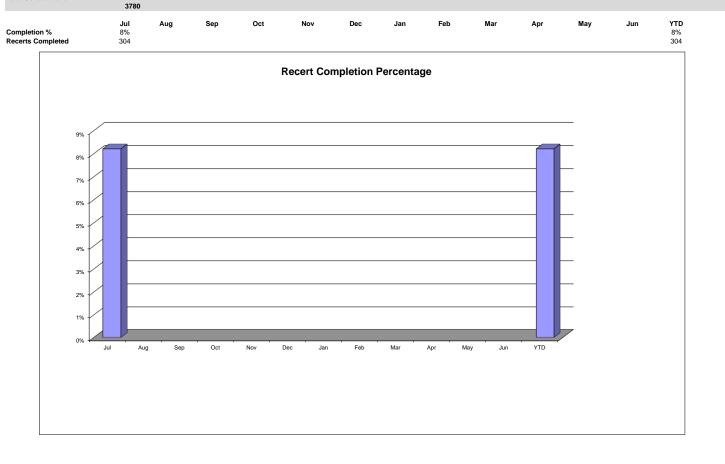
Production Snapshot Report Jul-17 4152 4152 **Public Housing** May Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr Jun Total Public Housing Units 953 Public Housing Units Online 952 Percentage of Units Online 99.90% Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun Occupancy Rate: 96.22% Public Housing Units Vacant 36 Total Public Housing Units 952 100.00% 99.00% 98.00% 97.00% 96.00% 95.00% 94.00% 93.00% 92.00% 91.00% 90.00% ■Jul ■Aug ■Sep ■Oct ■Nov ■Dec ■Jan ■Feb ■Mar ■Apr ■May ■Jun Jul Sep Oct Nov Dec Jan Feb Mar Apr Мау Jun YTD Aug Number of Recertifications 953 953 Recertifications Due 45 45 Recertifications Completed 45 45 Late Recertifications 0 0 4.72% Percentage Complete 5% Accounts Receivable Jul Aug Sep Dec Feb May Oct Nov Jan Mar Jun Apr Current Month Rent Uncollected \$31,195 \$20,544 Balances Over 30 Days Old Balalances Over 60 Days Old \$14,442 Balances Over 90 Days Old \$40,668 Vacated Tenants Accounts With Balances \$23,945 Written Off/rent" \$0 Monthly Rent Roll \$186,094 Collection Rate (Current Month): 83% \$35,000 ---Current Month Rent Uncollected \$30,000 ──Vacated Tenants Accounts With Balances \$25,000 \$20,000 \$15,000 \$10,000 \$5,000 \$0 Jul Aug Sep Oct Dec Feb Mar Apr May Jun **PH Activity** Dec Feb Mar Мау YTD Jul Aug Sep Oct Nov Jan Apr Jun Move-Ins Move-Outs 10 Evictions Applicants in Process 40

Albuquerque Housing Authority

Production Report Jul-17													
Vouchers Assigned to AHA Vouchers in Use Ind of Participation Budget Auth Available sudget Auth In Use INA Balance Vouchers In Process		Jul 4162 3761 18 \$1,829,341 \$1,836,533 \$988,181 165	Aug 4162 3801 23 \$1,829,341 \$1,851,109 \$1,019,897 138	\$ep 4162 3786 20 \$1,829,341 \$1,857,989 \$1,012,038 169	Oct 4162 3798 19 \$1,829,341 \$1,839,600 \$1,011,976 211	Nov 4162 3835 14 \$1,829,341 \$1,910,363 \$696,286 231	Dec 4162 3886 21 \$1,829,341 \$1,887,604 \$621,830 213	Jan 4162 3899 32 \$1,829,341 \$1,936,825 \$550,303 211	Feb 4162 3956 34 \$1,829,341 \$1,944,078 \$426,486 195	Mar 4162 3974 26 \$1,829,341 \$1,957,853 \$321,000 161	Apr 4162 3956 27 \$1,829,341 \$2,030,689 \$242,873 157	May 4162 3927 26 \$1,829,341 \$1,987,485 \$139,499 173	Jun 4162 3919 15 \$1,829,341 \$1,931,477 \$71,496 113
Occupancy Percentage Budget Usage Percentage		Jul 90% 100%	Aug 91% 101%	Sep 91% 102%	Oct 91% 101%	Nov 92% 104%	Dec 93% 103%	Jan 94% 106%	Feb 95% 106%	Mar 95% 107%	Apr 95% 111%	May 94% 109%	Jun 94% 106%
					Sec	ction 8 HC\	/ Usage						
120%												■Occupancy Pe	rcentage
100%	1											■ Budget Usage	Percentage
80%													
60%													
40%													
20%													
0%	Jul	Aug S	Sep Oc	t Nov	Dec	Jan	Feb I	Mar Ap	or May	Jun			

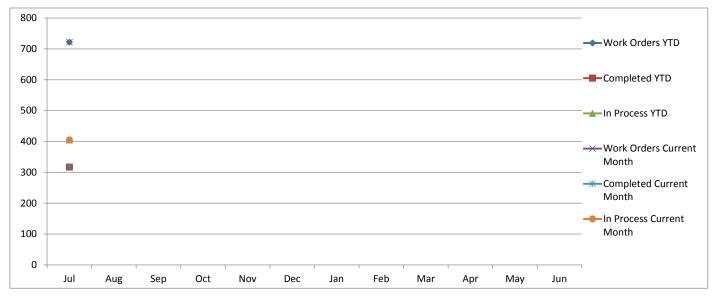
Section 8

Section 8 Recertifications Total Scheduled for

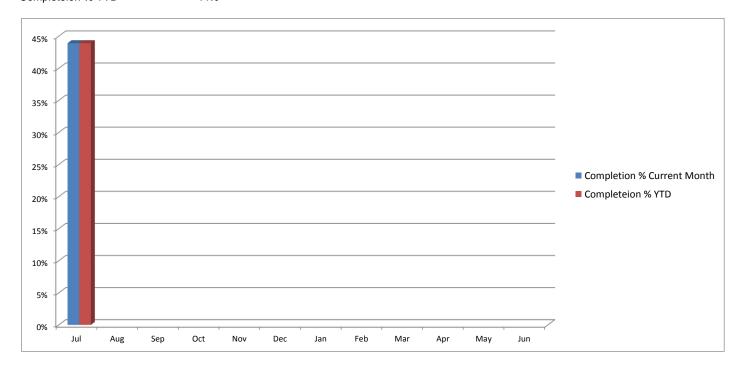


Maintenance Department Work Orders Jul-17

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Work Orders YTD	722											
Completed YTD	317											
In Process YTD	405											
Work Orders Current Month	722											
Completed Current Month	317											
In Process Current Month	405											
Avg Completion Time (Days)	13.6											



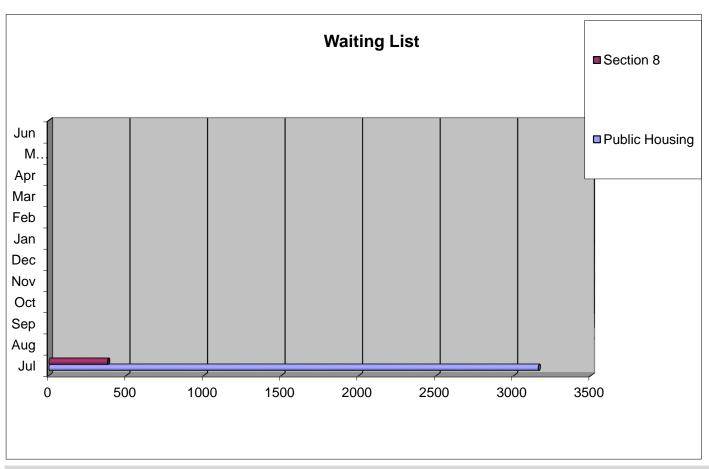
Completion Percentage Data Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun Completion % Current Month 44% Completeion % YTD 44%



INTAKE PRODUCTION REPORT Jul-17

Public Housing Waiting List	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Total	3157											
1BR	1255											
2BR	1090											
3BR	474											
4BR	237											
5BR	101											

Section 8 Waiting List	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
TOTAL	379											
1BR	141											
2BR	137											
3BR	86											
4BR	15											
5BR	0											



Intake													
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	YTD
Applications Recd	2												2
Vouchers Issued	14												14

ALBUQUERQUE HOUSING AUTHORITY CRIME DATA BY TYPE Jul_17

Jul-1	7											
Code	TYPE	YTD	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr
39	Disturbance	0										
31	Susp Person/Veh	0										
15	Family Dispute	0										
25	Contact	0										
10	Welfare Check	0										
10	P Watch	0										
38	Vandalism	0										
27-6	Theft, Fraud Embezz	0						_	_			
27-7	Auto Theft	0		AP	D Ca	alls f	or S	ervi	ce D	ata		
30	Juvenile Call	0		١.	/aa l	l 100 0 1	دا:د <i>،</i>	hla	مم	٠.		
64	Field Investigation	0		V	as L	JΠαν	/alla	bie	uue	ιο		
8	Suicide	0			ΑΡΙ) St	aff P	Being	_ງ ດກ			
	Cime Scene Invest.	0										
41	Neighbor Trouble	0		Va	cati	on f	or ti	ne fi	rst t	WO		
39-3	Shots Fired	0			14/6	a okc	in /	١٠٠٨١	ıct			
27-51	Burglary Residential	0			wt	EKS	111 /	۱ugu	15t.			
27-5A	Burglarly Auto	0										
28	Mising Person	0										
31	Stolen Vehicle Found Direct Traffic	0										
24		0										
27-4	Agr Assault	0										
39-1 44	Loud Music	0 0										
44 51	Traffic acc no injury Message for Delivery	0										
28	Missing Per BOLO	0										
20	Wanted Person	0										
27-7	Auto Theft BOLO	0										
	DV Escort	0										
39-2	Loud Party	0										
	Behavioral Health	0										
27	Investigation of	0										
31	Mental Patient	0										
31-1	E911 Hangup	0										
	Forgery CC Check	0										
37	Fight in Progress	0										
	Stabbing	0										
52	Audible Alarm	0										
	SWAT	0										
46	Repo/Tow	0										
	Acc w/o injury	0										
	Panhandlers	0										
	Auto/Car Jacking	0										
	DOA	0										
	Shooting	0										
	Fight in Progress	0										
	Animal Call	0										
22	Prowler	0										
23	Sex offense	0										
	Drunk Driver	0										
	Armed Robery Cover Assistance	0 0										
	Shooting	0										
	Armed Robery	0										
	Anneu Nobely	U										

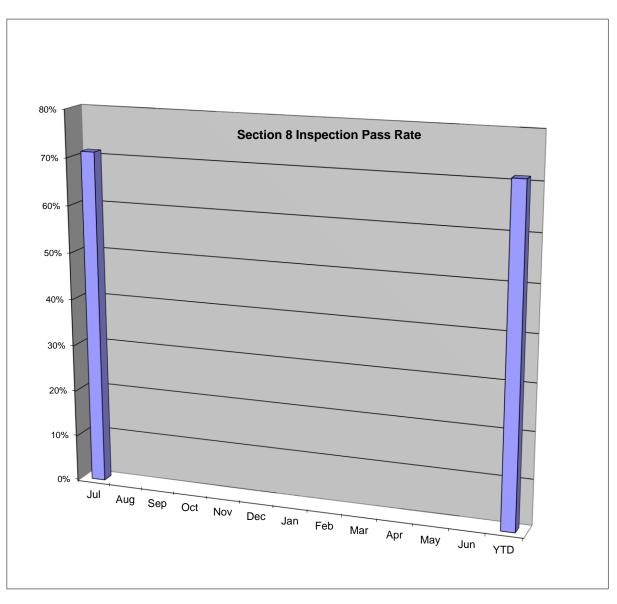
Albuquerque Police Department Calls for Service Public Housing Jul-17 Month of Fiscal Ye 1

Jui-17	IVIOIT	TOTTISCALTE		
		Police Calls Per Site		AVG CTU
	YTD	Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun	Units	
Sunset Gardens	0		58	0.00
60th Street	0		42	0.00
120 La Plata	0		32	0.00
8010 Constitution	0		101	0.00
320 Roma NE	0	APD Calls for Service	50	0.00
1212 Candelaria	0	APD Calls for Service	50	0.00
5601 Gibson	0	Data Mas Unavailable	62	0.00
City View	0	Data Was Unavailable	50	0.00
6100 Harper NE	0	L . ADD C. (CD.)	59	0.00
9109 Copper	0	due to APD Staff Being	48	0.00
415 Fruit	0		38	0.00
Don Gabal	0	on Vacation for the first	31	0.00
701 5th Street Sw	0		60	0.00
Broadway PI NE	0	two weeks in August.	30	0.00
608 Grove NE	0	two weeks in August.	18	0.00
124 Pennsylvania	0		20	0.00
9000 Veranda NE	0		35	0.00
3224 Lafayette	0		18	0.00
2905 Chelwood	0		25	0.00
514 Morris	0		24	0.00
716 Morris NE	0		14	0.00
140 Gen Bradley	0		14	0.00
9725 Comanche	0		20	0.00
2709 12th St NW	0		22	0.00
Scattered Sites	0		8	0.00
903 Nakomis	0		16	0.00
615 Arno NE	0		8	0.00

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Public Housing and Section 8 Inspections Jul-17

Public Housing Inspection Summary Total Inspections	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	YTD -
Move In Move Out Annual 90-Day Posting Notice Special Inspections Site Inspections	Informatio Not Yet Available												- - - - -
Section 8 Inspection Summary Inspections Conducted Inspections Passed InspectionsFailed	Jul 565 402 163	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	Мау	Jun	YTD 565 402 163
Section 8 Pass Rate:	Jul 71%	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	Мау	Jun	YTD 71%



Summary of Report It Hotline Jul-17

Report Date	Incident Type	Incident Detail	Location	Actions Taken	Status
7/27/2017	Safety / Health Related	There is a crazy amount of garbage being thrown on the ground in this apartment complex. There is everything from dirty diapers to broken glass. I was under the impression that someone is suppose to do inspections at here but it seems to only be getting worse.	6100 Harper	Forwarded to specialist, requesting a special inspection be conducted of the common area of the site. AHA is also planning to operate a leasing office at the site in the future that will be staffed part time by the Housing Specialist. Having on site management at the complex on a weekly basis will allow for staff to keep a closer eye on the common areas and to file work order requests for litter clean up as soon as they see trash piles forming outside. No person was named as the offender in this complaint from an unknown neighbor, so no lease enforcement action can be taken against any specific tenant for dumping litter in the common areas.	Report archived
7/20/2017	Fraud, Waste and Abuse	I would like to report **** for fraudulently receiving section 8 housing. *** her husband and her father all work and make a lot of money. This is not fair to those who actually need it. Please look into this.	no address	No match found in AHA tenant master database, no date of birth in NM courts records, no street address provided for rental unit, no contact information for caller. Unable to proceed for lack of detailed information.	Report archived
7/19/2017	Other	A woman, some boys & a teen girl. Plus tons of sketchy people in and out of the apartment may have been lots of partying. I'm not sure if she is on S8. Around Christmas there was a lot of commotion with the lady and the teen girl and she was gone up until recently. I'm not sure if drugs are being sold in that house or not and I don't want this area flooded with drugs and I think something shady is going on there. She looks like she is on drugs for sure.	Mountain Rd NW	No address in Tenmast, referred the complaint to the property manager. She agreed to investigate the rental tenant. No proof of any violations of the lease has been found by her. Case will now be closed for lack of jurisdiction since this is not AHA owned real estate and the tenant is not funded by AHA section 8 HCV.	Report archived
7/19/2017	Concern	The woman staying at has a homeless man sleeping in front of her house who is her drug dealer. The residents here are upset and afraid of this situation. Please look into this.	415 Fruit Ave NE	Unauthorized resident complaint made to AHA by unknown person. Forwarded to specialist for investigation. Complaint was likely made by a neighbor, the two neighboring households are in an ongoing feud. Only one person is listed by name on the lease for ** as an approved tenant, ** No adult men are listed on the lease as an approved resident.	Report being investigated

7/15/2017	Other	There has been a lot of vehicle vandalism here. I witnessed *** from apt *** putting something on the windshield of Margret's new car. Maybe *** is the one going around vandalizing vehicles.	Fruit Ave NE	Forwarded to specialist and note added to Tenmast. Complaint lacks needed details to do proper investigation, need date and time of incident, make and model of vehicle or license plate number, date, time, and names of specific victims, the alleged incidents of vandalism occurred and if APD was notified of any of the incidents. This case will be closed for lack of needed details and lack of way to follow up with unknown reporting party to ask for the details.	Report archived
7/13/2017	Fraud, Waste and Abuse	*** lives in the section 8 housing noted above. He has no qualifications for this program. He has no children, no disability, he is not a senior citizen and he is on DWI interlock system. His ex-wife cant qualify and **** Someone on the inside must have helped Felix get in.	Yucca Dr NW	No name, address or partial match in Tenmast, no reference to a specific apt number. Maybe the complaint is about *** who lives is a different unit number or maybe not? And maybe he has a Bernalillo County Housing Department Section 8 HCV, rather than an AHA issued HCV?	Report archived
7/12/2017	Concern	The woman living in S8 has many different people living there who are not supposed to be. One of the individuals living there told me that he and a woman are paying the occupant \$225.00 per month for a room. I hardly see these people leave the property. The man also told me that they smoke crack and are selling crystal meth. The woman living here also has a son who appears to be about 31/2 years old and he is still in diapers and it looks like they might be giving him shots of alcohol. I see cars coming and going and am upset by what is going on in this house. I have called the hotline one other time about this situation and I can't imagine that I am the only person concerned about it. Please send someone to investigate this situation.	Rhode Island St SE	Forwarded to specialist, requested special interim re- examination of household membership and income to see if the complaint is true or not.	Report being investigated

7/12/2017	Other	There is garbage and debris all over the property at the above location. There are many animals, children, and bad odors coming from the house. They must not have any utilities turned on, because there are extension cords and water hoses being run to another property. Someone needs to do something about this situation.	Summerfie Id PI SW	No name, address in Tenmast. The house is private property owned by: *** and that is the mailing address that BernCo Treasurer sends the property tax bill to each year. A housing code complaint will be forwarded to City, and a notice of the complaint to AHA will the forwarded to the landlord to home address listed on the property tax bill so he can investigate to see if it is true or not., 2) case reported to City of Albuquerque, as Housing Code Enforcement complaint on 7-13-2017 using the 3-1-1 app. See City case tracking number 3559013.	Report archived
7/7/2017	Other	Massive amount of trash strewn all over the front lawn. Old furniture, shopping carts and other types of trash. It's very upsetting for the neighbors who live here. Someone needs to get it cleaned up.	Maxine St NE	Complaint forwarded to private property owner, who will investigate to see if the complaint is true or not. AHA requested that the tenant caused Housing Quality Standards (HQS) violation be corrected and that the landlord send AHA a new photo showing the front yard as clean. The unit failed an HQS inspection in May 2017 and then passed in June 2017. The complaint was made in July 2017 that the unit is now again failing to meet HQS. Copy of email sent to S8 specialist.	Report being investigated
7/6/2017	Concern	5 adults and a handful of minor children live at ***. The adult mother of these adult children is **** Her adult daughter shot a firework at my car, when I got mad after catching her, she came across parking lot towards me to fight because I had the nerve to get anger for her adult daughters behavior. Police were called and I was given CAD ****** for this incident.	Lafayette Dr	Forwarded to specialist, and legal has requested for records from APD. AHA will investigate to see if the complaint is true or not.	Report being investigated

FSS Program Jul-17

Bernadette Rodriguez, FSS Project Coordinator	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
No. of Section 8 Active FSS Contracts	38											
No. of Participants with escrow balances	8											
No. of New Section 8 FSS Contracts	0											
Section 8 New Escrows Activated	0											
Total Escrow Funds (S8)	40,760											
Section 8 FSS Graduated	0											
Section 8 FSS Terminated	0											
Transfers Program to Program	0											
No. of Participants that ported out and absorbed	0											
No. of Participants that ported out but not absorbed	0											
FSS Seminar - No. of People attended	11											
FSS Seminar - No. of BCHD People attended	0											
PCC	0											
Bernadette Rodriguez, FSS Project Coordinator												
No. of PH Active FSS Contracts	5											
No. of Participants with escrow balances	0											
No. of New PH FSS Contracts	1											
PH New Escrows Activated	0											
Total Escrow Funds (PH)	11,193											
PH FSS Graduated	0											
PH FSS Terminated	0											
Transfers Program to Program	0											
FSS Seminars No. of people attended	3											
PCC	0											

AHA Warehouse Inventory Jul-17

Jul Total **INV** Bal Aug Sep Oct Nov Jan Mar May Jun Dec Feb Apr \$21,192 Received \$ 21,192 \$172,307 \$ 25,375 \$25,375 (\$25,375) Issued \$4,183 \$146,932

current balance



Deputy Director Notes July 2017

- 1) Public Housing vacancies are at 36 which marks a significant improvement over previous months. The Departmental goal is 20 vacant units per month. The Occupancy goal for public housing is 96%
- 2) Section 8 utilization has taken a slight dip as we work through the waiting list. Our goal in this process was to relieve some of the move outs from public housing to help with the vacancies.
- 3) The FSS Report has been updated through July and represents the most current information we have available.
- 4) Crime and calls for service data was not available due to APD staff being out of the office for the first two weeks in August.
- 5) The public housing inspection data is not available as we are transitioning to the Housing Specialists performing this task. Updated data will be available in the new fiscal year once the data is organized, reported and sorted.
- 6) The completion percentage and average amount of days a work order is open should be considered a caution item for the month of July with the goal of correcting these items in next month.