

Seth, Susami

From: Support <support@shotspotter.com>
Sent: Wednesday, June 8, 2022 3:16 PM
To: jdbell@columbuspolice.org
Subject: ShotSpotter - ColumbusOHHilltop - Misclassify - 6/5/2022 8:47 PM - [redacted]
[ref:_00D60Jm9t_5006Q1pveHA:ref]
Attachments: ILS-SSTID-614-167845.pdf; ILS-SSTID-614-167846.pdf



Hello,

Thank you for contacting us about an incident at 2047hrs. on 06/05/2022 in the area of [redacted]

After performing a QA check on the referenced incident, we located audio closely matching the incident details. Upon further research we have determined that Incidents 614-167845 and 614-167846 were misclassified as OT. We have reclassified these incidents to reflect the accurate classification of MG.


This incident will be added into our training materials and analyzed further to better understand the root cause of misclassification and help prevent this from occurring in the future. We take great strides to accurately classify incidents.

We have attached the ILS for the incidents to this email for your reference.

More information on how incidents are classified can be found [here](#).

If you have any further questions, please don't hesitate to contact us at support@shotspotter.com.

Thank you and have a safe day,


Sr. Manager, Training and Quality Assurance, IRC



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