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Re: Camera Access For Police

My name is Anthony Rivera and I am a Detective with the Glen Ridge Police Department, Essex County, New Jersey. I was recently provided with your information and requested to inquire about a system that would provide the police department with access to view a resident's private Ring camera system. I would like to speak with you regarding this and discuss the particulars pertaining to the system and how access is gained to one's ring system. I thank you in advance for your anticipated cooperation.

Respectfully,

Detective Anthony Rivera

Glen Ridge Police Department

Desk: 973-748-5400 ext. 119

Cell: 973-271-7444

--

Anthony Modestine
Neighborhood's Account Manager

1200 Atwater Dr Ste 225
Malvern, PA 19355

Anthony.Modestine@ring.com

Reducing Crime in Newark NJ: [Newark Protect Project](#)
Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)
LA Times: [Ring modernized the doorbell, then went to war against crime](#)
USA Today: [Police say crime drops with video doorbell](#)

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Re: Camera Access For Police

① Attachments, pictures, and links in this message have been blocked because the sender isn't in your Safe Senders list. [I trust content from rohit.murti@ring.com.](#) | [Show blocked content](#)

RM

Rohit Murti <rohit.murti@ring.com>

Fri 3/8/2019 11:09 PM

Detective A. A. Rivera ∨



Detective,

No, law enforcement is not granted access to a resident's Ring products. What Portal provides is the ability to:

- Engage in the conversations (about posted video or in response to posted comments)
- Issue alerts into the community
- Request video from Ring device owners who may have captured video helpful to an ongoing investigation

Thank you.

Sincerely,

Rohit D. Murti

Territory Manager | Growth Strategy | **Ring**

T 832.992.9910 E rohit.murti@ring.com

[1523 26th Street, Santa Monica, CA 90404](#)

LAPD Crime Study: [Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)

LA Times: [Ring modernized the doorbell, then went to war against crime](#)

USA Today: [Police say crime drops with video doorbell](#)

On Fri, Mar 8, 2019 at 7:31 PM Detective A. A. Rivera <aarivera@glenridgenj.org> wrote:

Mr. Murti,

I thank you for your response and I will forward the information you provided me to my supervisor and other personnel who you suggested attend the webinar. I must check on their availability prior to booking the webinar. The one question I have pertaining to the Ring Neighbors Portal is, does this portal automatically grant law enforcement access to a residents Ring system or is access granted via permission from the resident?

Respectfully,

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Re: Camera Access For Police

subject: RE: CAMERA ACCESS FOR POLICE

Anthony,
Thank you for the introduction.

Detective Rivera,
Thank you for your interest in Ring Neighbors Portal. Please allow me to present the Portal to you and your team in the form of a webinar. I will share a booking link in a separate email. Please feel free to call or email me if you have any questions.

Thank you for your time and interest in Ring Neighbors Portal.

Sincerely,

Rohit D. Murti
Territory Manager | Growth Strategy | **Ring**
T 832.992.9910 E rohit.murti@ring.com

[1523 26th Street, Santa Monica, CA 90404](#)

LAPD Crime Study: [Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)
Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)
LA Times: [Ring modernized the doorbell, then went to war against crime](#)
USA Today: [Police say crime drops with video doorbell](#)

On Thu, Mar 7, 2019 at 11:21 AM Anthony Modestine <anthony.modestine@ring.com> wrote:

Hi Detective Rivera,

Thanks for reaching out, I would be happy to point you in the right direction to learn more about our Law Enforcement Portal and how it can help the Glen Ridge PD with Community Engagement and helping solve open cases quicker.

Please allow me to introduce Rohit Murti who is CC'd on this email. Rohit will be able to explain in further details of how this platform works in full.

Rohit - Can you please reach out to Detective Anthony Rivera and present to him how our Law Enforcement Portal works in full?

Thanks again for reaching out and I look forward to seeing you and the Glen Ridge PD on the Portal soon!

On Thu, Mar 7, 2019 at 1:11 PM Detective A. A. Rivera <aarivera@glenridgenj.org> wrote:

Mr. Modestine,

Reply all   Delete  Junk  Block ...

Re: Neighbors Portal by Ring

D

Detective A. A. Rivera

Mon 3/11/2019 4:03 PM

Captain Sean Quinn ✓

Captain Quinn,

Ok, I will speak with Sergeant Manley prior to scheduling the webinar.

Respectfully,

Detective Rivera

From: Captain Sean Quinn
Sent: Monday, March 11, 2019 4:01:31 PM
To: Detective A. A. Rivera; Sgt. Daniel L. Manley
Cc: Sgt. Dean J. Gnardellis; Chief Sheila E. Byron-Lagattuta
Subject: RE: Neighbors Portal by Ring

Det. Rivera,

This is your initiative. Please attend the webinar on a date that you and DSgt. Manley are available. If there is an issue, let me know.

Thanks,

Captain Sean Quinn, M.S.F.S.

Glen Ridge Police Department

3 Herman Street

Glen Ridge, NJ 07028

(973) 748-5400 ext. 113

From: Detective A. A. Rivera
Sent: Monday, March 11, 2019 3:59 PM
To: Sgt. Daniel L. Manley <dmanley@glenridgenj.org>
Cc: Captain Sean Quinn <spquinn@glenridgenj.org>; Sgt. Dean J. Gnardellis <djgnardellis@glenridgenj.org>
Subject: Fw: Neighbors Portal by Ring

Sergeant Manley,

At your request, I made contact with the Ring representative (Mr. Rohit Murti) regarding the Neighbors Portal. I forwarded Mr. Murti's email which suggests that essential staff should attend a webinar for information regarding the program. Please advise how I should proceed and when a good time would be to schedule the webinar.

Respectfully,

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Re: Neighbors Portal by Ring

From: Rohit Murti <rohit.murti@ring.com>
Sent: Friday, March 8, 2019 8:02 PM
To: Detective A. A. Rivera
Subject: Neighbors Portal by Ring

Detective Rivera,

Thank you for your interest in Neighbors Portal by Ring. We would love to share information on the program through a webinar, as per your convenience and availability. Please have a look at the link below and book a time that works for you.

Booking Link: <https://rohitmurti.youcanbook.me>

The webinar shouldn't take more than an hour. While we encourage the participation of as many officers as are interested, the presence of the following personnel would be essential to ensure optimal experience and results with Neighbors Portal by Ring:

- Primary Point of Contact
- Public Information Officer / Social Media Liaison
- Investigative - CID/Crime/Property Crime
- Community Outreach Officer

Please feel free to call or email me if you have any questions. Thank you for your time and consideration. We look forward to hearing from you.

Sincerely,

Rohit D. Murti
Territory Manager | Growth Strategy | **Ring**
T 832.992.9910 E rohit.murti@ring.com



1523 26th Street, Santa Monica, CA 90404

LAPD Crime Study: [Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

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USA Today: [Police say crime drops with video doorbell](#)

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Fw: Ring Neighbors Portal - Scheduled Webinar

D Detective A. A. Rivera
Tue 3/12/2019 10:02 PM
Sgt. Daniel L. Manley ✉



Sergeant Manley,

We are all set for the Ring Neighbor Portal Webinar. An Outlook reminder will follow.

Respectfully,

Det. Rivera

From: YouCanBook.me <notifications@youcanbook.me>
Sent: Tuesday, March 12, 2019 9:56 PM
To: Detective A. A. Rivera
Subject: Ring Neighbors Portal - Scheduled Webinar

Good day Anthony,

Thank you for booking your appointment on Wednesday, March 27, 2019.

Here are the details for our call:

Booking starts: Wednesday, March 27, 2019 3:00 PM (US/Eastern)

Duration: 2 hours

Please join this call through your computer for a webinar presentation with the attached link below.

<https://ring.zoom.us/j/7101637734>

Please have the department's PIO attend this meeting. Please feel free to forward this invitation to anyone in the department who may benefit from a better understanding on how Ring works with Law Enforcement to reduce crime in communities.


Prior to the meeting, attendees are encouraged to download the free "Neighbors by Ring" app (IOS & Android).

My details:
Rohit Murti

 Reply all   Delete  Junk  Block ...

Declined: Updated invitation: Neighbors By Ring - Law Enforcement Portal @ Wed Mar 27, 2019 12pm - 2pm (PDT) (aarivera@glenridgenj.org)

D

Detective A. A. Rivera
Thu 3/14/2019 3:23 PM
rohit.murti@ring.com 

    ...

 **Declined: Updated invitation: Neighbors By Ring - Law Enforcement Portal @ Wed Mar 27, 2019 12pm - 2pm (PDT) (aarivera@glenridgenj.org)**

 Wed 3/27/2019 3:00 PM - 5:00 PM

 **Detective A. A. Rivera has declined this event**

Reply all Delete Junk Block ...

Accepted: Updated invitation with note: Booked: Anthony aarivera@glenridgenj.org @ Wed Mar 27, 2019 12pm - 2pm (PDT) (aarivera@glenridgenj.org)

D Detective A. A. Rivera
Thu 3/14/2019 3:47 PM
rohit.murti@ring.com

...

Accepted: Updated invitation with note: Booked: Anthony aarivera@glenridgenj.org @ Wed Mar 27, 2019 12pm - 2pm (PDT) (aarivera@glenridgenj.org)

Wed 3/27/2019 3:00 PM - 5:00 PM

Detective A. A. Rivera has accepted this event

 Reply all   Delete  Junk  Block ...

Ring Neighbor Portal Webinar

D Detective A. A. Rivera
Thu 3/14/2019 5:33 PM
Sgt. Daniel L. Manley ✕

    ...

Sergeant Manley,


Please disregard the webinar cancellation email I previously sent. I spoke with Mr. Murti who advised that he is having issues with the scheduling software. We are still scheduled for the Webinar on Wednesday, 3/27/19 at 1500 hours.

Respectfully,

Detective Rivera

 Reply all   Delete  Junk  Block ...

Accepted: Ring Neighbor Portal Webinar

 Chief Sheila E. Byron-Lagattuta

Tue 3/19/2019 9:21 PM

Detective A. A. Rivera 

    ...

 **Accepted: Ring Neighbor Portal Webinar**

 Wed 3/27/2019 3:00 PM - 5:00 PM

 Glen Ridge Borough Police Department

 **Chief Sheila E. Byron-Lagattuta has accepted this event**



Neighbors by Ring
Memorandum of Understanding

This agreement is entered into this _____ day of _____, 2019 by and between Ring LLC (“Ring”) and Glen Ridge Police Department (“Agency”), (collectively the “parties”) and will provide Agency access to the Neighbors Portal to communicate with users of the Neighbors app (“Ring Neighbors”) and encourage community engagement as we work together to make Glen Ridge’s (“Township”) neighborhoods safer.

- Neighbors by Ring app (“Neighbors App”) is a digital neighborhood watch that both law enforcement and the public may access free of charge by downloading the Neighbors App (iOS and Android).
- The Neighbors App allows users to share and comment on real time crime and safety events in their neighborhood.
- As part of the program, Agency may:
 - Utilize the critical crime and safety events that are posted in the Neighbors App by Ring Neighbors to assist in law enforcement operations and investigations; and
 - Post information relating to critical incidents and other incidents in the app to keep Ring Neighbors informed regarding issues in their neighborhoods.

With an understanding that a robust, active and engaged user community is essential to the immediate, sustained and ongoing success of the program, the parties agree to the following responsibilities:

Ring

- Make the Neighbors App available to Township residents free of charge.
- Make the Neighbors Portal available to Agency free of charge, including ongoing support and training for Agency employees.

Agency

- Maintain appropriate access controls for Agency personnel to use the Neighbors Portal.

Press Release

The parties shall agree to a joint press release to be mutually approved by the parties. Neither party may use the other party’s name, logo, or likeness in any advertising or press release without prior written approval of the other party. Notwithstanding the foregoing, Ring shall be permitted to provide in-app alerts to Ring Neighbors announcing Agency’s participation in the Neighbors App.

Term

Agency’s participation in the program shall commence upon Agency’s acceptance of these program terms. Either party may terminate Agency’s participation in the program at any time by providing 30 days’ written notice to the other party; provided that in the case of material breach of this Agreement by the Agency, Ring shall only be required to provide three days’ written notice to Agency.

Privacy and Terms of Use

Ring will not provide any customer personal information, including video footage, to Agency without the prior

consent of the owner or properly issued legal process that complies with federal and state law, as applicable. Agency agrees to use the Neighbors Portal only as expressly authorized by Ring and only in connection with bona fide Agency work. Ring's terms of service and privacy notice, as posted on Ring.com, shall apply to all uses of the Neighbors App and, as applicable, the Neighbors Portal.

Compensation

At no point shall either party receive compensation from each other as a result of this program.

Confidentiality

Unless otherwise required by law, the Parties shall not disclose the terms of this program or any information that is designated as confidential or that, given the nature of the information or the circumstances surrounding its disclosure, reasonably should be considered as confidential.

RING LLC

Date: _____

By: _____

Name: _____

Title: _____

Agency

Date: _____

By: _____

Name: _____

Title: _____

Verification Code* ____ ____ ____ ____

*A four digit verification code was mailed to the primary point of contact at this agency to the address listed in public records. Please provide that code prior to submitting the MOU for processing.

⏪ Reply all ✓ 🗑 Delete 🚫 Junk Block ⋮

Fw: Ring MOU - Glen Ridge Police Department, NJ

solve open investigations.

Neighbors Portal is Law Enforcement's access to our platform. Portal highlights include:

1. **No Cost** - Neighbors Portal is free to Law Enforcement.
2. **Community Engagement** - Law Enforcement's ability to join the conversation on the Neighbors app (about posted video or in response to posted comments).
3. **Alerts** - You may post alerts which are highly relevant (proximity) to the recipient.
4. **Video Request** - You may request videos from Ring device owners who may have captured footage, that may be of relevance to active investigations.

As you review the attached MOU, or if others will be charged with this task, please feel free to contact me at any time. My cell number [REDACTED] As part of our security protocol, I have mailed out a postcard to you with a code. Once you receive it, please enter the code at the end of the MOU document, prior to sharing it with us. Once we receive the signed copy of the MOU, we can move forward with the on-boarding.

In the case where the MOU may need to go before City Council, we want to be sure to provide the proper support in advance. When you get a chance, could you please share the timeline and general information about what is typically involved in the Council process?

Thank you again for meeting with me. I look forward to working with you and Glen Ridge Police Department.

Sincerely,

Rohit D. Murti
Community Partnerships Manager | **Ring**
T 832.992.9910 E rohit.murti@ring.com




1523 26th Street, Santa Monica, CA 90404

LAPD Crime Study: [Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)
Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)
LA Times: [Ring modernized the doorbell, then went to war against crime](#)
USA Today: [Police say crime drops with video doorbell](#)

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Fw: Ring MOU - Glen Ridge Police Department, NJ

D Detective A. A. Rivera
Wed 3/27/2019 3:44 PM
Sgt. Daniel L. Manley 



Ring MOU - Glen Ridge Polic...
79 KB

Sgt. Manley,

This was sent to me from Mr. Murti. I believe it is the next step once we receive the post card.

Det. Rivera

From: Rohit Murti <rohit.murti@ring.com>
Sent: Wednesday, March 27, 2019 3:26 PM
To: Detective A. A. Rivera
Subject: Ring MOU - Glen Ridge Police Department, NJ

Detective Rivera,

It was a pleasure chatting with you today. Thank you for arranging our meeting to learn about Ring's approach to reducing crime in communities.

An overview of our program:

Our platform combines the deterrent value of a visible security system (devices) with the power of an actively engaged community (via a free app) to reduce criminal activity and to help solve open investigations.

Neighbors Portal is Law Enforcement's access to our platform. Portal highlights include:

1. **No Cost** - Neighbors Portal is free to Law Enforcement.
2. **Community Engagement** - Law Enforcement's ability to join the conversation on the Neighbors app (about posted video or in response to posted comments).
3. **Alerts** - You may post alerts which are highly relevant (proximity) to the recipient.
4. **Video Request** - You may request videos from Ring device owners who may have captured footage, that may be of relevance to active investigations.

As you review the attached MOU, or if others will be charged with this task, please feel free to contact me at any time. My cell number is 832-992-9910. As part of our security protocol, I have mailed out a postcard to you with a code. Once you receive it, please enter the code at the end of the MOU document, prior to sharing it with us. Once we receive the signed copy of the MOU, we can move forward with the on-boarding.

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Webinar Summary

D Detective A. A. Rivera
Thu 3/28/2019 2:56 PM
Sgt. Daniel L. Manley ✉



Sergeant Manley,

Please see my summary of the Webinar we attended yesterday:

On Wednesday, 3/27/19, Sergeant Manley and I attended a webinar pertaining to the Ring Neighbors Portal which was conducted by Mr. Rohit Murti. This portal would be established by the Glen Ridge Police Department and access would be granted to residents upon request. This portal will allow residents who possess Ring devices the ability post suspicious activity or persons. The portal is monitored and filtered by Ring personnel and only accepts video relevant to criminal acts or public safety. The actual location of the incident is not disclosed and the resident can remain anonymous. This portal will only allow the police department to view video that is posted and does not grant access to a resident's private system. The police department can also post video of a potential suspect, geotag a specific area where certain crimes are occurring, and provide residents with alerts.

Upon completion of the webinar we are to receive a post card with a four digit pin within one (1) week. Upon receipt of the pin number a Memorandum of Understanding can be completed and submitted to Mr. Murti. After submitting the memo additional training on the portal will be provided by Ring.

Respectfully,
Detective Anthony Rivera

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Fw: Invitation: Onboarding Glen Ridge PD (NJ) 4/30 @ 1pm EST @ Tue Apr 30, 2019 1pm - 2pm (EDT) (aarivera@glenridgenj.org)

A Detective A. A. Rivera on behalf of anthony.modestine@ring.com Tue 4/9/2019 5:49 PM Sgt. Daniel L. Manley



Calendar event preview: Fw: Invitation: Onboarding Glen Ridge PD (NJ) 4/30 @ 1pm EST @ Tue Apr 30, 2019 1pm - 2pm (EDT) (aarivera@glenridgenj.org) Tue 4/30/2019 1:00 PM - 2:00 PM No conflicts

invite.ics 3 KB

From: anthony.modestine@ring.com Sent: Tuesday, April 9, 2019 4:23 PM To: anthony.modestine@ring.com; kaleigh.bueckertorme@ring.com; morgan.culbertson@ring.com; Detective A. A. Rivera Subject: Invitation: Onboarding Glen Ridge PD (NJ) 4/30 @ 1pm EST @ Tue Apr 30, 2019 1pm - 2pm (EDT) (aarivera@glenridgenj.org) When: Tuesday, April 30, 2019 1:00 PM-2:00 PM. Where:

Onboarding Glen Ridge PD (NJ) 4/30 @ 1pm EST more details » When: Tue Apr 30, 2019 1pm – 2pm Eastern Time - New York Calendar: aarivera@glenridgenj.org Who: anthony.modestine@ring.com - organizer, kaleigh.bueckertorme@ring.com, morgan.culbertson@ring.com, aarivera@glenridgenj.org

We're excited to move forward with our partnership and onboard your key stakeholders onto the Neighbors Portal. I will be your Account Manager and will be leading your onboarding/training and supporting you moving forward. Please ensure you all have access to a computer so we can screen share the Portal with you. A reminder that this Onboarding is train-the-trainer style so we ask that you only include key stakeholders.

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Fw: Invitation: Onboarding Glen Ridge PD (NJ) 4/30 @ 1pm EST @ Tue Apr 30, 2019 1pm - 2pm (EDT) (aarivera@glenridgenj.org)

When: Tuesday, April 30, 2019 1:00 PM-2:00 PM.

Where:

Onboarding Glen Ridge PD (NJ) 4/30 @ 1pm EST

[more details »](#)

When Tue Apr 30, 2019 1pm – 2pm Eastern Time - New York

Calendar aarivera@glenridgenj.org

- Who
- anthony.modestine@ring.com - organizer
- kaleigh.bueckertorme@ring.com
- morgan.culbertson@ring.com
- aarivera@glenridgenj.org

We're excited to move forward with our partnership and onboard your key stakeholders onto the Neighbors Portal.

I will be your Account Manager and will be leading your onboarding/training and supporting you moving forward. Please ensure you all have access to a computer so we can screen share the Portal with you. A reminder that this Onboarding is train-the-trainer style so we ask that you only include key stakeholders.

I highly recommend all attendees download the free Neighbors by Ring App.

Anthony Modestine is inviting you to a scheduled Zoom meeting.

Topic: Anthony Modestine's Personal Meeting Room

Join Zoom Meeting

<https://ring.zoom.us/j/7551771918>

Please dial by your location and enter the Meeting ID to join the call for Audio if your computer does not have a microphone.

+1 646 876 9923 US (New York)

+1 669 900 6833 US (San Jose)

+1 855 880 1246 US Toll-free

+1 877 853 5257 US Toll-free

Meeting ID: 755 177 1918

Find your local number:

<https://zoom.us/u/acyJwLV2yp>

Going (aarivera@glenridgenj.org)? **Yes** - **Maybe** - **No** [more options »](#)

Invitation from Google Calendar

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Fw: Neighbors Portal by Ring: Onboarding for Glen Ridge Police Department, NJ

D Detective A. A. Rivera
Tue 4/9/2019 5:53 PM
Sgt. Daniel L. Manley ✕



Sergeant Manley,

I forwarded you the training invite that I received from Mr. Anthony Modestine in a previous email. In the forwarded email below, Mr. Modestine is inquiring if any other officers will be attending the training. Is it just going to be you and I?

Respectfully,

Detective Rivera

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Tuesday, April 9, 2019 4:24 PM
To: Detective A. A. Rivera
Subject: Re: Neighbors Portal by Ring: Onboarding for Glen Ridge Police Department, NJ

Great, I have just sent out a calendar invite so please be on the lookout for that as it contains the info on how to log into the webinar.

Can you please provide me all the contact information for the other LEOs that will be attending this meeting and which role they will be playing as a key stakeholder?

Thanks!

Anthony Modestine

Partner Success Associate
Anthony@ring.com

ring

1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

On Tue, Apr 9, 2019 at 2:24 PM Detective A. A. Rivera <aarivera@glenridgenj.org> wrote:
Mr. Modestine,

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Fw: Neighbors Portal by Ring: Onboarding for Glen Ridge Police Department, NJ

I spoke with my sergeant and he advised that Tuesday, 4/30/19, at 1pm will work the webinar.

Respectfully,

Detective Anthony Rivera

From: Anthony Modestine <anthony.modestine@ring.com>

Sent: Tuesday, April 9, 2019 11:30:05 AM

To: Detective A. A. Rivera

Subject: Re: Neighbors Portal by Ring: Onboarding for Glen Ridge Police Department, NJ

Hi Detective Rivera,

I hope all is well. I wanted to touch base and see if we are able to confirm a day and time for our webinar onboarding of the Neighbors Portal.

Thanks and I look forward to hearing from you soon!

Anthony Modestine

Partner Success Associate

Anthony@ring.com

ring

1200 Atwater Dr Ste 225

Malvern, Pa 19355

www.ring.com



[Download the Neighbors App.](#)

Join the new neighborhood watch.

On Fri, Apr 5, 2019 at 3:28 PM Anthony Modestine <anthony.modestine@ring.com> wrote:
Thank's Rohit for the introduction.

Detective Rivera, its a pleasure to e-meet you and I look forward to working with you and the Glen Ridge PD Team! As Rohit mentioned our next step is to schedule a 1 hour webinar with yourself and all the key stakeholders. Will there be others joining our onboarding that will be filling the roles as Social, Community Relations and Investigator Coordinators?

As far as availability, I am currently available on Tuesday, April 30 at 1 pm EST or Thursday, May 2nd at 9 am EST. Please let me know if one of those days work for you and the rest of the team. If you have any questions, please do not hesitate to contact me!

Anthony Modestine

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Fw: Neighbors Portal by Ring: Onboarding for Glen Ridge Police Department, NJ

1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

On Thu, Apr 4, 2019 at 3:12 PM Rohit Murti <rohit.murti@ring.com> wrote:

Detective Rivera,

Please find the fully signed MOU agreement, attached. Thank you for working with me through this process. Please allow me to introduce you to your Partner Success Associate - Anthony Modestine.

Anthony brings extensive experience in the business and is well positioned to successfully onboard and work with you and Glen Ridge Police Department. The next step to commence Portal onboarding will be to set up a 1-hour webinar with you, key stakeholders and Anthony. As the onboarding is of a 'train-the-trainer' style, we only require the following personnel to join:

- **Partnership Coordinator** - main champion for the Ring partnership
 - Name - Detective Anthony Rivera
 - Email - aarivera@glenridgenj.org
- **Press/Media Coordinator** - typically the PIO who will coordinate the initial partnership announcement and ongoing PR
 - Name - Detective Anthony Rivera
 - Email - aarivera@glenridgenj.org
- **Social Media Coordinator** - person(s) in the department who manage(s) comments on Facebook, Twitter, NextDoor, etc
 - Name - TBD
 - Email - TBD
- **Community Relations Coordinator** - the person who oversees the team that interfaces with the community at events, HOA meetings, Neighborhood Watch meetings, etc.
 - Name - TBD
 - Email - TBD
- **Investigative Coordinator** - your resident expert when the department wants to send a video request. This person will be trained on best practices for ensuring the maximum participation and sharing of videos.
 - Name - TBD
 - Email - TBD

⏪ Reply all ✓ 🗑 Delete 🚫 Junk 🚫 Block ⋮

Fw: Neighbors Portal by Ring: Onboarding for Glen Ridge Police Department, NJ

- **Community Relations Coordinator** - the person who oversees the team that interfaces with the community at events, HOA meetings, Neighborhood Watch meetings, etc.
 - Name - TBD
 - Email - TBD
- **Investigative Coordinator** - your resident expert when the department wants to send a video request. This person will be trained on best practices for ensuring the maximum participation and sharing of videos.
 - Name - TBD
 - Email - TBD

Involvement by each of these groups is essential for active community participation (specifically on video requests) and overall long-term success of the partnership. Please ensure you have access to a computer in order for us to screen-share the Portal with you. Anthony, could you please coordinate with Detective Rivera to identify a day and time that works for all of your schedules?

Thank you, to you both, for your time.

Sincerely,

Rohit D. Murti

Community Partnerships Manager
T 832.992.9910 E rohit.murti@ring.com

ring

1523 26th St.
Santa Monica, CA 90404
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.



Neighbors by Ring
Memorandum of Understanding

This agreement is entered into this 3rd day of April, 2019 by and between Ring LLC (“Ring”) and Glen Ridge Police Department (“Agency”), (collectively the “parties”) and will provide Agency access to the Neighbors Portal to communicate with users of the Neighbors app (“Ring Neighbors”) and encourage community engagement as we work together to make Glen Ridge’s (“Township”) neighborhoods safer.

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- The Neighbors App allows users to share and comment on real time crime and safety events in their neighborhood.
- As part of the program, Agency may:
 - Utilize the critical crime and safety events that are posted in the Neighbors App by Ring Neighbors to assist in law enforcement operations and investigations; and
 - Post information relating to critical incidents and other incidents in the app to keep Ring Neighbors informed regarding issues in their neighborhoods.

With an understanding that a robust, active and engaged user community is essential to the immediate, sustained and ongoing success of the program, the parties agree to the following responsibilities:

Ring

- Make the Neighbors App available to Township residents free of charge.
- Make the Neighbors Portal available to Agency free of charge, including ongoing support and training for Agency employees.

Agency

- Maintain appropriate access controls for Agency personnel to use the Neighbors Portal.

Press Release

The parties shall agree to a joint press release to be mutually approved by the parties. Neither party may use the other party’s name, logo, or likeness in any advertising or press release without prior written approval of the other party. Notwithstanding the foregoing, Ring shall be permitted to provide in-app alerts to Ring Neighbors announcing Agency’s participation in the Neighbors App.

Term

Agency’s participation in the program shall commence upon Agency’s acceptance of these program terms. Either party may terminate Agency’s participation in the program at any time by providing 30 days’ written notice to the other party; provided that in the case of material breach of this Agreement by the Agency, Ring shall only be required to provide three days’ written notice to Agency.

Privacy and Terms of Use

Ring will not provide any customer personal information, including video footage, to Agency without the prior

consent of the owner or properly issued legal process that complies with federal and state law, as applicable. Agency agrees to use the Neighbors Portal only as expressly authorized by Ring and only in connection with bona fide Agency work. Ring's terms of service and privacy notice, as posted on Ring.com, shall apply to all uses of the Neighbors App and, as applicable, the Neighbors Portal.

Compensation

At no point shall either party receive compensation from each other as a result of this program.

Confidentiality

Unless otherwise required by law, the Parties shall not disclose the terms of this program or any information that is designated as confidential or that, given the nature of the information or the circumstances surrounding its disclosure, reasonably should be considered as confidential.

RING LLC

4/3/2019

Date: _____

By: _____


369F1A1F19C3476...
August Cziment

Name: _____

Director of Operations

Title: _____

Agency

Date: 4/3/2019

By: Glen Ridge Police Department

Name: Daniel Manley

Title: Detective Sergeant

Verification Code* Y Q A G

*A four digit verification code was mailed to the primary point of contact at this agency to the address listed in public records. Please provide that code prior to submitting the MOU for processing.

⏪ Reply all ▾ 🗑 Delete 🚫 Junk 🚫 Block ⋮

Re: PR Intro + Materials - Glen Ridge PD (NJ) Joins Neighbors

D Detective A. A. Rivera
Thu 4/25/2019 2:58 PM
Anthony Modestine <anthony.modestine@ring.com> ✉



Mr. Modestine,

I am still having issues, but I'm sure it's user error. My supervisor, Sergeant Daniel Manley, who is working with me on this project, will probably know what I'm doing wrong. I have been forwarding all the information that you have been providing me to him.

Respectfully,

Detective Anthony Rivera

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Thursday, April 25, 2019 1:50:32 PM
To: Detective A. A. Rivera
Subject: Re: PR Intro + Materials - Glen Ridge PD (NJ) Joins Neighbors

Hey Anthony,

Check the Dropbox link again, looks like there is an error on our side not allowing departments to open it up. You should be able to now.

[Anthony Modestine](#)

Partner Success Associate
Anthony@ring.com

ring

1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

On Wed, Apr 24, 2019 at 2:24 PM Detective A. A. Rivera <aarivera@glenridgenj.org> wrote:
Mr. Modestine,

I am seeking the assistance of my Sergeant regarding the public announcement. I had difficulties opening some of the reference material you sent previously. I apologize in advance, as I am not very proficient with the internet and Apps.

⏪ Reply all ▾ 🗑 Delete 🚫 Junk 🚫 Block ⋮

Re: PR Intro + Materials - Glen Ridge PD (NJ)Joins Neighbors

On Wed, Apr 24, 2019 at 2:24 PM Detective A. A. Rivera <aarivera@glenridgenj.org> wrote:
Mr. Modestine,

I am seeking the assistance of my Sergeant regarding the public announcement. I had difficulties opening some of the reference material you sent previously. I apologize in advance, as I not very proficient with the internet and Apps.

Respectfully,

Detective Anthony Rivera
Glen Ridge Police Department

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Wednesday, April 24, 2019 8:49:57 AM
To: Detective A. A. Rivera; Media; Kaleigh Bueckert-Orme
Subject: Re: PR Intro + Materials - Glen Ridge PD (NJ)Joins Neighbors

Hi Detective Rivera,

I hope all is well. I wanted to touch base and see when you anticipated on sending over your draft of the public announcement? Ring's PR Team will want to review this and provide final approval before this is ever released to the public.

Thanks and I look forward to hearing from you soon.

Anthony Modestine

Partner Success Associate
Anthony@ring.com

ring

1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

On Wed, Apr 17, 2019 at 3:56 PM Anthony Modestine <anthony.modestine@ring.com>

[↶ Reply all](#) [✓](#) [🗑 Delete](#) [🚫 Junk](#) [Block](#) ...

Re: PR Intro + Materials - Glen Ridge PD (NJ) Joins Neighbors

Hi Detective
Rivera,

Now that we have our Remote Onboarding set for April 30th, I wanted to introduce Kaleigh Bueckert-Orme from our PR Team (CC'd) along with initial press packet of materials below for

First announcement item to note is the In-App message pushed out by Ring just before your Remote Onboarding as simple a courtesy message so our existing users in the area know that your Department will be joining the conversation (see example & more info [here](#)).

Beyond the in-app message, please review the press packet materials below and be sure to coordinate broader announcement plans and draft materials with Kaleigh from our media team in advance and before anything can go out to the press or public.

[Click here](#) to access the Announcement Press Packet and download the following materials;

- - Press**
 - Release Template:** Meant as a starting point template with standard messaging for you to update and send a final draft (via Media@ring.com) so our PR team can review and sign off before your team distributes via local press list, Dept. website, social media pages & any other preferred channels.
- - Sample**
 - Social Media Posts:** Sample content for posting the initial announcement via Facebook, Twitter, Nextdoor & any other social channels in tandem with the press release.
- - Talking**
 - Points & Reactive Q&A:** Basic talking points and answers to commonly asked questions for Dept. representatives to use when speaking about the Neighbors app and our partnership with the press/public.

⏪ Reply all ▾ 🗑 Delete 🚫 Junk 🚫 Block ⋮

Re: PR Intro + Materials - Glen Ridge PD (NJ) Joins Neighbors

- **Neighbors**

App Logo & Imagery: High-res versions of the Neighbors app logo and other contextual images to incorporate with PR materials as needed.

The

Neighbors App download link and simple text info below should be included in the initial announcement and in any future public communications from the Dept. when appropriate so that residents are able to download the app and participate;

Download

Link: <http://download.ring.com/neighbors>

Simple

Text Info: Or, simply text

'StaySafe' to 555888 from your smartphone.
(*not case sensitive*)

That's

it for now! Let us know once you've had a chance to review and if you have any questions in the meantime.

Anthony Modestine

Partner Success Associate
Anthony@ring.com

ring


1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com





[Download the Neighbors App.](#)
Join the new neighborhood watch.

 Reply all   Delete  Junk  Block ...


Canceled: Ring Training Webinar Yellow category

 This message was sent with High importance.

 Detective A. A. Rivera
Mon 4/29/2019 9:25 AM
Sgt. Daniel L. Manley 

    ...

 **Canceled: Ring Training Webinar**

 ~~Tue 4/30/2019 1:00 PM—2:00 PM~~

The Webinar has been canceled by Mr. Modestine. I will forward you the email sent from Mr. Modestine that provides the dates to reschedule.

⏪ Reply all ▾ 🗑 Delete 🚫 Junk 🚫 Block ⋮

Re: Reschedule Onboarding

D Detective A. A. Rivera
Tue 4/30/2019 2:29 PM
Anthony Modestine <anthony.modestine@ring.com> ✉



Perfect, thank you!

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Tuesday, April 30, 2019 2:28:29 PM
To: Detective A. A. Rivera
Subject: Re: Reschedule Onboarding

Nope, I will send you out a brand new invite to your email in the next couple of minutes!

Thanks again for getting back to me on this.

[Anthony Modestine](#)

Partner Success Associate
Anthony@ring.com

ring

1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

On Tue, Apr 30, 2019 at 2:26 PM Detective A. A. Rivera <aarivera@glenridgenj.org> wrote:
Mr. Modestine,

I spoke with my Sergeant and he requested May 9th at 1pm. Do I have to revisit the booking site to reschedule.

Respectfully,

Detective Anthony Rivera

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Monday, April 29, 2019 9:00:05 AM
To: Detective A. A. Rivera
Subject: Reschedule Onboarding

⏪ Reply all ▾ 🗑 Delete 🚫 Junk 🚫 Block ⋮

Re: Reschedule Onboarding



Join the new neighborhood watch.

On Tue, Apr 30, 2019 at 2:26 PM Detective A. A. Rivera <aarivera@glenridgenj.org> wrote:

Mr. Modestine,

I spoke with my Sergeant and he requested May 9th at 1pm. Do I have to revisit the booking site to reschedule.

Respectfully,

Detective Anthony Rivera

From: Anthony Modestine <anthony.modestine@ring.com>

Sent: Monday, April 29, 2019 9:00:05 AM

To: Detective A. A. Rivera

Subject: Reschedule Onboarding

Hi Anthony,

Here are the two new days and times I have available to reschedule our webinar onboarding.

Thursday, May 9th at 1 pm Est

or

Thursday, May 16 at 1 pm Est.

Thanks again.

Anthony Modestine

Partner Success Associate
Anthony@ring.com

ring

1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

Reply all Delete Junk Block ...

FW: Invitation: Onboarding Glen Ridge(NJ) 5/9 @ 1pm @ Thu May 9, 2019 1pm - 2pm (EDT) (aarivera@glenridgenj.org)

This message was sent with Low importance

A Detective A. A. Rivera on behalf of anthony.modestine@ring.com Tue 4/30/2019 2:37 PM Detective Patricia A. Romaine



FW: Invitation: Onboarding Glen Ridge(NJ) 5/9 @ 1pm @ Thu May 9, 2019 1pm - 2pm (EDT) (aarivera@glenridgenj.org)

Thu 5/9/2019 1:00 PM - 2:00 PM

No conflicts

invite.ics 3 KB

From: anthony.modestine@ring.com Sent: Tuesday, April 30, 2019 2:30:47 PM (UTC-05:00) Eastern Time (US & Canada) To: anthony.modestine@ring.com; Detective A. A. Rivera Subject: Invitation: Onboarding Glen Ridge(NJ) 5/9 @ 1pm @ Thu May 9, 2019 1pm - 2pm (EDT) (aarivera@glenridgenj.org) When: Thursday, May 9, 2019 1:00 PM-2:00 PM. Where:

You have been invited to the following event.

Onboarding Glen Ridge(NJ) 5/9 @ 1pm

more details »

When Thu May 9, 2019 1pm – 2pm Eastern Time - New York
Calendar aarivera@glenridgenj.org
Who anthony.modestine@ring.com - organizer, aarivera@glenridgenj.org

We're excited to move forward with our partnership and onboard your key stakeholders onto the Neighbors Portal.

I will be your Account Manager and will be leading your onboarding/training and supporting you moving forward. Please ensure you all have access to a computer so we can screen share the Portal with you. A reminder that this Onboarding is train-the-trainer style so we ask that you only include key stakeholders.

⏪ Reply all ▾ 🗑 Delete 🚫 Junk 🚫 Block ⋮

FW: Invitation: Onboarding Glen Ridge(NJ) 5/9 @ 1pm @ Thu May 9, 2019 1pm - 2pm (EDT) (aarivera@glenridgenj.org)

When Thu May 9, 2019 1pm – 2pm Eastern Time - New York

Calendar aarivera@glenridgenj.org

Who

- anthony.modestine@ring.com - organizer
- aarivera@glenridgenj.org

We're excited to move forward with our partnership and onboard your key stakeholders onto the Neighbors Portal.

I will be your Account Manager and will be leading your onboarding/training and supporting you moving forward. Please ensure you all have access to a computer so we can screen share the Portal with you. A reminder that this Onboarding is train-the-trainer style so we ask that you only include key stakeholders.

I highly recommend all attendees download the free Neighbors by Ring App.

Anthony Modestine is inviting you to a scheduled Zoom meeting.

Topic: Anthony Modestine's Personal Meeting Room

Join Zoom Meeting

<https://ring.zoom.us/j/7551771918>

Please dial by your location and enter the Meeting ID to join the call for Audio if your computer does not have a microphone.

+1 646 876 9923 US (New York)

+1 669 900 6833 US (San Jose)

+1 855 880 1246 US Toll-free

+1 877 853 5257 US Toll-free

Meeting ID: 755 177 1918

Find your local number:

<https://zoom.us/u/acyJwLV2yp>

Going (aarivera@glenridgenj.org)? [Yes](#) - [Maybe](#) - [No](#) [more options »](#)