

Seth, Susami

From: RLisath@columbuspolice.org
Sent: Monday, February 22, 2021 8:27 AM
To: PWelch@columbuspolice.org; shotspotter_support@columbuspolice.org
Cc: CRWamsley@columbuspolice.org
Subject: RE: ShotSpotter Notification: Scheduled Maintenance 2/23/2021 from 7:00am - 9:00am PST

Chris,

I concur that Division notification should be made. Please review and forward for approval. Thanks.

Attention Personnel:

ShotSpotter will be performing scheduled maintenance on Tuesday, February 23, 2021 for a brief amount of time that may cause an outage for up to 10 minutes. These improvements are part of our continuing process to improve the quality and accuracy of our service.

The expected time period of work for our area is:

Eastern Time Zone & International customers will be from 10:00 - 12:00

ShotSpotter continues to be proud to partner with us in the fight against Gun Violence and is committed to providing the best possible service to our agency 24/7.

If you have any questions or concerns, please direct them to shotspotter_support@columbuspolice.org.

Originated By: PoliceNET Operations

Approved By: Commander Alex Behnen

Sergeant Roy J Lisath #5222
Columbus, Ohio Division of Police
Columbus, Division of Police Chaplain
PoliceNET Operations Sergeant
120 Marconi Blvd.
Columbus, Oh 43215
(614)645-4765 – Wk
██████████ – Cel
rlisath@columbuspolice.org

From: Welch, Paul <PWelch@columbuspolice.org>
Sent: Monday, February 22, 2021 7:49 AM
To: Lisath, Roy J. <RLisath@columbuspolice.org>
Cc: Wamsley, Christopher R. <CRWamsley@columbuspolice.org>
Subject: FW: ShotSpotter Notification: Scheduled Maintenance 2/23/2021 from 7:00am - 9:00am PST

ShotSpotter will be performing scheduled maintenance on **Tuesday, February 23, 2021** for a brief amount of time that may cause an outage for up to 10 minutes. We may want to put the below notification (email) out as a Division-wide email.

Paul

Officer Paul Welch
PoliceNET Operations
Columbus Division of Police
614-645-1633
pwelch@columbuspolice.org

From: [REDACTED] [[mailto:\[REDACTED\]@shotspotter.com](mailto:[REDACTED]@shotspotter.com)]
Sent: Thursday, February 18, 2021 7:24 PM
To: Support
Subject: [EXTERNAL] ShotSpotter Notification: Scheduled Maintenance 2/23/2021 from 7:00am - 9:00am PST

Greetings,

This email is to inform you that ShotSpotter will be performing scheduled maintenance on Tuesday, February 23, 2021 for a brief amount of time that may cause an outage for up to 10 minutes. These improvements are part of our continuing process to improve the quality and accuracy of our service.

We will be working on one time zone at a time based on the schedule below

Eastern Time Zone & International customers will be from 10:00 - 12:00

Central Time Zone customers will be from 09:00 - 11:00

Mountain and Pacific Time Zone customers will be from 07:00 - 09:00

ShotSpotter continues to be proud to partner with you in the fight against Gun Violence and is committed to providing the best possible service to your agency 24/7.

If you have any questions or concerns, please direct them to support@shotspotter.com.

Thank you for your patience,

,

[REDACTED]
Technical Support Engineer
Email: [REDACTED] [@shotspotter.com](mailto:[REDACTED]@shotspotter.com)
Cell: [REDACTED]