Seth, Susami

From:	Customer Support <support@shotspotter.com>
Sent:	Wednesday, March 20, 2019 3:47 PM
To:	ctbanks@columbuspolice.org
Subject:	ShotSpotter - ColumbusOHLinden - Misclassify - 03/20/2019 - 1447hrs - Incident 2564 [ref:_00D60Jm9t._5000d1Q0gdg:ref]

Good afternoon Officer Banks,

Thank you for contacting us about a discharged firearm in the area of ████████████ at approximately 1449hrs. We checked the Investigator Portal and found a single pulse incident closely matching the date, time, and location provided. Incident 2564 occurred at 1447hrs at ██████████, but unfortunately, it was dismissed as non-gunfire. We have since updated the incident to reflect a single gunshot. Sensors were checked for additional rounds with negative results. The manager has been notified for training purposes, and we will use this data to improve our incident review practices moving forward. Thank you and have a safe day.

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ShotSpotter Service Operations Specialist

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