



September 28, 2022

Chief Eric Rossi
Orland Park Police Department
15100 S. Ravinia Avenue
Orland Park, IL 60462

Subject: Service Agreement Proposal

Dear Chief Rossi,

Fūsus is honored that the Orland Park Police Department is considering our organization to support its community safety initiatives by providing a platform to view public and community video sources for incident situational awareness and investigations.

Fūsus will provide a video and data collaboration platform to expedite intelligence gathering and efficiency of response to situations as they unfold throughout the community. Further, the platform is tied to a community-facing website portal for video camera registry, providing a tool for identifying the location of cameras in proximity to incidents, as well as a means for efficient outreach to collect recorded video and image files from camera owners both public and private.

Upon execution of this agreement, the project will initiate and consist of the following:

Thirty-Day No Charge Proof of Concept:

- a. Provide and install five (5) fūsusCORE™ Pro Appliances
- b. Floorplan Integration for designated locations in fūsusONE™
- c. Provide access to software and training of users
- d. Integration of the Department's CAD into fūsusONE™

At the conclusion of the thirty (30) days, and with customer approval (Written Notice to Proceed), full deployment will begin.

This Service Agreement Proposal will become effective upon written notice to proceed and continue for thirty-six (36) months.

1. **Initial Scope of Work:** The following fūsus Enterprise Package software and associated hardware will be delivered and installed as part of this agreement.
 - a. **fūsusONE™:** Initial setup, access and training of users to include up to 1,500 data points and 1,500 public/private video feeds
 - b. **fūsusCORE™:** Installation and setup of fūsusCORE™ Appliances less the quantity installed in proof of concept:
 - i. Forty-five (45) fūsusCORE Pro™ Appliances
 - ii. Five (5) fūsusCORE Elite AI™ Appliances
 - c. **fūsusREGISTRY™:** Creation of a custom website portal for community members to register privately owned cameras

- d. **fūsusVAULT™**: Implementation of a CJIS compliant evidence vault for the storage of up to 10TB of videos and still images captured via the fūsusONE™ platform
- e. **fūsusOPS™**: Implementation of our smart-phone app which provides viewing of live camera feeds and setting up and transmitting the location of teams for special events and critical incident management
- f. **fūsusTIPS™**: Implementation of our SMS service that provides text communications of pictures, audio and video directly into fūsusVault™
- g. **fūsusNOTIFY™**: Implementation of our SMS text service that provides text notifications to community members
- h. **fūsusAlert™**: Implementation of our iOS/Android application which provides panic alerting to fūsusONE™ along with geolocation of persons in distress and automatic docking of nearby camera assets in the fūsusONE™ platform
- i. **fūsusANALYTICS™**: Implementation of our crime and incident heat mapping and analysis platform
- j. **fūsusCONNECT Call-Out**: Three (3) months of fūsus call-out to businesses within the jurisdiction to assist with camera registration and integration
- k. **fūsusCONNECT Microsite**: Development of an agency specific website landing page to assist with building camera registration and integration of community video assets
- l. Remote Configuration of fūsus Core(s)
- m. Integration of all current and future video feeds
- n. Integration of Computer Aided Dispatch, AVL, drone feeds, covert cameras, and license plate readers as required

Note: fūsus™ will provide continuing data and IoT integrations at no additional charge for the life of the agreement

2. Payment and Subscription Terms:

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| a. Payment 1: Due Upon Written Notice to Proceed | \$125,000 |
| b. Payment 2: Due Upon 1st Anniversary of Written Notice to Proceed | \$125,000 |
| c. Payment 3: Due Upon 2nd Anniversary of Written Notice to Proceed | \$125,000 |

Note: Additional fūsusCORE™ appliances and camera streams may be purchased for the following per unit price schedule.

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|------------------------|--------------------|
| a. CORE Lite: | \$200/each |
| b. CORE Lite Extended: | \$300/each |
| c. CORE Pro: | \$600/each |
| d. CORE Pro Extended: | \$1000/each |
| e. CORE Elite: | \$4,000/each |
| f. CORE Elite AI: | \$5,000/each |
| g. Camera Stream: | \$36/each per year |

3. Bill of Materials Included with the Service: As part of the annual subscription price, each system will include the following:

- a. fūsusONE™ SaaS
- b. Unlimited video alerts, access, and video download
- c. fūsusCORE™ warranty and technical support for the life of the agreement
- d. Unlimited fūsusOPS Application for Android and iOS Devices

Subscription to fūsusONE™ includes all the following:

- a. Unlimited Users for Your Agency to fūsusONE™ – Real-Time Crime Center in the Cloud
- b. Unlimited Access for Your Agency to the fūsusONE™ Dashboard
- c. Floorplan Integration for designated locations in fūsusONE™
- d. Ongoing Integration Services with the CAD System
- e. Installation and Technical Phone Support
- f. Provide a Full Solution Warranty for the Life of the Agreement
- g. Live U.S.-Based Phone Technical Support for the Life of the Agreement

4. Technical Requirements:

- a. Camera live-sharing compatibility will be assessed for each location before CORE delivery.
- b. The customer will designate a primary POC for the deployment of the fūsus™ solution.
- c. Minimum network speed of .5 mb/s for live video sharing will be required for each CORE location.

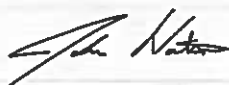
5. Terms and Conditions:

The use of and access to fūsus™ products and services is subject to the fūsus™ Terms of Service V08.30.2022 found at <https://www.fusus.com/fusus-terms-of-service>.

The Termination for Convenience Clause Asserts that the customer may, at its sole discretion, terminate the agreement with 30 days of written notice to Fūsus. Services will be reimbursed on a pro-rated basis from the last day of the term through the agreement's remainder. The cost of any unreturned or unserviceable fūsusCORE(s), as listed above in Section 2, will be deducted from the refund.

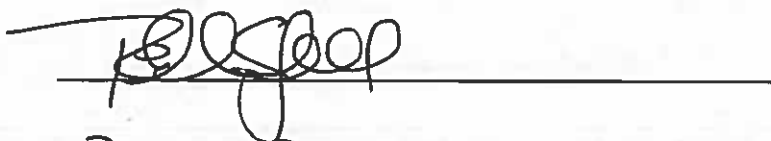
We are privileged to work with you on this project. Should you have any questions at any time, please feel free to call (765) 237-1769 or email me at jdww@fusus.com.

Respectfully,



John Watson
Vice President of Sales

Approved (Signature):



By (Print Name/Title):

RICHARD DALZELL
911 SYSTEM MANAGER

Date 10/28/22