

## Hartshorne, Kathryn

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**From:** Customer Support <support@shotspotter.com>  
**Sent:** Thursday, April 25, 2019 1:11 PM  
**To:** ctbanks@columbuspolice.org  
**Subject:** ShotSpotter - ColumbusOHLinden - Misclassify - 4/24/2019 - [REDACTED] - Incident ID 3933 - 13: [ ref:\_00D60Jm9t.\_5000d1RKkcT:ref ]  
**Attachments:** Incident ID 3933.mp3

Good morning,

Thank you for contacting ShotSpotter in regards to the incident on 04/21/2019 around the location of [REDACTED] [REDACTED] around 13:37hrs. I searched the Investigator Portal and was able to locate Incident ID 3933 on 04/24/2019 at the time frame of 13:21:54hrs that was misclassified as other. This has since been reclassified and you are able to view the changes in the IP. Attach is an audio clip from the IP. Please let us know should you have any other questions or concerns at support@shotspotter.com. Thank you and have a safe day.

Kind Regards,

[REDACTED]  
ShotSpotter - Service Operations Specialist.  
ref:\_00D60Jm9t.\_5000d1RKkcT:ref