Seattle
Human Services

March 8, 2024

Dear Outreach Provider,

Thank you for your continued commitment to serving the most vulnerable in our community.

As has been reported, the Human Services Department (HSD) will assume oversight of all City of Seattle-funded outreach contracts beginning in Q1 2025 (approximately $7.5 million annually). This shift is being undertaken in an effort to carefully align these investments with the evolving needs of the City and to ensure we're meeting desired outcomes.

In the coming weeks, HSD will engage with the King County Regional Homelessness Authority (KCRHA), outreach providers and key stakeholders to assess contracts and outcomes to ensure these services align with the community's needs. Our intent is to launch a Request for Qualifications (RFQ) to procure 2025 outreach services as a result of that needs assessment. We believe this realignment will provide an opportunity to enhance our region's response to homelessness.

You will be hearing soon from our Director of Homelessness, Chris Klaeysen, with more information as we plan for this coming transition. If you have questions in the meantime, please reach out to Chris directly at Chris.Klaeysen@seattle.gov.

In closing, I want to affirm the City of Seattle's ongoing commitment to KCRHA and to working together to build a more effective homelessness response system. We remain grateful for our partnership with KCRHA and with you as we all work toward our common goal of reducing homelessness in Seattle and King County.

In partnership,

Tanya Kim
Director