From: <u>Michelle Hadden</u>
To: <u>Shana Silverman</u>

Cc: Fuller, Maggie (GAMING); jmaney@nyproblemgambling.org; scanallatos@nyproblemgambling.org

Subject: PGRC Website

Date: Tuesday, April 12, 2022 2:06:26 PM

Attachments: Outlook-qxl5mwwp.pnq

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders or unexpected emails.

## Hi Shana

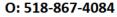
Because our PGRC website landing page is now on every lottery ticket, commercial for MSB, etc. across the state via QR code, we need to ensure that as updates happen to the site, etc. we are sharing that information with the NYS Gaming Commission prior to making the change on the backend.

It seems a certificate was changed on the backend last week and the QR code was redirecting to a 404 page for almost a day. If you have any questions I can connect you with the person responsible for handling this at the NYS Gaming Commission. Maggie is cc'd here for ease of contact.

Either way in the future just give me a heads up beforehand and we'll connect you with Maggie to avoid any unexpected "outages" in the QR redirect.

Thank you for your help with this!

Michelle Hadden, MSW Assistant Executive Director, Program New York Council on Problem Gambling





Confidentiality Notice: The contents of this email, all related responses and any files and/or attachments transmitted with it are CONFIDENTIAL and are intended solely for the use of the individual or entity to whom they are addressed. This email may contain legally privileged information and may not be disclosed or forwarded to anyone else without authorization from the originator of this email. If you have received this email in error, please notify the sender immediately and delete all copies from your system.