

ADDENDUM 3 TO INMATE TELEPHONE SERVICE AGREEMENT

This Addendum three modifies the Inmate Calling Program Agreement ("Original Agreement") dated November 1, 2003 between Global Tel*Link Corporation ("Company") and Mecklenburg County Sheriff's Office, North Carolina ("the Sheriff").

Company and the Sheriff hereby agree and state as follows:

- 1. Company and Sheriff mutually agree to exercise the renewal options as shown in Paragraph 2.1 of the original Agreement.
- 2. The new expiration date of the original Agreement is now December 1, 2014.
- 3. Change Section 4.1 to read: GTL agrees to pay the Sheriff a monthly commission at the rate of 62% of the gross billed revenue. Gross billed revenue is defined as all calls placed from the Telephones at the Sheriff's Locations billed with no exclusions for unbillable, uncollectible, fraudulent, line charges, collections costs or cost of doing business. GTL will take gross billed revenue and multiply by the contracted commission percent.
- 4. Change Section 4.2 to read: The Sheriff with approval by the Mecklenburg County Commissioners has designated 16.8% of the commissions received be specifically designated for the special revenue fund for vocational/educational programs. A separate commission check payable to the "Mecklenburg County Sheriff's Office Helping Hands" should be forwarded to:

Mecklenburg County Sheriff's Office Helping Hands 801 East Fourth Street Charlotte, North Carolina 28202

- 5. This addendum does not include new equipment, or changes to any calling rates. Company agrees that, should Sheriff implement an increase in rates, the parties will negotiate an increase in commission offer.
- 6. All other terms and conditions of the Original Agreement between Company and the Sheriff remain in full force and effect.

IN WITNESS WHEREOF, the parties, by and through their authorized representatives, have executed this Addendum on this the first day of December, 2010.

Global Tel*Link Corporation

Nama: Joffray B. Haidingar

Name: Jeffrey B. Haidinger Title: President, Services

Mecklenburg County Sheriff's Office

Name: Daniel E. Bailey, Jr.

Title: Sheriff

Approved as to legal form:

Marilyn D. Porter, Sheriff's Attorney