

## Stacel, Lori

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**From:** Klopsch, Norbert S.  
**Sent:** Monday, July 26, 2021 5:01 PM  
**To:** Hilton, Anne;Turben, Leigh;Duncan, William;Stephens, Rob;Byington, Steve  
**Subject:** FW: Questions for DDN re: Oakwood payroll  
**Attachments:** Oakwood2020PayrollFormatted.csv

Fyi below and attached.

Norb

Norbert S. Klopsch  
Oakwood City Manager  
(937) 298-0600

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**From:** Stafford, Cindy  
**Sent:** Monday, July 26, 2021 4:53 PM  
**To:** Sweigart, Joshua <Josh.Sweigart@coxinc.com>  
**Cc:** Klopsch, Norbert S. <Klopsch@oakwood.oh.us>; Stafford, Cindy <stafford@oakwood.oh.us>  
**Subject:** RE: Questions for DDN re: Oakwood payroll

Josh:

1. Can you please explain how your “public safety officers” work. They are police officers. But what other kinds of calls do they respond to? All Oakwood public safety command staff and officers are fully cross-trained and state certified as police officers, fire fighters, and paramedics/emergency medical technicians. Each officer is engaged as needed in providing police, fire, and emergency medical services during every work shift.
2. Who responds to fires in Oakwood? Oakwood public safety command staff and officers.
3. The city of Oakwood paid 34 employees more than \$100,000 last year. This is more than most area governments, most of which have larger populations. Why is this? Aside from the city manager, six department heads, and two public safety captains (all salaried employees) all of the 34 employees are safety department command staff and officers whose annual pay is a combination of regular pay and overtime pay for extra hours worked. No other local governments in Ohio operate a fully consolidated safety department like Oakwood where each command staff and officer is trained and certified in all three disciplines. Operating a fully consolidated safety department in Oakwood provides for the extremely swift and comprehensive response to any emergency. The amount paid to employees is not related to population but rather education, skill sets, and job responsibilities.
4. What impact did incidents such as the pandemic and Black Lives Matter protests have on payroll costs for the city last year? These incidents caused overtime events that the safety department did not experience in prior years.
5. What is the staffing situation in the police and fire departments? Is the city able to fill positions as needed in those departments. What obstacles are you seeing, and how are you attempting to overcome them? The Oakwood Public Safety Department consists of 34 fulltime employees, 29 of which are state certified as police officers, fire fighters, and paramedics/emergency medical technicians. The city has been able to continue to attract strong candidates as job openings become available.
6. Is there anything else we should take into consideration when reporting on Xenia’s payroll last year? No

Best,

Cindy

*Cindy S. Stafford, CPA*

Finance Director  
City of Oakwood  
30 Park Avenue  
Oakwood, Ohio 45419  
(937)298-0402(w)  
(937)297-2940(f)  
[Stafford@oakwood.oh.us](mailto:Stafford@oakwood.oh.us)

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**From:** Sweigart, Joshua <[Josh.Sweigart@coxinc.com](mailto:Josh.Sweigart@coxinc.com)>

**Sent:** Monday, July 26, 2021 3:26 PM

**To:** Stafford, Cindy <[stafford@oakwood.oh.us](mailto:stafford@oakwood.oh.us)>

**Cc:** Klopsch, Norbert S. <[Klopsch@oakwood.oh.us](mailto:Klopsch@oakwood.oh.us)>

**Subject:** Questions for DDN re: Oakwood payroll

The payroll data we pulled from the info you sent over is attached. I have a couple questions. Not sure who to direct them to.

1. Can you please explain how your "public safety officers" work. They are police officers. But what other kinds of calls do they respond to?
2. Who responds to fires in Oakwood?
3. The city of Oakwood paid 34 employees more than \$100,000 last year. This is more than most area governments, most of which have larger populations. Why is this?
4. What impact did incidents such as the pandemic and Black Lives Matter protests have on payroll costs for the city last year?
5. What is the staffing situation in the police and fire departments? Is the city able to fill positions as needed in those departments. What obstacles are you seeing, and how are you attempting to overcome them?
6. Is there anything else we should take into consideration when reporting on Xenia's payroll last year?

Thanks,

Josh Sweigart  
Dayton Daily News  
(937) 554-0876

Year	Agency	First name	Last name	Title	Department	Base	Overtime	Gross
2020	City of Oak	NORBERT	KLOPSCH	CITY MANAGER				171969.9
2020	City of Oak	CHARLES A	BALAJ	PUBLIC SAFETY LT				140415.3
2020	City of Oak	KEITH S.	BENSON	PUBLIC SAFETY LT				137496
2020	City of Oak	MICHAEL C	TANNER	PUBLIC SAFETY LT				132934
2020	City of Oak	CAROL D.	COLLINS	LEISURE ACTIVITIES DIRECTOR				126665.5
2020	City of Oak	ROBERT F.	JACQUES	LAW DIRECTOR				122967.3
2020	City of Oak	MATTHEW	HARRISON	PUBLIC SAFETY OFFICER				122706.8
2020	City of Oak	GREGORY I	MAY	PUBLIC SAFETY OFFICER				122526.7
2020	City of Oak	MICHAEL T	JONES	PUBLIC SAFETY CAPTAIN				122423.5
2020	City of Oak	ALAN J.	HILL	PUBLIC SAFETY DIRECTOR				122172.1
2020	City of Oak	JEFFREY J.	PAYNE	PUBLIC SAFETY OFFICER				121997.7
2020	City of Oak	JASON R.	TIPTON	PUBLIC SAFETY OFFICER				121464.1
2020	City of Oak	DAMIAN P	BAGGETT	PUBLIC SAFETY LT				120576.9
2020	City of Oak	CINDY S.	STAFFORD	FINANCE DIRECTOR				120193.5
2020	City of Oak	JUSTIN K.	SLONE	PUBLIC SAFETY OFFICER				119957.2
2020	City of Oak	RYAN C.	RUMP	PUBLIC SAFETY OFFICER				119083.4
2020	City of Oak	KEVIN A.	PRUSZYNSKI	PUBLIC SAFETY CAPTAIN				118973.5
2020	City of Oak	CAMERON	MCELROY	PUBLIC SAFETY OFFICER				117547.3
2020	City of Oak	JENNIFER S	WILDER	DIRECTOR PERSONNEL & PROPERTIES				117362.2
2020	City of Oak	JEFFREY A.	WATKINS	PUBLIC SAFETY OFFICER				116542.4
2020	City of Oak	KENNETH I	SPITLER	PUBLIC WORKS DIRECTOR				115570.8
2020	City of Oak	JEREMY M	SMITH	PUBLIC SAFETY OFFICER				115414.6
2020	City of Oak	JEFFREY M	YOUNT	PUBLIC SAFETY OFFICER				115403
2020	City of Oak	BRIAN L.	POND	PUBLIC SAFETY OFFICER				115355.1
2020	City of Oak	STEVEN L.	NORRIS	PUBLIC SAFETY OFFICER				113510.3
2020	City of Oak	GREGORY	ORTEL	PUBLIC SAFETY OFFICER				113002.6
2020	City of Oak	GLEN A.	EVANS	PUBLIC SAFETY OFFICER				112724.8
2020	City of Oak	CHRISTOPH	SLONE	PUBLIC SAFETY OFFICER				112434.6
2020	City of Oak	JOSHUA A.	WELLS	PUBLIC SAFETY OFFICER				112036.7
2020	City of Oak	ROBERT J.	WILSON	PUBLIC SAFETY OFFICER				110315.2
2020	City of Oak	SARAH N.	WHITAKER	PUBLIC SAFETY OFFICER				107207.5
2020	City of Oak	JESSE R.	SCHAFFER	PUBLIC SAFETY OFFICER				105916.6
2020	City of Oak	KASEY M.	FLEMING	PUBLIC SAFETY OFFICER				103739.8
2020	City of Oak	RYAN A.	WELLS	PUBLIC SAFETY OFFICER				103499.8
2020	City of Oak	DAVID C.	SHUEY	FOREMAN STREETS				96715.6
2020	City of Oak	THOMAS M	LONG	FOREMAN/ENGINEERING TECHNICIAN				96715.56
2020	City of Oak	CHRISTOPH	HAROLD	FOREMAN -REFUSE				92351.35
2020	City of Oak	LINDA M.	MERKER	INCOME TAX ADMINISTRATOR				88506.55
2020	City of Oak	KYLE J.	SEWERT	PUBLIC SAFETY OFFICER				88479.49
2020	City of Oak	GARY L. SR	DURSCH	WATER PLANT SUPERINTENDENT				88124.83
2020	City of Oak	CHERYL K.	MUCEUS	DISPATCHER				87807.01
2020	City of Oak	LESLIE K.	ZENGEL	DISPATCHER				85132.06
2020	City of Oak	TRACY L.	MARTIN	ASST FINANCE DIRECTOR				84664.83
2020	City of Oak	KENNETH	PERKINS	FOREMAN REFUSE				80333.2
2020	City of Oak	DEREK L.	SHELL	WATER PLANT TECHNICIAN				77229.8
2020	City of Oak	ETHAN M.	KROGER	Code Enforcement Officer				74443.48

2020 City of Oak SHAWN W HUFFMAN	MOTOR EQUIPMENT OPERATOR	73979.99
2020 City of Oak CHERYL E. COLTON	DISPATCHER	72808.6
2020 City of Oak BRIAN J. CALDWELL	HORTICULTURIST	71448.82
2020 City of Oak SHERRI H. LAIDLER	CITY MANAGER SECRETARY I	70424.99
2020 City of Oak LORI L. STACEL	CITY MANAGER SECRETARY II	69669.16
2020 City of Oak KAREN L. EARLEY	RECREATION SUPERVISOR	69353.37
2020 City of Oak STEVE L. ALSTON	MAINTENANCE WORKER	68772.56
2020 City of Oak JEFFREY M YOUNT	PUBLIC SAFETY LT	67870.25
2020 City of Oak LORAYNE I STANLEY	DEPT HEAD SECRETARY	66092.68
2020 City of Oak STEVEN C. STICKLE	MOTOR EQUIPMENT MECHANIC II	65065.89
2020 City of Oak THOMAS S HAYES	RECREATION SUPERVISOR	64376.97
2020 City of Oak GREGORY J BREWER	MOTOR EQUIP MECHANIC I	63760.4
2020 City of Oak MICHAEL J KINGDOM	MAINTENANCE WORKER	63720.7
2020 City of Oak JOEL R. BLAKE	GENERAL SERVICE WORKER	63354
2020 City of Oak TRACY L. DAVIDSON	ACCOUNT CLERK II	62840.7
2020 City of Oak KIRBY S. DONOVAN	MAINTENANCE WORKER	62610.58
2020 City of Oak JENNIFER J ANDERSON	DISPATCHER	62566.22
2020 City of Oak CHARLES J. ROHRBACK	MAINTENANCE WORKER	62554.69
2020 City of Oak ERWIN JOHNSON	REFUSE COLLECTION DRIVER III	62425.41
2020 City of Oak REGINA S. URBAN	CLERK OF COURT	62419.04
2020 City of Oak THERESA L RUSHLOW	ACCOUNT CLERK II	61534.44
2020 City of Oak GARY L. ROLFES	REFUSE COLLECTION DRIVER III	61437.55
2020 City of Oak STEVEN W KUNZ	GENERAL SERVICE WORKER	61299.37
2020 City of Oak ELONSIE L. KIRK	TRUCK DRIVER I	60982.71
2020 City of Oak DOUGLAS . SANDERS	DEPT HEAD SECRETARY	60860.8
2020 City of Oak RONNIE L. FERRELL	TRUCK DRIVER I	60430.44
2020 City of Oak MELISSA A SEIFERT	DEPT HEAD SECRETARY	60059.2
2020 City of Oak STEVEN M. SHORT	GENERAL SERVICE WORKER	59891.38
2020 City of Oak CHRISTOPH NORTH	GENERAL SERVICE WORKER - PARKS	59879.48
2020 City of Oak VERA A. MASON	GENERAL SERVICE WORKER	59343.52
2020 City of Oak MATTHEW SIX	GENERAL SERVICE WORKER	58058.97
2020 City of Oak NICHOLAS MILBURN	GENERAL SERVICE WORKER	55958.83
2020 City of Oak DRAKE L. RUSSELL	GENERAL SERVICE WORKER	54528.34
2020 City of Oak DAVID M. . CARMEAN	GENERAL SERVICE WORKER	53551.35

## Stacel, Lori

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**From:** Klopsch, Norbert S.  
**Sent:** Monday, July 26, 2021 5:04 PM  
**To:** Judy Gilleland  
**Subject:** RE: advice needed

Can you call me? 937-608-1608. Norb

Norbert S. Klopsch  
Oakwood City Manager  
(937) 298-0600

---

**From:** Judy Gilleland <j.gilleland@sbcglobal.net>  
**Sent:** Monday, July 26, 2021 2:35 PM  
**To:** Klopsch, Norbert S. <Klopsch@oakwood.oh.us>  
**Subject:** Re: advice needed

Thank you Norb! A great suggested addition. My Council is great and values me so I don't anticipate issues, but still I hesitate to request this significant change to my contract, especially when the City didn't cause the issue. Nonetheless, it is a large unanticipated expense. Would you make the same request or just pay it yourself? I appreciate your feedback!  
Judy

On Jul 26, 2021, at 1:00 PM, Klopsch, Norbert S. <Klopsch@oakwood.oh.us> wrote:

Hi Judy,

Not knowing your relationship with city council, or anything about your financial arrangement with Germantown, it is a little hard for me to weigh in... and to anticipate how they will receive the memo.

That said, and assuming you have a strong relationship and they appreciate all that you do for the community in this part-time mode, I think the memo reads fine. It is detailed (which Norb likes 😊) and is easily understood.

Now that said, you might modify the end of paragraph 2 to read...

*At some point I will retire again and will have access to the stipend fund, if it still exists, but the money can only be used for future medical costs, not costs that I've incurred while still working. So unfortunately the stipend does not help me. This pending change with the OPERS health care program catches me by surprise and is not something that I would have anticipated and planned for.*

Just a thought.

Norb

Norbert S. Klopsch  
Oakwood City Manager  
(937) 298-0600

-----Original Message-----

From: Judith Gilleland <[j.gilleland@sbcglobal.net](mailto:j.gilleland@sbcglobal.net)>

Sent: Sunday, July 25, 2021 5:42 PM

To: Mark Schweiterman <[mark.schwieterman@ketteringoh.org](mailto:mark.schwieterman@ketteringoh.org)>; Klopsch,  
Norbert S. <[Klopsch@oakwood.oh.us](mailto:Klopsch@oakwood.oh.us)>; Jesse Lightle  
<[jlightle@washingtontwp.org](mailto:jlightle@washingtontwp.org)>

Subject: advice needed

Hi Mark, Norb and Jesse!

I need some professional advice. I'm struggling with this health care issue. Could you do me a huge favor and read this memo to see how it plays in your mind?  
Thanks very much, Judy

**Stacel, Lori**

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**From:** Klopsch, Norbert S.  
**Sent:** Monday, July 26, 2021 5:08 PM  
**To:** editor@oakwoodregister.com  
**Cc:** Collins, Carol D.  
**Subject:** RE: Residential complaint

Brian,

I am copying Carol Collins on this. Carol will respond to your email... likely tomorrow morning rather than yet today.

Norb

Norbert S. Klopsch  
Oakwood City Manager  
(937) 298-0600

-----Original Message-----

**From:** editor@oakwoodregister.com <editor@oakwoodregister.com>  
**Sent:** Monday, July 26, 2021 4:54 PM  
**To:** Klopsch, Norbert S. <Klopsch@oakwood.oh.us>  
**Subject:** Residential complaint

Norb - Sorry to bother you, yet again. We had a call from a resident on Kramer about a utility contractor trimming trees in the neighborhood. I know she called the city office, too. She claims the company is severely damaging the trees, to the point that she thinks her trees will be lost because of the extent of the damage. Do you have any information as to what contractor was authorized to work in the neighborhood, was it an AES contractor or other utility, and does the city provide any guidance or oversight to the contractors on the extent or standard of tree trimming permitted. She said she complained to the contractor on site and was told that they were not her trees. Does the city own the trees between the street and the sidewalk? Or the property owner? She's also complaining that it will impact her home value. Do you have any comments or response to her complaints regarding the tree trimming on Kramer?

Thanks - Brian, Oakwood Register

**Stacel, Lori**

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**From:** Klopsch, Norbert S.  
**Sent:** Monday, July 26, 2021 5:09 PM  
**To:** Kroger, Ethan  
**Subject:** RE: Yard Debris

Thanks Ethan.

Norb

Norbert S. Klopsch  
Oakwood City Manager  
(937) 298-0600

---

**From:** Kroger, Ethan  
**Sent:** Monday, July 26, 2021 5:07 PM  
**To:** Klopsch, Norbert S. <Klopsch@oakwood.oh.us>  
**Subject:** FW: Yard Debris

Norb,

Doug and I will be meeting with Mr. Askins on Wednesday at 1:30.

Thank you.  
Ethan

---

**From:** Kroger, Ethan  
**Sent:** Monday, July 26, 2021 5:03 PM  
**To:** Bob Askins <[bobaskins1@gmail.com](mailto:bobaskins1@gmail.com)>  
**Subject:** RE: Yard Debris

Mr. Askins,

Doug and I will meet with you at your property at 1:30 on Wednesday.

Thank you.  
Ethan Kroger.

---

**From:** Bob Askins <[bobaskins1@gmail.com](mailto:bobaskins1@gmail.com)>  
**Sent:** Monday, July 26, 2021 4:11 PM  
**To:** Kroger, Ethan <[kroger@oakwood.oh.us](mailto:kroger@oakwood.oh.us)>  
**Subject:** Re: Yard Debris

Ethan,  
Wednesday or Friday afternoon at 1:30 would be convenient for both my wife and I if that works for you.  
Bob Askins



Sent from my iPad

On Jul 26, 2021, at 1:10 PM, Kroger, Ethan <[kroger@oakwood.oh.us](mailto:kroger@oakwood.oh.us)> wrote:

Hello Mr. Askins,

I would like to thank you for your email and would love to meet with you to discuss any concerns you have. Please let me know what date and times work best for you and I will meet with you at your property.

Respectfully,

Ethan Kroger  
City of Oakwood.

**Stacel, Lori**

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**From:** Klopsch, Norbert S.  
**Sent:** Monday, July 26, 2021 5:11 PM  
**To:** Hilton, Anne  
**Subject:** FW: Yard Debris

Anne, Doug and Ethan are meeting with Bob and Carol on Wednesday. Norb

Norbert S. Klopsch  
Oakwood City Manager  
(937) 298-0600

---

**From:** Kroger, Ethan  
**Sent:** Monday, July 26, 2021 5:07 PM  
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Ethan Kroger.

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**From:** Bob Askins <[bobaskins1@gmail.com](mailto:bobaskins1@gmail.com)>  
**Sent:** Monday, July 26, 2021 4:11 PM  
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Bob Askins

Sent from my iPad

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Hello Mr. Askins,

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Respectfully,

Ethan Kroger  
City of Oakwood.

**Stacel, Lori**

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**From:** Klopsch, Norbert S.  
**Sent:** Monday, July 26, 2021 6:00 PM  
**To:** Todd Korab  
**Subject:** RE: Internet Speed / WIFI speed in Internet

Todd,

The short answer is that this is a matter for Spectrum and AT&T. The city of Oakwood has no power or control over these private companies and how they plan/execute their business operations. I can imagine that it is quite challenging for these internet service providers to keep up with demand. I can also imagine that there are many households in Oakwood, and in our neighboring suburbs, that have high service demand, as your family obviously does.

Below is contact information for a person at Spectrum (Charter). Jason should be able to talk to you about any plans they have to improve services in the area.

**Jason A. Kershner** | Director, Government Affairs  
O: 513.386.5068 C: 513.535.9330  
11325 Reed Hartman Hwy., Suite 148 | Cincinnati, Ohio 45241  
E: [Jason.A.Kershner@charter.com](mailto:Jason.A.Kershner@charter.com)

I am seeking a similar contact with AT&T and will forward that once I have it.

The city does not have the power to refuse to allow a company to improve their internet service. The contact from AT&T should be able to specifically address this with you.

That all said, a third internet service provider (Point Broadband) is making plans to build a fiber optic network in several communities around the Dayton area, including Oakwood. It is expected to take 2-3 years to complete the project. This obviously does not help you in the short term, but should make a difference down the road when we have three companies competing for the business.

Norbert

Norbert S. Klopsch  
Oakwood City Manager  
(937) 298-0600

**From:** Todd Korab <tdkorab@gmail.com>

**Sent:** Thursday, July 22, 2021 7:30 PM

**To:** Stacel, Lori <stacel@oakwood.oh.us>; Klopsch, Norbert S. <Klopsch@oakwood.oh.us>

**Subject:** Re: Internet Speed / WIFI speed in Internet

Hello,

I live at 120 Spirea Drive in Oakwood.

My wife is self-employed.

We have 2 college age kids attending school and meeting online.

We have 2 younger kids who play video games and also did online school / learning last year.

My work lets me work from home often as well.

The issue is the fact that we cannot get a stronger web/wifi/internet speed at our address.

We tried the most expensive package with Spectrum and it was terrible.

We currently have ATT and it is better but not good.

In investigating how and why our speeds are so poor, I came across ATT Fiber. I tried to upgrade to this level of service and was told it was not available at my address. Apparently it is available for parts of Oakwood but not my house.

So I wanted to check this out and eventually someone told me that only part of Oakwood can get Fiber because the city refused to allow it.

Now, I am smart enough to take that with a grain of salt but I would love to hear why in 2021, in an affluent city that has very high property taxes and great schools - I can't seem to get high speed fiber internet for my family.

Can you please provide your thoughts on this situation? Is it an Oakwood issue? Is it an AT&T issue? Little of both?

I greatly appreciate your thoughts and feedback.

Thank you very much!

todd

--

Todd Korab

415.902.7326

**Stacel, Lori**

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**From:** Klopsch, Norbert S.  
**Sent:** Monday, July 26, 2021 6:01 PM  
**To:** Hilton, Anne;Turben, Leigh;Duncan, William;Stephens, Rob;Byington, Steve  
**Subject:** FW: Internet Speed / WIFI speed in Internet

Fyi below. Norb

Norbert S. Klopsch  
Oakwood City Manager  
(937) 298-0600

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**Sent:** Monday, July 26, 2021 6:00 PM  
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O: 513.386.5068 C: 513.535.9330  
11325 Reed Hartman Hwy., Suite 148 | Cincinnati, Ohio 45241  
E: [Jason.A.Kershner@charter.com](mailto:Jason.A.Kershner@charter.com)

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short term, but should make a difference down the road when we have three companies competing for the business.

Norbert

Norbert S. Klopsch  
Oakwood City Manager  
(937) 298-0600

**From:** Todd Korab <[tdkorab@gmail.com](mailto:tdkorab@gmail.com)>  
**Sent:** Thursday, July 22, 2021 7:30 PM  
**To:** Stacel, Lori <[stacel@oakwood.oh.us](mailto:stacel@oakwood.oh.us)>; Klopsch, Norbert S. <[Klopsch@oakwood.oh.us](mailto:Klopsch@oakwood.oh.us)>  
**Subject:** Re: Internet Speed / WIFI speed in Internet

Hello,

I live at 120 Spirea Drive in Oakwood.

My wife is self-employed.  
We have 2 college age kids attending school and meeting online.  
We have 2 younger kids who play video games and also did online school / learning last year.  
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We currently have ATT and it is better but not good.

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Now, I am smart enough to take that with a grain of salt but I would love to hear why in 2021, in an affluent city that has very high property taxes and great schools - I can't seem to get high speed fiber internet for my family.

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I greatly appreciate your thoughts and feedback.

Thank you very much!

todd

--

Todd Korab  
415.902.7326

## Stacel, Lori

---

**From:** Klopsch, Norbert S.  
**Sent:** Monday, July 26, 2021 6:02 PM  
**To:** Stacel, Lori;Kroger, Ethan;Collins, Carol D.;Spitler, Doug;Hill, Alan;Jacques, Robert;Stafford, Cindy;Wilder, Jennifer  
**Subject:** FW: Internet Speed / WIFI speed in Internet

Fyi below. Norb

Norbert S. Klopsch  
Oakwood City Manager  
(937) 298-0600

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**From:** Klopsch, Norbert S.  
**Sent:** Monday, July 26, 2021 6:00 PM  
**To:** Todd Korab <tdkorab@gmail.com>  
**Subject:** RE: Internet Speed / WIFI speed in Internet

Todd,

The short answer is that this is a matter for Spectrum and AT&T. The city of Oakwood has no power or control over these private companies and how they plan/execute their business operations. I can imagine that it is quite challenging for these internet service providers to keep up with demand. I can also imagine that there are many households in Oakwood, and in our neighboring suburbs, that have high service demand, as your family obviously does.

Below is contact information for a person at Spectrum (Charter). Jason should be able to talk to you about any plans they have to improve services in the area.

**Jason A. Kershner** | Director, Government Affairs  
O: 513.386.5068 C: 513.535.9330  
11325 Reed Hartman Hwy., Suite 148 | Cincinnati, Ohio 45241  
E: [Jason.A.Kershner@charter.com](mailto:Jason.A.Kershner@charter.com)

I am seeking a similar contact with AT&T and will forward that once I have it.

The city does not have the power to refuse to allow a company to improve their internet service. The contact from AT&T should be able to specifically address this with you.

That all said, a third internet service provider (Point Broadband) is making plans to build a fiber optic network in several communities around the Dayton area, including Oakwood. It is



expected to take 2-3 years to complete the project. This obviously does not help you in the short term, but should make a difference down the road when we have three companies competing for the business.

Norbert

Norbert S. Klopsch  
Oakwood City Manager  
(937) 298-0600

**From:** Todd Korab <[tdkorab@gmail.com](mailto:tdkorab@gmail.com)>

**Sent:** Thursday, July 22, 2021 7:30 PM

**To:** Stacel, Lori <[stacel@oakwood.oh.us](mailto:stacel@oakwood.oh.us)>; Klopsch, Norbert S. <[Klopsch@oakwood.oh.us](mailto:Klopsch@oakwood.oh.us)>

**Subject:** Re: Internet Speed / WIFI speed in Internet

Hello,

I live at 120 Spirea Drive in Oakwood.

My wife is self-employed.

We have 2 college age kids attending school and meeting online.

We have 2 younger kids who play video games and also did online school / learning last year.

My work lets me work from home often as well.

The issue is the fact that we cannot get a stronger web/wifi/internet speed at our address.

We tried the most expensive package with Spectrum and it was terrible.

We currently have ATT and it is better but not good.

In investigating how and why our speeds are so poor, I came across ATT Fiber. I tried to upgrade to this level of service and was told it was not available at my address. Apparently it is available for parts of Oakwood but not my house. So I wanted to check this out and eventually someone told me that only part of Oakwood can get Fiber because the city refused to allow it.

Now, I am smart enough to take that with a grain of salt but I would love to hear why in 2021, in an affluent city that has very high property taxes and great schools - I can't seem to get high speed fiber internet for my family.

Can you please provide your thoughts on this situation? Is it an Oakwood issue? Is it an AT&T issue? Little of both?

I greatly appreciate your thoughts and feedback.

Thank you very much!

todd

--

Todd Korab  
415.902.7326

**Stacel, Lori**

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**From:** Klopsch, Norbert S.  
**Sent:** Tuesday, July 27, 2021 9:11 AM  
**To:** Laidler, Sherri;Lori Stacel  
**Subject:** RE: Lori - in later today

Lori,

We are rescheduling the BOH meeting so there is no need for you to come in.

Take care, Norb

Norbert S. Klopsch  
Oakwood City Manager  
(937) 298-0600

-----Original Message-----

**From:** Laidler, Sherri  
**Sent:** Tuesday, July 27, 2021 8:06 AM  
**To:** Lori Stacel <llstacel@gmail.com>; Klopsch, Norbert S. <Klopsch@oakwood.oh.us>  
**Subject:** RE: Lori - in later today

Lori,

Sorry to hear you are still not feeling well. I think the BOH meeting may need to be rescheduled; I'll have to defer to Norb on that though.

Take care!

Sherri

-----Original Message-----

**From:** Lori Stacel <llstacel@gmail.com>  
**Sent:** Tuesday, July 27, 2021 6:05 AM  
**To:** Klopsch, Norbert S. <Klopsch@oakwood.oh.us>  
**Cc:** Laidler, Sherri <Laidler@oakwood.oh.us>  
**Subject:** Lori - in later today

Norb,

I'm still not feeling well. I was up and down most of the night getting sick. I'm going to come in this afternoon to get everything set up for the board of health meeting.

Thanks,  
Lori

Sent from my iPhone

**Stacel, Lori**

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**From:** Klopsch, Norbert S.  
**Sent:** Tuesday, July 27, 2021 9:13 AM  
**To:** Mark Romito - AT&T (mr5052@att.com)  
**Cc:** Jay Weiskircher  
**Subject:** RE: Internet Speed / WIFI speed in Internet

Mark,

Below is an email I sent to Todd yesterday. Should I refer him to you?

Norb

*Todd,*

*The short answer is that this is a matter for Spectrum and AT&T. The city of Oakwood has no power or control over these private companies and how they plan/execute their business operations. I can imagine that it is quite challenging for these internet service providers to keep up with demand. I can also imagine that there are many households in Oakwood, and in our neighboring suburbs, that have high service demand, as your family obviously does.*

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**Norbert**

**Norbert S. Klopsch**  
**Oakwood City Manager**  
**(937) 298-0600**

Norbert S. Klopsch  
Oakwood City Manager  
(937) 298-0600

---

**From:** Jay Weiskircher <jweiskircher@mvcc.net>  
**Sent:** Tuesday, July 27, 2021 7:13 AM  
**To:** Mark Romito - AT&T (mr5052@att.com) <mr5052@att.com>  
**Cc:** Klopsch, Norbert S. <Klopsch@oakwood.oh.us>  
**Subject:** FW: Internet Speed / WIFI speed in Internet

Mark,

The information your requested is in the email below from Todd Korab to Oakwood City Manager Norb Klopsch.

Thanks.  
Jay

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**From:** Klopsch, Norbert S. [<mailto:Klopsch@oakwood.oh.us>]  
**Sent:** Monday, July 26, 2021 9:51 AM  
**To:** Jay Weiskircher <jweiskircher@mvcc.net>  
**Subject:** FW: Internet Speed / WIFI speed in Internet

Jay,

Please see below. Do you have contacts at Spectrum and AT&T that I could share with Todd... that would be able to talk to him about strategies to perhaps improve service in Oakwood?

Norb

Norbert S. Klopsch  
Oakwood City Manager  
(937) 298-0600

---

**From:** Todd Korab <tdkorab@gmail.com>  
**Sent:** Thursday, July 22, 2021 7:30 PM  
**To:** Stacel, Lori <stacel@oakwood.oh.us>; Klopsch, Norbert S. <Klopsch@oakwood.oh.us>  
**Subject:** Re: Internet Speed / WIFI speed in Internet

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todd

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Todd Korab

415.902.7326