Inspection Snapshot

Inspection ID: 08:38 AM - 05:43 PM

Inspection Start Inspection End

 Date:
 11/17/2017
 Date:
 11/17/2017

 Property ID:
 VA011000208
 Property Type:
 Public Housing

Property Name: MORNINGSIDE MANOR

Inspection State: Successful **Score:** 91b

Property Profile

MORNINGSIDE MANOR

Property Name: Scattered Site? No

Multiple Site? No

Address Line 1: 1020 13TH Street SE

Address Line 2:

City: State: VA **ROANOKE** ZIP: 24013 Extension:

Phone: (540) 983-9223 Extension:

Fax: (540) 527-1099 Email: dstanley@rkehousing.org

| | | Building | | | Units | |
|-------------|----------|----------|---------|----------|--------|---------|
| Type | Expected | Actual | Sampled | Expected | Actual | Sampled |
| Residential | 1 | 1 | 1 | 105 | 105 | 22 |
| Common | 2 | | | - | - | - |
| Total | 3 | 1 | 1 | 105 | 105 | 22 |

| Occupancy Information | | | |
|---|-----|----|--|
| No. of Occupied Units Occupancy Rate Inspect Vacant Units | | | |
| 101 | 96% | No | |

Comments VA 11-8 Bed Bugs reported in BLD/UNIT 300/311

Participant Profile

Executive Director [Primary Contact / Not Present During Inspection]

Name (F, MI, L): Glenda E. Goh

Organization:

Address Line 1: 2624 Salem Turnpike NW

Address Line 2:

City: Roanoke State: VA

ZIP: 24017 **Extension:** Phone: (540) 983-9241 **Extension:**

Fax: Email: ggoh@rkehousing.org

Management Agent [Not Present During Inspection]

Name (F, MI, L): David Bustamante

Organization:

Address Line 1: 2624 Salem Turnpike NW

Address Line 2:

City: Roanoke State: VA

ZIP: 24017 **Extension**: **Phone**: (540) 983-9241 **Extension**:

Fax: Email: dbusamante@rkehousing.org

Site Manager [Present During Inspection]

Name (F, MI, L): Denise Stanley

Organization:

Address Line 1: 3038 Melrose Ave

Address Line 2:

City: Roanoke State: VA

ZIP: 24017 Extension:

Phone: (540) 983-9249 **Extension**:

Fax: Email: dstanley@rkehousing.org

Other [Present During Inspection]

Name (F, MI, L): Gwen Parker

Organization:

Address Line 1: 1020 13th SE

Address Line 2:

City: Roanoke State: VA

ZIP: 24013 **Extension:** Phone: (540) 983-9223 **Extension:**

Fax: Email: gparker@rkehousing.org

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Score Summary

| Area | Possible Points | Deductions(Excluding H&S) | Pre H&S Points | H&S Deductions | Final Points |
|-------------------|--------------------|---------------------------|-------------------|-------------------|--------------|
| Site | 13.99 | 0.00 | 13.99 | 0.00 | 13.99 |
| Building Exterior | 15.99 | 0.00 | 15.99 | 0.00 | 15.99 |
| Building Systems | 21.32 | 0.00 | 21.32 | 0.00 | 21.32 |
| Common Area | 13.59 | 6.30 | 7.30 | 0.00 | 7.30 |
| Unit | 35.11 | 2.92 | 32.19 | 0.08 | 32.11 |
| Total | 100.00 | 9.21 | 90.79 | 0.08 | 90.71 |

Score Version: 1 Score Date: 11/17/2017 Final Score: 91b

Health & Safety Summary

| | Site | Buildings | Units | Total |
|----------------|---------|-----------|-------|-------|
| Non-Life Threa | atening | (NLT) | | |
| Actual | 0 | 0 | 1 | 1 |
| Projected | 0 | 0 | 5 | 5 |
| Life Threateni | ng (LT) | | | |
| Actual | 0 | 0 | 0 | 0 |
| Projected | 0 | 0 | 0 | 0 |
| Smoke Detect | ors (SD |) | | |
| Actual | 0 | 0 | 0 | 0 |
| Projected | 0 | 0 | 0 | 0 |
| Overall | | | | |
| Actual | 0 | 0 | 1 | 1 |
| Projected | 0 | 0 | 5 | 5 |
| | | _ | | |

Health and Safety Narrative

1 site, 1 buildings and 22 units were inspected.

1 health and safety deficiencies(HSD) were observed.

Percentage Inspected:

Site (PIS): 100% Building (PIB): 100% Unit (PIU): 21%

Projected HSD:

Site = (Actual HSDS) / PIS Building = (Actual HSDB) / PIB Unit = (Actual HSDU) / PIU

If all buildings and units were inspected, it is projected that a total of 5 health and safety deficiencies would apply to the property.

Systemic Deficiencies

| Туре | Area | ltem | Deficiency | B/U with defects | Total B/U | % |
|----------|------|---------|---|------------------|--------------|-----|
| Ordinary | Site | Hazards | HS - Lead Hazard Report | 1 | 1 | 100 |
| Ordinary | CA | Doors | CA - Damaged Hardware/Locks (Doors) | 1 | 1 | 100 |
| Ordinary | CA | Doors | CA - Damaged Hardware/Locks (Doors) | 1 | 1 | 100 |
| Ordinary | CA | Doors | CA - Damaged Surface (Holes/Paint/ Rust/Glass) (Doors) | 1 | 1 | 100 |

Note:

B/U - Indicates Buildings or Units

BE - Indicates Building Exterior

BS - Indicates Building Systems

CA - Indicates Common Areas

Capital items are repairs that generally require large cash outlays. (Items such as new roofs and new appliances)

Ordinary items are repairs that require smaller cash outlays. (Items such as light fixtures, fire extinguishers and smoke detectors)

Building/Unit Summary

| Entity | Expected | Actual | # Inspected | # Reported Uninspectable |
|----------|----------|--------|-------------|--------------------------|
| Building | 3 | 1 | 1 | 2 |
| Unit | 105 | 105 | 22 | 0 |

Building 208 - MORNINGSIDE MANOR HIGHRISE [Sample , Inspected]

Address Line 1: 1020 13TH ST SE

Address Line 2:

 City:
 ROANOKE
 State:
 VA

 Zip:
 24013
 Extension:
 2041

| Туре | Constructed In | Floors | Expected Unit Count | Actual Unit Count |
|--------------------|----------------|--------|---------------------|----------------------|
| Elevator Structure | 1972 | 6 | 105 | 105 |

Comments:

| Unit # | # Bedrooms | Occupied? | Uninspected Reason? |
|--------|------------|-----------|---------------------|
| 102 | 1 Bedroom | Yes | |
| 202 | 0 Bedroom | Yes | |
| 207 | 0 Bedroom | Yes | |
| 212 | 0 Bedroom | Yes | |
| 216 | 0 Bedroom | Yes | |
| 301 | 1 Bedroom | Yes | |
| 306 | 0 Bedroom | Yes | |
| 311 | 1 Bedroom | Yes | |
| 316 | 0 Bedroom | Yes | |
| 320 | 0 Bedroom | Yes | |
| 405 | 1 Bedroom | Yes | |
| 410 | 0 Bedroom | Yes | |
| 415 | 1 Bedroom | Yes | |
| 419 | 0 Bedroom | Yes | |
| 504 | 1 Bedroom | Yes | |
| 509 | 0 Bedroom | Yes | |
| 514 | 1 Bedroom | Yes | |
| 519 | 0 Bedroom | Yes | |
| 603 | 0 Bedroom | Yes | |

| 608 | 1 Bedroom | Yes | |
|-----|-----------|-----|--|
| 613 | 0 Bedroom | Yes | |
| 618 | 1 Bedroom | Yes | |

Building 800 - MORNINGISIDE ADMIN OFFICES [Excluded not in Universe , Added by

Mistake]

Address Line 1: 1020 13TH STREET SE

Address Line 2:

 City:
 ROANOKE
 State:
 VA

 Zip:
 24013
 Extension:
 2041

| Туре | Constructed In | Floors | Expected Unit Count | Actual Unit Count |
|---------------------------|----------------|--------|---------------------|----------------------|
| Non Dwelling Structure | 1972 | 1 | 0 | 0 |

Comments: This building does not exist. Should not be in the profile.

Building 805 - MORNINGSIDE SHOP [Excluded not in Universe, Added by Mistake]

Address Line 1: 1020 13TH STREET SE

Address Line 2:

 City:
 ROANOKE
 State:
 VA

 Zip:
 24013
 Extension:
 2041

| Туре | Constructed In | Floors | Expected Unit Count | Actual Unit Count |
|---------------------------|----------------|--------|---------------------|----------------------|
| Non Dwelling Structure | 1972 | 1 | 0 | 0 |

Comments: Does not meet the definition of a building

Certificates

| Certificate Item | Certificate State |
|-------------------------------------|--|
| Boilers | Yes - This certificate is provided or is not expired |
| Elevators | Yes - This certificate is provided or is not expired |
| Fire Alarms | Yes - This certificate is provided or is not expired |
| Lead-Based Paint Disclosure Forms | Yes - This certificate is provided or is not expired |
| Lead-Based Paint Inspection Reports | Yes - This certificate is provided or is not expired |
| Sprinkler Systems | Yes - This certificate is provided or is not expired |

Score Details

Note: The inspection software allows for the recording of the same deficiency as many times as it occurs. However, it is only scored once. The number within the parenthesis after the Deficiency indicates the number of observations for this inspectable area. For example; "Site - Spalling (Walkway / Steps) (4)" indicates the deficiency was observed and recorded 4 times under Site. Each individual observation can be found in the Deficiency Details section of this report.

| Item | Deficiency | Severity | Points Deducted | Points Received |
|--------------------|------------|----------|--------------------|--------------------|
| Site - MORNINGSIDE | | | | |
| Hazards | 0.00 | | | |
| | | | 0.00 | 13.99 |

| Building 208 | Building 208 - MORNINGSIDE MANOR HIGHRISE - Common Areas [Possible Points : 13.59] | | | | | |
|---|--|---------|------|------|--|--|
| Non-Health A | | | | | | |
| Doors | CA - Damaged Hardware/Locks (Doors) | Level 2 | 0.90 | | | |
| Doors CA - Damaged Hardware/Locks (Doors) Level 3 | | | | | | |
| Doors | 1.80 | | | | | |
| | · | | 6.30 | 7.30 | | |

| Building 208 - MOF | Building 208 - MORNINGSIDE MANOR HIGHRISE - Unit 102 [Possible Points : 1.59] | | | | | |
|---|---|--|------|------|--|--|
| Non-Health And Safety Deficiencies | | | | | | |
| Doors Unit - Damaged Hardware/Locks (Doors) Level 3 | | | | | | |
| Kitchen Items Unit - Cabinets - Missing/Damaged (Kitchen) Level 2 | | | | | | |
| | | | 0.33 | 1.26 | | |

| Building 208 | Building 208 - MORNINGSIDE MANOR HIGHRISE - Unit 216 [Possible Points : 1.59] | | | | | | |
|------------------------------------|---|--|------|------|--|--|--|
| Non-Health And Safety Deficiencies | | | | | | | |
| Walls | Walls Unit - Damaged (Walls) Level 1 | | | | | | |
| | • | | 0.04 | 1.56 | | | |

| Building 208 - MORNINGSIDE MANOR HIGHRISE - Unit 301 [Possible Points : 1.59] | | | | | |
|---|--|--|------|------|--|
| Non-Health And Safety Deficiencies | | | | | |
| Doors Unit - Damaged Hardware/Locks (Doors) Level 3 | | | | | |
| Kitchen Items Unit - Sink - Missing/Damaged (Kitchen) Level 3 | | | | | |
| | | | 1.44 | 0.15 | |

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| Item | Deficiency | Severity | Points Deducted | Points Receive |
|------------------|--|----------------|---------------------|-------------------|
| | ORNINGSIDE MANOR HIGHRISE - Unit 306 [Possible | Points : 1.59] | | |
| | Safety Deficiencies | | | |
| Kitchen Items | Unit - Range/Stove- Missing/Damaged/Inoperable (Kitchen) | Level 2 | 0.29 | |
| | | | 0.29 | 1.3 |
| Building 208 - M | ORNINGSIDE MANOR HIGHRISE - Unit 311 [Possible | Points : 1 501 | | |
| | Safety Deficiencies | roints . 1.59 | | |
| Doors | Unit - Damaged Hardware/Locks (Doors) | Level 3 | 0.17 | |
| | | 1 | 0.17 | 1.4 |
| Duilding 200 M | ODNINGSIDE MANOR HIGHBISE - Hait 500 (Bassible | Dointo : 4 FOI | | |
| | ORNINGSIDE MANOR HIGHRISE - Unit 509 [Possible Safety Deficiencies | Points : 1.59] | | |
| Kitchen Items | Unit - Cabinets - Missing/Damaged (Kitchen) | Level 2 | 0.16 | |
| Kitchen Items | Unit - Refrigerator - Missing/Damaged/Inoperable (Kitchen) | Level 1 | 0.14 | |
| | | | 0.30 | 1.2 |
| | | | | |
| | ORNINGSIDE MANOR HIGHRISE - Unit 514 [Possible | Points : 1.59] | | |
| Doors | Safety Deficiencies Unit - Damaged Hardware/Locks (Doors) | Level 3 | 0.17 | |
| 200.0 | Jamagea Harawa. 6, 2001.0 (2001.0) | 2010.0 | 0.17 | 1.4 |
| | | | • | |
| | ORNINGSIDE MANOR HIGHRISE - Unit 519 [Possible | Points : 1.59] | | |
| | Safety Deficiencies | 1 | 0.47 | |
| Doors | Unit - Damaged Hardware/Locks (Doors) | Level 3 | 0.17 0.17 | 1.4 |
| | | | 0.17 | 1.4 |
| | ORNINGSIDE MANOR HIGHRISE - Unit 618 [Possible | Points : 1.59] | | |
| Health And Safet | Unit - Inoperable (Call-for-Aid) (NLT) | Level 3 | 0.08 | |
| Call-101-Alu | Onit - Inoperable (Gail-101-Ald) (NL1) | Level 3 | 0.08 | |
| | | | 0.08 | 1.3 |

Deficiency Details

| Item | Location/Comments | Deficiency/Severity | Decisions |
|-----------------------|-------------------------|---------------------------------|----------------------|
| Site - MORNINGSIDE N | MANOR - Site(0) | | |
| Non-Health And Safety | . , | | |
| Hazards | Lead based paint report | HS - Lead Hazard Report - L3 | - Lead Hazard Report |

Building 208 - MORNINGSIDE MANOR HIGHRISE[Sample,Inspected] - Building Exterior

None

Building 208 - MORNINGSIDE MANOR HIGHRISE[Sample,Inspected] - Building Systems

None

| Building 208 - MORNI | NGSIDE MANOR HIGHRIS | E[Sample,Inspected] - Com | mon Areas |
|---------------------------|--|--|--|
| Non-Health And Safe | ty Deficiencies | | |
| Community Room | Floor 1 closer inop on left door exterior door | CA - Damaged Hardware/ Locks (Doors) - L3 | Entry Door (leads to outside) Hardware is damaged or missing Door does not function as it should (it does not properly latch). |
| Office | Floor 1 maintence office, lock broken | CA - Damaged Hardware/ Locks (Doors) - L2 | All Other Doors (includes closet or other interior doors) Hardware is damaged or missing Other interior door does not function as it should or cannot be locked. |
| Other Community Spaces | Floor 4 4th floor lounge area large crack at top | CA - Damaged Surface (Holes/Paint/Rust/Glass) (Doors) - L3 | All Other Doors (includes closet or other interior doors) Surface is damaged Door has significant peeling, cracked, or no paint. This condition DOES NOT RESULT in a Health and Safety concern. |

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| ltem | Location/Comments | Deficiency/Severity | Decisions | | | |
|--|-------------------------------------|--|--|--|--|--|
| Building 208 - MORNINGSIDE MANOR HIGHRISE[Sample,Inspected] - Unit 102 | | | | | | |
| Non-Health And S | Safety Deficiencies | | | | | |
| Doors | Kitchen closer inop | Unit - Damaged Hardware/ Locks (Doors) - L3 | Entry Door to Unit Hardware is damaged or missing Door does not function as it should (it does not properly latch). | | | |
| Kitchen Items | Kitchen 1 of 7 broken cabinet doors | Unit - Cabinets - Missing/ Damaged (Kitchen) - L2 | Kitchen Cabinets Cabinets, doors, shelves, or laminate damaged or missing 10% to 50% of cabinets, doors, shelves, or laminate damaged or missing | | | |

Building 208 - MORNINGSIDE MANOR HIGHRISE[Sample,Inspected] - Unit 202

None

Building 208 - MORNINGSIDE MANOR HIGHRISE[Sample,Inspected] - Unit 207

None

Building 208 - MORNINGSIDE MANOR HIGHRISE[Sample,Inspected] - Unit 212

None

| Building 208 - I | Building 208 - MORNINGSIDE MANOR HIGHRISE[Sample,Inspected] - Unit 216 | | | | | | |
|------------------|--|--------------------------------|---|--|--|--|--|
| Non-Health An | Non-Health And Safety Deficiencies | | | | | | |
| Walls | Kitchen left side low | Unit - Damaged (Walls) - L1 | Hole(s) Between one square inch and up to a sheet of paper, but, you cannot see through the hole | | | | |

| Building 208 - MOF | Building 208 - MORNINGSIDE MANOR HIGHRISE[Sample,Inspected] - Unit 301 | | | | |
|--------------------|--|--|---|--|--|
| Non-Health And Sa | afety Deficiencies | | | | |
| Doors | Kitchen closer inop | Unit - Damaged Hardware/ Locks (Doors) - L3 | Entry Door to Unit Hardware is damaged or missing Door does not function as it should (it does not properly | | |

Report generation date/time: 11/17/2017 07:20 PM Score Version: 1 Page: 13 of 16 Report template version: 04/15/2011 Note: The report generation date/time does not reflect the inspection release date/time.

| Item | Location/Comments | Deficiency/Severity | Decisions |
|---------------|--------------------------|--|---|
| | | | latch). |
| Kitchen Items | Kitchen disposal inop | Unit - Sink - Missing/ Damaged (Kitchen) - L3 | Kitchen SinkThe sink"s hardware is missing or is not functioning |

| Building 208 - MORNINGSIDE MANOR HIGHRISE[Sample,Inspected] - Unit 306 Non-Health And Safety Deficiencies | | | |
|---|--|--|--|
| | | | |

| Building 208 - MORNINGSIDE MANOR HIGHRISE[Sample,Inspected] - Unit 311 Non-Health And Safety Deficiencies | | | |
|---|--|--|--|
| | | | |

Building 208 - MORNINGSIDE MANOR HIGHRISE[Sample,Inspected] - Unit 316 None

Building 208 - MORNINGSIDE MANOR HIGHRISE[Sample,Inspected] - Unit 320

None

Building 208 - MORNINGSIDE MANOR HIGHRISE[Sample,Inspected] - Unit 405

None

Building 208 - MORNINGSIDE MANOR HIGHRISE[Sample,Inspected] - Unit 410

None

Building 208 - MORNINGSIDE MANOR HIGHRISE[Sample,Inspected] - Unit 415

None

Building 208 - MORNINGSIDE MANOR HIGHRISE[Sample,Inspected] - Unit 419

None

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| Item | Location/Comments | Deficiency/Severity | Decisions | | |
|--|-------------------|---------------------|-----------|--|--|
| Building 208 - MORNINGSIDE MANOR HIGHRISE[Sample,Inspected] - Unit 504 | | | | | |
| None | | | | | |

| Building 208 - MORNINGSIDE MANOR HIGHRISE[Sample,Inspected] - Unit 509 | | | | |
|--|---|--|--|--|
| Non-Health And Safety Deficiencies | | | | |
| Kitchen Items | Kitchen cabinet door delaminated 1 of 7 | Unit - Cabinets - Missing/ Damaged (Kitchen) - L2 | Kitchen Cabinets Cabinets, doors, shelves, or laminate damaged or missing 10% to 50% of cabinets, doors, shelves, or laminate damaged or missing | |
| Kitchen Items | Kitchen handle missing | Unit - Refrigerator - Missing /Damaged/Inoperable (Kitchen) - L1 | RefrigeratorDoor seals are deteriorated | |

| Building 208 - MORNINGSIDE MANOR HIGHRISE[Sample,Inspected] - Unit 514 Non-Health And Safety Deficiencies | | | |
|---|--|--|--|
| | | | |

| Building 208 - MORNINGSIDE MANOR HIGHRISE[Sample,Inspected] - Unit 519 | | | |
|--|------------------------|--|---|
| Non-Health And Safety Deficiencies | | | |
| Doors | Kitchen inop closer | Unit - Damaged Hardware/ Locks (Doors) - L3 | Entry Door to Unit Hardware is damaged or missing Door does not function as it should (it does not properly latch). |

Building 208 - MORNINGSIDE MANOR HIGHRISE[Sample,Inspected] - Unit 603 None

| Building 208 - MORNINGSIDE MANOR HIGHRISE[Sample,Inspected] - Unit 608 | |
|--|--|
| None | |

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| Item | Location/Comments | Deficiency/Severity | Decisions | | |
|--|-------------------|---------------------|-----------|--|--|
| Building 208 - MORNINGSIDE MANOR HIGHRISE[Sample,Inspected] - Unit 613 | | | | | |
| None | | | | | |

| Building 208 - MORNINGSIDE MANOR HIGHRISE[Sample,Inspected] - Unit 618 Non-Health And Safety Deficiencies Health And Safety Deficiencies | | | | | | | |
|--|--|--|--|--------------|----------------------------------|--|---|
| | | | | Call-for-Aid | Bathroom blocked by furniture | Unit - Inoperable (Call-for-Aid) (NLT) - L3 | Alerts local entities (on-site) Tested - Call-for-Aid as installed does NOT serve its intended function |

Notice: Modifications to the Inspection Summary Report

With the rollout of the new Uniform Physical Condition Standards (UPCS) inspection software (version 4.0). PIH-REAC now has the capability to collect more detailed information about observations made during the inspection of properties. Therefore, the report has been modified to provide this detailed information, and also to make the results of the inspection more clear. The following explains the major changes to the report.

Changes to Score Summary - The section of the report, which summarizes the score, has been modified to better explain how the final score was derived for the property, and the source of lost points. Additionally, score information from the two most recent inspections of the property is provided to allow comparison to this inspection's score.

Addition of scored and non-scored deficiency reports - The section of the report that displays observed deficiencies has been divided into two sections: the Score Report and the Deficiency Report. Non-scored deficiencies refer to multiple deficiencies of the same type observed with the same sub-area, they are reported for informational purposes only and are not scored. Only one deficiency of the same type for the same sub-area is counted for scoring purposes.

Score Report - a detailed account of only the scored deficiencies by sub-area.

Deficiency Report - A detailed account of all deficiencies, both scored and non-scored, by sub-area. In addition, standardized locations and more descriptive information for each deficiency are provided.

To read more about the above, and for additional assistance in understanding the report, you may access the Inspection Summary Report Guide (version 4.0) at http://www.hud.gov/offices/reac/products/pass/inspectionrpt40.cfm