

Hartshorne, Kathryn

From: Support <support@shotspotter.com>
Sent: Saturday, July 11, 2020 4:17 PM
To: dschlaegel@columbuspolice.org
Subject: [EXTERNAL] Shotspotter-ColumbusOH- Linden- Misclassify- 07/11/20- [REDACTED]
[REDACTED]-Incident ID #615-63391 [ref:_00D60Jm9t_5000d1c5olZ:ref]



Hello Dan,

Thank you for contacting us about Incident 615-63391 and providing ground truth.

We have reclassified this incident to reflect the accurate classification of SG.

This incident will be added into our training materials and analyzed further to better understand the root cause of misclassification and help prevent this from occurring in the future. We take great strides to accurately classify incidents.

More information on how incidents are classified can be found [here](#).

If you have any further questions, please don't hesitate to contact us at support@shotspotter.com.

Thank you and have a safe day,

[REDACTED]
Service Operations Center Specialist



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