

**From:** [Michelle Hadden](#)  
**To:** [Hapeman, Carolyn \(GAMING\)](#)  
**Cc:** [jmaney@nyproblemgambling.org](mailto:jmaney@nyproblemgambling.org)  
**Subject:** Fw: VSE question  
**Date:** Tuesday, January 4, 2022 10:46:51 AM  
**Attachments:** [Outlook-r4i3ok5x.png](#)  
[Outlook-ifbsqudh.png](#)

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Happy New Year! Please see below. Can I have the individual do the extension with you? Or is there a more appropriate place to ensure they don't have to go in to the facility?

**Michelle Hadden, MSW**  
**Assistant Executive Director, Program**  
**New York Council on Problem Gambling**  
**O: 518-867-4084**  
**C:** [REDACTED]



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**From:** Rachel Lauria <RLauria@nyproblemgambling.org>  
**Sent:** Tuesday, December 21, 2021 12:19 PM  
**To:** Michelle Hadden <mhadden@nyproblemgambling.org>  
**Subject:** VSE question

Hi Michelle,

There's a client in care w/ a Western clinician, who wants to renew their VSE (signed up for 1 year, it is almost up) and wants to sign lifetime. Client and clinician called casino together.

Casino told them he needs to go in. Not sure if it is Hamburg or Seneca.

Any input you can provide is helpful. I know for initial VSE, people can do the mail in w/ notary, but the casino said its different to extend.

## Rachel Lauria

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