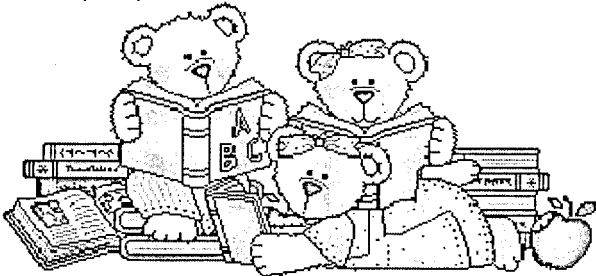
Berryhill Elementary (0041)

4900 Berryhill Rd.

Milton, FL 32570

Phone: (850) 983-5690

Fax: (850) 983-5694



CONFIDENTIALITY NOTICE - This e-mail transmission, and any documents, files or previous e-mail messages attached to it, may contain information that is confidential or legally privileged. If you are not the intended recipient, or a person responsible for delivering it to the intended recipient, you are hereby notified that you must not read or play this transmission and that any disclosure, copying, printing, distribution or use of any of the information contained in or attached to this transmission is STRICTLY PROHIBITED. If you have received this transmission in error, please immediately notify the sender by telephone or return e-mail and delete the original transmission and its attachments without reading or saving in any manner. Thank you.

Goodbred, Tracy R.

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Sent: Tuesday, August 10, 2021 5:19 AM
To: Lowery, M. Cathy;Keilah Gates
Cc: Customer Service
Subject: (EXT) RE: (EXT) RE: (EXT) RE: (EXT) RE: (EXT) RE: Doc #28638

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Cathy, we will pull the paperwork and get this straightened out. The Discrepancy report reflects units of books and not boxes. We will get these out today so you will have the boxes by tomorrow.

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>
Sent: Tuesday, August 10, 2021 6:09 AM
To: Keilah Gates <KeliahGates@fsbd.com>; Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Cc: Customer Service <CustomerService@fsbd.com>
Subject: Re: (EXT) RE: (EXT) RE: (EXT) RE: (EXT) RE: Doc #28638

Yes three full cartons. I shipped back three full cartons too.

Cathy Lowery
Berryhill Elementary
850.983.5690

Sent via the Samsung Galaxy S20 Ultra 5G, an AT&T 5G smartphone
Get [Outlook for Android](#)

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Sent: Monday, August 9, 2021 8:29:24 PM
To: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>; Keilah Gates <KeliahGates@fsbd.com>
Cc: Customer Service <CustomerService@fsbd.com>
Subject: (EXT) RE: (EXT) RE: (EXT) RE: (EXT) RE: Doc #28638

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

The box that UPS delivered was small as it only had 3 books in it. The Discrepancy that you filed was for 3 of ITEM 069191 and they only way 1.53lbs a book. Were you missing 3 full cartons and not just 3 books?

Thank you,

Jennifer O'Donnell

Manager District Services

Florida School Book Depository, Inc.

PO Box 6578 Jacksonville, FL 32236

800-447-7957 ext 249

904-781-7191

FAX 904-781-3486

jenniferodonnell@fsbd.com

From: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>

Sent: Monday, August 9, 2021 9:13 PM

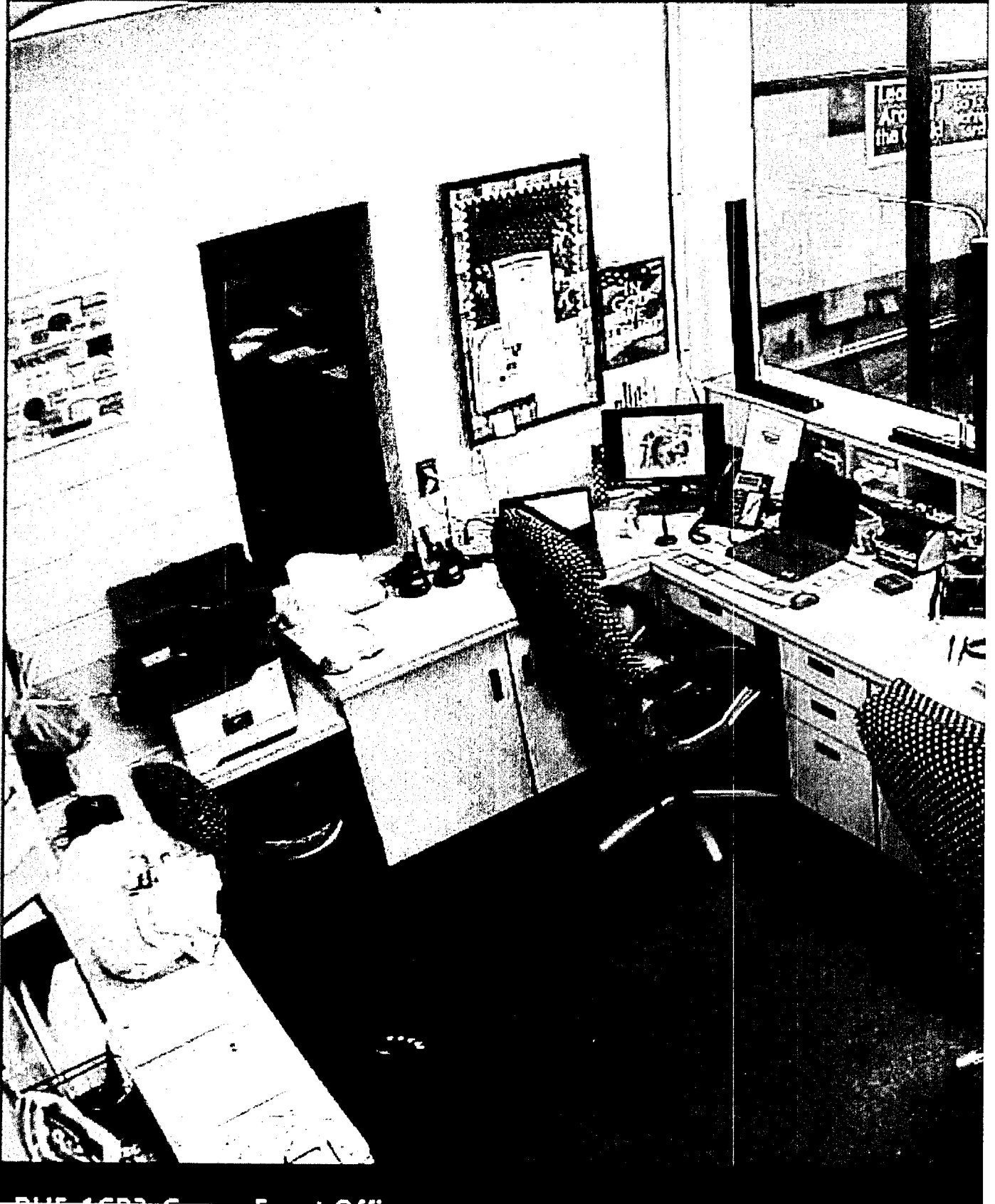
To: Keilah Gates <KeilahGates@fsbd.com>; Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>

Cc: Customer Service <CustomerService@fsbd.com>

Subject: Re: (EXT) RE: (EXT) RE: (EXT) RE: Doc #28638

Here is a picture of the delivery the day they supposedly brought in the books. That little box is all that was brought in.

7/16/2021 11:38:42.550 AM



Cathy Lowery

Berryhill Elementary
850.983.5690

Sent via the Samsung Galaxy S20 Ultra 5G, an AT&T 5G smartphone
Get [Outlook for Android](#)

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Sent: Monday, August 9, 2021 8:09:48 PM
To: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>; Keilah Gates <KeilahGates@fsbd.com>
Cc: Customer Service <CustomerService@fsbd.com>
Subject: (EXT) RE: (EXT) RE: (EXT) RE: Doc #28638

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Hi Cathy, Keilah is working with UPS on this and getting more information on the delivery from the driver.

Thank you,

Jennifer O'Donnell

Manager District Services

Florida School Book Depository, Inc.

PO Box 6578 Jacksonville, FL 32236

800-447-7957 ext 249

904-781-7191

FAX 904-781-3486

jenniferodonnell@fsbd.com

From: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>
Sent: Monday, August 9, 2021 6:27 PM
To: Keilah Gates <KeilahGates@fsbd.com>
Cc: Customer Service <CustomerService@fsbd.com>; Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Subject: Re: (EXT) RE: (EXT) RE: Doc #28638

Any update?? School starts tomorrow... We need the books.

From: Keilah Gates <KeilahGates@fsbd.com>
Sent: Friday, August 6, 2021 7:45:54 AM
To: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>
Cc: Customer Service <CustomerService@fsbd.com>; Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Subject: (EXT) RE: (EXT) RE: Doc #28638

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good morning Cathy,

I apologize for the delay in getting back to you. I have reached out to our contact at UPS to see where the disconnect was. I should have a solution for you shortly.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>
Sent: Thursday, August 05, 2021 10:59 AM
To: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Cc: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>; Customer Service <CustomerService@fsbd.com>
Subject: RE: (EXT) RE: Doc #28638

Good Morning..

We have not received that missing shipment. I just watched our cameras and UPS did NOT deliver any textbooks on 07/16/2021 plus Debbie Werner was on vacation that week. The UPS guy picked up two boxes from us on 7/15/2021 to return to you. Please check into this and advise because we need our books.

Thank you..

Cathy Lowery

Internal Funds Bookkeeper
Berryhill Elementary (0041)

From: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Sent: Wednesday, August 04, 2021 1:46 PM
To: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>
Cc: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>; Customer Service <CustomerService@fsbd.com>
Subject: (EXT) RE: Doc #28638

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Ms. Lowery,

Attached is the proof of delivery and the packing slip for invoice# 274954.

Thank you,

Kristine Kuenkler

Customer Service Representative/File Clerk
Florida School Book Depository, Inc.
1125 N. Ellis Rd. Jacksonville, FL 32254
1-800-447-7957 Ext. 212
904-781-7191
Fax 904-781-3486

KristineKuenkler@fsbd.com

From: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>
Sent: Wednesday, August 4, 2021 10:14 AM
To: Customer Service <CustomerService@fsbd.com>
Cc: Keilah Gates <KeliyahGates@fsbd.com>
Subject: Doc #28638
Importance: High

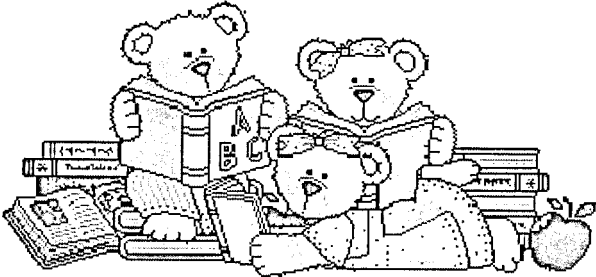
Good Morning..

Please check on that status of Doc #28638. We sent the three boxes back but have not received the replacement boxes. School starts next week and this discrepancy was entered on 7/13/2021.

Thank you for your help.

Cathy Lowery

Internal Funds Bookkeeper
Berryhill Elementary (0041)
4900 Berryhill Rd.
Milton, FL 32570
Phone: (850) 983-5690
Fax: (850) 983-5694



CONFIDENTIALITY NOTICE - This e-mail transmission, and any documents, files or previous e-mail messages attached to it, may contain information that is confidential or legally privileged. If you are not the intended recipient, or a person responsible for delivering it to the intended recipient, you are hereby notified that you must not read or play this transmission and that any disclosure, copying, printing, distribution or use of any of the information contained in or attached to this transmission is STRICTLY PROHIBITED. If you have received this transmission in error, please immediately notify the sender by telephone or return e-mail and delete the original transmission and its attachments without reading or saving in any manner. Thank you.

Goodbred, Tracy R.

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Sent: Tuesday, August 10, 2021 5:19 AM
To: Lowery, M. Cathy;Keilah Gates
Cc: Customer Service
Subject: (EXT) RE: (EXT) RE: (EXT) RE: (EXT) RE: (EXT) RE: Doc #28638

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Cathy, we will pull the paperwork and get this straightened out. The Discrepancy report reflects units of books and not boxes. We will get these out today so you will have the boxes by tomorrow.

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>
Sent: Tuesday, August 10, 2021 6:09 AM
To: Keilah Gates <KeliyahGates@fsbd.com>; Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Cc: Customer Service <CustomerService@fsbd.com>
Subject: Re: (EXT) RE: (EXT) RE: (EXT) RE: (EXT) RE: Doc #28638

Yes three full cartons. I shipped back three full cartons too.

Cathy Lowery
Berryhill Elementary
850.983.5690

Sent via the Samsung Galaxy S20 Ultra 5G, an AT&T 5G smartphone
Get [Outlook for Android](#)

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Sent: Monday, August 9, 2021 8:29:24 PM
To: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>; Keilah Gates <KeliyahGates@fsbd.com>
Cc: Customer Service <CustomerService@fsbd.com>
Subject: (EXT) RE: (EXT) RE: (EXT) RE: (EXT) RE: Doc #28638

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

The box that UPS delivered was small as it only had 3 books in it. The Discrepancy that you filed was for 3 of ITEM 069191 and they only way 1.53lbs a book. Were you missing 3 full cartons and not just 3 books?

Thank you,

Jennifer O'Donnell

Manager District Services

Florida School Book Depository, Inc.

PO Box 6578 Jacksonville, FL 32236

800-447-7957 ext 249

904-781-7191

FAX 904-781-3486

jenniferodonnell@fsbd.com

From: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>

Sent: Monday, August 9, 2021 9:13 PM

To: Keilah Gates <KeilahGates@fsbd.com>; Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>

Cc: Customer Service <CustomerService@fsbd.com>

Subject: Re: (EXT) RE: (EXT) RE: (EXT) RE: Doc #28638

Here is a picture of the delivery the day they supposedly brought in the books. That little box is all that was brought in.

7/16/2021 11:38:42.550 AM



Cathy Lowery

Berryhill Elementary
850.983.5690

Sent via the Samsung Galaxy S20 Ultra 5G, an AT&T 5G smartphone
Get [Outlook for Android](#)

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Sent: Monday, August 9, 2021 8:09:48 PM
To: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>; Keilah Gates <KeilahGates@fsbd.com>
Cc: Customer Service <CustomerService@fsbd.com>
Subject: (EXT) RE: (EXT) RE: (EXT) RE: Doc #28638

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Hi Cathy, Keilah is working with UPS on this and getting more information on the delivery from the driver.

Thank you,

Jennifer O'Donnell

Manager District Services

Florida School Book Depository, Inc.

PO Box 6578 Jacksonville, FL 32236

800-447-7957 ext 249

904-781-7191

FAX 904-781-3486

jenniferodonnell@fsbd.com

From: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>
Sent: Monday, August 9, 2021 6:27 PM
To: Keilah Gates <KeilahGates@fsbd.com>
Cc: Customer Service <CustomerService@fsbd.com>; Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Subject: Re: (EXT) RE: (EXT) RE: Doc #28638

Any update?? School starts tomorrow... We need the books.

From: Keilah Gates <KeilahGates@fsbd.com>
Sent: Friday, August 6, 2021 7:45:54 AM
To: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>
Cc: Customer Service <CustomerService@fsbd.com>; Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Subject: (EXT) RE: (EXT) RE: Doc #28638

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good morning Cathy,

I apologize for the delay in getting back to you. I have reached out to our contact at UPS to see where the disconnect was. I should have a solution for you shortly.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>
Sent: Thursday, August 05, 2021 10:59 AM
To: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Cc: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>; Customer Service <CustomerService@fsbd.com>
Subject: RE: (EXT) RE: Doc #28638

Good Morning..

We have not received that missing shipment. I just watched our cameras and UPS did NOT deliver any textbooks on 07/16/2021 plus Debbie Werner was on vacation that week. The UPS guy picked up two boxes from us on 7/15/2021 to return to you. Please check into this and advise because we need our books.

Thank you..

Cathy Lowery

Internal Funds Bookkeeper
Berryhill Elementary (0041)

From: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Sent: Wednesday, August 04, 2021 1:46 PM
To: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>
Cc: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>; Customer Service <CustomerService@fsbd.com>
Subject: (EXT) RE: Doc #28638

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Ms. Lowery,

Attached is the proof of delivery and the packing slip for invoice# 274954.

Thank you,

Kristine Kuenkler

Customer Service Representative/File Clerk
Florida School Book Depository, Inc.
1125 N. Ellis Rd. Jacksonville, FL 32254
1-800-447-7957 Ext. 212
904-781-7191
Fax 904-781-3486

KristineKuenkler@fsbd.com

From: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>
Sent: Wednesday, August 4, 2021 10:14 AM
To: Customer Service <CustomerService@fsbd.com>
Cc: Keilah Gates <KeliahGates@fsbd.com>
Subject: Doc #28638
Importance: High

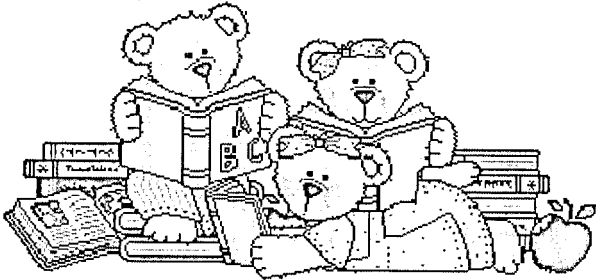
Good Morning..

Please check on that status of Doc #28638. We sent the three boxes back but have not received the replacement boxes. School starts next week and this discrepancy was entered on 7/13/2021.

Thank you for your help.

Cathy Lowery

Internal Funds Bookkeeper
Berryhill Elementary (0041)
4900 Berryhill Rd.
Milton, FL 32570
Phone: (850) 983-5690
Fax: (850) 983-5694



CONFIDENTIALITY NOTICE - This e-mail transmission, and any documents, files or previous e-mail messages attached to it, may contain information that is confidential or legally privileged. If you are not the intended recipient, or a person responsible for delivering it to the intended recipient, you are hereby notified that you must not read or play this transmission and that any disclosure, copying, printing, distribution or use of any of the information contained in or attached to this transmission is STRICTLY PROHIBITED. If you have received this transmission in error, please immediately notify the sender by telephone or return e-mail and delete the original transmission and its attachments without reading or saving in any manner. Thank you.

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Tuesday, August 10, 2021 7:48 AM
To: Salter, Tammy J.
Subject: (EXT) RE: (EXT) RE: Book Order

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Tammy,

Good morning. Please email the PO numbers and the name of your School to Customer Service. They will send you delivery ETA's ASAP.

customerservice@fsbd.com

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Salter, Tammy J. <SalterT@santarosa.k12.fl.us>
Sent: Tuesday, August 10, 2021 8:42 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Re: (EXT) RE: Book Order

All my Purchase orders are complete, and I have emailed them to you along with book orders, do you have a time frame at when they might be sent out?

Tammy J. Salter

Internal Funds Bookkeeper

Central School

"Education is the most powerful weapon we can use to change the world." - Nelson Mandela



6180 Central School Rd.

Milton, FL 32570-6707

(850) 983-5640 Ext. 4230

(850) 983-5645 Fax

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Wednesday, September 23, 2020 11:32 AM
To: Salter, Tammy J. <SalterT@santarosa.k12.fl.us>
Subject: (EXT) RE: Book Order

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Tammy,

Good afternoon. All orders are done by Purchase Order. Invoices cannot be sent until the PO is received and the materials are shipped out. I hope this helps.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Salter, Tammy J. <SalterT@santarosa.k12.fl.us>
Sent: Wednesday, September 23, 2020 11:36 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Book Order

Good Morning,

I need to order # 183934 from my orders online. This will be a check from Central School.
Is it possible to send an invoice?

Thanks

Tammy J. Salter

Bookkeeper

Central School

*"He could have added fortune to fame but caring for neither he found
HAPPINESS and HONOR in being helpful to the world." - George Washington Carver*



6180 Central School Rd.

Milton, FL 32570-6707

(850) 983-5640 Ext. 1013

(850) 983-5645 Fax

Goodbred, Tracy R.

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Tuesday, August 10, 2021 8:06 AM
To: Bourland, Summer H.;Customer Service
Subject: (EXT) RE: (EXT) RE: Order Document #187273

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Morning Summer, unfortunately this order will most likely not go to our Warehouse until the week of the 23rd at the earliest and it will probably be later half of that week. These orders were received at the end of July. Please feel free to continue to reach out for updates as our warehouse is continually updating their progress and improving the current timeline.

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: Bourland, Summer H. <BourlandS@santarosa.k12.fl.us>
Sent: Tuesday, August 10, 2021 8:47 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: RE: (EXT) RE: Order Document #187273

I know you are getting an influx of requests for shipping updates, but can you tell me if our order listed below has been shipped? Thank you.

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com> **On Behalf Of** Customer Service
Sent: Friday, August 6, 2021 12:14 PM
To: Bourland, Summer H. <BourlandS@santarosa.k12.fl.us>; Customer Service <CustomerService@fsbd.com>
Subject: (EXT) RE: Order Document #187273

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Ms. Bourland, first let me take a moment to apologize for our delay in getting your order(s) out to you and thank you for your extreme patience as we navigate this busy season. At this time your order has not yet shipped from FSBD. We are working hard to catch up to the delays and working 6-7 days to get all orders out the door. We are

working as quickly as possible to process orders in the order they were received at FSBD as we work first in and first out. .. Please feel free to check back in a few days for an updated status of your order. Again, we thank you for your patience and we understand the frustration this may be causing. We are doing everything possible to process as many orders as possible daily with the Volume we are receiving and shipping.

Our Warehouse is currently working 7 days a week to catch up to the demand. The Districts have done an amazing job of ordering their new ELA early this year with that the Publishers and FSBD are working diligently to get these materials not only into our warehouse quickly but out of the warehouse to ensure books are in the classrooms. We have also seen a lot of challenges in the Trucking/Rail industry and really all throughout the logistics chain in 2021. We are meeting these challenges with solutions, but those solutions have cost some time. FSBD will continue to face all challenges to get your materials to you and we thank you for patience as we navigate this busy season.

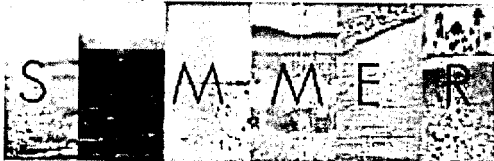
Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: Bourland, Summer H. <BourlandS@santarosa.k12.fl.us>
Sent: Friday, August 6, 2021 1:11 PM
To: Customer Service <CustomerService@fsbd.com>
Subject: Order Document #187273

Is there any way you can let me know a status update on Order Document #187273? Please and Thank you. Have a great day.

Summer Bourland

Bookkeeper
Gulf Breeze Middle School
(850) 934-4080 ext. 105
Fax: (850) 934-4085



Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Wednesday, August 11, 2021 7:53 AM
To: Head, Bridget
Subject: (EXT) RE: (EXT) RE: (EXT) Purchase order from SANTA ROSA COUNTY SCHOOLS: PO# 732395
Attachments: Invoice for PO 732395.pdf

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Bridget,

Good morning. Is this what you needed? Just saw "FYI" in your text below and wasn't sure how to help. Take care.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Head, Bridget <HeadB@santarosa.k12.fl.us>
Sent: Wednesday, August 11, 2021 8:48 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: RE: (EXT) RE: (EXT) Purchase order from SANTA ROSA COUNTY SCHOOLS: PO# 732395

FYI

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Friday, August 6, 2021 1:09 PM
To: Head, Bridget <HeadB@santarosa.k12.fl.us>
Subject: (EXT) RE: (EXT) Purchase order from SANTA ROSA COUNTY SCHOOLS: PO# 732395

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Thank you, Bridget! Always my pleasure.

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191

FAX 904-781-3486
jeffcregor@fsbd.com

From: Head, Bridget <HeadB@santarosa.k12.fl.us>
Sent: Friday, August 06, 2021 2:09 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: FW: (EXT) Purchase order from SANTA ROSA COUNTY SCHOOLS: PO# 732395

Thanks for all you do for me!

From: noreply=focusmail.focus-sis.org@mg.focus-sis.com <noreply=focusmail.focus-sis.org@mg.focus-sis.com> **On Behalf Of** Focus/SIS Student Information System
Sent: Friday, August 6, 2021 12:03 PM
To: Head, Bridget <HeadB@santarosa.k12.fl.us>
Cc: Pavlicek, Wesley G. <PavlicekW@santarosa.k12.fl.us>
Subject: (EXT) Purchase order from SANTA ROSA COUNTY SCHOOLS: PO# 732395

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Attached is a copy of the Purchase order: PO# 732395



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3486
www.fsbdc.com

Table with invoice details: INVOICE NUMBER 278509, DATE 8/09/21, PAGE 1, PURCHASE ORDER NUMBER 732395, ACCOUNT 0000057.

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL

0570182
PACE SR HIGH SCHOOL
4065 NORRIS RD
PACE, FL

32571

32570

ATTN: MELISSA WILLIAMS

Table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Contains 5 line items for books and access.

MERCH AMT: 212.41
TRANSPORTATION: 14.80

20 2 1 212.41 3 546306
TERMS NET 30 DAYS
PLEASE RETURN REMITTANCE COPY WITH PAYMENT

5.47

SS NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT

Table with total amount: 227.21

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Wednesday, August 11, 2021 8:02 AM
To: Head, Bridget
Subject: (EXT) RE: (EXT) RE: (EXT) RE: (EXT) Purchase order from SANTA ROSA COUNTY SCHOOLS: PO# 732395

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Bridget,

FSBD does not handle the provisioning of digital materials. I believe that Ms. Williams will want to contact her Savvas Rep.

TY EZELL
Cell: 850-628-1858
Email: ty.ezell@savvas.com

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Head, Bridget <HeadB@santarosa.k12.fl.us>
Sent: Wednesday, August 11, 2021 8:56 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: RE: (EXT) RE: (EXT) RE: (EXT) Purchase order from SANTA ROSA COUNTY SCHOOLS: PO# 732395

Sorry, Melissa Williams is going to contact you about the electronic text for the books I ordered her for AP

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Wednesday, August 11, 2021 7:53 AM
To: Head, Bridget <HeadB@santarosa.k12.fl.us>
Subject: (EXT) RE: (EXT) RE: (EXT) Purchase order from SANTA ROSA COUNTY SCHOOLS: PO# 732395

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Bridget,

Good morning. Is this what you needed? Just saw "FYI" in your text below and wasn't sure how to help. Take care.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Head, Bridget <HeadB@santarosa.k12.fl.us>
Sent: Wednesday, August 11, 2021 8:48 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: RE: (EXT) RE: (EXT) Purchase order from SANTA ROSA COUNTY SCHOOLS: PO# 732395

FYI

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Friday, August 6, 2021 1:09 PM
To: Head, Bridget <HeadB@santarosa.k12.fl.us>
Subject: (EXT) RE: (EXT) Purchase order from SANTA ROSA COUNTY SCHOOLS: PO# 732395

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Thank you, Bridget! Always my pleasure.

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Head, Bridget <HeadB@santarosa.k12.fl.us>
Sent: Friday, August 06, 2021 2:09 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: FW: (EXT) Purchase order from SANTA ROSA COUNTY SCHOOLS: PO# 732395

Thanks for all you do for me!

From: noreply=focusmail.focus-sis.org@mg.focus-sis.com <noreply=focusmail.focus-sis.org@mg.focus-sis.com> **On Behalf Of** Focus/SIS Student Information System
Sent: Friday, August 6, 2021 12:03 PM
To: Head, Bridget <HeadB@santarosa.k12.fl.us>

Cc: Pavlicek, Wesley G. <PavlicekW@santarosa.k12.fl.us>

Subject: (EXT) Purchase order from SANTA ROSA COUNTY SCHOOLS: PO# 732395

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Attached is a copy of the Purchase order: PO# 732395

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Wednesday, August 11, 2021 8:17 AM
To: Head, Bridget
Subject: (EXT) RE: (EXT) RE: (EXT) RE: (EXT) RE: (EXT) Purchase order from SANTA ROSA COUNTY SCHOOLS: PO# 732395

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

You're happy.....I'm happy. :)

From: Head, Bridget <HeadB@santarosa.k12.fl.us>
Sent: Wednesday, August 11, 2021 9:03 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: RE: (EXT) RE: (EXT) RE: (EXT) RE: (EXT) Purchase order from SANTA ROSA COUNTY SCHOOLS: PO# 732395

Thank you so much for your help!

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Wednesday, August 11, 2021 8:02 AM
To: Head, Bridget <HeadB@santarosa.k12.fl.us>
Subject: (EXT) RE: (EXT) RE: (EXT) RE: (EXT) Purchase order from SANTA ROSA COUNTY SCHOOLS: PO# 732395

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Bridget,

FSBD does not handle the provisioning of digital materials. I believe that Ms. Williams will want to contact her Savvas Rep.

TY EZELL
Cell: 850-628-1858
Email: ty.ezell@savvas.com

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Head, Bridget <HeadB@santarosa.k12.fl.us>
Sent: Wednesday, August 11, 2021 8:56 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: RE: (EXT) RE: (EXT) RE: (EXT) Purchase order from SANTA ROSA COUNTY SCHOOLS: PO# 732395

Sorry, Melissa Williams is going to contact you about the electronic text for the books I ordered her for AP

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Wednesday, August 11, 2021 7:53 AM
To: Head, Bridget <HeadB@santarosa.k12.fl.us>
Subject: (EXT) RE: (EXT) RE: (EXT) Purchase order from SANTA ROSA COUNTY SCHOOLS: PO# 732395

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Bridget,

Good morning. Is this what you needed? Just saw "FYI" in your text below and wasn't sure how to help. Take care.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Head, Bridget <HeadB@santarosa.k12.fl.us>
Sent: Wednesday, August 11, 2021 8:48 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: RE: (EXT) RE: (EXT) Purchase order from SANTA ROSA COUNTY SCHOOLS: PO# 732395

FYI

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Friday, August 6, 2021 1:09 PM
To: Head, Bridget <HeadB@santarosa.k12.fl.us>
Subject: (EXT) RE: (EXT) Purchase order from SANTA ROSA COUNTY SCHOOLS: PO# 732395

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Thank you, Bridget! Always my pleasure.

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc

PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Head, Bridget <HeadB@santarosa.k12.fl.us>
Sent: Friday, August 06, 2021 2:09 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: FW: (EXT) Purchase order from SANTA ROSA COUNTY SCHOOLS: PO# 732395

Thanks for all you do for me!

From: noreply=focusmail.focus-sis.org@mg.focus-sis.com <noreply=focusmail.focus-sis.org@mg.focus-sis.com> **On**
Behalf Of Focus/SIS Student Information System
Sent: Friday, August 6, 2021 12:03 PM
To: Head, Bridget <HeadB@santarosa.k12.fl.us>
Cc: Pavlicek, Wesley G. <PavlicekW@santarosa.k12.fl.us>
Subject: (EXT) Purchase order from SANTA ROSA COUNTY SCHOOLS: PO# 732395

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Attached is a copy of the Purchase order: PO# 732395

Goodbred, Tracy R.

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Wednesday, August 11, 2021 8:51 AM
To: Adams, Kathy; Customer Service
Subject: (EXT) RE: (EXT) RE: eta?

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Morning Kathy, at this time we are still looking at the same timeframe with orders hitting our Warehouse later this month due to District orders placed before Santa Rosa. Please feel free to keep checking back with us for updates.

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Sent: Wednesday, August 11, 2021 9:00 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: RE: (EXT) RE: eta?

Good morning Jennifer,
I'm following up on PO's 732080 and 732081 ETA?
Thank you.

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com> **On Behalf Of** Customer Service
Sent: Wednesday, August 04, 2021 10:47 AM
To: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Cc: Jeff Cregor <JeffCregor@FSBD.com>; Customer Service <CustomerService@fsbd.com>
Subject: (EXT) RE: eta?

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Morning Ms. Adams, first let me take a moment to apologize for our delay in getting your order(s) out to you and thank you for your extreme patience as we navigate this busy season. At this time your order has not yet shipped from FSBD. We are working hard to catch up to the delays and working 6-7 days to get all orders out the door. We are working as quickly as possible to process orders in the order they were received at FSBD as we work first in and first out. At this time based on when your School's orders were placed our Goal is to have them in our Warehouse ready later in August based on when these orders were placed with FSBD. We have reached out to Publishers about our current

shipping delays and they are willing to Provision Online/Digital Access early prior to physical materials shipping to ensure Schools have content to start the year off. Please feel free to check back in a few days for an updated status of your order. Again, we thank you for your patience and we understand the frustration this may be causing. We are doing everything possible to process as many orders as possible daily with the Volume we are receiving and shipping.

Our Warehouse is currently working 7 days a week to catch up to the demand. The Districts have done an amazing job of ordering their new ELA early this year with that the Publishers and FSBD are working diligently to get these materials not only into our warehouse quickly but out of the warehouse to ensure books are in the classrooms well before the new school year. We have also seen a lot of challenges in the Trucking/Rail industry and really all throughout the logistics chain in 2021. We are meeting these challenges with solutions, but those solutions have cost some time. FSBD will continue to face all challenges to get your materials to you and we thank you for patience as we navigate this busy season.

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Wednesday, August 4, 2021 11:45 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: FW: eta?

Could you please send Kathy Adams an ETA for PO 732080 and PO 732081?

AdamsK@santarosa.k12.fl.us

Thanks,
Jeff

From: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Sent: Wednesday, August 04, 2021 11:40 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: eta?

Hi Jeff,
I was just checking in to see when we might expect to receive PO 732080 and 732081?
Thank you!

Kathy S. Adams
Internal Funds Bookkeeper III
Woodlawn Beach Middle School
1500 Woodlawn Way

Goodbred, Tracy R.

From: z Orders <Orders@FSBD.COM>
Sent: Wednesday, August 11, 2021 9:15 AM
To: Schepper, Deborah
Subject: (EXT) RE: Order for Milton High School

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Thank you, Debby!

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Schepper, Deborah <ScheppD@santarosa.k12.fl.us>
Sent: Wednesday, August 11, 2021 10:04 AM
To: z Orders <Orders@FSBD.COM>
Subject: Order for Milton High School

Attached is our order for free workbooks for our science department. PO#732415

Thank you,

Debby Schepper
Milton High School
850-983-5600 ext. 112

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Wednesday, August 11, 2021 10:00 AM
To: Burkhart, Judy
Subject: (EXT) RE: new po # 732416

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Got it, Judy! Thank you so much! :)

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Burkhart, Judy <BurkhartJ@santarosa.k12.fl.us>
Sent: Wednesday, August 11, 2021 10:58 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: new po # 732416

Hi Jeff,

Please see the attached PO #732416, document # 189707. We need more 1st grade ELA books. Thank you 😊😊

Judy Burkhart
Internal Funds Bookkeeper III
S. S. Dixon Primary School
850-995-3660 x8
burkhartj@santarosa.k12.fl.us

Goodbred, Tracy R.

From: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Sent: Wednesday, August 11, 2021 12:38 PM
To: Schepper, Deborah
Subject: (EXT) RE: (EXT) Return Merchandise Authorization Form

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

You're very welcome!

Kristine Kuenkler
Customer Service Representative/File Clerk
Florida School Book Depository, Inc.
1125 N. Ellis Rd. Jacksonville, FL 32254
1-800-447-7957 Ext. 212
904-781-7191
Fax 904-781-3486
KristineKuenkler@fsbd.com

From: Schepper, Deborah <ScheppD@santarosa.k12.fl.us>
Sent: Monday, August 9, 2021 10:25 AM
To: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Subject: RE: (EXT) Return Merchandise Authorization Form

Thank you!

From: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Sent: Friday, August 6, 2021 2:44 PM
To: Schepper, Deborah <ScheppD@santarosa.k12.fl.us>
Cc: Keilah Gates <KeilahGates@fsbd.com>
Subject: (EXT) Return Merchandise Authorization Form

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Debby,

Thank you for filling out the discrepancy form on our website. I apologize for the issues with these materials. Please place a copy of the attached paperwork inside a box with the overage materials. I have made arrangements with UPS to bring a shipping label for the exterior of the box to pick these up on the next business day. Your shortage materials will be processed and shipped to you as soon as possible.

Thank you and have a great day!

Kristine Kuenkler
Customer Service Representative/File Clerk
Florida School Book Depository, Inc.
1125 N. Ellis Rd. Jacksonville, FL 32254
1-800-447-7957 Ext. 212

Goodbred, Tracy R.

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Wednesday, August 11, 2021 2:21 PM
To: Eastwood, Amy; Customer Service
Subject: (EXT) RE: PO#732318

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Amy, first let me take a moment to apologize for our delay in getting your order(s) out to you and thank you for your extreme patience as we navigate this busy season. At this time your order has not yet shipped from FSBD. We are working hard to catch up to the delays and working 6-7 days to get all orders out the door. We are working as quickly as possible to process orders in the order they were received at FSBD as we work first in and first out. At this time based on when your School's ordered unfortunately it will be later this month before we get it to the warehouse for shipping due to delays. Please feel free to check back in a few days for an updated status of your order. Again, we thank you for your patience and we understand the frustration this may be causing. We are doing everything possible to process as many orders as possible daily with the Volume we are receiving and shipping.

Our Warehouse is currently working 7 days a week to catch up to the demand. The Districts have done an amazing job of ordering their new ELA early this year with that the Publishers and FSBD are working diligently to get these materials not only into our warehouse quickly but out of the warehouse to ensure books are in the classrooms. We have also seen a lot of challenges in the Trucking/Rail industry and really all throughout the logistics chain in 2021. We are meeting these challenges with solutions, but those solutions have cost some time. FSBD will continue to face all challenges to get your materials to you and we thank you for patience as we navigate this busy season.

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: Eastwood, Amy <EastwoodA@santarosa.k12.fl.us>
Sent: Wednesday, August 11, 2021 3:04 PM
To: Customer Service <CustomerService@fsbd.com>
Subject: PO#732318

Please update me on the status of our math, science and social studies order #189148 placed on 7/28/2021.

Thank you,

Amy Eastwood

Goodbred, Tracy R.

From: FSBD Customer Service <customerservice@fsbd.com>
Sent: Thursday, August 12, 2021 8:59 AM
To: Cobb, Paula A
Subject: (EXT) Reset Password

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Florida School Book Depository

Request to Reset Password.

You are receiving this email because the user **paulacobb** requested to reset their password.

If you did not request a password reset, please ignore this email.

Please reset your password by clicking here: [link](#)

Goodbred, Tracy R.

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Thursday, August 12, 2021 9:23 AM
To: z Orders;Customer Service
Cc: Cobb, Paula A
Subject: (EXT) RE: Textbooks Order

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Morning Ms. Cobb, first let me take a moment to apologize for our delay in getting your order(s) out to you and thank you for your extreme patience as we navigate this busy season. At this time your order has not yet shipped from FSBD. We are working hard to catch up to the delays and working 6-7 days to get all orders out the door. We are working as quickly as possible to process orders in the order they were received at FSBD as we work first in and first out. At this time our goal is to have your orders processing in our Warehouse by the end of August. Publishers are away of our delays in shipping and we encourage you to reach out to see if they can provision digital licenses early. Please feel free to check back in a few days for an updated status of your order. Again, we thank you for your patience and we understand the frustration this may be causing. We are doing everything possible to process as many orders as possible daily with the Volume we are receiving and shipping.

Our Warehouse is currently working 7 days a week to catch up to the demand. The Districts have done an amazing job of ordering their new ELA early this year with that the Publishers and FSBD are working diligently to get these materials not only into our warehouse quickly but out of the warehouse to ensure books are in the classrooms. We have also seen a lot of challenges in the Trucking/Rail industry and really all throughout the logistics chain in 2021. We are meeting these challenges with solutions, but those solutions have cost some time. FSBD will continue to face all challenges to get your materials to you and we thank you for patience as we navigate this busy season.

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: z Orders <Orders@FSBD.COM>
Sent: Thursday, August 12, 2021 10:14 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: FW: Textbooks Order

CobbP@santarosa.k12.fl.us

Could you please send delivery ETA for PO's:

732091
732092
732093

Thanks,
Jeff

From: Cobb, Paula A <CobbP@santarosa.k12.fl.us>
Sent: Thursday, August 12, 2021 10:09 AM
To: z Orders <Orders@FSBD.COM>
Subject: Textbooks Order

I faxed the attached 3 orders on July 16 and wanted to check on the status. Thank you!



Paula Cobb

Bookkeeper III
S. S. Dixon Intermediate School
5540 Education Drive
Pace, FL 32571
Phone (850) 995-3650

"You will have bad times, but it'll always wake you up to the good stuff you weren't paying attention to." Robin Williams

NOTICE TO RECIPIENT: This e-mail message is intended only for the individual or entity to which it is addressed and may contain confidential information and/or attachments that are legally privileged. If you are not the intended recipient, any review, use, dissemination, distribution, or copying of this e-mail is strictly prohibited. Please note that if this e-mail contains a forwarded message, an attachment, or is a reply to a prior message, some or all of the contents of this message may not have been produced by Paula Cobb.

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Friday, August 13, 2021 8:45 AM
To: Frost, Patricia A.
Cc: Jeff Cregor; Customer Service
Subject: (EXT) RE: SRCSD ELA Adoption
Attachments: 275796.pdf; 278230.pdf; 276568.pdf

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good morning Patricia,

I have attached all of the invoices that we sent ship Shorts on for Rhodes. I do not have any record for a document number 2863334

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Friday, August 13, 2021 9:13 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: FW: SRCSD ELA Adoption

FrostP@santarosa.k12.fl.us

From: Frost, Patricia A. <FrostP@santarosa.k12.fl.us>
Sent: Friday, August 13, 2021 9:10 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Cc: Smith, Floyd C <SmithFC@santarosa.k12.fl.us>; Roberts, Katrina E. <RobertsKE@santarosa.k12.fl.us>
Subject: SRCSD ELA Adoption

Good Morning Mr. Cregor:

We are all set to process and pay PO 731955. However, Rhodes Elementary (Order Document No 186752, Invoice Number 269819) is missing a few items and a discrepancy has been filed (#2863334).

Will you please provide a status for this?

Thanks so much!

Patti

Patricia A. Frost
Secretary to Floyd C. Smith, Jr., Director

Middle School Education

Dillon Admin Center

6032 Highway 90

Milton, FL 32570

850-983-5060

NOTICE TO RECIPIENT: This e-mail message is intended only for the individual or entity to which it is addressed and may contain confidential information and/or attachments that are legally privileged. If you are not the intended recipient, any review, use, dissemination, distribution, or copying of this e-mail is strictly prohibited. If you have received this e-mail in error, please notify us immediately by return e-mail or by telephone and delete this message. Please note that if this e-mail contains a forwarded message, an attachment, or is a reply to a prior message, some or all of the contents of this message may not have been produced by Patricia A. Frost



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3486
www.fsbdc.com

Table with invoice details: INVOICE NUMBER 275796, DATE 7/20/21, PAGE 1, PURCHASE ORDER NUMBER 731955-0191, ACCOUNT 0977777

0977777
FSBD GAINS & LOSSES
PO BOX 6578
JACKSONVILLE, FL
32236

0570191
W H RHODES ELEM SCHOOL
5563 BYRON ST
MILTON, FL
32570

Main invoice table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Includes line items for shipping short, inventory, and books.

THE FOLLOWING BACKORDERED TITLES(S) WILL BE SHIPPED AS SOON AS POSSIBLE

Table for backordered titles with columns: LN#, TITLE, TITLE, BO QTY, PRICE. Includes line item for 'KNOW IT SHOW IT 2 FL INTO READ'.

MERCH AMT: 0.00

3 3 * 0.00 170 543163

154.50

TERMS NET 30 DAYS
PLEASE RETURN REMITTANCE COPY WITH PAYMENT

NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT

Table for payment amount: 0.00

INVOICE



FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:

PO Box 6578
 Jacksonville FL 32236
 Tel (904) 781-7191
 (800) 447-7957

RETURNS:

1125 Ellis Road N
 Jacksonville FL 32254
 Fax (904) 781-3486
 www.fsb.com

INVOICE NUMBER	
278230	
8/06/21	PG 1
PURCHASE ORDER NUMBER	
731955-0191	
ACCOUNT	0977777

0977777
 FSBD GAINS & LOSSES
 PO BOX 6578
 JACKSONVILLE, FL
 32236

0570191
 W H RHODES ELEM SCHOOL
 5563 BYRON ST
 MILTON, FL
 32570

LN#	TITLE	QTY	DESCRIPTION	SHIP QTY	PRICE	AMOUNT
1			SHIP SHORT			
2			INV# 269819			
3			DOC# 28664			
4			07/19/21 TESHP			
6	23-491-1	20	KNOW IT SHOW IT 2 FL INTO READ	20	FREE	0.00

MERCH AMT: 0.00

1 2 1 0.00 20 543163 BO 27.00

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT

0.00



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE: PO Box 6578 Jacksonville FL 32236 Tel (904) 781-7191 (800) 447-7957

RETURNS: 1125 Ellis Road N Jacksonville FL 32254 Fax (904) 781-3486 www.fsbdc.com

INVOICE NUMBER	
276568	
7/26/21	PG 1
PURCHASE ORDER NUMBER	
731973	
ACCOUNT	0977777

0977777
FSBD GAINS & LOSSES
PO BOX 6578
JACKSONVILLE, FL
32236

0570191
W H RHODES ELEM SCHOOL
5563 BYRON ST
MILTON, FL
32570

ATTN: KATRINA ROBERTS

LN#	TITLE	QTY	DESCRIPTION	SHIP QTY	PRICE	AMOUNT
1			SHIP SHORT INV 272536			
2			DOC# 28718			
3			07/23/21 JENNP			
4	28-496-1	18	FL IA WKTXT 2 HMH SCIENCE 2019	18	FREE	0.00

1 2 3 0.00 18 544802
TERMS NET 30 DAYS
PLEASE RETURN REMITTANCE COPY WITH PAYMENT

MERCH AMT: 0.00
36.00

NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT

0.00

Goodbred, Tracy R.

From: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Sent: Friday, August 13, 2021 12:58 PM
To: Roberts, Katrina E.
Subject: (EXT) RE: order discrepancy

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Katrina,

I would be best to fill out and submit a discrepancy form through our website. Once we receive the discrepancy form we can confirm that we will be able to get you the correct materials.

Thank you,

Kristine Kuenkler

Customer Service Representative/File Clerk
Florida School Book Depository, Inc.
1125 N. Ellis Rd. Jacksonville, FL 32254
1-800-447-7957 Ext. 212
904-781-7191
Fax 904-781-3486
KristineKuenkler@fsbd.com

From: Roberts, Katrina E. <RobertsKE@santarosa.k12.fl.us>
Sent: Friday, August 13, 2021 1:56 PM
To: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Cc: Reaves, Kacie <ReavesK@santarosa.k12.fl.us>
Subject: order discrepancy

Good afternoon,

I am Katrina Roberts the new bookkeeper at W. H. Rhodes Elementary and I needed to check with you concerning a discrepancy on a book order to see if we can still get the books replaced?

When our 4th grade teachers opened 2 boxes of math books there was actually 3rd grade math books inside the 4th grade boxes.

Here is the original information:

PO # 732000

Ordered 154 of #9780134910710 math books and received 110 of 4th grade math book and rec'd 44 of #9780134910703 3rd grade math books

I can fill out the discrepancy form on FSBD if it is still possible to get these books switched out.

Thank you for your help,

Katrina Roberts
Internal Funds Bookkeeper
W. H. Rhodes Elementary
850-983-5670

Goodbred, Tracy R.

From: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Sent: Friday, August 13, 2021 1:01 PM
To: Roberts, Katrina E.
Subject: (EXT) RE: (EXT) RE: order discrepancy

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

You're welcome! 😊

Kristine Kuenkler
Customer Service Representative/File Clerk
Florida School Book Depository, Inc.
1125 N. Ellis Rd. Jacksonville, FL 32254
1-800-447-7957 Ext. 212
904-781-7191
Fax 904-781-3486
KristineKuenkler@fsbd.com

From: Roberts, Katrina E. <RobertsKE@santarosa.k12.fl.us>
Sent: Friday, August 13, 2021 1:59 PM
To: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Subject: RE: (EXT) RE: order discrepancy

Will do, thank you.

Katrina Roberts
Internal Funds Bookkeeper
W. H. Rhodes Elementary
850-983-5670

From: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Sent: Friday, August 13, 2021 12:58 PM
To: Roberts, Katrina E. <RobertsKE@santarosa.k12.fl.us>
Subject: (EXT) RE: order discrepancy

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Katrina,

I would be best to fill out and submit a discrepancy form through our website. Once we receive the discrepancy form we can confirm that we will be able to get you the correct materials.

Thank you,

Kristine Kuenkler
Customer Service Representative/File Clerk

Florida School Book Depository, Inc.
1125 N. Ellis Rd. Jacksonville, FL 32254
1-800-447-7957 Ext. 212
904-781-7191
Fax 904-781-3486
KristineKuenkler@fsbd.com

From: Roberts, Katrina E. <RobertsKE@santarosa.k12.fl.us>
Sent: Friday, August 13, 2021 1:56 PM
To: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Cc: Reaves, Kacie <ReavesK@santarosa.k12.fl.us>
Subject: order discrepancy

Good afternoon,

I am Katrina Roberts the new bookkeeper at W. H. Rhodes Elementary and I needed to check with you concerning a discrepancy on a book order to see if we can still get the books replaced?

When our 4th grade teachers opened 2 boxes of math books there was actually 3rd grade math books inside the 4th grade boxes.

Here is the original information:

PO # 732000

Ordered 154 of #9780134910710 math books and received 110 of 4th grade math book and rec'd 44 of # 9780134910703 3rd grade math books

I can fill out the discrepancy form on FSBD if it is still possible to get these books switched out.

Thank you for your help,

*Katrina Roberts
Internal Funds Bookkeeper
W. H. Rhodes Elementary
850-983-5670*

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Friday, August 13, 2021 1:23 PM
To: Frost, Patricia A.
Subject: (EXT) FW: PO cost adjustments for Savvas 9-12 ELA - Central

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

FYI.....

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Friday, June 04, 2021 2:12 PM
To: Frost, Patricia A. <FrostP@santarosa.k12.fl.us>
Subject: FW: PO cost adjustments for Savvas 9-12 ELA - Central

Patti,

Good afternoon. I forgot to add the paid Teacher material for Central. Here is the adjusted subtotal.

Central High Doc 186983 = \$37,097.70

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Jeff Cregor
Sent: Thursday, June 03, 2021 9:20 AM
To: 'Frost, Patricia A.' <FrostP@santarosa.k12.fl.us>
Subject: PO cost adjustments for Savvas 9-12 ELA

Patti,

Here are the new \$ subtotals for each 9-12 ELA order as per our conversation. Please let me know if you have any questions or concerns.

Gulf Breeze High Doc 186984 = \$174,885.90

Santa Rosa Adult Doc 187090 = \$44,970.66

Central High Doc 186983 = \$36,047.91

Jay High Doc 187082 = \$40,568.77

Milton High Doc 187084 = \$219,380.68

Navarre High Doc 187086 = \$220,332.44

Pace High Doc 187088 = \$187,020.84

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

Goodbred, Tracy R.

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Tuesday, August 17, 2021 8:15 AM
To: Godwin, Tabatha H.;Customer Service
Subject: (EXT) RE: status of book order

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Morning Ms. Godwin, first let me take a moment to apologize for our delay in getting your order(s) out to you and thank you for your extreme patience as we navigate this busy season. At this time your order has not yet shipped from FSBD. We are working as quickly as possible to process orders in the order they were received at FSBD as we work first in and first out. Please feel free to check back in a few days for an updated status of your order. Again, we thank you for your patience and we understand the frustration this may be causing. We are doing everything possible to process as many orders as possible daily with the Volume we are receiving and shipping.

The districts have done an amazing job of ordering their new ELA early this year with that the Publishers and FSBD are working diligently to get these materials not only into our warehouse quickly but out of the warehouse to ensure books are in the classrooms well before the new school year. We have also seen a lot of challenges in the Trucking/Rail industry and really all throughout the logistics chain in 2021. We are meeting these challenges with solutions, but those solutions have cost some time. FSBD will continue to face all challenges to get your materials to you and we thank you for patience as we navigate this busy season.

At this time the current estimate and goal time to have your order in our warehouse is the end of August based on when your order was received at FSBD (7/26).

If your order entails Digital Access you can reach out to your Publisher Rep to see if they will provision Digital Access early. Unfortunately, we do not keep the licenses for online access. You would need to contact the publisher rep in your area and notify them that you need access. You may find the contact information for the Publisher rep in your area by visiting our website at www.fsbd.com and under the 'Publishers' tab you would select 'Find My Representative'. From here you will select your county and the name of the Publisher and the contact information will show.

The Publisher Rep may need additional information such as a report to validate purchase and/or an invoice. If this is the case, and you do not have that information, please forward an email from them or email us at customerservice@fsbd.com with the specific information you need including PO# of order and who the publisher is and we will be happy to provide that information.

From: Godwin, Tabatha H. <GodwinT@santarosa.k12.fl.us>
Sent: Tuesday, August 17, 2021 8:49 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: status of book order

Please let me know the status of PO#732216,order document #188449.

Thanks 😊

Tabatha Godwin
Jay High School
Bookkeeper I
850-675-4507

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com> on behalf of Customer Service
<CustomerService@fsbd.com>
Sent: Tuesday, August 17, 2021 10:42 AM
To: Burkhart, Judy;Customer Service
Subject: (EXT) RE: PO Status

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Morning Judy,

First let me take a moment to apologize for our delay in getting your order(s) out to you and thank you for your extreme patience as we navigate this busy season. At this time your order has not yet shipped from FSBD. We are working as quickly as possible to process orders in the order they were received at FSBD as we work first in and first out. Please feel free to check back in a few days for an updated status of your order. Again, we thank you for your patience and we understand the frustration this may be causing. We are doing everything possible to process as many orders as possible daily with the Volume we are receiving and shipping.

The districts have done an amazing job of ordering their new ELA early this year with that the Publishers and FSBD are working diligently to get these materials not only into our warehouse quickly but out of the warehouse to ensure books are in the classrooms well before the new school year. We have also seen a lot of challenges in the Trucking/Rail industry and really all throughout the logistics chain in 2021. We are meeting these challenges with solutions, but those solutions have cost some time. FSBD will continue to face all challenges to get your materials to you and we thank you for patience as we navigate this busy season.

Unfortunately, we do not keep the licenses for online access. You would need to contact the publisher rep in your area and notify them that you need access. You may find the contact information for the Publisher rep in your area by visiting our website at www.fsbd.com and under the 'Publishers' tab you would select 'Find My Representative'. From here you will select your county and the name of the Publisher and the contact information will show.

The Publisher Rep may need additional information such as a report to validate purchase and/or an invoice. If this is the case, and you do not have that information, please forward an email from them or email us at customerservice@fsbd.com with the specific information you need including PO# of order and who the publisher is and we will be happy to provide that information.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Burkhart, Judy <BurkhartJ@santarosa.k12.fl.us>
Sent: Tuesday, August 17, 2021 10:01 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: PO Status

Hello,
I'm checking back to see if these 2 PO's have shipped yet:
PO # 732126
PO # 732128

Thank you 😊

Judy Burkhart
Internal Funds Bookkeeper III
S. S. Dixon Primary School
850-995-3660 x8
burkhartj@santarosa.k12.fl.us

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Tuesday, August 17, 2021 12:03 PM
To: Frost, Patricia A.
Subject: (EXT) RE: Invoice for Holley Navarre Intermediate
Attachments: Holley Navarre Primary Invoice.pdf

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Patti,

Good afternoon. I am so sorry about that. Please let me know if you need further assistance or support.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Frost, Patricia A. <FrostP@santarosa.k12.fl.us>
Sent: Tuesday, August 17, 2021 12:49 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Re: Invoice for Holley Navarre Intermediate

Holley-Navarre PRIMARY--not Intermediate.

From: Frost, Patricia A.
Sent: Tuesday, August 17, 2021 11:47 AM
To: Jeff Cregor <jeffcregor@fsbd.com>
Subject: Invoice for Holley Navarre Intermediate

Good Morning Mr. Cregor:

I have not yet received an invoice for Holley Navarre Intermediate (Order Document: 186756). It was not included in the invoices emailed on August 6. As soon as that invoice is received, all of the HMH K-5 invoices will be submitted for payment today.

Have a great day!

Patti

Patricia A. Frost

Secretary to Floyd C. Smith, Jr., Director

Middle School Education

Dillon Admin Center

6032 Highway 90

Milton, FL 32570

850-983-5060

NOTICE TO RECIPIENT: This e-mail message is intended only for the individual or entity to which it is addressed and may contain confidential information and/or attachments that are legally privileged. If you are not the intended recipient, any review, use, dissemination, distribution, or copying of this e-mail is strictly prohibited. If you have received this e-mail in error, please notify us immediately by return e-mail or by telephone and delete this message. Please note that if this e-mail contains a forwarded message, an attachment, or is a reply to a prior message, some or all of the contents of this message may not have been produced by Patricia A. Frost



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE: PO Box 6578 Jacksonville FL 32236 Tel (904) 781-7191 (800) 447-7957

RETURNS: 1125 Ellis Road N Jacksonville FL 32254 Fax (904) 781-3486 www.fsbd.com

INVOICE NUMBER	
272316	
7/01/21	PG 1
PURCHASE ORDER NUMBER	
79155	
ACCOUNT	0000057

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL

0570341
HOLLEY NAVARRE PRIMARY SCHOOL
8019 ESCOLA ST
NAVARRE, FL

32566

32570

ATTN: J KOUNS, A TIMMONS

LN#	TITLE	QTY	DESCRIPTION	SHIP QTY	PRICE	AMOUNT
1	03-487-3	21	9PT FCTRP+AMI PR/5YD K ITR 22	21	FREE	0.00
12	03-500-1	378	6PT FWIP WB SR+AMI 5YP/D K ITR	378	146.30	55,301.40
19	13-487-3	21	11PT FCTRP+AMI PR/5YD 1 ITR22	21	FREE	0.00
32	13-500-1	378	11PT FWIP WB SR+AM 5YP/D 1 ITR	378	146.30	55,301.40
44	23-487-3	21	9PT FCTRP+AMI PR/5YD 2 ITR 22	21	FREE	0.00
55	23-500-1	378	9PT FWIP WB SR+AMI 5YP/D 2 ITR	378	146.30	55,301.40

MERCH AMT: 165,904.20
TRANSPORTATION: 1,962.50

5 4 * 165,904.20 1,197 538473 13851.39

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT

167,866.70

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Tuesday, August 17, 2021 1:00 PM
To: Frost, Patricia A.
Subject: (EXT) RE: FINAL PAYMENT FOR HMH K-5 Santa Rosa County

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Patti,

My pleasure. I couldn't be more grateful to you for your patience and support. Please let me know if you need any additional assistance. I am always glad to help.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Frost, Patricia A. <FrostP@santarosa.k12.fl.us>
Sent: Tuesday, August 17, 2021 1:57 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: FINAL PAYMENT FOR HMH K-5 Santa Rosa County

Final Payment for HMH K-5 Instructional materials has been requested. Thank you very much for your assistance and patience throughout my first "Instructional Materials Adoption Year".

Patti

Patricia A. Frost
Secretary to Floyd C. Smith, Jr., Director

Middle School Education

Dillon Admin Center

6032 Highway 90

Milton, FL 32570

850-983-5060

NOTICE TO RECIPIENT: This e-mail message is intended only for the individual or entity to which it is addressed and may contain confidential information and/or attachments that are legally privileged. If you are not the intended recipient, any review, use, dissemination, distribution, or copying of this e-mail is strictly prohibited. If you have received this e-mail in error, please notify us immediately by return e-mail or by telephone and delete this message. Please note that if this e-mail contains a forwarded message, an attachment, or is a reply to a prior message, some or all of the contents of this message may not have been produced by Patricia A. Frost

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Tuesday, August 17, 2021 1:27 PM
To: Frost, Patricia A.
Subject: (EXT) RE: Savvas 6-8

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Will do, Patti. The estimated shipping for 212 of Where the Red Fern Grows is \$60.45. I will order these using original PO 732001-0332 as per your request.

Here are the Return instructions for Charlie and the Chocolate Factory. You can email Customer Service with any questions.

customerservice@fsbd.com

Return Authorization

We will need for the school to fill out a Return Authorization Form via our website at www.fsbd.com. Go to Customer Service and click on Report an Issue with an Order. From there you will need to log in with a username and password. If you do not currently have one please go ahead and register. Once you are logged in you will need the Invoice Number/PO Number you received the Materials on. From there you will choose Return Authorization Request. All materials being returned for credit must be in perfect/new condition with no markings, stamps or barcodes. If you are returning Kits/Bundles all parts must be returned to receive credit. Once we receive this form we will issue a Return Authorization and the school can choose any carrier of their choice to return the materials to FSBD. Please note all Returns for Credit must be done within 120 days of receiving the materials.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Frost, Patricia A. <FrostP@santarosa.k12.fl.us>
Sent: Tuesday, August 17, 2021 2:12 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Re: Savvas 6-8

As per our conversation, please go ahead and order 212 copies of "Where the Red Fern Grows" to be shipped to Sims Middle School. All other information can be found on Order Doc # 187132 and Invoice 272575. This will be an "even swap" with our return of 212 copies of "Charlie & the Chocolate Factory" books, not including shipping.

Thank you very much.

Patti Frost

From: Frost, Patricia A.
Sent: Tuesday, August 17, 2021 1:00 PM
To: Jeff Cregor <jeffcregor@fsbd.com>
Subject: Savvas 6-8

Good Afternoon:

Please reference Order Document 187123, Invoice 272575.

I should have ordered 212 "Where the Red Fern Grows" instead of 424 "Charlie & the Chocolate Factory". So, Sims Middle School should have 212 Charlie & the Chocolate Factory and 212 Where the Red Fern Grows.

This was a mistake on my part.

How can this be corrected?

Thanks so much!

Patti

Patricia A. Frost
Secretary to Floyd C. Smith, Jr., Director

Middle School Education

Dillon Admin Center

6032 Highway 90

Milton, FL 32570

850-983-5060

NOTICE TO RECIPIENT: This e-mail message is intended only for the individual or entity to which it is addressed and may contain confidential information and/or attachments that are legally privileged. If you are not the intended recipient, any review, use, dissemination, distribution, or copying of this e-mail is strictly prohibited. If you have received this e-mail in error, please notify us immediately by return e-mail or by telephone and delete this message. Please note that if this e-mail contains a forwarded message, an attachment, or is a reply to a prior message, some or all of the contents of this message may not have been produced by Patricia A. Frost

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Tuesday, August 17, 2021 2:21 PM
To: Frost, Patricia A.
Subject: (EXT) RE: (EXT) RE: Savvas 6-8

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

That is wonderful news!

Thanks,
Jeff

From: Frost, Patricia A. <FrostP@santarosa.k12.fl.us>
Sent: Tuesday, August 17, 2021 3:19 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Re: (EXT) RE: Savvas 6-8

I just spoke with the bookkeeper from Sims Middle School and she said that they actually did NOT receive 424 of Charlie & the Chocolate Factory--they only received 212. So, we just need to order 212 copies of "Where the Red Fern Grows".

Patti

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Tuesday, August 17, 2021 1:26 PM
To: Frost, Patricia A. <FrostP@santarosa.k12.fl.us>
Subject: (EXT) RE: Savvas 6-8

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Will do, Patti. The estimated shipping for 212 of Where the Red Fern Grows is \$60.45. I will order these using original PO 732001-0332 as per your request.

Here are the Return instructions for Charlie and the Chocolate Factory. You can email Customer Service with any questions.

customerservice@fsbd.com

Return Authorization

We will need for the school to fill out a Return Authorization Form via our website at www.fsbdc.com. Go to Customer Service and click on Report an Issue with an Order. From there you will need to log in with a username and password. If you do not currently have one please go ahead and register. Once you are logged

in you will need the Invoice Number/PO Number you received the Materials on. From there you will choose Return Authorization Request. All materials being returned for credit must be in perfect/new condition with no markings, stamps or barcodes. If you are returning Kits/Bundles all parts must be returned to receive credit. Once we receive this form we will issue a Return Authorization and the school can choose any carrier of their choice to return the materials to FSBD. Please note all Returns for Credit must be done within 120 days of receiving the materials.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Frost, Patricia A. <FrostP@santarosa.k12.fl.us>
Sent: Tuesday, August 17, 2021 2:12 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Re: Savvas 6-8

As per our conversation, please go ahead and order 212 copies of "Where the Red Fern Grows" to be shipped to Sims Middle School. All other information can be found on Order Doc # 187132 and Invoice 272575. This will be an "even swap" with our return of 212 copies of "Charlie & the Chocolate Factory" books, not including shipping.

Thank you very much.

Patti Frost

From: Frost, Patricia A.
Sent: Tuesday, August 17, 2021 1:00 PM
To: Jeff Cregor <jeffcregor@fsbd.com>
Subject: Savvas 6-8

Good Afternoon:

Please reference Order Document 187123, Invoice 272575.

I should have ordered 212 "Where the Red Fern Grows" instead of 424 "Charlie & the Chocolate Factory". So, Sims Middle School should have 212 Charlie & the Chocolate Factory and 212 Where the Red Fern Grows.

This was a mistake on my part.

How can this be corrected?

Thanks so much!

Patti

Patricia A. Frost
Secretary to Floyd C. Smith, Jr., Director

Middle School Education

Dillon Admin Center

6032 Highway 90

Milton, FL 32570

850-983-5060

NOTICE TO RECIPIENT: This e-mail message is intended only for the individual or entity to which it is addressed and may contain confidential information and/or attachments that are legally privileged. If you are not the intended recipient, any review, use, dissemination, distribution, or copying of this e-mail is strictly prohibited. If you have received this e-mail in error, please notify us immediately by return e-mail or by telephone and delete this message. Please note that if this e-mail contains a forwarded message, an attachment, or is a reply to a prior message, some or all of the contents of this message may not have been produced by Patricia A. Frost

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Tuesday, August 17, 2021 2:37 PM
To: Frost, Patricia A.
Subject: (EXT) RE: (EXT) RE: Savvas 6-8

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Report Order Discrepancy We will need for the school to file a Report Order Discrepancy Form via our website at www.fsb.com. Once you get there you will click on Customer Service and then Report an Issue with an Order. Once you are logged in you will need the Invoice number off of the Packing Slip you have the Discrepancy on to file the Report. Please make sure to report both overages and shortages from your order on the same form. Once we have received this report, one of our Customer Service Reps will begin the needed research for your Discrepancy and will contact you directly with any additional questions they may have.

***Please Note If you are missing full cartons from your order they must be noted on the Proof of Delivery at the time of delivery -SAIA & UPS Freight shipments only, UPS deliveries are scanned by each carton and signed for. It is the schools responsibility to report any carton shortages or damages before the driver leaves on the POD so we may hold the shipping company accountable for the missing cartons.

IF WHAT YOU ARE REPORTING SHORT OR OVER IS PART OF A KIT, YOU WILL NEED TO USE THE ISBN# TO LIST THE COMPONENTS YOU ARE OVER OR SHORT.

From: Jeff Cregor
Sent: Tuesday, August 17, 2021 3:29 PM
To: 'Frost, Patricia A.' <FrostP@santarosa.k12.fl.us>
Subject: RE: (EXT) RE: Savvas 6-8

That is wonderful news!

Thanks,
Jeff

From: Frost, Patricia A. <FrostP@santarosa.k12.fl.us>
Sent: Tuesday, August 17, 2021 3:19 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Re: (EXT) RE: Savvas 6-8

I just spoke with the bookkeeper from Sims Middle School and she said that they actually did NOT receive 424 of Charlie & the Chocolate Factory--they only received 212. So, we just need to order 212 copies of "Where the Red Fern Grows".

Patti

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Tuesday, August 17, 2021 1:26 PM
To: Frost, Patricia A. <FrostP@santarosa.k12.fl.us>
Subject: (EXT) RE: Savvas 6-8

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Will do, Patti. The estimated shipping for 212 of Where the Red Fern Grows is \$60.45. I will order these using original PO 732001-0332 as per your request.

Here are the Return instructions for Charlie and the Chocolate Factory. You can email Customer Service with any questions.

customerservice@fsbd.com

Return Authorization

We will need for the school to fill out a Return Authorization Form via our website at www.fsbd.com. Go to Customer Service and click on Report an Issue with an Order. From there you will need to log in with a username and password. If you do not currently have one please go ahead and register. Once you are logged in you will need the Invoice Number/PO Number you received the Materials on. From there you will choose Return Authorization Request. All materials being returned for credit must be in perfect/new condition with no markings, stamps or barcodes. If you are returning Kits/Bundles all parts must be returned to receive credit. Once we receive this form we will issue a Return Authorization and the school can choose any carrier of their choice to return the materials to FSBD. Please note all Returns for Credit must be done within 120 days of receiving the materials.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Frost, Patricia A. <FrostP@santarosa.k12.fl.us>
Sent: Tuesday, August 17, 2021 2:12 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Re: Savvas 6-8

As per our conversation, please go ahead and order 212 copies of "Where the Red Fern Grows" to be shipped to Sims Middle School. All other information can be found on Order Doc # 187132 and Invoice 272575. This

will be an "even swap" with our return of 212 copies of "Charlie & the Chocolate Factory" books, not including shipping.

Thank you very much.

Patti Frost

From: Frost, Patricia A.
Sent: Tuesday, August 17, 2021 1:00 PM
To: Jeff Cregor <jeffcregor@fsbd.com>
Subject: Savvas 6-8

Good Afternoon:

Please reference Order Document 187123, Invoice 272575.

I should have ordered 212 "Where the Red Fern Grows" instead of 424 "Charlie & the Chocolate Factory". So, Sims Middle School should have 212 Charlie & the Chocolate Factory and 212 Where the Red Fern Grows.

This was a mistake on my part.

How can this be corrected?

Thanks so much!

Patti

Patricia A. Frost
Secretary to Floyd C. Smith, Jr., Director

Middle School Education

Dillon Admin Center

6032 Highway 90

Milton, FL 32570

850-983-5060

NOTICE TO RECIPIENT: This e-mail message is intended only for the individual or entity to which it is addressed and may contain confidential information and/or attachments that are legally privileged. If you are not the intended recipient, any review, use, dissemination, distribution, or copying of this e-mail is strictly prohibited. If you have received this e-mail in error, please notify us immediately by return e-mail or by telephone and delete this message. Please note that if this e-mail contains a forwarded message, an attachment, or is a reply to a prior message, some or all of the contents of this message may not have been produced by Patricia A. Frost

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com> on behalf of Customer Service
<CustomerService@fsbd.com>
Sent: Wednesday, August 18, 2021 10:32 AM
To: Wells, Lynda M.;Customer Service
Subject: (EXT) RE: (EXT) RE: East Milton Elementary /Status of Orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good morning Lynda,

I apologize for the delay, At this time I do not have a shipped date. We are looking closer to beginning of September for these. Our warehouse is working 7 days a week to get these out. Please feel free to check back with me and I will be happy to check on these again.

Thank you!

Keilah Gates
Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Wells, Lynda M. <WellsL@santarosa.k12.fl.us>
Sent: Wednesday, August 18, 2021 7:53 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: Re: (EXT) RE: East Milton Elementary /Status of Orders

Good morning Keilah,

We are just checking to see if there is any new information on our math, science, and social study series? Have they been shipped or do we have a ship date?

Sincerely,

Lynda M. Wells
East Milton Elementary
Internal Funds Bookkeeper
850-983-5620

From: Keilah Gates <KeilahGates@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Tuesday, August 3, 2021 2:20 PM
To: Wells, Lynda M. <WellsL@santarosa.k12.fl.us>; Customer Service <CustomerService@fsbd.com>
Subject: (EXT) RE: East Milton Elementary /Status of Orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Lynda,

First let me take a moment to apologize for our delay in getting your order(s) out to you and thank you for your extreme patience as we navigate this busy season. At this time your order has not yet shipped from FSBD. We are working hard to catch up to the delays and working 6-7 days to get all orders out the door. We are working as quickly as possible to process orders in the order they were received at FSBD as we work first in and first out. Our Goal is to have your order in our Warehouse by the end of this week. If you are pending Online Access please let me know and we can reach out to the Publisher to see if they will Provision your Licenses prior to materials shipping and invoicing. Please feel free to check back in a few days for an updated status of your order. Again, we thank you for your patience and we understand the frustration this may be causing. We are doing everything possible to process as many orders as possible daily with the Volume we are receiving and shipping.

Our Warehouse is currently working 7 days a week to catch up to the demand. The districts have done an amazing job of ordering their new ELA early this year with that the Publishers and FSBD are working diligently to get these materials not only into our warehouse quickly but out of the warehouse to ensure books are in the classrooms well before the new school year. We have also seen a lot of challenges in the Trucking/Rail industry and really all throughout the logistics chain in 2021. We are meeting these challenges with solutions, but those solutions have cost some time. FSBD will continue to face all challenges to get your materials to you and we thank you for patience as we navigate this busy season

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Wells, Lynda M. <WellsL@santarosa.k12.fl.us>
Sent: Tuesday, August 03, 2021 1:51 PM
To: Customer Service <CustomerService@fsbd.com>
Subject: East Milton Elementary /Status of Orders

Good afternoon Keilah,

I am wanting to check on the status of our book orders for our Math, Science and Social Studies Series. These orders were place the second week in July. Our budget open kind of late this year and we got at late start! I

have attached a copy of the Purchase Orders for each subject. We would appreciate any information you can provide on the timeline of when these will be received at our school.

Thank you in advance for your time and assistance with this.

Sincerely,

*Lynda M. Wells
East Milton Elementary
Internal Funds Bookkeeper
850-983-5620*

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Wednesday, August 18, 2021 12:33 PM
To: Denham, Tiffany L.; Customer Service
Subject: (EXT) RE: (EXT) RE: Delivery ETA for 2 Chumuckla Elementary orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Hi Tiffany,

I don't have an estimated shipping date on this yet but we are looking at closer to the end of this month to beginning of next month. I'd be happy to check on it again around that time.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Denham, Tiffany L. <DenhamT@santarosa.k12.fl.us>
Sent: Wednesday, August 18, 2021 10:45 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: RE: (EXT) RE: Delivery ETA for 2 Chumuckla Elementary orders

Good morning. I was just checking in about our textbooks. Thanks!

Sent from Mail for Windows

From: Customer Service
Sent: Wednesday, August 4, 2021 7:48 AM
To: Denham, Tiffany L.
Cc: Jeff Cregor; Customer Service
Subject: (EXT) RE: Delivery ETA for 2 Chumuckla Elementary orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Morning Ms. Denham, first let me take a moment to apologize for our delay in getting your order(s) out to you and thank you for your extreme patience as we navigate this busy season. At this time your order has not yet shipped from

FSBD. We are working hard to catch up to the delays and working 6-7 days to get all orders out the door. We are working as quickly as possible to process orders in the order they were received at FSBD as we work first in and first out. At this time based on when your School's orders were placed our Goal is to have them in our Warehouse ready to ship by mid- August. We have reached out to Publishers about our current shipping delays and they are willing to Provision Online/Digital Access early prior to physical materials shipping to ensure Schools have content to start the year off. Please feel free to check back in a few days for an updated status of your order. Again, we thank you for your patience and we understand the frustration this may be causing. We are doing everything possible to process as many orders as possible daily with the Volume we are receiving and shipping.

Our Warehouse is currently working 7 days a week to catch up to the demand. The Districts have done an amazing job of ordering their new ELA early this year with that the Publishers and FSBD are working diligently to get these materials not only into our warehouse quickly but out of the warehouse to ensure books are in the classrooms well before the new school year. We have also seen a lot of challenges in the Trucking/Rail industry and really all throughout the logistics chain in 2021. We are meeting these challenges with solutions, but those solutions have cost some time. FSBD will continue to face all challenges to get your materials to you and we thank you for patience as we navigate this busy season.

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Wednesday, August 4, 2021 8:15 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: Delivery ETA for 2 Chumuckla Elementary orders

Could you please send Delivery ETA's for the below PO's to Tiffany Denham?

DenhamT@santarosa.k12.fl.us

PO 732267

PO 732265

Thanks,
Jeff

From: Denham, Tiffany L. <DenhamT@santarosa.k12.fl.us>
Sent: Wednesday, August 04, 2021 8:11 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: RE: (EXT) RE: Order

Sorry. It's early.
Chumuckla 732267 and 732265

Sent from Mail for Windows 10

From: Jeff Cregor
Sent: Wednesday, August 4, 2021 7:08 AM
To: Denham, Tiffany L.
Subject: (EXT) RE: Order

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Tiffany,

Good morning. What is your School name and the PO numbers that you are inquiring about?

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Denham, Tiffany L. <DenhamT@santarosa.k12.fl.us>
Sent: Wednesday, August 04, 2021 8:05 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Order

Good morning! We have not received our math and science order. Do you know when we should get them? Thanks.

Sent from Mail for Windows 10

Goodbred, Tracy R.

From: z Orders <Orders@FSBD.COM>
Sent: Wednesday, August 18, 2021 1:29 PM
To: Salter, Tammy J.
Subject: (EXT) RE: Central - additional books

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Thank you, Tammy!

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Salter, Tammy J. <SalterT@santarosa.k12.fl.us>
Sent: Wednesday, August 18, 2021 2:19 PM
To: z Orders <Orders@FSBD.COM>
Subject: Central - additional books

Please see the attached PO and additional ELA books we need.

If there are any questions, please let me know.

Tammy J. Salter

Internal Funds Bookkeeper

Central School

"Education is the most powerful weapon we can use to change the world." - Nelson Mandela



6180 Central School Rd.

Milton, FL 32570-6707

(850) 983-5640 Ext. 4230

(850) 983-5645 Fax

"It is easier to build up a child than it is to repair an adult. Choose your words wisely."

Goodbred, Tracy R.

From: Keilah Gates <KeliahGates@fsbd.com>
Sent: Wednesday, August 18, 2021 1:46 PM
To: Shaw, Sharon
Subject: (EXT) RE: PO 732211

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

I apologize for that Sharon.

I don't have an estimated shipping date on this yet but we are looking at closer to the end of this month to beginning of next month. I'd be happy to check on it again around that time.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Shaw, Sharon <ShawSF@santarosa.k12.fl.us>
Sent: Wednesday, August 18, 2021 2:32 PM
To: Keilah Gates <KeliahGates@fsbd.com>
Subject: PO 732211

Good afternoon! I was calling to check on our textbook order. I figured it was easier to email you.

Sharon Shaw
OBE

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Wednesday, August 18, 2021 2:39 PM
To: Rosenberg, Donita;Customer Service
Cc: Curtis, Roselyn;LeeksShepherd, Tonya
Subject: (EXT) RE: Status of Purchase Orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon Donna,

Unfortunately I don't have an estimated shipping date on this yet but we are looking at closer to the end of this month to beginning of next month. I'd be happy to check on it again around that time.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>
Sent: Wednesday, August 18, 2021 2:00 PM
To: Customer Service <CustomerService@fsbd.com>
Cc: Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>; LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>
Subject: Status of Purchase Orders

Good afternoon,

Please provide an ETA on the following Purchase Orders for Avalon Middle School, Santa Rosa County School District, Milton, Florida. Purchase Orders were received at FSBD on July 19th.

P.O. No. 732132
P.O. No. 732133
P.O. No. 732138
P.O. No. 732140
P.O. No. 732141
P.O. No. 732143

P.O. No. 732145
P.O. No. 732146
P.O. No. 732147

Thanks,

Donita Rosenberg

Internal Funds Bookkeeper III

Avalon Middle School

5445 King Arthurs Way

Milton, FL 32583

850-983-5540 Ext. 1113

850-983-5545 FAX

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Wednesday, August 18, 2021 2:39 PM
To: Rosenberg, Donita;Customer Service
Cc: Curtis, Roselyn;LeeksShepherd, Tonya
Subject: (EXT) RE: Status of Purchase Orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon Donna,

Unfortunately I don't have an estimated shipping date on this yet but we are looking at closer to the end of this month to beginning of next month. I'd be happy to check on it again around that time.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>
Sent: Wednesday, August 18, 2021 2:00 PM
To: Customer Service <CustomerService@fsbd.com>
Cc: Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>; LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>
Subject: Status of Purchase Orders

Good afternoon,

Please provide an ETA on the following Purchase Orders for Avalon Middle School, Santa Rosa County School District, Milton, Florida. Purchase Orders were received at FSBD on July 19th.

P.O. No. 732132
P.O. No. 732133
P.O. No. 732138
P.O. No. 732140
P.O. No. 732141
P.O. No. 732143

P.O. No. 732145
P.O. No. 732146
P.O. No. 732147

Thanks,

Donita Rosenberg

Internal Funds Bookkeeper III

Avalon Middle School

5445 King Arthurs Way

Milton, FL 32583

850-983-5540 Ext. 1113

850-983-5545 FAX

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Wednesday, August 18, 2021 2:39 PM
To: Rosenberg, Donita;Customer Service
Cc: Curtis, Roselyn;LeeksShepherd, Tonya
Subject: (EXT) RE: Status of Purchase Orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon Donna,

Unfortunately I don't have an estimated shipping date on this yet but we are looking at closer to the end of this month to beginning of next month. I'd be happy to check on it again around that time.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>
Sent: Wednesday, August 18, 2021 2:00 PM
To: Customer Service <CustomerService@fsbd.com>
Cc: Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>; LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>
Subject: Status of Purchase Orders

Good afternoon,

Please provide an ETA on the following Purchase Orders for Avalon Middle School, Santa Rosa County School District, Milton, Florida. Purchase Orders were received at FSBD on July 19th.

P.O. No. 732132
P.O. No. 732133
P.O. No. 732138
P.O. No. 732140
P.O. No. 732141
P.O. No. 732143

P.O. No. 732145

P.O. No. 732146

P.O. No. 732147

Thanks,

Donita Rosenberg

Internal Funds Bookkeeper III

Avalon Middle School

5445 King Arthurs Way

Milton, FL 32583

850-983-5540 Ext. 1113

850-983-5545 FAX

Goodbred, Tracy R.

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Sent: Thursday, August 19, 2021 7:47 AM
To: Baugus, Jeffery A.; Jeff Cregor; Keilah Gates
Cc: Thorpe, Mike
Subject: (EXT) RE: FSBD Shipment

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Morning Mr. Baugus, at this time the availability of trucks and trailers is not what the delay in getting the materials to your schools. Our Warehouse is currently working on orders that were received before these Santa Rosa orders. At this time the Santa Rosa orders have not yet been picked and staged to be ready for our trucklines to be picked up. We are fully confident in our Trucklines at this time to make timely deliveries once the orders have been picked by our Warehouse and staged to be shipped. Again, we are extremely sorry for the delays our Warehouse is experiencing this year due to the Volume and Size of the new ELA Adoption along with other lingering Covid effects that we all have encountered this year.

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: Baugus, Jeffery A. <BaugusJ@santarosa.k12.fl.us>
Sent: Wednesday, August 18, 2021 5:17 PM
To: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>; Jeff Cregor <JeffCregor@FSBD.com>; Keilah Gates <KeliyahGates@fsbd.com>
Cc: Thorpe, Mike <ThorpeM@santarosa.k12.fl.us>
Subject: FSBD Shipment

Good afternoon,

Considering the extensive shipping delay, would it be possible for Mr. Thorpe and myself to pick up our schools' shipments from FSBD and deliver them to our schools personally? We're willing to rent U-Hauls and drive that way asap to get these materials in the hands of our teachers in a timely manner.

I understand that direct pickups from FSBD have not been possible in the past and I understand the security considerations behind them, but we ask for you to consider an exception given this situation.

Please let us know if we can make this work. Thanks so much for your time and consideration!

Serving Together,

Jeffery Baugus

Coordinator of Math and Science
Santa Rosa County School District

Office: 850.983.5051 Fax: 850.981.7861



Goodbred, Tracy R.

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Sent: Thursday, August 19, 2021 7:47 AM
To: Baugus, Jeffery A.; Jeff Cregor; Keilah Gates
Cc: Thorpe, Mike
Subject: (EXT) RE: FSBD Shipment

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Morning Mr. Baugus, at this time the availability of trucks and trailers is not what the delay in getting the materials to your schools. Our Warehouse is currently working on orders that were received before these Santa Rosa orders. At this time the Santa Rosa orders have not yet been picked and staged to be ready for our trucklines to be picked up. We are fully confident in our Trucklines at this time to make timely deliveries once the orders have been picked by our Warehouse and staged to be shipped. Again, we are extremely sorry for the delays our Warehouse is experiencing this year due to the Volume and Size of the new ELA Adoption along with other lingering Covid effects that we all have encountered this year.

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: Baugus, Jeffery A. <BaugusJ@santarosa.k12.fl.us>
Sent: Wednesday, August 18, 2021 5:17 PM
To: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>; Jeff Cregor <JeffCregor@FSBD.com>; Keilah Gates <KeliyahGates@fsbd.com>
Cc: Thorpe, Mike <ThorpeM@santarosa.k12.fl.us>
Subject: FSBD Shipment

Good afternoon,

Considering the extensive shipping delay, would it be possible for Mr. Thorpe and myself to pick up our schools' shipments from FSBD and deliver them to our schools personally? We're willing to rent U-Hauls and drive that way asap to get these materials in the hands of our teachers in a timely manner.

I understand that direct pickups from FSBD have not been possible in the past and I understand the security considerations behind them, but we ask for you to consider an exception given this situation.

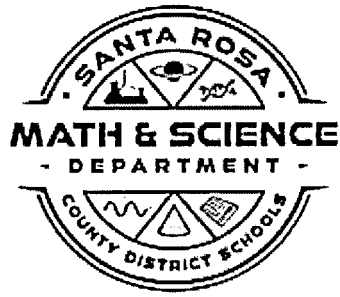
Please let us know if we can make this work. Thanks so much for your time and consideration!

Serving Together,

Jeffery Baugus

Coordinator of Math and Science
Santa Rosa County School District

Office: 850.983.5051 Fax: 850.981.7861



Goodbred, Tracy R.

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Sent: Thursday, August 19, 2021 7:47 AM
To: Baugus, Jeffery A.; Jeff Cregor; Keilah Gates
Cc: Thorpe, Mike
Subject: (EXT) RE: FSBD Shipment

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Morning Mr. Baugus, at this time the availability of trucks and trailers is not what the delay in getting the materials to your schools. Our Warehouse is currently working on orders that were received before these Santa Rosa orders. At this time the Santa Rosa orders have not yet been picked and staged to be ready for our trucklines to be picked up. We are fully confident in our Trucklines at this time to make timely deliveries once the orders have been picked by our Warehouse and staged to be shipped. Again, we are extremely sorry for the delays our Warehouse is experiencing this year due to the Volume and Size of the new ELA Adoption along with other lingering Covid effects that we all have encountered this year.

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: Baugus, Jeffery A. <BaugusJ@santarosa.k12.fl.us>
Sent: Wednesday, August 18, 2021 5:17 PM
To: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>; Jeff Cregor <JeffCregor@FSBD.com>; Keilah Gates <KeliyahGates@fsbd.com>
Cc: Thorpe, Mike <ThorpeM@santarosa.k12.fl.us>
Subject: FSBD Shipment

Good afternoon,

Considering the extensive shipping delay, would it be possible for Mr. Thorpe and myself to pick up our schools' shipments from FSBD and deliver them to our schools personally? We're willing to rent U-Hauls and drive that way asap to get these materials in the hands of our teachers in a timely manner.

I understand that direct pickups from FSBD have not been possible in the past and I understand the security considerations behind them, but we ask for you to consider an exception given this situation.

Please let us know if we can make this work. Thanks so much for your time and consideration!

Serving Together,

Jeffery Baugus

Coordinator of Math and Science
Santa Rosa County School District

Office: 850.983.5051 Fax: 850.981.7861



Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Thursday, August 19, 2021 8:13 AM
To: Bourland, Summer H.; Customer Service
Subject: (EXT) RE: (EXT) RE: Order Document #187273

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Morning Summer, as I'm sure you are aware FSBD is facing fulfillment delays in processing our orders in our Warehouse due to the size of the orders and the lingering effects Covid has left behind. Our Warehouse is diligently working towards your orders placed in mid-July. At this time I do not show that we have shipped these as of yet. At this time our Goal is to start shipping these orders by the end of next week into the week of August 30th. We understand this is not an ideal situation and that you have Teachers and Students at the end of the line waiting for materials. Please know that our warehouse is working 6-7 days a week to get as many orders out as quickly as possible at this time.

Thank you!

Keilah Gates

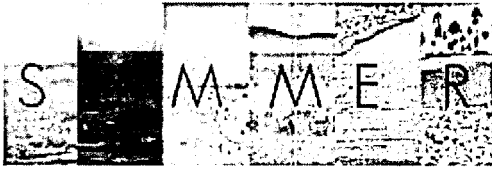
Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Bourland, Summer H. <BourlandS@santarosa.k12.fl.us>
Sent: Thursday, August 19, 2021 9:09 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: RE: (EXT) RE: Order Document #187273

Sorry to keep bothering you as I'm sure you have an overwhelming amount of emails about orders. Do we think we are still on track for a delivery by the end of next week? Thank you for your time.

Summer Bourland

Bookkeeper
Gulf Breeze Middle School
(850) 934-4080 ext. 105
Fax: (850) 934-4085



From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com> **On Behalf Of** Customer Service
Sent: Friday, August 6, 2021 12:14 PM
To: Bourland, Summer H. <BourlandS@santarosa.k12.fl.us>; Customer Service <CustomerService@fsbd.com>
Subject: (EXT) RE: Order Document #187273

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Ms. Bourland, first let me take a moment to apologize for our delay in getting your order(s) out to you and thank you for your extreme patience as we navigate this busy season. At this time your order has not yet shipped from FSBD. We are working hard to catch up to the delays and working 6-7 days to get all orders out the door. We are working as quickly as possible to process orders in the order they were received at FSBD as we work first in and first out. .. Please feel free to check back in a few days for an updated status of your order. Again, we thank you for your patience and we understand the frustration this may be causing. We are doing everything possible to process as many orders as possible daily with the Volume we are receiving and shipping.

Our Warehouse is currently working 7 days a week to catch up to the demand. The Districts have done an amazing job of ordering their new ELA early this year with that the Publishers and FSBD are working diligently to get these materials not only into our warehouse quickly but out of the warehouse to ensure books are in the classrooms. We have also seen a lot of challenges in the Trucking/Rail industry and really all throughout the logistics chain in 2021. We are meeting these challenges with solutions, but those solutions have cost some time. FSBD will continue to face all challenges to get your materials to you and we thank you for patience as we navigate this busy season.

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: Bourland, Summer H. <BourlandS@santarosa.k12.fl.us>
Sent: Friday, August 6, 2021 1:11 PM
To: Customer Service <CustomerService@fsbd.com>
Subject: Order Document #187273

Is there any way you can let me know a status update on Order Document #187273? Please and Thank you. Have a great day.

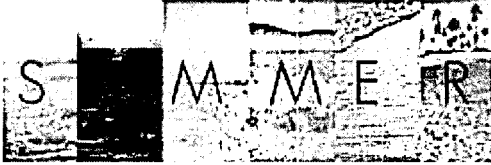
Summer Bourland

Bookkeeper

Gulf Breeze Middle School

(850) 934-4080 ext. 105

Fax: (850) 934-4085



Goodbred, Tracy R.

From: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Sent: Thursday, August 19, 2021 9:10 AM
To: Phillips, Nova
Cc: Keilah Gates
Subject: (EXT) Return Merchandise Authorization Form
Attachments: RMA# 26240.pdf

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Morning Nova,

Please place a copy of the attached return paperwork inside the box with the material that needs to be returned to us for a credit. It will be the schools responsibility to set up and pay for return shipping of the materials to FSBD. At this time you may make arrangements with any freight carrier of your choice to return these materials to us. Once we receive the materials we will issue a credit. Feel free to order replacement materials in the meantime if needed. If you are looking to drop the materials off at our facility, please see the front desk upon arrival from the hours of 8am – 4pm.

Thank you,

Kristine Kuenkler

Customer Service Representative/File Clerk
Florida School Book Depository, Inc.
1125 N. Ellis Rd. Jacksonville, FL 32254
1-800-447-7957 Ext. 212
904-781-7191
Fax 904-781-3486
KristineKuenkler@fsbd.com

**Florida
School Book
Depository**



Return Authorization

P.O. Box 6578 – Jacksonville, Florida 32236
 Telephone: 800-447-7957
 Fax: 904-781-3486
 Web address: www.fsb.com

RMA #: 00026240
 RMA date: 08/19/21
 PO #: 732001-0332

0570332
 Ship to: THOMAS SIMS MIDDLE SCHOOL
 5500 EDUCATION DR.

Bill to: 0000057
 SANTA ROSA INSTRUCTIONAL MAT
 ACCOUNTS PAYABLE
 5086 CANAL ST

PACE, FL 32571.

MILTON, FL 32570.

NOVA PHILLIPS
 850-995-3676 FAX:

FSBD Code #	Title	Quantity Authorized	Invoice #	Return by Date
--------------------	--------------	--------------------------------	------------------	---------------------------

PLEASE CHOOSE CARRIER OF CHOICE FOR RETURN
 ITEMS. PLEASE INCLUDE A COPY OF THE RMA
 WITH YOUR RETURN. THANK YOU.
 08/19/21 KRISP

798371	CHARLIE AND CHOCOLATE FACTORY	212	NONE	09/19/21
--------	-------------------------------	-----	------	----------

For accurate and timely processing of your return,
 please enclose a copy of this document with your shipment.

Ship authorized return to:

**Florida School Book Depository
 Return Shipments
 350 Ellis Road North
 Jacksonville, Florida 32254**

Goodbred, Tracy R.

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Sent: Thursday, August 19, 2021 11:18 AM
To: Stanhagen, Debbie
Cc: Customer Service
Subject: (EXT) FW: K - 5 CATALOG
Attachments: 57 HMH Santa Rosa ELA K-5 Into Reading 2022.pdf

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Hi Debbie, please see attached and see if this is what you are looking for.

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: Stanhagen, Debbie <StanhagenD@santarosa.k12.fl.us>
Sent: Thursday, August 19, 2021 11:37 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: K - 5 CATALOG

Hi, I am having trouble accessing the K - 5 catalog on your website.
I just need the pages for K - 5 **HMH, Into Reading** (the new ELA series), please.
Thank you.
ds

Debbie Stanhagen, Bookkeeper III

East Bay K8
2535 Elkhart Drive

Navarre, FL 32566

850-750-0134 (4252)

850-554-4375

Santa Rosa County Florida Into Reading 2022/1e

HOUGHTON MIFFLIN HARCOURT

*FLORIDA INTO READING,
 2022/1ST EDITION
 (Ada et al.)*

**SANTA ROSA COUNTY
 KINDERGARTEN**

Florida Santa Rosa Write-In Plus Workbook Student Resource Package with Amira 5-Year Print/5-Year Digital	03-500-1	146.30	9780358623199 N
FLORIDA STUDENT MYBOOK Softcover	03-490-1	47.45	9780358461432
KNOW IT SHOW IT WORKBOOK	03-491-1	19.40	9781328460547
(Reorder 1 of each free in years 2-5 per 03-500-1 Student Resource Package purchased in first year)			

PACKAGE COMPONENTS

Florida Santa Rosa Write-In Plus Workbook Student Resource Package with Amira 5-Year Print/5-Year Digital	03-500-1	146.30	9780358623199	
<i>Components:</i>				
FLORIDA STUDENT MYBOOK Softcover 5-Year Print	03-493-1	123.30	9780358516842	Ships 03-490-1
FLORIDA STUDENT MYBOOK PLUS RESOURCES Online 5-Year Digital	03-493-2	98.70	9780358518013	
Know It Show It Workbook 5-Year	03-488-4	50.45	9780358029632	Ships 03-491-1
Rigby Leveled Reader Library Online 5-Year Digital	03-500-4	30.35	9780358057284	
AMIRA STUDENT ACCESS Online 5-Year Digital Gr. K-3	33-493-3	25.00	9780358518655	
Amira Dyslexia Screener Student Access Online 5-Year Digital Gr. K-3	33-496-9	15.00	9780358332428	

Santa Rosa County Florida Into Reading 2022/1e

GRADE 1

Florida Santa Rosa Write-In Plus Workbook Student Resource Package with Amira 5-Year Print/5-Year Digital	13-500-1	146.30	9780358623205 N
FLORIDA STUDENT MYBOOK Softcover Set			
VOLUME 1	13-490-1	9.50	9780358124665
VOLUME 2	13-490-2	9.50	9780358124672
VOLUME 3	13-490-3	9.50	9780358124689
VOLUME 4	13-490-4	9.50	9780358124696
VOLUME 5	13-490-5	9.50	9780358124702
Single Copy Reorder Workbook:			
KNOW IT SHOW IT WORKBOOK	13-491-1	19.40	9780358192060
(Reorder 1 of each Student Volume and 1 Workbook free in years 2-5 per 13-500-1 Student Resource Package purchased in first year)			

PACKAGE COMPONENTS

Florida Santa Rosa Write-In Plus Workbook Student Resource Package with Amira 5-Year Print/5-Year Digital	13-500-1	146.30	9780358623205	
<i>Components:</i>				
FLORIDA STUDENT MYBOOK Softcover Set 5-Year Print	13-493-1	123.30	9780358516743	Ships 13-490-1, 2, 3, 4 & 5
FLORIDA STUDENT MYBOOK PLUS RESOURCES Online 5-Year Digital	13-493-2	98.70	9780358518020	
Know It Show Workbook It 5-Year	13-488-4	50.45	9780358526605	Ships 13-491-1
Writing Workshop Student Plus Resources Online 5-Year Digital	13-500-3	13.65	9780358573043	
Rigby Leveled Reader Library Online 5-Year Digital	13-500-4	30.35	9780358057291	
AMIRA STUDENT ACCESS Online 5-Year Digital Gr. K-3	33-493-3	25.00	9780358518655	
Amira Dyslexia Screener Student Access Online 5-Year Digital Gr. K-3	33-496-9	15.00	9780358332428	

Santa Rosa County Florida Into Reading 2022/1e

GRADE 2

Florida Santa Rosa Write-In Plus Workbook Student Resource Package with Amira 5-Year Print/5-Year Digital	23-500-1	146.30	9780358623212 N
FLORIDA STUDENT MYBOOK Softcover			
VOLUME 1	23-490-1	15.85	9780358124719
VOLUME 2	23-490-2	15.85	9780358124726
VOLUME 3	23-490-3	15.85	9780358124733
Single Copy Reorder Workbook:			
KNOW IT SHOW IT WORKBOOK	23-491-1	19.40	9780358192077
(Reorder 1 of each Student Volume and 1 Workbook free in years 2-5 per 23-500-1 Student Resource Package purchased in first year)			

PACKAGE COMPONENTS

Florida Santa Rosa Write-In Plus Workbook Student Resource Package with Amira 5-Year Print/5-Year Digital	23-500-1	146.30	9780358623212	
<i>Components:</i>				
FLORIDA STUDENT MYBOOK Softcover Set 5-Year Print	23-493-1	123.30	9780358516750	Ships 23-490-1, 2 & 3
FLORIDA STUDENT MYBOOK PLUS RESOURCES Online 5-Year Digital	23-493-2	98.70	9780358518037	
Know It Show Workbook It 5-Year	23-488-4	50.45	9780358526612	Ships 23-491-1
Writing Workshop Student Plus Resources Online 5-Year Digital	23-500-3	13.65	9780358573050	
Rigby Leveled Reader Library Online 5-Year Digital	23-500-4	30.35	9780358057307	
AMIRA STUDENT ACCESS Online 5-Year Digital Gr. K-3	33-493-3	25.00	9780358518655	
Amira Dyslexia Screener Student Access Online 5-Year Digital Gr. K-3	33-496-9	15.00	9780358332428	

Santa Rosa County Florida Into Reading 2022/1e

GRADE 3

Florida Santa Rosa Write-In Plus Workbook Student Resource Package with Amira 5-Year Print/5-Year Digital	33-500-1	132.30	9780358623229 N
FLORIDA STUDENT MYBOOK Softcover			
VOLUME 1	33-490-1	23.75	9780358124764
VOLUME 2	33-490-2	23.75	9780358124771
Single Copy Reorder Workbook: KNOW IT SHOW IT WORKBOOK	33-491-1	19.40	9780358192084
(Reorder 1 of each Student Volume and 1 Workbook free in years 2-5 per 33-500-1 Student Resource Package purchased in first year)			

PACKAGE COMPONENTS

Florida Santa Rosa Write-In Plus Workbook Student Resource Package with Amira 5-Year Print/5-Year Digital	33-500-1	132.30	9780358623229	
<i>Components:</i>				
FLORIDA STUDENT MYBOOK Softcover Set 5-Year Print	33-493-1	123.30	9780358516767	Ships 33-490-1 & 2
FLORIDA STUDENT MYBOOK PLUS RESOURCES Online 5-Year Digital	33-493-2	98.70	9780358518044	
Know It Show Workbook It 5-Year	33-488-4	50.45	9780358526629	Ships 33-491-1
Writing Workshop Student Plus Resources Online 5-Year Digital	33-500-3	13.65	9780358573067	
Rigby Leveled Reader Library Online 5-Year Digital	33-500-4	30.35	9780358057314	
AMIRA STUDENT ACCESS Online 5-Year Digital Gr. K-3	33-493-3	25.00	9780358518655	
Amira Dyslexia Screener Student Access Online 5-Year Digital Gr. K-3	33-496-9	15.00	9780358332428	

Santa Rosa County Florida Into Reading 2022/1e

GRADE 4

Florida Santa Rosa Write-In Plus Workbook Student Resource Package with Waggle 5-Year Print/5-Year Digital	43-500-1	132.30	9780358623236	N
FLORIDA STUDENT MYBOOK Softcover				
VOLUME 1	43-490-1	23.75	9780358124788	
VOLUME 2	43-490-2	23.75	9780358124795	
Single Copy Reorder Workbook:				
KNOW IT SHOW IT WORKBOOK	43-491-1	19.40	9780358192091	
(Reorder 1 of each Student Volume and 1 Workbook free in years 2-5 per 43-500-1 Student Resource Package purchased in first year)				

PACKAGE COMPONENTS

Florida Santa Rosa Write-In Plus Workbook Student Resource Package with Waggle 5-Year Print/5-Year Digital	43-500-1	132.30	9780358623236	
<i>Components:</i>				
FLORIDA STUDENT MYBOOK Softcover Set 5-Year Print	43-493-1	123.30	9780358516774	Ships 43-490-1 & 2
FLORIDA STUDENT MYBOOK PLUS RESOURCES Online 5-Year Digital	43-493-2	98.70	9780358518051	
Know It Show Workbook It 5-Year	43-488-4	50.45	9780358526636	Ships 43-491-1
Writing Workshop Student Plus Resources Online 5-Year Digital	43-500-3	13.65	9780358573074	
Rigby Leveled Reader Library Online 5-Year Digital	43-500-4	30.35	9780358057321	
FLORIDA WAGGLE DIGITAL STUDENT RESOURCES 5-Year Digital Gr. 4-5	53-492-6	65.00	9780358472957	

GRADE 5

Florida Santa Rosa Write-In Plus Workbook Student Resource Package with Waggle 5-Year Print/5-Year Digital	53-500-1	132.30	9780358623243	N
FLORIDA STUDENT MYBOOK Softcover				
VOLUME 1	53-490-1	23.75	9780358124801	
VOLUME 2	53-490-2	23.75	9780358124818	
Single Copy Reorder Workbook:				
KNOW IT SHOW IT WORKBOOK	53-491-1	19.40	9780358192107	
(Reorder 1 of each Student Volume and 1 Workbook free in years 2-5 per 53-500-1 Student Resource Package purchased in first year)				

PACKAGE COMPONENTS

Florida Santa Rosa Write-In Plus Workbook Student Resource Package with Waggle 5-Year Print/5-Year Digital	53-500-1	132.30	9780358623243	
<i>Components:</i>				
FLORIDA STUDENT MYBOOK Softcover Set 5-Year Print	53-493-1	123.30	9780358516781	Ships 53-490-1 & 2
FLORIDA STUDENT MYBOOK PLUS RESOURCES Online 5-Year Digital	53-493-2	98.70	9780358518068	
Know It Show Workbook It 5-Year	53-488-4	50.45	9780358526643	Ships 53-491-1
Writing Workshop Student Plus Resources Online 5-Year Digital	53-500-3	13.65	9780358573081	
Rigby Leveled Reader Library Online 5-Year Digital	53-500-4	30.35	9780358057338	
FLORIDA WAGGLE DIGITAL STUDENT RESOURCES 5-Year Digital Gr. 4-5	53-492-6	65.00	9780358472957	

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Thursday, August 19, 2021 11:19 AM
To: Stanhagen, Debbie
Cc: Customer Service
Subject: (EXT) HMH Santa Rosa Catalog Copy - K-5 ELA
Attachments: 57 HMH Santa Rosa ELA K-5 Into Reading 2022.pdf

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Debbie,

Good afternoon. Please see the attached HMH K-5 Catalog copy for Santa Rosa County. Please let me know if you need additional information or support.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

Santa Rosa County Florida Into Reading 2022/1e

HOUGHTON MIFFLIN HARCOURT

*FLORIDA INTO READING,
 2022/1ST EDITION
 (Ada et al.)*

**SANTA ROSA COUNTY
 KINDERGARTEN**

Florida Santa Rosa Write-In Plus Workbook Student Resource Package with Amira 5-Year Print/5-Year Digital	03-500-1	146.30	9780358623199 N
FLORIDA STUDENT MYBOOK Softcover	03-490-1	47.45	9780358461432
KNOW IT SHOW IT WORKBOOK	03-491-1	19.40	9781328460547
(Reorder 1 of each free in years 2-5 per 03-500-1 Student Resource Package purchased in first year)			

PACKAGE COMPONENTS

Florida Santa Rosa Write-In Plus Workbook Student Resource Package with Amira 5-Year Print/5-Year Digital	03-500-1	146.30	9780358623199	
<i>Components:</i>				
FLORIDA STUDENT MYBOOK Softcover 5-Year Print	03-493-1	123.30	9780358516842	Ships 03-490-1
FLORIDA STUDENT MYBOOK PLUS RESOURCES Online 5-Year Digital	03-493-2	98.70	9780358518013	
Know It Show It Workbook 5-Year	03-488-4	50.45	9780358029632	Ships 03-491-1
Rigby Leveled Reader Library Online 5-Year Digital	03-500-4	30.35	9780358057284	
AMIRA STUDENT ACCESS Online 5-Year Digital Gr. K-3	33-493-3	25.00	9780358518655	
Amira Dyslexia Screener Student Access Online 5-Year Digital Gr. K-3	33-496-9	15.00	9780358332428	

Santa Rosa County Florida Into Reading 2022/1e

GRADE 1

Florida Santa Rosa Write-In Plus Workbook Student Resource Package with Amira 5-Year Print/5-Year Digital	13-500-1	146.30	9780358623205 N
FLORIDA STUDENT MYBOOK Softcover Set			
VOLUME 1	13-490-1	9.50	9780358124665
VOLUME 2	13-490-2	9.50	9780358124672
VOLUME 3	13-490-3	9.50	9780358124689
VOLUME 4	13-490-4	9.50	9780358124696
VOLUME 5	13-490-5	9.50	9780358124702
Single Copy Reorder Workbook:			
KNOW IT SHOW IT WORKBOOK	13-491-1	19.40	9780358192060
(Reorder 1 of each Student Volume and 1 Workbook free in years 2-5 per 13-500-1 Student Resource Package purchased in first year)			

PACKAGE COMPONENTS

Florida Santa Rosa Write-In Plus Workbook Student Resource Package with Amira 5-Year Print/5-Year Digital	13-500-1	146.30	9780358623205	
<i>Components:</i>				
FLORIDA STUDENT MYBOOK Softcover Set 5-Year Print	13-493-1	123.30	9780358516743	Ships 13-490-1, 2, 3, 4 & 5
FLORIDA STUDENT MYBOOK PLUS RESOURCES Online 5-Year Digital	13-493-2	98.70	9780358518020	
Know It Show Workbook It 5-Year	13-488-4	50.45	9780358526605	Ships 13-491-1
Writing Workshop Student Plus Resources Online 5-Year Digital	13-500-3	13.65	9780358573043	
Rigby Leveled Reader Library Online 5-Year Digital	13-500-4	30.35	9780358057291	
AMIRA STUDENT ACCESS Online 5-Year Digital Gr. K-3	33-493-3	25.00	9780358518655	
Amira Dyslexia Screener Student Access Online 5-Year Digital Gr. K-3	33-496-9	15.00	9780358332428	

Santa Rosa County Florida Into Reading 2022/1e

GRADE 2

Florida Santa Rosa Write-In Plus Workbook Student Resource Package with Amira 5-Year Print/5-Year Digital	23-500-1	146.30	9780358623212 N
FLORIDA STUDENT MYBOOK Softcover			
VOLUME 1	23-490-1	15.85	9780358124719
VOLUME 2	23-490-2	15.85	9780358124726
VOLUME 3	23-490-3	15.85	9780358124733
Single Copy Reorder Workbook:			
KNOW IT SHOW IT WORKBOOK	23-491-1	19.40	9780358192077
(Reorder 1 of each Student Volume and 1 Workbook free in years 2-5 per 23-500-1 Student Resource Package purchased in first year)			

PACKAGE COMPONENTS

Florida Santa Rosa Write-In Plus Workbook Student Resource Package with Amira 5-Year Print/5-Year Digital	23-500-1	146.30	9780358623212	
<i>Components:</i>				
FLORIDA STUDENT MYBOOK Softcover Set 5-Year Print	23-493-1	123.30	9780358516750	Ships 23-490-1, 2 & 3
FLORIDA STUDENT MYBOOK PLUS RESOURCES Online 5-Year Digital	23-493-2	98.70	9780358518037	
Know It Show Workbook It 5-Year	23-488-4	50.45	9780358526612	Ships 23-491-1
Writing Workshop Student Plus Resources Online 5-Year Digital	23-500-3	13.65	9780358573050	
Rigby Leveled Reader Library Online 5-Year Digital	23-500-4	30.35	9780358057307	
AMIRA STUDENT ACCESS Online 5-Year Digital Gr. K-3	33-493-3	25.00	9780358518655	
Amira Dyslexia Screener Student Access Online 5-Year Digital Gr. K-3	33-496-9	15.00	9780358332428	

Santa Rosa County Florida Into Reading 2022/1e

GRADE 3

Florida Santa Rosa Write-In Plus Workbook Student Resource Package with Amira 5-Year Print/5-Year Digital	33-500-1	132.30	9780358623229 N
FLORIDA STUDENT MYBOOK Softcover			
VOLUME 1	33-490-1	23.75	9780358124764
VOLUME 2	33-490-2	23.75	9780358124771
Single Copy Reorder Workbook:			
KNOW IT SHOW IT WORKBOOK	33-491-1	19.40	9780358192084
(Reorder 1 of each Student Volume and 1 Workbook free in years 2-5 per 33-500-1 Student Resource Package purchased in first year)			

PACKAGE COMPONENTS

Florida Santa Rosa Write-In Plus Workbook Student Resource Package with Amira 5-Year Print/5-Year Digital	33-500-1	132.30	9780358623229	
<i>Components:</i>				
FLORIDA STUDENT MYBOOK Softcover Set 5-Year Print	33-493-1	123.30	9780358516767	Ships 33-490-1 & 2
FLORIDA STUDENT MYBOOK PLUS RESOURCES Online 5-Year Digital	33-493-2	98.70	9780358518044	
Know It Show Workbook It 5-Year	33-488-4	50.45	9780358526629	Ships 33-491-1
Writing Workshop Student Plus Resources Online 5-Year Digital	33-500-3	13.65	9780358573067	
Rigby Leveled Reader Library Online 5-Year Digital	33-500-4	30.35	9780358057314	
AMIRA STUDENT ACCESS Online 5-Year Digital Gr. K-3	33-493-3	25.00	9780358518655	
Amira Dyslexia Screener Student Access Online 5-Year Digital Gr. K-3	33-496-9	15.00	9780358332428	

Santa Rosa County Florida Into Reading 2022/1e

GRADE 4

Florida Santa Rosa Write-In Plus Workbook Student Resource Package with Waggle 5-Year Print/5-Year Digital	43-500-1	132.30	9780358623236	N
FLORIDA STUDENT MYBOOK Softcover				
VOLUME 1	43-490-1	23.75	9780358124788	
VOLUME 2	43-490-2	23.75	9780358124795	
Single Copy Reorder Workbook:				
KNOW IT SHOW IT WORKBOOK	43-491-1	19.40	9780358192091	
(Reorder 1 of each Student Volume and 1 Workbook free in years 2-5 per 43-500-1 Student Resource Package purchased in first year)				

PACKAGE COMPONENTS

Florida Santa Rosa Write-In Plus Workbook Student Resource Package with Waggle 5-Year Print/5-Year Digital	43-500-1	132.30	9780358623236	
<i>Components:</i>				
FLORIDA STUDENT MYBOOK Softcover Set 5-Year Print	43-493-1	123.30	9780358516774	Ships 43-490-1 & 2
FLORIDA STUDENT MYBOOK PLUS RESOURCES Online 5-Year Digital	43-493-2	98.70	9780358518051	
Know It Show Workbook It 5-Year	43-488-4	50.45	9780358526636	Ships 43-491-1
Writing Workshop Student Plus Resources Online 5-Year Digital	43-500-3	13.65	9780358573074	
Rigby Leveled Reader Library Online 5-Year Digital	43-500-4	30.35	9780358057321	
FLORIDA WAGGLE DIGITAL STUDENT RESOURCES 5-Year Digital Gr. 4-5	53-492-6	65.00	9780358472957	

GRADE 5

Florida Santa Rosa Write-In Plus Workbook Student Resource Package with Waggle 5-Year Print/5-Year Digital	53-500-1	132.30	9780358623243	N
FLORIDA STUDENT MYBOOK Softcover				
VOLUME 1	53-490-1	23.75	9780358124801	
VOLUME 2	53-490-2	23.75	9780358124818	
Single Copy Reorder Workbook:				
KNOW IT SHOW IT WORKBOOK	53-491-1	19.40	9780358192107	
(Reorder 1 of each Student Volume and 1 Workbook free in years 2-5 per 53-500-1 Student Resource Package purchased in first year)				

PACKAGE COMPONENTS

Florida Santa Rosa Write-In Plus Workbook Student Resource Package with Waggle 5-Year Print/5-Year Digital	53-500-1	132.30	9780358623243	
<i>Components:</i>				
FLORIDA STUDENT MYBOOK Softcover Set 5-Year Print	53-493-1	123.30	9780358516781	Ships 53-490-1 & 2
FLORIDA STUDENT MYBOOK PLUS RESOURCES Online 5-Year Digital	53-493-2	98.70	9780358518068	
Know It Show Workbook It 5-Year	53-488-4	50.45	9780358526643	Ships 53-491-1
Writing Workshop Student Plus Resources Online 5-Year Digital	53-500-3	13.65	9780358573081	
Rigby Leveled Reader Library Online 5-Year Digital	53-500-4	30.35	9780358057338	
FLORIDA WAGGLE DIGITAL STUDENT RESOURCES 5-Year Digital Gr. 4-5	53-492-6	65.00	9780358472957	

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Thursday, August 19, 2021 2:16 PM
To: Frost, Patricia A.
Cc: Phillips, Nova;Donalson, Emily
Subject: (EXT) RE: SIMS Middle School Savvas Order

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Please contact Customer Service if you have any questions regarding these instructions.

customerservice@fsbd.com

Report Order Discrepancy We will need for the school to file a Report Order Discrepancy Form via our website at www.fsbd.com. Once you get there you will click on Customer Service and then Report an Issue with an Order. Once you are logged in you will need the Invoice number off of the Packing Slip you have the Discrepancy on to file the Report. Please make sure to report both overages and shortages from your order on the same form. Once we have received this report, one of our Customer Service Reps will begin the needed research for your Discrepancy and will contact you directly with any additional questions they may have.

***Please Note If you are missing full cartons from your order they must be noted on the Proof of Delivery at the time of delivery -SAIA & UPS Freight shipments only, UPS deliveries are scanned by each carton and signed for. It is the schools responsibility to report any carton shortages or damages before the driver leaves on the POD so we may hold the shipping company accountable for the missing cartons.

IF WHAT YOU ARE REPORTING SHORT OR OVER IS PART OF A KIT, YOU WILL NEED TO USE THE ISBN# TO LIST THE COMPONENTS YOU ARE OVER OR SHORT.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Frost, Patricia A. <FrostP@santarosa.k12.fl.us>
Sent: Thursday, August 19, 2021 3:12 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Cc: Phillips, Nova <PhillipsN@santarosa.k12.fl.us>; Donalson, Emily <DonalsonE@santarosa.k12.fl.us>
Subject: SIMS Middle School Savvas Order

Good Afternoon Mr. Cregor:

Rather than make several phone calls, please read the below email:

424 Charlie & the Chocolate Factory novels were ordered
212 Charlie & the Chocolate Factory Novels & 212 Where the Red Fern Grows Novels SHOULD have been ordered. This was a mistake on my (Patti Frost) part.

Invoice numbers 272575, 270528, 275728 Order Document No 187123 PO No: 732001

Only 212 Charlie & the Chocolate Factories were delivered (even though 424 were mistakenly ordered)

What do we need to do to correct this?

Thank you so much for your help. (Please hit "reply all").

Patricia A. Frost
Secretary to Floyd C. Smith, Jr., Director

Middle School Education

Dillon Admin Center

6032 Highway 90

Milton, FL 32570

850-983-5060

NOTICE TO RECIPIENT: This e-mail message is intended only for the individual or entity to which it is addressed and may contain confidential information and/or attachments that are legally privileged. If you are not the intended recipient, any review, use, dissemination, distribution, or copying of this e-mail is strictly prohibited. If you have received this e-mail in error, please notify us immediately by return e-mail or by telephone and delete this message. Please note that if this e-mail contains a forwarded message, an attachment, or is a reply to a prior message, some or all of the contents of this message may not have been produced by Patricia A. Frost

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Thursday, August 19, 2021 2:16 PM
To: Frost, Patricia A.
Cc: Phillips, Nova;Donalson, Emily
Subject: (EXT) RE: SIMS Middle School Savvas Order

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Please contact Customer Service if you have any questions regarding these instructions.

customerservice@fsbd.com

Report Order Discrepancy We will need for the school to file a Report Order Discrepancy Form via our website at www.fsbd.com. Once you get there you will click on Customer Service and then Report an Issue with an Order. Once you are logged in you will need the Invoice number off of the Packing Slip you have the Discrepancy on to file the Report. Please make sure to report both overages and shortages from your order on the same form. Once we have received this report, one of our Customer Service Reps will begin the needed research for your Discrepancy and will contact you directly with any additional questions they may have.

***Please Note If you are missing full cartons from your order they must be noted on the Proof of Delivery at the time of delivery -SAIA & UPS Freight shipments only, UPS deliveries are scanned by each carton and signed for. It is the schools responsibility to report any carton shortages or damages before the driver leaves on the POD so we may hold the shipping company accountable for the missing cartons.

IF WHAT YOU ARE REPORTING SHORT OR OVER IS PART OF A KIT, YOU WILL NEED TO USE THE ISBN# TO LIST THE COMPONENTS YOU ARE OVER OR SHORT.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Frost, Patricia A. <FrostP@santarosa.k12.fl.us>
Sent: Thursday, August 19, 2021 3:12 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Cc: Phillips, Nova <PhillipsN@santarosa.k12.fl.us>; Donalson, Emily <DonalsonE@santarosa.k12.fl.us>
Subject: SIMS Middle School Savvas Order

Good Afternoon Mr. Cregor:

Rather than make several phone calls, please read the below email:

424 Charlie & the Chocolate Factory novels were ordered
212 Charlie & the Chocolate Factory Novels & 212 Where the Red Fern Grows Novels SHOULD have been ordered. This was a mistake on my (Patti Frost) part.

Invoice numbers 272575, 270528, 275728 Order Document No 187123 PO No: 732001

Only 212 Charlie & the Chocolate Factories were delivered (even though 424 were mistakenly ordered)

What do we need to do to correct this?

Thank you so much for your help. (Please hit "reply all").

Patricia A. Frost
Secretary to Floyd C. Smith, Jr., Director

Middle School Education

Dillon Admin Center

6032 Highway 90

Milton, FL 32570

850-983-5060

NOTICE TO RECIPIENT: This e-mail message is intended only for the individual or entity to which it is addressed and may contain confidential information and/or attachments that are legally privileged. If you are not the intended recipient, any review, use, dissemination, distribution, or copying of this e-mail is strictly prohibited. If you have received this e-mail in error, please notify us immediately by return e-mail or by telephone and delete this message. Please note that if this e-mail contains a forwarded message, an attachment, or is a reply to a prior message, some or all of the contents of this message may not have been produced by Patricia A. Frost

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Thursday, August 19, 2021 2:16 PM
To: Frost, Patricia A.
Cc: Phillips, Nova;Donalson, Emily
Subject: (EXT) RE: SIMS Middle School Savvas Order

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Please contact Customer Service if you have any questions regarding these instructions.

customerservice@fsbd.com

Report Order Discrepancy We will need for the school to file a Report Order Discrepancy Form via our website at www.fsbd.com. Once you get there you will click on Customer Service and then Report an Issue with an Order. Once you are logged in you will need the Invoice number off of the Packing Slip you have the Discrepancy on to file the Report. Please make sure to report both overages and shortages from your order on the same form. Once we have received this report, one of our Customer Service Reps will begin the needed research for your Discrepancy and will contact you directly with any additional questions they may have.

***Please Note If you are missing full cartons from your order they must be noted on the Proof of Delivery at the time of delivery -SAIA & UPS Freight shipments only, UPS deliveries are scanned by each carton and signed for. It is the schools responsibility to report any carton shortages or damages before the driver leaves on the POD so we may hold the shipping company accountable for the missing cartons.

IF WHAT YOU ARE REPORTING SHORT OR OVER IS PART OF A KIT, YOU WILL NEED TO USE THE ISBN# TO LIST THE COMPONENTS YOU ARE OVER OR SHORT.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Frost, Patricia A. <FrostP@santarosa.k12.fl.us>
Sent: Thursday, August 19, 2021 3:12 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Cc: Phillips, Nova <PhillipsN@santarosa.k12.fl.us>; Donalson, Emily <DonalsonE@santarosa.k12.fl.us>
Subject: SIMS Middle School Savvas Order

Good Afternoon Mr. Cregor:

Rather than make several phone calls, please read the below email:

424 Charlie & the Chocolate Factory novels were ordered
212 Charlie & the Chocolate Factory Novels & 212 Where the Red Fern Grows Novels SHOULD have been ordered. This was a mistake on my (Patti Frost) part.

Invoice numbers 272575, 270528, 275728 Order Document No 187123 PO No: 732001

Only 212 Charlie & the Chocolate Factories were delivered (even though 424 were mistakenly ordered)

What do we need to do to correct this?

Thank you so much for your help. (Please hit "reply all").

Patricia A. Frost
Secretary to Floyd C. Smith, Jr., Director

Middle School Education

Dillon Admin Center

6032 Highway 90

Milton, FL 32570

850-983-5060

NOTICE TO RECIPIENT: This e-mail message is intended only for the individual or entity to which it is addressed and may contain confidential information and/or attachments that are legally privileged. If you are not the intended recipient, any review, use, dissemination, distribution, or copying of this e-mail is strictly prohibited. If you have received this e-mail in error, please notify us immediately by return e-mail or by telephone and delete this message. Please note that if this e-mail contains a forwarded message, an attachment, or is a reply to a prior message, some or all of the contents of this message may not have been produced by Patricia A. Frost

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com>
Sent: Thursday, August 19, 2021 3:05 PM
To: Southers, Jada
Subject: (EXT) RE: Order status

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon Jada,

Unfortunately, I can only give estimated dates. Based on submission date, how large this adoption year has been, paired with unforeseen issues due to Covid, we are looking at end of this month/early September for these to come in the que to be picked and sent to you. We are still working 6-7 days a week to get these out however and I'm happy to check to see if that timeline should change as it gets closer to that range.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Southers, Jada <SouthersJ@santarosa.k12.fl.us>
Sent: Thursday, August 19, 2021 3:59 PM
To: Keilah Gates <KeilahGates@fsbd.com>
Subject: RE: Order status

Hi Ms. Gates, I know you said mid August for the shipment of our textbooks and I hate to pester you but is there any way I can get an update on this? I have teachers asking and I would like to give them an update.

Jada Southers
Internal Funds Bookkeeper I
Hobbs Middle School
5317 Glover Ln.
Milton, FL 32570
850-983-5630 ext. 221

From: Keilah Gates <KeilahGates@fsbd.com> **On Behalf Of** Customer Service
Sent: Thursday, August 5, 2021 2:54 PM

To: Southers, Jada <SouthersJ@santarosa.k12.fl.us>; Customer Service <CustomerService@fsbd.com>
Subject: RE: Order status

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon Jada,

You may find the contact information for the Publisher rep in your area by visiting our website at www.fsbd.com and under the 'Publishers' tab you would select 'Find My Representative'. From here you will select your county and the name of the Publisher and the contact information will show.

The Publisher Rep may need additional information such as a report to validate purchase and/or an invoice. If this is the case, and you do not have that information, please forward an email from them or email us at customerservice@fsbd.com with the specific information you need including PO# of order and who the publisher is and we will be happy to provide that information.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Southers, Jada <SouthersJ@santarosa.k12.fl.us>
Sent: Thursday, August 05, 2021 3:25 PM
To: Customer Service <CustomerService@fsbd.com>
Subject: RE: (EXT) RE: (EXT) RE: Order status

Jennifer, thank you for getting back with me. We will definitely need online access for students and teachers since our school year will start on Tuesday. What do we need to do to get that?

Jada Southers
Internal Funds Bookkeeper I
Hobbs Middle School
5317 Glover Ln.
Milton, FL 32570
850-983-5630 ext. 221

From: Southers, Jada <SouthersJ@santarosa.k12.fl.us>
Sent: Monday, August 2, 2021 11:12 AM

To: Customer Service <CustomerService@fsbd.com>
Subject: RE: (EXT) RE: Order status

Hi Ms. Gates, Are you able to give me an update yet on when we will receive our textbooks?

Jada Southers
Internal Funds Bookkeeper I
Hobbs Middle School
5317 Glover Ln.
Milton, FL 32570
850-983-5630 ext. 221

From: Keilah Gates <KeilahGates@fsbd.com> **On Behalf Of** Customer Service
Sent: Friday, July 23, 2021 2:04 PM
To: Southers, Jada <SouthersJ@santarosa.k12.fl.us>; Customer Service <CustomerService@fsbd.com>
Subject: (EXT) RE: Order status

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Jada,

First let me take a moment to apologize for our delay in getting your order(s) out to you and thank you for your extreme patience as we navigate this busy season. At this time your order has not yet shipped from FSBD. We are working hard to catch up to the delays and working 6-7 days to get all orders out the door. We are working as quickly as possible to process orders in the order they were received at FSBD as we work first in and first out. Please feel free to check back in a few days for an updated status of your order. Again, we thank you for your patience and we understand the frustration this may be causing. We are doing everything possible to process as many orders as possible daily with the Volume we are receiving and shipping.

Thank you!

Keilah Gates
Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Southers, Jada <SouthersJ@santarosa.k12.fl.us>
Sent: Friday, July 23, 2021 3:01 PM
To: Customer Service <CustomerService@fsbd.com>
Subject: Order status

Hello, can you please provide an order status for the following PO's 732155, 732156, 732154?

Jada Southers
Internal Funds Bookkeeper I
Hobbs Middle School
5317 Glover Ln.
Milton, FL 32570
850-983-5630 ext. 221

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Monday, August 23, 2021 11:06 AM
To: Phillips, Nova
Subject: (EXT) RE: Please Order #189960

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Thank you, Nova!

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Phillips, Nova <PhillipsN@santarosa.k12.fl.us>
Sent: Monday, August 23, 2021 11:51 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Please Order #189960

Here is the last one....

Nova Phillips

Internal Bookkeeper III
Sims Middle School
5500 Education Drive
Pace, FL 32571

850-995-3676
850-995-3696 (fax)

Goodbred, Tracy R.

From: FSBD Customer Service <customerservice@fsbd.com>
Sent: Monday, August 23, 2021 2:20 PM
To: Bell, Melody
Subject: (EXT) Reset Password

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Florida School Book Depository

Request to Reset Password.

You are receiving this email because the user **whrhodeselementary** requested to reset their password.

If you did not request a password reset, please ignore this email.

Please reset your password by clicking here: [link](#)

Goodbred, Tracy R.

From: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Sent: Tuesday, August 24, 2021 2:06 PM
To: Frost, Patricia A.; Salter, Tammy J.
Subject: (EXT) RE: ELA Instructional Materials-CENTRAL (Middle)
Attachments: POD - Invoice# 276888.docx; 276888 - Pack.pdf; 276888.pdf

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon,

Attached is the invoice, packing slip, and proof of delivery for invoice# 276888.

Thank you,

Kristine Kuenkler

Customer Service Representative/File Clerk
Florida School Book Depository, Inc.
1125 N. Ellis Rd. Jacksonville, FL 32254
1-800-447-7957 Ext. 212
904-781-7191
Fax 904-781-3486
KristineKuenkler@fsbd.com

From: Frost, Patricia A. <FrostP@santarosa.k12.fl.us>
Sent: Monday, August 23, 2021 11:52 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Fw: ELA Instructional Materials-CENTRAL (Middle)

Good Morning Jeff:

Attached is an invoice from Central for their Middle School order. The novels have not yet been received. Who should we contact for an update?

Patti

From: Salter, Tammy J. <SalterT@santarosa.k12.fl.us>
Sent: Friday, August 20, 2021 1:32 PM
To: Frost, Patricia A. <FrostP@santarosa.k12.fl.us>
Subject: Re: ELA Instructional Materials-CENTRAL (Middle)

No, nothing yet.

We have everything but the back ordered novels! 😞

Tammy J. Salter

Internal Funds Bookkeeper

Central School

"Education is the most powerful weapon we can use to change the world." - Nelson Mandela



6180 Central School Rd.

Milton, FL 32570-6707

(850) 983-5640 Ext. 4230

(850) 983-5645 Fax

"It is easier to build up a child than it is to repair an adult. Choose your words wisely."

From: Frost, Patricia A. <FrostP@santarosa.k12.fl.us>
Sent: Friday, August 20, 2021 1:18 PM
To: Salter, Tammy J. <SalterT@santarosa.k12.fl.us>
Subject: Re: ELA Instructional Materials-CENTRAL (Middle)

Any luck on the middle school novels yet?

Patti

From: Salter, Tammy J. <SalterT@santarosa.k12.fl.us>
Sent: Thursday, August 19, 2021 7:59 AM
To: Frost, Patricia A. <FrostP@santarosa.k12.fl.us>
Subject: Re: ELA Instructional Materials-CENTRAL (Middle)

No, I am sorry, I still have not received them. I have not received any books lately. I am concerned!

Tammy J. Salter

Internal Funds Bookkeeper

Central School

"Education is the most powerful weapon we can use to change the world." - Nelson Mandela



6180 Central School Rd.

Milton, FL 32570-6707

(850) 983-5640 Ext. 4230

(850) 983-5645 Fax

"It is easier to build up a child than it is to repair an adult. Choose your words wisely."

From: Frost, Patricia A. <FrostP@santarosa.k12.fl.us>

Sent: Thursday, August 19, 2021 7:55 AM

To: Davis, R. Cheree <DavisRC@santarosa.k12.fl.us>; Salter, Tammy J. <SalterT@santarosa.k12.fl.us>

Subject: ELA Instructional Materials-CENTRAL (Middle)

Have you received all of the ELA order, including novels?

Hopefully this will be the last time I ask. I am trying to prevent a stray invoice coming in for shipping backordered novels after the PO is paid.

Patricia A. Frost
Secretary to Floyd C. Smith, Jr., Director

Middle School Education

Dillon Admin Center

6032 Highway 90

Milton, FL 32570

850-983-5060

NOTICE TO RECIPIENT: This e-mail message is intended only for the individual or entity to which it is addressed and may contain confidential information and/or attachments that are legally privileged. If you are not the intended recipient, any review, use, dissemination, distribution, or copying of this e-mail is strictly prohibited. If you have received this e-mail in error, please notify us immediately by return e-mail or by telephone and delete this message. Please note that if this e-mail contains a forwarded message, an attachment, or is a reply to a prior message, some or all of the contents of this message may not have been produced by Patricia A. Frost

Proof of Delivery

Dear Customer,

This notice serves as proof of delivery for the shipment listed below.

Tracking Number
1Z3756190346473335

Weight
20.60 LBS

Service
UPS Ground

Shipped / Billed On
07/27/2021

Delivered On
07/29/2021 11:36 A.M.

Received By
SALTER

Delivered To
6180 CENTRAL SCHOOL RD
MILTON, FL, 32570, US

Left At
Office

Reference Number(s)
732001-002, 276888

Proof of Delivery

Dear Customer,

This notice serves as proof of delivery for the shipment listed below.

Tracking Number
1Z3756190346716948

Weight
20.60 LBS

Service
UPS Ground

Shipped / Billed On
07/27/2021

Delivered On
07/29/2021 11:36 A.M.

Received By
SALTER

Delivered To
6180 CENTRAL SCHOOL RD
MILTON, FL, 32570, US

Left At
Office

Reference Number(s)
732001-002, 276888

Proof of Delivery

Dear Customer,

This notice serves as proof of delivery for the shipment listed below.

Tracking Number 1Z3756190348010563	Weight 20.60 LBS
Service UPS Ground	Shipped / Billed On 07/27/2021
Delivered On 07/29/2021 11:36 A.M.	Received By SALTER
Delivered To 6180 CENTRAL SCHOOL RD MILTON, FL, 32570, US	Left At Office
Reference Number(s) 732001-002, 276888	

Proof of Delivery

Dear Customer,

This notice serves as proof of delivery for the shipment listed below.

Tracking Number 1Z3756190348586522	Weight 20.60 LBS
Service UPS Ground	Shipped / Billed On 07/27/2021
Delivered On 07/29/2021 11:36 A.M.	Received By SALTER
Delivered To 6180 CENTRAL SCHOOL RD MILTON, FL, 32570, US	Left At Office
Reference Number(s) 732001-002, 276888	

Proof of Delivery

Dear Customer,

This notice serves as proof of delivery for the shipment listed below.

Tracking Number

1Z3756190346221357

Weight

20.60 LBS

Service

UPS Ground

Shipped / Billed On

07/27/2021

Delivered On

07/29/2021 11:36 A.M.

Received By

SALTER

Delivered To

6180 CENTRAL SCHOOL RD
MILTON, FL, 32570, US

Left At

Office

Reference Number(s)

732001-002, 276888

07/27/21

CUSTOMER PACKING LIST

INV 276888 CUSTOMER COPY

SAT PARCEL

FLORIDA SCHOOL BOOK DEPOSITORY
350 ELLIS ROAD N.
JACKSONVILLE, FL 32254
(904)781-7191 (800)447-7957

PO 732001-0021
SO 539128
PG 1

SHIP TO: 0570021
CENTRAL HIGH SCHOOL
6180 CENTRAL SCHOOL ROAD
MILTON, FL
32570

BILL TO: 0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL
32570

ATTN: S TWITTY/C DAVIS

SOLID PACK	LOOSE	ISBN	PUB TITLE NO	DESCRIPTION	FSBD NO	SHIP QTY	PRICE	LN	BINLOC
THESE TITLES(S) ARE BEING SHIPPED SEPARATELY FROM YOUR ORIGINAL ORDER.									
		45	9780375871146	0375871144	FOURTEENTH GOLDFISH	79-278-4	45	29	SLB08
1	24	23	9780385737951	0385737955	MAZE RUNNER (MR BOOK 1)	79-369-5	47	36	SKF08
		19	9780307930651	0307930653	NAVIGATING EARLY	79-374-4	19	30	SIC04
1	40	5	9781442494879	1442494875	SPACE CASE (MN BASE ALPHA BK1)	79-393-4	45	31	SLF05
		47	9780140385724	014038572X	OUTSIDERS	79-856-2	47	37	SIA01

WEIGHT: 103 75.04

SOLID CARTONS: 2

CARRIER: UPS

MIXED CARTONS: 3

SHIPMENT DATE:2021-07-27

CONFIRMED: Y TOTAL CARTONS: 5

TOTAL PALLETS: _____

RETURNS - To ensure proper credit for returns, please go to FSBD.com for Return Authorization Requests.
Thank You for your business.



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3486
www.fsb.com

Table with invoice details: INVOICE NUMBER 276888, DATE 7/27/21, PAGE 1, PURCHASE ORDER NUMBER 732001-0021, ACCOUNT 0000057

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL

0570021
CENTRAL HIGH SCHOOL
6180 CENTRAL SCHOOL ROAD
MILTON, FL

32570

32570

ATTN: S TWITTY/C DAVIS

Table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Includes a note: THESE TITLES(S) ARE BEING SHIPPED SEPARATELY FROM YOUR ORIGINAL ORDER.

MERCH AMT: 0.00
TRANSPORTATION: 75.04

20 2 1 0.00 203 539128 BO 103.33

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS NO RETURNS ACCEPTED WITHOUT AUTHORIZATION



Table with total amount: 75.04

Goodbred, Tracy R.

From: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Sent: Tuesday, August 24, 2021 2:06 PM
To: Frost, Patricia A.; Salter, Tammy J.
Subject: (EXT) RE: ELA Instructional Materials-CENTRAL (Middle)
Attachments: POD - Invoice# 276888.docx; 276888 - Pack.pdf; 276888.pdf

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon,

Attached is the invoice, packing slip, and proof of delivery for invoice# 276888.

Thank you,

Kristine Kuenkler

Customer Service Representative/File Clerk
Florida School Book Depository, Inc.
1125 N. Ellis Rd. Jacksonville, FL 32254
1-800-447-7957 Ext. 212
904-781-7191
Fax 904-781-3486
KristineKuenkler@fsbd.com

From: Frost, Patricia A. <FrostP@santarosa.k12.fl.us>
Sent: Monday, August 23, 2021 11:52 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Fw: ELA Instructional Materials-CENTRAL (Middle)

Good Morning Jeff:

Attached is an invoice from Central for their Middle School order. The novels have not yet been received. Who should we contact for an update?

Patti

From: Salter, Tammy J. <SalterT@santarosa.k12.fl.us>
Sent: Friday, August 20, 2021 1:32 PM
To: Frost, Patricia A. <FrostP@santarosa.k12.fl.us>
Subject: Re: ELA Instructional Materials-CENTRAL (Middle)

No, nothing yet.

We have everything but the back ordered novels! 😞

Tammy J. Salter

Internal Funds Bookkeeper

Central School

"Education is the most powerful weapon we can use to change the world." - Nelson Mandela



6180 Central School Rd.

Milton, FL 32570-6707

(850) 983-5640 Ext. 4230

(850) 983-5645 Fax

"It is easier to build up a child than it is to repair an adult. Choose your words wisely."

From: Frost, Patricia A. <FrostP@santarosa.k12.fl.us>
Sent: Friday, August 20, 2021 1:18 PM
To: Salter, Tammy J. <SalterT@santarosa.k12.fl.us>
Subject: Re: ELA Instructional Materials-CENTRAL (Middle)

Any luck on the middle school novels yet?

Patti

From: Salter, Tammy J. <SalterT@santarosa.k12.fl.us>
Sent: Thursday, August 19, 2021 7:59 AM
To: Frost, Patricia A. <FrostP@santarosa.k12.fl.us>
Subject: Re: ELA Instructional Materials-CENTRAL (Middle)

No, I am sorry, I still have not received them. I have not received any books lately. I am concerned!

Tammy J. Salter

Internal Funds Bookkeeper

Central School

"Education is the most powerful weapon we can use to change the world." - Nelson Mandela



6180 Central School Rd.

Milton, FL 32570-6707

(850) 983-5640 Ext. 4230

(850) 983-5645 Fax

"It is easier to build up a child than it is to repair an adult. Choose your words wisely."

From: Frost, Patricia A. <FrostP@santarosa.k12.fl.us>

Sent: Thursday, August 19, 2021 7:55 AM

To: Davis, R. Cheree <DavisRC@santarosa.k12.fl.us>; Salter, Tammy J. <SalterT@santarosa.k12.fl.us>

Subject: ELA Instructional Materials-CENTRAL (Middle)

Have you received all of the ELA order, including novels?

Hopefully this will be the last time I ask. I am trying to prevent a stray invoice coming in for shipping backordered novels after the PO is paid.

Patricia A. Frost
Secretary to Floyd C. Smith, Jr., Director

Middle School Education

Dillon Admin Center

6032 Highway 90

Milton, FL 32570

850-983-5060

NOTICE TO RECIPIENT: This e-mail message is intended only for the individual or entity to which it is addressed and may contain confidential information and/or attachments that are legally privileged. If you are not the intended recipient, any review, use, dissemination, distribution, or copying of this e-mail is strictly prohibited. If you have received this e-mail in error, please notify us immediately by return e-mail or by telephone and delete this message. Please note that if this e-mail contains a forwarded message, an attachment, or is a reply to a prior message, some or all of the contents of this message may not have been produced by Patricia A. Frost

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Tuesday, August 24, 2021 2:44 PM
To: Burkhart, Judy; Customer Service
Subject: (EXT) RE: (EXT) RE: PO Status

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Judy,

Based on submission date, how large this adoption year has been, paired with unforeseen issues due to Covid, we are looking at estimated mid-late September for these to come in the que to be picked and sent to you. We are still working 6-7 days a week to get these out however and I'm happy to check to see if that timeline should change as it gets closer to that range.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Burkhart, Judy <BurkhartJ@santarosa.k12.fl.us>
Sent: Tuesday, August 24, 2021 3:31 PM
To: Customer Service <CustomerService@fsbd.com>
Subject: FW: (EXT) RE: PO Status

Hello,
We are just checking again to see if our PO's have shipped:
PO # 732126
PO # 732128

Thank you 😊

From: Keilah Gates <KeilahGates@fsbd.com> **On Behalf Of** Customer Service
Sent: Tuesday, August 17, 2021 10:42 AM
To: Burkhart, Judy <BurkhartJ@santarosa.k12.fl.us>; Customer Service <CustomerService@fsbd.com>
Subject: (EXT) RE: PO Status

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Morning Judy,

First let me take a moment to apologize for our delay in getting your order(s) out to you and thank you for your extreme patience as we navigate this busy season. At this time your order has not yet shipped from FSBD. We are working as quickly as possible to process orders in the order they were received at FSBD as we work first in and first out. Please feel free to check back in a few days for an updated status of your order. Again, we thank you for your patience and we understand the frustration this may be causing. We are doing everything possible to process as many orders as possible daily with the Volume we are receiving and shipping.

The districts have done an amazing job of ordering their new ELA early this year with that the Publishers and FSBD are working diligently to get these materials not only into our warehouse quickly but out of the warehouse to ensure books are in the classrooms well before the new school year. We have also seen a lot of challenges in the Trucking/Rail industry and really all throughout the logistics chain in 2021. We are meeting these challenges with solutions, but those solutions have cost some time. FSBD will continue to face all challenges to get your materials to you and we thank you for patience as we navigate this busy season.

Unfortunately, we do not keep the licenses for online access. You would need to contact the publisher rep in your area and notify them that you need access. You may find the contact information for the Publisher rep in your area by visiting our website at www.fsbdb.com and under the 'Publishers' tab you would select 'Find My Representative'. From here you will select your county and the name of the Publisher and the contact information will show.

The Publisher Rep may need additional information such as a report to validate purchase and/or an invoice. If this is the case, and you do not have that information, please forward an email from them or email us at customerservice@fsbd.com with the specific information you need including PO# of order and who the publisher is and we will be happy to provide that information.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Burkhardt, Judy <BurkhardtJ@santarosa.k12.fl.us>
Sent: Tuesday, August 17, 2021 10:01 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: PO Status

Hello,
I'm checking back to see if these 2 PO's have shipped yet:
PO # 732126
PO # 732128

Thank you 😊

Judy Burkhart
Internal Funds Bookkeeper III
S. S. Dixon Primary School
850-995-3660 x8
burkhartj@santarosa.k12.fl.us

Goodbred, Tracy R.

From: Michelle Brainard <michellebrainard@fsbd.com>
Sent: Wednesday, August 25, 2021 9:31 AM
To: Frost, Patricia A.
Cc: Jeff Cregor
Subject: (EXT) RE: (EXT) Santa Rosa 9-12 ELA Invoices
Attachments: Statement - Santa Rosa.pdf

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Hi Patricia,
Please see attached statement for Santa Rosa.

Thanks,

Michelle Brainard

Accounting Specialist
Florida School Book Depository
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 226
904-781-7191
FAX 904-781-3486
MichelleBrainard@FSBD.com

From: Frost, Patricia A. <FrostP@santarosa.k12.fl.us>
Sent: Wednesday, August 25, 2021 10:21 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Re: (EXT) Santa Rosa 9-12 ELA Invoices

Good Morning Mr. Cregor:

I am ready to process our PO and pay the invoices attached to this email. Before I transfer funds, I want to double check with you that these invoices are all the invoices for the High School Savvas Order and the total is

:

\$ 933,983.37

Thank you so much and have a fabulous day!!

Patricia A. Frost
Secretary to Floyd C. Smith, Jr., Director

Middle School Education

Dillon Admin Center

6032 Highway 90

Milton, FL 32570

850-983-5060

NOTICE TO RECIPIENT: This e-mail message is intended only for the individual or entity to which it is addressed and may contain confidential information and/or attachments that are legally privileged. If you are not the intended recipient, any review, use, dissemination, distribution, or copying of this e-mail is strictly prohibited. If you have received this e-mail in error, please notify us immediately by return e-mail or by telephone and delete this message. Please note that if this e-mail contains a forwarded message, an attachment, or is a reply to a prior message, some or all of the contents of this message may not have been produced by Patricia A. Frost

From: z Orders <Orders@FSBD.COM>
Sent: Friday, August 6, 2021 2:49 PM
To: Frost, Patricia A. <FrostP@santarosa.k12.fl.us>
Subject: (EXT) Santa Rosa 9-12 ELA Invoices

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

SANTA ROSA INSTRUCTIONAL MAT

SANTA ROSA INSTRUCTIONAL MAT
 ACCOUNTS PAYABLE
 5086 CANAL ST

MILTON, FL 32570-

08/02/2021	079332	732189	91.02-	91.02-	079332	91.02-
07/01/2021	270513	732002-0021	37508.73	37508.73	270513	37508.73
07/01/2021	270514	732001-0061	7358.88	7358.88	270514	7358.88
07/01/2021	270515	732002-0103	176085.05	176085.05	270515	176085.05
07/01/2021	270516	732002-0141	40988.27	40988.27	270516	40988.27
07/01/2021	270517	732001-0142	8306.64	8306.64	270517	8306.64
07/01/2021	270518	732002-0151	220853.18	220853.18	270518	220853.18
07/01/2021	270519	732002-0152	45390.16	45390.16	270519	45390.16
07/01/2021	270520	732002-0182	188280.13	188280.13	270520	188280.13
07/01/2021	270521	732002-0351	221774.94	221774.94	270521	221774.94
07/01/2021	270522	732001-0021	15.19	15.19	270522	15.19
07/01/2021	270523	732001-0061	16.58	16.58	270523	16.58
07/01/2021	270525	732001-0231	36.86	36.86	270525	36.86
07/01/2021	270526	732001-0261	35.76	35.76	270526	35.76
07/01/2021	270527	732001-0302	52.50	52.50	270527	52.50
07/01/2021	270528	732001-0332	60.58	60.58	270528	60.58
06/30/2021	272248	731934	419.50	419.50	272248	419.50
06/30/2021	272249	731932	763.63	763.63	272249	763.63
06/30/2021	272250	731933	237.79	237.79	272250	237.79
06/30/2021	272356	731941	146.75	146.75	272356	146.75
06/30/2021	272448	731947	197.24	197.24	272448	197.24
06/30/2021	272449	731946	271.25	271.25	272449	271.25
06/30/2021	272450	731945	374.33	374.33	272450	374.33
06/30/2021	272451	731942	315.74	315.74	272451	315.74
06/30/2021	272452	731943	316.83	316.83	272452	316.83
06/30/2021	272453	731944	129.04	129.04	272453	129.04
07/12/2021	272567	732001-0021	23861.65	23861.65	272567	23861.65
07/06/2021	272568	732001-0102	103371.38	103371.38	272568	103371.38
07/12/2021	272569	732001-0141	16594.27	16594.27	272569	16594.27
07/13/2021	272571	732001-0231	79254.08	79254.08	272571	79254.08
07/13/2021	272572	732001-0261	65476.81	65476.81	272572	65476.81
07/14/2021	272573	732001-0272	113071.70	113071.70	272573	113071.70
07/13/2021	272574	732001-0302	87292.38	87292.38	272574	87292.38

SANTA ROSA INSTRUCTIONAL MAT

SANTA ROSA INSTRUCTIONAL MAT
 ACCOUNTS PAYABLE
 5086 CANAL ST

MILTON, FL 32570-

07/13/2021	272575	732001-0332	123911.98	123911.98	272575	123911.98
07/13/2021	272576	732001-0361	142768.78	142768.78	272576	142768.78
07/08/2021	274227	732002-0103	406.94	406.94	274227	406.94
07/09/2021	274228	732002-0141	68.04	68.04	274228	68.04
07/12/2021	274493	731997	269.08	269.08	274493	269.08
07/12/2021	274494	731995	131.60	131.60	274494	131.60
07/12/2021	274495	731996	419.50	419.50	274495	419.50
07/14/2021	275156	732002-0021	68.04	68.04	275156	68.04
07/14/2021	275157	732002-0151	419.50	419.50	275157	419.50
07/14/2021	275158	732002-0152	68.04	68.04	275158	68.04
07/14/2021	275159	732002-0182	348.51	348.51	275159	348.51
07/14/2021	275160	732002-0351	410.10	410.10	275160	410.10
07/15/2021	275303	732001-0061	18.78	18.78	275303	18.78
07/19/2021	275725	732002-0021	77.64	77.64	275725	77.64
07/19/2021	275726	732002-0141	68.04	68.04	275726	68.04
07/20/2021	275727	732001-0272	234.10	234.10	275727	234.10
07/19/2021	275728	732001-0332	191.03	191.03	275728	191.03
07/19/2021	275765	732101	2163.54	2163.54	275765	2163.54
07/27/2021	276778	732215	159.66	159.66	276778	159.66
07/27/2021	276779	732214	16.95	16.95	276779	16.95
07/27/2021	276883	732002-0103	231.19	231.19	276883	231.19
07/27/2021	276884	732002-0151	387.38	387.38	276884	387.38
07/27/2021	276885	732002-0182	304.40	304.40	276885	304.40
07/27/2021	276886	732002-0351	408.24	408.24	276886	408.24
07/27/2021	276888	732001-0021	75.04	75.04	276888	75.04
07/27/2021	276889	732001-0141	64.98	64.98	276889	64.98
07/27/2021	277127	732214	1188.54	1188.54	277127	1188.54
07/27/2021	277153	732183	2136.69	2136.69	277153	2136.69
07/27/2021	277157	732189	421.54	421.54	277157	421.54
07/27/2021	277161	732268	68.04	68.04	277161	68.04
07/27/2021	277164	732232	65.91	65.91	277164	65.91
07/28/2021	277165	732217	68.04	68.04	277165	68.04
07/28/2021	277255	732220	2772.04	2772.04	277255	2772.04

SANTA ROSA INSTRUCTIONAL MAT

SANTA ROSA INSTRUCTIONAL MAT
 ACCOUNTS PAYABLE
 5086 CANAL ST

MILTON, FL 32570-

07/28/2021	277278	732273	23047.31	23047.31	277278	23047.31
07/29/2021	277440	732002-0152	68.04	68.04	277440	68.04
07/30/2021	277441	732001-0102	148.63	148.63	277441	148.63
07/30/2021	277442	732001-0142	37.58	37.58	277442	37.58
07/30/2021	277443	732001-0231	118.04	118.04	277443	118.04
07/30/2021	277444	732001-0261	97.10	97.10	277444	97.10
07/29/2021	277445	732001-0302	96.25	96.25	277445	96.25
07/29/2021	277446	732001-0361	271.50	271.50	277446	271.50
07/30/2021	277555	732148	68.04	68.04	277555	68.04
08/02/2021	277702	732317	9829.10	9829.10	277702	9829.10
08/03/2021	277838	732078	9725.94	9725.94	277838	9725.94
08/06/2021	278347	732273	7711.69	7711.69	278347	7711.69
08/06/2021	278389	732391	2458.41	2458.41	278389	2458.41
08/09/2021	278509	732395	227.21	227.21	278509	227.21
08/09/2021	278513	732397	3034.93	3034.93	278513	3034.93
08/09/2021	278514	732396	5948.81	5948.81	278514	5948.81
08/09/2021	278515	732397	230.64	230.64	278515	230.64
08/10/2021	278652	732384	240.17	240.17	278652	240.17
08/11/2021	278770	732408	485.70	485.70	278770	485.70
08/12/2021	278867	732415	349.30	349.30	278867	349.30
08/12/2021	278869	732416	349.45	349.45	278869	349.45
08/18/2021	279576	732458	367.00	367.00	279576	367.00
08/24/2021	279983	732216	68.04	68.04	279983	68.04
08/24/2021	280253	732378	6915.49	6915.49	280253	6915.49

80171.99

1710901.06

0.00

0.00

1791073.05

1791073.05

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Wednesday, August 25, 2021 9:31 AM
To: Frost, Patricia A.
Subject: (EXT) RE: (EXT) Santa Rosa 9-12 ELA Invoices

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Patti,

Good morning. I asked Accounting to send you a statement of account for Santa Rosa Schools to you. The invoices that I sent you were based on the main PO number 732002 that you used to place your 9-12 ELA orders for each School. I believe that my invoice file was complete, but I cannot verify \$ totals as I am not in the Accounting Department. If you feel that I have missed any invoices after reviewing the PO's that you sent to me, please let me know and I will be glad to send any that you feel are missing. You can also feel free to contact our Accounting Department with any financial inquiries. They are always glad to help. Take care.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Frost, Patricia A. <FrostP@santarosa.k12.fl.us>
Sent: Wednesday, August 25, 2021 10:21 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Re: (EXT) Santa Rosa 9-12 ELA Invoices

Good Morning Mr. Cregor:

I am ready to process our PO and pay the invoices attached to this email. Before I transfer funds, I want to double check with you that these invoices are all the invoices for the High School Savvas Order and the total is

:

\$ 933,983.37

Thank you so much and have a fabulous day!!

Patricia A. Frost
Secretary to Floyd C. Smith, Jr., Director

Middle School Education

Dillon Admin Center

6032 Highway 90

Milton, FL 32570

850-983-5060

NOTICE TO RECIPIENT: This e-mail message is intended only for the individual or entity to which it is addressed and may contain confidential information and/or attachments that are legally privileged. If you are not the intended recipient, any review, use, dissemination, distribution, or copying of this e-mail is strictly prohibited. If you have received this e-mail in error, please notify us immediately by return e-mail or by telephone and delete this message. Please note that if this e-mail contains a forwarded message, an attachment, or is a reply to a prior message, some or all of the contents of this message may not have been produced by Patricia A. Frost

From: z Orders <Orders@FSBD.COM>
Sent: Friday, August 6, 2021 2:49 PM
To: Frost, Patricia A. <FrostP@santarosa.k12.fl.us>
Subject: (EXT) Santa Rosa 9-12 ELA Invoices

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com>
Sent: Wednesday, August 25, 2021 11:19 AM
To: Salter, Tammy J.
Subject: (EXT) DOC# 29114

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon,

Thank you for submitting a discrepancy form. I apologize for the issues with your order. Were there any overages to account for the shortages reported? If so, please provide ISBN of overage title.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

Goodbred, Tracy R.

From: z Orders <Orders@FSBD.COM>
Sent: Wednesday, August 25, 2021 12:50 PM
To: Salter, Tammy J.
Subject: (EXT) RE: Central Science books

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Thank you, Tammy!

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Salter, Tammy J. <SalterT@santarosa.k12.fl.us>
Sent: Wednesday, August 25, 2021 1:47 PM
To: z Orders <Orders@FSBD.COM>
Subject: Central Science books

Doc # 189642 PO # 732468

Tammy J. Salter

Internal Funds Bookkeeper

Central School

"Education is the most powerful weapon we can use to change the world." - Nelson Mandela



6180 Central School Rd.

Milton, FL 32570-6707

(850) 983-5640 Ext. 4230

(850) 983-5645 Fax

"It is easier to build up a child than it is to repair an adult. Choose your words wisely."

Goodbred, Tracy R.

From: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Sent: Wednesday, August 25, 2021 1:21 PM
To: Roberts, Katrina E.
Subject: (EXT) Return Merchandise Authorization Form
Attachments: RMA# 26256.pdf

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Katrina,

Thank you for filling out the discrepancy form on our website. I apologize for the issues with these materials. Please place a copy of the attached paperwork inside a box with the overage materials. I have made arrangements with UPS to bring a shipping label for the exterior of the box to pick these up on the next business day. Your shortage materials will be processed and shipped to you as soon as possible.

Thank you and have a great day!

Kristine Kuenkler
Customer Service Representative/File Clerk
Florida School Book Depository, Inc.
1125 N. Ellis Rd. Jacksonville, FL 32254
1-800-447-7957 Ext. 212
904-781-7191
Fax 904-781-3486
KristineKuenkler@fsbd.com

**Florida
School Book
Depository**



Return Authorization

P.O. Box 6578 – Jacksonville, Florida 32236
 Telephone: 800-447-7957
 Fax: 904-781-3486
 Web address: www.fsb.com

RMA #: 00026256
 RMA date: 08/25/2021
 PO #: 732000

0570191
 Ship to: W H RHODES ELEM SCHOOL
 5563 BYRON ST

0000057
 Bill to: SANTA ROSA INSTRUCTIONAL MAT
 ACCOUNTS PAYABLE
 5086 CANAL ST

MILTON, FL 32570.

MILTON, FL 32570.

KATRINA ROBERTS
 850-983-5670 FAX:

<u>FSBD Code #</u>	<u>Title</u>	<u>Quantity Authorized</u>	<u>Invoice #</u>	<u>Return by Date</u>
--------------------	--------------	--------------------------------	------------------	---------------------------

UPS WILL PICK UP. PLEASE INCLUDE A COPY OF
 THE RMA WITH YOUR RETURN. THANK YOU.
 08/25/21 KRISP

369191	FL ENVISION MATH'20/2E VOL1 3	44	NONE	09/25/2021
--------	-------------------------------	----	------	------------

For accurate and timely processing of your return,
 please enclose a copy of this document with your shipment.

Ship authorized return to:
Florida School Book Depository
Return Shipments
1125 Ellis Road North
Jacksonville, Florida 32254

Goodbred, Tracy R.

From: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Sent: Wednesday, August 25, 2021 1:35 PM
To: Roberts, Katrina E.
Subject: (EXT) RE: (EXT) Return Merchandise Authorization Form

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

They will bring 2 labels.

Thank you,

Kristine Kuenkler
Customer Service Representative/File Clerk
Florida School Book Depository, Inc.
1125 N. Ellis Rd. Jacksonville, FL 32254
1-800-447-7957 Ext. 212
904-781-7191
Fax 904-781-3486
KristineKuenkler@fsbd.com

From: Roberts, Katrina E. <RobertsKE@santarosa.k12.fl.us>
Sent: Wednesday, August 25, 2021 2:34 PM
To: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Subject: RE: (EXT) Return Merchandise Authorization Form

This merchandise is in 2 boxes will they be bringing 1 or 2 labels?

Thanks,

Katrina Roberts
Internal Funds Bookkeeper
W. H. Rhodes Elementary
850-983-5670

From: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Sent: Wednesday, August 25, 2021 1:21 PM
To: Roberts, Katrina E. <RobertsKE@santarosa.k12.fl.us>
Subject: (EXT) Return Merchandise Authorization Form

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Katrina,

Thank you for filling out the discrepancy form on our website. I apologize for the issues with these materials. Please place a copy of the attached paperwork inside a box with the overage materials. I have made arrangements with UPS to bring a shipping label for the exterior of the box to pick these up on the next business day. Your shortage materials will be processed and shipped to you as soon as possible.

Thank you and have a great day!

Kristine Kuenkler

Customer Service Representative/File Clerk

Florida School Book Depository, Inc.

1125 N. Ellis Rd. Jacksonville, FL 32254

1-800-447-7957 Ext. 212

904-781-7191

Fax 904-781-3486

KristineKuenkler@fsbd.com

Goodbred, Tracy R.

From: z Orders <Orders@FSBD.COM>
Sent: Thursday, August 26, 2021 2:37 PM
To: Schepper, Deborah
Subject: (EXT) RE: Order for Milton High School

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Thank you, Debby!

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Schepper, Deborah <ScheppD@santarosa.k12.fl.us>
Sent: Thursday, August 26, 2021 3:36 PM
To: z Orders <Orders@FSBD.COM>
Subject: Order for Milton High School

Attached is our order and PO#732510 for 8 Music Its Role & Importance books.

Thank you,
Debby Schepper
Milton High School
850-983-5600 ext. 112

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Friday, August 27, 2021 8:53 AM
To: Frost, Patricia A.
Subject: (EXT) RE: (EXT) PO cost adjustments for Savvas 9-12 ELA

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Patti,

Good morning. The reason for the increase was the quote that you had received from Mr. Ezell did not match the orders after they were all processed. That was a contract that you entered in to with the Publisher. On my side, I am to track your orders as they arrive and make sure that the actual orders balance with the quote given by the Publisher. Here are the results after comparing the orders with Savvas quote 048302-3 dated 5/26/21.

Grade 9

Quote States that you were to buy 2,152 of the 9th Grade Student Bundle and you were to get 380 Free

You actually bought 2,103 9th Grade Student Bundles and asked for 429 for free

You were 49 under on your purchase and 49 over on your free.

You and I agreed to add 7 charge per School and take away 7 free.

I have our call as documented at 8:00 A.M. on 6/3/21

Grade 10

Quote States that you were to buy 2,218 of the 10th Grade Student Bundle and you were to get 391 Free

You actually bought 2,168 10th Grade Student Bundles and asked for 441 for free

You were 50 under on your purchase and 50 over on your free.

You and I agreed to add 7 charge per School and take away 7 free.

I have our call as documented at 8:00 A.M. on 6/3/21

Grade 11

Quote States that you were to buy 1,791 of the 11th Grade Student Bundle and you were to get 316 Free

You actually bought 1,750 11th Grade Student Bundles and asked for 356 for free

You were 41 under on your purchase and 40 over on your free.

You and I agreed to add 6 charge per School and take away 6 free.

I have our call as documented at 8:00 A.M. on 6/3/21

Grade 12

Quote States that you were to buy 1,599 of the 12th Grade Student Bundle and you were to get 282 Free

You actually bought 1,564 12th Grade Student Bundles and asked for 318 for free

You were 35 under on your purchase and 36 over on your free.

You and I agreed to add 5 charge per School and take away 5 free.

I have our call as documented at 8:00 A.M. on 6/3/21

I hope this helps. Please let me know if I can be of further assistance or support. Have a great weekend.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Frost, Patricia A. <FrostP@santarosa.k12.fl.us>
Sent: Friday, August 27, 2021 9:28 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Fw: (EXT) PO cost adjustments for Savvas 9-12 ELA

Good Morning and Happy Friday:

Will you please put in writing why these were increased? I know that we have talked about it, but I need it in writing for the file.

I am processing and requesting payment of this PO this morning.

The elementary PO was processed and paid on the 19th.

Middle School should be processed next week. I know Sims Middle School is ordering the novels "Where the Red Fern Grows" to replace the incorrectly ordered "Charlie & the Chocolate Factory", so I will go ahead and pay that invoice less the shipping for those novels.

Thank you so much for your assistance and have a great weekend!!

Patti Frost

Patricia A. Frost
Secretary to Floyd C. Smith, Jr., Director

Middle School Education

Dillon Admin Center

6032 Highway 90

Milton, FL 32570

850-983-5060

NOTICE TO RECIPIENT: This e-mail message is intended only for the individual or entity to which it is addressed and may contain confidential information and/or attachments that are legally privileged. If you are not the intended recipient, any review, use, dissemination, distribution, or copying of this e-mail is strictly prohibited. If you have received this e-mail in error, please notify us immediately by return e-mail or by telephone and delete this message. Please note that if this e-mail contains a forwarded message, an attachment, or is a reply to a prior message, some or all of the contents of this message may not have been produced by Patricia A. Frost

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Thursday, June 3, 2021 8:11 AM
To: Frost, Patricia A. <FrostP@santarosa.k12.fl.us>
Subject: (EXT) PO cost adjustments for Savvas 9-12 ELA

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Patti,

Here are the new \$ subtotals for each 9-12 ELA order as per our conversation. Please let me know if you have any questions or concerns.

Gulf Breeze High Doc 186984 = \$174,885.90

Santa Rosa Adult Doc 187090 = \$44,970.66

Central High Doc 186983 = \$36,047.91

Jay High Doc 187082 = \$40,568.77

Milton High Doc 187084 = \$219,380.68

Navarre High Doc 187086 = \$220,332.44

Pace High Doc 187088 = \$187,020.84

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com> on behalf of Customer Service
<CustomerService@fsbd.com>
Sent: Friday, August 27, 2021 9:00 AM
To: Noyes, Kathy;Customer Service
Subject: (EXT) RE: PO 732295 for West Navarre Intermediate

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Morning Kathy,

Based on submission date, how large this adoption year has been, paired with unforeseen issues due to Covid, we are looking at estimated mid-September for these to come in the que to be picked and sent to you. We are still working 6-7 days a week to get these out however and I'm happy to check to see if that timeline should change as it gets closer to that range.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Noyes, Kathy <NoyesK@santarosa.k12.fl.us>
Sent: Friday, August 27, 2021 9:02 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: PO 732295 for West Navarre Intermediate

Do you have any idea of when order on PO 732295 will be delivered?

Thanks

Kathy Noyes
Internal Funds Bookkeeper III
West Navarre Intermediate
850-936-6060

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com>
Sent: Friday, August 27, 2021 10:50 AM
To: Shaw, Sharon
Subject: (EXT) RE: (EXT) RE: PO 732211

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good morning Sharon,

I did get a bit more information from the warehouse since our last correspondence. Based on submission date, how large this adoption year has been, paired with unforeseen issues due to Covid, we are looking at estimated mid-September for these to come in the que to be picked and sent to you. We are still working 6-7 days a week to get these out however and I'm happy to check to see if that timeline should change as it gets closer to that range.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Shaw, Sharon <ShawSF@santarosa.k12.fl.us>
Sent: Friday, August 27, 2021 10:48 AM
To: Keilah Gates <KeilahGates@fsbd.com>
Subject: RE: (EXT) RE: PO 732211

Good morning. Checking in for my weekly update! One of the other bookkeepers sent out a county wide email about the textbooks and it looks like I'm in good company! Prepping for the Cat 1 coming this way!

From: Keilah Gates <KeilahGates@fsbd.com>
Sent: Wednesday, August 18, 2021 1:46 PM
To: Shaw, Sharon <ShawSF@santarosa.k12.fl.us>
Subject: (EXT) RE: PO 732211

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

I apologize for that Sharon.

I don't have an estimated shipping date on this yet but we are looking at closer to the end of this month to beginning of next month. I'd be happy to check on it again around that time.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Shaw, Sharon <ShawSF@santarosa.k12.fl.us>
Sent: Wednesday, August 18, 2021 2:32 PM
To: Keilah Gates <KeilahGates@fsbd.com>
Subject: PO 732211

Good afternoon! I was calling to check on our textbook order. I figured it was easier to email you.

Sharon Shaw
OBE

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com>
Sent: Saturday, August 28, 2021 10:18 AM
To: Salter, Tammy J.
Subject: (EXT) RE: (EXT) DOC# 29114

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Hi Tammy,

I see where the 4th grade Know it show it's are on sales order 547379 and it hasn't been picked by the warehouse yet to ship. I have informed Jeff Cregor your order editor about the fifth grade Know it show it's as I do not see them on the order. He should be reaching out to you shortly.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Salter, Tammy J. <SalterT@santarosa.k12.fl.us>
Sent: Wednesday, August 25, 2021 12:20 PM
To: Keilah Gates <KeilahGates@fsbd.com>
Subject: Re: (EXT) DOC# 29114

No overages. We just thought they might be coming later.

Tammy J. Salter

Internal Funds Bookkeeper

Central School

"Education is the most powerful weapon we can use to change the world." - Nelson Mandela



6180 Central School Rd.

Milton, FL 32570-6707

(850) 983-5640 Ext. 4230

(850) 983-5645 Fax

"It is easier to build up a child than it is to repair an adult. Choose your words wisely."

From: Keilah Gates <KeilahGates@fsbd.com>
Sent: Wednesday, August 25, 2021 11:19 AM
To: Salter, Tammy J. <SalterT@santarosa.k12.fl.us>
Subject: (EXT) DOC# 29114

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon,

Thank you for submitting a discrepancy form. I apologize for the issues with your order. Were there any overages to account for the shortages reported? If so, please provide ISBN of overage title.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com>
Sent: Saturday, August 28, 2021 12:05 PM
To: Salter, Tammy J.
Subject: (EXT) DOC# 29160

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good morning,

Thank you for submitting a discrepancy form. I apologize for the issues with your order. Were there any overages to account for the shortages reported? If so, please provide ISBN of overage title.

Thank you!

Keilah Gates
Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Monday, August 30, 2021 6:46 AM
To: Salter, Tammy J.
Subject: (EXT) RE: (EXT) DOC# 29114

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Tammy,

Good morning. Keilah said that she can see grade 4 Know it show it 434911, but not Grade 5 Know it show it. I checked PO 732469 and did not see any 5th grade on the order. Could you please verify that for us?

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Keilah Gates <KeilahGates@fsbd.com>
Sent: Saturday, August 28, 2021 11:16 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: FW: (EXT) DOC# 29114

Hi Jeff,

I got a discrepancy stating 4th and 5th grade Know it show it's as missing (534911 & 434911). I see where 4th grade is on the order but not 5th. You may need to reach out to them to confirm but I'll let her know it's not filled yet. s/o 547379

Thank you!

Keilah Gates
Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Salter, Tammy J. <SalterT@santarosa.k12.fl.us>

Sent: Wednesday, August 25, 2021 12:20 PM

To: Keilah Gates <KeilahGates@fsbd.com>

Subject: Re: (EXT) DOC# 29114

No overages. We just thought they might be coming later.

Tammy J. Salter

Internal Funds Bookkeeper

Central School

"Education is the most powerful weapon we can use to change the world." - Nelson Mandela



6180 Central School Rd.

Milton, FL 32570-6707

(850) 983-5640 Ext. 4230

(850) 983-5645 Fax

"It is easier to build up a child than it is to repair an adult. Choose your words wisely."

From: Keilah Gates <KeilahGates@fsbd.com>

Sent: Wednesday, August 25, 2021 11:19 AM

To: Salter, Tammy J. <SalterT@santarosa.k12.fl.us>

Subject: (EXT) DOC# 29114

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon,

Thank you for submitting a discrepancy form. I apologize for the issues with your order. Were there any overages to account for the shortages reported? If so, please provide ISBN of overage title.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Tuesday, August 31, 2021 8:57 AM
To: Rosenberg, Donita;Customer Service
Cc: Curtis, Roselyn;LeeksShepherd, Tonya
Subject: (EXT) RE: (EXT) RE: Status of Purchase Orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Morning Donita,

Based on submission date, how large this adoption year has been, paired with unforeseen issues due to Covid, we are looking at estimated mid-September for these to come in the que to be picked and sent to you. We are still working 6-7 days a week to get these out however and I'm happy to check to see if that timeline should change as it gets closer to that range.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>
Sent: Tuesday, August 31, 2021 9:50 AM
To: Customer Service <CustomerService@fsbd.com>
Cc: Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>; LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>
Subject: FW: (EXT) RE: Status of Purchase Orders
Importance: High

Good morning,
Please provide an update on the estimated ETA for the following Purchase Orders as indicated your August 18th email below.

P.O. No. 732132
P.O. No. 732133
P.O. No. 732138
P.O. No. 732140

P.O. No. 732141
P.O. No. 732143
P.O. No. 732145
P.O. No. 732146
P.O. No. 732147

Thanks,

Donita Rosenberg

Internal Funds Bookkeeper III

Avalon Middle School
5445 King Arthurs Way
Milton, FL 32583
850-983-5540 Ext. 1113
850-983-5545 FAX

From: Keilah Gates <KeilahGates@fsbd.com> **On Behalf Of** Customer Service

Sent: Wednesday, August 18, 2021 2:39 PM

To: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>; Customer Service <CustomerService@fsbd.com>

Cc: Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>; LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>

Subject: (EXT) RE: Status of Purchase Orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon Donna,

Unfortunately I don't have an estimated shipping date on this yet but we are looking at closer to the end of this month to beginning of next month. I'd be happy to check on it again around that time.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>

Sent: Wednesday, August 18, 2021 2:00 PM

To: Customer Service <CustomerService@fsbd.com>

Cc: Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>; LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>

Subject: Status of Purchase Orders

Good afternoon,

Please provide an ETA on the following Purchase Orders for Avalon Middle School, Santa Rosa County School District, Milton, Florida. Purchase Orders were received at FSBD on July 19th.

P.O. No. 732132

P.O. No. 732133

P.O. No. 732138

P.O. No. 732140

P.O. No. 732141

P.O. No. 732143

P.O. No. 732145

P.O. No. 732146

P.O. No. 732147

Thanks,

Donita Rosenberg

Internal Funds Bookkeeper III

Avalon Middle School

5445 King Arthurs Way

Milton, FL 32583

850-983-5540 Ext. 1113

850-983-5545 FAX

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Tuesday, August 31, 2021 8:57 AM
To: Rosenberg, Donita;Customer Service
Cc: Curtis, Roselyn;LeeksShepherd, Tonya
Subject: (EXT) RE: (EXT) RE: Status of Purchase Orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Morning Donita,

Based on submission date, how large this adoption year has been, paired with unforeseen issues due to Covid, we are looking at estimated mid-September for these to come in the que to be picked and sent to you. We are still working 6-7 days a week to get these out however and I'm happy to check to see if that timeline should change as it gets closer to that range.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>
Sent: Tuesday, August 31, 2021 9:50 AM
To: Customer Service <CustomerService@fsbd.com>
Cc: Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>; LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>
Subject: FW: (EXT) RE: Status of Purchase Orders
Importance: High

Good morning,
Please provide an update on the estimated ETA for the following Purchase Orders as indicated your August 18th email below.

P.O. No. 732132
P.O. No. 732133
P.O. No. 732138
P.O. No. 732140

P.O. No. 732141
P.O. No. 732143
P.O. No. 732145
P.O. No. 732146
P.O. No. 732147

Thanks,

Donita Rosenberg

Internal Funds Bookkeeper III

Avalon Middle School
5445 King Arthurs Way
Milton, FL 32583
850-983-5540 Ext. 1113
850-983-5545 FAX

From: Keilah Gates <KeilahGates@fsbd.com> **On Behalf Of** Customer Service
Sent: Wednesday, August 18, 2021 2:39 PM
To: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>; Customer Service <CustomerService@fsbd.com>
Cc: Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>; LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>
Subject: (EXT) RE: Status of Purchase Orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon Donna,

Unfortunately I don't have an estimated shipping date on this yet but we are looking at closer to the end of this month to beginning of next month. I'd be happy to check on it again around that time.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>
Sent: Wednesday, August 18, 2021 2:00 PM
To: Customer Service <CustomerService@fsbd.com>
Cc: Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>; LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>
Subject: Status of Purchase Orders

Good afternoon,

Please provide an ETA on the following Purchase Orders for Avalon Middle School, Santa Rosa County School District, Milton, Florida. Purchase Orders were received at FSBD on July 19th.

P.O. No. 732132

P.O. No. 732133

P.O. No. 732138

P.O. No. 732140

P.O. No. 732141

P.O. No. 732143

P.O. No. 732145

P.O. No. 732146

P.O. No. 732147

Thanks,

Donita Rosenberg

Internal Funds Bookkeeper III

Avalon Middle School

5445 King Arthurs Way

Milton, FL 32583

850-983-5540 Ext. 1113

850-983-5545 FAX

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Tuesday, August 31, 2021 8:57 AM
To: Rosenberg, Donita;Customer Service
Cc: Curtis, Roselyn;LeeksShepherd, Tonya
Subject: (EXT) RE: (EXT) RE: Status of Purchase Orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Morning Donita,

Based on submission date, how large this adoption year has been, paired with unforeseen issues due to Covid, we are looking at estimated mid-September for these to come in the que to be picked and sent to you. We are still working 6-7 days a week to get these out however and I'm happy to check to see if that timeline should change as it gets closer to that range.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>
Sent: Tuesday, August 31, 2021 9:50 AM
To: Customer Service <CustomerService@fsbd.com>
Cc: Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>; LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>
Subject: FW: (EXT) RE: Status of Purchase Orders
Importance: High

Good morning,
Please provide an update on the estimated ETA for the following Purchase Orders as indicated your August 18th email below.

P.O. No. 732132
P.O. No. 732133
P.O. No. 732138
P.O. No. 732140

P.O. No. 732141
P.O. No. 732143
P.O. No. 732145
P.O. No. 732146
P.O. No. 732147

Thanks,

Donita Rosenberg

Internal Funds Bookkeeper III

Avalon Middle School
5445 King Arthurs Way
Milton, FL 32583
850-983-5540 Ext. 1113
850-983-5545 FAX

From: Keilah Gates <KeilahGates@fsbd.com> **On Behalf Of** Customer Service
Sent: Wednesday, August 18, 2021 2:39 PM
To: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>; Customer Service <CustomerService@fsbd.com>
Cc: Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>; LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>
Subject: (EXT) RE: Status of Purchase Orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon Donna,

Unfortunately I don't have an estimated shipping date on this yet but we are looking at closer to the end of this month to beginning of next month. I'd be happy to check on it again around that time.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>
Sent: Wednesday, August 18, 2021 2:00 PM
To: Customer Service <CustomerService@fsbd.com>
Cc: Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>; LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>
Subject: Status of Purchase Orders

Good afternoon,

Please provide an ETA on the following Purchase Orders for Avalon Middle School, Santa Rosa County School District, Milton, Florida. Purchase Orders were received at FSBD on July 19th.

P.O. No. 732132

P.O. No. 732133

P.O. No. 732138

P.O. No. 732140

P.O. No. 732141

P.O. No. 732143

P.O. No. 732145

P.O. No. 732146

P.O. No. 732147

Thanks,

Donita Rosenberg

Internal Funds Bookkeeper III

Avalon Middle School

5445 King Arthurs Way

Milton, FL 32583

850-983-5540 Ext. 1113

850-983-5545 FAX

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Tuesday, August 31, 2021 8:57 AM
To: Rosenberg, Donita;Customer Service
Cc: Curtis, Roselyn;LeeksShepherd, Tonya
Subject: (EXT) RE: (EXT) RE: Status of Purchase Orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Morning Donita,

Based on submission date, how large this adoption year has been, paired with unforeseen issues due to Covid, we are looking at estimated mid-September for these to come in the que to be picked and sent to you. We are still working 6-7 days a week to get these out however and I'm happy to check to see if that timeline should change as it gets closer to that range.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>
Sent: Tuesday, August 31, 2021 9:50 AM
To: Customer Service <CustomerService@fsbd.com>
Cc: Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>; LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>
Subject: FW: (EXT) RE: Status of Purchase Orders
Importance: High

Good morning,
Please provide an update on the estimated ETA for the following Purchase Orders as indicated your August 18th email below.

P.O. No. 732132
P.O. No. 732133
P.O. No. 732138
P.O. No. 732140

P.O. No. 732141
P.O. No. 732143
P.O. No. 732145
P.O. No. 732146
P.O. No. 732147

Thanks,

Donita Rosenberg

Internal Funds Bookkeeper III

Avalon Middle School
5445 King Arthurs Way
Milton, FL 32583
850-983-5540 Ext. 1113
850-983-5545 FAX

From: Keilah Gates <KeilahGates@fsbd.com> **On Behalf Of** Customer Service

Sent: Wednesday, August 18, 2021 2:39 PM

To: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>; Customer Service <CustomerService@fsbd.com>

Cc: Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>; LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>

Subject: (EXT) RE: Status of Purchase Orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon Donna,

Unfortunately I don't have an estimated shipping date on this yet but we are looking at closer to the end of this month to beginning of next month. I'd be happy to check on it again around that time.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>

Sent: Wednesday, August 18, 2021 2:00 PM

To: Customer Service <CustomerService@fsbd.com>

Cc: Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>; LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>

Subject: Status of Purchase Orders

Good afternoon,
Please provide an ETA on the following Purchase Orders for Avalon Middle School, Santa Rosa County School District, Milton, Florida. Purchase Orders were received at FSBD on July 19th.

P.O. No. 732132
P.O. No. 732133
P.O. No. 732138
P.O. No. 732140
P.O. No. 732141
P.O. No. 732143
P.O. No. 732145
P.O. No. 732146
P.O. No. 732147

Thanks,

Donita Rosenberg

Internal Funds Bookkeeper III

Avalon Middle School
5445 King Arthurs Way
Milton, FL 32583
850-983-5540 Ext. 1113
850-983-5545 FAX

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Thursday, September 2, 2021 8:23 AM
To: Godwin, Tabatha H.
Subject: (EXT) RE: need an invoice please
Attachments: Invoice for Tabatha.pdf

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Godwin, Tabatha H. <GodwinT@santarosa.k12.fl.us>
Sent: Thursday, September 02, 2021 9:22 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: need an invoice please

I have received all but one invoice. Please send me the invoice for po#732216. For Jay High School

Thank you 😊

*Tabatha Godwin
Jay High School
Bookkeeper I
850-675-4507*

INVOICE



FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
 PO Box 6578
 Jacksonville FL 32236
 Tel (904) 781-7191
 (800) 447-7957

RETURNS:
 1125 Ellis Road N
 Jacksonville FL 32254
 Fax (904) 781-3486
 www.fsbdc.com

INVOICE NUMBER	
279983	
8/24/21	PG 1
PURCHASE ORDER NUMBER	
732216	
ACCOUNT	0000057

0000057
 SANTA ROSA INSTRUCTIONAL MAT
 ACCOUNTS PAYABLE
 5086 CANAL ST
 MILTON, FL

0570141
 JAY HIGH SCHOOL
 3741 SCHOOL STREET
 JAY, FL

32565

32570

ATTN: TABATHA GODWIN

LN#	TITLE	QTY	DESCRIPTION	SHIP QTY	PRICE	AMOUNT
1	81-234-1	65	FL ADD PRA WB 7 ENVIS MATH 20	65	FREE	0.00
6	81-241-1	65	FL ENVISION MATH VOL1 7 2020	65	FREE	0.00
7	81-241-2	65	FL ENVISION MATH VOL2 7 2020	65	FREE	0.00
8	81-804-1	35	FL ADD PRA WB 7A ENVIS MATH 20	35	FREE	0.00
13	81-811-1	35	FL ENVISION MATH VOL1 7A 2020	35	FREE	0.00
14	81-811-2	35	FL ENVISION MATH VOL2 7A 2020	35	FREE	0.00
16			*** CODES REMOVED			

MERCH AMT: 0.00
 TRANSPORTATION: 68.04

3 3 1 0.00 300 544856 318.85

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT →

68.04

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Thursday, September 2, 2021 8:30 AM
To: Godwin, Tabatha H.
Subject: (EXT) RE: (EXT) RE: need an invoice please

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

My pleasure. :)

From: Godwin, Tabatha H. <GodwinT@santarosa.k12.fl.us>
Sent: Thursday, September 02, 2021 9:25 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: RE: (EXT) RE: need an invoice please

Thank you so much. Have a great day 😊😊😊

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Thursday, September 2, 2021 8:23 AM
To: Godwin, Tabatha H. <GodwinT@santarosa.k12.fl.us>
Subject: (EXT) RE: need an invoice please

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Godwin, Tabatha H. <GodwinT@santarosa.k12.fl.us>
Sent: Thursday, September 02, 2021 9:22 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: need an invoice please

I have received all but one invoice. Please send me the invoice for po#732216. For Jay High School

Thank you 😊

Tabatha Godwin

Jay High School
Bookkeeper I
850-675-4507

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Thursday, September 2, 2021 8:46 AM
To: Southers, Jada
Subject: (EXT) RE: Order discrepancy

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Jada,

Good morning. I'm so sorry to hear that. Please see the instructions below. Please contact Customer Service directly if you have any questions. They will be handling this for you once the discrepancy is submitted. Take care.

customerservice@fsbd.com

Report Order Discrepancy We will need for the school to file a Report Order Discrepancy Form via our website at www.fsbd.com. Once you get there you will click on Customer Service and then Report an Issue with an Order. Once you are logged in you will need the Invoice number off of the Packing Slip you have the Discrepancy on to file the Report. Please make sure to report both overages and shortages from your order on the same form. Once we have received this report, one of our Customer Service Reps will begin the needed research for your Discrepancy and will contact you directly with any additional questions they may have.

***Please Note If you are missing full cartons from your order they must be noted on the Proof of Delivery at the time of delivery -SAIA & UPS Freight shipments only, UPS deliveries are scanned by each carton and signed for. It is the schools responsibility to report any carton shortages or damages before the driver leaves on the POD so we may hold the shipping company accountable for the missing cartons.

IF WHAT YOU ARE REPORTING SHORT OR OVER IS PART OF A KIT, YOU WILL NEED TO USE THE ISBN# TO LIST THE COMPONENTS YOU ARE OVER OR SHORT.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Southers, Jada <SouthersJ@santarosa.k12.fl.us>
Sent: Thursday, September 02, 2021 9:43 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Order discrepancy

Hey Jeff, I need to file a discrepancy for our ELA book order with new adoption. We are still missing 26 6th grade books. How do I go about doing this?

Jada Southers
Internal Funds Bookkeeper I
Hobbs Middle School
5317 Glover Ln.
Milton, FL 32570
850-983-5630 ext. 221

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Thursday, September 2, 2021 10:02 AM
To: Southers, Jada
Subject: (EXT) RE: (EXT) RE: Order discrepancy
Attachments: Invoice 1 Hobbs.pdf

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

FLORIDA STANDARD PACKAGE—CONSUMABLE
CONSUMABLE STUDENT EDITION +
REALIZE LICENSE
Options:
5-YEAR PRINT/5-YEAR DIGITAL 77-352-1 113.97

FSBD Code	Title	Price	Expiration Date	Publisher
773521	1PT FSP CONS 5YP/D 6 MYPER M/J LANGUAGE ARTS 1-3 ISBN: 1418312789 ISBN13: 9781418312787	\$113.97	2026	SAWAS SECONDARY

FLORIDA CONSUMABLE STUDENT EDITION 77-354-1 25.97 - This is the print part of the package above

FSBD Code	Title	Price	Expiration Date	Publisher
773541	FL MYPERSPECTIVES CONS 6 2022 M/J LANGUAGE ARTS 1-3 ISBN: 1418304026 ISBN13: 9781418304027	\$25.97	2026	SAWAS SECONDAR

I hope this helps.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Southers, Jada <SouthersJ@santarosa.k12.fl.us>
Sent: Thursday, September 02, 2021 10:51 AM

To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: RE: (EXT) RE: Order discrepancy

Sorry, One more thing, Can you tell me what the title or ISBN code is for the 6th grade text books? I didn't place the original order so I'm trying to "decode" what was ordered to begin with.

Jada Southers
Internal Funds Bookkeeper I
Hobbs Middle School
5317 Glover Ln.
Milton, FL 32570
850-983-5630 ext. 221

From: Southers, Jada
Sent: Thursday, September 2, 2021 8:55 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: RE: (EXT) RE: Order discrepancy

Will Do, Thanks Jeff!

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Thursday, September 2, 2021 8:46 AM
To: Southers, Jada <SouthersJ@santarosa.k12.fl.us>
Subject: (EXT) RE: Order discrepancy

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Jada,

Good morning. I'm so sorry to hear that. Please see the instructions below. Please contact Customer Service directly if you have any questions. They will be handling this for you once the discrepancy is submitted. Take care.

customerservice@fsbd.com

Report Order Discrepancy We will need for the school to file a Report Order Discrepancy Form via our website at www.fsb.com. Once you get there you will click on Customer Service and then Report an Issue with an Order. Once you are logged in you will need the Invoice number off of the Packing Slip you have the Discrepancy on to file the Report. Please make sure to report both overages and shortages from your order on the same form. Once we have received this report, one of our Customer Service Reps will begin the needed research for your Discrepancy and will contact you directly with any additional questions they may have.

***Please Note If you are missing full cartons from your order they must be noted on the Proof of Delivery at the time of delivery -SAIA & UPS Freight shipments only, UPS deliveries are scanned by each carton and signed for. It is the schools responsibility to report any carton shortages or damages before the driver leaves on the POD so we may hold the shipping company accountable for the missing cartons.

IF WHAT YOU ARE REPORTING SHORT OR OVER IS PART OF A KIT, YOU WILL NEED TO USE THE ISBN# TO LIST THE COMPONENTS YOU ARE OVER OR SHORT.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Southers, Jada <SouthersJ@santarosa.k12.fl.us>
Sent: Thursday, September 02, 2021 9:43 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Order discrepancy

Hey Jeff, I need to file a discrepancy for our ELA book order with new adoption. We are still missing 26 6th grade books. How do I go about doing this?

Jada Southers
Internal Funds Bookkeeper I
Hobbs Middle School
5317 Glover Ln.
Milton, FL 32570
850-983-5630 ext. 221

INVOICE



FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
 PO Box 6578
 Jacksonville FL 32236
 Tel (904) 781-7191
 (800) 447-7957

RETURNS:
 1125 Ellis Road N
 Jacksonville FL 32254
 Fax (904) 781-3486
 www.fsbdc.com

INVOICE NUMBER	
272571	
7/13/21	PG 1
PURCHASE ORDER NUMBER	
732001-0231	
ACCOUNT	0000057

0000057
 SANTA ROSA INSTRUCTIONAL MAT
 ACCOUNTS PAYABLE
 5086 CANAL ST
 MILTON, FL

0570231
 HOBBS MIDDLE SCHOOL
 5317 GLOVER LANE SW
 MILTON, FL

32570

32570

ATTN: B KOGER/J SOUTHERS

LN#	TITLE	QTY	DESCRIPTION	SHIP QTY	PRICE	AMOUNT
1	77-352-1	230	1PT FSP CONS 5YP/D 6 MYPER	230	113.97	26,213.10
4	77-352-1	40	1PT FSP CONS 5YP/D 6 MYPER	40	FREE	0.00
7	77-353-1	5	FL TE MYPERSPECTIVES GR6 2022	5	FREE	0.00
8	77-353-2	270	FL TEST PREP WB 6 MYPERSPEC 22	270	FREE	0.00
9	77-367-1	230	1PT FSP CONS 5YP/D 7 MYPER	230	113.97	26,213.10
12	77-367-1	40	1PT FSP CONS 5YP/D 7 MYPER	40	FREE	0.00
15	77-368-1	5	FL TE MYPERSPECTIVES GR7 2022	5	FREE	0.00
16	77-368-2	270	FL TEST PREP WB 7 MYPERSPEC 22	270	FREE	0.00
17	77-382-1	230	1PT FSP CONS 5YP/D 8 MYPER	230	113.97	26,213.10
20	77-382-1	40	1PT FSP CONS 5YP/D 8 MYPER	40	FREE	0.00
23	77-383-1	5	FL TE MYPERSPECTIVES GR8 2022	5	FREE	0.00
24	77-383-2	270	FL TEST PREP WB 8 MYPERSPEC 22	270	FREE	0.00
32						
33			792801 GHOST			
34			799447 HOOT			

PLEASE NOTE: THE FOLLOWING TITLES(S) WILL BE SHIPPED SEPARATELY.

LN#	TITLE	TITLE	QTY	PRICE
27	79-259-7	BOYS WHO CHALLENGED HITLER	135	FREE
28	79-367-7	MAGICIANS ELEPHANT	135	FREE
29	79-393-4	SPACE CASE (MN BASE ALPHA BK1)	135	FREE
30	79-837-1	CHARLIE AND CHOCOLATE FACTORY	135	FREE

MERCH AMT: 78,639.30
 TRANSPORTATION: 614.78

5 4 1 78 639 30 1,635 539114 2931.00

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT

79,254.08

Goodbred, Tracy R.

From: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Sent: Thursday, September 2, 2021 3:38 PM
To: McMillan, Stefanie N.
Subject: (EXT) Return Merchandise Authorization Form
Attachments: RMA# 26296.pdf

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Stefanie,

Please place a copy of the attached return paperwork inside the box with the material that needs to be returned to us for a credit. It will be the schools responsibility to set up and pay for return shipping of the materials to FSBD. At this time you may make arrangements with any freight carrier of your choice to return these materials to us. Once we receive the materials we will issue a credit. Feel free to order replacement materials in the meantime if needed. If you are looking to drop the materials off at our facility, please see the front desk upon arrival from the hours of 8am – 4pm.

Thank you,

Kristine Kuenkler

Customer Service Representative/File Clerk
Florida School Book Depository, Inc.
1125 N. Ellis Rd. Jacksonville, FL 32254
1-800-447-7957 Ext. 212
904-781-7191
Fax 904-781-3486
KristineKuenkler@fsbd.com

**Florida
School Book
Depository**



Return Authorization

P.O. Box 6578 – Jacksonville, Florida 32236
 Telephone: 800-447-7957
 Fax: 904-781-3486
 Web address: www.fsb.com

RMA #: 00026296
 RMA date: 09/02/2021
 PO #: 732317

0570301
 Ship to: PEA RIDGE ELEMENTARY SCHOOL
 4775 SCHOOL LANE

Bill to: 0000057
 SANTA ROSA INSTRUCTIONAL MAT
 ACCOUNTS PAYABLE
 5086 CANAL ST

PACE, FL 32571.

MILTON, FL 32570.

STEFANIE MCMILLAN
 850-983-3680 FAX:

FSBD Code #	Title	Quantity Authorized	Invoice #	Return by Date
--------------------	--------------	----------------------------	------------------	-----------------------

PLEASE CHOOSE CARRIER OF CHOICE FOR RETURN
 ITEMS. PLEASE INCLUDE A COPY OF THE RMA
 WITH YOUR RETURN. THANK YOU.
 09/02/21 KRISP

384962	FL TEACHER 3 HMH SCIENCE 2019	4	277702	10/02/2021
484962	FL TEACHER 4 HMH SCIENCE 2019	1	277702	10/02/2021
584962	FL TEACHER 5 HMH SCIENCE 2019	4	277702	10/02/2021

For accurate and timely processing of your return,
 please enclose a copy of this document with your shipment.

Ship authorized return to:
Florida School Book Depository
Return Shipments
1125 Ellis Road North
Jacksonville, Florida 32254

Goodbred, Tracy R.

From: z Orders <Orders@FSBD.COM>
Sent: Friday, September 3, 2021 10:37 AM
To: Lowery, M. Cathy
Subject: (EXT) RE: (EXT) Purchase order from SANTA ROSA COUNTY SCHOOLS: PO# 732540

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Thank you, Cathy! Take care.

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>
Sent: Friday, September 03, 2021 11:29 AM
To: z Orders <Orders@FSBD.COM>
Subject: FW: (EXT) Purchase order from SANTA ROSA COUNTY SCHOOLS: PO# 732540

Hi Jeff,

I've attached our PO and FSBD Order Doc.

Thanks... 😊

Cathy Lowery

Internal Funds Bookkeeper
Berryhill Elementary (0041)

From: noreply=focusmail.focus-sis.org@mg.focus-sis.com <noreply=focusmail.focus-sis.org@mg.focus-sis.com> **On**
Behalf Of Focus/SIS Student Information System
Sent: Friday, September 03, 2021 10:07 AM
To: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>
Cc: Pavlicek, Wesley G. <PavlicekW@santarosa.k12.fl.us>
Subject: (EXT) Purchase order from SANTA ROSA COUNTY SCHOOLS: PO# 732540

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Attached is a copy of the Purchase order: PO# 732540

Goodbred, Tracy R.

From: z Orders <Orders@FSBD.COM>
Sent: Tuesday, September 7, 2021 9:00 AM
To: Burgoyne, Sheri L.
Subject: (EXT) RE: New Purchase order

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Thank you, Sheri!

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Burgoyne, Sheri L. <BurgoyneS@santarosa.k12.fl.us>
Sent: Tuesday, September 07, 2021 9:59 AM
To: z Orders <Orders@FSBD.COM>
Cc: Jeff Cregor <JeffCregor@FSBD.com>
Subject: New Purchase order
Importance: High

Please confirm receipt. Thanks

*Sheri L. Burgoyne
Internal Funds Bookkeeper III
Gulf Breeze Elementary School
549 Gulf Breeze Pkwy.
Gulf Breeze, FL 32561
Tel: 850-934-5185, ext. 102
Fax: 850-934-5189
Email: burgoynes@santarosa.k12.fl.us*

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com>
Sent: Tuesday, September 7, 2021 9:16 AM
To: Eastwood, Amy
Subject: (EXT) ORDER STATUS

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good morning Amy,

I have received word that they will start picking this order Monday 9/13 and we are looking to ship it out by next Wednesday at the latest.

Thank you!

Keilah Gates
Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

Goodbred, Tracy R.

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Sent: Tuesday, September 7, 2021 10:49 AM
To: Adams, Kathy
Subject: (EXT) RE: POs 732080 and 732081

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Hi Kathy, these two PO's should go out by Tuesday of next week. =)

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Sent: Tuesday, September 7, 2021 11:45 AM
To: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Subject: POs 732080 and 732081

Hi Jennifer,
Sorry, I know you're probably being pounded with inquiries, is late Sept still the ETA (I'm being pounded with inquiries, as well, ha!)

Kathy S. Adams
Internal Funds Bookkeeper III
Woodlawn Beach Middle School
1500 Woodlawn Way
Gulf Breeze, FL 32563
850-934-4010 ext 115
adamsk@santarosa.k12.fl.us

Goodbred, Tracy R.

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Sent: Tuesday, September 7, 2021 10:58 AM
To: Adams, Kathy
Subject: (EXT) RE: (EXT) RE: POs 732080 and 732081

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

You are so welcome. Thank you so very much for your patience with us this year. Your kindness has been so very appreciated.

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jenniferodonnell@fsbd.com

From: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Sent: Tuesday, September 7, 2021 11:53 AM
To: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Subject: RE: (EXT) RE: POs 732080 and 732081

Wonderful, thank you!!

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Sent: Tuesday, September 07, 2021 10:49 AM
To: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Subject: (EXT) RE: POs 732080 and 732081

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Hi Kathy, these two PO's should go out by Tuesday of next week. =)

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191

FAX 904-781-3486
jennifero'donnell@fsbd.com

From: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Sent: Tuesday, September 7, 2021 11:45 AM
To: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Subject: POs 732080 and 732081

Hi Jennifer,
Sorry, I know you're probably being pounded with inquiries, is late Sept still the ETA (I'm being pounded with inquiries, as well, ha!)

Kathy S. Adams
Internal Funds Bookkeeper III
Woodlawn Beach Middle School
1500 Woodlawn Way
Gulf Breeze, FL 32563
850-934-4010 ext 115
adamsk@santarosa.k12.fl.us

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Tuesday, September 7, 2021 12:35 PM
To: Burkhart, Judy
Cc: Customer Service
Subject: (EXT) RE: PO 732126 status

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon Judy,

This is scheduled to drop to our warehouse to be picked this Friday and should ship no later than Monday or Tuesday of next week.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Burkhart, Judy <BurkhartJ@santarosa.k12.fl.us>
Sent: Tuesday, September 07, 2021 11:42 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: PO 732126 status

I am trying to find out if PO # 732126 has shipped yet? Thank you

Judy Burkhart

Bookkeeper III
S. S. Dixon Primary School
4560 Pace Patriot Blvd.
Pace, FL 32571
Phone (850) 995-3660

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com>
Sent: Tuesday, September 7, 2021 3:59 PM
To: Salter, Tammy J.
Subject: (EXT) RE: DOC# 29160

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon,

I'm just following up on this discrepancy. Please see below

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Keilah Gates
Sent: Saturday, August 28, 2021 12:06 PM
To: 'Salter, Tammy J.' <SalterT@santarosa.k12.fl.us>
Subject: DOC# 29160

Good morning,

Thank you for submitting a discrepancy form. I apologize for the issues with your order. Were there any overages to account for the shortages reported? If so, please provide ISBN of overage title.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Thursday, September 9, 2021 6:32 AM
To: McMillan, Stefanie N.
Cc: Kristine Kuenkler
Subject: (EXT) FW: (EXT) Return Merchandise Authorization Form

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Stefanie,

Good morning. You will need to create a new PO to order the materials that you want. You can do this any time. Please let me know if you need any assistance. Take care.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: McMillan, Stefanie N. <McMillanS@santarosa.k12.fl.us>
Sent: Tuesday, September 7, 2021 9:49 AM
To: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Subject: RE: (EXT) Return Merchandise Authorization Form

How I can I order the correct books that I need? Do I need to wait until you receive the returned items? (they should be delivered to you today via USPS)

Thank you

Sent from Mail for Windows

Stefanie McMillan

Pea Ridge Elementary Bookkeeper
Santa Rosa County School District
(850)995-3680
4775 School Lane
Pace, FL 32571



See a need, fill a need

Need. Act. Done.

From: Kristine Kuenkler
Sent: Thursday, September 2, 2021 3:37 PM
To: McMillan, Stefanie N.
Subject: (EXT) Return Merchandise Authorization Form

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Stefanie,

Please place a copy of the attached return paperwork inside the box with the material that needs to be returned to us for a credit. It will be the schools responsibility to set up and pay for return shipping of the materials to FSBD. At this time you may make arrangements with any freight carrier of your choice to return these materials to us. Once we receive the materials we will issue a credit. Feel free to order replacement materials in the meantime if needed. If you are looking to drop the materials off at our facility, please see the front desk upon arrival from the hours of 8am – 4pm.

Thank you,

Kristine Kuenkler
Customer Service Representative/File Clerk
Florida School Book Depository, Inc.
1125 N. Ellis Rd. Jacksonville, FL 32254
1-800-447-7957 Ext. 212
904-781-7191
Fax 904-781-3486
KristineKuenkler@fsbd.com

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Thursday, September 9, 2021 10:15 AM
To: Wells, Lynda M.
Cc: Customer Service
Subject: (EXT) RE: (EXT) RE: (EXT) RE: East Milton Elementary /Status of Orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good morning Lynda,

These are scheduled for next Tuesday to be picked and should ship on Thursday at the latest.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Sent: Thursday, September 09, 2021 10:07 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: RE: (EXT) RE: (EXT) RE: East Milton Elementary /Status of Orders

These will go out to the Warehouse on Tuesday.

Thanks, Jen

From: Wells, Lynda M. <WellsL@santarosa.k12.fl.us>
Sent: Thursday, September 09, 2021 9:22 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: Re: (EXT) RE: (EXT) RE: East Milton Elementary /Status of Orders

Good morning Keilah,

Will you give me a status update on the textbook order for East Milton Elementary? We ordered Math, Social Studies, and Science consumables for our students. The last we were told was the beginning of September. I know that your warehouse has been working every day, however; we really need these materials to properly

teach our students. Can we please have a ship date and/or a delivery date for these items? Thank you in advance for your assistance.

Sincerely,

*Lynda M. Wells
East Milton Elementary
Internal Funds Bookkeeper
850-983-5620*

From: Keilah Gates <KeilahGates@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Wednesday, August 18, 2021 10:32 AM
To: Wells, Lynda M. <WellsL@santarosa.k12.fl.us>; Customer Service <CustomerService@fsbd.com>
Subject: (EXT) RE: (EXT) RE: East Milton Elementary /Status of Orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good morning Lynda,

I apologize for the delay, At this time I do not have a shipped date. We are looking closer to beginning of September for these. Our warehouse is working 7 days a week to get these out. Please feel free to check back with me and I will be happy to check on these again.

Thank you!

Keilah Gates
Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Wells, Lynda M. <WellsL@santarosa.k12.fl.us>
Sent: Wednesday, August 18, 2021 7:53 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: Re: (EXT) RE: East Milton Elementary /Status of Orders

Good morning Keilah,

We are just checking to see if there is any new information on our math, science, and social study series? Have they been shipped or do we have a ship date?

Sincerely,

*Lynda M. Wells
East Milton Elementary
Internal Funds Bookkeeper
850-983-5620*

From: Keilah Gates <KeilahGates@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Tuesday, August 3, 2021 2:20 PM
To: Wells, Lynda M. <WellsL@santarosa.k12.fl.us>; Customer Service <CustomerService@fsbd.com>
Subject: (EXT) RE: East Milton Elementary /Status of Orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Lynda,

First let me take a moment to apologize for our delay in getting your order(s) out to you and thank you for your extreme patience as we navigate this busy season. At this time your order has not yet shipped from FSBD. We are working hard to catch up to the delays and working 6-7 days to get all orders out the door. We are working as quickly as possible to process orders in the order they were received at FSBD as we work first in and first out. Our Goal is to have your order in our Warehouse by the end of this week. If you are pending Online Access please let me know and we can reach out to the Publisher to see if they will Provision your Licenses prior to materials shipping and invoicing. Please feel free to check back in a few days for an updated status of your order. Again, we thank you for your patience and we understand the frustration this may be causing. We are doing everything possible to process as many orders as possible daily with the Volume we are receiving and shipping.

Our Warehouse is currently working 7 days a week to catch up to the demand. The districts have done an amazing job of ordering their new ELA early this year with that the Publishers and FSBD are working diligently to get these materials not only into our warehouse quickly but out of the warehouse to ensure books are in the classrooms well before the new school year. We have also seen a lot of challenges in the Trucking/Rail industry and really all throughout the logistics chain in 2021. We are meeting these challenges with solutions, but those solutions have cost some time. FSBD will continue to face all challenges to get your materials to you and we thank you for patience as we navigate this busy season

Thank you!

Keilah Gates
Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Wells, Lynda M. <WellsL@santarosa.k12.fl.us>
Sent: Tuesday, August 03, 2021 1:51 PM

To: Customer Service <CustomerService@fsbd.com>

Subject: East Milton Elementary /Status of Orders

Good afternoon Keilah,

I am wanting to check on the status of our book orders for our Math, Science and Social Studies Series. These orders were place the second week in July. Our budget open kind of late this year and we got at late start! I have attached a copy of the Purchase Orders for each subject. We would appreciate any information you can provide on the timeline of when these will be received at our school.

Thank you in advance for your time and assistance with this.

Sincerely,

Lynda M. Wells
East Milton Elementary
Internal Funds Bookkeeper
850-983-5620

Goodbred, Tracy R.

From: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Sent: Thursday, September 9, 2021 11:28 AM
To: Phillips, Nova
Subject: (EXT) RE: Request for Invoice
Attachments: 270528.pdf

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Nova,

I have attached the invoice that you requested.

Thank you,

Kristine Kuenkler

Customer Service Representative/File Clerk
Florida School Book Depository, Inc.
1125 N. Ellis Rd. Jacksonville, FL 32254
1-800-447-7957 Ext. 212
904-781-7191
Fax 904-781-3486
KristineKuenkler@fsbd.com

From: FSBD Customer Service <customerservice@fsbd.com>
Sent: Thursday, September 09, 2021 9:10 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: Request for Invoice

Florida School Book Depository

Request for Invoice

School or County Name: Sims Middle School
Contact: Nova Phillips
Phone: 8509953676
Fax: 850-995-3696
Email: phillipsn@santarosa.k12.fl.us

Please Email the following invoices.

Invoice Number(s) Requested:

270528



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3488
www.tsbd.com

Table with invoice details: INVOICE NUMBER 270528, DATE 7/01/21, PAGE 1, PURCHASE ORDER NUMBER 732001-0332, ACCOUNT 0000057

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL

0570332
THOMAS SIMS MIDDLE SCHOOL
5500 EDUCATION DR.
PACE, FL

32570

32571

ATTN: E DONALSON/N PHILLIPS

Table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Includes note: THESE TITLES(S) ARE BEING SHIPPED SEPARATELY FROM YOUR ORIGINAL ORDER.

Table with columns: LN#, TITLE, TITLE, BO QTY, PRICE. Includes note: THE FOLLOWING BACKORDERED TITLES(S) WILL BE SHIPPED AS SOON AS POSSIBLE

MERCH AMT: 0.00
TRANSPORTATION: 60.58

20 2 1 0.00 1,272 539143

69.96

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS NO RETURNS ACCEPTED WITHOUT AUTHORIZATION



Table with total amount: 60.58

Goodbred, Tracy R.

From: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Sent: Thursday, September 9, 2021 11:55 AM
To: Phillips, Nova
Subject: (EXT) RE: (EXT) Return Merchandise Authorization Form

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Nova,

You will need to order those books, because unfortunately we do not do exchanges. If you have any questions about the book, I have listed Jeff Cregor's email, who is the order editor for Santa Rosa county.

Jeff Cregor: jeffcregor@fsbd.com

Thank you,

Kristine Kuenkler

Customer Service Representative/File Clerk
Florida School Book Depository, Inc.
1125 N. Ellis Rd. Jacksonville, FL 32254
1-800-447-7957 Ext. 212
904-781-7191
Fax 904-781-3486
KristineKuenkler@fsbd.com

From: Phillips, Nova <PhillipsN@santarosa.k12.fl.us>
Sent: Thursday, September 9, 2021 9:07 AM
To: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Subject: RE: (EXT) Return Merchandise Authorization Form

Good Morning Kristine,

Please see the attached items.

I have gone back to FSBD website and tried to figure out how to get the Replacement Book "Where the Red Ferns Grow" 212 copies.

Can you guide me through this process?

Thanks for your time
Nova

From: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Sent: Thursday, August 19, 2021 9:10 AM
To: Phillips, Nova <PhillipsN@santarosa.k12.fl.us>
Cc: Keilah Gates <KeilahGates@fsbd.com>
Subject: (EXT) Return Merchandise Authorization Form

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Morning Nova,

Please place a copy of the attached return paperwork inside the box with the material that needs to be returned to us for a credit. It will be the schools responsibility to set up and pay for return shipping of the materials to FSBD. At this time you may make arrangements with any freight carrier of your choice to return these materials to us. Once we receive the materials we will issue a credit. Feel free to order replacement materials in the meantime if needed. If you are looking to drop the materials off at our facility, please see the front desk upon arrival from the hours of 8am – 4pm.

Thank you,

Kristine Kuenkler

Customer Service Representative/File Clerk

Florida School Book Depository, Inc.

1125 N. Ellis Rd. Jacksonville, FL 32254

1-800-447-7957 Ext. 212

904-781-7191

Fax 904-781-3486

KristineKuenkler@fsbd.com

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com>
Sent: Monday, September 13, 2021 8:10 AM
To: Shaw, Sharon
Subject: (EXT) RE: textbooks

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good morning Sharon,

Your Math and Science materials are scheduled to drop to the warehouse tomorrow to be picked and ship by Wednesday.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Shaw, Sharon <ShawSF@santarosa.k12.fl.us>
Sent: Monday, September 13, 2021 8:34 AM
To: Keilah Gates <KeilahGates@fsbd.com>
Subject: textbooks

Good morning Keilah, I was wondering if you have an update on our textbooks. Teachers are getting ready to revolt! No textbooks and now no toner for the copier (warehouse is in New Orleans). They don't know how to operate without reams of worksheets and textbooks!

Happy Monday.

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Monday, September 13, 2021 9:39 AM
To: Noyes, Kathy
Subject: (EXT) RE: (EXT) RE: PO 732295 for West Navarre Intermediate

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good morning Kathy,

Your order is scheduled to drop to the warehouse tomorrow for picking and should ship Thursday at the latest.

Thank you!

Keilah Gates
Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Noyes, Kathy <NoyesK@santarosa.k12.fl.us>
Sent: Monday, September 13, 2021 8:44 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: RE: (EXT) RE: PO 732295 for West Navarre Intermediate

Can you check on this again for me please?
Thanks

Kathy Noyes
Internal Funds Bookkeeper III
West Navarre Intermediate
850-936-6060

From: Keilah Gates <KeilahGates@fsbd.com> On Behalf Of Customer Service
Sent: Friday, August 27, 2021 9:00 AM
To: Noyes, Kathy <NoyesK@santarosa.k12.fl.us>; Customer Service <CustomerService@fsbd.com>
Subject: (EXT) RE: PO 732295 for West Navarre Intermediate

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Morning Kathy,

Based on submission date, how large this adoption year has been, paired with unforeseen issues due to Covid, we are looking at estimated mid-September for these to come in the que to be picked and sent to you. We are still working 6-7 days a week to get these out however and I'm happy to check to see if that timeline should change as it gets closer to that range.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Noyes, Kathy <NoyesK@santarosa.k12.fl.us>
Sent: Friday, August 27, 2021 9:02 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: PO 732295 for West Navarre Intermediate

Do you have any idea of when order on PO 732295 will be delivered?

Thanks

Kathy Noyes
Internal Funds Bookkeeper III
West Navarre Intermediate
850-936-6060

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Monday, September 13, 2021 9:47 AM
To: Noyes, Kathy; Customer Service
Cc: Accounting Dept
Subject: (EXT) RE: (EXT) RE: (EXT) RE: PO 732295 for West Navarre Intermediate

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Hi Kathy,

What's the address you would like for it to ship to?

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Noyes, Kathy <NoyesK@santarosa.k12.fl.us>
Sent: Monday, September 13, 2021 10:42 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: RE: (EXT) RE: (EXT) RE: PO 732295 for West Navarre Intermediate

Great. Is there anyway to change the shipping address?

Kathy Noyes
Internal Funds Bookkeeper III
West Navarre Intermediate
850-936-6060

From: Keilah Gates <KeilahGates@fsbd.com> **On Behalf Of** Customer Service
Sent: Monday, September 13, 2021 9:39 AM
To: Noyes, Kathy <NoyesK@santarosa.k12.fl.us>
Subject: (EXT) RE: (EXT) RE: PO 732295 for West Navarre Intermediate

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good morning Kathy,

Your order is scheduled to drop to the warehouse tomorrow for picking and should ship Thursday at the latest.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Noyes, Kathy <NoyesK@santarosa.k12.fl.us>
Sent: Monday, September 13, 2021 8:44 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: RE: (EXT) RE: PO 732295 for West Navarre Intermediate

Can you check on this again for me please?

Thanks

Kathy Noyes
Internal Funds Bookkeeper III
West Navarre Intermediate
850-936-6060

From: Keilah Gates <KeilahGates@fsbd.com> **On Behalf Of** Customer Service
Sent: Friday, August 27, 2021 9:00 AM
To: Noyes, Kathy <NoyesK@santarosa.k12.fl.us>; Customer Service <CustomerService@fsbd.com>
Subject: (EXT) RE: PO 732295 for West Navarre Intermediate

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Morning Kathy,

Based on submission date, how large this adoption year has been, paired with unforeseen issues due to Covid, we are looking at estimated mid-September for these to come in the que to be picked and sent to you. We are still working 6-7 days a week to get these out however and I'm happy to check to see if that timeline should change as it gets closer to that range.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Noyes, Kathy <NoyesK@santarosa.k12.fl.us>
Sent: Friday, August 27, 2021 9:02 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: PO 732295 for West Navarre Intermediate

Do you have any idea of when order on PO 732295 will be delivered?

Thanks

Kathy Noyes
Internal Funds Bookkeeper III
West Navarre Intermediate
850-936-6060

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Monday, September 13, 2021 10:01 AM
To: Noyes, Kathy
Subject: (EXT) RE: (EXT) RE: (EXT) RE: (EXT) RE: PO 732295 for West Navarre Intermediate

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Yes, that is the address we have on file to deliver to.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Noyes, Kathy <NoyesK@santarosa.k12.fl.us>
Sent: Monday, September 13, 2021 10:55 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: RE: (EXT) RE: (EXT) RE: (EXT) RE: PO 732295 for West Navarre Intermediate

East Bay K-8
2535 Elkhart Drive
Navarre, FL 32566

Kathy Noyes
Internal Funds Bookkeeper III
West Navarre Intermediate
850-936-6060

From: Keilah Gates <KeilahGates@fsbd.com> **On Behalf Of** Customer Service
Sent: Monday, September 13, 2021 9:47 AM
To: Noyes, Kathy <NoyesK@santarosa.k12.fl.us>; Customer Service <CustomerService@fsbd.com>
Cc: Accounting Dept <AccountingDept@FSBD.com>
Subject: (EXT) RE: (EXT) RE: (EXT) RE: PO 732295 for West Navarre Intermediate

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Hi Kathy,

What's the address you would like for it to ship to?

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Noyes, Kathy <NoyesK@santarosa.k12.fl.us>
Sent: Monday, September 13, 2021 10:42 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: RE: (EXT) RE: (EXT) RE: PO 732295 for West Navarre Intermediate

Great. Is there anyway to change the shipping address?

Kathy Noyes
Internal Funds Bookkeeper III
West Navarre Intermediate
850-936-6060

From: Keilah Gates <KeilahGates@fsbd.com> **On Behalf Of** Customer Service
Sent: Monday, September 13, 2021 9:39 AM
To: Noyes, Kathy <NoyesK@santarosa.k12.fl.us>
Subject: (EXT) RE: (EXT) RE: PO 732295 for West Navarre Intermediate

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good morning Kathy,

Your order is scheduled to drop to the warehouse tomorrow for picking and should ship Thursday at the latest.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191

FAX 904-781-3486
keilahgates@fsbd.com

From: Noyes, Kathy <NoyesK@santarosa.k12.fl.us>
Sent: Monday, September 13, 2021 8:44 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: RE: (EXT) RE: PO 732295 for West Navarre Intermediate

Can you check on this again for me please?
Thanks

Kathy Noyes
Internal Funds Bookkeeper III
West Navarre Intermediate
850-936-6060

From: Keilah Gates <KeilahGates@fsbd.com> **On Behalf Of** Customer Service
Sent: Friday, August 27, 2021 9:00 AM
To: Noyes, Kathy <NoyesK@santarosa.k12.fl.us>; Customer Service <CustomerService@fsbd.com>
Subject: (EXT) RE: PO 732295 for West Navarre Intermediate

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Morning Kathy,

Based on submission date, how large this adoption year has been, paired with unforeseen issues due to Covid, we are looking at estimated mid-September for these to come in the que to be picked and sent to you. We are still working 6-7 days a week to get these out however and I'm happy to check to see if that timeline should change as it gets closer to that range.

Thank you!

Keilah Gates
Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Noyes, Kathy <NoyesK@santarosa.k12.fl.us>
Sent: Friday, August 27, 2021 9:02 AM

To: Customer Service <CustomerService@fsbd.com>

Subject: PO 732295 for West Navarre Intermediate

Do you have any idea of when order on PO 732295 will be delivered?

Thanks

Kathy Noyes

Internal Funds Bookkeeper III

West Navarre Intermediate

850-936-6060

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Tuesday, September 14, 2021 2:36 PM
To: Bourland, Summer H.
Cc: Customer Service
Subject: (EXT) RE: (EXT) RE: (EXT) RE: Order Document #187273

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon Summer,

This order is currently being picked and should go out today or tomorrow at the latest.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Bourland, Summer H. <BourlandS@santarosa.k12.fl.us>
Sent: Tuesday, September 14, 2021 3:14 PM
To: Customer Service <CustomerService@fsbd.com>
Subject: RE: (EXT) RE: (EXT) RE: Order Document #187273

Any Possible update on delivery available? Order document 187273. Thank you and have a great day.

From: Keilah Gates <KeilahGates@fsbd.com> **On Behalf Of** Customer Service
Sent: Thursday, August 19, 2021 8:13 AM
To: Bourland, Summer H. <BourlandS@santarosa.k12.fl.us>; Customer Service <CustomerService@fsbd.com>
Subject: (EXT) RE: (EXT) RE: Order Document #187273

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Morning Summer, as I'm sure you are aware FSBD is facing fulfillment delays in processing our orders in our Warehouse due to the size of the orders and the lingering effects Covid has left behind. Our Warehouse is diligently working towards your orders placed in mid-July. At this time I do not show that we have shipped these as of yet. At this

time our Goal is to start shipping these orders by the end of next week into the week of August 30th. We understand this is not an ideal situation and that you have Teachers and Students at the end of the line waiting for materials. Please know that our warehouse is working 6-7 days a week to get as many orders out as quickly as possible at this time.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Bourland, Summer H. <BourlandS@santarosa.k12.fl.us>
Sent: Thursday, August 19, 2021 9:09 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: RE: (EXT) RE: Order Document #187273

Sorry to keep bothering you as I'm sure you have an overwhelming amount of emails about orders. Do we think we are still on track for a delivery by the end of next week? Thank you for your time.

Summer Bourland

Bookkeeper
Gulf Breeze Middle School
(850) 934-4080 ext. 105
Fax: (850) 934-4085



From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com> **On Behalf Of** Customer Service
Sent: Friday, August 6, 2021 12:14 PM
To: Bourland, Summer H. <BourlandS@santarosa.k12.fl.us>; Customer Service <CustomerService@fsbd.com>
Subject: (EXT) RE: Order Document #187273

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Ms. Bourland, first let me take a moment to apologize for our delay in getting your order(s) out to you and thank you for your extreme patience as we navigate this busy season. At this time your order has not yet shipped

from FSBD. We are working hard to catch up to the delays and working 6-7 days to get all orders out the door. We are working as quickly as possible to process orders in the order they were received at FSBD as we work first in and first out. .. Please feel free to check back in a few days for an updated status of your order. Again, we thank you for your patience and we understand the frustration this may be causing. We are doing everything possible to process as many orders as possible daily with the Volume we are receiving and shipping.

Our Warehouse is currently working 7 days a week to catch up to the demand. The Districts have done an amazing job of ordering their new ELA early this year with that the Publishers and FSBD are working diligently to get these materials not only into our warehouse quickly but out of the warehouse to ensure books are in the classrooms. We have also seen a lot of challenges in the Trucking/Rail industry and really all throughout the logistics chain in 2021. We are meeting these challenges with solutions, but those solutions have cost some time. FSBD will continue to face all challenges to get your materials to you and we thank you for patience as we navigate this busy season.

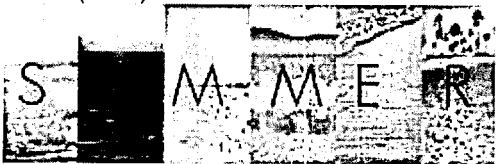
Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: Bourland, Summer H. <BourlandS@santarosa.k12.fl.us>
Sent: Friday, August 6, 2021 1:11 PM
To: Customer Service <CustomerService@fsbd.com>
Subject: Order Document #187273

Is there any way you can let me know a status update on Order Document #187273? Please and Thank you. Have a great day.

Summer Bourland

Bookkeeper
Gulf Breeze Middle School
(850) 934-4080 ext. 105
Fax: (850) 934-4085



Goodbred, Tracy R.

From: z Orders <Orders@FSBD.COM>
Sent: Thursday, September 16, 2021 12:03 PM
To: Salter, Tammy J.
Subject: (EXT) RE: Central school

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Thank you, Tammy!

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Salter, Tammy J. <SalterT@santarosa.k12.fl.us>
Sent: Thursday, September 16, 2021 12:51 PM
To: z Orders <Orders@FSBD.COM>
Subject: Central school

Additional Middle School books

Please let me know if you have any questions.

Tammy J. Salter

Internal Funds Bookkeeper

Central School

"Education is the most powerful weapon we can use to change the world." - Nelson Mandela



6180 Central School Rd.

Milton, FL 32570-6707

(850) 983-5640 Ext. 4230

(850) 983-5645 Fax

"It is easier to build up a child than it is to repair an adult. Choose your words wisely."

Goodbred, Tracy R.

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Sent: Thursday, September 16, 2021 12:12 PM
To: Adams, Kathy
Subject: (EXT) Automatic reply: (EXT) RE: (EXT) RE: POs 732080 and 732081

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

I am currently out of the office from Wednesday September 15th thru Monday September 20th and have limited access to email. If you need assistance with an Order Discrepancy, Order or Delivery ETA please email customerservice@fsbd.com. If you need assistance outside of this please email Amy Chism @amychism@fsbd.com and she will route your email/question to the person that can assist you in my absence.

Thank you,
Jennifer O'Donnell
District Services Manager

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Thursday, September 16, 2021 12:35 PM
To: Adams, Kathy; Customer Service
Subject: (EXT) RE: ETA please

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon Kathy,

According to the tracking information, these are scheduled to be delivered tomorrow between 9am and 1pm

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Sent: Thursday, September 16, 2021 1:14 PM
To: Customer Service <CustomerService@fsbd.com>
Subject: ETA please

PO's 732080 and 732081?
Thank you!

Kathy S. Adams

*Internal Funds Bookkeeper III
Woodlawn Beach Middle School
1500 Woodlawn Way
Gulf Breeze, FL 32563
850-934-4010 ext 115
adamsk@santarosa.k12.fl.us*

Goodbred, Tracy R.

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Sent: Thursday, September 16, 2021 1:51 PM
To: Adams, Kathy
Subject: (EXT) RE: (EXT) RE: (EXT) RE: POs 732080 and 732081

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

They sure did. Delivery ETA is tomorrow.

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Sent: Thursday, September 16, 2021 1:12 PM
To: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Subject: RE: (EXT) RE: (EXT) RE: POs 732080 and 732081

Hi Jennifer,
Just checking to see if the shipment did indeed go out on Tues?

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Sent: Tuesday, September 07, 2021 10:58 AM
To: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Subject: (EXT) RE: (EXT) RE: POs 732080 and 732081

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

You are so welcome. Thank you so very much for your patience with us this year. Your kindness has been so very appreciated.

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191

FAX 904-781-3486
jennifero'donnell@fsbd.com

From: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Sent: Tuesday, September 7, 2021 11:53 AM
To: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Subject: RE: (EXT) RE: POs 732080 and 732081

Wonderful, thank you!!

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Sent: Tuesday, September 07, 2021 10:49 AM
To: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Subject: (EXT) RE: POs 732080 and 732081

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Hi Kathy, these two PO's should go out by Tuesday of next week. =)

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Sent: Tuesday, September 7, 2021 11:45 AM
To: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Subject: POs 732080 and 732081

Hi Jennifer,
Sorry, I know you're probably being pounded with inquiries, is late Sept still the ETA (I'm being pounded with inquiries, as well, ha!)

*Kathy S. Adams
Internal Funds Bookkeeper III
Woodlawn Beach Middle School
1500 Woodlawn Way
Gulf Breeze, FL 32563
850-934-4010 ext 115*

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Thursday, September 16, 2021 1:51 PM
To: Rosenberg, Donita
Subject: (EXT) FW: (EXT) RE: (EXT) RE: Status of Purchase Orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon Donita,

I apologize for the delayed response. These are scheduled to drop to the warehouse early next week. Our goal is to have them all sent by the end of next week.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>
Sent: Thursday, September 16, 2021 10:27 AM
To: Customer Service <CustomerService@fsbd.com>
Cc: LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>; Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>
Subject: FW: (EXT) RE: (EXT) RE: Status of Purchase Orders

Good morning,
It's mid-September so I'm checking again to see what the status is on our textbook Purchase Orders listed below.

P.O. No. 732132
P.O. No. 732133
P.O. No. 732138
P.O. No. 732145
P.O. No. 732146
P.O. No. 732147

Thanks,

Donita Rosenberg

Internal Funds Bookkeeper III

Avalon Middle School
5445 King Arthurs Way
Milton, FL 32583
850-983-5540 Ext. 1113
850-983-5545 FAX

From: Keilah Gates <KeilahGates@fsbd.com> **On Behalf Of** Customer Service
Sent: Tuesday, August 31, 2021 8:57 AM
To: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>; Customer Service <CustomerService@fsbd.com>
Cc: Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>; LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>
Subject: (EXT) RE: (EXT) RE: Status of Purchase Orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Morning Donita,

Based on submission date, how large this adoption year has been, paired with unforeseen issues due to Covid, we are looking at estimated mid-September for these to come in the que to be picked and sent to you. We are still working 6-7 days a week to get these out however and I'm happy to check to see if that timeline should change as it gets closer to that range.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>
Sent: Tuesday, August 31, 2021 9:50 AM
To: Customer Service <CustomerService@fsbd.com>
Cc: Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>; LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>
Subject: FW: (EXT) RE: Status of Purchase Orders
Importance: High

Good morning,

Please provide an update on the estimated ETA for the following Purchase Orders as indicated your August 18th email below.

P.O. No. 732132
P.O. No. 732133
P.O. No. 732138
P.O. No. 732140
P.O. No. 732141
P.O. No. 732143
P.O. No. 732145
P.O. No. 732146
P.O. No. 732147

Thanks,

Donita Rosenberg

Internal Funds Bookkeeper III

Avalon Middle School
5445 King Arthurs Way
Milton, FL 32583
850-983-5540 Ext. 1113
850-983-5545 FAX

From: Keilah Gates <KeilahGates@fsbd.com> On Behalf Of Customer Service

Sent: Wednesday, August 18, 2021 2:39 PM

To: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>; Customer Service <CustomerService@fsbd.com>

Cc: Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>; LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>

Subject: (EXT) RE: Status of Purchase Orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon Donna,

Unfortunately I don't have an estimated shipping date on this yet but we are looking at closer to the end of this month to beginning of next month. I'd be happy to check on it again around that time.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191

FAX 904-781-3486
keilahgates@fsbd.com

From: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>
Sent: Wednesday, August 18, 2021 2:00 PM
To: Customer Service <CustomerService@fsbd.com>
Cc: Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>; LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>
Subject: Status of Purchase Orders

Good afternoon,
Please provide an ETA on the following Purchase Orders for Avalon Middle School, Santa Rosa County School District, Milton, Florida. Purchase Orders were received at FSBD on July 19th.

P.O. No. 732132
P.O. No. 732133
P.O. No. 732138
P.O. No. 732140
P.O. No. 732141
P.O. No. 732143
P.O. No. 732145
P.O. No. 732146
P.O. No. 732147

Thanks,

Donita Rosenberg

Internal Funds Bookkeeper III
Avalon Middle School
5445 King Arthurs Way
Milton, FL 32583
850-983-5540 Ext. 1113
850-983-5545 FAX

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Thursday, September 16, 2021 1:51 PM
To: Rosenberg, Donita
Subject: (EXT) FW: (EXT) RE: (EXT) RE: Status of Purchase Orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon Donita,

I apologize for the delayed response. These are scheduled to drop to the warehouse early next week. Our goal is to have them all sent by the end of next week.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>
Sent: Thursday, September 16, 2021 10:27 AM
To: Customer Service <CustomerService@fsbd.com>
Cc: LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>; Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>
Subject: FW: (EXT) RE: (EXT) RE: Status of Purchase Orders

Good morning,
It's mid-September so I'm checking again to see what the status is on our textbook Purchase Orders listed below.

P.O. No. 732132
P.O. No. 732133
P.O. No. 732138
P.O. No. 732145
P.O. No. 732146
P.O. No. 732147

Thanks,

Donita Rosenberg

Internal Funds Bookkeeper III

Avalon Middle School
5445 King Arthurs Way
Milton, FL 32583
850-983-5540 Ext. 1113
850-983-5545 FAX

From: Keilah Gates <KeilahGates@fsbd.com> **On Behalf Of** Customer Service
Sent: Tuesday, August 31, 2021 8:57 AM
To: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>; Customer Service <CustomerService@fsbd.com>
Cc: Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>; LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>
Subject: (EXT) RE: (EXT) RE: Status of Purchase Orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Morning Donita,

Based on submission date, how large this adoption year has been, paired with unforeseen issues due to Covid, we are looking at estimated mid-September for these to come in the que to be picked and sent to you. We are still working 6-7 days a week to get these out however and I'm happy to check to see if that timeline should change as it gets closer to that range.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>
Sent: Tuesday, August 31, 2021 9:50 AM
To: Customer Service <CustomerService@fsbd.com>
Cc: Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>; LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>
Subject: FW: (EXT) RE: Status of Purchase Orders
Importance: High

Good morning,

Please provide an update on the estimated ETA for the following Purchase Orders as indicated your August 18th email below.

P.O. No. 732132
P.O. No. 732133
P.O. No. 732138
P.O. No. 732140
P.O. No. 732141
P.O. No. 732143
P.O. No. 732145
P.O. No. 732146
P.O. No. 732147

Thanks,

Donita Rosenberg

Internal Funds Bookkeeper III
Avalon Middle School
5445 King Arthurs Way
Milton, FL 32583
850-983-5540 Ext. 1113
850-983-5545 FAX

From: Keilah Gates <KeilahGates@fsbd.com> **On Behalf Of** Customer Service
Sent: Wednesday, August 18, 2021 2:39 PM
To: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>; Customer Service <CustomerService@fsbd.com>
Cc: Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>; LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>
Subject: (EXT) RE: Status of Purchase Orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon Donna,

Unfortunately I don't have an estimated shipping date on this yet but we are looking at closer to the end of this month to beginning of next month. I'd be happy to check on it again around that time.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191

FAX 904-781-3486
keilahgates@fsbd.com

From: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>
Sent: Wednesday, August 18, 2021 2:00 PM
To: Customer Service <CustomerService@fsbd.com>
Cc: Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>; LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>
Subject: Status of Purchase Orders

Good afternoon,
Please provide an ETA on the following Purchase Orders for Avalon Middle School, Santa Rosa County School District, Milton, Florida. Purchase Orders were received at FSBD on July 19th.

P.O. No. 732132
P.O. No. 732133
P.O. No. 732138
P.O. No. 732140
P.O. No. 732141
P.O. No. 732143
P.O. No. 732145
P.O. No. 732146
P.O. No. 732147

Thanks,

Donita Rosenberg

Internal Funds Bookkeeper III
Avalon Middle School
5445 King Arthurs Way
Milton, FL 32583
850-983-5540 Ext. 1113
850-983-5545 FAX

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Thursday, September 16, 2021 1:51 PM
To: Rosenberg, Donita
Subject: (EXT) FW: (EXT) RE: (EXT) RE: Status of Purchase Orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon Donita,

I apologize for the delayed response. These are scheduled to drop to the warehouse early next week. Our goal is to have them all sent by the end of next week.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>
Sent: Thursday, September 16, 2021 10:27 AM
To: Customer Service <CustomerService@fsbd.com>
Cc: LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>; Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>
Subject: FW: (EXT) RE: (EXT) RE: Status of Purchase Orders

Good morning,
It's mid-September so I'm checking again to see what the status is on our textbook Purchase Orders listed below.

P.O. No. 732132
P.O. No. 732133
P.O. No. 732138
P.O. No. 732145
P.O. No. 732146
P.O. No. 732147

Thanks,

Donita Rosenberg

Internal Funds Bookkeeper III

Avalon Middle School
5445 King Arthurs Way
Milton, FL 32583
850-983-5540 Ext. 1113
850-983-5545 FAX

From: Keilah Gates <KeilahGates@fsbd.com> **On Behalf Of** Customer Service
Sent: Tuesday, August 31, 2021 8:57 AM
To: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>; Customer Service <CustomerService@fsbd.com>
Cc: Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>; LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>
Subject: (EXT) RE: (EXT) RE: Status of Purchase Orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Morning Donita,

Based on submission date, how large this adoption year has been, paired with unforeseen issues due to Covid, we are looking at estimated mid-September for these to come in the que to be picked and sent to you. We are still working 6-7 days a week to get these out however and I'm happy to check to see if that timeline should change as it gets closer to that range.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>
Sent: Tuesday, August 31, 2021 9:50 AM
To: Customer Service <CustomerService@fsbd.com>
Cc: Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>; LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>
Subject: FW: (EXT) RE: Status of Purchase Orders
Importance: High

Good morning,

Please provide an update on the estimated ETA for the following Purchase Orders as indicated your August 18th email below.

P.O. No. 732132
P.O. No. 732133
P.O. No. 732138
P.O. No. 732140
P.O. No. 732141
P.O. No. 732143
P.O. No. 732145
P.O. No. 732146
P.O. No. 732147

Thanks,

Donita Rosenberg

Internal Funds Bookkeeper III
Avalon Middle School
5445 King Arthurs Way
Milton, FL 32583
850-983-5540 Ext. 1113
850-983-5545 FAX

From: Keilah Gates <KeilahGates@fsbd.com> **On Behalf Of** Customer Service
Sent: Wednesday, August 18, 2021 2:39 PM
To: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>; Customer Service <CustomerService@fsbd.com>
Cc: Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>; LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>
Subject: (EXT) RE: Status of Purchase Orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon Donna,

Unfortunately I don't have an estimated shipping date on this yet but we are looking at closer to the end of this month to beginning of next month. I'd be happy to check on it again around that time.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191

FAX 904-781-3486
keilahgates@fsbd.com

From: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>
Sent: Wednesday, August 18, 2021 2:00 PM
To: Customer Service <CustomerService@fsbd.com>
Cc: Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>; LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>
Subject: Status of Purchase Orders

Good afternoon,
Please provide an ETA on the following Purchase Orders for Avalon Middle School, Santa Rosa County School District, Milton, Florida. Purchase Orders were received at FSBD on July 19th.

P.O. No. 732132
P.O. No. 732133
P.O. No. 732138
P.O. No. 732140
P.O. No. 732141
P.O. No. 732143
P.O. No. 732145
P.O. No. 732146
P.O. No. 732147

Thanks,

Donita Rosenberg

Internal Funds Bookkeeper III

Avalon Middle School
5445 King Arthurs Way
Milton, FL 32583
850-983-5540 Ext. 1113
850-983-5545 FAX

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com>
Sent: Thursday, September 16, 2021 2:21 PM
To: Lowery, M. Cathy
Subject: (EXT) RE: BACK ORDER PO 732540

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Hi Cathy,

I have heard back from the warehouse and this is scheduled to be picked tomorrow and should go out Monday at the latest.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Friday, September 17, 2021 11:04 AM
To: White, Mary G.
Subject: (EXT) Automatic reply: Jay Elementary School Math Textbooks

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

I am currently out of the office until 9/20/21. I will be unable to respond to voice mail or email. Please Email all orders and quote requests to orders@fsbd.com. If you need immediate assistance please call 800-447-7957.

Goodbred, Tracy R.

From: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Sent: Friday, September 17, 2021 3:03 PM
To: Gabbard, Bryan D.
Subject: (EXT) RE: order status
Attachments: 259907 - Pack.pdf; POD - Invoice# 259907.docx; 261532 - Pack.pdf; POD - Invoice# 261532.docx; 259908 - Pack.pdf; POD - Invoice# 259908.docx; 262762 - Pack.pdf; POD - Invoice# 262762.docx

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Bryan,

I have attached the packing slips and the proof of delivery for PO# 731073, 731289, and 731074.

Thank you,

Kristine Kuenkler

Customer Service Representative/File Clerk
Florida School Book Depository, Inc.
1125 N. Ellis Rd. Jacksonville, FL 32254
1-800-447-7957 Ext. 212
904-781-7191
Fax 904-781-3486
KristineKuenkler@fsbd.com

From: Gabbard, Bryan D. <GabbardB@santarosa.k12.fl.us>
Sent: Thursday, September 16, 2021 4:38 PM
To: Customer Service <CustomerService@fsbd.com>; z Orders <Orders@FSBD.COM>
Subject: order status

Good Afternoon All,

I'm checking on the status of the following PO's that Santa Rosa County School District has sent in back in June, 2021.

PO# 731073
PO# 731289
PO# 731074

Please provide ETA on the delivery of these textbooks. This school has still not received their textbooks.

Best Regards,

Bryan Gabbard, CPCP
Purchasing Manager | Santa Rosa Schools |
850.983.5131 | [Email](#) | [Website](#)

08/10/20

CUSTOMER PACKING LIST

INV 259907 CUSTOMER COPY

LARGE

FLORIDA SCHOOL BOOK DEPOSITORY
1125 ELLIS RD. NORTH
JACKSONVILLE, FL 32254
(904)781-7191 (800)447-7957

PO 731073
SO 525791
PG 1

SHIP TO: 0570331

S.S. DIXON INTERMEDIATE SCHOOL
5540 EDUCATION DRIVE
PACE, FL
32571

BILL TO: 0000057

SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL
32570

ATTN: PAULA COBB

SOLID PACK	LOOSE	ISBN	PUB TITLE NO	DESCRIPTION	FSBD NO	SHIP QTY	PRICE	LN BINLOC
11	26	4 9780328949137	0328949132	FL PEARSON ELEVATE SCI GR3 '19	38-767-1	290		1 78Q01>
14	22	9780328949144	0328949140	FL PEARSON ELEVATE SCI GR4 '19	48-767-1	308		2 79A01>
17	18	2 9780328949151	0328949159	FL PEARSON ELEVATE SCI GR5 '19	58-767-1	308		3 79H01>

WEIGHT: 1336 345.31

SOLID CARTONS: 42

CARRIER: SAIA MOTOR FREIGHT PEN

MIXED CARTONS: 1

SHIPMENT DATE:2020-08-10

CONFIRMED: Y TOTAL CARTONS: 43

TOTAL PALLETS: _____

RETURNS - To ensure proper credit for returns, please go to FSBD.com for Return Authorization Requests.
Thank You for your business.

PO 731073
SO 525791

SHIPPER'S NUMBER 259907

SHIPPER: FLORIDA SCHOOL BOOK DEPOSITORY, INC.
1125 ELLIS RD NORTH JACKSONVILLE, FL 32254

CONSIGNED TO:
PAULA COBB
S.S. DIXON INTERMEDIATE SCHOOL
5540 EDUCATION DRIVE
PACE, FL 32571

*NOTE: CUSTOMER MUST VERIFY PIECE COUNT AT TIME OF DELIVERY

REMARKS

# PALLETS	# CARTONS	DESCRIPTION	WEIGHT
	43	CARTON BOOKS	1336

SHIP: PREPAID

FLORIDA SCHOOL BOOK DEPOSITORY - SHIPPER _____

SAIA MOTOR FREIGHT - CARRIER AGENT _____

DATE _____ ROUTE: PEN

THIS DOCUMENT CONFORMS TO ALL RULES AND REGULATIONS OF THE UNIFORM BILL OF LADING CONTRACT.

TALLY		
PL-1	PL-2	PL-3
PL-4	PL-5	PL-6
PL-7	PL-8	PL-9
TOTAL:	Pallets=	Ctns=
P R O L A B E L H E R E		
Signature: _____		

PO 731073
SO 525791

SHIPPER'S NUMBER 259907

SHIPPER: FLORIDA SCHOOL BOOK DEPOSITORY, INC.
1125 ELLIS RD NORTH JACKSONVILLE, FL 32254

CONSIGNED TO:
PAULA COBB
S.S. DIXON INTERMEDIATE SCHOOL
5540 EDUCATION DRIVE
PACE, FL 32571

*NOTE: CUSTOMER MUST VERIFY PIECE COUNT AT TIME OF DELIVERY

REMARKS

# PALLETS	# CARTONS	DESCRIPTION	WEIGHT
	43	CARTON BOOKS	1336

SHIP: PREPAID

FLORIDA SCHOOL BOOK DEPOSITORY - SHIPPER _____

SAIA MOTOR FREIGHT - CARRIER AGENT _____

DATE _____ ROUTE: PEN

THIS DOCUMENT CONFORMS TO ALL RULES AND REGULATIONS OF THE UNIFORM BILL OF LADING CONTRACT.

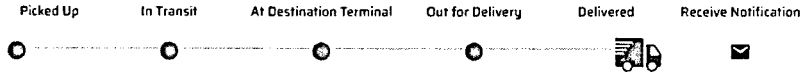
TALLY		
PL-1	PL-2	PL-3
PL-4	PL-5	PL-6
PL-7	PL-8	PL-9
TOTAL:	Pallets=	Ctns=
P R O L A B E L H E R E		
Signature: _____		

PRO NUMBER | 10360369350

PICKUP DATE | 8/10/20

DELIVERED

ON 8/12/20 AT 12:01 PM - 12:31 PM



SHIPPER
Florida School Book Depository
1125 N Ellis Rd
P O Box 6578
Jacksonville, FL 32254

CONSIGNEE
S S Dixon Intermediate School
5540 Education Dr
Pace, FL 32571

TOTAL PIECES

43

TOTAL WEIGHT

1336 LBS

PURCHASE ORDER NUMBER: 731073

SHIPPER'S NUMBER: 259907

PICKUP NUMBER: 1513610

RECEIVED BY: P GOOLS Y

08/20/20

CUSTOMER PACKING LIST

INV 261532 CUSTOMER COPY

LARGE

FLORIDA SCHOOL BOOK DEPOSITORY
1125 ELLIS RD. NORTH
JACKSONVILLE, FL 32254
(904)781-7191 (800)447-7957

PO 731289
SO 527756
PG 1

SHIP TO: 0570331

S.S. DIXON INTERMEDIATE SCHOOL
5540 EDUCATION DRIVE
PACE, FL
32571

BILL TO: 0000057

SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL
32570

ATTN: PAULA COBB

SOLID PACK	LOOSE	ISBN	PUB TITLE NO	DESCRIPTION	FSBD NO	SHIP QTY	PRICE	LN	BINLOC
14	22	20 9780134910703	0134910702	FL ENVISION MATH'20/2E VOL1 3	36-919-1	328		2	49P01>
14	22	20 9780134910765	0134910761	FL ENVISION MATH'20/2E VOL2 3	36-919-2	328		3	49L01>
14	22	9780134910710	0134910710	FL ENVISION MATH'20/2E VOL1 4	46-919-1	308		4	51H01>
12	24	20 9780134910789	0134910788	FL ENVISION MATH'20/2E VOL2 4	46-919-2	308		5	51L01>
12	26	18 9780134910727	0134910729	FL ENVISION MATH'20/2E VOL1 5	56-919-1	330		6	87H01>
12	26	18 9780134910796	0134910796	FL ENVISION MATH'20/2E VOL2 5	56-919-2	330		7	87K01>

WEIGHT: 2375 474.41

SOLID CARTONS: 78

CARRIER: SAIA MOTOR FREIGHT PEN

MIXED CARTONS: 10

SHIPMENT DATE:2020-08-20

CONFIRMED: Y

TOTAL CARTONS: 88

TOTAL PALLETS: _____

RETURNS - To ensure proper credit for returns, please go to FSBD.com for Return Authorization Requests.
Thank You for your business.

PO 731289
SO 527756

SHIPPER'S NUMBER 261532

SHIPPER: FLORIDA SCHOOL BOOK DEPOSITORY, INC.
1125 ELLIS RD NORTH JACKSONVILLE, FL 32254

CONSIGNEE TO:
PAULA COBB
S.S. DIXON INTERMEDIATE SCHOOL
5540 EDUCATION DRIVE
PACE, FL 32571

*NOTE: CUSTOMER MUST VERIFY PIECE COUNT AT TIME OF DELIVERY

REMARKS

# PALLETS	# CARTONS	DESCRIPTION	WEIGHT
_____	88	CARTON BOOKS	2375

SHIP: PREPAID

FLORIDA SCHOOL BOOK DEPOSITORY - SHIPPER _____

SAIA MOTOR FREIGHT - CARRIER AGENT _____

DATE _____ ROUTE: PEN

THIS DOCUMENT CONFORMS TO ALL RULES AND REGULATIONS OF THE UNIFORM BILL OF LADING CONTRACT.

TALLY		
PL-1	PL-2	PL-3
PL-4	PL-5	PL-6
PL-7	PL-8	PL-9
TOTAL:	Pallets=	Ctns=
P R O L A B E L H E R E		
Signature: _____		

PO 731289
SO 527756

SHIPPER'S NUMBER 261532

SHIPPER: FLORIDA SCHOOL BOOK DEPOSITORY, INC.
1125 ELLIS RD NORTH JACKSONVILLE, FL 32254

CONSIGNEE TO:
PAULA COBB
S.S. DIXON INTERMEDIATE SCHOOL
5540 EDUCATION DRIVE
PACE, FL 32571

*NOTE: CUSTOMER MUST VERIFY PIECE COUNT AT TIME OF DELIVERY

REMARKS

# PALLETS	# CARTONS	DESCRIPTION	WEIGHT
	88	CARTON BOOKS	2375

SHIP: PREPAID

FLORIDA SCHOOL BOOK DEPOSITORY - SHIPPER _____

SAIA MOTOR FREIGHT - CARRIER AGENT _____

DATE _____ ROUTE: PEN

THIS DOCUMENT CONFORMS TO ALL RULES AND REGULATIONS OF THE UNIFORM BILL OF LADING CONTRACT.

TALLY		
PL-1	PL-2	PL-3
PL-4	PL-5	PL-6
PL-7	PL-8	PL-9
TOTAL: Pallets=		Ctns=
P R O L A B E L H E R E		
Signature: _____		

PRO NUMBER | 10360367800

PICKUP DATE | 8/21/20

DELIVERED

ON 8/25/20 AT 12:39 PM - 12:41 PM



SHIPPER
Florida School Book Depository
1125 N Ellis Rd
P O Box 6578
Jacksonville, FL 32254

CONSIGNEE
Ss Dixon Intermediate School
5540 Education Dr
Pace, FL 32571

TOTAL PIECES 88

TOTAL WEIGHT 2375 LBS

PURCHASE ORDER NUMBER: 731289

SHIPPER'S NUMBER: 261532

PICKUP NUMBER: 1675000

RECEIVED BY: PAULA COBB

08/07/20

CUSTOMER PACKING LIST

INV 259908 CUSTOMER COPY

LARGE

FLORIDA SCHOOL BOOK DEPOSITORY
1125 ELLIS RD. NORTH
JACKSONVILLE, FL 32254
(904) 781-7191 (800) 447-7957

PO 731074
SO 525792
PG 1

SHIP TO: 0570331

S.S. DIXON INTERMEDIATE SCHOOL
5540 EDUCATION DRIVE
PACE, FL
32571

BILL TO: 0000057

SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL
32570

ATTN: PAUA COBB

SOLID PACK	LOOSE	ISBN	PUB TITLE NO	DESCRIPTION	FSBD NO	SHIP QTY	PRICE	LN BINLOC
8	36	9780021146789	0021146780	FL CONSUMABLE WORKTEXT SS 3	39-614-1	288		1 78001>
10	30	10 9780021146796	0021146799	FL CONSUMABLE WORKTEXT SS 4	49-614-1	310		2 78U01>

THE FOLLOWING BACKORDERED TITLES(S) WILL BE SHIPPED AS SOON AS POSSIBLE

LINE	ISBN	FSBD NO	TITLE	BO QTY
3	9780021146819	59-614-1	FL CONSUMABLE WORKTEXT SS 5	306

WEIGHT: 518 144.85

SOLID CARTONS: 18

CARRIER: SAIA MOTOR FREIGHT PEN

MIXED CARTONS: 1

SHIPMENT DATE: 2020-08-07

CONFIRMED: Y

TOTAL CARTONS: 19

TOTAL PALLETS: _____

RETURNS - To ensure proper credit for returns, please go to FSBD.com for Return Authorization Requests.
Thank You for your business.

PO 731074
SO 525792

SHIPPER'S NUMBER 259908

SHIPPER: FLORIDA SCHOOL BOOK DEPOSITORY, INC.
1125 ELLIS RD NORTH JACKSONVILLE, FL 32254

CONSIGNED TO:
PAUA COBB
S.S. DIXON INTERMEDIATE SCHOOL
5540 EDUCATION DRIVE
PACE, FL
32571

*NOTE: CUSTOMER MUST VERIFY PIECE COUNT AT TIME OF DELIVERY

REMARKS

# PALLETS	# CARTONS	DESCRIPTION	WEIGHT
	19	CARTON BOOKS	518

SHIP: PREPAID

FLORIDA SCHOOL BOOK DEPOSITORY - SHIPPER _____

SAIA MOTOR FREIGHT - CARRIER AGENT _____

DATE _____ ROUTE: PEN

THIS DOCUMENT CONFORMS TO ALL RULES AND REGULATIONS OF THE UNIFORM BILL OF LADING CONTRACT.

TALLY		
PL-1	PL-2	PL-3
PL-4	PL-5	PL-6
PL-7	PL-8	PL-9
TOTAL:	Pallets=	Ctns=
P R O L A B E L H E R E		
Signature: _____		

PO 731074
SO 525792

SHIPPER'S NUMBER 259908

SHIPPER: FLORIDA SCHOOL BOOK DEPOSITORY, INC.
1125 ELLIS RD NORTH JACKSONVILLE, FL 32254

CONSIGNED TO:
PAUA COBB
S.S. DIXON INTERMEDIATE SCHOOL
5540 EDUCATION DRIVE
PACE, FL 32571

*NOTE: CUSTOMER MUST VERIFY PIECE COUNT AT TIME OF DELIVERY

REMARKS

# PALLETS	# CARTONS	DESCRIPTION	WEIGHT
_____	19	CARTON BOOKS	518

SHIP: PREPAID

FLORIDA SCHOOL BOOK DEPOSITORY - SHIPPER _____

SAIA MOTOR FREIGHT - CARRIER AGENT _____

DATE _____ ROUTE: PEN

THIS DOCUMENT CONFORMS TO ALL RULES AND REGULATIONS OF THE UNIFORM BILL OF LADING CONTRACT.

TALLY		
PL-1	PL-2	PL-3
PL-4	PL-5	PL-6
PL-7	PL-8	PL-9
TOTAL:	Pallets=	Ctns=
P R O L A B E L H E R E		
Signature: _____		

PRO NUMBER | 10360369240

PICKUP DATE | 8/7/20

DELIVERED

ON 8/10/20 AT 1:33 PM - 1:34 PM



SHIPPER
Florida School Book Depository
1125 N Ellis Rd
P O Box 6578
Jacksonville, FL 32254

CONSIGNEE
S S Dixon Intermediate School
5540 Education Dr
Pace, FL 32571

TOTAL PIECES

19

TOTAL WEIGHT

518 LBS

PURCHASE ORDER NUMBER: 731074

SHIPPER'S NUMBER: 259908

PICKUP NUMBER: 1504563

RECEIVED BY: SHANNON PITT

09/08/20

CUSTOMER PACKING LIST

INV 262762 CUSTOMER COPY

LARGE

FLORIDA SCHOOL BOOK DEPOSITORY
1125 ELLIS RD. NORTH
JACKSONVILLE, FL 32254
(904)781-7191 (800)447-7957

PO 731074
SO 525792
PG 1

SHIP TO: 0570331
S.S. DIXON INTERMEDIATE SCHOOL
5540 EDUCATION DRIVE
PACE, FL
32571

BILL TO: 0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL
32570

ATTN: PAUA COBB

SOLID PACK	LOOSE	ISBN	PUB TITLE NO	DESCRIPTION	FSBD NO	SHIP QTY	PRICE	LN BINLOC
13	22	20 9780021146819	0021146810	FL CONSUMABLE WORKTEXT SS 5	59-614-1	306		3 79S01>

WEIGHT: 400 115.10

SOLID CARTONS: 13

CARRIER: SAIA MOTOR FREIGHT PEN

MIXED CARTONS: 1

SHIPMENT DATE:2020-09-08

CONFIRMED: Y

TOTAL CARTONS: 14

TOTAL PALLETS: _____

RETURNS - To ensure proper credit for returns, please go to FSBD.com for Return Authorization Requests.
Thank You for your business.

PO 731074
SO 525792

SHIPPER'S NUMBER 262762

SHIPPER: FLORIDA SCHOOL BOOK DEPOSITORY, INC.
1125 ELLIS RD NORTH JACKSONVILLE, FL 32254

CONSIGNED TO:

PAUA COBB
S.S. DIXON INTERMEDIATE SCHOOL
5540 EDUCATION DRIVE
PACE, FL
32571

*NOTE: CUSTOMER MUST VERIFY PIECE COUNT AT TIME OF DELIVERY

REMARKS

# PALLETS	# CARTONS	DESCRIPTION	WEIGHT
_____	14	CARTON BOOKS	400

SHIP: PREPAID

FLORIDA SCHOOL BOOK DEPOSITORY - SHIPPER _____

SAIA MOTOR FREIGHT - CARRIER AGENT _____

DATE _____ ROUTE: PEN

THIS DOCUMENT CONFORMS TO ALL RULES AND REGULATIONS OF THE UNIFORM BILL OF LADING CONTRACT.

TALLY		
PL-1	PL-2	PL-3
PL-4	PL-5	PL-6
PL-7	PL-8	PL-9
TOTAL:	Pallets=	Ctns=
P R O L A B E L H E R E		
Signature: _____		

PO 731074
SO 525792

SHIPPER'S NUMBER 262762

SHIPPER: FLORIDA SCHOOL BOOK DEPOSITORY, INC.
1125 ELLIS RD NORTH JACKSONVILLE, FL 32254

CONSIGNED TO:
PAUA COBB
S.S. DIXON INTERMEDIATE SCHOOL
5540 EDUCATION DRIVE
PACE, FL 32571

*NOTE: CUSTOMER MUST VERIFY PIECE COUNT AT TIME OF DELIVERY

REMARKS

# PALLETS	# CARTONS	DESCRIPTION	WEIGHT
_____	14	CARTON BOOKS	400

SHIP: PREPAID

FLORIDA SCHOOL BOOK DEPOSITORY - SHIPPER _____

SAIA MOTOR FREIGHT - CARRIER AGENT _____

DATE _____ ROUTE: PEN

THIS DOCUMENT CONFORMS TO ALL RULES AND REGULATIONS OF THE UNIFORM BILL OF LADING CONTRACT.

TALLY		
PL-1	PL-2	PL-3
PL-4	PL-5	PL-6
PL-7	PL-8	PL-9
TOTAL:	Pallets=	Ctns=
P R O L A B E L H E R E		
Signature: _____		

PRO NUMBER | 10360368900

PICKUP DATE | 9/8/20



ON 9/10/20 AT 11:52 AM - 12:04 PM



SHIPPER

Florida School Book Depository
1125 N Ellis Rd
P O Box 6578
Jacksonville, FL 32254

CONSIGNEE

S S Dixon Intermediate School
5540 Education Dr
Pace, FL 32571

TOTAL PIECES

14

TOTAL WEIGHT

400 LBS

PURCHASE ORDER NUMBER: 731074

SHIPPER'S NUMBER: 262762

PICKUP NUMBER: 1884014

RECEIVED BY: P GOSS

Goodbred, Tracy R.

From: JudyGassett <judygassett@fsbd.com>
Sent: Friday, September 17, 2021 3:15 PM
To: Gabbard, Bryan D.
Cc: Cary MacRae;Customer Service
Subject: (EXT) FSBD shipments to Santa Rosa school

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Hello Brian,

We will be shipping the SS Dixon orders Monday to deliver Wednesday. We are working to get the delivery Tuesday, but I would suggest telling the school Wednesday and if we can get the orders there on Tuesday, they can have a nice surprise.

I apologize for the delay in shipping but we want you to know this is purely a shipping issue and not an lack of inventory.

I will update you Monday afternoon, but you have my cell number so please reach out to me earlier if you have any questions.

I hope your weekend is restful.

Thank you for your kind patience,
Judy

Judy Gassett
Vice President

Florida School Book Depository
Office: 800-447-7957 ext. 217
Front Desk: 904-781-7191
Fax: 904-781-3486
judygassett@fsbd.com

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Friday, September 17, 2021 3:25 PM
To: JudyGassett;Gabbard, Bryan D.
Cc: Cary MacRae;Customer Service
Subject: (EXT) RE: FSBD shipments to Santa Rosa school

Follow Up Flag: Follow up
Flag Status: Completed

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Brian,

I will make sure to keep track once they have left to see when the delivery timeframe will be.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: JudyGassett <judygassett@fsbd.com>
Sent: Friday, September 17, 2021 4:15 PM
To: gabbardb@santarosa.k12.fl.us
Cc: Cary MacRae <CaryMacRae@fsbd.com>; Customer Service <CustomerService@fsbd.com>
Subject: FSBD shipments to Santa Rosa school

Hello Brian,

We will be shipping the SS Dixon orders Monday to deliver Wednesday. We are working to get the delivery Tuesday, but I would suggest telling the school Wednesday and if we can get the orders there on Tuesday, they can have a nice surprise.

I apologize for the delay in shipping but we want you to know this is purely a shipping issue and not an lack of inventory.

I will update you Monday afternoon, but you have my cell number so please reach out to me earlier if you have any questions.

I hope your weekend is restful.

Thank you for your kind patience,
Judy

Judy Gassett

Vice President

Florida School Book Depository

Office: 800-447-7957 ext. 217

Front Desk: 904-781-7191

Fax: 904-781-3486

judygassett@fsbd.com

Goodbred, Tracy R.

From: JudyGassett <judygassett@fsbd.com>
Sent: Friday, September 17, 2021 3:32 PM
To: Gabbard, Bryan D.;Customer Service
Cc: Cary MacRae;Floyd, Missy L.
Subject: (EXT) RE: (EXT) RE: FSBD shipments to Santa Rosa school

Follow Up Flag: Follow up
Flag Status: Completed

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Thank you Brian. We do not track as a regular part of our shipping so I wouldn't want to give you the impression we can provide up-to-date tracking on all orders. We will handle this one specially, but plan to ship in our normal manner for the remaining district orders.

Thanks,
Judy

From: Gabbard, Bryan D. <GabbardB@santarosa.k12.fl.us>
Sent: Friday, September 17, 2021 4:30 PM
To: Customer Service <CustomerService@fsbd.com>; JudyGassett <judygassett@fsbd.com>
Cc: Cary MacRae <CaryMacRae@fsbd.com>; Floyd, Missy L. <FloydM@santarosa.k12.fl.us>
Subject: RE: (EXT) RE: FSBD shipments to Santa Rosa school

Thank you. And to be frank, I don't mind constant updates on tracking of the books. Feel free to Cc myself and the principal of the school: FloydM@santarosa.k12.fl.us

Best Regards,

Bryan Gabbard, CPCP
Purchasing Manager | Santa Rosa Schools |
850.983.5131 | [Email](#) | [Website](#)

From: Keilah Gates <KeilahGates@fsbd.com> **On Behalf Of** Customer Service
Sent: Friday, September 17, 2021 3:25 PM
To: JudyGassett <judygassett@fsbd.com>; Gabbard, Bryan D. <GabbardB@santarosa.k12.fl.us>
Cc: Cary MacRae <CaryMacRae@fsbd.com>; Customer Service <CustomerService@fsbd.com>
Subject: (EXT) RE: FSBD shipments to Santa Rosa school

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Brian,

I will make sure to keep track once they have left to see when the delivery timeframe will be.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: JudyGassett <judygassett@fsbd.com>
Sent: Friday, September 17, 2021 4:15 PM
To: gabbardb@santarosa.k12.fl.us
Cc: Cary MacRae <CaryMacRae@fsbd.com>; Customer Service <CustomerService@fsbd.com>
Subject: FSBD shipments to Santa Rosa school

Hello Brian,

We will be shipping the SS Dixon orders Monday to deliver Wednesday. We are working to get the delivery Tuesday, but I would suggest telling the school Wednesday and if we can get the orders there on Tuesday, they can have a nice surprise.

I apologize for the delay in shipping but we want you to know this is purely a shipping issue and not an lack of inventory.

I will update you Monday afternoon, but you have my cell number so please reach out to me earlier if you have any questions.

I hope your weekend is restful.

Thank you for your kind patience,
Judy

Judy Gassett
Vice President

Florida School Book Depository
Office: 800-447-7957 ext. 217
Front Desk: 904-781-7191
Fax: 904-781-3486
judygassett@fsbd.com

Goodbred, Tracy R.

From: JudyGassett <judygassett@fsbd.com>
Sent: Friday, September 17, 2021 3:44 PM
To: Gabbard, Bryan D.
Subject: (EXT) RE: (EXT) RE: (EXT) RE: FSBD shipments to Santa Rosa school

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Oh you are good Brian. That is typically what I say because we know at the end of the line there are teachers and students waiting on instructional materials. I truly believe in this and so do the rest of us at FSBD.

Judy

From: Gabbard, Bryan D. <GabbardB@santarosa.k12.fl.us>
Sent: Friday, September 17, 2021 4:36 PM
To: JudyGassett <judygassett@fsbd.com>; Customer Service <CustomerService@fsbd.com>
Cc: Cary MacRae <CaryMacRae@fsbd.com>; Floyd, Missy L. <FloydM@santarosa.k12.fl.us>
Subject: RE: (EXT) RE: (EXT) RE: FSBD shipments to Santa Rosa school

Afternoon,

That's definitely understanding. I do appreciate the extra help and any additional services that can accompany these orders for this school. You understand my concern and the issues I've presented to you. Let's correct this for ultimately, the most important reason, the children. So they can learn.

Best Regards,

Bryan Gabbard, CPCP
Purchasing Manager | Santa Rosa Schools |
850.983.5131 | [Email](#) | [Website](#)

From: JudyGassett <judygassett@fsbd.com>
Sent: Friday, September 17, 2021 3:32 PM
To: Gabbard, Bryan D. <GabbardB@santarosa.k12.fl.us>; Customer Service <CustomerService@fsbd.com>
Cc: Cary MacRae <CaryMacRae@fsbd.com>; Floyd, Missy L. <FloydM@santarosa.k12.fl.us>
Subject: (EXT) RE: (EXT) RE: FSBD shipments to Santa Rosa school

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Thank you Brian. We do not track as a regular part of our shipping so I wouldn't want to give you the impression we can provide up-to-date tracking on all orders. We will handle this one specially, but plan to ship in our normal manner for the remaining district orders.

Thanks,
Judy

From: Gabbard, Bryan D. <GabbardB@santarosa.k12.fl.us>
Sent: Friday, September 17, 2021 4:30 PM
To: Customer Service <CustomerService@fsbd.com>; JudyGassett <judygassett@fsbd.com>
Cc: Cary MacRae <CaryMacRae@fsbd.com>; Floyd, Missy L. <FloydM@santarosa.k12.fl.us>
Subject: RE: (EXT) RE: FSBD shipments to Santa Rosa school

Thank you. And to be frank, I don't mind constant updates on tracking of the books. Feel free to Cc myself and the principal of the school: FloydM@santarosa.k12.fl.us

Best Regards,

Bryan Gabbard, CPCP
Purchasing Manager | Santa Rosa Schools |
850.983.5131 | [Email](#) | [Website](#)

From: Keilah Gates <KeilahGates@fsbd.com> **On Behalf Of** Customer Service
Sent: Friday, September 17, 2021 3:25 PM
To: JudyGassett <judygassett@fsbd.com>; Gabbard, Bryan D. <GabbardB@santarosa.k12.fl.us>
Cc: Cary MacRae <CaryMacRae@fsbd.com>; Customer Service <CustomerService@fsbd.com>
Subject: (EXT) RE: FSBD shipments to Santa Rosa school

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Brian,

I will make sure to keep track once they have left to see when the delivery timeframe will be.

Thank you!

Keilah Gates
Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: JudyGassett <judygassett@fsbd.com>
Sent: Friday, September 17, 2021 4:15 PM
To: gabbardb@santarosa.k12.fl.us
Cc: Cary MacRae <CaryMacRae@fsbd.com>; Customer Service <CustomerService@fsbd.com>
Subject: FSBD shipments to Santa Rosa school

Hello Brian,

We will be shipping the SS Dixon orders Monday to deliver Wednesday. We are working to get the delivery Tuesday, but I would suggest telling the school Wednesday and if we can get the orders there on Tuesday, they can have a nice surprise.

I apologize for the delay in shipping but we want you to know this is purely a shipping issue and not an lack of inventory.

I will update you Monday afternoon, but you have my cell number so please reach out to me earlier if you have any questions.

I hope your weekend is restful.

Thank you for your kind patience,
Judy

Judy Gassett
Vice President

Florida School Book Depository
Office: 800-447-7957 ext. 217
Front Desk: 904-781-7191
Fax: 904-781-3486
judygassett@fsbd.com

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com>
Sent: Monday, September 20, 2021 7:40 AM
To: Shaw, Sharon
Subject: (EXT) RE: Good morning!

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good morning Sharon,

I would be happy to help with that. What is the PO#/DOC# of the order in question?

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Shaw, Sharon <ShawSF@santarosa.k12.fl.us>
Sent: Monday, September 20, 2021 8:14 AM
To: Keilah Gates <KeilahGates@fsbd.com>
Subject: Good morning!

I was wondering what the status of our textbooks is! I was out for three days last week.

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com>
Sent: Monday, September 20, 2021 7:47 AM
To: Shaw, Sharon
Subject: (EXT) RE: (EXT) RE: Good morning!

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Haha! I've slept since then 😊

It's scheduled to arrive today between 9am and 1pm.

Thank you!

Keilah Gates
Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Shaw, Sharon <ShawSF@santarosa.k12.fl.us>
Sent: Monday, September 20, 2021 8:44 AM
To: Keilah Gates <KeilahGates@fsbd.com>
Subject: RE: (EXT) RE: Good morning!

I thought you had it memorized 😊 732211

From: Keilah Gates <KeilahGates@fsbd.com>
Sent: Monday, September 20, 2021 7:40 AM
To: Shaw, Sharon <ShawSF@santarosa.k12.fl.us>
Subject: (EXT) RE: Good morning!

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good morning Sharon,

I would be happy to help with that. What is the PO#/DOC# of the order in question?

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Shaw, Sharon <ShawSF@santarosa.k12.fl.us>

Sent: Monday, September 20, 2021 8:14 AM

To: Keilah Gates <KeilahGates@fsbd.com>

Subject: Good morning!

I was wondering what the status of our textbooks is! I was out for three days last week.

Goodbred, Tracy R.

From: Keilah Gates <KeliahGates@fsbd.com>
Sent: Monday, September 20, 2021 8:15 AM
To: Shaw, Sharon
Subject: (EXT) RE: (EXT) RE: (EXT) RE: Good morning!

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

I'm so glad! I even did a little dance when I saw it haha 😊

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Shaw, Sharon <ShawSF@santarosa.k12.fl.us>
Sent: Monday, September 20, 2021 9:09 AM
To: Keilah Gates <KeliahGates@fsbd.com>
Subject: RE: (EXT) RE: (EXT) RE: Good morning!

You'll be able to hear the teachers cheering all the way in Jacksonville!

From: Keilah Gates <KeliahGates@fsbd.com>
Sent: Monday, September 20, 2021 7:47 AM
To: Shaw, Sharon <ShawSF@santarosa.k12.fl.us>
Subject: (EXT) RE: (EXT) RE: Good morning!

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Haha! I've slept since then 😊

It's scheduled to arrive today between 9am and 1pm.

Thank you!

Keilah Gates

Customer Service Representative

Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Shaw, Sharon <ShawSF@santarosa.k12.fl.us>
Sent: Monday, September 20, 2021 8:44 AM
To: Keilah Gates <KeilahGates@fsbd.com>
Subject: RE: (EXT) RE: Good morning!

I thought you had it memorized 😊 732211

From: Keilah Gates <KeilahGates@fsbd.com>
Sent: Monday, September 20, 2021 7:40 AM
To: Shaw, Sharon <ShawSF@santarosa.k12.fl.us>
Subject: (EXT) RE: Good morning!

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good morning Sharon,

I would be happy to help with that. What is the PO#/DOC# of the order in question?

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Shaw, Sharon <ShawSF@santarosa.k12.fl.us>
Sent: Monday, September 20, 2021 8:14 AM
To: Keilah Gates <KeilahGates@fsbd.com>
Subject: Good morning!

I was wondering what the status of our textbooks is! I was out for three days last week.

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Monday, September 20, 2021 9:29 AM
To: White, Mary G.
Cc: Jeff Cregor;Pape, G. Josh
Subject: (EXT) RE: Jay Elementary School Math Textbooks

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good morning Mary,

This order is scheduled to drop to the warehouse to be picked. Our goal is to ship it before the end of the week.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Monday, September 20, 2021 7:38 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: FW: Jay Elementary School Math Textbooks

Delivery ETA please

SO 543250

Mary Grace White

WhiteMG@santarosa.k12.fl.us

From: White, Mary G. <WhiteMG@santarosa.k12.fl.us>
Sent: Friday, September 17, 2021 12:03 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Cc: Pape, G. Josh <PapeGJ@santarosa.k12.fl.us>
Subject: Jay Elementary School Math Textbooks

Good morning Mr. Cregor,

I am looking for a contact regarding our math textbook order that has still not arrived. Can you please point me in the right direction? PO #732115

Thank you,
Mary Grace White

Mary Grace White
Principal
Jay Elementary School
850-359-8230

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Monday, September 20, 2021 9:29 AM
To: White, Mary G.
Cc: Jeff Cregor;Pape, G. Josh
Subject: (EXT) RE: Jay Elementary School Math Textbooks

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good morning Mary,

This order is scheduled to drop to the warehouse to be picked. Our goal is to ship it before the end of the week.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Monday, September 20, 2021 7:38 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: FW: Jay Elementary School Math Textbooks

Delivery ETA please

SO 543250

Mary Grace White

WhiteMG@santarosa.k12.fl.us

From: White, Mary G. <WhiteMG@santarosa.k12.fl.us>
Sent: Friday, September 17, 2021 12:03 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Cc: Pape, G. Josh <PapeGJ@santarosa.k12.fl.us>
Subject: Jay Elementary School Math Textbooks

Good morning Mr. Cregor,

I am looking for a contact regarding our math textbook order that has still not arrived. Can you please point me in the right direction? PO #732115

Thank you,
Mary Grace White

Mary Grace White
Principal
Jay Elementary School
850-359-8230

Goodbred, Tracy R.

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Sent: Monday, September 20, 2021 11:02 AM
To: Adams, Kathy
Subject: (EXT) RE: (EXT) RE: (EXT) RE: (EXT) RE: POs 732080 and 732081
Attachments: 282527.pdf; 282528.pdf

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Hi Kathy, I am so glad they arrived. I've attached copies of the packing slips for you.

Thanks and Happy Monday.

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Sent: Monday, September 20, 2021 11:47 AM
To: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Subject: RE: (EXT) RE: (EXT) RE: (EXT) RE: POs 732080 and 732081

Hi Jennifer!

We received the books Friday (YAAAAY) however we are missing some books from both PO's (732080 and 732081). I will fill out the Order Discrepancy on PO 732080 later today once the teacher brings me the packing slip. However, it appears one of the boxes we're missing from PO 732081, must also have the packing slip which has the Invoice # that's required on the Order Discrepancy form? What do I do?

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Sent: Thursday, September 16, 2021 1:51 PM
To: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Subject: (EXT) RE: (EXT) RE: (EXT) RE: POs 732080 and 732081

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

They sure did. Delivery ETA is tomorrow.

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Sent: Thursday, September 16, 2021 1:12 PM
To: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Subject: RE: (EXT) RE: (EXT) RE: POs 732080 and 732081

Hi Jennifer,
Just checking to see if the shipment did indeed go out on Tues?

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Sent: Tuesday, September 07, 2021 10:58 AM
To: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Subject: (EXT) RE: (EXT) RE: POs 732080 and 732081

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

You are so welcome. Thank you so very much for your patience with us this year. Your kindness has been so very appreciated.

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Sent: Tuesday, September 7, 2021 11:53 AM
To: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Subject: RE: (EXT) RE: POs 732080 and 732081

Wonderful, thank you!!

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Sent: Tuesday, September 07, 2021 10:49 AM
To: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Subject: (EXT) RE: POs 732080 and 732081

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Hi Kathy, these two PO's should go out by Tuesday of next week. =)

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Sent: Tuesday, September 7, 2021 11:45 AM
To: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Subject: POs 732080 and 732081

Hi Jennifer,
Sorry, I know you're probably being pounded with inquiries, is late Sept still the ETA (I'm being pounded with inquiries, as well, ha!)

*Kathy S. Adams
Internal Funds Bookkeeper III
Woodlawn Beach Middle School
1500 Woodlawn Way
Gulf Breeze, FL 32563
850-934-4010 ext 115
adamsk@santarosa.k12.fl.us*

09/15/21

CUSTOMER PACKING LIST

INV 282527 CUSTOMER COPY

LARGE

FLORIDA SCHOOL BOOK DEPOSITORY
1125 ELLIS RD. NORTH
JACKSONVILLE, FL 32254
(904) 781-7191 (800) 447-7957

PO 732080
SO 545432
PG 1

SHIP TO: 0570361
WOODLAWN BEACH MIDDLE SCHOOL
1500 WOODLAWN WAY
GULF BREEZE, FL
32561

BILL TO: 0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL

32570

ATTN: FULTON
SPECIAL INST DELIVER 8AM - 2PM MON-FRI

SOLID PACK	LOOSE	ISBN	PUB TITLE NO	DESCRIPTION	FSBD NO	SHIP QTY	PRICE	LN BINLOC
3	80	9780134922195	0134922190	FSA PRA WB 6 ENVISION MATH 20	81-224-2	240		1 29H01>
6	28	2 9780134912691	0134912691	FL ENVISION MATH VOL1 6 2020	81-231-1	170		2 75S01>
11	16	14 9780134913216	0134913213	FL ENVISION MATH VOL2 6 2020	81-231-2	190		3 75T01>
12	16	8 9780134912707	0134912705	FL ENVISION MATH VOL1 7 2020	81-241-1	200		8 73O01>
2	18	14 9780134913223	0134913221	FL ENVISION MATH VOL2 7 2020	81-241-2	50		9 73U01>
7	17	1 9780134912721	0134912721	FL ENVISION MATH VOL1 8 2020	81-251-1	120		10 73I01>
2	24	22 9780134913247	0134913248	FL ENVISION MATH VOL2 8 2020	81-251-2	70		11 83U03>
11	9	1 9780134912738	013491273X	FL ENVISION MATH VOL1 6A 2020	81-801-1	100		12 75U01>
9	11	1 9780134913209	0134913205	FL ENVISION MATH VOL2 6A 2020	81-801-2	100		13 74M01>
6	14	6 9780134912714	0134912713	FL ENVISION MATH VOL1 7A 2020	81-811-1	90		14 74H01>
3	26	12 9780134913230	013491323X	FL ENVISION MATH VOL2 7A 2020	81-811-2	90		15 73W01>
				*** FREE MATERIAL ADJUSTMENT				17
				*** CODE REMOVED				18

WEIGHT: 1661 419.25

SOLID CARTONS: 72

CARRIER: SAIA MOTOR FREIGHT PEN

MIXED CARTONS: 9

SHIPMENT DATE: 2021-09-15

CONFIRMED: Y

TOTAL CARTONS: 81

TOTAL PALLETS: _____

RETURNS - To ensure proper credit for returns, please go to FSBD.com for Return Authorization Requests.
Thank You for your business.

PO 732080
SO 545432

SHIPPER'S NUMBER 282527

SHIPPER: FLORIDA SCHOOL BOOK DEPOSITORY, INC.
1125 ELLIS RD NORTH JACKSONVILLE, FL 32254

CONSIGNEE TO:
FULTON
WOODLAWN BEACH MIDDLE SCHOOL
1500 WOODLAWN WAY
GULF BREEZE, FL
32561

*NOTE: CUSTOMER MUST VERIFY PIECE COUNT AT TIME OF DELIVERY

DELIVER 8AM - 2PM MON-FRI
REMARKS

# PALLETS	# CARTONS	DESCRIPTION	WEIGHT
_____	81	CARTON BOOKS	1661

SHIP: PREPAID

FLORIDA SCHOOL BOOK DEPOSITORY - SHIPPER _____

SAIA MOTOR FREIGHT - CARRIER AGENT _____

DATE _____ ROUTE: PEN

THIS DOCUMENT CONFORMS TO ALL RULES AND REGULATIONS OF THE UNIFORM BILL OF LADING CONTRACT.

TALLY		
PL-1	PL-2	PL-3
PL-4	PL-5	PL-6
PL-7	PL-8	PL-9
TOTAL:	Pallets=	Ctns=
P R O L A B E L H E R E		
Signature: _____		

PO 732080
SO 545432

SHIPPER'S NUMBER 282527

SHIPPER: FLORIDA SCHOOL BOOK DEPOSITORY, INC.
1125 ELLIS RD NORTH JACKSONVILLE, FL 32254

CONSIGNED TO:
FULTON
WOODLAWN BEACH MIDDLE SCHOOL
1500 WOODLAWN WAY
GULF BREEZE, FL
32561

*NOTE: CUSTOMER MUST VERIFY PIECE COUNT AT TIME OF DELIVERY

DELIVER 8AM - 2PM MON-FRI
REMARKS

# PALLETS	# CARTONS	DESCRIPTION	WEIGHT
_____	81	CARTON BOOKS	1661

SHIP: PREPAID

FLORIDA SCHOOL BOOK DEPOSITORY - SHIPPER _____

SAIA MOTOR FREIGHT - CARRIER AGENT _____

DATE _____ ROUTE: PEN

THIS DOCUMENT CONFORMS TO ALL RULES AND REGULATIONS OF THE UNIFORM BILL OF LADING CONTRACT.

TALLY		
PL-1	PL-2	PL-3
PL-4	PL-5	PL-6
PL-7	PL-8	PL-9
TOTAL:	Pallets=	Ctns=
P R O L A B E L H E R E		
Signature: _____		

09/15/21

CUSTOMER PACKING LIST

INV 282528 CUSTOMER COPY

LARGE

FLORIDA SCHOOL BOOK DEPOSITORY
1125 ELLIS RD. NORTH
JACKSONVILLE, FL 32254
(904) 781-7191 (800) 447-7957

PO 732081
SO 545462
PG 1

SHIP TO: 0570361
WOODLAWN BEACH MIDDLE SCHOOL
1500 WOODLAWN WAY
GULF BREEZE, FL
32561

BILL TO: 0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL
32570

ATTN: HERNANDEZ

SPECIAL INST DELIVER 8AM-2PM, MON-FRI

SOLID PACK	LOOSE	ISBN	PUB TITLE NO	DESCRIPTION	FSBD NO	SHIP QTY	PRICE	LN BINLOC
20	16	5	9781328781314	9781328781314 FL IA WKTXT HMH FL LIFE	84-733-1	325		1 80R03>
25	12		9781328781284	9781328781284 FL IA WKTXT HMH EARTH/SPACE	84-745-1	300		2 75F01>
13	24	13	9781328781321	9781328781321 FL IA WKTXT HMH FL PHYSICAL	84-757-1	325		3 75L03>

WEIGHT: 2357 494.24

SOLID CARTONS: 58

CARRIER: SAIA MOTOR FREIGHT PEN

MIXED CARTONS: 6

SHIPMENT DATE: 2021-09-15

CONFIRMED: Y TOTAL CARTONS: 64

TOTAL PALLETS: _____

RETURNS - To ensure proper credit for returns, please go to FSBD.com for Return Authorization Requests.
Thank You for your business.

PO 732081
SO 545462

SHIPPER'S NUMBER 282528

SHIPPER: FLORIDA SCHOOL BOOK DEPOSITORY, INC.
1125 ELLIS RD NORTH JACKSONVILLE, FL 32254

CONSIGNEE TO:
HERNANDEZ
WOODLAWN BEACH MIDDLE SCHOOL
1500 WOODLAWN WAY
GULF BREEZE, FL
32561

*NOTE: CUSTOMER MUST VERIFY PIECE COUNT AT TIME OF DELIVERY

DELIVER 8AM-2PM, MON-FRI
REMARKS

# PALLETS	# CARTONS	DESCRIPTION	WEIGHT
_____	64	CARTON BOOKS	2357

SHIP: PREPAID

FLORIDA SCHOOL BOOK DEPOSITORY - SHIPPER _____

SAIA MOTOR FREIGHT - CARRIER AGENT _____

DATE _____ ROUTE: PEN

THIS DOCUMENT CONFORMS TO ALL RULES AND REGULATIONS OF THE UNIFORM BILL OF LADING CONTRACT.

TALLY		
PL-1	PL-2	PL-3
PL-4	PL-5	PL-6
PL-7	PL-8	PL-9
TOTAL:	Pallets=	Ctns=
P R O L A B E L H E R E		
Signature: _____		

PO 732081
SO 545462

SHIPPER'S NUMBER 282528

SHIPPER: FLORIDA SCHOOL BOOK DEPOSITORY, INC.
1125 ELLIS RD NORTH JACKSONVILLE, FL 32254

CONSIGNEE TO:
HERNANDEZ
WOODLAWN BEACH MIDDLE SCHOOL
1500 WOODLAWN WAY
GULF BREEZE, FL
32561

*NOTE: CUSTOMER MUST VERIFY PIECE COUNT AT TIME OF DELIVERY

DELIVER 8AM-2PM, MON-FRI
REMARKS

# PALLETS	# CARTONS	DESCRIPTION	WEIGHT
_____	64	CARTON BOOKS	2357

SHIP: PREPAID

FLORIDA SCHOOL BOOK DEPOSITORY - SHIPPER _____

SAIA MOTOR FREIGHT - CARRIER AGENT _____

DATE _____ ROUTE: PEN

THIS DOCUMENT CONFORMS TO ALL RULES AND REGULATIONS OF THE UNIFORM BILL OF LADING CONTRACT.

TALLY		
PL-1	PL-2	PL-3
PL-4	PL-5	PL-6
PL-7	PL-8	PL-9
TOTAL:	Pallets=	Ctns=
P R O L A B E L H E R E		
Signature: _____		

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com>
Sent: Tuesday, September 21, 2021 1:32 PM
To: Adams, Kathy
Subject: (EXT) DOC# 29411

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon Kathy,

Thank you for filling out a discrepancy form on our website.

Were there any overages to account for the shortage materials and if so what is the ISBN's?

Also, you reported a 3pt overage title 812332. Are you missing a full three part or just a part of the three part?

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com>
Sent: Tuesday, September 21, 2021 1:34 PM
To: Adams, Kathy
Subject: (EXT) DOC# 29412

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon,

Thank you for submitting a discrepancy form. I apologize for the issues with your order. Were there any overages to account for the shortages reported? If so, please provide ISBN of overage title.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Wednesday, September 22, 2021 11:13 AM
To: Morgan, Carolyn
Subject: (EXT) RE: Question for you -

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Carolyn,

Good afternoon. It appears that this item is no longer available. Below are the only Teacher Resources available for that Program. Take care.

Teacher Edition 83-668-2 137.97
_Student Solutions Manual 83-668-3 20.97
_AP Test Prep Workbook..... 83-668-4 14.97
_MyMathLab for School
Teacher Print Access Card 83-659-3 *

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Morgan, Carolyn <MorganC@santarosa.k12.fl.us>
Sent: Wednesday, September 22, 2021 11:55 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Question for you -

Hey Jeff –

Last year's PO info: 731274, FSBD doc 182246

This year's PO info: 732078, FSBD doc 188049

Our teacher is asking about a test generator CD that in the past has come with the books, do you know if this is an option?

Thank you!!

Carolyn Morgan

Administrative Secretary

Gulf Breeze High School

"Home of the Dolphins!"

Phone: (850) 916-4105

Fax: (850) 916-4109

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com>
Sent: Thursday, September 23, 2021 11:47 AM
To: Eastwood, Amy
Subject: (EXT) RE: PO#732318

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon Amy,

This order is scheduled to arrive tomorrow between 12pm and 4pm.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Eastwood, Amy <EastwoodA@santarosa.k12.fl.us>
Sent: Thursday, September 23, 2021 11:56 AM
To: Keilah Gates <KeilahGates@fsbd.com>
Subject: PO#732318
Importance: High

Good morning:

Just checking on our order again! If you can email me back the status that would be terrific!

Amy Eastwood
West Navarre Primary
1955 Lowe Road
Navarre, FL 32566
850-936-6000

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Thursday, September 23, 2021 2:39 PM
To: Rosenberg, Donita
Subject: (EXT) RE: (EXT) FW: (EXT) RE: (EXT) RE: Status of Purchase Orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon Donita,

I can confirm that they are picking these and will be doing so tomorrow and through out the weekend to get them out by Tuesday.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>
Sent: Thursday, September 23, 2021 1:36 PM
To: Customer Service <CustomerService@fsbd.com>
Subject: RE: (EXT) FW: (EXT) RE: (EXT) RE: Status of Purchase Orders

Good afternoon Keilah,
Just thought I'd double-check and see if these did drop to the warehouse the first of this week and if they have left the warehouse or will leave the warehouse by tomorrow.

Thanks,

Donita 

933-5510 Ext. 1113

From: Keilah Gates <KeilahGates@fsbd.com> On Behalf Of Customer Service
Sent: Thursday, September 16, 2021 1:51 PM

To: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>
Subject: (EXT) FW: (EXT) RE: (EXT) RE: Status of Purchase Orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon Donita,

I apologize for the delayed response. These are scheduled to drop to the warehouse early next week. Our goal is to have them all sent by the end of next week.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>
Sent: Thursday, September 16, 2021 10:27 AM
To: Customer Service <CustomerService@fsbd.com>
Cc: LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>; Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>
Subject: FW: (EXT) RE: (EXT) RE: Status of Purchase Orders

Good morning,
It's mid-September so I'm checking again to see what the status is on our textbook Purchase Orders listed below.

P.O. No. 732132
P.O. No. 732133
P.O. No. 732138
P.O. No. 732145
P.O. No. 732146
P.O. No. 732147

Thanks,

Donita Rosenberg

Internal Funds Bookkeeper III
Avalon Middle School
5445 King Arthurs Way
Milton, FL 32583
850-983-5540 Ext. 1113

From: Keilah Gates <KeilahGates@fsbd.com> **On Behalf Of** Customer Service
Sent: Tuesday, August 31, 2021 8:57 AM
To: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>; Customer Service <CustomerService@fsbd.com>
Cc: Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>; LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>
Subject: (EXT) RE: (EXT) RE: Status of Purchase Orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Morning Donita,

Based on submission date, how large this adoption year has been, paired with unforeseen issues due to Covid, we are looking at estimated mid-September for these to come in the que to be picked and sent to you. We are still working 6-7 days a week to get these out however and I'm happy to check to see if that timeline should change as it gets closer to that range.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>
Sent: Tuesday, August 31, 2021 9:50 AM
To: Customer Service <CustomerService@fsbd.com>
Cc: Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>; LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>
Subject: FW: (EXT) RE: Status of Purchase Orders
Importance: High

Good morning,
Please provide an update on the estimated ETA for the following Purchase Orders as indicated your August 18th email below.

P.O. No. 732132
P.O. No. 732133
P.O. No. 732138

P.O. No. 732140
P.O. No. 732141
P.O. No. 732143
P.O. No. 732145
P.O. No. 732146
P.O. No. 732147

Thanks,

Donita Rosenberg

Internal Funds Bookkeeper III

Avalon Middle School
5445 King Arthurs Way
Milton, FL 32583
850-983-5540 Ext. 1113
850-983-5545 FAX

From: Keilah Gates <KeilahGates@fsbd.com> **On Behalf Of** Customer Service
Sent: Wednesday, August 18, 2021 2:39 PM
To: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>; Customer Service <CustomerService@fsbd.com>
Cc: Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>; LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>
Subject: (EXT) RE: Status of Purchase Orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon Donna,

Unfortunately I don't have an estimated shipping date on this yet but we are looking at closer to the end of this month to beginning of next month. I'd be happy to check on it again around that time.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>
Sent: Wednesday, August 18, 2021 2:00 PM
To: Customer Service <CustomerService@fsbd.com>

Cc: Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>; LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>
Subject: Status of Purchase Orders

Good afternoon,

Please provide an ETA on the following Purchase Orders for Avalon Middle School, Santa Rosa County School District, Milton, Florida. Purchase Orders were received at FSBD on July 19th.

P.O. No. 732132

P.O. No. 732133

P.O. No. 732138

P.O. No. 732140

P.O. No. 732141

P.O. No. 732143

P.O. No. 732145

P.O. No. 732146

P.O. No. 732147

Thanks,

Donita Rosenberg

Internal Funds Bookkeeper III

Avalon Middle School

5445 King Arthurs Way

Milton, FL 32583

850-983-5540 Ext. 1113

850-983-5545 FAX

Goodbred, Tracy R.

From: z Orders <Orders@FSBD.COM>
Sent: Friday, September 24, 2021 9:52 AM
To: Burgoyne, Sheri L.
Subject: (EXT) RE: New Purchase order

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Thank you, Sheri!

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Burgoyne, Sheri L. <BurgoyneS@santarosa.k12.fl.us>
Sent: Friday, September 24, 2021 10:45 AM
To: z Orders <Orders@FSBD.COM>
Cc: Jeff Cregor <JeffCregor@FSBD.com>
Subject: New Purchase order
Importance: High

Please confirm receipt. Thanks.

Sheri L. Burgoyne
Internal Funds Bookkeeper III
Gulf Breeze Elementary School
549 Gulf Breeze Pkwy.
Gulf Breeze, FL 32561
Tel: 850-934-5185, ext. 102
Fax: 850-934-5189
Email: burgoynes@santarosa.k12.fl.us

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Friday, September 24, 2021 11:03 AM
To: Godwin, Tabatha H.
Subject: (EXT) RE: heres's my order

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Thank you, Tabatha!

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Godwin, Tabatha H. <GodwinT@santarosa.k12.fl.us>
Sent: Friday, September 24, 2021 11:55 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: heres's my order

Thanks have a great day 😊😊😊

*Tabatha Godwin
Jay High School
Bookkeeper I
850-675-4507*

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Friday, September 24, 2021 12:06 PM
To: Godwin, Tabatha H.
Subject: (EXT) RE:

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Thank you, Tabatha!

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Godwin, Tabatha H. <GodwinT@santarosa.k12.fl.us>
Sent: Friday, September 24, 2021 12:27 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject:

Here you go 😊

Tabatha Godwin
Jay High School
Bookkeeper I
850-675-4507

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Friday, September 24, 2021 12:59 PM
To: Lancaster, Becky J.
Subject: (EXT) RE: PO 732591 Holley-Navarre Intermediate School

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Thank you, Becky!

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Lancaster, Becky J. <LancasterB@santarosa.k12.fl.us>
Sent: Friday, September 24, 2021 1:57 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: PO 732591 Holley-Navarre Intermediate School

Good Afternoon Jeff,

I have attached PO 732591 for processing.

Please let me know if you have any questions or if you need anything further from our end.

Thanks,

Becky Lancaster

Internal Funds Bookkeeper
Holley-Navarre Intermediate School
Office: (850) 936-6020
Fax: (850) 936-6026

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com>
Sent: Friday, September 24, 2021 1:59 PM
To: Mark Thomann
Cc: Goodin, Lauren B.; Eastwood, Amy; Goodin, Lauren B.; Daugherty, Laura R.
Subject: (EXT) FW: (EXT) RE: PO#732318

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon Mark,

This customer's order was shipped on 9/20 and they are still waiting for its arrival. Yesterday the website said it would be delivered today between 12 & 4 and now it's saying Monday 9/27 between 12 & 4. It's important that this customer gets their materials ASAP. Can you work with the terminal to make sure it gets to the customer please?

PRO NUMBER | 10500058870

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Goodin, Lauren B. <GoodinL@santarosa.k12.fl.us>
Sent: Friday, September 24, 2021 2:52 PM
To: Keilah Gates <KeilahGates@fsbd.com>
Subject: Re: (EXT) RE: PO#732318

Hi Keilah,

Could you please let me know if this delivery will indeed be made today?

Lauren Goodin
Assistant Principal

West Navarre Primary

850-936-6000

A school where children reach for the stars

From: Eastwood, Amy <EastwoodA@santarosa.k12.fl.us>
Sent: Thursday, September 23, 2021 11:48 AM
To: Blalock, Deanna M. <BlalockD@santarosa.k12.fl.us>; Goodin, Lauren B. <GoodinL@santarosa.k12.fl.us>
Cc: Daugherty, Laura R. <DaughertyL@santarosa.k12.fl.us>
Subject: FW: (EXT) RE: PO#732318

HEAD's UP!

From: Keilah Gates <KeilahGates@fsbd.com>
Sent: Thursday, September 23, 2021 11:47 AM
To: Eastwood, Amy <EastwoodA@santarosa.k12.fl.us>
Subject: (EXT) RE: PO#732318

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon Amy,

This order is scheduled to arrive tomorrow between 12pm and 4pm.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Eastwood, Amy <EastwoodA@santarosa.k12.fl.us>
Sent: Thursday, September 23, 2021 11:56 AM
To: Keilah Gates <KeilahGates@fsbd.com>
Subject: PO#732318
Importance: High

Good morning:

Just checking on our order again! If you can email me back the status that would be terrific!

Amy Eastwood
West Navarre Primary
1955 Lowe Road
Navarre, FL 32566
850-936-6000

Goodbred, Tracy R.

From: Keilah Gates <KeliyahGates@fsbd.com>
Sent: Friday, September 24, 2021 1:59 PM
To: Mark Thomann
Cc: Goodin, Lauren B.; Eastwood, Amy; Goodin, Lauren B.; Daugherty, Laura R.
Subject: (EXT) FW: (EXT) RE: PO#732318

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon Mark,

This customer's order was shipped on 9/20 and they are still waiting for its arrival. Yesterday the website said it would be delivered today between 12 & 4 and now it's saying Monday 9/27 between 12 & 4. It's important that this customer gets their materials ASAP. Can you work with the terminal to make sure it gets to the customer please?

PRO NUMBER | 10500058870

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Goodin, Lauren B. <GoodinL@santarosa.k12.fl.us>
Sent: Friday, September 24, 2021 2:52 PM
To: Keilah Gates <KeliyahGates@fsbd.com>
Subject: Re: (EXT) RE: PO#732318

Hi Keilah,

Could you please let me know if this delivery will indeed be made today?

Lauren Goodin
Assistant Principal

West Navarre Primary

850-936-6000

A school where children reach for the stars

From: Eastwood, Amy <EastwoodA@santarosa.k12.fl.us>
Sent: Thursday, September 23, 2021 11:48 AM
To: Blalock, Deanna M. <BlalockD@santarosa.k12.fl.us>; Goodin, Lauren B. <GoodinL@santarosa.k12.fl.us>
Cc: Daugherty, Laura R. <DaughertyL@santarosa.k12.fl.us>
Subject: FW: (EXT) RE: PO#732318

HEAD's UP!

From: Keilah Gates <KeilahGates@fsbd.com>
Sent: Thursday, September 23, 2021 11:47 AM
To: Eastwood, Amy <EastwoodA@santarosa.k12.fl.us>
Subject: (EXT) RE: PO#732318

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon Amy,

This order is scheduled to arrive tomorrow between 12pm and 4pm.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Eastwood, Amy <EastwoodA@santarosa.k12.fl.us>
Sent: Thursday, September 23, 2021 11:56 AM
To: Keilah Gates <KeilahGates@fsbd.com>
Subject: PO#732318
Importance: High

Good morning:

Just checking on our order again! If you can email me back the status that would be terrific!

Amy Eastwood
West Navarre Primary
1955 Lowe Road
Navarre, FL 32566
850-936-6000

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com>
Sent: Friday, September 24, 2021 1:59 PM
To: Mark Thomann
Cc: Goodin, Lauren B.; Eastwood, Amy; Goodin, Lauren B.; Daugherty, Laura R.
Subject: (EXT) FW: (EXT) RE: PO#732318

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon Mark,

This customer's order was shipped on 9/20 and they are still waiting for its arrival. Yesterday the website said it would be delivered today between 12 & 4 and now it's saying Monday 9/27 between 12 & 4. It's important that this customer gets their materials ASAP. Can you work with the terminal to make sure it gets to the customer please?

PRO NUMBER | 10500058870

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Goodin, Lauren B. <GoodinL@santarosa.k12.fl.us>
Sent: Friday, September 24, 2021 2:52 PM
To: Keilah Gates <KeilahGates@fsbd.com>
Subject: Re: (EXT) RE: PO#732318

Hi Keilah,

Could you please let me know if this delivery will indeed be made today?

Lauren Goodin
Assistant Principal

West Navarre Primary

850-936-6000

A school where children reach for the stars

From: Eastwood, Amy <EastwoodA@santarosa.k12.fl.us>
Sent: Thursday, September 23, 2021 11:48 AM
To: Blalock, Deanna M. <BlalockD@santarosa.k12.fl.us>; Goodin, Lauren B. <GoodinL@santarosa.k12.fl.us>
Cc: Daugherty, Laura R. <DaughertyL@santarosa.k12.fl.us>
Subject: FW: (EXT) RE: PO#732318

HEAD's UP!

From: Keilah Gates <KeilahGates@fsbd.com>
Sent: Thursday, September 23, 2021 11:47 AM
To: Eastwood, Amy <EastwoodA@santarosa.k12.fl.us>
Subject: (EXT) RE: PO#732318

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon Amy,

This order is scheduled to arrive tomorrow between 12pm and 4pm.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Eastwood, Amy <EastwoodA@santarosa.k12.fl.us>
Sent: Thursday, September 23, 2021 11:56 AM
To: Keilah Gates <KeilahGates@fsbd.com>
Subject: PO#732318
Importance: High

Good morning:

Just checking on our order again! If you can email me back the status that would be terrific!

Amy Eastwood
West Navarre Primary
1955 Lowe Road
Navarre, FL 32566
850-936-6000

Goodbred, Tracy R.

From: z Orders <Orders@FSBD.COM>
Sent: Friday, September 24, 2021 2:00 PM
To: McCary, Rachelle C.
Subject: (EXT) RE: Order

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Thank you, Rachelle!

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: McCary, Rachelle C. <McCaryR@santarosa.k12.fl.us>
Sent: Friday, September 24, 2021 2:55 PM
To: z Orders <Orders@FSBD.COM>
Subject: Order

Please see the attached order. Thank you!

*Rachelle McCary
King Middle School
Internal Funds Bookkeeper
(850)983-5660 x103*

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Tuesday, September 28, 2021 9:25 AM
To: Rosenberg, Donita; Customer Service
Subject: (EXT) RE: (EXT) RE: (EXT) FW: (EXT) RE: (EXT) RE: Status of Purchase Orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good morning Donita,

These were sent out yesterday. Unfortunately, it's still too early to tell when they are scheduled to be delivered on the SAIA website. Please let me know if you don't get them by Thursday and I will track them.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>
Sent: Tuesday, September 28, 2021 9:32 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: RE: (EXT) RE: (EXT) FW: (EXT) RE: (EXT) RE: Status of Purchase Orders

Good morning Keilah,
It's Tuesday ... are our textbooks ready and going to ship today?

Donita 

933-5510 Ext. 1113

From: Keilah Gates <KeilahGates@fsbd.com> **On Behalf Of** Customer Service
Sent: Thursday, September 23, 2021 2:39 PM
To: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>
Subject: (EXT) RE: (EXT) FW: (EXT) RE: (EXT) RE: Status of Purchase Orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon Donita,

I can confirm that they are picking these and will be doing so tomorrow and through out the weekend to get them out by Tuesday.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>
Sent: Thursday, September 23, 2021 1:36 PM
To: Customer Service <CustomerService@fsbd.com>
Subject: RE: (EXT) FW: (EXT) RE: (EXT) RE: Status of Purchase Orders

Good afternoon Keilah,
Just thought I'd double-check and see if these did drop to the warehouse the first of this week and if they have left the warehouse or will leave the warehouse by tomorrow.

Thanks,

Donita 

933-5510 Ext. 113

From: Keilah Gates <KeilahGates@fsbd.com> **On Behalf Of** Customer Service
Sent: Thursday, September 16, 2021 1:51 PM
To: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>
Subject: (EXT) FW: (EXT) RE: (EXT) RE: Status of Purchase Orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon Donita,

I apologize for the delayed response. These are scheduled to drop to the warehouse early next week. Our goal is to have them all sent by the end of next week.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>
Sent: Thursday, September 16, 2021 10:27 AM
To: Customer Service <CustomerService@fsbd.com>
Cc: LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>; Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>
Subject: FW: (EXT) RE: (EXT) RE: Status of Purchase Orders

Good morning,
It's mid-September so I'm checking again to see what the status is on our textbook Purchase Orders listed below.

P.O. No. 732132
P.O. No. 732133
P.O. No. 732138
P.O. No. 732145
P.O. No. 732146
P.O. No. 732147

Thanks,

Donita Rosenberg

Internal Funds Bookkeeper III
Avalon Middle School
5445 King Arthurs Way
Milton, FL 32583
850-983-5540 Ext. 1113
850-983-5545 FAX

From: Keilah Gates <KeilahGates@fsbd.com> **On Behalf Of** Customer Service
Sent: Tuesday, August 31, 2021 8:57 AM
To: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>; Customer Service <CustomerService@fsbd.com>
Cc: Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>; LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>
Subject: (EXT) RE: (EXT) RE: Status of Purchase Orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Morning Donita,

Based on submission date, how large this adoption year has been, paired with unforeseen issues due to Covid, we are looking at estimated mid-September for these to come in the que to be picked and sent to you. We are still working 6-7 days a week to get these out however and I'm happy to check to see if that timeline should change as it gets closer to that range.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>
Sent: Tuesday, August 31, 2021 9:50 AM
To: Customer Service <CustomerService@fsbd.com>
Cc: Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>; LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>
Subject: FW: (EXT) RE: Status of Purchase Orders
Importance: High

Good morning,
Please provide an update on the estimated ETA for the following Purchase Orders as indicated your August 18th email below.

P.O. No. 732132
P.O. No. 732133
P.O. No. 732138
P.O. No. 732140
P.O. No. 732141
P.O. No. 732143
P.O. No. 732145
P.O. No. 732146
P.O. No. 732147

Thanks,

Donita Rosenberg

Internal Funds Bookkeeper III

Avalon Middle School
5445 King Arthurs Way
Milton, FL 32583
850-983-5540 Ext. 1113
850-983-5545 FAX

From: Keilah Gates <KeilahGates@fsbd.com> **On Behalf Of** Customer Service
Sent: Wednesday, August 18, 2021 2:39 PM
To: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>; Customer Service <CustomerService@fsbd.com>
Cc: Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>; LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>
Subject: (EXT) RE: Status of Purchase Orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon Donna,

Unfortunately I don't have an estimated shipping date on this yet but we are looking at closer to the end of this month to beginning of next month. I'd be happy to check on it again around that time.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>
Sent: Wednesday, August 18, 2021 2:00 PM
To: Customer Service <CustomerService@fsbd.com>
Cc: Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>; LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>
Subject: Status of Purchase Orders

Good afternoon,

Please provide an ETA on the following Purchase Orders for Avalon Middle School, Santa Rosa County School District, Milton, Florida. Purchase Orders were received at FSBD on July 19th.

P.O. No. 732132
P.O. No. 732133
P.O. No. 732138
P.O. No. 732140

P.O. No. 732141
P.O. No. 732143
P.O. No. 732145
P.O. No. 732146
P.O. No. 732147

Thanks,

Donita Rosenberg

Internal Funds Bookkeeper III

Avalon Middle School
5445 King Arthurs Way
Milton, FL 32583
850-983-5540 Ext. 1113
850-983-5545 FAX

Goodbred, Tracy R.

From: Keilah Gates <KelialGates@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Tuesday, September 28, 2021 9:25 AM
To: Rosenberg, Donita; Customer Service
Subject: (EXT) RE: (EXT) RE: (EXT) FW: (EXT) RE: (EXT) RE: Status of Purchase Orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good morning Donita,

These were sent out yesterday. Unfortunately, it's still too early to tell when they are scheduled to be delivered on the SAIA website. Please let me know if you don't get them by Thursday and I will track them.

Thank you!

Keilah Gates
Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>
Sent: Tuesday, September 28, 2021 9:32 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: RE: (EXT) RE: (EXT) FW: (EXT) RE: (EXT) RE: Status of Purchase Orders

Good morning Keilah,
It's Tuesday ... are our textbooks ready and going to ship today?

Donita 
953-5510 Ext. 1113

From: Keilah Gates <KelialGates@fsbd.com> **On Behalf Of** Customer Service
Sent: Thursday, September 23, 2021 2:39 PM
To: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>
Subject: (EXT) RE: (EXT) FW: (EXT) RE: (EXT) RE: Status of Purchase Orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon Donita,

I can confirm that they are picking these and will be doing so tomorrow and through out the weekend to get them out by Tuesday.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>
Sent: Thursday, September 23, 2021 1:36 PM
To: Customer Service <CustomerService@fsbd.com>
Subject: RE: (EXT) FW: (EXT) RE: (EXT) RE: Status of Purchase Orders

Good afternoon Keilah,
Just thought I'd double-check and see if these did drop to the warehouse the first of this week and if they have left the warehouse or will leave the warehouse by tomorrow.

Thanks,

Donita 

933-5510 Ext. 113

From: Keilah Gates <KeilahGates@fsbd.com> **On Behalf Of** Customer Service
Sent: Thursday, September 16, 2021 1:51 PM
To: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>
Subject: (EXT) FW: (EXT) RE: (EXT) RE: Status of Purchase Orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon Donita,

I apologize for the delayed response. These are scheduled to drop to the warehouse early next week. Our goal is to have them all sent by the end of next week.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>
Sent: Thursday, September 16, 2021 10:27 AM
To: Customer Service <CustomerService@fsbd.com>
Cc: LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>; Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>
Subject: FW: (EXT) RE: (EXT) RE: Status of Purchase Orders

Good morning,
It's mid-September so I'm checking again to see what the status is on our textbook Purchase Orders listed below.

P.O. No. 732132
P.O. No. 732133
P.O. No. 732138
P.O. No. 732145
P.O. No. 732146
P.O. No. 732147

Thanks,

Donita Rosenberg

Internal Funds Bookkeeper III
Avalon Middle School
5445 King Arthurs Way
Milton, FL 32583
850-983-5540 Ext. 1113
850-983-5545 FAX

From: Keilah Gates <KeilahGates@fsbd.com> **On Behalf Of** Customer Service
Sent: Tuesday, August 31, 2021 8:57 AM
To: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>; Customer Service <CustomerService@fsbd.com>
Cc: Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>; LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>
Subject: (EXT) RE: (EXT) RE: Status of Purchase Orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Morning Donita,

Based on submission date, how large this adoption year has been, paired with unforeseen issues due to Covid, we are looking at estimated mid-September for these to come in the que to be picked and sent to you. We are still working 6-7 days a week to get these out however and I'm happy to check to see if that timeline should change as it gets closer to that range.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>
Sent: Tuesday, August 31, 2021 9:50 AM
To: Customer Service <CustomerService@fsbd.com>
Cc: Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>; LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>
Subject: FW: (EXT) RE: Status of Purchase Orders
Importance: High

Good morning,
Please provide an update on the estimated ETA for the following Purchase Orders as indicated your August 18th email below.

P.O. No. 732132
P.O. No. 732133
P.O. No. 732138
P.O. No. 732140
P.O. No. 732141
P.O. No. 732143
P.O. No. 732145
P.O. No. 732146
P.O. No. 732147

Thanks,

Donita Rosenberg

Internal Funds Bookkeeper III

Avalon Middle School
5445 King Arthurs Way
Milton, FL 32583
850-983-5540 Ext. 1113
850-983-5545 FAX

From: Keilah Gates <KeilahGates@fsbd.com> **On Behalf Of** Customer Service
Sent: Wednesday, August 18, 2021 2:39 PM
To: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>; Customer Service <CustomerService@fsbd.com>
Cc: Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>; LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>
Subject: (EXT) RE: Status of Purchase Orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon Donna,

Unfortunately I don't have an estimated shipping date on this yet but we are looking at closer to the end of this month to beginning of next month. I'd be happy to check on it again around that time.

Thank you!

Keilah Gates
Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Rosenberg, Donita <RosenbergD@santarosa.k12.fl.us>
Sent: Wednesday, August 18, 2021 2:00 PM
To: Customer Service <CustomerService@fsbd.com>
Cc: Curtis, Roselyn <CurtisR@santarosa.k12.fl.us>; LeeksShepherd, Tonya <LeeksShepherdL@santarosa.k12.fl.us>
Subject: Status of Purchase Orders

Good afternoon,
Please provide an ETA on the following Purchase Orders for Avalon Middle School, Santa Rosa County School District, Milton, Florida. Purchase Orders were received at FSBD on July 19th.

P.O. No. 732132
P.O. No. 732133
P.O. No. 732138
P.O. No. 732140

P.O. No. 732141
P.O. No. 732143
P.O. No. 732145
P.O. No. 732146
P.O. No. 732147

Thanks,

Donita Rosenberg

Internal Funds Bookkeeper III

Avalon Middle School
5445 King Arthurs Way
Milton, FL 32583
850-983-5540 Ext. 1113
850-983-5545 FAX

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Tuesday, September 28, 2021 12:47 PM
To: Bauldree, Regenia; Customer Service
Cc: Jeff Cregor
Subject: (EXT) RE: Jay Elementary School PO #732115

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

We apologize for any issues you may have and look forward to helping you resolve them. We will need for the school to fill out a discrepancy form via our website at www.fsbd.com.

Go to Customer Service and click on **Report an Issue with an Order**. From there you will need to log in with a username and password. If you do not currently have one please go ahead and register.

Once you are logged in you will need the Invoice Number/PO Number you were to receive the Materials on.

***DAMAGE OR DEFECTIVE MATERIALS**

Please choose Report DAMAGE OR DEFECTIVE MATERIALS.

***REPORT AN ORDER DISCREPANCY** for short/over (PLEASE PUT OVERAGES AND SHORTAGES ON THE SAME FORM – IF NO OVERAGES PLEASE PUT IN COMMENT FIELD “NO OVERAGES”). **Note, if you are missing full cartons they must be noted on the Proof of Delivery at the time of delivery (SAIA shipments only, UPS is scanned by each carton and signed for) It's the schools responsibility to report any carton shortage before the driver leaves on the POD so we may hold the shipping company accountable for the missing cartons. (Cartons are sent to us whole from the publisher and we do not break them apart).** - IF WHAT YOU ARE REPORTING SHORT OR OVER IS PART OF A KIT, YOU WILL NEED TO USE THE ISBN# TO LIST THE COMPONENTS YOU ARE OVER OR SHORT

***REQUEST A RETURN AUTHORIZATION** for materials ordered but not needed. (Please note that all materials returned for credit must be in perfect condition with no markings as well as any part of a kit that is to be returned must be the entire kit to receive full credit. Also, all requests for full refund returns must be within 120 days of shipped date.)

Once we receive this form we will investigate the issue and will contact you with further instructions on the matter.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Bauldree, Regenia <bauldr@antarosa.k12.fl.us>
Sent: Tuesday, September 28, 2021 12:27 PM
To: Customer Service <CustomerService@fsbd.com>
Cc: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Jay Elementary School PO #732115

We received our Math material yesterday (PO #732115) and as I was counting the material this morning I found an issue with one of the boxes...

#812311 FL Envision Math Vol 1 6 – 6th grade: the box showed a Qty of 28 but there were only 27 books in the box. As I was taking the books out to count I noticed one of the books was folded in half which caused the box to look filled up.

Thank you & Have a GREAT day 😊

Regenia Bauldree

Bookkeeper, Jay Elementary School

13833 Alabama Street / Jay, FL 32565

Direct Office Phone: 850-359-8232 / School Office Phone: 850-359-8230

Email: bauldr@antarosa.k12.fl.us

Goodbred, Tracy R.

From: FSBD Customer Service <customerservice@fsbd.com>
Sent: Tuesday, September 28, 2021 12:56 PM
To: Bauldree, Regenia
Subject: (EXT) Reset Password

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Florida School Book Depository

Request to Reset Password.

You are receiving this email because the user **bauldr** requested to reset their password.

If you did not request a password reset, please ignore this email.

Please reset your password by clicking here: [Password Reset Link](#)

or copy-and-paste this link into a web browser:

<https://www.fsbd.com/Account/ResetPassword?UserId=01316bec-4995-4bdf-b798-938140719e40&code=KSxx%2FGdhH%2FdgpzflivHFGgQ8t4F5noCU8fUFoyUzVLAOVtvjxqE1Sev7SJe9LI%2BGvLeTJUQJxR85vHdbpKDP3L4f8pU536IB52NFmINGRALIq1kzRgkl2Zzu762edm1dENTgpo7LdEy3GE1PWWZhxZslylBbY92QdKbs9dtBveMfFLW8SZTNA5ArgOALjKd09difN96NI%2BmCYiqSIRRA%3D%3D>

Florida School Book Depository
1125 Ellis Rd N Jacksonville, Florida 32254
www.fsbd.com
[904-781-7191](tel:904-781-7191)

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com>
Sent: Wednesday, September 29, 2021 10:25 AM
To: Denham, Tiffany L.
Cc: Carnley, Danny;Baugus, Jeffery A.
Subject: (EXT) FW: Chumuckla Elementary Math Books

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good morning Tiffany,

Your Math order is scheduled to drop to the warehouse tomorrow to be picked and should ship out by next Tuesday at the latest.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Denham, Tiffany L. <DenhamT@santarosa.k12.fl.us>
Sent: Wednesday, September 29, 2021 10:27 AM
To: Keilah Gates <KeilahGates@fsbd.com>
Cc: Baugus, Jeffery A. <BaugusJ@santarosa.k12.fl.us>; Carnley, Danny <CarnleyJ@santarosa.k12.fl.us>
Subject: Chumuckla Elementary Math Books

I was checking on the status of our math books. Please call or email when you can. Thanks.

Thanks,
Tiffany Denham
Internal Funds Bookkeeper
Chumuckla Elementary
Phone number: 850-995-3690 Fax: 850-995-3695
Email: denhamt@santarosa.k12.fl.us

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com>
Sent: Wednesday, September 29, 2021 10:25 AM
To: Denham, Tiffany L.
Cc: Carnley, Danny;Baugus, Jeffery A.
Subject: (EXT) FW: Chumuckla Elementary Math Books

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good morning Tiffany,

Your Math order is scheduled to drop to the warehouse tomorrow to be picked and should ship out by next Tuesday at the latest.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Denham, Tiffany L. <DenhamT@santarosa.k12.fl.us>
Sent: Wednesday, September 29, 2021 10:27 AM
To: Keilah Gates <KeilahGates@fsbd.com>
Cc: Baugus, Jeffery A. <BaugusJ@santarosa.k12.fl.us>; Carnley, Danny <CarnleyJ@santarosa.k12.fl.us>
Subject: Chumuckla Elementary Math Books

I was checking on the status of our math books. Please call or email when you can. Thanks.

Thanks,
Tiffany Denham
Internal Funds Bookkeeper
Chumuckla Elementary
Phone number: 850-995-3690 Fax: 850-995-3695
Email: denhamt@santarosa.k12.fl.us

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com>
Sent: Wednesday, September 29, 2021 10:25 AM
To: Denham, Tiffany L.
Cc: Carnley, Danny;Baugus, Jeffery A.
Subject: (EXT) FW: Chumuckla Elementary Math Books

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good morning Tiffany,

Your Math order is scheduled to drop to the warehouse tomorrow to be picked and should ship out by next Tuesday at the latest.

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Denham, Tiffany L. <DenhamT@santarosa.k12.fl.us>
Sent: Wednesday, September 29, 2021 10:27 AM
To: Keilah Gates <KeilahGates@fsbd.com>
Cc: Baugus, Jeffery A. <BaugusJ@santarosa.k12.fl.us>; Carnley, Danny <CarnleyJ@santarosa.k12.fl.us>
Subject: Chumuckla Elementary Math Books

I was checking on the status of our math books. Please call or email when you can. Thanks.

Thanks,

Tiffany Denham

Internal Funds Bookkeeper

Chumuckla Elementary

Phone number: 850-995-3690 Fax: 850-995-3695

Email: denhamt@santarosa.k12.fl.us

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com>
Sent: Thursday, September 30, 2021 3:05 PM
To: Adams, Kathy
Subject: (EXT) RE: (EXT) DOC# 29411
Attachments: 545432.pdf

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon Kathy,

After further research, I can see where the title 812332 was requested free and was not approved (please see attached order). If you would like to place another order for these materials at cost then please submit a po to orders@fsbd.com .

I Will send you the missing materials for title# 818012

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Sent: Wednesday, September 22, 2021 3:28 PM
To: Keilah Gates <KeilahGates@fsbd.com>
Subject: RE: (EXT) DOC# 29411

Hi Keilah,

The teacher just confirmed there were no overages on this order. And yes, it was the full 3pt title that was missing. It was on the order form but not on the packing slip, and of course we didn't receive it.

Thanks!

From: Keilah Gates <KeilahGates@fsbd.com>
Sent: Tuesday, September 21, 2021 1:32 PM
To: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Subject: (EXT) DOC# 29411

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon Kathy,

Thank you for filling out a discrepancy form on our website.

Were there any overages to account for the shortage materials and if so what is the ISBN's?

Also, you reported a 3pt overage title 812332. Are you missing a full three part or just a part of the three part?

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

FLORIDA SCHOOL BOOK DEPOSITORY
 SHERIP 07/27/21 15:16

EDIT LIST

Order# 545432 O 1
 4 07/Net230 days
 S Sales

ShipTo: 0570361 07/27/21 732080
 WOODLAWN BEACH MIDDLE SCHOOL
 1500 WOODLAWN WAY

Bill To: 0000057
 SANTA ROSA INSTRUCTIONAL MAT
 ACCOUNTS PAYABLE
 5086 CANAL ST

GULF BREEZE, FL
 FULTON

MILTON, FL

32561-

32570-

DELIVER 8AM - 2PM MON-FRI

Line	FSBD#	Ordered	Shipd	BO Qty	CD	Price		
1	812242	240	240	0 FSA PRA WB 6 ENVISION MATH 20 F	F	0.00	0.00	1
2	812311	170	170	0 FL ENVISION MATH VOL1 6 2020 F	F	0.00	0.00	1
3	812312	190	190	0 FL ENVISION MATH VOL2 6 2020 F	F	0.00	0.00	1
8	812411	200	200	0 FL ENVISION MATH VOL1 7 2020 F	F	0.00	0.00	1
9	812412	50	50	0 FL ENVISION MATH VOL2 7 2020 F	F	0.00	0.00	1
10	812511	120	120	0 FL ENVISION MATH VOL1 8 2020 F	F	0.00	0.00	1
11	812512	70	70	0 FL ENVISION MATH VOL2 8 2020 F	F	0.00	0.00	1
12	818011	100	100	0 FL ENVISION MATH VOL1 6A 2020 F	F	0.00	0.00	1
13	818012	100	100	0 FL ENVISION MATH VOL2 6A 2020 F	F	0.00	0.00	1
14	818111	90	90	0 FL ENVISION MATH VOL1 7A 2020 F	F	0.00	0.00	1
15	818112	90	90	0 FL ENVISION MATH VOL2 7A 2020 F	F	0.00	0.00	1

17
 18

*** FREE MATERIAL ADJUSTMENT
 *** CODE REMOVED

Hash	Weight	Gross:	Retail	Misc	\$Mdse	Frnt Amount	Due:
1420	1661.700	0.00	0.00	0.00	0.00	419.25	419.25

FSB280

WEB: IMPORT ORDER REPORT

IMPORTING : "F:\SYSPRO60\SNAPSHOT\WEBIN\WEB-187897"

SHIP-TO# 570361

PO# WEB-187897

ORDER# 545432

ORDER-DT 07/27/21

BR: S

BILL-TO# 000057

Woodlawn Beach Middle School
1500 Woodlawn Way

Gulf Breeze FL 32563

32561

SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST

MILTON, FL

32570

ATN:Fulton

LINE	FSED	QTY	LIST	PRC	PC	PRICE	-PC	DESC	\$VALUE	ISEN/PUB-ED
0001	812242	240	8.97	FF		.00	*!F	FSA PRA WB 6 ENVISION MATH 20	.00	0134922190
0002	812311	170	10.97	FF		.00	*!P	FL ENVISION MATH VOL1 6 2020	.00	0134912691
0003	812312	190	10.97	FF		.00	*!P	FL ENVISION MATH VOL2 6 2020	.00	0134913213
0004	812332	1 P	559.97	FF		.00	*!F	3PT FL TE PKG GR7 ENV MATH 20	.00	0134944461
0005	812421	1 C						FL TE ENVISION MATH VOL1 7 20		0134912764
0006	812422	1 C						FL TE ENVISION MATH VOL2 7 20		0134912837
0007	812423	1 C						FL TE PRG OVRVW 7 ENVIS MATH		0134912950
Special Instructions >>> ORDER PARENT <<<										
0008	812411	200	10.97	FF		.00	*!P	FL ENVISION MATH VOL1 7 2020	.00	0134912705
0009	812412	50	10.97	FF		.00	*!P	FL ENVISION MATH VOL2 7 2020	.00	0134913221
0010	812511	120	10.97	FF		.00	*!P	FL ENVISION MATH VOL1 8 2020	.00	0134912721
0011	812512	70	10.97	FF		.00	*!P	FL ENVISION MATH VOL2 8 2020	.00	0134913248
0012	818011	100	13.97	FF		.00	*!P	FL ENVISION MATH VOL1 6A 2020	.00	013491273X
0013	818012	100	13.97	FF		.00	*!P	FL ENVISION MATH VOL2 6A 2020	.00	0134913205
0014	818111	90	13.97	FF		.00	*!P	FL ENVISION MATH VOL1 7A 2020	.00	0134912713
0015	818112	90	13.97	FF		.00	*!P	FL ENVISION MATH VOL2 7A 2020	.00	013491323X

BILLTO:000057 ORDER TOTALS:

#ORDERS	#RECS	#LINES	#MISC	#NON-STK
1	7	15		

HASH
1421

\$VALUE	SUBS	NEW
.00		

** End **

1420

FOCUS

State Tax Exemption #
858012622341C0
Federal Employer Identification #
596000845

SANTA ROSA COUNTY
SCHOOLS
Purchase Order
Standard - FSBD-Fulton

PO# 732080
06/22/2021
Vendor (V000000559)

Show P.O. Number on all shipping containers,
packing lists, correspondences, and Invoices.

570361

Order Contact: Fulton
Center/School Contact: Adams

Checked box indicates order must be fully received and invoiced by 06/30/2021.
Cancellations must be in writing. No backorders without buyer approval.

FL SCHOOL BOOK DEPOSITORY
P O BOX 6578
JACKSONVILLE, FL 32236

#57

Ship to:
WOODLAWN BEACH MIDDLE SCHOOL 1500 WOODLAWN WAY GULF BREEZE, FL 32563
Bill to:
WOODLAWN BEACH MIDDLE SCHOOL 1500 WOODLAWN WAY GULF BREEZE, FL 32563 850-934-4010

Item #	Description	Quantity	UoM	Unit Price	Amount
812242	FL FSA Prac Wrkbk, Grade 6	240	ea	0.00	0.00
812311	Envision FL Math Gr 6, Vol 1	170	ea	0.00	0.00
812312	Envision FL Math Gr 6, Vol 2	190	ea	0.00	0.00
812332	Envision FL Math Gr 7 TE	1	ea	0.00	0.00
812411	Envision FL Math Gr 7, Vol 1	200	ea	0.00	0.00
812412	Envision FL Math Gr 7, Vol 2	50	ea	0.00	0.00
812511	Envision FL Math Gr 8, Vol 1	120	ea	0.00	0.00
812512	Envision FL Math Gr 8, Vol 2	70	ea	0.00	0.00
818011	Envision FL Math Gr 6 Adv, Vol 1	100	ea	0.00	0.00
818012	Envision FL Math Gr 6 Adv, Vol 2	100	ea	0.00	0.00
818111	Envision FL Math Gr 7 Adv, Vol 1	90	ea	0.00	0.00
818112	Envision FL Math Gr 7 Adv, Vol 2	90		0.00	0.00
	SHIPPING	1		551.20	551.20
				Total	551.20

Fund	Function	Object	Facility	Project	Program	Amount
100	5100	520	0361	14801	102	551.20

*✓ Cole Request
K. L. Adams*

Cindy Norton

4/20/21

Cindy Norton
Purchasing Manager

Comments for vendor: *✓*

summer office hours 8am - 2pm Mon - Fri

Terms & Conditions:

1. Do not exceed quantities or price without prior approval.
2. No substitutions without prior approval.
3. Purchase Order void if not filled within 60 days.
4. Payment will not be made until an order is completed in full.
5. Payment will be made only to the vendor listed above.
6. Collect shipments will be refused.
7. The Jessica Lunsford Act: The Santa Rosa County School District reserves the right to refuse to accept services from any personnel deemed by the Santa Rosa County School District to be unqualified, disorderly, or otherwise unable to perform assigned work. This law, effective September 1, 2005, affects your business if you, your employees or your agents will have access to school grounds when students are present.

→

Florida School Book Depository

Order Document #187897

This order, originally placed on 6/17/2021, was modified from its original version on 6/17/2021.

Shlp to Acct No:

Bill to Acct No:

PO No:

Contact: Kathy Adams

Contact Phone: 850-934-4010 x.
115

Shlp to Address:

Woodlawn Beach Middle School
1500 Woodlawn Way
Gulf Breeze, FL 32563

Bill to Address:

Santa Rosa County School Board
5086 Canal St.
Milton, FL 32570

Special Instructions:

Attn: Fulton

Attn: Bookkeeper

FSBD Code	Quantity Charge	Quantity * Free	Title	Adoption Expiration	** Price	Extension
812242		240 <i>F</i>	FSA PRA WB 6 ENVISION MATH 20 SAVVAS SECONDARY MATHEMATICS SERIES 6-8	0000 PT 812231	FREE	FREE
812311		170 <i>F</i>	FL ENVISION MATH VOL1 6 2020 SAVVAS SECONDARY MATHEMATICS SERIES 6-8	0000	FREE	FREE
812312		190 <i>F</i>	FL ENVISION MATH VOL2 6 2020 SAVVAS SECONDARY MATHEMATICS SERIES 6-8	0000	FREE	FREE
<i>Delisted</i> 812332		0	3PT FL TE PKG GR7 ENV MATH 20 SAVVAS SECONDARY MATHEMATICS SERIES 6-8	0000 PT 812331	FREE	FREE
812411		200 <i>F</i>	FL ENVISION MATH VOL1 7 2020 SAVVAS SECONDARY MATHEMATICS SERIES 6-8	0000	FREE	FREE
812412		50 <i>F</i>	FL ENVISION MATH VOL2 7 2020 SAVVAS SECONDARY MATHEMATICS SERIES 6-8	0000	FREE	FREE
812511		120 <i>F</i>	FL ENVISION MATH VOL1 8 2020 SAVVAS SECONDARY PRE-ALGEBRA	0000	FREE	FREE

not a function in pt 2-5

→

FSBD Code	Quantity Charge	Quantity * Free	Title	Adoption Expiration	** Price	Extension
812512		70 F	FL ENVISION MATH VOL2 8 2020 SAVVAS SECONDARY PRE-ALGEBRA	0000	FREE	FREE
818011		100 F	FL ENVISION MATH VOL1 6A 2020 SAVVAS SECONDARY MATHEMATICS ADVANCE SERIES 6-8	0000	FREE	FREE
818012		100 F	FL ENVISION MATH VOL2 6A 2020 SAVVAS SECONDARY MATHEMATICS ADVANCE SERIES 6-8	0000	FREE	FREE
818111		90 F	FL ENVISION MATH VOL1 7A 2020 SAVVAS SECONDARY MATHEMATICS ADVANCE SERIES 6-8	0000	FREE	FREE
818112		90 F	FL ENVISION MATH VOL2 7A 2020 SAVVAS SECONDARY MATHEMATICS ADVANCE SERIES 6-8	0000	FREE	FREE

Subtotal: \$0.00

Estimated Transportation (By Weight) (\$10.00 minimum): \$551.20

* Grand Total: \$551.20

Total Quantity Count: 1421

* Free material requested in this column must be qualified as shown in our catalogs

** All prices subject to change without notice.

Order Completed Successfully!

Goodbred, Tracy R.

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Tuesday, October 5, 2021 8:16 AM
To: Lancaster, Becky J.; Customer Service
Subject: (EXT) RE: Status of Order #190585 / PO # 732591
Attachments: 283929.pdf; 283929 pod.pdf

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Morning Becky, please see attached. For the back orders at this time we do not have an ETA from the publisher of arrival yet.

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: Lancaster, Becky J. <LancasterB@santarosa.k12.fl.us>
Sent: Tuesday, October 5, 2021 9:03 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: Status of Order #190585 / PO # 732591

Good Morning,

Can you please provide me with the status of Order #190585 / PO # 732591?

Thank you,

Becky Lancaster

Internal Funds Bookkeeper
Holley-Navarre Intermediate School
Office: (850) 936-6020
Fax: (850) 936-6026

"Kindness is a language which the deaf can hear and the blind can see." – Mark Twain



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PD Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3486
www.fsbdc.com

Table with invoice details: INVOICE NUMBER 283929, DATE 9/27/21, PAGE 1, PURCHASE ORDER NUMBER 732591, ACCOUNT 0000057.

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL

0570271
HOLLEY-NAVARRE INTERMED SCHOOL
1936 NAVARRE SCHOOL ROAD
NAVARRE, FL 32566

32570

ATTN: BECKY LANCASTER

Table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Row 4: 33-494-3, 1, FL TEACH PAL SET G3 INTO READ, 1, 147.00, 147.00.

THE FOLLOWING BACKORDERED TITLES(S) WILL BE SHIPPED AS SOON AS POSSIBLE

Table with columns: LN#, TITLE, TITLE, BO QTY, PRICE. Rows 1-3: 33-491-4, 43-491-4, 53-491-4, all with BO QTY 84, 72, 72 and PRICE 19.40.

MERCHANDISE AMT: 147.00
TRANSPORTATION: 15.19

1 2 1 4 570 20 229 549788
TERMS NET 30 DAYS
PLEASE RETURN REMITTANCE COPY WITH PAYMENT

6.34

NO RETURNS ACCEPTED WITHOUT AUTHORIZATION



Table with total amount: 162.19

Proof of Delivery

Dear Customer,

This notice serves as proof of delivery for the shipment listed below.

Tracking Number

1Z3756190372688519

Weight

6.00 LBS

Service

UPS Ground

Shipped / Billed On

09/27/2021

Delivered On

09/28/2021 11:41 A.M.

Delivered To

1936 NAVARRE SCHOOL RD
1
NAVARRE, FL, 32566, US

Received By

LANCASTER

Left At

Front Desk

Reference Number(s)

732591, 283929

Thank you for giving us this opportunity to serve you. Details are only available for shipments delivered within the last 120 days. Please print for your records if you require this information after 120 days.

Sincerely,

UPS

Tracking results provided by UPS: 10/05/2021 9:14 A.M. EST

Goodbred, Tracy R.

From: Keilah Gates <KeliahGates@fsbd.com>
Sent: Tuesday, October 5, 2021 2:15 PM
To: Adams, Kathy
Subject: (EXT) Automatic reply: (EXT) RE: (EXT) DOC# 29411

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

I am currently out of the office with no access to email. For immediate assistance please email Customer Service at customerservice@fsbd.com Thank you!

Goodbred, Tracy R.

From: z Orders <Orders@FSBD.COM>
Sent: Wednesday, October 6, 2021 10:01 AM
To: Customer Service
Cc: Salter, Tammy J.
Subject: (EXT) FW: Central School

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Please see below

From: Salter, Tammy J. <SalterT@santarosa.k12.fl.us>
Sent: Wednesday, October 06, 2021 10:50 AM
To: z Orders <Orders@FSBD.COM>
Subject: Central School

Can someone tell me when we might receive Order # 29114?
This was a discrepancy order, but we have not heard anything. Is the order being filled?
Shipping soon?

Thank you in advance.

Tammy J. Salter

Internal Funds Bookkeeper

Central School

"Education is the most powerful weapon we can use to change the world." - Nelson Mandela



6180 Central School Rd.

Milton, FL 32570-6707

(850) 983-5640 Ext. 4230

(850) 983-5645 Fax

"It is easier to build up a child than it is to repair an adult. Choose your words wisely."

Goodbred, Tracy R.

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Wednesday, October 6, 2021 10:17 AM
To: z Orders;Customer Service
Cc: Salter, Tammy J.
Subject: (EXT) RE: Central School

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Morning Tammy, I am so sorry as it looks like we had not received this. I will get this processed right away.

Thank you, Jennifer

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: z Orders <Orders@FSBD.COM>
Sent: Wednesday, October 6, 2021 11:01 AM
To: Customer Service <CustomerService@fsbd.com>
Cc: SalterT@santarosa.k12.fl.us
Subject: FW: Central School

Please see below

From: Salter, Tammy J. <SalterT@santarosa.k12.fl.us>
Sent: Wednesday, October 06, 2021 10:50 AM
To: z Orders <Orders@FSBD.COM>
Subject: Central School

Can someone tell me when we might receive Order # 29114?
This was a discrepancy order, but we have not heard anything. Is the order being filled?
Shipping soon?

Thank you in advance.

Tammy J. Salter

Internal Funds Bookkeeper

Central School

"Education is the most powerful weapon we can use to change the world." - Nelson Mandela



6180 Central School Rd.

Milton, FL 32570-6707

(850) 983-5640 Ext. 4230

(850) 983-5645 Fax

"It is easier to build up a child than it is to repair an adult. Choose your words wisely."

Goodbred, Tracy R.

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Wednesday, October 6, 2021 10:27 AM
To: Salter, Tammy J.;Customer Service
Subject: (EXT) RE: (EXT) RE: Central School

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Absolutely. I will take a look and if I don't find them will get them taken care of.

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jenniferodonnell@fsbd.com

From: Salter, Tammy J. <SalterT@santarosa.k12.fl.us>
Sent: Wednesday, October 6, 2021 11:19 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: Re: (EXT) RE: Central School

Could you check these as well, please?

Recent Customer Service Requests

Date	Document #	Invoice #	Type
09/21/2021	29415	190113	Order Di
08/26/2021	29160	275725	Order Di
08/26/2021	29158	270522	Order Di
08/23/2021	29114	186708	Order Di

Tammy J. Salter

Internal Funds Bookkeeper

Central School

"Education is the most powerful weapon we can use to change the world." - Nelson Mandela



6180 Central School Rd.

Milton, FL 32570-6707

(850) 983-5640 Ext. 4230

(850) 983-5645 Fax

"It is easier to build up a child than it is to repair an adult. Choose your words wisely."

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Wednesday, October 6, 2021 10:16 AM
To: z Orders <Orders@FSBD.COM>; Customer Service <CustomerService@fsbd.com>
Cc: Salter, Tammy J. <SalterT@santarosa.k12.fl.us>
Subject: (EXT) RE: Central School

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Morning Tammy, I am so sorry as it looks like we had not received this. I will get this processed right away.

Thank you, Jennifer
Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.

PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: z Orders <Orders@FSBD.COM>
Sent: Wednesday, October 6, 2021 11:01 AM
To: Customer Service <CustomerService@fsbd.com>
Cc: SalterT@santarosa.k12.fl.us
Subject: FW: Central School

Please see below

From: Salter, Tammy J. <SalterT@santarosa.k12.fl.us>
Sent: Wednesday, October 06, 2021 10:50 AM
To: z Orders <Orders@FSBD.COM>
Subject: Central School

Can someone tell me when we might receive Order # 29114?
This was a discrepancy order, but we have not heard anything. Is the order being filled?
Shipping soon?

Thank you in advance.

Tammy J. Salter

Internal Funds Bookkeeper

Central School

"Education is the most powerful weapon we can use to change the world." - Nelson Mandela



6180 Central School Rd.

Milton, FL 32570-6707

(850) 983-5640 Ext. 4230

(850) 983-5645 Fax

"It is easier to build up a child than it is to repair an adult. Choose your words wisely."

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Wednesday, October 6, 2021 10:30 AM
To: Southers, Jada
Subject: (EXT) RE: I need some book help

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Jada,

Good morning. Unfortunately, I will need the ISBN number for each title. I am unable to 100 % verify by title only. I apologize for the inconvenience. Take care.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Southers, Jada <SouthersJ@santarosa.k12.fl.us>
Sent: Wednesday, October 06, 2021 11:25 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: I need some book help

I need to order the following books but I'm not sure if these come from FSBD or not:

Succeeding in Early US History
Gateway To American Government 6th Grade:
Succeeding in World History
My Reflections On Civics

Can you help me?

Jada Southers
Internal Funds Bookkeeper I
Hobbs Middle School
5317 Glover Ln.
Milton, FL 32570
850-983-5630 ext. 221

Goodbred, Tracy R.

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Sent: Wednesday, October 6, 2021 12:19 PM
To: Customer Service; Salter, Tammy J.
Subject: (EXT) RE: (EXT) RE: Central School
Attachments: 282890.pdf

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Hi Tammy, Discrepancy Doc 29160 for the shortage of 50 on ITEM 773952 was shipped to the school on 9/17. Discrepancy Document 29158 for the shortage of 2 of ITEM 783724 was received but fell to back order as we wait for additional materials. Document 29415 reports Mazerunner again and Outsiders. Can you advise how many Mazerunner you were short? Outsiders should ship tomorrow the 1 reported short.

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: Jennifer O'Donnell On Behalf Of Customer Service
Sent: Wednesday, October 6, 2021 11:27 AM
To: 'Salter, Tammy J.' <SalterT@santarosa.k12.fl.us>; Customer Service <CustomerService@fsbd.com>
Subject: RE: (EXT) RE: Central School

Absolutely. I will take a look and if I don't find them will get them taken care of.

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: Salter, Tammy J. <SalterT@santarosa.k12.fl.us>
Sent: Wednesday, October 6, 2021 11:19 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: Re: (EXT) RE: Central School

Could you check these as well, please?

Recent Customer Service Requests

Date	Document #	Invoice #	Type
09/21/2021	29415	190113	Order Di
08/26/2021	29160	275725	Order Di
08/26/2021	29158	270522	Order Di
08/23/2021	29114	186708	Order Di

Tammy J. Salter

Internal Funds Bookkeeper

Central School

"Education is the most powerful weapon we can use to change the world." - Nelson Mandela



6180 Central School Rd.

Milton, FL 32570-6707

(850) 983-5640 Ext. 4230

(850) 983-5645 Fax

"It is easier to build up a child than it is to repair an adult. Choose your words wisely."

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Wednesday, October 6, 2021 10:16 AM
To: z Orders <Orders@FSBD.COM>; Customer Service <CustomerService@fsbd.com>
Cc: Salter, Tammy J. <SalterT@santarosa.k12.fl.us>
Subject: (EXT) RE: Central School

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Morning Tammy, I am so sorry as it looks like we had not received this. I will get this processed right away.

Thank you, Jennifer
Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: z Orders <Orders@FSBD.COM>
Sent: Wednesday, October 6, 2021 11:01 AM
To: Customer Service <CustomerService@fsbd.com>
Cc: SalterT@santarosa.k12.fl.us
Subject: FW: Central School

Please see below

From: Salter, Tammy J. <SalterT@santarosa.k12.fl.us>
Sent: Wednesday, October 06, 2021 10:50 AM
To: z Orders <Orders@FSBD.COM>
Subject: Central School

Can someone tell me when we might receive Order # 29114?
This was a discrepancy order, but we have not heard anything. Is the order being filled?
Shipping soon?

Thank you in advance.

Tammy J. Salter

Internal Funds Bookkeeper

Central School

"Education is the most powerful weapon we can use to change the world." - Nelson Mandela



6180 Central School Rd.

Milton, FL 32570-6707

(850) 983-5640 Ext. 4230

(850) 983-5645 Fax

"It is easier to build up a child than it is to repair an adult. Choose your words wisely."

INVOICE



FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
 PO Box 6578
 Jacksonville FL 32236
 Tel (904) 781-7191
 (800) 447-7957

RETURNS:
 1125 Ellis Road N
 Jacksonville FL 32254
 Fax (904) 781-3486
 www.fsb.com

INVOICE NUMBER	
282890	
9/17/21	PG 1
PURCHASE ORDER NUMBER	
732002-0021	
ACCOUNT	0977777

0977777
 FSBD GAINS & LOSSES
 PO BOX 6578
 JACKSONVILLE, FL
 32236

0570021
 CENTRAL HIGH SCHOOL
 6180 CENTRAL SCHOOL ROAD
 MILTON, FL
 32570

LN#	TITLE	QTY	DESCRIPTION	SHIP QTY	PRICE	AMOUNT
1			SHIP SHORT			
2			INVOICE# 275156			
3			DOC# 29160			
4			"OK JEN"			
5			09/16/21 KRISP			
6	77-395-2	50	FL TST PREP WB G9 MYPERSPEC	50	FREE	0.00

MERCHANDISE AMT: 0.00

32.00

20 2 1 0.00 50 549303

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT

0.00

Goodbred, Tracy R.

From: z Orders <Orders@FSBD.COM>
Sent: Wednesday, October 6, 2021 12:34 PM
To: Stanhagen, Debbie
Subject: (EXT) RE: ELA/Rigby Lev. Readers

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Debbie,

Good afternoon. Unfortunately, I do not get any type of Educational training for the products that we warehouse. I will copy and paste every product with "Rigby" in the description below. You may need to contact your HMH Representative to ask the more detailed questions. I will also list her Contact information below. I hope this helps. As a side note.....it looks like HMH is not selling the individual components for the Grade 1 item 134953. There are no prices listed. I will highlight below.

Grade K

RIGBY BASIC LEVELED LIBRARY WITH
TAKE AND TEACH LESSONS 03-495-2 3000.00

Rigby Leveled Library with
Take and Teach Lessons 03-495-3 3250.00
Components:
Level Reader Box 1 Levels A/B 03-496-6 2222.20
Level Reader Box 2 Levels C/D 03-496-7 2222.20
Level Reader Box 3 Level E 03-496-8 555.65

Grade 1

RIGBY BASIC LEVELED LIBRARY WITH
TAKE AND TEACH LESSONS 13-495-2 3000.00

Rigby Leveled Library with
Take and Teach Lessons 13-495-3 3250.00
Components:
Level Reader Box 1 Levels C-F 13-496-6 *
Level Reader Box 2 Levels G-I 13-496-7 *
Level Reader Box 3 Levels J/K 13-496-8 *

Grade 2

RIGBY BASIC LEVELED LIBRARY WITH
TAKE AND TEACH LESSONS 23-495-2 3000.00

Rigby Leveled Library with
Take and Teach Lessons 23-495-3 3250.00
Components:
Level Reader Box 1 Levels I/J 23-496-6 1666.70
Level Reader Box 2 Levels K/L 23-496-7 1666.70
Level Reader Box 3 Levels M/N 23-496-8 1666.70

Grade 3

RIGBY LEVELED CARD LIBRARY WITH
TAKE AND TEACH LESSONS 33-495-2 2500.00

Rigby Leveled Library with
Take and Teach Lessons 33-495-3 3250.00
Components:
Level Reader Box 1 Levels L/M 33-496-6 1111.20
Level Reader Box 2 Levels N/O 33-496-7 1111.20
Level Reader Box 3 Levels P/Q..... 33-496-8 1111.20

Grade 4

RIGBY LEVELED CARD LIBRARY WITH
TAKE AND TEACH LESSONS 43-495-2 2500.00

Rigby Leveled Library with
Take and Teach Lessons 43-495-3 3250.00
Components:
Level Reader Box 1 Levels O/P 43-496-6 1111.20
Level Reader Box 2 Levels Q/R 43-496-7 1111.20
Level Reader Box 3 Levels S/T 43-496-8 1111.20

Grade 5

RIGBY LEVELED CARD LIBRARY WITH
TAKE AND TEACH LESSONS 53-495-2 2500.00

Rigby Leveled Library with
Take and Teach Lessons 53-495-3 3250.00
Components:
Level Reader Box 1 Levels R/S 53-496-6 1111.20
Level Reader Box 2 Levels T/U 53-496-7 1111.20
Level Reader Box 3 Levels V/W 53-496-8 1111.20

MS. KATHY JERNIGAN
Cell: 850-572-0792
Fax: 850-271-0403
Email: kathy.jernigan@hnhco.com

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Stanhagen, Debbie <StanhagenD@santarosa.k12.fl.us>
Sent: Wednesday, October 06, 2021 1:18 PM

To: z Orders <Orders@FSBD.COM>

Subject: ELA/Rigby Lev. Readers

Hi, Jeff, the print copies of the Rigby Leveled Readers per grade, or those \$3250/each? I can't find where I could purchase just one additional book of each Rigby Reader/grade level.

This is what my teacher is asking, I thought leveled readers came w/ multiple levels already – she is asking for one set per grade level:

Would it be possible to order 1 whole set (all grades K-5) of the Rigby readers from HMH to place in the literacy closet for teacher checkout? I am finding that the levels given for third have are too high for some of my students (and I also need lower ones for IEP tracking), but I don't want to continuously inconvenience another teacher/grade level borrowing their books. If there was a complete set to checkout from, we could pull from all levels needed.

Thanks for your help!
ds

Debbie Stanhagen, Bookkeeper
East Bay K – 8 School
2535 Elkhart Drive
Navarre, FL 32566
850-750-0134 (wk)
850-554-4375 (c)

Goodbred, Tracy R.

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Sent: Wednesday, October 6, 2021 12:58 PM
To: Salter, Tammy J.
Subject: (EXT) RE: (EXT) RE: (EXT) RE: Central School

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Got it.

Thanks, Jennifer

From: Salter, Tammy J. <SalterT@santarosa.k12.fl.us>
Sent: Wednesday, October 6, 2021 1:30 PM
To: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Subject: Re: (EXT) RE: (EXT) RE: Central School

Short 3 Maze Runner from initial order

Tammy J. Salter

Internal Funds Bookkeeper

Central School

"Education is the most powerful weapon we can use to change the world." - Nelson Mandela



6180 Central School Rd.

Milton, FL 32570-6707

(850) 983-5640 Ext. 4230

(850) 983-5645 Fax

"It is easier to build up a child than it is to repair an adult. Choose your words wisely."

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Sent: Wednesday, October 6, 2021 12:19 PM
To: Customer Service <CustomerService@fsbd.com>; Salter, Tammy J. <SalterT@santarosa.k12.fl.us>
Subject: (EXT) RE: (EXT) RE: Central School

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Hi Tammy, Discrepancy Doc 29160 for the shortage of 50 on ITEM 773952 was shipped to the school on 9/17. Discrepancy Document 29158 for the shortage of 2 of ITEM 783724 was received but fell to back order as we wait for additional materials. Document 29415 reports Mazerunner again and Outsiders. Can you advise how many Mazerunner you were short? Outsiders should ship tomorrow the 1 reported short.

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: Jennifer O'Donnell **On Behalf Of** Customer Service
Sent: Wednesday, October 6, 2021 11:27 AM
To: 'Salter, Tammy J.' <SalterT@santarosa.k12.fl.us>; Customer Service <CustomerService@fsbd.com>
Subject: RE: (EXT) RE: Central School

Absolutely. I will take a look and if I don't find them will get them taken care of.

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: Salter, Tammy J. <SalterT@santarosa.k12.fl.us>
Sent: Wednesday, October 6, 2021 11:19 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: Re: (EXT) RE: Central School

Could you check these as well, please?

Recent Customer Service Requests

Date	Document #	Invoice #	Type
09/21/2021	29415	190113	Order Di
08/26/2021	29160	275725	Order Di
08/26/2021	29158	270522	Order Di
08/23/2021	29114	186708	Order Di

Tammy J. Salter

Internal Funds Bookkeeper

Central School

"Education is the most powerful weapon we can use to change the world." - Nelson Mandela



6180 Central School Rd.

Milton, FL 32570-6707

(850) 983-5640 Ext. 4230

(850) 983-5645 Fax

"It is easier to build up a child than it is to repair an adult. Choose your words wisely."

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Wednesday, October 6, 2021 10:16 AM
To: z Orders <Orders@FSBD.COM>; Customer Service <CustomerService@fsbd.com>
Cc: Salter, Tammy J. <SalterT@santarosa.k12.fl.us>
Subject: (EXT) RE: Central School

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Morning Tammy, I am so sorry as it looks like we had not received this. I will get this processed right away.

Thank you, Jennifer
Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: z Orders <Orders@FSBD.COM>
Sent: Wednesday, October 6, 2021 11:01 AM
To: Customer Service <CustomerService@fsbd.com>
Cc: SalterT@santarosa.k12.fl.us
Subject: FW: Central School

Please see below

From: Salter, Tammy J. <SalterT@santarosa.k12.fl.us>
Sent: Wednesday, October 06, 2021 10:50 AM
To: z Orders <Orders@FSBD.COM>
Subject: Central School

Can someone tell me when we might receive Order # 29114?
This was a discrepancy order, but we have not heard anything. Is the order being filled?
Shipping soon?

Thank you in advance.

Tammy J. Salter

Internal Funds Bookkeeper

Central School

"Education is the most powerful weapon we can use to change the world." - Nelson Mandela



6180 Central School Rd.

Milton, FL 32570-6707

(850) 983-5640 Ext. 4230

(850) 983-5645 Fax

"It is easier to build up a child than it is to repair an adult. Choose your words wisely."

Goodbred, Tracy R.

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Sent: Wednesday, October 6, 2021 12:59 PM
To: Salter, Tammy J.
Subject: (EXT) RE: (EXT) RE: (EXT) RE: Central School

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Hi, we are getting those out as well.

Thank you, Jennifer

From: Salter, Tammy J. <SalterT@santarosa.k12.fl.us>
Sent: Wednesday, October 6, 2021 1:41 PM
To: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Subject: Re: (EXT) RE: (EXT) RE: Central School

What about #29114? Know It, Show It books?

Tammy J. Salter

Internal Funds Bookkeeper

Central School

"Education is the most powerful weapon we can use to change the world." - Nelson Mandela



6180 Central School Rd.

Milton, FL 32570-6707

(850) 983-5640 Ext. 4230

(850) 983-5645 Fax

"It is easier to build up a child than it is to repair an adult. Choose your words wisely."

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Sent: Wednesday, October 6, 2021 12:19 PM
To: Customer Service <CustomerService@fsbd.com>; Salter, Tammy J. <SalterT@santarosa.k12.fl.us>
Subject: (EXT) RE: (EXT) RE: Central School

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Hi Tammy, Discrepancy Doc 29160 for the shortage of 50 on ITEM 773952 was shipped to the school on 9/17. Discrepancy Document 29158 for the shortage of 2 of ITEM 783724 was received but fell to back order as we wait for additional materials. Document 29415 reports Mazerunner again and Outsiders. Can you advise how many Mazerunner you were short? Outsiders should ship tomorrow the 1 reported short.

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: Jennifer O'Donnell **On Behalf Of** Customer Service
Sent: Wednesday, October 6, 2021 11:27 AM
To: 'Salter, Tammy J.' <SalterT@santarosa.k12.fl.us>; Customer Service <CustomerService@fsbd.com>
Subject: RE: (EXT) RE: Central School

Absolutely. I will take a look and if I don't find them will get them taken care of.

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: Salter, Tammy J. <SalterT@santarosa.k12.fl.us>
Sent: Wednesday, October 6, 2021 11:19 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: Re: (EXT) RE: Central School

Could you check these as well, please?

Recent Customer Service Requests

Date	Document #	Invoice #	Type
09/21/2021	29415	190113	Order Di
08/26/2021	29160	275725	Order Di
08/26/2021	29158	270522	Order Di
08/23/2021	29114	186708	Order Di

Tammy J. Salter

Internal Funds Bookkeeper

Central School

"Education is the most powerful weapon we can use to change the world." - Nelson Mandela



6180 Central School Rd.

Milton, FL 32570-6707

(850) 983-5640 Ext. 4230

(850) 983-5645 Fax

"It is easier to build up a child than it is to repair an adult. Choose your words wisely."

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Wednesday, October 6, 2021 10:16 AM
To: z Orders <Orders@FSBD.COM>; Customer Service <CustomerService@fsbd.com>
Cc: Salter, Tammy J. <SalterT@santarosa.k12.fl.us>
Subject: (EXT) RE: Central School

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Morning Tammy, I am so sorry as it looks like we had not received this. I will get this processed right away.

Thank you, Jennifer
Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: z Orders <Orders@FSBD.COM>
Sent: Wednesday, October 6, 2021 11:01 AM
To: Customer Service <CustomerService@fsbd.com>
Cc: SalterT@santarosa.k12.fl.us
Subject: FW: Central School

Please see below

From: Salter, Tammy J. <SalterT@santarosa.k12.fl.us>
Sent: Wednesday, October 06, 2021 10:50 AM
To: z Orders <Orders@FSBD.COM>
Subject: Central School

Can someone tell me when we might receive Order # 29114?
This was a discrepancy order, but we have not heard anything. Is the order being filled?
Shipping soon?

Thank you in advance.

Tammy J. Salter

Internal Funds Bookkeeper

Central School

"Education is the most powerful weapon we can use to change the world." - Nelson Mandela



6180 Central School Rd.

Milton, FL 32570-6707

(850) 983-5640 Ext. 4230

(850) 983-5645 Fax

"It is easier to build up a child than it is to repair an adult. Choose your words wisely."

Goodbred, Tracy R.

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Thursday, October 7, 2021 1:34 PM
To: Bourland, Summer H.;Customer Service
Subject: (EXT) RE: Order Document #187273
Attachments: 282532 pack.pdf

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Summer, I am so sorry for the no response. It appears the email address below is incorrect and would not have reached Kristine. I do show on the packing slip attached that we did ship the requested materials to your school. At this time we will need for the school to file a Report Order Discrepancy Form via our website at www.fsbd.com. Once you get there you will click on Customer Service and then Report an Issue with an Order. Once you are logged in you will need the Invoice number off of the Packing Slip you have the Discrepancy on to file the Report. Please make sure to report both overages and shortages from your order on the same form. Once we have received this report, one of our Customer Service Reps will begin the needed research for your Discrepancy and will contact you directly with any additional questions they may have.

***Please Note If you are missing full cartons from your order they must be noted on the Proof of Delivery at the time of delivery -SAIA & UPS Freight shipments only, UPS deliveries are scanned by each carton and signed for. It is the schools responsibility to report any carton shortages or damages before the driver leaves on the POD so we may hold the shipping company accountable for the missing cartons.

IF WHAT YOU ARE REPORTING SHORT OR OVER IS PART OF A KIT, YOU WILL NEED TO USE THE ISBN# TO LIST THE COMPONENTS YOU ARE OVER OR SHORT.

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: Bourland, Summer H. <BourlandS@santarosa.k12.fl.us>
Sent: Thursday, October 7, 2021 2:29 PM
To: Customer Service <CustomerService@fsbd.com>
Subject: RE: Order Document #187273

Good Afternoon-

We here at Gulf Breeze Middle School are still missing the following item:

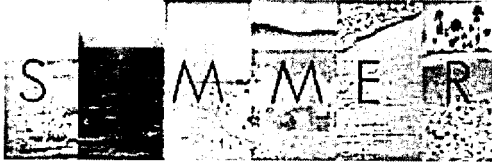
Item # 812241 FL ADDD PRA WB6 ENVIS MATH 20 (8 Missing)

Item # 812311 FL ENVISION MATH VOL 1 6 2020 (120 MISSING)

I have called and was directed to email kristinekuebkler@fsbd.com with no response, please advise or direct me to someone who can help.

Summer Bourland

Bookkeeper
Gulf Breeze Middle School
(850) 934-4080 ext. 105
Fax: (850) 934-4085

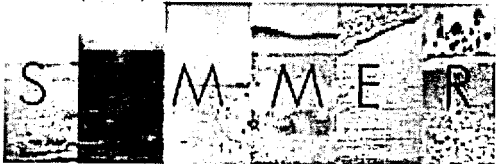


From: Bourland, Summer H.
Sent: Friday, August 6, 2021 12:11 PM
To: customerservice@fsbd.com
Subject: Order Document #187273

Is there any way you can let me know a status update on Order Document #187273? Please and Thank you. Have a great day.

Summer Bourland

Bookkeeper
Gulf Breeze Middle School
(850) 934-4080 ext. 105
Fax: (850) 934-4085



09/16/21

CUSTOMER PACKING LIST

INV 282532 CUSTOMER COPY

LARGE

FLORIDA SCHOOL BOOK DEPOSITORY
 1125 ELLIS RD. NORTH
 JACKSONVILLE, FL 32254
 (904)781-7191 (800)447-7957

PO 732022
 SO 545666
 PG 1

SHIP TO: 0570102

GULF BREEZE MIDDLE SCHOOL
 649 GULF BREEZE PARKWAY
 GULF BREEZE, FL
 32561

BILL TO: 0000057

SANTA ROSA INSTRUCTIONAL MAT
 ACCOUNTS PAYABLE
 5086 CANAL ST
 MILTON, FL

32570

ATTN: BOURLAND

SOLID PACK	LOOSE	ISBN	PUB TITLE NO	DESCRIPTION	FSBD NO	SHIP QTY	PRICE	LN	BINLOC
2	60	9780134913049	0134913043	FL ADD PRA WB 6 ENVIS MATH 20	81-224-1	120		1	29M01>
4	28	8 9780134912691	0134912691	FL ENVISION MATH VOL1 6 2020	81-231-1	120		2	75S01>
7	16	8 9780134913216	0134913213	FL ENVISION MATH VOL2 6 2020	81-231-2	120		3	75T01>
2	60	50 9780134913056	0134913051	FL ADD PRA WB 7 ENVIS MATH 20	81-234-1	170		4	81U03>
10	16	10 9780134912707	0134912705	FL ENVISION MATH VOL1 7 2020	81-241-1	170		5	73O01>
9	18	8 9780134913223	0134913221	FL ENVISION MATH VOL2 7 2020	81-241-2	170		6	73U01>
2	70	45 9780134913063	013491306X	FL ADD PRA WB 8 ENVIS MATH 20	81-244-1	185		7	29I01>
10	17	15 9780134912721	0134912721	FL ENVISION MATH VOL1 8 2020	81-251-1	185		8	73I01>
7	24	17 9780134913247	0134913248	FL ENVISION MATH VOL2 8 2020	81-251-2	185		9	83U03>
2	44	32 9780134913025	0134913027	FL ADD PRA WB 6A ENVIS MATH 20	81-794-1	120		10	79V03>
10	11	10 9780134913209	0134913205	FL ENVISION MATH VOL2 6A 2020	81-801-2	120		11	74M01>
3	48	36 9780134913032	0134913035	FL ADD PRA WB 7A ENVIS MATH 20	81-804-1	180		12	29L03>
12	14	12 9780134912714	0134912713	FL ENVISION MATH VOL1 7A 2020	81-811-1	180		13	74H01>
6	26	24 9780134913230	013491323X	FL ENVISION MATH VOL2 7A 2020	81-811-2	180		14	73W01>
25	16	9781328781314	9781328781314	FL IA WKTXT HMH FL LIFE	84-733-1	400		16	80R03>
33	12	4 9781328781284	9781328781284	FL IA WKTXT HMH EARTH/SPACE	84-745-1	400		17	75F01>
16	24	16 9781328781321	9781328781321	FL IA WKTXT HMH FL PHYSICAL	84-757-1	400		18	75L03>
25	16	9780076766451	0076766454	FL EOC/SUCCEED EARLY US HIST	87-528-1	400		19	75P01>
28	14	8 9780076767090	0076767094	FL EOC/SUCCD CIVICS ECON&GEOG	87-536-1	400		20	73K01>
25	16	9780076767229	0076767221	FL EOC/SUCCEED EARLY WRLD HIST	87-544-1	400		21	75M01>
				*** FREE MATERIAL ADJUSTMENT				23	
				*** CODE REMOVED				24	

09/16/21	CUSTOMER PACKING LIST			INV 282532	CUSTOMER COPY
LARGE	FLORIDA SCHOOL BOOK DEPOSITORY			PO 732022	
	1125 ELLIS RD. NORTH			SO 545666	
SHIP TO: 0570102	GULF BREEZE MIDDLE SCHOOL			PG 2	

SOLID PACK	LOOSE ISBN	PUB TITLE NO	DESCRIPTION	FSBD NO	SHIP QTY	PRICE	LN BINLOC
------------	------------	--------------	-------------	---------	----------	-------	-----------

WEIGHT:	8104	1335.14			SOLID CARTONS:	238
CARRIER:	SAIA MOTOR FREIGHT	PEN			MIXED CARTONS:	37
SHIPMENT DATE:	2021-09-16			CONFIRMED: Y	TOTAL CARTONS:	275
					TOTAL PALLETS:	_____

RETURNS - To ensure proper credit for returns, please go to FSBD.com for Return Authorization Requests.
 Thank You for your business.

PO 732022
SO 545666

SHIPPER'S NUMBER 282532

SHIPPER: FLORIDA SCHOOL BOOK DEPOSITORY, INC.
1125 ELLIS RD NORTH JACKSONVILLE, FL 32254

CONSIGNED TO:

BOURLAND
GULF BREEZE MIDDLE SCHOOL
649 GULF BREEZE PARKWAY
GULF BREEZE, FL
32561

*NOTE: CUSTOMER MUST VERIFY PIECE COUNT AT TIME OF DELIVERY

REMARKS

# PALLETS	# CARTONS	DESCRIPTION	WEIGHT
_____	275	CARTON BOOKS	8104

SHIP: PREPAID

FLORIDA SCHOOL BOOK DEPOSITORY - SHIPPER _____

SAIA MOTOR FREIGHT - CARRIER AGENT _____

DATE _____ ROUTE: PEN

THIS DOCUMENT CONFORMS TO ALL RULES AND REGULATIONS OF THE UNIFORM BILL OF LADING CONTRACT.

TALLY		
PL-1	PL-2	PL-3
PL-4	PL-5	PL-6
PL-7	PL-8	PL-9
TOTAL: Pallets=		Ctns=
P R O L A B E L H E R E		
Signature: _____		

PO 732022
SO 545666

SHIPPER'S NUMBER 282532

SHIPPER: FLORIDA SCHOOL BOOK DEPOSITORY, INC.
1125 ELLIS RD NORTH JACKSONVILLE, FL 32254

CONSIGNED TO:
BOURLAND
GULF BREEZE MIDDLE SCHOOL
649 GULF BREEZE PARKWAY
GULF BREEZE, FL
32561

*NOTE: CUSTOMER MUST VERIFY PIECE COUNT AT TIME OF DELIVERY

REMARKS

# PALLETS	# CARTONS	DESCRIPTION	WEIGHT
	275	CARTON BOOKS	8104

SHIP: PREPAID

FLORIDA SCHOOL BOOK DEPOSITORY - SHIPPER _____

SAIA MOTOR FREIGHT - CARRIER AGENT _____

DATE _____ ROUTE: PEN

THIS DOCUMENT CONFORMS TO ALL RULES AND REGULATIONS OF THE UNIFORM BILL OF LADING CONTRACT.

TALLY		
PL-1	PL-2	PL-3
PL-4	PL-5	PL-6
PL-7	PL-8	PL-9
TOTAL: Pallets=		Ctns=
P R O L A B E L H E R E		
Signature: _____		

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Friday, October 8, 2021 9:50 AM
To: Southers, Jada
Subject: (EXT) Hobbs Middle 6-8 Math Consumables

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Jada,

Good morning. I hope this helps.

ISBN:

13:978-0-13-491320-9 818012 Still entitled to 90 Free
13:978-0-13-491273-8 818011 Still entitled to 90 Free

13:978-0-13-491305-6 812341 Still entitled to 200 Free
13:978-0-13-491304-9 812241 Still entitled to 190 Free

13:978-0-13-491323-0 818112 Still entitled to 90 Free
13:978-0-13-491271-4 818111 Still entitled to 90 Free

13:978-0-13-491306-3 812441 Still entitled to 190 Free

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Southers, Jada <SouthersJ@santarosa.k12.fl.us>
Sent: Friday, October 08, 2021 10:28 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Advanced algebra consumables

Hey Jeff, can you tell me if we are able to purchase the following book on our current adoption and how many?:

ISBN:

13:978-0-13-491320-9
13:978-0-13-491273-8

13:978-0-13-491305-6

13:978-0-13-491304-9

13:978-0-13-491323-0 818112

13:978-0-13-491271-4 818111

13:978-0-13-491306-3

Jada Southers
Internal Funds Bookkeeper I
Hobbs Middle School
5317 Glover Ln.
Milton, FL 32570
850-983-5630 ext. 221

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Friday, October 8, 2021 9:54 AM
To: Southers, Jada
Subject: (EXT) RE: (EXT) Hobbs Middle 6-8 Math Consumables

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Jada,

Not that I am aware of. If you are missing any please inquire as you did below and I can investigate. Take care.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Southers, Jada <SouthersJ@santarosa.k12.fl.us>
Sent: Friday, October 08, 2021 10:52 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: RE: (EXT) Hobbs Middle 6-8 Math Consumables

Are there others that Hobbs still has?
Math or History?

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Friday, October 8, 2021 9:50 AM
To: Southers, Jada <SouthersJ@santarosa.k12.fl.us>
Subject: (EXT) Hobbs Middle 6-8 Math Consumables

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Jada,

Good morning. I hope this helps.

ISBN:
13:978-0-13-491320-9 818012 Still entitled to 90 Free
13:978-0-13-491273-8 818011 Still entitled to 90 Free

13:978-0-13-491305-6 812341 Still entitled to 200 Free

13:978-0-13-491304-9 812241 Still entitled to 190 Free

13:978-0-13-491323-0 818112 Still entitled to 90 Free

13:978-0-13-491271-4 818111 Still entitled to 90 Free

13:978-0-13-491306-3 812441 Still entitled to 190 Free

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Southers, Jada <SouthersJ@santarosa.k12.fl.us>
Sent: Friday, October 08, 2021 10:28 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Advanced algebra consumables

Hey Jeff, can you tell me if we are able to purchase the following book on our current adoption and how many?:

ISBN:

13:978-0-13-491320-9

13:978-0-13-491273-8

13:978-0-13-491305-6

13:978-0-13-491304-9

13:978-0-13-491323-0 818112

13:978-0-13-491271-4 818111

13:978-0-13-491306-3

Jada Southers
Internal Funds Bookkeeper I
Hobbs Middle School
5317 Glover Ln.
Milton, FL 32570
850-983-5630 ext. 221

Goodbred, Tracy R.

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com>
Sent: Monday, October 11, 2021 6:49 AM
To: Bourland, Summer H.
Subject: (EXT) FSBD Order Discrepancy Gulf Breeze Middle
Attachments: 282532 pod.pdf

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

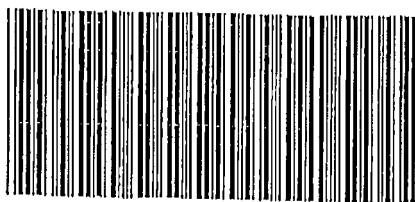
Good Morning Ms. Bourland, we are in receipt of your Order Discrepancy for these shipment on Invoice 282532. At the time of the deliver your school counted and signed for all 275 cartons as received with no cartons (boxes) missing. The Discrepancy you are reporting you are missing 4 solid boxes from your shipment. For ITEM 812311 we shipped 4 Solid Boxes with 28 books in each of the 4 boxes and then 8 loose that was added to a mixed box. Can you advise what overage your school received to account for the 4 box shortage? I have attached the POD for you review.

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com



DELIVERY RECEIPT

PRO NUMBER
10500058460-1



DATE 9/16/21	SHIPPER # 282532	ORIGIN JAX	DEST PEN
PO # 732022	BL # NS		

10500058460-1

CONSIGNEE GULF BREEZE MIDDLE SCHOOL 649 GULF BREEZE PKWY GULF BREEZE, FL 32561	TRAILER 289669	DOOR/SEED APT	ROUTE, CARRIER, SCAC, DATE, NUMBER			
	CHKR	PCS	TLR/BAY	CHKR	PCS	TLR/BAY

427
9/20 1

SHIPPER
FLORIDA SCHOOL BOOK DEPOSITORY
1125 N ELLIS RD
P O BOX 6578
JACKSONVILLE, FL 32254 9047817191

SHIPPER CONTACTS

HU	HM	DESCRIPTION	CLASS	WEIGHT	RATE	CHARGES
		<<CONTINUED FROM THE PREVIOUS PAGE>>				
		DOOR WILL RESULT IN ADDITIONAL CHARGES PAYABLE DIRECTLY TO THE CARRIER.		10	10	10
		YELLOW WRAP INTACT YES <input checked="" type="checkbox"/> NO		10	10	10
		PALLET CAP INTACT YES <input checked="" type="checkbox"/> NO		10	10	10
		SBL		10	10	10
		LIMITED ACCESS DELIVERY		10	10	10
		ATTN BOURLAND		10	10	10
		FUEL SURCHARGE		10	10	10
275		*** TOTAL ***		10	10	10
		PREPAID				

<<CONTINUED ON THE NEXT PAGE>>

THIS FREIGHT BILL MAY BE SUBJECT TO FURTHER DISCOUNTS OR ALLOWANCES

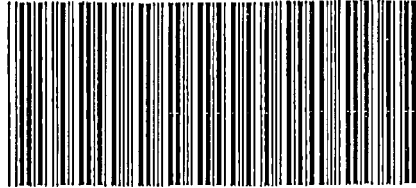
DRIVER <i>[Signature]</i>	PCS	SEAL	DATE 9-20-21	LIFTGATE	PRINT NAME & COMPANY M. BRANNON
STRETCH WRAP INTACT EXCEPT AS NOTED ABOVE				HAND UNLOAD	RECEIVER'S SIGNATURE <i>[Signature]</i>
# PALLETS 4				INSIDE DELIVERY	

RECEIVED THE ABOVE DESCRIBED SHIPMENT IN GOOD CONDITION EXCEPT AS NOTED



DELIVERY RECEIPT

PRO NUMBER
10500058460-1



10500058460-1

DATE 9/16/21	SHIPPER # 282532	ORIGIN JAX	DEST PEN
PO # 732022	BL # NS		

CONSIGNEE GULF BREEZE MIDDLE SCHOOL -MISC 649 GULF BREEZE PKWY GULF BREEZE, FL 32561	TRAILER 289669	DOOR/SEQ 1 APT	ROUTE, CARRIER, SCAG, DATE, NUMBER			
	CHKR	PCS	TLR/BAY	CHKR	PCS	TLR/BAY

SHIPPER FLORIDA SCHOOL BOOK DEPOSITORY 1125 N ELLIS RD P O BOX 6578 JACKSONVILLE, FL 32254 9047817191	SHIPPER GATE A L
---	---------------------------

HU	FM	DESCRIPTION	CLASS	WEIGHT	RATE	CHARGES
275		CT BOOKS 4 PLTS HANDLE WITH CARE *NOTE: CUSTOMER MUST VERIFY PIECE COUNT AT THE TIME OF DELIVERY* SIGNING THIS DEL RECEIPT VERIFIES YOU HAVE RECEIVED THE DEL IN FULL (NO CTNS MISSING) & UNDAMAGED. ANY DEL LOCATION BYD THE FRONT <<CONTINUED ON THE NEXT PAGE>>	C65	8,104		
THIS FREIGHT BILL MAY BE SUBJECT TO FURTHER DISCOUNTS OR ALLOWANCES						
COD AMOUNT					DRIVER COLLECT	

DRIVER	PCS	SEAL	DATE	LIFTGATE	PRINT NAME & COMPANY
					SORT & SEGREGATE
					HAND UNLOAD

STRETCH WRAP INTACT EXCEPT AS NOTED ABOVE	HU	INSIDE DELIVERY	RECEIVERS
# PALLETS _____			SIGNATURE

Goodbred, Tracy R.

From: Jennifer O'Donnell <JenniferO'Donnell@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Tuesday, October 12, 2021 12:56 PM
To: Salter, Tammy J.
Subject: (EXT) FW: Customer Service Form
Attachments: 029643-031678-OrderDiscrepancy.html

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Tammy, these materials reported on the attached shipped out yesterday from FSBD.

Thank you,
Jennifer O'Donnell
Manager District Services
Florida School Book Depository, Inc.
PO Box 6578 Jacksonville, FL 32236
800-447-7957 ext 249
904-781-7191
FAX 904-781-3486
jennifero'donnell@fsbd.com

From: FSBD Customer Service <customerservice@fsbd.com>
Sent: Friday, October 8, 2021 2:55 PM
To: Customer Service <CustomerService@fsbd.com>
Subject: Customer Service Form

Florida School Book Depository

Report Order Discrepancies Form: Document #29643

Invoice No. 188345

PO No.

Acct No.

Email SALTERT@SANTAROSA.K12.FL.US

Contact TAMMY SALTER

Phone 850-983-5640

Fax 8509835645

Date 10/08/2021

Comments:

Received part of this order, but not the complete order.

Shortages

	<u>FSBD Code</u>	<u>Title</u>	<u>Quantity Ordered</u>	<u>Quantity Received</u>	<u>Shortage Amount</u>
* ITEM *	850324	FL ONL 5Y ETE HOLES ESSENT A&P	1	0	1
* ITEM *	875281	FL EOC/SUCCEED EARLY US HIST	100	0	100
* ITEM *	875361	FL EOC/SUCCD CIVICS ECON&GEOG	100	0	100
* ITEM *	875441	FL EOC/SUCCEED EARLY WRLD HIST	100	0	100

Ship to Address:

Central School

6180 Central School Road
Milton FL, 32570

Goodbred, Tracy R.

From: z Orders <Orders@FSBD.COM>
Sent: Tuesday, October 19, 2021 9:43 AM
To: Lowery, M. Cathy
Subject: (EXT) RE: (EXT) Purchase order from SANTA ROSA COUNTY SCHOOLS: PO# 732638

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Thank you, Cathy!

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>
Sent: Tuesday, October 19, 2021 10:38 AM
To: z Orders <Orders@FSBD.COM>
Subject: FW: (EXT) Purchase order from SANTA ROSA COUNTY SCHOOLS: PO# 732638

Hi Jeff,

I've attached a purchase order and FSBD Order Doc for processing please. 😊

Have a fabulous week,

Cathy Lowery

Internal Funds Bookkeeper
Berryhill Elementary (0041)

From: noreply=focusmail.focus-sis.org@mg.focus-sis.com <noreply=focusmail.focus-sis.org@mg.focus-sis.com> **On Behalf Of** Focus/SIS Student Information System
Sent: Tuesday, October 19, 2021 9:31 AM
To: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>
Cc: Gabbard, Bryan D. <GabbardB@santarosa.k12.fl.us>
Subject: (EXT) Purchase order from SANTA ROSA COUNTY SCHOOLS: PO# 732638

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Attached is a copy of the Purchase order: PO# 732638

Goodbred, Tracy R.

From: z Orders <Orders@FSBD.COM>
Sent: Tuesday, October 19, 2021 9:47 AM
To: Stanhagen, Debbie
Subject: (EXT) RE: EB Student Edition Orders

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Thank you, Debbie!

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Stanhagen, Debbie <StanhagenD@santarosa.k12.fl.us>
Sent: Tuesday, October 19, 2021 10:45 AM
To: z Orders <Orders@FSBD.COM>
Subject: EB Student Edition Orders

Thank you.
ds

Debbie Stanhagen, Bookkeeper
East Bay K – 8 School
2535 Elkhart Drive
Navarre, FL 32566
850-750-0134 (wk)
850-554-4375 (c)

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Tuesday, October 19, 2021 10:19 AM
To: Adams, Kathy
Subject: (EXT) RE: order attached

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

The streak is over! :)

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Sent: Tuesday, October 19, 2021 10:53 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: order attached

How bout them Jags! 😊

Kathy S. Adams
Internal Funds Bookkeeper III
Woodlawn Beach Middle School
1500 Woodlawn Way
Gulf Breeze, FL 32563
850-934-4010 ext 115
adamsk@santarosa.k12.fl.us

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Thursday, October 21, 2021 1:21 PM
To: McMillan, Stefanie N.
Subject: (EXT) Santa Rosa FSBD order example
Attachments: Official Santa Rosa PO and FSBD Document Example.pdf

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Ms. McMillan,

Good afternoon. I am attaching an example of an official Santa Rosa PO and FSBD Document from our website. This is an order that I recently processed for Debbie Stanhagen at East Bay. This is how it was emailed to us at orders@fsbd.com. Please let me know if you need further information or support. Take care.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com



State Tax Exemption #
858012622341C0
Federal Employer Identification #
596000845

SANTA ROSA COUNTY
SCHOOLS
Purchase Order
Standard - FSBD - 2ND

PO# 732633
10/19/2021
Vendor (V000000559)

Show P.O. Number on all shipping containers,
packing lists, correspondences, and invoices.

Order Contact: STANHAGEN
Center/School Contact: STANHAGEN

Checked box indicates order must be fully received and invoiced by 06/30/2022.
Cancellations must be in writing. No backorders without buyer approval.

FL SCHOOL BOOK DEPOSITORY
P O BOX 6578
JACKSONVILLE, FL 32236

Ship To	
EAST BAY K-8 SCHOOL 2535 ELKHART DRIVE NAVARRE, FL 32566	
Bill To	
EAST BAY K-8 SCHOOL 2535 ELKHART DRIVE NAVARRE, FL 32566	

Item #	Description	Quantity	UOM	Unit Price	Amount
269101	FL ADDITIONAL PRACTICE WB 2ND GRADE	15		13.97	209.55
	SHIPPING	1		25.87	25.87
Total					235.42

Fund	Function	Object	Facility	Project	Program	Amount
100	5100	520	1361	148011	101	235.42

Cindy Norton
Deputy Director of Purchasing and
Contract Administration

Comments for vendor:

Terms & Conditions:

- Do not exceed quantities or price without prior approval.
- No substitutions without prior approval.
- Payment will not be made until an order is completed in full.
- Payment will be made only to the vendor listed above.
- Collect shipments will be refused.
- The Jessica Lunsford Act: The Santa Rosa County School District reserves the right to refuse to accept services from any personnel deemed by the Santa Rosa County School District to be unqualified, disorderly, or otherwise unable to perform assigned work. This law, effective September 1, 2005, affects your business if you, your employees or your agents will have access to school grounds when students are present, have direct contact with students or have access to or control of school funds. A copy of House Bill 1877, which was approved by the Governor on May 2, 2005 (Chapter 2005-28, L.O.F., section 21) may be found by accessing the following link on the internet: http://laws.flrules.org/files/Ch_2005-028.pdf. The requirements of this new law must be met in order for the School Board to continue working with you. The implementation procedures for this new law, as well as the amendment of July 2007, are posted on our website, at: <http://srcsdhumanresources.weebly.com/jessica-lunsford.html>
- It is a condition of this Purchase Order that the vendor will comply with all Federal, State and Local laws, ordinances and rules, including but not limited to self-reporting if listed on the Federal Suspension and Debarment list and if convicted of Public Entity Crimes.

Florida School Book Depository

Review & Finish Document #190906

Ship to Acct No:

Bill to Acct No:

PO No:

Contact: Debbie Stanhagen

Contact Phone: 850-750-0134

Ship to Address:

EAST BAY K - 8
2535 ELKHART DRIVE
NAVARRE, FL 32566

Bill to Address:

SRCSD - EAST BAY K - 8
6544 Firehouse Rd.
Milton, FL 32570

Special Instructions:

(2nd) 24 HOURS NOTICE, PLEASE.

Attn: Debbie Stanhagen

Attn: DEBBIE STANHAGEN

FSBD Code	Quantity Charge	Quantity * Free	Title	Adoption Expiration	** Price	Extension
269101	15		FL ADDL PRA WB ENVIS MATH'20 2 SAVVAS ELEMENTARY MATHEMATICS SERIES K-5	0000 RO 269081	\$13.97	\$209.55
Subtotal:						\$209.55
Estimated Transportation (By Weight) (\$10.00 minimum):						\$25.87
* Grand Total:						\$235.42

Total Quantity Count: 15

* Free material requested in this column must be qualified as shown in our catalogs

** All prices subject to change without notice.

Goodbred, Tracy R.

From: z Orders <Orders@FSBD.COM>
Sent: Friday, October 22, 2021 8:42 AM
To: McMillan, Stefanie N.
Subject: (EXT) RE: Pea Ridge Elementary

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Thank you, Stefanie! Have a great day!

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: McMillan, Stefanie N. <McMillanS@santarosa.k12.fl.us>
Sent: Friday, October 22, 2021 9:40 AM
To: z Orders <Orders@FSBD.COM>
Subject: Pea Ridge Elementary

Stefanie McMillan
Bookkeeper at Pea Ridge Elementary
mcmillans@santarosa.k12.fl.us
(850)995-3680



See a need, fill a need

Pea Ridge Robots © 2006 Fox

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Friday, October 22, 2021 2:26 PM
To: Southers, Jada
Subject: (EXT) RE: text books

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Jada,

Good afternoon. Please let me know if you need additional information or support. Take care.

875281 - 300

875361 - 300

875441 - 300

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Southers, Jada <SouthersJ@santarosa.k12.fl.us>
Sent: Friday, October 22, 2021 3:12 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: text books

Hey Jeff, Can you tell me what quantities we have for the following ISBNs:

875281

875361

875441

Jada Southers
Internal Funds Bookkeeper I
Hobbs Middle School
5317 Glover Ln.
Milton, FL 32570
850-983-5630 ext. 221

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Monday, October 25, 2021 7:52 AM
To: Southers, Jada
Subject: (EXT) RE: Reference order #190972

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Everything looks good, Jada. Thanks!

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Southers, Jada <SouthersJ@santarosa.k12.fl.us>
Sent: Monday, October 25, 2021 8:46 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Reference order #190972

Hi Jeff, please see the attached order for history books and let me know if you need anything else from me.

Jada Southers
Internal Funds Bookkeeper I
Hobbs Middle School
5317 Glover Ln.
Milton, FL 32570
850-983-5630 ext. 221

Goodbred, Tracy R.

From: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Sent: Wednesday, November 3, 2021 11:22 AM
To: Bauldree, Regenia
Subject: (EXT) RE: Request for Invoice
Attachments: 283221.pdf; 285289.pdf

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Regenia,

I have attached the requested invoices.

Thank you,

Kristine Kuenkler

Customer Service Representative/File Clerk
Florida School Book Depository, Inc.
1125 N. Ellis Rd. Jacksonville, FL 32254
1-800-447-7957 Ext. 212
904-781-7191
Fax 904-781-3486
KristineKuenkler@fsbd.com

From: FSBD Customer Service <customerservice@fsbd.com>
Sent: Wednesday, November 03, 2021 10:34 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: Request for Invoice

Florida School Book Depository

Request for Invoice

School or County Name: Jay Elementary School
Contact: Regenia Bauldree
Phone: 850-983-5150 x4246
Fax: 850-359-8669
Email: bauldr@sanatarosa.k12.fl.us

Please Email the following invoices.

Invoice Number(s) Requested:

283221
285289

INVOICE



FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
 PO Box 6578
 Jacksonville FL 32236
 Tel (904) 781-7191
 (800) 447-7957

RETURNS:
 1125 Ellis Road N
 Jacksonville FL 32254
 Fax (904) 781-3486
 www.fsb.com

INVOICE NUMBER	
283221	
9/22/21	PG 1
PURCHASE ORDER NUMBER	
732115	
ACCOUNT	0000057

0000057
 SANTA ROSA INSTRUCTIONAL MAT
 ACCOUNTS PAYABLE
 5086 CANAL ST
 MILTON, FL

0570142
 JAY ELEMENTARY SCHOOL
 13833 ALABAMA ST
 JAY, FL

32565

32570

ATTN: REGINA BAULDREE

LN#	TITLE	QTY	DESCRIPTION	SHIP QTY	PRICE	AMOUNT
1	06-910-1	70	FL ADDL PRA WB ENV MATH'20 K	70	FREE	0.00
2	06-919-1	70	FL ENVISION MATH'20/2E VOL1 K	70	FREE	0.00
3	06-919-2	70	FL ENVISION MATH'20/2E VOL2 K	70	FREE	0.00
4	16-919-1	56	FL ENVISION MATH'20/2E VOL1 1	56	FREE	0.00
5	16-919-2	48	FL ENVISION MATH'20/2E VOL2 1	48	FREE	0.00
6	26-910-1	72	FL ADDL PRA WB ENVIS MATH'20 2	72	FREE	0.00
7	26-919-1	72	FL ENVISION MATH'20/2E VOL1 2	72	FREE	0.00
8	26-919-2	72	FL ENVISION MATH'20/2E VOL2 2	72	FREE	0.00
9	36-910-1	41	FL ADDL PRA WB ENVIS MATH'20 3	41	FREE	0.00
10	36-919-1	42	FL ENVISION MATH'20/2E VOL1 3	42	FREE	0.00
11	36-919-2	43	FL ENVISION MATH'20/2E VOL2 3	43	FREE	0.00
12	46-910-1	71	FL ADDL PRA WB ENVIS MATH'20 4	71	FREE	0.00
13	46-919-1	71	FL ENVISION MATH'20/2E VOL1 4	71	FREE	0.00
14	46-919-2	71	FL ENVISION MATH'20/2E VOL2 4	71	FREE	0.00
15	56-910-1	49	FL ADDL PRA WB ENVIS MATH'20 5	49	FREE	0.00
16	56-919-1	51	FL ENVISION MATH'20/2E VOL1 5	51	FREE	0.00
17	56-919-2	51	FL ENVISION MATH'20/2E VOL2 5	51	FREE	0.00
18	81-224-1	55	FL ADD PRA WB 6 ENVIS MATH 20	55	FREE	0.00
19	81-231-1	55	FL ENVISION MATH VOL1 6 2020	55	FREE	0.00
20	81-231-2	55	FL ENVISION MATH VOL2 6 2020	55	FREE	0.00
21	81-794-1	25	FL ADD PRA WB 6A ENVIS MATH 20	25	FREE	0.00
22	81-801-1	25	FL ENVISION MATH VOL1 6A 2020	25	FREE	0.00
23	81-801-2	25	FL ENVISION MATH VOL2 6A 2020	25	FREE	0.00

MERCHANDISE AMT: 0.00
 TRANSPORTATION: 396.05

5 4 1 0.00 1,260 543250 1460.10

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT

396.05

INVOICE



FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
 PO Box 6578
 Jacksonville FL 32236
 Tel (904) 781-7191
 (800) 447-7957

RETURNS:
 1125 Ellis Road N
 Jacksonville FL 32254
 Fax (904) 781-3486
 www.fsb.com

INVOICE NUMBER	
285289	
10/11/21	PG 1
PURCHASE ORDER NUMBER	
732115	
ACCOUNT	0977777

0977777
 FSBD GAINS & LOSSES
 PO BOX 6578
 JACKSONVILLE, FL
 32236

0570142
 JAY ELEMENTARY SCHOOL
 13833 ALABAMA ST
 JAY, FL
 32565

LN#	TITLE	QTY	DESCRIPTION	SHIP QTY	PRICE	AMOUNT
1			SHIP SHORT INV 283221			
2			DOC# 29495			
3			10/06/21 JENNP			
4	81-231-1	1	FL ENVISION MATH VOL1 6 2020	1	FREE	0.00

1 2 1 0.00 1 550397
TERMS NET 30 DAYS
 PLEASE RETURN REMITTANCE COPY WITH PAYMENT

MERCHANDISE AMT: 0.00
 1.10

NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT →

0.00

Goodbred, Tracy R.

From: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Sent: Thursday, November 4, 2021 3:24 PM
To: Bourland, Summer H.
Cc: Customer Service
Subject: (EXT) RE: Request for Invoice
Attachments: 282532.pdf; 277555.pdf

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Summer,

I have attached the requested invoices. (Invoice# 282532 and 277555).

Thank you,

Kristine Kuenkler

Customer Service Representative/File Clerk
Florida School Book Depository, Inc.
1125 N. Ellis Rd. Jacksonville, FL 32254
1-800-447-7957 Ext. 212
904-781-7191
Fax 904-781-3486
KristineKuenkler@fsbd.com

From: FSBD Customer Service <customerservice@fsbd.com>
Sent: Thursday, November 04, 2021 12:39 PM
To: Customer Service <CustomerService@fsbd.com>
Subject: Request for Invoice

Florida School Book Depository

Request for Invoice

School or County Name: GULF BREEZE MIDDLE SCHOOL
Contact: Summer Bourland
Phone: 8509344080
Fax: 8509344085
Email: bourlands@santarosa.k12.fl.us

Please Email the following invoices.

Invoice Number(s) Requested:

282532
277555

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Friday, November 5, 2021 1:25 PM
To: Morgan, Carolyn
Subject: (EXT) Automatic reply: Invoice -

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

I am currently out of the office until 11/8/21. I will be unable to respond to voice mail or email. Please Email all orders and quote requests to orders@fsbd.com. If you need immediate assistance please call 800-447-7957.

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Monday, November 8, 2021 11:41 AM
To: Morgan, Carolyn
Subject: (EXT) RE: Invoice -

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Carolyn,

Good afternoon. I apologize for my delay in response as I was on vacation last week. I hope this helps. Take care.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Morgan, Carolyn <MorganC@santarosa.k12.fl.us>
Sent: Friday, November 05, 2021 2:25 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Invoice -

Hey Jeff –

Would you by chance be able to get an invoice for me? I have an open PO but no invoice for it.

PO 732458 \$375.37 FSBD DOC 189798

Thank you!

Carolyn Morgan
Administrative Secretary
Gulf Breeze High School
"Home of the Dolphins!"
Phone: (850) 916-4105

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Monday, November 8, 2021 11:42 AM
To: Morgan, Carolyn
Subject: (EXT) FW: Invoice -
Attachments: Gulf Breeze Invoice for Carolyn.pdf

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

I guess it would be helpful to attach the invoice! :)

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Jeff Cregor
Sent: Monday, November 08, 2021 12:40 PM
To: 'Morgan, Carolyn' <MorganC@santarosa.k12.fl.us>
Subject: RE: Invoice -

Carolyn,

Good afternoon. I apologize for my delay in response as I was on vacation last week. I hope this helps. Take care.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Morgan, Carolyn <MorganC@santarosa.k12.fl.us>
Sent: Friday, November 05, 2021 2:25 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Invoice -

Hey Jeff –

Would you by chance be able to get an invoice for me? I have an open PO but no invoice for it.

PO 732458 \$375.37 FSBD DOC 189798

Thank you!

Carolyn Morgan

Administrative Secretary

Gulf Breeze High School

"Home of the Dolphins!"

Phone: (850) 916-4105

Fax: (850) 916-4109

INVOICE



FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
 PO Box 6578
 Jacksonville FL 32236
 Tel (904) 781-7191
 (800) 447-7957

RETURNS:
 1125 Ellis Road N
 Jacksonville FL 32254
 Fax (904) 781-3486
 www.fsb.com

INVOICE NUMBER	
279576	
8/18/21	PG 1
PURCHASE ORDER NUMBER	
732458	
ACCOUNT	0000057

0000057
 SANTA ROSA INSTRUCTIONAL MAT
 ACCOUNTS PAYABLE
 5086 CANAL ST
 MILTON, FL

0570103
 GULF BREEZE HIGH SCHOOL
 675 GULF BREEZE PKWY
 GULF BREEZE, FL
 32561

32570

ATTN: P TAYLOR

LN#	TITLE	QTY	DESCRIPTION	SHIP	QTY	PRICE	AMOUNT
1	95-101-0	10	CAMBRIDGE LATIN UNIT 1 2015/5E	10		34.95	349.50

MERCHANDISE AMT: 349.50
 TRANSPORTATION: 17.50

15.40

20 2 1 349.50 10 547282

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT

367.00

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Monday, November 8, 2021 2:32 PM
To: Southers, Jada
Subject: (EXT) RE: Advanced math workbooks

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Jada,

Good afternoon. Savvas does not have 8th grade Advanced. Here are the codes for Grade 8 Volume 1 and Volume 2.

SAVVAS LEARNING
enVISION FLORIDA MATHEMATICS,
2020/2ND EDITION
(Berry et al.)
GRADE 8/PRE-ALGEBRA

Florida Student Edition Volume 1 81-251-1 10.97
Florida Student Edition Volume 2 81-251-2 10.97

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Southers, Jada <SouthersJ@santarosa.k12.fl.us>
Sent: Monday, November 08, 2021 3:11 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Advanced math workbooks

Hi Jeff, Can you tell me what the FSBD code is for FL Envision Math Vol2 8A 2020 & FL Envision Math Vol2 8A 2020?

Jada Southers
Internal Funds Bookkeeper I
Hobbs Middle School
5317 Glover Ln.
Milton, FL 32570
850-983-5630 ext. 221

Goodbred, Tracy R.

From: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Sent: Friday, November 12, 2021 8:00 AM
To: Burgoyne, Sheri L.
Subject: (EXT) Book Return
Attachments: RMA# 26037.pdf

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Morning Sheri,

I have an RMA for you that was done on 06/22/2021, and the books were to be returned by 07/22/2021. We have not gotten those materials back yet. I have attached the RMA for reference.

Thank you,

Kristine Kuenkler

Customer Service Representative/File Clerk

Florida School Book Depository, Inc.

1125 N. Ellis Rd. Jacksonville, FL 32254

1-800-447-7957 Ext. 212

904-781-7191

Fax 904-781-3486

KristineKuenkler@fsbd.com

**Florida
School Book
Depository**



P.O. Box 6578 – Jacksonville, Florida 32236
 Telephone: 800-447-7957
 Fax: 904-781-3486
 Web address: www.fsbdc.com

0570101
 Ship to: GULF BREEZE ELEM SCHOOL
 549 GULF BREEZE PARKWAY

GULF BREEZE, FL 32561.

SHERI BURGOYNE
 850-934-5185 FAX:

Return Authorization

RMA #: 00026037
 RMA date: 06/22/2021
 PO #: 731955-0101

0000057
 Bill to: SANTA ROSA INSTRUCTIONAL MAT
 ACCOUNTS PAYABLE
 5086 CANAL ST

MILTON, FL 32570.

FSBD Code #	Title	Quantity Authorized	Invoice #	Return by Date
UPS WILL PICK UP. PLEASE INCLUDE A COPY OF THE RMA WITH YOUR RETURN. THANK YOU 06/22/21 KEILAP				
534901	FL MYBK SC VOL1 G5 INTO RD 22	2	269853	07/22/2021
534911	KNOW IT SHOW IT 5 FL INTO READ	4	269853	07/22/2021
234911	KNOW IT SHOW IT 2 FL INTO READ	1	269853	07/22/2021

For accurate and timely processing of your return, please enclose a copy of this document with your shipment.

Ship authorized return to:
Florida School Book Depository
Return Shipments
1125 Ellis Road North
Jacksonville, Florida 32254

Goodbred, Tracy R.

From: z Orders <Orders@FSBD.COM>
Sent: Monday, November 22, 2021 5:30 AM
To: Adams, Kathy
Subject: (EXT) RE: PO attached

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Thank you, Kathy!

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Sent: Friday, November 19, 2021 11:50 AM
To: z Orders <Orders@FSBD.COM>
Subject: PO attached

Kathy S. Adams
Internal Funds Bookkeeper III
Woodlawn Beach Middle School
1500 Woodlawn Way
Gulf Breeze, FL 32563
850-934-4010 ext 115
adamsk@santarosa.k12.fl.us

Goodbred, Tracy R.

From: Amy Chism <AmyChism@FSBD.com>
Sent: Monday, November 22, 2021 8:00 AM
To: Adams, Kathy
Subject: (EXT) RE: PO attached

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Thank you!!!

From: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Sent: Friday, November 19, 2021 11:42 AM
To: Amy Chism <AmyChism@FSBD.com>
Subject: PO attached

*Kathy S. Adams
Internal Funds Bookkeeper III
Woodlawn Beach Middle School
1500 Woodlawn Way
Gulf Breeze, FL 32563
850-934-4010 ext 115
adamsk@santarosa.k12.fl.us*

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com> on behalf of Customer Service <CustomerService@fsbd.com>
Sent: Monday, November 22, 2021 8:01 AM
To: Adams, Kathy
Cc: Jeff Cregor; Customer Service
Subject: (EXT) RE: PO 732637
Attachments: 287207pak.pdf; 287207pod.pdf

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good morning Kathy,

Attached is the proof of delivery and packing slip. For further inquiries on POD's, invoices, and/or packing slips please feel free to contact us at customerservice@fsbd.com

Thank you!

Keilah Gates

Customer Service Representative
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Monday, November 22, 2021 6:15 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: FW: PO 732637

Good morning. Could you please assist Kathy Adams with the below inquiry?

Thank you,
Jeff

From: Adams, Kathy <AdamsK@santarosa.k12.fl.us>
Sent: Thursday, November 18, 2021 2:35 PM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: PO 732637

Hi Jeff,

Don't know if you're the correct person to contact. The math teacher has reported not ever receiving this order. I already paid the invoice (287207) believing we'd received everything. I really didn't see a way to report that under the Customer Service tab. Can you help me?

Kathy S. Adams
Internal Funds Bookkeeper III
Woodlawn Beach Middle School
1500 Woodlawn Way
Gulf Breeze, FL 32563
850-934-4010 ext 115
adamsk@santarosa.k12.fl.us

10/25/21

CUSTOMER PACKING LIST

INV 287207 CUSTOMER COPY

LARGE

FLORIDA SCHOOL BOOK DEPOSITORY
1125 ELLIS RD. NORTH
JACKSONVILLE, FL 32254
(904) 781-7191 (800) 447-7957

PO 732637
SO 551076
PG 1

SHIP TO: 0570361

WOODLAWN BEACH MIDDLE SCHOOL
1500 WOODLAWN WAY
GULF BREEZE, FL
32561

BILL TO: 0000057

SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL
32570

32570

ATTN: FULTON

SOLID PACK	LOOSE	ISBN	PUB TITLE NO	DESCRIPTION	FSBD NO	SHIP QTY	PRICE	LN	BINLOC
1	80	20	9780134922195	0134922190	FSA PRA WB 6 ENVISION MATH 20	81-224-2	100	1	29H01>
1	66	14	9780134922201	0134922204	FSA PRA WB 7 ENVISION MATH 20	81-234-2	80	2	29R01>
3	16	2	9780134912707	0134912705	FL ENVISION MATH VOL1 7 2020	81-241-1	50	3	73O01>
3	16	2	9780134913223	0134913221	FL ENVISION MATH VOL2 7 2020	81-241-2	50	4	73U01>
		60	9780134922218	0134922212	FSA PRA WB 8 ENVISION MATH 20	81-244-2	60	5	29J01
7	9	2	9780134912738	013491273X	FL ENVISION MATH VOL1 6A 2020	81-801-1	65	6	75U01>
5	11	10	9780134913209	0134913205	FL ENVISION MATH VOL2 6A 2020	81-801-2	65	7	74M01>

WEIGHT: 438 132.00

SOLID CARTONS: 20

CARRIER: SAIA MOTOR FREIGHT PEN

MIXED CARTONS: 2

SHIPMENT DATE: 2021-10-25

CONFIRMED: Y TOTAL CARTONS: 22

TOTAL PALLETS: _____

RETURNS - To ensure proper credit for returns, please go to FSBD.com for Return Authorization Requests.
Thank You for your business.

PO 732637
SO 551076

SHIPPER'S NUMBER 287207

SHIPPER: FLORIDA SCHOOL BOOK DEPOSITORY, INC.
1125 ELLIS RD NORTH JACKSONVILLE, FL 32254

CONSIGNEE TO:
FULTON
WOODLAWN BEACH MIDDLE SCHOOL
1500 WOODLAWN WAY
GULF BREEZE, FL
32561

*NOTE: CUSTOMER MUST VERIFY PIECE COUNT AT TIME OF DELIVERY

REMARKS

# PALLETS	# CARTONS	DESCRIPTION	WEIGHT
	22	CARTON BOOKS	438

SHIP: PREPAID

FLORIDA SCHOOL BOOK DEPOSITORY - SHIPPER _____

SAIA MOTOR FREIGHT - CARRIER AGENT _____

DATE _____ ROUTE: PEN

THIS DOCUMENT CONFORMS TO ALL RULES AND REGULATIONS OF THE UNIFORM BILL OF LADING CONTRACT.

TALLY		
PL-1	PL-2	PL-3
PL-4	PL-5	PL-6
PL-7	PL-8	PL-9
TOTAL: Pallets=		Ctns=
P R O L A B E L H E R E		
Signature: _____		

PO 732637
SO 551076

SHIPPER'S NUMBER 287207

SHIPPER: FLORIDA SCHOOL BOOK DEPOSITORY, INC.
1125 ELLIS RD NORTH JACKSONVILLE, FL 32254

CONSIGNEE TO:
FULTON
WOODLAWN BEACH MIDDLE SCHOOL
1500 WOODLAWN WAY
GULF BREEZE, FL
32561

*NOTE: CUSTOMER MUST VERIFY PIECE COUNT AT TIME OF DELIVERY

REMARKS

# PALLETS	# CARTONS	DESCRIPTION	WEIGHT
	22	CARTON BOOKS	438

SHIP: PREPAID

FLORIDA SCHOOL BOOK DEPOSITORY - SHIPPER _____

SAIA MOTOR FREIGHT - CARRIER AGENT _____

DATE _____ ROUTE: PEN

THIS DOCUMENT CONFORMS TO ALL RULES AND REGULATIONS OF THE UNIFORM BILL OF LADING CONTRACT.

TALLY		
PL-1	PL-2	PL-3
PL-4	PL-5	PL-6
PL-7	PL-8	PL-9
TOTAL:	Pallets=	Ctns=
P R O L A B E L H E R E		
Signature: _____		



DELIVERY RECEIPT

PRO NUMBER
10555793380-2



DATE 10/27/21	SHIPPER # 287207	ORIGIN JAX	DEST PEN
PO # 732637	BL # NA		

10555793380-2 *CCR*

WOODLAWN BEACH MIDDLE SCHOOL 1500 WOODLAWN WAY GULF BREEZE, FL 32561	TRAILER 290143	DOOR/SEQ 19R	ROUTE, CARRIER, SCAC, DATE, NUMBER			
	CHKR	PCS	TLR/BAY	CHKR	PCS	TLR/BAY

24
10/29 1

FLORIDA SCHOOL BOOK DEPOSITORY
1125 N ELLIS RD
P O BOX 6578
JACKSONVILLE, FL 32254 9047817191

LIMITED ACCESS - SCHOOL

HU	HM	DESCRIPTION	CLASS	WEIGHT	RATE	CHARGES
22		CT BOOKS LIMITED ACCESS DELIVERY ON 1 PLTS HANDLE WITH CARE *NOTE: CUSTOMER MUST VERIFY PIECE COUNT AT THE TIME OF DELIVERY* SIGNING THIS DEL RECEIPT VERIFIES YOU HAVE RECEIVED THE DEL IN FULL (NO CTNS MISSING) & UNDAMAGED. ANY DEL LOCATION BYD THE FRONT <<CONTINUED ON THE NEXT PAGE>>	C65	438		

THIS FREIGHT BILL MAY BE SUBJECT TO FURTHER DISCOUNTS OR ALLOWANCES
COD AMOUNT DRIVER COLLECT

DRIVER <i>WR</i>	PLS <i>(1)</i>	SEAL	DATE <i>10/2/21</i>	LIFTGATE	PRINT NAME & COMPANY <i>J. Bailey</i>
STRETCH WRAP INTACT EXCEPT AS NOTED ABOVE				HAND UNLOAD	RECEIVER'S SIGNATURE
# PALLETS				INSIDE DELIVERY	

RECEIVED THE ABOVE DESCRIBED SHIPMENT IN GOOD CONDITION EXCEPT AS NOTED



DELIVERY RECEIPT

PRO NUMBER
10555793380-2



DATE 10/27/21	SHIPPER # 287207	ORIGIN JAX	DEST PEN
PO # 732637	BL # NA		

10555793380-2

WOODLAWN BEACH MIDDLE SCHOOL 1500 WOODLAWN WAY GULF BREEZE, FL 32561	TRAILER 290143	DOOR/SEQ 19R	ROUTE, CARRIER, SCAC, DATE, NUMBER				
	CHKR	PCS	TFLR/BAY	CHKR	PCS	TFLR/BAY	24

10/29 1

FLORIDA SCHOOL BOOK DEPOSITORY 1125 N ELLIS RD P O BOX 6578 JACKSONVILLE, FL 32254 9047817191	SPECIAL LIMITED ACCESS - SCHOOL
--	------------------------------------

HU	HM	DESCRIPTION	CLASS	WEIGHT	RATE	CHARGES
		<<CONTINUED FROM THE PREVIOUS PAGE>> DOOR WILL RESULT IN ADDITIONAL CHARGES PAYABLE DIRECTLY TO THE CARRIER. YELLOW WRAP INTACT YES ___ NO ___ PALLET CAP INTACT YES ___ NO ___ SBL FUEL SURCHARGE *** TOTAL *** PREPAID CUSTOMER SERVICE 1-800-765-7242 <<CONTINUED ON THE NEXT PAGE>>		438		

THIS FREIGHT BILL MAY BE SUBJECT TO FURTHER DISCOUNTS OR ALLOWANCES

COD AMOUNT	DRIVER COLLECT
------------	----------------

DRIVER	PCS	SEAL	DATE	LIFTGATE	PRINT NAME & COMPANY
				SORT & SEGREGATE	
				HAND UNLOAD	RECEIVER'S SIGNATURE
				INSIDE DELIVERY	

STRETCH WRAP INTACT EXCEPT AS NOTED ABOVE
PALLETS _____

RECEIVED THE ABOVE DESCRIBED SHIPMENT IN GOOD CONDITION EXCEPT AS NOTED

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Tuesday, November 23, 2021 10:38 AM
To: Morgan, Carolyn
Subject: (EXT) FW: Question for you - Follow up to original email about Calculus

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Carolyn,

Good morning. I just spoke to Charles (I believe he is the Calculus Teacher). He was inquiring again about a test generator CD. He had this email so he knows that we don't sell that here at FSBD. I did give him the contact information for his Publisher Sales Representative to see if he could provide any additional help.

I was just thinking.....you all did not request the MyMathLab for School Teacher Print Access Card 83-659-3 for free when your order was placed. I would be happy to send that to you. You would just send a PO for 1 free of 836593. It is a print access card so the shipping should not be that much. Please reference PO 732078 and Document 188049 in the special instruction box if you decide to place the order. I'm not sure if Charles would be interested, but I thought that I would offer. Take care.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Jeff Cregor
Sent: Wednesday, September 22, 2021 12:13 PM
To: Morgan, Carolyn <MorganC@santarosa.k12.fl.us>
Subject: RE: Question for you -

Carolyn,

Good afternoon. It appears that this item is no longer available. Below are the only Teacher Resources available for that Program. Take care.

Teacher Edition 83-668-2 137.97
_Student Solutions Manual 83-668-3 20.97
_AP Test Prep Workbook..... 83-668-4 14.97
_MyMathLab for School
Teacher Print Access Card 83-659-3 *

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Morgan, Carolyn <MorganC@santarosa.k12.fl.us>
Sent: Wednesday, September 22, 2021 11:55 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Question for you -

Hey Jeff --

Last year's PO info: 731274, FSBD doc 182246

This year's PO info: 732078, FSBD doc 188049

Our teacher is asking about a test generator CD that in the past has come with the books, do you know if this is an option?

Thank you!!

Carolyn Morgan
Administrative Secretary
Gulf Breeze High School
"Home of the Dolphins!"
Phone: (850) 916-4105
Fax: (850) 916-4109

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Tuesday, November 23, 2021 2:08 PM
To: Morgan, Carolyn
Subject: (EXT) FW: Question for you - Follow up to original email about Calculus

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Carolyn,

Please hold off on creating a PO. I am currently working with your Sales Representative at Savvas to find a solution. I will let you know just as soon as we have it. I apologize for the delay. Take care.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Jeff Cregor
Sent: Tuesday, November 23, 2021 11:38 AM
To: 'Morgan, Carolyn' <MorganC@santarosa.k12.fl.us>
Subject: FW: Question for you - Follow up to original email about Calculus

Carolyn,

Good morning. I just spoke to Charles (I believe he is the Calculus Teacher). He was inquiring again about a test generator CD. He had this email so he knows that we don't sell that here at FSBD. I did give him the contact information for his Publisher Sales Representative to see if he could provide any additional help.

I was just thinking.....you all did not request the MyMathLab for School Teacher Print Access Card 83-659-3 for free when your order was placed. I would be happy to send that to you. You would just send a PO for 1 free of 836593. It is a print access card so the shipping should not be that much. Please reference PO 732078 and Document 188049 in the special instruction box if you decide to place the order. I'm not sure if Charles would be interested, but I thought that I would offer. Take care.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191

FAX 904-781-3486
jeffcregor@fsbd.com

From: Jeff Cregor
Sent: Wednesday, September 22, 2021 12:13 PM
To: Morgan, Carolyn <MorganC@santarosa.k12.fl.us>
Subject: RE: Question for you -

Carolyn,

Good afternoon. It appears that this item is no longer available. Below are the only Teacher Resources available for that Program. Take care.

Teacher Edition 83-668-2 137.97
_Student Solutions Manual 83-668-3 20.97
_AP Test Prep Workbook..... 83-668-4 14.97
_MyMathLab for School
Teacher Print Access Card 83-659-3 *

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Morgan, Carolyn <MorganC@santarosa.k12.fl.us>
Sent: Wednesday, September 22, 2021 11:55 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Question for you -

Hey Jeff –

Last year's PO info: 731274, FSBD doc 182246

This year's PO info: 732078, FSBD doc 188049

Our teacher is asking about a test generator CD that in the past has come with the books, do you know if this is an option?

Thank you!!

Carolyn Morgan

Administrative Secretary

Gulf Breeze High School

"Home of the Dolphins!"

Phone: (850) 916-4105

Fax: (850) 916-4109

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Wednesday, November 24, 2021 6:41 AM
To: Morgan, Carolyn
Subject: (EXT) FW: Question for you - Follow up to original email about Calculus

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Carolyn,

I checked with your Sales Representative and he felt that it would be of value for Charles to have MyMathLab for School Teacher Print Access Card 83-659-3. If you choose, you can send me a new PO requesting 1 free of 836593 at your convenience. I hope that you had a nice Holiday. Take care.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Jeff Cregor
Sent: Tuesday, November 23, 2021 3:08 PM
To: 'Morgan, Carolyn' <MorganC@santarosa.k12.fl.us>
Subject: FW: Question for you - Follow up to original email about Calculus

Carolyn,

Please hold off on creating a PO. I am currently working with your Sales Representative at Savvas to find a solution. I will let you know just as soon as we have it. I apologize for the delay. Take care.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Jeff Cregor
Sent: Tuesday, November 23, 2021 11:38 AM
To: 'Morgan, Carolyn' <MorganC@santarosa.k12.fl.us>
Subject: FW: Question for you - Follow up to original email about Calculus

Carolyn,

Good morning. I just spoke to Charles (I believe he is the Calculus Teacher). He was inquiring again about a test generator CD. He had this email so he knows that we don't sell that here at FSBD. I did give him the contact information for his Publisher Sales Representative to see if he could provide any additional help.

I was just thinking.....you all did not request the MyMathLab for School Teacher Print Access Card 83-659-3 for free when your order was placed. I would be happy to send that to you. You would just send a PO for 1 free of 836593. It is a print access card so the shipping should not be that much. Please reference PO 732078 and Document 188049 in the special instruction box if you decide to place the order. I'm not sure if Charles would be interested, but I thought that I would offer. Take care.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Jeff Cregor
Sent: Wednesday, September 22, 2021 12:13 PM
To: Morgan, Carolyn <MorganC@santarosa.k12.fl.us>
Subject: RE: Question for you -

Carolyn,

Good afternoon. It appears that this item is no longer available. Below are the only Teacher Resources available for that Program. Take care.

Teacher Edition	83-668-2 137.97
_Student Solutions Manual	83-668-3 20.97
_AP Test Prep Workbook.....	83-668-4 14.97
_MyMathLab for School	
Teacher Print Access Card	83-659-3 *

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486

jeffcregor@fsbd.com

From: Morgan, Carolyn <MorganC@santarosa.k12.fl.us>
Sent: Wednesday, September 22, 2021 11:55 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Question for you -

Hey Jeff –

Last year's PO info: 731274, FSBD doc 182246

This year's PO info: 732078, FSBD doc 188049

Our teacher is asking about a test generator CD that in the past has come with the books, do you know if this is an option?

Thank you!!

Carolyn Morgan

Administrative Secretary

Gulf Breeze High School

"Home of the Dolphins!"

Phone: (850) 916-4105

Fax: (850) 916-4109

Goodbred, Tracy R.

From: Kristine Kuenkler <KristineKuenkler@fsbd.com>
Sent: Tuesday, November 30, 2021 7:41 AM
To: Bourland, Summer H.
Subject: (EXT) RE: Request for Invoice
Attachments: 282532.pdf; 277555.pdf; 287145.pdf

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good Afternoon Summer,

I have attached the invoices that you requested below.

Thank you,

Kristine Kuenkler

Customer Service Representative/File Clerk
Florida School Book Depository, Inc.
1125 N. Ellis Rd. Jacksonville, FL 32254
1-800-447-7957 Ext. 212
904-781-7191
Fax 904-781-3486
KristineKuenkler@fsbd.com

From: FSBD Customer Service <customerservice@fsbd.com>
Sent: Monday, November 29, 2021 3:18 PM
To: Customer Service <CustomerService@fsbd.com>
Subject: Request for Invoice

Florida School Book Depository

Request for Invoice

School or County Name: GULF BREEZE MIDDLE SCHOOL
Contact: Summer Bourland
Phone: 8509344080
Fax: 8509344085
Email: bourlands@santarosa.k12.fl.us

Please Email the following invoices.

Invoice Number(s) Requested:

282532
277555
287145



INVOICE

FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
PO Box 6578
Jacksonville FL 32236
Tel (904) 781-7191
(800) 447-7957

RETURNS:
1125 Ellis Road N
Jacksonville FL 32254
Fax (904) 781-3486
www.fsbdc.com

Table with invoice details: INVOICE NUMBER 282532, DATE 9/16/21, PAGE 1, PURCHASE ORDER NUMBER 732022, ACCOUNT 0000057

0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST
MILTON, FL

0570102
GULF BREEZE MIDDLE SCHOOL
649 GULF BREEZE PARKWAY
GULF BREEZE, FL
32561

32570

ATTN: BOURLAND

Main invoice table with columns: LN#, TITLE, QTY, DESCRIPTION, SHIP QTY, PRICE, AMOUNT. Includes line items 1-24 and notes: *** FREE MATERIAL ADJUSTMENT, *** CODE REMOVED

MERCHANDISE AMT: 0.00
TRANSPORTATION: 1,335.14

5 4 1 0.00 4,605 545666 8104.05

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT

1,335.14

INVOICE



FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
 PO Box 6578
 Jacksonville FL 32236
 Tel (904) 781-7191
 (800) 447-7957

RETURNS:
 1125 Ellis Road N
 Jacksonville FL 32254
 Fax (904) 781-3486
 www.fsb.com

INVOICE NUMBER	
277555	
7/30/21	PG 1
PURCHASE ORDER NUMBER	
732148	
ACCOUNT	0000057

0000057
 SANTA ROSA INSTRUCTIONAL MAT
 ACCOUNTS PAYABLE
 5086 CANAL ST
 MILTON, FL

0570102
 GULF BREEZE MIDDLE SCHOOL
 649 GULF BREEZE PARKWAY
 GULF BREEZE, FL
 32561

32570

ATTN: BOURLAND

LN#	TITLE	QTY	DESCRIPTION	SHIP QTY	PRICE	AMOUNT
1	95-902-1	100	WB PRAC ESPANOL 1 SANTILLANA	100	FREE	0.00
2			*** FREE MATERIAL ADJUSTMENT			

MERCHANDISE AMT: 0.00
 TRANSPORTATION: 68.04

23 3 1 0.00 100 545669 151.00

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

SS **NO RETURNS ACCEPTED WITHOUT AUTHORIZATION**

PAY THIS AMOUNT →

68.04

INVOICE



FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
 PO Box 6578
 Jacksonville FL 32236
 Tel (904) 781-7191
 (800) 447-7957

RETURNS:
 1125 Ellis Road N
 Jacksonville FL 32254
 Fax (904) 781-3486
 www.fsbdc.com

INVOICE NUMBER	
287145	
10/22/21	PG 1
PURCHASE ORDER NUMBER	
732022	
ACCOUNT	0977777

0977777
 FSBD GAINS & LOSSES
 PO BOX 6578
 JACKSONVILLE, FL
 32236

0570102
 GULF BREEZE MIDDLE SCHOOL
 649 GULF BREEZE PARKWAY
 GULF BREEZE, FL
 32561

LN#	TITLE	QTY	DESCRIPTION	SHIP QTY	PRICE	AMOUNT
1			SHIP SHORT			
2			INVOICE# 282532			
3			DOC# 29627			
4			"OK JEN"			
5			10/21/21 KRISP			
7	81-224-1	8	FL ADD PRA WB 6 ENVIS MATH 20	8	FREE	0.00
6	81-231-1	120	FL ENVISION MATH VOL1 6 2020	120	FREE	0.00

3 3 3 0.00 128 551196
TERMS NET 30 DAYS
 PLEASE RETURN REMITTANCE COPY WITH PAYMENT

MERCHANDISE AMT: 0.00
 135.60

NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT →

0.00

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Wednesday, December 8, 2021 9:23 AM
To: Head, Bridget
Subject: (EXT) RE: Emailing: PO 732697

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Bridget,

Good morning. Unfortunately, the Publisher does not sell just the Hardcover Book 898609 at FSBD. I am pasting in the 3 alternate options from our Catalog (P. 451 Online 6-12 Catalog) to order the Student Edition. This is not an adopted book so we understand if you want to explore other options to order the Hardcover Book only. There may be other vendors that are not restricted to sell it that way. I apologize for the inconvenience. I will discard your PO.

BEDFORD, FREEMAN & WORTH
WAYS OF THE WORLD
1200 UPDATE
FOR THE MODERN COURSE,
2020/4TH AP EDITION
(Strayer & Nelson)

AP Student Edition +
Thinking Through Sources 89-860-1 124.44 - Option 1 AP Student Edition + LaunchPad 6-Use ... 89-861-1
136.95 - Option 2 AP Student Edition + LaunchPad 1-Use ... 89-860-3 116.95 - Option 3

• Teacher Edition 89-861-2 468.00 • Teacher Resource Flash Drive 89-861-3 468.00 •
ExamView Assessment Suite 89-861-4 468.00 (Titles above free 1:30)

AP Student Edition Hardcover Not for sale .. 89-860-9 *

Thinking Through Sources Not for sale 89-860-2 *

Below is your BFW representative in case you have questions on what the 3 Student options might include.
Unfortunately, I do not get any type of training on the materials that we warehouse here at FSBD.

MS. CLAIRE THOMPSON

Phone: 909-815-7785

Email: ctthompson@bfpwpub.com

I hope that you have a safe and wonderful Holiday Season.

Thank you,

Jeff Cregor
Order Analyst

Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

-----Original Message-----

From: Head, Bridget <HeadB@santarosa.k12.fl.us>
Sent: Wednesday, December 08, 2021 10:05 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Emailing: PO 732697

Jeff, I have attached the PO for this order, but just wanted to mention that our school would be closed from Noon on Dec. 17th and will return on January 3, 2022. Delivery after the Holidays would be great!

Your message is ready to be sent with the following file or link attachments:

PO 732697

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Wednesday, December 8, 2021 9:27 AM
To: Head, Bridget
Subject: (EXT) FW: Emailing: PO 732697

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Just to follow up.....I forgot to mention that we post 898609 with a price on our website in case a Student or School needs to buy a replacement copy due to damage or loss. The Publisher restricts the sale of this product at FSBD for implementation in the classroom.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

-----Original Message-----

From: Jeff Cregor
Sent: Wednesday, December 08, 2021 10:23 AM
To: 'Head, Bridget' <HeadB@santarosa.k12.fl.us>
Subject: RE: Emailing: PO 732697

Bridget,

Good morning. Unfortunately, the Publisher does not sell just the Hardcover Book 898609 at FSBD. I am pasting in the 3 alternate options from our Catalog (P. 451 Online 6-12 Catalog) to order the Student Edition. This is not an adopted book so we understand if you want to explore other options to order the Hardcover Book only. There may be other vendors that are not restricted to sell it that way. I apologize for the inconvenience. I will discard your PO.

BEDFORD, FREEMAN & WORTH
WAYS OF THE WORLD
1200 UPDATE
FOR THE MODERN COURSE,
2020/4TH AP EDITION
(Strayer & Nelson)

AP Student Edition +
Thinking Through Sources 89-860-1 124.44 - Option 1 AP Student Edition + LaunchPad 6-Use ... 89-861-1
136.95 - Option 2 AP Student Edition + LaunchPad 1-Use ... 89-860-3 116.95 - Option 3

• Teacher Edition 89-861-2 468.00 • Teacher Resource Flash Drive 89-861-3 468.00 • ExamView Assessment Suite 89-861-4 468.00 (Titles above free 1:30)

AP Student Edition Hardcover Not for sale .. 89-860-9 *

Thinking Through Sources Not for sale 89-860-2 *

Below is your BFW representative in case you have questions on what the 3 Student options might include. Unfortunately, I do not get any type of training on the materials that we warehouse here at FSBD.

MS. CLAIRE THOMPSON

Phone: 909-815-7785

Email: ctthompson@bfpwpub.com

I hope that you have a safe and wonderful Holiday Season.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

-----Original Message-----

From: Head, Bridget <HeadB@santarosa.k12.fl.us>
Sent: Wednesday, December 08, 2021 10:05 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Emailing: PO 732697

Jeff, I have attached the PO for this order, but just wanted to mention that our school would be closed from Noon on Dec. 17th and will return on January 3, 2022. Delivery after the Holidays would be great!

Your message is ready to be sent with the following file or link attachments:

PO 732697

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Wednesday, December 8, 2021 9:36 AM
To: Head, Bridget
Subject: (EXT) FW: Emailing: PO 732697
Attachments: Catalog Copy for Bridget.pdf

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Bridget,

Here is the Catalog copy of the below program if you would like to show it to the Teacher or your Administration. I apologize for all of the emails. It didn't appear that the information that I included originally about this program was very clear.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

-----Original Message-----

From: Jeff Cregor
Sent: Wednesday, December 08, 2021 10:27 AM
To: 'Head, Bridget' <HeadB@santarosa.k12.fl.us>
Subject: FW: Emailing: PO 732697

Just to follow up.....I forgot to mention that we post 898609 with a price on our website in case a Student or School needs to buy a replacement copy due to damage or loss. The Publisher restricts the sale of this product at FSBD for implementation in the classroom.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

-----Original Message-----

From: Jeff Cregor
Sent: Wednesday, December 08, 2021 10:23 AM
To: 'Head, Bridget' <HeadB@santarosa.k12.fl.us>
Subject: RE: Emailing: PO 732697

Bridget,

Good morning. Unfortunately, the Publisher does not sell just the Hardcover Book 898609 at FSBD. I am pasting in the 3 alternate options from our Catalog (P. 451 Online 6-12 Catalog) to order the Student Edition. This is not an adopted book so we understand if you want to explore other options to order the Hardcover Book only. There may be other vendors that are not restricted to sell it that way. I apologize for the inconvenience. I will discard your PO.

BEDFORD, FREEMAN & WORTH
WAYS OF THE WORLD
1200 UPDATE
FOR THE MODERN COURSE,
2020/4TH AP EDITION
(Strayer & Nelson)

AP Student Edition +
Thinking Through Sources 89-860-1 124.44 - Option 1 AP Student Edition + LaunchPad 6-Use ... 89-861-1
136.95 - Option 2 AP Student Edition + LaunchPad 1-Use ... 89-860-3 116.95 - Option 3

• Teacher Edition 89-861-2 468.00 • Teacher Resource Flash Drive 89-861-3 468.00 •
ExamView Assessment Suite 89-861-4 468.00 (Titles above free 1:30)

AP Student Edition Hardcover Not for sale .. 89-860-9 *

Thinking Through Sources Not for sale 89-860-2 *

Below is your BFW representative in case you have questions on what the 3 Student options might include.
Unfortunately, I do not get any type of training on the materials that we warehouse here at FSBD.

MS. CLAIRE THOMPSON

Phone: 909-815-7785

Email: ctthompson@bfwpub.com

I hope that you have a safe and wonderful Holiday Season.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957

904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

-----Original Message-----

From: Head, Bridget <HeadB@santarosa.k12.fl.us>
Sent: Wednesday, December 08, 2021 10:05 AM
To: Jeff Cregor <JeffCregor@FSBD.com>
Subject: Emailing: PO 732697

Jeff, I have attached the PO for this order, but just wanted to mention that our school would be closed from Noon on Dec. 17th and will return on January 3, 2022. Delivery after the Holidays would be great!

Your message is ready to be sent with the following file or link attachments:

PO 732697

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.

Goodbred, Tracy R.

From: Jeff Cregor <JeffCregor@FSBD.com>
Sent: Monday, December 20, 2021 7:30 AM
To: McCary, Rachelle C.
Subject: (EXT) PO 732716 - Unable to process
Attachments: 20211216_F^CUS_001.pdf

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Rachelle,

Good morning. Unfortunately, I will be unable to process your request for 75 Free of 765352. This adoption has expired and the consumables are no longer free. Santa Rosa County implemented a new ELA series in your School this year that would replace these consumables. I will include the current pricing below if your School decides that they would still like to purchase them. Please send a new PO if you choose to do so. I will discard PO 732716 as we cannot process these materials as free. I apologize for the inconvenience. Take care and have a wonderful Holiday Season.

FSBD Code	Title	Price	Expiration Date	Publisher
765352	CLOSE RDR(CONS)COLLECTIONS 6 LANGUAGE ARTS SERIES 6-8 ISBN: 0544087607 ISBN13: 9780544087606	\$35.25	0000	HOUGHTON MIFFLIN HARCOUR

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: McCary, Rachelle C. <McCaryR@santarosa.k12.fl.us>
Sent: Thursday, December 16, 2021 2:33 PM
To: z Orders <Orders@FSBD.COM>
Subject: PO 732716

Please see the attached order along with the PO.

Thank you!

*Rachelle McCary
King Middle School
Internal Funds Bookkeeper II
850-983-5660 X103*



State Tax Exemption #
858012622341C0
Federal Employer Identification #
596000845

SANTA ROSA COUNTY
SCHOOLS
Purchase Order
Standard - FSBD ELA 6th
Grade 21-22

PO# 732716
12/16/2021
Vendor (V000000559)

Show P.O. Number on all shipping containers,
packing lists, correspondences, and invoices.

Order Contact: Rachelle McCary
Center/School Contact: 0261 McCary

Checked box indicates order must be fully received and invoiced by 06/30/2022.
Cancellations must be in writing. No backorders without buyer approval.

FL SCHOOL BOOK DEPOSITORY
P O BOX 6578
JACKSONVILLE, FL 32236

Ship to
KING MIDDLE SCHOOL
5928 STEWART STREET
MILTON, FL 32570

Bill to
KING MIDDLE SCHOOL
5928 STEWART STREET
MILTON, FL 32570
850-983-5660

Item	Description	Quantity	UOM	Unit Price	Amount
765352	CLOSE RDR (CONS) COLLECTIONS 6 Houghton Mifflin Harcour Language Arts Series 6-8	75	Each	0.00	0.00
Shipping	Shipping	1	Each	55.35	55.35
Total					55.35

Fund	Function	Object	Facility	Project	Program	Amount
100	5100	520	0261	148011	102	55.35

Cindy Norton
Deputy Director of Purchasing and
Contract Administration

Comments for vendor:

Terms & Conditions:

1. Do not exceed quantities or price without prior approval.
2. No substitutions without prior approval.
3. Purchase Order void if not filled within 60 days.
4. Payment will not be made until an order is completed in full.
5. Payment will be made only to the vendor listed above.
6. Collect shipments will be refused.
7. The Jessica Lunsford Act: The Santa Rosa County School District reserves the right to refuse to accept services from any personnel deemed by the Santa Rosa County School District to be unqualified, disorderly, or otherwise unable to perform assigned work. This law, effective September 1, 2005, affects your business if you, your employees or your agents will have access to school grounds when students are present, have direct contact with students or have access to or control of school funds. A copy of House Bill 1877, which was approved by the Governor on May 2, 2005 (Chapter 2005-28, L.O.F., section 21) may be found by accessing the following link on the internet: http://laws.flrules.org/files/Ch_2005-028.pdf. The requirements of this new law must be met in order for the School Board to continue working with you. The implementation procedures for this new law, as well as the amendment of July 2007, are posted on our website, at: <http://srcsdhumanresources.weebly.com/jessica-lunsford.html>
8. It is a condition of this Purchase Order that the vendor will comply with all Federal, State and Local laws, ordinances and rules, including but not limited to self-reporting if listed on the Federal Suspension and Debarment list and if convicted of Public Entity Crimes.

Florida School Book Depository

Order Document #191253

Ship to Acct No:

Bill to Acct No:

PO No:

Contact: Rachelle McCary

Contact Phone: 850-983-5660 x103

Ship to Address:

Martin Luther King Middle School
5928 Stewart St
Milton, FL FL

Bill to Address:

Martin Luther King Middle School
5928 Stewart St
Milton, FL FL

Special Instructions:

Attn: Attn: ELA Dept Head

Attn: Attn: Rachelle McCary

FSBD Code	Quantity Charge	Quantity * Free	Title	Adoption Expiration	** Price	Extension
765352		75	CLOSE RDR(CONS)COLLECTIONS 6 HOUGHTON MIFFLIN HARCOUR LANGUAGE ARTS SERIES 6-8	0000	FREE	FREE

Subtotal: \$0.00

Estimated Transportation (By Weight) (\$10.00 minimum): \$55.35

*** Grand Total:** \$55.35

Total Quantity Count: 75

* Free material requested in this column must be qualified as shown in our catalogs

** All prices subject to change without notice.

Order Completed Successfully!

Goodbred, Tracy R.

From: z Orders <Orders@FSBD.COM>
Sent: Tuesday, January 18, 2022 7:41 AM
To: Lowery, M. Cathy
Subject: (EXT) RE: PO# 732745

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Cathy,

Good morning. Thanks so much. Take care.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>
Sent: Tuesday, January 18, 2022 8:36 AM
To: z Orders <Orders@FSBD.COM>
Cc: McCombs, Leann <McCombsL@santarosa.k12.fl.us>; Chapman, Dawn <ChapmanD@santarosa.k12.fl.us>
Subject: PO# 732745

Good Morning Jeff...

I hope all is well with you. I have attached a purchase order and order doc for processing.

Thank you.. Have a fabulous week!

Cathy Lowery

Internal Funds Bookkeeper
Berryhill Elementary (0041)

From: noreply=focusmail.focus-sis.org@mg.focus-sis.com <noreply=focusmail.focus-sis.org@mg.focus-sis.com> **On**
Behalf Of Focus/SIS Student Information System
Sent: Monday, January 17, 2022 9:04 AM
To: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>
Cc: Pavlicek, Wesley G. <PavlicekW@santarosa.k12.fl.us>
Subject: (EXT) Purchase order from SANTA ROSA COUNTY SCHOOLS: PO# 732745

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Attached is a copy of the Purchase order: PO# 732745

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com>
Sent: Friday, February 4, 2022 1:59 PM
To: Burchett, April D.
Subject: (EXT) PO 732607
Attachments: PO732607.pdf

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon,

I apologize for the delay in response. Please see attached order. For further inquiries on POD's, invoices, orders, and/or packing slips please feel free to contact us at customerservice@fsbd.com

Thank you!

Keilah Gates
Customer Service Supervisor
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com



State Tax Exemption #
 B58012622341C0
 Federal Employer Identification #
 596000845

SANTA ROSA COUNTY
 SCHOOLS
 Purchase Order
 Standard - FSBD JOURNALS

PO# 732607
 10/06/2021
 Vendor (V00000559)

Show P.O. Number on all shipping containers,
 packing lists, correspondences, and invoices.

570311

Order Contact: SHARON SHAW
 Center/School Contact: SHARON SHAW

Checked box indicates order must be fully received and invoiced by 06/30/2022.
 Cancellations must be in writing. No backorders without buyer approval.

FL SCHOOL BOOK DEPOSITORY
 P O BOX 6578
 JACKSONVILLE, FL 32236

#57

Ship To
 ORIOLE BEACH ELEMENTARY SCHOOL
 1260 ORIOLE BEACH ROAD
 GULF BREEZE, FL 32563

Bill To
 ORIOLE BEACH ELEMENTARY SCHOOL
 1260 ORIOLE BEACH ROAD
 GULF BREEZE, FL 32563
 850-934-5160

Item #	Description	Quantity	UOM	Unit Price	Amount
334887	READ AND RESPOND JOURNAL - 3RD GRADE	30	1	48.00	1,440.00
434887	READ AND RESPOND JOURNAL - 4TH GRADE	20	1	48.00	960.00
534887	READ AND RESPOND JOURNAL - 5TH GRADE	20	1	48.00	960.00
1	SHIPPING	1	1	68.14	68.14
Total					3,428.14

Fund	Function	Object	Facility	Project	Program	Amount
100	5100	520	0311	14801	101	1,440.00
100	5100	520	0311	14801	102	1,988.14

Cindy Norton

Cindy Norton
 Deputy Director of Purchasing and
 Contract Administration

3,360.00
 Hew 70

Comments for vendor:

Terms & Conditions:

- Do not exceed quantities or price without prior approval.
- No substitutions without prior approval.
- Payment will not be made until an order is completed in full.
- Payment will be made only to the vendor listed above.
- Collect shipments will be refused.
- The Jessica Lunsford Act: The Santa Rosa County School District reserves the right to refuse to accept services from any personnel deemed by the Santa Rosa County School District to be unqualified, disorderly, or otherwise unable to perform assigned work. This law, effective September 1, 2005, affects your business if you, your employees or your agents will have access to school grounds when students are present, have direct contact with students or have access to or control of school funds. A copy of House Bill 1877, which was approved by the Governor on May 2, 2005 (Chapter 2005-28, L.O.F., section 21) may be found by accessing the following link on the Internet http://laws.flrules.org/files/Ch_2005-028.pdf. The requirements of this new law must be met in order for the School Board to continue working with you. The implementation procedures for this new law, as well as the amendment of July 2007, are posted on our website, at: <http://srcsdhumanresources.weebly.com/jessica-lunsford.html>
- It is a condition of this Purchase Order that the vendor will comply with all Federal, State and Local laws, ordinances and rules, including but not limited to self-reporting if listed on the Federal Suspension and Debarment list and if convicted of Public Entity Crimes.

→

Florida School Book Depository

Order Document #190818

Ship to Acct No:

Bill to Acct No: 0000057

PO No:

Ship to Address:

Oriole Beach Elementary
 1260 Oriole Beach Road
 Gulf Breeze, FL 32563

Bill to Address:

Santa Rosa County School District
 6544 Firehouse Road
 Milton, FL 32570-3411

Contact: Sharon Shaw

Contact Phone: 850-934-5160

Special Instructions:

Attn: Sharon Shaw

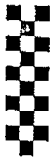
Attn: Cindy Lambeth

FSBD Code	Quantity Charge	Quantity * Free	Title	Adoption Expiration	** Price	Extension
334887	30		1PT RD&RSPND JRNL 5YP 3 FL ITR HOUGHTON MIFFLIN HARCOUR LANGUAGE ARTS K-5	0000 OR 334880	\$48.00	\$1,440.00
434887	20		1PT RD&RSPND JRNL 5YP 4 FL ITR HOUGHTON MIFFLIN HARCOUR LANGUAGE ARTS K-5	0000 OR 434880	\$48.00	\$960.00
534887	20		1PT RD&RSPND JRNL 5YP 5 FL ITR HOUGHTON MIFFLIN HARCOUR LANGUAGE ARTS K-5	0000 OR 534880	\$48.00	\$960.00
Subtotal:						\$3,360.00
Estimated Transportation (By Weight) (\$10.00 minimum):						\$68.14
* Grand Total:						\$3,428.14

Total Quantity Count: 70

* Free material requested in this column must be qualified as shown in our catalogs

** All prices subject to change without notice.



FAX

TO: 75BD

FAX NUMBER: 904-781-3486

FROM: Sharon

DATE FAXED: 10/8/21

OF PAGES (INCLUDING COVER): 3

COMMENTS: no original will follow

NOTICE TO RECIPIENT: The information contained in this fax is intended only for the individual or entity to which it is addressed and may contain confidential information that is legally privileged. A confirmation of receipt from the intended recipient by return fax, email, or a phone call is requested. If you are not the intended recipient, any review, use, dissemination, distribution, or copying of this information is strictly prohibited. If you have received this fax in error, please notify us immediately by return fax, email, or by telephone and destroy all information included in the fax.

Joshua D. McGrew, Principal Monica L. Garcia, Assistant Principal
1260 Oriole Beach Road · Gulf Breeze, Florida 32563 850.934.5160 fax 850.934.5166

Received Time Oct. 7. 2021 8:32AM No. 8019

SHERIP FLORIDA SCHOOL BOOK DEPOSITORY
10/07/21 10:12

EDIT LIST

Order# 550618 O 1
8 10/Net230 days
S Sales

ShipTo: 0570311 10/07/21 732607
ORIOLE BEACH ELEMENTARY
1260 ORIOLE BEACH ROAD

Bill To: 0000057
SANTA ROSA INSTRUCTIONAL MAT
ACCOUNTS PAYABLE
5086 CANAL ST

GULF BREEZE, FL
SHARON SHAW

MILTON, FL

32561-

32570-

Line	FSBD#	Ordered	Shipd	BO Qty	CD	Price		
1	334887	30	0	30	1PT RD&RSPND JRNL 5YP 3 FL ITRP	48.00	1440.00	1
Kit Components:								
2	334914	30	0	30	READ&RESPOND JRNL 3 FL INTO RD			1
3	434887	20	0	20	1PT RD&RSPND JRNL 5YP 4 FL ITRP	48.00	960.00	1
Kit Components:								
4	434914	20	0	20	READ&RESPOND JRNL 4 FL INTO RD			1
5	534887	20	0	20	1PT RD&RSPND JRNL 5YP 5 FL ITRP	48.00	960.00	1
Kit Components:								
6	534914	20	0	20	READ&RESPOND JRNL 5 FL INTO RD			1

Hash	Weight	Gross:	Retail	Misc	\$Mdse	Frnt Amount	Due:
70	75.600	3360.00	0.00	0.00	3360.00	0.00	3360.00

Goodbred, Tracy R.

From: z Orders <Orders@FSBD.COM>
Sent: Wednesday, February 9, 2022 8:35 AM
To: Stanhagen, Debbie
Subject: (EXT) RE: EAST BAY ORDER (191495)

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Thank you, Debbie. Take care.

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Stanhagen, Debbie <StanhagenD@santarosa.k12.fl.us>
Sent: Wednesday, February 09, 2022 9:33 AM
To: z Orders <Orders@FSBD.COM>
Subject: EAST BAY ORDER (191495)

Hi! Please find order #191495 w/ PO#732790 attached.

Note: I added a 4th grade book: 469101 and shipping to the order which increased the PO to \$146.89. 😊 It is not itemized in the body of the PO; but is included on the FSBD order.

Thank you.



East Bay K8
2535 Elkhart Drive

Navarre, FL 32566

850-750-0134 (4252)

850-554-4375

Goodbred, Tracy R.

From: z Orders <Orders@FSBD.COM>
Sent: Tuesday, February 15, 2022 9:17 AM
To: Stanhagen, Debbie
Subject: (EXT) RE: EB - CIVICS: PO# 732682

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

No worries, Debbie. I'll get it in right away.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Stanhagen, Debbie <StanhagenD@santarosa.k12.fl.us>
Sent: Tuesday, February 15, 2022 9:37 AM
To: z Orders <Orders@FSBD.COM>
Subject: EB - CIVICS: PO# 732682

Hi, Jeff!! Unbelievable!! I never followed up and placed this order!! 😊
Please process the attached Civics book order.
yikes!



East Bay K8
2535 Elkhart Drive

Navarre, FL 32566

850-750-0134 (4252)

850-554-4375

From: Pavlicek, Wesley G. <PavlicekW@santarosa.k12.fl.us>
Sent: Tuesday, February 15, 2022 8:16 AM

To: Stanhagen, Debbie <StanhagenD@santarosa.k12.fl.us>
Subject: FW: (EXT) Purchase order from SANTA ROSA COUNTY SCHOOLS: PO# 732682

Here is the PO as requested.

From: noreply=focusmail.focus-sis.org@mg.focus-sis.com <noreply=focusmail.focus-sis.org@mg.focus-sis.com> **On Behalf Of** Focus/SIS Student Information System
Sent: Tuesday, November 30, 2021 7:53 AM
To: Stanhagen, Debbie <StanhagenD@santarosa.k12.fl.us>
Cc: Pavlicek, Wesley G. <PavlicekW@santarosa.k12.fl.us>
Subject: (EXT) Purchase order from SANTA ROSA COUNTY SCHOOLS: PO# 732682

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Attached is a copy of the Purchase order: PO# 732682

Goodbred, Tracy R.

From: z Orders <Orders@FSBD.COM>
Sent: Thursday, February 17, 2022 9:23 AM
To: Lowery, M. Cathy
Subject: (EXT) RE: PO# 732745

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Cathy,

Good morning. I forwarded this to Customer Service for you and asked them to respond. Take care.

Thank you,

Jeff Cregor
Order Analyst
Florida School Book Depository, Inc
PO Box 6578 Jacksonville, FL 32236
800-447-7957
904-781-7191
FAX 904-781-3486
jeffcregor@fsbd.com

From: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>
Sent: Thursday, February 17, 2022 9:55 AM
To: z Orders <Orders@FSBD.COM>
Subject: FW: PO# 732745

Good Morning Jeff,

Would you please let me know the status of this backorder? I know we recently received the ones for KG.

Thanks so much... Have a fabulous day,

Cathy Lowery

Internal Funds Bookkeeper III
Berryhill Elementary
850.983.5690 – Phone
850.983.5694 – Fax

From: Lowery, M. Cathy
Sent: Tuesday, January 18, 2022 7:36 AM
To: z Orders <Orders@FSBD.COM>
Cc: McCombs, Leann <McCombsL@santarosa.k12.fl.us>; Chapman, Dawn <ChapmanD@santarosa.k12.fl.us>
Subject: PO# 732745

Good Morning Jeff...

I hope all is well with you. I have attached a purchase order and order doc for processing.

Thank you.. Have a fabulous week!

Cathy Lowery

Internal Funds Bookkeeper
Berryhill Elementary (0041)

From: noreply=focusmail.focus-sis.org@mg.focus-sis.com <noreply=focusmail.focus-sis.org@mg.focus-sis.com> **On Behalf Of** Focus/SIS Student Information System

Sent: Monday, January 17, 2022 9:04 AM

To: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>

Cc: Pavlicek, Wesley G. <PavlicekW@santarosa.k12.fl.us>

Subject: (EXT) Purchase order from SANTA ROSA COUNTY SCHOOLS: PO# 732745

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Attached is a copy of the Purchase order: PO# 732745

Goodbred, Tracy R.

From: Keilah Gates <KeilahGates@fsbd.com>
Sent: Thursday, February 17, 2022 2:55 PM
To: Lowery, M. Cathy
Subject: (EXT) RE: PO# 732745
Attachments: 291527.pdf

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Good afternoon Cathy,

Unfortunately, at this time, the back orders listed on the attached invoice are titles that we are still waiting to receive from the publisher. I have reached out to our publishing department to see when the publisher is expecting to send these to us and I should have an update soon.

Thank you!

Keilah Gates

Customer Service Supervisor
Florida School Book Depository, Inc.
1125 N Ellis Rd Jacksonville, FL 32254
1-800-447-7957 ext 252
904-781-7191
FAX 904-781-3486
keilahgates@fsbd.com

From: z Orders <Orders@FSBD.COM>
Sent: Thursday, February 17, 2022 10:22 AM
To: Customer Service <CustomerService@fsbd.com>
Subject: FW: PO# 732745

Could you please send Cathy Lowery backorder status for 135001 and 435001? Invoice 291527 PO 732745 SO 553789 Berryhill Elementary Santa Rosa 570041.

LoweryMC@santarosa.k12.fl.us

Thank you,
Jeff

From: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>
Sent: Thursday, February 17, 2022 9:55 AM
To: z Orders <Orders@FSBD.COM>
Subject: FW: PO# 732745

Good Morning Jeff,

Would you please let me know the status of this backorder? I know we recently received the ones for KG.

Thanks so much... Have a fabulous day,

Cathy Lowery

Internal Funds Bookkeeper III

Berryhill Elementary

850.983.5690 – Phone

850.983.5694 – Fax

From: Lowery, M. Cathy

Sent: Tuesday, January 18, 2022 7:36 AM

To: z Orders <Orders@FSBD.COM>

Cc: McCombs, Leann <McCombsL@santarosa.k12.fl.us>; Chapman, Dawn <ChapmanD@santarosa.k12.fl.us>

Subject: PO# 732745

Good Morning Jeff...

I hope all is well with you. I have attached a purchase order and order doc for processing.

Thank you.. Have a fabulous week!

Cathy Lowery

Internal Funds Bookkeeper

Berryhill Elementary (0041)

From: noreply=focusmail.focus-sis.org@mg.focus-sis.com <noreply=focusmail.focus-sis.org@mg.focus-sis.com> **On**

Behalf Of Focus/SIS Student Information System

Sent: Monday, January 17, 2022 9:04 AM

To: Lowery, M. Cathy <LoweryMC@santarosa.k12.fl.us>

Cc: Pavlicek, Wesley G. <PavlicekW@santarosa.k12.fl.us>

Subject: (EXT) Purchase order from SANTA ROSA COUNTY SCHOOLS: PO# 732745

CAUTION!!! This Message originated OUTSIDE the district. CAUTION!!!

Attached is a copy of the Purchase order: PO# 732745

INVOICE



FLORIDA SCHOOL BOOK DEPOSITORY, INC

PAYMENTS/CORRESPONDENCE:
 PO Box 6578
 Jacksonville FL 32236
 Tel (904) 781-7191
 (800) 447-7957

RETURNS:
 1125 Ellis Road N
 Jacksonville FL 32254
 Fax (904) 781-3486
 www.fsb.com

INVOICE NUMBER	
291527	
2/08/22	PG 1
PURCHASE ORDER NUMBER	
732745	
ACCOUNT	0000057

0000057
 SANTA ROSA INSTRUCTIONAL MAT
 ACCOUNTS PAYABLE
 5086 CANAL ST
 MILTON, FL

0570041
 BERRYHILL ELEMENTARY SCHOOL
 4900 BERRYHILL ROAD
 MILTON, FL

32570

32570

ATTN: LEANN MCCOMBS

LN#	TITLE	QTY	DESCRIPTION	SHIP QTY	PRICE	AMOUNT
1	03-500-1	15	6PT FWIP WB SR+AMI 5YP/D K ITR	15	146.30	2,194.50

THE FOLLOWING BACKORDERED TITLES(S) WILL BE SHIPPED AS SOON AS POSSIBLE

LN#	TITLE	TITLE	BO QTY	PRICE
8	13-500-1	11PT FWIP WB SR+AM 5YP/D 1 ITR	14	146.30
20	43-500-1	7PT FWIP WB SR+WAG 5YP/D 4 ITR	17	132.30

MERCHANDISE AMT: 2,194.50
 TRANSPORTATION: 21.64

1 2 * 6,491.80 46 553789 BO 20.25

TERMS NET 30 DAYS

PLEASE RETURN REMITTANCE COPY WITH PAYMENT

NO RETURNS ACCEPTED WITHOUT AUTHORIZATION

PAY THIS AMOUNT

2,216.14