

CORPORATE INFORMATION SECURITY OFFICE
CYBERSECURITY OPERATIONS



February 26, 2019

Emma Best
MuckRock News Dept. 56712
411A Highland Avenue
Somerville, MA 02144-2516

RE: Freedom of Information Act Request – FOIA Case No. 2019-FPRO-01014

Dear Ms. Best,

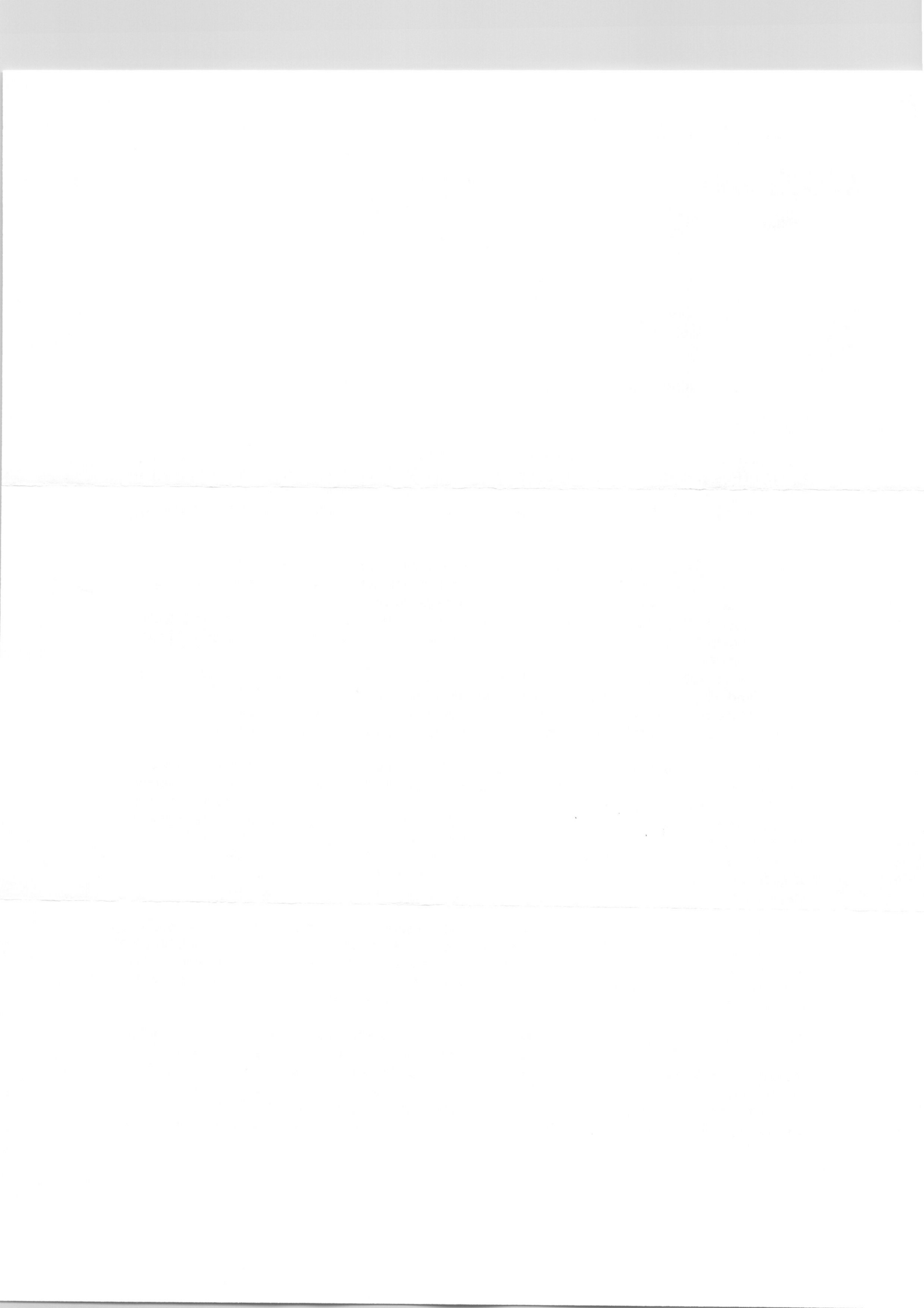
This responds to your Freedom of Information Act (FOIA) request dated June 11, 2019, requesting access to Postal Service records. Specifically, you requested Documents mentioning or relating to Anonymous (the hacker movement/collective, see below) or hacktivism (defined as hacking as a form of protest and/or activism) generated between 1 January 2009 and 1 January 2019, including but not limited to:

- * Internal reports, bulletins, warnings and alerts relating to Anonymous or hacktivism
- * Reports from the appropriate IT (Information Technology) or computer offices regarding possible cyber-attacks by Anonymous or other hacktivists
- * Reports, bulletins, warnings and alerts relating to or mentioning Anonymous or hacktivism sent to or received from any federal law enforcement or intelligence agencies or any fusion center
- * Incident reports investigating possible hacking activity falling within the office's jurisdiction and allegedly carried out by members of Anonymous or other hacktivist groups
- * Materials generated as a result of any suspected or actual compromise, breach or "dox" (revealing of personal or private information) by Anonymous or other hacktivists

Regarding fees under the FOIA, fair and equitable fees are established to permit the furnishing of records to the public, while recovering costs incurred by the Postal Service. The cost is calculated in accordance with our fee regulations at section 265.9 of Title 39, Code of Federal Regulations, which permit us to charge requests of "other" requesters search time at the rate of \$21.00 for each half hour and 15 cents per page for duplication, after providing the first two hours of search time and the first 100 pages at no charge. In addition, our regulations require that requesters be notified in advance of all costs expected to exceed \$25.00 if they have not indicated their willingness to accept costs that may be incurred in processing their request. Fees totaling less than \$25.00 are waived.

After providing you two hours free search time, the total estimated cost to process your request is estimated to be a minimum of \$8,316 for search time alone (estimated at 40-hours per each bulleted item area above at a minimum (200 hours total)). In addition to that cost, 15 cents per page will be assessed for duplication (the first 100 pages are provided at no charge). There may be additional charges depending on actual services provided in the processing of this request.

Because the cost of processing your request is expected to exceed \$250.00, we require at least 50 percent advance payment with your written agreement to accept any assessable costs incurred. Please submit your check or money order in the amount of \$4,158.00 made payable to the "U. S. Postal Service." We must caution you that you are liable for the fee even if certain portions of the requested records are withheld in accordance with the exemptions found at 5 USC 552(a)(4)(A)(v) and our regulations at 39 C.F.R.265.9. Upon receipt of your deposit and written agreement to accept



costs, we will proceed with processing your request and provide an estimate of the time frame for our response.

As an alternative, which could be less expensive, we suggest you consider narrowing the scope of your request. For instance, you could limit the search of documents by using a combination of the following:

- * Shorter time frame (e.g. between 1 January 2018 and 1 January 2019)
- * Limiting to only one USPS office/department (e.g. Information Technology only or Corporate Information Security Office only, etc.)
- * Limiting to one item in the listing (e.g. The first bullet of "Internal reports, bulletins, warnings and alerts relating to Anonymous or hactivism")

We look forward to hearing from you as to how to proceed with your request. If you need assistance in reformulating your request, please contact me at 919-674-1424. If we do not hear back from you within 20 working days from the date of this letter, we will administratively close this request. For further assistance and to discuss any aspect of your request, you may contact:

USPS HQ FOIA REQUESTER SERVICE CENTER

475 L'ENFANT PLAZA SW RM 1P830

WASHINGTON, DC 20260-1101

Phone: (202) 268-2608

Fax: (202) 268-5353

FOIA Public Liaison:

Name: Nancy Chavannes-Battle

Phone: (202) 268-2608

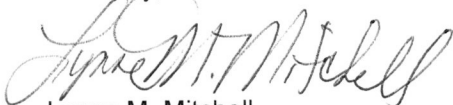
FOIA Public Liaison:

Name: Linda Crump

Phone: (314) 345-5894

Additionally, you may contact the Office of Government Information Services (OGIS) at the National Archives and Records Administration to inquire about the FOIA mediation services they offer. The contact information for OGIS is as follows: Office of Government Information Services, National Archives and Records Administration, 8601 Adelphi Road-OGIS, College Park, Maryland 20740-6001, e-mail at ogis@nara.gov; telephone at 202-741-5770; toll free at 1-877-684-6448; or facsimile at 202-741-5769.

Sincerely,



Lynne M. Mitchell
Manager, CyberSecurity Operations

