

## RE: December 2022 2022 OIG Hotline Submission

Homeowner Assistance Fund <OIG-HAF@oig.treas.gov>

Tue 4/25/2023 9:02 AM

To: Michael Locke <mb122885@msn.com>

Thank you for your reply and the additional information. If you are still working with your housing program, you should continue to do so. We will determine the appropriate personnel at the housing program and/or Treasury to route your issue.

Operator 1

Treasury Office of Inspector General

[oig-haf@oig.treas.gov](mailto:oig-haf@oig.treas.gov)

Treasury OIG distributes, requests, and receives information on specific Homeowner's Assistance Fund complaints using this inbox. Unless you are replying to a specific question from our office, there will be no communication or discussion on unrelated matters. If you need to provide additional information (beyond what we have requested) or have a new issue related to the Homeowner's Assistance Fund or another program, please use the following link: <https://oig.treasury.gov/report-fraud-waste-and-abuse>

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**From:** Michael Locke <mb122885@msn.com>

**Sent:** Wednesday, April 19, 2023 9:39 AM

**To:** Homeowner Assistance Fund <OIG-HAF@oig.treas.gov>

**Subject:** Re: December 2022 2022 OIG Hotline Submission

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Hello,

It hasn't.

Please see the following link for my pending public records request to the Florida DEO for all relevant documents pertaining to my application:

<https://www.muckrock.com/foi/florida-34/homeowners-assistance-fund-documents-app-49996-143993/>

If you're unable to access the link, please use your preferred internet search engine and search "mb122885, Homeowners Assistance Fund Documents APP-49996, muckrock.com."

1. I filed an application for Homeowner's Assistance Fund financial aid on 6/1/2022.
2. My application is still pending and I'm unsure on a timeline of when a decision will be made as to whether I receive assistance or not.
3. The US Treasury approved program plan for Florida is here:  
[https://home.treasury.gov/system/files/136/HAFP-0076-Florida\\_SalesforceSubmission.pdf](https://home.treasury.gov/system/files/136/HAFP-0076-Florida_SalesforceSubmission.pdf)
4. The US Treasury HAF guidance is here:

<https://home.treasury.gov/system/files/136/HAF-Guidance.pdf>

5. A news article stating applications are processed in the order they're received is here:  
"Florida homeowners are invited to apply based on need, and applications are processed in the order they are received. DEO is working as quickly as possible to expedite relief to eligible applicants," McGowan said.

DEO Press Secretary Leigh McGowan

<https://www.clickorlando.com/news/local/2022/08/16/florida-homeowner-assistance-program-saves-11000-residents-since-february/?outputType=amp>

6. Recently, a third party contractor (HELP CDC) reached out to me regarding my status in the HAF program. It appears I have to agree to HELP CDC's involvement in the loss mitigation process in order to receive a decision regarding financial assistance. This would seemingly constitute new steps in the process not approved by the US Treasury in a previously provided link.

7. A simplified version of the HAF application process sans the additional step provided by the DEO is located at the following link:

<https://desotobocc.com/news/article/homeowner-assistance>

8. On 7/22/2022, per the DEO, a total of 16,562 applications had been submitted, with 7,690 applications having been approved.

See <https://floridajobs.org/news-center/DEO-Press/deo-press-2022/august-press-releases-2022/2022/08/19/florida-haf-leads-the-nation-modifies-forward-payment-assistance-to-assist-more-florida-homeowners>

9. On 8/19/2022, per the DEO, a total of 22,799 applications had been submitted, with 11,740 applications having been approved.

See [https://floridajobs.org/news-center/DEO-Press/deo-press-2022/july-press-releases-2022/2022/07/29/florida-to-close-successful-haf-program-registration-ahead-of-schedule-after-awarding-a-nation-leading-\\$240-million-to-florida's-most-vulnerable-homeowners](https://floridajobs.org/news-center/DEO-Press/deo-press-2022/july-press-releases-2022/2022/07/29/florida-to-close-successful-haf-program-registration-ahead-of-schedule-after-awarding-a-nation-leading-$240-million-to-florida's-most-vulnerable-homeowners)

Based on the proceeding information, it appears that mathematically I should have received at least a decision by now. It feels that my application processing is being extended for the purpose of a de facto denial by way of foreclosure. If this office is able to assist in any way, I'd greatly appreciate it.

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**From:** Homeowner Assistance Fund <[OIG-HAF@oig.treas.gov](mailto:OIG-HAF@oig.treas.gov)>

**Sent:** Wednesday, April 19, 2023 9:40 AM

**To:** [mb122885@msn.com](mailto:mb122885@msn.com) <[mb122885@msn.com](mailto:mb122885@msn.com)>

**Subject:** December 2022 2022 OIG Hotline Submission

Good Morning,

I work for the Department of Treasury, Office of Inspector General and am reaching out regarding your OIG hotline submission (related to the Homeowner Assistance Fund) received in December 2022. Please respond to this email indicating whether the issue with the HAF application process has been resolved.

Thank you,

Operator 2

Treasury Office of Inspector General

[oig-haf@oig.treas.gov](mailto:oig-haf@oig.treas.gov)

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