

**IMMEDIATE DISCLOSURE REQUEST - Jan 3, 2020**

Pursuant to the CPRA and SF Sunshine Ordinance

This is an Immediate Disclosure Request (SFAC 67.25(a)) for the records numbered below. A response is required by **Jan. 6, 2020**. Rolling records responses are requested (SFAC 67.25(d)). Please provide only those records not requiring fees - and a required notice of in-person inspection of fee-based records. **We do not want mere URLs; do not print and scan; we want exact copies (Gov Code 6253(b)).**

We are now verifying your jurisdiction's compliance with *Knight First Amendment Institute v. Trump*, No. 1:17-cv-5205 (S.D.N.Y.), No. 18-1691 (2d Cir.) holding that "the First Amendment does not permit a public official who utilizes a social media account for all manner of official purposes to exclude persons from an otherwise-open online dialogue because they expressed views with which the official disagrees." You are required to provide the records that exist as of this request. Do not modify your block lists after receipt of this request to avoid providing evidence of non-compliance to us. We will also be verifying that you produce all social media writings as public records pursuant to the CPRA and Sunshine Ordinance, and that you maintain and preserve this correspondence in a professional and business-like manner (SFAC 67.29-7).

**NOTE:** Please be certain you have properly redacted all of your responses. Once you send them to us, there is no going back. The email address sending this request is a publicly-viewable mailbox. **All of your responses (including all responsive records) may be instantly and automatically available to the public online via the MuckRock.com FOIA service used to issue this request and various services that mirror those documents for analysis and research by journalists and the general public** (though the requester is an anonymous user, not a representative of MuckRock). Nothing herein is legal, IT, or professional advice of any kind. The author disclaims all warranties, express or implied, including but not limited to all warranties of merchantability or fitness. In no event shall the author be liable for any special, direct, indirect, consequential, or any other damages whatsoever. The digital signature, if any, in this email is not an indication of a binding agreement or offer; it merely authenticates the sender. Please do not include any confidential information, as I intend that these communications with the government all be disclosable public records.

Requests (we want a determination pursuant to Gov Code 6253(c) for each numbered request):

1. the full Block list (entire contents of <https://twitter.com/settings/blocked/all>, make sure to scroll down and get the full list) for **each** "government-controlled Twitter account for your agency," which term is defined as: every Twitter account listed in Exhibit A (which is a Twitter list declared by the City to be the City's 76 official agency accounts) that contains tweets prepared, owned, retained, or used by your agency, any contractor on behalf of your agency, and/or any official or employee of your agency AND every Twitter account not



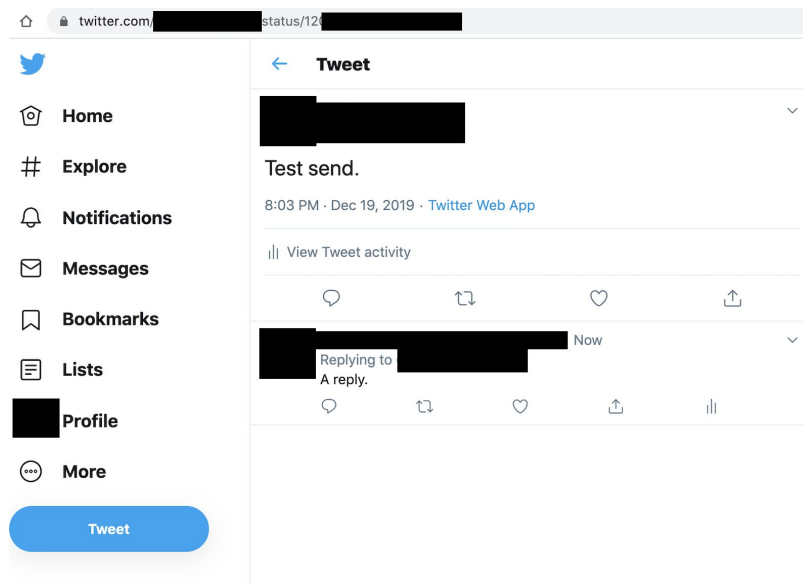
listed there containing tweets prepared, owned, retained, or used by your agency or its agents. An empty list is still a record and must be provided. See image below.

The screenshot shows the Twitter interface on a desktop browser. The address bar displays 'twitter.com/settings/blocked/all'. On the left is the navigation menu with options: Home, Explore, Notifications, Messages, Bookmarks, Lists, Profile, and More. A blue 'Tweet' button is at the bottom left. The main content area is split into two panels. The left panel is the 'Settings' menu for a user whose name is redacted with a black box. The 'General' section is expanded, showing options for Display, Data usage, Accessibility, and About Twitter. The right panel is titled 'Blocked accounts' and shows a list of blocked users. The 'All' tab is selected, and there are three entries, each with a redacted name and a red 'Blocked' button. The 'Imported' tab is also visible.

2. the full Block list for each “personal Twitter account for your Department Head,” which term is defined as: every Twitter account owned, controlled, or operated on behalf of your Department Head (employee or elected official) that they have ever used to communicate about the conduct of public business subject to a City of San Jose (2017) search. It is quite likely that members of the public inform officials about public business even if your Department Head doesn’t formally use the account for work.
3. the full Mute list (entire contents of <https://twitter.com/settings/muted/all> , make sure to scroll down and get the full list) for **each** government-controlled Twitter account for your agency.
4. the full Mute list for **each** personal Twitter account for your Department Head



5. the Twitter data archive for **each** government-controlled Twitter account for your agency (go to <https://twitter.com/settings/your-twitter-data> → “Download an archive of your data → Twitter → “Request Archive”)
6. the most recent 5 Tweets (where “Tweet” is defined as the full Tweet record including but not limited to the URL of the Tweet, full textual content, all images embedded, AND all replies to that tweet, and includes both public and private/locked tweets) sent by **each** government-controlled Twitter account for your agency. Each record will look something like (but without redactions):



7. all Tweets sent by **each** government-controlled Twitter account for your agency from May 9 - May 25.
8. all Tweets received (i.e. as an @-mention or reply) by each government-controlled Twitter account for your agency from May 9 - May 25.
9. all Direct Messages sent OR received by each government-controlled Twitter account for your agency from May 9 - May 25.
10. the most recent 5 Tweets related to the conduct of public business sent by **each** personal Twitter account for your Department Head
11. all Tweets related to the conduct of public business sent by **each** personal Twitter account for your Department Head from May 9 - May 25.
12. all Tweets related to the conduct of public business received (i.e. as an @-mention or reply) by **each** personal Twitter account for your Department Head from May 9 - May 25.



13. all Direct Messages related to the conduct of public business sent OR received by **each** personal Twitter account for your Department Head from May 9 - May 25.

Please read carefully the exact wording of my request and follow the Sunshine Ordinance and CPRA precisely. Every violation will be appealed, including but not limited to:

- any untimely or incomplete response (SF Admin Code 67.21, 67.25),
- failure to maintain all records in a professional or businesslike manner (SF Admin Code 67.29-7)
- failure to provide records in a rolling fashion as soon as each is available (SF Admin Code 67.25),
- failing to indicate whether you have responsive records or not for each request below and whether or not you withheld any records for each request below (Gov Code 6253(c))
- withholding more than the minimum exempt portion of any record or withholding an entire record if any portion at all is non-exempt (SF Admin Code 67.26),
- failure to justify with a footnote or "other clear reference" to an exemption statute or case law for each and every redaction or withholding (SF Admin Code 67.26, 67.27), including any so-called 'metadata',
- failure to provide "exact copies" of records (Gov Code 6253(b)), for example, by physically printing electronic records and scanning them back in, which degrades their content and causes loss of colors, hyperlinks, metadata, and searchable text content
- failure to provide the "electronic format in which [you] hold[] the information" (Gov Code 6253.9),
- failure to provide any "easily generated" format that we request below (SF Admin Code 67.21(l)),
- redacting or withholding information whose exemption you have already waived by producing it to the public before (Gov Code 6254.5),
- refusing to use email (SF Admin Code 67.21(b)), or requiring me to use a third-party service which imposes on me any terms and conditions beyond those of the CPRA. If you publish records using a web portal, please provide public URLs without login.



**EXHIBIT A - City Official Twitter Accounts - retrieved from**  
**<https://twitter.com/sfgov/lists/official-agencies/members> as of Dec 19, 2019**

Albie Esparza @OfficerAlbie  
Asian Art Museum @asianartmuseum  
Board of Supervisors @sfbos  
Capt.Troy Dangerfield @1YCEU  
Carmen Chu @CarmenChuSF  
City of San Francisco @sfgov  
COIT @coitsf  
Dennis Herrera @dennisherrera  
Dept of Technology @SFCityCIO  
Eric Mar @ericmar415  
Film San Francisco @Film\_SF  
flySFO → @flySFO  
Golden Gate Bridge @GGBridge  
Golden Gate Park @GoldenGatePark  
Jeff Kositsky @JeffKositsky  
Jose Cisneros @TreasurerSF  
Laguna Honda @LagunaHonda  
Mayor's Office of Neighborhood Services @SFMONS  
Ofc. Grace Gatpandan @OfficerGrace  
Officer Edith @OfficerEdith  
Officer Manfredi @OfficerManfredi  
OneSF @One\_SF  
Port of SF @SFPort  
Sam Dodge @samueldodge  
San Francisco Botanical Garden @SFBGS  
San Francisco County Transportation Authority @sfcta  
San Francisco DEM @SF\_emergency  
San Francisco Department of Human Resources @Work4SF  
SAN FRANCISCO FIRE DEPARTMENT MEDIA @SFFDPIO  
San Francisco Police @SFPD  
San Francisco Zoo @sfzoo  
SF Animal Care @SFACC  
SF Arts Commission @SFAC  
SF City Attorney @SFCityAttorney  
SF City Hall @SFCity\_Hall  
SF City Scorecards @SFCityScorecard  
SF Department of Children, Youth & Their Families @SF\_DCYF  
SF DISTRICT ATTORNEY @SFDAOoffice  
SF DOSW @statusofwomensf  
SF Elections @SFElections



SF Environment ♻️❤️ @SFEnvironment  
SF Ethics Commission @sfethics  
SF HSH @SF\_HSH  
SF Human Rights @SFHumanRights  
SF Immigrant Affairs @OCEIA\_SF  
SF Law Library @sflawlibrary  
SF Planning @sfplanning  
SF Public Defender @sfdefender  
SF Public Library @SFPublicLibrary  
SF public schools @SFUnified  
SF Public Works @sfpublicworks  
SF Rec and Park @RecParkSF  
SF Rent Board @sfrentboard  
SF Sheriff's Dept. @SheriffSF  
SF Superior Court @SFSuperiorCourt  
SF Vets Commission @SFVAC  
SF Water Power Sewer @SFWater  
SF311 @SF311  
SF72org @SF72org  
SFConservatory @SFConservatory  
sfdbi @sfdbi  
SFDPH @SF\_DPH  
SFEC @SFEC  
SFFD NERT @SFFDNERT  
SFGovTV @SFGovTV  
SFGSA @SF\_GSA  
SFGSA @SFGSA  
sfmayor @sfmayoroffice  
SFMTA @sfmta\_muni  
SFOEWD @sfoewd  
SFPD Airport @SFPDAirport  
SFPD Anti Bike Theft @SFPDBikeTheft  
SFPD Chief Scott @SFPDChief  
SFPD Commission @SFPDCommission  
TransCitySF @TransCitySF  
Treasure Island 🌴 @SFTIDA