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To: <u>Hapeman, Carolyn (GAMING)</u>
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Subject: Question

Date: Thursday, January 20, 2022 11:39:53 AM

Attachments: Outlook-yqm0uejz.png

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## Hi Carolyn

A question is coming up for us. How does a person self exclude from all mobile sports betting in NYS? Also is there a way for people to opt out of advertising without creating an account on an MSB platform to do so?

Any further solutions for mobile ads since the QR code won't assist those who are on a mobile device when they see them? It'd be great if there was a way to make them clickable or replace them with a clickable link.

## Thanks,

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