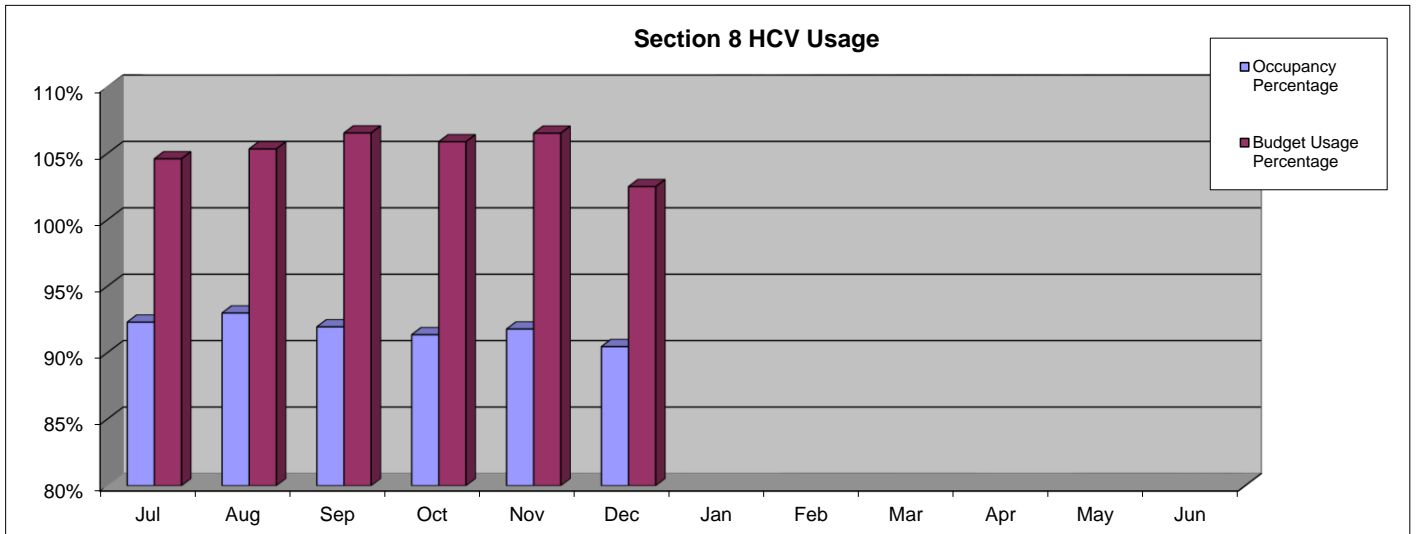


**Section 8
Production Report
Nov-17**

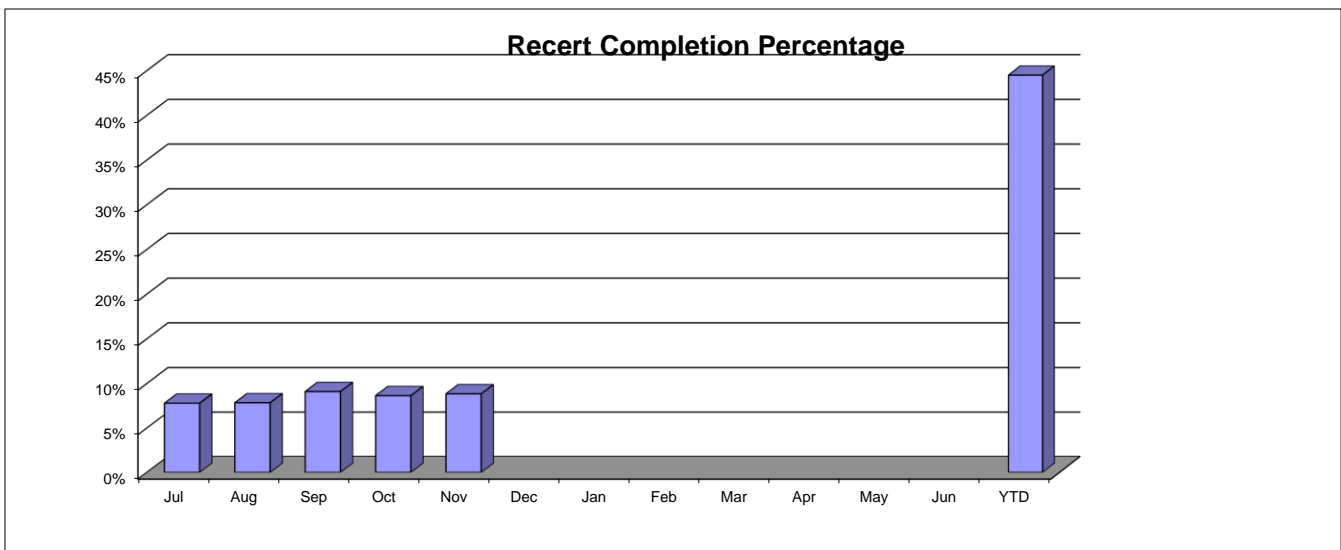
| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun |
|--------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-----|-----|-----|-----|-----|-----|
| Vouchers Assigned to AHA | 4230 | 4230 | 4230 | 4230 | 4230 | 4230 | | | | | | |
| Vouchers in Use | 3905 | 3934 | 3890 | 3865 | 3883 | 3827 | | | | | | |
| End of Participation | 18 | 8 | 18 | 19 | 21 | N/A | | | | | | |
| Budget Auth Available | \$1,889,510 | \$1,889,510 | \$1,889,510 | \$1,889,510 | \$1,889,510 | \$1,889,510 | | | | | | |
| Budget Auth In Use | \$1,976,695 | \$1,990,710 | \$2,013,426 | \$2,000,957 | \$2,013,111 | \$1,937,103 | | | | | | |
| Per Unit Cost | \$506 | \$506 | \$518 | \$518 | \$518 | \$506 | | | | | | |
| NRA Balance | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | | | | | | |
| UNA Balance | \$3,894,398 | \$4,181,500 | \$4,225,632 | \$4,225,632 | \$3,986,390 | Not Avail | | | | | | |
| HUD Held Reserve | \$1,009,508 | \$2,709,855 | \$2,709,855 | \$2,709,855 | \$2,709,855 | Not Avail | | | | | | |
| Vouchers In Process | 94 | 58 | 84 | 83 | 82 | 91 | | | | | | |
| Occupancy Percentage | 92% | 93% | 92% | 91% | 92% | 90% | | | | | | |
| Budget Usage Percentage | 105% | 105% | 107% | 106% | 107% | 103% | | | | | | |



**Section 8 Recertifications
Total Scheduled for**

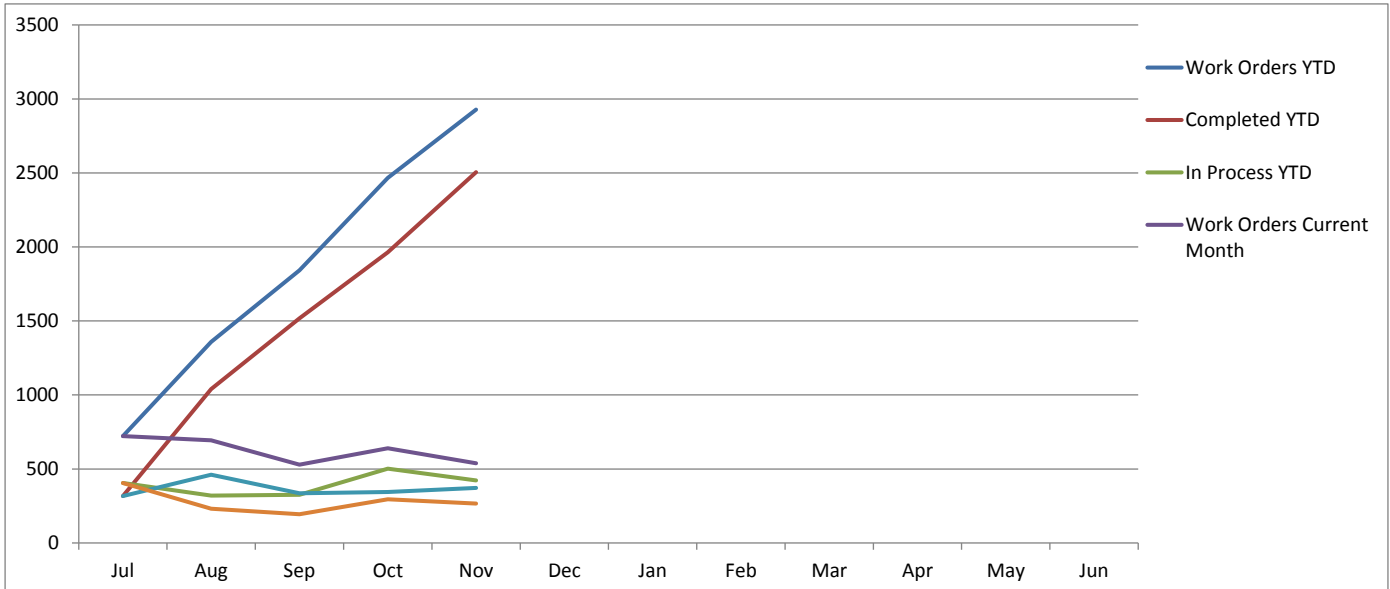
3902

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | YTD |
|---------------------|------|------|------|------|------|-----|-----|-----|-----|-----|-----|-----|------|
| Completion % | 8% | 8% | 9% | 9% | 9% | | | | | | | | 44% |
| Recerts Completed | 304 | 306 | 355 | 337 | 345 | | | | | | | | 1647 |
| PIC Submission Rate | 100% | 100% | 102% | 102% | 102% | | | | | | | | |



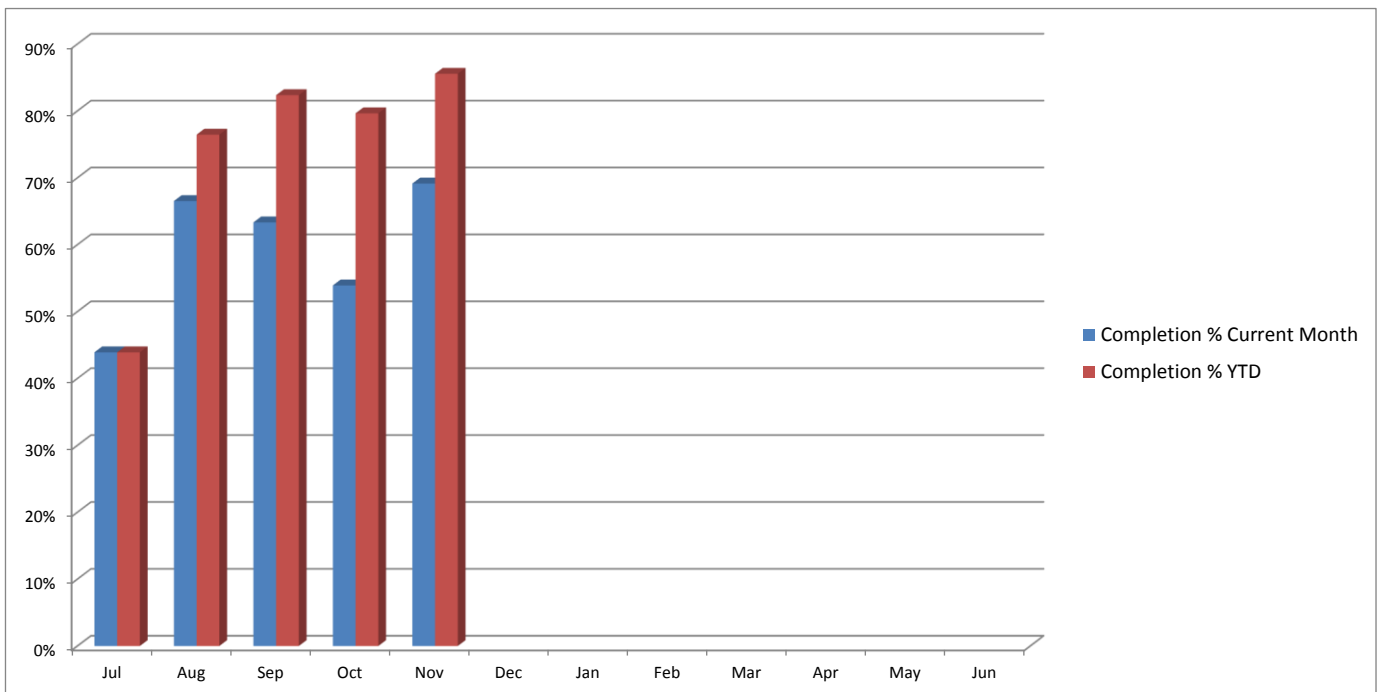
Maintenance Department Work Orders Nov-17

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun |
|--------------------------------|------|------|------|------|------|-----|-----|-----|-----|-----|-----|-----|
| Work Orders YTD | 722 | 1359 | 1842 | 2466 | 2928 | | | | | | | |
| Completed YTD | 317 | 1039 | 1517 | 1964 | 2505 | | | | | | | |
| In Process YTD | 405 | 320 | 325 | 502 | 423 | | | | | | | |
| Work Orders Current Month | 722 | 693 | 529 | 640 | 538 | | | | | | | |
| Completed Current Month | 317 | 461 | 335 | 345 | 372 | | | | | | | |
| In Process Current Month | 405 | 232 | 194 | 295 | 266 | | | | | | | |
| Average Completion Time (Days) | 13.6 | 8.6 | 8.4 | 7.6 | 8.6 | | | | | | | |



Completion Percentage Data

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun |
|----------------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Completion % Current Month | 44% | 67% | 63% | 54% | 69% | | | | | | | |
| Completion % YTD | 44% | 76% | 82% | 80% | 86% | | | | | | | |



ALBUQUERQUE HOUSING AUTHORITY

CRIME DATA BY TYPE

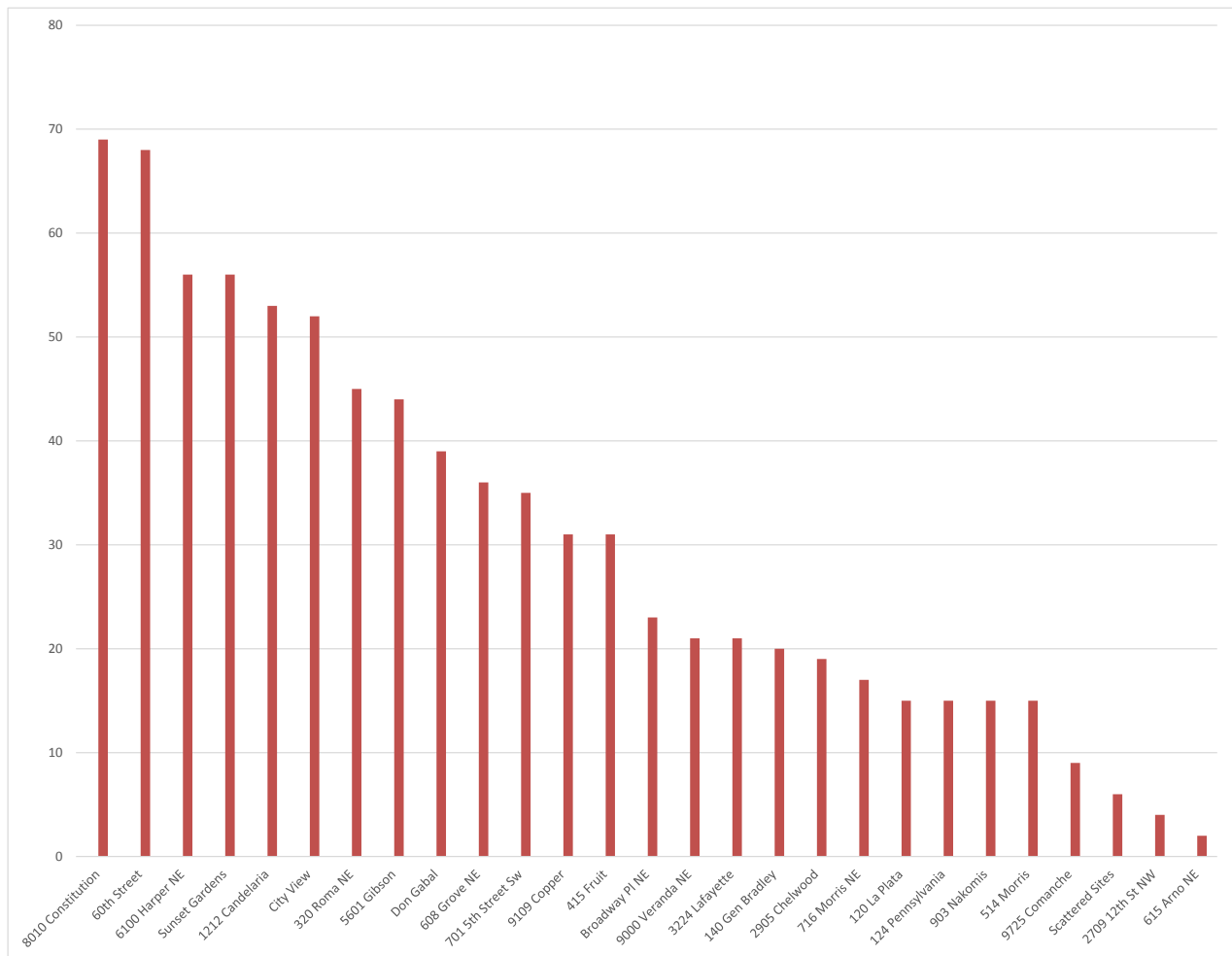
Nov-17

| Code | TYPE | YTD | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun |
|-------|-----------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 31 | Susp Person/Veh | 162 | 39 | 35 | 27 | 35 | 26 | | | | | | | |
| 39 | Disturbance | 136 | 36 | 33 | 22 | 25 | 20 | | | | | | | |
| 15 | Family Dispute | 96 | 28 | 20 | 17 | 16 | 15 | | | | | | | |
| 25 | Contact | 58 | 12 | 18 | 13 | 8 | 7 | | | | | | | |
| 10 | Welfare Check | 38 | 7 | 7 | 9 | 8 | 7 | | | | | | | |
| | Cime Scene Invest. | 33 | 11 | 5 | 6 | 6 | 5 | | | | | | | |
| 8 | Suicide | 24 | 1 | 11 | 7 | 3 | 2 | | | | | | | |
| 31 | Stolen Vehicle Found | 19 | 8 | 2 | 5 | 2 | 2 | | | | | | | |
| 10 | P Watch | 36 | 3 | 6 | 6 | 9 | 12 | | | | | | | |
| 27-7 | Auto Theft | 17 | 4 | 5 | 3 | 2 | 3 | | | | | | | |
| 27-6 | Theft, Fraud Embezz | 16 | 4 | 4 | 2 | 4 | 2 | | | | | | | |
| 27-5A | Burglarly Auto | 15 | 3 | 4 | 3 | 1 | 4 | | | | | | | |
| 24 | Direct Traffic | 15 | 3 | 1 | 5 | 2 | 4 | | | | | | | |
| 41 | Neighbor Trouble | 14 | 4 | 4 | 0 | 5 | 1 | | | | | | | |
| 51 | Message for Delivery | 13 | 2 | 4 | 2 | 4 | 1 | | | | | | | |
| 27 | Investigation of | 9 | 2 | 4 | 2 | 1 | 0 | | | | | | | |
| 38 | Vandalism | 12 | 4 | 2 | 1 | 1 | 4 | | | | | | | |
| 28 | Mising Person | 16 | 2 | 0 | 5 | 5 | 4 | | | | | | | |
| 27-5I | Burglary Residential | 11 | 3 | 2 | 1 | 4 | 1 | | | | | | | |
| 44 | Traffic acc no injury | 7 | 2 | 1 | 3 | 0 | 1 | | | | | | | |
| | DV Escort | 6 | 2 | 1 | 3 | 0 | 0 | | | | | | | |
| 39-3 | Shots Fired | 7 | 3 | 1 | 1 | 0 | 2 | | | | | | | |
| 27-4 | Agr Assault | 8 | 1 | 2 | 1 | 4 | 0 | | | | | | | |
| | Animal Call | 4 | 2 | 0 | 1 | 0 | 1 | | | | | | | |
| | Behavioral Health | 4 | 0 | 1 | 2 | 1 | 0 | | | | | | | |
| 30 | Juvenile Call | 7 | 1 | 1 | 0 | 4 | 1 | | | | | | | |
| 39-2 | Loud Party | 3 | 1 | 0 | 1 | 1 | 0 | | | | | | | |
| 52 | Audible Alarm | 6 | 1 | 0 | 1 | 1 | 3 | | | | | | | |
| 31-1 | E911 Hangup | 3 | 0 | 1 | 1 | 0 | 1 | | | | | | | |
| 39-1 | Loud Music | 7 | 0 | 0 | 2 | 0 | 5 | | | | | | | |
| | Narcotics | 1 | 1 | 0 | 0 | 0 | 0 | | | | | | | |
| 28 | Missing Per BOLO | 6 | 0 | 1 | 0 | 5 | 0 | | | | | | | |
| | Wanted Person | 2 | 0 | 0 | 1 | 1 | 0 | | | | | | | |
| 64 | Field Investigation | 0 | 0 | 0 | 0 | 0 | 0 | | | | | | | |
| 27-7 | Auto Theft BOLO | 0 | 0 | 0 | 0 | 0 | 0 | | | | | | | |
| 31 | Mental Patient | 1 | 0 | 0 | 0 | 1 | 0 | | | | | | | |
| | Forgery CC Check | 0 | 0 | 0 | 0 | 0 | 0 | | | | | | | |
| 37 | Fight in Progress | 0 | 0 | 0 | 0 | 0 | 0 | | | | | | | |
| | Stabbing | 0 | 0 | 0 | 0 | 0 | 0 | | | | | | | |
| | Chiefs Overtime | 2 | 0 | 0 | 0 | 2 | 0 | | | | | | | |
| 46 | Repo/Tow | 0 | 0 | 0 | 0 | 0 | 0 | | | | | | | |
| | Acc w/o injury | 0 | 0 | 0 | 0 | 0 | 0 | | | | | | | |
| | Panhandlers | 0 | 0 | 0 | 0 | 0 | 0 | | | | | | | |
| | Auto/Car Jacking | 0 | 0 | 0 | 0 | 0 | 0 | | | | | | | |
| | DOA | 0 | 0 | 0 | 0 | 0 | 0 | | | | | | | |
| | Shooting | 0 | 0 | 0 | 0 | 0 | 0 | | | | | | | |
| | Fight in Progress | 1 | 0 | 0 | 0 | 0 | 1 | | | | | | | |
| | Prowler | 0 | 0 | 0 | 0 | 0 | 0 | | | | | | | |
| 23 | Sex offense | 1 | 0 | 0 | 0 | 1 | 0 | | | | | | | |
| | Drunk Driver | 1 | 0 | 0 | 0 | 0 | 1 | | | | | | | |
| | Armed Robery | 0 | 0 | 0 | 0 | 0 | 0 | | | | | | | |
| | Cover Assistance | 0 | 0 | 0 | 0 | 0 | 0 | | | | | | | |
| | Armed Robery | 0 | 0 | 0 | 0 | 0 | 0 | | | | | | | |
| | TOTAL | | 190 | 176 | 153 | 162 | 136 | | | | | | | |

**Albuquerque Police Department
Calls for Service Public Housing
17-Nov**

Month of Fiscal Year 5

| | Police Calls Per Site | | | | | | | | | | | | Units | AVG CTU | |
|-------------------|-----------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|------------|------|
| | YTD | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | | | Jun |
| 8010 Constitution | 69 | 14 | 8 | 13 | 17 | 17 | | | | | | | | 101 | 0.14 |
| 60th Street | 68 | 13 | 15 | 15 | 20 | 5 | | | | | | | | 42 | 0.32 |
| 6100 Harper NE | 56 | 8 | 18 | 8 | 15 | 7 | | | | | | | | 59 | 0.19 |
| Sunset Gardens | 56 | 14 | 7 | 10 | 10 | 15 | | | | | | | | 58 | 0.19 |
| 1212 Candelaria | 53 | 9 | 15 | 9 | 6 | 14 | | | | | | | | 50 | 0.21 |
| City View | 52 | 11 | 8 | 11 | 10 | 12 | | | | | | | | 50 | 0.21 |
| 320 Roma NE | 45 | 13 | 6 | 12 | 9 | 5 | | | | | | | | 50 | 0.18 |
| 5601 Gibson | 44 | 3 | 16 | 9 | 10 | 6 | | | | | | | | 62 | 0.14 |
| Don Gabal | 39 | 3 | 4 | 9 | 16 | 7 | | | | | | | | 31 | 0.25 |
| 608 Grove NE | 36 | 14 | 7 | 5 | 4 | 6 | | | | | | | | 18 | 0.40 |
| 701 5th Street Sw | 35 | 11 | 9 | 5 | 7 | 3 | | | | | | | | 60 | 0.12 |
| 9109 Copper | 31 | 8 | 4 | 8 | 10 | 1 | | | | | | | | 48 | 0.13 |
| 415 Fruit | 31 | 11 | 8 | 4 | 2 | 6 | | | | | | | | 38 | 0.16 |
| Broadway Pl NE | 23 | 3 | 14 | 1 | 5 | 0 | | | | | | | | 30 | 0.15 |
| 9000 Veranda NE | 21 | 6 | 6 | 6 | 3 | 0 | | | | | | | | 35 | 0.12 |
| 3224 Lafayette | 21 | 4 | 5 | 4 | 1 | 7 | | | | | | | | 18 | 0.23 |
| 140 Gen Bradley | 20 | 8 | 2 | 5 | 0 | 5 | | | | | | | | 14 | 0.29 |
| 2905 Chelwood | 19 | 8 | 4 | 4 | 2 | 1 | | | | | | | | 25 | 0.15 |
| 716 Morris NE | 17 | 7 | 4 | 0 | 3 | 3 | | | | | | | | 14 | 0.24 |
| 120 La Plata | 15 | 9 | 2 | 2 | 2 | 0 | | | | | | | | 32 | 0.09 |
| 124 Pennsylvania | 15 | 5 | 5 | 2 | 1 | 2 | | | | | | | | 20 | 0.15 |
| 903 Nakomis | 15 | 1 | 4 | 4 | 3 | 3 | | | | | | | | 16 | 0.19 |
| 514 Morris | 15 | 0 | 1 | 2 | 2 | 10 | | | | | | | | 24 | 0.13 |
| 9725 Comanche | 9 | 5 | 2 | 1 | 1 | 0 | | | | | | | | 20 | 0.09 |
| Scattered Sites | 6 | 1 | 1 | 1 | 2 | 1 | | | | | | | | 8 | 0.15 |
| 2709 12th St NW | 4 | 1 | 1 | 1 | 1 | 0 | | | | | | | | 22 | 0.04 |
| 615 Arno NE | 2 | 0 | 0 | 2 | 0 | 0 | | | | | | | | 8 | 0.05 |



Section 8 Inspections

Nov-17

Section 8

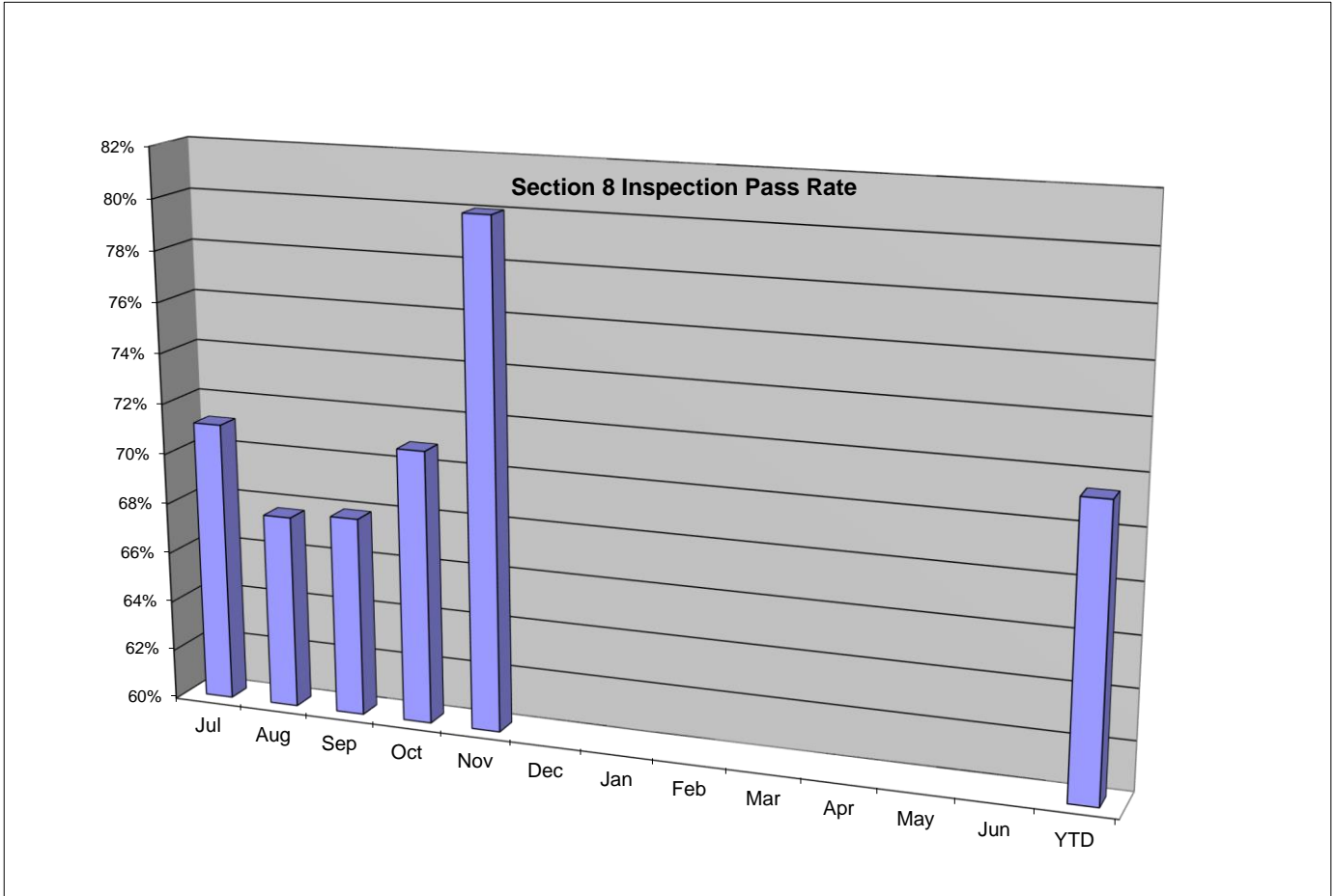
Inspection Summary

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | YTD |
|-----------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|------|
| Inspections Conducted | 565 | 681 | 639 | 508 | 616 | | | | | | | | 3009 |
| Inspections Passed | 402 | 461 | 434 | 360 | 493 | | | | | | | | 2150 |
| Inspections Failed | 163 | 220 | 205 | 148 | 123 | | | | | | | | 859 |

Section 8

FY2015

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | YTD |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Pass Rate: | 71% | 68% | 68% | 71% | 80% | | | | | | | | 71% |



Summary of Report It Hotline

Nov-17

| Report Date | Incident Type | Incident Detail | Location | Actions Taken | Status |
|-------------|------------------------|---|----------------|---|--------|
| 11/17/17 | Fraud, Waste and Abuse | Reported for living years with boyfriend ** and nothing has been done about it. They live off the tax payers' dime. Driving new cars, spending all kinds of cash dining, shopping, purses, jewelry & not living high on the hog like the pigs they are. I'm giving 5 working days to see what happens then I'm going to report to the Governor's office, the local news channels, the senator's offices. We're tired of free loaders! | Laurelwood NW | Under Investigation by Section 8 Dept | |
| 11/13/17 | Concern | Tenant is constantly screaming & yelling at her kids. I believe the kids have already been taken away once by CYFD. I constantly see men coming and going. Someone needs to investigate what is going on in that home. | Espanola St NE | Tenant at Espanola St NE used to be an AHA tenant, moved out 1/31/17. Now a BCHD client has moved in, per landlord. Landlord says that he visits the property weekly to make repairs & supervises the tenants & no unauthorized men are living at the unit currently. Landlord says the complaint is bogus. | |
| 11/6/17 | Fraud, Waste and Abuse | ** has been living with her husband to be ** for 6 years in Laurelwood NW. She's been on S8 since before they got together & she never reported that he lives with her. She has no job, lives on S8, gets high dollars of food stamps, drives a brand new Lexus that ** pays for & he also has a new car cause he lives free on her S8. They go on all sorts of shopping sprees, look at their social media. While the rest of us pay our bills, they abuse the system and use the tax payers' money to get free stuff. I'm tired of the abuse she's never worked a day that I've known her but she has her boyfriend paying while she's lying to S8, food stamps & medicaid. This is absolutely true she needs to be kicked off & be found guilty and forced to pay all this back. | Laurelwood NW | Under Investigation by Section 8 Dept. | |

| | | | | | |
|---------|------------------------|--|--------------|---|----------|
| 11/6/17 | Fraud, Waste and Abuse | <p>There people living in house that are unauthorized. I live across the street & know firsthand They have 6 or 7 dogs and smoke weed in the house. The ladies daughters live in the home an there every day all day and pay her to live there every month the boyfriend is a felon living there and he pays her supposedly every month to live there She also gets their food stamps and her son that is on the lease and in the S8 paper work I heard he doesn't even have a room but her daughters do. And he's authorized to live there and they are not. The woman** uses the place as a way to get paid every month & is mooching off the government when there is real families in need that would honestly need it & not use it to make a profit I had to move cuz there always cops there and I could always hear them fighting from across the street loud The two chicks that are living there pay her an each have their own room and the son is on the lease doesn't have a room! Her boyfriend that's a gang members and felons lives there.</p> | 55th St SW | <p>Unit at 55th St SW is private property (not owned by AHA. It is not part of the AHA section 8 HCV program. Bernalillo County Property Tax records list the owners as: Complaint forwarded to Bernalillo County Housing Department (BCHD) 11/6/17 to see if they might be funded the unit in their HCV program.</p> | archived |
| 11/2/17 | Other | <p>I am having a problem with a case worker. His name is Tony Duran. I need someone from the Housing Authority to help me. I only speak Spanish.</p> | Nambe Ave NE | <p>complaint forwarded by email to direct supervisor of Mr. Duran. Supervisor also is a fluent Spanish speaker and will call the tenant for more information. The tenant's rent increased in September and then she failed to pay any rent to AHA until October 9, when she finally paid the rent due on 9-1-2017. As of Nov. 2, 2017, she now is past due on paying rent for both October and Nov. 2017. Tenant might be served soon with a 14 day notice of non-payment of rent, to demand payment to AHA in full, or else AHA may file a lawsuit to terminate the lease and evict the tenant for failure to pay rent in full and on time to AHA.</p> | |

FSS Program

Nov-17

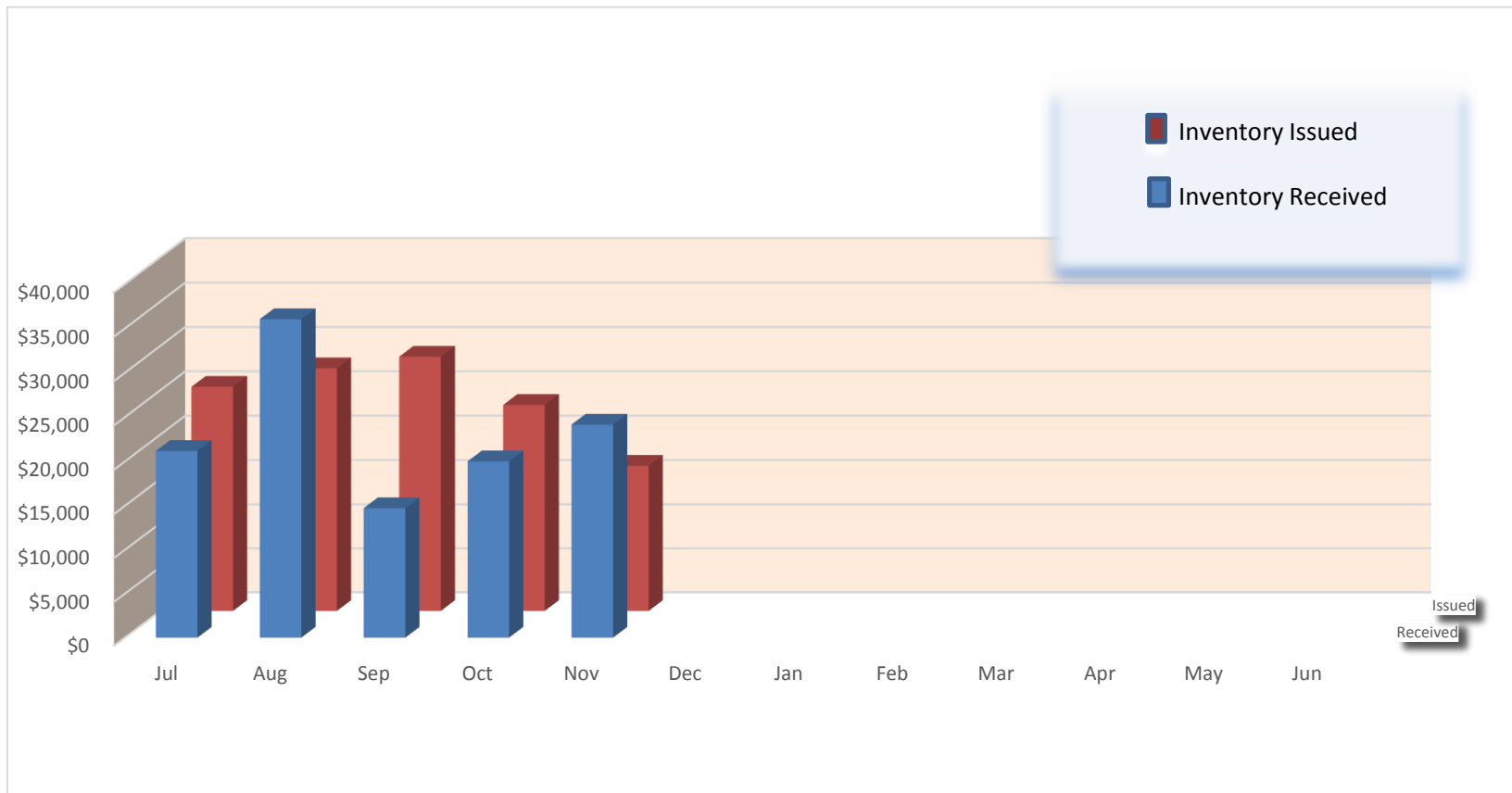
| Bernadette Rodriguez, FSS Project Coordinator | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun |
|--|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| No. of Section 8 Active FSS Contracts | 38 | 37 | 36 | 38 | 38 | | | | | | | |
| No. of Participants with escrow balances | 8 | 7 | 6 | 8 | 8 | | | | | | | |
| No. of New Section 8 FSS Contracts | 0 | 1 | 1 | 2 | 2 | | | | | | | |
| Section 8 New Escrows Activated | 0 | 0 | 1 | 1 | 1 | | | | | | | |
| Total Escrow Funds (S8) | 40,760 | 41,651 | 37,664 | 39,295 | 41,117 | | | | | | | |
| Section 8 FSS Graduated | 0 | 0 | 1 | 0 | 0 | | | | | | | |
| Section 8 FSS Terminated | 0 | 1 | 0 | 0 | 0 | | | | | | | |
| Transfers Program to Program | 0 | 0 | 0 | 0 | 0 | | | | | | | |
| No. of Participants that ported out and absorbed | 0 | 0 | 0 | 0 | 0 | | | | | | | |
| No. of Participants that ported out but not absorbed | 0 | 0 | 0 | 0 | 0 | | | | | | | |
| FSS Seminar - No. of People attended | 11 | 13 | 9 | 4 | 4 | | | | | | | |
| FSS Seminar - No. of BCHD People attended | 0 | 0 | 0 | 0 | 0 | | | | | | | |
| PCC | 0 | 0 | 0 | 0 | 0 | | | | | | | |

| Bernadette Rodriguez, FSS Project Coordinator | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun |
|--|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| No. of PH Active FSS Contracts | 5 | 5 | 5 | 5 | 5 | | | | | | | |
| No. of Participants with escrow balances | 0 | 1 | 1 | 1 | 1 | | | | | | | |
| No. of New PH FSS Contracts | 1 | 0 | 0 | 0 | 0 | | | | | | | |
| PH New Escrows Activated | 0 | 0 | 0 | 0 | 0 | | | | | | | |
| Total Escrow Funds (PH) | 11,193 | 11,193 | 11,194 | 11,194 | 11,194 | | | | | | | |
| PH FSS Graduated | 0 | 0 | 0 | 0 | 0 | | | | | | | |
| PH FSS Terminated | 0 | 0 | 0 | 0 | 0 | | | | | | | |
| Transfers Program to Program | 0 | 0 | 0 | 2 | 0 | | | | | | | |
| FSS Seminars No. of people attended | 3 | 2 | 20 | 0 | 0 | | | | | | | |
| PCC | 0 | 0 | 0 | 0 | 0 | | | | | | | |

AHA Warehouse Inventory

Nov-17

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | Total | INV Bal |
|-----------------|----------|----------|----------|----------|----------|-----|-----|-----|-----|-----|-----|-----|----------------|--------------------|
| Received | \$21,192 | \$36,050 | \$14,738 | \$20,021 | \$24,163 | | | | | | | | \$116,164 | \$267,279 |
| Issued | \$25,375 | \$27,472 | \$28,780 | \$23,339 | \$16,483 | | | | | | | | \$121,450 | (\$121,450) |
| | | | | | | | | | | | | | <u>\$5,286</u> | <u>\$145,829</u> |
| | | | | | | | | | | | | | | current balance |



Deputy Director Notes November 2017

1) Public Housing vacancies are at 32 which represents a small increase. However, the positive news is that the YTD public housing PHAS Score is 96.3% which gives us 12 out of 16 points. Our current YTD rating is Standard.

2) Section 8 utilization continues on track and the department is preparing to implement the lottery in the next 90 days.

3) The FSS Report has been updated through November and represents the most current information we have available.

4) Public Housing residents have been notified of the new AHA non-Smoking policy in writing. This policy will take effect on June 1, 2018. AHA is partnering with the American Lung Association during this change and hopes to receive certification by the American Lung Associate as Smoke Free.

5) The new Section 8 Landlord Portal continues to expand. This portal allows landlords to manage their Section 8 payments, inspections and compliance online.