



Santa Rosa County Sheriff's Office
Sheriff Bob Johnson



CITIZEN COMPLAINT

Please Print

Date and time of this complaint: January 04, 2021 Incident #: _____

Reference Complaint #: _____ Deputy Taking Complaint: _____ ID #: _____

Complainant: Debra Borders Cambron
First Middle Last

Address: 6250 Oglesby Road Milton FL 32570
Street City State Zip Code

Home Phone: 0 Work Phone: 0 Cell Phone: 850 736 1412

Date and time incident occurred: October 19, 2020 plus 4 weeks

Location/Address of occurrence: 6250 Oglesby Road Milton, FL 32570

Employee(s) involved in allegations(s): Levier, Jackson, Rickman, & Cullett

Witness: Joe Cambron 6250 Oglesby Milton, FL 0 0
Name Street Address City/State Home Phone Work Phone
Conor Williams 6250 Oglesby Milton FL 0 0

(List additional witnesses in narrative.)

Nature of Allegation(s): This started due to my daughter having a warrant

Deputy Jackson stopped her on Hwy 89, he said she
ran on the white line so he pulled her over,
gave her name gave her a written warning
then he told me + my grandson she had a FTA
and then we watched him search her car and he
said he found a controlled substance he placed her
under arrest we watched him handcuff her and
to us it looked like he was touching her butt
while handcuffing her, then he came to the
drivers side of my car and said I have good
news + bad news which do you want first, I told
him it didn't matter so he said the good

C 516-162.57-637-0

Findings: Exonerated

Actions Taken: None

Final Clearance: gpm 9/3/89 1-20-21

Exonerated Proper conduct, An incident occurred as described, but the member was found not to be negligent or at fault.

Sustained (Improper Conduct): The investigation revealed sufficient facts that the allegation(s) were found to be true.

Not Sustained The investigation discloses insufficient evidence to clearly prove or disprove the allegation.

Unfounded The investigation revealed sufficient facts to indicate that the incident did not occur.

Partially Sustained The incident has two or more allegations, and at least one of the allegations is sustained.

Violation not based on original Complaint: Investigation discloses violation(s) not mentioned in the initial allegation.

Complaint Notification of Findings:

Date: _____ By: _____

Comments: _____

Please check here if the complainant refuses to have personal contact by a deputy.

I do hereby affirm that the information provided by me is true and complete to the best of my knowledge and belief. I understand That any false, misleading or untrue statements, accusations of allegations, herein made by me, either orally or in writing, to any person(s) investigating this complaint, may subject me to civil and/or criminal liability under Florida State Statute 837.06, "Whoever knowingly makes false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree punishable by a definite term of imprisonment not exceeding 60 days and a fine of \$500.00."

"Any person who is a participant in an internal investigation, including the complainant, the subject of the investigation, the investigator conducting the investigation and any witnesses in the investigation, who willfully disclose any information obtained pursuant to the agency's investigation, including, but not limited to the identity of the deputy under investigation, the nature of the questions asked, information revealed or documents furnished in connection with a confidential internal investigation or any agency before such complaint, document, action or proceeding becomes public record as provided in the section, commits a misdemeanor of the first degree, punishable as provided in F.S.S. 775.082 or F.S.S. 775.083." Florida State Statute 112.533 (Penalty: up to 1 year in jail and/or up to \$1000.00 fine)

I hereby acknowledge that I have read the preceding and understand its provisions.

Signed: _____

Sworn to and subscribed before me this _____ day of _____, 20 _____

Witness: _____
(Per F.S.S. 117.10)

(2)

news was we could take the car home the bad news was Terra was going to jail and he showed me a small plastic bag containing a blue water and said she had a ~~big~~ illegal substance and I may think she's Drug Free but him Deputy Jackson of the whole Santa Rosa Sheriff's department knew she wasn't and that she was a Drug addict. Deputy Jackson had no reason what so ever to say these things to us about Terra, that's demeaning to a person. I left and he followed me at such a close range and driving crazy that if I put my brakes on he would have hit me. I need to state that I told Deputy Jackson that I didn't give him a good ID what he or Santa Rosa deputies thought that he had no right saying what he said.

on about October 10, 2020 Sgt Rickman came flying down my road pulled up to my house came on my back porch I watched him from my kitchen window I walked to the door and I said she's not here he said that he knew that she wasn't and when I opened the door he stepped toward me put his finger in my face and said that he was going to get Terra and when he did he was coming back to write me a citation for letting a non licensed driver drive my car to which I looked at my husband Joe and said Did he just threaten me, Sgt Rickman said he wasn't threatening me that it was a promise I told him she wasn't driving my vehicle because I have a red van and it was sitting right there, my husband also told him she doesn't drive our vehicles, I asked him to leave and he just stood there so I

asked him if I could take his picture so I did then he said he would be back and left. I went to check on my daughter's house and Sgt Rickman followed me and just sat behind her house watching as I made sure her doors were locked.

* On numerous occasions Deputy Levier came to my house looking for Terra, he beat my door in one Saturday morning and when I opened it he asked if Terra was there I told him no he said are you sure then I asked him would he like to check it for himself and he came running in my house like a wild man looking and as I opened the bedroom doors for him he asked is this her bedroom I told him no it was my great granddaughter's and after he searched my house he went out back where another deputy was, then they decided to play good cop bad cop both my husband and I and Deputy Levier stated that Terra was a bad drug addict and would never change he upset me so bad that I cried and asked him why they always pulled up the past. After this incident Deputy Levier stalked us.

On October 19, 2020 my mother, husband and I were talking on her front porch and I was using my phone to call my Aunt when we saw a deputy pass by heading east we all looked at each other and commented they're out again. We watched as the Deputy's car went flying down Oglesby Road and turned around

(4)

on Jimmy Lewis Road then went flying down our driveway so Joe & I went to see what he needed as we pulled up to him on the west side of our backyard I rolled down my window and asked if I could help him it was Deputy Levier and he said that Terra was there he saw her and I asked him was he sure it was Terra because she wasn't around Deputy Levier said I assumed it was her and I said assuming and actually knowing are two different things then we pulled up to our back porch asked him to leave he wouldn't so I called dispatch they transferred me to Sgt Cullet where he proceeded to tell me they knew she was there and that he Sgt Cullet would soon be there to kick my door in, I told him to come on that I would get the news out there to watch and I hung up because I wasn't going to argue with him.

In the mean time Deputy Levier threatened my husband and grandbaby ~~and~~ after my husband told him he needed to leave I also told Deputy Levier to leave numerous times while he ran back + forth with his hand on his gun
Acting Crazy

I told him to get off my property that even if Terra was there we would need a female deputy because he was acting crazy and we would fear for Terra's safety! My husband also told him the same thing. In a few minutes, he looked at me and said you win this time because I have another call to go to it's a burglary in progress he left and went east on Oglesby Road to almost the end of it and sat there talking to another Deputy and to the west of us there was another Deputy sitting there. My family and I have been harassed by Santa Rosa County Deputy Levier + Sgt Reckman so much that it's awful and I guess Deputy Levier told other Deputies about my husband telling him to get off our property because Deputy Cook and another asked about it.

These deputies have a job to do but they don't have to harass people. I told them when I saw Terra and I don't remember the Deputy's name but I promised that I would call him and I did when she turned herself in. Santa Rosa County Deputies should not be able to bully people or twist their actions to suit themselves. This needs to really be looked into because they also harassed my 82 year old mother and 4 car loads went + harassed my 87 year old uncle next door at 11:00pm. I hope I'm not wasting my time here and it's checked into especially Sgt Reckman + Deputy Levier



Santa Rosa County Sheriff's Office

Sheriff Bob Johnson



CITIZEN COMPLAINT

Please Print

Date and time of this complaint: 1:41 P.M 01/06/21 Incident #: AD1 NUMF

Reference Complaint #: _____ Deputy Taking Complaint: RYAN LEE GOLDEN ID#: 1432

Complainant: Jordan LPP Miller
First Middle Last

Address: 5394 Brian Samueln Milton FL 32570
Street City State Zip Code

Home Phone: _____ Work Phone: _____ Cell Phone: (950)-905-8385

Date and time incident occurred: 01/06/2021 9:00 P.M.

Location/Address of occurrence: Stewart St / Sanders St

Employee(s) involved in allegations(s): _____

Witness: PAKOTA WILLIAMS (950)-889-3184
Name Street Address City/State Home Phone Work Phone

(List additional witnesses in narrative.)

Nature of Allegation(s): I was pulled over yesterday by deputy Ryan LPP Golden for going into oncoming traffic while he was gathering paper work we noticed my tag was expired and asked to search my vehicle. While searching he broke the interior lamp in the roof of my car and left it hanging by the wires

Jordan Miller

Findings:

unfounded

Actions Taken:

none

Final Clearance:

[Signature] 1-20-21

- Exonerated Proper conduct, An incident occurred as described, but the member was found not to be negligent or at fault.
- Sustained (Improper Conduct): The investigation revealed sufficient facts that the allegation(s) were found to be true.
- Not Sustained The investigation discloses insufficient evidence to clearly prove or disprove the allegation.
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- Violation not based on original Complaint: Investigation discloses violation(s) not mentioned in the initial allegation.

Complaint Notification of Findings:

Date: _____ By: _____

Comments: _____

_____ Please check here if the complainant refuses to have personal contact by a deputy.

I do hereby affirm that the information provided by me is true and complete to the best of my knowledge and belief. I understand That any false, misleading or untrue statements, accusations of allegations, herein made by me, either orally or in writing, to any person(s) investigating this complaint, may subject me to civil and/or criminal liability under Florida State Statute 837.06, "Whoever knowingly makes false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree punishable by a definite term of imprisonment not exceeding 60 days and a fine of \$500.00."

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I hereby acknowledge that I have read the preceding and understand its provisions.

Signed: *[Signature]*

Sworn to and subscribed before me this 4 day of Jan., 2021

Witness: *[Signature]* 79/17
(Per F.S.S. 117.10)



Santa Rosa County Sheriff's Office
 Sheriff Bob Johnson



CITIZEN COMPLAINT

Please Print

Date and time of this complaint: 2/25/2 @ 1530 hrs Incident #: _____

Reference Complaint #: _____ Deputy Taking Complaint: Lt. Miller ID #: 692/21

Complainant: Antonio S. Kober
First Middle Last

Address: 2297 whispering pines Blvd Navarre FL 32566
Street City State Zip Code

Home Phone: 8509100658 Work Phone: N/A Cell Phone: N/A

Date and time incident occurred: 2/25/21 1:30 PM

Location/Address of occurrence: vs 98 by 98 Bistro

Employee(s) involved in allegations(s): SGT SPRATT

Witness: _____
Name Street Address City/State Home Phone Work Phone

(List additional witnesses in narrative.)

Nature of Allegation(s): while I was walking home from work I was stopped by Deputy Williams, He was very aggressive in his stop. He did a u-turn and pulled his vehicle within inches of me (I stopped walking when he did his u-turn and turned his lights on) when he got out the car I asked him what was going on (so I could get my ID out if needed and call my work so they could confirm I just left) He told me to shut up and get in front of his car. when the 2nd, 3rd, and 4th car arrived, the second officer told them I didn't fit the description. I asked to speak to a supervisor (which SGT Spratt was already there) when spratt approached me he was

-Continued →



Santa Rosa County Sheriff's Office
 Sheriff Bob Johnson

WITNESS STATEMENT

Date: ___/___/___ Time (of statement): _____ Complaint #: _____
 Name: _____ Date of Birth: _____ Race: ___ Sex: ___
 Address: _____ City/State/Zip: _____
 Home #: (____) _____ Work #: (____) _____ Email: _____
 Place of Birth: _____ D/L #: _____
 Height: _____ Weight: _____ Eye Color: _____ Hair Color: _____
 Place of Employment: _____ SSN (see note below): _____

The Santa Rosa County Sheriff's Office (SRCSO) is authorized by Florida Statute section 119.071 (5) (a) to request a Social Security Number (SSN) for the purpose of verification of identity and to prevent wrongful arrest. The information will remain confidential and will not be released to non-law enforcement agencies. I have been advised of and have read the above statement on the collection of my SSN (Initials) _____.

Name of Suspect(s) or Description(s): _____

PLEASE PRINT, IN YOUR WORDS, WHAT YOU SAW OR HEARD. INCLUDE DATE, TIME, AND LOCATION OF OFFENSE. IF THE SUSPECT IS KNOWN TO YOU, TELL HOW YOU KNOW HIM/HER. IF THERE WAS A VEHICLE INVOLVED, DESCRIBE THE VEHICLE IN DETAIL (MAKE, YEAR, COLOR, ETC.):

continued very disrespectful. I then asked if I could have someone above him (so I could file a report) He told me there isn't anyone. Then told me to go. He told me he wasn't a public servant, when I said I pay taxes he said I bet you do, then he said "here you go, looked at another officer and asked them for a dime, and they acted like he threw me a dime. I asked again for a ~~sup~~ person superior to him, in which he responded "I need your ID, how about that, so I asked what crime I committed (under Terry stop) he then called me a street lawyer, in which I responded I know my constitutional rights, which he responded →

Continuation Available on Back

Affiant: *AK gk*

Sworn to and subscribed before me this _____ Day of 25 February 2021

Notary Public / Law Enforcement Officer *Lt B. AM J. Garcia*
 My Commission Expires: ___/___/___ FSS117.10

WITNESS STATEMENT CONTINUATION

Date: ___/___/___ Time (of statement): _____ Complaint #: _____

Name: _____

→ "The prisons are full of people like you" Then
laughed in my face. I then asked for his superior
again and he responded with "You can have a
free ride how about that" I asked again 2-3
times for his supervisor and he said "Call them"
I then said "so your refusing to call another supervisor"
He responded "Go Away" He then walked away still
talking but I was unable to hear what he said. I
recorded most of the altercation.

Affiant: _____

Sworn to and subscribed before me this _____ Day of _____ 20 _____

Notary Public / Law Enforcement Officer _____
My Commission Expires: ___/___/___ FSS117.10

Findings: _____

Actions Taken: _____

Final Clearance:

APC
9/30/19
4-9-21

- Exonerated Proper conduct, An incident occurred as described, but the member was found not to be negligent or at fault.
- Sustained (Improper Conduct): The investigation revealed sufficient facts that the allegation(s) were found to be true.
- Not Sustained The investigation discloses insufficient evidence to clearly prove or disprove the allegation.
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- Partially Sustained The incident has two or more allegations, and at least one of the allegations is sustained.
- Violation not based on original Complaint: Investigation discloses violation(s) not mentioned in the initial allegation.

Complaint Notification of Findings:

Date: _____ By: _____

Comments: _____

Please check here if the complainant refuses to have personal contact by a deputy.

I do hereby affirm that the information provided by me is true and complete to the best of my knowledge and belief. I understand That any false, misleading or untrue statements, accusations of allegations, herein made by me, either orally or in writing, to any person(s) investigating this complaint, may subject me to civil and/or criminal liability under Florida State Statute 837.06, "Whoever knowingly makes false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree punishable by a definite term of imprisonment not exceeding 60 days and a fine of \$500.00."

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I hereby acknowledge that I have read the preceding and understand its provisions.

Signed: AK SK

Sworn to and subscribed before me this 25 day of February, 2020

Witness: LT. B. AMPL 1092121
(Per F.S.S. 111.10)



Santa Rosa County Sheriff's Office
 Sheriff Bob Johnson



CITIZEN COMPLAINT

Please Print

Date and time of this complaint: 5/16/2021 Incident #: SI 21-008

Reference Complaint #: _____ Deputy Taking Complaint: _____ ID #: _____

Complainant: Angela Beard McWilliams
First Middle Last

Address: 7040 Lago Mirada Dr Navarre Fl 32566
Street City State Zip Code

Home Phone: 6017502585 Work Phone: _____ Cell Phone: _____

Date and time incident occurred: 5/11/2021 5/3/2021

Location/Address of occurrence: _____

Employee(s) involved in allegations(s): Jennifer Williams

Witness: _____
Name Street Address City/State Home Phone Work Phone

(List additional witnesses in narrative.)

Nature of Allegation(s): On Saturday 5/1/2021 at 2:30 pm, Deputy Williams picked me up from my house in her vehicle. Directly after, Williams drove to Bea Bailey's home to pick her up. As we were driving, Deputy Williams pointed out the home of Mike, a sovereign citizen, and described his previous encounters with police including using his German Shepherd to attack officers and kidnapping a woman who owed him drug money. She also explained to us that if her tag is run by any officer, her husband (ASAC) Chris Williams would be notified immediately. We went to Painting With A Twist in Ft. Walton where we each consumed one bottle of wine

a piece. After painting commenced around 7:00, Deputy Williams drove us to Peppers restaurant where we each had two large strawberry margaritas. Deputy Williams then drove Bea and me back to Navarre. After dropping Bea off, during our drunken "girl talk" Williams misconstrued a story that was told. Deputy Williams took her misconception to my boss on 5/3/2021. I was called into Deputy Williams office at school. She and Deanna Blalock informed me I would have to write a statement stating my guilt or lose my job and not be rehired ever in Santa Rosa County. Deanna left the office before Deputy Williams scolded me. I was intimidated and fearful of Deputy Williams and losing my job. I wrote the statement that they demanded of me out of fear.

Findings: _____

Actions Taken: _____

Final Clearance:

- Exonerated Proper conduct, An incident occurred as described, but the member was found not to be negligent or at fault.
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Date: _____ By: _____

Comments: _____

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I hereby acknowledge that I have read the preceding and understand its provisions.

Signed: _____

Sworn to and subscribed before me this _____ day of _____, 20 _____

Witness: Lt. B. AMO 08/21
(Per F.S.S. 117.10)



Santa Rosa County Sheriff's Office
 Sheriff Bob Johnson



CITIZEN COMPLAINT

Please Print

Date and time of this complaint: 5/16/21 Incident #: SI 21-008

Reference Complaint #: _____ Deputy Taking Complaint: _____ ID #: _____

Complainant: Trendi L Johnson
First Middle Last

Address: 9737 Leonard Way Navarre FL 32544
Street City State Zip Code

Home Phone: _____ Work Phone: _____ Cell Phone: 850 905 8103

Date and time incident occurred: March 25th → present

Location/Address of occurrence: West Navarre Primary School

Employee(s) involved in allegations(s): Officer Jenn Williams

Witness: _____
Name Street Address City/State Home Phone Work Phone

(List additional witnesses in narrative.)

Nature of Allegation(s): Officer Williams openly on several occasions has discussed DCF cases warrants, named the students, teachers and parents involved, including the nature of the crimes. She did not like how the teacher handled / reported the abuse allegations. She was also frustrated that her "department heads" were not proactively handling this. She has also made very clear that due to her husbands position with FDLE she will never be disciplined for any of her behavior.

10/11/11

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10/11/11

Findings: _____

Actions Taken: _____

Final Clearance:

<input type="checkbox"/>	Exonerated	Proper conduct, An incident occurred as described, but the member was found not to be negligent or at fault.
<input type="checkbox"/>	Sustained	(Improper Conduct): The investigation revealed sufficient facts that the allegation(s) were found to be true.
<input type="checkbox"/>	Not Sustained	The investigation discloses insufficient evidence to clearly prove or disprove the allegation.
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<input type="checkbox"/>	Violation not based on original Complaint:	Investigation discloses violation(s) not mentioned in the initial allegation.

Complaint Notification of Findings:

Date: _____ By: _____

Comments: _____

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I hereby acknowledge that I have read the preceding and understand its provisions.

Signed: _____

Sworn to and subscribed before me this _____ day of _____, 20_____

Witness: 4. B. [Signature] 692/21
(Per F.S.S. 117.10)

Findings: Cody was trespassing on marked construction site. Detained for trespass. Site mgr signed declaration of intent and did not want her charged. See memo/SI for details

Actions Taken: SI completed

Final Clearance:

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Complaint Notification of Findings:

Date: 5/11/21 By: J Satter

Comments: see SI 21-009

Please check here if the complainant refuses to have personal contact by a deputy.

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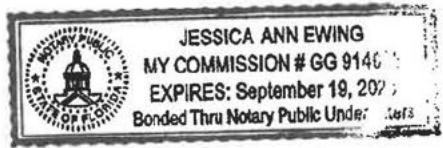
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I hereby acknowledge that I have read the preceding and understand its provisions.

Signed: Cheryl A. Cody

Sworn to and subscribed before me this 11 day of May, 2021

Witness: Jessica Ewing (Per F.S.S. 117.10)



Findings: _____

Actions Taken: _____

Final Clearance:

- _____ Exonerated Proper conduct, An incident occurred as described, but the member was found not to be negligent or at fault.
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I hereby acknowledge that I have read the preceding and understand its provisions.

Signed: _____

Sworn to and subscribed before me this _____ day of _____, 20 _____

Witness: _____

(Per F.S.S. 117.10)



Santa Rosa County Sheriff's Office
Sheriff Bob Johnson



CITIZEN COMPLAINT

Please Print

Date and time of this complaint: July 30th 2021 Incident #: _____

Reference Complaint #: _____ Deputy Taking Complaint: Lt Brian Miller ID #: 692/21

Complainant: Nicole Yepez
First Middle Last

Address: 8341 Shipton St Narame FL 32566
Street City State Zip Code

Home Phone: (850) 781-6867 Work Phone: _____ Cell Phone: _____

Date and time incident occurred: July 30th at 2:00 pm

Location/Address of occurrence: Pawnee at Sunset Dr

Employee(s) involved in allegations(s): Deputy Lona

Witness: — phone recording/camera
Name Street Address City/State Home Phone Work Phone

(List additional witnesses in narrative.)

Nature of Allegation(s): At approximately 2:00 pm, I Nicole Yepez,
was traveling on Pawnee towards Sunset Dr. I noticed
an officer in my rear view mirror. I made a right
turn on Sunset Dr, stopped my vehicle to flag the
officer down. I needed her assistance due to an
angry, male driver. The driver behind me followed
me from Ortega and Laredo. Because I was not
driving fast enough, the male drove extremely close
to my car, and continuously honked on his horn.
From Ortega and Laredo, he followed me to sunset Dr.
I was fearful as I did not know if this man
was going to harm me. When the officer stopped
out I tried to explain to her what was going on —
She seemed agitated and annoyed by asking for help.
She proved this by interrupting and speaking over me.

She continued to yell at me as if I was the one

Findings:

at fault. The only outcome I wanted was for him to stop following me. She then called in my tag number, she proceeded to antagonize the situation because I was

Actions Taken:

clearly upset that I had no voice. She stated "Do you ever want my help?" I said "no," because clearly she was angry for being disturbed in the first place. When I arrived to the District 2 station, she walked in the back and

Final Clearance:

Continued to make fun of the situation.

(Continued on witness statement)

- Exonerated Proper conduct, An incident occurred as described, but the member was found not to be negligent or at fault.
- Sustained (Improper Conduct): The investigation revealed sufficient facts that the allegation(s) were found to be true.
- Not Sustained The investigation discloses insufficient evidence to clearly prove or disprove the allegation.
- Unfounded The investigation revealed sufficient facts to indicate that the incident did not occur.
- Partially Sustained The incident has two or more allegations, and at least one of the allegations is sustained.
- Violation not based on original Complaint: Investigation discloses violation(s) not mentioned in the initial allegation.

Complaint Notification of Findings:

Date: _____ By: _____

Comments: _____

Please check here if the complainant refuses to have personal contact by a deputy.

I do hereby affirm that the information provided by me is true and complete to the best of my knowledge and belief. I understand That any false, misleading or untrue statements, accusations of allegations, herein made by me, either orally or in writing, to any person(s) investigating this complaint, may subject me to civil and/or criminal liability under Florida State Statute 837.06, "Whoever knowingly makes false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree punishable by a definite term of imprisonment not exceeding 60 days and a fine of \$500.00."

"Any person who is a participant in an internal investigation, including the complainant, the subject of the investigation, the investigator conducting the investigation and any witnesses in the investigation, who willfully disclose any information obtained pursuant to the agency's investigation, including, but not limited to the identity of the deputy under investigation, the nature of the questions asked, information revealed or documents furnished in connection with a confidential internal investigation or any agency before such complaint, document, action or proceeding becomes public record as provided in the section, commits a misdemeanor of the first degree, punishable as provided in F.S.S. 775.082 or F.S.S. 775.083." Florida State Statute 112.533 (Penalty: up to 1 year in jail and/or up to \$1000.00 fine)

I hereby acknowledge that I have read the preceding and understand its provisions.

Signed: Nicole Yper

Sworn to and subscribed before me this 30th day of July, 2021

Witness: [Signature] 08/21
(Per F.S.S. 117.10)



Santa Rosa County Sheriff's Office
Sheriff Bob Johnson

(This is a continuation to citizen complaint)

WITNESS STATEMENT

Date: ___/___/___ Time (of statement): ___ Complaint #: ___
Name: ___ Date of Birth: ___ Race: ___ Sex: ___
Address: ___ City/State/Zip: ___
Home #: (___) ___ Work #: (___) ___ Email: ___
Place of Birth: ___ D/L #: ___
Height: ___ Weight: ___ Eye Color: ___ Hair Color: ___
Place of Employment: ___ SSN (see note below): ___

The Santa Rosa County Sheriff's Office (SRCSO) is authorized by Florida Statute section 119.071 (5) (a) to request a Social Security Number (SSN) for the purpose of verification of identity and to prevent wrongful arrest. The information will remain confidential and will not be released to non-law enforcement agencies. I have been advised of and have read the above statement on the collection of my SSN (Initials) ___.

Name of Suspect(s) or Description(s): _____

PLEASE PRINT, IN YOUR WORDS, WHAT YOU SAW OR HEARD. INCLUDE DATE, TIME, AND LOCATION OF OFFENSE. IF THE SUSPECT IS KNOWN TO YOU, TELL HOW YOU KNOW HIM/HER. IF THERE WAS A VEHICLE INVOLVED, DESCRIBE THE VEHICLE IN DETAIL (MAKE, YEAR, COLOR, ETC.):

As she made "light" of my situation - it was proof that she clearly lacked professionalism as well as the ability to defuse a simple call for service. As a resident of Santa Rosa County, a female resident, I do not feel that I can rely on Deputy Loha to serve or protect. All I expected was her to provide assistance when I could not. My recordings will be sent off and made public as I feel people need to see how unprofessional Deputy Loha behaved. I want and request if available that Deputy Loha restrain from any contact with me.

Continuation Available on Back

Affiant: Merle Yopez
Sworn to and subscribed before me this 30th Day of July 2021

Notary Public / Law Enforcement Officer [Signature] 692/25
My Commission Expires: 11/11 FSS117.10

WITNESS STATEMENT CONTINUATION

Date: ____ / ____ / ____ Time (of statement): _____ Complaint #: _____

Name: _____

Lined area for the witness statement. A large, loopy handwritten signature is present across the middle of the page, starting from the top left and extending diagonally down to the right, crossing the 'Affiant' line.

Affiant: _____

Sworn to and subscribed before me this ____ Day of _____ 20 ____

Notary Public / Law Enforcement Officer _____

My Commission Expires: ____ / ____ / ____ FSS117.10



Santa Rosa County Sheriff's Office

Sheriff Bob Johnson



CITIZEN COMPLAINT

Please Print

Date and time of this complaint: _____ Incident #: _____

Reference Complaint #: _____ Deputy Taking Complaint: _____ ID #: _____

Complainant: Jessilyn Hepler
First Middle Last

Address: 2061 Hawthorne Rd Navarre FL 32566
Street City State Zip Code

Home Phone: _____ Work Phone: _____ Cell Phone: 850 736 1674

Date and time incident occurred: March 25th -> present day

Location/Address of occurrence: West Navarre Primary School

Employee(s) involved in allegations(s): Officer Jenn Williams

Name	Street Address	City/State	Home Phone	Work Phone

(List additional witnesses in narrative.)

Nature of Allegation(s): Jenn Williams has openly discussed open DCF cases that are inside our school building. She has shared the nature of the crime(s), named the teacher and spoke to how she did not follow protocol - teacher sent mother text message about a hand print on the face and that she was calling it in. Jenn informed us that she was the last to know. Jenn sent an email at the end of the day for teacher to make a statement. Jenn also told us that she cc'ed our administrator on an additional email where Jenn berated the teacher. Jenn also shared that her sergeant and major crimes were dragging their feet. She discussed the intricacies of how siblings were picked up. Shared the record of both the mother and father, to include an allegation that was determined to be inaccurate. Jenn Williams shared the parent talk app messages between mother + father about wanting to lick toes and having sexual fantasies with mothers pregnant belly.

Jessilyn Hepler

Findings: _____

Actions Taken: _____

Final Clearance:

- _____ Exonerated Proper conduct, An incident occurred as described, but the member was found not to be negligent or at fault.
- _____ Sustained (Improper Conduct): The investigation revealed sufficient facts that the allegation(s) were found to be true.
- _____ Not Sustained The investigation discloses insufficient evidence to clearly prove or disprove the allegation.
- _____ Unfounded The investigation revealed sufficient facts to indicate that the incident did not occur.
- _____ Partially Sustained The incident has two or more allegations, and at least one of the allegations is sustained.
- _____ Violation not based on original Complaint: Investigation discloses violation(s) not mentioned in the initial allegation.

Complaint Notification of Findings:

Date: _____ By: _____

Comments: _____

_____ Please check here if the complainant refuses to have personal contact by a deputy.

I do hereby affirm that the information provided by me is true and complete to the best of my knowledge and belief. I understand That any false, misleading or untrue statements, accusations of allegations, herein made by me, either orally or in writing, to any person(s) investigating this complaint, may subject me to civil and/or criminal liability under Florida State Statute 837.06, "Whoever knowingly makes false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree punishable by a definite term of imprisonment not exceeding 60 days and a fine of \$500.00."

"Any person who is a participant in an internal investigation, including the complainant, the subject of the investigation, the investigator conducting the investigation and any witnesses in the investigation, who willfully disclose any information obtained pursuant to the agency's investigation, including, but not limited to the identity of the deputy under investigation, the nature of the questions asked, information revealed or documents furnished in connection with a confidential internal investigation or any agency before such complaint, document, action or proceeding becomes public record as provided in the section, commits a misdemeanor of the first degree, punishable as provided in F.S.S. 775.082 or F.S.S. 775.083." Florida State Statute 112.533 (Penalty: up to 1 year in jail and/or up to \$1000.00 fine)

I hereby acknowledge that I have read the preceding and understand its provisions.

Signed: _____

Sworn to and subscribed before me this _____ day of _____, 20 _____

Witness: ESSE L. B. AMJLI 09/20/21
(Per F.S.S. 117.10)



Santa Rosa County Sheriff's Office
Sheriff Bob Johnson



CITIZEN COMPLAINT

Please Print

Date and time of this complaint: 1:35pm 06/02/21 Incident #: SRSO21CAD053457

Reference Complaint #: _____ Deputy Taking Complaint: Sgt. Conkell ID #: 105764

Complainant: Kimberly Clara Brown
First Middle Last

Address: 6025 Muldoon RD Pensacola FL 32526
Street City State Zip Code

Home Phone: 850-712-7498 Work Phone: 850-712-7498 Cell Phone: 850-712-7498

Date and time incident occurred: Since 02/2018

Location/Address of occurrence: _____

Employee(s) involved in allegations(s): _____

Witness: Brandy Kornacki
Name Street Address City/State Home Phone Work Phone

(List additional witnesses in narrative.)

Nature of Allegation(s):

See Attached Audio Interview

Findings: Unfounded. jos 8/3/21

Actions Taken:

- Final Clearance:
- Exonerated Proper conduct, An incident occurred as described, but the member was found not to be negligent or at fault.
 - Sustained (Improper Conduct): The investigation revealed sufficient facts that the allegation(s) were found to be true.
 - Not Sustained The investigation discloses insufficient evidence to clearly prove or disprove the allegation.
 - Unfounded The investigation revealed sufficient facts to indicate that the incident did not occur.
 - Partially Sustained The incident has two or more allegations, and at least one of the allegations is sustained.
 - Violation not based on original Complaint: Investigation discloses violation(s) not mentioned in the initial allegation.

Complaint Notification of Findings:
Date: _____ By: _____
Comments: _____

_____ Please check here if the complainant refuses to have personal contact by a deputy.

I do hereby affirm that the information provided by me is true and complete to the best of my knowledge and belief. I understand That any false, misleading or untrue statements, accusations of allegations, herein made by me, either orally or in writing, to any person(s) investigating this complaint, may subject me to civil and/or criminal liability under Florida State Statute 837.06, "Whoever knowingly makes false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree punishable by a definite term of imprisonment not exceeding 60 days and a fine of \$500.00."

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I hereby acknowledge that I have read the preceding and understand its provisions.

Signed: Kimberly Brown

Sworn to and subscribed before me this 2 day of June, 2021

Witness: Sgt. Jans Label 1057/64
(Per F.S.S. 117.10)



21-016

Santa Rosa County Sheriff's Office
Sheriff Bob Johnson



CITIZEN COMPLAINT

Please Print

Date and time of this complaint: _____ Incident #: _____

Reference Complaint #: _____ Deputy Taking Complaint: _____ ID #: _____

Complainant: JAMIE LAMAR GRANT
First Middle Last

Address: 7934 STEELMILL CREEK RD LAUREL HILL, FL 32567
Street City State Zip Code

Home Phone: _____ Work Phone: _____ Cell Phone: 850 685-2266

Date and time incident occurred: 6/2/2021 @ 8:20 PM (APPROX)

Location/Address of occurrence: GRIZZLY AXES / 6300 N. DAVIS HWY P'COLA, FL

Employee(s) involved in allegations(s): LT. CLAYTON GULLATT / ~~XXXXXXXXXXXXXXXXXXXX~~

Witness: PEYTON SILER (JUVENILE) SAME AS ABOVE.
Name Street Address City/State Home Phone Work Phone

(List additional witnesses in narrative.)

Nature of Allegation(s): SEE ATTACHED TYPED NARRATIVE

Findings: _____

Actions Taken: _____

Final Clearance:

- Exonerated Proper conduct, An incident occurred as described, but the member was found not to be negligent or at fault.
- Sustained (Improper Conduct): The investigation revealed sufficient facts that the allegation(s) were found to be true.
- Not Sustained The investigation discloses insufficient evidence to clearly prove or disprove the allegation.
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- Partially Sustained The incident has two or more allegations, and at least one of the allegations is sustained.
- Violation not based on original Complaint: Investigation discloses violation(s) not mentioned in the initial allegation.

Complaint Notification of Findings:

Date: _____ By: _____

Comments: _____

Please check here if the complainant refuses to have personal contact by a deputy.

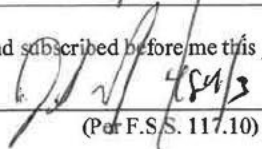
I do hereby affirm that the information provided by me is true and complete to the best of my knowledge and belief. I understand That any false, misleading or untrue statements, accusations of allegations, herein made by me, either orally or in writing, to any person(s) investigating this complaint, may subject me to civil and/or criminal liability under Florida State Statute 837.06, "Whoever knowingly makes false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree punishable by a definite term of imprisonment not exceeding 60 days and a fine of \$500.00."

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I hereby acknowledge that I have read the preceding and understand its provisions.

Signed:  _____

Sworn to and subscribed before me this _____ day of _____, 20 _____

Witness:  _____

(Per F.S.S. 117.10)

Addendum:

Deputy Christina Larrivee-Grant and I, Jamie Grant are a married couple who was married in Okaloosa county on April 20, 2019, and currently married at the time of this complaint. We resided at our residence in Laurel Hill, FL. Until Sunday, April 3, 2021, when Chrissy went to work and never returned to the residence.

In early February 2021, I noticed a difference in Chrissy, she would go to bed only for a few hours and get up and sleep on the couch or chair. Shortly after leaving in April, Chrissy's sister Catherine read me a text thread between Chrissy and her regarding a call where Chrissy had to fight a guy alone. It was unclear to me if the fight escalated to the guy obtaining or grabbing for Chrissy's gun however, Chrissy said that she woke up each night with nightmares over the call. She instructed Catherine not to tell me because I worried about her enough.

Upon leaving in April. Chrissy would not disclose where she was living and rarely communicated with anyone within the house. Chrissy and I did have our fair share of arguments because she was not a communicator and I would usually end up making derogatory remarks towards her. The physical relationship between Chrissy and I subsided in February however she continued to leave notes and texts saying I love you throughout the day on a daily basis.

In late March, Chrissy deactivated her Life360 application on her phone and blamed it on an update. On March 31, 2021, I checked her BMW map and located her at a residence in Pensacola at 900 N. 74th Avenue. After some research I determined that to be the residence of Clay Gullatt, a name I recognized as working with Chrissy. I called and she did not answer and upon calling back, she answered and I asked where she was and she said "Dick's" returning shoes and I told her that was a lie and told her where she was, her reply was "so."

Chrissy came home and we talked for several hours and finally went to bed. The next morning we had an argument which resulted in breaking a picture frame in the bedroom while she was in the master bath with the door closed.

I began to review phone records and found multiple telephone calls between Chrissy and Clay throughout their shifts as well as before and after and their days off. Chrissy would on many occasions say her Lieutenant was calling about a report and she would go to her patrol car for long periods of time and talk on the phone.

I finally called Clay and asked him what the situation was between him and my wife and he said they were friends and she talked to him about work and home issues. I asked if he thought it was appropriate that she was at his house? And received no reply. However, while speaking with Chrissy she said she had been there on at least one previous occasion because he was redecorating and wanted ideas.

Chrissy finally said she found an apartment in Santa Rosa and asked for help so I gave her a \$5000.00 check to get her started plus and additional estimated \$4,000.00 for credit card payoffs.

In late May, my son Peyton met Chrissy on a Sunday morning at the Sheriff's Office so she could take him to lunch. He thought that it was odd that she drove her personal vehicle to the office and put her work bag in her patrol car which was hidden among other marked units. Being in law enforcement myself this did seem odd. Her explanation was that she needed to watch the number of miles she put on it and that she only lived 20 minutes away. I began to put these oddities together and the only rational conclusion was that she was staying with Clay and it would stand if her car was there or both GPS's marked the same location.

On 6/2/2021, I drove by Clays house (I did not stop) and I observed two vehicles there with a space in between as if for a third vehicle.

Chrissy sent our son a text and said she was going Axe throwing and a search revealed a such location on Davis Highway. We went there and located Chrissy's BMW, after a while I observed Clay exit the building and go to the drivers door and unlock the vehicle with the key fob and I drove across as he was walking back towards the building and took a photo of him;

Shortly afterwards Chrissy exited and asked what I was doing and I said catching you with Clay once again even after I asked him on at least two occasions to stay away from you. Chrissy was cordial but our son Peyton was irate and wanted to go in and fight Clay. Peyton is 16 years old so I was busy dealing with him while Chrissy called the Pensacola Police Department. I left once I got Peyton under control and received a call from Officer Busbee and she told me not to call Chrissy any longer. It must be noted the phone Chrissy has belongs to me (850) 902-1224, I do not have her second phone number.

On 6/3/2021, I received back-to-back phone calls from Clay, the first at 2302 hours and I just hung up on him. He again called at 2304 hours and I spoke with him at length and I asked why he continuously thinks it's okay to associate with my wife and continuously damage our marriage. Clay again claims they are only friends however as you review the telephone call logs you will see that he excessively talks with Chrissy which I'm sure is not work related and in many cases are excessive in length. During the conversation, Clay was extremely agitated in his voice manner and I told him his tone was unnecessary and he replied that she spoke to everyone in that tone. I must On 6/5/2021, at 1728 hours, Clay again called me back from an unknown number and asked me why I called his work cell phone from a blocked number. I explained to him that I was not me and that I did not have his work number. *"Note that this would be the 2nd time Clay took the time to call after I specifically told him to never contact me again".*

On 6/4/2021. I drove to the Sheriff's Office in order to request additional public record requests and upon reaching the intersection of Highway 90 and the road to the Sheriff's Office, I observed Chrissy sitting ta the traffic light exiting the Sheriff's Office Road. Rather than encounter her, I turned south on Hight 87 and drove to the store adjacent to the Waffle house and made a purchase and then returned to the Sheriff's Office to conduct my business before returning to Crestview to meet with my attorney.

Upon reviewing telephone records from my AT&T account for the telephone that Chrissy used I discovered the following accumulations of talk time between her and Clay (850) 554-2611. I believe this to be an excessive amount of time for a Lieutenant to talk with a subordinate officer. My question would be where was the Sergeant and if she had questions, why was the Sergeant not involved and why did she report directly to the Sergeant and why did the Lieutenant have the need to call a subordinate officer to this extent.

I have retained Attorney Ryan Hardy to file court documents with the Okaloosa County Clerk of Court which allows him to subpoena AT&T for telephone pig locations for Chrissy's phone (850) 902-1224, as well as text and multimedia text content.

Month	Texts (number)	Telephone Calls (minutes)
Jan 2021		157
Feb 2021	22**	365
Mar 2021	7**	1589
Apr 2021		2624
May 2021*		8
TOTALS	29	4743 (79.06=hours)

*Chrissy obtained a separate phone under her own name early in the month (850) 220-9333

** Actual text context and multimedia photos are under subpoena at this time.

I have filed paperwork with Attorney Ryan Hardy and he is subpoenaing AT&T for all GPS locations for Chrissy's (850) 902-1224 phone to show locations of where she goes and spends her nights which I believe to be with Clay or at least a majority of her time off-duty. I believe this to be a violation of any agency policy. Furthermore, I believe they are engaged in a relationship also a potential agency violation. The fact that the two can ride to "work parties or events" is further proof of their relationship and time spent together inappropriately. Furthermore, Clay intentionally lied to me concerning how he arrived at the event and even went so far as to state that he only went to get something from Chrissy's vehicle because she had been drinking, I inquired that if she had been drinking, then how did she drive home and he stated that he did not know. When I briefly spoke with Chrissy outside the establishment, she did not display any indications of impairment nor did I detect any alcoholic beverage odor, thus another false statement I believe Clay told me to cover the situation. Clay was adamant that he drove separately in his vehicle which per attachment 3 shows his vehicle at his residence at the time the two were together.

On 6/7/2021, Chrissy called me and we conversed for a period of time in which I indicated that she and Clay were involved in an intimate relationship, spend excessive time together including night time stay overs and the exchange of explicit photographs from a "private photo vault" I found in her personal e-mail. None of this is Chrissy admit to but more importantly, she did not deny or offer any excuses. Her demeanor was calm rather than her usual agitated tone, yelling and denying any and all accusations.

Complaint Basis:

I have asked Clay to stay away from Chrissy unless it was business related due to the strain it had put on my marriage and he has blatantly refused to do so.

I have asked Clay to refrain from contacting me which he also has refused to do so.

It is my belief that Chrissy and Clay have engaged in an inappropriate romantic relationship which began most likely in February 2021, or at least late March 2021, based on the fact Chrissy was found and finally admitted being at his residence.

Based on the totality of the telephone conversations, intentions of not only work related subjects are evident.

The Santa Rosa County Employee Handbook states the following;

106 Personal Relationships in the Workplace (Non-Fraternalization Policy) Effective Date: 4/21/2003 Revision Date: 2/21/2018 1. Restrictions on Dating and Romantic Relationships Supervisors and any employee under their supervision are prohibited from dating. Such relationships can be disruptive to the work environment, create a conflict of interest, and lead to charges of favoritism, discrimination, and sexual harassment. Accordingly, Santa Rosa County has adopted the following policy and guidelines: Santa Rosa County strictly prohibits supervisory personnel and employees under their supervision; employees working on the same shift; or employees working on the same crew from dating or engaging in romantic or sexual relationships with each other. Any such relationship must be disclosed so immediate steps can be taken to resolve conflict with this policy. 2. General provisions applicable to this policy are as follows: The terms dating and romantic relationship, as used in this policy, include, but are not limited to: casual dating, serious dating, casual sexual involvement where the parties have no intention of carrying on a long-term relationship, cohabitation, and any other conduct or behavior normally associated with romantic or sexual relationships. This policy is not intended to discourage friendships between co-workers or between supervisory and non-supervisory personnel

I request this situation be investigated internally and the appropriate action(s) be taken.



Santa Rosa County Sheriff's Office
 Sheriff Bob Johnson



CITIZEN COMPLAINT

Please Print

Date and time of this complaint: 11-19-21 Incident #: _____

Reference Complaint #: _____ Deputy Taking Complaint: CAPT. FULMANN ID #: 389

Complainant: Amy Nicole Spicer
First Middle Last

Address: 3568 Sweet bay dr Pace FL 32571
Street City State Zip Code

Home Phone: _____ Work Phone: _____ Cell Phone: (850) 207-6778

Date and time incident occurred: Jan 17th approx 11pm / report done earlier that day.

Location/Address of occurrence: Home/private property 3568 Sweet bay dr pace fl 32571

Employee(s) involved in allegations(s): _____

Witness: Alex 3568 Sweet bay dr pace, FL (850) 977 5880
Name Street Address City/State Home Phone Work Phone

(List additional witnesses in narrative.)

Nature of Allegation(s): On Jan 6th 2021 my legally seperated wife who lives at 4260 Hwy 90 pace fl 32571 came to my home there was an argument so I blocked her phone number and went to a friend Mallory Sheffield/Rusk home and left my phone in my truck to avoid harrasment, Mrs. Lowe on 6/7/21 went to my home and called the Sherriffs office and filed a false report that I was upset and left my home with a loaded Shotgun and said I was going to Commit Suicide that she wanted me located. The officers without trying to verify her accusations with my family then put out a Missing + Endangered Bolo and pinged my phone and told my Ex where I was located not once but twice (street locations) this could have been a dangerous

See Cont Sheet

Findings: unfounded 9/21/21

Actions Taken:

Final Clearance:

- Exonerated Proper conduct, An incident occurred as described, but the member was found not to be negligent or at fault.
- Sustained (Improper Conduct): The investigation revealed sufficient facts that the allegation(s) were found to be true.
- Not Sustained The investigation discloses insufficient evidence to clearly prove or disprove the allegation.
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- Partially Sustained The incident has two or more allegations, and at least one of the allegations is sustained.
- Violation not based on original Complaint: Investigation discloses violation(s) not mentioned in the initial allegation.

Complaint Notification of Findings:

Date: _____ By: _____

Comments:

____ Please check here if the complainant refuses to have personal contact by a deputy.

I do hereby affirm that the information provided by me is true and complete to the best of my knowledge and belief. I understand That any false, misleading or untrue statements, accusations of allegations, herein made by me, either orally or in writing, to any person(s) investigating this complaint, may subject me to civil and/or criminal liability under Florida State Statute 837.06, "Whoever knowingly makes false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree punishable by a definite term of imprisonment not exceeding 60 days and a fine of \$500.00."

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I hereby acknowledge that I have read the preceding and understand its provisions.

Signed: _____

Sworn to and subscribed before me this 19th day of July, 2021

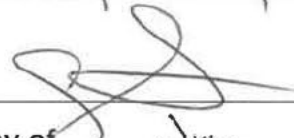
Witness: [Signature] 9/3/21
(Per F.S.S. 117.10)

Complaint
WITNESS STATEMENT CONTINUATION

Date: ___/___/___ Time (of statement): _____ Complaint #: _____

Name: Amy Sliven

Situation as they did not know the true mental state of Shonna. (She has previously showed up to my childrens home and came inside abruptly and caused a big scene) potentially she could have located me and caused me harm due to the disclosure of my location by officers on scene. at or around 10pm I returned home to take a shower and call SRSO to let them know I was fine, I got in the shower and aprox 5-10 min later two male officers were in my bedroom open my bathroom and directed me to get out of the shower. I explained it was a false report to please step out so I could get dressed, they refused, I got dressed humiliated by two male officers watching. I was visably shaken and irate at this injustice of the SRSO for not looking up recent record or trying to verify alligations with anyone, I explained the situation and told them I wanted a supervisor, I made officers aware I have ankyty and severe PTSD and am a medical Marijuana paitent and I needed my medication immediatly as I was on my property where legally I am allowed to consume my medication. they took my meds from me. The Sgt showed up and I immiadtly started explaining that whoever took this report did not do their jobs and I was filling a complaint, He proceeded to tell me it was him, I told him how he put my life in

Affiant: 
Sworn to and subscribed before me this 19th Day of June, 2021

Notary Public / Law Enforcement Officer  9/389
My Commission Expires: ___/___/___ FSS117.10

WITNESS STATEMENT CONTINUATIONDate: / / Time (of statement): Complaint #: Name: Amy Spicer

danger by disclosing my location to the one person I was hiding from, They requested to search my vehicle I concured, They searched with no weapon found, I told them the shot gun in question was under the bed where it goes to be secured when I leave, I continued to tell them how bad they messed up and the Sgt was visably mad and told the other two officers to put me in cuffs, I requested my mother be called to verify she had been in contact with me, in which he replied he spoke to her (he did not) I explained that Mrs. Lowe knew typically a Baker act would be a 3 day hold and would give her time to empty my home he laughed! They placed me in a Squad car where the seat was burning my legs and it was extremely hot I begged for them to let me out or lower the window, The officer Sgt opened the door and I believe turned the heat on and shut the door I was begging for air and was hyperventilating, eventually the officers got in the car, they said they were sorry about the hot seat its a defect from "beating the streets all day and the exhaust was under the seat. One officer allowed me to call my mother who confirmed she had been in contact with me. But they still brought me in, I was evaluated and released within hours, I now have ^{an} unnecessary medical bill as a result. I feel violated by the SRSO officers on scene.

Affiant: Sworn to and subscribed before me this 19th Day of July 2021Notary Public / Law Enforcement Officer  9/389
My Commission Expires: / / FSS117.10



Santa Rosa County Sheriff's Office
 Sheriff Bob Johnson



S.I #21-021

CITIZEN COMPLAINT

Please Print

Date and time of this complaint: 7-28-2021 1110 A.M. Incident #: 21-006489 21-CAD-070907

Reference Complaint #: 21-006489 Deputy Taking Complaint: Sgt PUSINER ID #: 974

Complainant: Aaron Chester Turner
First Middle Last

Address: 6018 Judy Dr YMITON FL 32570
Street City State Zip Code

Home Phone: 850 206 8599 Work Phone: N/A Cell Phone: 850 206 8599

Date and time incident occurred: July 21 7:15 P.M.

Location/Address of occurrence: ROAD TO LEFT FROM SANTA ROSA HOSPITAL

Employee(s) involved in allegations(s): _____

Witness: _____
Name Street Address City/State Home Phone Work Phone

(List additional witnesses in narrative.)

Nature of Allegation(s): I WAS GOING HOME AFTER WRECKING MY TRUCK. I WAS PULLED OVER AND PLACED UNDER ARREST, OR BAKER ACTED. THE OFFICERS WERE TOLD THAT MY ROTATED CUP WAS GONE, THEY PULLED MY ARMS BEHIND MY BACK AND PUT ME IN SEVERE PAIN THEY PUT ME IN A SHERIFFS CAR. THEY HAD TO PULL ME IN THERE. I CRIED FOR ABOUT 20 MINUTES THEY PUT THE CULFS ON SO TIGHT THAT THEY LEFT IMPRINTS IN MY ARMS. THEY PULLED ME OUT OF THEIR CAR AND PUT THE CULFS ON FRONT AND THEY PUT THEM ON TIGHT LIKE BEFORE WHEN I ARRIVED AT THE HOSPITAL AND TOOK THE CULFS OFF THERE WERE IMPRINTS IN MY ARMS. I COULD NOT MOVE MY ARMS AT ALL. I WAS GLAD WHEN THE CULFS WERE REMOVED, I TOOK AND RUBED MY ARMS TO GET THE FEELING BACK IN THEM. ~~THEY~~ I HAD RATHER YOU TAKE CARE RATHER GOING TO THE PAPERS?

Findings: See attached

Actions Taken: Pending

Final Clearance:

- Exonerated Proper conduct, An incident occurred as described, but the member was found not to be negligent or at fault.
- Sustained (Improper Conduct): The investigation revealed sufficient facts that the allegation(s) were found to be true.
- Not Sustained The investigation discloses insufficient evidence to clearly prove or disprove the allegation.
- Unfounded The investigation revealed sufficient facts to indicate that the incident did not occur.
- Partially Sustained The incident has two or more allegations, and at least one of the allegations is sustained.
- Violation not based on original Complaint: Investigation discloses violation(s) not mentioned in the initial allegation.

Complaint Notification of Findings:

Date: _____ By: _____

Comments: _____

Please check here if the complainant refuses to have personal contact by a deputy.

I do hereby affirm that the information provided by me is true and complete to the best of my knowledge and belief. I understand That any false, misleading or untrue statements, accusations of allegations, herein made by me, either orally or in writing, to any person(s) investigating this complaint, may subject me to civil and/or criminal liability under Florida State Statute 837.06, "Whoever knowingly makes false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree punishable by a definite term of imprisonment not exceeding 60 days and a fine of \$500.00."

"Any person who is a participant in an internal investigation, including the complainant, the subject of the investigation, the investigator conducting the investigation and any witnesses in the investigation, who willfully disclose any information obtained pursuant to the agency's investigation, including, but not limited to the identity of the deputy under investigation, the nature of the questions asked, information revealed or documents furnished in connection with a confidential internal investigation or any agency before such complaint, document, action or proceeding becomes public record as provided in the section, commits a misdemeanor of the first degree, punishable as provided in F.S.S. 775.082 or F.S.S. 775.083." Florida State Statute 112.533 (Penalty: up to 1 year in jail and/or up to \$1000.00 fine)

I hereby acknowledge that I have read the preceding and understand its provisions.

Signed: [Signature]

Sworn to and subscribed before me this 28 day of July, 2021

Witness: [Signature]
(Per F.S.S. 117.10)



Santa Rosa County Sheriff's Office
Sheriff Bob Johnson



CITIZEN COMPLAINT

Please Print

Date and time of this complaint: 8/13/21 Incident #: SI# 21-027Reference Complaint #: _____ Deputy Taking Complaint: LT Robert L Sample ID #: 23/176Complainant: Keith James
First Middle LastAddress: 6619 Ridge Crest Dr. Milton FL 32570
Street City State Zip CodeHome Phone: _____ Work Phone: _____ Cell Phone: (850) 313-9025Date and time incident occurred: 8/10/21 9:15 a.m.Location/Address of occurrence: Mary/Alice St.Employee(s) involved in allegations(s): Officer RamirezWitness: Daphane Edwards Milton, FL (850) 356-1922
Name Street Address City/State Home Phone Work Phone

(List additional witnesses in narrative.)

Nature of Allegation(s): On 8/10/21 9:15 a.m. I Keith James was at the intersection of Mary/Alice ST. I then proceeded Nth through the intersection to turn left into a family members yard. The grass was a bit high to drive through. So to prevent from potentially running over an object that may be hidden in the grass, I decided to pull back into the Nth bound lane to enter the yard on a dirt driveway. At that time a patrol car was traveling Sth bound on Mary ST. I put on my left turn signal to indicate making a left turn as I waited for the patrol car to pass. I turned into the dirt driveway that leads to Alice ST. where I was going to visit my brother & niece. I pulled up in front of my brother's residence, turned the vehicle off. After I exited the vehicle is when I saw Ramirez and officer in training approaching. I asked the officers if there were a problem, I asked again, what seems to be

Findings: the problem. officer Ramirez replied that I crossed over the double lines at the intersection which is a violation of right of way. The lines are at the intersection of Mary/Alice ST. not where I were going to make the first entrance into the yard. I was then asked, what's standard in a traffic stop

Actions Taken: for my license, proof of insurance & registration. I was asked where am I going, where am I coming from, what do I do for a living. I replied that's no interest in this traffic stop. I was told by both officers that asking me those questions were their job. Ramirez then took my

Final Clearance:

- Exonerated Proper conduct, An incident occurred as described, but the member was found not to be negligent or at fault.
- Sustained (Improper Conduct): The investigation revealed sufficient facts that the allegation(s) were found to be true.
- Not Sustained The investigation discloses insufficient evidence to clearly prove or disprove the allegation.
- Unfounded The investigation revealed sufficient facts to indicate that the incident did not occur.
- Partially Sustained The incident has two or more allegations, and at least one of the allegations is sustained.
- Violation not based on original Complaint: Investigation discloses violation(s) not mentioned in the initial allegation.

Complaint Notification of Findings:

Date: _____ By: _____

Comments: _____

Please check here if the complainant refuses to have personal contact by a deputy.

I do hereby affirm that the information provided by me is true and complete to the best of my knowledge and belief. I understand That any false, misleading or untrue statements, accusations of allegations, herein made by me, either orally or in writing, to any person(s) investigating this complaint, may subject me to civil and/or criminal liability under Florida State Statute 837.06, "Whoever knowingly makes false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree punishable by a definite term of imprisonment not exceeding 60 days and a fine of \$500.00."

"Any person who is a participant in an internal investigation, including the complainant, the subject of the investigation, the investigator conducting the investigation and any witnesses in the investigation, who willfully disclose any information obtained pursuant to the agency's investigation, including, but not limited to the identity of the deputy under investigation, the nature of the questions asked, information revealed or documents furnished in connection with a confidential internal investigation or any agency before such complaint, document, action or proceeding becomes public record as provided in the section, commits a misdemeanor of the first degree, punishable as provided in F.S.S. 775.082 or F.S.S. 775.083." Florida State Statute 112.533 (Penalty: up to 1 year in jail and/or up to \$1000.00 fine)

I hereby acknowledge that I have read the preceding and understand its provisions.

Signed: Keith

Sworn to and subscribed before me this 8/13/21 day of 2021

Witness: [Signature] 23/176
(Per F.S.S. 117.10)

WITNESS STATEMENT CONTINUATIONDate: 8 / 13 / 2021 Time (of statement): 3 Complaint #: _____Name: Keith James

license for proof of everything being valid. I was then asked by officer trainee if I had any drugs or weapons on me or in the vehicle. I replied no, that I don't partake in any illegal activity. He then asked can he search the vehicle, I replied absolutely not. Ramirez returned, as we were talking a K-9 unit pulled up. The K-9 officer approached then ordered me to stand off aside. I asked her why should stand off in the sun, as she replied move or get bit by the dog. The female K-9 officer then runs the K-9 along the driver side with no alert from the K-9. Ramirez then gives me my citation/warning at 9:43 a.m. I asked are we done because it's hot, the officers replied in agreement that they to were hot. I was then asked by Ramirez, could he search me, I replied dude are you serious. I said to Ramirez, man this scene is over & you still want to search me. I complied with the search, but Ramirez wasn't satisfied with just searching me. Ramirez then walks over to my wifes vehicle which I was operating, I then repeatedly stated to officer Ramirez that I didn't permit for him to search the vehicle. Ramirez blatantly ignored my refusal of vehicle search as didn't hear me. Ramirez proceeded with searching the vehicle unlawfully I feel. I told the officers that I was baffled how a minor traffic stop turned into an unlawfull drug search. Ramirez replied that the area is a high crime area. I replied to Ramirez that are we not free to go where we please as long as were not tresspassing. Ramirez agreed with me yes you are. I told Ramirez that I find his reasonings for the stop and unlawfull search to be very stereotypical. After that, we then parted ways.

Affiant: Keith JamesSworn to and subscribed before me this 13 Day of Aug 20 21Notary Public / Law Enforcement Officer [Signature] 25/126
My Commission Expires: _____ / _____ / _____ FSS117.10



Santa Rosa County Sheriff's Office
Sheriff Bob Johnson



CITIZEN COMPLAINT

Please Print

Date and time of this complaint: 9-13-21 11:30 12:20 Incident #: _____

Reference Complaint #: _____ Deputy Taking Complaint: _____ ID #: _____

Complainant: Billie Lee Bishop
First Middle Last

Address: 8140 S Airport Road Milton FL 32583
Street City State Zip Code

Home Phone: _____ Work Phone: _____ Cell Phone: 386-406-7487

Date and time incident occurred: 9-13-21 11:30

Location/Address of occurrence: Family Dollar Milton

Employee(s) involved in allegations(s): deputy waters

Witness: _____
Name Street Address City/State Home Phone Work Phone

(List additional witnesses in narrative.)

Nature of Allegation(s): I pulled out of my driveway to go to the Family Dollar store. Got to the Dollar store and Deputy Waters was behind me and he ~~was~~ told another cop that I disrespected him by being on my phone right in front of him that I had it out the window talking on it and I was not he called me a lyer and I looked all in my car asked them to look they did not look I asked him to call it well he did it was in his pocket all the time he said it flew in the road so my phone was in his pocket and it was on top of my car when I pulled out of my house I was never on it he lied the whole time I am so upset about this how they do stuff here so wrong on him he was lyer, not me he told the other cop that I was on it at the time and he had it all along

Findings: COMPLETED IN S.I. REPORT/MEMO

Actions Taken: N/A - DOCUMENTED IN S.I.

Final Clearance:

- Exonerated Proper conduct, An incident occurred as described, but the member was found not to be negligent or at fault.
- Sustained (Improper Conduct): The investigation revealed sufficient facts that the allegation(s) were found to be true.
- Not Sustained The investigation discloses insufficient evidence to clearly prove or disprove the allegation.
- Unfounded The investigation revealed sufficient facts to indicate that the incident did not occur.
- Partially Sustained The incident has two or more allegations, and at least one of the allegations is sustained.
- Violation not based on original Complaint: Investigation discloses violation(s) not mentioned in the initial allegation.

Complaint Notification of Findings:

Date: 9-17-2021 By: Sgt FUSZAKA

Comments: Spoke w/ Complainant - Apparent Perception/Communication Issue.

Please check here if the complainant refuses to have personal contact by a deputy.

I do hereby affirm that the information provided by me is true and complete to the best of my knowledge and belief. I understand That any false, misleading or untrue statements, accusations of allegations, herein made by me, either orally or in writing, to any person(s) investigating this complaint, may subject me to civil and/or criminal liability under Florida State Statute 837.06, "Whoever knowingly makes false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree punishable by a definite term of imprisonment not exceeding 60 days and a fine of \$500.00."

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I hereby acknowledge that I have read the preceding and understand its provisions.

Signed: Billie Bishop

Sworn to and subscribed before me this 13th day of September, 2021

Witness: Paul J. [Signature]
(Per F.S.S. 117.10)



Santa Rosa County Sheriff's Office
 Sheriff Bob Johnson



CITIZEN COMPLAINT

Please Print

Date and time of this complaint: 10/22/21, 2:15 PM Incident #: _____

Reference Complaint #: _____ Deputy Taking Complaint: SGT DUNSTON ID #: 363/36

Complainant: James Garrett Kizer
 First Middle Last

Address: 2554 Halley Pl Navarre FL 32566
 Street City State Zip Code

Home Phone: 720-899-2506 Work Phone: — Cell Phone: ✓

Date and time incident occurred: 10/21/21 @ 10:30 PM

Location/Address of occurrence: Hwy 98, East bound btwn Oriole Beach Rd & Tiger Pt blvd

Employee(s) involved in allegations(s): _____

Witness: James Garrett Kizer — see above
 Name Street Address City/State Home Phone Work Phone

(List additional witnesses in narrative.)

Nature of Allegation(s): A 10:30 PM on 10/22/21, I was driving eastbound along Highway 98 from The movie theater off Oriole beach road. My father, James P. Kizer was with me. I was traveling at the speed limit, 45, when a Police officer passed me at about 90mph in the left lane. The officer was not using any emergency or hazard lights. The officer maintained this speed, tailgated at least two vehicles, and even stopped at a red light w/out using his emergency lights. The officer lowered his speed to about 70mph when passing Walmart, but accelerated again after passing the shopping area and I lost sight of him. I called 911, who was able to identify the officer and stated that he was honored to a call.

Findings: _____

Actions Taken: _____

Final Clearance:

- Exonerated Proper conduct, An incident occurred as described, but the member was found not to be negligent or at fault.
- Sustained (Improper Conduct): The investigation revealed sufficient facts that the allegation(s) were found to be true.
- Not Sustained The investigation discloses insufficient evidence to clearly prove or disprove the allegation.
- Unfounded The investigation revealed sufficient facts to indicate that the incident did not occur.
- Partially Sustained The incident has two or more allegations, and at least one of the allegations is sustained.
- Violation not based on original Complaint: Investigation discloses violation(s) not mentioned in the initial allegation.

Complaint Notification of Findings:

Date: _____ By: _____

Comments: _____

Please check here if the complainant refuses to have personal contact by a deputy.

I do hereby affirm that the information provided by me is true and complete to the best of my knowledge and belief. I understand That any false, misleading or untrue statements, accusations of allegations, herein made by me, either orally or in writing, to any person(s) investigating this complaint, may subject me to civil and/or criminal liability under Florida State Statute 837.06, "Whoever knowingly makes false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree punishable by a definite term of imprisonment not exceeding 60 days and a fine of \$500.00."

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I hereby acknowledge that I have read the preceding and understand its provisions.

Signed: *[Signature]*

Sworn to and subscribed before me this 22 day of October, 2021

Witness: *[Signature]*
(Per F.S.S. 117.10) 363/30



Santa Rosa County Sheriff's Office
Sheriff Bob Johnson



CITIZEN COMPLAINT

Please Print

Date and time of this complaint: 11/1/2021 Incident #: N/A

Reference Complaint #: N/A Deputy Taking Complaint: Capt. R. Jackson ID #: 660

Complainant: Chelsea Lynn Mann-Younger
First Middle Last

Address: 2745 Bay Club Dr. Navarre FL 32566
Street City State Zip Code

Home Phone: (850) 803-3679 Work Phone: (850) 623-1112 Cell Phone: _____

Date and time incident occurred: Ongoing

Location/Address of occurrence: _____

Employee(s) involved in allegations(s): Christopher Mann, Brittany Emrich (former)

Witness: N/A
Name Street Address City/State Home Phone Work Phone

(List additional witnesses in narrative.)

Nature of Allegation(s): Please see attached narrative.

Other witnesses include K9 unit and command staff.

Findings: SEE Attached Memo

Actions Taken: VERBAL COUNSELING BY LT. MILLER

Final Clearance:

- Exonerated Proper conduct, An incident occurred as described, but the member was found not to be negligent or at fault.
- Sustained (Improper Conduct): The investigation revealed sufficient facts that the allegation(s) were found to be true.
- Not Sustained The investigation discloses insufficient evidence to clearly prove or disprove the allegation.
- Unfounded The investigation revealed sufficient facts to indicate that the incident did not occur.
- Partially Sustained The incident has two or more allegations, and at least one of the allegations is sustained.
- Violation not based on original Complaint: Investigation discloses violation(s) not mentioned in the initial allegation.

Complaint Notification of Findings:

Date: _____ By: _____

Comments: _____

Please check here if the complainant refuses to have personal contact by a deputy.

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I hereby acknowledge that I have read the preceding and understand its provisions.

Signed: [Signature]

Sworn to and subscribed before me this 2 day of November, 2021

Witness: [Signature]
(Per F.S.S. 117.10)

Abuse of law enforcement authority

Christopher Mann has utilized his authority as a law enforcement officer to bully, threaten and intimidate myself over the course of the last several months. He has threatened to have me arrested when I did not behave in the way he demanded. He uses legal and law enforcement language when speaking to me, and states that I am in violation of the law, and asks me if he needs to make a report.

Over the past year, Christopher engaged, and continues to engage in, an affair with another SRSO employee, Brittany Emrich. In an attempt to cover the affair, Christopher lied and misrepresented events and circumstances to myself, and I believe also to his command at the Sheriff's office.

April 2021

I found a pair of female underwear in Christopher's SRSO work pants, they were not mine.

April/May 2021

I was trying to pay bills and maintain a budget, and discovered that I did not have access to certain credit cards any longer. Christopher had maxed out several credit cards, purchasing a variety of items that did not contribute to the household. A substantial portion of these charges were for gaming.

April 24-25, 2021

Christopher told me that he had military orders for the weekend and left the home. Christopher did not have drill this weekend. Charges from card statements reflect that he was in Orange Beach, AL. Christopher dressed in his military uniform when he left the house for that weekend.

Chris took with him a bag full of sex toys and the above mentioned panties (not his spouse's). After his return, I confronted Chris and asked him to leave the marital home, he refused. The items were packed in a black US Air Force gym bag and were agreed to be disposed of. Chris left for dayshift early the next morning and he loaded this bag into his patrol car and took it with him to work. When I asked where the bag went, he stated that he would dispose of the items while at work.

May 7, 2021

It became very difficult to pay bills, as Christopher continued to refuse access to bills and hide his excessive spending. His behavior continued to escalate. I was looked in the patrol car for further financial issues finding a redirection of part of his paycheck, and when I opened his patrol car trunk the bag of sex toys placed into his patrol vehicle on April 27th were still in the vehicle. Chelsea opened the bag to confirm they were still inside. Additionally, Chelsea found a box with what appears to be a "kink/BDSM" collar on a pink pillowcase. The collar had Chris' initials engraved along with a date in roman numerals XVI.XI.MMXX (11/16/2020) to which the date is of unknown significance. (please see attached photos of items)

Chelsea a few days later confronted Chris about these items to which he was defensive and began a narrative that he would have her arrested for looking in the patrol car. This continued on

and off when he was unable to manipulate her throughout the duration of the rest of their marriage.

Week of August 2nd

This week due to his threats of arrest and continued behavior Chelsea decided she needed to file for divorce. Chris upon looking at her phone records found phone calls to the divorce attorney. Initially it appeared that Chris would willingly separate, however when Chelsea stated she would still move forward with the divorce Chris became upset and began to threaten her with arrest again. He stated he would have her arrested for "breaking into" a patrol car due to her pursuing the divorce. Upon filing for divorce Chris refused to come up with alternative living arrangements.

Week of August 16th

His paranoia and erratic behavior increased to culminate in him installing a camera in the Master bedroom on 8/18. At the advice of her attorney Chelsea stated she did not consent to the camera in the home and removed the camera placing it in her vehicle. Chris sent a message via Talking Parents (a recorded app admissible in court) labeling it "Theft of Property". As the camera had been brought into the home during the marriage, although not utilized in years, it was marital property. He stated in a message that Chelsea return his property before going to bed that night. After previous threats of arrest, his ability to carry out this threat as a law enforcement officer, and his insistence to record Chelsea, she became worried for her safety and that of the children for the rest of the night. Chelsea called my father to come to the home. While waiting Chris went outside and saw Chelsea looking out a window for her father. He came to the opposite side of the house Chelsea was in with the children and asked if he could help her. Chelsea asked him to leave her alone and go away stepping into a room to which he laughed and went to the opposite end of the home. My father came and I was able to leave the home without incident although Chris did message me that night demanding the return of the children.

After Separation

Since that time Chris has sent numerous messages accusing Chelsea of items stolen or violating court orders. These matters are to be handled in civil/family court, but with the authority of a law enforcement officer he is citing case law and violations of orders.

On 9/10 Chris sent Chelsea another message labeled "stolen/removed weapon". This weapon was gifted to Chelsea during the marriage and was secured outside of the marital home along with her personal protection weapon. Chelsea informed him of such to which he stated she was to return the firearms to him immediately or he would report it stolen. While he did not file a report the intent to scare Chelsea about legal ramifications continued.

The marital home was under contract to be sold and Chelsea transitioned from her father's home with the children to her own residence. Chris repeatedly stated she was violating court orders by getting needed items and demanded she ask permission to be in the marital home.

Most recently on 10/14/21 Chris proceeded to send a message accusing Chelsea and her father with violating court orders followed with a summary stating “theft of property” of the camera and “stolen weapon” to which he listed the Florida state statute for a 3rd degree felony.

The progression and continuance of these actions outside the of the appropriate venue and court proceedings threatens myself and provides continuous and escalating concern that he will attempt to follow through with actions that will somehow create an arrest through his authority as a law enforcement officer.

Other acts that are concerning of note include arriving to the home early when he should be on shift and potentially calling out for reasons that are not accurate, utilizing another employees credit card (Brittany Emrich) for several months, alleging he received money from another employee (Brittany Emrich) in the amount of \$7,000 which was either a lie to command or if he received it there is no record of it going to the household, bringing Brittany to the SRSO K-9 trials to stay in the hotel, engaging in controlling and psychologically abusive behavior at home.

Mental Health and Medication

Throughout roughly the last year and a half Chris has struggled with his mental health, suicidal thoughts, paranoia, and stability. In approximately the summer of 2020 Chris became undeployable by the USAF and mandated to counseling through the VA. After a few months he was removed from this status. He did not share this with his job at the SRSO. In January of 2021 Chris became suicidal and requested counseling through EAP at work after what he described later as “a night of sitting in bed thinking that if he got in his truck he would either drive to shoot himself or baker act himself”. At this time Chris was handling explosives due to training with a explosives detection k-9. Chris began counseling and shortly after medication in February 2021. Chris has had multiple medication changes (at least 4 to my knowledge) adjusting both medication and dosage since that time. His most recent known medication change was the week of August 2nd. His last known medications were Trintellix, Vyvanse, Adderall, and Prazosin (prescribed with the description to take at bedtime for nightmares). With these medications it is also known that he was taking caffeine pills in unknown amounts. Large amounts of caffeine can effect medication, cause side effects, and be problematic. Additionally, the Prazosin drops Chris’ blood pressure, as that is the original intention of the medication, and I have witnessed it make him dizzy and unsteady on his feet. Christopher has experienced dissociative episodes where he loses awareness of his surroundings and is not oriented to place and time. Chris attempted to install a camera when Chelsea was in the home and upon her fleeing the home installed them throughout the marital home. He also installed extra protection to the home internet citing that “someone could hack into it”. His paranoia continues to escalate in concerning ways.