



Julie Milavec <jmilavec@dglibrary.org>

Please Read: COVID High Transmission Rate

3 messages

Jen Ryjewski <jryjewski@dglibrary.org>
To: All Staff <staff@dglibrary.org>

Sat, Aug 7, 2021 at 7:38 AM

Hi, Everyone,

We have been monitoring very closely the community transmission level for COVID in our area:

<https://www.dupagehealth.org/610/DuPage-County-COVID-19-Dashboard>.As our level has increased to **high**; once again we will be requiring masks for all patrons and staff throughout the entire building (not just the Kids Room).

Signage has been placed at both entrances, on our website, and throughout the building.

We have decided on a slightly different enforcement tactic this time around: Any patrons who refuse to wear masks in the building will be refused service. Period. This means, no one-on-one help, no assistance with checking out, no escorting patrons to the stacks, etc. If patrons want our assistance, they will need to wear a mask. Masks are required for in-person service. If patrons forget a mask, offer one. Masks are available at all service desks. We are going to try this and see how well it works as policing patrons and the watchdog tactic is simply untenable.

Thank you.

Jen

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Jen Ryjewski
Assistant Director
630-960-1200 x4299

Joy Matteson <jmatteson@dglibrary.org>
To: Jen Ryjewski <jryjewski@dglibrary.org>
Cc: All Staff <staff@dglibrary.org>

Sat, Aug 7, 2021 at 9:09 AM

Hi Jen, thanks for the update. For clarification, does this mean if staff are doing walkarounds, are we reminding staff (i.e., teens in Teen Central, study room patrons, etc) that masks are now required? I'm speaking more for observing patrons not wearing masks--not necessarily coming up to service desks. Just making sure, thanks!

[Quoted text hidden]

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Joy Matteson
Adult and Teen Services Librarian
Downers Grove Public Library
Pronouns: she/her/hers

Jen Ryjewski <jryjewski@dglibrary.org>
To: Joy Matteson <jmatteson@dglibrary.org>
Cc: All Staff <staff@dglibrary.org>

Sat, Aug 7, 2021 at 9:23 AM

11/9/21, 10:58 AM

Downers Grove Public Library Mail - Please Read: COVID High Transmission Rate

Yes, masks are required. Please remind patrons that masks are required, but we're not getting into verbal fisticuffs with anyone. We will simply refuse service. If patrons want any service : study rooms, tables, computers , one-on-one, video games, reference service, they must be wearing a mask.

If people are on their own getting books, just leave them be after one reminder.

Please text me if you need anything. I'm working Comic Con until 5 pm.

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