



Julie Milavec <jmilavec@dglibrary.org>

NEW! Online digital library card registration now available!!

25 messages

Christine Lees <clees@dglibrary.org>
To: All Staff <staff@dglibrary.org>

Thu, Mar 26, 2020 at 11:17 AM

Hi All,

Just this morning we were able to launch the new tool created by SWAN to issue online digital library cards to DG patrons. Please check out our website to see the functionality of this new tool.

A HUGE thank you to Cindy and the PR Team for getting this on the web site so quickly- y'all are rockstars!

A few things about the digital card:

1. Card is valid for 90 days
2. Patrons can come in once we are open, prove residency and switch to a full uses card.
3. Card is only valid for online resources

Take a minute to check out this new resource! PR will be sending information out to patrons in an email blast soon.

Yay!

Christine

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Christine Lees
Manager, Circulation Services
Downers Grove Public Library
(630) 960-1200 ext. 4264

Fred LeBaron <flebaron@dglibrary.org>
To: Christine Lees <clees@dglibrary.org>
Cc: All Staff <staff@dglibrary.org>

Thu, Mar 26, 2020 at 11:19 AM

Huzzah! This is a super helpful, practical and valuable resource! Kudos to the team that made it happen!

Fred LeBaron

Adult & Teen Services Librarian

Downers Grove Public Library

flebaron@dglibrary.org

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Lizzie Matkowski <lmatkowski@dglibrary.org>
To: Fred LeBaron <flebaron@dglibrary.org>
Cc: Christine Lees <clees@dglibrary.org>, All Staff <staff@dglibrary.org>

Thu, Mar 26, 2020 at 11:38 AM

This will be great for patrons! Thanks for getting it up and running so fast!

Lizzie Matkowski

Adult & Teen Services Manager

Downers Grove Public Library

[1050 Curtiss Street](#)

[Downers Grove IL 60515](#)

1-630-960-1200 x4247

My pronouns: she/her/hers

What I'm reading: The Long Way to a Small, Angry Planet by Becky Chambers

What I'm Listening to: The Vela by Yoon Ha Lee, Becky Chambers, SL Huang, and Rivers Solomon

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Jen Ryjewski <jryjewski@dglibrary.org> Thu, Mar 26, 2020 at 11:57 AM
To: Lizzie Matkowski <lmatkowski@dglibrary.org>
Cc: Fred LeBaron <flebaron@dglibrary.org>, Christine Lees <clees@dglibrary.org>, All Staff <staff@dglibrary.org>

Awesome job!!!

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Jen Ryjewski
Assistant Director
630-960-1200 x4299



Karen Neal <kneal@dglibrary.org> Thu, Mar 26, 2020 at 12:12 PM
To: Jen Ryjewski <jryjewski@dglibrary.org>
Cc: Lizzie Matkowski <lmatkowski@dglibrary.org>, Fred LeBaron <flebaron@dglibrary.org>, Christine Lees <clees@dglibrary.org>, All Staff <staff@dglibrary.org>

I'm guessing most of our digital card recipients will come to DGPL and get a permanent card.

The Downers Grove Public Library is expecting to re-open on Wednesday, April 8. I will continue to answer emails in a timely manner.

Karen Neal
Adult and Teen Services Librarian
Home Services Coordinator
Downers Grove Public Library
kneal@dglibrary.org

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Kathryn Hoos <khoos@dglibrary.org> Thu, Mar 26, 2020 at 3:12 PM
To: Karen Neal <kneal@dglibrary.org>
Cc: Jen Ryjewski <jryjewski@dglibrary.org>, Lizzie Matkowski <lmatkowski@dglibrary.org>, Fred LeBaron <flebaron@dglibrary.org>, Christine Lees <clees@dglibrary.org>, All Staff <staff@dglibrary.org>

This is simply amazing.

Kitty

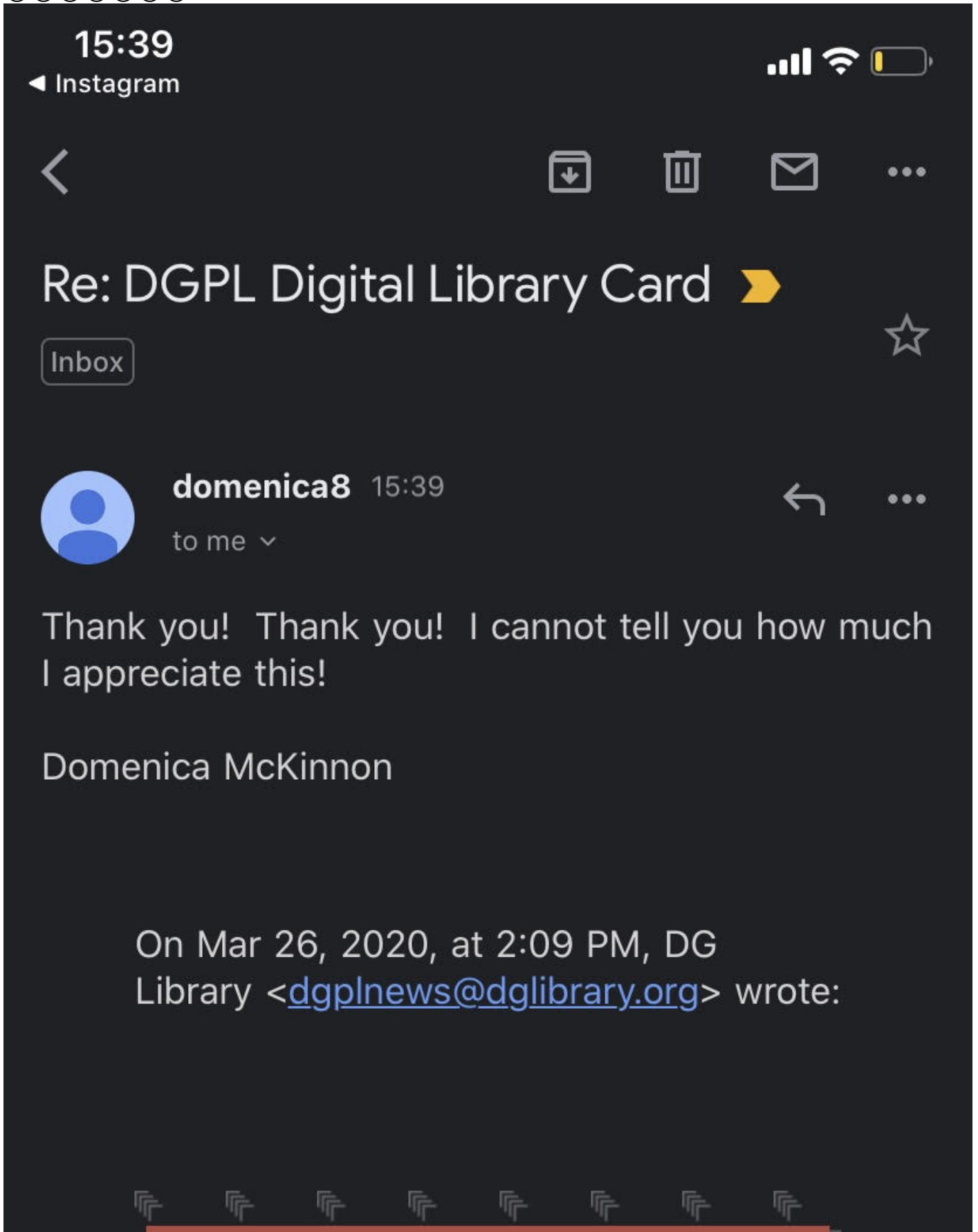
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Kitty Hoos
Circulation Services
Supervisor
Downers Grove Public Library
630-960-1200 x4267

Brian Ruane <bruane@dglibrary.org>
To: Christine Lees <clees@dglibrary.org>
Cc: All Staff <staff@dglibrary.org>

Thu, Mar 26, 2020 at 3:43 PM




March 26, 2020



**DOWNERS GROVE
PUBLIC LIBRARY**

Discover • Grow • Play • Learn

**Want to
use
DGPL's
online
resources
but don't**



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Grace Goodwyn <ggoodwyn@dglibrary.org>
 To: Brian Ruane <bruane@dglibrary.org>
 Cc: Christine Lees <clees@dglibrary.org>, All Staff <staff@dglibrary.org>

Thu, Mar 26, 2020 at 3:46 PM

Woo! 🐶

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Grace Goodwyn | Graphic Design and Display Coordinator
 Pronouns: she, her, hers
 Downers Grove Public Library
 1050 Curtiss Street
 Downers Grove, IL 60515
 (630) 960-1200 ext. 4297
www.dglibrary.org

Cheryl Pawlak <cpawlak@dglibrary.org>
 To: Grace Goodwyn <ggoodwyn@dglibrary.org>
 Cc: All Staff <staff@dglibrary.org>, Brian Ruane <bruane@dglibrary.org>, Christine Lees <clees@dglibrary.org>

Thu, Mar 26, 2020 at 3:50 PM

This is the best thing I have ever seen all day!

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Cheryl Pawlak
Circulation Services
Assistant Manager
Downers Grove Public Library
630-960-1200 x4265

Kelly Kobayashi <kkobayashi@dglibrary.org>

Thu, Mar 26, 2020 at 3:51 PM

To: Grace Goodwyn <ggoodwyn@dglibrary.org>

Cc: Brian Ruane <bruane@dglibrary.org>, Christine Lees <clees@dglibrary.org>, All Staff <staff@dglibrary.org>

This has honestly probably been the best part of a lot of people's day!!! Wonderful job!!!

On Thu, Mar 26, 2020 at 3:46 PM Grace Goodwyn <ggoodwyn@dglibrary.org> wrote:

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Christine Lees <clees@dglibrary.org>

Thu, Mar 26, 2020 at 4:08 PM

To: Kelly Kobayashi <kkobayashi@dglibrary.org>

Cc: All Staff <staff@dglibrary.org>, Brian Ruane <bruane@dglibrary.org>, Grace Goodwyn <ggoodwyn@dglibrary.org>

Awesome response, thanks for sharing Brian!

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Sandra Feuillan <sfeuillan@dglibrary.org>

Thu, Mar 26, 2020 at 4:29 PM

To: Christine Lees <clees@dglibrary.org>

Cc: All Staff <staff@dglibrary.org>

This is great news!!! Is this going to be a permanent offering and not just during the closing?

Sandy

On Thu, Mar 26, 2020 at 11:18 AM Christine Lees <clees@dglibrary.org> wrote:

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Cheryl Pawlak <cpawlak@dglibrary.org>

Thu, Mar 26, 2020 at 4:30 PM

To: Sandra Feuillan <sfeuillan@dglibrary.org>

Cc: Christine Lees <clees@dglibrary.org>, All Staff <staff@dglibrary.org>

We haven't decided yet, Sandy. One day at a time for now.

Cheryl Pawlak
Circulation Services
Assistant Manager
Downers Grove Public Library
630-960-1200 x4265

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Jen Ryjewski <jryjewski@dglibrary.org>

Thu, Mar 26, 2020 at 4:46 PM

To: Cheryl Pawlak <cpawlak@dglibrary.org>

Cc: All Staff <staff@dglibrary.org>, Christine Lees <clees@dglibrary.org>, Sandra Feuillan <sfeuillan@dglibrary.org>

DGPL saves lives. :)

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Cindy Khatri <ckhatri@dglibrary.org> Thu, Mar 26, 2020 at 4:59 PM
To: Jen Ryjewski <jryjewski@dglibrary.org>
Cc: Cheryl Pawlak <cpawlak@dglibrary.org>, All Staff <staff@dglibrary.org>, Christine Lees <clees@dglibrary.org>, Sandra Feuillan <sfeuillan@dglibrary.org>



Cindy Khatri
Public Relations Manager
Downers Grove Public Library
630-960-1200 x4296

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Carly Meminger <cmeminger@dglibrary.org> Thu, Mar 26, 2020 at 7:21 PM
To: Christine Lees <clees@dglibrary.org>
Cc: All Staff <staff@dglibrary.org>

This is awesome to hear!

On Thu, Mar 26, 2020 at 11:18 AM Christine Lees <clees@dglibrary.org> wrote:

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Kathryn Moran <kmoran@dglibrary.org> Fri, Mar 27, 2020 at 12:43 AM
To: Christine Lees <clees@dglibrary.org>
Cc: All Staff <staff@dglibrary.org>

WOW!!! This is great - lots of happy patrons coming our way I am sure of it.

Thank you everyone involved in this.

Kathy

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Cheryl Pawlak <cpawlak@dglibrary.org> Fri, Mar 27, 2020 at 8:23 AM
To: Christine Lees <clees@dglibrary.org>
Cc: All Staff <staff@dglibrary.org>

Hey everybody

I just got the report from SWAN and we had 30 patrons sign up for digital cards yesterday!
How great is that?

Cheryl Pawlak
Circulation Services
Assistant Manager
Downers Grove Public Library
630-960-1200 x4265

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Jen Ryjewski <jryjewski@dglibrary.org> Fri, Mar 27, 2020 at 8:25 AM
To: Cheryl Pawlak <cpawlak@dglibrary.org>
Cc: Christine Lees <clees@dglibrary.org>, All Staff <staff@dglibrary.org>

I am honestly blown away! That is the best news I've heard all week!

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Ian Knorr <iknorr@dglibrary.org>
To: Cheryl Pawlak <cpawlak@dglibrary.org>
Cc: Christine Lees <clees@dglibrary.org>, All Staff <staff@dglibrary.org>

Fri, Mar 27, 2020 at 8:32 AM

That's awesome

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Julie Milavec <jmilavec@dglibrary.org>
To: Ian Knorr <iknorr@dglibrary.org>
Cc: Cheryl Pawlak <cpawlak@dglibrary.org>, Christine Lees <clees@dglibrary.org>, All Staff <staff@dglibrary.org>

Fri, Mar 27, 2020 at 8:40 AM

Fantastic!

Once we're open to the public again, this may go away for a bit while they figure out the address verification. For now, we're erring on the side of service.

Julie M. Milavec

Director

My pronouns: she/her/hers



1050 Curtiss Street
Downers Grove IL 60515

1-630-960-1200 x4300

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Martha Harnik <mharnik@dglibrary.org>
To: Cindy Khatri <ckhatri@dglibrary.org>
Cc: Jen Ryjewski <jryjewski@dglibrary.org>, Cheryl Pawlak <cpawlak@dglibrary.org>, All Staff <staff@dglibrary.org>, Christine Lees <clees@dglibrary.org>, Sandra Feuillan <sfeuillan@dglibrary.org>

Fri, Mar 27, 2020 at 8:43 AM

I received a text from a friend yesterday afternoon who was just set up and is a very excited online Flipster!!

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Sandra Feuillan <sfeuillan@dglibrary.org>
To: Christine Lees <clees@dglibrary.org>
Cc: All Staff <staff@dglibrary.org>

Fri, Mar 27, 2020 at 8:45 AM

Good to hear Martha. Patron service at its finest.

Sandy ☺

On Thu, Mar 26, 2020 at 11:18 AM Christine Lees <clees@dglibrary.org> wrote:

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Kathryn Hoos <khoos@dglibrary.org>
To: Sandra Feuillan <sfeuillan@dglibrary.org>
Cc: Christine Lees <clees@dglibrary.org>, All Staff <staff@dglibrary.org>

Fri, Mar 27, 2020 at 8:53 AM

Hi,
That is 30 registration and 30 happy patrons. It may go away for a while, but while it is here I am sure people will be so appreciative. I love it

Kitty

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Kitty Hoos
Circulation Services
Supervisor
Downers Grove Public Library
630-960-1200 x4267

Karen Neal <kneal@dglibrary.org>

Fri, Mar 27, 2020 at 9:00 AM

To: Kathryn Hoos <khoos@dglibrary.org>

Cc: Sandra Feuillan <sfeuillan@dglibrary.org>, Christine Lees <clees@dglibrary.org>, All Staff <staff@dglibrary.org>

Such a great Instagram patron response!

I am looking forward to answering your emails remotely as our library building is closed until April 8 due to covid-19.

Karen Neal
Adult and Teen Services Librarian
Downers Grove Public Library
kneal@dglibrary.org

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