



**Homeland  
Security**

November 13, 2020

**SENT VIA E-MAIL TO: Andrew@ImmigrantCivilRights.com**

Robert Andrew Free  
Law Office of R Andrew Free  
P.O. Box 90568  
Nashville, TN 37209

Re: **2021-HQFO-00112**

Dear Mr. Free:

This is the final response to your Freedom of Information Act (FOIA) request to the Department of Homeland Security (DHS), dated October 27, 2020, and received by this office on October 28, 2020. You are seeking: The following agency records regarding medical grievances filed by detained immigrants at Irwin County Detention Center (ICDC) in Ocilla, Georgia for the period beginning January 20, 2017, and continuing through the date of the agency's adequate search in response to this request:

- 3.a The total number of medical grievances filed by detained immigrants.
- 3.b The total number of medical grievances filed by detained immigrants that involved complaints relating to Dr. Amin, gynecological care or surgery.
- 3.c The total number of medical grievances filed by detained immigrants that were processed within 24 hours.
- 3.d The total number of medical grievances filed by detained immigrants using an electronic tablet.
- 3.e The total number of medical grievances filed by detained immigrants using a paper request.
- 3.f The total number of medical grievances filed by detained immigrants orally.

In this case, while we conducted a comprehensive search of the Office for Civil Rights and Civil Liberties (CRCL) no responsive records relating to your request were located with the information provided. Please note that CRCL does not track the data as requested. The FOIA does not require an agency to create new records, answer questions posed by requesters, or attempt to interpret a request that does not identify specific records.

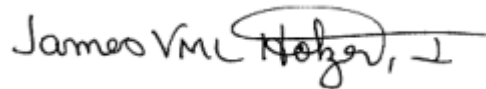
You may contact the Privacy Office FOIA Public Liaison at 202-343-1743 or 866-431-0486 for any further assistance and to discuss any aspect of your request. You may also contact OGIS at the National Archives and Records Administration to inquire about the FOIA mediation services they offer. The contact information for OGIS is as follows: Office of Government Information Services, National Archives and Records Administration, 8601 Adelphi Road-OGIS, College Park, Maryland 20740-6001, e-mail at [ogis@nara.gov](mailto:ogis@nara.gov); telephone at 202-741-5770; toll free at 1-877-684-6448; or facsimile at 202-741-5769.

If you are not satisfied with the response to this request, you may administratively appeal by writing to: U.S. Department of Homeland Security, 245 Murray Lane SW, STOP-0655, Washington, DC 20528, following the procedures outlined in the DHS regulations at 6 C.F.R. § 5.8. Your envelope and letter should be marked "FOIA Appeal." Your appeal must be postmarked or electronically transmitted within 90 days of the date of the response to your request. Copies of the FOIA and DHS regulations are available at [www.dhs.gov/foia](http://www.dhs.gov/foia).

Provisions of the FOIA allow us to recover part of the cost of complying with your request. In this instance, because the cost is below the \$14.00 minimum, there is no charge. 6 CFR § 5.11(d)(4).

If you need to contact our office again about this matter, please refer to **2021-HQFO-00112**. This office can be reached at 202-343-1743 or 866-431-0486 or at [foia@hq.dhs.gov](mailto:foia@hq.dhs.gov)

Sincerely,

A handwritten signature in black ink that reads "James VML Holzer, J." The signature is written in a cursive style with a horizontal line extending from the end.

James Holzer  
Deputy Chief FOIA Officer