

City of Miami Beach, Florida Red Light Violation Camera Enforcement System RFP 2019-093-JC

Tab 3Red Light CameraScope of Services

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Digital Camera Technology

4 IN 1 ENFORCEMENT CAPABILITIES OVERVIEW

Red Light Enforcement

- Up to 7 Lanes of Enforcement
- Infrared (IR) Illumination – No White Flash
- Multiple, Lane-Specific HD Video Cameras
- License Plate Rewind Function™
- Multiple, Simultaneous Violation Capture



- 3D Object Tracking Radar
- Lane Identification
- Works in All
 Weather Conditions
- Concurrent Tracking of up to150 Objects
- Works
 Simultaneously with
 Red Light
 Enforcement

Video Surveillance

- Multiple, Lane-Specific HD Cameras Provide Live Streaming Capability
- 45 Day Video Archival
- Remote Camera Access and Video Retrieval
- Ideal for Accident or Crime Reconstruction

License Plate Reader

- Real-Time License
 Plate Identification
- Centralized Archive Across All Cameras
- Real-Time Alerts with Notification
- Custom Hot Lists
- Plate Data Export
- Works Simultaneously with Red Light Enforcement









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MULTIPLE VIDEO CAMERAS

RedSpeed is the <u>only vendor</u> utilizing <u>lane-specific</u>, high resolution (3-5 mega pixels, 17-30 Max frames per second), <u>video cameras</u> in combination with infra-red (IR) illuminators to maximize the number of violations successfully captured and prosecuted. It is important to emphasize that these lane-specific video cameras <u>increase the number of prosecutable violations by 10%</u>. The number increases substantially on roads with heavy queuing traffic or roads used by large scale vehicles such as tractor trailers, construction vehicles, etc., which, when enforced by still image systems (used by competitors) result in lost violations due to obstructed license plate views.

The system is designed to capture straight thru, left, and right turn on red violations, and can also be configured to capture specific lanes of enforcement. Individual red signals can be monitored separately, as well as green arrows for protected permitted turns, to prevent capture of erroneous violations on a valid turn signal.

RedSpeed's all-video based camera system solution offers significant benefits:

Reduced Camera Downtime: Unlike many competitors' mechanical shutter-based cameras, RedSpeed's network-based system does not suffer from mechanical maintenance issues; i.e. it does not break down after a certain (and limited) number of photographs have been taken. This feature significantly reduces camera downtime and mandatory maintenance.

Intersection Viewing: Having an <u>all-video based system</u> enables Police to simultaneously record video evidence from multiple angles, showing both an overall intersection "scene" as well as each individual lane with resolution high enough to read each passing car license plate. This method is significantly more helpful during accident investigations or scene reconstructions as it can provide an unparalleled level of detail. Most competitors rely on a combination of video camera for intersection overview evidence and still, mechanical shutter-based cameras for before/after and zoom-in images.

License Plate "Rewind" Ability: RedSpeed can extract a license plate picture when the images automatically generated by the camera are either unclear or illegible – a feature completely unique to the RICS system. Based on our operational experience in Illinois, we have identified a number of scenarios where the license plate image is either not visible or is obscured by another object, which typically results in the violation being rejected during processing. Common examples include: "washed out" plates due to sun glare, license plates blocked by other vehicles and tractor-trailer or any long wheelbase vehicles not "fitting" into a standard still shot.

Because RedSpeed's system captures and records video from multiple lane-specific cameras, RedSpeed's back-office operators can, for the first time, identify and **REPAIR** these image deficiencies by accessing the archived video directly from the camera and rewinding (or fast forwarding) until a clear license plate image emerges. This capability is **essential** when monitoring intersections with heavy semi-truck and trailer traffic.

Utilizing the license plate rewind capability, RedSpeed's violation review team will be able to **maximize the number of enforceable violations** submitted to the Miami Beach Police for final review and approval.



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SiteOps[™] LIVE INTERSECTION VIEWING

RedSpeed's proprietary, web-based SiteOps[™] software can be utilized by authorized municipal users to access "live" video and archived video data on specific red light enforced intersections without suspending the red-light enforcement function. Having an all-video based system enables Police to simultaneously view and record video evidence from multiple angles, showing both an overall intersection "scene" as well as each individual lane with resolution high enough to read each passing car license plate.

This method is significantly more helpful during accident investigations or scene reconstructions as it can provide an unparalleled level of detail. Most competitors rely on a combination of video camera for intersection overview evidence and still, mechanical shutter-based cameras for before/after and zoom-in images.

While other vendors may offer an overview option, they cannot provide the zoom capability necessary to allow Police users to identify and confirm license plate numbers.

By logging onto https://Siteops.RedCheck.org, authorized users may view:

Live Intersection Overview

View real time overview of intersection traffic at enforced approaches in 30FPS, full HD 1080P.



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Lane Specific View

Unique to RedSpeed, the high definition, lane specific video cameras record all lanes simultaneously, enabling authorized users to select a specific lane on the overview screen and zoom in to identify license plate numbers.

This is a valuable tool during instances such as Amber Alerts. <u>Other vendors cannot</u> provide the zoom capability which allows Police to identify and confirm license plate numbers.



Download Archived Video Footage

Each camera is equipped with up to 16 terabytes of onsite storage.

Up to 45 days of video data archival is available.

Once the requested data has been exported, selecting the download feature allows the User to save the data directly to their PC.



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Live intersection viewing / streaming is accessible on all mobile devices including I Pads, Tablets and Smart Phones. This functionality is particularly valuable since it enables officers to immediately access live streaming and archived video footage for accident reconstruction while on scene.





To date SiteOps[™] has been integral in solving recent homicides within the Illinois suburbs of Western Springs and Blue Island. It also assisted the Village of Elk Grove, IL in apprehending an individual responsible for multiple home burglaries as well as assisting the Village of Justice, IL in identifying and apprehending an individual responsible for extensive neighborhood vandalism and property destruction. Within Florida the Sarasota Police Department has credited RedSpeed's SiteOps functionality with helping identify and apprehend individuals involved in a car theft operation.

The enclosed DVD includes a short video demonstration of the SiteOps™ functionality.

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License Plate Recognition System – Amber & Silver Alert Functionality

RedSpeed's License Plate Recognition System (LPRS) is an optional add-on module that works in parallel with the red light/speed enforcement system.

Red light enforcement need not be suspended in order to run the system, as is the case with many other red-light enforcement systems.

The enclosed DVD includes a short video demonstration of the LPRS functionality.

Since LPRS utilizes existing red-light camera hardware, no camera or roadway modifications are required. LPRS provides authorized police users with:

- Real-time Amber or Silver Alert functionality
- Access to a 30-day (configurable upon installation) archive of all license plates detected by the system.

Authorized users access the system via a web-based, secure portal at https://lprs.redcheck.org

License Plate Recognition System	
Log In Please enter your username and password. <u>Register</u> If you don't have an account. User Name: robert.libermon	
Pessword:	

Once authenticated, users can either create or modify new alerts or search historical data.

If LPRS is installed on multiple approaches within a Municipality, the system allows for alerts and searches to be enabled either system wide within the community or by individual sites.

5	Lio	cense	Plate R	ecognitio	on Sys	stem	
Ale	rts	Plate	Archive				
	Add Pla	e.					
*	Date	e Added	License Plate Number	License Plate State	# of Matches		
1	10/	19/2016	*630*	tilinois	07.54	Amber alert test	

When creating a new alert, the user is required to provide an exact or partial license plate number (for example, when searching for plates containing "123", the user could enter *123*. If the plate ends with 123, the search will be *123).

In addition to plate number, additional alert attributes must be added: vehicle color, state, make, case#, etc.

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Each alert is set to expire in either 7 or 14 calendar days.

User can be notified in real time of any matches using either email or text message. The LPRS provides an overview of all active alerts, number of matches and expiration dates. Authorized users can create new alerts or edit/delete existing ones.

5	License	Plate R	ecognitio	on Sys	tem		Welcome, Robert Libe	rman [[] [Log Out]	i
Aler	ts Plate	Archive							
2	Date Added	License Plate Number	License Plate State	# of Matches		Expires	Greated by	Action	T
1	10/19/2016	*630*	(Illinois	0254	Amber alert test	11/02/2016	Robert Liberman	Edit Delete	3

Detailed alert results show the location, date and time of the record license plate image matches, as well as a high-resolution original image. Using the date/time/location, authorized user can then access RedSpeed's SiteOps™ to review

Plat	iicle info e #: *630* 51	ate: Illinois	Search info Case 7: 123-34567	Created by: Robert Libern	an Date added: 10/19/2016 at 10:38
Mah	e Acura O Date/Time	License Plate	Reason: Amber alert test	n Plate	Expire: 11/02/2016
6243	Recorded 10/19/2016 06:05:05 AM	V386307	Lisle (V): OGDEN		1000
6242	10/19/2016	7615305	Lisle (V): OGDEN		1
0242	05:59:58 AM	2010303	& YACKLEY W		
6241	10/18/2016 08:50:35 PM	6304458013	Lislo (V): OGDEN 8. YACKLEY W		
6240	10/18/2016 05:21:07 PM	\$305304	Lisle (V): OGDEN 8 YACKLEY W	1315	
6239	10/18/2016 05:19:30 PM	Q630328	Franklin Park (V): GRAND & MANIXHEIM S		
6238	10/18/2016	\$447630	Franklin Park (V): GRAND &		
0200	05:16:46 PM		MANNHEIM S		A
6237	10/18/2016 05:04:03 PM	A630201	Lisle (V): OGDEN & YACKLEY W	0201	
6236	10/18/2016 04:42:20 PM	A630322	LISIE (V): OGDEN 8. YACKLEY W		A63 0322
	10/18/2016		Usle (V): OGDEN		
6235	04:40:18 PM	53014696100	B VACKLEY W 9675	2 SSAN	The second second
6234	10/18/2016 04:27:31 PM	156308H	Franklin Park (V): GRAND & MANNHEIM S		
	10/18/2016	630479720	Franklin Park		

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Finally, the "Plate Archive" tab allows authorized users to search the historical archive of all plates captured by the system or multiple LPR systems (if the municipality has activated the LPRS functionality across all red light cameras within their community).

Searches of the archive can be conducted by specifying plate, date, time or location.





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REDSPEED DUAL RED-LIGHT & SPEED INTELLIGENT CAMERA SYSTEM – RICS

System Components

As part of the proposed turn-key solution, RedSpeed will provide and install all equipment including, but not limited to, poles, cabinets and related operational equipment associated with the Red-Light Camera System. The RICS system is specifically designed to withstand the harshest of weather conditions (-30 to 110°F), with enclosures being fitted with temperature monitors to control fans / heaters based upon the unit's internal temperature. The camera enclosures are water and salt resistant, dust proof, bullet proof and highly scratch resistant. The systems have been designed for installation in extremely hostile environments where safety and security are a high priority, secured with heavy duty locks and hinges. As the unit is securely mounted on an 18' pole, acts of vandalism are mitigated. All metalwork is constructed from either aluminum or stainless steel, zinc dipped, and powder painted according to the City's standards to minimize any visual impact. The adaptable and streamlined design results in an efficient integration into to street infrastructure with a minimal footprint.

The proposed system is fully networked and continuously time synched to a central server to ensure consistency between all systems. Utilizing a LINUX operating system, RICS provides up to <u>7 lanes of coverage</u> in addition to supporting site analytics such as speed, traffic counts and volume.

A complete system capable of monitoring up to (7) lanes can be installed in one of two ways:

- 1. Mounted onto an existing infrastructure component such as a street light pole,
- 2. Utilizing the 18' tapered aluminum break-away pole shown below installed 75-100' from the stop bar.

RICS System Components

- The streamlined, standalone pole can be painted according to the City's request and is designed to blend with the intersection configuration.
- Aluminum Camera enclosures are weather resistant (-30° to 110°F), water resistant, dust and bullet proof and secured with heavy duty locks and hinges.
- Camera Enclosures are fitted with temperature monitors to control fans and heaters based upon the unit's internal temperature.
- All components are fashioned so that maintenance and other operations can be accomplished quickly and easily without impacting public safety.





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1.2 Traffic Data Statistical Reports

The RedCheck[™] Violation Processing and Document Management System includes numerous pre-configured reports to provide municipal clients with detailed statistics pertaining to all aspects of their photo enforcement program. These reports have been designed based upon requests from existing clients and can certainly be customized to meet any specific requirements of the City. All reports are accessible online by authorized municipal users at any time.



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1.3 Operating Conditions

RedSpeed's RICS system is specifically designed to withstand the harshest of weather conditions (-30 to 110°F), with enclosures being fitted with temperature monitors to control fans / heaters based upon the unit's internal temperature. All metalwork is constructed from either aluminum or stainless steel, zinc dipped, and powder painted according to the City's standards to minimize any visual impact. The adaptable and streamlined design results in an efficient integration into to street infrastructure with a minimal footprint.

The camera enclosures are water and salt resistant, dust proof, bullet proof and highly scratch resistant. The systems have been designed for installation in extremely hostile environments where safety and security are a high priority, secured with heavy duty locks and hinges. As the unit is securely mounted on an 18' pole, acts of vandalism are mitigated.

The system is comprised of multiple HD network-based <u>video cameras</u> that record both overview and lanespecific video evidence. The system is designed to capture straight thru, left, and right turn on red violations over <u>7 lanes of moving traffic</u>. The system can be configured to capture specific lanes of enforcement. Individual red signals can be monitored separately, as well as green arrows for protected permitted turns, to prevent capture of erroneous violations on a valid turn signal.

1.4 Non-Invasive, Non-Physical Signal Detection

As required by the City, all infrastructures for the RedSpeed system including but not limited to signal posts, controller cabinet, appropriate foundations interconnecting conduit and service disconnects will be installed and maintained separately from the existing traffic signal infrastructure. The only interaction with existing infrastructure is gaining access to the double hand hole at the traffic controller and the short (typically less than 6 feet) conduit run into the traffic controller.

RedSpeed utilizes toroidal current sensing transformers, the least invasive but most accurate means of traffic signal status detection. Voltage and/or current monitoring of the signal lamps is the <u>most reliable means of signal status</u> <u>detection</u> and ensures the system "sees" what the driver "sees". These inductive coils are placed around the individual conductors for the appropriate color and movement and then attached to a RedSpeed specific cable that carries the signal though newly installed conduit to the RedSpeed system.



Toroid (solid closed)

The use of toroids gives a physical isolation between the traffic controller and the RedSpeed system, while optically isolating the RedSpeed Lamp Monitoring Unit. These two levels of isolation ensure that in no way can a malfunction in the RedSpeed system or the traffic controller can cause damage, or dangerous faults in the other. As required, use of this type of signal detection ensures that there are no physical modifications to traffic system equipment, ensuring no liability issues for the City.

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1.5 Captured Violation Images

The RedSpeed system exceeds the City's requirement and <u>captures 4 digital color images</u> of the offending vehicle:

- > Vehicle <u>Before</u> the front wheels strike the legal violation limit line,
- > Vehicle After the rear axle has crossed the crosswalk or legal limit line
- > A full body shot of the vehicle identifying both make and model,
- > A zoom shot of the license plate completes the evidence package



Vehicle captured with front wheels **BEFORE** the infraction limit line.

Vehicle captured with front wheels **AFTER** the infraction limit line.



Vehicle full view identifying Make and Model



Close-up of License Plate

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1.6 and 1.7 Data Bar

A secure data bar is embedded to each of the digital images collected at the instant the violation is captured. The data bar is simultaneously encrypted with the violation images to ensure there is no possible opportunity for evidence tampering.

Emphasis should be placed on the data bar being **embedded and not attached** into the image as attaching the image could (in a court of law) potentially be misrepresented as a manipulation of the image.

Each violation is also assigned a 16-digit permanent and encrypted RedCheck[™] Identification Number which remains with the violation through the violation's entire lifecycle. This tracking number enables both RedSpeed and the City authorized users to monitor and audit every violation captured by the system, and functions as a digital signature confirming the authenticity of the data.

The Data Line in all RedSpeed captured images will be **customized** to include all the specific requirements of the City. The Data Line is clear and legible both on the printed violation as well as on the on-line or computer screen image. The images below are representative of RedSpeed's existing data bar being utilized by the City of Coral Gables, Florida. At this time the City has opted against displaying vehicle speed, however, this could easily be added to fulfill the City's requirement.



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1.8 Ancillary Violation Video

The RedSpeed Red Light Photo Enforcement System uses <u>lane-specific</u>, high resolution (3-5 mega pixels, 17-30 Max frames per second), <u>video cameras in combination with infra-red (IR) illuminators</u>

to maximize the number of violations

successfully captured and

prosecuted. This overview video functions as supplemental infraction evidence to the still images and zoom license plate image. The video-based system captures and stores full motion video clips of the violation event, which are available to police reviewers as well as violators thru the on-line violation viewing and payment portal maintained by RedSpeed.



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Municipal users can select video playback speeds of normal, 1/2, 1/4 and 1/8 speed to assist in isolating the exact moment of the infraction.

It is important to emphasize that these lane-specific video cameras <u>increase the number of</u> <u>prosecutable violations by 10%</u>. The number increases substantially on roads with heavy queuing traffic or roads used by large scale vehicles such as tractor trailers, construction vehicles, etc., which, when enforced by still image systems (used by competitors) result in lost violations due to obstructed license plate views.

1.9 Microprocessor Controlled

The RedSpeed system is fully networked and continuously (every 15 minutes) time synchronized to a central server to ensure consistency between all systems. Utilizing a LINUX operating system, RICS provides up to 7 lanes of coverage in addition to supporting site analytics such as speed, traffic counts and volume. RedSpeed's RICS system utilizes the national standard Network Time Protocol to ensure all enforcement cameras are synchronized to a single, external, and verifiable time and date source.

1.10 Remote Activation and Maintenance Support

1.11 Self-test upon set-up

1.12 On-line debugging of malfunctions

Remote Maintenance

Continuous monitoring of the Miami Beach sites by RedSpeed violation reviewers and field engineers in our Lombard facility ensures all sites are maximizing performance. These daily operational performance checks enable RedSpeed to immediately detect and resolve potential problems prior to site repairs being required or downtime incurred. When a fault is detected, the Field Engineering Manager will immediately notify the appropriate City personnel of the occurrence and provide updates until the fault is resolved.

Daily Remote Quality Checks and Remote Site Monitoring

The proposed RedSpeed Intelligent Camera System (RICS) is designed to enable field engineers to view, monitor and configure all cameras remotely on a 24/7 basis to confirm and maximize peak functionality.

The following key items listed are only part of the systems capabilities:

- Ability to monitor all traffic signal phases, plus the ability to suspend individual lanes should the City require it. i.e. construction taking place (the system will automatically highlight any malfunctions).
- Ability to monitor cameras at desired location and adjust settings accordingly, including adjustment of pre & post time settings for the violation video.
- Ability to monitor on site storage for all violation packets, including archival video storage for 45 days
 of data.
- Ability to view live video direct from site location (this functionality is also accessible via Site Ops)
- Ability to download up to 45 days' archival video (this functionality is also accessible via Site Ops)

Continuous monitoring of the Miami Beach sites by RedSpeed violation reviewers and field engineers in our Lombard facility will ensure all sites are maximizing performance. These daily operational performance checks enable RedSpeed to immediately detect and resolve potential problems prior to site repairs being required or downtime incurred.

The RICS camera units carries out a self-test calibration every 24 hour to confirm all system functionalities are operating correctly. Below are Samples of the generated Pass and Fail Logs. Once the Pass / Fail log files are generated and confirmed, they are stored on Site Ops™ for future verification.

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PASS LOG

Camera Details Unit SN: RSI0015 Site code: RSI0015 Site address: NORTH & IL 59 S Operator ID: Signed Speed: 35.0 Trigger speed: 60.0 Time: 05:09:49 24hr Date: 10/12/2018 Radar: OK Camera: OK

RADAR FAIL LOG

Camera Details Unit SN: **RSI0015** Site code: RSI0015 Site address: NORTH & IL 59 S Operator ID: Signed Speed: 35.0 Trigger speed: 60.0 05:09:49 24hr Time: 10/12/2018 Date: Radar: Error Camera: OK

CAMERA FAIL LOG

Camera Details Unit SN: RSI0015 Site code: RSI0015 Site address: NORTH & IL 59 S Operator ID: Signed Speed: 35.0 Trigger speed: 60.0 Time: 05:09:49 24hr Date: 10/12/2018 Radar: OK Camera: Error

Automated Video Camera Settings

RedSpeed's multiple HD Video Camera solution is specifically designed to allow for full remote access and maintenance (via a high-speed copper Internet line) as well as automatic self-adjustment. Whether a function is Fixed or Automatic is dependent upon what the specific camera is designed to capture. In both cases, the Field Services Engineer can make manual adjustments to ensure optimal camera performance and capture.

<u>Camera 1 – Intersection Overview Camera</u>

- Lighting Automatically self-adjusts to compensate for lighting conditions.
- Focus Fixed
- Aperture Automatically self-adjusts during low light or night time operation.

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Camera 2+ - Lane Specific Cameras

- Lighting Fixed
- Focus Fixed manually set to focus on a specific set point at the stop bar
- Aperture Fixed

Remote site monitoring is also accomplished using RedSpeed's proprietary Site Monitoring Utility (SMU) (Figures 1 and 2).

Monitoring Sites (IL)								
Site Name	Comm status	Site Code	IP Address	Last Imported Date int 🛆	Imported data	Imported data (old)	% change	% variable
Elk Grove (V): RT.53 & BIESTERFIELD N		RDS: RSI0021	10, 10, 108, 4	1/21/2015 4:05:38 PM	168	159	5.7 %	20.0 %
Western Springs (V): OGDEN & WOLF E		RDS: RSI0038	10.10.10.4	1/21/2015 4:05:39 PM	42	36	16.7 %	20.0 %
Palatine (V): RAND & DUNDEE E		RDS: RSI0048	10.10.145.4	1/21/2015 4:05:39 PM	199	208	4.3 %	10.0 %
Schiller Park (V): LAWRENCE & RIVER S		RDS: RSI0059	10, 10, 1 <mark>47, 4</mark>	1/21/2015 4:05:39 PM	98	103	4.9 %	20.0 %
Wheeling (V): MILWAUKEE & DUNDEE N		RDS: RSI0061	10.10.131.4	1/21/2015 4:05:40 PM	202	182	11.0 %	20.0 %
Melrose Park (V): MANNHEIM & LAKE N		RDS: RSI0076	10.10.56.4	1/21/2015 4:05:40 PM	103	104	1.0 %	20.0 %
Lisle (V): OGDEN & YACKLEY E		RDS: RSI0088	10.10.65.4	1/21/2015 4:05:40 PM	66	68	2.9 %	25.0 %
East Dundee(V): IL68 & IL72 S		RDS: RSI0093	10.10.34.4	1/21/2015 4:05:40 PM	396	338	17.2 %	10.0 %
Calumet Park (V): Obama Drive/127 th St & Ashland I	O O	RDS: RSI0101	10, 10, 12, 4	1/21/2015 4:05:41 PM	174	163	6,7 %	10.0 %
East Dundee(V): IL72 & IL25 W		RDS: RSI0110	10.10.109.4	1/21/2015 4:05:41 PM	266	228	16.7 %	10.0 %
Calumet City (C): 159TH & ARTHUR ST E		RDS: RSI0117	10.10.98.4	1/21/2015 4:05:42 PM	25	23	8.7%	10.0 %
Melrose Park (V): 5TH & NORTH AVE E		RDS: RSI0003	10, 10, 43, 4	1/21/2015 4:06:42 PM	63	64	1.6 %	20.0 %
Worth (V): SOUTHWEST HWY & HARLEM W		RDS: RSI0010	10.10.64. <mark>4</mark>	1/21/2015 4:06:43 PM	111	121	8.3 %	20.0 %
Elk Grove (V): NERGE & ROHLWING W		RDS: RSI0019	10.10.188.4	1/21/2015 4:06:44 PM	119	95	25.3 %	20.0 %
Waukegan (C): SUNSET & LEWIS S		RDS: RSI0033	10.10.41.4	1/21/2015 4:06:45 PM	258	241	7.1 %	25.0 %
Lisle (V): RT. 53 & MAPLE		RDS: RSI0050	10.10.250.4	1/21/2015 4:06:45 PM	27	46	41.3 %	20.0 %
Deer Park (V): RAND & DEER PARK E		RDS: RSI0053	10, 10, 181, 4	1/21/2015 4:06:45 PM	66	76	13.2 %	20.0 %
Rolling Meadows (C): KIRCHOFF & PLUM GROVE W		RDS: RSI0085	10.10.174.4	1/21/2015 4:06:46 PM	263	228	15.4 %	10.0 %
Roselle (V): LAKE & GARY E		RDS: RSI0092	10.10.18.4	1/21/2015 4:06:46 PM	123	125	1.6 %	20.0 %

Figure 1

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Lane	Site	Monitoring	(IL)	

Lane Site Monitorin	g (IL)			Enable monitoring	Refresh interval:	11:00:00		
Site Code	Site Name	Lane 1	Lane 2	Lane 3 La	rie 4	Lane 5	Lane 6	-
R500101	Obama Drive/127 th St & Ashland E	1100		1670		and a second		
R500038	DGDEN & WOLF E	305	1960	146				
R500039	DIGDEN & WOLF W		2025					
RS10088	OGDEN & YACKLEY E		SD					
R.500089	OGDEN & YACKLEY W	ter in the second s	2019	690				
R\$30087	PALATINE & NVI HWY VI	504		126				
R\$30052	PALATINE & WHEELDIG E		12/5	1997	201			
R\$10051	PALATINE & WHEELING W	100	1082	2835	1691			
R500053	RAND & DEER PARK E	202	1903	790				
R500048	RAND & DUNCEE E	1469	1596	1909				
R\$30049	RAND & DUNDEE W	-100	699	1000	98			
R\$10025	RAND & HICKS	206	184	376				
RS50006	RIVER & HOGGINS E	100	3805	397	33)			
R50007	RIVER & HOSSINS N	32	: 470	1878			208	165
RS00118	RIVER CAKS DR & TORRENCE AVE W						The second se	
RS00105	ROOSEVELT & DES PLAINES N	30	1989	19666				
RS10065	ROOSEVELT & MARLEM E	12	352	-493				
R.530064	RODSEVELT & HARLEM S	161	10	1455	a 03			
RS00023	ROOSEVELT & SUMMET W		666	1042	176			
R500037	ROOSEVELT & WIRVFIELD E	100	1709					
R500050	RT. 53 & MAPLE		3667	3590	1015			
R500099	RT.30 & IL83		235					
R\$20042	RT.31 & BONCOSKY S	104	10 C	海市				-
R500021	RT.53 & BIESTERFIELD N	204	280		9			
R\$10012	SALK TRAJL & STATE E		30	1.00	Ē			
RS00014	SAUK TRAIL & STATE S	10	14					
R\$10010	SOUTHWEST HWY & HARLEM W	345	78	4495	30			1
RS80032	SUNSET & LEWIS N	99	1.55	199				
R500033	SUNSET & LEWIS S	- 1020	9105	503				
R.530090	WASHINGTON & ROOSEVELT S		:402	-124				
R\$30066	YORK & GREEN W	2554	1005	302				

Online Sites: 106, Total Sites: 122 Broken Sites: 6, Sites with Lane Problem: 10



Once the engineers have confirmed communications are operational via the SMU, they remotely view violation images from every approach at each of their assigned locations. This process will enable them to confirm the site is performing properly as they check the camera's phasing sequence, image quality, camera alignment and flash function

The RedCheck[™] system runs in conjunction with the back-office facility through a permanent high-speed communications link, providing direct access to each system through a secure network. When a violation is captured, the information is stored on a hard drive within the RedSpeed server and transmitted to RedSpeed's violation review team. Since the review process is carried out daily, any disruption in either the number of incoming violations from a particular site or the image guality of the incoming violations would be immediately apparent to the reviewing team. The reviewers, therefore, function as a secondary operational check to the SMU and field engineers.

As the RedSpeed violation reviewers are processing the incoming violations to be forwarded to the Miami Beach Police Department, they are also analyzing the images for potential problems. RedSpeed reviewers are specifically trained to immediately log any discrepancies, including blurred license plate images, insufficient lighting, incorrect camera angle or faulty video clips, by entering a fault into RedSpeed's web-based Fault Monitoring Utility (FMU) shown on the following page (Figure 3).

The continuous monitoring of the FMU by both engineering and violation review personnel results in a double layer of monitoring. This redundancy guarantees that any discrepancies or malfunctions occurring at one of the City's systems (including the violation viewing website) will be:

- Immediately reported to Miami Beach personnel.
- Addressed and resolved by RedSpeed.

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Fault Monitoring Utility

Search Criteria								4
New Fault Repor	ts Locati	on Fault T	уре			Assigned	To Priority	Fault Status
Equilt TD	V All	Locations 🔺 🗹 All F	Fault Types			* 🗸 All Engi	neers 🔺 🗹 All Priorities	All Fault Statuses
radicito	1-	IT Dept [Internal] 0 🔲 Flat	sh/Plate Glare			Alejand	ro Valeric 📔 🔲 Low	New/Open
Date Created	2-	Projects Dept [Internal]	Zoom/Camera			Christin	a Ozarka 📃 Medium	Assigned
From: 3/1/2013	- 210	001001 - HARRISON & 251H S [Beinrood (V)]	ffic Signal			Debra F	Beerun URGENT*	Works in Progress
To: 3/27/2013	• 210	00 1003 - HARRISON & 25TH N [Bellwood (V)]	ort/Redcheck			Erik Bed	kwell	Closed
Search Clear	210	00 1005 - OGDEN & YACKLEY E [Lisle (V)]	ather/Snow			🔲 John Be	ethke	
	210	001006 - HARLEM & 111TH N [Worth (V]]	ver			l lose Ch	NAVE7	
ID Registered By	Open Date	Site	Fault Type	 Priority 	Fault Status	Close Date	Assigned To	
4642 Alejandro Valerio	3/20/2013	21001105 - RT.31 & HIGGINS N [West Dundee (V)]	No Zoom/Camera	Medium	Closed	3/20/2013	David Herrera, Alejandro Val	erio
4637 Lisa Green	3/19/2013	21001157 - MANNHEIM & HIGGINS N H1 [Rosemont (V)]	No Zoom/Camera	Medium	Closed	3/21/2013	Robert Quinton,Lisa Green,/	Alejandro Valerio
4608 Alejandro Valerio	3/14/2013	21001151 - ALGONQUIN & RT. 53 RAMP S H1 [Rolling Meadows (C)]	No Zoom/Camera	Medium	Closed	3/14/2013	Alejandro Valerio	
4594 Alejandro Valerio	3/12/2013	21001085 - IL83 & GROVE N [Bensenville (V)]	No Zoom/Camera	Medium	Closed	3/12/2013	David Herrera	
4592 Alejandro Valerio	3/12/2013	21001052 - BUSSE & OAKTON W [Elk Grove (V)]	No Zoom/Camera	Medium	Closed	3/12/2013	Alejandro Valerio	
4586 Alejandro Valerio	3/12/2013	21001041 - IL83 & THORNDALE S [Bensenville (V)]	No Zoom/Camera	Medium	Closed	3/12/2013	Alejandro Valerio	
4574 Lisa Green	3/7/2013	21001026 - WASHINGTON & ROOSEVELT S [West Chicago (C)]	No Zoom/Camera	Medium	Closed	3/15/2013	Robert Quinton, Erik Beckwe	II,David Herrera,Jose Chavez,Lisa Green,Alejandro Valerio
4573 Robyn Leighton	3/7/2013	21001041 - IL83 & THORNDALE S [Bensenville (V)]	No Zoom/Camera	Medium	Closed	3/12/2013	Robert Quinton, Robyn Leigh	nton
4569 Lisa Green	3/7/2013	21001151 - ALGONQUIN & RT. 53 RAMP S H1 [Rolling Meadows (C)]	No Zoom/Camera	High	Closed	3/15/2013	Robert Quinton, Lisa Green,	Alejandro Valerio
4527 Alejandro Valerio	3/4/2013	21001151 - ALGONQUIN & RT. 53 RAMP S H1 [Rolling Meadows (C)]	No Zoom/Camera	Medium	Closed	3/4/2013	Alejandro Valerio	
4677 Aleiandro Valerio	3/26/2013	21001052 - BUSSE & OAKTON W [Elk Grove (V)]	Other	Medium	Assigned		Aleiandro Valerio	
4675 David Herrera	3/26/2013	21001001 - HARRISON & 25TH S [Bellwood (V)]	Other	Medium	Closed	3/27/2013	David Herrera	
4674 Lisa Green	3/25/2013	21001163 - NORTHWEST HWY & IL22 W [Fox River Grove (V)]	Other	High	Assigned		Robert Ouinton, Erik Beckwei	David Herrera, Jose Chavez, Lisa Green, Alejandro Valerio
4673 Kathy Jensen	3/25/2013	21001113 - MANNHEIM & ROOSEVELT N [Westchester (V)]	Other	Medium	Assigned		Robert Ouinton, Erik Beckwe	I, David Herrera, Alejandro Valerio
4672 Kathy Jensen	3/25/2013	21001112 - MANNHEIM & ROOSEVELT W [Westchester (V)]	Other	Medium	Assigned		Robert Quinton, Erik Beckwei	II, David Herrera, Alejandro Valerio
4671 Kathy Jensen	3/25/2013	21001095 - MANNHEIM & CERMAK S [Westchester (V)]	Other	Medium	Assigned		Robert Ounton, Erik Beckwei	David Herrera, Aleiandro Valerio
4670 Erik Beckwell	3/25/2013	21001131 - ROOSEVELT & SUMMET W IVila Park (V)]	Other	Medium	Closed	3/25/2013	Erik Beckwell	
4668 Aleiandro Valerio	3/25/2013	21001007 - ILLINOIS & PLUM GROVE ROAD N [Palatine (V)]	Other	Medium	Closed	3/25/2013	Aleiandro Valerio	
4666 David Herrera	3/25/2013	2100 1001 - HARRISON & 25TH S [Belwood (V)]	Other	Medium	Closed	3/25/2013	David Herrera	
4665 David Herrera	3/25/2013	21001102 - 9TH & NORTH [Melrose Park (V)]	Other	Medium	Closed	3/25/2013	David Herrera	
4664 Lisa Green	3/25/2013	21001163 - NORTHWEST HWY & IL22 W [Epx River Grove (V)]	Other	Medium	Assigned	-11	Robert Quinton, Frik Beckwe	David Herrera, Tose Chavez, Lisa Green, Alejandro Valerio
4659 David Herrera	3/22/2013	21001070 - 25TH & GRAND W [Frankin Park 0/0]	Other	Medium	Closed	3/25/2013	David Herrera	
4653 Erik Berkwell	3/21/2013	21001162 - 171ST & HAI STED N (Fast Hazel Crest (V))	Other	Medium	Closed	3/22/2013	Erik Berkwell	
4652 Erik Beckwell	3/21/2013	21001005 - OGDEN & YACKI EY E () isle (\)]	Other	Medium	Closed	3/22/2013	Erik Berkwell	
4650 Aleiandro Valerio	3/21/2013	21001052 - BUSSE & OAKTON W [Elk Grove (V)]	Other	Medium	Closed	3/21/2013	Aletandro Valerio	
4540 Alejandro Valerio	3/21/2013	21001051 - LAKE & GARY W (Rosele (V))	Other	Madium	Closed	3/21/2013	Alejandro Valerio	
4648 Alejandro Valerio	3/21/2013	21001001 EALC CONTIN (Kildeer (V))	Other	Marium	Closed	3/22/2013	Jose Chavez Alejandro Vale	rio.
4647 David Herrera	3/21/2013	21001102 - 9TH & NORTH [Melrose Park (V)]	Other	Madium	Closed	3/21/2013	David Herrera	
4646 David Herrers	3/21/2012	21001086 - MANNHEIM & LAKE F. Melrose Park (V)]	Other	Madium	Closed	3/21/2013	David Herrera Aleiandro Val	erio
4641 David Herrero	3/20/2012	21001013 - IDVING & DIVED E [Schiller Dark (V)]	Other	Medium	Closed	3/20/2013	David Herrera	un M
4675 David Herrers	3/18/2012	21001001 - HARRISON & 25TH S (Relivood (V))	Other	Medium	Closed	3/19/2013	David Herrera	
4622 David Herrers	2/19/2012	21001146 - MANNUETIN & LITCOINS & Department (V)]	Other	Madium	Closed	3/10/2012	David Herrera	
4622 David Herrers	3/19/2013	21001125 - LAWDENCE & DIVED E [Colder Dark (A)]	Other	Madium	Closed	3/19/2013	David Herrera	
4621 Erik Backwall	3/19/2013	21001003 - DOOGEVELT & HADLEN E Revent Dark (V)]	Other	Madium	Closed	3/20/2012	Erik Bachwall	
4620 David Herress	2/10/2013	21001003 - NOODEVELLI & MARLENI E [FURESLIPHIK (V)]	Other	Madium	Cleand	2/10/2012	David Homer	
1020 David Herrera	3/10/2013	21001102 - 91H KNOKTH [HEIOSE PARK (V)]	Other	medium	Ciused	3/19/2013	David Herrera	
Jose Chavez		Total: 168, New/Open: 0, Assigned: 13, Works in Progress	0, Works Complete: 10, CI	osed: 145				

Figure 3

If a member of either team discovers a quality problem, the fault is immediately logged into the FMU database, and a Worker Order (WO) is generated and distributed to the field engineering manager and the field engineer assigned to that particular site (Figure 4).

New Fault Report	ts Locatio	on	Fau	lt Type			Assigned To	0	Priority	Fault Status	
Fault ID	AL AL	Locations	<u> </u>	All Fault Types			All Engine	eers 🔺	All Priorities	All Fault Statuses	
	1-	IT Dept [Internal]	a 🗖	Flash/Plate Glare			Alejandro	o Valeric	Low	New/Open	
Date Created	2-	Projects Dept [Internal]	Behanod (M)	No Zoom/Camera			David He	Ozarka	High	Assigned Worke in Dromaer	
From: 3/1/2013	210	001002 - 76th & GRAND W [Eir	nwood Park (V)]	Traffic Signal			Debra Be	terup	"URGENT*	Works Complete	
To: 3/27/2013	• 210	001003 - HARRISON & 25TH N	[Bellwood (V)]	Import/Redcheck			Erik Beck	well		Closed	
Search Clear	210	001005 - OGDEN & YACKLEY E 001005 - HARLEM & 111TH N [[Lisle (V)]	Weather/Snow			John Bet	thke			
1	1				1		1				
1D Registered By	Open Date	Site	Site Fault Details	Fault Tune	Priority	Fault Status	Close Date	Assigned	То		
4645 David Herrera	3/21/2013	21001134 - LAWRENCE	inc room becaus	100 100001110		Closed	3/25/2013	David Her	rera		
4636 Erik beckwell	3/19/2013	21001008 - R1.53 & MAR	Location:			Closed	5/20/2015	Enk becki	weil		
4635 Alejandro valeno	3/19/2013	21001111 - RAND & DUN	21001045 - KIRCHOFF & ROHLWING S	5 [Rolling Meadows (C)]		Closed	3/19/2013	Alejandro	Valeno		
4632 Avejandro valeno	3/19/2013	21001052 - BUSSE & UA	Fault Type:	Status:		Closed	5/19/2015	Alejandro	valeno		
4024 EFK BECKWEI	3/18/2013	21001017 - CICERO & 8	No Video /Video -	Closed	-	Closed	3/19/2013	valerie Pa	inventat, Enk Beckwell	ายจางเออาใหลกให้ หมายผูม	
HOUS David Herrera	5/15/2013	21001093 - ROOSEVELT				Closed	3/14/2013	CTIK BECKV	ven, uavio rierrera		
Hous Alejandro Valerio	3/13/2013	21001045 - KIRCHOFF 8	Haut Request Details:			Closed	3/14/2013	Alejandro	valeno		
4577 David Herrera	5/8/2013	21001082 - GRAND & MA	no noeo cip attached.)		· .	Losed	5/12/2013	David Her	Tera		
4528 Alejandro Valerio	3/4/2013	21001045 - KIRCHOFF 8				Closed	3/4/2013	Alejandro	valeno		
4520 David Herrera	3/1/2013	21001135 - LAWRENCE				Closed	3/4/2013	David Her	rera		
4516 Alejandro Valerio	3/1/2013	21001066 - GREEN BAY				Closed	3/1/2013	Alejandro	Valerio		
4679 Kathy Jensen	3/26/2013	21001113 - MANNHEIM 4	Assignee comments:			Assigned		Robert Q	uinton,Erik Beckwell,D	avid Herrera, Alejandro Valerio	
4678 Kathy Jensen	3/26/2013	21001112 - MANNHEIM 3	blurred video at night. refocused and	adjusted video. Alex; 3/	4/13	Assigned		Robert Q	unton,Erik Beckwell,D	avid Herrera, Alejandro Valeno	
4662 Lisa Green	3/22/2013	21001051 - OGDEN & YA				Works Complete		Lisa Greet	n, Alejandro Valerio		
4654 Lisa Green	3/22/2013	21001106 - NW HWY & C				Works Complete		Lisa Green	n,Alejandro Valerio		
4642 Alejandro Valerio	3/20/2013	21001105 - RT.31 & HIG				Closed	3/20/2013	David Her	rera, Alejandro Valeri		
4637 Lisa Green	3/19/2013	21001157 - MANNHEIM 4		0.00		Closed	3/21/2013	Robert Q	uinton,Lisa Green,Ale	jandro Valerio	
4608 Alejandro Valerio	3/14/2013	21001151 - ALGONQUIN	Assigned To:	Open Date:		Closed	3/14/2013	Alejandro	Valerio		
4594 Alejandro Valerio	3/12/2013	21001085 - IL83 & GROV	Alejandro Valerio	3/4/2013	-	Closed	3/12/2013	David Her	rera		
4592 Alejandro Valerio	3/12/2013	21001052 - BUSSE & OA	David Herrera	Priority:		Closed	3/12/2013	Alejandro	Valerio		
4586 Alejandro Valerio	3/12/2013	21001041 - IL83 & THOR	Debra Beerup *	Medium	•	Closed	3/12/2013	Alejandro	Valerio		
4574 Lisa Green	3/7/2013	21001026 - WASHINGTO	Attachmente			Closed	3/15/2013	Robert Q	uinton,Erik Beckwell,D	avid Herrera, Jose Chavez, Lisa Green, Alejandro Valerio	
4573 Robyn Leighton	3/7/2013	21001041 - IL83 & THOR	Reconicito			Closed	3/12/2013	Robert Q	uinton,Robyn Leighto	n	
4569 Lisa Green	3/7/2013	21001151 - ALGONQUIN			Add	Closed	3/15/2013	Robert Q	uinton,Lisa Green,Ale	iandro Valerio	
4527 Alejandro Valerio	3/4/2013	21001151 - ALGONQUIN			Delete	Closed	3/4/2013	Alejandro	Valerio		
4677 Alejandro Valerio	3/26/2013	21001052 - BUSSE & OA				Assigned		Alejandro	Valerio		
4675 David Herrera	3/26/2013	21001001 - HARRISON 8			Preview	Closed	3/27/2013	David Her	rera		
4674 Lisa Green	3/25/2013	21001163 - NORTHWEST		-	Count	Assigned		Robert Q	uinton,Erik Beckwell,D	avid Herrera, Jose Chavez, Lisa Green, Alejandro Valerio	
4673 Kathy Jensen	3/25/2013	21001113 - MANNHEIM 8		Save	Cancel	Assigned		Robert Q	uinton,Erik Beckwell,D	avid Herrera, Alejandro Valerio	
4672 Kathy Jensen	3/25/2013	21001112 - MANNHEIM				Assigned		Robert Q	uinton,Erik Beckwell,D	avid Herrera, Alejandro Valerio	
4671 Kathy Jensen	3/25/2013	21001095 - MANNHEIM & C	ERMAK S [Westchester (V)]	Other	Medium	Assigned		Robert Qu	uinton,Erik Beckwell,D	avid Herrera, Alejandro Valerio	
4670 Erik Beckwell	3/25/2013	21001131 - ROOSEVELT &	SUMMET W [Villa Park (V)]	Other	Medium	Closed	3/25/2013	Erik Beckv	vel		
4668 Alejandro Valerio	3/25/2013	21001007 - ILLINOIS & PLU	M GROVE ROAD N [Palatine (V)]	Other	Medium	Closed	3/25/2013	Alejandro	Valerio		
4666 David Herrera	3/25/2013	21001001 - HARRISON & 2	STH S [Belwood (V)]	Other	Medium	Closed	3/25/2013	David Her	rera		
4665 David Herrera	3/25/2013	21001102 - 9TH & NORTH	[Melrose Park (V)]	Other	Medium	Closed	3/25/2013	David Her	rera		
Second Second		Total-168 New/	Open: 0 Assigned: 13 Works in Prog	ress: 0. Works Complet	a 10 Cloced 145						

Figure 4

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For expediency sake, the field engineer will first attempt to resolve the problem remotely. If a remote repair does not remedy the situation, the field engineer will be immediately dispatched to site. Once the malfunction has been corrected and confirmed, the field engineering manager will close the Work Order.

The Fault Monitoring Utility is an invaluable component in RedSpeed's maintenance and support program for several reasons. First, it proves a digital log for tracking the status of both open and closed work orders. As a result, RedSpeed will guarantee that no fault will remain unresolved and that recurring issues can be quickly identified and addressed. Second, regularly review of the reports and statistical information produced by this tool to enable the RedSpeed management team to assess both site operational performance and field engineer efficiency levels. If a specific fault appears frequently, steps will be taken to identify why the fault is occurring and what measures must be taken to correct it.

A Real-Time offence simulation system check is performed during the "green phase" of the signaling to verify proper operation and sequencing of image sets. This final check simulates an offense to verify all system parameters including image capture and encryption packaging are functioning properly.

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1.13 Multiple, Simultaneous Violations

RedSpeed's industry leading, proprietary multi-video, lane specific camera approach makes it possible to capture multiple, simultaneous violations without sacrificing image clarity as shown below. Since the system is video based, there is no need for a still camera to "re-set" before capturing the second (or simultaneous) violation, a problem experienced by all other photo enforcement providers using still, mechanical shutter based digital cameras.

This <u>all video camera solution</u>, coupled with the re-wind capability only available thru a video-based system, guarantees that numerous violations which were previously unenforceable using still camera solutions are captured.



Sample violations, captured under a variety of lighting and weather conditions, are provided in Appendix A at the end of this Tab Section.

The violation images presented in Appendix A and the corresponding violation video clip are also provided on the enclosed DVD.

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1.14 Live Intersection Monitoring and Accessibility– SiteOps™

RedSpeed's proprietary, web-based SiteOps[™] software can be utilized by authorized municipal users to access "live" video and archived video data on specific red light enforced intersections without suspending the red-light enforcement function. Having an all-video based system enables Police to simultaneously view and record video evidence from multiple angles, showing both an overall intersection "scene" as well as each individual lane with resolution high enough to read each passing car license plate. This method is significantly more helpful during accident investigations or scene reconstructions as it can provide an unparalleled level of detail. Most competitors rely on a combination of video camera for intersection overview evidence and still, mechanical shutter-based cameras for before/after and zoom-in images.

By logging onto https://Siteops.RedCheck.org, authorized users may view:

Live Intersection Overview

View real time overview of intersection traffic at enforced approaches in 30FPS, full HD 1080P.



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Lane Specific View

High definition, lane specific video cameras record all lanes simultaneously, enabling authorized users to select a specific lane on the overview screen and zoom in to identify license plate numbers. This is a valuable tool during instances such as Amber Alerts.



Download Archived Video Footage

Each camera is equipped with up to 16 terabytes of onsite storage.

Up to 45 days of video data archival is available.

Once the requested data has been exported, selecting the download feature allows the User to save the data directly to their PC.



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Live intersection viewing / streaming is accessible on all mobile devices including I Pads, Tablets and Smart Phones. This functionality is particularly valuable since it enables officers to immediately access live streaming and archived video footage for accident reconstruction while on scene.





To date SiteOps[™] has been integral in solving recent homicides within the Illinois suburbs of Western Springs and Blue Island. It also assisted the Village of Elk Grove, IL in apprehending an individual responsible for multiple home burglaries as well as assisting Addison Police as described in the following letter.

The enclosed DVD includes a short video demonstration of the SiteOps™ functionality.

The email below is from a Police Department who does not have red-light enforcement cameras within their community. By reaching out to a neighboring community utilizing RedSpeed's photo enforcement system for assistance, they were able to obtain the necessary information to close a case involving 4 robberies.

	Thu 2/23/2017 9:45 AM
LE	Louis V. I
	Northlake Thank You
To Debra Bee	rup
1 You forward	ded this message on 2/23/2017 3:33 PM.
t called yo us. We we camera. V have been Thanks Lo	The bill of the profective of the profective of you are not answering you profect want to thank you of your assistance will getting the videos for are able to get a license plate of the suspect's vehicle from the 02/07 video which you provided for me from the E/B Lake at Mannheim We arrested him on Thursday and charged him with 4 Northlake robberies, 2 Bellwood robberies and 1 Westchester robbery. We wouldn't in able to do any of this without your help!
Detective	Mario
Detective	Mario
Detective	Mario

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Addison Police Department	
February 9, 2015	
Director of Client Relations Debra Beerup RedSpeed Illinois 400 Eisenhower Lane North Lombard, IL 60148 Dear Director Beerup, I would like to take this opportunity to thank Project Manager Robyn Leighton and Director of Engineering Mark Haylock for assisting the Addison Police Department with a shooting Investigation that occurred on January 20, 2015.	Shooting occurred on January 20 th , 2015
At approximately 6:30 PM, the Addison Police Department responded to the area of Lake Street and Neva Avenue for a report of an individual who was shot twice while driving in his vehicle traveling westbound on Lake Street from <i>IFK</i> Drive. Detectives reviewed the video footage from the RedSpeed camera at Lake Street and <i>IFK</i> Drive and observed the victim's vehicle in the left turn lane at northbound <i>IFK</i> Drive at Lake Street. The suspect vehicle, being a white Chevy Impala, was observed in the same video changing lanes and following the victim seconds prior to the shooting. Mrs. Leighton and Mr. Haylock were contacted regarding enhancing the video of the suspect vehicle. With both of their assistance, a partial temporary vehicle registration, along with additional identifying information specific to the suspect vehicle, was obtained.	RedSpeed assisted Addison PD in reviewing camera video <u>The Same Day</u>
This information played a crucial part in developing a suspect. Detectives were able to locate and obtain statements from four of the vehicle's passengers. An arrest warrant was secured for the suspect for Aggravated Battery with a Firearm, Aggravated Discharge of a Firearm and Unlawful Possession of a Firearm by a Street Gang Member with bond set at \$750,000. Our continued working relationship was instrumental in taking this dangerous offender off of the streets. This is another fine example of the exceptional customer service provided by RedSpeed. Sincerely, Sear Mathematical State Sear Gilhooley	Information obtained resulted in arrest warrant issued <u>The Very Next Day</u>
Detective Sergeant Fairsdalep Plata www.addisospolicyllineis.org, Irl. (630) 543-5080 Irlinoi: 60101-2287 Fair (450) 543-1049	

1.15 System Synchronization

The proposed system is fully networked and continuously time synchronized to a central server to ensure consistency between all systems. Utilizing a LINUX operating system, RICS provides up to 7 lanes of coverage in addition to supporting site analytics such as speed, traffic counts and volume).

1.16 Vehicle Detection Methods

The RedSpeed system is designed to capture straight thru, left, and right turn on red violations across **up to 7 lanes.** The system can be configured to capture specific lanes of enforcement, where individual red signals can be monitored separately, as well as green arrows for protected permitted turns, to prevent capture of erroneous violations on a valid turn signal.

Violation triggering is one of the most important aspects of any photo enforcement system. With optimized triggering technology, a red-light or speed camera can capture the greatest number of violations while simultaneously reducing the number of false triggers.

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RedSpeed has the capacity to utilize either above-ground (Radar) or in-ground (Sensys pucks) detection methods.

3D Object Tracking Radar - Above Ground Vehicle Detection



RedSpeed's 3D tracking radar is an above-ground, all weather, dual Red-Light and Speed triggering technology. Utilizing the 3D radar detection method RedSpeed can offer Miami Beach the option to enforce BOTH Red-Light and Speed violations (if legislatively approved for use in Illinois suburbs in the future) from the same camera system without requiring any additional supplemental hardware or modifications, and <u>without suspending the enforcement of either red light or speed violators.</u>

Equally importantly 3D radar offers over **6 times** the violation capture rate as compared to in-ground Sensys pucks used by most competitors, as radar tracking enables the system to monitor the movement of multiple target vehicles more precisely and for a longer period.

Additional benefits of using 3D Radar tracking as a detection method include:

- The trigger locations and sensitivity levels for the radar can be easily reconfigured, either on-site or remotely, and
- > There is zero impact on the existing roadway, infrastructure, or landscape.
- Road conditions including pothole repairs and resurfacing, which negatively impact the performance of in-ground detection methods, have no effect on radar detection.

The combination of RedSpeed's proprietary multiple video camera solution with 3D Object Tracking Radar captures the most violations while simultaneously offering Police officers speed data to assist them with red light violation (particularly right-turn-on-red review decisions).

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In-Ground Vehicle Detection

Another method of vehicle detection available to RedSpeed is the use of Sensys Wireless Sensors.

These sensitive magnetometers are equipped with a low-power radio and packed in small, hardened plastic cases.

These sensitive magnetometers are equipped with a low-power radio and packed in small, hardened plastic cases.

The benefits of using Sensys in-ground vehicle detection sensors include:



Small, hardened Sensys wireless sensors can be installed exactly where detection is needed (flush-mount sensor is shown)

- Sensors are minimally intrusive, with installation completed in under 10 minutes. No lead-in cabling or long saw cuts are required, and the circular pavement hole produces the least amount of damage and stress to the roadway.
- > Sensors are equal in accuracy to inductive loop detectors, offering a capture rate of 96-99%,
- > Sensors will not interfere with any pre-existing in ground sensors,
- Sophisticated signal processing algorithms enable each sensor to discriminate vehicles in adjacent lanes or vehicles that are traveling close to each other in the same lane.
- Sensors monitor individual lanes without interference from high profile vehicles (commercial trucks) obscuring video detection,
- > Sensors are unaffected by false triggers from radar reflections.

A Sensys wireless sensor is placed in the middle of a traffic lane where it will detect the presence and passage of vehicles. To measure vehicle speeds and length, two wireless sensors are installed in the same lane with the exact distance between them measured and configured in the software upon installation.

For a flush- mount sensor, installation simply requires boring a 4-inch / 10-cm diameter hole approximately 2 $\frac{1}{4}$ inches / 5.7 cm deep at the desired sensing location, placing the sensor into the hole so that it is properly aligned with the direction of traffic, and sealing the hole with fast-drying epoxy.

Step 1: Core is cut & cleaned



Step 3: Sensor is covered by resin



Step 2: Sensor is put in place in 4" x 2 1/4" hole







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The state-of-the-art magneto-resistive sensing devices employed in each Sensys wireless sensor measure the x-, y-, and z-axis components of the Earth's magnetic field at a 128 Hz sampling rate. As vehicles come within range, changes in the x, y, or z axes of the measured magnetic field become apparent. When no vehicles are present, each sensor continually measures the background magnetic field to estimate a reference value. Each sensor automatically self-calibrates to the specific installation site and to any long-term variations of the local magnetic field by allowing this reference value to change over time.

Sophisticated signal processing algorithms in each Sensys wireless sensor provide highly accurate vehicle detection as well as the ability to discriminate vehicles in adjacent lanes or vehicles that are traveling close to each other in the same lane.

With the use of in-ground sensors individual lanes are monitored without interference from other lanes, such as high sided (i.e. commercial trucks) vehicles obscuring a video detection or false triggers from radar reflections.

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1.17 / 1.18 / 1.27

RedSpeed will provide and install all equipment including, but not limited to, poles, cabinets and related operational equipment associated with the Red-Light Camera System.

The RICS system is specifically designed to withstand the harshest of weather conditions (-30 to 110°F), with enclosures being fitted with temperature monitors to control fans / heaters based upon the unit's internal temperature. The camera enclosures are water resistant, dust proof, bullet proof and highly scratch resistant. The systems have been designed for installation in extremely hostile environments where safety and security are a high priority, secured with heavy duty locks and hinges. As the unit is securely mounted on an 18' pole, acts of vandalism are mitigated.

All metalwork is constructed from either aluminum or stainless steel, zinc dipped, and powder painted according to the City's standards to minimize any visual impact. The modular system and hardware, paired with an adaptable and streamlined design, results in an efficient integration into to street infrastructure with a minimal footprint. If installation space is limited at a proposed intersection, RedSpeed's sleek and slim, single pole design is the perfect solution.

A complete system capable of monitoring **up to (7) lanes** can be installed in one of two ways:

- 1. Mounted onto an existing infrastructure component such as a street light pole,
- 2. Utilizing the 18' tapered aluminum break-away pole shown below installed 75-100' from the stop bar.

As stated previously, RedSpeed is the ONLY enforcement provider capable of monitoring 7 lanes of traffic.

The images below are current installations in Sarasota, Florida.



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Electrical Services

A local power supply will be required for state-owned intersections to complete the installation process. The requirements are listed below:

- The power supply will need to be 120V, single phase, with 15 Amp Switches/Breakers.
- The power rating of the equipment supplied is approximately 200 Watts in normal operation.
- These supplies should be located on the appropriate approach on the side with the traffic, within approximately 50ft of the corner in a suitable housing.

Infra-Red – No White Flash Solution

One of the unique features **setting the RICS system apart from all competitors** is that it is equipped with dual-panel infrared LED illuminator which automatically illuminate an intersection up to 150' in low light conditions and allow the camera to record high-resolution video and images.



IR Flash Unit

The need for bright and disruptive white flash, (which frequently results in driver complaints), is eliminated. The light source is continuous and undetectable to the naked eye. RedSpeed is the Only Vendor offering this Infra-red, Flash-Free Solution.

 Night evidence packages consist of color video, color before/after images and a black & white license plate zoom-in shot.



Vehicle before Stop Line

Vehicle After Stop Line

License Plate Zoom Shot

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1.20

The maintenance and operation of RedSpeed enforcement equipment is paramount, and the staff is dedicated to providing all customers with prompt and professional service which results in swift problem resolutions. RedSpeed provides round the clock, 365 days per year on-call operators for prompt initial response. The modular system design ensures all required maintenance operations can be performed easily and quickly, without impacting traffic flow at the intersection or creating any type of safety hazard.

1.21 / 1.22

As stated previously, the industry leading RedSpeed system is comprised of multiple HD network-based **video cameras** that record both overview and lane-specific video evidence. The system is designed to capture straight thru, left and right turn on red violations over <u>7 lanes of moving traffic</u> across all lighting and weather conditions. The system can be configured to capture specific lanes of enforcement. Individual red signals can be monitored separately, as well as green arrows for protected permitted turns, to prevent capture of erroneous violations on a valid turn signal.

Sample Violation Images and the corresponding video clips may be found on the enclosed DVD.

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1.23 ALPR Functionality

As detailed previously on pages 33-35, RedSpeed's License Plate Recognition System (LPRS) is an optional add-on module that works in parallel with the red light/speed enforcement system.

Red light enforcement need not be suspended in order to run the system, as is the case with many other red-light enforcement systems.

The enclosed DVD includes a short video demonstration of the LPRS functionality.

1.24 Project Manager assigned to Miami Beach

The project management approach is truly a partnership between the City of Miami Beach and RedSpeed. While local officials bring an intimate knowledge of the City's specific issues and traffic enforcement needs, RedSpeed will provide the technical expertise and strategic plan for executing the City's vision in a timely and efficient manner.

Utilizing the tried and true method which has successfully launched over 60 programs in Illinois, plus Sarasota and Coral Gables in Florida, the dedicated Florida based Project Manager will initiate a Business Rules meeting with the various City department which will play an integral part in the program. These departments include the Police department, Public Works and the Courts. As the City's objectives, concerns and ideas are clarified the next phase will be for RedSpeed Engineering specialists to visit the existing enforced locations to determine the most efficient camera equipment transition approach as well as identifying any potential new locations for enforcement. Consideration will be paid to lane and traffic configurations, compliance with FDOT guidelines, easements, location of power supply etc.

While the Engineering team is evaluating the physical elements of the installation, the Program Manager will be working closely with the City and a RedSpeed Client Relations Specialist to finalize all "Back Office" requirements, from preparation of required forms to Violation Citation approval, training materials and public awareness campaign specifics.

Throughout the process the City will be kept apprised of every step being taken.... further solidifying the fact that this traffic safety program is truly a partnership between Miami Beach and RedSpeed.

1.25 Provision of Installation Plans for Review / Transition and New Installation Timelines

RedSpeed has many years' experience assisting communities who have chosen to partner with RedSpeed and terminate the relationship with their existing enforcement provider. RedSpeed encourages active communication with our customers from the initial project launch meeting through all follow-up meetings. Upon being selected a Project Manager is immediately assigned to the City, where this individual will remain the primary contact before, during and completing the equipment installation. The City will not be handed off thru countless personnel. The transition process is very straightforward, and the Project Manager would guide the City through the entire process.
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Municipality Prep (Concurrent Activity)

1.	Contract executed	1 week
2.	Business rules review	
3.	City of Miami Beach provide FDOT permit support letter for all cameras	
4.	Formal termination letter sent to existing vendor	
5.	Agree with current vendor to take over existing in-ground infrastructure (i.e. bases, power connections, traffic light connections)	
FD	OT/Miami-Dade County Permits	
1.	Site meeting with civil engineering contractor	4 Weeks –
2.	Commission engineering plans	6 Weeks
3. 4. 5.	Power connection order (New locations only) Order Comcast high-speed landline (use cellular modems to launch or where landlines not available) Plans approval/Construction permit issued	
Fie	eld Technology	
1.	Contractor installation and refit phase of existing camera foundations and in-ground power and traffic light connections	4 Weeks – 6 Weeks
2.	Ducting, foundations & traffic signal controller inter-connect for new locations	
3.	Communication construction and pedestal installation (Independent resource – Timeline not affected by delays)	
4.	System installation & calibration	
5.	FDOT Turn-On Inspection	
Ва	ick Office Setup (concurrently after municipal prep)	
1.	Create user accounts & roles	1 Week
2.	Set up notices and letters	
3.	Set up toll-free number and updated phone system	
4.	Update Phone System	

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City Responsibilities

As stated, once the City has approved the partnership with RedSpeed, a City Project Manager who will be RedSpeed's primary point of contact should be appointed. This individual will be responsible for advising RedSpeed's Project Manager of the City personnel who also will be assigned to the program, and ensure they are available for the Business Rules Meeting, status update meetings and applicable training sessions. It is expected RedSpeed also will have reasonable access to the City's facilities for testing. The City should budget the following time allocations for training of City personnel:

Group	Number of City Staff	Hours Projected hours are In-Person with a RedSpeed representative. Training will be provided at no charge throughout the duration of the contract to ensure any new personnel assigned to the program are fully trained. Upon completion of the training attendees will be issued a Certificate of Completion and Proficiency.
Finance Department	3	2-3 hrs.
Court administration	2	2-3 hrs.
Police administration	3	2-3 hrs.
Police infraction review	8	2-3 hrs.
Total	15	These times are approximate. Training will continue until all personnel are fully confident in utilizing the system.

1.26 Provision of Two Laptops

RedSpeed agrees to provide the City's Red-Light Camera team with (2) two laptops at no cost to the City. Any necessary repairs / updates during the contract period will be at RedSpeed's expense, including the provision of a loner laptop(s) if necessary.

1.27 Provision of Mounting Poles and Equipment

As detailed on pages 58-59 (Section 1.17 / 1.18), RedSpeed will provide and install all equipment including, but not limited to, poles, cabinets and related operational equipment associated with the Red-Light Camera System.



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Section 2

Infraction Processing

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2.2 / 2.3 Internet Based Violation Processing Software

RedCheck™ - RedSpeed's proprietary, Violation Management Software, is an entirely web-based, complete Document Management System. RedCheck[™] provides authorized municipal users with the freedom and flexibility to perform 100% of the violation reviewing functions 24/7 from any location where Internet access is available. In addition, authorized municipal users may view notice documents, produce statistical reports (depending upon the roles assigned to their log-in credentials), and obtain a detailed view into all information specifics.

RedSpeed has worked closely with the Program Managers and Reviewing Officers in both Coral Gables and Sarasota to design Florida specific violation reviewing software which:

- Meets the unique needs and requirements of Florida municipalities and
- Mirrors the system currently used by municipalities supported by an alternate photo enforcement provider, allowing for a simple, straightforward, and familiar transition when RedSpeed is selected as a replacement enforcement partner.

2.4 BENEFITS OF THE REDCHECK™ SYSTEM

- RedSpeed's Violation Processing and Document Management System is completely Internet based, so there is no need for additional software to be installed on the City's machines and no risk of compatibility issues with Miami Beach's existing data infrastructure.
- The RedCheck[™] software system is easily customized to the needs of specific municipal agents, and technical support is available 24 hours a day / 365 day a year.
- RedCheck[™] reviewing software is compatible with the following browsers: Internet Explorer / Edge, Google (Chrome and Safari), Fire Fox.
- > PC (Minimum System Requirements): Windows 7 SP1 & Higher, Mac OS 10.10 and higher.
- Cloud based and secure, RedCheck[™] allows remote, authorized users 24/7 access to a violation's lifecycle from any web-enabled computer thru a secure Internet portal. For optimum utilization, it is recommended that a Windows based browser be employed.
- Utilizing simple "point and click" navigation, authorized users can swiftly and easily review violator information, view static and video images, approve, and reject violations in less than 12 seconds.-
- ➤ Accuracy logic has been programmed into the interface, indicating vacant information fields, or incorrectly input data, maintaining the validity and integrity of the RedCheck[™] Database System.
- Software updates can easily be applied by RedSpeed without disrupting municipal user workflow.
- Since the industry leading RedSpeed RLC system is video based, it does not utilize film. All captured violation data is immediately transmitted back to the RedSpeed data center thru a secured VPN connection and imported directly into RedCheck[™]. As a result, no long-term data storage devices are required at the camera site.
- <u>All processing of violations is done by vetted RedSpeed employees at the RedSpeed corporate headquarters in Lombard, Illinois.</u> No data is sent out of the country for processing.

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- It is understood that all still and video images recorded by RedSpeed systems at designated sites within Miami Beach are the property of the City.
- In the event the relationship between Miami Beach and RedSpeed is severed, all data captured prior to that event will be processed in full and made available to the municipality.

RedSpeed Violation Processing Workflow

Detailed below is the Violation Processing Workflow RedSpeed is utilizing specifically for Florida clients to ensure strict compliance with the Miami-Dade County Circuit Court Ruling Case # A369OZE State of Florida v. Louise Torres Jimenez.



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RedCheck[™] Login Screen

Authorized municipal users access RedCheck[™] by entering a unique and secure login and password on the Log In screen shown below. Individual user accounts authenticate the identity of a user and are used to grant or deny users access to resources through the assignment of specific "User Roles". User viewing privileges and functionality are based on a pre-established set of entitlements which would be assigned according to the City's direction. All users are not required to have the same set of privileges, with roles being assigned according to the user's position and function.

The assignment of specific access to individuals ensures accurate auditing of the users within the RedCheck environment. Any modifications, calls taken, or notes can be audited and traced. All information, including the violation numbers, dates and times of incidents, license plate numbers, registered owners' information, and the status of violations are viewable and easily retrievable all from one screen to authorized municipal users.

Municipalities requiring an additional level of security above our username/password and digital certificate authentication strategy, can use Red Speed's optional Two Factor Authentication strategy. This mechanism uses a combination of something a user knows (username/password) and something a user has (one-time password). Users can plug in a USB key fob and generate their own one-time password, this in combination with their username, will allow access to the RedCheck[™] Software application for police reviewing.

Log I	n	
Please en	ter your username and password.	
Acco	unt Information	
Usern	ame:	
Passv	vord:	
	an mail an and in	

Once the Log-in process has been completed, a list of violations awaiting Operator Review will display. This list is comprised of violation data which was encrypted at site when captured and decrypted upon arrival at the RedSpeed Lombard, IL headquarters as it is uploaded into RedCheck[™].

Step 1 – RedSpeed Initial Violation Verification

1. Specially trained RedSpeed Violation Review personnel review the still images of a violation for possible discrepancies and to evaluate the clarity of the captured images.

RedSpeed's multiple video camera system is designed to capture only the rear of vehicles travelling thru an enforced intersection. At no time will any digital images captured by the camera include facial images which could identify the driver, passenger, or contents of the vehicle.

The RedCheck[™] System allows both RedSpeed and Police reviewers to "play and view" not only a full motion 13 second video of each violation, but also four unique still scenes:

- (1) An image of the vehicle and the overall scene with front wheels behind the infraction line,
- (2) An image of the same vehicle and scene captured with rear wheels beyond the infraction line,
- (3) A full shot of the back of the vehicle identifying make and model, including license plate image, and
- (4) A close-up image of the license plate.

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 RedSpeed Violation Reviewers then view the full motion video for verification a violation has taken place and meets the criterion set forth by the City. RedSpeed will work closely with the designated Miami Beach Program Manager to establish these reviewing guidelines as it will facilitate consistency between the RedSpeed Violation Review Team and the City's Police Reviewers.

The RedCheck[™] Client System provides the ability for the acceptance or rejection of infraction sets and provides multiple record reject reasons to pinpoint the specific cause of a rejection. Should the City desire, vehicles considered "exempt" (such as police and fire vehicles, ambulances and those participating in funeral processions) can be sorted out during this initial review phase and placed in the Non-Working Violation folder for secondary Police review.

3. The RedSpeed Reviewer crops the zoomed–in license plate image from an image specifically captured for this purpose. This optimized license plate image is used to establish the vehicle's ID and is also printed directly to the notice.





STEP 2 – Secondary RedSpeed Supervisor Review / Registered Owner Identification

Following this initial review, a supervisor reviews and verifies the images and video of the violation for a 2nd time before submitting the license plate number and type of plate (passenger, temporary, or other) for verification thru FLHSMV or a third-party data provider such as NLETS or LexisNexis Collection Services.

Once the registered owner information has been received, the violation is reviewed a 3rd and final time by a RedSpeed Violation Review Supervisor before it becomes available to the City's Police Reviewers through the Web Based RedCheck[™] Client System.

Once the user name and password have been authenticated, Police and Municipal users will automatically be presented with a list of violations awaiting Police Approval on the Review Violation Screen below.

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	Fruitville Sid N/B Bahia Vista St & S	11:56 AM 5/30/2018					Color:	BLK	Vear	2018	C/5/Zp:	SARASOTA, FL, 34231	-3020	
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When the first violation is selected to review, the video will begin playing automatically, eliminating the need to pre-download videos.

The operator may switch between pictures by moving the mouse to the desired image and clicking once. Clicking on a still image or the zoom plate shot will display the selected image enlarged in the center Viewing box.

Registered Owner Names are displayed both in the violations listing as well as directly below the Viewing box.

Information requiring verification – such as License Plate Number and Vehicle Make - is displayed directly below the Video box. The license plate information is displayed prominently next to the Approve / Reject icons to facilitate verification against the zoomed image of the license plate.

The Name, Location and Lane columns can be sorted as you by clicking within the specific column heading box.

Selecting Approve or Reject will automatically forward to the next violation and the video clip will begin playing.

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The total number of violations awaiting review is displayed at the bottom of the display and will provide a running tally as violations are approved or rejected. Through the web-based RedCheck[™] System, an Officer can review all the static images, the video clip and violator information and render a decision to approve or reject the violation in less than 12 seconds.

Selecting the "**Images**" Icon directly below the image box results in all original, still images and video footage enlarged and displayed in a single screen format as shown below.



The City of Miami Beach will <u>always</u> have the final decision on whether a citation is issued. Approval or Rejection of violations is carried out by selecting either the Approve or Reject box after the still images and video clip have been reviewed.

When rejecting violations, users are prompted to enter a reject reason from a pre-defined, drop-down list as shown below. "Batch" approvals or rejections are not allowed by the RedCheck[™] software.

After viewing the violation video clip and confirming the vehicle information corresponds with the still images, the Officer may elect to Approve or Reject he violation by clicking the appropriate Icon.



Selecting APPROVE will open the following dialogue box asking the operator to confirm the approval.

From florida.redcheck.org		
Are you sure you want to approve	the current violation	a.
	OK	Cancel

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Selecting **REJECT** will result in a dialogue box appearing which requires the Officer to select the rejection reason from a list of available codes.



To ensure no violations are approved outside of the allowed reviewing window, violations approaching the cut-off time are color coded for easy identification as pictured below.

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Address:			i e	Uni	form T	raffic C	itation [0]		RSFL0007 - Bahia Vista St	& S Tuttle Ave E/B		EMT/PO	LICE/FIRE/GOV/DIPLOMAT	- n n	
Plate #:	State:	(v)	E	Fina	al Adm	inistrati	ve Order [18]		RSFL000B - Tuttle Ave & B	iahia Vista St N/B		FLAGMA	N / WAVETHRU		
From:	To:	De:	1	1 Ada	niniełe	ntine Lie	orine [13]		RSFL0009 - Beneva Rd & F RSFL0010 - Tuttle Ave & Fi	ruitville Rd S/B ruitville Rd S/B	+	- FUNERA	L PROCESSION		
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	Tuttle Ave & Fruitville Rd S/B	10/12/2018 7:49 AM	1	4.5	2.4	15.14	Supervisor Review	Violation #:	2010200003488778	Type:	RedLight	Owner: Date of Pirth	FARKAS GABOR FUSZFAS	5	
		10/10/2010			0.1	18.30	Supervisor	Make:	FORD	Model:	04/30/2013	Address:	2256 DATURA ST		
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City of Miami Beach, Florida Red Light Violation Camera Enforcement System RFP 2019-093-JC

Warning Notices

Per the City's request, Warning letters will be printed and mailed for violations captured at newly installed intersections during the first 90 days of the program. After the initial warning period, through the violation Status feature of the system, infraction notices are printed automatically using the RedCheck date-based violation print schedule.

Violation Notification

Notice Printing and Mailing

As part of the turn-key, back-office processing solution proposed by RedSpeed, all supplies necessary to produce and distribute violation notices on behalf of Miami Beach shall be provided by RedSpeed. Printing and mailing of full color Notices of Violation via first class mail, and UTCs via Certified Mail with tracking number, will be done by RedSpeed employees at the corporate headquarters in Lombard, Illinois. Notices approved by the City are printed and mailed the following business day.

The Notice of Violation generated by RedSpeed on behalf of Miami Beach will include one set of images showing the cited vehicle both before and after the designated stop line as well as a zoom shot of the license plate. In addition, notice recipients will be provided with detailed information regarding:

 Payment options with a remittance envelope is included with each Notice of Violation. The remittance envelope reflects a Tampa, Florida lockbox address, eliminating public concern over payments being sent out-of-state.



- On-line Violation Viewing and Payment instructions for <u>www.redlightviolations.com</u> and
- Toll free customer service hotlines for bi-lingual "live" operator assistance in both English and Spanish.

This service includes the printing and mailing of any secondary notices of an unpaid infraction the City may desire to send to the violator, as well as Notices of Hearings and UTCs sent via Certified Mail with tracking number (no return receipt).

The number of printed citations prepared for mailing is verified multiple times prior to being delivered by a RedSpeed employee to the post office the same day as printed.

This verification includes:

- ✓ Confirming number of violations selected and sent to the print queue,
- Confirming the number of citation notices passed thru the envelope inserter matches number sent to the print queue,
- ✓ Final manual count of the prepared citation envelopes.

City of Miami Beach, Florida Red Light Violation Camera Enforcement System RFP 2019-093-JC

Any citations returned bearing a yellow forwarding address label affixed to them by the Postal Service are updated and reissued within 48 business hours of receipt. As demonstrated on the following pages, RedSpeed has received approval from the Florida Highway Safety and Motor Vehicles for the Notice of Violation generated by RedCheck[™] as well as the Uniform Traffic Citation.

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City of Miami Beach, Florida Red Light Violation Camera Enforcement System RFP 2019-093-JC

Your vehicle was observed by a traffic infraction detector failing to comply with a steady red light signal, in violation of Fiorida Statutes 316.0083, 316.074(1) and 316.075(1)(c)1, at the intersection, date and time stated on the front page of this Notice of Violation ("Notice"). This is a non-criminal infraction of state law. No points will be assessed and this infraction may not be used to set motor vehicle insurance rates.

This Notice has been issued by the City of Sarasota.

You have the following three options:

a) Pay this violation in the amount of \$158.00 on or before the due date specified on the front of this Notice; or

b) Submit an affidavit by following the instructions below; or

c) Request a hearing by signing and mailing the form below. You will be notified by letter of the time, location and date of the hearing. If you request a hearing and the Local Hearing Officer concludes that no infraction has been committed, this Notice will be dismissed, and no costs or penalties shall be imposed. If the Local Hearing Officer concludes that an infraction has been committed, the Local Hearing Officer will uphold the infraction, and you will be responsible for payment of a \$158.00 fine as well as additional administrative fees and costs not to exceed \$250.00 as imposed by the Local Hearing Officer.

SUBMISSION OF AFFIDAVIT: You may download an affidavit at https://secure.rediightviolations.com. As the registered owner of the vehicle, you are deemed responsible for the violation and the payment of a \$158.00 penaity unless, in compliance with Fiorida Statute 316.0083(1)(d)1.a-d, you establish by a sworn affidavit that a statutory exemption applies. The exemptions are that the motor vehicle: (a) passed through the intersection in order to yield the right-of-way to an emergency vehicle or as part of a funeral procession; (b) passed through the intersection at the direction of a law enforcement officer; (c) was, at the time of violation, in the care, custody, or control of another person; or (d) a Uniform Traffic Citation ("UTC") was issued by a law enforcement officer to the driver of the motor vehicle for the violation of Fiorida Statutes 316.074(1) and 316.075(1)(c)1 stated in this Notice. The affidavit must be sworn before a notary public or other person authorized to administer oaths. If you assert that the vehicle was in the care, custody or control of another person who leased, rented, or otherwise had care, custody, or control of the vehicle at the time of violation. If the vehicle was stolen, then the affidavit must include a copy of a police report showing the vehicle to have been stolen. If you assert that a UTC was issued by a law enforcement officer for the violation of Fiorida Statutes 316.074(1) and 316.075(1)(c)1 stated in this Notice, then you must include the serial number of the UTC. For faster processing, you may, but are not required to, include a copy of the UTC. If your affidavit compiles with the requirements of Fiorida Statute 316.003, then no further action will be taken against you. The submission of a false affidavit is a misdemeanor of the second degree, punishable under Fiorida Statute 775.082 or 775.083 by a term of imprisonment not to exceed styte (60) days and/or a fine not to exceed \$500.00. If submitting an affidavit, it must

Do not send payment or affidavit to the Clerk of the Court.

If you fail to respond as outlined above, postmarked by the due date, a UTC will be issued to you. Upon issuance of a UTC, you shall have the remedies specified in Florida Statutes 316.0083 and 318.14, which include (a) the right to pay the civil penalty in the amount of \$264.00; (b) the right to submit an affidavit; or (c) the right to have a hearing before a designated official, who shall determine whether an infraction has been committed. If the official concludes that no infraction has been committed, the UTC will be dismissed, and no costs or penalties shall be imposed. If the official concludes an infraction has been committed, the official will uphoid the UTC and may impose an additional civil penalty not to exceed \$500.00 and court fees and costs. Failure to pay, submit an affidavit, or request a hearing on the UTC could result in your driving privileges being suspended.

VIEW YOUR IMAGES AND VIDEO EVIDENCE FOR THIS INFRACTION: The recorded images and video of your violation will be submitted as evidence for the disposition of this violation. You may view your images and video online at <u>https://secure.rediightviolations.com</u>. You will need your Notice # and PIN # printed on the front of this Notice inside the red box. If you do not have internet access, you may view your video and images at any public library.

> QUESTIONS: If you have any questions, please contact Customer Service toil free at 1-866-285-8999. (You must be the registered owner of the vehicle to discuss this violation with Customer Service.)

PAYMENT INSTRUCTIONS

ONLINE PAYMENT: The fastest and easiest way to pay your \$158.00 penalty is online. Go to https://secure.rediightviolations.com and log on with your Notice # and PIN # shown in the red box on the front of this Notice of Violation. Click the Pay button. There is a 5% convenience / service fee for this service. PAYMENT BY PHONE: Call toll free 1-866-285-8999 available 24 hours a day, 7 days a week. There is a 5% convenience / service fee for this service. PAYMENT BY PHONE: Call toll free 1-866-285-8999 available 24 hours a day, 7 days a week. There is a 5% convenience / service fee for this service. PAYMENT BY MAIL: Mail your check or money order (payable to the City of Sarasota) in the enclosed envelope with the coupon printed at the bottom of the reverse side of this Notice. PLEASE DO NOT MAIL CASH. Be sure to put the Notice # (see reverse) on the face of your payment. Payment must be postmarked on or before the due date.

HEARING REQUEST FORM

To request a hearing on the above referenced Notice of Violation pursuant to Florida Statutes 316.0083, please submit the signed and dated coupon below in the envelope provided. The petitioner understands they will be notified of the date, time and location of the hearing. The Local Hearing Officer shall issue a final administrative order. If the Notice of Violation is upheld, the petitioner will be required to pay \$158.00 and may also be required to pay county or municipal costs, not to exceed \$250.00. NOTE: Per Florida Statute, you may cancel your appearance before the Local Hearing Officer by paying the \$158.00 penalty assessed, plus \$50 in administrative costs, before the start of the hearing. The amount due will be \$208.00.

Detach here and return bottom portion as a request for an Administrative Hearing before a Local Hearing Officer.

I submit this form as a request to contest this Notice of Violation and acknowledge that it must be postmarked by the due date of this Notice to be a valid request. I understand that I must attend this hearing in person, unless represented by counsel appearing in person on my behalf. I also understand that I will be notified of the date, time and location of the hearing.



Please sign and print name using blue or black ink.

Signature:

Printed Name:

Phone Number:

City of Miami Beach, Florida Red Light Violation Camera Enforcement System RFP 2019-093-JC

To encourage payment at the Notice of Violation phase, RedSpeed sends out Reminder Notices (*at no additional charge*) on behalf of Sarasota and Coral Gables and would provide this same service to Miami Beach.

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City of Miami Beach, Florida Red Light Violation Camera Enforcement System <u>RFP 2019-</u>093-JC

Personal Information has been redacted for privacy



City of Miami Beach, Florida Red Light Violation Camera Enforcement System RFP 2019-093-JC

Data Security

From RedSpeed's inception, RedCheck[™] back-office system was developed to maintain the highest levels of security. RedCheck[™] and the systems that support the program are hosted at a state-of-the-art DuPont facility just outside Chicago which provides 24/7/ security staff, video surveillance and dual-factor authentication via biometric and proximity scanners to limit access to only authorized users.

RedSpeed recently completely overhauled its entire infrastructure to mirror the same system security software used by the US Military, DARPA, Raytheon and NASA. A wide range of technologies, including on-prem agent software, firewalls, security certificates, all report to a centralized intuitive system that automatically identifies and remediates outbreaks and threats via SaaS threat intelligence data identification. This multi-layered approach ensures the availability and integrity of the data as well as the system itself are fully protected.

All incoming network connections are scanned by enterprise level Next-Gen Intrusion Prevention System (NGIPS) Cisco firewalls with Cisco's FirePOWER AMP modules. All connections are filtered through a set of Access Control Lists (ACL's) and allowed protocols. RedSpeed's email system is protected by NGIPS using geofencing and Exchange 365 heuristic filters to only allow emails from the United states and anyone outside that region must be white listed. Malicious messages automatically get discarded when embedded code is detected by filters. All the NGIPS FirePOWER syslog node points (Cisco networking devices) and AMP agents report back to the latest security information and event management (**SIEM**) LogRhythm software. Outgoing user connections are monitored via Cisco Umbrella (formerly OpenDNS) SaaS DNS services for malicious activity and policy-based proxy filters which also report back to the SIEM for closer analysis.

The proprietary RedCheck[™] and SiteOps[™] web sites are protected with SSL security certificates to provide authorization and authentication services to users. All data transfers are also encrypted to prevent data snooping. Each authorized user has a unique login and a complex password comprised of a minimum of 7 characters. During log-in, all users are validated against a Kerberos secured Microsoft Active Directory database.

User account access is also defined thru permissions applied using role-based templates. Each user has a specific set of roles that will allow them to perform limited actions. If the user's account has not been granted access to a specific role, the user will not be able to perform that function. This prevents users from gaining access not previously authorized or applied. Additionally, all user activities are audited within a Microsoft SQL Database and the SIEM with logs retained and backed up at another site using VEEAM multi-site replication backups per CJIS policy for data retention.



The reliability and speed of the RedCheck[™] system is never in question, as the data backup, disk redundancy, and network speed have been optimized for multiple connections. A fully managed fiber-optic internet connection into the facility allows for hundreds of concurrent connections to access the live database without any decrease in performance. This would also include a full copper redundancy back up line. Our server cluster provides reliability and a high percentage of available uptime.

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This type of network configuration will guard against loss of data entry and information integrity degradation.

Unlike many vendors who rely on antiquated magnetic tapes for storage, these purged images and video are stored digitally on a full secondary back up system, as well as being stored in the cloud. This data can be easily accessed on request of the municipality. All data can be sorted and organized into relevant reports.

The RedCheck[™] system secures the integrity of violation data by using a combination of digital signature, Public Key Cryptography Infrastructure (PKI), and Virtual Private Network (VPN) technology. Each violation is assigned a unique digital signature before being encrypted. Using PKI requires a pair of keys to successfully decrypt and import the violation. One half of the key resides in our data center and the other half resides inside the camera system. Both keys must match exactly for the violation data to be decrypted and the digital signature verified. If one part of the process does not match, the violation will not be imported. While PKI protects the violation data, the VPN protects the data transfer to RedSpeed's back office. The VPN uses many high levels of encryption to ensure no tampering has occurred during transmission as demonstrated in the following flow chart:



A secure room has been established to allow access to the Nlets database. Equipped with computer terminals running on a system completely independent of main system servers, a limited number of authorized users who have passed stringent security checks and finger printing are able to access Nlets information. Requiring a unique access pass card which is restricted to only business hours Monday thru Friday, users are monitored by security cameras while using the terminals in securely controlled spaces remotely.

RedSpeed further safeguards the security of the RedCheck system and violation data by maintaining high levels of security at the Lombard headquarters and processing facility. Employees are assigned access scan cards which allow them to enter the building thru two specific entrances monitored by external card reader entry systems. As a result, Management is able to track the time and date any individual has entered or departed the facility. Within the building access to specific departments, such as the printing and mailing department, is available only to authorized users during specific times of day.

RedSpeed has also augmented its staff to include 365 24/7 NOC (also FBI background cleared) for monitoring and remediation to ensure that our systems are always running. This incorporates the latest monitoring software of all nodes by SolarWinds Orion and LogRhythm for event notifications.

Data Archival

RedSpeed will securely archive all enforceable violation data (still images, video clip, notice copies, correspondence) related to individual violations for no less than five years after the final disposition of a case and the period required under the Florida Government Record Retention Schedule.

City of Miami Beach, Florida Red Light Violation Camera Enforcement System RFP 2019-093-JC

Evidence Packages

RedSpeed's RedCheck Violation Processing Software provides comprehensive evidence packages with a single click. Municipal users no longer need to retrieve violations and painstakingly download each of the required items individually. Users may select individual violations, or all cases scheduled for a specific hearing date.

						Download Sele	cted
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12/06/2016 03:30 PM	2010200002266251	MARSHA SPRAGUE ENGLAND	francisco.bueno	10/16/2018 11:55 AM	Ready	1	

The generated evidence package is comprised of all notices issued to the party, a complete violation history summary including date, action and operator, still and video images, and scanned copies of all correspondence and affidavits submitted by the individual. Once selected, the items are compiled into a zipped file which can be saved to either a computer or data stick.

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Page 1 of 1 (12 items) 🤇 [1]			City of Coral Gal Intersection Sal PO Box 1371 Bedford Park. II	bles fety Program 60499-1371	CITY OF CORAL GABLES NOTICE OF VIOLATION		
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City of Miami Beach, Florida Red Light Violation Camera Enforcement System RFP 2019-093-JC

o) Standard and User-Defined Report Generation

The RedCheck[™] Violation Processing and Document Management System includes numerous pre-configured reports to provide municipal clients with detailed statistics pertaining to all aspects of their photo enforcement program. These reports have been designed based upon requests from existing clients and can certainly be customized to meet any specific requirements of the City. All reports are accessible online by authorized municipal users at any time. *Samples of all reports will be provided in "Section III Statistical Analysis and Reporting Systems" of this submission.*

p) Audit Trails

As stated previously, authorized municipal users access RedCheck[™] by entering a unique and secure login and password on the Log In screen shown below. Individual user accounts authenticate the identity of a user and are used to grant or deny users access to resources through the assignment of specific "User Roles". The assignment of specific access to individuals ensures accurate auditing of the users within the RedCheck environment. Any modifications, calls taken, or notes can be audited and traced. All information, including the violation numbers, dates and times of incidents, license plate numbers, registered owners' information, and the status of violations are viewable and easily retrievable all from the Violation History screen to authorized municipal users.

Action	Date	User	Details	
NEOPOST banner	04/10/2019 09:44 AM	SYSTEM		
Uniform Traffic Citation	04/10/2019 01:52 AM	viktor.vasylyev		
Secondary Review Approved	04/05/2019 04:28 AM	david.kennedy		
Reminder	03/11/2019 09:18 AM	francisco.bueno		
Notice of Violation	01/28/2019 02:47 PM	francisco.bueno		
Approve by Police	01/25/2019 10:20 AM	david.kennedy		
Approve by Supervisor	01/24/2019 09:56 AM	mike.schenk	MAX ROSWELL BROWN PO BOX 1467 NEWLAND, NC, 28657-1467	
Approve by Operator	01/23/2019 03:27 PM	laurie.tolbert	FCW6851, NC	
Import into system	01/20/2019 10:20 AM	RSFL0024		
Page 1 of 1 (9 items) 7 [1]	-			
Page 1 of 1 (9 items) 🤇 [1]				

q) Encryption and Decryption Management

From RedSpeed's inception, RedCheck[™] back-office system was developed to maintain the highest levels of security. RedCheck[™] and the systems that support the program are hosted at a state-of-the-art DuPont facility just outside Chicago which provides 24/7/ security staff, video surveillance and dual-factor authentication via biometric and proximity scanners to limit access to only authorized users. A detailed explanation of RedSpeed's methodology for safeguarding data transmission will be provided in "Section IV Image Transmission Security and Data Storage" of this submission.

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2.5 a), b), c), 2.6, 2.7, 2.8, 2.9, 2.10

As demonstrated on pages 74-77, RedSpeed will prepare and mail a Notice of Violation for all chargeable infractions to the cited vehicle's registered owner. A supplemental REMINDER notice will be sent 30 days later, with all notices are supplemented with a Remittance Envelope (see sample page 73). Violations approved for issuance by an authorized Miami beach Police department reviewer will be issued within 7 business days of Police approval. In most cases, once violations receive Police approval they are printed and mailed the following business day. All costs associated with all notice printing and mailing is the responsibility of RedSpeed.

2.11

The Notice Samples provided on pages 74-77 illustrate the images included on the Notices specifically,

- Image 1 Vehicle captured with front wheels before the infraction limit line,
- Image 2 Vehicle captured with front wheels after the infraction limit line
- Image 3 Close-up of License Plate

In addition to the images, instructions directing the notice recipient to view the still images of the violation along with the corresponding video clip are provided on the reverse of the Notice as shown below.

VIEW YOUR IMAGES AND VIDEO EVIDENCE FOR THIS INFRACTION: The recorded images and video of your violation will be submitted as evidence for the disposition of this violation. You may view your images and video online at https://secure.redlightviolations.com. You will need your Notice # and PIN # printed on the front of this Notice inside the red box. If you do not have internet access, you may view your video and images at any public library.

QUESTIONS: If you have any questions, please contact Customer Service toll free at 1-866-285-8999 (You must be the registered owner of the vehicle to discuss this violation with Customer Service.)

PAYMENT INSTRUCTIONS

ONLINE PAYMENT: The fastest and easiest way to pay your \$158.00 penalty is online. Go to <u>https://secure.redlightviolations.com</u> and log on with your Notice # and PIN # shown in the red box on the front of this Notice of Violation. Click the Pay button. There is a 5% convenience / service fee for this service. PAYMENT BY PHONE: Call toll free 1-866-285-8999 available 24 hours a day, 7 days a week. There is a 5% convenience / service fee for this service. PAYMENT BY MAIL: Mail your check or money order (payable to the City of Sarasota) in the enclosed envelope with the coupon printed at the bottom of the reverse side of this Notice. PLEASE DO NOT MAIL CASH. Be sure to put the Notice # (see reverse) on the face of your payment. Payment must be postmarked on or before the due date.

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Violator Correspondence Processing

RedSpeed has designated personnel specially trained to process Violator correspondence received in conjunction with Florida issued citations. Received documents are processed daily, with all items scanned and uploaded into the specific violation's case history for easy review or download as part of the hearing evidence package.



Types of Correspondence



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2.12 Web Based Services – Public Access

The Notice of Violation generated by RedSpeed on behalf of Miami Beach will include detailed instructions for violators to view the still and video images of their violation on-line as well as to submit payment at **www.RedLightViolations.com**

RedSpeed maintains this on-line payment portal, available 24 hrs. per day 365 days per year, which enables citation recipients to not only view three high resolution scene images including the plate image but also "play" a full motion video of their violation. All original, captured images can be viewed in a full screen enlargement mode with a single click. In addition, citation recipients may download fillable Affidavits and Hearing Request Forms.

To ensure security, access to the individual's violation is only available after the individual inputs their unique citation number, license plate number and verification characters.

RedSpeed employs multiple mechanisms to safeguard this online payment portal from hackers and other unauthorized users.

A Secure Socket Layer (SSL) URI scheme and VeriSign SSL certificate are used to encrypt and authenticate the Hypertext Transfer Protocol (HTTP) connection.

To ensure each transaction through the website is being made by a user and not an automated computer attack, a CAPTCHA test is required which requires the user to enter distorted numeric verification characters not recognizable to computers.

RedLightViolations



RedLightViolations

* Notice Number:		You can click here to see a sample (a new window will open) Please enter you license plate or PIN exactly as
Cicelse Plate Nomber of Pint.		it appears on the notice
Verification Characters:	833588	
* Enter the above Verification Characters:		Window Snip
	Submit Clear	
To view Video Clip or	Pay online, input all requested	information and click SUBMIT button
GIGARDER & SPOLIERD		
ORREY SECTIONS		

Once the individual has securely signed into the website they may view all digital evidence of the violation in original format / resolution.

Individuals requiring assistance may select the **Support** tab available on every screen. This tab allows users to email questions directly to a Violator Support Specialist.

RedLightViolations

information:	stomer support. In order for us to be	tter assist you, ple	ase provide the following
16	digit (no letters) violation number (beginning with "200"):		
*If you do not have your violati	ion number, please enter <u>all</u> of the followi	ng:	
License	plate number of the cited vehicle:		
Reg	jistered Owner's First / Last name:		
	Email:		
	Name of Issuing Community	ndow.Snip	
	(if available):		
*If you are attempting to acces Please contact the issuing comr	s a Red Light Violation issued outside of F nunity's Police Department for assistance.	lorida this is not the	correct website.
*Right Turns on Red Lights			
Under the Florida Statutes 3 "vehicular traffic facing any stopping". A stop is define	16.0083,316.074(1) and 316.075(1)(c) v steady red signal, may cautiously e d as a complete and total cessation o	 except where a nter the intersection f movement. 	sign prohibits such turn, in to turn right,, after
This requirement is also outline http://www.stateofflorida.com/	d in the Florida Rules of the Road Handbo traffic-signals.asox	ok available at	
*Contesting a Violation			
*Contesting a Violation Detailed instructions on how to notice you received. Please c assistance. Please <u>DO NOT</u> su this website.	submit an Affidavit or request a Local He all the community specific toll free nu bmit Affidavit or request a Local Hea	aring are available o mber provided on ring below as the	n the back side of the initial your notice for additional y cannot be accepted via
*Contesting a Violation Detailed instructions on how to notice you received. Please c assistance. Please <u>DO NOT</u> su this website. How may we assist you:	submit an Affidavit or request a Local He. all the community specific toll free nu bmit Affidavit or request a Local Hea	aring are available o mber provided on ring below as the	n the back side of the initial your notice for additional y cannot be accepted via
*Contesting a Violation Detailed instructions on how to notice you received. Please c assistance. Please <u>DO NOT</u> su this website. How may we assist you:	submit an Affidavit or request a Local He. all the community specific toll free nu bmit Affidavit or request a Local Hea	aring are available o mber provided on ring below as the	n the back side of the initial your notice for additional y cannot be accepted via
*Contesting a Violation Detailed instructions on how to notice you received. Please c assistance. Please <u>DO NOT</u> su this website. How may we assist you:	submit an Affidavit or request a Local He all the community specific toll free nu bmit Affidavit or request a Local Hea	aring are available o mber provided on ring below as the	n the back side of the initial your notice for additional y cannot be accepted via
*Contesting a Violation Detailed instructions on how to notice you received. Please assistance. Please DO NOT su this website. How may we assist you:	submit an Affidavit or request a Local He all the community specific toll free nu binit Affidavit or request a Local Hea	aring are available o mber provided on ring below as the	n the back side of the initial your notice for additional y cannot be accepted via
*Contesting a Violation Detailed instructions on how to notice you received. Please to assistance. Please <u>Do NOT</u> su this website. How may we assist you: Verification Characters:	submit an Affidavit or request a Local He all the community specific toll free nu bmit Affidavit or request a Local Hea	aring are available o mber provided on ring below as the	n the back side of the initial your notice for additional y cannot be accepted via
*Contesting a Violation Detailed instructions on how to notice you received. Please o assistance. Please <u>DO NOT</u> su this website. How may we assist you: Verification Characters:	submit an Affidavit or request a Local He all the community specific toil free nu binit Affidavit or request a Local Hez 665838	aring are available o mbar provided on ring below as the	n the back side of the initial your notice for additional y cannot be accepted via

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Violators may also access Affidavit and Hearing Request forms thru this main violation screen. The forms auto-populate static information and are intuitive to activate applicable sections based upon prior responses.

RedLightViolations



If you superious problems with this site phase contact institute support of support This site relative and with Internet Explorer 9 in higher



- I, MALDONADO MELISSA LORRAINE _____, having been sworn, hereby depose and say as follows:
- I have received a notice (the "Notice") informing me that a motor vehicle registered in my name was observed violating Florida Statutes §§ 316.074(1) or 316.075(1)(c) by failing to obey a steady red traffic signal. The Notice bears the following 16 digit number: <u>2012090901562618</u>. 1. I have rec
- Under Florida Statute 316.0083(1)(d), I am exempt from the payment of the statutory penalty described in the Notice because (check all that apply):
- At the time of the violation described in the Notice, my vehicle passed through the intersection in order to yield the right-of-way to an emergency vehicle.
- At the time of the violation described in the Notice, my vehicle passed through the intersection as a part of a funeral procession.
- At the time of the violation described in the Notice, my vehicle passed through the intersection at the direction of a law enforcement officer.
- At the time of the violation described in the Notice, the vehicle was in the care, custody, or control of another person. That person's name, address, phone number and date of birth are:

Name:		
Address		
City:	State:	Zip:
Date of Birth	Dhone Number	

- I do/ do not know the driver's license number of this person.
- Driver's License Number
- At the time of the violation described in the Notice, my vehicle had been stolen. A true and correct copy of a police report establishing that my vehicle had been stolen at that time is attached to this Affidavit.
- A Uniform Traffic Citation has been issued by a law enforcement officer to the driver of the vehicle for the same violation of Florida (Statutes 56.316.074(1))or.316.075(1)(v)(1.660)) the Notice. The serial number of that citation is
- The motor vehicle's owner was deceased on or before the date that the uniformed traffic citals issued. I understand that I must be the representative of the motor vehicle owner's estate or designated person by a family member to fill out this Affidavit.

understand that I must include a certified copy of the owner's death certificate showing that the date of death courred on or before the issuance of the Notice of Violation and **one** of the following:

- A bill of sale or other document showing that the deceased owner's motor vehicle was sold after his or her death but on or before the date of the alleged violation, Documentary proof that the registered license plate beforinging to the deceased owner's vehicle was returned to the department or any branch office or authorized agent of the department on or before the date of the alleged violation, or
- areges violation, of Copy of a police report showing the deceased owner's registered license plate or motor vehicle was stolen after the owner's death but on or before the date of the alleged violation. •



Intersection Safety Program P.O. Box 30305 Tampa, FL 33630-3305

City of Sarasota

Affidavit Establishing Exemption Under Florida Statutes § 316.0083(1)(d)

This is a form of Affidavit that you may use to establish an exemption from the statutory penalty described in the Notice of Violation that you have received. Section I contains the instructions for filling out this form. Section I is the form that you must fill out if you choose to use this form of Affidavit. Please read the instructions in Section I arefully before filling out Section II or maining this Affidavit.

I. Instructions

- Florida Statutes § 316.0083 provides that the registered owner of a motor vehicle found by a traffic infraction detector to have violated Florida Statutes §§ 316.074(1) or 316.075(1)(c)1, relating to adherence to traffic control devices, is responsible for a statutory penalty of S18.00 unless the owner establishes by Affidavit that an exemption applies. The notice of violation you have received explains the statutory exemptions and how to establish them. (1)
- Section II of this document constitutes an Affidavit that you may use to assert an exemption. Please fill in all blanks with the information requested. If you do not provide the required information, your Affidavit will not be sufficient and will not avoid apyment of the penalty. (2)
- If you assert that you are exempt from the statutory penalty because, at the time of the violation described in the notice, the vehicle was in the possession, custody, or control of another person, then you must provide the name, address, date of brin, and, if known, the driver's license number of the person who leased, rented, or otherwise had care, custody, or control of the vehicle at the time of the violation. Section II contains a space for you to do so. (3)
- u assert that you are exempt from the statutory penalty because, at the time of the violation desc notice, the vehicle was stolen, then the Affdavit must include a copy of a police report show de to have been stolen. Please attach the police report to this Affdavit. (4)
- If you assert that you are exempt from the statutory penalty because a Uniform Traffic Citation was issued by a law enforcement officer for the violation of Florida Statutes §§ 316.074(1) or 316.075(1)(c)1 stated in the notice, then you must include the serial number of the Uniform Traffic Citation. Section II contains a space for you to do so. (5)
- This Affidavit must be sworn to before a notary public or other person authorized to administer oaths. A form for the notary or other person to execute is included at the end of Section II. Please do not return this Affidavit without this evidence of its being sworn, as that will not be sufficient and will not avoid payment of (6) the penalty.
- Upon completing this Affidavit, please mail to: (7)

City of Sarasota. Intersection Safety Program. P.O. Box 30305 Tampa, FL 33630-3305.

The statements in this Affidavit must be truthful. The submission of a false Affidavit is a misdemeanor of the second degree, punishable under Fila. Stat. § 775.082 or § 775.083 by a term of imprisonment not to exceed \$500.00. (8)

Mail or Fax the COM	API FTFD Form to			
Florida Hearing Req P.O. Box 30305 Tampa, FL 33630-33 Fax: 630-812-2091	uest 305			
REQU	JEST FOR LO	CAL HEARING -	RED LIGH	T VIOLATION
Driver/Vehicle	Owner and Notic	e of Violation Informati	on (NOV) (To	be provided by requestor)
Date:		June 22, 20	18	
Name (Typed or Prin	nted):	MALDONAL	O MELISSA	LORRAINE
Mailing Address:				
City:		State:		Zip:
Telephone Number:			Fax:	
E-mail:				
NOV Number:	20102000	01962018	NOV Date	06/08/2018
Tag Number:	GESQ40	Driver License N	umber:	M435552705470
Agency/Issuing Auth	nority:	Cit	y of Sarasot	a
Issuing Officer/Agen	it Name:	N	lichelle Rina	ca
Badge #:		1727		

City of Miami Beach, Florida Red Light Violation Camera Enforcement System RFP 2019-093-JC

RedLightViolations

	Support	Privacy Pul	icy Term	and Conditions	Security	Información en Español
Payment Info	rmation					
Viol	lation Number	201020000	1962018			
	Amount Due	\$158.00				
e-Payment Cor	ovenience Fee	\$7.90				
т	otal Amount	\$165.90				
Enter card inf	ormation					
	* Card Type	Please sel	ect. 🔻	VISA 🍩 🚍 –		
*	Card Number	ii [1		
* E	xpiration Date	1 (+ Y) (++	111 7			
	Security Code	1 10	and Identificat	ion Numbers (a ne	w windows will	open)
Enter account	t holder inf	ormation e	exactly as i	t appears on th	e credit car	d
Enter account	* First Name Middle Initial	ermation e	exactly as i	t appears on th	ie credit car	d
Enter account	* First Name Middle Initial * Last Name	ormation e	exactly as i	t appears on th	e credit car	d
Enter account	* First Name Middle Initial * Last Name * Address	ormation e	exactly as i	t appears on th	e credit car	d
Enter account	* First Name Middle Initial Last Name Address Cau	t [exactly as i	t appears on th	e credit car	d
Enter account	* First Name Middle Initial * Last Name * Address * City	transformation e	exactly as i	t appears on th	e credit car	d
Enter account	t holder inf First Name Middle Initial Last Name Address City State		exactly as i	t appears on th	e credit car	d
Enter account	t holder inf First Name Middle Initial Last Name Address City State Zip	t	exactly as i	t appears on th	e credit car	d
Enter account	* First Name Middle Initial * Last Name * Address * City * State 2 Zip	a	exactly as i	t appears on th	e credit car	d

As indicated, Violators may Pay fines thru this portal using a credit or debit card.

Credit card information is used only to process transactions and is not collected or gathered for future use. All personal information obtained during the lifecycle of the violation (including images) is kept strictly confidential to protect the privacy of the vehicle's registered owner.

The 5% credit card convenience fee is applied to offset the transaction fee and is paid by the individual, with no fees being passed on to Miami Beach.

Upon completing the transaction, the violator will receive an email confirmation as pictured below which should be retained for their records.

RedLightViolations.com

Violation Detai	is pr	ivacy Policy	т	erms and Con	Security		
olation Notice Nu Bil	umber: 17001000	000010885					
onfirmation No	Violation No	Description	Issued Date	Registered Owner	Amount Due	ePayment Convenience Fee	Balanci Due
D89FEAE2- 45D34C2A- 905-3CCC6		RedLight	01/30/07	í.			\$0.00
A copy of this re	ceipt has been er	nailed to: viktor.	vasylyev@n	edspeed-illinois.	com		
Thank you for us	sing RedLightViola	tions.com	to search fo	or violations			
mans you for a	any resulting	<u>Click here</u>	to search fo	or violations			

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2.13 Customer Service and Telephone Payment Processing

RedSpeed operates a full-service Call Center Monday through Friday, from 8 a.m. to 5 p.m. EST to address all customer service needs related to a citation. Accessible thru a City of Miami Beach Specific Toll-Free number provided on all notices sent on the City's behalf, callers will be connected to live Call Center Operators fluent in English and Spanish. These individuals have experience working in call centers for AT&T and similar large-scale organizations, and many have been with RedSpeed for 12 years. If requested, RedSpeed can provide operators fluent in other languages. Individuals calling after normal business hours will have the option of leaving a voicemail message requesting a call back the next business day.

These Call Center Representatives have on-line access to all violation information, including the still and video images associated with a violation, and can assist callers with a multitude of services including:

- Violation Payment Processing via credit or debit card.
- Addressing Frequently Asked Questions by referencing an FAQ Manual to ensure all inquiries are responded to uniformly per Miami Beach's specifications.
- In-person hearing scheduling,

Customer Service calls are recorded and monitored by Supervisors for quality assurance and training purposes, with hold times not exceeding 2 minutes during the hours of operation.

The highest level of customer service is assisted by the RedCheck[™] Oasys Call Retrieval and Archival System. Each incoming call is recorded and notated, then attached to the violation record.

al Cale Penenal Foldes () Hox (0) Shared Documents () My Documents () My Documents () Document Foldes () Search Foldes Network Foldes	3 221-300 of 302 Search A Start Date/Time 9/21/2009 25:65:72 9/21/2009 25:65:72 9/21/2009 25:65:72 9/21/2009 25:65:72 9/21/2009 25:65:72 9/21/2009 25:65:72 9/21/2009 3:01:27 PM 9:1 9/21/2009 3:01:27 PM 9:1 9/21/2009 3:05:3	ration ration 30 33 5 5 44 4 4 4 9/21/2009 Start	Outside Name ANGULO GERARDO ULS: CELIULAR GARCIA LETICIA YORK CLAIHS CIMINO,CINDY ILLINOIS CALL ILLINOIS CALL EDEH AUGUSTUS E PURAC AMERICA	Search Clear Or Outside Namber (315) 274-0831 (219) 616-5097 (847) 293-7722 (847) 340-3973 (312) 827-4384 (503) 979-5677 (773) 981-1971 (650) 313-0445 (503) 903-947 (773) 764-965 (847) 983-946	Cal Direction Cal Direction Dirbound Inbound I	DNIS/DID 5756 8049 5794 5758 5793 5787 5787 5787 5787 5767 5766 5770 5770 5759	Account Code	Subject	Area 815 219 847 312 630 773 630 630 630 708 773
Personal Folden Chard Documents My Documents Document Folden Search Folden Network Folden	Start Date/Time Du 9/21/2009 245555 73 9/21/2009 25555 73 9/21/2009 25574 12 9/21/2009 3:01:0-8 9/21/2009 3:01:0-7 M 9/21/2009 3:01:0-7 M 9/21/2009 3:05:3 94 9/21/2009 3:05:3 94 9/21/2009 3:05:3 74 9/2	ation 3 3 3 3 3 3 3 5 5 4 4 4 4 4 4 9/21/2009 Start	Outside Name ANGULO GERARDO U.S. CELLULAR CARCIA LETICIA YORK CLAITHS CIMINO, CINOY ILLINOIS CALL ILLINOIS CALL EDEH AUGUSTUS E PURAC AMERICA Time: 2.56 PM	Outside Number (315) 224-0381 (219) 616-5097 (847) 293-7722 (847) 340-3973 (312) 827-4384 (630) 379-5677 (773) 981-1971 (630) 313-945-1971 (630) 393-3492 (708) 544-0630 (847) 808-9446	Cal Direction Inbound Inbound Inbound Inbound Inbound Inbound Inbound Inbound Inbound Inbound Inbound	DNIS/DID 5756 8049 5794 5798 5793 5787 5784 5787 5784 5787 5767 5766 5766 5766 5770 5759	Account Code	Subject	Area 815 219 847 847 312 630 773 630 630 630 708 773
(g) mox (l) Shared Documents (g) ND Documents (g) ND Documents (g) Search Folders Network Folders Network Folders	9/2/2009 2:56:30 PH 431 9/21/2009 2:56:3. 9/21/2009 2:57:4 9/21/2009 2:57:4 9/21/2009 2:57:4 9/21/2009 3:05:4 9/21/2009 3:05:4 9/21/2009 3:06:4 9/21/2009 3:06:4 9/21/2009 3:06:4 9/21/2009 3:07:4 9/21/	8 33 33 33 5 5 44 4 4 4 4 4 9/21/2009 Start [*]	ANGULO GERARDO U.S. CELLULAR GARCIA LETICIA YORK CLAIMS CIMINO,CINOY ILLINOIS CALL EDEH AUGUSTUS E PURAC AMERICA TIME: 2:56 PM	(815) 274-0981 (219) 616-5097 (847) 293-7722 (847) 340-3973 (312) 827-4384 (630) 879-5677 (773) 981-1971 (630) 313-0445 (630) 93-3492 (708) 544-0630 (773) 764-4965 (847) 808-9446	Inbound Inbound Inbound Inbound Inbound Inbound Inbound Inbound Inbound Inbound	5756 8049 5794 5758 5793 5787 5794 5787 5784 5785 5786 5770 5770 5770			815 219 847 312 630 773 630 630 630 708 773
My Documents My Documents Documents Document Folders Search Folders Network Folders	9/21/2009 2556572 9/21/2009 2557084 9/21/2009 2550084 9/21/2009 3010684 9/21/2009 3010684 9/21/2009 305197 9/21/2009 305194 9/21/2009 305194 9/21/2009 305194 9/21/2009 305775 9/21/2009 30775 9/21/2009 30774 9/21/2009 30774 9/21/2009 30775 9/21/2009 30774 9/21/2009 30774 9/21/2009 30774 9/21/2009 30774 9/21/2009 30774 9/21/2009 30774 9/21/2009 30774 9/21/2009 30774 9/21/2009 30774 9/21/2009 30774 9/21/2009 30774 9/21/2009 30774 9/21/2009 307	33 30 33 11 5 5 44 11 18 84 44 44 49 9/21/2009 Start	ANGULO GERARDO U.S. CELLULAR GARCIA LETICIA YORK CLAIMS CIMINO, CINDY ILLINOIS CALL ILLINOIS CALL EDEH AUGUSTUS E PURAC AMERICA Time: 2:56 PM Dut	(219) 616-5097 (847) 293-7722 (847) 340-3973 (312) 827-4384 (630) 879-5677 (773) 981-1971 (630) 313-0445 (630) 903-3492 (708) 544-0630 (773) 764-4965 (847) 808-9446	Inbound Inbound Inbound Inbound Inbound Inbound Inbound Inbound Inbound Inbound	8049 5794 5758 5793 5787 5787 5787 5787 5787 5787 5786 5770 5759			219 847 847 312 630 773 630 630 630 708 773
G All Documents ☐ Documents G Search Folders Vetwork Folders Network Folders	9/21/2009 25:74 12 9/21/2009 25:74 12 9/21/2009 30:16 84 9/21/2009 30:16 84 9/21/2009 30:12:7PH 91 97 9/21/2009 30:64 76 9/21/2009 30:64 76 9/21/2009 30:64 76 9/21/2009 30:74 72 9/21/2009 30:74 74 9/21/2009 30:74 74 9/21/2009 30:74 74 9/21/2009 30:74 74 9/21/2009 30:74 74 9/21/2009 30:74 74 9/21/2009 30:74 74 9/21/2009 30:74 74 9/21/2009 30:74 74 9/21/2009 30:74 74 9/21/2009 30:74 74 9/21/2009 30:74 74 9/21/2009 30:74 74 9/21/2009 30:74 74 9/21/2009 30:74 74 9/21/2009 30:74 74 9/21/2009 30:74 74 9/21/2009 30:74 74	30 13 15 5 14 11 18 18 14 4 4 99/21/2009 Start	U.S. CELLULAR GARCIA LETICIA YORK CLAIMS CIMINO, CINDY ILLINOIS CALL ILLINOIS CALL EDEH AUGUSTUS E PURAC AMERICA Time: 2:56 PM Dur	(847) 293-7722 (847) 340-3973 (312) 827-4384 (630) 879-5677 (773) 981-1971 (630) 313-0445 (630) 903-3492 (708) 544-0630 (773) 764-4965 (847) 808-9446	Inbound Inbound Inbound Inbound Inbound Inbound Inbound Inbound Inbound	5794 5758 5793 5787 5787 5787 5787 5786 5786 5770 5759			847 847 312 630 773 630 630 630 708 773
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	9/21/2009 3:07:3	4 4 9/21/2009 Start	EDEH AUGUSTUS E PURAC AMERICA Time: 2:56 PM Dur	(708) 544-0630 (773) 764-4965 (847) 808-9446	Inbound Inbound Inbound	5786 5770 5759			70
	9/21/2009 3:07:4 7:6 9/21/2009 3:09:38 PM 2:4 9/21/2009 3:09:38 PM 2:4 9/21/2009 3:09:38 PM 2:4 9/21/2009 3:07:4 9/21/2009 3:07:4 9/21/2000 3:07:4 9/21/20	4 9/21/2009 Start	PURAC AMERICA	(773) 764-4965 (847) 808-9446	Inbound	5770 5759			773
	9/21/2009 3:09:38 PM 2:4 • 9/21/2009 3:09:38 PM 2:4 • • • • • • • • • • • • • • • • • • • • • • • <td>4 9/21/2009 Start</td> <td>PURAC AMERICA</td> <td>(847) 808-9446</td> <td>Inbound</td> <td>5759</td> <td></td> <td></td> <td>(attention to the fact that</td>	4 9/21/2009 Start	PURAC AMERICA	(847) 808-9446	Inbound	5759			(attention to the fact that
	 Jege 30 Control of the second secon	9/21/2009 Start	Time: 2:56 PM Du						847
	Details at fillie: 5:44.0	Dicplayed C	actions -	auon: 4.18				3 b b m 44	44 88
		Displayed S	ections •			W 3	1 4 BI 4 4 1		44 00 4
	8 (815) 274-0981	0:00	0:30	1:00	1:30 2:00	2:30	3:00	3:30	4:00
	DNIS. 5705 X94204 x5748 - Chala Andrea	1	🔒 Chala, Andrea		-			Sep. 21, 3:01:09	pm by Syste
	Chala Andrea (ID: 5748)		x5748 - Chala,	Andrea	Ť	1	1		1
	Chicago Heights (ID: 2156)		Sa Chicago Heigh	ts (ID: 2156)		1	1		
			x2156 - Chicag	o Heights	i	i	1	1	i
			28156 - Chica	o Heights					
		- Sep. 21. 2	:56:50 pm by System	1 1	Î	i	i	i	1
		- 2×27756		1 I	÷	1	1	1	
		0 .ner	mad	<u>i i</u>	i.	i	i	i	
	- Detailed View	Displayed S	ections +		⊘ Ca	lerID Info 📃 Ringing 📗	Connected 📙 On H	lold 📃 Annotation	ACD Group
1	Outside Parties	0:00	0:30	1:00	1:30 2:00	2:30	3:00	3:30	4:00
	a (815) 274-0981	-		i i		i.			-
	DNIS: 5758 x94204			1 1		1	1	1	11
	Extensions		1	1 1	1	1	1	1	1
	@ x27756	2							
	R x28158 - Chicago Heights	1		i î	Î	i	i	1	- i
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	₫® x5/48 - Chala, Andrea	<u>e</u>						1	_
	- Annotations			Đ	pand all Collapse all	Delete Edit Add	Annotation Details		
	Author	Created	Subje	ct	Time Interva		Author		
	System ::	Sep. 21, 2:56:50 pm	(SUBJ	ECT HIDDEN]	0:00 - 0:00		, and		
		Sep. 21, 3:01:09 pm	Recor	ding Stopped	4:18 - 4:18		Start Time	End Time	
							Subject		
							- soloos		-
							Text		4
Historical Calls									

Additionally, violators have the option of utilizing the "Pay-by-Phone" function, allowing them to use the key pads on their phone to retrieve and pay their violation using a credit or debit card 24/7, 365 days a year.

City of Miami Beach, Florida Red Light Violation Camera Enforcement System RFP 2019-093-JC

Payment Processing Summary

RedSpeed finance personnel conduct daily reconciliations of all check and credit card payments received thru the Tampa based lockbox. Processes are in place to address any payment anomalies as detailed below.

Should the City desire to accept cash payments through a municipal outlet (City Hall for example) RedSpeed will activate a Cash Payment button that clerks can utilize to apply the payment and close the violation. There is no need for courier service, as RedSpeed never receives the cash. RedCheck updates the violation record to reflect paid and closed, and the Payment Detail Report reflects receipt of the cash payment.



City of Miami Beach, Florida Red Light Violation Camera Enforcement System RFP 2019-093-JC

2.14 Collection Services

If desired, RedSpeed can provide the City with third-party collection support. Northwest Collectors is headquartered in Illinois and has a long-standing relationship with RedSpeed thru provision of collection support for RedSpeed's Illinois red-light camera municipal clients.

Northwest Collectors Inc.



Northwest Collectors Inc. 3601 Algonquin Road, Suite 232 Rolling Meadows, IL 60008 800.635.8943 866.259-8269 Fax

NCI, an Illinois based licensed & bonded full-service accounts receivable management & recovery organization serving the credit community since 1970. NCI was formed with the belief that a need existed for a competent and responsible organization to accommodate the collection needs of the credit community in an efficient and ethical manner on both the local and national levels.

NCI...A Full-Service Agency.

- > Professional treatment of every account by experienced telephone collectors,
- Interactive voice response module system and predictive dialer,
- Worldwide representation through membership in the American Collectors Association,
- Monthly computerized remittance and statistical analysis reports programmed to your requirements
- > Third party payment processing
- > On site tape, FTP, Tl and diskette capabilities for
 - conversions, reports and referrals
- Online 24/7 payment processing at <u>www.EPAYMYACCOUNT.com</u>
- Licensed to conduct collection activities in 14 States including Florida and Texas.

NCI is well attuned to the needs and demands of the credit community. Dedicated to providing a complete collection package, maximum net return at reasonable fees, without violating the rights and privileges of the customer, makes NCI your logical choice!

2.15 Merchant Processor

RedSpeed agrees to give first consideration to utilizing the City's current gateway and merchant processor, and agrees to utilize the City's current banking services for receipting.

City of Miami Beach, Florida Red Light Violation Camera Enforcement System RFP 2019-093-JC

Section 3

Statistical Analysis and Reporting Systems

City of Miami Beach, Florida Red Light Violation Camera Enforcement System RFP 2019-093-JC

Statistical Analysis and Reporting Systems

The RedCheck[™] Violation Processing and Document Management System includes numerous pre-configured reports to provide municipal clients with detailed statistics pertaining to all aspects of their photo enforcement program. These reports have been designed based upon requests from existing clients and can certainly be customized to meet any specific requirements of the City. All reports are accessible online by authorized municipal users at any time.

Analysis by Camera Report

Analysis by Camera Report for 2018 year

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	AVERAGE
Aurora (C)	2,029	1,152	1,678	1,674	1,884	1,789	1,686	2,222	2,524	0	0	0	205
E New York St & Commons Dr EB	134	69	56	112	125	77	56	71	134	0	0	0	93
E New York St & Commons Dr W/B	295	105	130	236	268	246	207	294	258	0	0	0	227
E New York St & N Eola Rd E/B	206	70	199	117	199	233	178	223	358	0	0	0	198
E New York St & N Eola Rd W/B	374	357	390	405	306	354	441	583	640	0	0	0	428
E New York St & N Farnsworth Ave I	179	112	141	132	175	156	142	194	224	0	0	0	162
N Farnsworth Ave & Molitor Rd N/B	186	78	154	152	188	155	97	127	120	0	0	0	140
N Farnsworth Ave & Molitor Rd S/B	251	159	248	175	237	196	195	226	266	0	0	0	217
Ogden Ave & S Eola RD E/B	262	139	259	258	305	272	278	374	405	0	0	0	284
Ogden Ave & S Eola RD W/B	142	63	101	87	81	100	92	130	119	0	0	0	102
Total	2,029	1,152	1,678	1,674	1,884	1,789	1,686	2,222	2,524	0	0	0	16,638

Location Performance by Site Report

Village of Rosemont

Location Performance Summary Report

From Violation Date:	02/01/2017	To Violation	Date: 02/28	3/2017						
	A	в	С	D	E	F	G	н	1	J
Location	Violation Events	(C+D+E) Violation Event Rejections	Non- Violations	Non- Controllable Rejections	Controllable Rejections	Violation Events Still In Workflow	(A-B-F) Citations Issued	(G/(G+E)) Iccuance Rate	(B/A) Rejection Percentage	(E/A) Controllable Rejection Percentage
RIVER & BALMORAL	289	43	37	2	4	0	246	85.00%	15.00%	10.00%
RIVER & BRYN MAWR	1,606	225	191	22	11	0	1,381	86.00%	14.00%	5.00%
RIVER & DEVON NB	1,025	103	82	15	5	0	923	90.00%	10.00%	5.00%
RIVER & HIGGINS E	6,364	573	430	29	143	0	5,791	91.00%	9.00%	25.00%
RIVER & HIGGINS N	5,623	787	527	79	102	0	4,836	86.00%	14.00%	13.00%
	14,907	1,731	13,025	147	266	0	13,176	87.60%	12.40%	11.60%

City of Miami Beach, Florida Red Light Violation Camera Enforcement System RFP 2019-093-JC

Traffic Count and Speed Analysis

Information Live C	amera View	Dailly Long	Monthly Mainte	nance Log 5	Speed Report	Traffic Cou	int Report	Support	Settings		
Posted Speed Limit (mp	oh): 0		Date Range								
Amber Phase Time (sec	onds): 4	6/8/20	18 🔻 6/15	6/2018 🔻							
Average Vehicle Speed	(mph): 24.8]		Apply							
Date / Speed Range (mph)	< to 9		10 to 19	20 to 29	30 to 3) 39	40 to 49	t	50 o 59	60 to 69	70 to >
6/8/2018		1,633	2,156	2,5	540	1,724	6	578	412	76	198
6/9/2018		1,611	1,800	1,5	572	1,205	e	509	281	159	210
6/10/2018		1,312	1,243	1,0	054	744	6	63	512	60	64
6/11/2018		1,698	2,182	3,0	006	1,453	8	348	340	156	189
6/12/2018		1,726	2,306	2,2	229	2,241	84	464	365	256	254
6/13/2018		1,628	2,207	2,4	134	2,570	3	58	500	245	231
6/14/2018		1,738	2,147	3,0	003	1,240	9	960	491	209	81
6/15/2018		520	818	8	349	363	4	169	32	16	87
		11.866	14.859	16.6	87	11.540	5.0	49	2,933	1.177	1.314



Tuttle Ave & Bahia Vista St S/B

	Settings	Support	Traffic Count Report	Speed Report	Monthly Maintenance Log		Live Camera View	Information	
					Date Range	; 2725	Fraffic Count by Lane (#)	Average Daily 1	
			Apply	/2018 💌	6/8/2018 💌 6/15	65425	unt (#):	Total Traffic Co	
	e 4	Lan	Lane 3		Lane 2		Lane 1	Date	
9,41			3,414	723) 4,	1,280		5/8/2018	
7,44			2,832	650	i 3,	965	2018 9		
5,65			2,181	706	i 2,	765		6/10/2018	
9,87			3,407	086	5,	1,379		6/11/2018	
9,84			3,504	040	5,	1,297		6/12/2018	
10,17			3,430	361	2 5,	1,382		6/13/2018	
9,86			3,569	907	3 4,	1,393		6/14/2018	
3,15			1,083	704	1,	367		6/15/2018	
65.47	0		23 420	177	1 33	8 878			



City of Miami Beach, Florida Red Light Violation Camera Enforcement System RFP 2019-093-JC

Payment by Camera Location

2099 Adams Ln Sarasota, FL 34237

Payment By Camera Location

Submissio	on Criteria				Sort by:	LOCATION In C	ollections: ALL		
Fr	From Date: 08/01/2018 To		To Date: 08/31/2	2018	Violation Type:	ALL Paym	Payment Status: All Payme		
Transaction Date	Status	User Id	Payment Channel	Payment Type	Terminal Number	Notice Number	Applied Date	Applied Amount	
08/30/2018	Applied	SYSTEM	Lockbox	Paper Check	1371000002017	2010200002039168	08/30/2018	\$158.00	
08/30/2018	Applied	SYSTEM	Lockbox	Paper Check	1371000002017	2010200002707294	08/30/2018	\$158.00	
08/31/2018	Applied	SYSTEM	Web	Credit Card	Q38058-35	2010200002779947	08/31/2018	\$158.00	
08/31/2018	Applied	SYSTEM	Web	Credit Card	Q38058-35	2010200002208225	08/31/2018	\$158.00	
08/31/2018	Applied	SYSTEM	Web	Credit Card	Q38058-35	2010200001982826	08/31/2018	\$158.00	
Washing	Washington Blvd & Fruitville Rd N/B							\$20224.00	
Total Tra	otal Transactions:			966		Total	Amount:	\$152593.27	

Violation Status by Location

RedSpeed® Florida,LLC

VIOLATION STATUS BY LOCATION (based on violation date)

Date: 08/01/2018 - 08/31/2018

LOCATION	WORKING VIOLATIONS	POLICE DISMISSED REVIEW QUEUE	NOV	PAID	ADMIN. HEARING	FINAL ADMIN ORDER	REGISTRATION UTC U HOLD ELIGIBLE	тс
Tuttle Ave & Bahia Vista St S/B	82	503	65	32	1		1	
Bahia Vista St & S Tuttle Ave E/B	52	157	44	22			1	
Tuttle Ave & Bahia Vista St N/B	90	270	84	38	1			
Beneva Rd & Fruitville Rd S/B	49	178	42	18			1	
Tuttle Ave & Fruitville Rd S/B	403	421	342	188	4	2	6	
Fruitville Rd & N Tuttle Ave W/B	174	810	117	68				
Lockwood Ridge Rd & Fruitville S/B	110	1139	59	29			3	
Fruitville & N Lockwood Ridge W/B	7	73	6	1			1	
Fruitville & N Lockwood Ridge E/B	58	132	52	30			1	
Tamiami Trail & University Pkwy N/B	169	1181	34	10			1	
Tamiami Trail & University Pkwy S/B	166	321	143	57			4	
Tamiami Trail & Bee Ridge Rd N/B	70	231	62	34	1		1	
Tamiami Trail & Bee Ridge Rd S/B	361	449	300	175	2		3	
Bee Ridge Rd & Tamiami Trail W/B	29	118	28	18				
Tamiami Trail & Bahia Vista St N/B	79	262	74	32			1	
Tamiami Trail & Bahia Vista St S/B	137	262	124	64			3	
Washington Blvd & Fruitville Rd N/B	189	374	151	73			2	
Fruitville & N Washington Blvd E/B	205	588	177	93	2	1	5	
Washington Blvd & 17th St S/B	139	1281	34	14				
Tamiami Trail & Siesta Dr N/B	248	2191	48	17			1	
	2817	10941	1986	1013	11	3	35	

City of Miami Beach, Florida Red Light Violation Camera Enforcement System RFP 2019-093-JC

Violation Issuance / Status by Location

RedSpeed® Florida,LLC

VIOLATION STATUS SNAPSHOT

LOCATION	POLICE REVIEW	DISMISSED	NOV	PAID	ADMIN. HEARING	FINAL ADMIN ORDER	REGISTRATIO UTC ELIGIBLE N HOLD	UTC
Tamiami Trail & Bahia Vista St S/B	41	688	153	171	Nette	ang mar samp	17	
Fruitville & N Washington Blvd E/B	85	2518	230	283	1	1	26	
Tuttle Ave & Bahia Vista St S/B	6	2665	93	296		3	60	
Fruitville & N Lockwood Ridge W/B	2	256	11	10			2	
Tamiami Trail & Bahia Vista St N/B	36	752	102	129			21	
Bahia Vista St & S Tuttle Ave E/B	18	780	61	181		2	22	
Tuttle Ave & Bahia Vista St N/B	16	1435	97	301	1	3	60	
Fruitville Rd & N Tuttle Ave W/B	55	1827	142	151			18	
Tamiami Trail & Siesta Dr N/B	21	5285	66	57			10	
Lockwood Ridge Rd & Fruitville S/B	22	2914	62	73			23	
Fruitville & N Lockwood Ridge E/B	30	476	60	93			9	
Tamiami Trail & Bee Ridge Rd N/B	17	514	62	74	1		4	
Bee Ridge Rd & Tamiami Trail W/B	9	561	35	81			9	
Tamiami Trail & University Pkwy S/B	58	787	212	139	1		29	
Tamiami Trail & Bee Ridge Rd S/B	135	1093	339	445	2	1	43	
Beneva Rd & Fruitville Rd S/B	16	604	57	49			3	
Tuttle Ave & Fruitville Rd S/B	164	1189	324	514	1	1	79	
Washington Blvd & 17th St S/B	14	6412	60	86			30	
Tamiami Trail & University Pkwy N/B	15	3183	69	39			6	
Washington Blvd & Fruitville Rd N/B	25	1590	173	395	1	1	81	
	785	35529	2408	3567	8	12	552	

Reject Detail Report

Reject Detail Report

11/7/2018 11:08:46AM

Aurora (C)	32,576
E New York St & Commons Dr E/B	748
Rejected By Police	314
License Plate Not Found	8
Warning Notice	4
Inconclusive	21
Safe Turn on Red	281

City of Miami Beach, Florida Red Light Violation Camera Enforcement System RFP 2019-093-JC

Officer Approval Report

<mark>Red</mark> Speed® Florida,LLC	COR 280 Coral G	AL GABLES 1 Salredo St ables, FL 33134		
	Officer A	pproval Report		
Submission Criteria			· Dentannular Su	
From Action Date: 08/01/2018	To Action Date	e: 08/31/2018 Vi	olation Type: ALL VIOLA	TION TYPES
Officer	/iolations Reviewed # of Violations	Violations Approved # of Accepted	Violations Rejected # of Rejected	% Approve
	0	0	0	0.00
	0	0	0	0.00
	0	0	0	0.00
	0	0	0	0.00
	0	0	0	0.00
	0	0	0	0.00
	0	0	0	0.00
	0	0	0	0.0
	984	694	290	70.52
1	0	0	0	0.00
	0	0	0	0.00
	0	0	0	0.00
	1	0	1	0.00
Totals:	985	694	291	70.45
Rejection Factors		Count		
ADMINISTRATIVE DECISION		26		
DMV - NO MATCHES OR RECORD	s	6		
SLOW ROLL - RIGHT TURN		258		

City of Miami Beach, Florida Red Light Violation Camera Enforcement System RFP 2019-093-JC

Payment Detail Report

RedSpeed® Florida,LLC

From Date: 10/01/201	8 To Date: 10/01/2018																		
Glient	Notice Number	Name	Violation Date	Trans Date	Payment Method	Payment Type	Deposit Date	Payment Amount	Service Fee	Payment Status	General Revenue Fund	Health Administrati on Fund	Brain and Spinal Fun	6 Code	Location Intersection	Payment Bank ID	Payment Applied to Fine	Payment Applied to Fee	Escrow
Florida, Sarasota	2010200002562993	(07/27/201	10/01/2018	Web	Credit Card	10/01/2018	8 \$158.00	0 \$7.90	Appled	\$70.00	\$10.00	\$3.0	RSFL0018	Tamami Tral & Bee Ridge Rd S/R		1 \$158.00	\$0.00	\$0.00
Florida, Sarasota	2010200002711118	1	08/08/2011	10/01/2014	Web	Credit Card	10/01/2018	8156.00	0 \$7.90	Applied	\$70.00	\$10.00	\$3.0	00 RSFL0023	Fruitville & N Washington Bivd E/B		1 \$158.00	\$0.00	\$0.00
Florida, Sarasota	2010200003129782		09/12/2011	10/01/2018	Web .	Credit Card	50/01/2018	8 \$158.00	87.90	Applied	\$70.00	\$10.00	\$3.0	RSFL0006	Tuttle Ave & Bahia Vista St 5/8		1 \$158.00	\$0.00	\$0.00
Florida, Sarasota	2010200002544807	1	07/26/201	10/01/2018	deWr	Credit Card	10/01/2018	8 \$158.00	0 \$7.90	Appled	\$70.00	\$10.00	\$3.0	0 RSFL0010	Tuttin Ave & Fruitville Rd S/8		1 \$158.00	\$0.00	\$0.00
Florida, Senasota	2010200002589486		07/25/2011	10/01/2018	Web	Credit Card	10/01/2018	8 \$158.00	0 \$7.90	Appled	\$70.00	\$10.00	\$3.0	0 RSFL0010	Tamiami Trail & University Pkwy S/B		1 \$158.00	\$0.00	\$0.00
Florida, Barasota	2010200002253185		07/04/2011	1001/2018	Web:	Credit Card	10/01/2018	\$156.00	\$7.90	Appled	\$70.00	\$10.00	\$34	ORSPL0016	Tamiami Trail & University Plwy S/B		1 \$158.00	\$0.00	\$0.00
Florida, Sarasota	2010200002563350		07/27/2011	1001/201	Web	Credit Card	10/01/2018	8 \$158.0	0 \$7.90	Appled	\$70.00	\$10.00	\$30	00 RSFL0020	Tamam Trail & Bahia Vista St N/B		1 \$158.00	\$0.00	\$0.00
Florida, Sarasota	2010200002550602		07/26/2010	10/01/2018	Web	Credit Card	10/01/2018	8 \$158.0	57.90	Appled	\$70.00	810.00	\$3.0	0 RSFL0023	Fruitville & N Washington Bivd E/B		1 \$158.00	\$0.00	\$0.00
Florida, Saraacta	2010200002978321		08/30/201	10/01/2016	Web.	Credit Card	10/01/2010	8158.00	87.90	Applied	\$70.00	\$10.00	\$3.0	00RSFL0010	Tuttle Ave & Fruitville Rd S/B		1 \$158.00	\$0.00	\$0.00
Florida, Saraaota	2010200002852420	10	08/20/2011	10/01/2011	VVeb	Credit Card	10/01/2018	\$158.00	0 \$7.K	Appled	\$70.00	\$10.00	\$3.0	0 RSFL0021	Tentiami Trali & Bahia Vista St 5/8		1 \$158.00	\$0.00	\$0.00
Fiorida, Garasota	2010200002555572		07/27/201	10/01/2010	Web	Credit Card	10/01/2018	5 \$158.D	87.90	Applied	\$70.00	\$10.00	\$3.0	0 RSFL0021	Tamiami Trail & Bahia Vista St 5/8		1 \$158.00	\$0.00	\$0.00
Florida, Sanasota	2010200003134683		09/12/201	10/01/2018	Web	Credit Card	10/01/2018	8 \$158.0	0 \$7.90	Appled	\$70.00	\$10.00	\$3:	0.4571.0010	Tutle Ave & Fruitville Rd 5/8		1 \$158.00	\$0.00	\$0.00
Florida, Sameota	2010200032383482		07/13/2010	10/01/2014	VVet:	Ciedit Card	10/01/2016	\$158.00	0 \$7.90	Appled	\$70.00	\$10.00	\$3.0	0 RSFL0014	Fruitville & N Lockwood Ridge E/B		1 \$158.00	\$0.00	\$0.00
Florida, Sarasota	2010200002889285	14	08/23/2011	10/01/2010	Web.	Credit Card	10/01/2018	8 \$158.00	0 87.90	Applied	\$70.00	\$10.00	\$3.0	0 RSFL0010	Tuttle Ave & Fruitville Rd 5/8		1 \$158.00	\$0.00	\$0.00
Fiorida, Sarasota	2010200002979696		05/30/2010	1001/2018	web	Gredt Card	10/01/2018	8 \$158.00	57.90	Appled	\$70.00	\$10.00	\$34	0.9571.0022	Washington Blvd & Fruitville Rd N/B		1 \$158.00	\$0.00	\$0.00
Fiorida, Barasota	2010200002801814		06/16/2010	10/01/2018	Web	Credit Card	10/01/2018	8 \$158.00	87.96	Appled	\$70.00	\$10.00	\$3.0	0 R5FL0014	Fruitville & N Lockwood Ridge E/B	-	1 \$158.00	\$0.00	\$0.00
Florida, Saraqota	2010200002548545	1	07/26/2010	10/01/2016	Web	Credit Card	10/01/2018	8158.00	87.90	Applied	\$70.00	10.00	\$3.0	0 RSFL0019	Bee Ridge Rd & Tamiani Trail W/B		1 \$158.00	\$0.00	\$0.00
Florida, Sarasota	2010200002779670	10	06/14/2011	10/01/2018	Web	Credit Card	50/01/2018	5156.00	17.50	Appled	\$70.00	\$10.00	\$3.0	0 85FL0010	Tuttle Ave & Fruitville Rd S/B	-	1 \$158.00	\$0.00	\$0.00
Fionda, Sanasota	2010200002981095	in a start	08/30/2014	10/01/2018	Web	Credit Card	10/01/2018	8 \$158.00	0 \$7.90	Appled	\$70.00	\$10.00	\$3.0	RSFL0016	Temiani/ Trail & Bee Ridge Rd 5/6		1 \$158.00	\$0.00	\$0.00
Florida, Sanasota	2010200002572125	10	07/28/2010	10/01/2018	Web	Credit Card	10/01/2018	\$158.0	97.90	Appled	\$70.00	\$10.00	\$34	0 9571.0011	Fruitville Rd & N Tuttle Ave Will		1 \$158.00	\$0.00	\$0.00
Fionda, Samoota	2010200002524204		07/24/2011	10/01/2018	Web :	Credit Card	10/01/2018	8 \$156.00	0 \$7.K	Appled	\$70.00	\$10.00	\$3.0	RSFL0024	Washington 84rd & 17th St 5/9		1 \$158.00	\$0.00	\$0.00
Florida, Sarasota	2010200002576675	Ti i	07/28/2015	10/01/2018	Web	Gredit Card	10/01/2018	8 \$158.00	0 \$7.90	Applied	\$70.00	\$10.00	\$3.0	0 RSFL0025	Tarriami Trai & Siesta Dr NB		1 \$158.00	\$0.00	\$0.00
Florida, Sarasota	2010200002576844		07/28/201	10/01/2018	Telephone	Credit Card	10/01/2018	8 \$158.00	0 \$7.90	Appled	\$70.00	\$10.00	\$3.0	0 RSFL0020	Tamiami Trat & Baha Vista St NIS		1 \$158.00	\$0.00	\$0.00
Florida, Sarasota	2010200002944019	1	08/27/2011	10/01/2016	Web	Credit Card	10/01/2016	\$158.0	0 \$7.90	Applied	\$70.00	\$10.00	\$3.0	00R8FL0010	Tuttle Ave & Fruitville Rd 5/8		1 \$158.00	\$0.00	\$0.00
														A REAL PROPERTY AND	Contract Contract				

Escrow	\$0.00
Hearings	\$0.00
City	\$9000.00
State	\$9960.00
Total	\$18960.00

18 04.01 PI

Review Overpayments and Underpayments

RedSpeed® Florida,LLC

2099 Adams Ln Sarasota, FL 34237

Review Overpayments and Underpayments

Submission Criteria From Date: 04/01/2019			To Date: 04/07	/2019	Violation Typ	e: ALL		In Collections: ALL Payment Status: All Payments			
Overpaym	nent										
Payment Date	Payment Channel	Payment Type	Terminal Number	Notice Number	Applied Date	Balance Before Payment	Received Amount	Return	Payment Received on Status		
04/01/2019	Lockbox	Paper Check	1371000002017	2010200002977509	04/01/2019	-\$265.00	\$158.00	\$423.00	Uniform Traffic Citation		
04/01/2019	Lockbox	Paper Check	1371000002017	2010200003605099	04/01/2019	\$0.00	\$158.00	\$158.00	Uniform Traffic Citation		
04/01/2019	Lockbox	Paper Check	1371000002017	2010200005075406	04/01/2019	\$158.00	\$159.00	\$1.00	Notice Of Violation		

City of Miami Beach, Florida Red Light Violation Camera Enforcement System RFP 2019-093-JC

Hearing Schedule and Decision Report

RedSpeed®	Florida,LLC		209 Saras	9 Adams Ln ota, FL 34237					
			Heari	ng Schedule					
Submission Criter	ria earing Date: 09/01/20	18 To Hearing Dat	e: 09/30/201	18		Rectimona	it Snip		
Hearing Type:	HEARING								
Hearing Location:	Sarasota City H	all, Annex Building 1st	Floor, 1565	1st Street					
Hearing Date:	Thursday, Sept	ember 6, 2018 03:30 Pt	И						
Notice Number	Defendant	Officer Name	Disposition	Reason	Fine Amount	Court Fee	Total Due	Due Date	Notes
2010200001300206	Y	OFC. JOHN LAKE	PAID	NO DEFENSE	\$158.00	\$0.00	\$158.00	12/14/2018	
2010200001773213		MICHELLE RINACA	PAID	GENERAL DENIAL	\$158.00	\$50.00	\$208.00	10/06/2018	{
2010200002113112		CLIFFORD CESPEDES	PAID	GENERAL DENIAL	\$158.00	\$50.00	\$208.00	12/06/2018	
2010200002547886	-	MICHELLE RINACA	PAID	GENERAL DENIAL	\$158.00	\$0.00	\$158.00	12/06/2018	{
2010200002257485		CLIFFORD CESPEDES	PAID	GENERAL DENIAL	\$158.00	\$0.00	\$158.00	12/06/2018	
2010200002464741	1 [MICHELLE RINACA	UPHELD	GENERAL DENIAL	\$158.00	\$0.00	\$158.00	12/07/2018	
2010200001731955	1 1	OFC. DAVID KENNEDY	UPHELD	GENERAL DENIAL	\$158.00	\$0.00	\$158.00	12/07/2018	
2010200002159705	1	CLIFFORD CESPEDES	UPHELD	GENERAL DENIAL	\$158.00	\$0.00	\$158.00	12/07/2018	
Upheld: 3	Dismissed: 0	Paid: 5		Total:		8			
Hearing Date:	Thursday, Sept	ember 20, 2018 03:30 F	PM						
Notice Number	Defendant	Officer Name	Disposition	Reason	Fine Amount	Court Fee	Total Due	Due Date	Notes
2010200002448225	-	CLIFFORD CESPEDES	PAID	GENERAL DENIAL	\$158.00	\$0.00	\$158.00	10/27/2018	
2010200001737922		MICHELLE RINACA	UPHELD	NO DEFENSE	\$158.00	\$50.00	\$208.00	10/27/2018	
Upheld: 1	Dismissed: 0	Paid: 1		Total:		2			
Upheld: 4	Dismissed: 0	Paid: 6		Grand Total:		10			
City of Miami Beach, Florida Red Light Violation Camera Enforcement System RFP 2019-093-JC

Equipment Operation Tracking

Operational Site Fault Tracker

		Site ID #	3/1	3/2	3/3	3/4	3/5	3/6	3/7	3/8	3/9	3/10	3/11	3/12	3/13	3/14	3/15	3/16	3/17	3/18	3/19	3/20
Deer Park		100020000000		0.571																		
Rand & I	Deer Park N	1108	×	x	×	x	x	x	x	x	x	x	×	×	×	x	x	x	x	x	×	×
Rand & I	Deer Park E	1154	X	×12:	*13	XB	× ¹³	X ¹²	х	x	x	x	x	×	x	x	x	×	x	x	x	×
Business C	redit/Deduction				-	_	-			-												
Des Plaine	25			-	1	-				-	ê r							-	<u>*</u>			
Golf & F	Rand W	1010	x	x	x	x	×	x	x	x	x	x	x	×	×	×	×	×	×	x	x	×
Golf & F	Rand E	1090	×	x	x	x	x	x	x	×	x	x	х	x	×	×	x	x	×	x	×	×
Business C	redit/Deduction	133027011								2	<u>, s</u>				22				2			
Dolton				-	1	-				<u></u>	<u>, -</u>											
Lincoln	& 142nd E	1037	x	x	x	x	x	x	x	×	×	x	×	x	×	x	×	×	×"	*"	×	×
Sibley &	Lincoln W	1044	×	x	x	×	x	x	x	x	x	x	×	x	×	x	x	x	×	×	x	×
Sibley &	Lincoln E	1056	×	х	x	×	x	x	×	x	x	x	×	x	x	x	x	×	x	×7	×7	×7
Business C	redit/Deduction								-	-	a - 5				2				10 - 12 1			-
×1	Zoom Problem	1	-		-	-		-	-	× ^S	Ra	in or	snov	v on	l. came	ra le	ins - i	all vi	lati	onsr	eier	ted
2	Elach Glaro Drok	lom								.9	No	Dow	unlos	d for	thic	day					-)	
- 3	Flash Glare Flot	hen			1.41	Second		-		10	INC	000	niiua	u ioi	uns	uay	v Naturesse		-			
X	No video Clips -	nign perce	entage	OT VIO	lation	is rej	ecte	α		X	Ca	mera	aov	n au	e to s	stree	trep	airs	274	-		
X	No Video Clips -	all violatio	ons rej	ected						×	Po	wer	Failu	re/Co	omm	unic	ation	s Pro	bler	n		
x2	Night Time Vide	eo/Images	- blurry	, too d	dark o	or un	clear			x ¹²	Se	rver	dowr	1								
x ⁶	System Calibrat	ion - all vio	lation	s rejec	ted					×13	Un	cont	rolla	ble C	ond/	Tree	brar	ich, v	veat	her		
×7	Sensor Issues										Sit	e Sus	pen	ded								
										\$	LEI	D Dec	ducti	on								
										Ŝ	He	aring	Cre	dit								
										Ś	Mi	isc Cr	edit									
-										ų.	1.vii	Se en	COL									

Municipality Repeat Offenders

Total Offenders: Total Violations:	Offend 15 86 \$17,050.0	lers t	oy Vi	llage of W	ayne		Printe	ed at 04/25/2017 04:35 PM
ASTRO TECH						Violations: 11	. Amou	nt: \$2,200.00
Violation #	VIN	License	State	Owner Address	Offense	Offense Date & Time	Amount	Date Submitted
			L		VILLAGE OF VILLA PARK IL83 & RIVERSIDE E	07/04/2015 07:25:48 PM	\$200.00	December 15, 2015
			IL .		VILLAGE OF VILLA PARK IL83 & RIVERSIDE S	01/09/2015 07:55:28 PM	\$200.00	June 15, 2015
			iL.		CITY OF ROLLING MEADOWS ALGONQUIN & RT.53 RAMP S	05/22/2015 12:25:34 AM	\$200.00	December 15, 2015
			8L		VILLAGE OF RIVER GROVE GRAND & RIVER S	03/29/2015 03:04:48 AM	\$200.00	September 16, 2015
			iL.		VILLAGE OF BENSENVILLE YORK & GREEN W	07/04/2014 04:55:00 AM	\$200.00	November 17, 2014
			L		VILLAGE OF VILLA PARK IL83 & RIVERSIDE S	07/04/2015 07:22:40 PM	\$200.00	December 15, 2015
1			iL.		VILLAGE OF VILLA PARK IL83 & RIVERSIDE S	10/19/2014 09:48:19 PM	\$200.00	March 16, 2015
			i.		CITY OF ROLLING MEADOWS ALGONQUIN & RT.53 RAMP S	05/14/2014 12:27:23 AM	\$200.00	October 15, 2014
			L		CITY OF ROLLING MEADOWS ALGONQUIN & RT.53 RAMP S	03/27/2015 01:15:02 AM	\$200.00	September 16, 2015
			L		VILLAGE OF BELLWOOD MANNHEIM & STCHARLES S	05/21/2015 04:00:32 AM	\$200.00	November 16, 2015
			R.		VILLAGE OF WAYNE IL59 & SMITH	05/09/2015 11:54:48 AM	\$200.00	October 15, 2015
AR***UI, SHAI	MS U					Violations: !	5. Amou	nt: \$1,000.00
Violation #	VIN	License Plate	State	Owner Address	Offense Location	Offense Date & Time	Amount	Date Submitted for Collection
		50 X	×.		VILLAGE OF WAYNE IL59 & SMITH	10/07/2010 08:32:40 AM	\$200.00	February 15, 2011
			8.:		VILLAGE OF WAYNE IL59 & SMITH	07/19/2010 07:38:36 AM	\$200.00	November 15, 2010
1			L.		CITY OF WEST CHICAGO	09/18/2009 09:07:29 AM	\$200.00	January 15, 2010

City of Miami Beach, Florida Red Light Violation Camera Enforcement System RFP 2019-093-JC



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City of Miami Beach, Florida Red Light Violation Camera Enforcement System RFP 2019-093-JC

Ad Hoc Reports

The ability to generate ad hoc reports is available in addition to the pre-designed reports available thru RedSpeed's proprietary RedCheck violation processing software. Authorized municipal users have the ability to establish data parameters, exporting the information into pre-selected chart, graph or table formats.

Ad Hoc Reportin	 192.168.214.199 	C 18.1.67	Ad Hoc Reporting	
Columns Drag the columns from the left side into the	table in the middle to display them in your report. Drag them into the out	ar right table to use them for sorting.	Visual Database Wizard Drag the database tables into the right-hand area to use their data for your report.	
🐑 🍰 号 🔲 🝸 🖛	Σ 🗹 🕨		😧 🎒 🖼 🔲 🍞 🏣 Σ 🗹 🔹 🕨	
Data IN Ind + IN Name + IS Name + IS USAState + IS USAState + IS City + IS Address + IS Zip + IS Ordinance + IS StarTbateriod + IT TickerCond + IN TrickerCondPreaty + IN TrickerCondPreaty + IN IncreaseAmount + IS Active + IN Active + IN NumberOfSites +	Columns AV	Sorting ~~	 ■ doo ■ doo ■ Table ■ Table ■ Wiew ■ Municipalities ● Wiew ■ Municipalities ● UsAState © City © Address © Zip © Ordinance © StartDate © WarningPeriod © TicketCost © InsufficientAmount © ArtialAmountPenalty © IncreaseAmount © ORINumber © Active NumberOfSites 	
Drag Column from here	Drop Data here	Drop Data here		
	4 5 6 7			



City of Miami Beach, Florida Red Light Violation Camera Enforcement System RFP 2019-093-JC

Section 4

Image Transmission, Security and Data Storage

City of Miami Beach, Florida Red Light Violation Camera Enforcement System RFP 2019-093-JC

4.1 Data Security

From RedSpeed's inception, RedCheck[™] back-office system was developed to maintain the highest levels of security. RedCheck[™] and the systems that support the program are hosted at a state-of-the-art DuPont facility just outside Chicago which provides 24/7/ security staff, video surveillance and dual-factor authentication via biometric and proximity scanners to limit access to only authorized users.

RedSpeed recently completely overhauled its entire infrastructure to mirror the same system security software used by the US Military, DARPA, Raytheon and NASA. A wide range of technologies, including on-prem agent software, firewalls, security certificates, all report to a centralized intuitive system that automatically identifies and remediates outbreaks and threats via SaaS threat intelligence data identification. This multi-layered approach ensures the availability and integrity of the data as well as the system itself are fully protected.

All incoming network connections are scanned by enterprise level Next-Gen Intrusion Prevention System (NGIPS) Cisco firewalls with Cisco's FirePOWER AMP modules. All connections are filtered through a set of Access Control Lists (ACL's) and allowed protocols. RedSpeed's email system is protected by NGIPS using geofencing and Exchange 365 heuristic filters to only allow emails from the United states and anyone outside that region must be white listed. Malicious messages automatically get discarded when embedded code is detected by filters. All the NGIPS FirePOWER syslog node points (Cisco networking devices) and AMP agents report back to the latest security information and event management (**SIEM**) LogRhythm software. Outgoing user connections are monitored via Cisco Umbrella (formerly OpenDNS) SaaS DNS services for malicious activity and policy-based proxy filters which also report back to the SIEM for closer analysis.

The proprietary RedCheck[™] and SiteOps[™] web sites are protected with SSL security certificates to provide authorization and authentication services to users. All data transfers are also encrypted to prevent data snooping. Each authorized user has a unique login and a complex password comprised of a minimum of 7 characters. During log-in, all users are validated against a Kerberos secured Microsoft Active Directory database.

User account access is also defined thru permissions applied using role-based templates. Each user has a specific set of roles that will allow them to perform limited actions. If the user's account has not been granted access to a specific role, the user will not be able to perform that function. This prevents users from gaining access not previously authorized or applied. Additionally, all user activities are audited within a Microsoft SQL Database and the SIEM with logs retained and backed up at another site using VEEAM multi-site replication backups per CJIS policy for data retention.



The reliability and speed of the RedCheck[™] system is never in question, as the data backup, disk redundancy, and network speed have been optimized for multiple connections. A fully managed fiber-optic internet connection into the facility allows for hundreds of concurrent connections to access the live database without any decrease in performance. This would also include a full copper redundancy back up line. Our server cluster provides reliability and a high percentage of available uptime. This type of network configuration will guard against loss of data entry and information integrity degradation.

City of Miami Beach, Florida Red Light Violation Camera Enforcement System RFP 2019-093-JC

Unlike many vendors who rely on antiquated magnetic tapes for storage, these purged images and video are stored digitally on a full secondary back up system, as well as being stored in the cloud. This data can be easily accessed on request of the municipality. All data can be sorted and organized into relevant reports.

The RedCheck[™] system secures the integrity of violation data by using a combination of digital signature, Public Key Cryptography Infrastructure (PKI), and Virtual Private Network (VPN) technology. Each violation is assigned a unique digital signature before being encrypted. Using PKI requires a pair of keys to successfully decrypt and import the violation. One half of the key resides in our data center and the other half resides inside the camera system. Both keys must match exactly for the violation data to be decrypted and the digital signature verified. If one part of the process does not match, the violation will not be imported. While PKI protects the violation data, the VPN protects the data transfer to RedSpeed's back office. The VPN uses many high levels of encryption to ensure no tampering has occurred during transmission as demonstrated in the following flow chart:



A secure room has been established to allow access to the Nlets database. Equipped with computer terminals running on a system completely independent of main system servers, a limited number of authorized users who have passed stringent security checks and finger printing are able to access Nlets information. Requiring a unique access pass card which is restricted to only business hours Monday thru Friday, users are monitored by security cameras while using the terminals in securely controlled spaces remotely.

RedSpeed further safeguards the security of the RedCheck system and violation data by maintaining high levels of security at the Lombard headquarters and processing facility. Employees are assigned access scan cards which allow them to enter the building thru two specific entrances monitored by external card reader entry systems. As a result, Management is able to track the time and date any individual has entered or departed the facility. Within the building access to specific departments, such as the printing and mailing department, is available only to authorized users during specific times of day.

RedSpeed has also augmented its staff to include 365 24/7 NOC (also FBI background cleared) for monitoring and remediation to ensure that our systems are always running. This incorporates the latest monitoring software of all nodes by SolarWinds Orion and LogRhythm for event notifications.

4.2 Data Archival

RedSpeed will securely archive all enforceable violation data (still images, video clip, notice copies, correspondence) related to individual violations for no less than five years after the final disposition of a case and the period required under the Florida Government Record Retention Schedule.

City of Miami Beach, Florida Red Light Violation Camera Enforcement System RFP 2019-093-JC

4.4 Chain of Evidence – Hearing Support

RedSpeed's RedCheck Violation Processing Software provides comprehensive evidence packages with a single click. Municipal users no longer need to retrieve violations and painstakingly download each of the required items individually. Users may select individual violations, or all cases scheduled for a specific hearing date.

17					Download Selec
Hearing Date	Violation #	Violator Name	Requested By Date	ted 🔄 🛛 Evident Packag	e Reschedule Hearing
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12/06/2016 03:30 PM	2010200002266251	MARSHA SPRAGUE ENGLAND	francisco.bueno 10/16/3 11:55 4	M Beady	

The generated evidence package is comprised of all notices issued to the party, a complete violation history summary including date, action and operator, still and video images, and scanned copies of all correspondence and affidavits submitted by the individual. Once selected, the items are compiled into a zipped file which can be saved to either a computer or data stick.

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4.5 Responsible for Associated Hearing Costs

RedSpeed assumes responsibility for providing all relevant video evidence relevant to red light violations issued by the program for presentation at in-person hearings. RedSpeed also agrees to provide, upon request with advance notice, a representative capable of providing expert testimony on the theory, operation and functional capabilities of the red-light camera system. Upon request, RedSpeed shall also work with City-identified individuals to educate them on all facets of the system, preparing them to provide expert testimony if necessary.

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Section 5

Maintenance, Support and Training

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5.1 Maintenance Responsibilities

RedSpeed understands and accepts that all maintenance activities necessary to ensure the effective and consistent operation of the photo enforcement equipment (inclusive of cameras, vehicle detection sensors and ancillary equipment) shall be the sole responsibility of RedSpeed. All costs associated with electricity or other related power sources necessary to operate the systems shall also be the sole responsibility of RedSpeed.

5.2 Disaster Recovery Plan

Recognizing that emergencies do not always occur during normal business hours, RedSpeed will establish a 24/7 engineering support hotline specifically for use by City of Miami Beach authorized personnel. This communication channel is available to address any service requests from a simple service disruption to a total system knockdown.

Since all systems are being continuously monitored via RedSpeed's system monitoring utility, if a malfunction at an individual site is detected the on-call Field Services Engineer will immediately advise the appropriate City personnel of the incident and will advise the steps that will be taken to correct the situation.

The table below identifies some common Client requests and RedSpeed's committed response time.

PRIORITY REQUESTS	RESPONSE TIME
Knockdown – Make safe	During Normal Business Hours – 2 hours max After Hours – Within 4 hours
Knockdown – Repair & Reinstatement to full operational status	Within 72 hours
311 Requests- Managed ASAP	According to request (Urgent)
Routine Daily Maintenance Repairs	Within 2 – 8 hours
Disruption in service of any system malfunction	Within 24 Hours
Street cable replacement	Within 48 hours
Sign Replacement	Within 48 hours
Remove Graffiti and Touch-up Equipment	Within 48 hours

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Emergency Response Flow Chart

Upon receiving the City's call or email request, the on-call field engineer will take down the pertinent details and immediately document the request within the Fault Monitoring Utility to generate a work order. If the request is relative to the operation of a site, the field engineer will work to identify the source of the problem and determine if the problem can be corrected remotely. If a remote correction is an available option, the field engineer will take the necessary steps to restore the site's functionality and advise the requesting party once the work is completed.





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5.3 Maintenance Procedures

The maintenance and operation of RedSpeed enforcement equipment is paramount, and the staff is dedicated to providing all customers with prompt and professional service which results in swift problem resolutions. RedSpeed provides round the clock, 365 days per year on-call operators for prompt initial response.

We intend to safeguard the operational efficiency of the City's equipment through the use of daily operational checks, preventative maintenance schedules and proprietary site monitoring software. Drawing upon our years of experience, RedSpeed has designed a comprehensive and proven Maintenance and Support Program which will maximize the daily performance of each of the City's enforcement systems. The result will be continued issuance rates greater than 90% and system operational efficiency of 99%. In addition, the data collected thru the procedures and site monitoring software will provide valuable information to support the City's public education efforts.

RedSpeed's proposed program is comprised of three tiers:

- ✓ Preventative Maintenance,
- ✓ Daily Remote Monitoring and Response Maintenance
- ✓ Emergency Response.

It is RedSpeed's belief that a solid Preventative Maintenance Plan is critical to an enforcement program's success, allowing for the identification of potential problems before a malfunction (and subsequent downtime) can occur. These maintenance activities will be coordinated by RedSpeed's Field Services Engineering Manager and performed by RedSpeed field engineers during every site visit. A detailed rotation schedule ensures that every site is visited <u>a minimum of one time per month</u> by trained RedSpeed engineers.

Visual Mechanical Inspection conducted during a site visit includes:

Identifying and reporting of foliage or other obstructions (ie: sun glare or vandalism) that may obscure the camera's field of view or impact the capture of digital images. An example may be found below where the tree is blocking the view of the traffic signal. Field engineers are issued camera equipped cellular phones to document the obstruction. In the event an issue is identified, the field engineer will immediately email the picture of the obstruction to the engineering manager who will then notify the appropriate Miami Beach personnel.



Trees obscuring primary traffic signals

- Visual inspection / examination of the base, pole, collar, camera and controller housing for damage, corrosion, cracks and alignment. This inspection is to confirm the equipment is both operationally and aesthetically sound.
- Visual inspection of all controller cabinets and camera housings to safeguard against leaks, general wear or damage.
- Visual inspection of the pole and camera housing to ensure security of all earth connections, terminations and ground rods.
- Visual examination of the ground reinstatement for the camera pole, controller, footway chambers and ducting.

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- Visual inspection of the flash alignment and function. The proper functioning of the flash unit is confirmed by the technician firing the flash –observing the flash visually in addition to taking a live view image.
- Check protective finishes on all enclosures including paint, PVC and galvanizing.
- Checking of security and alignment of all hinges, brackets and camera enclosure fixing bolts. Adjustments
 and retightening will be performed according to specified torque settings. Damaged or missing fixings will be
 replaced.
- Checking of all controller cabinet and pole housing wiring and connections.
- AC Power -The AC power will be checked using a DVM (digital volt meter). If the incoming AC is +/- 10%, both CDOT and BOE will be immediately notified of the reading by the Field Engineering Manager.
- Verify warning or circuit identification labels are not missing, damaged or illegible. Providing new labels if required.

During the site visit field engineers will also perform the following cleaning tasks:

- Cleaning of the camera enclosure glass to maximize image clarity.
- Removing all loose dust, grime, mud, and snow if weather permits.
- Removing all labels, stickers, posters, and graffiti.
- Washing down all external finished surfaces with suitable detergent.
- Repainting of metalwork if required.
- Removing dust and dirt from the interior pole base compartment and camera housing.
- Cleaning inside the inner surface of camera and flash lens cover.
- Lubricating padlocks following the cleaning operation to help prevent locks from freezing and rusting.

Visual Inspection of Roadway and Signage includes:

- All lanes will be inspected for street deterioration such as potholes or cracking and to confirm pavement
 markings and striping are in good condition. Should the technician identify a concern, the engineering
 manager will be advised, and the appropriate City personnel notified.
- Verify all required Photo Enforced signs are correct and present.
- Visual examination of in-ground detection devices for signs of wear or damage.

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Site	Inician Name: Engineer 1 Fruitville Rd & N Washington Blvd E/B	Log Date: 10/08/2018 Site ID: RSFL0023
1.	Signage: Verify presence & mounting	
	Sign 1	Yes
	Sign 2	Yes
2.	Sensys Detection: Verify presence, condition & operation	
	Lane 1	Good
	Lane 2	Good
	Lane 3	Good
	Lane 4	Good
		Good
3	Camera Lane: Check for cleanliness and amount	
85 U	Head 1 lens cleaned	
	Head 2 long cleaned	Yes
	near z lens cleaner	Yes
4.	Metalwork Inspection: Check for damage & cleanliness	
	Camera 1 enclosure	Yes
	Camera 2 enclosure	Yes
	IR Illuminator panels (confirm operation)	Yes
	Pole	Yes
	Base	Yes
	Collar	Yes
	Street cabinet or pole mounted enclosure	Yes
_		
5.	Ancillary Items: Check functionality & damage	
	Voltages & Grounding	Pass
	Traffic signal & aspect phasing interface module	Pass
	USB Sensys interface module	Pass
	PC module	Pass
	Communications (modem/POE switch/router)	Pass
	24/48 VAC transformers	Pass
	Network cables	Pass
	Time format & synchronization	Pass
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5.4 / 5.5 / 5.6 Municipal Personnel Training & Training Materials

RedSpeed believes the success of the program is dependent upon every authorized municipal agent involved having a thorough and solid understanding of all operational elements of the Red-Light Enforcement program. As such, top priority will be given to ensuring authorized personnel involved with the City's program will receive customized training that addresses each core component of the RedCheck[™] and SiteOps[™] systems. Special focus will be placed upon ensuring the individuals authorized to approve the issuance of a ticket are knowledgeable in the criteria required under both Florida Law as well as the City of Miami Beach Red Light Camera Ordinance.

Beginning with an initial "Business Rules" meeting to outline RedSpeed's project approach, no aspect of the program is overlooked without full disclosure and discussion.

Business Rules Topics include:

- FDOT constraints and timelines
- > Launch Schedules locations, dates, Warning period, public awareness campaign
- > Equipment what equipment will be supplied, installation guidelines, Training
- Violation Review Initial screening (if City prefers RedSpeed violation review personnel conduct an initial screening), Officer review and approval / rejection, Notice mailing
- Hearing Process existing process, role of City, clerks, payment process, scheduling, and violator notification
- Revenue Collection and Reporting Various methods of submitting payment, reconciliation of payments and funds disbursements to City.

Site Visit:

The RedSpeed Project Manager will take City personnel out to an enforced intersection to familiarize them with the system's hardware:

- Camera Enclosure
- Vehicle Detection
- Processor
- Pole
- Electric connections
- Placement of Required Signage



- On-site, classroom style training, in addition to one-on one hands-on instruction, will be conducted by a RedSpeed representative, with all necessary training materials provided by RedSpeed.
- On-site training will be provided at no cost for as many individuals as the City requests, to ensure all personnel are fully versed on the system. Scheduling will be based upon the most convenient times for City personnel.
- Major topics within RedCheck[™] include navigating the violations summary and details screen to access violations, approving and rejecting violations and generating the various customized reports available thru the system.
- This training will be supplemented by on-going support and additional "refresher courses" for existing personnel, as well as training for new personnel as needed.
- SiteOps™ training will explore the many facets of the system. Personnel will learn how to utilize the Live View module and the steps involved with accessing and downloading archived video footage.

Ongoing support for all municipal users will be provided by the same individuals providing the training. These individuals will be available at any time to address any of the City's questions or requests.

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RedSpeed provides detailed, screen-by-screen function related training materials for all City personnel. As staff adjustments are made, RedSpeed will provide additional materials to ensure all active participants in the program have their own reference manual. Upon request, refresher training will be provided for both existing and new personnel at no cost to the City.

Sample Violation Reviewer User Manual



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Sample SiteOps Live Intersection Viewing User Manual



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Sample Clerk of Court User Manual



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Section 6.

Operations and Public Awareness

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6.1 /6.2 Public Awareness / Public Forum Support

RedSpeed will provide continuous public awareness support to the City throughout the duration of the contract. At the City's request, representatives will be available for presentations to Public Safety Groups to assist City personnel in demonstrating how the camera enforcement equipment is utilized. Recognizing community support is cultivated thru ongoing updates regarding the program's safety contributions, RedSpeed will provide Public Awareness support and materials to Miami Beach throughout the duration of the contract.

These materials are designed to educate the community about the objectives of the Red-Light Photo Enforcement Program and its ability to improve safety (and benefit all residents) by changing driver behavior. The continuous dissemination of accurate information will ensure continued community support and eliminate the potential for speculation and misinformation.

Media materials will include:

- ✓ Print News and Social Media Releases announcing the City's decision to continue utilizing Red Light Enforcement technology,
- ✓ Overview of how Red-Light Enforcement Systems work and the Safety benefits they provide,
- ✓ Press Releases advising Warning & Live Violation Activation Dates for individual intersections,
- ✓ Inserts to accompany Violation Mailings,
- Miami Beach specific "Frequently Asked Questions" document to compliment those already posted on municipal website.
- Map detailing the locations at which Photo Enforcement is being utilized to be posted to the City's website.
- ✓ Posters urging residents to "Use Your Head...Stop on Red" for display throughout the community. These posters will also direct residents to the Citv's website for additional information and FAQs.

