



Julie Milavec <jmilavec@dglibrary.org>

Change in self-check settings

7 messages

Christine Lees <clees@dglibrary.org>
To: All Staff <staff@dglibrary.org>

Thu, Mar 12, 2020 at 2:15 PM

Hi All,

In an effort to reduce the number of times a patron needs to use the touch screens at the self-checks or patron induction stations, we have changed some of the settings on these stations.

Self-check stations will now default to the check out screen and will automatically close the transaction and print a receipt after ten seconds of inactivity.

Self induction stations will close the transaction and print a receipt after ten seconds in inactivity.

If you have any questions about these settings please let me know. A huge thank you to Paul and Cheryl for their assistance in getting these setting changed!

Thanks,
Christine

--

Christine Lees
Manager, Circulation Services
Downers Grove Public Library
(630) 960-1200 ext. 4264

Tim Raub <traub@dglibrary.org>
To: Christine Lees <clees@dglibrary.org>
Cc: All Staff <staff@dglibrary.org>

Thu, Mar 12, 2020 at 2:22 PM

I'm sure everyone will appreciate a more hands-off checkout/in experience during this time! Definitely reinforces our COVID-19 Statement assertion that we're taking proactive steps 🙌

Tim
[Quoted text hidden]

Jen Ryjewski <jryjewski@dglibrary.org>
To: Tim Raub <traub@dglibrary.org>
Cc: Christine Lees <clees@dglibrary.org>, All Staff <staff@dglibrary.org>

Thu, Mar 12, 2020 at 2:29 PM

Thank you, Christine.
[Quoted text hidden]

--

Jen Ryjewski
Assistant Director
630-960-1200 x4299



Kathryn Hoos <khoos@dglibrary.org>
To: Tim Raub <traub@dglibrary.org>

Thu, Mar 12, 2020 at 2:31 PM

Cc: Christine Lees <clees@dglibrary.org>, All Staff <staff@dglibrary.org>

Great idea. Patrons will appreciate that.

Kitty

On Thu, Mar 12, 2020 at 2:23 PM Tim Raub <traub@dglibrary.org> wrote:

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Kitty Hoos
Circulation Services
Supervisor
Downers Grove Public Library
630-960-1200 x4267

Julie Milavec <jmilavec@dglibrary.org>

Thu, Mar 12, 2020 at 2:31 PM

To: Jen Ryjewski <jryjewski@dglibrary.org>

Cc: Tim Raub <traub@dglibrary.org>, Christine Lees <clees@dglibrary.org>, All Staff <staff@dglibrary.org>

Everything we can do to help minimize risk! The less people have to touch, the better.

Julie M. Milavec

Director

My pronouns: she/her/hers



1050 Curtiss Street
Downers Grove IL 60515

1-630-960-1200 x4300

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Sharon Hrycewicz <shrycewicz@dglibrary.org>

Thu, Mar 12, 2020 at 2:36 PM

To: Julie Milavec <jmilavec@dglibrary.org>

Cc: Jen Ryjewski <jryjewski@dglibrary.org>, Tim Raub <traub@dglibrary.org>, Christine Lees <clees@dglibrary.org>, All Staff <staff@dglibrary.org>

to that end: last night, someone was checking out materials and suddenly burst forth with a sneeze attack. After he left, Kelly quietly wiped down the screen and area.

Good job Kelly!!

Sharon Hrycewicz

Children's Reference and Technology Coordinator
DG Library | 1050 Curtiss Street | Downers Grove, IL 60515
Main number: 630.960.1200
voicemail: 331.998.4261

My last name is pronounced *rice-wits*

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Kathryn Moran <kmoran@dglibrary.org>

Fri, Mar 13, 2020 at 1:23 PM

To: Christine Lees <clees@dglibrary.org>

Cc: All Staff <staff@dglibrary.org>

Christine, Cheryl, and Paul,

Thank you for doing this. Yes, quicker for patrons and less contact.
Great thinking.

Kathy

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