



Julie Milavec &lt;jmilavec@dglibrary.org&gt;

---

## When dealing with patrons who challenge mask-wearing policy

3 messages

---

**Jen Ryjewski** <jryjewski@dglibrary.org>  
To: All Staff <staff@dglibrary.org>

Thu, Aug 20, 2020 at 12:37 PM

Hi, Everyone!

This is an excerpt from the workbook that Ryan Dowd used in his COVID webinar.

I hope this is helpful to you when reminding patrons of our mask-wearing policy.

Thanks.

Jen

--

Jen Ryjewski  
Assistant Director  
630-960-1200 x4299



---

 **Mask Strategy.pdf**  
559K

---

**Fred LeBaron** <flebaron@dglibrary.org>  
To: Jen Ryjewski <jryjewski@dglibrary.org>  
Cc: All Staff <staff@dglibrary.org>

Thu, Aug 20, 2020 at 1:03 PM

Wait a minute - common sense? What a concept! Seriously, tho, this is great, thanks for sharing it!

Fred LeBaron  
Adult & Teen Services Librarian  
Downers Grove Public Library  
[flebaron@dglibrary.org](mailto:flebaron@dglibrary.org)

[Quoted text hidden]

---

**Jen Ryjewski** <jryjewski@dglibrary.org>  
To: Fred LeBaron <flebaron@dglibrary.org>  
Cc: All Staff <staff@dglibrary.org>

Thu, Aug 20, 2020 at 1:10 PM

Who knew?!?!

[Quoted text hidden]