From: Blandon, Ruth
To: Mestman, Laraine S
Cc: Lam, Ming-huei
Subject: Fw: Advisor"s Edge
Date: Thursday, January 9, 2025 9:26:28 PM
Attachments: Outlook-Phi Theta .png
image001.png
image002.png
image003.png

Ruth Blandón, Ph.D.
Honors Program, Director
English Department, Professor
East Los Angeles College

From: Ragan Chastain <ragan.chastain@ptk.org>
Sent: Monday, October 28, 2024 1:24 PM
To: Blandon, Ruth <BLANDOR@ELAC.EDU>
Subject: Re: Advisor's Edge

Hi Ruth,
Okay, so you were actually using Diane's email address when you completed the activities. I understand now. It looks like you had almost completed the first module under her name. So, you are much further along now. Thanks for clarifying. I just wanted to make sure the technology was behaving correctly. It has a mind of its own sometimes.

Have a good one!
Ragan

Ragan Chastain (she/her)
Curriculum Designer
Phi Theta Kappa Honor Society
1625 Eastover Drive
Jackson, MS 39211
P (601) 984-3555

From: Blandon, Ruth <BLANDOR@ELAC.EDU>
Date: Monday, October 28, 2024 at 3:17 PM
To: Ragan Chastain <ragan.chastain@ptk.org>, Asia Walker <asia.walker@ptk.org>
Subject: Re: Advisor's Edge

Hi Ragan,

No worries; I'm plugging away at it. I began to do the course on October 19 while I was at the conference, but I was working under Diane Mannone's log in information. When I included myself as an advisor (Diane's mother is very ill), I accidentally removed Diane from the account. That's when I had to start over on the 24th.

Be well!

Ruth Blandón, Ph.D.
Honors Program, Director
English Department, Professor
East Los Angeles College

From: Ragan Chastain <ragan.chastain@ptk.org>
Sent: Monday, October 28, 2024 12:51 PM
To: Blandon, Ruth <BLANDOR@ELAC.EDU>; Asia Walker <asia.walker@ptk.org>
Subject: Re: Advisor's Edge

Oh no, Ruth! I am so sorry. I was out of the office last Friday which is why I did not respond earlier.

I did a little deeper dive. Moodle shows that first time you accessed the course was Oct 24. Had you completed activities prior to the 24th? We updated the Advisor course in April. Is it possible you completed activities in the old course?

Have a great day!
Ragan

Ragan Chastain (she/her)
Curriculum Designer

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From: Blandon, Ruth <BLANDOR@ELAC.EDU>
Date: Monday, October 28, 2024 at 2:32 PM
To: Ragan Chastain <ragan.chastain@ptk.org>, Asia Walker <asia.walker@ptk.org>
Subject: Re: Advisor's Edge

Hi Ragan,

Please disregard my previous email. I just started all over again. That's why you see the completed modules. No worries. Almost done! (But yes, all of the previous work was gone.)

Thanks for reaching out!

Ruth Blandón, Ph.D.
Honors Program, Director
English Department, Professor
East Los Angeles College

From: Ragan Chastain <ragan.chastain@ptk.org>
Sent: Monday, October 28, 2024 7:18 AM
To: Asia Walker <asia.walker@ptk.org>; Blandon, Ruth <BLANDOR@ELAC.EDU>
Subject: Re: Advisor's Edge

Good morning, Ruth!

I hope your day is off to a fantastic start!

I am so glad to hear that you had a great experience at your recent conference.

I am a little confused regarding the issue you described. Your progress in the Edge courses should be attached to your email address. Changing you to the contact advisor should not affect your progress report.

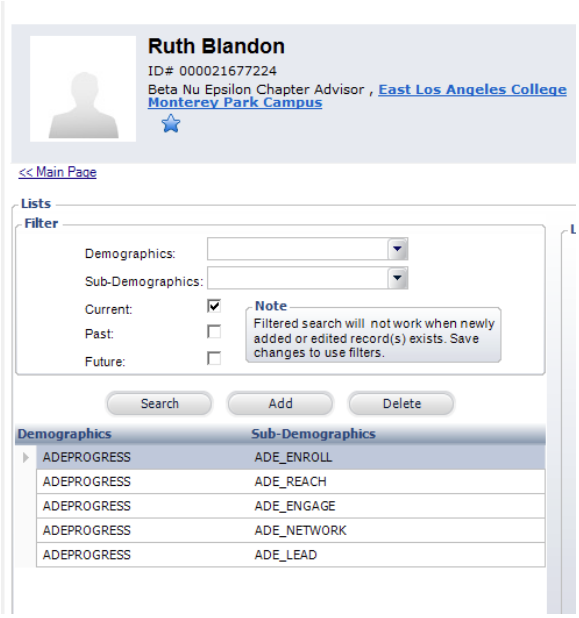
According to Moodle, you have completed four Modules of the Advisor Edge course.

User report - Ruth Blandon

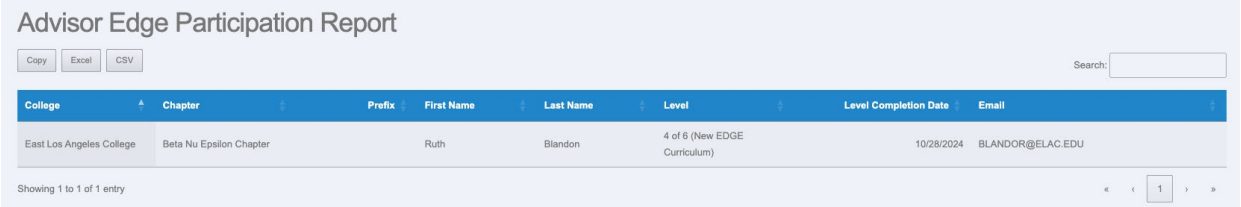
Overview report | User report

Grade item	Calculated weight	Grade	Range	Percentage	F
Advisor Edge					
Welcome and Course Overview (Required to open modules)	0.00 %	1.00	0–1	100.00 %	
Phi Theta Kappa Engagement: The Five Star Chapter Plan (Required to open modules)	0.00 %	1.00	0–1	100.00 %	
Quiz: Reach Module	24.24 %	8.00	0–8	100.00 %	
Quiz: Engage Module	24.24 %	8.00	0–8	100.00 %	
Quiz: Network Module	24.24 %	8.00	0–8	100.00 %	
Quiz: Lead Module	24.24 %	8.00	0–8	100.00 %	
Quiz: Discover Module	0.00 % (Empty)	-	0–8	-	
Quiz: Transfer and Scholarships	0.00 % (Empty)	-	0–8	-	

Your Personify record also confirms this:



The Advisor Edge Participation report on the dashboard also confirms 4 out of 6 Module have been completed.



Can you explain to me why you thought your progress had been lost? These are the primary places we use to store and report data. They all seem to say the same thing.

I hope this makes sense. Please let me know if you have any questions.

Happy Monday!
Ragan

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From: Asia Walker <asia.walker@ptk.org>
Date: Friday, October 25, 2024 at 10:02 AM
To: Ragan Chastain <ragan.chastain@ptk.org>
Subject: Fw: Advisor's Edge

Hi Ragan! Happy FriYay!

Please see the email below and let me know if there is anything we can do.

Thanks,

Asia Walker (she/her)
Engagement Consultant-Division IV
Phi Theta Kappa Honor Society

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From: Blandon, Ruth <BLANDOR@ELAC.EDU>
Sent: Thursday, October 24, 2024 5:08 PM
To: Asia Walker <asia.walker@ptk.org>; Asia Walker <asia.walker@ptk.org>
Subject: Advisor's Edge

Hi Asia,

I hope you are well. We came back from the PTK Conference lifted, inspired, and ready to go. To that end, I had been doing the Advisor's Edge under Diane Mannone's sign in. She was our primary advisor, but has been dealing with her mother's health issues, so I replaced her information with mine in the PTK site. In the process, however, it looks like I lost all my progress in the Advisor's Edge course. Is there any way of recovering it?

Please help!?!

Ruth Blandón, Ph.D.
Honors Program, Director
English Department, Professor
East Los Angeles College