

Seth, Susami

From: SoundThinking Support <support@soundthinking.com>
Sent: Monday, July 31, 2023 11:31 PM
To: splutz@columbuspolice.org
Cc: agvalesky@columbuspolice.org; djsexton@columbuspolice.org;
ztdralle@columbuspolice.org; zjhossler@columbuspolice.org;
jruark@columbuspolice.org; babolog@columbuspolice.org
Subject: [EXTERNAL] SoundThinking - ColumbusOHLinden - Misclassify - 7/31/2023 3:26 PM -
[redacted] [ref:_00D60Jm9t._5006Q26JsWD:ref]
Attachments: ILS-615-177736 (1).pdf



Hello,

Thank you for contacting us about an incident between 15:15hrs - 15:30hrs. on 07/31/2023 at the corner [redacted] and [redacted].

We researched the referenced incident and located audio closely matching the incident details. Upon further research we have determined that Incident 615-177736 was misclassified as OT. We have reclassified this incident to reflect the accurate classification of MG. Attached you will find an ILS report for your reference.

SoundThinking knows that you and the community you serve depend on us to be accurate, reliable, and timely. We take our mission seriously and set high standards for our performance because we know the consequences can be serious if we get it wrong. In this case, we fell short.

We treat every misclassification as a serious matter because we know it represents a potential missed opportunity to render timely aid to a victim, initiate an investigation, or hold an offender accountable. We independently audit every misclassified incident to identify the cause and ensure we followed our procedures.

We use the information from those assessments to improve our performance and are committed to exceeding the high standards we guarantee. If you have any further questions, please do not hesitate to contact us at support@soundthinking.com.

We know you depend on us. Thank you for trusting SoundThinking to help you carry out your mission and protect your community from gun violence.

██████████
Incident Review Center Specialist

ref:_00D60Jm9t._5006Q26JsWD:ref

----- Original Message -----

From: Lutz, Shawn P. [splutz@columbuspolice.org]

Sent: 7/31/2023 7:50 PM

To: support@shotspotter.com

Cc: agvalesky@columbuspolice.org; djsexton@columbuspolice.org; ztdralle@columbuspolice.org; zjhossler@columbuspolice.org; jruark@columbuspolice.org; babolog@columbuspolice.org

Subject: Missing

Good Evening,

This is Officer Lutz with The Columbus Division of Police in Columbus Ohio. We are looking to find a shooting incident that occurred in corner ██████████ and ██████████. Officers recovered eleven 9mm casings and eleven .40 casings. This occurred around 3:15-3:30 pm. I search on insight, but the incident was not pick up despite several rounds being fired. Please let me know if you team finds anything.

Respectfully,

Lutz #2918

