**2.) Judicial Branch, Court Support Services Division (JBCSSD) funds the following programs and/or services:**

1. **Quality Assurance**
2. **Alternative In the Community**
3. **Training**

**2. a. Quality Assurance (QA):**

CSI provides statewide Quality Assurance activities. QA ensure the accuracy, integrity and fidelity in the administration of assessment tools, and delivery of evidence-based services through coaching, training and on-going support. QA contributes to staffs’ skill development, and increases the level of skill proficiency in the delivery of services. Services that are quality assured include but are not limited to, risk assessment tools, Motivational Interviewing, cognitive behavioral group interventions, and case management. QA is provided to JBCSSD female gender responsive adult and juvenile probation officers, select Detention staff, and JBCSSD contracted providers – Statewide Alternative In the Community (AIC), Linking Youth to Natural Community (LYNC), juvenile and adult residential programs.

**3. a.** There are no qualitative outcome measures for the QA contract.

**2. b. Alternative In the Community – 5 of 18 locations**

**Alternative in the Community (AIC):**

There are 18 AIC programs across the State of CT. AIC’s serve probationers, pre-trial and family criminal defendants under the supervision of JBCSSD, and parolee’s under the supervision of the Department of Corrections. AIC programs use evidence-based or research driven case management and cognitive behavioral interventions aimed to change behavior and reduce recidivism. JBCSSD contacts with CSI in 5 of 18 locations: Bridgeport, Danbury, New London, Norwich and Torrington.

**3. b. AIC - Program reach and outcomes - Table below shows the number of referrals to the AIC by location and CY. AIC outcomes (risk reduction indicators) is attached.**

**NOTE:**

* ***Due to COVID 19 risk reduction indicators were suspended in March 2020 and resumed December 2020. Program proficiency is measured twice a year, all other indicators are measures quarterly. If there is no data in any quarter it may mean there were no referrals for that service or a client did not discharge from the program. Most data is collected at the time of program discharge.***
* ***Due to COVID 19 referrals were suspended beginning mid-March 2020. Virtual services were implemented in the summer of 2020 with some in-person services provided as needed and when safe.***

|  |
| --- |
| **Community Solutions Inc. AIC Referrals by Location and Calendar Year (CY)** |
| **Location** | **CY 2018** | **CY 2019** | **CY 2020** | **Jan - June 2021** | **Total**  |
| Bridgeport | 1482 | 1495 | 577 | 322 | 3876 |
| Danbury | 448 | 455 | 196 | 182 | 1281 |
| New London | 335 | 381 | 173 | 104 | 993 |
| Norwich | 248 | 313 | 158 | 77 | 796 |
| Torrington  | 292 | 310 | 133 | 92 | 827 |

**2. c. Training**

* CSI, Inc. provided the following Training Courses to the Judicial Branch and Community Program staff.
* Adolescent Female Development 1 day
* Advanced Forensic CBT Techniques - Two Voices 1 day
* Advanced Forensic CBT Techniques for Supervisors 1 day
* Advanced MI with Client Engagement 2 day
* An Overview of Level of Service Inventory (LSI): An Initial Intake Instrument Administered by an APO 1/2 day
* Audio Tape Scoring Training ½ day
* Becoming Your Best Self: Strategies for Creating a High-Energy Life 1/2 day
* Building Resilient Teams 1 day
* Carey Guides for LYNC 1/2 day
* Carey Guides Refresher 1/2 day
* Client Engagement: Strategies for Effective Intakes 1 day
* Cognitive Behavioral Therapy - A Primer (CBT) 2 day
* Cognitive Behavioral Therapy Refresher 1 day
* Cognitive Self-Change 1-day
* Communicate Don’t Alienate: How to Discuss What Really Matters 1 day
* Criminal Thinking and Anti-Social Logic 1 day
* Drug and Alcohol Abuse Issues 1/2 day
* Eating Disorders 1 day
* Emotional Intelligence: Leading With Your Head and Your Heart 1 day
* Employment Services Group 3-day
* Employment Services Group Refresher 1/2 day
* Enhanced CBT/MI Group Process Refresher 1 day
* Enhanced Female Responsive Strategies 1 day
* Enhanced Female Responsive Strategies 1 day
* Enhanced Strategic Case Management 1/2 day
* Ethics and Boundaries 1/2 day
* Family Engagement 1 day
* Female Responsive 1 day
* Finding Calm in the Chaos: Decreasing Stress through Mindfulness 1/2 day
* Firearm Familiarization and Safe Handling 1 day
* Forensic Cognitive-Behavioral Therapy(CBT) and Intervention Cohort 18 days
* Forensic Cognitive-Behavioral Therapy(CBT) Cohort for Supervisors 1/2 day
* Gender Responsive Approaches 1 day
* Gender Responsive Issues for Latina Women 1 day
* Gender Responsive Probation Practices and Overview for Supervisors 1 day
* Gender Responsive Teambuilding 1 day
* Group Facilitation 1 day
* Group Treatment Model and Facilitation 1 day
* Hispanic Culture Refresher 1 day
* Immigration Issues Day 1 of 2
* Individual Service Plan 1/2 day
* Introduction to Trauma 1 day
* Latinos in the US: Cultural Considerations for Effective Engagement 1 day
* Level of Service Inventory (LSI-R) (3 Day)
* Level of Service Inventory (LSI-R) 1/2 day
* Level of Service Inventory-Revised (LSI-R) 2 Day Training for Chiefs
* LGBTQI Culture 1 day
* Living Safely without Violence 3-day
* LSI-r/ASUS Interpretation & Client Feedback Refresher 1/2 day
* Managing Challenging Feelings and Cultivating Courageous Conversations 1/2 day
* Managing COVID-Fatigue 1/2 day
* Managing Stress Through Mindfulness 1/2 day
* Mental Health and Substance Abuse Overview 1/2 day
* MET/CBT/FSN 4-day
* Motivational Interviewing (MI Overview) ½ day
* Motivational Interviewing and Client Engagement Refresher 1/2 day
* Motivational Interviewing Day 1 of 3
* Motivational Interviewing Day 2 of 3
* Motivational Interviewing Day 3 of 3
* Moving On 4-day
* Moving On Refresher 1/2 day
* Nature of Adolescent Inappropriate Sexual Behavior 1/2 day
* Navigating Healthy Boundaries in Complex Situations in the Workplace 1/2 day
* Psychology of Sexual Aggression
* Reasoning & Rehabilitation Refresher 1/2 day (with TAD Refresher)
* Reasoning & Rehabilitation Spanish 2 days
* Reasoning & Rehabilitation Spanish Refresher 1/2 day
* Reasoning and Rehabilitation (R&R) 5 days
* Reducing the Impact of Compassion Fatigue & Creating Staff Resiliency ½ day
* Risk Assessment Development 1/2 day
* Risk Based Supervision in Adult Probation 1/2 day
* Seeking Safety Adolescents 1 day
* Strategic Case Management & Carey Guide Case Planning 2 day
* Strength Based Intervention for Forensic Clients 1 day
* Strength Based Interventions 1 day
* Strength Based Refresher 1/2 day
* Strength Based/Positive Staff Culture Strategies 1 day
* Stress Management 1/2 day
* Supporting Loss & Grief through Empathy and Compassion 1/2 day
* TAD (Treating Alcohol Dependence) 2 day
* TAD Refresher (with R&R Refresher) 1/2 day
* Teambuilding 1/2 day
* The Nature of Adolescent Inappropriate Sexual Behavior 1 day
* The Role of Staff-Care in Effective Leadership 1/2 day
* Understanding Group Dynamics 1 day
* Utilizing Motivational Interviewing to Increase Client Engagement
* Vicarious Trauma 1 day
* Whole Brain Thinking: Making Decisions Logically and Intuitively 1/2 day
* WOCM QA TRAINING 1 day
* Women Offender Case Management (WOCM) 4 day
* Women Risk Need Assessment (WRNA 3 Day)
* Working with Court Involved Girls 1 day

**3. c.** There are no qualitative outcome measures for Trainings