

From: [Jenna Hotaling](#)
To: Amanda.Loveland@dellagoresort.com
Cc: [Becker, Tammy \(GAMING\)](#)
Subject: Re: Problem Gambling brochures
Date: Monday, February 28, 2022 4:16:36 PM
Attachments: [image002.png](#)
[image004.png](#)
[image008.png](#)
[image009.png](#)

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Hi Amanda,

I'm more than happy to drop off some of the brochures to you this week. How many do you need?

Jenna Hotaling, CHES, CHC
Team Leader-Finger Lakes PGRC

2507 Browncroft Blvd. Suite 103

Rochester, NY 14625

Cell: [REDACTED]

<https://nyproblemgamblinghelp.org/>



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From: Amanda Loveland <Amanda.Loveland@dellagoresort.com>

Date: Monday, February 28, 2022 at 3:29 PM

To: Jenna Hotaling <JHotaling@nyproblemgambling.org>

Cc: Becker, Tammy (GAMING) <Tammy.Becker@gaming.ny.gov>

Subject: RE: Problem Gambling brochures

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Hi Jenna,

I had hope you could help me concerning the brochures your team provides to del Lago. It appears we are getting low on the brochure attached above. What are the steps to receive more of these brochures?

Sincerely,



Amanda Loveland, GAMS

Director of Compliance

Office (315) 946-1627

Cell: [REDACTED]



GAMS™

Gaming Anti-Money Laundering Specialist

From: Jenna Hotaling <JHotaling@nyproblemgambling.org>

Sent: Friday, March 06, 2020 3:26 PM

To: Amanda Loveland <Amanda.Loveland@dellagoresort.com>; Holly Manslank <Holly.Manslank@dellagoresort.com>

Subject: Re: Problem Gambling brochures

The ones I've attached are our general PGRC brochures. We have a different kind that looks similar to this, but lists warning signs.

Jenna Hotaling, CHES

Team Leader-Finger Lakes PGRC

71 Goodway Drive

Rochester, NY 14623

Cell: [REDACTED]

<https://nyproblemgamblinghelp.org/>



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From: Amanda Loveland <Amanda.Loveland@dellagoresort.com>
Sent: Friday, March 6, 2020 3:05 PM
To: Holly Manslank <Holly.Manslank@dellagoresort.com>; Jenna Hotaling <JHotaling@nyproblemgambling.org>
Subject: RE: Problem Gambling brochures

Hi Jenna,

Thank you so much for getting back to Holly so quickly. I hate to ask, but could you send a picture of the "brochures" you are sending to us. I was asked to order brochures I have on property, and I don't want to duplicate efforts. This would assist in limiting the amount of "same type" pamphlets we are receiving.

Thanks,
Amanda

From: Holly Manslank <Holly.Manslank@dellagoresort.com>
Sent: Friday, March 06, 2020 2:40 PM
To: Jenna Hotaling <JHotaling@nyproblemgambling.org>
Cc: Amanda Loveland <Amanda.Loveland@dellagoresort.com>
Subject: RE: Problem Gambling brochures

Jenna,

That would be wonderful. I can meet you at the employee entrance around back at any time that is convenient for you. Just let me know when. Thank you again.



Holly Manslank
Compliance Manager
1133 State Route 414
Waterloo, NY 13165

O 315-946-1628

C [REDACTED]

Email: holly.manslank@dellagoresort.com

From: Jenna Hotaling <JHotaling@nyproblemgambling.org>
Sent: Friday, March 06, 2020 2:37 PM
To: Holly Manslank <Holly.Manslank@dellagoresort.com>
Cc: Amanda Loveland <Amanda.Loveland@dellagoresort.com>
Subject: Re: Problem Gambling brochures

Hello Holly,

No problem. Could I drop them off Monday afternoon? Where should I leave them?

Jenna

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From: Holly Manslank <Holly.Manslank@dellagoresort.com>
Sent: Friday, March 6, 2020 2:36:17 PM
To: Jenna Hotaling <JHotaling@nyproblemgambling.org>
Cc: Amanda Loveland <Amanda.Loveland@dellagoresort.com>
Subject: RE: Problem Gambling brochures

Hello Jenna,

We were hoping to get them in advance of the press conference. Please let me know if this would be possible. Thank you.



Holly Manslank
Compliance Manager
1133 State Route 414
Waterloo, NY 13165
O 315-946-1628
C [REDACTED]
Email: holly.manslank@dellagoresort.com

From: Jenna Hotaling <JHotaling@nyproblemgambling.org>
Sent: Friday, March 06, 2020 2:35 PM
To: Holly Manslank <Holly.Manslank@dellagoresort.com>
Cc: Amanda Loveland <Amanda.Loveland@dellagoresort.com>
Subject: Re: Problem Gambling brochures

Hi Holly,

Thank you for reaching out! We would be more than happy to provide more brochures for your problem gambling displays. I will actually be at Del Lago for a press conference for Problem Gambling Awareness Month on March 16th. Could I bring you the brochures then?

Best regards,
Jenna

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From: Jenna Hotaling <JHotaling@nyproblemgambling.org>
Sent: Friday, March 6, 2020 2:32:52 PM
To: Holly Manslank <Holly.Manslank@dellagoresort.com>
Cc: Amanda Loveland <Amanda.Loveland@dellagoresort.com>
Subject: Re: Problem Gambling brochures

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From: Holly Manslank <Holly.Manslank@dellagoresort.com>
Sent: Friday, March 6, 2020 2:29:08 PM
To: Jenna Hotaling <JHotaling@nyproblemgambling.org>
Cc: Amanda Loveland <Amanda.Loveland@dellagoresort.com>
Subject: Problem Gambling brochures

Hello,

I am contacting you on behalf of our new Director of Compliance, Amanda Loveland. We would like to get more brochures for our problem gambling displays and Responsible Gaming Resource Center. Please let me know if you need any additional information, or have any questions. Thank you.



Holly Manslank
Compliance Manager
1133 State Route 414
Waterloo, NY 13165

O 315-946-1628

C [REDACTED]

Email: holly.manslank@dellagoresort.com