

Seth, Susami

From: Support <support@shotspotter.com>
Sent: Saturday, March 5, 2022 10:51 AM
To: dfulwider@columbuspolice.org
Subject: [EXTERNAL] ShotSpotter-ColumbusOH- Hilltop- Misclassify- 03/05/22- [REDACTED]
[REDACTED] - Incident ID #614-158925 [ref:_00D60Jm9t_5006Q1n5ZTv:ref]
Attachments: ILS-SSTID-614-158925.pdf



Good Morning,

Thank you for contacting us about an incident at 0023hrs. on 03/05/2022 in the area of [REDACTED].

We researched the referenced incident and located audio closely matching the incident details. Upon further research we have determined that Incident 614-158925 was misclassified as OT. We have reclassified this incident to reflect the accurate classification of SG.

This incident will be added into our training materials and analyzed further to better understand the root cause of misclassification and help prevent this from occurring in the future. We take great strides to accurately classify incidents.

We have attached the ILS for the incident to this email for your reference.

More information on how incidents are classified can be found [here](#).

If you have any further questions, please don't hesitate to contact us at support@shotspotter.com.

Thank you and have a safe day,



Service Operations Center Specialist



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