

Stacel, Lori

From: Klopsch, Norbert S.
Sent: Tuesday, July 27, 2021 9:17 AM
To: Spitler, Doug
Subject: FW: OH5701915 OAKWOOD CITY PWS Lead Sample Results - Consumer Notice Required Within 2 Business Days
Attachments: ConsumerNoticeTemplateforCommunity.docx;
VerificationofConsumerNoticeIssuance.xlsx

Doug,

What address is LC214?

Norb

Norbert S. Klopsch
Oakwood City Manager
(937) 298-0600

From: Alexandra.Haritos@epa.ohio.gov <Alexandra.Haritos@epa.ohio.gov>
Sent: Tuesday, July 27, 2021 7:12 AM
To: Klopsch, Norbert S. <Klopsch@oakwood.oh.us>; Loper, Scott <loper@oakwood.oh.us>
Subject: OH5701915 OAKWOOD CITY PWS Lead Sample Results - Consumer Notice Required Within 2 Business Days

OAKWOOD CITY PWS must provide notice of the sample results in the tables below to the persons served at the location where the sample was collected within 2 business days (consumer notice must be issued by 7/29/2021). The actual lead results listed in the table(s) below should be used in the consumer notice letters that are sent to the persons served. DO NOT USE 0 ug/L FOR LEAD RESULT VALUE. FOR RESULTS BELOW METHOD DETECTION LIMIT USE THE VALUE REPORTED FROM THE LAB.

In addition, take the following actions within 2 business days:

1. Notify the local health department of the individual tap results greater than 15 µg/L.
2. Provide information on the availability of health screenings and blood lead level testing to the individual consumers with tap lead levels greater than 15 µg/L.

The consumer notice template and verification form are attached for your convenience. Return a copy of each consumer notice issued for sample results greater than 15 µg/L, a copy of one of the consumer notices issued for the results less than 15 µg/L, and the completed verification form by email to DDAGW_Lead_CN@epa.ohio.gov, by faxing to 614-644-2909, or by mail to Ohio EPA-DDAGW, ATTN: Lead Consumer Notice, 50 West Town Street, Suite 700, Columbus, OH 43216 within 5 business days (consumer notice and verification forms must be received by 8/3/2021).

Sample results greater than 15 µg/L:

Sample Number	Sample Type	Result	Sampling Point	Collection Address
5273276010	RT	113 µg/L	LC214	LC 214 KITCHEN SINK

Sample Number	Sample Type	Result	Sampling Point	Collection Address
5273276001	RT	1.9 µg/L	LC203	LC 203 KITCHEN SINK
5273276002	RT	0.62 µg/L	LC225	LC 205 BATHROOM SINK 2ND FLOOR
5273276003	RT	0.71 µg/L	LC226	LC 226 KITCHEN SINK
5273276004	RT	< 0.5 µg/L	LC209	LC 209 KITCHEN SINK
5273276005	RT	4.2 µg/L	LC218	LC218BATHROOM SINK FIRST FLOOR
5273276006	RT	1.2 µg/L	LC210	LC 210 KITCHEN SINK
5273276007	RT	2 µg/L	LC223	LC 223 KITCHEN SINK
5273276008	RT	3.5 µg/L	LC230	LC 230 KITCHEN SINK
5273276009	RT	3.9 µg/L	LC222	LC 222 KITCHEN SINK
5273276011	RT	3.2 µg/L	LC227	LC 227 KITCHEN SINK
5273276012	RT	0.54 µg/L	LC201	LC 201 KITCHEN SINK
5273276013	RT	< 0.5 µg/L	LC228	LC 228 KITCHEN SINK
5273276014	RT	0.87 µg/L	LC224	LC 224 BATHROOM SINK
5273276015	RT	0.67 µg/L	LC205	LC 205 KITCHEN SINK

PLEASE DO NOT REPLY TO THIS EMAIL, THIS MAILBOX IS NOT MONITORED. If you have any questions please call 614-644-2752 and ask to speak to someone regarding lead and copper consumer notice.

Thank you

This email is intended for the sole use of the intended recipient and may contain privileged, sensitive or protected information. If you are not the intended recipient, be advised that the unauthorized use, disclosure, copying, distribution, or action taken in reliance on the contents of this communication is prohibited. If you have received this email in error, please notify the sender via telephone or return email and immediately delete this email.

Insert Consumer Name and Address

Re: Consumer Notice of Tap Water Result

Dear Consumer:

Insert name of your facility is a public water system (PWS) responsible for providing drinking water that meets state and federal standards. A drinking water sample for lead was collected at this location and the result is:

Amount of Lead in Water: Insert lead level result $\mu\text{g/L}$

Action Level for Lead: 15 micrograms per liter ($\mu\text{g/L}$)

Location of sample: *Insert specific location where lead sample collected, e.g., kitchen sink, second floor master bathroom sink*

Sample collection date: Click or tap to enter a date.

Your tap water lead result was **Insert “greater” or “less”** than 15 $\mu\text{g/L}$.

What Does This Mean?

Under the authority of the Safe Drinking Water Act, the US Environmental Protection Agency (EPA) established the action level for lead in drinking water at 15 $\mu\text{g/L}$. This means PWSs must ensure that water from taps used for human consumption do not exceed this level in at least 90 percent of the sites sampled (90th percentile value). The action level is the concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a PWS must follow.

In 2018, Ohio EPA established the threshold level for lead in drinking water at 15 $\mu\text{g/L}$. The lead threshold level is the concentration of lead in an individual tap water sample which, if exceeded, triggers additional notification requirements for those served by the tap sampled.

Because lead may pose serious health risks, US EPA established a Maximum Contaminant Level Goal (MCLG) of zero for lead. The MCLG is the level of a contaminant in drinking water below which there is no known or expected risk to health, allowing for a margin of safety.

What are the Health Effects of Lead?

Lead can cause serious health problems if too much enters your body from drinking water or other sources. It can cause damage to the brain and kidneys, and can interfere with the production of red blood cells that carry oxygen to all parts of your body. The greatest risk of lead exposure is to infants, young children, and pregnant women. Scientists have linked the effects of lead on the brain with lowered IQ in children. Adults with kidney problems and high blood pressure can be affected by low levels of lead more than healthy adults. Lead is stored in the bones, and it can be released later in life. During pregnancy, the child receives lead from the mother's bones, which may affect brain development.

Where Can I Get Health Screenings and Testing of Blood Lead Levels?

The following statement can be used:

Health Screenings are available through (list agency name[s]) at (list location[s]). They can be contacted at (list phone number(s) and website address(s)/email address(s).

You are encouraged to include any fliers or pamphlets which will help educate the consumer.

What Can I Do to Reduce Exposure to Lead if Found in My Drinking Water?

- **Run your water to flush out lead.** If water has not been used for several hours, run water for thirty seconds to three minutes before using it for drinking or cooking. This helps flush any lead in the water that may have been leached from the plumbing.
- **Use cold water for cooking and preparing baby formula.** Do not cook with, drink water, or make baby formula from the hot water tap. Lead dissolves more easily in hot water.
- **Do not boil water to remove lead.** Boiling water will not reduce lead.
- **You may wish to test your water for lead at additional locations in your home.**
- **Identify if your plumbing fixtures contain lead and consider replacing them when appropriate.**

What are the Sources of Lead?

Lead is a common, natural, toxic, and often useful metal that was used for years in products found around the home. It can be found throughout the environment in lead-based paint, air, soil, household dust, and certain types of pottery, porcelain, and pewter. Although most lead exposure, especially in children, occurs when paint chips are ingested, dust inhaled, or absorbed from contaminated soil, the US EPA estimates that 10 to 20 percent of human exposure of lead may come from lead in drinking water.

Lead is unusual among drinking water contaminants in that it seldom occurs naturally in water supplies like rivers and lakes. Lead enters drinking water primarily as a result of corrosion, or wearing away, of materials containing lead in the plumbing. Buildings built prior to 1986 are more likely to have lead pipes, fixtures, and solder. New buildings can also be at risk, since even legally 'lead-free' plumbing may contain up to 8 percent lead. The most common problem is with brass or chrome-plated brass fixtures which can leach significant amounts of lead into water, especially hot water.

For More Information, Please Contact: Insert contact information for your PWS; visit US EPA's Web site at www.epa.gov/lead; call the National Lead Information Center at 800-424-LEAD; or contact your health care provider.



Verification of Lead Consumer Notice Issuance

PWS Name: _____
PWS ID: _____

Drinking Water Program - Compliance Notification
County: _____

Submit this completed verification form within 5 business days of receipt of lead sample results. Submit to Ohio EPA DDAGW Central Office via email (preferred): DDAGW_lead_CN@epa.ohio.gov; fax: 614-644-2909; or mail: Ohio EPA - DDAGW, 50 West Town Street, Suite 700, Columbus, OH 43216, Subject: Lead Consumer Notice.

Lead Consumer Notice Requirements

All lead results:

- Issue Consumer Notice within two business days of receipt of lead sample results.
- Deliver Consumer Notice to the owner and persons served from the sample location using one of the following methods:
 - For results less than or equal to 15 µg/L: E-mail, hand delivery, phone call, or mail
 - For results greater than 15 µg/L: E-mail, hand delivery, phone call with written follow up (mail, e-mail, or hand delivery)
 - Any result (NTNC and Small Community Systems only): Post near sample location for a minimum of 7 days.
- If your PWS is a school, daycare, nursing home, or a juvenile correctional institution, you must provide lead consumer notice to legal guardians or powers of attorney within two business days of receipt of sample results. **Please indicate if this requirement was completed by checking the following box (only required if your PWS is a school, daycare, nursing home or correction institution).**

Any individual lead result greater than 15 µg/L:

- Within two business days of receipt of lead sample results, notify local health department of results.
- Include information regarding the availability of health screenings and testing of lead blood levels in the CN.
- For NTNC systems only, immediately remove from service all fixtures with results greater than 15 µg/L.

Fill in all sample data on the following page(s) and include all applicable information to verify lead consumer notice was issued in accordance with the requirements outlined above. Retain a copy of this report in your files with supporting documentation for a minimum of 12 years.

Include a representative copy of all CNs issued for lead samples less than or equal to 15 µg/L and one copy of each CN for lead samples greater than 15 µg/L.

By signing this document, whether handwritten or typed, I am providing a legal signature confirming that I acknowledge and warrant the truthfulness of the information provided in this document. I hereby certify that the Lead Consumer Notice was issued to all locations that were sampled by the dates specified on the following page(s). Issuance was made by the method(s) indicated.

Signature of Responsible Official

Printed Name

Title

Date

For Ohio EPA use only

CN Verification Received Date: _____

Verification of Lead Consumer Notice Issuance

				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Stacel, Lori

From: Klopsch, Norbert S.
Sent: Tuesday, July 27, 2021 10:07 AM
To: Spitler, Doug
Cc: Loper, Scott
Subject: RE: OH5701915 OAKWOOD CITY PWS Lead Sample Results - Consumer Notice Required Within 2 Business Days
Attachments: 20210727101401744.pdf

Based on my records, 327 East has been tested since the start back in 1992. Attached are the numbers. Please verify this and then let's meet at 2:45 today... you, Scott, Gary and me.

Norb

Norbert S. Klopsch
Oakwood City Manager
(937) 298-0600

From: Spitler, Doug
Sent: Tuesday, July 27, 2021 9:25 AM
To: Klopsch, Norbert S. <Klopsch@oakwood.oh.us>
Cc: Loper, Scott <loper@oakwood.oh.us>
Subject: RE: OH5701915 OAKWOOD CITY PWS Lead Sample Results - Consumer Notice Required Within 2 Business Days

327 East Drive

Gary switched days, so he is here today, to help Scott with the follow-up reporting for lead and copper. They are currently working on it.

K. Douglas Spitler, PE
City of Oakwood
210 Shafor Boulevard
Oakwood, OH 45419

From: Klopsch, Norbert S.
Sent: Tuesday, July 27, 2021 9:17 AM
To: Spitler, Doug <spitler@oakwood.oh.us>
Subject: FW: OH5701915 OAKWOOD CITY PWS Lead Sample Results - Consumer Notice Required Within 2 Business Days

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 Oakwood City Manager
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Sent: Tuesday, July 27, 2021 7:12 AM
To: Klopsch, Norbert S. <Klopsch@oakwood.oh.us>; Loper, Scott <loper@oakwood.oh.us>
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Thank you

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329 East Dr.

11/92 < 5.0

4/93 < 5.0

11/93 5.2

10/94 5.3

9/95 < 3.0

10/98 < 5.0

9/01 5.1

9/04 < 5.0

9/07 < 5.0

8/10 < 2

8/13 < 2

7/16 < 2

9/18 1.81

8/19 0.99

7/20 < 0.5

7/21 113

Stacel, Lori

From: Klopsch, Norbert S.
Sent: Tuesday, July 27, 2021 11:01 AM
To: Kristi Hale
Cc: Judy G Cook
Subject: RE: OIC POSITIOINING

Kristi,

I know... this is REALLY challenging... in myriad ways. All we can do is keep plugging along. We are doing the right thing with this OIC... but will be criticized, I'm sure, from multiple sides on a regular basis as we move along. I don't think it can be avoided.

Norb

Norbert S. Klopsch
Oakwood City Manager
(937) 298-0600

From: Kristi Hale <hale@wrightlibrary.org>
Sent: Monday, July 26, 2021 10:48 AM
To: Klopsch, Norbert S. <Klopsch@oakwood.oh.us>
Subject: RE: OIC POSITIOINING

Thanks Norb. I'm drowning right now – both at work and with OIC stuff. Josh has not been following through, Leigh Ann adds programs last minute then wants a full promo machine by the end of the day, and the Communications Committee isn't yet fully operational. Healy and a new person have agreed to take over chairing the Communications Committee from Josh, but right now, I'm driving the ship, and it's stalling. Should be an interesting leadership meeting.

From: Klopsch, Norbert S. [<mailto:Klopsch@oakwood.oh.us>]
Sent: Monday, July 26, 2021 10:44 AM
To: Kristi Hale <hale@wrightlibrary.org>
Cc: Roger Crum (rcrum1@udayton.edu) <rcrum1@udayton.edu>; Judy G Cook <judygcook@woh.rr.com>;
ramey.kyle@oakwoodschoools.org
Subject: RE: OIC POSITIOINING

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thanks Kristi. I think your response is good. Norb

Norbert S. Klopsch
Oakwood City Manager
(937) 298-0600

From: Kristi Hale <hale@wrightlibrary.org>
Sent: Monday, July 26, 2021 9:39 AM
To: Jayne Whitaker <jwhitaker2@udayton.edu>; Klopsch, Norbert S. <Klopsch@oakwood.oh.us>; Roger Crum <rcrum1@udayton.edu>
Subject: RE: OIC POSITIOINING

Jayne,

Thank you for reaching out, and on behalf of the OIC, you and the students have my sincere apologies. We are a fledgling group made up of volunteers who are very stretched right now, and we have not had the opportunity yet to launch the wonderful branding materials that the students developed for us. Our volunteer web designer is supposed to be working on website updates, and we've used the logo on some correspondence, but that's as far as we've gotten. My thought was to get it implemented a bit before issuing a press release, but perhaps this wasn't the best idea.

The OIC Leadership will be meeting later this week, and we'll put this on the agenda for discussion.

Again, I apologize for any misstep on our part. We couldn't be more satisfied with what the students created for us, and I'm disappointed that we didn't do a better job of making the partnership a win-win for all parties.

Kristi

From: Jayne Whitaker [<mailto:jwhitaker2@udayton.edu>]
Sent: Sunday, July 25, 2021 8:23 PM
To: Klopsch, Norbert S. <Klopsch@oakwood.oh.us>; Kristi Hale <hale@wrightlibrary.org>; Roger Crum <rcrum1@udayton.edu>
Subject: OIC POSITIOINING

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

It was very good to see the Oakwood Inclusion Coalition reported, finally, in the most recent publication of the Oakwood Scene. As well, in brief, in the Oakwood Register a while back.

However, it is with disappointment and dismay that I have not seen any reference to the coalition's efforts and reach to the graphic design program and its majors in the Department of Art and Design at the University of Dayton.

We dedicated an entire semester of curriculum development to establishing a visual identity for the OIC. As far as I know, the organization selected a logo design and identity from one of the student groups, with the understanding that the OIC would follow through on the UD student's recommendation.

Since then, I have received emails that do not follow the logo design and or its correct typographic application. While that is disappointing, I find it even more discouraging that there is no mention or visual respect for the OIC to report on the fact that UD students were involved in the process of creating an identity and being on board with the efforts of the OIC.

I fear you have missed an opportunity to connect to our young adults by way of the University of Dayton. Thank you for the opportunity, for sure, and we wish you well in your efforts. Please keep going.

Jayne Whitaker

--

JAYNE MATLACK WHITAKER
Associate Professor

DEPARTMENT OF ART + DESIGN

University of Dayton
300 College Park
Dayton, Ohio 45469-9392

o: Fitz Hall 238x
e: jwhitaker2@udayton.edu

Stacel, Lori

From: Klopsch, Norbert S.
Sent: Tuesday, July 27, 2021 11:02 AM
To: Spitler, Doug
Cc: Stafford, Cindy
Subject: RE: Replace Tom's iPhone

Doug,

Yes, please do so.

Norb

Norbert S. Klopsch
Oakwood City Manager
(937) 298-0600

From: Spitler, Doug
Sent: Tuesday, July 27, 2021 10:55 AM
To: Klopsch, Norbert S. <Klopsch@oakwood.oh.us>
Subject: Replace Tom's iPhone

Norb,

Cindy asked that I verify with you that it is OK to replace Tom's failing iPhone 6 with a newer iPhone. Apparently with a lower inventory, T-Mobile does not currently give us free phones, so the iPhone 12 mini is \$130. There is money in the budget, so I would recommend replacing the phone rather than trying to replace a battery.

K. Douglas Spitler, PE | Director of Engineering & Public Works
City of Oakwood | 210 Shafor Boulevard | Oakwood, OH 45419
P: (937) 298-0777 | F: (937) 297-2919 | spitler@oakwood.oh.us
www.oakwoodohio.gov

Stacel, Lori

From: Klopsch, Norbert S.
Sent: Tuesday, July 27, 2021 11:03 AM
To: Collins, Carol D.
Subject: RE: While You Were Gone

Carol,

I just received this.

Thanks, Norb

Norbert S. Klopsch
Oakwood City Manager
(937) 298-0600

From: Collins, Carol D.
Sent: Tuesday, July 27, 2021 10:55 AM
To: Klopsch, Norbert S. <Klopsch@oakwood.oh.us>
Subject: While You Were Gone

Welcome back. I hope you had a great vacation.

Been relatively quiet around here. The following are updates for the week.

- *OIC meeting on Wednesday at 4:30. Another meeting is scheduled for next Wednesday, June 28 at 4 p.m. There sure are a lot of varying opinions as to what those attending want. Interesting dynamics. The gal that has done a lot of food truck rallies in Dayton was not there so that is why another meeting was set. Some want lots of food trucks, other vendors in addition to advertising it and making an open invitation to other communities. Some want it more of a community event. I shared my opinion about starting smaller, doing the event right in addition to all of the details about set-up, clean-up, dealing with Dayton, etc. Lot of details to work out especially since we are a little over a month away. The other thing is where are people going to eat, park, etc. ?. There will probably be soccer at Old River that day as well, due to the fact that is the beginning of soccer season. Thomas is checking on the schedule with Oakwood United but there schedule is not out yet. Lots to think about but again, it is not as easy as they all think putting together an event, especially with so many varying opinions. Will see what next week brings.*
- *Healy Jackson called me and asked for the Beck information so they could help with building a Scarecrow for OIC. She indicated you said it was ok to get the information to her. Not sure why OIC wants someone else to do this for them because I am sure they have people on their committee that can come up with a scarecrow theme and build it as a group. I probably do not have all the details of this request but thought rather odd. The Beck family usually does their own scarecrow for the event. Oh well, I just am venting here. Don't have a problem getting the info to her but feel this should be their group doing this and not have anyone else do it for them, after all it is a community event. Sorry.*
- *Work continued on the tennis court. Still have the final striping of the courts. Will be doing a punch list, next week.*

- *Had Rob from Shamrock up here on Wednesday to see what was going on at the pool. His comments to Karen and me are as follows:*

To find the source of the pool water loss we closed the filter pit main drain valve and gutter valve. This effectively isolates the filter tank from the pool. We measured the water in the filter tank, and after approximately two hours the water level did not change. With this data we have concluded that the leak is not from the filter pit. This conclusion does not support the idea that the flow of water noted in the area drain is from the filter pit.

Dye tests were performed and numerous leaks were found at the gutter to wall transition and the concrete cold joint 10 inches below the bottom of the stainless gutter. Some of these areas had an underwater epoxy applied to them. With this effort I hope to find that the water loss subsides somewhat. However, due to the degree of failure at the caulk joint, I would not expect a noticeable difference.

I suggest that at the end of the season you close the main drain valve, gutter valve, and turn off heater booster pump and leave the filter tank full. Let the pool drain, effectively performing a static test on the pool shell to see where the water level goes. I would expect that it would only take a week or so and the water level will hold static. This will confirm our suspicions.

If you have any questions please feel free to call.

Not sure of all the details as I was gone when all this occurred and Karen is on vacation. Dave Shuey was contacted by the City of Dayton last Friday about DE and high chlorine detected where the storm sewer empties into the creek. Rob had a diver out on Wednesday. His report shares the results that he found.

- *As you know Cindy was in the hospital with kidney stones and had to take it easy the rest of the week. Not a good week for her. She did come in and get the information for Nick Blizzard and sent it to him. There was an article in the paper on Friday.*
- *Not sure if you got an incident report from Jennifer about Daryn Witherspoon getting his vehicle stuck at Fairridge Park while working there after a heavy rain. Needed assistance from Brian and the mechanics. No damage to truck, just bruised his ego. He was very upfront about what he had done. Got the truck unstuck, a little damage to a bush and that was about it. Had a disciplinary hearing for him on Wednesday. No other action required and he has had no incidents in his file. Jennifer, Doug, Brian, Daryn and I were in the hearing. He did not want a union rep with him.*
- *Lori Stacel and I went over the City Manager's Newsletter several times this week. Plans on sending it out this afternoon. She also has the minutes for Council done as well for you to look at when you return.*

Not much else to report.

Carol

Stacel, Lori

From: Klopsch, Norbert S.
Sent: Tuesday, July 27, 2021 11:07 AM
To: Stafford, Cindy; Spitler, Doug
Subject: RE: Replace Tom's iPhone

Probably. I will address this with him next week.

Norbert S. Klopsch
Oakwood City Manager
(937) 298-0600

From: Stafford, Cindy
Sent: Tuesday, July 27, 2021 11:06 AM
To: Klopsch, Norbert S. <Klopsch@oakwood.oh.us>; Spitler, Doug <spitler@oakwood.oh.us>
Cc: Stafford, Cindy <stafford@oakwood.oh.us>
Subject: RE: Replace Tom's iPhone

Norb:

Will Chris Kuzma need a phone as well?

Cindy S. Stafford, CPA

Finance Director
City of Oakwood
30 Park Avenue
Oakwood, Ohio 45419
(937)298-0402(w)
(937)297-2940(f)
Stafford@oakwood.oh.us

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K. Douglas Spitler, PE | Director of Engineering & Public Works
City of Oakwood | 210 Shafor Boulevard | Oakwood, OH 45419
P: (937) 298-0777 | F: (937) 297-2919 | spitler@oakwood.oh.us
www.oakwoodohio.gov

Stacel, Lori

From: Klopsch, Norbert S.
Sent: Tuesday, July 27, 2021 11:44 AM
To: Todd Korab
Subject: RE: Internet Speed / WIFI speed in Internet

Todd,

The AT&T contact is:

Mark Romito
Director - External Affairs
AT&T Services, Inc.
M. 513-739-8658
mark.romito@att.com

Norbert

Norbert S. Klopsch
Oakwood City Manager
(937) 298-0600

From: Klopsch, Norbert S.
Sent: Monday, July 26, 2021 6:00 PM
To: Todd Korab <tdkorab@gmail.com>
Subject: RE: Internet Speed / WIFI speed in Internet

Todd,

The short answer is that this is a matter for Spectrum and AT&T. The city of Oakwood has no power or control over these private companies and how they plan/execute their business operations. I can imagine that it is quite challenging for these internet service providers to keep up with demand. I can also imagine that there are many households in Oakwood, and in our neighboring suburbs, that have high service demand, as your family obviously does.

Below is contact information for a person at Spectrum (Charter). Jason should be able to talk to you about any plans they have to improve services in the area.

Jason A. Kershner | Director, Government Affairs
O: 513.386.5068 C: 513.535.9330
11325 Reed Hartman Hwy., Suite 148 | Cincinnati, Ohio 45241

E: Jason.A.Kershner@charter.com

I am seeking a similar contact with AT&T and will forward that once I have it.

The city does not have the power to refuse to allow a company to improve their internet service. The contact from AT&T should be able to specifically address this with you.

That all said, a third internet service provider (Point Broadband) is making plans to build a fiber optic network in several communities around the Dayton area, including Oakwood. It is expected to take 2-3 years to complete the project. This obviously does not help you in the short term, but should make a difference down the road when we have three companies competing for the business.

Norbert

Norbert S. Klopsch
Oakwood City Manager
(937) 298-0600

From: Todd Korab <tdkorab@gmail.com>
Sent: Thursday, July 22, 2021 7:30 PM
To: Stacel, Lori <stacel@oakwood.oh.us>; Klopsch, Norbert S. <Klopsch@oakwood.oh.us>
Subject: Re: Internet Speed / WIFI speed in Internet

Hello,

I live at 120 Spirea Drive in Oakwood.

My wife is self-employed.
We have 2 college age kids attending school and meeting online.
We have 2 younger kids who play video games and also did online school / learning last year.
My work lets me work from home often as well.

The issue is the fact that we cannot get a stronger web/wifi/internet speed at our address.

We tried the most expensive package with Spectrum and it was terrible.
We currently have ATT and it is better but not good.

In investigating how and why our speeds are so poor, I came across ATT Fiber. I tried to upgrade to this level of service and was told it was not available at my address. Apparently it is available for parts of Oakwood but not my house. So I wanted to check this out and eventually someone told me that only part of Oakwood can get Fiber because the city refused to allow it.

Now, I am smart enough to take that with a grain of salt but I would love to hear why in 2021, in an affluent city that has very high property taxes and great schools - I can't seem to get high speed fiber internet for my family.

Can you please provide your thoughts on this situation? Is it an Oakwood issue? Is it an AT&T issue? Little of both?

I greatly appreciate your thoughts and feedback.

Thank you very much!

todd

--

Todd Korab

415.902.7326

Stacel, Lori

From: Klopsch, Norbert S.
Sent: Tuesday, July 27, 2021 11:44 AM
To: Hilton, Anne;Turben, Leigh;Duncan, William;Stephens, Rob;Byington, Steve
Subject: FW: Internet Speed / WIFI speed in Internet

Below is a follow-up email to Todd. He has not responded to me.

Norb

Norbert S. Klopsch
Oakwood City Manager
(937) 298-0600

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todd

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Todd Korab

415.902.7326

Stacel, Lori

From: Klopsch, Norbert S.
Sent: Tuesday, July 27, 2021 11:45 AM
To: Stacel, Lori;Collins, Carol D.;Spitler, Doug;Hill, Alan;Jacques, Robert;Stafford, Cindy;Wilder, Jennifer
Subject: FW: Internet Speed / WIFI speed in Internet

Fyi below. Norb

Norbert S. Klopsch
Oakwood City Manager
(937) 298-0600

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todd

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Todd Korab
415.902.7326

Stacel, Lori

From: Klopsch, Norbert S.
Sent: Tuesday, July 27, 2021 12:18 PM
To: Kroger, Ethan
Cc: Collins, Carol D.; Jacques, Robert
Subject: RE: 502 Volusia Avenue-Tree

Ethan,

It is unfortunate that we missed this cost. Since we already invoiced the property owner, we'll have the city pay it.

Norb

Norbert S. Klopsch
Oakwood City Manager
(937) 298-0600

From: Kroger, Ethan
Sent: Tuesday, July 27, 2021 12:06 PM
To: Klopsch, Norbert S. <Klopsch@oakwood.oh.us>
Cc: Collins, Carol D. <Collins@oakwood.oh.us>
Subject: 502 Volusia Avenue-Tree

Norb,

After speaking with Carol and Jim Macy with American Forestry the removal/grinding of the tree stump was NOT included in the price to remove the tree (\$7,407.68). When speaking with Jim this morning, he indicated that the tree stump was partially filled with concrete. Jim advised that his best guess to remove and grind the stump would be approximately \$400-\$500.

Detailed Description of Work Ordered-

- Removal of one hollow Basswood tree to ground level. To include clean-up of brush and debris.
- Hauling away wood- \$5,407.69
- Use of crane-\$2,000
- Total-\$7,407.69

Thank you.
Ethan