

MANCHESTER CITY LIBRARY
INCIDENT REPORT FORM

Date of Incident: Wed. 01/09/2019

Time of Incident: 1324

LIC: DvZ

Brief Description of Incident: Security was approached by Admin. Staff member S. St. Martin concerning a patron reported to her by another patron (Bruce) that was underneath an outside wall bench located in the northeast corner of the bldg. Further investigation revealed a subject located and concealed in that corner who did not respond. MPD summoned for removal & AMR/MFD for backup in case of medical issues as per MPD dispatch. Subject was awakened by MPD officer and when asked for his information was evasive and became belligerent. Subject gave his name as "Tekeshion" with a dob [REDACTED] then "Justin Tekashion" then "Marcel Tekeshion" He was then threatened with arrest for providing false information. He was found out to be a Marcel Boutot dob 11/25/1990. Subject stated he was trespassed from shelter and had been looking for a place to sleep and complained why he could not sleep at here.

Description of Patron: Marcel Boutot dob 11/25/1990

Witnesses: (patrons and/or staff on duty): R.W. Kley MCL Security; D/D DS; Admin. SStM; MPD Officers: S. Duquette & K. McKenney

Action Taken: Subject removed by MPD and trespassed from all MCL properties; loitering/sleeping/unco-operative with authorities.

MPD Event # 18-3477

Submitted By: R.W. Kley MCL Security

Submitted Date: 01/09/2019

MANCHESTER CITY LIBRARY
INCIDENT REPORT FORM

Date of Incident: 01/10/2019 Time of Incident: 10:05 am LIC: Denise V /Dir

Brief Description of Incident : B/M sitting at Newspaper area tables made a drug encounter with W/F passing of "substance" along with needles.... were visible on camera... Notified PD Both regular patron's to library and encounters of sleeping to both Security officer's and D/Dir... B /male. 30 ish. facial hair . white and black sneakers.. metal "cane".. dark blue jacket ..W/ Female..reddish hair .. pregnant .. grey and white sneakers... blue lacings.. jeans.. greenish valor jacket

Description of Patron: (if available)

Name: Benjamin Quannon DOB 7/13/82 homeless Emily Kenton DOB :9/28/85 157 Pingree
RD New London, NH

Witnesses: (patrons and/or staff on duty)

Name	Address	Phone
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Action Taken: Both NT Officer K. McKenney and two others assisted... Both denied such and PD entered bathroom on main floor where black/male was flushing ...and refusing to open door

Submitted By: Bonnie Owens/Security

Submitted Date: 01 /10/2019

* Police found drugs in Restroom & took B/M trespassing in
shelter already

MANCHESTER CITY LIBRARY
INCIDENT REPORT FORM

Date of Incident1 01/14/2019: Time of Incident: 10:51 LIC: STEVE V/ ADMIN

Brief Description of Incident... W/M was inside library using computer upon leaving a B/M came to me informed someone passed out on front steps of library.. when I arrived W/ male was at bottom of stairs drooling and seemed under influence.. Notified EMS ..upon servicing him help.. W/M jump up on his feet and kept running!!! EMS and Security and Steve and Maribel were all shocked ... left his backpack behind ... took inside.. HE proceeded to Concord St... where he returned and I spoke to him informed he should get some help!!!

Description of Patron: (if available)W/M 6ft B/B whiskers purple coat with stripes on side sleeve grey sneakers... pink backpackblack ski pants

Name:

Date of Birth:

Witnesses: (patrons and/or staff on duty)Steve V reference desk and Maribel

Name

Address

Phone

Action Taken:

Submitted By: Bonnie Owens /Security

Submitted Date:

MANCHESTER CITY LIBRARY
INCIDENT REPORT FORM

Date of Incident: Sat. 01/26/2019

Time of Incident: 10:50 AM

LIC: CM

Brief Description of Incident: Called by staff member Lisa Jose concerning main floor restroom being occupied for a longer than usual time and no response from the party inside. Upon arrival the door was opened to find a male subject on the floor wearing camo pants giving no response. MFD was summoned by radio for a suspected drug overdose and restroom door was relocked. Immediately other patrons started to crowd the area shouting verbage laced in profanities for me to unlock the door so they could administer narcan to him or they were going to tear the door from the hinges. They were told to clear the way and that help was en route. They refused to leave the area and continued showing me they had narcan continuing being disorderly screaming and yelling. All involved were again told numerous times to leave the area and refused. Situation then started to become near hostile and MPD was summoned by phone and duress from the rotunda as Tess from staff was instructed. Subject who had overdosed unlocked the restroom from the inside and was helped by others in the group to egress the premises avoiding any contact with authorities.

Description of Patron: Steve K ? (name given to security from patron from male patron in wheelchair).

Witnesses: MFD (various); MPD M. Mara & various; Caleb M. MCL Admin.; Lisa J. & Tess of MCL staff

Action Taken: See above narrative.

Tru pass all if they return. 

Submitted By: R.W. Kley MCL Security

Submitted Date: 01/26/2019

MANCHESTER CITY LIBRARY
INCIDENT REPORT FORM

Date of Incident: Thurs. 01/31/2019

Time of Incident: 1648

LIC: D.S.

Brief Description of Incident: Two adult male patrons told to leave premises & return on Wed. 02-06-2019 for consideration to return. Both are flagrant violators of MCL rules of conduct refusing to comply with reasonable staff requests; egs. eating, sleeping, phone usage in bldg., pants pulled down mid thigh exposing undergarments. B/M owned up to his continued neglect and was verbally commended by me but nonetheless removed. W/M was belligerent and denied his continued sleeping and loud phone usage. He was awaked on Wed. 01/30/2019 two times by the Deputy Director in the course of ten minutes and denied sleeping as witnessed by security. He was also found sleeping three times during that day by security and spoken to concerning it and what would be the result. He found this as amusing and again denied. Again told no sleeping in bldg. today by security and again phone usage. Numerous prior instances of the above activities by these patrons leading up to this action were observed and addressed by security.

Description of Patron: (if available)

Name: W/M 70's & B/M 20's see pics

Witnesses: (patrons and/or staff on duty) R.W. Kley & B. Owens MCL Security; MCL Admin. D. Santoso

Action Taken: Patrons told to leave premises and return no earlier than Wed. 02/06/2019 or MPD would be notified for a criminal trespass order.

Submitted by: RW KLEY MCL Security 01/31/2019

MANCHESTER CITY LIBRARY
INCIDENT REPORT FORM

Date of Incident: Mon. 02/04/2019

Time of Incident: 6:51 PM

LIC: CM

Brief Description of Incident: W/M patron observed on upper floor corridor who appeared to be intoxicated as he was unsteady walking. He admitted that he had been drinking and was intoxicated. Alcoholic beverage odor was present along with slurred speech. Patron was told he had to leave premises and complied. He was escorted to the front entrance and down the stairs to the Pine St. sidewalk. He was asked if he was going to be safe to get home. Patron replied he was going to be fine. Patron stated his first name was "Trent" and was given a verbal warning concerning being in this condition on library property.

Note: See followup incident on this patron dated 02/08/2019 concerning verbal altercation with MCL vendor (Loomis) submitted by BW Owens.

Description of Patron: W/M see pics

Witnesses: R.W. Kley MCL Security

Action Taken: See above narrative.

Submitted By: R.W. Kley MCL Security

Submitted Date: 02/08/2019

**MANCHESTER CITY LIBRARY
INCIDENT REPORT FORM**

Date of Incident: 2/07/2019 **Time of Incident:** 3:56 pm **LIC:** Denise V Dir

Brief Description of Incident received call from Sue staff West side Library concerning female in bathroom report by another patron a long time... and banging on door Checked camera's went inside at 3:10 pm ... Sue knocked responded but didn't come out 1 hour later notified Denise who called Caleb and I called PD to do wellness check ... Female on floor when PD opened door

Description of Patron: (if available) W/F dark colored clothing.. youngshaved hair on sides ponytail dark rimmed .reddish brown hair.... dark rimmed glasses grey backpack

Name: Amanda Morris

Date of Birth: 1/03/93

Witnesses: (patrons and/or staff on duty) Sue reference deskCaleb Admin

Name	Address	Phone
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Action Taken: NT drug needles found and confiscated

Submitted By: Bonnie Owens / Security

Submitted Date: 2/072019

MANCHESTER CITY LIBRARY
INCIDENT REPORT FORM

Date of Incident: 02/28/2019 Time of Incident: 12:48 pm LIC: Dee Santoso D/Dir

Brief Description of Incident ; W/F short hair no front teeth 5'4" 110 lbs grey knit cap ...grey and white striped Jersey was seen In library who was involved in incident on Saturday 01/26/2019 drug over dose with Bob KleyNotified PD

Description of Patron: (if available)

Name: **Emily Carlson**

Date of Birth: **6/12/1989**

Witnesses: (patrons and/or staff on duty)

Name

Address

Phone

Action Taken: NT (claimed it happened over a month ago should be NO big deal)

Submitted By: **Bonnie Owens/ Security**

Submitted Date: 02/28/2019

**MANCHESTER CITY LIBRARY
INCIDENT REPORT FORM**

Date of Incident: 03/21/2019 **Time of Incident:** 12:43 **LIC:** Steve V Admin

Brief Description of Incident ; W/F entered building woken up twice in 15 mins asked to take a walk and get fresh air..... returned used bathroom and fell asleep again ...Main room asked to leave couldn't be here in that condition "under influence"... began to cry and then laughter... jumps down front steps and landed on her buttocks... I thought for sure she was injured.. got up walked away left behind her pocketbook ID inside

Description of Patron: (if available) W/F B/B **DOB** 01/09/1994 brownish sweatshirt orange lettering in front jeans black boots

Name: Beth A Whittaker

Date of Birth: 01/09/1994

Witnesses: (patrons and/or staff on duty) Maribele

Name

Address 150 Langford Rd Candia NH

Phone

Action Taken: asked to leave

Submitted By: Bonnie Owens/ Security

Submitted Date: 03/21/2019

MANCHESTER CITY LIBRARY
INCIDENT REPORT FORM

Date of Incident: Thurs. 03/21/2019

Time of Incident: 5:26 PM

LIC: KI

Brief Description of Incident: Call received from A. Hanmer of staff concerning a patron reporting a drug overdose in the lower level men's restroom. Upon entering the restroom I observed an adult male in a prone position with eyes open on his left side in the stall who appeared to be in a semi-conscious state. I received no reply, except a groan, when I asked, "Are you OK?" MFD dispatch was immediately notified and asked to dispatch. Minutes after this, the subject walked out of the restroom on his own. I confronted him about his condition and what he was doing in the bldg. He became argumentative using profanities outside the children's room stating he was on the floor tying his fuckin' shoes. Subject was met by first responders (MFD & AMR) on the front steps who confirmed he was under the influence of drugs but he insisted he was tying his shoes on the floor. I summoned MPD through MFD dispatch to send a unit for the situation. MPD identified subject as a [REDACTED] Dubois (dob 03/30/81). Search revealed that subject was in possession of a controlled substance & paraphernalia. He was taken into custody & trespassed from all MCL properties.

Description of Patron/Subject: [REDACTED] Dubois (dob 03/30/81) See pics.

Witnesses: MCL Security R.W. Kley; MPD Officer M. Comeau & MFD/AMR 1 Responders

Action Taken: See above narrative.

Submitted By: R.W. Kley MCL Security

Submitted Date: 03/21/2019

MANCHESTER CITY LIBRARY
INCIDENT REPORT FORM

Date of Incident: Sat. 03/30/2019

Time of Incident: 1:35 PM

LIC: KI

Brief Description of Incident: Received complaint from patron in main reading room concerning an individual who was sleeping and snoring loudly. I approached W/M subject and repeatedly asked him to awake to no avail; then shaking his arm to arouse him asking if he was OK. This took repeated tries and some time to accomplish. Subject was told if he feels sleepy to go outside and get some fresh air then return but there is no sleeping in the bldg. Same individual was found talking loudly on his cell phone and asked to take his call outside. He was annoyed at this and continued with his conversation at the table. I waited until he was through talking and again told him to go outside to make and receive calls. Shortly thereafter I again instructed him on using his cell phone because of another call. Again this individual was found to be snoring and sleeping. MPD summoned to remove unwanted subject. MPD Officers J. Pittman & K. Brunini responded and had a difficult time arousing him from sleep. He was identified as a Benjamin M. Christgau (dob 06/13/1977) and trespassed from all city library locations for non-compliance with MCL rules of conduct.

Description of Patron/Subject: See pics. W/M; 5'11"; 206#; Bro/Bro

Witnesses: MCL Security R.W. Kley; MPD Officers J. Pittman & K. Brunini

Action Taken: MPD Event # 19-4333 See above narrative.

Submitted By: R.W. Kley MCL Security

Submitted Date: 04/01/2019

MANCHESTER CITY LIBRARY
INCIDENT REPORT FORM

Date of Incident: Wed. 04/10/2019

Time of Incident: 12:45 PM

LIC: D.vZ.

Brief Description of Incident: Security was approached at desk by a W/F patron requesting to use lower level restroom. She stated that reading room restroom was occupied and she felt sick and was about to vomit. Patron was escorted down to restroom and admitted to same at approx. 12:45 PM. Approaching 30 to 45 minutes later it was noted by children's room staff that this subject had not exited the restroom. With the aid of female staff employees & female custodian it was asserted she was in a conscious state and standing in the restroom stall. It was noted that blood was observed on the floor along with blood soiled toilet tissue and noises of stress were heard from her. This series of circumstances prompted security to summon MPD requesting assistance at 1:38 PM involving probable drug activity. MPD arrival was at 2:04 PM and Officers E. Macken & Neal Penttinen were on scene to deal with this subject. Subject admitted she was a drug addict and a syringe was located in the stall. MPD trespass order issued for use of controlled substance and drug paraphernalia.

Description of Patron/Subject: Jennifer Vallie (DOB 11/30/1987) See pics.

Witnesses: R.W. Kley MCL Security; MCL Director Denise van Zanten; MPD Officers (in above narrative); MCL Staff: R. DeNucci, K. Isleb & Aramark Custodians M. Rodriguez & Jean Sainteus

Action Taken: MPD Trespass order issued (Event #19-39945); Restroom cleaned by Aramark custodian J.S. Subject placed on NT list

Submitted By: R.W. Kley MCL Security

Submitted Date: 04/12/2019

MANCHESTER CITY LIBRARY
INCIDENT REPORT FORM

Date of Incident: 04/11/2019 Time of Incident: 951 pm LIC: DS

Brief Description of Incident ; W/F from IR written on 05/14/2019 seen in building again today..... as in yesterday 07/10/2019.....Notified PD she left building called it off Both daysW/M who was with her stayed behind was acting a little"strange" swaying back and forth 'bookmarked' proceeded over to him ... asked him what was going on?.... Noticed needle in his right hand.. believe was trying or did use while in building...Called PD again informed someone in here with needle he (patron) proceeded outside ...I told dispatch an officer was outside on Pine St. Police car..... asked me to get his attention... I DID..... took off over bench and bushes ran on Amherst St..... last I know PD went after him... he lost both his sandals on library lawn.... In our possession

Description of Patron: (if available) W/M red shorts.. blue tank top.. sleeve less... black sandals with grey socks... balding hair cut with white and black bandana ... W/F green tank top blue jeans with butt hanging out.... Blondish hair ponytail.... Both had tattoos pictures enclosed

Name:

Date of Birth:

Witnesses: (patrons and/or staff on duty)

ame

Address

Phone

Action Taken: BOTH TO BE NT

Submitted By: Bonnie Owens/ Security

Submitted Date: 04/11/2019

MANCHESTER CITY LIBRARY
INCIDENT REPORT FORM

Date of Incident: 04/23/2019 Time of Incident: 2:41 pm LIC: DS D/Dir

Brief Description of Incident ; W/M... RED ball cap with sun glasses on top..... red sneakers black shorts tattoos on both calves brown sweatshirt ...black Nike black jacket black and red back pack was seen inside Library charging his devices... recognized him from #IR dated 01/26/2019
Drug over dose.... Main floor bathroom PD notified took 40 mins was still outside....

Name: Adam Kulas

Date of Birth: 04/16/82

Witnesses: (patrons and/or staff on duty)

Name	Address	Phone
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Action Taken: NT Officer Lally #87..... * claims he had reaction to drug he was on.... was given Dee Santoso number if he could verify from someone it is true... PD knew him/ no warrants...

Submitted By: Bonnie Owens/ Security

Submitted Date: 04/23/2019

MANCHESTER CITY LIBRARY
INCIDENT REPORT FORM

Date of Incident: 05/14/2019 Time of Incident: 3:04 pm LIC: DS

Brief Description of Incident ; W/F dirty blonde hair regular patron myself and Bob aware... was falling asleep at computer from 2 pm till 3 pm..... spoke to 3 times ...made to take a walk . "Argumentative" ...came back did the same.. was told by another patron "needle" under her chair... witness for myself call PD Dee informed... Chief of MFD came tried to talk to her became a battle over her bag ... cursing using profanities at him told by him to leave!!!! Refused any help ... threw her glass bottle full of beverage at stairs outside .. informed Jean... MFD outside with broom cleaning up the mess as well To be NT if returns.....

Description of Patron: (if available) W/F dirty blonde hair late 20 regular patron aqua color jacket sweat pants grey "PURPLE" tote bag or purse.....

Name: unknown

Date of Birth:

Witnesses: (patrons and/or staff on duty) Sue H/ REF desk

Name

Address

Phone

Action Taken: Too Be NT Under influence and needle found on floor....

Submitted By: Bonnie Owens/ Security

Submitted Date: 05/14/2019

MANCHESTER CITY LIBRARY
INCIDENT REPORT FORM

Date of Incident: 06/10/2019 Time of Incident: 3:05 pm LIC: DS

Brief Description of Incident ; B/M.... Benjamin Quannon DOB 07/12/82. found inside library today sitting on bench was NT on 01/10/2019 informed at bathroom you were NT for drugs in bathroom and paraphernalia ... argued ... claimed he was using the bathroom... informed was in library for awhile ... informed was making sure you were NT . and had right person of interest..... if returned would be arrested.....

Name: Benjamin Quannon

Date of Birth:07/12/82

B/M white tee shirt black and white sneakers jeans walks with metal cane....some facial hair on chin.....black backpack

Witnesses: (patrons and/or staff on duty)

Name

Address

Phone

Action Taken: WARNED NOT to RETURN.....

Submitted By: Bonnie Owens/ Security

Submitted Date: 06/10/2019

MANCHESTER CITY LIBRARY
INCIDENT REPORT FORM

Date of Incident: 06/20/2019 Time of Incident: 12:31 pm LIC: DS

Brief Description of Incident ; W/M 30ish all dressed in black acting suspicious in :reference stacks area ... NORTH Eileen brought to my attention.... viewed video ... looked like there was a needle and shooting up in leg area ... bookmark.... and view video from children's room where you see him entering with a needle... CLEARLY..

Description of Patron: (if available) W/M grey pants with holes in knees black and white sole sneakers.... black ball cap... and black backpack

Name:

Date of Birth:

Witnesses: (patrons and/or staff on duty) Eileen R Ref desk....

Name

Address

Phone

Action Taken: NT if returns

Submitted By: Bonnie Owens/ Security

Submitted Date: 06/20/2019

MANCHESTER CITY LIBRARY
INCIDENT REPORT FORM

Date of Incident: 07/23/2019 Time of Incident: 12 37 pm LIC: DS

Brief Description of Incident ; W/F older women 'regular' patron white hair... pinkish shirt came to Security desk proclaiming male fell in Rotunda- .. and wasn't getting up .. I went over was on the floor asked what was wrong? Need assistance? Couldn't talk Was under influence claimed he was leaving informed to take care..... many people went by never alerted anyone .. I thanked female for informing me.....
Front Foyer .

...(new to me) white sweatshirt black shorts B/B was in our bathroom and took free water....

Name:

Date of Birth:

Witnesses: (patrons and/or staff on duty)

Name

Address

Phone

Action Taken: asked to leave or have me call EMS under influence

Submitted By: Bonnie Owens/ Security

Submitted Date: 07/23/2019

MANCHESTER CITY LIBRARY
INCIDENT REPORT FORM

Date of Incident: 10/010/2019 Time of Incident 10:25 am LIC: Dee S

Brief Description of Incident Received a text message from Maribel concerning a coat and necklace left on table Cir... told her leave it alone waited we went over.... bag of needles feel out and some white powder on coat .. I washed my hands and bagged all evidence at/ security desk\.....

Pictures enclosed

Description of Patron: (if available)

Name:

Date of Birth:

Witnesses: (patrons and/or staff on duty) Bonnie O /Security Maribel /maintenance

Name

Address

Phone

Action Taken: NT if returns

Submitted By: Bonnie Owens/ Security

Submitted Date: 1010/2019

MANCHESTER CITY LIBRARY
INCIDENT REPORT FORM

Date of Incident: 10/010/2019 Time of Incident 10:25 am LIC: Dee S

Brief Description of Incident Received a text message from Maribel concerning a coat and necklace left on table Cir... told her leave it alone waited we went over.... bag of needles feel out and some white powder on coat .. I washed my hands and bagged all evidence at/ security desk\.....

Pictures enclosed

Description of Patron: (if available)

Name:

Date of Birth:

Witnesses: (patrons and/or staff on duty) Bonnie O /Security Maribel /maintenance

Name

Address

Phone

Action Taken: NT if returns

Submitted By: Bonnie Owens/ Security

Submitted Date: 1010/2019