

Arizona Public Records Request:

Massive Blue

MuckRock News

YCSO Response 11.05.24

Alvarado, Adriana - Paralegal - Admin

From: Meza, Jesus - Senior Systems Administrator - IT
Sent: Thursday, July 25, 2024 9:34 AM
To: Vik Hira;Garcia, Luis - Network Administrator - IT
Cc: Mary Farrelly;Shannon Kern;kbarrier@azdohs.gov;kdworshak@azdohs.gov;azsoc@azdohs.gov;cybercommand-leadership@azdohs.gov;Quintana, Jerry - IT Manager - IT;Valdez, Giselle - Systems Administrator - IT;npham@azdohs.gov;Valenzuela, Yoselinne - LE Cybersecurity Analyst - IT
Subject: RE: [External] Re: Yuma County Sheriff's County Office - Bruteforce

Good morning Vik,

The server name is MBX201601 and this is MBX201601\$. Is the system somehow masquerading the username? This incident doesn't provide much information. I created Case #01582510. Can you let me know how the Overwatch service enhances our incident response and what the process is for handling incidents and detections. Is every incident and/or detection treated with the same level of risk?

Thank you,

Jesus Meza Jr.

Senior Systems Administrator
Yuma County Sheriff's Office
ITS Ring Group: 928-539-7833

From: Vik Hira <vik.hira@crowdstrike.com>
Sent: Thursday, July 25, 2024 9:09 AM
To: Garcia, Luis - Network Administrator - IT <Luis.Garcia@ycso.yumacountyaz.gov>; npham@azdohs.gov
Cc: Mary Farrelly <mary.farrelly@crowdstrike.com>; Shannon Kern <shannon.kern@crowdstrike.com>; kbarrier@azdohs.gov; kdworshak@azdohs.gov; azsoc@azdohs.gov; cybercommand-leadership@azdohs.gov
Subject: Re: [External] Re: Yuma County Sheriff's County Office - Bruteforce

Hi Team,

The username is displayed at the top of the incident, I also quickly validated this with an incident event search(linked below):

MBX201601\$

MBX201601 at 2024-07-25T13:56:13Z

Description

Objectives in this incident: Gain Access.

Techniques: Brute Force.

Involved hosts and end users: MBX201601, MBX201601\$.


Is this expected activity?

A remote IP address made numerous failed logon attempts to the host and might be indicative of a brute force attack. Verify if authentication attempts from this source are expected. Please consider blocking inbound connections from untrusted public IPs using Falcon firewall for management ports such as 3389, 445, 22, 5985, 5986, and 135.

Have you had a chance to investigate the event data?

<https://falcon.crowdstrike.com/investigate/search?query=aid+%3D+29a3f6ee309947e2a0b0538d2f9902da&start=1721915772000&end=1721916900000>

FYI – these are contextual detections:

 Contextual det...	3 ^
lsass.exe	06:56:15
lsass.exe	06:56:15
lsass.exe	07:15:03

Incidents can be entirely composed of contextual detections or activity that is not shown in Activity > Detections. Though these contextual detections don't meet a threshold of significance for all environments on their own, the context of their relationship to the rest of the incident and how noteworthy they are to your organization mean they might be key pieces of an attack. Incidents are made of contextual detections, associated processes, and the connections between them, which can include parent-child relationships, thread injections, and lateral movement. Because attacks often consist of coordinated activity happening together on one or more hosts, incidents help you see important and relevant information more quickly.

Incidents are not like Detections, they are not necessarily treated the same. Detections are singular and Incidents are more multiplex and can change depending on the behavior overall
Not every incident will have a corresponding detection.

Thanks,

Vik Hira
Principal Technical Account Manager
Mobile: (714) 854-5156

Support Portal: <https://supportportal.crowdstrike.com>

P1-P2 Critical Support:

1-800-925-0324 – US

1-800-865-3222 – GovCloud



From: "Garcia, Luis - Network Administrator - IT" <Luis.Garcia@ycso.yumacountyaz.gov>

Date: Thursday, July 25, 2024 at 8:54 AM

To: Ngan Pham <npham@azdohs.gov>

Cc: Mary Farrelly <mary.farrelly@crowdstrike.com>, Shannon Kern <shannon.kern@crowdstrike.com>, Vik Hira <vik.hira@crowdstrike.com>, Keith Barrier <kbarrier@azdohs.gov>, Ken Dworshak <kdworshak@azdohs.gov>, AZ Security Operations Center - ADOHS <azsoc@azdohs.gov>, Cyber Command Leadership - ADOHS <cybercommand-leadership@azdohs.gov>

Subject: [External] Re: Yuma County Sheriff's County Office - Bruteforce

Good Morning,

Yea we saw this alert today and it showed up as a 0.7/10 . We see that CrowdStrike is saying an account was successfully brute forced remotely via a public ip.

We don't see a username though and the public IP is our own. Another thing is that under even timeline I don't see a sign on since July 19.

Jul. 25, 2024 07:15:00



Credential Access via Brute Force

Description

A public IP successfully brute forced an account on this system. Successful brute attacks often lead to ransomware infections. To prevent further malicious activity on this account, reset the account's password. This alert will generate no more than one hour per unique IP, username, and domain combination.



Command line

```
C:\Windows\system32\lsass.exe
```

Timeline

Events List

Jul 19 - Jul 25

Event Type

Requester ID

Requester Type

Clear all

7 items

Timestamp



Event type

Jul. 19, 2024 14:08:25

Reduced functionality mode

Jul. 19, 2024 14:08:25

First seen

Jul. 19, 2024 14:10:59

User logon

Jul. 19, 2024 14:10:29

Provisioned

Jul. 19, 2024 14:10:29

Attribute

Jul. 19, 2024 14:10:29

Reduced functionality mode

Jul. 19, 2024 14:14:05

Attribute

On Jul 25, 2024, at 8:51 AM, Ngan Pham <npham@azdohs.gov> wrote:

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Mary, Vik, and Shannon,

I'm introducing you to Yuma County Sheriff's Office. They received an alert that "a public IP successfully brute forced an account on this system." Could we assist them asap. Adding [@Keith Barrier](#), [@Ken Dworshak](#), and [@AZ Security Operations Center - ADOHS](#).

Thanks,
Ngan

--



Ngan Pham

Statewide Cybersecurity Program Manager

State of Arizona Department of Homeland Security | Cyber Command

Cell: (480) 255-5706 | Email: npham@azdohs.gov

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Alvarado, Adriana - Paralegal - Admin

From: Mary Farrelly <mary.farrelly@crowdstrike.com>
Sent: Friday, July 26, 2024 3:03 PM
To: Meza, Jesus - Senior Systems Administrator - IT;Vik Hira;Garcia, Luis - Network Administrator - IT
Cc: Shannon
Kern;kbarrier@azdohs.gov;kdworshak@azdohs.gov;azsoc@azdohs.gov;cybercommand-leadership@azdohs.gov;Quintana, Jerry - IT Manager - IT;Valdez, Giselle - Systems Administrator - IT;npham@azdohs.gov;Valenzuela, Yoselinne - LE Cybersecurity Analyst - IT
Subject: Re: [External] Re: Yuma County Sheriff's County Office - Bruteforce
Attachments: Falcon OverWatch Data Sheet v4.pdf
Signed By: mary.farrelly@crowdstrike.com

Hi Jesus,

Sorry for the delayed reply. Please find attached a datasheet that describes the service Overwatch provides.

Overwatch is managed threat hunting delivered by a global operation center, staffed around the clock by an elite group of cyber intrusion detection analysts and investigators, dedicated to continuously hunting for adversary activity in a customer's environment. CrowdStrike OverWatch amplifies customers' internal resources by notifying, prioritizing and escalating alerts. You will be notified via email with a report on the activity seen and on what devices it was seen on. However, Overwatch does not remediate these for you. You can escalate to the Arizona Department of Homeland Security. We do also have incident response resources available below for additional fees.

SERVICES INCIDENT RESPONSE
Experienced a breach? or services@crowdstrike.com

I hope this helps!

Mary

From: "Meza, Jesus - Senior Systems Administrator - IT" <Jesus.Meza@ycso.yumacountyaz.gov>
Date: Thursday, July 25, 2024 at 9:34 AM
To: Vik Hira <vik.hira@crowdstrike.com>, "Garcia, Luis - Network Administrator - IT" <luis.garcia@ycso.yumacountyaz.gov>
Cc: Mary Farrelly <mary.farrelly@crowdstrike.com>, Shannon Kern <shannon.kern@crowdstrike.com>, "kbarrier@azdohs.gov" <kbarrier@azdohs.gov>, "kdworshak@azdohs.gov" <kdworshak@azdohs.gov>, "azsoc@azdohs.gov" <azsoc@azdohs.gov>, "cybercommand-leadership@azdohs.gov" <cybercommand-leadership@azdohs.gov>, "Quintana, Jerry - IT Manager - IT" <Jerry.Quintana@ycso.yumacountyaz.gov>, "Valdez, Giselle - Systems Administrator - IT" <Giselle.Valdez@ycso.yumacountyaz.gov>, "npham@azdohs.gov" <npham@azdohs.gov>, "Valenzuela, Yoselinne - LE Cybersecurity Analyst - IT" <Yoselinne.Valenzuela@ycso.yumacountyaz.gov>
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[ITS Ring Group: 928-539-7833](tel:928-539-7833)

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Principal Technical Account Manager
Mobile: (714) 854-5156

Support Portal: <https://supportportal.crowdstrike.com>

P1-P2 Critical Support:
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1-800-865-3222 – GovCloud



From: "Garcia, Luis - Network Administrator - IT" <Luis.Garcia@ycso.yumacountyaz.gov>

Date: Thursday, July 25, 2024 at 8:54 AM

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We don't see a username though and the public IP is our own. Another thing is that under even timeline I don't see a sign on since July 19.

The screenshot displays a security alert interface. At the top, a timeline shows an alert on Jul. 25, 2024 at 07:15:00. The alert title is "Credential Access via Brute Force". The description states: "A public IP successfully brute forced an account on this system. Successful brute attacks often lead to ransomware infections. To prevent further malicious activity on this account, reset the account's password. This alert will generate no more than one hour per unique IP, username, and domain combination." Below the description is a "Command line" section showing the command: `C:\Windows\system32\lsass.exe`.

Below the alert details is a filter bar with "Timeline" and "Events List" tabs. The "Events List" tab is active, showing a table with 7 items. The table has columns for "Timestamp" and "Event type". The events listed are:

Timestamp	Event type
Jul. 19, 2024 14:08:25	Reduced functionality mode
Jul. 19, 2024 14:08:25	First seen
Jul. 19, 2024 14:10:59	User logon
Jul. 19, 2024 14:10:29	Provisioned
Jul. 19, 2024 14:10:29	Attribute
Jul. 19, 2024 14:10:29	Reduced functionality mode
Jul. 19, 2024 14:14:05	Attribute

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Thanks,
Ngan

--



Ngan Pham

Statewide Cybersecurity Program Manager

State of Arizona Department of Homeland Security | Cyber Command

Cell: (480) 255-5706 | Email: npham@azdohs.gov

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FALCON OVERWATCH MANAGED THREAT HUNTING

See and stop hidden advanced attacks

FALCON OVERWATCH — STOPPING THE MEGA BREACH

Falcon OverWatch™ is CrowdStrike's managed threat hunting service, built on the CrowdStrike Falcon® platform. OverWatch provides deep and continuous human analysis, 24/7, to relentlessly hunt for anomalous or novel attacker tradecraft that is designed to evade standard security technologies.

OverWatch is comprised of an elite team of cross-disciplinary specialists who harness the massive power of the CrowdStrike Threat Graph®, enriched with CrowdStrike threat intelligence, to continuously hunt, investigate and advise on sophisticated threat activity in customer environments. Armed with cloud-scale telemetry and detailed tradecraft on more than 130 adversary groups, OverWatch provides unparalleled ability to see and stop the most advanced threats.

"OverWatch contacted me a week ago to tell me that they had detected some activity that was associated with a known server-hijacking organization. Their call allowed us to go in and address that issue specifically. OverWatch very quickly responded and said, 'Here's the information that we know about this.' Their actions prevented us from having one of our servers sold on the black market for spammers or other bad actors to use."

Mark Sauer

Director of Information Technology, TransPak

KEY BENEFITS

See and stop hidden advanced attacks: The OverWatch team hunts relentlessly to see and stop the stealthiest sophisticated threats: the 1% of 1% of threats that blend in silently and lead to a breach if they remain undetected.

Achieve maximum effectiveness and efficiency: OverWatch delivers the best results by augmenting skilled analysts with the most advanced technology. CrowdStrike's elite human experts use cloud-scale data, custom tools and up-to-the-minute threat intelligence to hunt with unprecedented speed and scale.

Gain a seamless extension of your team: As a core component of the Falcon platform, OverWatch delivers results for organizations of all sizes, operating as a seamless extension of your team — minimizing overhead, complexity and cost.

CrowdStrike Products

FALCON OVERWATCH MANAGED THREAT HUNTING

KEY PRODUCT CAPABILITIES

24/7 HUMAN EXPERTISE

- **Attacker mentality:** Effective threat hunting requires the ability and expertise to think like an attacker.
- **Cross-disciplinary expertise:** OverWatch employs elite experts from a wide range of backgrounds, including government, law enforcement, commercial enterprise, the intelligence community and defense.
- **24/7/365 availability:** When a sophisticated intrusion occurs, time is critical. Your adversaries do not sleep and are not restricted by time zones or geography — and neither should your threat hunting team.
- **Continuous vigilance:** OverWatch's continuous, proactive operations deliver results every minute of every day.
- **Finely tuned response:** OverWatch identifies and responds to hundreds of potential breaches per week. Each threat handled helps team members fine-tune their skills and processes, ensuring they are always sharp and effective.

CLOUD-SCALE SECURITY TELEMETRY

- **Tools for the hunt:** Threat hunting requires more than just expert hunters — those hunters need the right tools. Scalable and effective threat hunting requires access to vast amounts of data and also the ability to mine that data in real time for signs of intrusions.
- **Real-time visibility:** OverWatch takes advantage of the cloud-scale telemetry of the

proprietary CrowdStrike Threat Graph to get broad, deep visibility, delivered in real time.

- **Massive data:** Threat Graph ingests trillions of events each week, giving Falcon OverWatch an extensive, global real-time view of threat activity, as it happens.

UP-TO-THE-MINUTE THREAT INTELLIGENCE

- **Threat context:** You can't detect a threat you don't understand.
- **CrowdStrike threat intelligence:** This intel empowers OverWatch with detailed, always-current knowledge of tradecraft from more than 130 adversaries.
- **Current TTPs:** This intimate knowledge of the latest TTPs (tactics, techniques and procedures) in use today ensures that OverWatch is able to hunt effectively and efficiently.

SEAMLESS PART OF THE FALCON PLATFORM

- **One team, one fight:** OverWatch operates as an extension of the Falcon platform and your team, delivering timely threat information via the single cloud-native console.
- **Alerts augmented with context:** OverWatch analysts deliver alerts that are augmented with contextual details and global insights to help organizations understand threats and act faster.

ABOUT CROWDSTRIKE

CrowdStrike® Inc. (Nasdaq: CRWD), a global cybersecurity leader, is redefining security for the cloud era with an endpoint protection platform built from the ground up to stop breaches. The CrowdStrike Falcon® platform's single lightweight-agent architecture leverages cloud-scale artificial intelligence (AI) and offers real-time protection and visibility across the enterprise, preventing attacks on endpoints on or off the network. Powered by the proprietary CrowdStrike Threat Graph®, CrowdStrike Falcon correlates over 3 trillion endpoint-related events per week in real time from across the globe, fueling one of the world's most advanced data platforms for security.

CROWDSTRIKE MANAGED THREAT HUNTING OFFERINGS

Falcon OverWatch sees and stops sophisticated threats by relying on elite human expertise and cloud-scale data to hunt relentlessly for advanced attacks that can otherwise go undetected. There are two offerings to meet the unique needs of your organization.

Feature	Falcon OverWatch	Falcon OverWatch Elite
Cross-disciplinary human experts	X	X
Continuous vigilance	X	X
Cloud-scale telemetry	X	X
Intelligence-driven	X	X
Seamless integration with the Falcon platform	X	X
Alerts augmented with context	X	X
Email notifications	X	X
Assigned threat analyst		X
Personalized onboarding		X
Hunting and investigation coaching		X
Recurring environmental checkups		X
Proactive tuning		X
Tailored threat reports and briefings		X
Response advice, advanced investigation and context support		X
Proactive, closed-loop communications		X

Start Free Trial
of Next-Gen AV

Learn more at www.crowdstrike.com
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Alvarado, Adriana - Paralegal - Admin

From: Quintana, Jerry - IT Manager - IT
Sent: Monday, April 22, 2024 9:35 AM
To: Valenzuela, Yoselinne - LE Cybersecurity Analyst - IT; Garcia, Luis - Network Administrator - IT; Meza, Jesus - Senior Systems Administrator - IT; Valdez, Giselle - Systems Administrator - IT
Subject: FW: PLEASE READ: CrowdStrike Overwatch Deployment

FYI

From: Ngan Pham <npham@azdohs.gov>
Sent: Monday, April 22, 2024 9:33 AM
To: Ngan Pham <npham@azdohs.gov>
Subject: PLEASE READ: CrowdStrike Overwatch Deployment

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

ARIZONA



State and Local Cyber Grant Program CrowdStrike OverWatch

The Arizona Department of Homeland Security (AZDOHS) is excited to announce [CrowdStrike OverWatch](#) [crowdstrike.com] will be provided through the Federal Fiscal Year 2022 State and Local Cyber Grant Program (SLCGP). OverWatch hunts threat actors 24/7 targeting your business

across endpoints, identities, and cloud environments by leveraging the comprehensive visibility of the AI-native CrowdStrike Falcon® platform [crowdstrike.com].

This email serves as notification that AZDOHS will turn on OverWatch

OverWatch alerts will be sent to the State of Arizona Security Operations Center (AZSOC) to provide an extra set of eyes for your team. Alerts will also go to the default email address for your specific account. If you'd like to update the email address and/or add additional email addresses to receive these alerts, please reach out to CyberReadinessSupport@azdohs.gov.

In order to receive OverWatch, you must deploy CrowdStrike. If you currently do not have CrowdStrike, AZDOHS offers licenses at no-cost through the [Cyber Readiness Program \[azdohs.gov\]](https://azdohs.gov). Please reach out to CyberReadinessSupport@azdohs.gov to get started.

PLEASE READ:

- 1.
- 2.
3. OverWatch will be turned on to entities that have
4. returned a signed SLCGP Local Consent Agreement for Federal Fiscal Year 2022, consenting to receiving cybersecurity services from AZDOHS in lieu of pass through funding.
- 5.
- 6.
- 7.
8. If you would like to continue receiving OverWatch,
9. please be sure to return a signed SLCGP Local Consent Agreement for [Federal](#)
10. [Fiscal Year 2023 \[drive.google.com\]](#) by
11. **April 30, 2024**
12. to
13. CyberReadinessSupport@azdohs.gov.
- 14.

The implementation of CrowdStrike OverWatch underscores our dedication to staying ahead of emerging cyber threats and safeguarding the entire State of Arizona against potential risks. We believe that this proactive approach will greatly enhance our overall cybersecurity posture and contribute to maintaining a secure environment for our operations. We appreciate your partnership and cooperation.

For questions, please contact CyberReadinessSupport@azdohs.gov.

AZDOHS | Cyber Command
Arizona Department of Homeland Security | State of Arizona
100 N. 15th Ave, Suite 305 Phoenix, AZ 85007
[\[azdohs.gov\]](https://azdohs.gov) [\[azdohs.gov/\]](https://azdohs.gov/) [\[azdohs.gov\]](https://azdohs.gov/)



Ngan Pham

Statewide Cybersecurity Program Manager

State of Arizona Department of Homeland Security | Cyber Command

Cell: (480) 255-5706 | Email: npham@azdohs.gov

Alvarado, Adriana - Paralegal - Admin

From: Ngan Pham <npham@azdohs.gov>
Sent: Tuesday, May 14, 2024 9:59 AM
To: Cyber Readiness Support
Subject: CrowdStrike OverWatch Infosession Recording and materials

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello,

Thank you for attending the CrowdStrike OverWatch Info Session. As a friendly reminder, the Arizona Department of Homeland Security is providing this service at **no-cost** through the State and Local Cyber Grant Program. For those who missed it or would like to rewatch the info session, you may find the recording [here \[drive.google.com\]](#).

Unfortunately, we spoke a little too fast about Next-gen SIEM (NGSIEM)! It seems that, while CrowdStrike is enabling it for all EDR (Falcon Insight) customers, it wasn't *immediately* enabled. We expect the ability to add Data Connectors and start ingesting data to be enabled over the next 30-90 days for all customers. We apologize for the confusion and the issues that people encountered trying to immediately get things turned on.

If you already know you want to start using NGSIEM and ingesting large amounts of data, CrowdStrike could work with you separately to add licensing and get things spun up more quickly. If you are simply trying to test it out, you'll have to wait for CrowdStrike to enable everything. Please submit a ticket with CrowdStrike, and our team can help escalate.

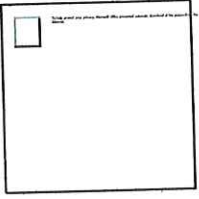
Here are additional resources about OverWatch, Next-gen SIEM, and Falcon Foundry.

- [Falcon Adversary Overwatch \[crowdstrike.com\]](#)
- [Falcon Next-gen SIEM \[crowdstrike.com\]](#)
- [Falcon Foundry \[crowdstrike.com\]](#)

Thank you again for your participation in the Cyber Readiness Program and the State and Local Cyber Grant Program. Your partnership is critically important in protecting and defending the state!

Ngan

--



Ngan Pham

Statewide Cybersecurity Program Manager

State of Arizona Department of Homeland Security | Cyber Command

Cell: (480) 255-5706 | Email: npham@azdohs.gov

Alvarado, Adriana - Paralegal - Admin

From: Farias, Joshua - Sergeant - Patrol
Sent: Tuesday, February 20, 2024 11:30 AM
To: Tori Bourguignon
Subject: Accepted: Invitation: Human Trafficking Meeting-Overwatch and Street Light Pres... @
Thu Feb 22, 2024 11am - 12:30pm (MST) (joshua.farias@ycso.yumacountyaz.gov)

INVOICE

Massive Blue Inc.
 200 Chambers St. #14A
 New York, NY 10007

admin@massiveblue.ai
 +1 (917) 657-0040



Major Eben Bratcher

Bill to

Yuma County Sheriff's Office
 141 S. 3rd Avenue
 Yuma, Arizona 85364
 USA

Ship to

Yuma County Sheriff's Office
 141 S. 3rd Avenue
 Yuma, Arizona 85364
 USA

*1/3
 STMF*

Invoice details

Invoice no.: 1002
 Terms: Net 60
 Invoice date: 08/15/2023
 Due date: 10/14/2023

Product or service	Amount	Amount
1. Professional Services Discovery Identify targets, personas & channels; establish threat scoring & alert metrics Time: 2 weeks Program Development Creation & deployment of 2 initial personas for 1 target type Time: 1 months Refinement Continuous monitoring & optimization of personas + threat scoring validation Time: 2 months	1 unit x \$10,000.00	\$10,000.00
2. Overwatch Platform License Fee Waived for pilot program	1 unit x \$0.00	\$0.00
Total		\$10,000.00

Ways to pay



*02235-0801-42191
 (NTF)*

Alvarado, Adriana - Paralegal - Admin

From: Pruitt, Sandra - Senior Financial Service Specialist - Admin
Sent: Thursday, August 3, 2023 10:17 AM
To: Escoto, Armida - Financial Manager; Carlson, Jay - Lieutenant - Patrol; Clemencia Cardenas; Maritza Retiz; Ulloa, Rodolfo - Sergeant - Patrol
Subject: Massive Blue
Attachments: Scan0001.pdf

1 page
My card (if no fee)

Alvarado, Adriana - Paralegal - Admin

From: Pavlak, Samuel - Lieutenant - Patrol CID
Sent: Wednesday, June 21, 2023 9:11 AM
To: Farias, Joshua - Sergeant - Patrol;Ulloa, Rodolfo - Sergeant - Patrol;Burns, Troy - Sergeant - Patrol
Subject: FW: Overwatch Trigger

FYI on triggers. Apex still not giving any info they will be making one. Blackwell has the flat face Overwatch in his gun and it is nice. I just bought the curved. We'll see how it is.

From: Pavlak, Samuel - Lieutenant - Patrol CID
Sent: Wednesday, June 14, 2023 11:19 AM
To: Wilmot, Leon - Sheriff <Leon.Wilmot@ycso.yumacountyaz.gov>; Milner, Kelly - Detention Captain <Kelly.Milner@ycso.yumacountyaz.gov>
Subject: Overwatch Trigger

Below is the site for the Overwatch Trigger. You can sign up for their Into Harm's Way Program that will give you 15% off. They offer a curved or flat face trigger.

<https://overwatchprecision.com/store/smith-wesson/triggers/>

Alvarado, Adriana - Paralegal - Admin

From: Guerra, Edgar - Sergeant - Patrol
Sent: Tuesday, July 25, 2023 7:40 AM
To: Bratcher, Eben - Major - Operations Chief
Cc: Amon, Jason - Captain - Patrol Commander; Carlson, Jay - Lieutenant - Patrol
Subject: AI Overwatch

Sir,

Below is the link for today's Zoom meeting at 0900.

Brian Haley is inviting you to a scheduled Zoom meeting.

Join Zoom Meeting

<https://us06web.zoom.us/j/85057283257?pwd=bFRaRkordnBDazVtbHpRc3NaY0hvZz09> [google.com]

Meeting ID: 850 5728 3257

Passcode: 987414

One tap mobile

+19292056099,,85057283257#,,,,*987414# US (New York)

+16469313860,,85057283257#,,,,*987414# US



Sergeant E. Guerra, S19
Yuma County Sheriff's Office
Intel Unit Supervisor
141 S. 3rd Avenue
Yuma, Arizona 85364
Office: (928) 783-4427 Ext: 3202
Cell: (928)920-2895
Edgar.Guerra@ycso.yumacountyaz.gov

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Thank you for choosing CDW. We have received your quote.

Hardware Software Services IT Solutions Brands Research Hub

Review and Complete Purchase

JERRY QUINTANA,

Thank you for considering CDW•G for your technology needs. The details of your quote are below. **If you are an eProcurement or single sign on customer, please log into your system to access the CDW site.** You can search for your quote to retrieve and transfer back into your system for processing.

For all other customers, click below to convert your quote to an order.

afternoon Jerry sounded like you talked with Mary at CrowdStrike recently? more info below

Hi Jeff,

Can you get this to:
Jerry.Quintana@ycso.yumacountyaz.gov

ACCOUNT MANAGER NOTES:

This is for a 15-month term starting Aug 6 2023 through 10-30-2024.

They are part of the State Cyberreadiness program and they have to co-term to the State licenses. So this takes them from the expiration of their current licenses on Aug 6th to the end of the state term on 10-30-2024.

QUOTE #	QUOTE DATE	QUOTE REFERENCE	CUSTOMER #	TOTAL PRICE
NLGG325	6/27/2023	CROWDSTRIKE	12485601	\$5,981.25

QUOTE DETAILS

ITEM	QTY	CDW#	UNIT PRICE	EXT. PRICE
Falcon Overwatch - subscription license (15 months) - 1 endpoint Mfg. Part#: CS.OW.SVC.T3.15M Electronic distribution - NO MEDIA Contract: Arizona NVP Software - Local Agencies and HIEd (ADSP017-149774)	375	6048309	\$15.95	\$5,981.25
University LMS Subscription Customer Access Pass - web-based training Mfg. Part#: RR.PSO.ENT.PASS.15M Electronic distribution - NO MEDIA Contract: Arizona NVP Software - Local Agencies and HIEd (ADSP017-149774)	1	5983044	\$0.00	\$0.00

SUBTOTAL

\$5,981.25

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This email was sent to jerry.quintana@ycso.yumacountyaz.gov. Please add cdwsales@cdwemail.com to your address book.

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SPS-QC:001 | SPS 1 | Customer#: 12485601 | SPS15c70e61-c161-45ec-a61f-a85407fc5c04

■

SHIPPING \$0.00
SALES TAX \$401.46
GRAND TOTAL \$401.46

PURCHASER BILLING INFO

Billing Address:
YUMA COUNTY SHERIFF
ACCOUNTS PAYABLE
141 S 3RD AVE
YUMA, AZ 85364-2255
Phone: (928) 819-2221
Payment Terms: Net 30 Days-Govt State/Local

DELIVER TO

Shipping Address:
YUMA COUNTY SHERIFF
JERRY QUINTANA
141 S 3RD AVE
YUMA, AZ 85364-2255
Phone: (928) 819-2221
Shipping Method: ELECTRONIC DISTRIBUTION

Please remit payments to:

CDW Government
75 Remittance Drive
Suite 1515
Chicago, IL 60675-1515



Sales Contact Info

Jeff Butchko | (877) 853-0557 | jeffbut@cdwg.com

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This order is subject to CDW's Terms and Conditions of Sales and Service Projects at
<http://www.cdwg.com/content/terms-conditions/product-sales.aspx>

For more information, contact a CDW account manager

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Alvarado, Adriana - Paralegal - Admin

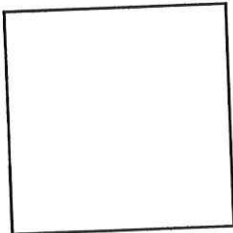
From: Quintana, Jerry - IT Manager - IT
Sent: Tuesday, June 27, 2023 5:12 PM
To: Bratcher, Eben - Major - Operations Chief
Subject: FW: CDW-G Quote Confirmation: Quote #NLGG325/P.O. Ref. CROWDSTRIKE
Attachments: NLGG325.pdf

Major, I would like to add this module to our CrowdStrike EDR solution. CrowdStrike is the EDR solution we recently implemented that replaced Sentinel One. Part of what the state of AZ is now providing at no cost to us. However, it does not include all of the modules and this is one of the modules I feel may be of value. It is a service that provides additional assistance in threat hunting. Technically it is of no additional cost to us since we are no longer paying for Sentinel One. That cost was roughly \$26,000 per year. In the future this may be a cost that the state may absorb but for the time being we would be responsible for it if we chose to add it.

Thanks,

From: Jeff Butchko <jeffbut@cdwg.com>
Sent: Tuesday, June 27, 2023 12:13 PM
To: Quintana, Jerry - IT Manager - IT <Jerry.Quintana@ycso.yumacountyaz.gov>
Subject: CDW-G Quote Confirmation: Quote #NLGG325/P.O. Ref. CROWDSTRIKE

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Thank you for choosing CDW-G. We have received your quote. | [View in browser](#)

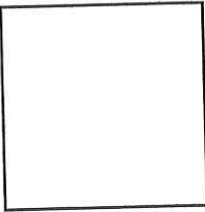
[Hardware](#) [Software](#) [Services](#) [IT Solutions](#) [Brands](#) [Research Hub](#)

Review and Complete Purchase

Jerry Quintana,

Thank you for considering CDW-G for your technology needs. The details of your quote are below. **If you are an eProcurement or single sign on customer, please log into your system to access the CDW site.** You can search for your quote to retrieve and transfer back into your system for processing.

For all other customers, click below to convert your quote to an order.



Shipping Delays:

While CDW is processing orders normally without disruption and our Distribution Centers are operating as expected, **ongoing global supply chain challenges may cause order delivery delays.**

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Quote #	Quote Date	Quote Reference	Customer #
NLGG325	06/27/2023	CROWDSTRIKE	12485601

IMPORTANT – PLEASE READ:

Account Manager Notes: afternoon Jerry sounded like you talked with Mary at CrowdStrike recently? more info below


Hi Jeff,

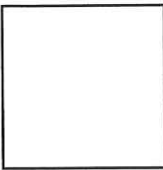
Can you get this to:
Jerry.Quintana@ycso.yumacountyaz.gov

This is for a 15-month term starting Aug 6 2023 through 10-30-2024.

They are part of the State Cyberreadiness program and they have to co-term to the State licenses. So this takes them from the expiration of their current licenses on Aug 6th to the end of the state term on 10-30-2024.

Order Details

Item	Qty	CDW #	Unit Price	Ext. Price
 <p>Falcon Overwatch - subscription license (15 months) - 1 endpoint Mfg. Part#: CS.OW.SVC.T3.15M Electronic distribution - NO MEDIA Contract: Arizona NVP Software - Local Agencies and HiEd (ADSP017-149774) 6048309 CDW #: 6048309</p>	375	6048309	\$15.95	\$5,981.25



**University LMS Subscription
Customer Access Pass - web-
based training**

Mfg. Part#: RR.PSO.ENT.PASS.15M
Electronic distribution - NO MEDIA
Contract: Arizona NVP Software - Local
Agencies and HiEd (ADSP017-149774)
5983044
CDW #: 5983044

1 5983044 \$0.00 \$0.00

Subtotal	\$5,981.25
Sales Tax	\$401.46
Grand Total	\$6,382.71

Shipping Details

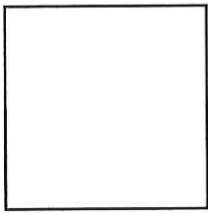
Shipped To:

Yuma County Sheriff ATTN: Jerry Quintana
141 S 3rd Ave, Yuma, AZ 85364-2255

Phone: (928) 819-2221

Shipping Method ELECTRONIC DISTRIBUTION

Payment Terms Net 30 Days-Govt State/Local



Sales Contact Info

Jeff Butchko
| (877) 853-0557 | jeffbut@cdwg.com

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(iii) Data Protection. Customer agrees and understands that it is necessary for Reseller to collect, process and use Customer data in order to perform the service and support obligations under the Support Incident. This may include transferring Customer data to affiliated companies, service providers, and/or Apple.

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Alvarado, Adriana - Paralegal - Admin

From: 168609-26923504@requests.muckrock.com
Sent: Tuesday, October 15, 2024 1:10 PM
To: Hunter, Jennifer - Senior Law Enforcement Records Specialist - Records
Cc: SORECGROUP
Subject: RE: Arizona Public Records Law Request: Massive Blue (Yuma County Sheriff's Office)
Attachments: CleanShot_2024-10-15_at_13.07.532x.png

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Yuma County Sheriff's Office
PRA Office
141 South 3rd Avenue
Yuma, AZ 85364

October 15, 2024

This is a follow up to a previous request:

Hello,

I have obtained documents from another county in Arizona that includes records from Yuma County that should have been responsive to my request. This email alone should have been responsive, so I am asking you to please re-process this and to explain why you initially said there were no responsive records.

Thank you,
Jason

View request history, see one related attachment, upload responsive documents, and report problems here:
[https://accounts.muckrock.com/accounts/login/?next=https%3A%2F%2Fwww.muckrock.com%2Faccounts%2Flogin%2F%3Fnext%3D%252Faccounts%252Fagency_login%252Fsheriffs-office-9057%252Fmassive-blue-yuma-county-sheriffs-office-168609%252F%253Femail%253DJennifer.Hunter%252540ycso.yumacountyaz.gov&url_auth_token=AAA0_bLI4dfUwiKKCtfsX75QyRg%3A1t0nrR%3A5y-kQrPknVI7_V_BWrxVzg0hRFq9ZaeJm_uzf4orcGg\[accounts.muckrock.com\]](https://accounts.muckrock.com/accounts/login/?next=https%3A%2F%2Fwww.muckrock.com%2Faccounts%2Flogin%2F%3Fnext%3D%252Faccounts%252Fagency_login%252Fsheriffs-office-9057%252Fmassive-blue-yuma-county-sheriffs-office-168609%252F%253Femail%253DJennifer.Hunter%252540ycso.yumacountyaz.gov&url_auth_token=AAA0_bLI4dfUwiKKCtfsX75QyRg%3A1t0nrR%3A5y-kQrPknVI7_V_BWrxVzg0hRFq9ZaeJm_uzf4orcGg[accounts.muckrock.com])

If prompted for a passcode, please enter:
EKHNLRMU

Attachments:
• CleanShot_2024-10-15_at_13.07.532x.png

Filed via MuckRock.com
E-mail (Preferred): 168609-26923504@requests.muckrock.com

PLEASE NOTE OUR NEW ADDRESS

For mailed responses, please address (see note):

MuckRock News
DEPT MR 168609
263 Huntington Ave
Boston, MA 02115

PLEASE NOTE: This request is not filed by a MuckRock staff member, but is being sent through MuckRock by the above in order to better track, share, and manage public records requests. Also note that improperly addressed (i.e., with the requester's name rather than "MuckRock News" and the department number) requests might be returned as undeliverable.

On Aug. 12, 2024:

Subject:

Good morning,

The Yuma County Sheriff's Office has no responsive documents/information regarding this request. The Yuma County Sheriff's Office does not have any information related to any contracts, communication, case reports, materials, etc. involving Massive Blue, an AI company and/or overwatch.

On July 26, 2024:

Subject: RE: Arizona Public Records Law Request: Massive Blue (Yuma County Sheriff's Office)

Hello,

It looks like the status of this request was updated to "No responsive documents" but we did not receive a request update or message about this change in status. Could you please confirm this status change was not made in error?

Thanks for your continued help with this request.

On July 25, 2024:

Subject:

Thank you for your request.

On July 10, 2024:

Subject: RE: Arizona Public Records Law Request: Massive Blue (Yuma County Sheriff's Office)

Good afternoon,

We are in receipt of your request and it will be processed in the order received.

Thank you

Jennifer Hunter

Senior Law Enforcement Records Specialist
Records Department
Yuma County Sheriff's Office
141 S. 3rd Ave.

Yuma, AZ 85364
Office (928)783-4427 ext. 3023
Fax (928)539-7891

On July 10, 2024:

Subject: Arizona Public Records Law Request: Massive Blue (Yuma County Sheriff's Office)

To Whom It May Concern:

Pursuant to the Arizona Public Records Law, I hereby request the following records:

Public reports state that departments in your state have partnered with Massive Blue, an AI company (discussed at recent county council meeting).

Therefore, I hereby request the following records:

- 1) All instructional materials, presentations and presentation materials (including recorded video and audio, PowerPoint files, prepared remarks, and slides formats), and other guidance on the use of Massive Blue, "Overwatch," VIPS (Virtual Investigator Protection Service), RADAR: (Realtime active data aggregation reporter), and/or ITFM System (Investigative Task Force multiplier). This includes A) any notes taken during meetings that discussed the use of Massive Blue/Overwatch, B) any explanations (whether internally or externally generated) of how Massive Blue/Overwatch works, and C) any other document that has been used to help explain the use of Massive Blue/Overwatch, including internal documentation, public relations materials, and executive summaries.
- 2) A copy of any privacy impact assessments, use policies, technical explainers or assessments, standard operating procedures, data retention policies, legal opinions or assessments, warranties, non-disclosure agreements, contracts, liability waivers, insurance agreements, Requests for Proposals, Responses to Requests for Proposal, Memorandums of Understanding, Letters of Interest, usage policies, or informal agreements between the police department/this office and Massive Blue.
- 3) A copy of any funding opportunity announcements, grant applications and grantor status/progress reports, reports to legislative bodies, annual reports that mention Massive Blue/Overwatch, as well as audit records, including but not limited to security audits of the software, misuse reports, and reports to oversight bodies.
- 4) Any digital communications including but not limited to emails and text messages) as well as documents, (including but not limited to PDF, word processing, excel, and slide documents) that mention Massive Blue or sent to/from email addresses with the @massiveblue.ai domain.
- 5) Any case reports in which Overwatch/Massive Blue was used.
- 6) Any digital communications (including but not limited to emails and text messages) with Massive Blue representatives.
- 7) Any digital communications / presentations / contracts (including but not limited to emails and text messages) with employees of the Arizona Department of Public Safety about this project.

Please try to include any other miscellaneous documents that facilitate this department's relationship with Massive Blue or Overwatch that don't neatly fall into the above categories. Please search between January 1, 2023 and the time this request is published.

The requested documents will be used in the course of reporting for 404 Media, an independent technology journalism website: www.404media.co [404media.co]

The requested documents will be made available to the general public, and this request is not being made for commercial purposes.

In the event that there are fees, I would be grateful if you would inform me of the total charges in advance of fulfilling my request. I would prefer the request filled electronically, by e-mail attachment if available or CD-ROM if not.

Thank you in advance for your anticipated cooperation in this matter. I look forward to receiving your response to this request within 10 business days.

Sincerely,

Jason Koebler

View request history, see one related attachment, upload responsive documents, and report problems here:

[https://accounts.muckrock.com/accounts/login/?next=https%3A%2F%2Fwww.muckrock.com%2Faccounts%2Flogin%2F%3Fnext%3D%252Faccounts%252Fagency_login%252Fsheriffs-office-9057%252Fmassive-blue-yuma-county-sheriffs-office-168609%252F%253Femail%253DJennifer.Hunter%252540ycso.yumacountyaz.gov&url_auth_token=AAA0_bLI4dfUwiKKCtfsX75QyRg%3A1t0nrR%3A5y-kQrPknVI7_V_BWrxVzg0hRFq9ZaeJm_uzf4orcGg\[accounts.muckrock.com\]](https://accounts.muckrock.com/accounts/login/?next=https%3A%2F%2Fwww.muckrock.com%2Faccounts%2Flogin%2F%3Fnext%3D%252Faccounts%252Fagency_login%252Fsheriffs-office-9057%252Fmassive-blue-yuma-county-sheriffs-office-168609%252F%253Femail%253DJennifer.Hunter%252540ycso.yumacountyaz.gov&url_auth_token=AAA0_bLI4dfUwiKKCtfsX75QyRg%3A1t0nrR%3A5y-kQrPknVI7_V_BWrxVzg0hRFq9ZaeJm_uzf4orcGg[accounts.muckrock.com])

If prompted for a passcode, please enter:

EKHNLRMU

Attachments:

- CleanShot_2024-10-15_at_13.07.532x.png

Filed via MuckRock.com

E-mail (Preferred): 168609-26923504@requests.muckrock.com

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For mailed responses, please address (see note):

MuckRock News

DEPT MR 168609

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Boston, MA 02115

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Alvarado, Adriana - Paralegal - Admin

From: Guerra, Edgar - Sergeant - Patrol
Sent: Monday, October 21, 2024 10:29 AM
To: Alvarado, Adriana - Paralegal - Admin
Subject: FW: AI Platform "Overwatch"

From: Nick <nick@loweryspeaks.com>
Sent: Monday, June 19, 2023 5:04 PM
To: Brian Haley <brian@massiveblue.ai>; Guerra, Edgar - Sergeant - Patrol <Edgar.Guerra@ycso.yumacountyaz.gov>
Cc: Amon, Jason - Captain - Patrol Commander <Jason.Amon@ycso.yumacountyaz.gov>; Carlson, Jay - Lieutenant - Patrol <Jay.Carlson@ycso.yumacountyaz.gov>; Chris Clem <metal.1971@yahoo.com>
Subject: Re: AI Platform "Overwatch"

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Since we will be driving from Phoenix, if we can make it between eleven o'clock and 2 pm one of those days that would be appreciated!

Sent via the Samsung Galaxy S22 Ultra 5G, an AT&T 5G smartphone
Get [Outlook for Android](#)

From: Brian Haley <brian@massiveblue.ai>
Sent: Monday, June 19, 2023 3:42:31 PM
To: Guerra, Edgar - Sergeant - Patrol <Edgar.Guerra@ycso.yumacountyaz.gov>
Cc: Amon, Jason - Captain - Patrol Commander <Jason.Amon@ycso.yumacountyaz.gov>; Carlson, Jay - Lieutenant - Patrol <Jay.Carlson@ycso.yumacountyaz.gov>; Chris Clem <metal.1971@yahoo.com>; Nick <nick@loweryspeaks.com>
Subject: Re: AI Platform "Overwatch"

Sgt. Guerra,

Our team can meet in person anytime July 10-12. Hopefully, this aligns well with your team's availability.

We're looking forward to meeting with you all in person!

Best,
Brian

On Mon, Jun 19, 2023 at 8:57 PM Guerra, Edgar - Sergeant - Patrol <Edgar.Guerra@ycso.yumacountyaz.gov> wrote:

Good morning sir,

Thank you for your time last week. My command staff would like to have an in person demo presentation of your product. We are looking at the second week of July due to the upcoming holiday. Please advise of a date and time so that I may coordinate availability of attendees. Thank you.

Respectfully,

Sgt. Guerra

From: Brian Haley <brian@massiveblue.ai>

Sent: Wednesday, June 14, 2023 7:50 AM

To: Guerra, Edgar - Sergeant - Patrol <Edgar.Guerra@ycso.yumacountyaz.gov>

Cc: Amon, Jason - Captain - Patrol Commander <Jason.Amon@ycso.yumacountyaz.gov>; Carlson, Jay - Lieutenant - Patrol <Jay.Carlson@ycso.yumacountyaz.gov>; Chris Clem <metal.1971@yahoo.com>; Nick <nick@loweryspeaks.com>; Wilmot, Leon - Sheriff <Leon.Wilmot@ycso.yumacountyaz.gov>

Subject: Re: AI Platform "Overwatch"

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Sgt. Edgar,

It was a pleasure meeting with you yesterday. I've attached the presentation for your review.

Our team looks forward to reconnecting at your convenience. As Nick mentioned, we're happy to meet with the department in Yuma.

Best,

Brian

On Tue, Jun 13, 2023 at 2:52 PM Brian Haley <brian@massiveblue.ai> wrote:

Thanks for confirming. The meeting should take 45 minutes at most. I've sent an invite to the group, but for convenience, here is the Zoom link for today's meeting: <https://us06web.zoom.us/j/87001527384?pwd=ZXk0Q0JaNlVVSk55a3RXZkM1c2ZYQT09>

Looking forward to connecting!

- Brian

On Tue, Jun 13, 2023 at 2:06 AM Guerra, Edgar - Sergeant - Patrol <Edgar.Guerra@ycso.yumacountyaz.gov> wrote:

10AM works, as long as we don't go over noon. I'll be working an Ops around noon. If you need more time let me know and we can schedule something later this week.

Sent from my iPhone

On Jun 12, 2023, at 2:44 PM, Brian Haley <brian@massiveblue.ai> wrote:

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Sgt. Guerra,

Thank you for taking the time to meet with us. Our team is looking forward to sharing more details about Overwatch.

Would Tuesday, June 13th, at 10am or 11am PT work? If not, please let us know what time would be best on Thursday.

Best,
Brian

On Mon, Jun 12, 2023 at 8:28 PM Chris Clem <metal.1971@yahoo.com> wrote:

Sgt Guerra,

Sorry for my delayed response.

Thanks for the opportunity for the team to brief.

More to follow...

Chris T. Clem

Chief Patrol Agent (Retired)

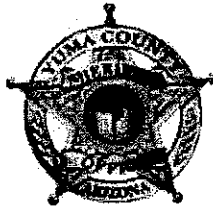
Sent from Yahoo Mail for iPhone

On Monday, June 12, 2023, 09:54, Guerra, Edgar - Sergeant - Patrol
<Edgar.Guerra@ycso.yumacountyaz.gov> wrote:

Good morning sirs,

Chief Clem thank you for the introduction and I appreciate you all including us in on this. Please advise of the dates and times for the training when you all are ready, we look forward to it.

Respectfully,



Sergeant E. Guerra, S19

Yuma County Sheriff's Office

Intel Unit Supervisor

141 S. 3rd Avenue

Yuma, Arizona 85364

Office: (928) 783-4427 Ext: 3202

Cell: (928)920-2895

Edgar.Guerra@ycso.yumacountyaz.gov

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From: Nick <nick@loweryspeaks.com>

Sent: Friday, June 9, 2023 10:36 AM

To: Chris Clem <metal.1971@yahoo.com>; Guerra, Edgar - Sergeant - Patrol <Edgar.Guerra@ycso.yumacountyaz.gov>

Cc: Wilmot, Leon - Sheriff <Leon.Wilmot@ycso.yumacountyaz.gov>; Brian Haley <brian@massiveblue.ai>

Subject: Re: AI Platform "Overwatch"

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thanks Chris!

Just to clarify why I am representing Overwatch to various law enforcement agencies, before and during my NFL career, I was a legislative aid for 4 U.S. Senators, and worked in the White House for Presidents Reagan, HW Bush and Clinton during the off-seasons in the Drug Abuse Policy Office, as well as helping launch the Points of Light Foundation and Americorps in the Office of National Service. I received an MPA after 2 years of study @ Harvard in 2001 after leaving the NFL.

Honored to represent Overwatch, which we have introduced to Chief Clem, National Border Chief Raul Ortiz and the AZ National Guard Drug interdiction team. I have known Sheriff Paul Penzone for years. As you will see, Brian Haley will demonstrate how Overwatch can strategically adapt to the unique needs of each law enforcement entity.

From: Chris Clem <metal.1971@yahoo.com>
Sent: Friday, June 9, 2023 9:36:15 AM
To: Edgar - Sergeant - Patrol Guerra <edgar.guerra@ycso.yumacountyaz.gov>
Cc: Leon - Sheriff Wilmot <leon.wilmot@ycso.yumacountyaz.gov>; Nick <nick@loweryspeaks.com>; Brian Haley <brian@massiveblue.ai>
Subject: AI Platform "Overwatch"

Sgt. Guerra,

I have spoken to Sheriff Wilmot about the below AI platform to combat trafficking. Brian Haley and the Overwatch Team would like to set up an online presentation (Zoom etc) for you and whoever you deem appropriate at your department and other surrounding agencies. As someone who spent over 27 1/2 years in federal law enforcement, and most recently retired as Chief Patrol Agent in Yuma, I was impressed with what this team has done. We know all too well how social media is being exploited to recruit people of all ages and backgrounds, and especially our youth, and I feel Overwatch is an option available to law enforcement to assist in combatting this threat.

Please see below from Nick Lowery (NFL Legend-KC Chiefs All-Time Leading Scorer) and brief overview from Brian Haley.

Brian Haley is included in this message so he can make arrangements to present this to you.

Stay safe,

Chris

Chief Patrol Agent (Retired)

"As someone who has visited the border in Yuma this past year and met with Chief Chris Clem and his border patrol agents several times to witness the complexities of their crucial work, I have been inspired to look into how we can help support the Border Patrol and law enforcement at this critical time. We would like to humbly contribute the formidable assets of Overwatch, to proactively address the exponential increase in both fentanyl and human trafficking and crime likely to arise with the unprecedented increase in illegal immigrants that have come into this country in the past 2+ years. Our goal is to contribute turn-key, cutting edge tools to target, disrupt and apprehend criminals and their networks, and anticipating the significant challenges for law enforcement moving forward, without requiring additional manpower. Overwatch, with Brian Haley and team, is ready to contribute customized technology muscle and measurable success as you confront the challenges ahead."

Nick Lowery

Overview

Overwatch is a powerful & standalone platform that effortlessly scales your agency's impact. By utilizing advanced AI and blockchain technology, Overwatch vastly expands your operational capabilities, safeguards your team, and nurtures positive relations with the community. Our platform deploys lifelike virtual agents, which infiltrate & engage criminal networks across various channels. Additionally, Overwatch autonomously generates realistic social circles for each virtual agent. These virtual personas shield your undercover assets and adapt conversations according to threat levels, geographical nuances, and local dialects.

Overwatch transforms intelligence gathering and strengthens bonds with the community without increasing resources. The platform engages community members in securely reporting intelligence while rewarding their contributions with automated incentives. Addressing workforce decline & improving the mental & physical well-being of your agents, Overwatch enables your agency to scale its impact and efficiency in investigations without increasing staff. Furthermore, our platform can be operational within a few weeks & does not require technical implementation or data sharing by law enforcement.

Alvarado, Adriana - Paralegal - Admin

From: Guerra, Edgar - Sergeant - Patrol
Sent: Monday, October 21, 2024 10:28 AM
To: Alvarado, Adriana - Paralegal - Admin
Subject: FW: Overwatch Discovery Update

From: Brian Haley <brian@massiveblue.ai>
Sent: Wednesday, August 30, 2023 12:57 PM
To: Guerra, Edgar - Sergeant - Patrol <Edgar.Guerra@ycso.yumacountyaz.gov>
Subject: Overwatch Discovery Update

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Sgt. Guerra,

I hope you had a great vacation last week! Our team has been busy compiling research on the target types. I wanted to follow up on two items regarding the discovery phase of our program:

1. Would your team be available tomorrow or Friday for a meeting? If so, let me know when will work best & I'll send over the invite. If not, let me know your availability for Tuesday.
2. A few data/info requests from our team. Could you provide:
 1. The social profiles of the potentially identified narcotic traffickers that are relevant for our target?
 2. The websites used for human trafficking listings/engagement?
 3. Names of the high schools associated with suspected narcotics trafficking
 4. Names of the bars/clubs/etc. that the potential narcotics trafficking targets frequently in Mexico & AZ (if relevant)
 5. Specific terms, slang, and codes relevant to the human trafficking target program
 6. Specific terms, slang, and codes relevant to the narcotics trafficking target program
 7. Any known social or messaging app group names that you are aware of for both target programs (e.g. a name of a Telegram channel that is frequented by traffickers in your area)
 8. Any other relevant social profiles, websites, or digital info for either target type

Looking forward to finalizing our discovery phase!

Best,
Brian

Alvarado, Adriana - Paralegal - Admin

From: Guerra, Edgar - Sergeant - Patrol
Sent: Monday, October 21, 2024 10:28 AM
To: Alvarado, Adriana - Paralegal - Admin
Subject: FW: Meeting

From: Brian Haley <brian@massiveblue.ai>
Sent: Thursday, September 28, 2023 10:15 AM
To: Guerra, Edgar - Sergeant - Patrol <Edgar.Guerra@ycso.yumacountyaz.gov>
Cc: Carlson, Jay - Lieutenant - Patrol <Jay.Carlson@ycso.yumacountyaz.gov>
Subject: Re: Meeting

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi All,

I deeply apologize for being out of pocket over the last few days. Massive Blue has been rapidly expanding over the last month. While this growth is exciting, it has significantly stretched my availability. I want to again extend my sincerest apologies for this inconvenience.

In order to alleviate this issue, we have increased our staff to accommodate this growth. As of Oct. 4th, a dedicated resource will be specifically assigned to YCSO. This resource will be present at all meetings & will facilitate discussions, sharing of results, and all daily operations for the YCSO's Overwatch pilot program. I intend to be present for all future meetings during the pilot program, but in the instances where I may have a conflict that I cannot adjust, they will ensure the meeting & program continue unphased.

Regarding our pilot program, I will ensure that I am available anytime tomorrow or Monday to meet with the YCSO team. Please let me know when it is most convenient for your team. Additionally, I will share the September Recon Report this afternoon with you all. This will include the initial findings & insights, as well as a detailed path forward to generate deeper, actionable intelligence (including virtual personas being utilized, targeted channels, etc.).

I want to thank the YCSO team for its support during this program. I truly appreciate your understanding & partnership during this early phase. We are very excited to share & review the intelligence & path forward.

Best,
Brian

On Wed, Sep 27, 2023 at 11:07 AM Guerra, Edgar - Sergeant - Patrol <Edgar.Guerra@ycso.yumacountyaz.gov> wrote:

Good morning Brian,

When you are available would you please give me a call at 928-920-2895.

Thank you,

-Sgt. Guerra

From: Guerra, Edgar - Sergeant - Patrol
Sent: Monday, September 25, 2023 1:44 PM
To: 'Brian Haley' <brian@massiveblue.ai>
Cc: Carlson, Jay - Lieutenant - Patrol <Jay.Carlson@ycso.yumacountyaz.gov>
Subject: Meeting

Good afternoon Brian,

We are following up on this week's meeting and the recon report. Please let me know what dates and time you are looking at so that we may plan ahead.

Thank you,

Sgt. Guerra

From: Guerra, Edgar - Sergeant - Patrol
Sent: Thursday, September 21, 2023 9:59 AM
To: 'Brian Haley' <brian@massiveblue.ai>
Subject: RE: Meeting

Oh man,

That's unfortunate, we had federal agents here that focus on human trafficking ready to go. Ok, yes we would like to take a look at that report. Let's go ahead and plan for next Monday or Tuesday.

From: Brian Haley <brian@massiveblue.ai>
Sent: Thursday, September 21, 2023 9:55 AM
To: Guerra, Edgar - Sergeant - Patrol <Edgar.Guerra@ycso.yumacountyaz.gov>
Subject: Re: Meeting

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Sgt. Guerra,

I apologize for the last minute notice. I have been at an offsite meeting that ran longer than anticipated. Unfortunately, I will not be able to make our scheduled meeting.

I will send over the recon report for your review once I get back to my desk.

Regarding rescheduling the meeting, I will make myself available anytime tomorrow or Monday that works best for your team. Please let me know when is best and I'll send out the invite.

Again, I truly apologize for this inconvenience!

On Tue, Sep 19, 2023 at 12:38 PM Guerra, Edgar - Sergeant - Patrol <Edgar.Guerra@ycso.yumacountyaz.gov> wrote:

Good morning sir,

Thursday will work, is 11AM our time good with you? We look forward to it.

From: Brian Haley <brian@massiveblue.ai>
Sent: Tuesday, September 19, 2023 9:35 AM
To: Guerra, Edgar - Sergeant - Patrol <Edgar.Guerra@ycso.yumacountyaz.gov>
Subject: Re: Meeting

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good Morning, Sgt. Guerra! I hope all has been well.

After deeper analysis, our team has made a few adjustments to the initial recon report. We've been implementing

updates to the intelligence collection and the approach for engagement with these individuals within the human trafficking segment.

I would like to use our next meeting to review the report together and the virtual personas being utilized to engage the identified individuals. What is your availability on Thursday or Friday? We are available anytime until 12:30pm PT on Thursday, or anytime after 11:30am PT on Friday. If those times do not work, I'll have our team adjust a few things to accommodate you & your team.

Looking forward to it!

On Tue, Sep 19, 2023 at 11:34 AM Guerra, Edgar - Sergeant - Patrol <Edgar.Guerra@ycso.yumacountyaz.gov> wrote:

Good morning Brian,

Do we have a meeting going on today?

Thanks,

[\[google.com\]](#) Sergeant E. Guerra, S19

[\[google.com\]](#)

[\[google.com\]](#) Yuma County Sheriff's Office

[\[google.com\]](#)

Intel Unit Supervisor

[141 S. 3rd Avenue \[google.com\]](#)

[Yuma, Arizona 85364 \[google.com\]](#)

[Office: \(928 \[google.com\]\) 783-4427 Ext: 3202](#)

Cell: (928)920-2895

Edgar.Guerra@ycso.yumacountyaz.gov

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Alvarado, Adriana - Paralegal - Admin

From: Guerra, Edgar - Sergeant - Patrol
Sent: Monday, October 21, 2024 10:27 AM
To: Alvarado, Adriana - Paralegal - Admin
Subject: FW: Follow Up
Attachments: image001.png

From: Brian Haley <brian@massiveblue.ai>
Sent: Wednesday, October 11, 2023 8:04 AM
To: Guerra, Edgar - Sergeant - Patrol <Edgar.Guerra@ycso.yumacountyaz.gov>
Cc: Carlson, Jay - Lieutenant - Patrol <Jay.Carlson@ycso.yumacountyaz.gov>
Subject: Re: Follow Up

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good Morning Sgt.

I apologize for the delay in response! I am back and would absolutely like to connect today. Are you available to speak at 10:30am AZ time? If not, I can make myself available anytime until 1pm AZ time, or anytime after 3pm AZ time.

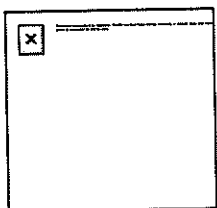
Looking forward to reconnecting today

On Tue, Oct 10, 2023 at 1:50 PM Guerra, Edgar - Sergeant - Patrol <Edgar.Guerra@ycso.yumacountyaz.gov> wrote:

Good morning Brian,

We would really appreciate a follow-up phone call when your available please.

Respectfully,



Sergeant E. Guerra, S19
Yuma County Sheriff's Office
Intel Unit Supervisor
141 S. 3rd Avenue

Yuma, Arizona 85364

Office: (928) 783-4427 Ext: 3202

Cell: (928)920-2895

Edgar.Guerra@ycso.yumacountyaz.gov

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Alvarado, Adriana - Paralegal - Admin

From: Guerra, Edgar - Sergeant - Patrol
Sent: Monday, October 21, 2024 10:27 AM
To: Alvarado, Adriana - Paralegal - Admin
Subject: RE: [Not Virus Scanned] Recon Report

From: Brian Haley <brian@massiveblue.ai>
Sent: Thursday, October 12, 2023 11:36 AM
To: Guerra, Edgar - Sergeant - Patrol <Edgar.Guerra@ycso.yumacountyaz.gov>
Subject: [Not Virus Scanned] Recon Report

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Sgt. Guerra,

Thanks again for taking the time to review the recon report yesterday afternoon. I have attached an encrypted zip file containing the report summary (pdf file) and the raw data collected during the Recon. Here is an overview of the documents provided:

- Yuma Recon Report - Oct. 3, 2023.pdf
 - file is a full summary of the results from the Recon program
- raw_data_yuma_recon_sept_2023.json
 - The main aggregated data we identified during the Recon across all 1581 listings
 - Contains post content, social media info, digital payment info, and telco information (carrier, area of operation, caller id name, etc)
- narcotics_trafficking_leads_sept_2023
 - List of phone numbers & the key triggers for listings containing references to drugs & narcotics trafficking
- juv_leads_sept_2023
 - List containing listing details for phone numbers flagged as potential juvenile listings
- digital_payments_leads_sept_2023
 - Listing details for posts that utilize digital payment platforms
- 247_listings_leads_sept_2023
 - Listing details by phone number of those posts that mention providing services 24/7
- telco_insights_sept_2023
 - Contains an analysis of telco data extracted across each unique phone number utilized across the listings

Please use **YCSOREconSept2023!** as the password for the zip and pdf files. If you would prefer a different format for the delivery of the report & data, let me know & our team can adjust accordingly.

As discussed during our meeting, Overwatch will begin the deployment of our virtual task force to engage the 54 leads flagged as potential juvenile trafficking listings. We will meet on Wednesday, the 18th, to review the initial results of this direct engagement.

Lastly, here is the contact information requested that YCSO can use to directly reach the Overwatch team:

- Brian Haley - CEO - 646-423-7723
- Anthony Kaplan - Account Manager - 917-502-5980

Best,
Brian

Alvarado, Adriana - Paralegal - Admin

From: Guerra, Edgar - Sergeant - Patrol
Sent: Monday, October 21, 2024 10:25 AM
To: Alvarado, Adriana - Paralegal - Admin
Subject: FW: Invoice for Overwatch Pilot

From: Brian Haley <brian@massiveblue.ai>
Sent: Tuesday, August 1, 2023 11:52 AM
To: Bratcher, Eben - Major - Operations Chief <Eben.Bratcher@ycso.yumacountyaz.gov>
Cc: Guerra, Edgar - Sergeant - Patrol <Edgar.Guerra@ycso.yumacountyaz.gov>; Amon, Jason - Captain - Patrol Commander <Jason.Amon@ycso.yumacountyaz.gov>; Carlson, Jay - Lieutenant - Patrol <Jay.Carlson@ycso.yumacountyaz.gov>; Mike McGraw <mike@massiveblue.ai>
Subject: Re: Invoice for Overwatch Pilot

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe

Thanks for the update, Major Bratcher. We're very excited to get the program launched!

See you all on the 14th

On Tue, Aug 1, 2023 at 10:35 AM Bratcher, Eben - Major - Operations Chief <Eben.Bratcher@ycso.yumacountyaz.gov> wrote:

Good morning Brian,

Our Task Force Board has approved the expenditure of funds and the invoice has been presented to our accounts payable for immediate processing.

Thank you and we look forward to moving forward with this project.

Major Bratcher

From: Brian Haley <brian@massiveblue.ai>

Sent: Thursday, July 27, 2023 11:48 AM

To: Guerra, Edgar - Sergeant - Patrol <Edgar.Guerra@ycso.yumacountyaz.gov>; Bratcher, Eben - Major - Operations Chief <Eben.Bratcher@ycso.yumacountyaz.gov>

Cc: Mike McGraw <mike@massiveblue.ai>

Subject: Invoice for Overwatch Pilot

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Major Bratcher & Sgt. Guerra,

I have attached the invoice for the Overwatch pilot program for your review. Additionally, you can access the digital invoice & payment portal [here \[connect.intuit.com\]](https://connect.intuit.com). Please let us know if you have any additional questions re: the invoice.

We're looking forward to launching the program & seeing you again in Yuma in a few weeks.

Best,

Brian

P.S. - As I mentioned when we last met, here is my personal cell #: 646-423-7723

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Alvarado, Adriana - Paralegal - Admin

From: Guerra, Edgar - Sergeant - Patrol
Sent: Monday, October 21, 2024 10:25 AM
To: Alvarado, Adriana - Paralegal - Admin
Subject: FW: Meeting
Attachments: image001.png

From: Brian Haley <brian@massiveblue.ai>
Sent: Tuesday, September 19, 2023 9:35 AM
To: Guerra, Edgar - Sergeant - Patrol <Edgar.Guerra@ycso.yumacountyaz.gov>
Subject: Re: Meeting

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Good Morning, Sgt. Guerra! I hope all has been well.

After deeper analysis, our team has made a few adjustments to the initial recon report. We've been implementing updates to the intelligence collection and the approach for engagement with these individuals within the human trafficking segment.

I would like to use our next meeting to review the report together and the virtual personas being utilized to engage the identified individuals. What is your availability on Thursday or Friday? We are available anytime until 12:30pm PT on Thursday, or anytime after 11:30am PT on Friday. If those times do not work, I'll have our team adjust a few things to accommodate you & your team.

Looking forward to it!

On Tue, Sep 19, 2023 at 11:34 AM Guerra, Edgar - Sergeant - Patrol <Edgar.Guerra@ycso.yumacountyaz.gov> wrote:

Good morning Brian,

Do we have a meeting going on today?

Thanks,

Alvarado, Adriana - Paralegal - Admin

From: Guerra, Edgar - Sergeant - Patrol
Sent: Monday, October 21, 2024 10:23 AM
To: Alvarado, Adriana - Paralegal - Admin
Subject: FW: Invoice for Overwatch Pilot
Attachments: YCSO_Overwatch_Pilot_Invoice.pdf

From: Guerra, Edgar - Sergeant - Patrol
Sent: Thursday, July 27, 2023 12:18 PM
To: Carlson, Jay - Lieutenant - Patrol <Jay.Carlson@ycso.yumacountyaz.gov>; Amon, Jason - Captain - Patrol Commander <Jason.Amon@ycso.yumacountyaz.gov>
Subject: FW: Invoice for Overwatch Pilot

From: Brian Haley <brian@massiveblue.ai>
Sent: Thursday, July 27, 2023 11:48 AM
To: Guerra, Edgar - Sergeant - Patrol <Edgar.Guerra@ycso.yumacountyaz.gov>; Bratcher, Eben - Major - Operations Chief <Eben.Bratcher@ycso.yumacountyaz.gov>
Cc: Mike McGraw <mike@massiveblue.ai>
Subject: Invoice for Overwatch Pilot

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Major Bratcher & Sgt. Guerra,

I have attached the invoice for the Overwatch pilot program for your review. Additionally, you can access the digital invoice & payment portal [here \[connect.intuit.com\]](https://connect.intuit.com). Please let us know if you have any additional questions re: the invoice.

We're looking forward to launching the program & seeing you again in Yuma in a few weeks.

Best,
Brian

P.S. - As I mentioned when we last met, here is my personal cell #: 646-423-7723



Sergeant E. Guerra, S19

Yuma County Sheriff's Office

Intel Unit Supervisor

141 S. 3rd Avenue

Yuma, Arizona 85364

Office: (928) 783-4427 Ext: 3202

Cell: (928)920-2895

Edgar.Guerra@ycso.yumacountyaz.gov

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INVOICE

Massive Blue Inc.
200 Chambers St. #14A
New York, NY 10007

admin@massiveblue.ai
+1 (917) 657-0040



Major Eben Bratcher

Bill to

Yuma County Sheriff's Office
141 S. 3rd Avenue
Yuma, Arizona 85364
USA

Ship to

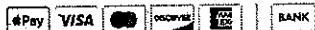
Yuma County Sheriff's Office
141 S. 3rd Avenue
Yuma, Arizona 85364
USA

Invoice details

Invoice no.: 1002
Terms: Net 60
Invoice date: 08/15/2023
Due date: 10/14/2023

Product or service		Amount
1. Professional Services	1 unit x \$10,000.00	\$10,000.00
Discovery Identify targets, personas & channels; establish threat scoring & alert metrics Time: 2 weeks		
Program Development Creation & deployment of 2 initial personas for 1 target type Time: 1 months		
Refinement Continuous monitoring & optimization of personas + threat scoring validation Time: 2 months		
2. Overwatch Platform License Fee	1 unit x \$0.00	\$0.00
Waived for pilot program		
	Total	\$10,000.00

Ways to pay



Pay invoice

Capital Asset Valuation

Counties record purchases of capital assets at actual cost. Actual cost includes all charges necessary to place the item in its intended location and condition for use.

Some examples: Taxes, freight, title fees, & installation charges

Please refer to cited sources below for specific instances that may not be addressed below

Category	Threshold	Object Codes	What does this include?
MACHINERY & EQUIPMENT (45400-45495)		45410	Motorcycles
		45411	Automobiles EX: Trucks, SUVs, vans, etc
		45412	Boats
		45413	Airplanes
		45420	Communication equipment EX: Phones, modems, satellite communication equipment, two-way radios
		45430	Furniture EX: Desks, bookcases, tables, cabinets, benches (exceeding the threshold as separate units)
		45440	Office Machines EX: Shredders, calculators, projectors, whiteboards
		45445	Duplicating Equipment EX: Copiers, scanners, printers, fax machines, CD/DVD burners
		45450	Data Processing Equipment EX: Computers, servers, digital cameras, monitors, hard drives, routers, switches, graphics card, data centers (Cloud service), networking equipment
		45460	Construction Equipment EX: Excavators, bulldozers, cranes, backhoes, loaders, concrete mixers, pavers, compactors
		45470	Playground Equipment EX: Swings, slides, climbing structures, playhouses, monkey bars sandboxes, seesaws, balance beams
		45480	Kitchen & Laundry Equipment EX: Refrigerators, freezers, ovens, dishwashers, washing machines, dryers
		45490	Engineering & Scientific Equipment EX: Microscopes, telescopes, thermal imaging camera, laser systems
		45495	Other miscellaneous machinery & equipment
LAND <i>All land shall be capitalized at time of acquisition regardless of cost or fair market value, if donated</i>		45110	Land initial cost Engineer fees Architect fees Survey fees Commissions fees Recording fees Negotiation Appraisals Title searches Assumptions of liens & delinquent taxes Other closing costs Site preparations and improvements not directly connected w/construction: EX: Land excavation, leveling, filling, grading & drainage
BUILDINGS	\$ 40,000.00	45210	Contract purchase price Expenditures to place building into serviceable condition Cost of alterations, improvements and remodeling Architect fees Attorney fees Appraisal fees Permits Licensing Interest
BLDG IMPROVEMENTS/FIXTURES <i>Improvements to buildings may include permanent fixtures such as heating and air conditioning equipment, security systems; plumbing and lighting fixtures; tearing out building walls and partitions; and adding windows, doors, stairways.</i>		45220	Remodeling EX: Improvements to building's interior or exterior such as installation of new flooring, walls or lighting fixtures Boilers HVAC systems EX: Heating, ventilation, and air conditioning units Security systems

corridors and rooms

				EX: Installation of CCTV, cameras, alarms, access control systems
				Vault
				EX: Permanently fixed to building
				Plumbing systems
				EX: Improvements/upgrades to plumbing system
				Electrical systems
				EX: Improvements to electrical system, such as the installation of new wiring or electrical panels
				Windows
				Doors
				Stairways
				Roofing
				EX: Replacement (not repair) of a building's roof
OTHER IMPROVEMENTS (45300-45399)	\$	10,000.00	45310 45340 45390	Parking lots Fences Other: EX: Sidewalks, retaining walls, landscaping, outside sprinkler systems, athletic fields, golf courses, swimming pools, retaining walls, sidewalks, gates and misc. other improvements
INFRASTRUCTURE (45601-45799)	\$	10,000.00	45610 45620 45630 45640 45650 45710 45720 45730 45740 45750 45790	Traffic signals Paved Roads Gravel Roads Bridges & Large Culverts Street lights Flood control - Drain Wells Flood control - Maj Conveyances & Outfalls Flood control - Pump stations Flood control - Retention/Detention basins Flood control - Storm sewers & pipelines Miscellaneous flood control
CONSTRUCTION IN PROGRESS		UNTIL PROJECT COMPLETE	45510	Architect fees Engineering fees Cost of materials and labor Cost of temporary building during construction Sheds for storage of materials and tools Permits Licenses and fees Premiums for workers' compensation & casualty insurance Easements Allocable overhead Easements

Sources:

[UAMAC \(azauditor.gov\)](http://azauditor.gov)

[YUMA COUNT \(yumacountyaz.gov\)](http://yumacountyaz.gov)

Uniform Accounting Manual for Arizona Counties

Yuma County Capital Asset Accounting Policies

Alvarado, Adriana - Paralegal - Admin

From: Carol Uden <Carol.Uden@yumacountyaz.gov>
Sent: Thursday, August 3, 2023 8:24 AM
To: Amon, Jason - Captain - Patrol Commander;Pruitt, Sandra - Senior Financial Service Specialist - Admin
Subject: RE: Massive Blue invoice
Attachments: Asset Valuation.xlsx

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Sandra,

If the item is intended solely for a trial period to assess the program, it would not be considered an asset.

In the event that they choose to proceed with a contract, please refer to the attached asset valuation document to help determine the appropriate coding.

Thank you.



Carol Uden, BSBA

Accountant I
Yuma County Financial Services
198 S. Main Street, 3rd Floor
Yuma, AZ 85364
P: (928) 373-1126
E: carol.uden@yumacountyaz.gov

From: Amon, Jason - Captain - Patrol Commander <Jason.Amon@ycso.yumacountyaz.gov>
Sent: Thursday, August 3, 2023 8:17 AM
To: Sandra Pruitt <Sandra.Pruitt@ycso.yumacountyaz.gov>
Cc: Carol Uden <Carol.Uden@yumacountyaz.gov>
Subject: Re: Massive Blue invoice

That is correct . This is a trial period /pilot program . Once the trial period is over we will determine if we are moving forward with a contract

Sent from my iPhone

On Aug 3, 2023, at 8:11 AM, Pruitt, Sandra - Senior Financial Service Specialist - Admin <Sandra.Pruitt@ycso.yumacountyaz.gov> wrote:

Carol,

On the invoice it has 2 weeks for the first service, 1 month for the second service and 2 months for the third service.

Capt.,
Please correct me if the above info is not correct.

Thanks to all 😊

From: Carol Uden <Carol.Uden@yumacountyaz.gov>
Sent: Thursday, August 3, 2023 8:09 AM
To: Pruitt, Sandra - Senior Financial Service Specialist - Admin <Sandra.Pruitt@ycso.yumacountyaz.gov>
Subject: RE: Massive Blue invoice

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Sandra,

Based on your email, it sounds like this is for a trial period only. Is that accurate? If so, can you please tell me the length of the trial period? Thank you.

<image001.png>

<image005.png>

From: Pruitt, Sandra - Senior Financial Service Specialist - Admin <Sandra.Pruitt@ycso.yumacountyaz.gov>
Sent: Thursday, August 3, 2023 7:50 AM
To: Carol Uden <Carol.Uden@yumacountyaz.gov>
Subject: FW: Massive Blue invoice

3 pages attached

Good morning Carol,
I will be doing a CAAR on this since it is \$10,000.
What would be an appropriate object code to use for this, see email below?
This cost is a one-time pilot program cost to see if we like the service. If we don't we discontinue, if we do, we will get billed (not sure if monthly/annually) accordingly.
Thanks for any guidance you can give me on this. 😊

From: Amon, Jason - Captain - Patrol Commander <Jason.Amon@ycso.yumacountyaz.gov>
Sent: Thursday, August 3, 2023 7:42 AM
To: Pruitt, Sandra - Senior Financial Service Specialist - Admin <Sandra.Pruitt@ycso.yumacountyaz.gov>
Subject: Re: Massive Blue invoice

This is not a tangible item . It is artificial intelligence software that is cloud based .

Sent from my iPhone

On Aug 3, 2023, at 7:27 AM, Pruitt, Sandra - Senior Financial Service Specialist - Admin
<Sandra.Pruitt@ycso.yumacountyaz.gov> wrote:

Good morning Capt.,
So that I can code this invoice correctly, what exactly are we buying?
Is it a tangible item or just a service?
Thx 😊

Alvarado, Adriana - Paralegal - Admin

From: Pruitt, Sandra - Senior Financial Service Specialist - Admin
Sent: Thursday, August 3, 2023 8:12 AM
To: Carol Uden
Cc: Amon, Jason - Captain - Patrol Commander
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Carol Uden, BSBA

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Is it a tangible item or just a service?
Thx 😊

Alvarado, Adriana - Paralegal - Admin

From: Guerra, Edgar - Sergeant - Patrol
Sent: Thursday, September 28, 2023 11:16 AM
To: Amon, Jason - Captain - Patrol Commander
Subject: Fwd: Meeting

Sent from my iPhone

Begin forwarded message:

From: Brian Haley <brian@massiveblue.ai>
Date: September 28, 2023 at 10:14:53 AM MST
To: "Guerra, Edgar - Sergeant - Patrol" <Edgar.Guerra@ycso.yumacountyaz.gov>
Cc: "Carlson, Jay - Lieutenant - Patrol" <Jay.Carlson@ycso.yumacountyaz.gov>
Subject: Re: Meeting

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi All,

I deeply apologize for being out of pocket over the last few days. Massive Blue has been rapidly expanding over the last month. While this growth is exciting, it has significantly stretched my availability. I want to again extend my sincerest apologies for this inconvenience.

In order to alleviate this issue, we have increased our staff to accommodate this growth. As of Oct. 4th, a dedicated resource will be specifically assigned to YCSO. This resource will be present at all meetings & will facilitate discussions, sharing of results, and all daily operations for the YCSO's Overwatch pilot program. I intend to be present for all future meetings during the pilot program, but in the instances where I may have a conflict that I cannot adjust, they will ensure the meeting & program continue unphased.

Regarding our pilot program, I will ensure that I am available anytime tomorrow or Monday to meet with the YCSO team. Please let me know when it is most convenient for your team. Additionally, I will share the September Recon Report this afternoon with you all. This will include the initial findings & insights, as well as a detailed path forward to generate deeper, actionable intelligence (including virtual personas being utilized, targeted channels, etc.).

I want to thank the YCSO team for its support during this program. I truly appreciate your understanding & partnership during this early phase. We are very excited to share & review the intelligence & path forward.

Best,
Brian

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning,

Is this the purchase for the AI Overwatch Software that was requested by the Task Force on 07/28/23?

From: Jessica L. Holzer <Jessica.Holzer@yumacountyaz.gov>
Sent: Friday, July 28, 2023 10:39 AM
To: Jason Amon <Jason.Amon@ycso.yumacountyaz.gov>
Cc: Maritza Retiz <Maritza.Retiz@yumacountyaz.gov>
Subject: Request to Utilize Anti-Racketeering Revolving Funds

Captain Amon,

I have reviewed and approved the request to utilize Anti-Racketeering Revolving Funds, attached.

Thank You,
Jessica

Jessica L. Holzer
Deputy County Attorney, Civil Division
Yuma County Attorney's Office
250 West 2nd Street, Suite G
Yuma, AZ 85364
T: (928) 817-4300 | F: (928) 817-4302

<Scan0001.pdf>

On Wed, Sep 27, 2023 at 11:07 AM Guerra, Edgar - Sergeant - Patrol
<Edgar.Guerra@ycso.yumacountyaz.gov> wrote:

Good morning Brian,

When you are available would you please give me a call at 928-920-2895.

Thank you,

-Sgt. Guerra

From: Guerra, Edgar - Sergeant - Patrol
Sent: Monday, September 25, 2023 1:44 PM
To: 'Brian Haley' <brian@massiveblue.ai>
Cc: Carlson, Jay - Lieutenant - Patrol <Jay.Carlson@ycso.yumacountyaz.gov>
Subject: Meeting

Good afternoon Brian,

We are following up on this week's meeting and the recon report. Please let me know what dates and time you are looking at so that we may plan ahead.

Thank you,

Sgt. Guerra

From: Guerra, Edgar - Sergeant - Patrol
Sent: Thursday, September 21, 2023 9:59 AM
To: 'Brian Haley' <brian@massiveblue.ai>
Subject: RE: Meeting

Oh man,

That's unfortunate, we had federal agents here that focus on human trafficking ready to go. Ok, yes we would like to take a look at that report. Let's go ahead and plan for next Monday or Tuesday.

From: Brian Haley <brian@massiveblue.ai>
Sent: Thursday, September 21, 2023 9:55 AM
To: Guerra, Edgar - Sergeant - Patrol <Edgar.Guerra@ycso.yumacountyaz.gov>
Subject: Re: Meeting

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Sgt. Guerra,

I apologize for the last minute notice. I have been at an offsite meeting that ran longer than anticipated. Unfortunately, I will not be able to make our scheduled meeting.

I will send over the recon report for your review once I get back to my desk.

Regarding rescheduling the meeting, I will make myself available anytime tomorrow or Monday that works best for your team. Please let me know when is best and I'll send out the invite.

Again, I truly apologize for this inconvenience!

On Tue, Sep 19, 2023 at 12:38 PM Guerra, Edgar - Sergeant - Patrol <Edgar.Guerra@ycso.yumacountyaz.gov> wrote:

Good morning sir,

Thursday will work, is 11AM our time good with you? We look forward to it.

From: Brian Haley <brian@massiveblue.ai>
Sent: Tuesday, September 19, 2023 9:35 AM
To: Guerra, Edgar - Sergeant - Patrol <Edgar.Guerra@ycso.yumacountyaz.gov>
Subject: Re: Meeting

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good Morning, Sgt. Guerra! I hope all has been well.

After deeper analysis, our team has made a few adjustments to the initial recon report. We've been implementing updates to the intelligence collection and the approach for engagement with these individuals within the human trafficking segment.

I would like to use our next meeting to review the report together and the virtual personas being utilized to engage the identified individuals. What is your availability on Thursday or Friday? We are available anytime until 12:30pm PT on Thursday, or anytime after 11:30am PT on Friday. If those times do not work, I'll have our team adjust a few things to accommodate you & your team.

Looking forward to it!

On Tue, Sep 19, 2023 at 11:34 AM Guerra, Edgar - Sergeant - Patrol
<Edgar.Guerra@ycso.yumacountyaz.gov> wrote:

Good morning Brian,

Do we have a meeting going on today?

Thanks,

[\[google.com\]](#) Sergeant E. Guerra, S19

[\[google.com\]](#)

[\[google.com\]](#) Yuma County Sheriff's Office

[\[google.com\]](#)

Intel Unit Supervisor

[141 S. 3rd Avenue \[google.com\]](#)

[Yuma, Arizona 85364 \[google.com\]](#)

**Office: (928 [google.com]) 783-4427 Ext:
3202**

Cell: (928)920-2895

Edgar.Guerra@ycso.yumacountyaz.gov

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Alvarado, Adriana - Paralegal - Admin

From: Maritza Retiz <Maritza.Retiz@yumacountyaz.gov>
Sent: Thursday, August 3, 2023 10:42 AM
To: Amon, Jason - Captain - Patrol Commander; Carlson, Jay - Lieutenant - Patrol; Pavlak, Samuel - Lieutenant - Patrol CID
Cc: Jessica L. Holzer
Subject: RE: Request to Utilize Anti-Racketeering Revolving Funds

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Just as a reminder any Task Force purchase over \$5,000 must be approved by the YCNTF board **prior** to making the purchase. I'll need documentation of the approval. Please submit either meeting minutes or emails if approved via email.

Let me know if you have any questions.

Best regards,

Maritza Retiz | Financial Administrative Manager
Office of the Yuma County Attorney
Telephone: (928) 817-4317
maritza.retiz@yumacountyaz.gov



From: Amon, Jason - Captain - Patrol Commander <Jason.Amon@ycso.yumacountyaz.gov>
Sent: Thursday, August 3, 2023 10:32 AM
To: Maritza Retiz <Maritza.Retiz@yumacountyaz.gov>
Cc: Jessica L. Holzer <Jessica.Holzer@yumacountyaz.gov>
Subject: Re: Request to Utilize Anti-Racketeering Revolving Funds

Yes

Sent from my iPhone

On Aug 3, 2023, at 10:30 AM, Maritza Retiz <Maritza.Retiz@yumacountyaz.gov> wrote:

INVOICE

Massive Blue Inc.
200 Chambers St. #14A
New York, NY 10007

admin@massiveblue.ai
+1 (917) 657-0040



Major Eben Bratcher

Bill to

Yuma County Sheriff's Office
141 S. 3rd Avenue
Yuma, Arizona 85364
USA

Ship to

Yuma County Sheriff's Office
141 S. 3rd Avenue
Yuma, Arizona 85364
USA

8/3
STAMP

Invoice details

Invoice no.: 1002
Terms: Net 60
Invoice date: 08/15/2023
Due date: 10/14/2023

Product or service		Amount
1. Professional Services	1 unit x \$10,000.00	\$10,000.00
Discovery Identify targets, personas & channels; establish threat scoring & alert metrics Time: 2 weeks		
Program Development Creation & deployment of 2 initial personas for 1 target type Time: 1 months		
Refinement Continuous monitoring & optimization of personas + threat scoring validation Time: 2 months		
2. Overwatch Platform License Fee	1 unit x \$0.00	\$0.00
Waived for pilot program		
Total		\$10,000.00

Ways to pay



Pay invoice

02235-0801-42191
(NTF)

Alvarado, Adriana - Paralegal - Admin

From: Maritza Retiz <Maritza.Retiz@yumacountyaz.gov>
Sent: Thursday, August 3, 2023 10:28 AM
To: Amon, Jason - Captain - Patrol Commander
Cc: Jessica L. Holzer
Subject: RE: Request to Utilize Anti-Racketeering Revolving Funds
Attachments: Scan0001.pdf

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning,

Is this the purchase for the AI Overwatch Software that was requested by the Task Force on 07/28/23?

From: Jessica L. Holzer <Jessica.Holzer@yumacountyaz.gov>
Sent: Friday, July 28, 2023 10:39 AM
To: Jason Amon <Jason.Amon@ycso.yumacountyaz.gov>
Cc: Maritza Retiz <Maritza.Retiz@yumacountyaz.gov>
Subject: Request to Utilize Anti-Racketeering Revolving Funds

Captain Amon,

I have reviewed and approved the request to utilize Anti-Racketeering Revolving Funds, attached.

Thank You,
Jessica

Jessica L. Holzer
Deputy County Attorney, Civil Division
Yuma County Attorney's Office
250 West 2nd Street, Suite G
Yuma, AZ 85364
T: (928) 817-4300 | F: (928) 817-4302

Alvarado, Adriana - Paralegal - Admin

From: Pavlak, Samuel - Lieutenant - Patrol CID
Sent: Wednesday, June 21, 2023 9:11 AM
To: Farias, Joshua - Sergeant - Patrol;Ulloa, Rodolfo - Sergeant - Patrol;Burns, Troy - Sergeant - Patrol
Subject: FW: Overwatch Trigger

FYI on triggers. Apex still not giving any info they will be making one. Blackwell has the flat face Overwatch in his gun and it is nice. I just bought the curved. We'll see how it is.

From: Pavlak, Samuel - Lieutenant - Patrol CID
Sent: Wednesday, June 14, 2023 11:19 AM
To: Wilmot, Leon - Sheriff <Leon.Wilmot@ycso.yumacountyaz.gov>; Milner, Kelly - Detention Captain <Kelly.Milner@ycso.yumacountyaz.gov>
Subject: Overwatch Trigger

Below is the site for the Overwatch Trigger. You can sign up for their Into Harm's Way Program that will give you 15% off. They offer a curved or flat face trigger.

<https://overwatchprecision.com/store/smith-wesson/triggers/>

Alvarado, Adriana - Paralegal - Admin

From: Miguel Alvarez <MAlvarez@sanluisaz.gov>
Sent: Monday, July 31, 2023 3:12 PM
To: Pavlak, Samuel - Lieutenant - Patrol CID;Hodges, Carolina - Administrative Support Specialist - NTF;Araceli Juarez;Thomas Garrity - YPD Chief;Ortiz, Angel L;Di Bianca, Samuel J.;Angel.G.Ochoa@cbp.dhs.gov
Cc: Jon R. Smith;Amon, Jason - Captain - Patrol Commander
Subject: Re: Approval For Use Of Funds

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SLPD is in favor.

Get [Outlook for iOS \[aka.ms\]](#)

From: Pavlak, Samuel - Lieutenant - Patrol CID <Samuel.Pavlak@ycso.yumacountyaz.gov>
Sent: Monday, July 31, 2023 14:56
To: Hodges, Carolina - Administrative Support Specialist - NTF <Carolina.Hodges@ycso.yumacountyaz.gov>; Miguel Alvarez <MAlvarez@sanluisaz.gov>; Araceli Juarez <aracelijuarez@somertonaz.gov>; Thomas Garrity - YPD Chief <Thomas.Garrity@yumaaz.gov>; Ortiz, Angel L <Angel.L.Ortiz@ice.dhs.gov>; Di Bianca, Samuel J. <Samuel.J.Di.Bianca@usdoj.gov>; Angel.G.Ochoa@cbp.dhs.gov <Angel.G.Ochoa@cbp.dhs.gov>
Cc: Jon R. Smith <Jon.Smith@yumacountyaz.gov>; Amon, Jason - Captain - Patrol Commander <Jason.Amon@ycso.yumacountyaz.gov>
Subject: [EXTERNAL] RE: Approval For Use Of Funds

Thank you to those who have already replied. We have reached a majority decision to proceed with the purchase.

From: Hodges, Carolina - Administrative Support Specialist - NTF <Carolina.Hodges@ycso.yumacountyaz.gov>
Sent: Monday, July 31, 2023 11:13 AM
To: MAlvarez@sanluisaz.gov; Araceli Juarez <aracelijuarez@somertonaz.gov>; Thomas Garrity - YPD Chief <Thomas.Garrity@yumaaz.gov>; Ortiz, Angel L <Angel.L.Ortiz@ice.dhs.gov>; Di Bianca, Samuel J. <Samuel.J.Di.Bianca@usdoj.gov>; Angel.G.Ochoa@cbp.dhs.gov
Cc: Jon R. Smith <Jon.Smith@yumacountyaz.gov>; Pavlak, Samuel - Lieutenant - Patrol CID <Samuel.Pavlak@ycso.yumacountyaz.gov>; Hodges, Carolina - Administrative Support Specialist - NTF <Carolina.Hodges@ycso.yumacountyaz.gov>
Subject: Approval For Use Of Funds

Good morning,

The Yuma County Narcotics Task Force is requesting to use no more than \$11,000.00 for the purchase of AI Overwatch Software and Setup. The software will be utilized to enhance narcotic and human trafficking investigations.

As members of the YCNTF Board, we are requesting your votes either in favor or against the use of funds to apply towards this purchase. Please vote by replying to all. Thank you in advance.

Thank you,

Carolina



Carolina

YUMA COUNTY SHERIFF'S OFFICE
YUMA COUNTY NARCOTICS TASK FORCE

☎:928-819-2232 x 3117

📠:928-726-6368

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Alvarado, Adriana - Paralegal - Admin

From: Guerra, Edgar - Sergeant - Patrol
Sent: Tuesday, September 5, 2023 12:05 PM
To: Ulloa, Rodolfo - Sergeant - Patrol; Hemstreet, Jason - Sergeant - Patrol CIB
Cc: Pavlak, Samuel - Lieutenant - Patrol CID; Carlson, Jay - Lieutenant - Patrol
Subject: RE: Overwatch Discovery Update

Good afternoon gentlemen,

Tomorrow at 10AM I will be having a meeting with AI Overwatch tomorrow via ZOOM in regards to the topics listed below. Feel free to join in if interested.

Thanks.

From: Guerra, Edgar - Sergeant - Patrol
Sent: Wednesday, August 30, 2023 2:08 PM
To: Ulloa, Rodolfo - Sergeant - Patrol <Rodolfo.Ulloa@ycso.yumacountyaz.gov>; Hemstreet, Jason - Sergeant - Patrol CIB <Jason.Hemstreet@ycso.yumacountyaz.gov>
Cc: Pavlak, Samuel - Lieutenant - Patrol CID <Samuel.Pavlak@ycso.yumacountyaz.gov>; Carlson, Jay - Lieutenant - Patrol <Jay.Carlson@ycso.yumacountyaz.gov>
Subject: FW: Overwatch Discovery Update

Good afternoon gentlemen,

We are working with the AI Overwatch team as they build the AI profiles that will be targeting Fentanyl trafficking (specifically in our high schools) and Child trafficking in our area. We wanted to extend this opportunity to you all as well. In the email below you will see the type of information/intel that they are working on. We have provided them with our list of targets and interest. Feel free to provide any information on targets or intel that you would like to share if you are interested.

I will be scheduling a meeting with the AI Team next Tuesday, if you are interested let me know and I will send you all invites. Feel free to reach me with any questions.

Thank you,
Sgt. Guerra

From: Brian Haley <brian@massiveblue.ai>
Sent: Wednesday, August 30, 2023 12:57 PM
To: Guerra, Edgar - Sergeant - Patrol <Edgar.Guerra@ycso.yumacountyaz.gov>
Subject: Overwatch Discovery Update

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Sgt. Guerra,

I hope you had a great vacation last week! Our team has been busy compiling research on the target types. I wanted to follow up on two items regarding the discovery phase of our program:

1. Would your team be available tomorrow or Friday for a meeting? If so, let me know when will work best & I'll send over the invite. If not, let me know your availability for Tuesday.
2. A few data/info requests from our team. Could you provide:
 1. The social profiles of the potentially identified narcotic traffickers that are relevant for our target?
 2. The websites used for human trafficking listings/engagement?
 3. Names of the high schools associated with suspected narcotics trafficking
 4. Names of the bars/clubs/etc. that the potential narcotics trafficking targets frequently in Mexico & AZ (if relevant)
 5. Specific terms, slang, and codes relevant to the human trafficking target program
 6. Specific terms, slang, and codes relevant to the narcotics trafficking target program
 7. Any known social or messaging app group names that you are aware of for both target programs (e.g. a name of a Telegram channel that is frequented by traffickers in your area)
 8. Any other relevant social profiles, websites, or digital info for either target type

Looking forward to finalizing our discovery phase!

Best,
Brian

Alvarado, Adriana - Paralegal - Admin

From: notification-do-not-reply@crowdstrike.com
Sent: Monday, March 18, 2024 8:53 AM
To: Meza, Jesus - Senior Systems Administrator - IT
Subject: Release Notes | OverWatch Hunting Leads Release 3.1

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Release Notes | OverWatch Hunting Leads Release 3.1

New

Investigate hunting leads with enhancements to the OverWatch **Hunting leads** dashboard.

Requirements

Subscription: Falcon OverWatch or Falcon OverWatch Elite

Roles: The Falcon OverWatch **Hunting leads** dashboard can be seen and managed by users that have any of these roles:

- Falcon Administrator
- Falcon Security Lead
- Falcon Analyst
- Falcon Investigator
- Quarantine Manager
- Endpoint Manager
- Prevention Hashes Manager
- Real Time Responder

Clouds: Available in all clouds

Details

Enhancements to the **Hunting leads** dashboard:

- Improved the hunting leads list.
- **Detection severity** is now **Triggered detections**. If a detection doesn't have a severity, you're shown **No resulting detection**.
- Sort the table by **Time**, **Hostname**, or **Host type**.
- Filter the table by **Date range** and **Triggered detection severity**, **Resolution**, **Host Type**, or **Hostname**.
- Hover on a hunting lead row to quickly sort on or copy available information from that hunting lead.

- Links to endpoint detections filtered on that hunting lead's hostname and value, so that users can further investigate and action threats identified by OverWatch.
- Hunting leads without associated command line prompts, images, or target file names are called out with a **There is no <data type> associated with this hunting lead** message, so that users know what to expect during their investigations in terms of available data.



More

- Read our documentation [US-1 \[falcon.crowdstrike.com\]](#) | [US-2 \[falcon.us-2.crowdstrike.com\]](#) | [EU-1 \[falcon.eu-1.crowdstrike.com\]](#)
 - **Falcon OverWatch** [US-1 \[falcon.crowdstrike.com\]](#) | [US-2 \[falcon.us-2.crowdstrike.com\]](#) | [EU-1 \[falcon.eu-1.crowdstrike.com\]](#)
- Access weekly reports from **Counter Adversary Operations ? Threat hunting ? Hunting reports**. These reports often include details about major OverWatch investigations for the week that complement data in the **Activity** dashboard.
- Find answers and contact Support with our [CrowdStrike Customer Center \[supportportal.crowdstrike.com\]](#)
- Provide feedback through CrowdStrike Ideas (**Falcon console menu ? Support and resources ? Support ? Ideas**)
- [CrowdStrike Community \[community.crowdstrike.com\]](#) - Connect with thousands of CrowdStrike customers, share best practices, and engage in problem-solving conversations with other Community members.

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