Enterprise Service Agreement (ESA)

This Vigilant Solutions Enterprise Service Agreement (the "Agreement") is made and entered into as of this ___19ᵗʰ Day of April___, 2017 by and between **Vigilant Solutions, LLC**, a Delaware corporation, having its principal place of business at 2021 Las Positas Court Suite # 101, Livermore, CA 94551 ("Vigilant") and City of Carlsbad, a municipal corporation on behalf of its Police Department, a law enforcement agency (LEA) or other governmental agency, having its principal place of business at 2560 Orion Way, Carlsbad, CA 92056_("City").

WHEREAS, Vigilant designs, develops, licenses and services advanced video analysis software technologies for the law enforcement and security markets;

WHEREAS, Vigilant provides access to license plate data as a value added component of the Vigilant law enforcement package of license plate recognition equipment and software;

WHEREAS, City will separately purchase License Plate Recognition (LPR) hardware components from Vigilant and/or its authorized reseller for use with the Software Products (as defined below);

WHEREAS, City desires to license from and receive service for the Software Products provided by Vigilant;

THEREFORE, In consideration of the mutual covenants contained herein this Agreement, City and Vigilant hereby agree as follows:

I.   Definitions:

"CLK" or **"Camera License Key"** means an electronic key that will permit each license of Vigilant's CarDetector brand LPR software or LineUp brand facial recognition software (one CLK per camera) to be used with other Vigilant LPR hardware components and Software Products.

"Commercial LPR Data" refers to LPR data collected by private sources and available on LEARN with a paid subscription.

"Effective Date" means sixty (60) days subsequent to the date set forth in the first paragraph of this Agreement.

"Enterprise License" means a non-exclusive, non-transferable license to install and operate the Software Products, on any applicable media, without quantity or limitation. This Enterprise Service Agreement allows City to install the Software Products on an unlimited number of devices, in accordance with the selected Service Package(s), and allow benefits of all rights granted hereunder this Agreement.

"LEA LPR Data" refers to LPR data collected by LEAs and available on LEARN for use by other LEAs. LEA LPR Data is freely available to LEAs at no cost and is governed by the contributing LEA's retention policy.

"Service Fee" means the amount due from City prior to the renewal of this Agreement as consideration for the continued use of the Software Products and Service Package benefits according to Section VIII of this Agreement.

"Service Package" means the City designated service option(s) which defines the extent of use of the Software Products, in conjunction with any service and/or benefits therein granted as rights hereunder this Agreement.

"Service Period" has the meaning set forth in Section III (A) of this Agreement.

"Software Products" means Vigilant's Law Enforcement & Security suite of Software Products including CarDetector, Law Enforcement Archival & Reporting Network (LEARN), Mobile Companion for Smartphones, Target Alert Service (TAS) server/client alerting package, FaceSearch, LineUp and other software applications considered by Vigilant to be applicable for the benefit of law enforcement and security practices.

"Technical Support Agents" means City's staff person specified in the Contact Information Worksheet of this Agreement responsible for administering the Software Products and acting as City's Software Products support contact.

"User License" means a non-exclusive, non-transferable license to install and operate the Software Products, on any applicable media, limited to a single licensee.

"Users" refers to individuals who are agents and/or sworn officers of the City and who are authorized by the City to access LEARN on behalf of City through login credentials provided by City.

II. Enterprise License Grant; Duplication and Distribution Rights:

Subject to the terms and conditions of this Agreement, Vigilant hereby grants City an Enterprise License to the Software Products for the Term provided in Section III below. Except as expressly permitted by this Agreement, City or any third party acting on behalf of City shall not copy, modify, distribute, loan, lease, resell, sublicense or otherwise transfer any right in the Software Products. Except as expressly permitted by this Agreement, no other rights are granted by implication, estoppels or otherwise. City shall not eliminate, bypass, or in any way alter the copyright screen (also known as the "splash" screen) that may appear when Software Products are first started on any computer. Any use or redistribution of Software Products in a manner not explicitly stated in this Agreement, or not agreed to in writing by Vigilant, is strictly prohibited.

III. Term; Termination.

A. <u>Term</u>. The initial term of this Agreement is for five (5) years beginning on the Effective Date (the "Initial Term"), unless earlier terminated as provided herein. Sixty (60) days prior to the expiration of the Initial Term and each subsequent Service Period, Vigilant will provide City with an invoice for the Service Fee due for the subsequent twelve (12) month period (each such period, a "Service Period"). This Agreement and the Enterprise License granted under this Agreement will be extended for a Service Period upon City's payment of that Service Period's Service Fee, which is due 30 days prior to the expiration of the Initial Term or the existing Service Period, as the case may be. Pursuant to Section VIII below, City may also pay in advance for more than one Service Period.

B. <u>City Termination</u>. City may terminate this Agreement at any time by notifying Vigilant of the termination in writing thirty (30) days prior to the termination date, and deleting all copies of the Software Products. If City terminates this Agreement prior to the end of the Initial Term, Vigilant will not refund or prorate any license fees, nor will it reduce or waive any license fees still owed to Vigilant by City. Upon termination of the Enterprise License, City shall immediately cease any further use of Software Products. City may also terminate this agreement by not paying an invoice for a subsequent year's Service Fee within sixty (60) days of invoice issue date.

C.   Vigilant Termination. Vigilant has the right to terminate this Agreement by providing thirty (30) days written notice to City. If Vigilant's termination notice is based on an alleged breach by City, then City shall have thirty (30) days from the date of its receipt of Vigilant's notice of termination, which shall set forth in detail City's purported breach of this Agreement, to cure the alleged breach. If within thirty (30) days of written notice of violation from Vigilant City has not reasonably cured the described breach of this Agreement, City shall immediately discontinue all use of Software Products and certify to Vigilant that it has returned or destroyed all copies of Software Products in its possession or control. If Vigilant terminates this Agreement prior to the end of a Service Period for no reason, and not based on City's failure to cure the breach of a material term or condition of this Agreement, Vigilant shall refund to City an amount calculated by multiplying the total amount of Service Fees paid by City for the then-current Service Period by the percentage resulting from dividing the number of days remaining in the then-current Service Period, by 365.

IV.   Warranty and Disclaimer; Infringement Protection; Use of Software Products Interface.

A.   Warranty and Disclaimer. Vigilant warrants that the Software Products will be free from all Significant Defects (as defined below) during the term of this Agreement (the "Warranty Period"). "Significant Defect" means a defect in a Software Product that impedes the primary function of the Software Product. This warranty does not include products not manufactured by Vigilant. Vigilant will repair or replace any Software Product with a Significant Defect during the Warranty Period; provided, however, if Vigilant cannot substantially correct a Significant Defect in a commercially reasonable manner, City may terminate this Agreement and Vigilant shall refund to City an amount calculated by multiplying the total amount of Service Fees paid by City for the then-current Service Period by the percentage resulting from dividing the number of days remaining in the then-current Service Period, by 365. The foregoing remedies are City's exclusive remedy for defects in the Software Product. Vigilant shall not be responsible for labor charges for removal or reinstallation of defective software, charges for transportation, shipping or handling loss, unless such charges are due to Vigilant's gross negligence or intentional misconduct. Vigilant disclaims all warranties, expressed or implied, including but not limited to implied warranties of merchantability and fitness for a particular purpose. In no event shall Vigilant be liable for any damages whatsoever arising out of the use of, or inability to use, the Software Products.

B.   Infringement Protection. If an infringement claim is made against City by a third-party in a court of competent jurisdiction regarding City's use of any of the Software Products, Vigilant shall indemnify City, and assume all legal responsibility and costs to contest any such claim. If City's use of any portion of the Software Products or documentation provided to City by Vigilant in connection with the Software Products is enjoined by a court of competent jurisdiction, Vigilant shall do one of the following at its option and expense within sixty (60) days of such enjoinment: (1) Procure for City the right to use such infringing portion; (2) replace such infringing portion with a non-infringing portion providing equivalent functionality; or (3) modify the infringing portion so as to eliminate the infringement while providing equivalent functionality.

C.   Use of Software Products Interface. Under certain circumstances, it may be dangerous to operate a moving vehicle while attempting to operate a touch screen or laptop screen and any of their applications. It is agreed by City that City's users will be instructed to only utilize the interface to the Software Products at times when it is safe to do so. Vigilant is not liable for any accident caused by a result of distraction such as from viewing the screen while operating a moving vehicle.

## V.	Software Support, Warranty and Maintenance.

City will receive technical support by submitting a support ticket to Vigilant's company support website or by sending an email to Vigilant's support team. Updates, patches and bug fixes of the Software Products will be made available to City at no additional charge, although charges may be assessed if the Software Product is requested to be delivered on physical media. Vigilant will provide Software Products support to City's Technical Support Agents through e-mail, fax and telephone.

## VI.	Camera License Keys (CLKs).

City is entitled to use of the Software Products during the term of this Agreement to set up and install the Software Products on an unlimited number of media centers within City's agency in accordance with selected Service Options. As City installs additional units of the Software Products and connects them to LPR cameras, City is required to obtain a Camera License Key (CLK) for each camera installed and considered in active service. A CLK can be obtained by City by going to Vigilant's company support website and completing the online request form to Vigilant technical support staff. Within two (2) business days of City's application for a CLK, City's Technical Support Agent will receive the requested CLK that is set to expire on the last day of the Initial Term or the then-current Service Period, as the case may be.

## VII.	Ownership of Software.

A.	Ownership of Software Products. The Software Products are copyrighted by Vigilant Solutions and remain the property of Vigilant Solutions. The license granted under this Agreement is not a sale of the Software Products or any copy. City owns the physical media on which the Software Products are installed, but Vigilant Solutions retains title and ownership of the Software Products and all other materials included as part of the Software Products.

B.	Rights in Software Products. Vigilant Solutions represents and warrants that: (1) it has title to the Software and the authority to grant license to use the Software Products; (2) it has the corporate power and authority and the legal right to grant the licenses contemplated by this Agreement; and (3) it has not and will not enter into agreements and will not take or fail to take action that causes its legal right or ability to grant such licenses to be restricted.

## VIII.	Data Sharing, Access and Security.

If City is a generator as well as a consumer of LPR Data, City at its option may share its LEA LPR Data with similarly situated LEAs who contract with Vigilant to access LEARN (for example, LEAs who share LEA LPR Data with other LEAs). Vigilant will not share any LEA LPR Data generated by the City without the written permission of the City.

Due to the growing concerns within the public safety sector surrounding aggregated LPR data, strict access to the LEARN data servers is required. To address this challenge, implementation of sophisticated hardware/software based intrusion protection has been deployed within the LEARN data center under the strict guidelines set forth by the National Security Association (NSA). The hosting facility utilizes state-of-the-art access control technologies. In addition, Vigilant has installed and configured a solid network intrusion prevention appliance provided by Cisco Systems Inc., as well as ensured that the configuration of the Microsoft environment adhere to the Windows Server 2008 Security Guide developed in conjunction with NSA to establish best practices. The net result is reduced risk (on all levels) of malicious intrusion and misuse. The network is secured by a Cisco 1812/K9 router that provides professional grade protection

to the peripherals on the network. Amongst others, the Cisco IOS firewall firmware is compliant with PCI, HIPAA, and SOX IT governance requirements. The Cisco IOS firmware is also configured with Intrusion Protection Services that offers deep packet inspection on all incoming traffic.

IX.   Ownership of LPR Data.

Vigilant retains all title and rights to Commercial LPR Data. City retains all rights to LEA LPR Data generated by the City. Should City terminate agreement with Vigilant, a copy of all LEA LPR Data generated by the City will be created and provided to the City. After the copy is created, all LEA LPR Data generated by the City will be deleted from LEARN at the written request of an authorized representative of the City.

X.   Loss of Data, Irregularities and Recovery.

Vigilant places imperative priority on supporting and maintaining data center integrity. Using redundant disk arrays, there is a virtual guarantee that any hard disk failure will not result in the corruption or loss of the valuable LPR data that is essential to the LEARN system and clients.

XI.   Data Retention and Redundancy.

LEA LPR Data is governed by the contributing LEA's retention policy. LEA LPR Data that reaches its expiration date will be deleted from LEARN. Vigilant's use of redundant power sources, fiber connectivity and disk arrays ensure no less than 99% uptime of the LEARN LPR database server system. The City's current retention policy is set to one (1) year from date of creation.

XII.   Account Access.

A.   Eligibility. City shall only authorize individuals who satisfy the eligibility requirements of "Users" to access LEARN. Vigilant in its sole discretion may deny access to LEARN to any individual based on such person's failure to satisfy such eligibility requirements. User logins are restricted to agents and sworn officers of the City. No User logins may be provided to agents or officers of other local, state, or Federal LEAs without the express written consent of Vigilant.

B.   Security. City shall be responsible for assigning an Agency Manager who in turn will be responsible for assigning to each of City's Users a username and password (one per user account). A limited number of User accounts is provided. City will cause the Users to maintain username and password credentials confidential and will prevent use of such username and password credentials by any unauthorized person(s). City shall notify Vigilant immediately if City believes the password of any of its Users has, or may have, been obtained or used by any unauthorized person(s). In addition, City must notify Vigilant immediately if City becomes aware of any other breach or attempted breach of the security of any of its Users' accounts.

XIII.   Service Package, Fees and Payment Provisions.

A.   Service Package. This Enterprise License Agreement is based on one (1) of the three (3) following Service Package Options. Please select the applicable Service Package(s) below:

☐   <u>Service Package - Basic LPR Service Package:</u>

- Vigilant Managed/Hosted LPR server LEARN Account
- Access to all Vigilant Software including all upgrades and updates
- Unlimited user licensing for the following applications:
  - LEARN, CarDetector and TAS

☒   <u>Service Package - Option # 1 – Standard LPR Service Package:</u>

- All Basic Service Package benefits
- Unlimited use of CarDetector – Mobile Hit Hunter (CDMS-MHH)
- Unlimited use of Vigilant's LPR Mobile Companion smartphone application

☒   <u>Service Package - Option # 2 – 'Investigative Data Platform' Service Package:</u>

- Tiered based on size of department (See Exhibit A)
- Use of Vigilant's Commercial LPR Data up to level of Tier
- Use of Vigilant Facial Recognition technologies up to level of Tier

B. <u>Service Fee.</u> Payment of each Service Fee entitles City to all rights granted under this Agreement, including without limitation, use of the Software Products for the relevant Service Period, replacement of CLKs, and access to the updates and releases of the Software Products and associated equipment driver software to allow the Software Products to remain current and enable the best possible performance. The annual Service Fee due for a particular Service Period is based on the number of current Vigilant issued CLK's at the time of Service Fee invoicing, and which will be used by City in the upcoming Service Period. A schedule of annual Service Fees is shown below:

Annual Service Fee Schedule (multiplied by number of CLK's Issued)				
Total # of CLK's under this ESA	0-14 CLK's	15-30 CLK's	31-60 CLK's	Over 60
Basic Service	$525.00	$450.00	$400.00	$275.00
Standard (Option # 1)	$750.00	$640.00	$565.00	$390.00

Tier	Annual Fee
IDP Tier 1A (Option # 2)	$6,995.00
IDP Tier 1 (Option # 2)	$9,995.00
IDP Tier 2 (Option # 2)	$17,995.00
IDP Tier 3 (Option # 2)	$29,995.00
IDP Tier 4 (Option #2)	$49,995.00
IDP Tier 5 (Options #2)	$79,995.00
IDP Tier 6 (Option #2)	$99,995.00

Annual Service Fee Schedule for Image Enrollment (applicable to FaceSearch/LineUp)	
5,000 Images	$750.00

Payment of the Service Fee is due thirty (30) days prior to the renewal of the then-current Service Period. All Service Fees are exclusive of any sales, use, value-added or other federal, state or local taxes (excluding taxes based on Vigilant's net income) and City agrees to pay any such tax. Service Fees may increase by no higher than 4% per year for years after the Initial Term of this agreement. For ILP (Option # 2) Tier packages, the Tier amount is due for subsequent periods and Basic Service CLK fees are due for all cameras from previous periods (this is in addition to the Annual Subscription Fee).

C. Advanced Service Fee Payments. Vigilant Solutions will accept advanced Service Fee payments on a case by case basis for Citys who wish to lock in the Service Fee rates for subsequent periods at the rates currently in effect, as listed in the table above. If City makes advanced Service Fee payments to Vigilant Solutions, advanced payments to Vigilant Solutions will be applied in full to each subsequent Service Period's Service Fees until the balance of the credits is reduced to a zero balance. System based advanced credits shall be applied to subsequent Service Fees in the amount that entitles City continued operation of the designated camera unit systems for the following Service Period until the credits are reduced to a zero balance. City has pre-paid for five (5) years of the services described in Section XIII Service Package, Fees and Payment Provisions.

D. Price Adjustment. Vigilant has the right to increase or decrease the annual Service Fee from one Service Period to another after the Initial Term; *provided, however*, that in no event will a Service Fee be increased by more than the greater of (i) 2% of the prior Service Period's Service Fees, (ii) the published rate of inflation in the United States for the prior year then ended, or (iii) prices identified in the original proposal. If Vigilant intends to adjust the Service Fee for a subsequent Service Period, it must give Affiliate notice of the proposed increase on or before the date that Vigilant invoices Affiliate for the upcoming Service Period

XIV. Miscellaneous.

A. Limitation of Liability. IN NO EVENT SHALL VIGILANT SOLUTIONS BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL DAMAGES INCLUDING DAMAGES FOR LOSS OF USE, DATA OR PROFIT, ARISING OUT OF OR CONNECTED WITH THE USE OF THE SOFTWARE PRODUCTS, WHETHER BASED ON CONTRACT, TORT, NEGLIGENCE, STRICT LIABILITY OR OTHERWISE, EVEN IF VIGILANT SOLUTIONS HAS BEEN ADVISED OF THE POSSIBILITY OF DAMAGES. IN NO EVENT WILL VIGILANT SOLUTIONS'S LIABILITY ARISING OUT OF OR RELATED TO THIS AGREEMENT EXCEED THE FEES PAID BY CITY TO VIGILANT SOLUTIONS FOR THE SOFTWARE PRODUCTS LICENSED UNDER THIS AGREEMENT.

B. Confidentiality. City acknowledges that Software Products contain valuable and proprietary information of Vigilant Solutions and City will not disassemble, decompile or reverse engineer any Software Products to gain access to confidential information of Vigilant Solutions.

C. Assignment. Neither Vigilant Solutions nor City is permitted to assign this Agreement without the prior written consent of the other party. Any attempted assignment without written consent is void.

D. Amendment; Choice of Law. No amendment or modification of this Agreement shall be effective unless in writing and signed by authorized representatives of the parties. This Agreement shall be governed by the laws of the state of California without regard to its conflicts of law.

E.   Complete Agreement. This Agreement constitutes the final and complete agreement between the parties with respect to the subject matter hereof, and supersedes any prior or contemporaneous agreements, written or oral, with respect to such subject matter.

F.   Relationship. The relationship created hereby is that of contractor and customer and of licensor and City. Nothing herein shall be construed to create a partnership, joint venture, or agency relationship between the parties hereto. Neither party shall have any authority to enter into agreements of any kind on behalf of the other and shall have no power or authority to bind or obligate the other in any manner to any third party. The employees or agents of one party shall not be deemed or construed to be the employees or agents of the other party for any purpose whatsoever. Each party hereto represents that it is acting on its own behalf and is not acting as an agent for or on behalf of any third party.

G.   No Rights in Third Parties. This agreement is entered into for the sole benefit of Vigilant Solutions and City and their permitted successors, executors, representatives, administrators and assigns. Nothing in this Agreement shall be construed as giving any benefits, rights, remedies or claims to any other person, firm, corporation or other entity, including, without limitation, the general public or any member thereof, or to authorize anyone not a party to this Agreement to maintain a suit for personal injuries, property damage, or any other relief in law or equity in connection with this Agreement.

H.   Construction. The headings used in this Agreement are for convenience and ease of reference only, and do not define, limit, augment, or describe the scope, content or intent of this Agreement. Any term referencing time, days or period for performance shall be deemed calendar days and not business days, unless otherwise expressly provided herein.

I.   Severability. If any provision of this Agreement shall for any reason be held to be invalid, illegal, unenforceable, or in conflict with any law of a federal, state, or local government having jurisdiction over this Agreement, such provision shall be construed so as to make it enforceable to the greatest extent permitted, such provision shall remain in effect to the greatest extent permitted and the remaining provisions of this Agreement shall remain in full force and effect.

J.   Federal Government. Any use, copy or disclosure of Software Products by the U.S. Government is subject to restrictions as set forth in this Agreement and as provided by DFARS 227.7202-1(a) and 227.7202-3(a) (1995), DFARS 252.227-7013(c)(1)(ii) (Oct 1988), FAR 12.212(a)(1995), FAR 52.227-19, or FAR 52.227 (ALT III), as applicable.

K.   Right to Audit. City, upon thirty (30) days advanced written request to Vigilant Solutions, shall have the right to investigate, examine, and audit any and all necessary non-financial books, papers, documents, records and personnel that pertain to this Agreement and any other Sub Agreements.

L.   Notices; Authorized Representatives; Technical Support Agents. All notices, requests, demands, or other communications required or permitted to be given hereunder must be in writing and must be addressed to the parties at their respective addresses set forth below and shall be deemed to have been duly given when (a) delivered in person; (b) sent by facsimile transmission indicating receipt at the facsimile number where sent; (c) one (1) business day after being deposited with a reputable overnight air courier service; or (d) three (3) business days after being deposited with the United States Postal Service, for delivery by certified or registered mail, postage pre-paid and return

receipt requested. All notices and communications regarding default or termination of this Agreement shall be delivered by hand or sent by certified mail, postage pre-paid and return receipt requested. Either party may from time to time change the notice address set forth below by delivering 30 days advance notice to the other party in accordance with this section setting forth the new address and the date on which it will become effective.

Vigilant Solutions, LLC	**City:** Carlsbad Police Department
Attn: Sales Administration	Attn: Cindy Anderson
2021 Las Positas Court - Suite # 101	Address: 2560 Orion Way
Livermore, CA 94551	Carlsbad, CA 92010

M.   Authorized Representatives; Technical Support Agents.   City's Authorized Representatives and its Technical Support Agents are set forth below (Last Page).   City's Authorized Representative is responsible for administering this Agreement and City's Technical Support Agents are responsible for administering the Software Products and acting as City's Software Products support contact. Either party may from time to time change its Authorized Representative, and City may from time to time change its Technical Support Agents, in each case, by delivering 30 days advance notice to the other party in accordance with the notice provisions of this Agreement.

IN WITNESS WHEREOF, the parties have executed the Agreement as of the Effective Date.

Manufacturer: Vigilant Solutions, LLC

Authorized Agent: Bill Quinlan
Title: Vice President of Operations
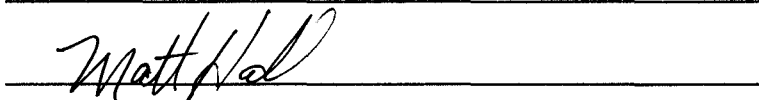Date: 4-5-2017

Signature:

City: City of Carlsbad, a municipal corporation
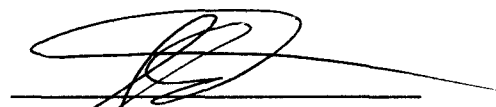Authorized Agent: Matt Hall
Title: Mayor
Date: 4-19-17

Signature: Matt Hall

APPROVED AS TO FORM:

CELIA A. BREWER, City Attorney

Paul Edmonson
Sr. Assistant City Attorney

Enterprise Service Agreement

Contact Information Worksheet

Please complete the following contact information for your Vigilant Solutions Enterprise License program.

Enterprise License Agreement Holder		
Company / Agency Name:	City of Carlsbad, a municipal corporation c/o Carlsbad Police Department	
Company / Agency Type:	Law Enforcement	
Address:	2560 Orion Way	
	Carlsbad, CA 92056	
Primary Contact		
Name:	Maria Callander	
Title:	Information Technology Manager	Phone:	(760) 931-2176
Email:	Maria.callander@carlsbadca.gov	
Supervisor Information		
Name:		
Title:		Phone:	
Email:		
Financial Contact (Accounts Payable)		
Name:	Cindy Anderson	
Title:	Senior Management Analyst	Phone:	(760) 931 2170
Email:	Cindy.anderson@carlsbadca.gov	
Technical Support Contact # 1		
Name:	Joe Stephenson	
Title:	Senior Network Engineer	Phone:	(760) 931-2182
Email:	Joe.stephenson@carlsbadca.gov	
Technical Support Contact # 2		
Name:	Sean Reese	
Title:	Network Engineer	Phone:	(760) 931-2212
Email:	Maria.Callander@carlsbadca.gov	

For questions or concerns, please contact Vigilant Solutions' sales team:

sales@vigilantsolutions.com

1-925-398-2079

Exhibit A: Option # 2 IDP Tier Package Components

Part #	Item Description
VS-IDP-01A	**Investigative Data Platform for Agencies of Up to 50 Sworn** Includes: - Agency license for LEARN SaaS - Unlimited access to Commercial LPR Data - LEARN-Mobile Companion - Mobile Hit Hunter - Agency license for FaceSearch - Image gallery up to 5,000 images
VS-IDP-02	**Investigative Data Platform for Agencies of 101 to 200 Sworn** Includes: - Agency license for LEARN SaaS - Unlimited access to Commercial LPR Data - Mobile Companion - Mobile Hit Hunter - Agency license for FaceSearch - Image gallery up to 20,000 images
VS-IDP-03	**Investigative Data Platform for Agencies of 201 to 500 Sworn** Includes: - Agency license for LEARN SaaS - Unlimited access to Commercial LPR Data - Mobile Companion - Mobile Hit Hunter - Agency license for FaceSearch - Image gallery up to 50,000 images
VS-IDP-04	**Investigative Data Platform Agencies of 501 to 1,000 Sworn** Includes: - Agency license for LEARN SaaS - First year of Basic and Standard Service Packages - Mobile Companion - Mobile Hit Hunter - Agency license for FaceSearch - Image gallery up to 75,000 images
VS-IDP-05	**ILP Mobile Bundle for Fusion Centers and Agencies of 1,001 to 1,500 Sworn** Includes: - Agency license for LEARN SaaS - Unlimited access to Commercial LPR data - Mobile Companion - Mobile Hit Hunter - Agency license for FaceSearch - Image gallery up to 100,000 images

VS-IDP-06	ILP Mobile Bundle for Fusion Centers and Agencies of 1,501 to 2,000 Sworn
	Includes: - Agency license for LEARN SaaS - First year of Basic and Standard Service Packages - Mobile Companion - Mobile Hit Hunter - Agency license for FaceSearch - Image gallery up to 200,000 images