

•	DEPARTMENT MANUAL; P&P: Operations	
POLICY & PROCEDURE # 1.37	DATE OF ISSUE: 02/17/2020	EFFECTIVE DATE: 02/28/2020
SUBJECT: School Resource Officer	ISSUING AUTHORITY: Chief Richard Burrows	
REFERENCE(S): Massachusetts Police Accreditation Commission # 44.2.4	NEWX_AMENDSRESCINDS	

I. PURPOSE

The purpose of this directive is to provide guidelines regarding the School Resource Officer's (SRO) role and responsibilities. The SRO program is designed to provide school administrators and staff with law enforcement resources and expertise in order to maintain safety and order in the school environment. The program is also intended to reduce juvenile delinquency and promote positive behavior from students, as well as provide delinquency prevention, mentoring and a positive role model to students.

II. POLICY [44.2.4]

- A. It will be the policy of the Acton Police Department to maintain a School Liaison Program with law enforcement presence on all of the Acton Boxborough school campuses.
- B. All SROs shall serve as liaisons between the faculty and students of their respective schools and the Department. An SRO's assigned school building, grounds and surroundings shall serve as their assigned patrol area. An on-duty SRO shall have primary responsibilities for handling calls for service and coordinating the response of other police and emergency resources to their assigned school(s).
- C. If an SRO is on-duty and available, they should respond and if practicable, assume the role of primary investigator in incidents concerning a juvenile(s).
- D. Any patrol officer or detective needing to contact a student(s) at any of the above-noted schools should coordinate their activities with the on-duty SRO.

- E. If resources allow SROs are encouraged to attend all school social and sporting events, school council and PTO meetings. SROs may accompany school groups on appropriate field trips. The SRO will notify their supervisor prior to taking part in any trip outside of the Town of Acton.
- F. At the discretion of the Chief of Police and School Administration SROs are authorized to wear civilian clothing or the assigned patrol uniform in compliance with the Department's Uniform Policy (Policy 1.10).

III. DUTIES

The SRO will operate in cooperation with school staff, but shall not interfere in school matters. School authorities should handle the infractions of school rules and policies. The SRO shall be available for assistance and consultation regarding these matters; however, school officials maintain responsibility for the enforcement of school rules and regulations.

The SRO's primary duties are to:

- A. Address crime and disorder problems, drug activity, gangs, violence and other activities that adversely affect the proper learning environment of their assigned schools.
- B. Work closely with the school department and other agencies needing assistance with students.
- C. Educate students on alcohol, drug and tobacco awareness, crime prevention and safety, conflict resolution and mediation, and the law enforcement profession.
- D. Offer information to other department members about school crime and delinquency problems.
- E. Provide security at school events.
- F. Provide on-site emergency response to safety threats or disasters, and
- G. Searches of students or their effects will follow department guidelines.

Within their role of advisor to the school, SROs may:

- A. Counsel or mentor students, and make appropriate referrals to community programs, social service agencies and/or in-school programs.
- B. Act as a liaison to parents and parent groups, school staff and community leaders.
- C. Communicate openly with students regarding rights, responsibilities, concerns and unacceptable behavior.
- D. In cases of an "Administrative Search" by school officials, the SRO should not be involved unless specifically requested to do so by school officials to provide security, protection or proper handling of evidence or contraband. Such searches shall be at the direction and control of school officials.

IV. RESPONSE TO CALLS

SROs are expected to respond to criminal activity and calls for service at the schools when they are working, unless already engaged in a call. All calls for service shall be properly documented in the CAD system.

SROs will follow applicable department policies when investigating a crime or responding to a call for service on school grounds. SROs responding to calls for service or investigating criminal activity at a school will make every effort to inform the school's principal of the incident(s) as soon as possible.

V. PROHIBITED CONDUCT

An SRO will not arrange or schedule a private off-campus meeting with a student unless the SRO's supervisor approves such activity.

SROs shall not transport students in their personal vehicles.

VI. CUSTODY SITUATIONS

Any SRO taking a student into custody on school grounds shall:

- A. Follow all applicable department policies for detainee custody and transportation
- B. Notify the school's principal prior to the arrest whenever practical, or as soon as possible after the arrest is made
- C. Ensure that the student's parent or guardian is notified where the student is 17 years of age or younger.

VII. TRAINING

Recognizing the specialized nature of their duties, the Department will send officers assigned to any SRO position to an approved SRO training program whenever possible. SROs will attend all other required Department Training.

SCHOOL RESOURCE OFFICER INFORMATION

History: Manual I, Section III.