# Invoice #: 901994606 Account #: 120356019 License Plate: DII3436 State: FL Invoice Date: 04/02/23 INVOICE SUMMARY Previous Amount Due Payments/Adjustments Adjustments Payments/Adjustments Charges Fees/Charges Total Amount Due Pay By

\$2.50

# 

\$0.00

MICHAEL BASS LOCKE 127 DELVALLE ST MELBOURNE BEACH, FL 32951-3821

\$0.00



\$2.16

You are receiving this invoice for toll transactions recorded by the TOLL-BY-PLATE system(s) of the Florida Department of Transportation (FDOT), Miami-Dade Expressway Authority (MDX), Tampa Hillsborough Expressway Authority (THEA), and/or another partner agency. The vehicle identified in the image below is either registered, leased or was rented by you, and payment is required. To resolve this invoice and to prevent referral to a collections agency or imposition of a Vehicle Registration Stop, it is important that you pay the Total Amount Due on or before the "Pay By" date listed.

If you are an existing SunPass® customer, see Payment Options on page 2 for instructions. For customer service, please call 1-888-865-5352.



| PAYMENT OPTIONS   |                                     |  |  |  |  |  |
|---|-------------------------------------|--|--|--|--|--|
| Convert to a SunPass Account (see reverse)  | Online at sunpass.com (see reverse) |  |  |  |  |  |
| SUN PASS PREPAID TOLL PROGRAM   |                                     |  |  |  |  |  |
| Cash<br>(see reverse)   | Mail<br>(use payment slip below)    |  |  |  |  |  |
|   |                                     |  |  |  |  |  |
| If you have questions or need assistance, please contact the SunPass Customer Service Center at 1-888-865-5352, or visit sunpass.com. |                                     |  |  |  |  |  |

\$4.66

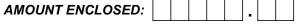
Per 320.03 and 316.1001 Florida Statutes, if payment in full for this invoice is not received by the "Pay By" date listed on the front of this document, the Florida Department of Transportation has the authority to place a registration stop against the registered owner of the vehicle and prevent you from renewing your license plate. Subsequent unpaid tolls may also result in additional fees, referral to collections and/or the issuance of a Uniform Traffic Citation for each unpaid toll.

Please detach this portion of this invoice and return with your payment to ensure proper credit. To pay by credit card, please go to www.sunpass.com or call 888-865-5352.

| License Plate | Invoice # | Invoice Date |
|---------------|-----------|--------------|
| FL-DII3436    | 901994606 | 04/02/23     |

# **TOLL ENFORCEMENT INVOICE**

Total
Amount Due Pay By
\$4.66 04/24/23



To update your address, please see the frequently asked questions information on the reverse side.



INV: 901994606

04/24/23

MICHAEL BASS LOCKE 127 DELVALLE ST MELBOURNE BEACH, FL 32951-3821



Make check payable and remit to: FDOT P.O. Box 31241 Tampa, FL 33631-3241

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Make check or money order payable to FDOT. Please include the invoice # on your check or money order to ensure proper posting of your payment. DO NOT SEND CASH, COINS or TEMPORARY CHECKS. DO NOT fold, staple or paperclip contents.



## ONE INVOICE MAKES PAYING TOLLS EASIER

As part of our continuing effort to improve customer service, the Florida Department of Transportation (FDOT), Miami-Dade Expressway Authority (MDX), and the Tampa Hillsborough Expressway Authority (THEA) have created a single TOLL-BY-PLATE invoice that reduces administrative fees and provides a single point of contact for any tolling questions that you may have.

## **PAYMENT OPTIONS**

#### If I am an existing SunPass customer, why did I receive this notice?

If you are an existing SunPass customer you may receive an invoice if, at the time of the transaction(s), your SunPass account did not have the vehicle license plate on this invoice listed or your account did not have sufficient funds.



- As long as your SunPass account had sufficient funds at the time of the transaction, you can add the vehicle license plate noted on
  this invoice, including an effective date prior to the earliest transaction date on the invoice.
   Follow the prompts to pay the invoiced tolls at the discounted SunPass rate.
- If your SunPass account did not have sufficient funds at the time of the transaction, you will need to pay the Total Amount Due
  appearing on the invoice before you can make any updates to your SunPass account.

If you have any questions, please call the SunPass Customer Service Center at 1-888-TOLL-FLA (1-888-865-5352).



#### How can I convert my invoice to a SunPass account?

To have applicable fees/violation charges waived and to pay the discounted SunPass toll rate, you can resolve this invoice by becoming a SunPass customer. Go to www.sunpass.com and click on "Toll Invoices." Enter your Invoice Number and License Plate Number. Select "Open a SunPass Account" and follow prompts to complete the process.



#### How do I pay my invoice with a credit card or my bank account?

Visit www.sunpass.com and click "Toll Invoices" for easy online payment instructions.



#### How can I pay my invoice with cash?

You can pay cash at one of our walk-in centers or at a retail location. Visit www.touch-n-buy.com/sunpass for a list of locations that accept cash invoice payments or www.sunpass.com/contactsunpass for a list of our walk-in centers and hours of operation.



#### How do I pay my invoice by mail?

Detach the payment slip on the reverse side of this document and return with your check or money order in the envelope provided.

## FREQUENTLY ASKED QUESTIONS

#### How can I dispute this invoice?

If you do not believe you are responsible for the tolls included on this document and would like to dispute this Toll Invoice, you can visit www.sunpass.com and click on "Unpaid Tolls" followed by "File a Dispute." For more information about disputes call our Customer Service Center at 1-888-865-5352.

#### Why did I get Express Lane Violations?

Tolls in Florida's Express Lanes are collected electronically, using an active, properly mounted SunPass or other interoperable transponder. Cash and TOLL-BY- PLATE are not accepted. If you received an Express Lanes Violation on this invoice, you are being charged the toll(s) incurred, plus a \$25.00 daily violation charge for each day an active transponder was not detected. To avoid the \$25.00 daily violation charge, purchase and activate a SunPass, or another interoperable transponder. (The Lee Roy Selmon Reversible Express Lanes are not subject to this charge.)

# How do I get a Vehicle Registration Stop removed for failure to pay my tolls?

If there has been a Registration Stop for failure to pay tolls, please pay immediately and allow 10 business days for processing from the date payment is received. If you require an immediate release of a Registration Stop placed by:

- FDOT and/or MDX, visit www.sunpass.com, click "Registration Stop" and follow the instructions or contact our Customer Service Center at 1-888-865-5352.
- THEA, please visit www.paytheatolls.com, click "Registration Hold Information" and follow the instructions or contact 1-877-258-5205.

#### What if the address on this Invoice needs to be changed?

Per Florida Statute, toll authorities in Florida rely on the accuracy of your motor vehicle record to obtain the address used in creating the documents issued.

- If your vehicle is registered in Florida, you can update your address at any Department of Motor Vehicle Service location, County Tax Collector
  offices or online at gorenew.com.
- If your vehicle is registered in another state, please visit the applicable Department of Motor Vehicles website for instructions on how to update.







Invoice #: 901994606 Account

Account #: 120356019

License Plate: DII3436

State: FL

Invoice Date: 04/02/23

# **Current Activity Period Detail Including Unpaid Toll Transaction(s)**

**Previous Amount Due** 

\$0.00

| Post Date             | Agency | Description                    | Lane | Axle<br>Count | Date     | Time        | Amount |
|-----------------------|--------|--------------------------------|------|---------------|----------|-------------|--------|
| 03/19/23              | MDX    | SR112 WEST (32ND AVE)          | 84S  | 2             | 03/12/23 | 05:52:18 AM | \$0.66 |
| 03/29/23              | FDOT   | SR91 JUPITER MAIN NB MP113     | 50\$ | 2             | 03/18/23 | 08:02:45 AM | \$0.70 |
| 03/30/23              | FDOT   | SR91 45TH STREET MAIN NB MP104 | 50\$ | 2             | 03/18/23 | 07:55:57 AM | \$0.80 |
| 04/02/23              |        | ADMINISTRATIVE CHARGE          |      |               | 04/02/23 | 04:30:00 PM | \$2.50 |
| Total Curent Activity |        |                                |      |               |          |             | \$4.66 |

Previous Amount Due \$0.00

Current Activity Subtotal \$4.66

TOTAL AMOUNT DUE \$4.66