From: Kyle Demmin
To: Gregory Runge
Subject: Re: FW: New Neighborhood Alert
Date: Monday, March 04, 2019 9:16:24 AM

Lieutenant Runge,

Not a problem at all!

If you want to be able to monitor both neighborhoods from the app, you'll have to have two devices setup within the app. I'm happy to walk you through that tomorrow in person as it's a bit of a wonky process right now. Otherwise, you'll have to have two separate logins to monitor each device in the various cities.

Also, we do have law enforcement promo codes for you and your entire department to use! I'll have all that information tomorrow.

Thanks,
Kyle

On Mon, Mar 4, 2019 at 8:23 AM Gregory Runge <GRunge@ci.la-mesa.ca.us> wrote:

> Hi Kyle-
>
> No rush… way too much going on today after being gone for a week!
>
> Unrelated question- if I decide to get a Ring system at my home that's in another city… will it be possible for me to have two accounts? Would I be able to monitor both from the app?
>
> Thanks,
>
> Greg
>
> **From:** Kyle Demmin [mailto:kyle.demmin@ring.com]
> **Sent:** Monday, March 04, 2019 8:21 AM
> **To:** Gregory Runge
> **Subject:** Re: FW: New Neighborhood Alert
>
> Morning Lieutenant Runge,
>
> The system itself ("Portal") has been created and is live for neighbors users to post in their area. For the La Mesa Police Department Portal, I've sent an invitation to you and Claudia to create your accounts and have access to the Portal. However, the features of posting,

commenting, and video requests are turned off until we go live after training tomorrow.

Did you create your account? From my end, it's showing as "pending" on the invite. However, this email alert looks like you may have already activated your login.

I'm heading into the office shortly, but happy to jump on a call as well to troubleshoot.

On Mon, Mar 4, 2019 at 8:11 AM Gregory Runge <GRunge@ci.la-mesa.ca.us> wrote:

> Hi Kyle-
>
> I received this while I was out of the office last week… is the system already live?
>
> Thanks,
>
> Greg
>
>
> ## Lt. Greg Runge #1161
>
> **Services Lieutenant / Public Information Officer**
>
> **La Mesa Police Department**
>
> **8085 University Avenue**
>
> **La Mesa, CA 91942**
>
> **(619) 667-7544**
>
> grunge@ci.la-mesa.ca.us
>
> http://www.cityoflamesa.com
>
>
> ---
>
> **From:** Ring Team [mailto:no-reply@ring.com]
> **Sent:** Monday, February 25, 2019 11:39 AM
> **To:** Gregory Runge

Subject: New Neighborhood Alert

Last night someone went into our car and into glove compartment etc. They thought they had found a wallet but it was my game cards. They threw that in next door neighbors yard. Our ring doorbell camera doesn't pick up motion around the corner to driveway. We reported to LMPD to file report. Both officers very nice and understanding. if u leave car on street or driveway u must lock.

New Neighborhood Alert

Car broken into

Last night someone went into our car and into glove compartment etc. They thought they had found a wallet but it was my game cards. They threw that in next door neighbors yard. Our ring doorbell camera doesn't pick up motion around the corner to driveway. We reported to LMPD to file report. Both officers very nice and understanding. if u leave car on street or driveway u must lock.

View Alert

Email intended for grunge@ci.la-mesa.ca.us.

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Kyle Demmin

Account Manager

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LAPD Crime Study: Ring Partners with LAPD to Reduce Crime in Wilshire Park

Shark Tank: Shark Tank's Biggest Company (password: ring)

LA Times: Ring modernized the doorbell, then went to war against crime

USA Today: Police say crime drops with video doorbell

--

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