

Moving Back to GPLD Reopening Phase 2: Contactless Service

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Tue 11/17/2020 7:27 PM

To: Staff <staff@gpld.org>

Dear Team GPLD,

I sincerely thank you for your professionalism in serving our community during these difficult times. You have all exhibited amazing leadership and teamwork in how you have prioritized serving the needs of our community. I appreciate your dedication and selflessness.

After Governor Pritzker's announcement today that the entire State of Illinois will move to Tier 3 mitigation, we have made the difficult decision to close our building to the public and move to contactless service, in accordance with Phase 2 of our Reopening Plan, effective this Friday morning.

Our Board of Trustees made this decision to ensure your safety and the safety of our community. Until this service level goes into effect, please continue to maintain your social distance when interacting with the public and one another. As always, **STAY HOME IF YOU ARE NOT FEELING WELL OR HAVE BEEN EXPOSED TO COVID.**

All staff should report to work as regularly scheduled. We will work in the building to provide for the needs of our community. Serving our community at the drive up and online will be a team effort and we'll deploy staff as needed to keep up with demand.

I know you will have lots of questions as well as an abundance of creativity in finding new ways to serve our community. I look forward to hearing your thoughts.

Be safe,
Christine

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