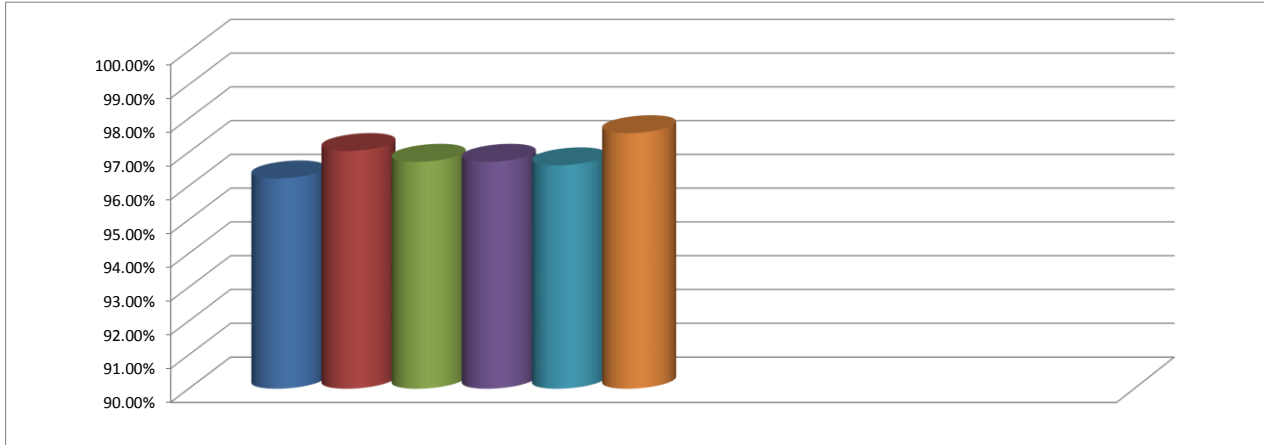


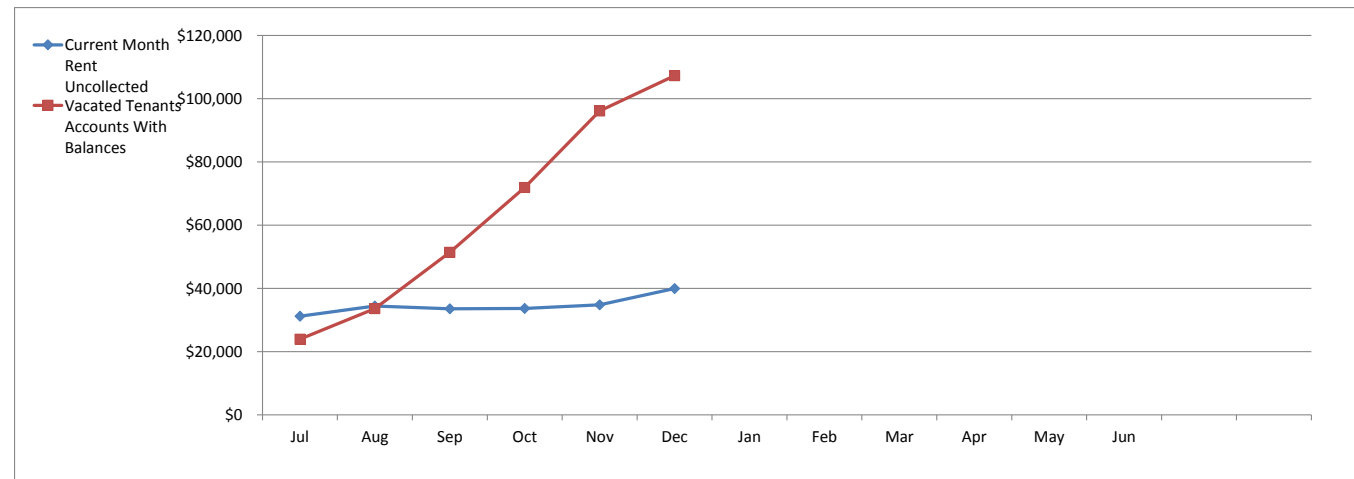
# Albuquerque Housing Authority Production Snapshot Report Dec-18

|                             | 4152     |          | 4152     |          |          |          | Jan | Feb | Mar | Apr | May | Jun |
|-----------------------------|----------|----------|----------|----------|----------|----------|-----|-----|-----|-----|-----|-----|
| Public Housing              | Jul      | Aug      | Sep      | Oct      | Nov      | Dec      |     |     |     |     |     |     |
| Total Public Housing Units  | 953      | 953      | 953      | 953      | 953      | 953      |     |     |     |     |     |     |
| Public Housing Units Online | 952      | 944      | 944      | 944      | 944      | 944      |     |     |     |     |     |     |
| Percentage of Units Online  | 99.90%   | 99.06%   | 99.06%   | 99.06%   | 99.06%   | 99.06%   |     |     |     |     |     |     |
| Projected Overall Rating    | Standard | Standard | Standard | Standard | Standard | Standard |     |     |     |     |     |     |
| Occupancy Rate              | 96.22%   | 97.03%   | 96.72%   | 96.72%   | 96.61%   | 97.56%   |     |     |     |     |     |     |
| Public Housing Units Vacant | 36       | 28       | 31       | 31       | 32       | 23       |     |     |     |     |     |     |
| YTD PHAS Occupancy Goal 96% | 96.30%   | 95.60%   | 96.40%   | 96.50%   | 96.30%   | 96.03    |     |     |     |     |     |     |
| YTD PHAS Occupancy Points   | 12       | 8        | 12       | 12       | 12       | 12       |     |     |     |     |     |     |



|                              | Jul   | Aug   | Sep   | Oct   | Nov   | Dec   | Jan | Feb | Mar | Apr | May | Jun | YTD |
|------------------------------|-------|-------|-------|-------|-------|-------|-----|-----|-----|-----|-----|-----|-----|
| Number of Recertifications   | 953   | 953   | 953   | 944   | 944   | 944   |     |     |     |     |     |     | 953 |
| Recertifications Due         | 45    | 41    | 56    | 80    | 68    | 70    |     |     |     |     |     |     | 360 |
| Recertifications Completed   | 45    | 41    | 56    | 80    | 68    | 70    |     |     |     |     |     |     | 360 |
| Late Recertifications        | 0     | 0     | 0     | 0     | 0     | 0     |     |     |     |     |     |     | 0   |
| Percentage Complete          | 4.72% | 4.30% | 5.88% | 8.47% | 7.20% | 7.42% |     |     |     |     |     |     | 38% |
| PIC Submission Rate Goal 97% | 100%  | 100%  | 100%  | 100%  | 100%  | 100%  |     |     |     |     |     |     |     |

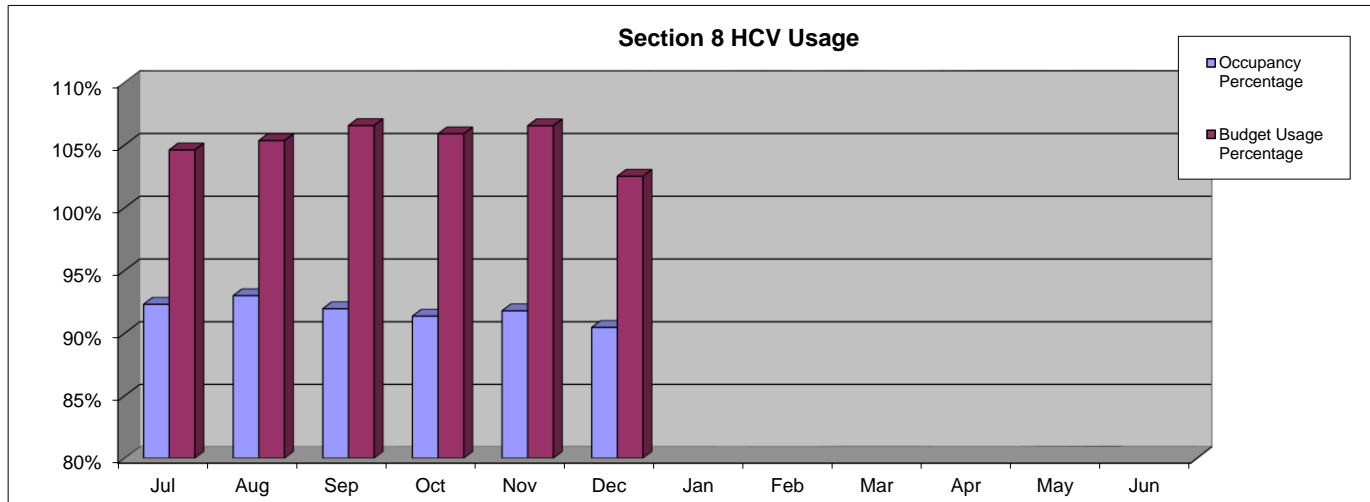
| Accounts Receivable                    | Jul       | Aug       | Sep       | Oct       | Nov       | Dec       | Jan | Feb | Mar | Apr | May | Jun |
|--|-----------|-----------|-----------|-----------|-----------|-----------|-----|-----|-----|-----|-----|-----|
| Current Month Rent Uncollected         | \$31,195  | \$34,413  | \$33,543  | \$33,669  | \$34,776  | \$39,951  |     |     |     |     |     |     |
| Balances Over 30 Days Old              | \$20,544  | \$25      | \$18,336  | \$18,261  | \$17,531  | \$18,257  |     |     |     |     |     |     |
| Balances Over 60 Days Old              | \$14,442  | \$21,220  | \$25      | \$542     | \$11,595  | \$0       |     |     |     |     |     |     |
| Balances Over 90 Days Old              | \$40,668  | \$59,441  | \$59,854  | \$60,123  | \$39,453  | \$49,582  |     |     |     |     |     |     |
| Vacated Tenants Accounts With Balances | \$23,945  | \$33,587  | \$51,407  | \$71,900  | \$96,132  | \$107,266 |     |     |     |     |     |     |
| Written Off/rent                       | \$0       | \$0       |           |           |           |           |     |     |     |     |     |     |
| Monthly Rent Roll                      | \$186,094 | \$189,490 | \$185,659 | \$188,311 | \$182,151 | \$180,710 |     |     |     |     |     |     |
| Collection Rate (Current Month):       | 83%       | 82%       | 82%       | 82%       | 81%       | 78%       |     |     |     |     |     |     |



| PH Activity           | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | YTD |
|-----------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Move-Ins              | 7   | 16  | 12  | 11  | 14  | 21  |     |     |     |     |     |     | 81  |
| Move-Outs             | 10  | 8   | 13  | 13  | 18  | 7   |     |     |     |     |     |     | 69  |
| Evictions             | 4   | 2   | 5   | 4   | 4   | 3   |     |     |     |     |     |     | 22  |
| Applicants in Process | 40  | 36  | 22  | 29  | 24  | 20  |     |     |     |     |     |     | 171 |

**Section 8  
Production Report  
Dec-17**

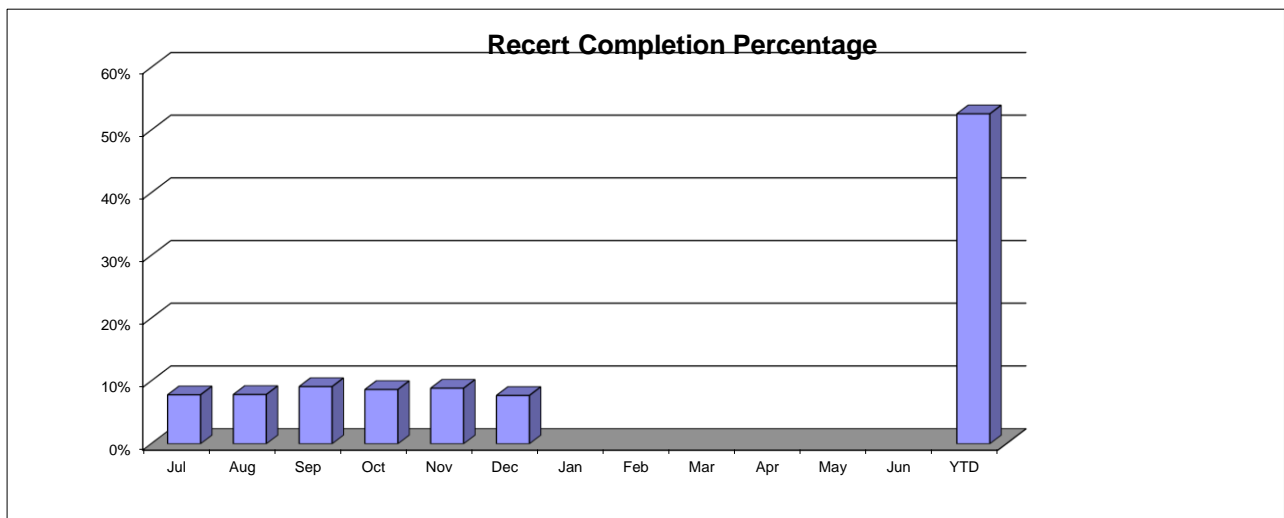
|                          | Jul         | Aug         | Sep         | Oct         | Nov         | Dec         | Jan        | Feb        | Mar        | Apr        | May        | Jun        |
|--------------------------|-------------|-------------|-------------|-------------|-------------|-------------|------------|------------|------------|------------|------------|------------|
| Vouchers Assigned to AHA | 4230        | 4230        | 4230        | 4230        | 4230        | 4230        |            |            |            |            |            |            |
| Vouchers in Use          | 3905        | 3934        | 3890        | 3865        | 3883        | 3827        |            |            |            |            |            |            |
| End of Participation     | 18          | 8           | 18          | 19          | 21          | 14          |            |            |            |            |            |            |
| Budget Auth Available    | \$1,889,510 | \$1,889,510 | \$1,889,510 | \$1,889,510 | \$1,889,510 | \$1,889,510 |            |            |            |            |            |            |
| Budget Auth In Use       | \$1,976,695 | \$1,990,710 | \$2,013,426 | \$2,000,957 | \$2,013,111 | \$1,937,103 |            |            |            |            |            |            |
| Per Unit Cost            | \$506       | \$506       | \$518       | \$518       | \$518       | \$506       |            |            |            |            |            |            |
| NRA Balance              | \$0         | \$0         | \$0         | \$0         | \$0         | \$0         |            |            |            |            |            |            |
| UNA Balance              | \$3,894,398 | \$4,181,500 | \$4,225,632 | \$4,225,632 | \$3,986,390 | Not Avail   |            |            |            |            |            |            |
| HUD Held Reserve         | \$1,009,508 | \$2,709,855 | \$2,709,855 | \$2,709,855 | \$2,709,855 | Not Avail   |            |            |            |            |            |            |
| Vouchers In Process      | 94          | 58          | 84          | 83          | 82          | 91          |            |            |            |            |            |            |
|                          | <b>Jul</b>  | <b>Aug</b>  | <b>Sep</b>  | <b>Oct</b>  | <b>Nov</b>  | <b>Dec</b>  | <b>Jan</b> | <b>Feb</b> | <b>Mar</b> | <b>Apr</b> | <b>May</b> | <b>Jun</b> |
| Occupancy Percentage     | 92%         | 93%         | 92%         | 91%         | 92%         | 90%         |            |            |            |            |            |            |
| Budget Usage Percentage  | 105%        | 105%        | 107%        | 106%        | 107%        | 103%        |            |            |            |            |            |            |



**Section 8 Recertifications  
Total Scheduled for**

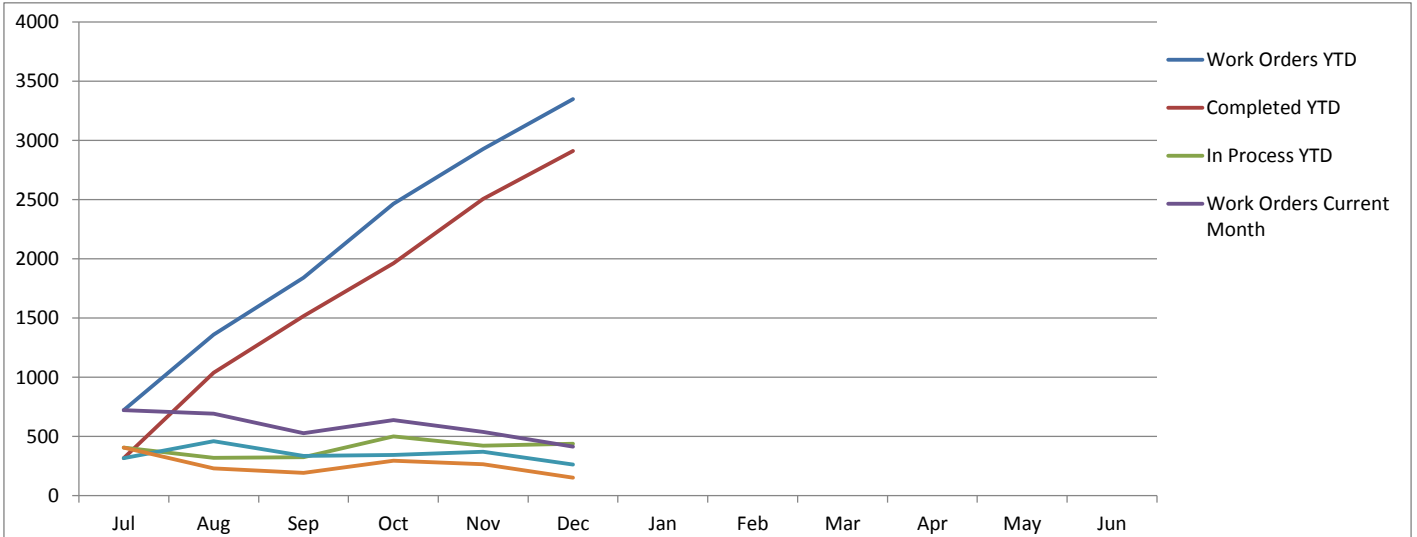
3902

|                     | Jul  | Aug  | Sep  | Oct  | Nov  | Dec | Jan | Feb | Mar | Apr | May | Jun | YTD  |
|---------------------|------|------|------|------|------|-----|-----|-----|-----|-----|-----|-----|------|
| Completion %        | 8%   | 8%   | 9%   | 9%   | 9%   | 8%  |     |     |     |     |     |     | 53%  |
| Recerts Completed   | 304  | 306  | 355  | 337  | 345  | 300 |     |     |     |     |     |     | 1947 |
| PIC Submission Rate | 100% | 100% | 102% | 102% | 102% | \$1 |     |     |     |     |     |     |      |



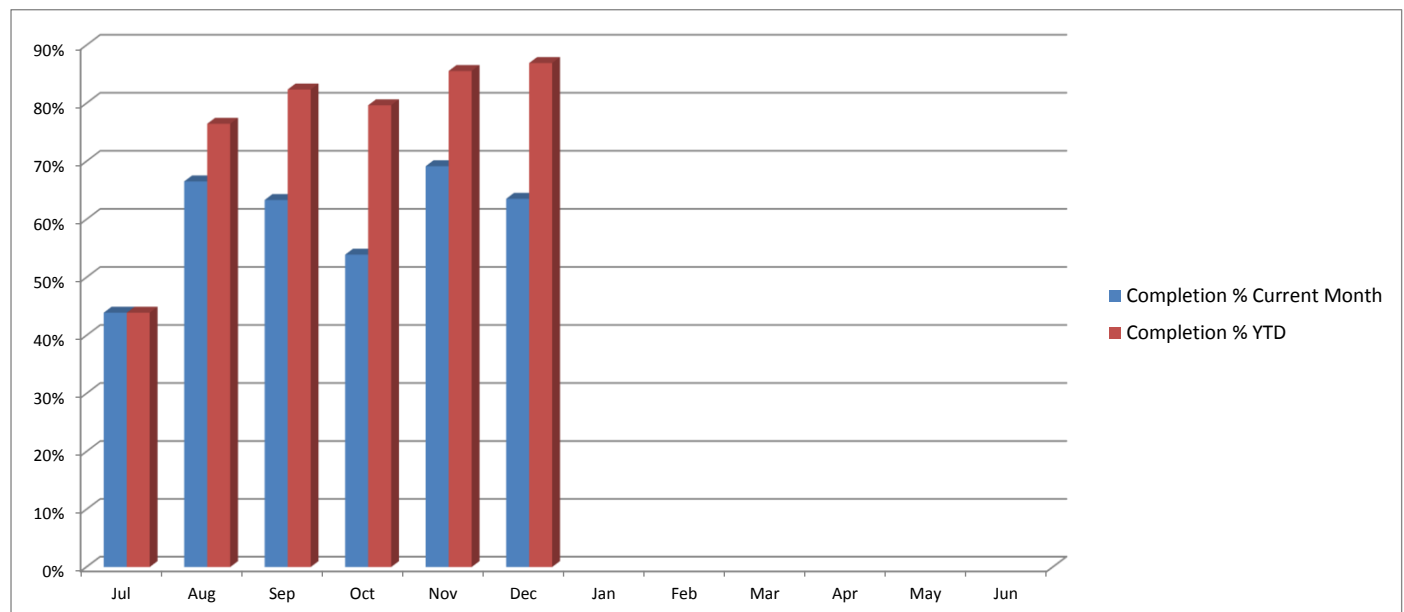
# Maintenance Department Work Orders Dec-17

|                                | Jul  | Aug  | Sep  | Oct  | Nov  | Dec  | Jan | Feb | Mar | Apr | May | Jun |
|--------------------------------|------|------|------|------|------|------|-----|-----|-----|-----|-----|-----|
| Work Orders YTD                | 722  | 1359 | 1842 | 2466 | 2928 | 3348 |     |     |     |     |     |     |
| Completed YTD                  | 317  | 1039 | 1517 | 1964 | 2505 | 2910 |     |     |     |     |     |     |
| In Process YTD                 | 405  | 320  | 325  | 502  | 423  | 438  |     |     |     |     |     |     |
| Work Orders Current Month      | 722  | 693  | 529  | 640  | 538  | 414  |     |     |     |     |     |     |
| Completed Current Month        | 317  | 461  | 335  | 345  | 372  | 263  |     |     |     |     |     |     |
| In Process Current Month       | 405  | 232  | 194  | 295  | 266  | 151  |     |     |     |     |     |     |
| Average Completion Time (Days) | 13.6 | 8.6  | 8.4  | 7.6  | 8.6  | 8.4  |     |     |     |     |     |     |



## Completion Percentage Data

|                            | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun |
|----------------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Completion % Current Month | 44% | 67% | 63% | 54% | 69% | 64% |     |     |     |     |     |     |
| Completion % YTD           | 44% | 76% | 82% | 80% | 86% | 87% |     |     |     |     |     |     |



# INTAKE PRODUCTION REPORT

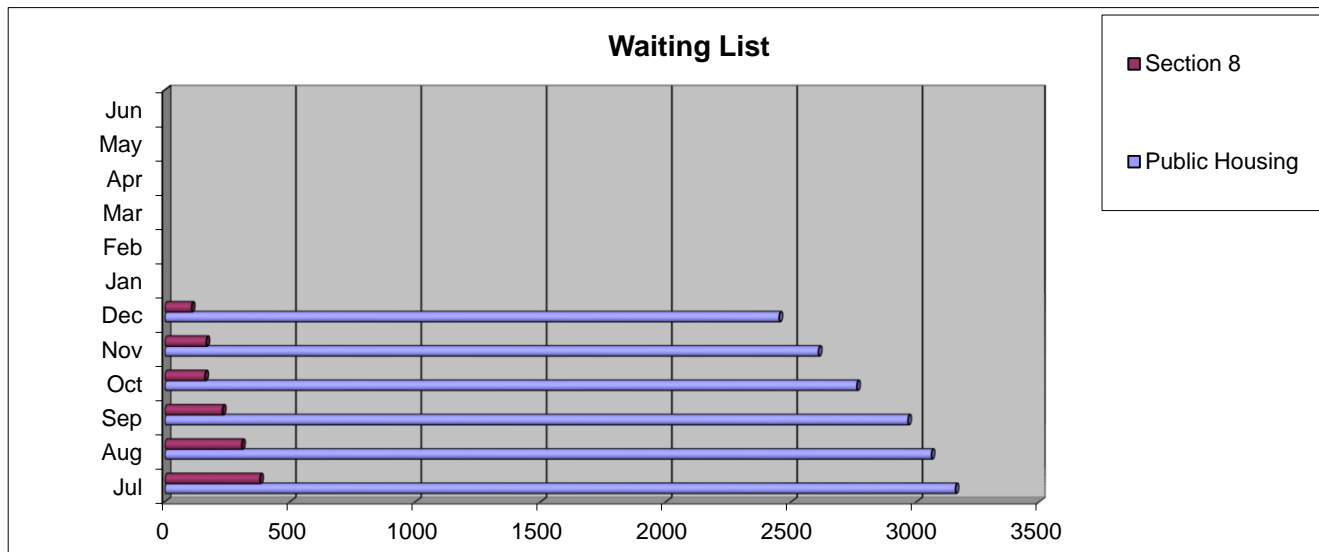
Dec-17

## Public Housing

| Waiting List | Jul  | Aug  | Sep  | Oct  | Nov  | Dec  | Jan | Feb | Mar | Apr | May | Jun |
|--------------|------|------|------|------|------|------|-----|-----|-----|-----|-----|-----|
| Total        | 3157 | 3059 | 2965 | 2761 | 2608 | 2451 |     |     |     |     |     |     |
| 1BR          | 1255 | 1253 | 1254 | 1175 | 1109 | 1100 |     |     |     |     |     |     |
| 2BR          | 1090 | 1044 | 1019 | 948  | 857  | 795  |     |     |     |     |     |     |
| 3BR          | 474  | 455  | 386  | 339  | 345  | 261  |     |     |     |     |     |     |
| 4BR          | 237  | 206  | 206  | 199  | 198  | 197  |     |     |     |     |     |     |
| 5BR          | 101  | 101  | 100  | 100  | 99   | 98   |     |     |     |     |     |     |
| UFAS         | 46   | 46   | 36   | 304  | 334  | 237  |     |     |     |     |     |     |

## Section 8

| Waiting List | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun |
|--------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| TOTAL        | 379 | 307 | 230 | 160 | 165 | 106 |     |     |     |     |     |     |
| 1BR          | 141 | 110 | 78  | 59  | 59  | 34  |     |     |     |     |     |     |
| 2BR          | 137 | 115 | 82  | 52  | 54  | 39  |     |     |     |     |     |     |
| 3BR          | 86  | 68  | 60  | 41  | 43  | 30  |     |     |     |     |     |     |
| 4BR          | 15  | 14  | 10  | 8   | 9   | 3   |     |     |     |     |     |     |
| 5BR          | 0   | 0   | 0   | 0   | 0   | 0   |     |     |     |     |     |     |



## Intake

|                   | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | YTD |
|-------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Applications Recd | 2   | 4   | 3   | 368 | 104 | 3   |     |     |     |     |     |     | 484 |
| Vouchers Issued   | 14  | 1   | 34  | 23  | 16  | 1   |     |     |     |     |     |     | 89  |

# ALBUQUERQUE HOUSING AUTHORITY

## CRIME DATA BY TYPE

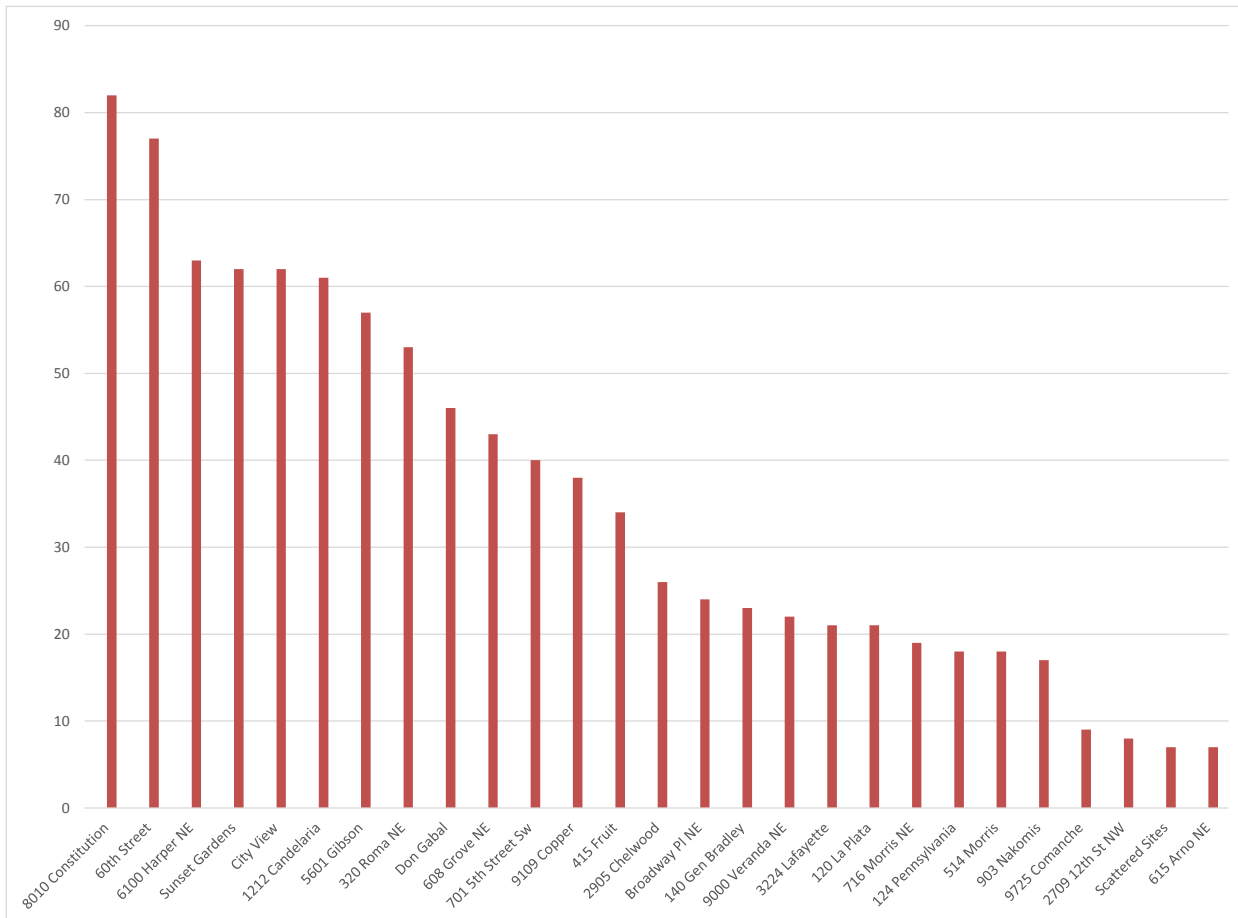
Dec-17

| Code         | TYPE                  | YTD | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun |
|--------------|-----------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 31           | Susp Person/Veh       | 184 | 39  | 35  | 27  | 35  | 26  | 22  |     |     |     |     |     |     |
| 39           | Disturbance           | 172 | 36  | 33  | 22  | 25  | 20  | 36  |     |     |     |     |     |     |
| 15           | Family Dispute        | 111 | 28  | 20  | 17  | 16  | 15  | 15  |     |     |     |     |     |     |
| 25           | Contact               | 64  | 12  | 18  | 13  | 8   | 7   | 6   |     |     |     |     |     |     |
| 10           | Welfare Check         | 52  | 7   | 7   | 9   | 8   | 7   | 14  |     |     |     |     |     |     |
| 10           | P Watch               | 41  | 3   | 6   | 6   | 9   | 12  | 5   |     |     |     |     |     |     |
|              | Cime Scene Invest.    | 35  | 11  | 5   | 6   | 6   | 5   | 2   |     |     |     |     |     |     |
| 8            | Suicide               | 25  | 1   | 11  | 7   | 3   | 2   | 1   |     |     |     |     |     |     |
| 31           | Stolen Vehicle Found  | 22  | 8   | 2   | 5   | 2   | 2   | 3   |     |     |     |     |     |     |
| 28           | Mising Person         | 22  | 2   | 0   | 5   | 5   | 4   | 6   |     |     |     |     |     |     |
| 27-6         | Theft, Fraud Embezz   | 20  | 4   | 4   | 2   | 4   | 2   | 4   |     |     |     |     |     |     |
| 24           | Direct Traffic        | 20  | 3   | 1   | 5   | 2   | 4   | 5   |     |     |     |     |     |     |
| 27-7         | Auto Theft            | 18  | 4   | 5   | 3   | 2   | 3   | 1   |     |     |     |     |     |     |
| 27-5A        | Burglarly Auto        | 18  | 3   | 4   | 3   | 1   | 4   | 3   |     |     |     |     |     |     |
| 38           | Vandalism             | 15  | 4   | 2   | 1   | 1   | 4   | 3   |     |     |     |     |     |     |
| 41           | Neighbor Trouble      | 14  | 4   | 4   | 0   | 5   | 1   | 0   |     |     |     |     |     |     |
| 51           | Message for Delivery  | 14  | 2   | 4   | 2   | 4   | 1   | 1   |     |     |     |     |     |     |
| 27-5I        | Burglary Residential  | 12  | 3   | 2   | 1   | 4   | 1   | 1   |     |     |     |     |     |     |
| 27           | Investigation of      | 9   | 2   | 4   | 2   | 1   | 0   | 0   |     |     |     |     |     |     |
| 39-3         | Shots Fired           | 9   | 3   | 1   | 1   | 0   | 2   | 2   |     |     |     |     |     |     |
| 39-1         | Loud Music            | 9   | 0   | 0   | 2   | 0   | 5   | 2   |     |     |     |     |     |     |
| 27-4         | Agr Assault           | 8   | 1   | 2   | 1   | 4   | 0   | 0   |     |     |     |     |     |     |
| 30           | Juvenile Call         | 8   | 1   | 1   | 0   | 4   | 1   | 1   |     |     |     |     |     |     |
| 44           | Traffic acc no injury | 7   | 2   | 1   | 3   | 0   | 1   | 0   |     |     |     |     |     |     |
| 52           | Audible Alarm         | 7   | 1   | 0   | 1   | 1   | 3   | 1   |     |     |     |     |     |     |
|              | DV Escort             | 6   | 2   | 1   | 3   | 0   | 0   | 0   |     |     |     |     |     |     |
| 28           | Missing Per BOLO      | 6   | 0   | 1   | 0   | 5   | 0   | 0   |     |     |     |     |     |     |
| 31-1         | E911 Hangup           | 5   | 0   | 1   | 1   | 0   | 1   | 2   |     |     |     |     |     |     |
|              | Animal Call           | 4   | 2   | 0   | 1   | 0   | 1   | 0   |     |     |     |     |     |     |
|              | Behavioral Health     | 4   | 0   | 1   | 2   | 1   | 0   | 0   |     |     |     |     |     |     |
|              | Wanted Person         | 4   | 0   | 0   | 1   | 1   | 0   | 2   |     |     |     |     |     |     |
| 39-2         | Loud Party            | 3   | 1   | 0   | 1   | 1   | 0   | 0   |     |     |     |     |     |     |
| 31           | Mental Patient        | 2   | 0   | 0   | 0   | 1   | 0   | 1   |     |     |     |     |     |     |
|              | Chiefs Overtime       | 2   | 0   | 0   | 0   | 2   | 0   | 0   |     |     |     |     |     |     |
| 23           | Sex offense           | 2   | 0   | 0   | 0   | 1   | 0   | 1   |     |     |     |     |     |     |
|              | Narcotics             | 1   | 1   | 0   | 0   | 0   | 0   | 0   |     |     |     |     |     |     |
|              | Fight in Progress     | 1   | 0   | 0   | 0   | 0   | 1   | 0   |     |     |     |     |     |     |
|              | Drunk Driver          | 1   | 0   | 0   | 0   | 0   | 1   | 0   |     |     |     |     |     |     |
|              | Cover Assistance      | 1   | 0   | 0   | 0   | 0   | 0   | 1   |     |     |     |     |     |     |
| 64           | Field Investigation   | 0   | 0   | 0   | 0   | 0   | 0   | 0   |     |     |     |     |     |     |
| 27-7         | Auto Theft BOLO       | 0   | 0   | 0   | 0   | 0   | 0   | 0   |     |     |     |     |     |     |
|              | Forgery CC Check      | 0   | 0   | 0   | 0   | 0   | 0   | 0   |     |     |     |     |     |     |
| 37           | Fight in Progress     | 0   | 0   | 0   | 0   | 0   | 0   | 0   |     |     |     |     |     |     |
|              | Stabbing              | 0   | 0   | 0   | 0   | 0   | 0   | 0   |     |     |     |     |     |     |
| 46           | Repo/Tow              | 0   | 0   | 0   | 0   | 0   | 0   | 0   |     |     |     |     |     |     |
|              | Acc w/o injury        | 0   | 0   | 0   | 0   | 0   | 0   | 0   |     |     |     |     |     |     |
|              | Panhandlers           | 0   | 0   | 0   | 0   | 0   | 0   | 0   |     |     |     |     |     |     |
|              | Auto/Car Jacking      | 0   | 0   | 0   | 0   | 0   | 0   | 0   |     |     |     |     |     |     |
|              | DOA                   | 0   | 0   | 0   | 0   | 0   | 0   | 0   |     |     |     |     |     |     |
|              | Shooting              | 0   | 0   | 0   | 0   | 0   | 0   | 0   |     |     |     |     |     |     |
|              | Prowler               | 0   | 0   | 0   | 0   | 0   | 0   | 0   |     |     |     |     |     |     |
|              | Armed Robery          | 0   | 0   | 0   | 0   | 0   | 0   | 0   |     |     |     |     |     |     |
| <b>TOTAL</b> |                       |     | 190 | 176 | 153 | 162 | 136 | 141 |     |     |     |     |     |     |

**Albuquerque Police Department  
Calls for Service Public Housing  
Dec-17**

**Month of Fiscal Year 6**

|                   | YTD | Police Calls Per Site |     |     |     |     |     |     |     |     |     |     |     | Units | AVG CTU |            |      |
|-------------------|-----|-----------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|---------|------------|------|
|                   |     | Jul                   | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun |       |         |            |      |
| 8010 Constitution | 82  | 14                    | 8   | 13  | 17  | 17  | 13  |     |     |     |     |     |     |       |         | <b>101</b> | 0.14 |
| 60th Street       | 77  | 13                    | 15  | 15  | 20  | 5   | 9   |     |     |     |     |     |     |       |         | <b>42</b>  | 0.31 |
| 6100 Harper NE    | 63  | 8                     | 18  | 8   | 15  | 7   | 7   |     |     |     |     |     |     |       |         | <b>59</b>  | 0.18 |
| Sunset Gardens    | 62  | 14                    | 7   | 10  | 10  | 15  | 6   |     |     |     |     |     |     |       |         | <b>58</b>  | 0.18 |
| City View         | 62  | 11                    | 8   | 11  | 10  | 12  | 10  |     |     |     |     |     |     |       |         | <b>50</b>  | 0.21 |
| 1212 Candelaria   | 61  | 9                     | 15  | 9   | 6   | 14  | 8   |     |     |     |     |     |     |       |         | <b>50</b>  | 0.20 |
| 5601 Gibson       | 57  | 3                     | 16  | 9   | 10  | 6   | 13  |     |     |     |     |     |     |       |         | <b>50</b>  | 0.19 |
| 320 Roma NE       | 53  | 13                    | 6   | 12  | 9   | 5   | 8   |     |     |     |     |     |     |       |         | <b>62</b>  | 0.14 |
| Don Gabal         | 46  | 3                     | 4   | 9   | 16  | 7   | 7   |     |     |     |     |     |     |       |         | <b>31</b>  | 0.25 |
| 608 Grove NE      | 43  | 14                    | 7   | 5   | 4   | 6   | 7   |     |     |     |     |     |     |       |         | <b>18</b>  | 0.40 |
| 701 5th Street Sw | 40  | 11                    | 9   | 5   | 7   | 3   | 5   |     |     |     |     |     |     |       |         | <b>60</b>  | 0.11 |
| 9109 Copper       | 38  | 8                     | 4   | 8   | 10  | 1   | 7   |     |     |     |     |     |     |       |         | <b>48</b>  | 0.13 |
| 415 Fruit         | 34  | 11                    | 8   | 4   | 2   | 6   | 3   |     |     |     |     |     |     |       |         | <b>38</b>  | 0.15 |
| 2905 Chelwood     | 26  | 8                     | 4   | 4   | 2   | 1   | 7   |     |     |     |     |     |     |       |         | <b>30</b>  | 0.14 |
| Broadway Pl NE    | 24  | 3                     | 14  | 1   | 5   | 0   | 1   |     |     |     |     |     |     |       |         | <b>35</b>  | 0.11 |
| 140 Gen Bradley   | 23  | 8                     | 2   | 5   | 0   | 5   | 3   |     |     |     |     |     |     |       |         | <b>18</b>  | 0.21 |
| 9000 Veranda NE   | 22  | 6                     | 6   | 6   | 3   | 0   | 1   |     |     |     |     |     |     |       |         | <b>14</b>  | 0.26 |
| 3224 Lafayette    | 21  | 4                     | 5   | 4   | 1   | 7   | 0   |     |     |     |     |     |     |       |         | <b>25</b>  | 0.14 |
| 120 La Plata      | 21  | 9                     | 2   | 2   | 2   | 0   | 6   |     |     |     |     |     |     |       |         | <b>14</b>  | 0.25 |
| 716 Morris NE     | 19  | 7                     | 4   | 0   | 3   | 3   | 2   |     |     |     |     |     |     |       |         | <b>32</b>  | 0.10 |
| 124 Pennsylvania  | 18  | 5                     | 5   | 2   | 1   | 2   | 3   |     |     |     |     |     |     |       |         | <b>20</b>  | 0.15 |
| 514 Morris        | 18  | 0                     | 1   | 2   | 2   | 10  | 3   |     |     |     |     |     |     |       |         | <b>16</b>  | 0.19 |
| 903 Nakomis       | 17  | 1                     | 4   | 4   | 3   | 3   | 2   |     |     |     |     |     |     |       |         | <b>24</b>  | 0.12 |
| 9725 Comanche     | 9   | 5                     | 2   | 1   | 1   | 0   | 0   |     |     |     |     |     |     |       |         | <b>20</b>  | 0.08 |
| 2709 12th St NW   | 8   | 1                     | 1   | 1   | 1   | 0   | 4   |     |     |     |     |     |     |       |         | <b>8</b>   | 0.17 |
| Scattered Sites   | 7   | 1                     | 1   | 1   | 2   | 1   | 1   |     |     |     |     |     |     |       |         | <b>22</b>  | 0.05 |
| 615 Arno NE       | 7   | 0                     | 0   | 2   | 0   | 0   | 5   |     |     |     |     |     |     |       |         | <b>8</b>   | 0.15 |



## Section 8 Inspections

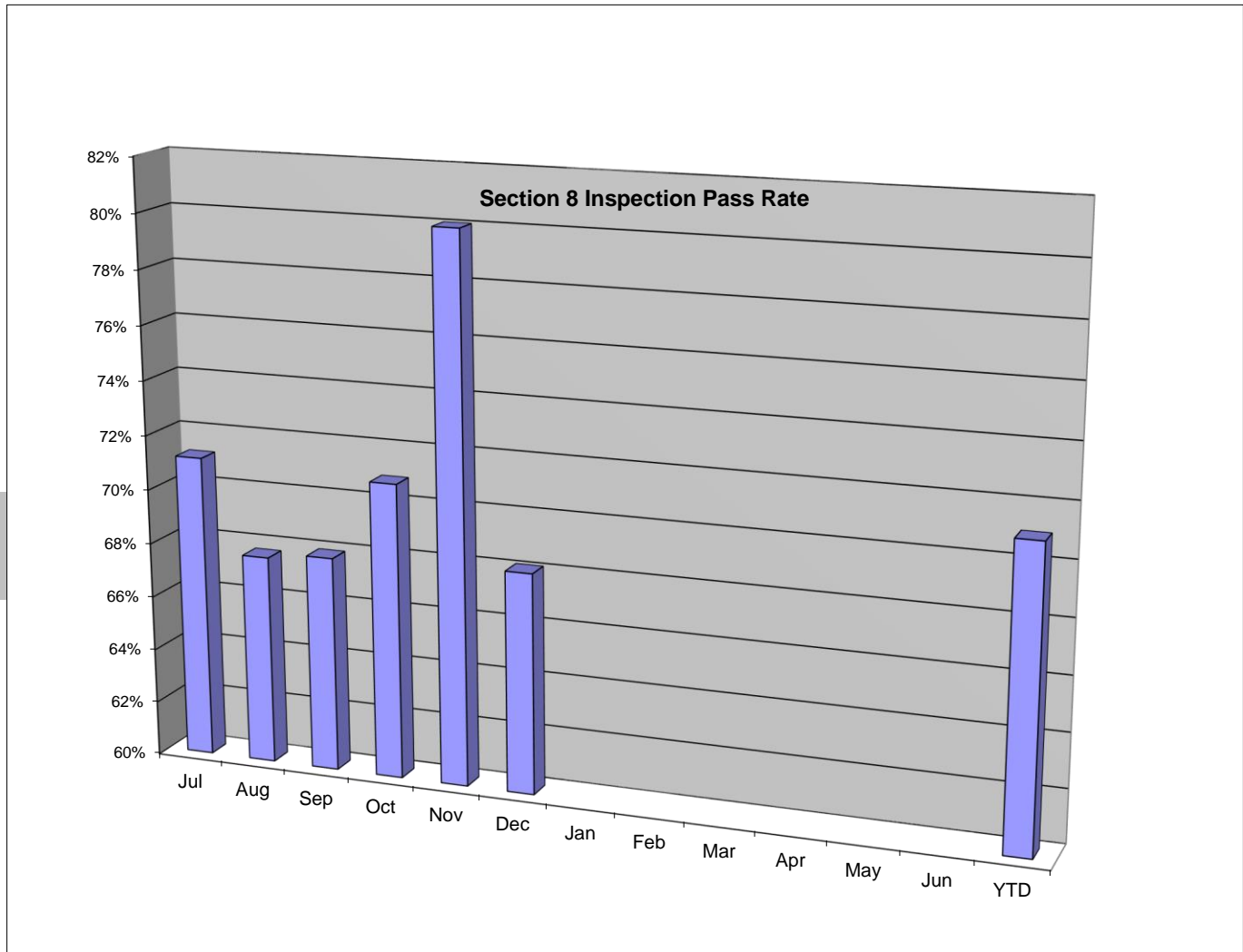
Dec-17

### Section 8

| Inspection Summary    | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | YTD  |
|-----------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|------|
| Inspections Conducted | 565 | 681 | 639 | 508 | 616 | 458 |     |     |     |     |     |     | 3467 |
| Inspections Passed    | 402 | 461 | 434 | 360 | 493 | 312 |     |     |     |     |     |     | 2462 |
| InspectionsFailed     | 163 | 220 | 205 | 148 | 123 | 146 |     |     |     |     |     |     | 1005 |

### Section 8

| FY2015     | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | YTD |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Pass Rate: | 71% | 68% | 68% | 71% | 80% | 68% |     |     |     |     |     |     | 71% |



## Summary of Report It Hotline Dec-17

| Report Date | Incident Type          | Incident Detail  | Location          | Actions Taken   | Status                    |
|-------------|------------------------|--|-------------------|---|---------------------------|
| 12/26/17    | Fraud, Waste and Abuse | I want to report fraud.*** who lives at Sandy Ridge Rd SW, is renting out rooms in her house. She knows how to hide the unauthorized tenants when the housing authority comes to inspect.  | Sandy Ridge Rd SW | Forwarded by email to: Ruth Medina & Thomas Austad for investigation on 1-6-2018 and to Esther Lucero for supervision of Ruth.  | Report being investigated |
| 12/25/17    | Fraud, Waste and Abuse | **** rents rooms in her assisted unit periodically . She also is good at hiding the extra tenants when ABQHA staff visits  | Sandy Ridge Rd SW | Forwarded to Ruth Medina to allow her to investigate and question the tenant about the complaint & Thomas Austad on 1-6-2018 for research of marriage license and court records to see if boyfriend or husband can be found at unit.  | Report being investigated |
| 12/24/2017  | Ethics / Compliance    | ** who resides at Sandy Ridge Rd SW has unauthorized persons living in her home and has had multiple people reside in the assisted unit throughout the year. When ** moved out of the unit on ** proceeded to move A** into the unit. They then relocated to ** Sandy Ridge Rd SW where ** told the landlord that ** was her brother. They got married & he resided in the unit until around Aug 2017. The 8** split but are still married. In October 2017 Jovan met & moved ** from a different state into here assisted unit. They still reside at ** Sandy Ridge Rd SW, there are other adults who reside in the unit as well. The unauthorized persons were residing in the home at the time of the recent inspections & was the adult who let the inspectors in. | Sandy Ridge Rd SW | Forwarded 1-6-2018 to Ruth Medina for follow up with tenant, and to Thomas Austad to research in to the marriage license records and to Esther Lucero for supervision of Ruth.  | Report being investigated |
| 12/23/2017  | Fraud, Waste and Abuse | There are 3 people living in the house that aren't supposed to be and they have been there since the end of October 2017. Also before that ** resides there as her husband. The 3 people living there now are ** & I'm not sure of the other adults name. ** constantly has had people living in her home. There are police reports from domestic violence with ** that has resulted in him being bonded out & released to Sandy Ridge SW.   | Sandy Ridge Rd SW | Forwarded 1-3-2018 to: Ruth Medina. AHA will investigate the complaint by sending a letter to the tenant to ask for an explanation. Also, AHA will conduct a special HQS inspection to look to see who lives in the house. Email sent to Thomas Austad on 1-3-2018 to ask him to request a copy of all APD calls for service and incident reports for the house for the past year. The HCV Tenant moved into the rental unit on 2-7-2017. | Report being investigated |



|            |         |   |                       |   |                                      |
|------------|---------|---|-----------------------|---|--------------------------------------|
| 12/17/2017 | Concern | <p>Olympus Encantada Apartment complex ** Santa Monica Ave NE &amp; their parent company, Broadstone, have announced a new concierge trash pickup from apartment doors that is NOT optional &amp; will be an additional \$12/month. The city charge for recycling &amp; trash is \$23/month, &amp; I've been informed that the city fee will also continue. For now the concierge trash pickup is free until lease renewal. I'm wondering if it is legal for an apartment complex to force tenants to pay for an additional private 3rd party trash service when we already pay the city fee for trash service? There are city dumpsters and recycling bins outside all the apartment buildings in the complex, and it seems the tenants are being forced to pay for an unnecessary service unfairly.</p> | Olympus Encantada Apt | <p>Brian called the tenant 1-6-2018, she was happy with the response. AHA had also called and emailed her in December 2017. Referred to Law Access NM for legal advice and to the free NM Landlord-Tenant law class on 3-1-2018 at AHA office and to referral to apply to AHA for admission in the future if they want to live in a cheaper place. Case will now be closed for lack of jurisdiction to regulate. Sent a reply to the tenant via the follow up message system to inform the tenant that AHA lacks the legal power to regulate a private property landlord (in terms of trash collection service fees) who is not a section 8 HCV landlord.</p> | Closed - no further action warranted |
| 12/4/2017  | Other   | <p>The individual living at this address is renting out the second room in his apartment. In addition to this, there are lots of people coming and going, and many cars are always parked outside. Someone from the housing authority should investigate this.</p>  | Dunes Rd SE           | <p>Cynthia to conduct the inspection in December 2017. Complaint forwarded Housing Specialist for investigation. Looked up the names of the two tenants listed on the lease agreement, to see if they had an current cases at metro or state district court. No court records found. Tenant just moved into the rental unit on 10-31-2017. Possible unauthorized resident violation. Possible illegal drugs sales violation, or maybe not. No direct evidence of any violations has been found yet.</p>   | Report being investigated            |

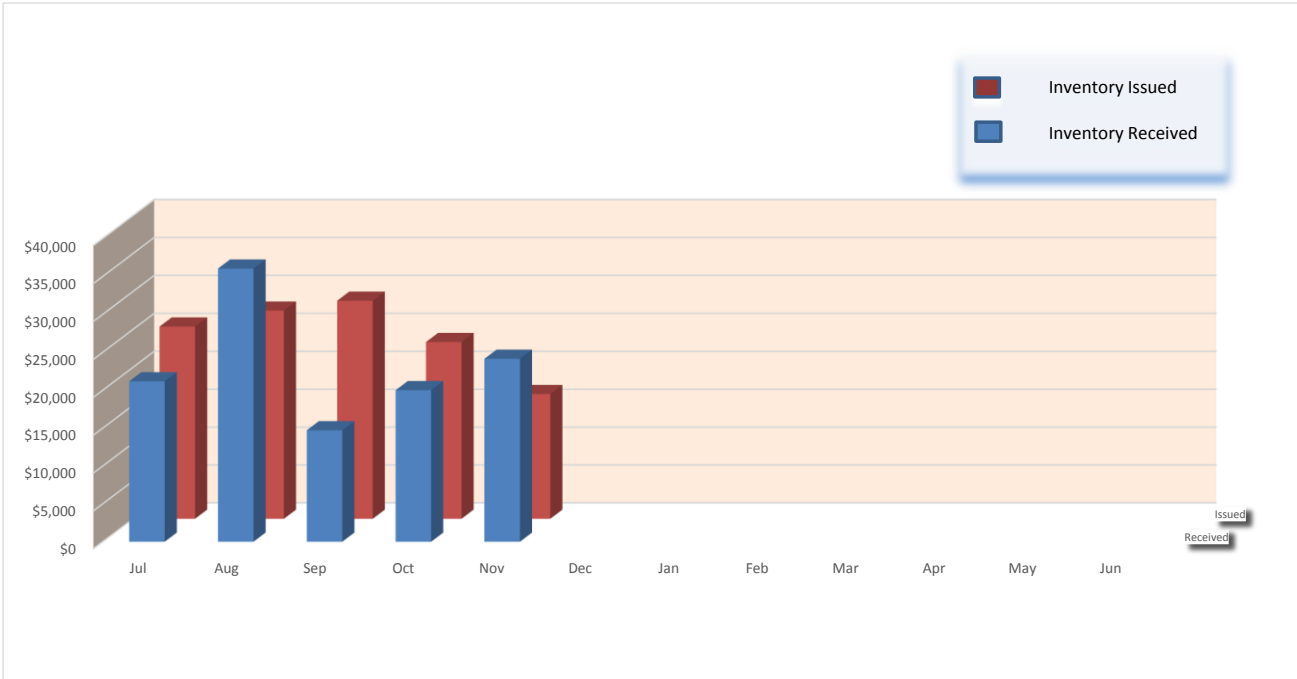
## FSS Program Nov-17

| <b>Bernadette Rodriguez, FSS Project Coordinator</b> | <b>Jul</b> | <b>Aug</b> | <b>Sep</b> | <b>Oct</b> | <b>Nov</b> | <b>Dec</b> | <b>Jan</b> | <b>Feb</b> | <b>Mar</b> | <b>Apr</b> | <b>May</b> | <b>Jun</b> |
|--|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| No. of Section 8 Active FSS Contracts                | 38         | 37         | 36         | 38         | 38         |            |            |            |            |            |            |            |
| No. of Participants with escrow balances             | 8          | 7          | 6          | 8          | 8          |            |            |            |            |            |            |            |
| No. of New Section 8 FSS Contracts                   | 0          | 1          | 1          | 2          | 2          |            |            |            |            |            |            |            |
| Section 8 New Escrows Activated                      | 0          | 0          | 1          | 1          | 1          |            |            |            |            |            |            |            |
| Total Escrow Funds (S8)                              | 40,760     | 41,651     | 37,664     | 39,295     | 41,117     | December   |            |            |            |            |            |            |
| Section 8 FSS Graduated                              | 0          | 0          | 1          | 0          | 0          | Data       |            |            |            |            |            |            |
| Section 8 FSS Terminated                             | 0          | 1          | 0          | 0          | 0          | Not        |            |            |            |            |            |            |
| Transfers Program to Program                         | 0          | 0          | 0          | 0          | 0          | Available  |            |            |            |            |            |            |
| No. of Participants that ported out and absorbed     | 0          | 0          | 0          | 0          | 0          |            |            |            |            |            |            |            |
| No. of Participants that ported out but not absorbed | 0          | 0          | 0          | 0          | 0          |            |            |            |            |            |            |            |
| FSS Seminar - No. of People attended                 | 11         | 13         | 9          | 4          | 4          |            |            |            |            |            |            |            |
| FSS Seminar - No. of BCHD People attended            | 0          | 0          | 0          | 0          | 0          |            |            |            |            |            |            |            |
| PCC  | 0          | 0          | 0          | 0          | 0          |            |            |            |            |            |            |            |
| <b>Bernadette Rodriguez, FSS Project Coordinator</b> | <b>Jul</b> | <b>Aug</b> | <b>Sep</b> | <b>Oct</b> | <b>Nov</b> | <b>Dec</b> | <b>Jan</b> | <b>Feb</b> | <b>Mar</b> | <b>Apr</b> | <b>May</b> | <b>Jun</b> |
| No. of PH Active FSS Contracts                       | 5          | 5          | 5          | 5          | 5          |            |            |            |            |            |            |            |
| No. of Participants with escrow balances             | 0          | 1          | 1          | 1          | 1          |            |            |            |            |            |            |            |
| No. of New PH FSS Contracts                          | 1          | 0          | 0          | 0          | 0          |            |            |            |            |            |            |            |
| PH New Escrows Activated                             | 0          | 0          | 0          | 0          | 0          |            |            |            |            |            |            |            |
| Total Escrow Funds (PH)                              | 11,193     | 11,193     | 11,194     | 11,194     | 11,194     |            |            |            |            |            |            |            |
| PH FSS Graduated                                     | 0          | 0          | 0          | 0          | 0          |            |            |            |            |            |            |            |
| PH FSS Terminated                                    | 0          | 0          | 0          | 0          | 0          |            |            |            |            |            |            |            |
| Transfers Program to Program                         | 0          | 0          | 0          | 2          | 0          |            |            |            |            |            |            |            |
| FSS Seminars No. of people attended                  | 3          | 2          | 20         | 0          | 0          |            |            |            |            |            |            |            |
| PCC  | 0          | 0          | 0          | 0          | 0          |            |            |            |            |            |            |            |

# AHA Warehouse Inventory

## Dec-17

|          | Jul      | Aug      | Sep      | Oct      | Nov      | Dec | Jan | Feb | Mar | Apr | May | Jun | Total     | INV Bal         |
|----------|----------|----------|----------|----------|----------|-----|-----|-----|-----|-----|-----|-----|-----------|-----------------|
| Received | \$21,192 | \$36,050 | \$14,738 | \$20,021 | \$24,163 |     |     |     |     |     |     |     | \$116,164 | \$267,279       |
| Issued   | \$25,375 | \$27,472 | \$28,780 | \$23,339 | \$16,483 |     |     |     |     |     |     |     | \$121,450 | (\$121,450)     |
|          |          |          |          |          |          |     |     |     |     |     |     |     | \$5,286   | \$145,829       |
|          |          |          |          |          |          |     |     |     |     |     |     |     |           | current balance |



### **Deputy Director Notes December**

- 1) Public Housing vacancies are at 23 which represents a decrease. However, the positive news is that the YTD public housing PHAS Score is 96.03% which gives us 12 out of 16 points. Our current YTD rating is Standard. We must continue to be vigilant to keep this score.
- 2) Section 8 utilization continues on track and the department is preparing to implement the lottery in the next 90 days.
- 3) The FSS Report has been updated through November. December data will follow on the next production report.
- 4) Public Housing residents have been notified of the new AHA non-Smoking policy in writing. This policy will take effect on June 1, 2018. AHA is partnering with the American Lung Association during this change and hopes to receive certification by the American Lung Associate as Smoke Free.
- 5) The new Section 8 Landlord Portal continues to expand. This portal allows landlords to manage their Section 8 payments, inspections and compliance online.
- 6) A Security contractor has been hired to address needs at Embudo Towers.