



Julie Milavec <jmilavec@dglibrary.org>

Updated statement on our COVID-19 page

8 messages

Julie Milavec <jmilavec@dglibrary.org>

Tue, May 5, 2020 at 4:19 PM

To: All Staff <staff@dglibrary.org>

Bcc: libraryboard@dglibrary.org

Bcc: Board of Library Trustees

The following was just posted on our [COVID -19 page](#):

The Downers Grove Public Library has begun its phased reopening plan by opening book drops on May 4. We are proceeding with an abundance of caution. The health and safety of the Downers Grove community is at the forefront of our decision making.

Library materials are not like food from restaurants or items purchased from a retailer. They are borrowed, returned to the library, then borrowed again. There is an added layer of precaution and procedure needed. In a typical month, the library circulates thousands of items to hundreds of local households. What we do and how we do it has a huge impact on community health. Implementation of curbside service must be considered carefully, with great attention to staff and patron safety, Personal Protective Equipment (PPE), safe material handling, social distancing, and logistics of the physical building in regard to traffic, accessibility, and other factors.

Our next step is preparing the library building for staff to return to work safely, with social distance space and proper PPE. Planning is underway for curbside service to begin when it is safe and when the library is ready. Supplies are being secured and supply chains established. It's difficult to get the PPE we need. We must make sure we have enough on hand and ability to resupply in order to offer curbside service and reopen when we're able. Procedures and staff training are under development. We are working with our catalog consortium SWAN, regional library system RAILS, and other library experts to implement best practices for this service.

We have taken the first step in our phased reopening plan. We continue to offer virtual services, answering your questions via chat and email, online card registration, virtual programs, summer reading club on May 17, checking out the staff picks page, booking an expert for things like tech or genealogy questions, and access to ebooks, streaming movies and music, databases, and learning tools. We look forward to being able to share physical materials again soon. As summer arrives and the threat of local infections diminishes, more library services and public space use will be reintroduced. At each phase, decisions will be made following orders and recommendations from the Centers for Disease Control (CDC), Illinois Department of Public Health (IDPH), and local health authorities. I hope to be able to make an announcement within the next few weeks on the next step in the phased reopening plan.

Thank you for your continued patience.

Julie M. Milavec | Library Director

Pronouns: she, her, hers

Downers Grove Public Library

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Sandra Feuillan <sfeuillan@dglibrary.org>

Tue, May 5, 2020 at 6:03 PM

To: Julie Milavec <jmilavec@dglibrary.org>

Cc: All Staff <staff@dglibrary.org>

Thank you Julie for continually keeping us up to date.

Sandy

[Quoted text hidden]

Kathryn Hoos <khoos@dglibrary.org>
To: Sandra Feuillan <sfeuillan@dglibrary.org>
Cc: Julie Milavec <jmilavec@dglibrary.org>, All Staff <staff@dglibrary.org>

Tue, May 5, 2020 at 6:36 PM

Thank you, Julie.

Kitty Hoos
Downers Grove Public Library
Circulation Department
[Quoted text hidden]

Dave Humphreys <dave@davehumphreys.com>
To: Julie Milavec <jmilavec@dglibrary.org>

Tue, May 5, 2020 at 11:10 PM

Well done!

Peace, Dave

On Tue, May 5, 2020 at 4:19 PM Julie Milavec <jmilavec@dglibrary.org> wrote:

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You received this message because you are subscribed to the Google Groups "Board of Trustees" group.
To unsubscribe from this group and stop receiving emails from it, send an email to board-of-trustees+unsubscribe@dglibrary.org.
To view this discussion on the web visit <https://groups.google.com/a/dglibrary.org/d/msgid/board-of-trustees/CAGnJcB3mb-OiP90f9%2BdGp3x%2B1gtDW%2BeSVvrOhyv5mLiTL8RtOg%40mail.gmail.com>.

Regina Hartnett <rhartnett@dglibrary.org>
To: Julie Milavec <jmilavec@dglibrary.org>
Cc: All Staff <staff@dglibrary.org>

Wed, May 6, 2020 at 5:57 AM

Thanks for the update.

On Tue, May 5, 2020 at 4:19 PM Julie Milavec <jmilavec@dglibrary.org> wrote:

[Quoted text hidden]

Emily Kiang <ekiang@dglibrary.org>
To: Julie Milavec <jmilavec@dglibrary.org>
Cc: All Staff <staff@dglibrary.org>

Wed, May 6, 2020 at 8:15 AM

Thank you for all you do, Julie.

[Quoted text hidden]

Karen Neal <kneal@dglibrary.org>
To: Emily Kiang <ekiang@dglibrary.org>
Cc: Julie Milavec <jmilavec@dglibrary.org>, All Staff <staff@dglibrary.org>

Wed, May 6, 2020 at 10:19 AM

Hi Julie,

Your statement is so well written using clarity, caution, and calm. DGPL is so lucky to have you as our director and leader!

The Downers Grove Public Library is closed due to covid-19. I will continue to answer emails in a timely manner.

Karen Neal
Adult and Teen Services Librarian
Downers Grove Public Library
kneal@dglibrary.org
What I'm reading: *Barefoot Summer* by Susan Mallery
What I'm listening to: *The Cruellest Month* by Louise Penny

[Quoted text hidden]

Mary Piller <mpiller@dglibrary.org>
To: Julie Milavec <jmilavec@dglibrary.org>
Cc: All Staff <staff@dglibrary.org>

Wed, May 6, 2020 at 11:52 AM

Thank you Julie!

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